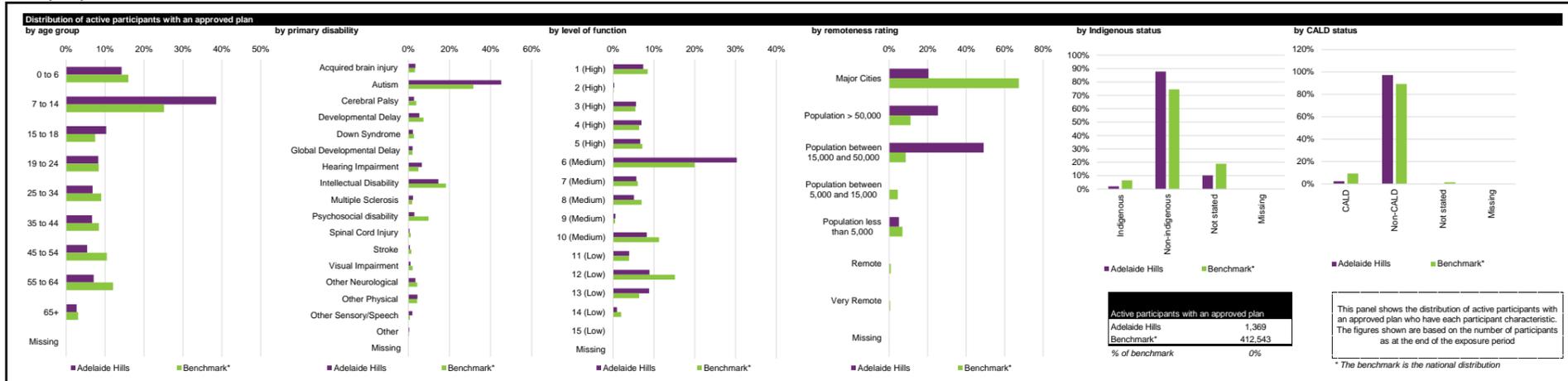
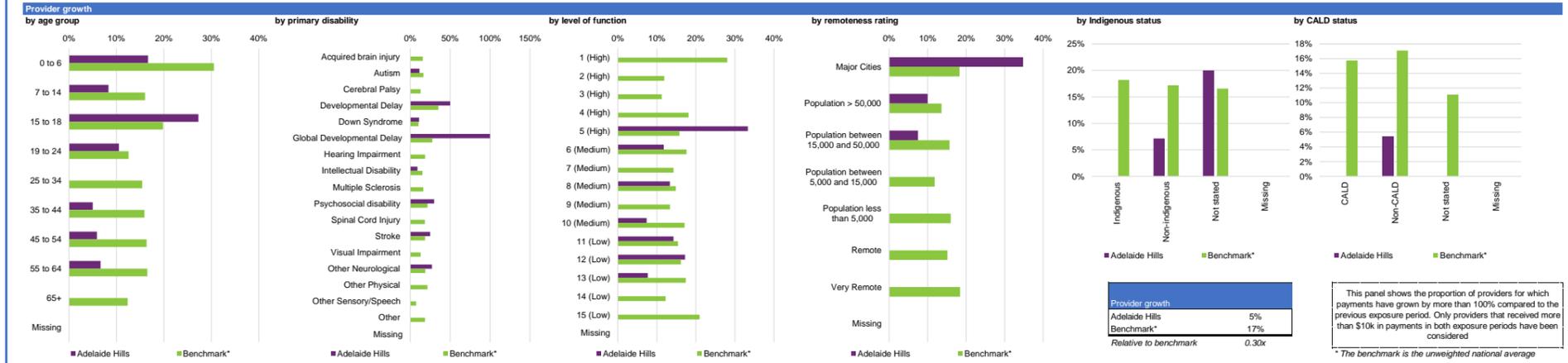
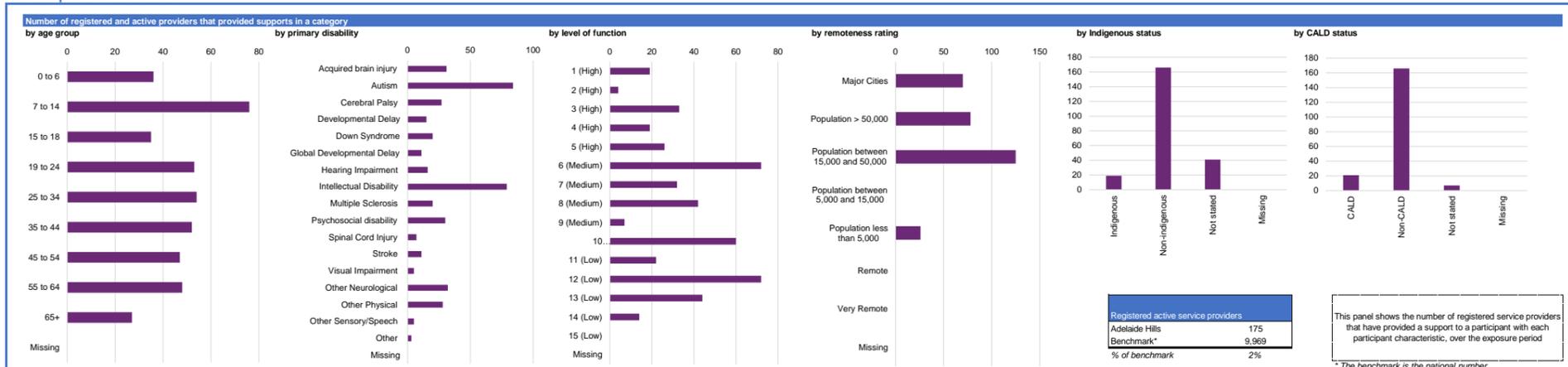


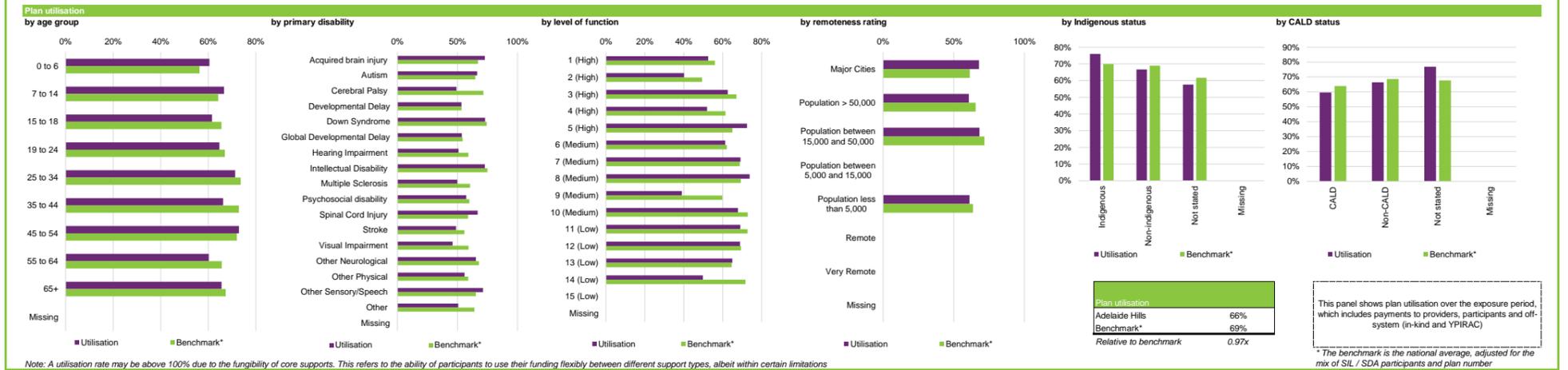
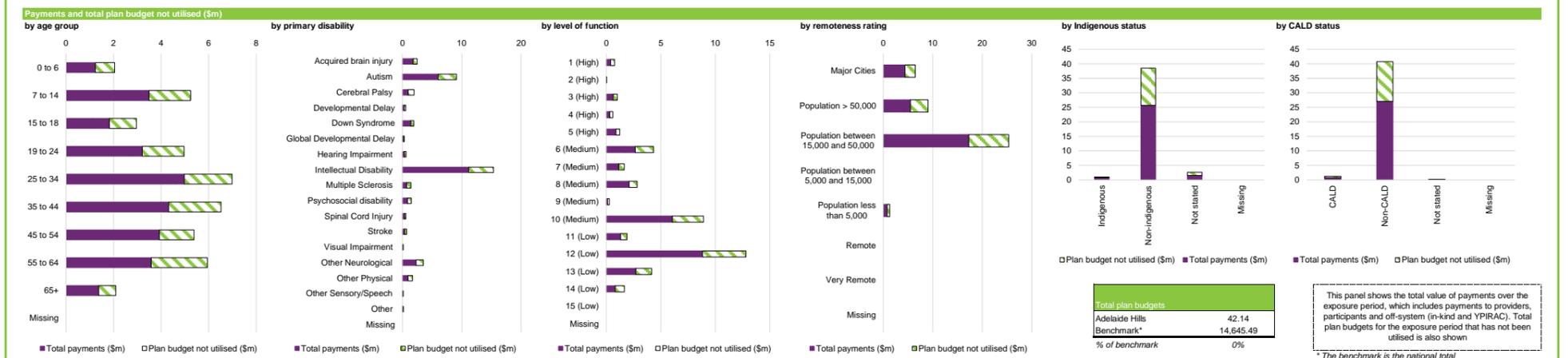
Participant profile



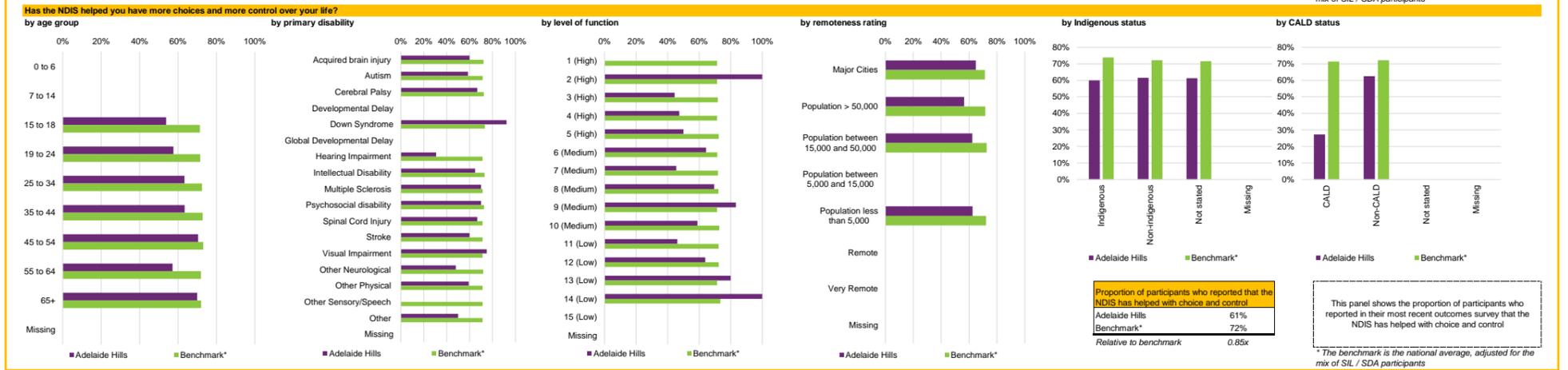
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,259	42	30.0	83%	0%	25%	0.91	0.43	47%	56%	62%
Daily Activities	1,264	55	23.0	77%	10%	17%	23.91	17.85	75%	56%	62%
Community	1,262	36	35.1	74%	10%	15%	5.39	2.31	43%	56%	62%
Transport	1,255	17	73.8	96%	0%	100%	0.59	0.50	84%	56%	62%
