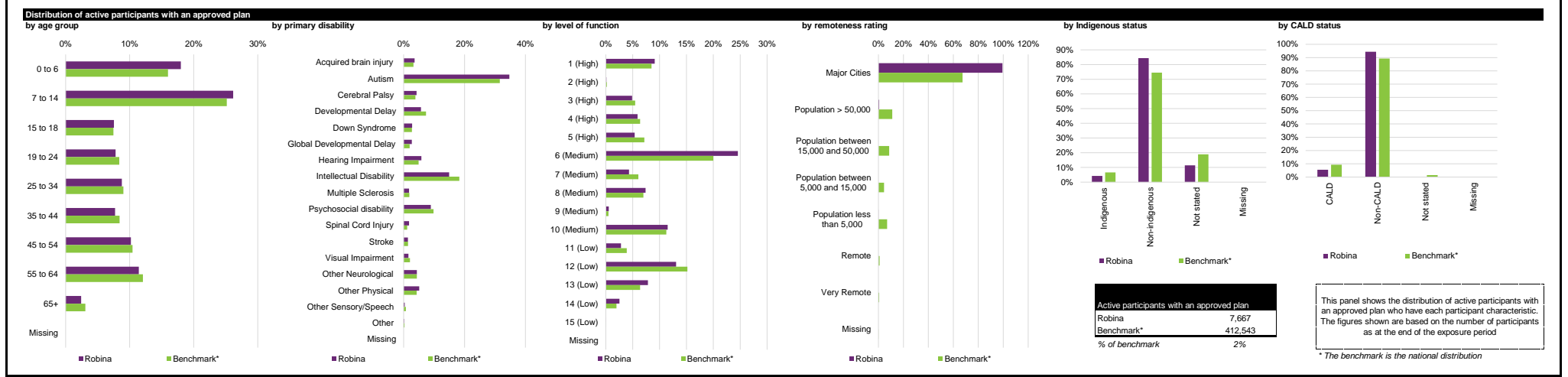
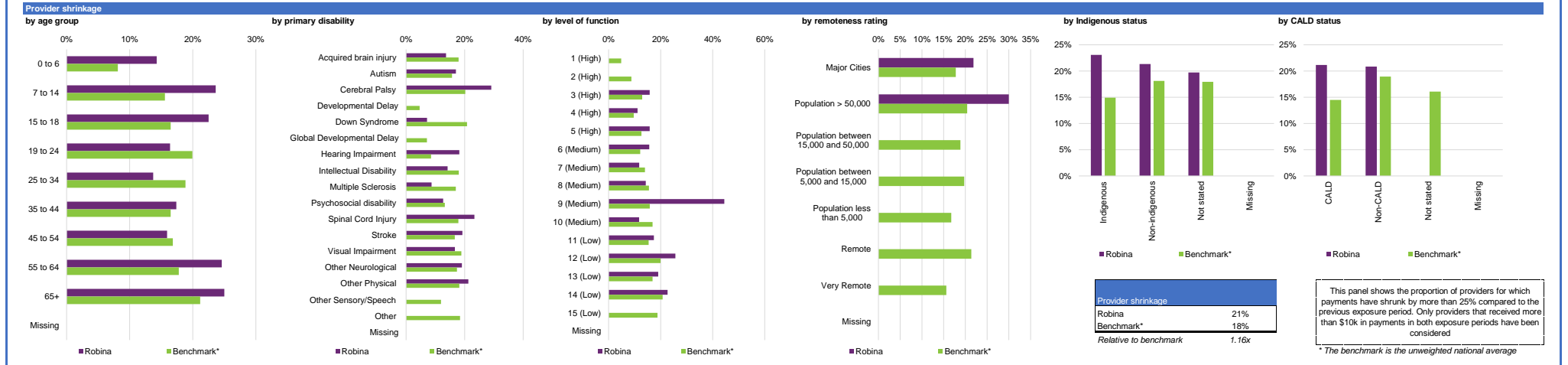
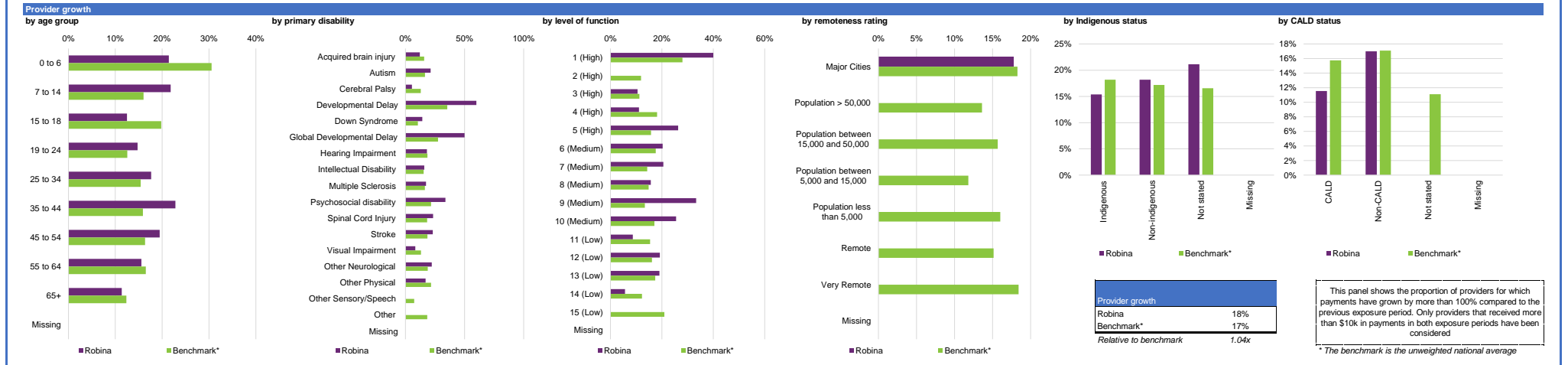
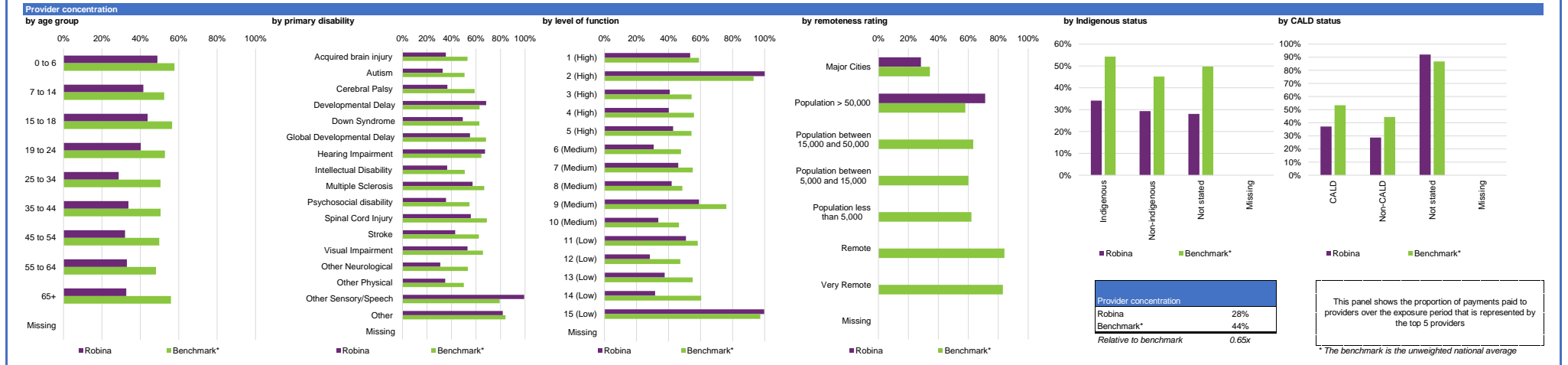
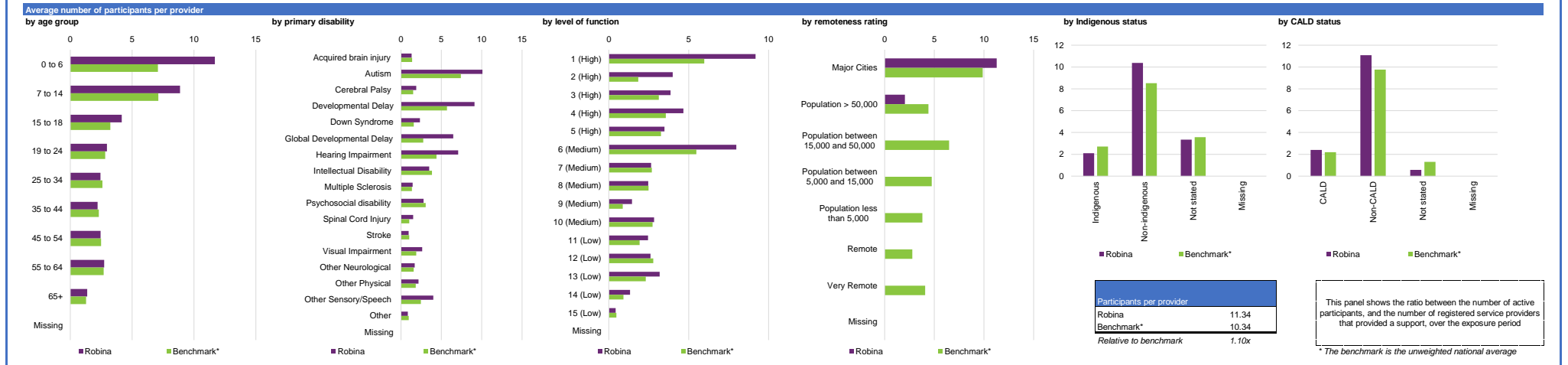
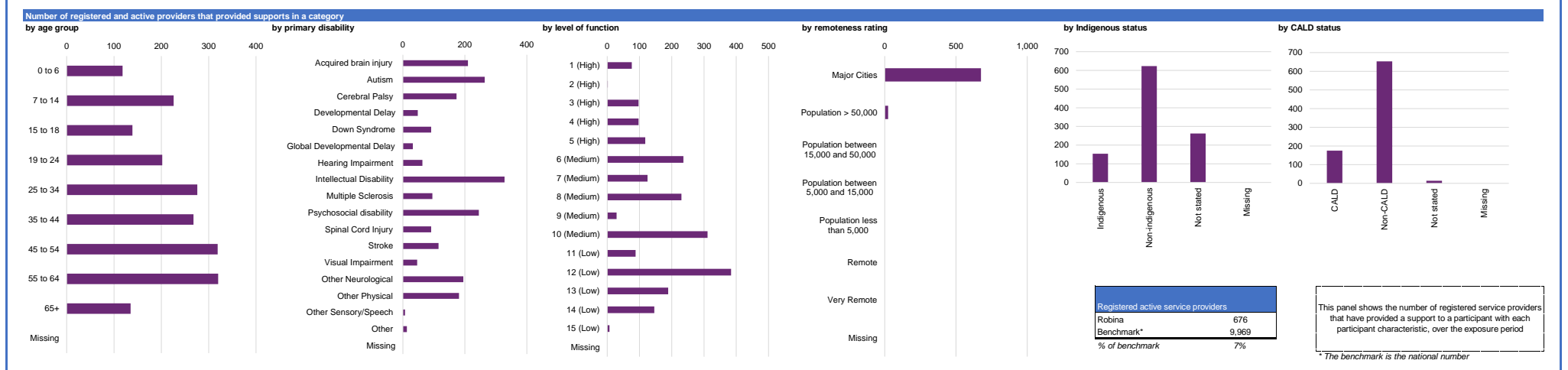


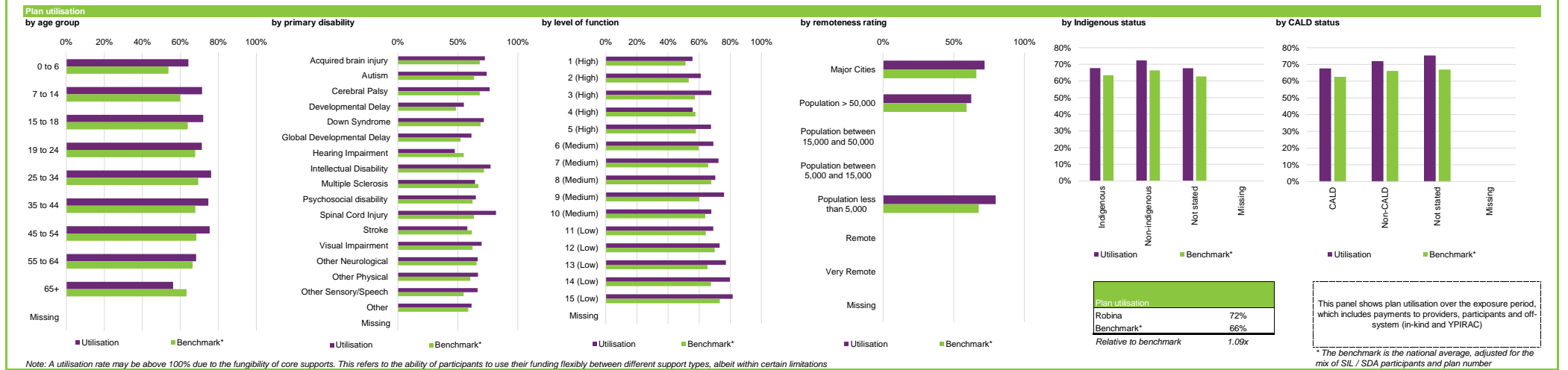
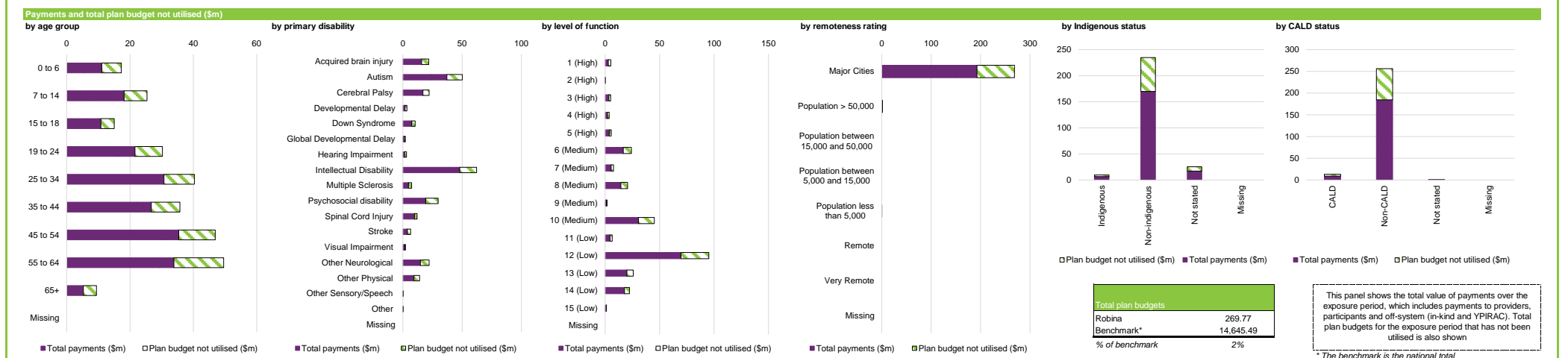
Participant profile



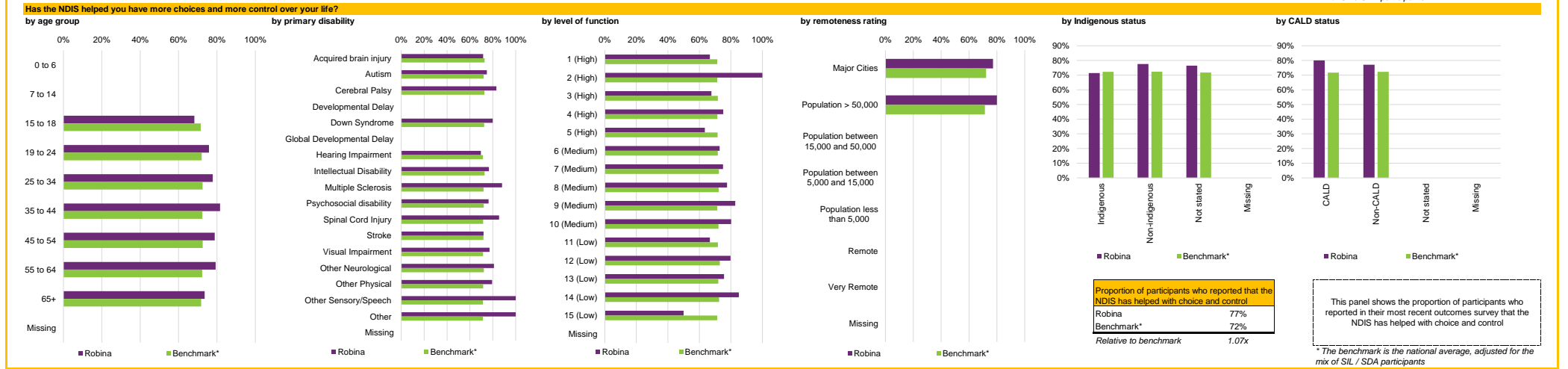
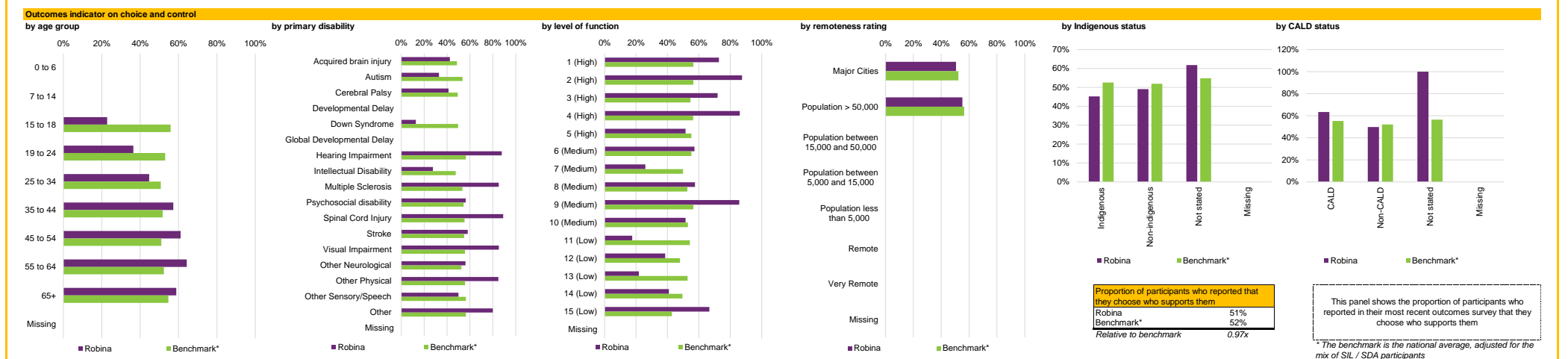
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7,570	209	36.2	57%	25%	9%	6.41	5.01	78%	50%	78%
Daily Activities	7,565	256	29.6	47%	25%	10%	132.85	103.93	78%	50%	78%
Community	7,564	188	40.2	55%	13%	26%	58.61	36.25	62%	50%	78%
