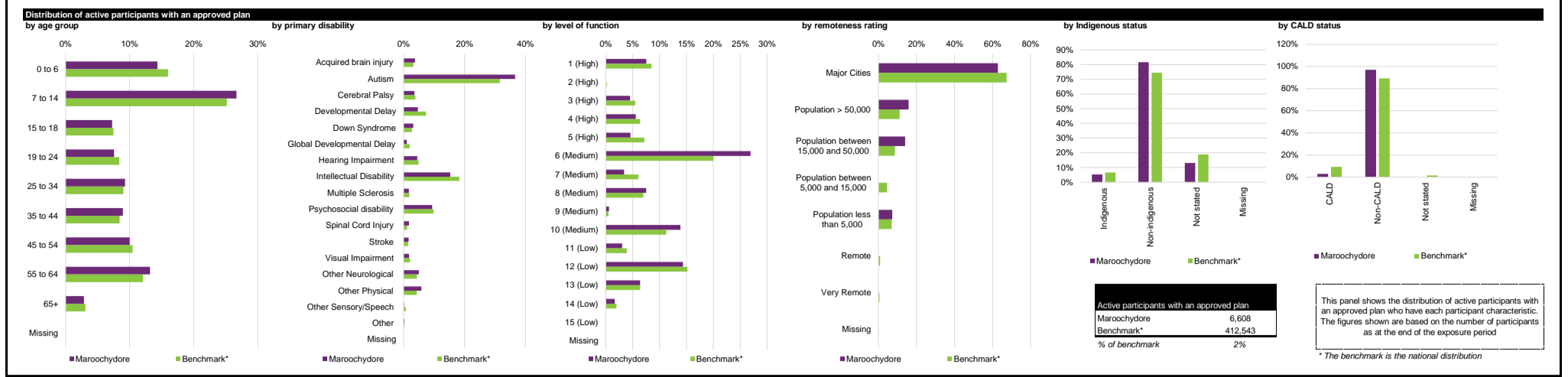
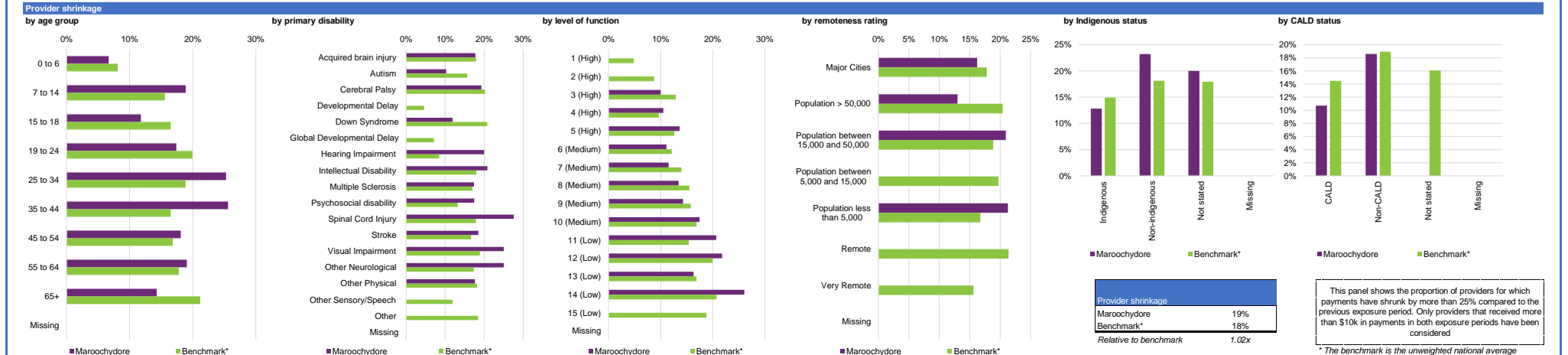
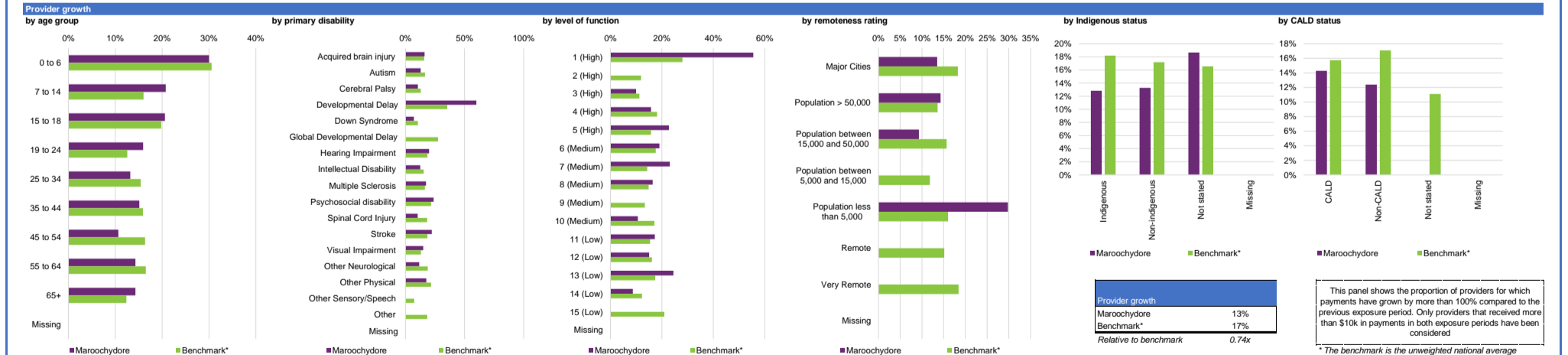
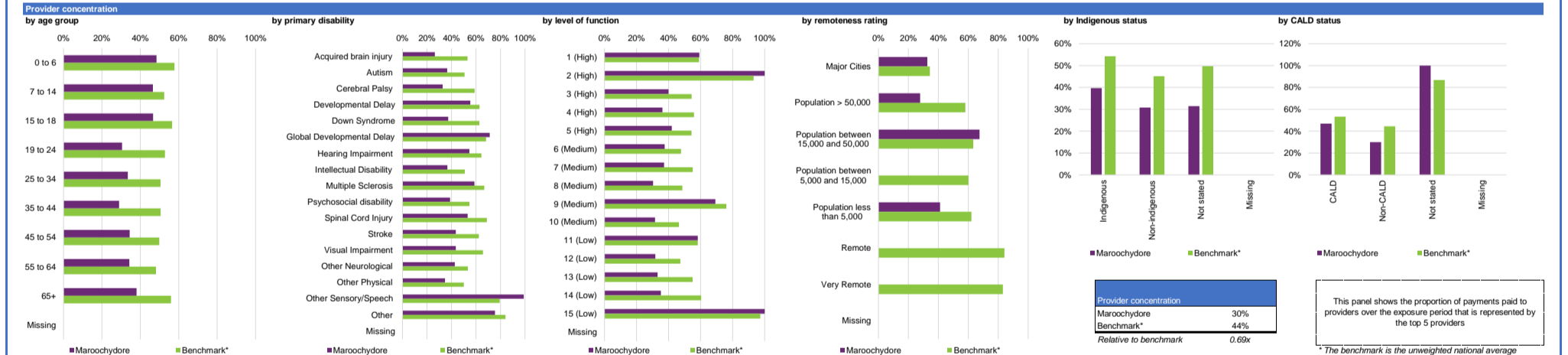
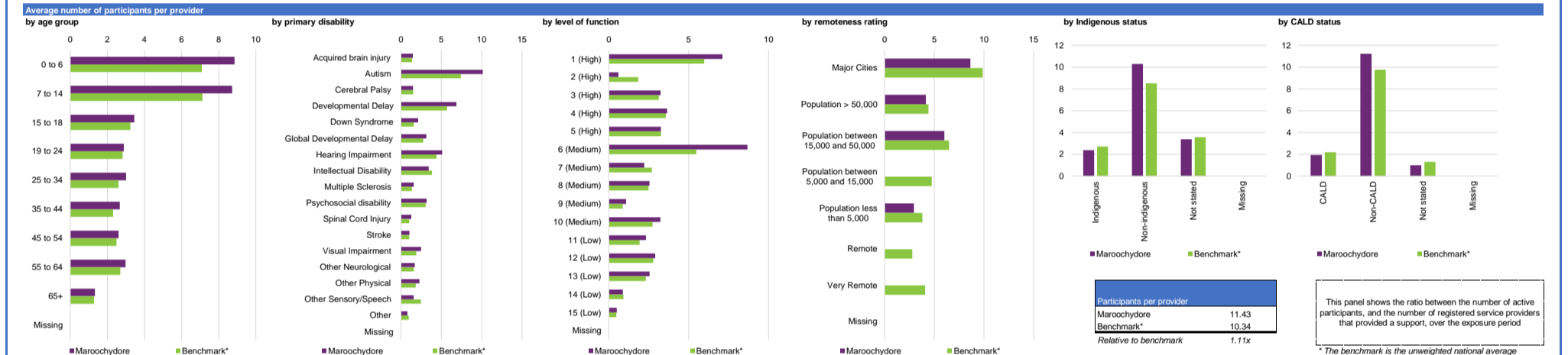
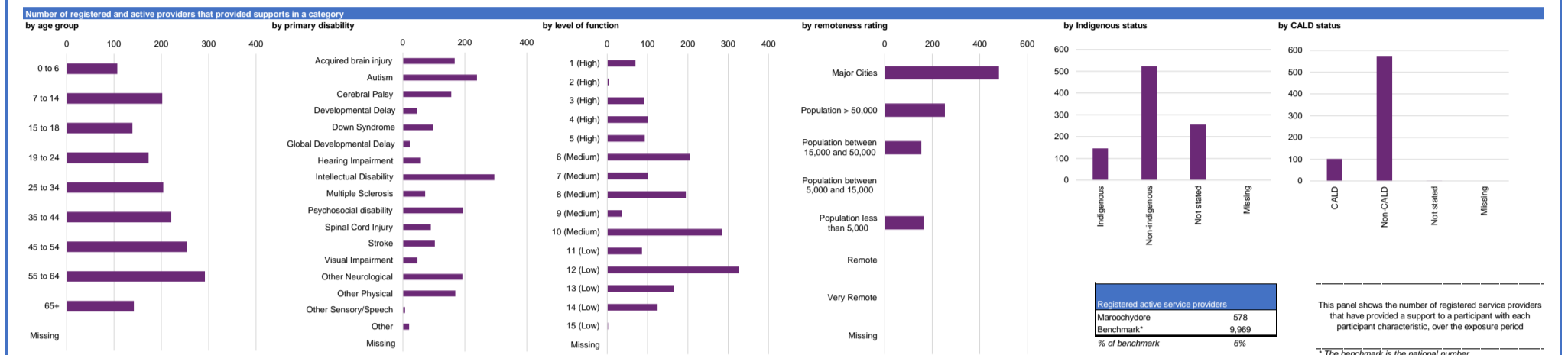