Core total	1,265	75	16.9	73%	11%	13%	30.80	21.08	68%	56%	62%
Capacity Building											
Daily Activities	1,362	77	17.7	81%	25%	0%	7.04	4.37	62%	56%	62%
Employment	60	9	6.7	100%	0%	0%	0.49	0.33	67%	27%	78%
Relationships	78	20	3.9	79%	0%	50%	0.54	0.20	37%	12%	67%
Social and Civic	51	10	5.1	100%	0%	0%	0.12	0.03	23%	26%	67%
Support Coordination	450	58	7.8	67%	13%	0%	0.91	0.48	52%	49%	63%
Capacity Building total	1,366	121	11.3	72%	13%	3%	9.76	5.99	61%	56%	62%
Capital											
Assistive Technology	294	47	6.3	61%	20%	60%	1.24	0.70	56%	71%	64%
Home Modifications	68	6	11.3	100%	0%	33%	0.35	0.18	52%	41%	76%
Capital total	322	52	6.2	58%	25%	50%	1.59	0.88	55%	65%	67%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,369	175	7.8	70%	5%	17%	42.14	27.94	66%	56%	61%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

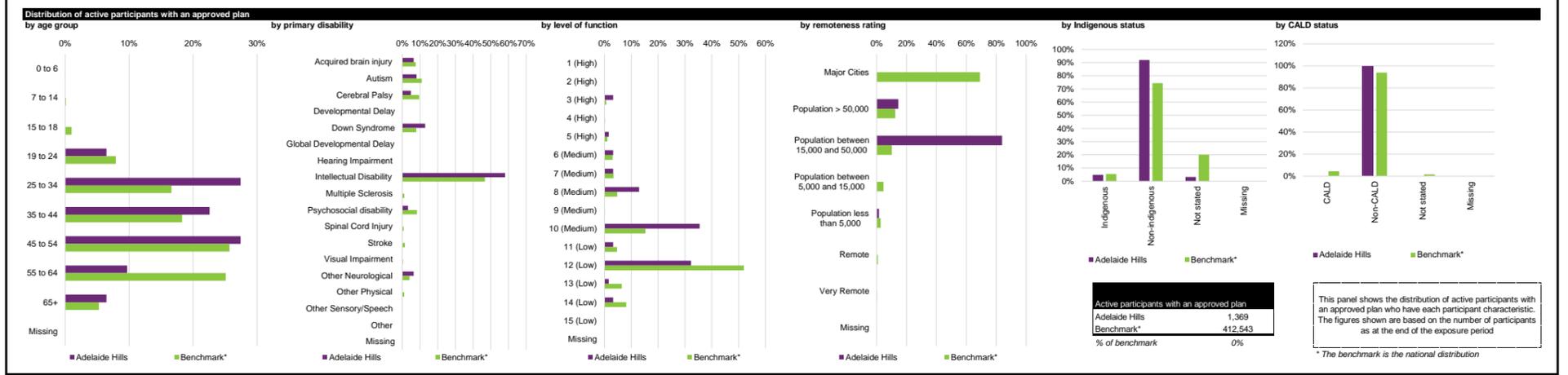
Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

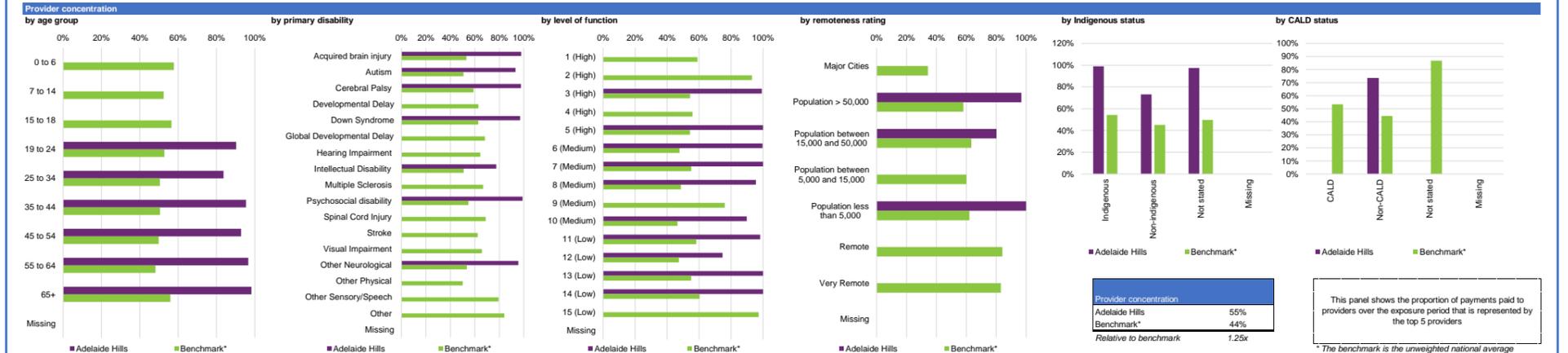
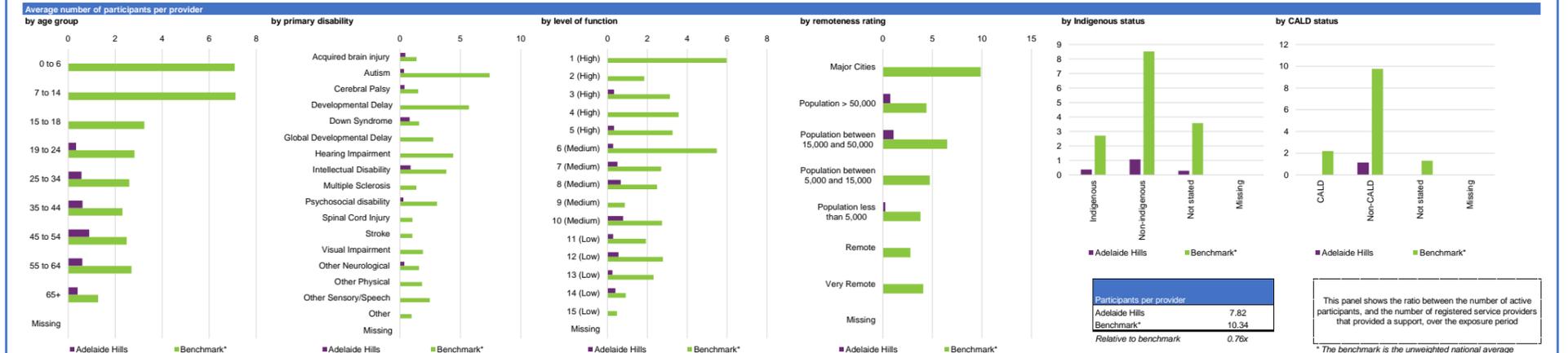
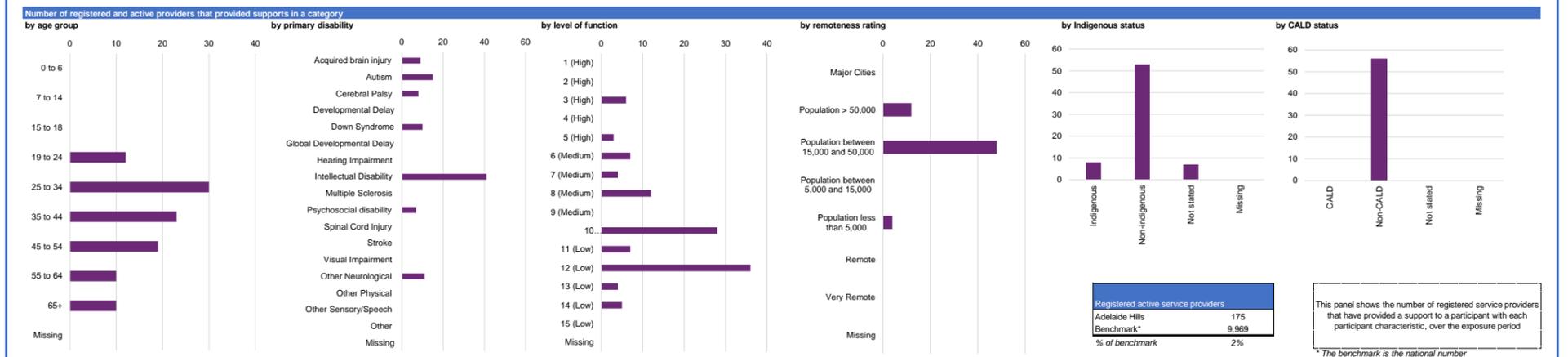
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	62	8	7.8	100%	0%	0%	0.10	0.03	35%	17%	73%