Transport	7,558	63	120.0	59%	0%	0%	4.74	4.50	95%	50%	77%
Core total	7,574	386	19.6	47%	19%	17%	202.61	149.69	74%	51%	77%
Capacity Building											
Daily Activities	7,553	288	26.2	55%	18%	13%	40.26	25.76	64%	51%	78%
Employment	379	38	10.0	83%	0%	36%	2.59	1.24	48%	34%	79%
Relationships	291	59	4.9	59%	38%	0%	1.85	0.91	49%	19%	76%
Social and Civic	338	22	15.4	77%	0%	0%	0.53	0.14	27%	54%	71%
Support Coordination	2,403	200	12.0	40%	16%	15%	5.65	4.21	74%	46%	77%
Capacity Building total	7,643	414	18.5	44%	18%	14%	54.02	35.08	65%	50%	77%
Capital											
Assistive Technology	2,004	182	11.0	47%	25%	42%	11.06	7.17	65%	62%	82%
Home Modifications	433	41	10.6	65%	35%	41%	2.08	1.63	79%	59%	84%
Capital total	2,095	200	10.5	41%	29%	40%	13.13	8.80	67%	61%	82%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	7,667	676	11.3	44%	18%	21%	269.77	193.57	72%	51%	77%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

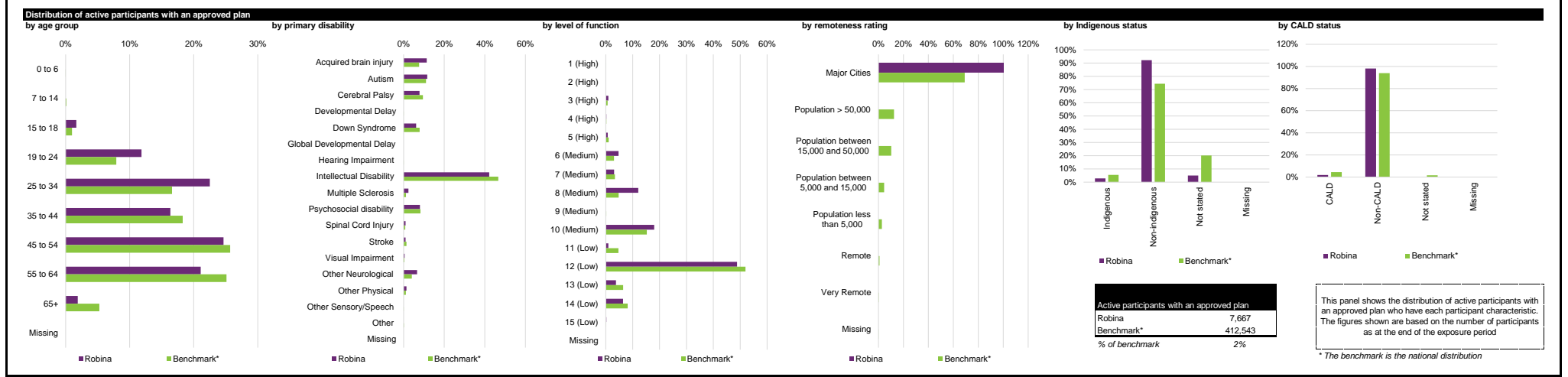
Indicator definitions

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- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

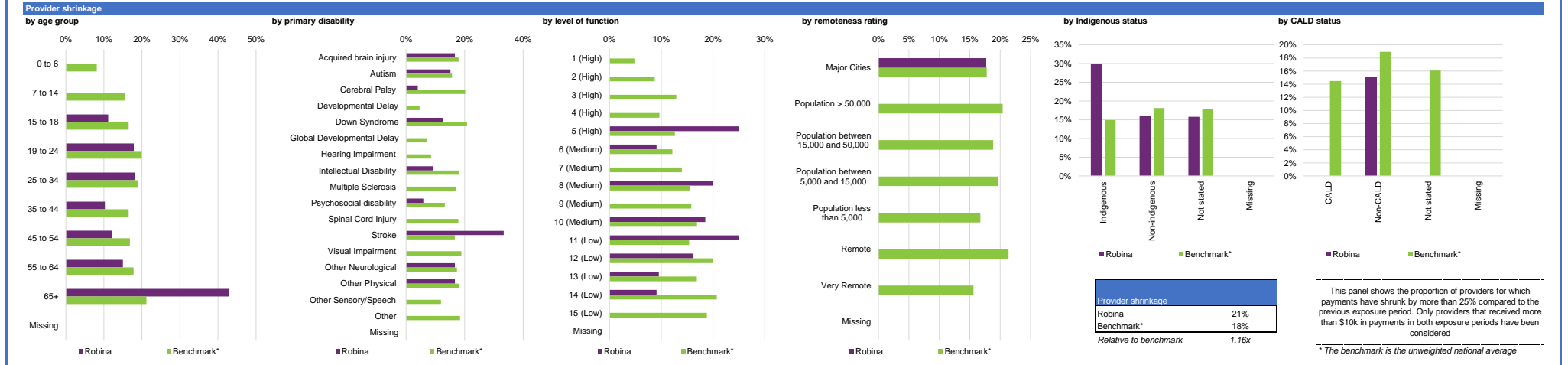
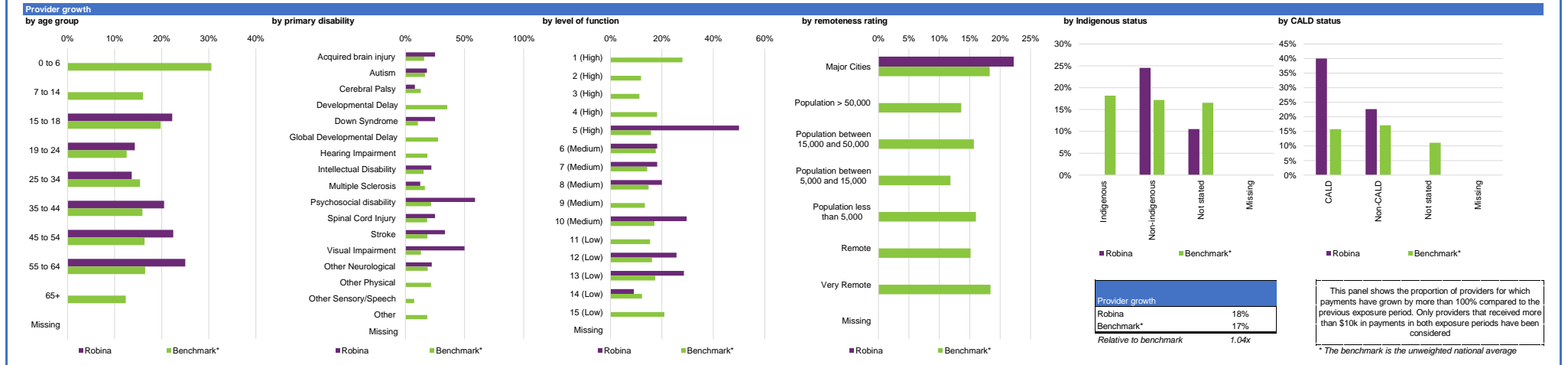
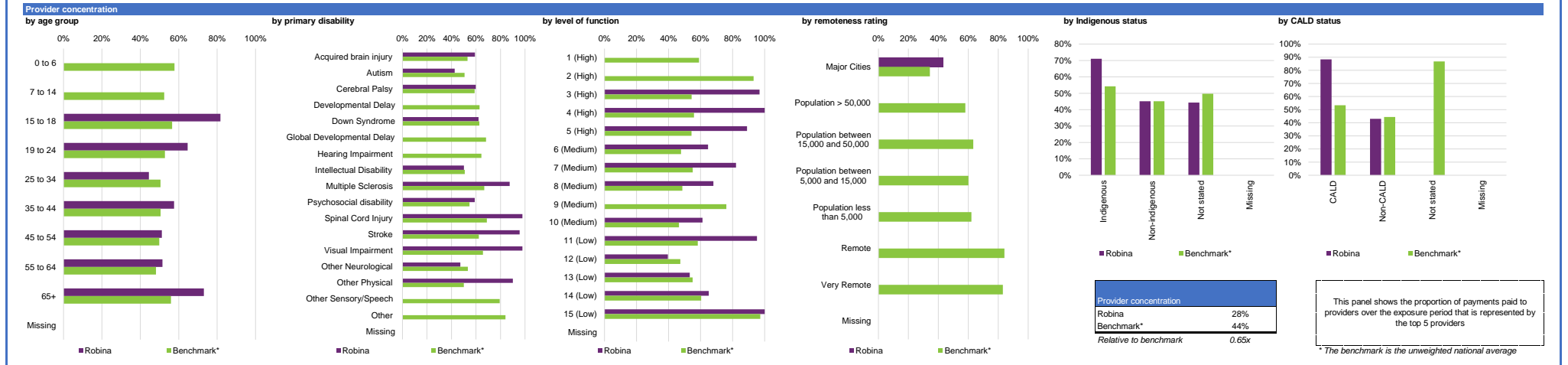
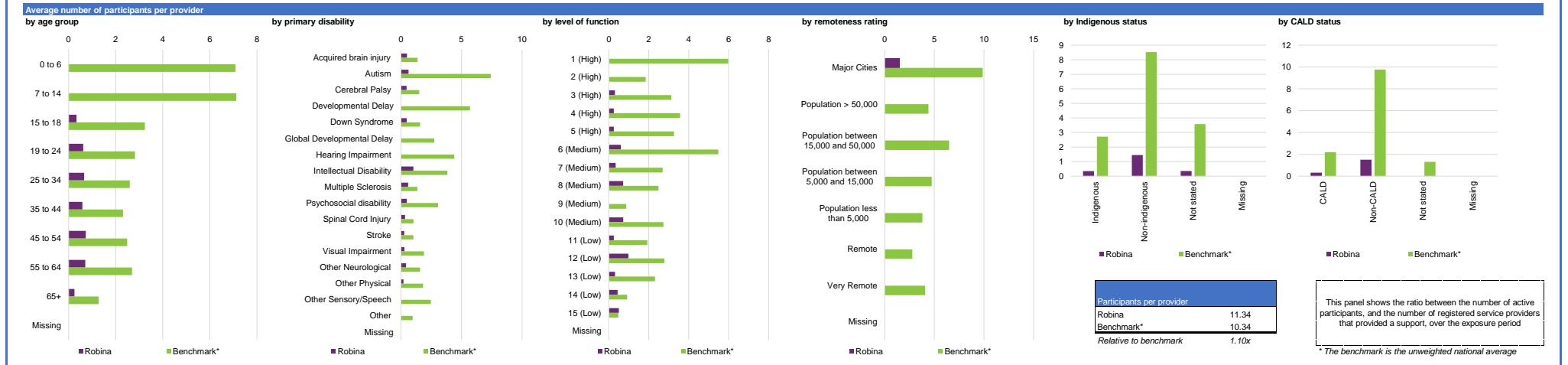
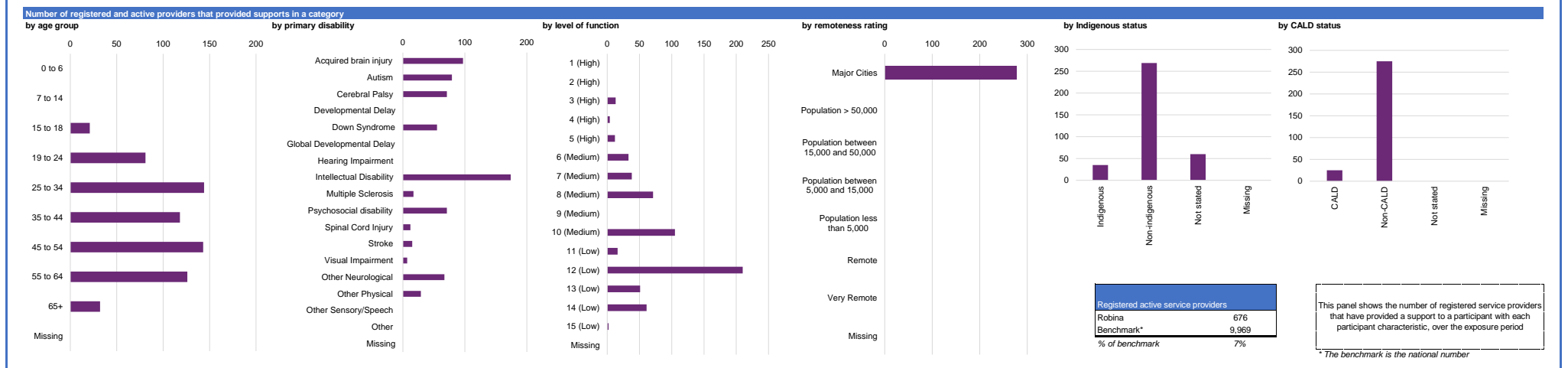
