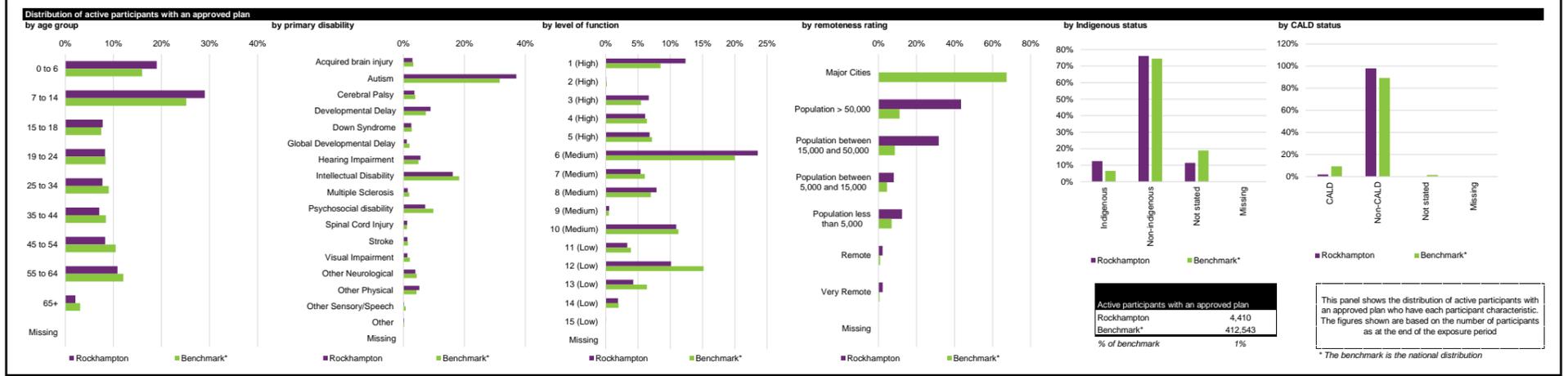
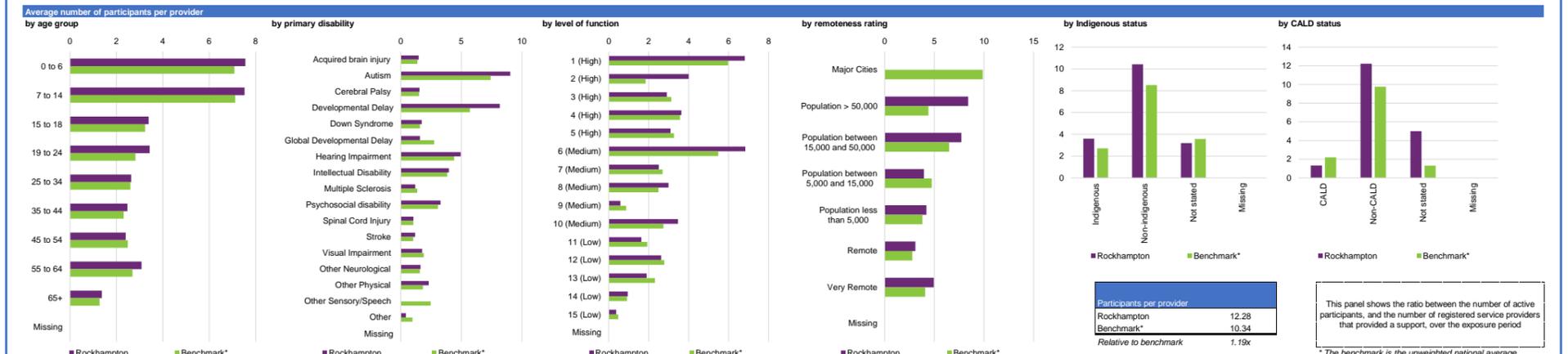
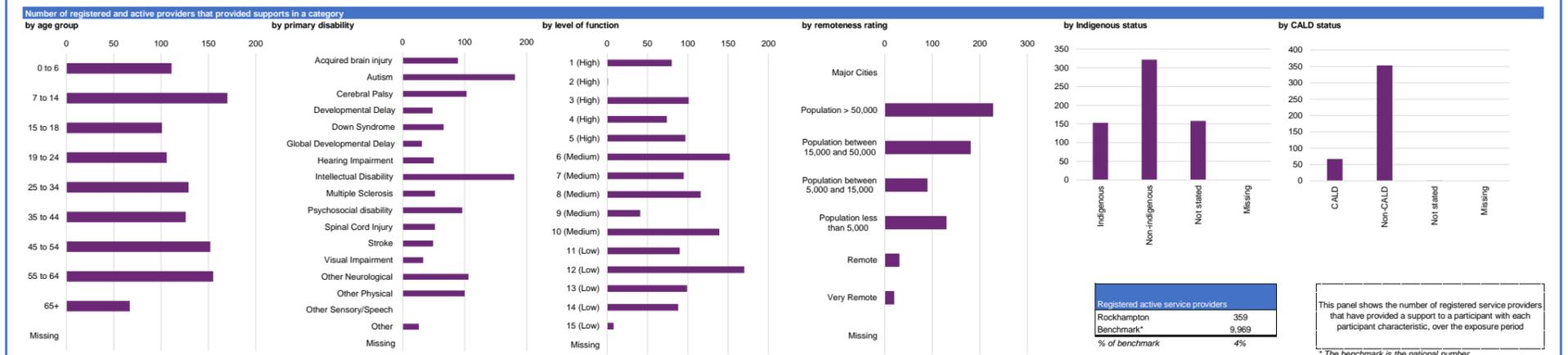


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,893	119	32.7	60%	25%	10%	3.77	1.82	48%	55%	78%
Daily Activities	3,894	103	37.8	75%	21%	9%	73.18	52.41	72%	55%	78%
Community	3,894	71	54.8	68%	8%	20%	27.04	17.06	63%	55%	78%
Transport	3,895	33	118.0	85%	17%	3%	2.40	2.16	90%	55%	78%
Core total	3,909	188	20.8	72%	11%	14%	106.38	73.46	69%	55%	78%
Capacity Building											
Daily Activities	4,373	183	23.9	56%	14%	22%	24.20	11.10	46%	55%	78%
