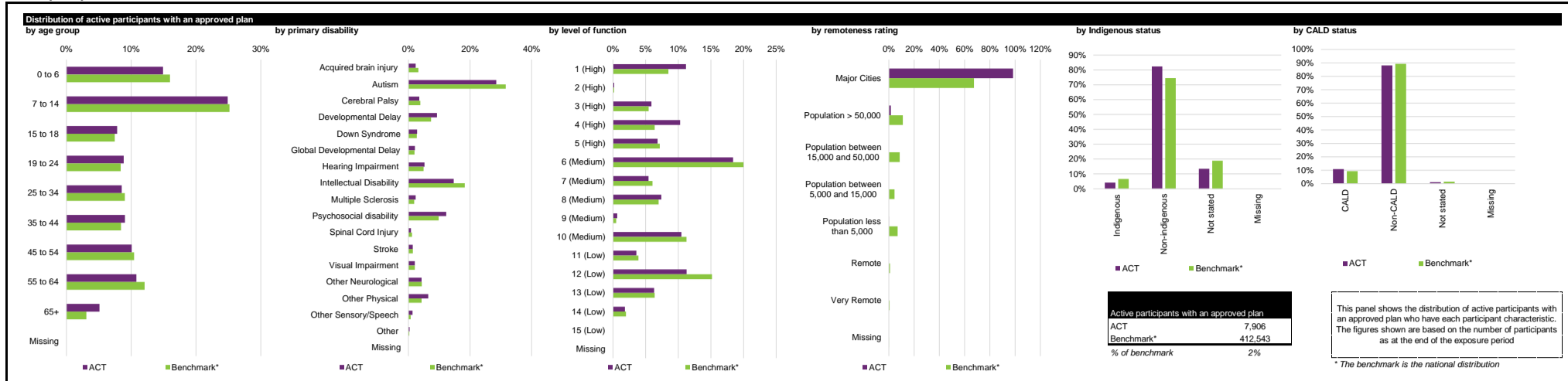
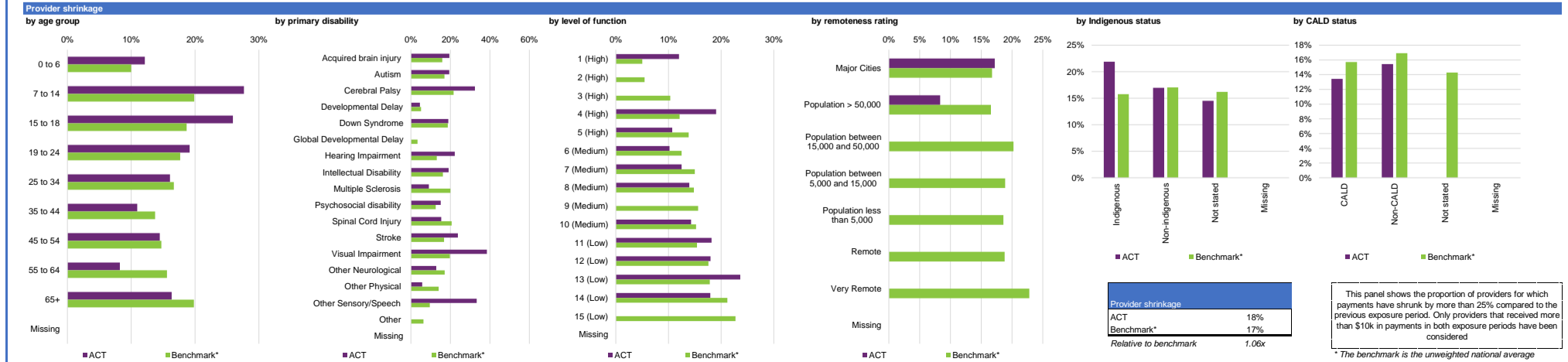
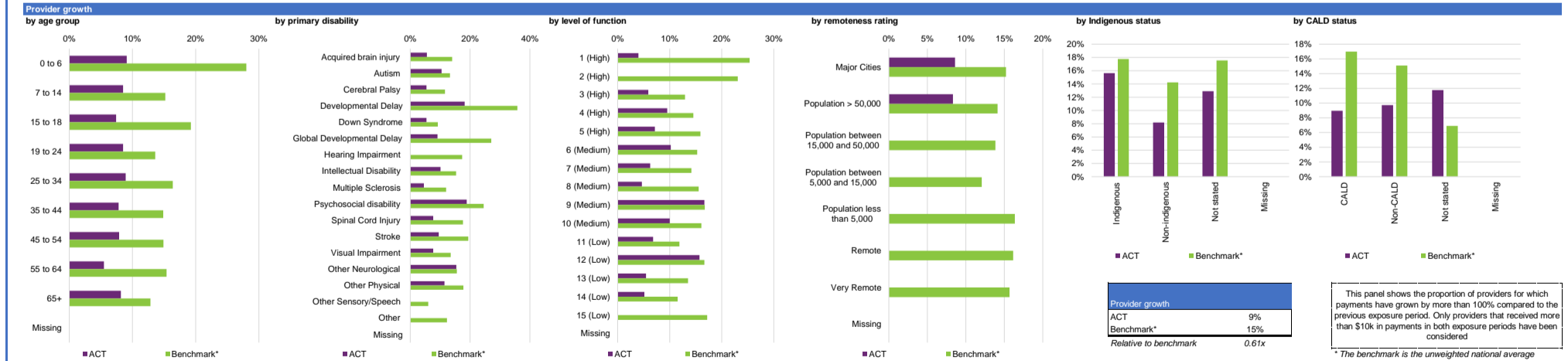
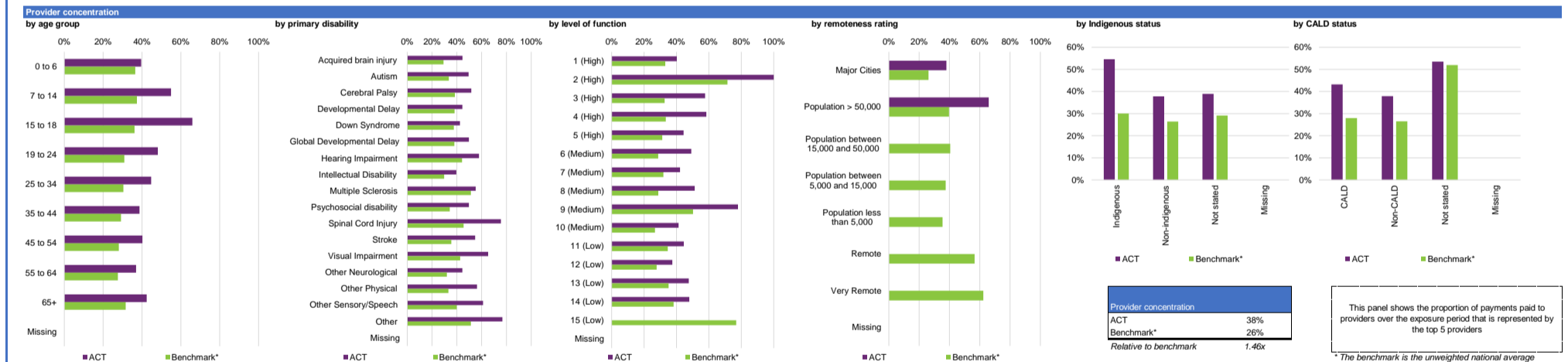
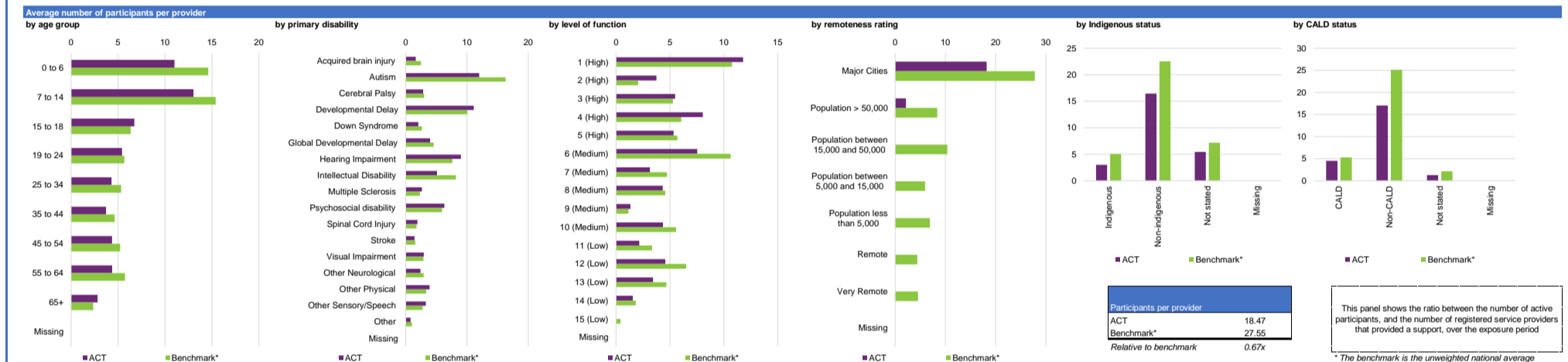
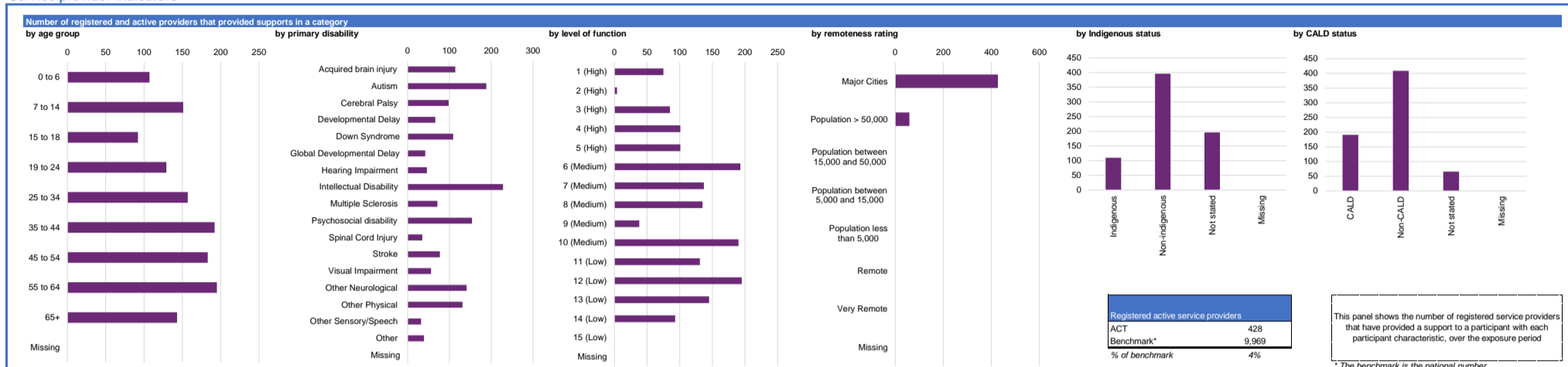