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



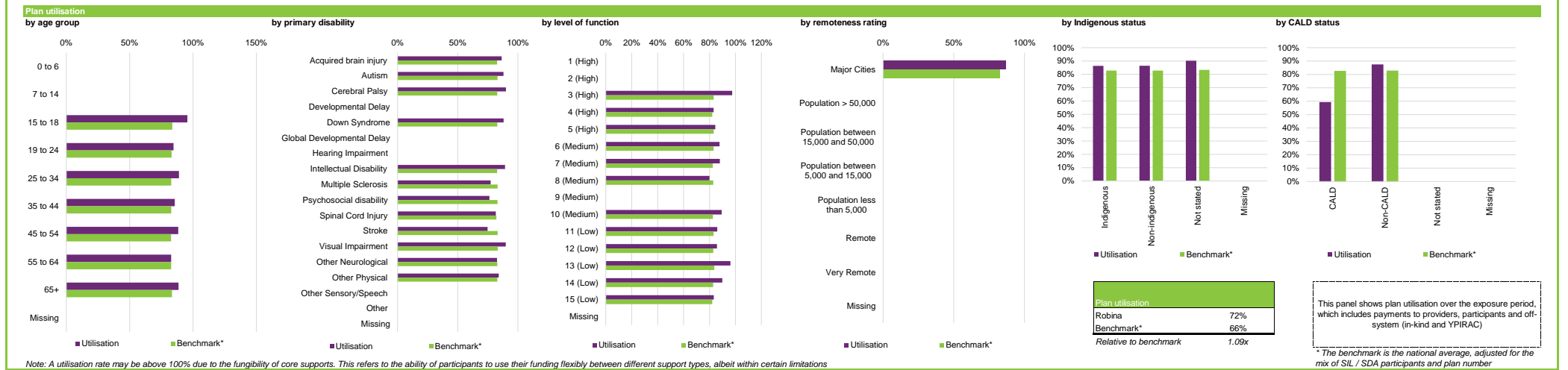
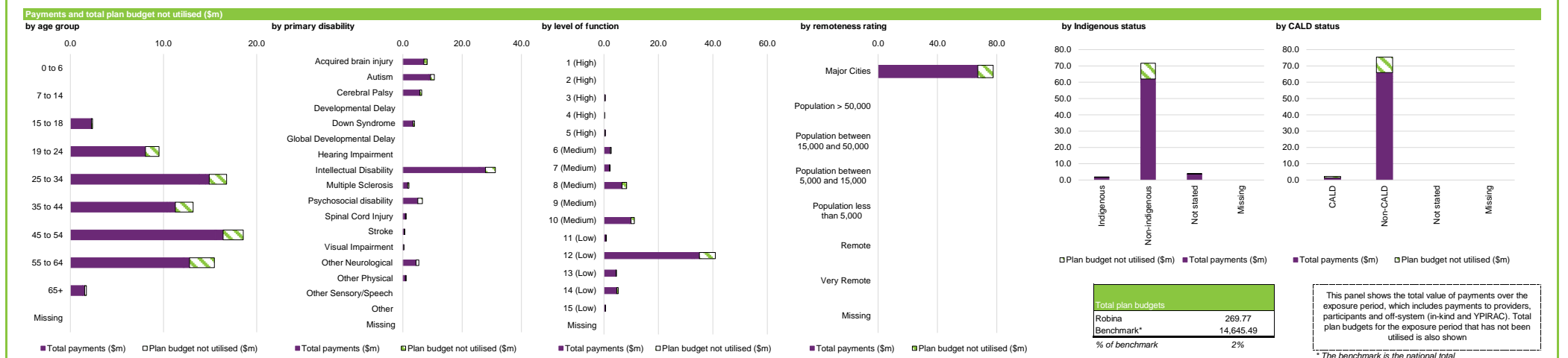
Service provider indicators



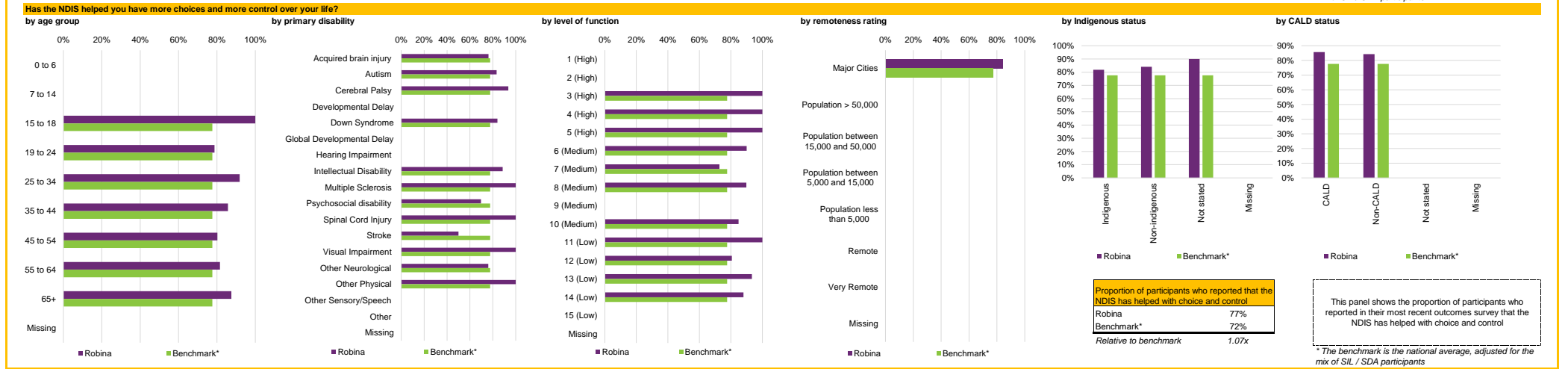
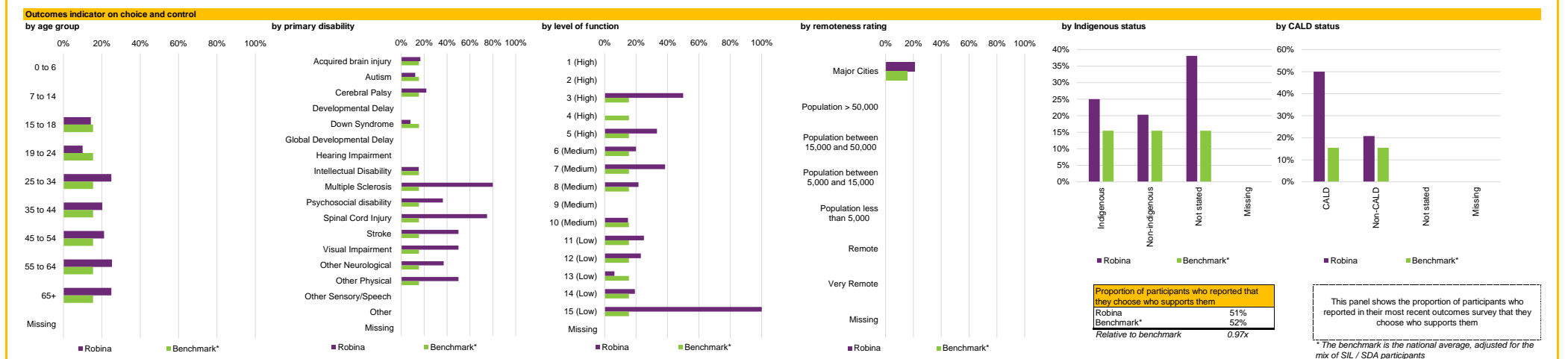
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Robina (phase in date: 1 July 2018) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	422	82	5.1	58%	0%	14%	0.62	0.49	80%	21%	84%
Daily Activities	422	108	3.9	65%	25%	13%	57.94	53.33	92%	21%	84%
Community	422	93	4.5	57%	13%	21%	11.69	8.57	73%	21%	84%
Transport	422	34	12.4	80%	0%	0%	0.55	0.42	75%	21%	84%
Core total	422	168	2.5	61%	23%	18%	70.80	62.81	89%	21%	84%
