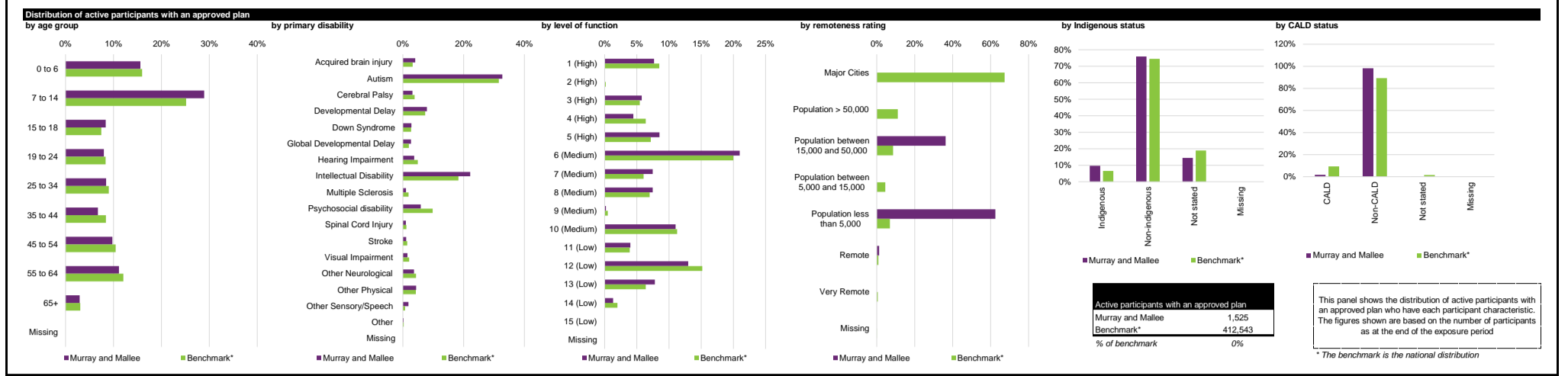
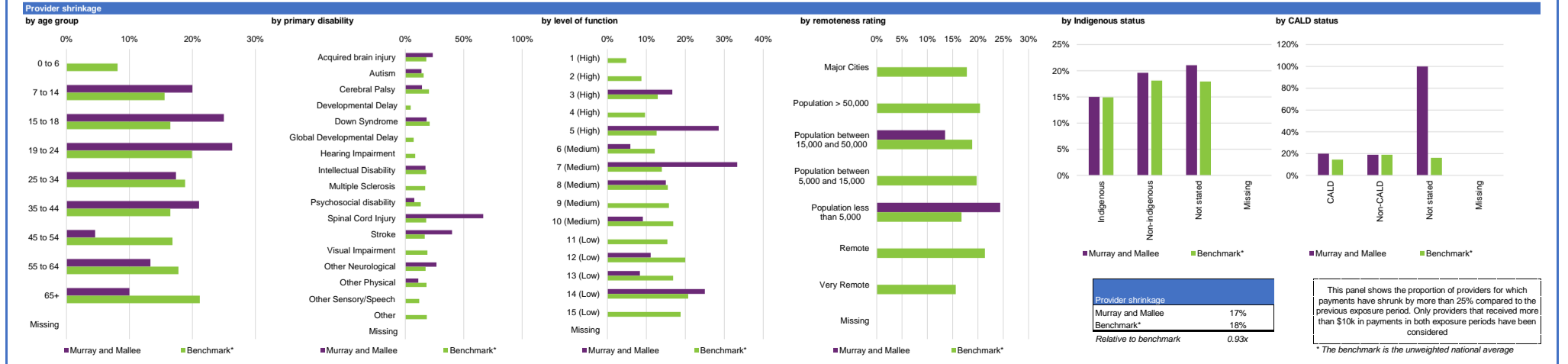
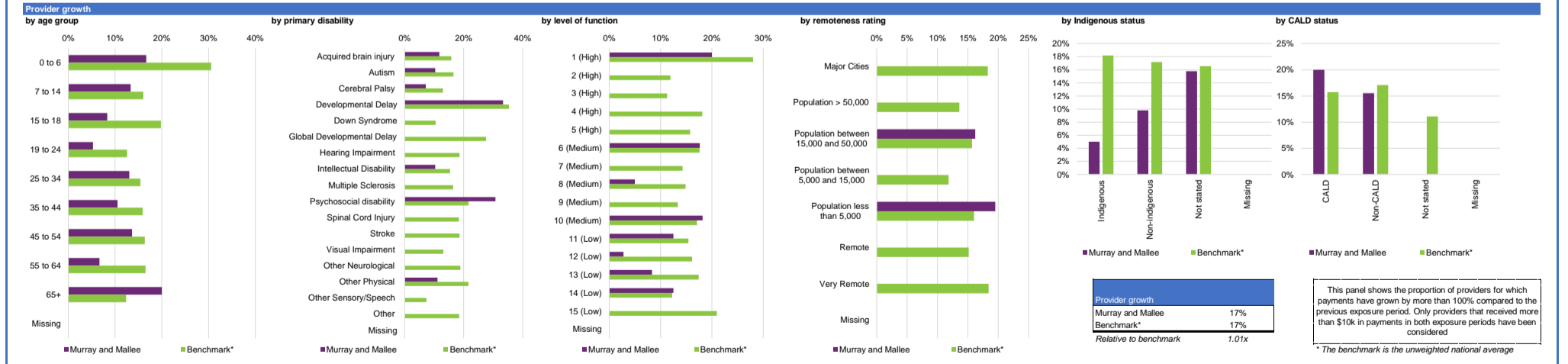
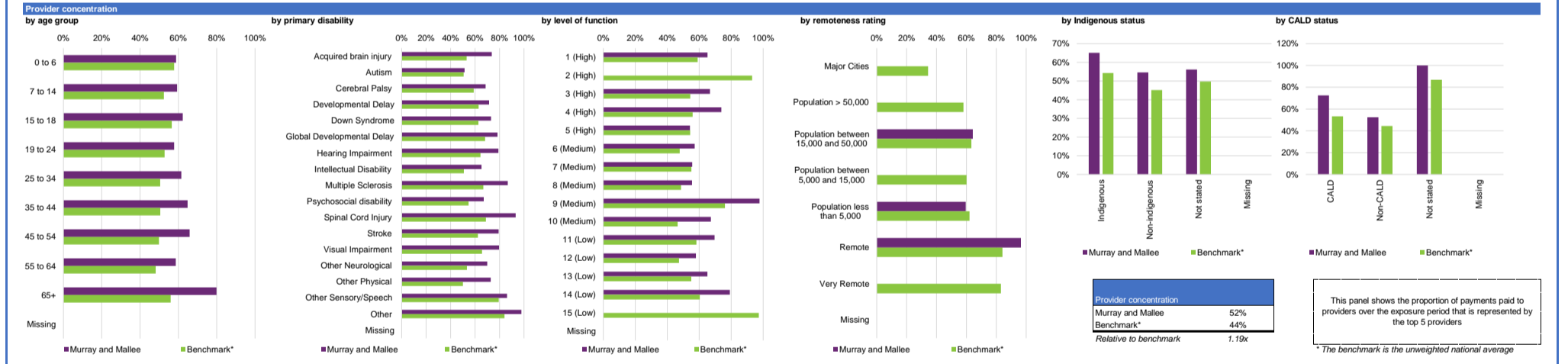
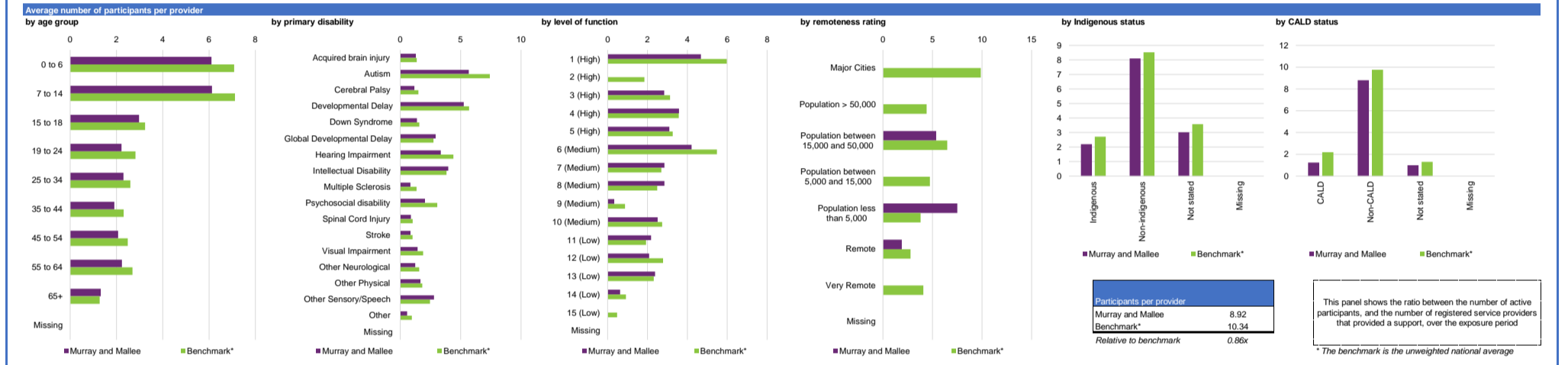
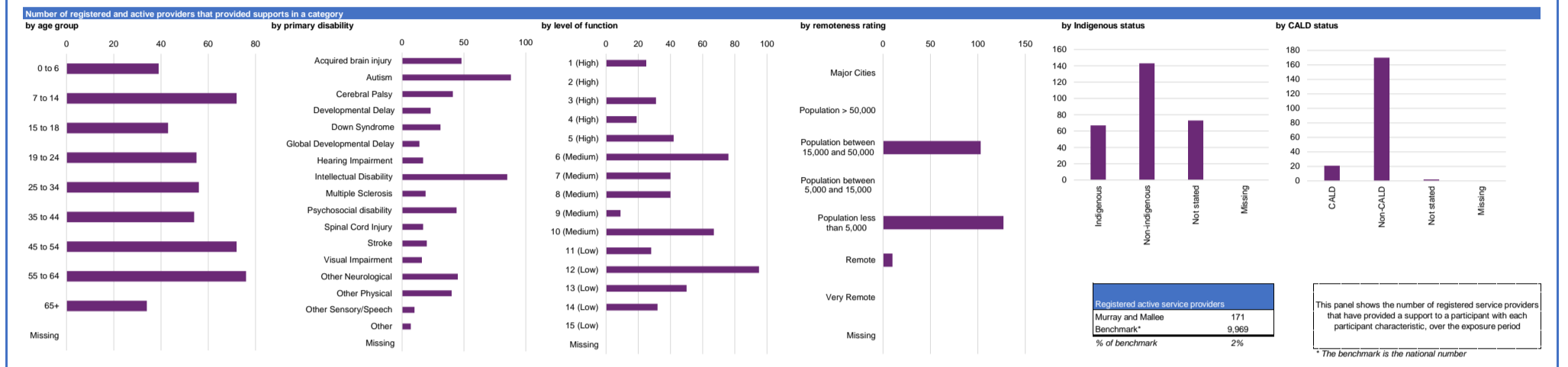


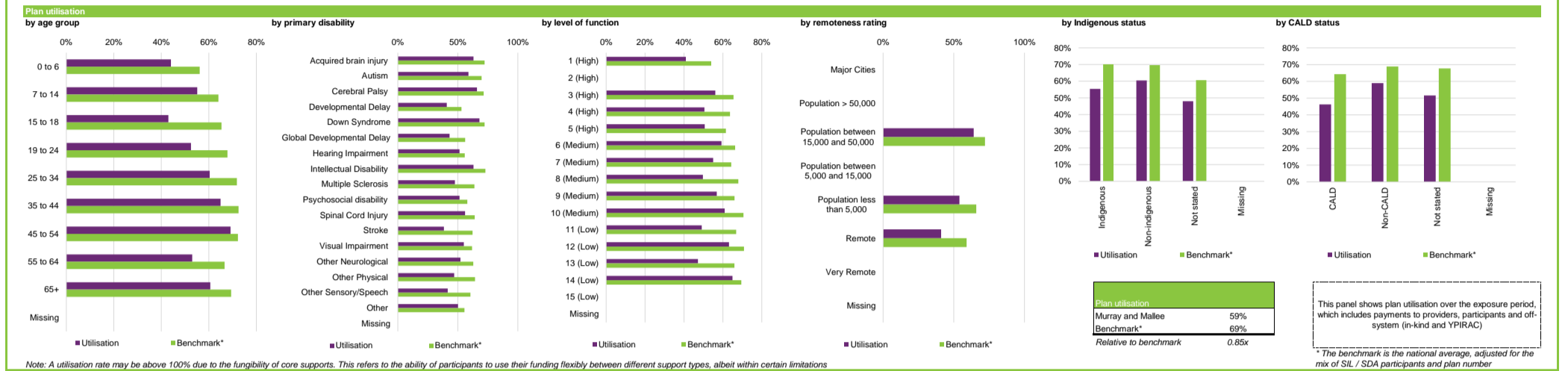
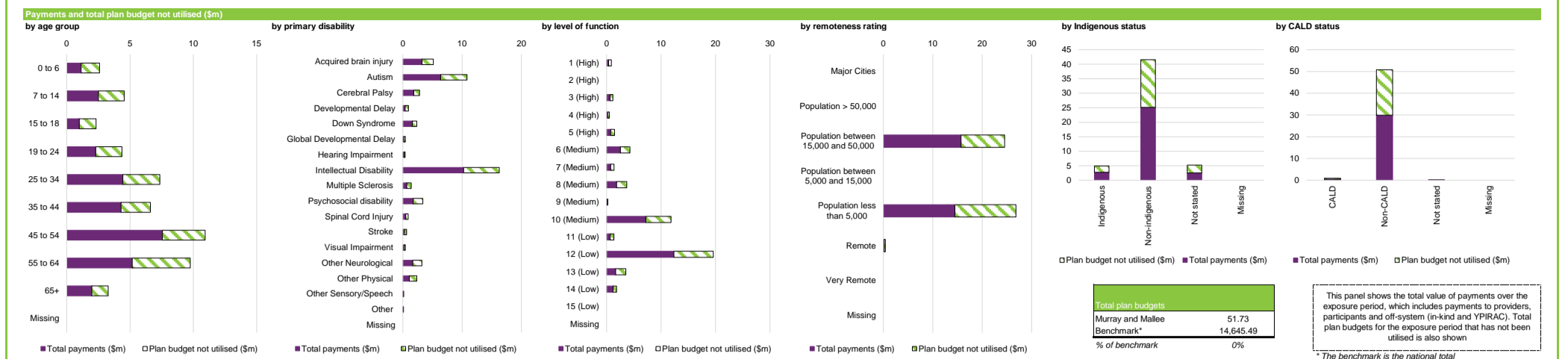
Participant profile



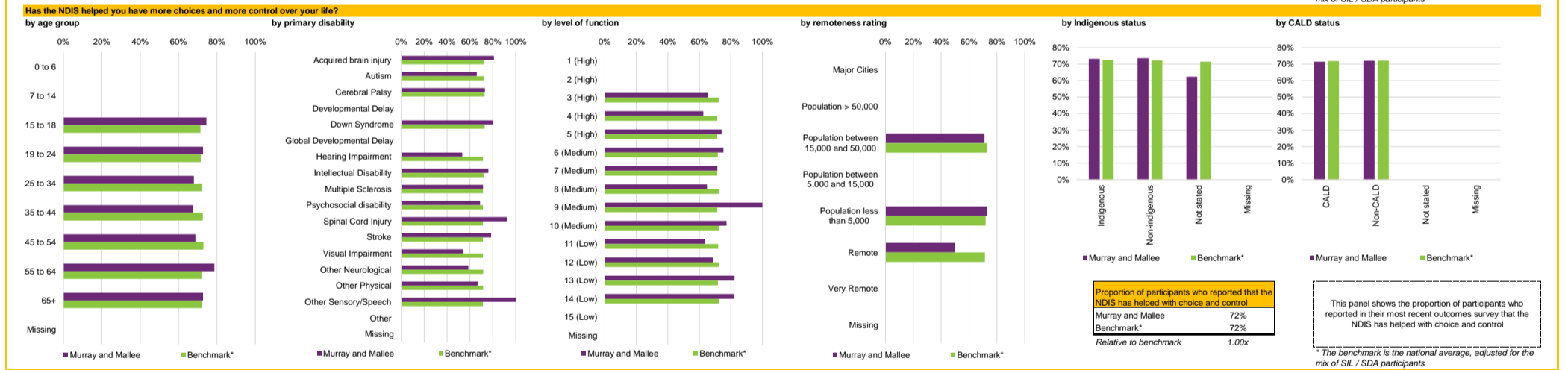
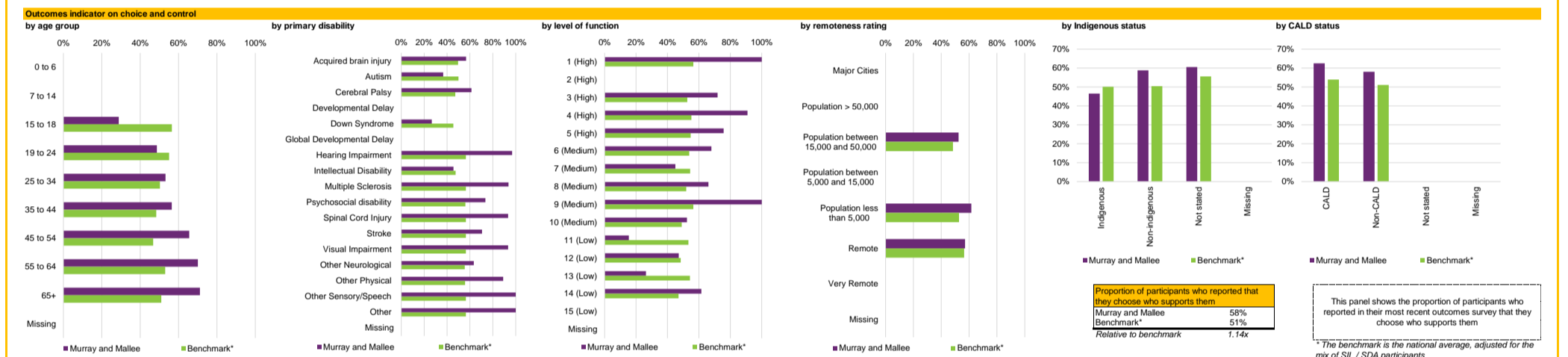
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,377	43	32.0	76%	0%	0%	1.02	0.33	32%	58%	72%