Daily Activities	62	17	3.6	95%	17%	0%	11.84	10.52	89%	17%	73%
Community	62	10	6.2	100%	0%	17%	1.05	0.39	37%	17%	73%
Transport	62	11	5.6	100%	0%	0%	0.09	0.04	49%	17%	73%
Core total	62	24	2.6	93%	6%	0%	13.07	10.99	84%	17%	73%
Capacity Building											
Daily Activities	62	16	3.9	98%	50%	0%	0.31	0.13	41%	17%	73%
Employment	15	5	3.0	100%	50%	50%	0.13	0.09	69%	21%	100%
Relationships	32	9	3.6	100%	100%	0%	0.26	0.09	34%	13%	60%
Social and Civic	1	1	1.0	100%	0%	0%	0.00	0.00	11%	0%	0%
Support Coordination	62	24	2.6	86%	0%	0%	0.21	0.12	58%	17%	73%
Capacity Building total	62	38	1.6	74%	29%	14%	0.97	0.49	50%	17%	73%
Capital											
Assistive Technology	19	11	1.7	100%	0%	0%	0.11	0.08	71%	16%	73%
Home Modifications	37	3	12.3	100%	0%	100%	0.25	0.04	16%	19%	82%
Capital total	43	14	3.1	96%	0%	100%	0.36	0.12	33%	19%	82%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	62	56	1.1	89%	10%	5%	14.40	11.59	81%	17%	73%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

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Utilisation - Ratio between payments and total plan budgets