Capacity Building											
Daily Activities	410	112	3.7	51%	18%	12%	1.83	1.21	66%	21%	85%
Employment	43	10	4.3	100%	0%	50%	0.38	0.19	50%	19%	90%
Relationships	116	33	3.5	71%	20%	0%	0.84	0.45	53%	19%	81%
Social and Civic	2	1	2.0	100%	0%	0%	0.02	0.00	3%	0%	100%
Support Coordination	421	94	4.5	56%	13%	6%	1.28	1.07	83%	21%	85%
Capacity Building total	422	180	2.3	37%	15%	13%	4.59	3.11	68%	21%	84%
Capital											
Assistive Technology	167	63	2.7	59%	8%	25%	1.28	0.81	63%	25%	84%
Home Modifications	92	12	7.7	99%	14%	43%	0.92	0.51	55%	33%	83%
Capital total	204	73	2.8	59%	11%	28%	2.20	1.31	60%	25%	83%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	422	277	1.5	58%	22%	18%	77.59	67.23	87%	21%	84%

*Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

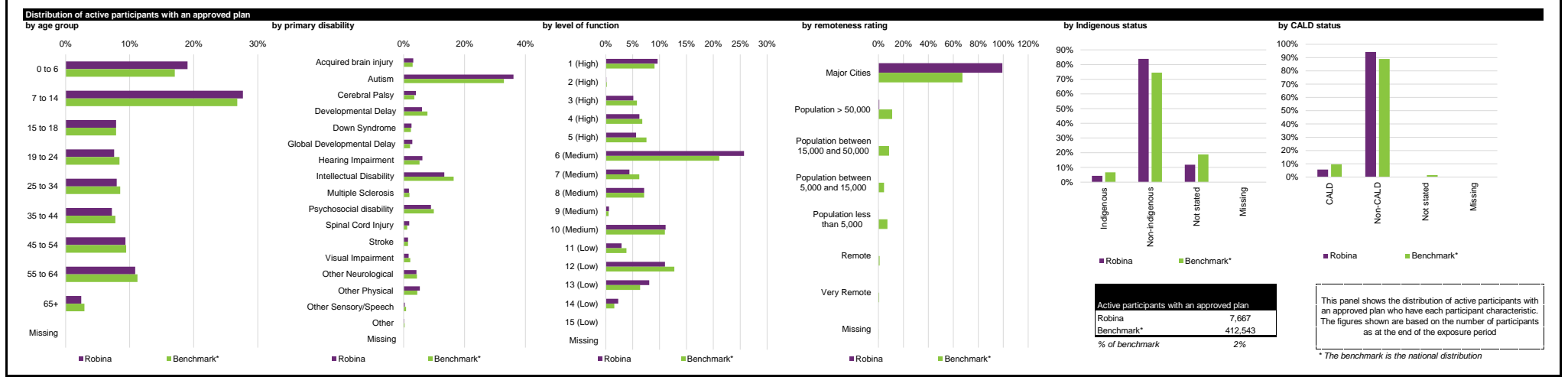
Indicator definitions

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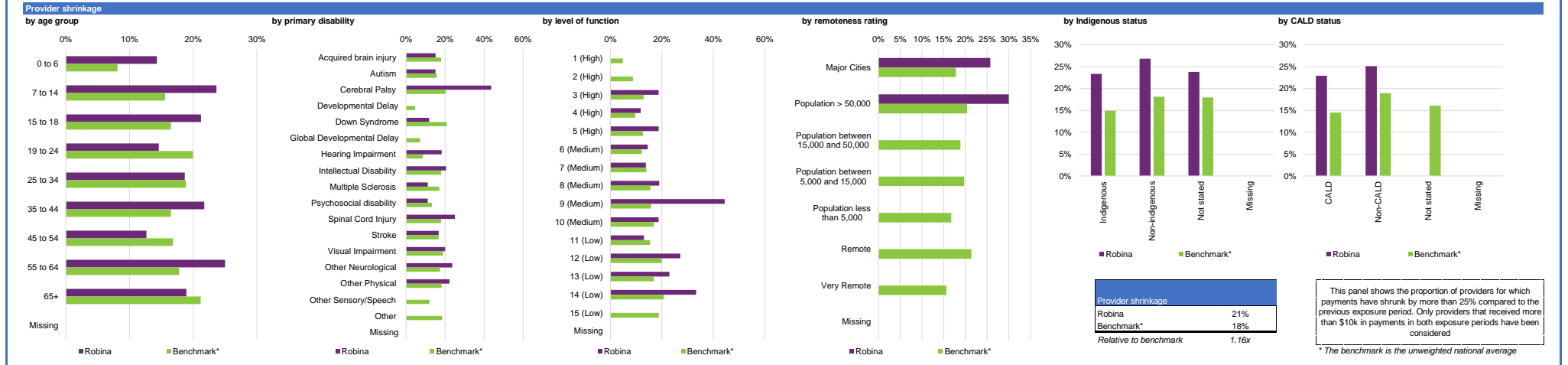
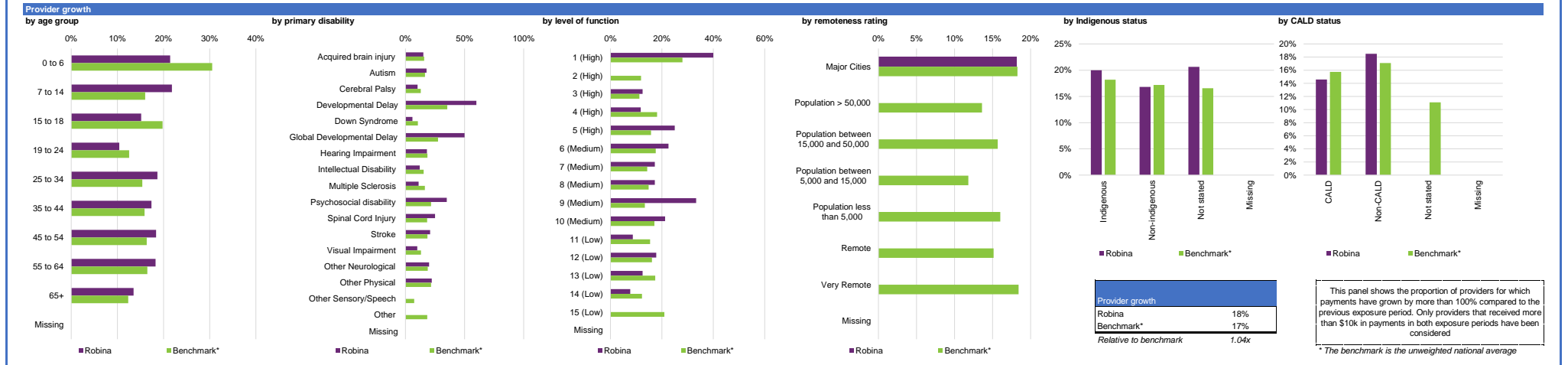
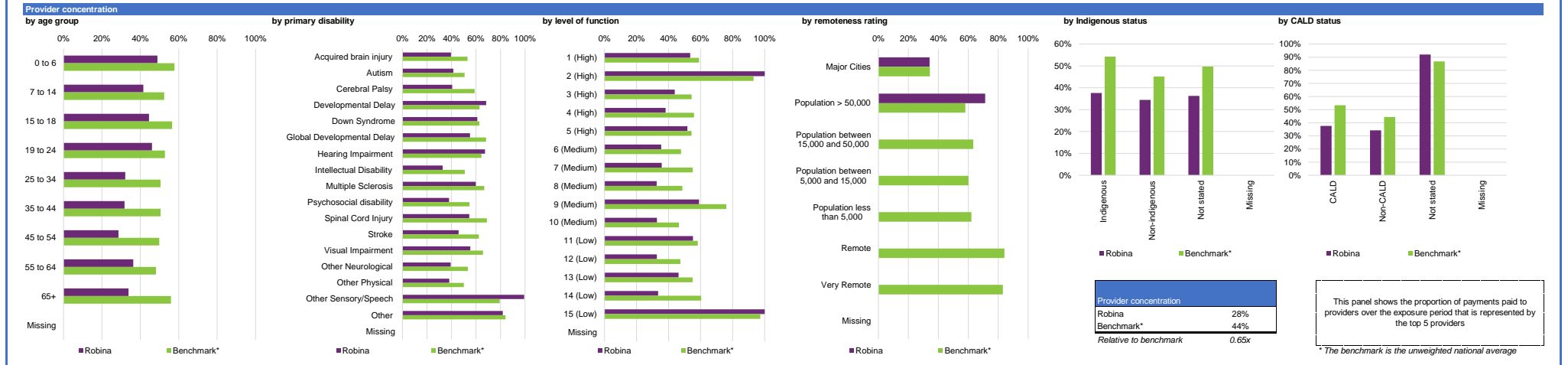
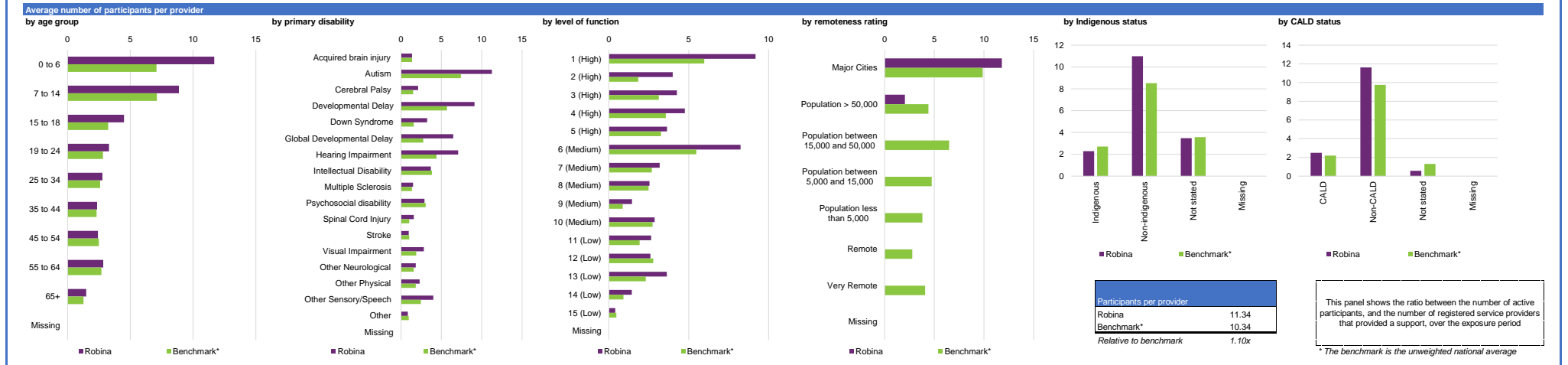
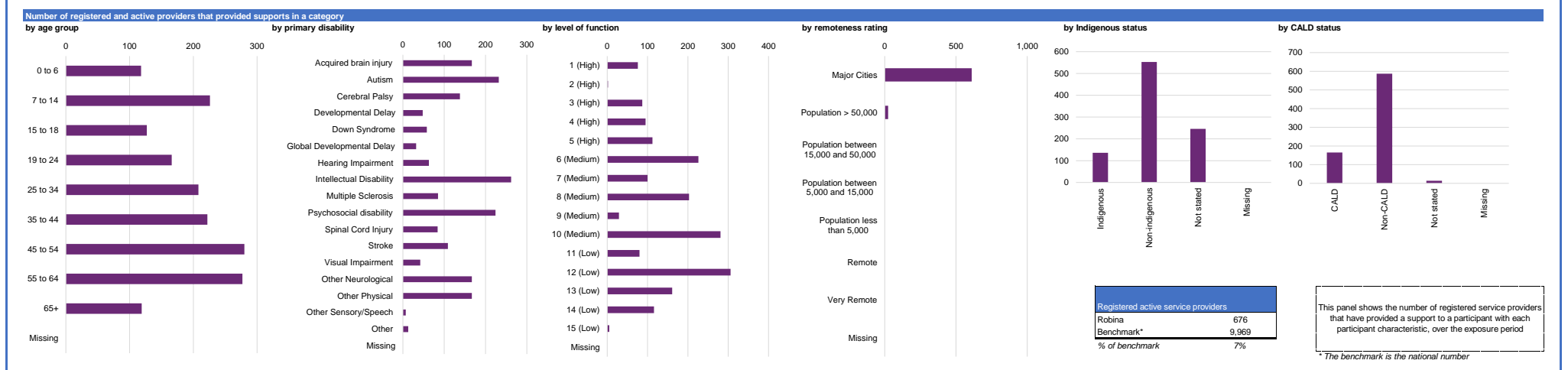
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Participant profile



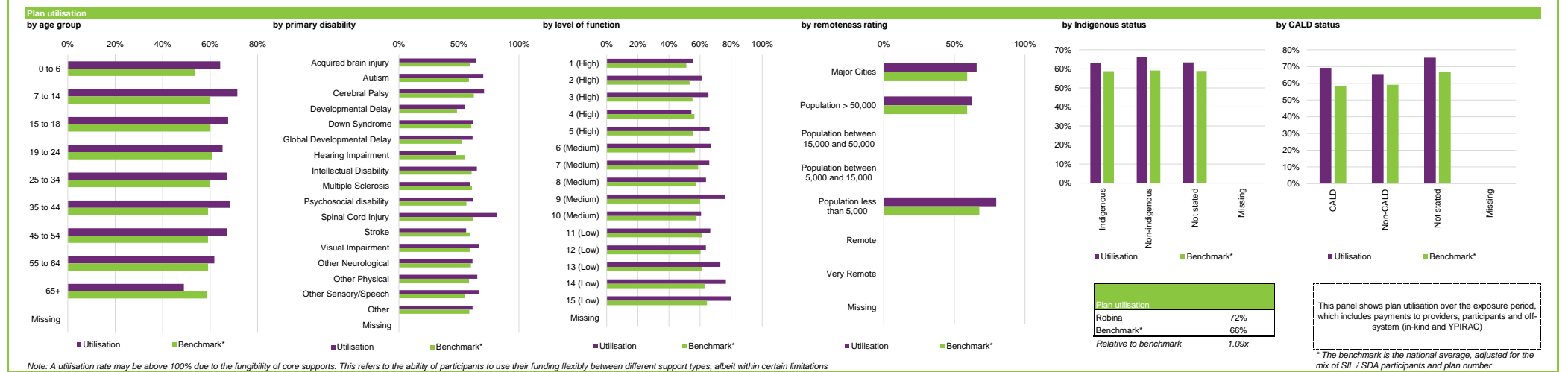
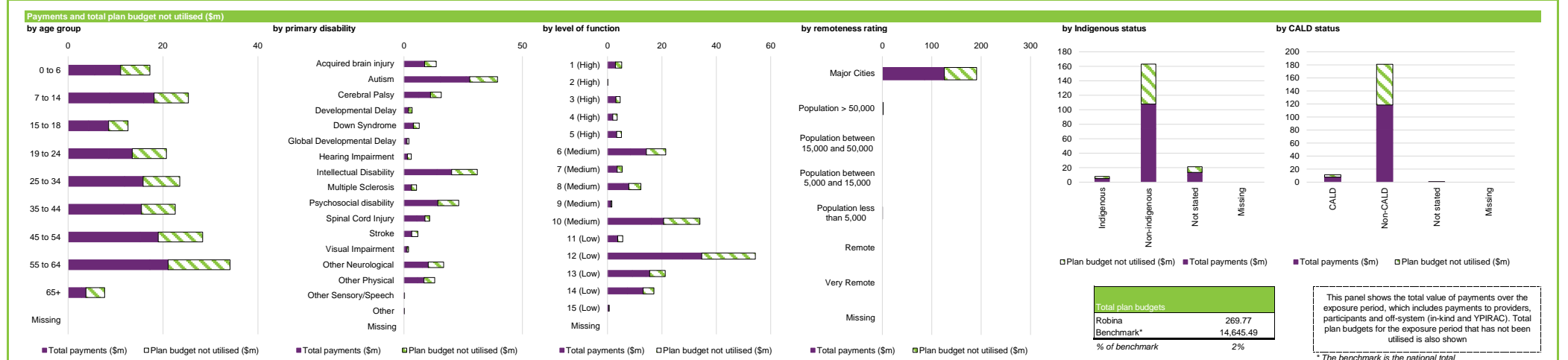
Service provider indicators



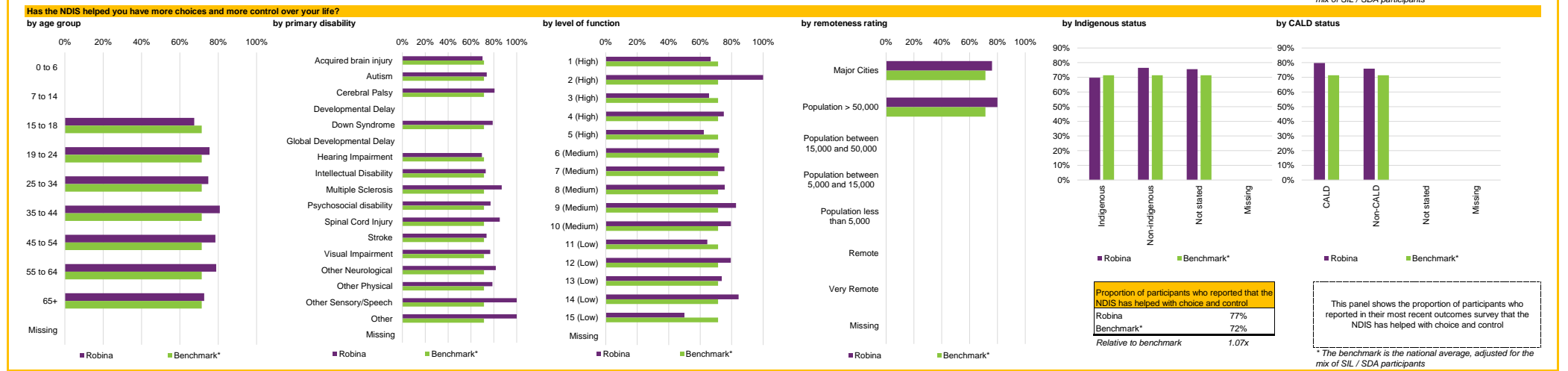