Daily Activities	1,380	53	26.0	82%	19%	13%	29.10	20.12	69%	58%	72%
Community	1,380	43	32.1	73%	16%	44%	7.35	2.23	30%	58%	72%
Transport	1,367	13	105.2	98%	0%	0%	0.87	0.74	85%	58%	72%
Core total	1,385	78	17.8	79%	11%	17%	38.34	23.42	61%	58%	72%
Capacity Building											
Daily Activities	1,509	83	18.2	78%	9%	17%	7.58	3.60	47%	57%	72%
Employment	89	11	8.1	99%	0%	0%	0.64	0.50	78%	38%	85%
Relationships	105	18	5.8	88%	0%	0%	0.59	0.21	35%	13%	65%
Social and Civic	46	4	11.5	100%	0%	0%	0.14	0.01	6%	67%	71%
Support Coordination	634	54	11.7	62%	56%	0%	1.23	0.64	52%	49%	65%
Capacity Building total	1,517	120	12.6	71%	21%	12%	11.01	5.64	51%	58%	72%
Capital											
Assistive Technology	338	48	7.0	70%	17%	25%	1.72	1.02	59%	66%	74%
Home Modifications	117	11	10.6	100%	20%	60%	0.66	0.29	44%	38%	77%
Capital total	383	53	7.2	67%	19%	31%	2.38	1.31	55%	59%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,525	171	8.9	73%	17%	17%	51.73	30.37	59%	58%	72%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

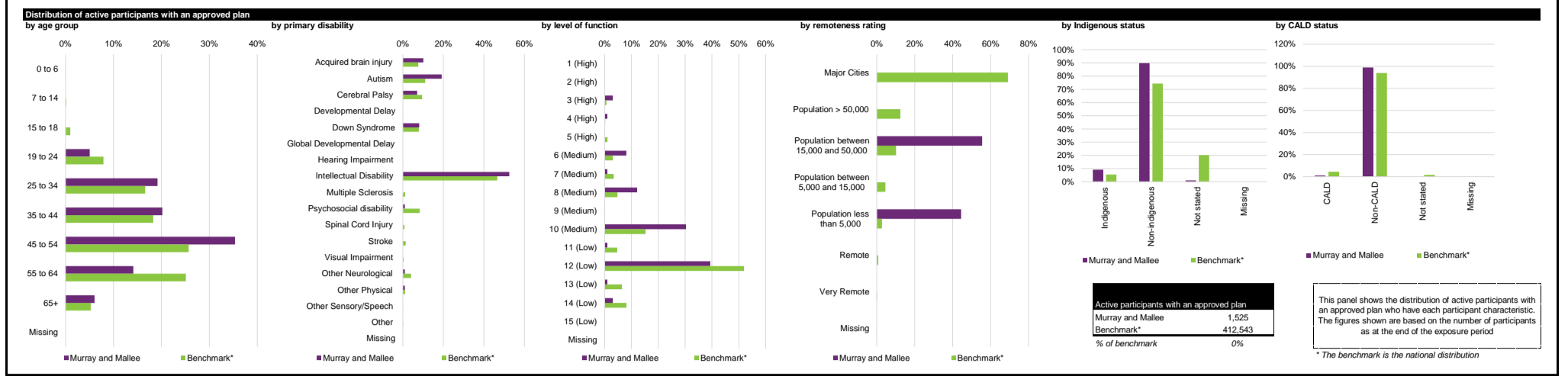