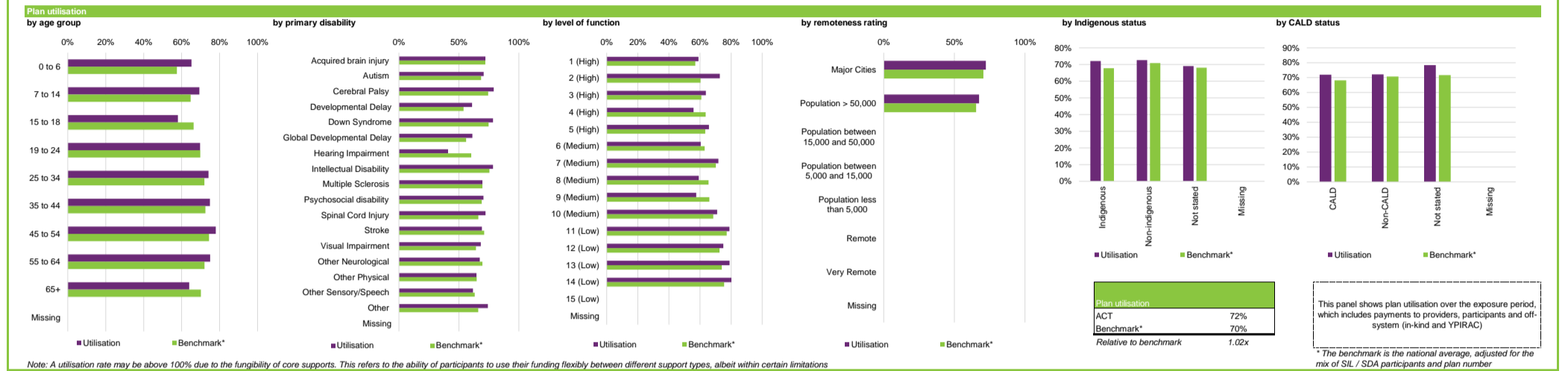
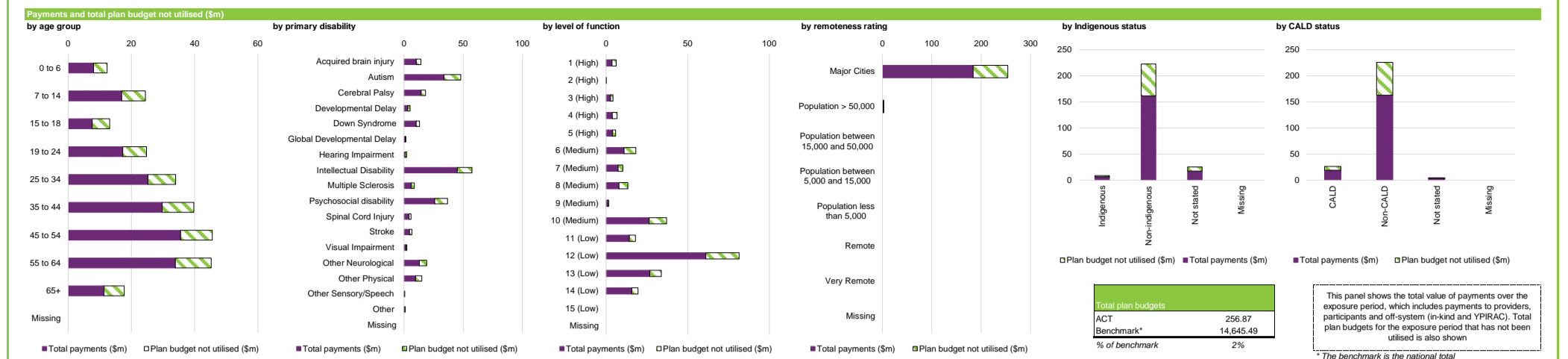
Participant profile