Employment	130	13	10.0	99%	0%	50%	1.06	0.35	33%	40%	85%
Relationships	139	14	9.9	98%	33%	50%	1.00	0.36	36%	22%	70%
Social and Civic	121	11	11.0	100%	0%	0%	0.24	0.04	18%	52%	79%
Support Coordination	1,420	65	21.8	80%	6%	6%	3.71	2.51	68%	50%	77%
Capacity Building total	4,390	226	19.4	54%	12%	21%	32.21	16.02	50%	55%	78%
Capital											
Assistive Technology	1,243	89	14.0	64%	17%	35%	7.51	3.14	42%	64%	81%
Home Modifications	277	23	12.0	78%	7%	43%	2.08	1.31	63%	52%	84%
Capital total	1,297	100	13.0	52%	14%	36%	9.59	4.45	46%	63%	81%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,410	359	12.3	64%	13%	22%	148.18	93.93	63%	55%	78%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

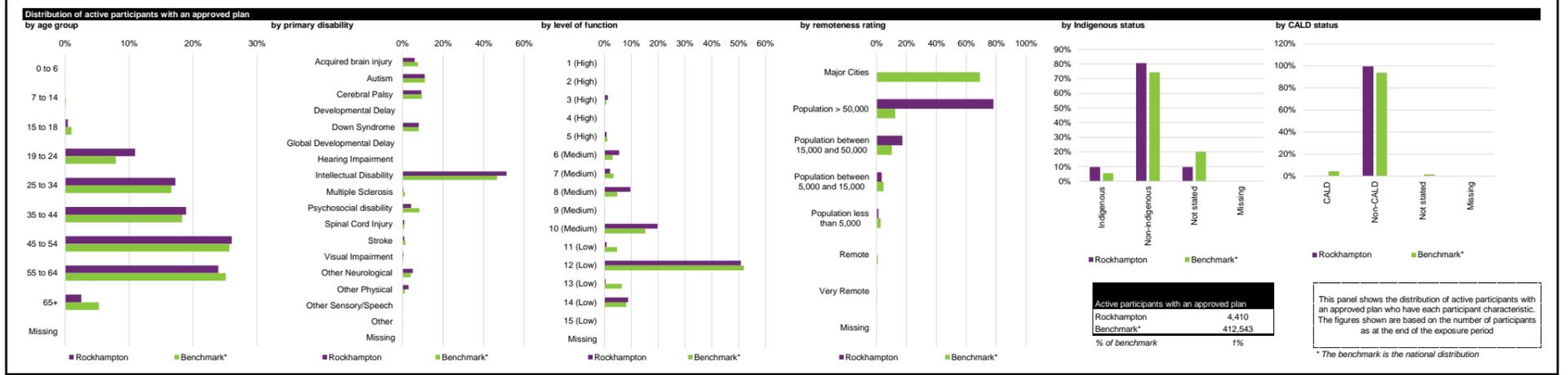
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

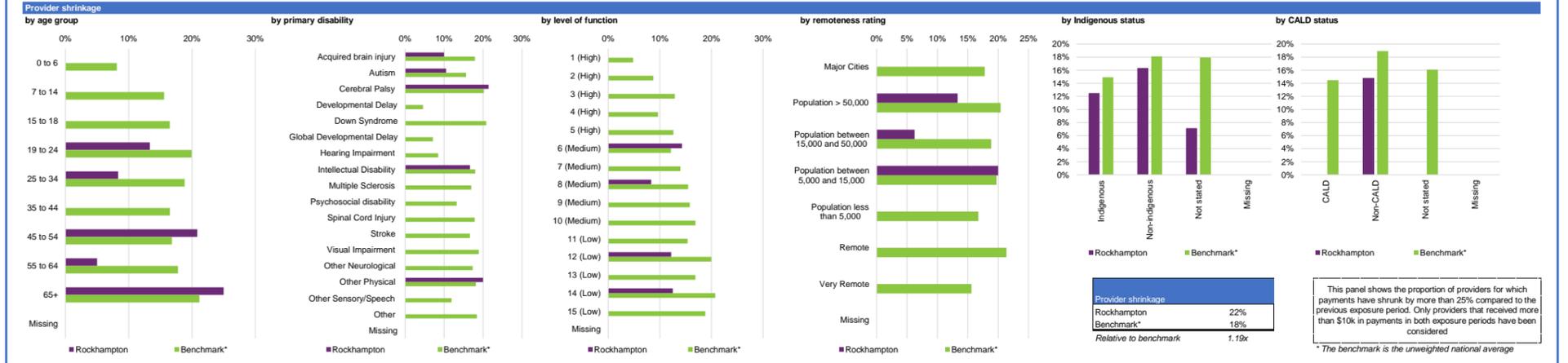
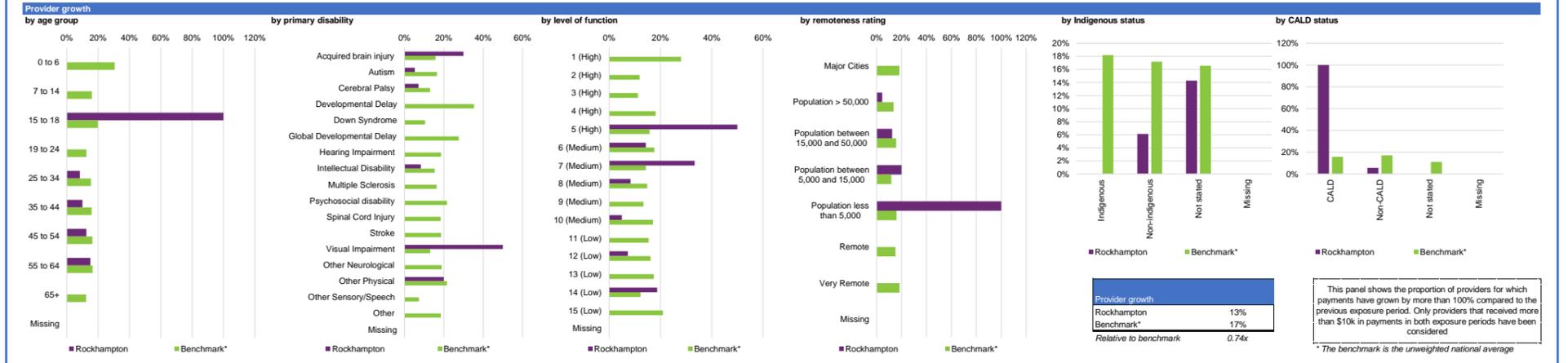
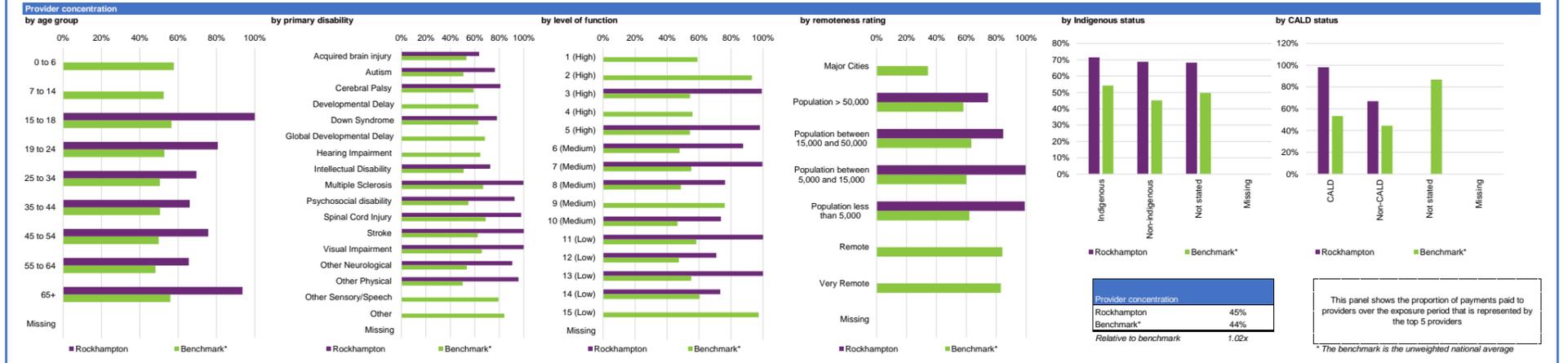
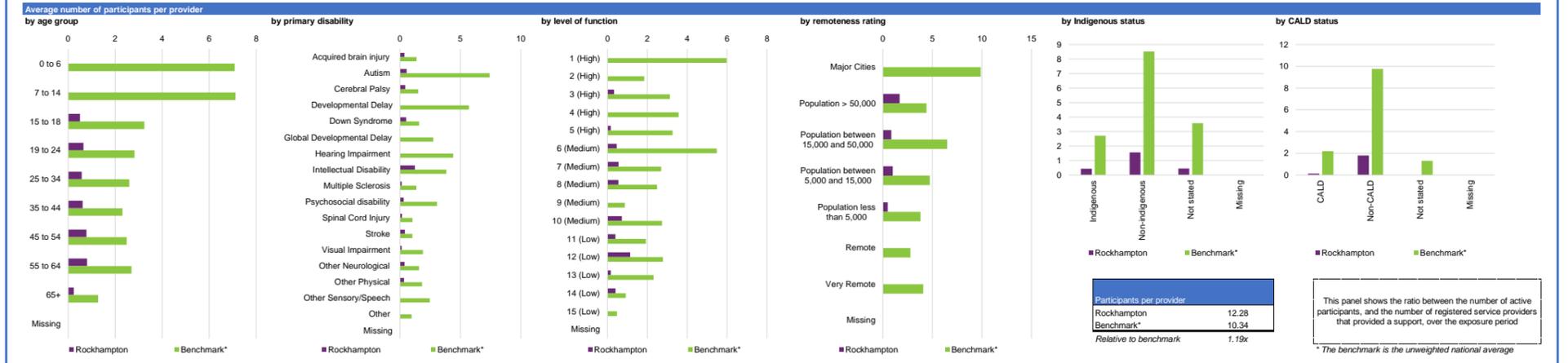
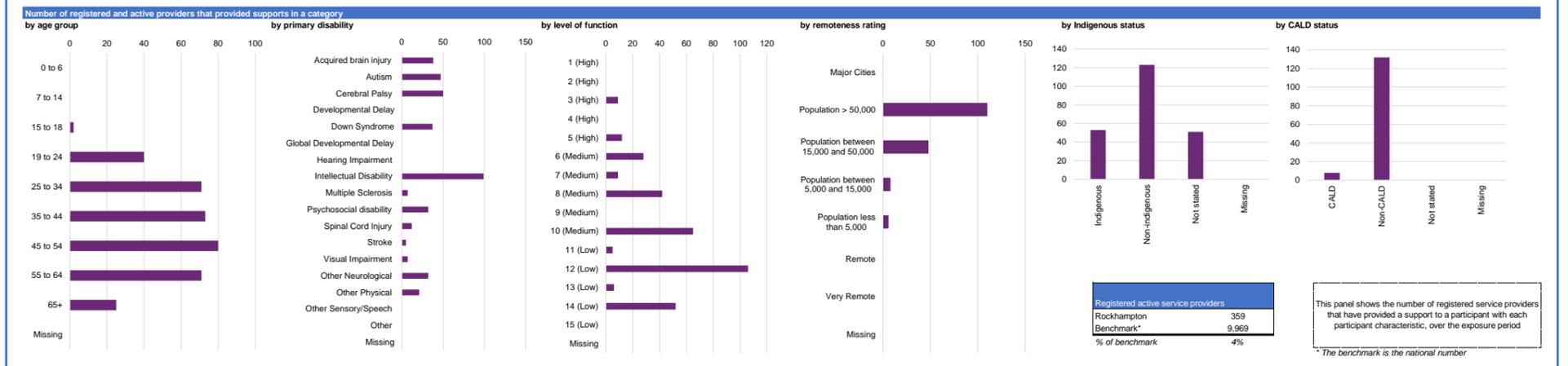
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

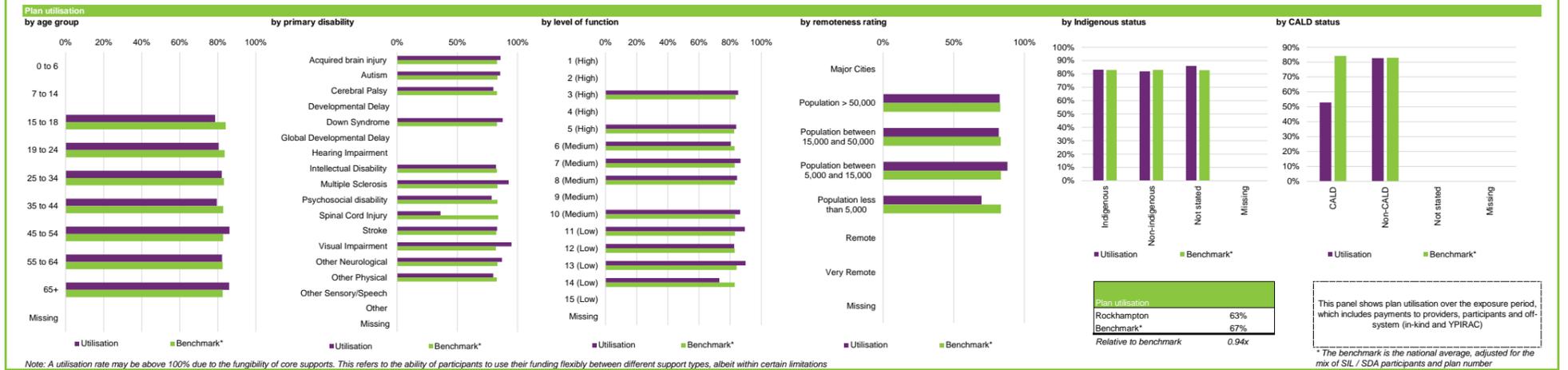
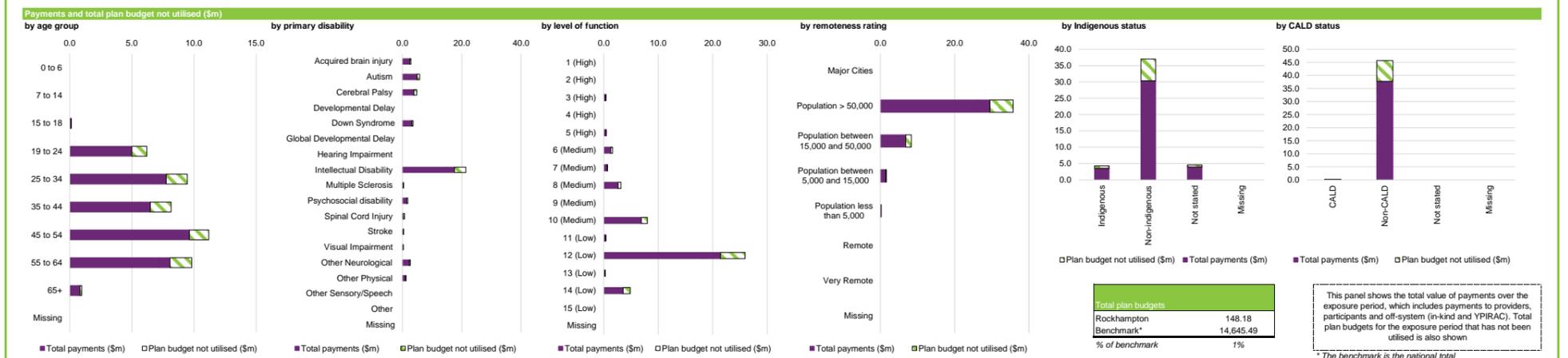
Participant profile



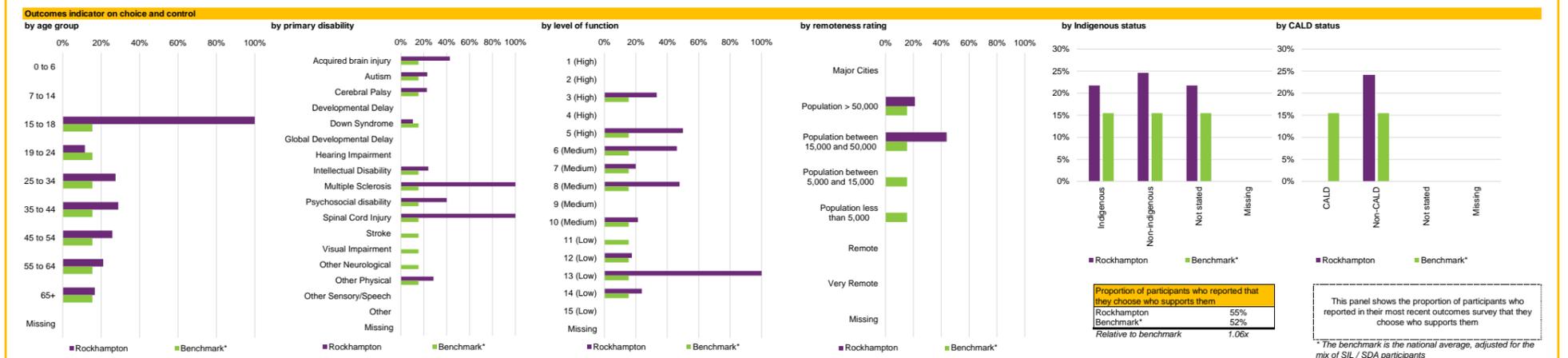