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

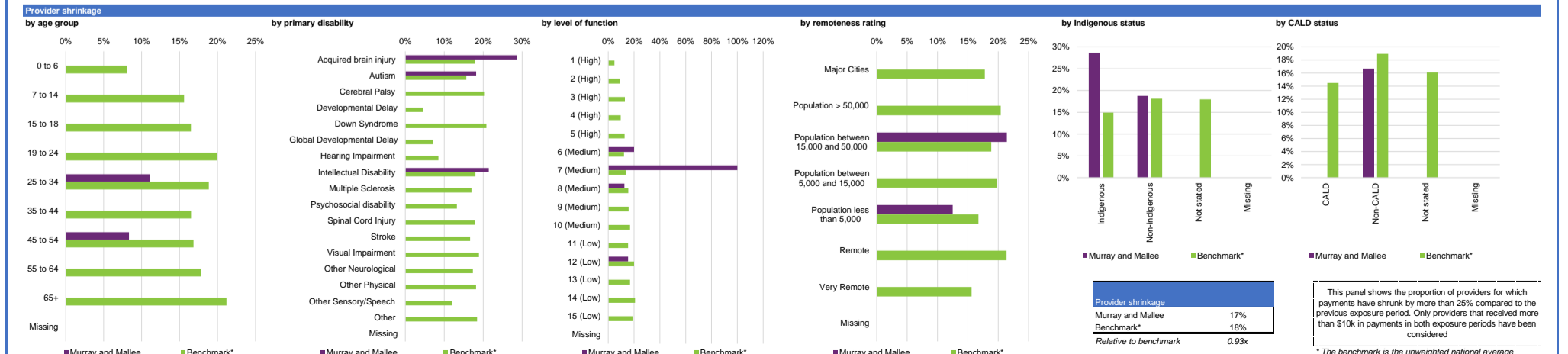
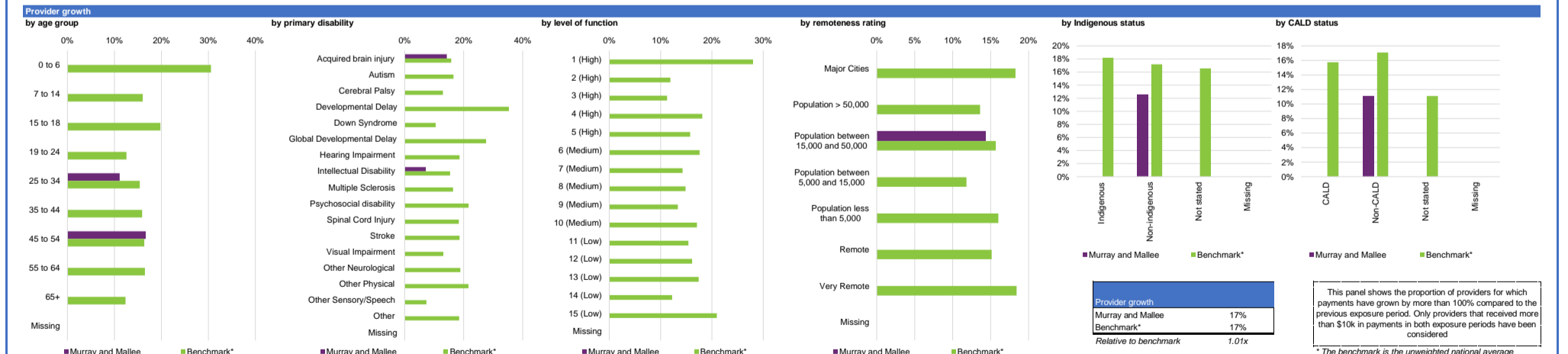
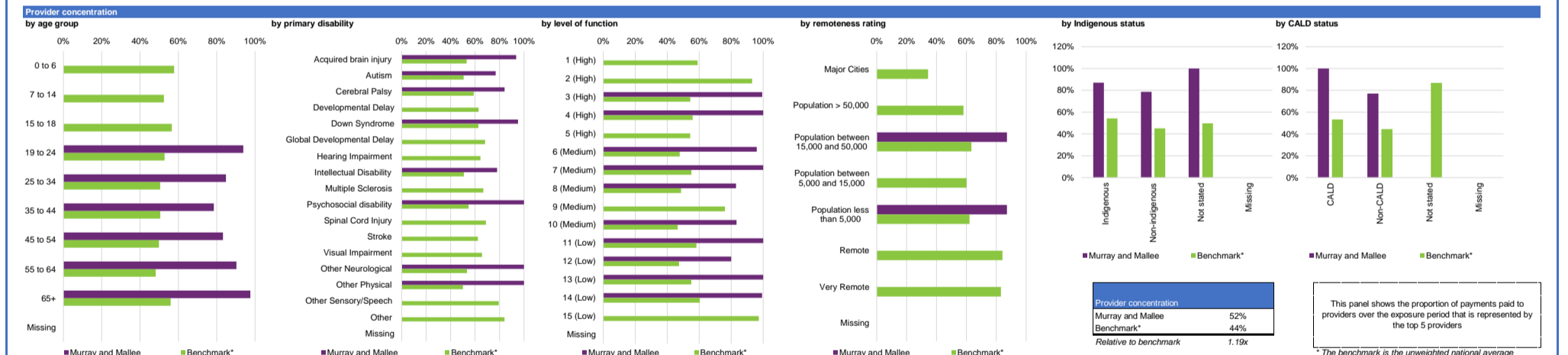
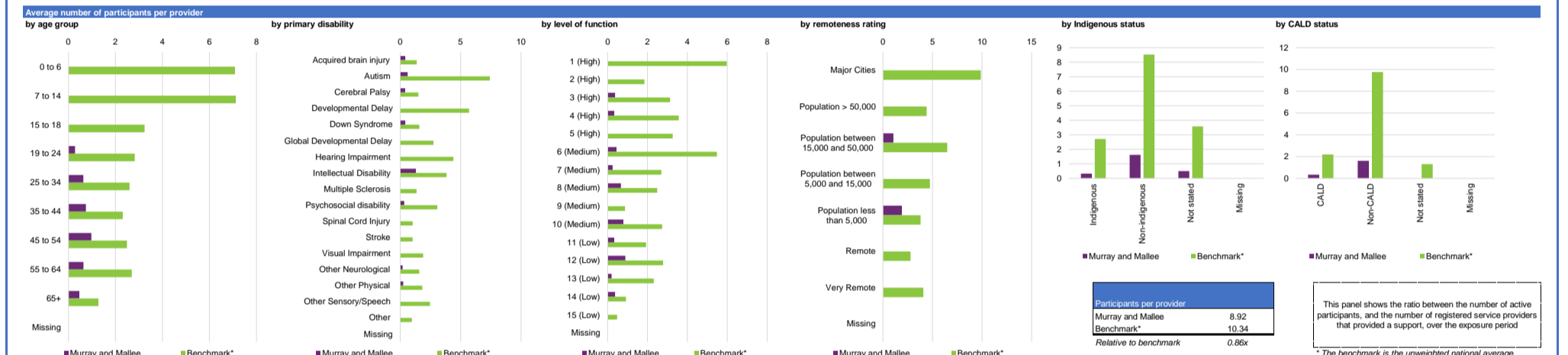
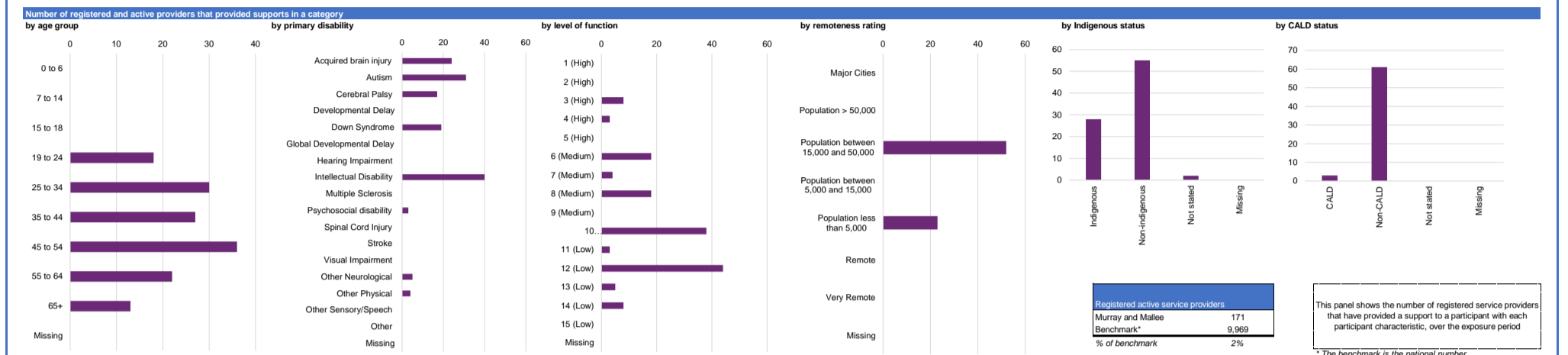
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	99	28	3.5	96%	7%	14%	17.04	14.00	82%	13%	71%
Capacity Building	99	47	2.1	76%	0%	0%	1.21	0.56	46%	13%	71%
Capital	82	15	5.5	97%	20%	40%	0.68	0.25	37%	14%	71%
All support categories	99	62	1.6	93%	11%	17%	18.93	14.81	78%	13%	71%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