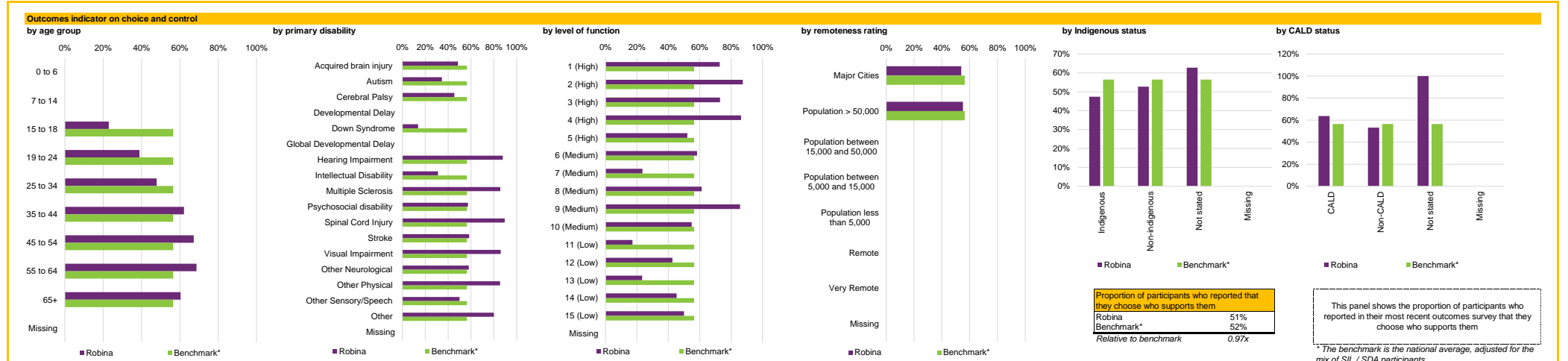
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Robina (phase in date: 1 July 2018) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7,148	190	37.6	60%	22%	15%	5.79	4.52	78%	54%	76%
Daily Activities	7,143	230	31.1	49%	25%	13%	74.91	50.61	68%	54%	76%
Community	7,142	174	41.0	57%	13%	28%	46.92	27.68	59%	54%	76%
Transport	7,136	47	151.8	56%	0%	0%	4.19	4.08	97%	54%	76%
Core total	7,152	346	20.7	50%	17%	22%	131.81	86.88	66%	54%	76%
Capacity Building											
Daily Activities	7,143	272	26.3	57%	20%	11%	38.43	24.56	64%	54%	76%
Employment	336	36	9.3	82%	0%	31%	2.21	1.05	47%	36%	77%
Relationships	175	43	4.1	68%	33%	0%	1.00	0.46	46%	19%	67%
Social and Civic	336	22	15.3	78%	0%	0%	0.51	0.14	27%	55%	70%
Support Coordination	1,982	182	10.9	41%	16%	12%	4.37	3.14	72%	52%	74%
Capacity Building total	7,221	381	19.0	48%	22%	12%	49.44	31.97	65%	54%	76%
Capital											
Assistive Technology	1,837	164	11.2	48%	18%	47%	9.77	6.36	65%	67%	82%
Home Modifications	341	29	11.8	79%	50%	40%	1.15	1.13	98%	67%	84%
Capital total	1,891	172	11.0	44%	24%	45%	10.93	7.49	68%	67%	81%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	7,245	612	11.8	47%	18%	25%	192.18	126.34	66%	54%	76%

Note: Only the major support categories are shown.

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