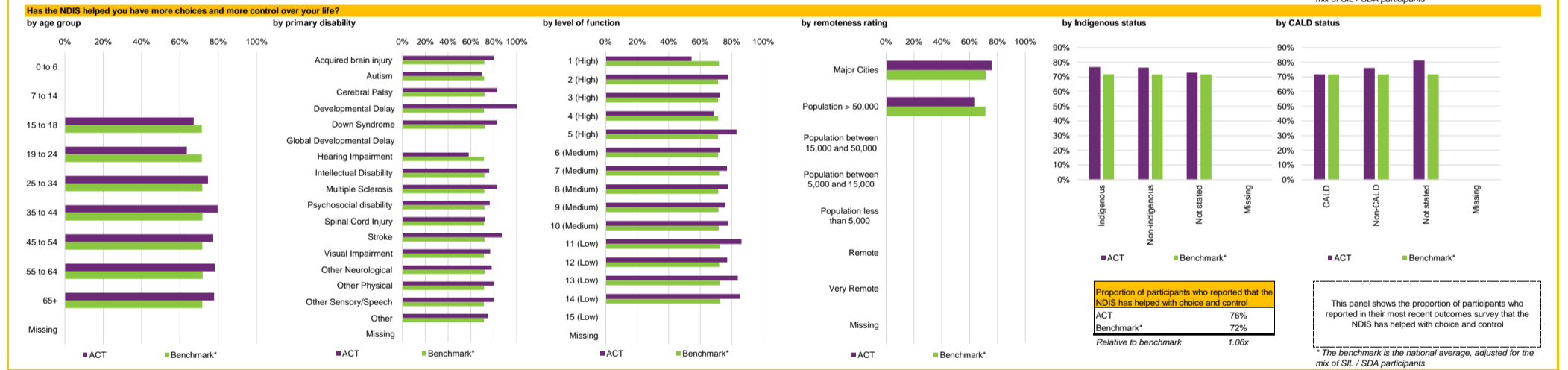
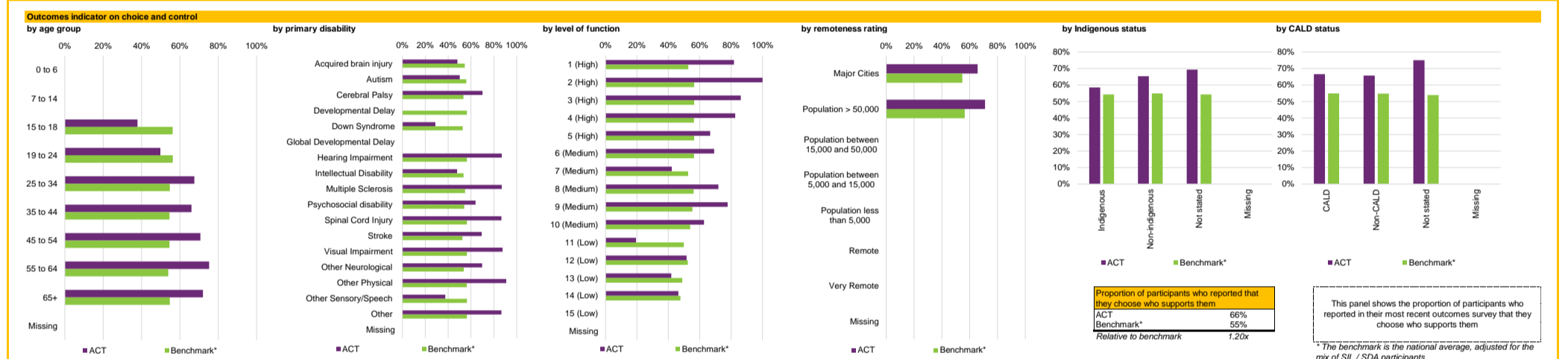
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	6,309	110	57.4	82%	0%	7%	5.35	2.64	49%	66%	76%
Daily Activities	6,348	176	36.1	56%	15%	17%	132.20	109.70	83%	66%	76%
Community	6,345	104	61.0	77%	7%	28%	43.95	27.93	64%	66%	76%
Transport	6,346	25	253.8	93%	0%	2%	5.89	5.78	98%	66%	76%
<b>Core total</b>	<b>6,405</b>	<b>251</b>	<b>25.5</b>	<b>57%</b>	<b>11%</b>	<b>19%</b>	<b>187.40</b>	<b>146.05</b>	<b>78%</b>	<b>66%</b>	<b>76%</b>
<b>Capacity Building</b>											
Daily Activities	7,533	197	38.2	68%	7%	12%	37.45	21.56	58%	66%	76%
Employment	477	19	25.1	98%	0%	22%	3.60	1.56	43%	40%	73%
Relationships	939	40	23.5	84%	25%	17%	3.44	1.53	44%	28%	80%
Social and Civic	1,931	46	42.0	79%	0%	31%	4.96	1.78	36%	57%	76%
Support Coordination	2,813	94	29.9	50%	6%	14%	5.69	4.17	73%	56%	78%
<b>Capacity Building total</b>	<b>7,794</b>	<b>283</b>	<b>27.5</b>	<b>57%</b>	<b>7%</b>	<b>10%</b>	<b>59.19</b>	<b>33.42</b>	<b>56%</b>	<b>66%</b>	<b>76%</b>
<b>Capital</b>											
Assistive Technology	1,729	82	21.1	78%	7%	36%	8.32	4.76	57%	79%	80%
Home Modifications	293	16	18.3	96%	33%	17%	1.96	1.37	70%	80%	83%
<b>Capital total</b>	<b>1,803</b>	<b>90</b>	<b>20.0</b>	<b>71%</b>	<b>9%</b>	<b>33%</b>	<b>10.28</b>	<b>6.13</b>	<b>60%</b>	<b>79%</b>	<b>80%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>7,906</b>	<b>428</b>	<b>18.5</b>	<b>54%</b>	<b>9%</b>	<b>18%</b>	<b>256.87</b>	<b>185.60</b>	<b>72%</b>	<b>66%</b>	<b>76%</b>

Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

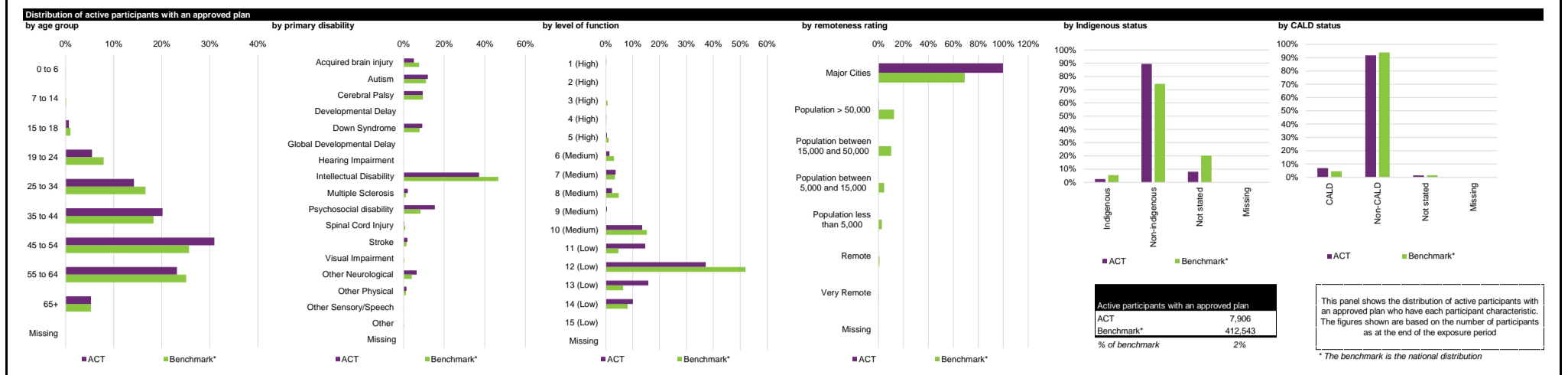
**Indicator definitions**

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

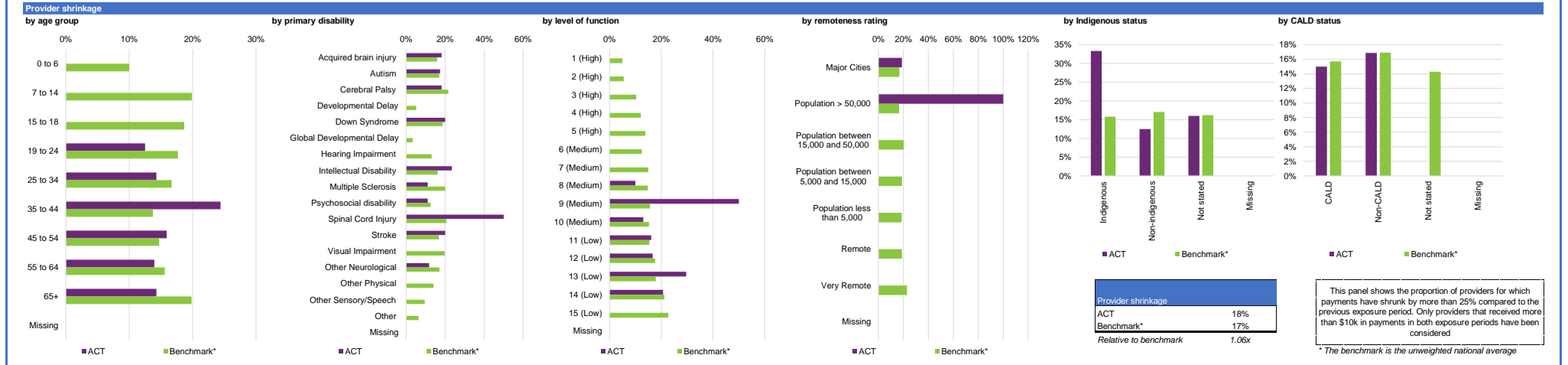
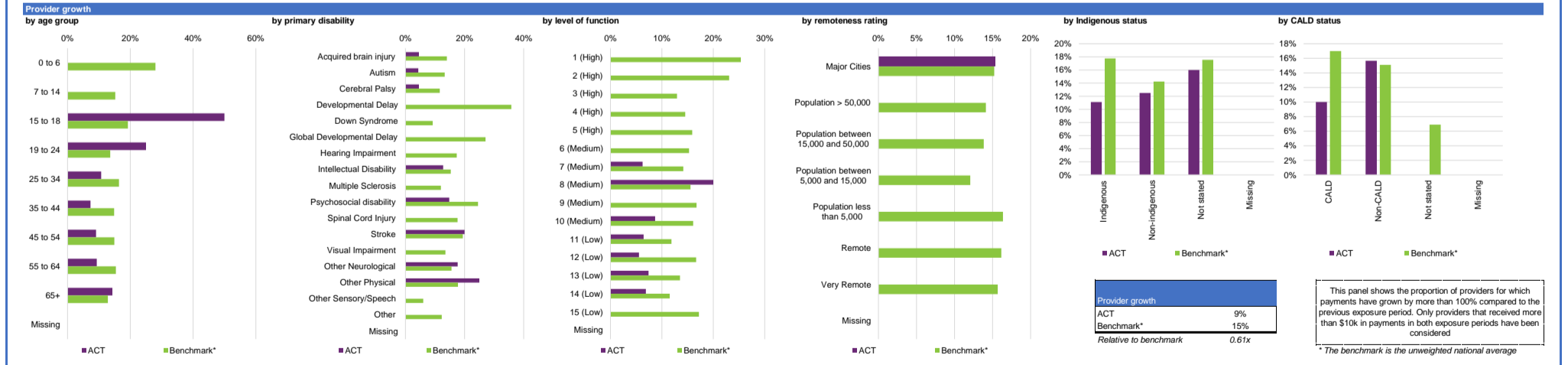
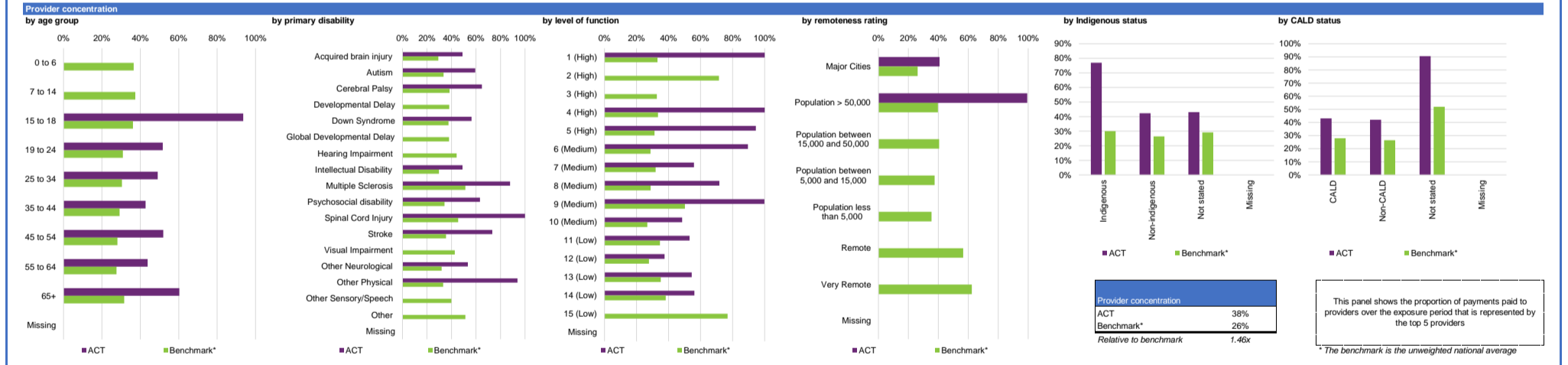
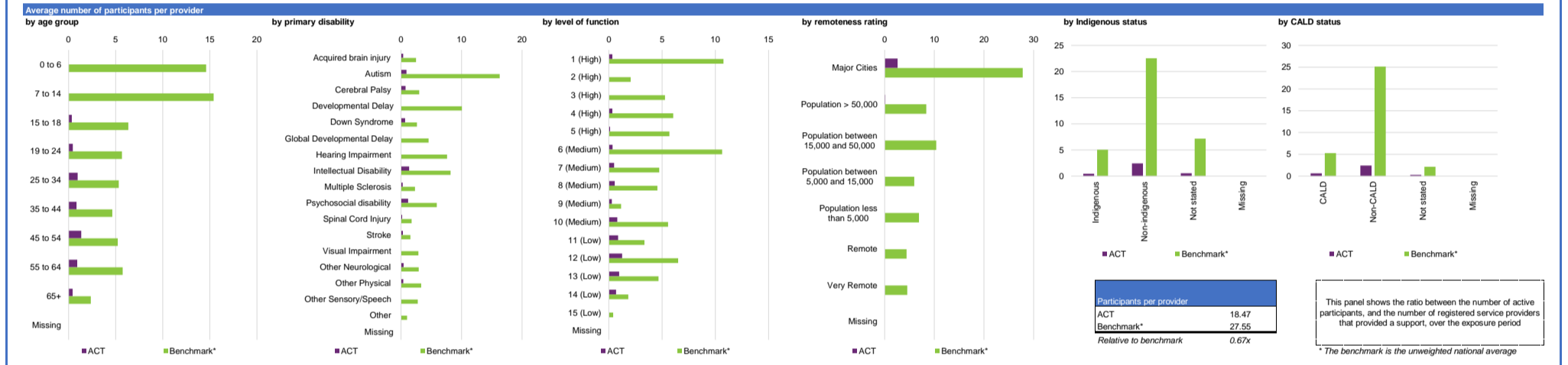
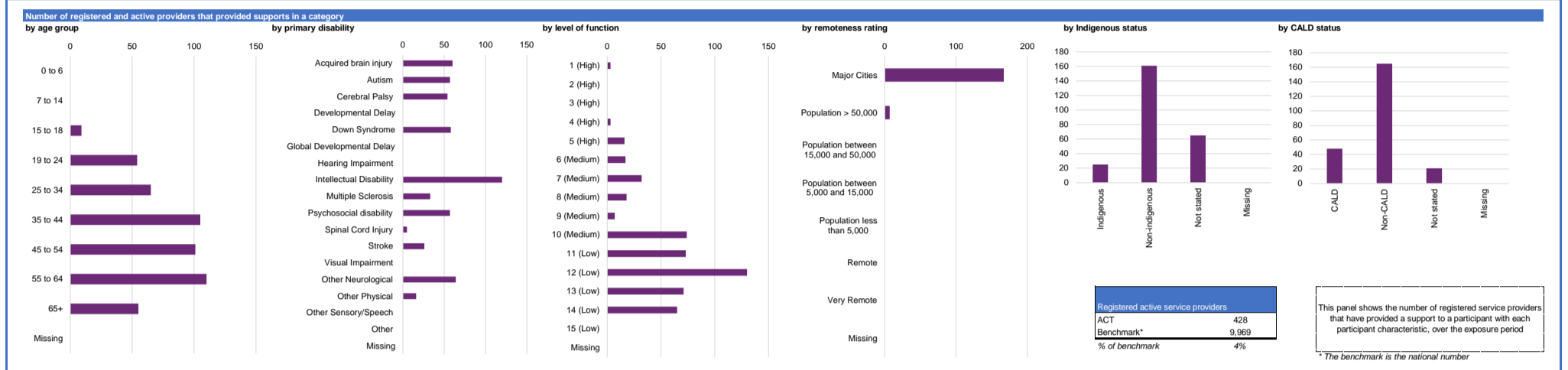
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: ACT (phase in date: 1 July 2014) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	432	40	10.8	88%	0%	13%	0.90	0.39	43%	21%	88%
Daily Activities	436	63	6.9	66%	18%	5%	62.07	60.15	97%	21%	88%
Community	432	62	7.0	79%	2%	31%	10.60	6.66	63%	21%	88%
Transport	435	17	25.6	96%	0%	0%	0.56	0.44	78%	21%	88%
<b>Core total</b>	<b>436</b>	<b>107</b>	<b>4.1</b>	<b>62%</b>	<b>15%</b>	<b>15%</b>	<b>74.13</b>	<b>67.63</b>	<b>91%</b>	<b>21%</b>	<b>88%</b>
<b>Capacity Building</b>											