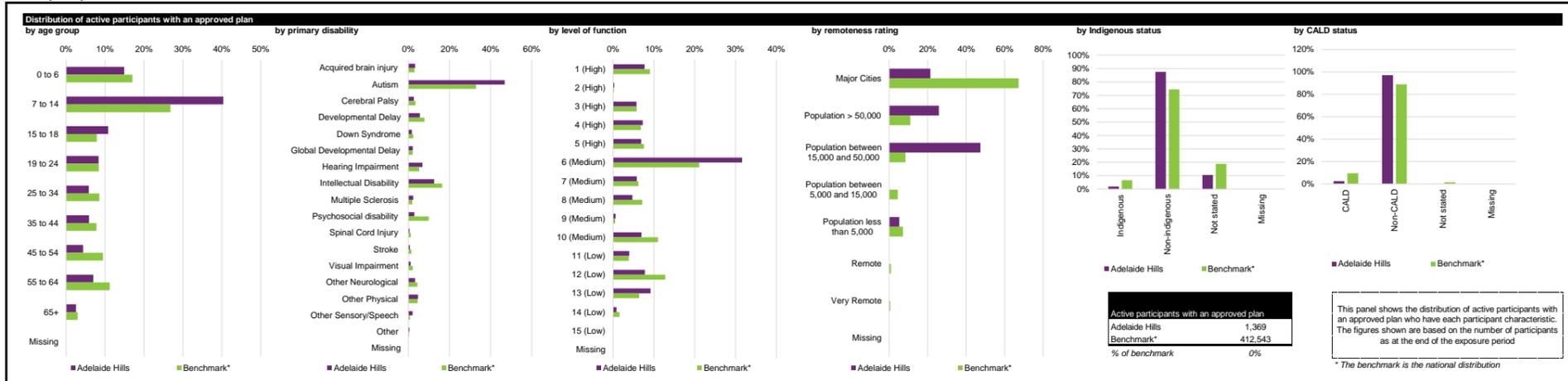
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

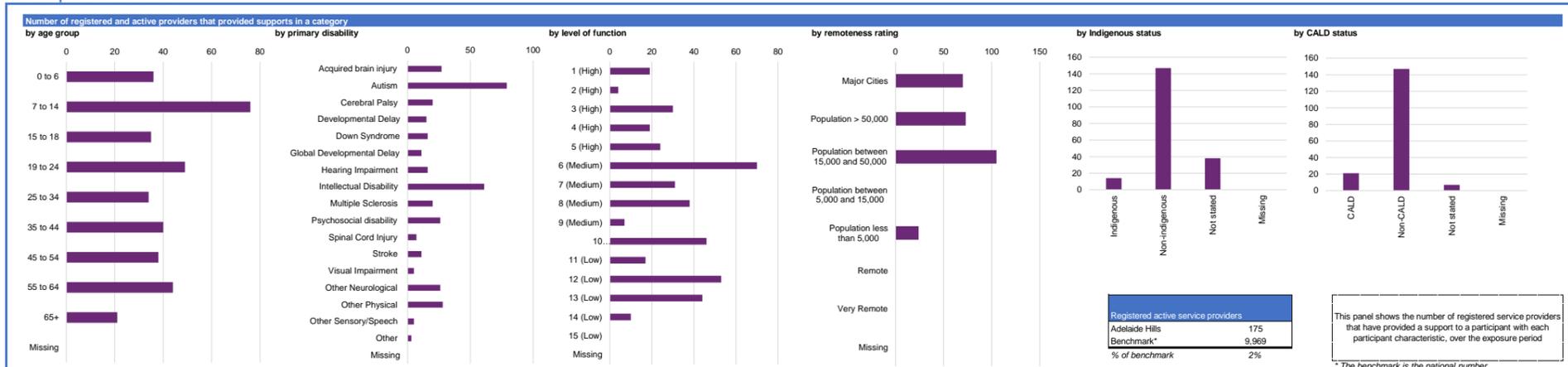
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Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



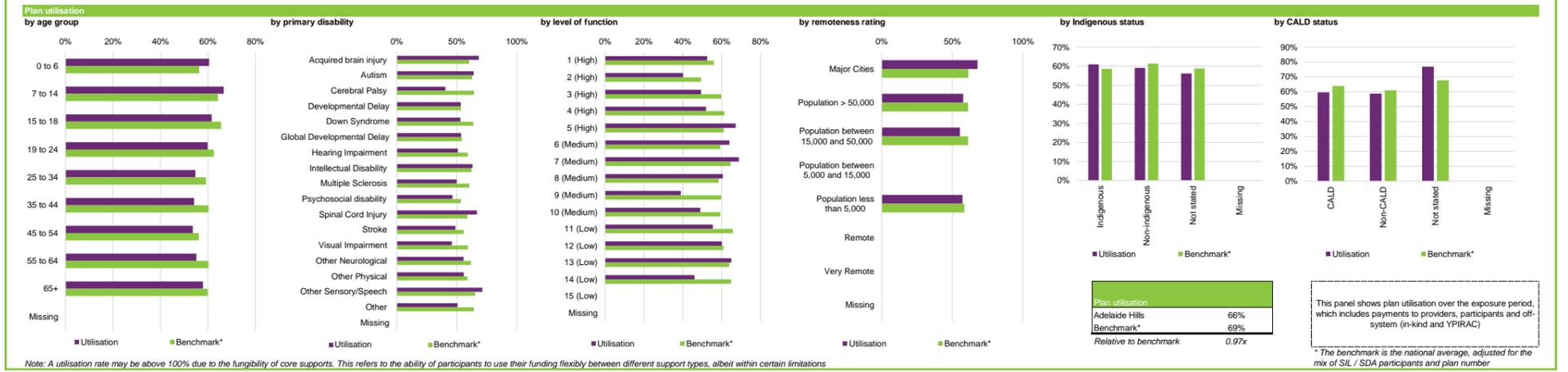
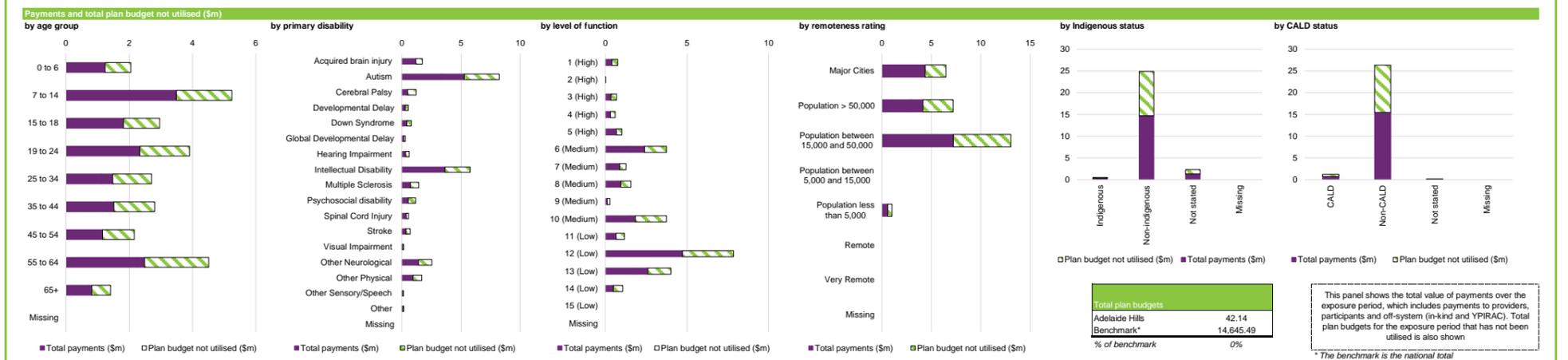
Service provider indicators



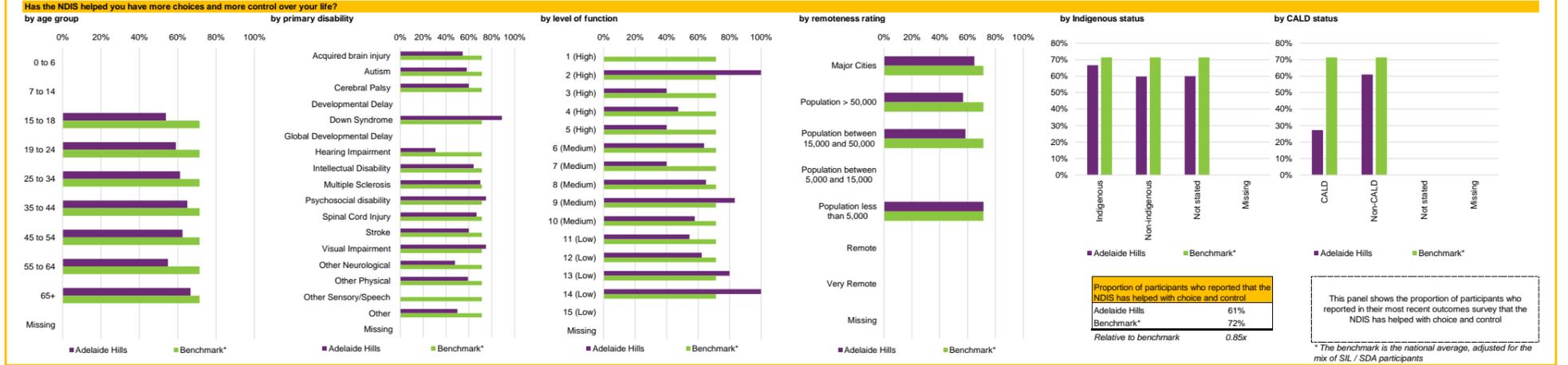
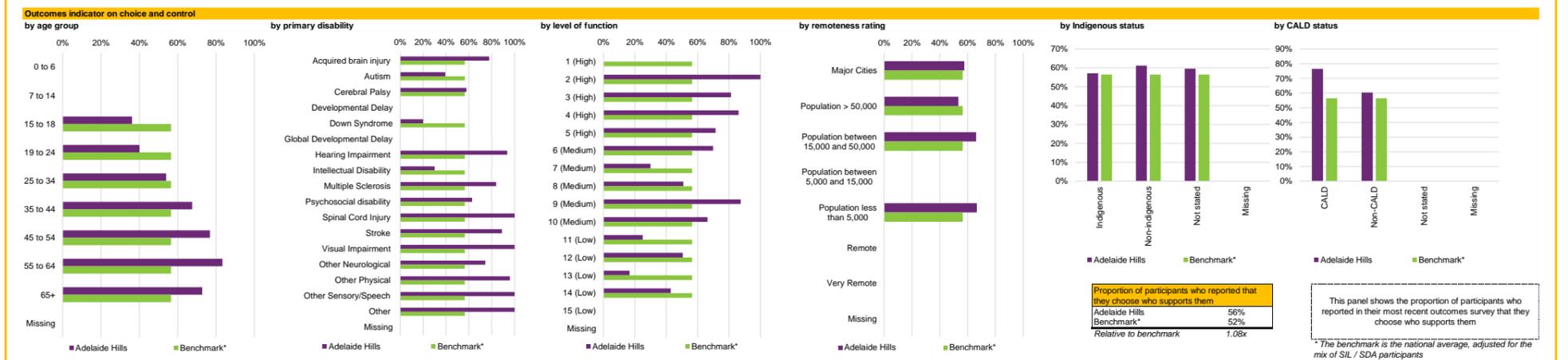
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Adelaide Hills (phase in date: 1 July 2013) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,197	41	29.2	83%	0%	50%	0.82	0.40	49%	61%	60%