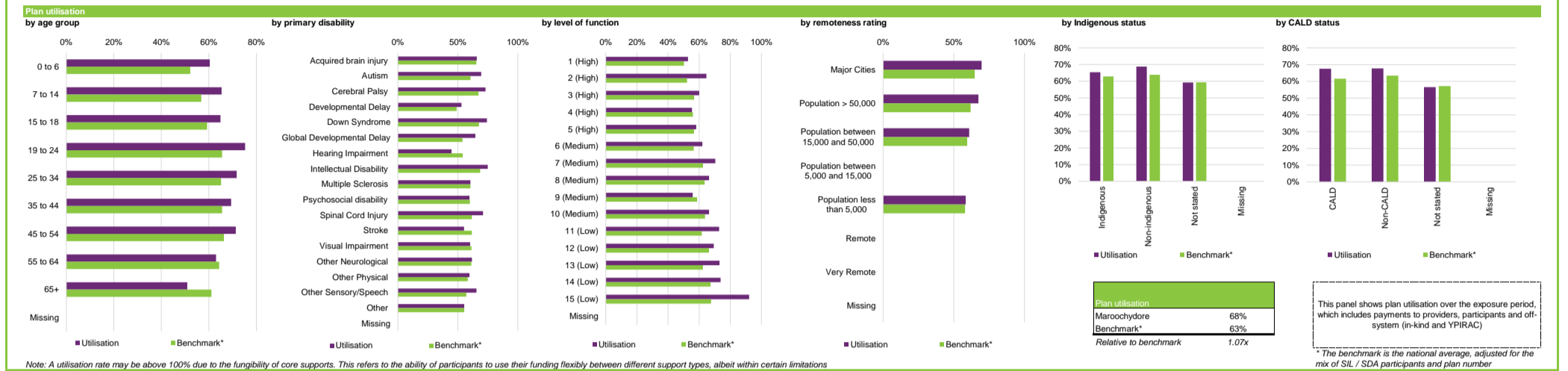
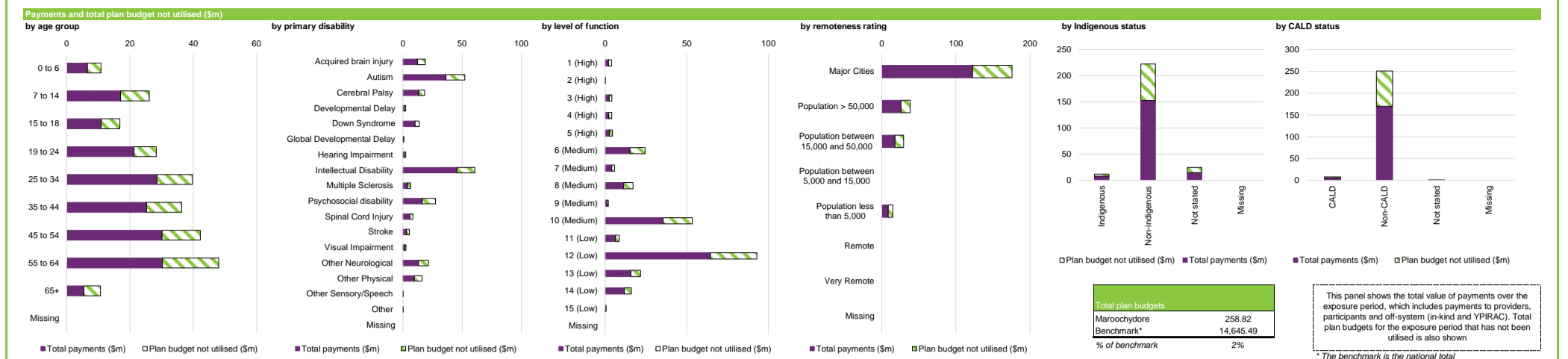
Participant profile