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Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

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Utilisation - Ratio between payments and total plan budgets

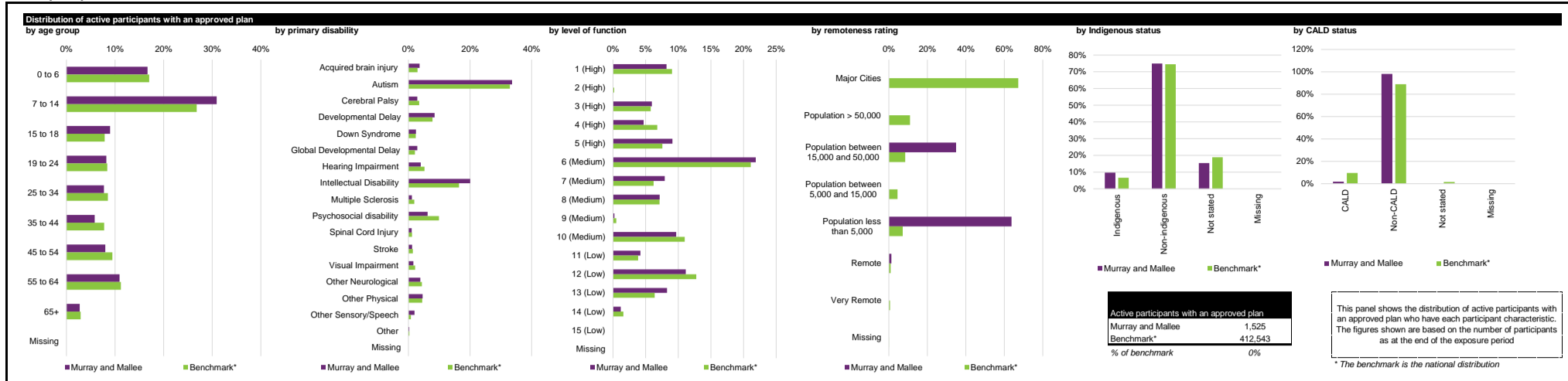
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

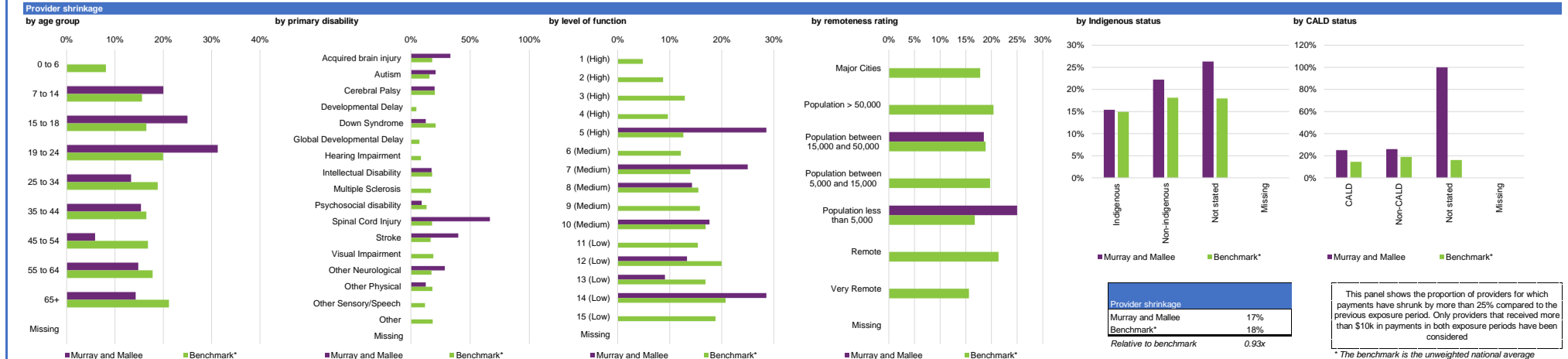
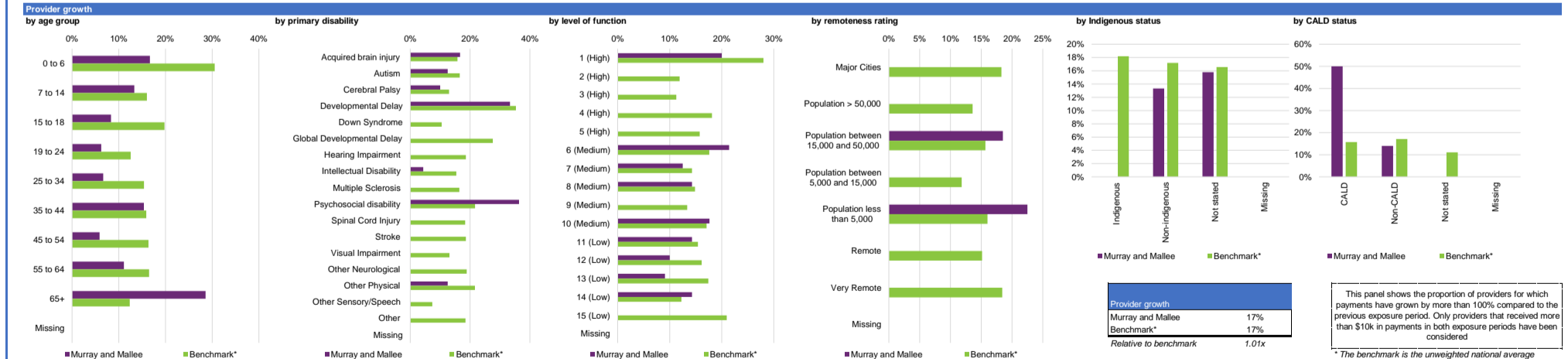
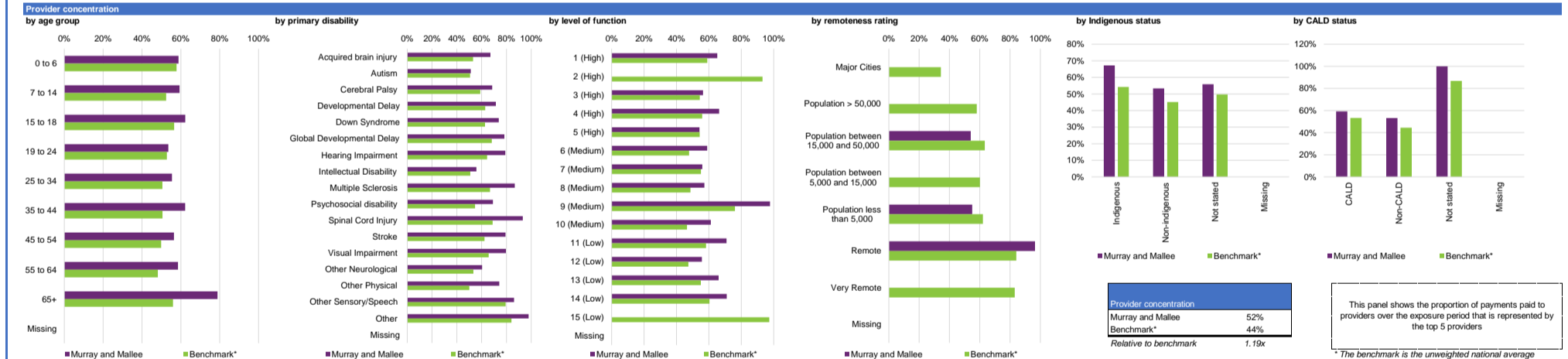
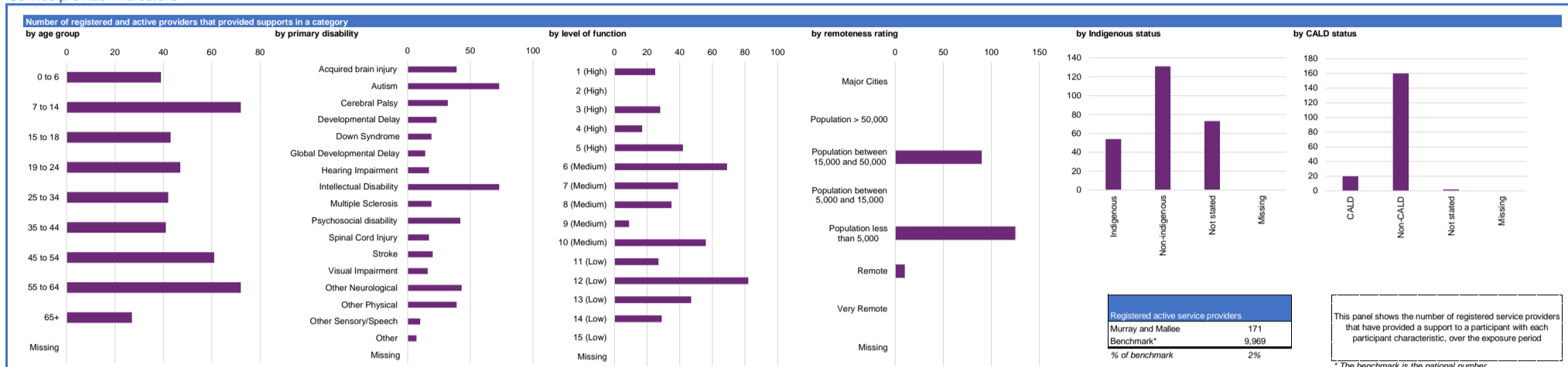