Daily Activities	415	58	7.2	77%	8%	23%	2.05	1.09	53%	22%	88%
Employment	74	7	10.6	100%	0%	100%	0.57	0.27	48%	18%	80%
Relationships	267	24	11.1	90%	57%	29%	0.87	0.39	44%	19%	92%
Social and Civic	79	19	4.2	92%	0%	0%	0.30	0.12	38%	25%	96%
Support Coordination	434	53	8.2	56%	0%	14%	0.96	0.78	82%	21%	88%
<b>Capacity Building total</b>	<b>436</b>	<b>115</b>	<b>3.8</b>	<b>59%</b>	<b>11%</b>	<b>14%</b>	<b>5.14</b>	<b>2.93</b>	<b>57%</b>	<b>21%</b>	<b>88%</b>
<b>Capital</b>											
Assistive Technology	210	29	7.2	85%	14%	29%	1.23	0.52	42%	18%	82%
Home Modifications	109	4	27.3	100%	100%	0%	0.77	0.49	63%	33%	82%
<b>Capital total</b>	<b>243</b>	<b>33</b>	<b>7.4</b>	<b>88%</b>	<b>25%</b>	<b>25%</b>	<b>2.01</b>	<b>1.01</b>	<b>51%</b>	<b>18%</b>	<b>83%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>436</b>	<b>167</b>	<b>2.6</b>	<b>60%</b>	<b>16%</b>	<b>18%</b>	<b>81.28</b>	<b>71.58</b>	<b>88%</b>	<b>21%</b>	<b>88%</b>