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	238	33	7.2	83%	0%	0%	0.54	0.19	35%	24%	80%
Daily Activities	238	49	4.9	91%	5%	5%	33.66	31.35	93%	24%	80%
Community	238	32	7.4	87%	4%	20%	7.00	4.06	58%	24%	80%
Transport	238	14	17.0	98%	0%	100%	0.32	0.19	61%	24%	80%
Core total	238	75	3.2	88%	9%	9%	41.51	35.79	86%	24%	80%
Capacity Building											
Daily Activities	238	55	4.3	56%	0%	17%	1.27	0.55	44%	24%	80%
Employment	15	2	7.5	100%	0%	100%	0.13	0.05	35%	40%	100%
Relationships	61	10	6.1	100%	50%	50%	0.48	0.19	39%	23%	74%
Social and Civic	5	1	5.0	100%	0%	0%	0.01	0.00	27%	0%	50%
Support Coordination	231	21	11.0	94%	0%	0%	0.74	0.57	76%	24%	81%
Capacity Building total	238	75	3.2	61%	4%	26%	2.76	1.43	52%	24%	80%
Capital											
Assistive Technology	128	26	4.9	88%	0%	20%	0.95	0.34	36%	22%	82%
Home Modifications	100	4	25.0	100%	0%	33%	0.68	0.31	46%	13%	81%
Capital total	162	30	5.4	88%	0%	25%	1.63	0.65	40%	22%	82%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	238	132	1.8	85%	6%	13%	45.90	37.87	83%	24%	80%

*Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

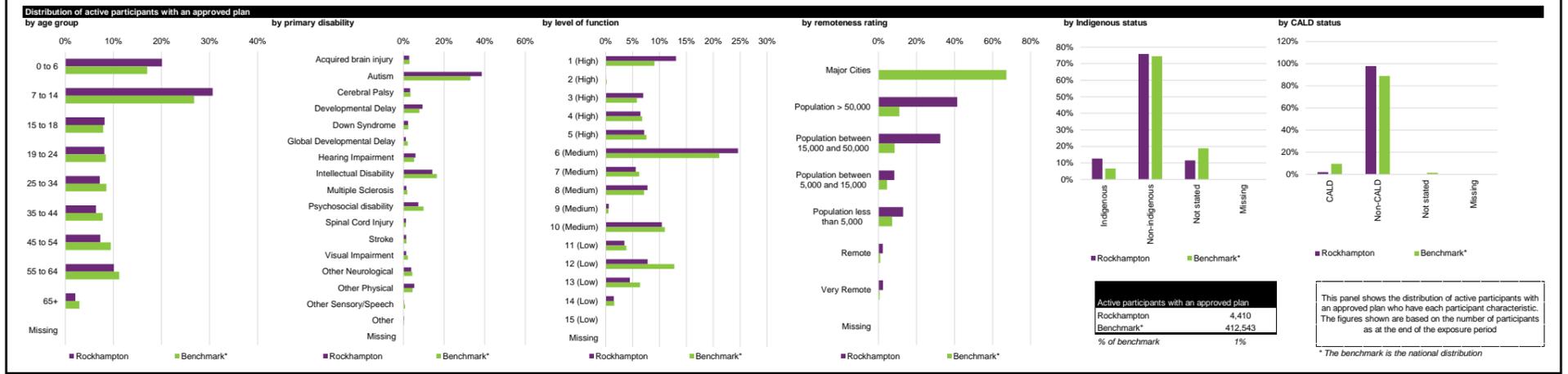
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