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Participant profile



Service provider indicators



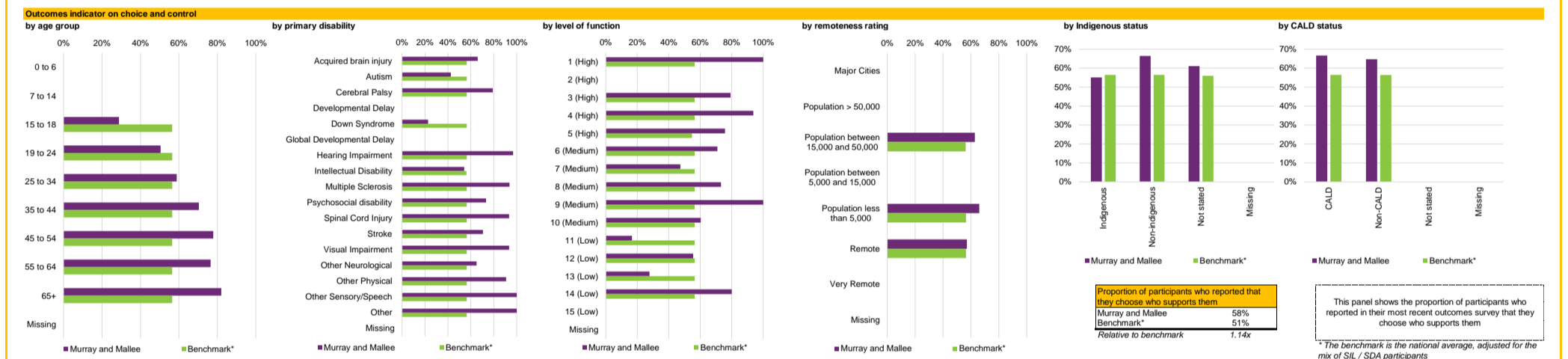
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Murray and Mallee (phase in date: 1 July 2013) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,278	43	29.7	76%	0%	0%	0.91	0.32	35%	65%	73%
Daily Activities	1,281	49	26.1	77%	25%	0%	14.11	6.80	48%	64%	72%
Community	1,281	37	34.6	75%	15%	35%	5.55	1.61	29%	64%	72%
Transport	1,268	9	140.9	100%	0%	0%	0.73	0.68	93%	65%	73%
Core total	1,286	74	17.4	73%	19%	25%	21.31	9.41	44%	65%	72%
Capacity Building											
Daily Activities	1,410	78	18.1	78%	10%	14%	7.18	3.45	48%	64%	72%
Employment	73	10	7.3	100%	0%	0%	0.49	0.37	76%	44%	87%
Relationships	49	14	3.5	94%	0%	0%	0.27	0.11	41%	5%	63%
Social and Civic	43	4	10.8	100%	0%	0%	0.13	0.01	6%	69%	81%
Support Coordination	535	51	10.5	63%	50%	0%	0.98	0.53	54%	59%	63%
Capacity Building total	1,418	113	12.5	72%	13%	19%	9.80	5.09	52%	64%	72%
Capital											
Assistive Technology	298	48	6.2	71%	17%	25%	1.50	0.92	61%	77%	75%
Home Modifications	44	7	6.3	100%	0%	100%	0.20	0.14	69%	82%	81%
Capital total	301	49	6.1	72%	15%	31%	1.70	1.05	62%	77%	75%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,426	162	8.8	67%	16%	27%	32.80	15.55	47%	65%	72%

Note: Only the major support categories are shown.
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Indicator definitions

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- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

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