*Note: Only the major support categories are shown.*  
*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

**Registered active providers** - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

**Participants per provider** - Ratio between the number of active participants and the number of registered service providers

**Provider concentration** - Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** - Value of supports committed in participant plans for the exposure period

**Payments** - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

**Utilisation** - Ratio between payments and total plan budgets

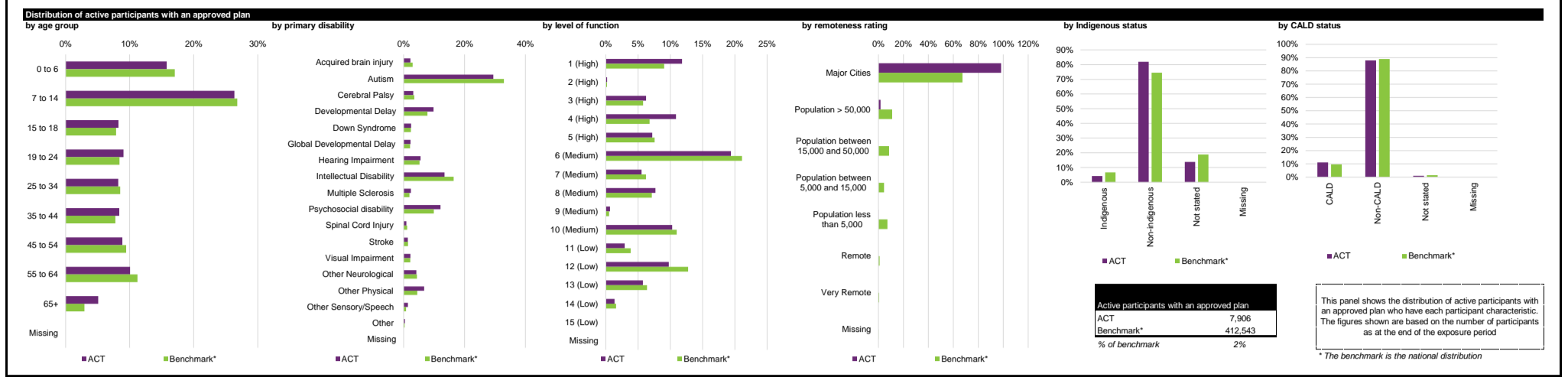
**Outcomes indicator on choice and control** - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has the NDIS helped with choice and control?** - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

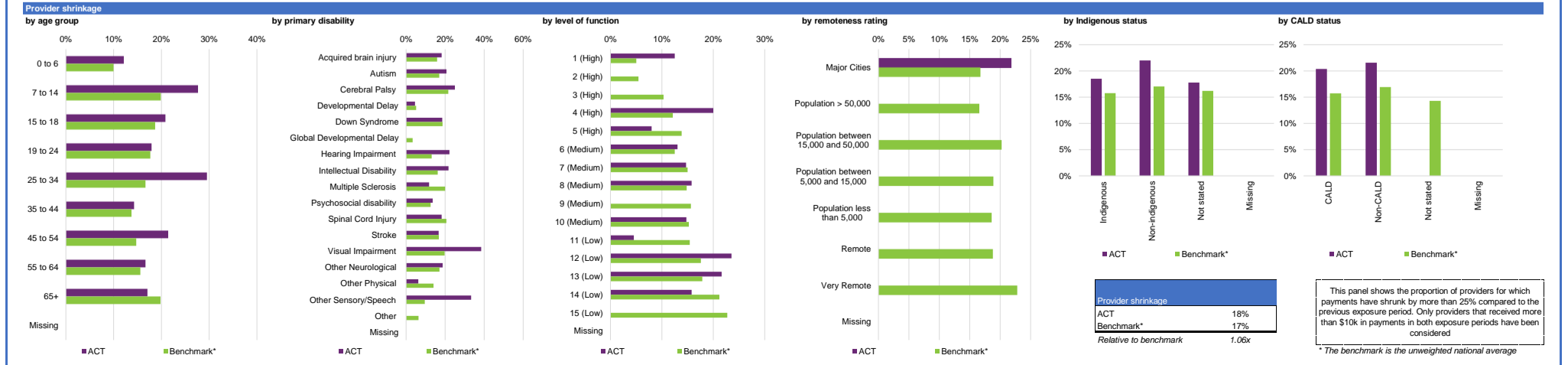
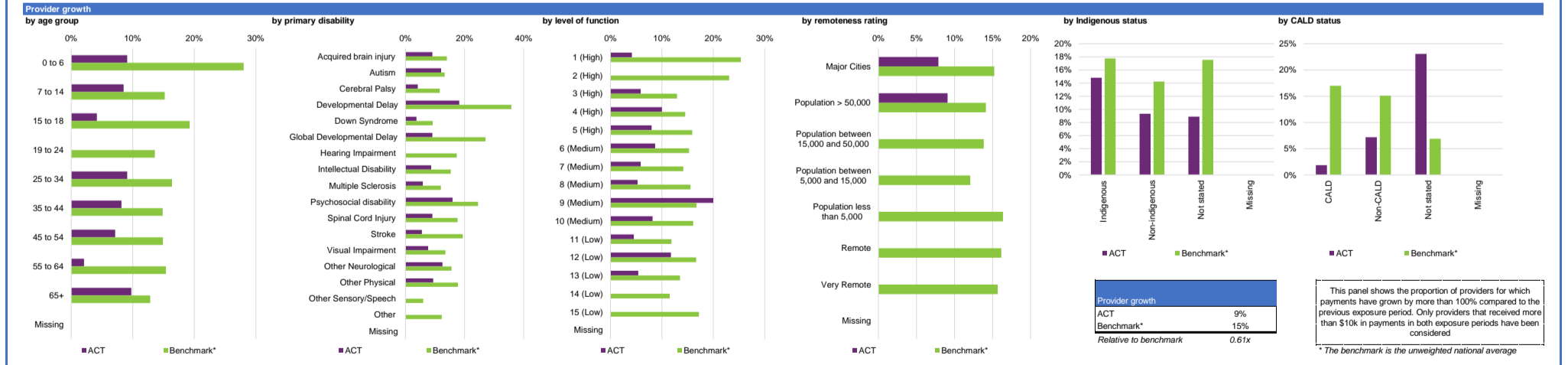
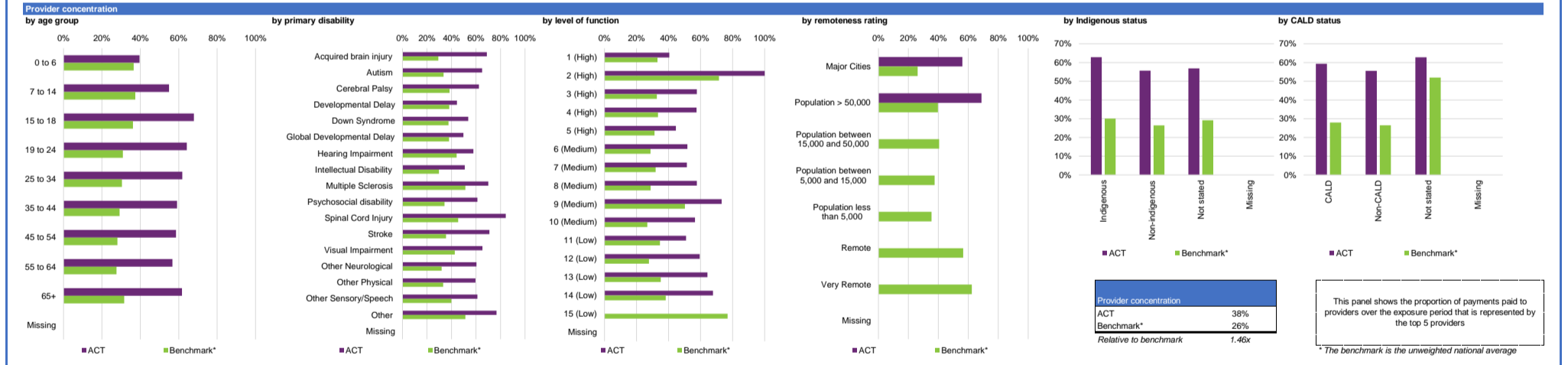
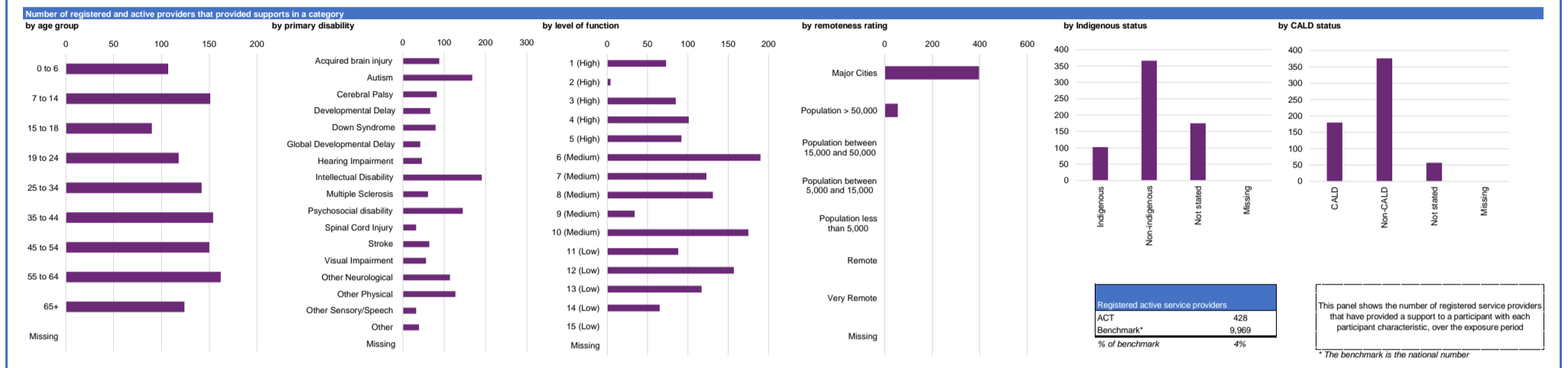
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration  
 The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

*Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



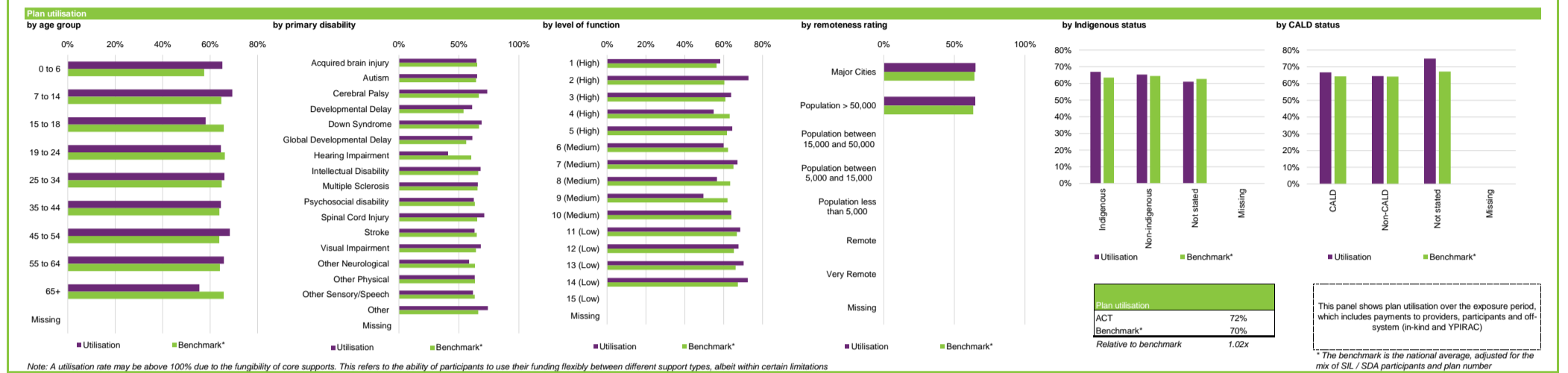
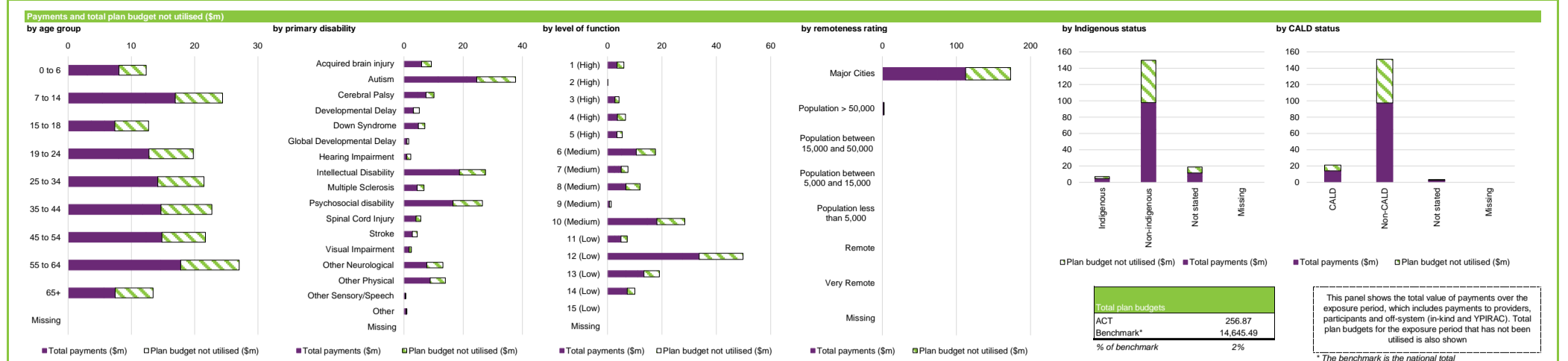
Service provider indicators