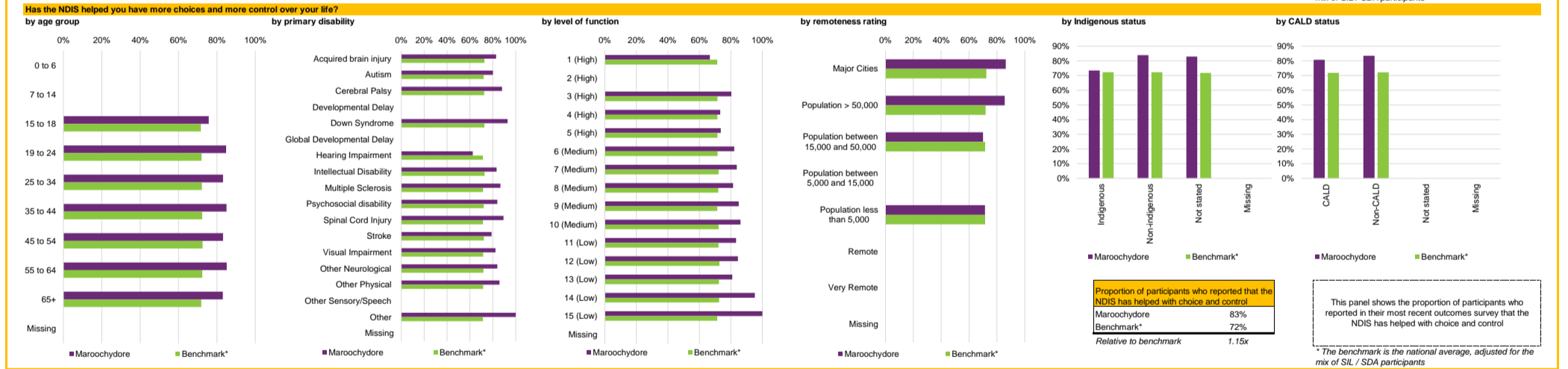
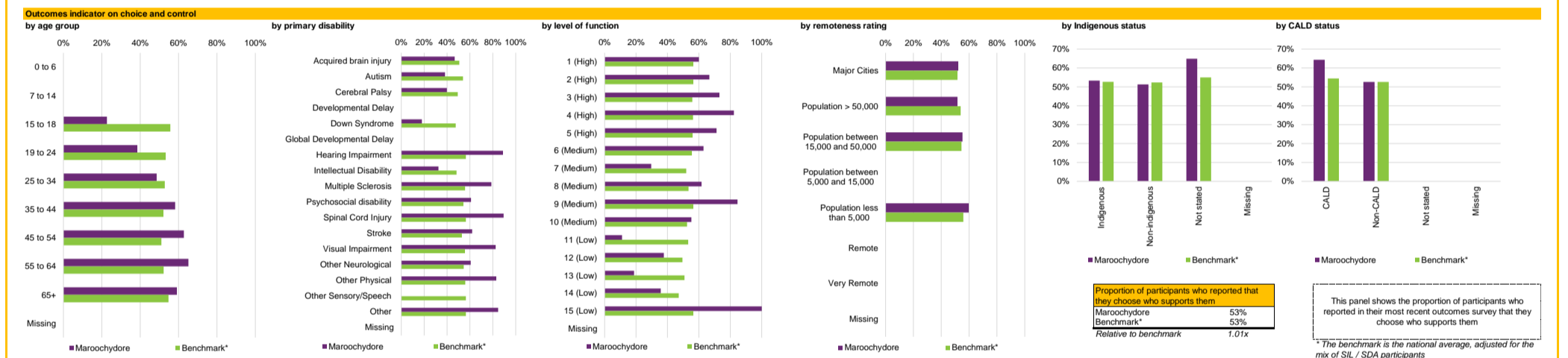
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	6,422	197	32.6	60%	10%	7%	6.98	4.32	62%	53%	84%
Daily Activities	6,417	225	28.5	44%	20%	16%	115.59	88.61	77%	53%	84%
Community	6,417	161	39.9	62%	12%	25%	57.46	35.16	61%	53%	84%
Transport	6,415	67	95.7	66%	0%	40%	4.46	4.00	90%	53%	83%
<b>Core total</b>	<b>6,429</b>	<b>334</b>	<b>19.2</b>	<b>48%</b>	<b>12%</b>	<b>14%</b>	<b>184.50</b>	<b>132.09</b>	<b>72%</b>	<b>53%</b>	<b>83%</b>
<b>Capacity Building</b>											
Daily Activities	6,557	255	25.7	64%	15%	11%	42.27	24.00	57%	53%	83%
Employment	275	31	8.9	80%	15%	23%	1.80	0.83	46%	44%	81%
Relationships	225	33	6.8	79%	0%	20%	1.58	0.62	39%	12%	74%
Social and Civic	1,249	59	21.2	71%	8%	8%	3.71	1.34	36%	49%	83%
Support Coordination	2,356	145	16.2	51%	10%	2%	5.78	4.16	72%	44%	82%
<b>Capacity Building total</b>	<b>6,601</b>	<b>345</b>	<b>19.1</b>	<b>54%</b>	<b>10%</b>	<b>11%</b>	<b>59.46</b>	<b>34.38</b>	<b>58%</b>	<b>53%</b>	<b>83%</b>
<b>Capital</b>											
Assistive Technology	1,960	159	12.3	45%	14%	39%	12.84	7.09	55%	61%	85%
Home Modifications	484	42	11.5	84%	56%	22%	2.02	1.68	83%	56%	85%
<b>Capital total</b>	<b>2,084</b>	<b>180</b>	<b>11.6</b>	<b>43%</b>	<b>19%</b>	<b>40%</b>	<b>14.86</b>	<b>8.76</b>	<b>59%</b>	<b>59%</b>	<b>85%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>6,608</b>	<b>578</b>	<b>11.4</b>	<b>46%</b>	<b>13%</b>	<b>19%</b>	<b>258.82</b>	<b>175.24</b>	<b>68%</b>	<b>53%</b>	<b>83%</b>

*Note: Only the major support categories are shown.*  
*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

**Registered active providers** - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

**Participants per provider** - Ratio between the number of active participants and the number of registered service providers

**Provider concentration** - Proportion of provider payments over the exposure period that were paid to the top 10 providers