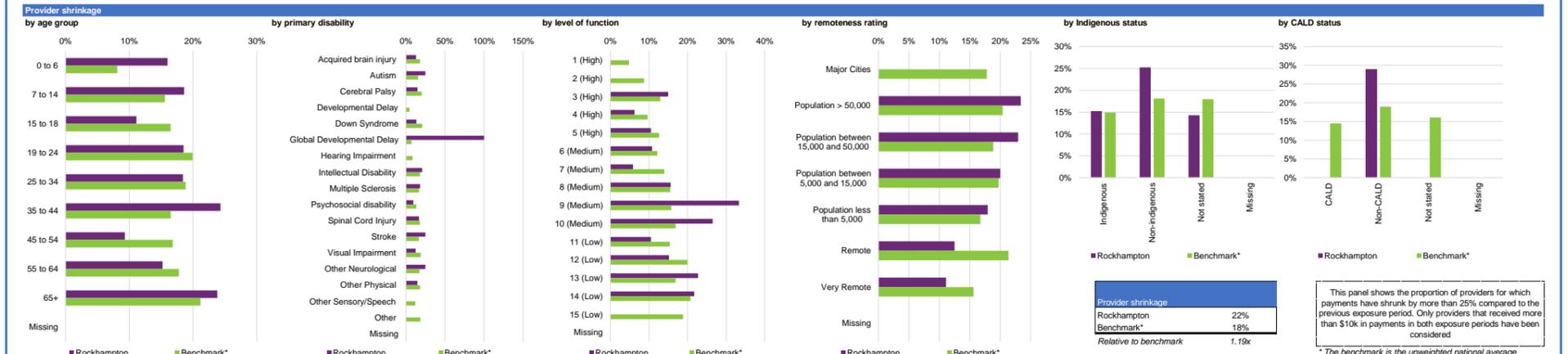
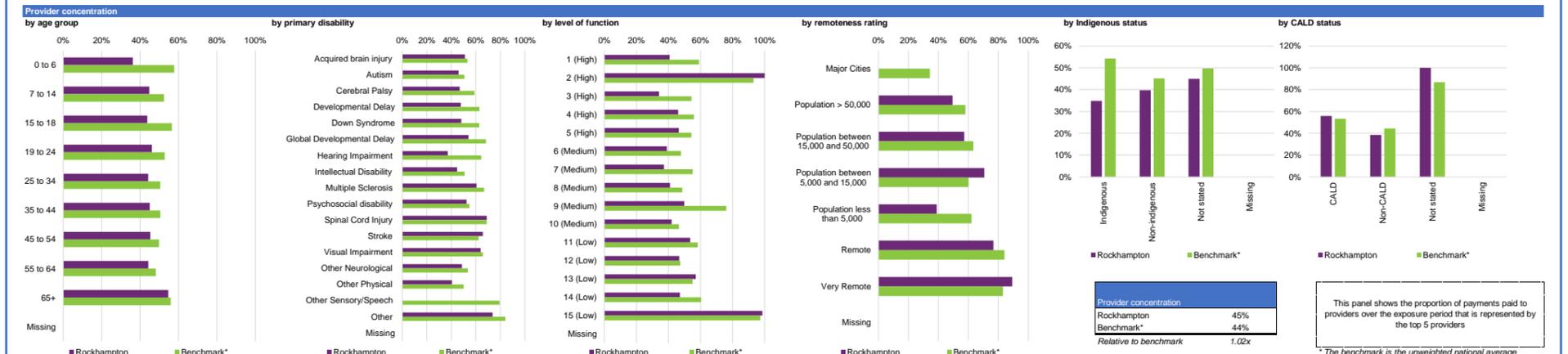
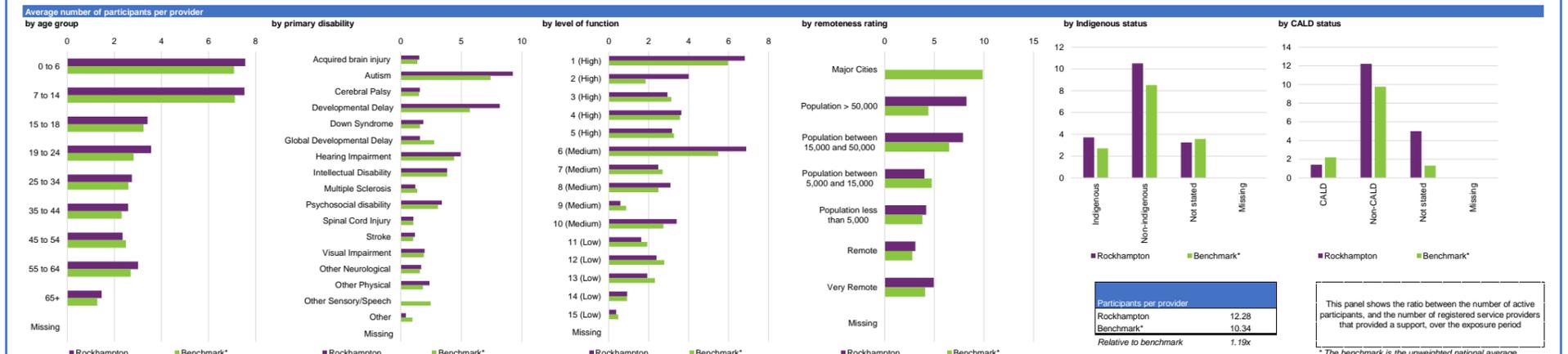
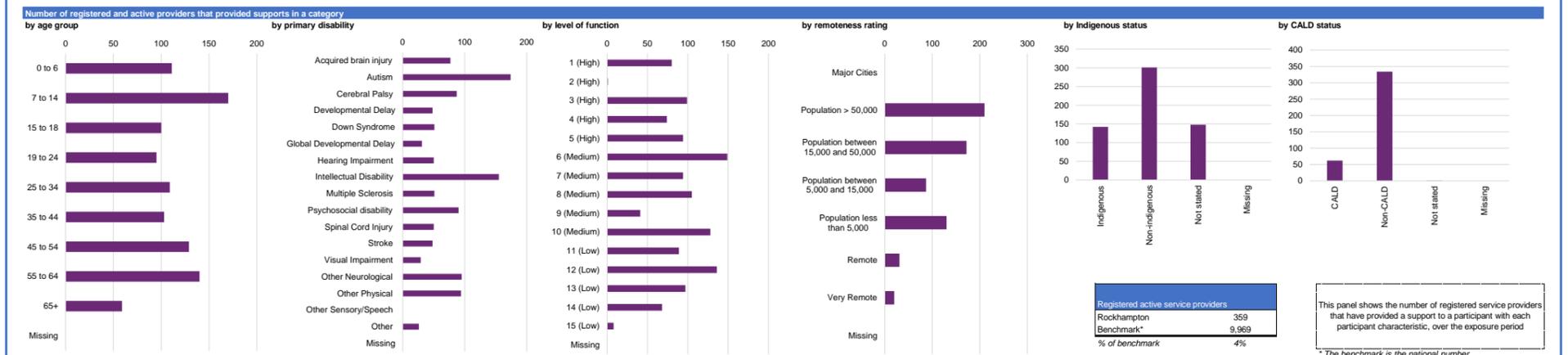
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



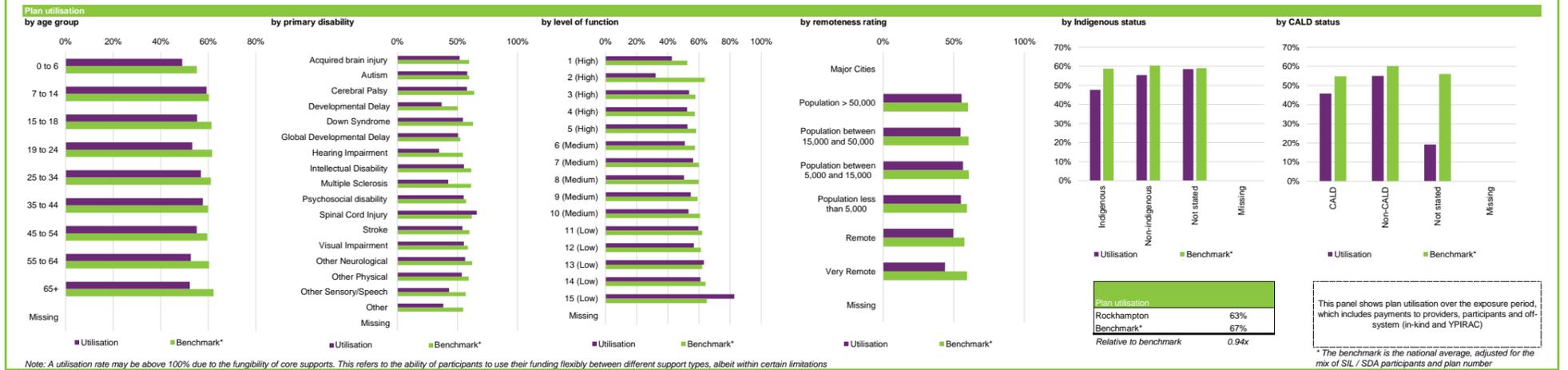
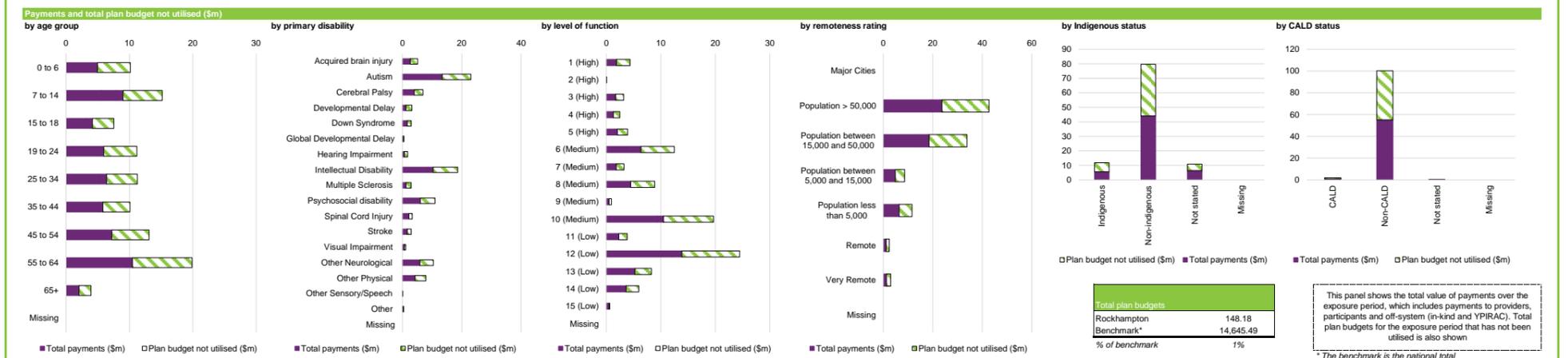
Service provider indicators



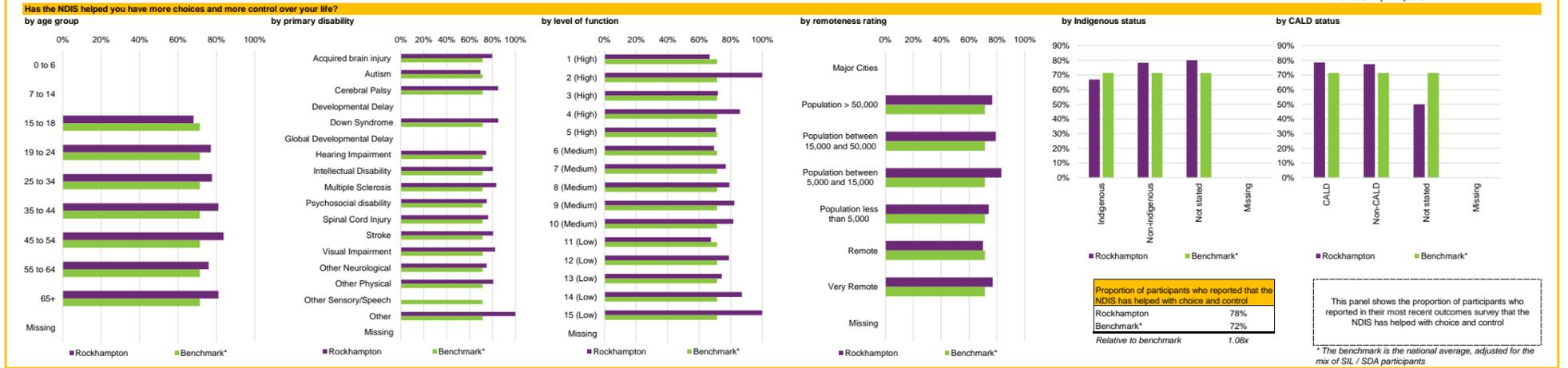
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Rockhampton (phase in date: 1 January 2018) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,655	116	31.5	63%	28%	0%	3.23	1.63	51%	59%	78%