Daily Activities	1,202	45	26.7	82%	8%	29%	12.07	7.32	61%	61%	60%
Community	1,200	34	35.3	77%	12%	6%	4.34	1.92	44%	61%	60%
Transport	1,193	11	108.5	99%	0%	0%	0.50	0.45	91%	61%	60%
Core total	1,203	65	18.5	76%	10%	26%	17.73	10.09	57%	61%	60%
Capacity Building											
Daily Activities	1,300	73	17.8	80%	25%	0%	6.73	4.24	63%	61%	60%
Employment	45	7	6.4	100%	0%	0%	0.36	0.24	66%	29%	72%
Relationships	46	15	3.1	90%	0%	100%	0.28	0.11	39%	10%	75%
Social and Civic	50	9	5.6	100%	0%	0%	0.11	0.03	23%	27%	71%
Support Coordination	388	51	7.6	67%	14%	0%	0.70	0.35	51%	57%	60%
Capacity Building total	1,304	109	12.0	74%	11%	4%	8.79	5.50	63%	61%	60%
Capital											
Assistive Technology	275	45	6.1	62%	20%	60%	1.13	0.62	55%	79%	63%
Home Modifications	31	3	10.3	100%	0%	0%	0.10	0.14	140%	73%	67%
Capital total	279	47	5.9	62%	29%	43%	1.23	0.76	62%	78%	63%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,307	156	8.4	73%	4%	24%	27.75	16.35	59%	61%	60%

*Note: Only the major support categories are shown.
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