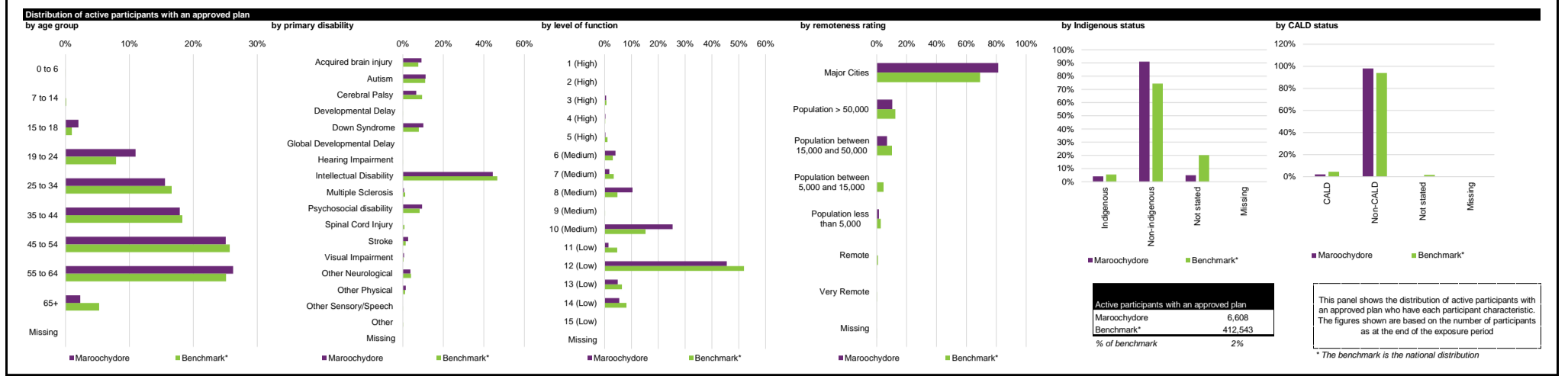
**Provider growth** - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

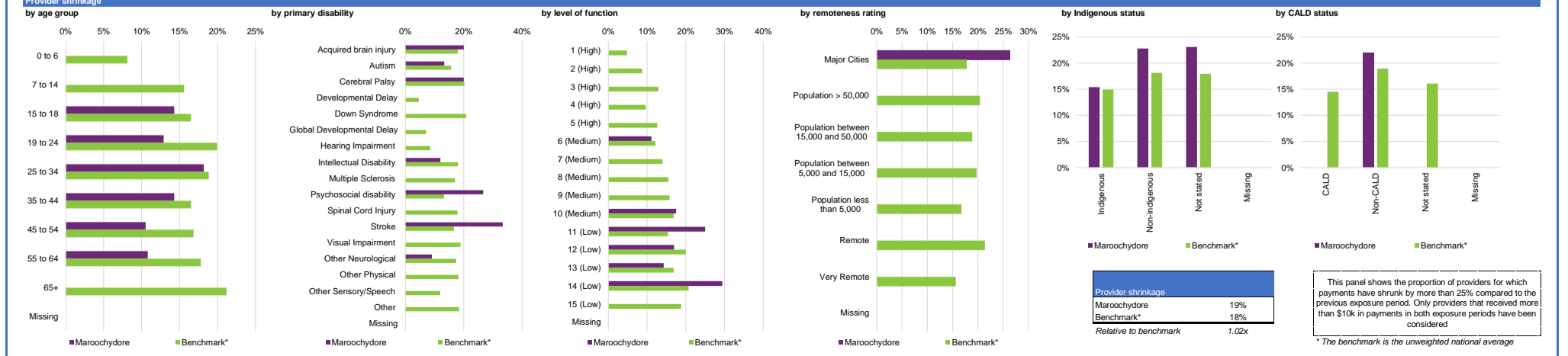
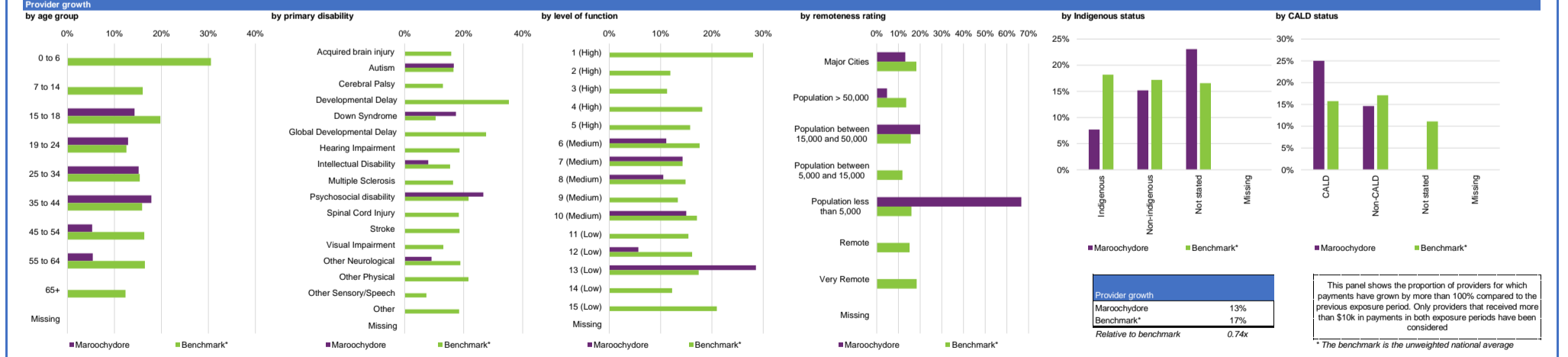
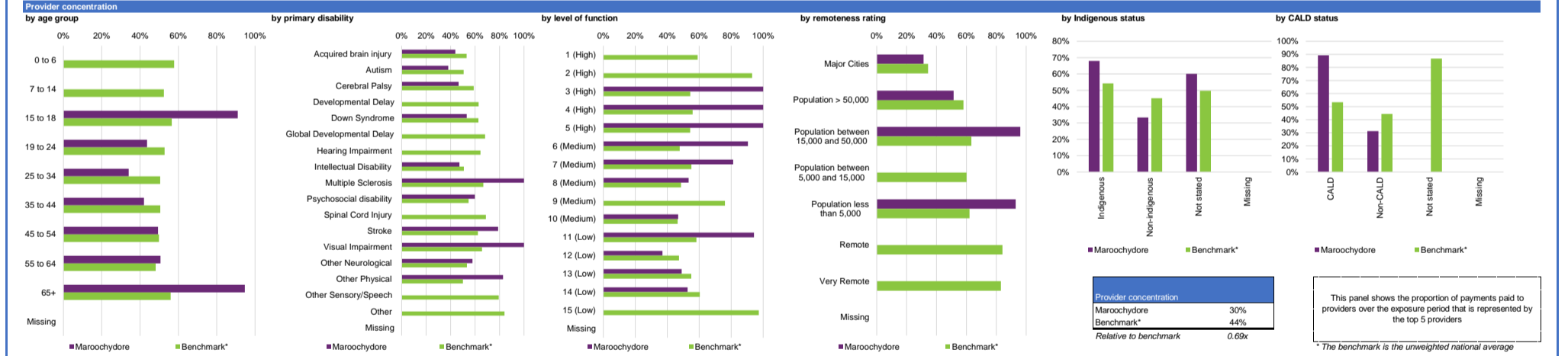
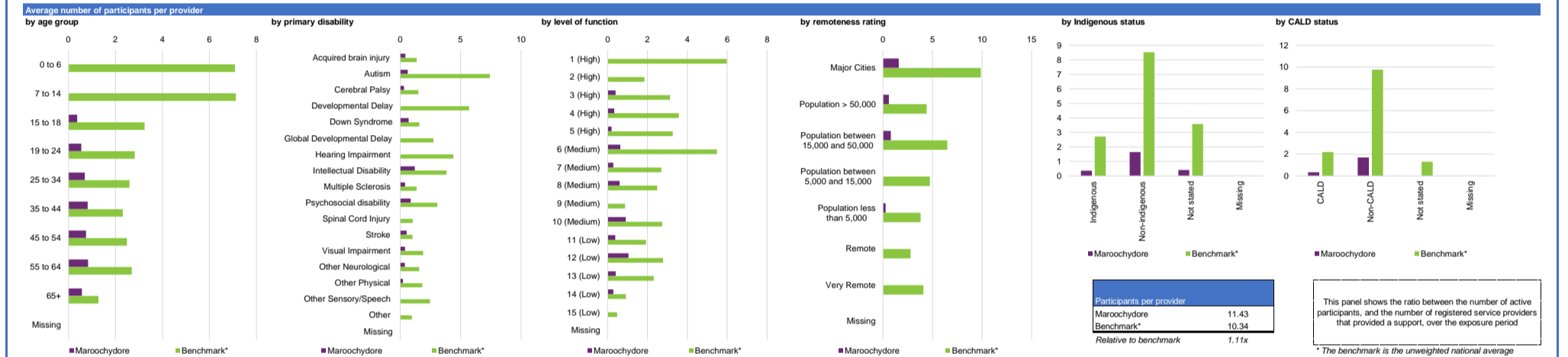
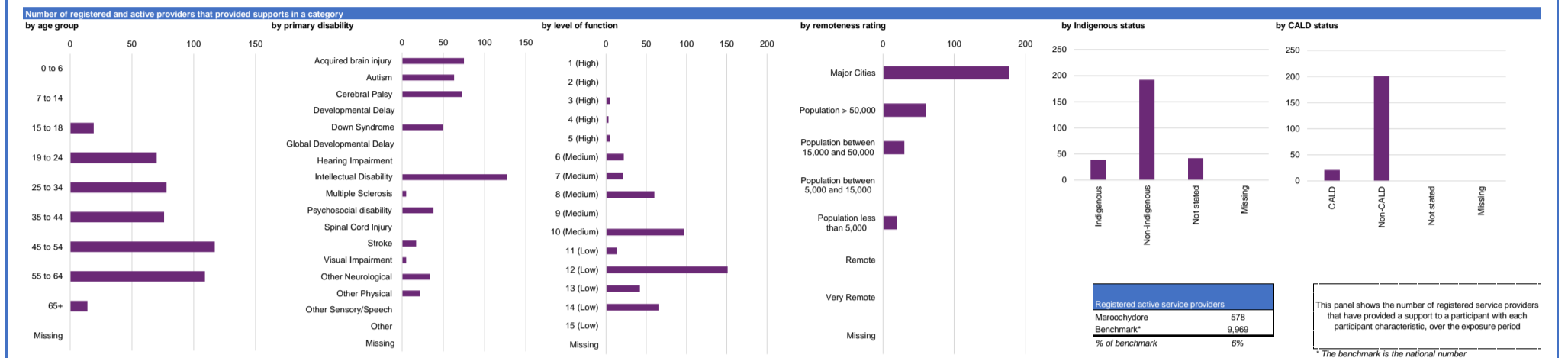
**Total plan budgets** - Value of supports committed in participant plans for the exposure period