Daily Activities	3,656	91	40.2	67%	23%	13%	39.52	21.06	53%	59%	78%
Community	3,656	70	52.2	67%	11%	18%	20.04	13.01	65%	59%	78%
Transport	3,657	32	114.3	81%	0%	50%	2.08	1.97	95%	59%	78%
Core total	3,671	178	20.6	66%	12%	19%	64.87	37.66	58%	59%	78%
Capacity Building											
Daily Activities	4,135	180	23.0	58%	16%	30%	22.93	10.54	46%	59%	78%
Employment	115	13	8.8	99%	0%	50%	0.93	0.30	33%	41%	83%
Relationships	78	12	6.5	100%	25%	25%	0.52	0.18	34%	20%	64%
Social and Civic	116	11	10.5	100%	0%	0%	0.23	0.04	17%	55%	81%
Support Coordination	1,189	61	19.5	78%	11%	6%	2.97	1.95	66%	57%	76%
Capacity Building total	4,152	219	19.0	56%	18%	26%	29.45	14.60	50%	59%	78%
Capital											
Assistive Technology	1,115	83	13.4	64%	14%	41%	6.56	2.80	43%	72%	81%
Home Modifications	177	19	9.3	85%	9%	45%	1.40	1.00	72%	75%	86%
Capital total	1,135	90	12.6	56%	16%	41%	7.96	3.80	48%	72%	81%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,172	340	12.3	59%	14%	29%	102.28	56.06	55%	59%	77%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	Description
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
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Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in