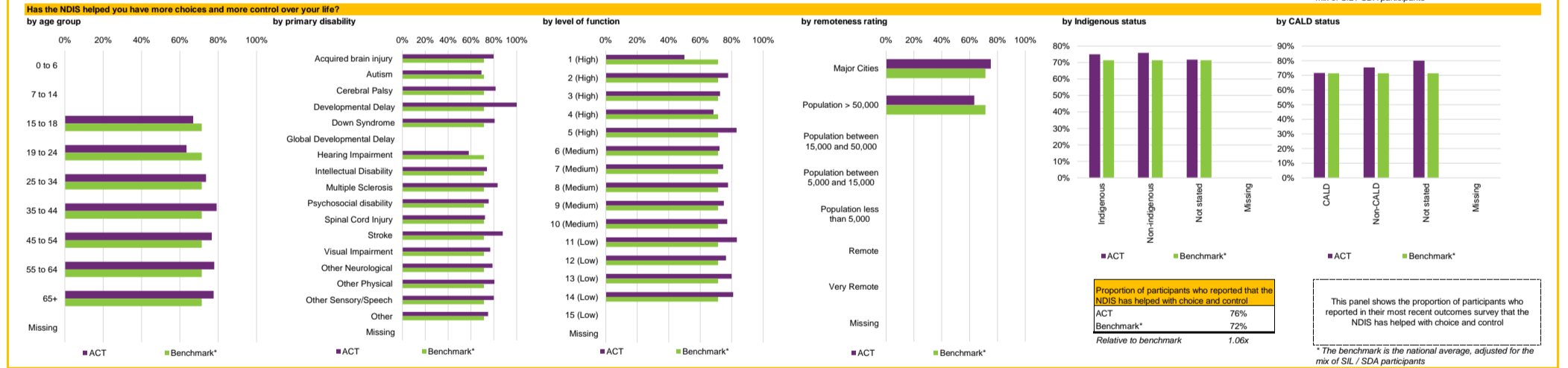
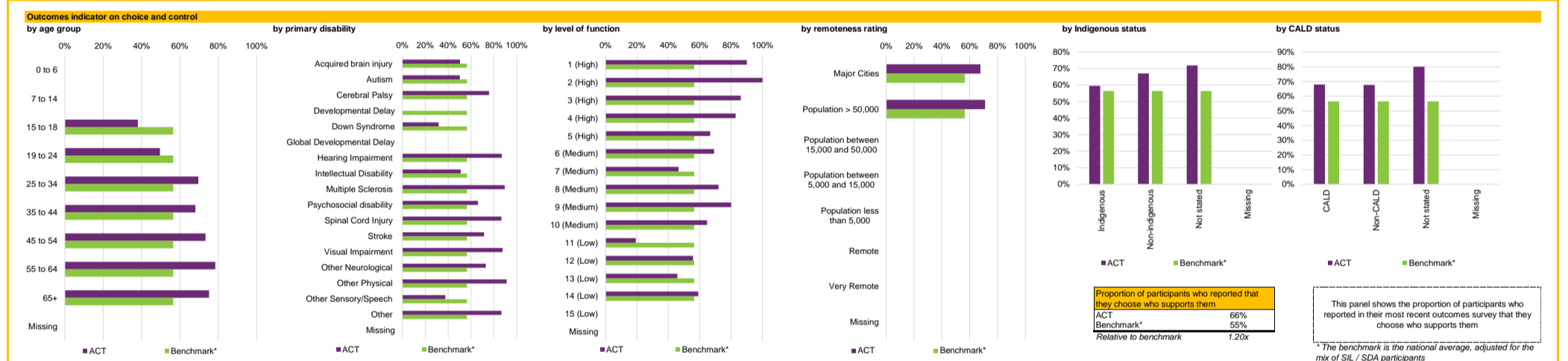
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: ACT (phase in date: 1 July 2014) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	5,877	98	60.0	83%	0%	10%	4.46	2.26	51%	68%	76%
Daily Activities	5,912	161	36.7	79%	13%	29%	70.13	49.55	71%	68%	76%
Community	5,913	92	64.3	81%	8%	25%	33.34	21.27	64%	68%	76%
Transport	5,911	22	268.7	93%	0%	50%	5.33	5.34	100%	68%	76%
<b>Core total</b>	<b>5,969</b>	<b>224</b>	<b>26.6</b>	<b>77%</b>	<b>10%</b>	<b>28%</b>	<b>113.26</b>	<b>78.42</b>	<b>69%</b>	<b>68%</b>	<b>75%</b>
<b>Capacity Building</b>											
Daily Activities	7,118	192	37.1	69%	5%	11%	35.41	20.47	58%	68%	75%
Employment	403	18	22.4	97%	0%	22%	3.04	1.29	43%	43%	72%
Relationships	672	33	20.4	85%	44%	22%	2.57	1.14	44%	31%	76%
Social and Civic	1,852	42	44.1	80%	0%	33%	4.66	1.66	36%	58%	75%
Support Coordination	2,379	88	27.0	53%	2%	12%	4.73	3.39	72%	59%	76%
<b>Capacity Building total</b>	<b>7,358</b>	<b>269</b>	<b>27.4</b>	<b>58%</b>	<b>8%</b>	<b>10%</b>	<b>54.05</b>	<b>30.49</b>	<b>56%</b>	<b>67%</b>	<b>75%</b>
<b>Capital</b>											
Assistive Technology	1,519	78	19.5	78%	8%	35%	7.08	4.23	60%	82%	80%
Home Modifications	184	13	14.2	97%	20%	20%	1.19	0.88	74%	85%	83%
<b>Capital total</b>	<b>1,560</b>	<b>84</b>	<b>18.6</b>	<b>74%</b>	<b>10%</b>	<b>33%</b>	<b>8.27</b>	<b>5.12</b>	<b>62%</b>	<b>83%</b>	<b>80%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>7,470</b>	<b>398</b>	<b>18.8</b>	<b>69%</b>	<b>8%</b>	<b>22%</b>	<b>175.59</b>	<b>114.03</b>	<b>65%</b>	<b>68%</b>	<b>75%</b>

Note: Only the major support categories are shown.  
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Indicator definitions**

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.