**Payments** - Value of all payments over the exposure period, including payments

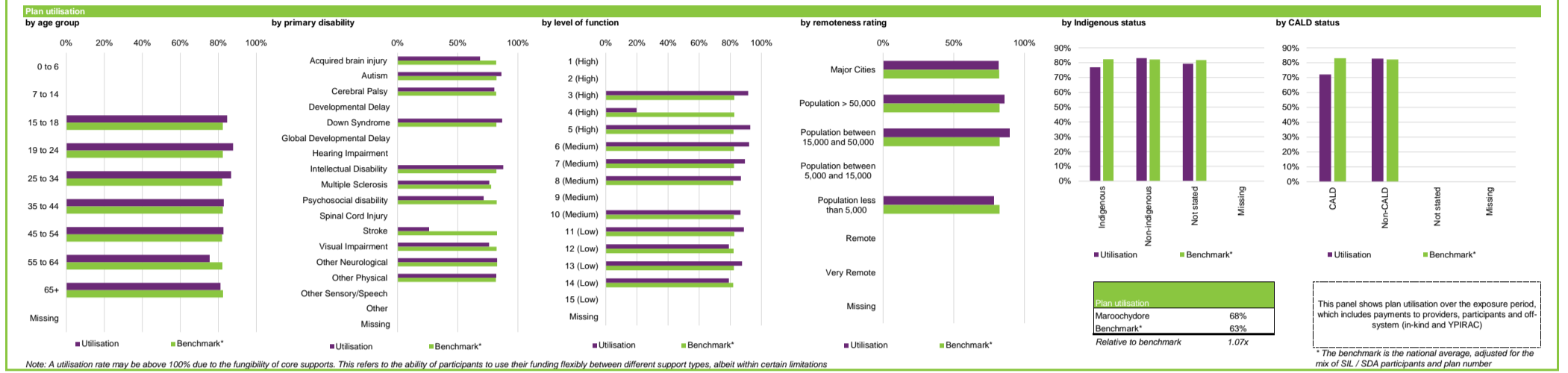
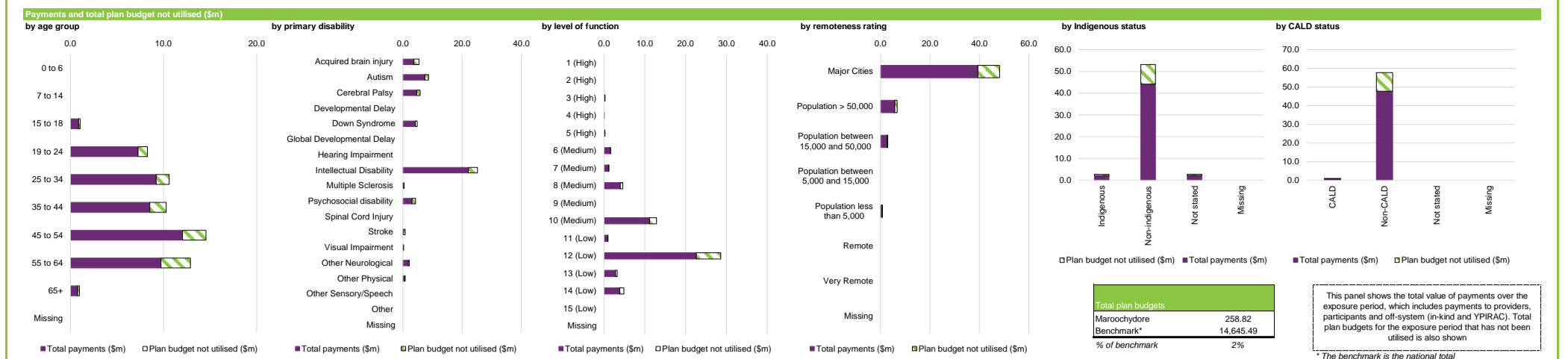
Participant profile



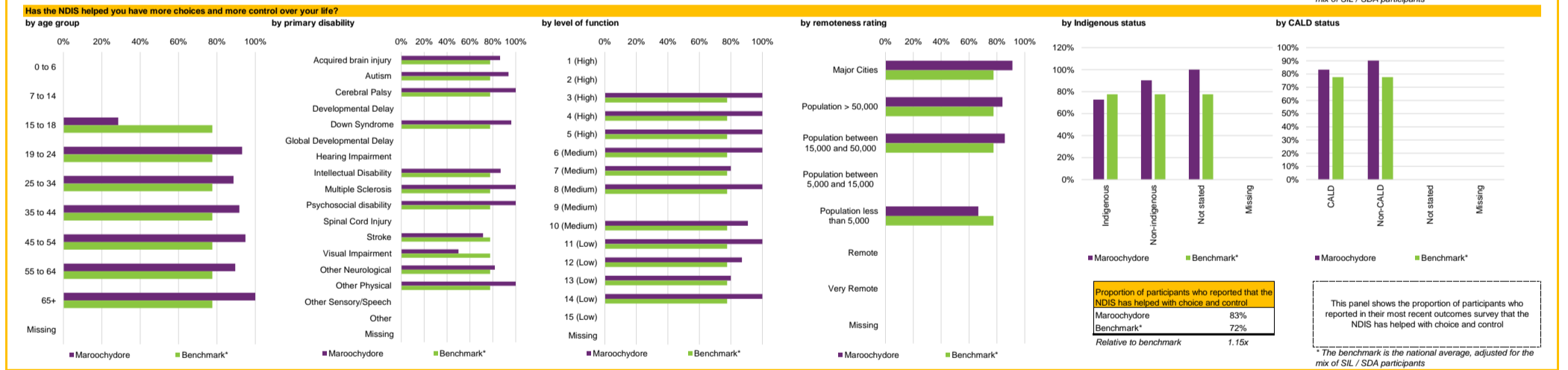
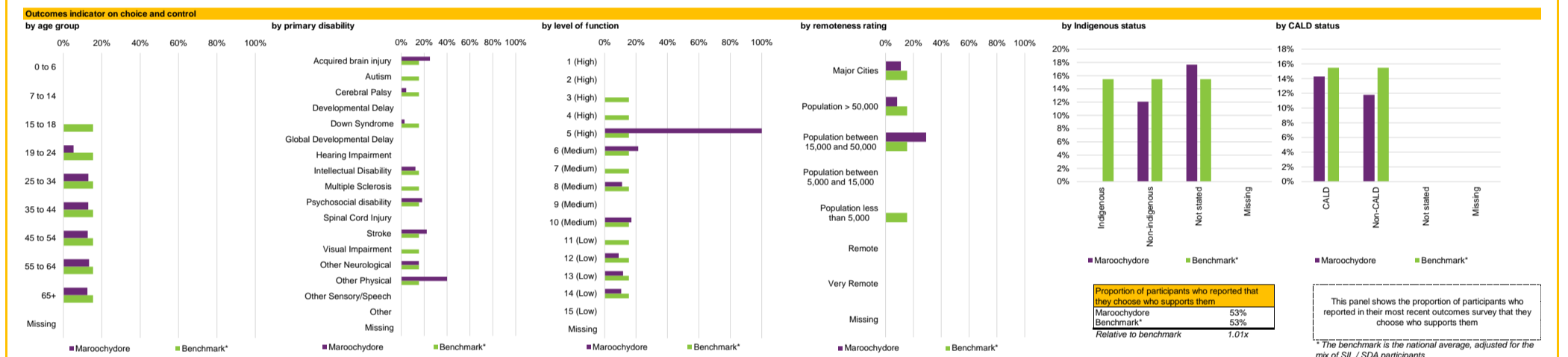
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	347	60	5.8	66%	0%	20%	0.73	0.29	40%	12%	90%
Daily Activities	347	80	4.3	58%	17%	17%	41.95	38.03	91%	12%	90%
Community	347	78	4.4	62%	4%	28%	9.57	6.41	67%	12%	90%
Transport	347	41	8.5	73%	0%	0%	0.51	0.25	50%	12%	90%
<b>Core total</b>	<b>347</b>	<b>122</b>	<b>2.8</b>	<b>51%</b>	<b>15%</b>	<b>18%</b>	<b>52.76</b>	<b>44.98</b>	<b>85%</b>	<b>12%</b>	<b>90%</b>
<b>Capacity Building</b>											
Daily Activities	341	96	3.6	58%	9%	9%	2.22	1.25	56%	12%	90%
Employment	25	12	2.1	96%	0%	100%	0.21	0.08	38%	20%	92%
Relationships	92	23	4.0	86%	0%	33%	0.72	0.36	50%	4%	86%
Social and Civic	17	7	2.4	100%	0%	0%	0.11	0.03	23%	18%	73%
Support Coordination	347	62	5.6	65%	0%	0%	1.03	0.88	85%	12%	90%
<b>Capacity Building total</b>	<b>347</b>	<b>144</b>	<b>2.4</b>	<b>51%</b>	<b>6%</b>	<b>20%</b>	<b>4.63</b>	<b>2.86</b>	<b>62%</b>	<b>12%</b>	<b>90%</b>
<b>Capital</b>											
Assistive Technology	134	37	3.6	73%	14%	57%	0.84	0.41	49%	12%	91%
Home Modifications	102	6	17.0	100%	0%	50%	0.39	0.17	44%	18%	88%
<b>Capital total</b>	<b>191</b>	<b>43</b>	<b>4.4</b>	<b>72%</b>	<b>11%</b>	<b>56%</b>	<b>1.23</b>	<b>0.58</b>	<b>47%</b>	<b>13%</b>	<b>91%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>347</b>	<b>204</b>	<b>1.7</b>	<b>48%</b>	<b>14%</b>	<b>23%</b>	<b>58.63</b>	<b>48.42</b>	<b>83%</b>	<b>12%</b>	<b>90%</b>

*Note: Only the major support categories are shown.  
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

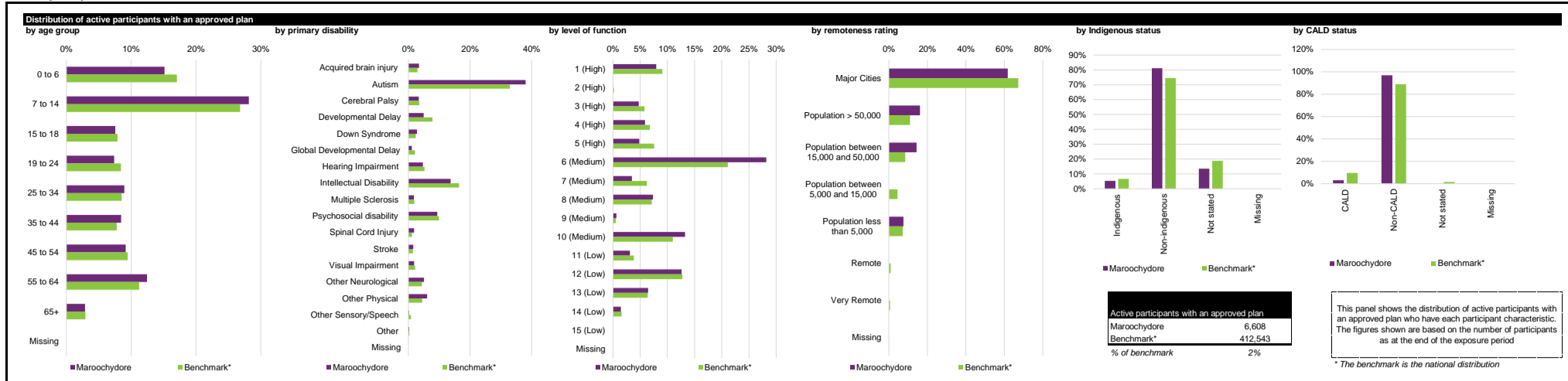
**Indicator definitions**

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
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- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

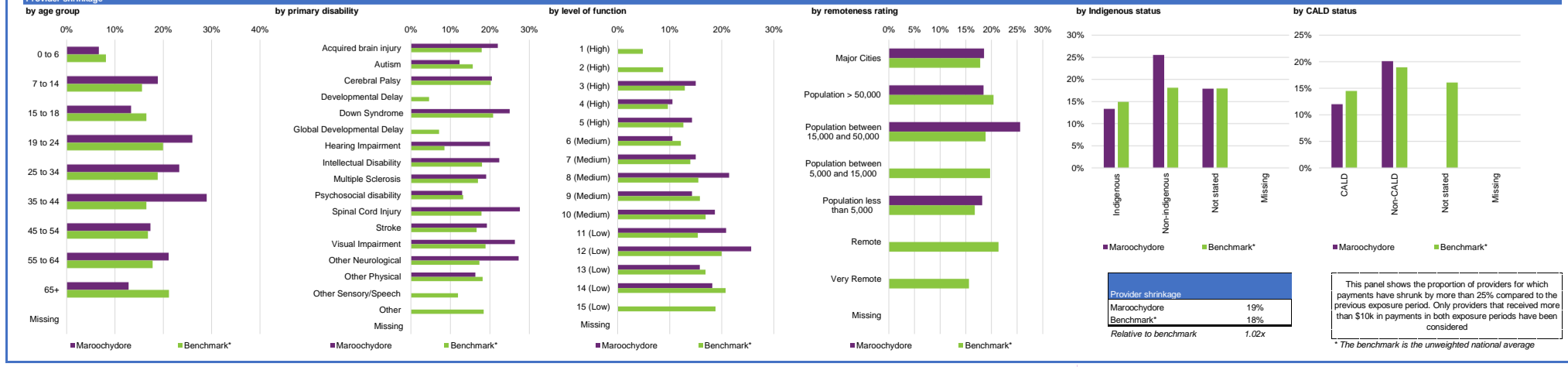
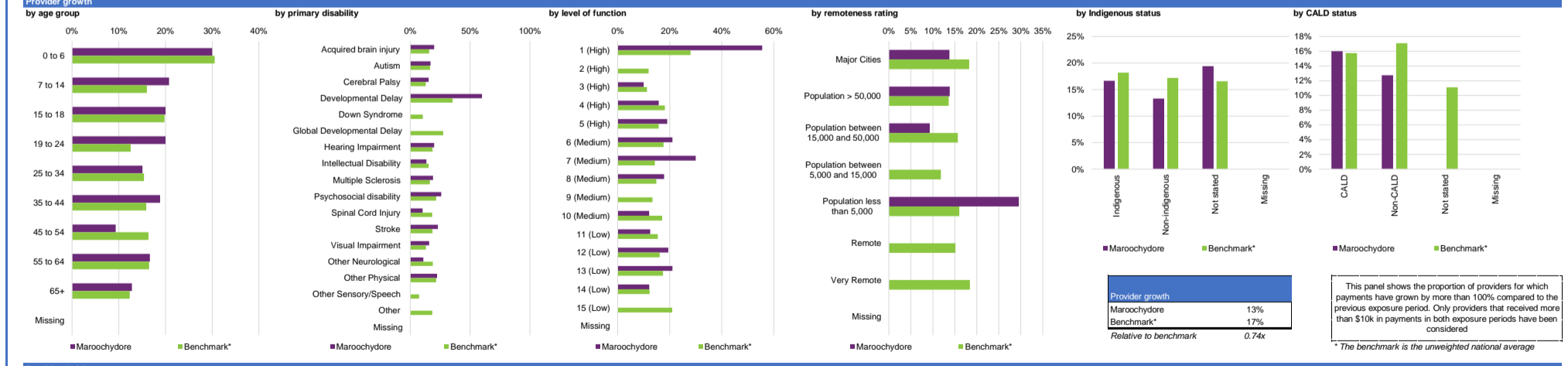
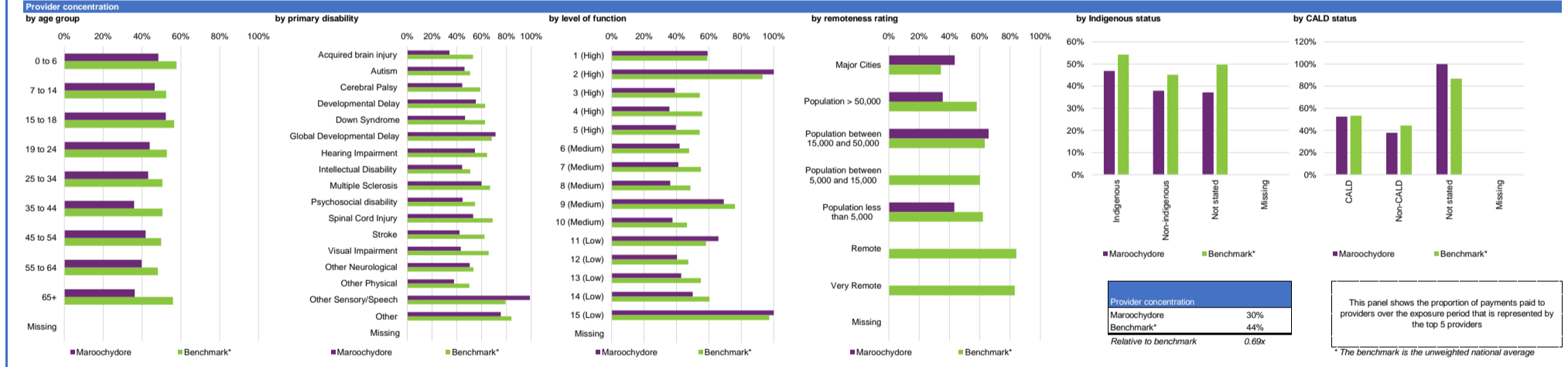
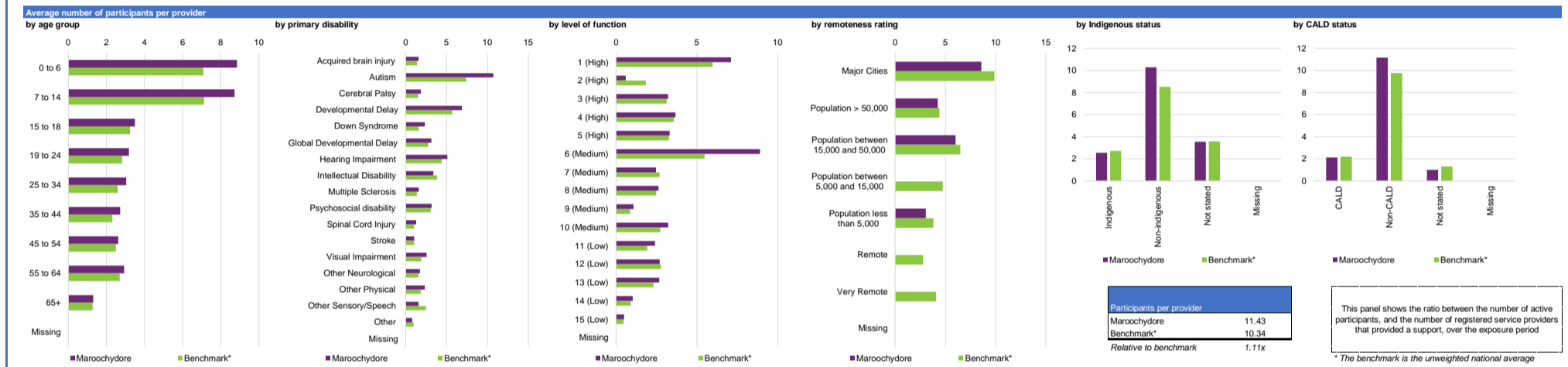
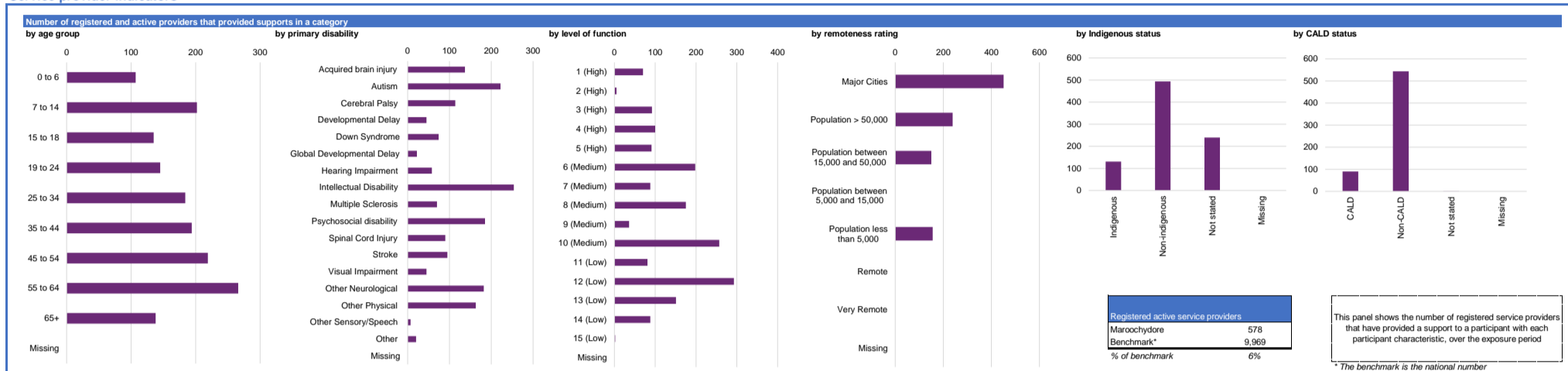
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
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*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



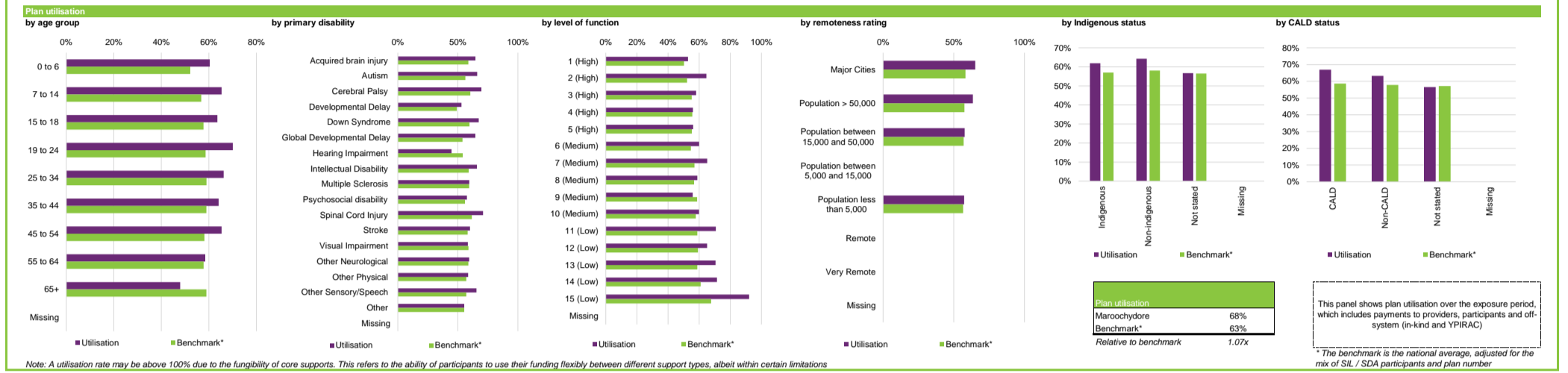
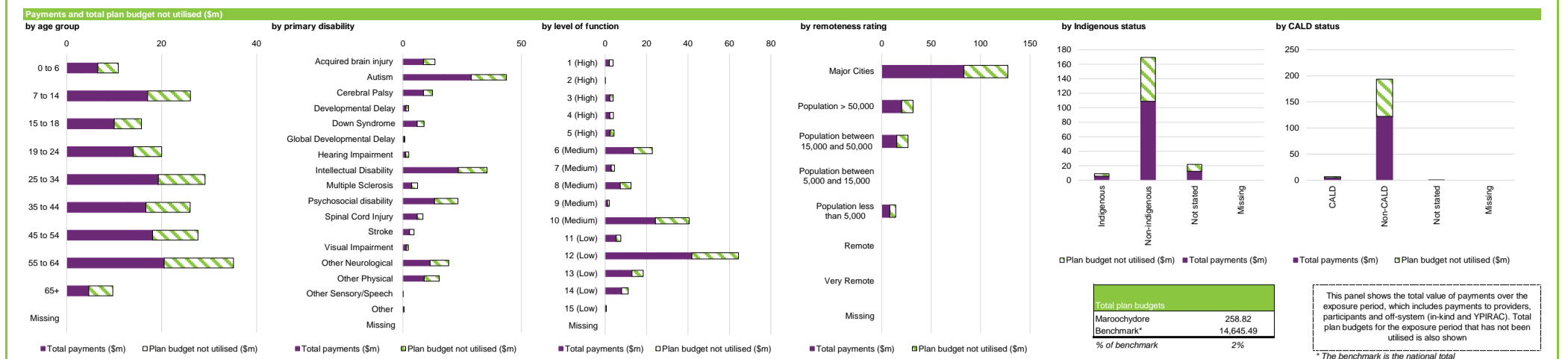
Service provider indicators



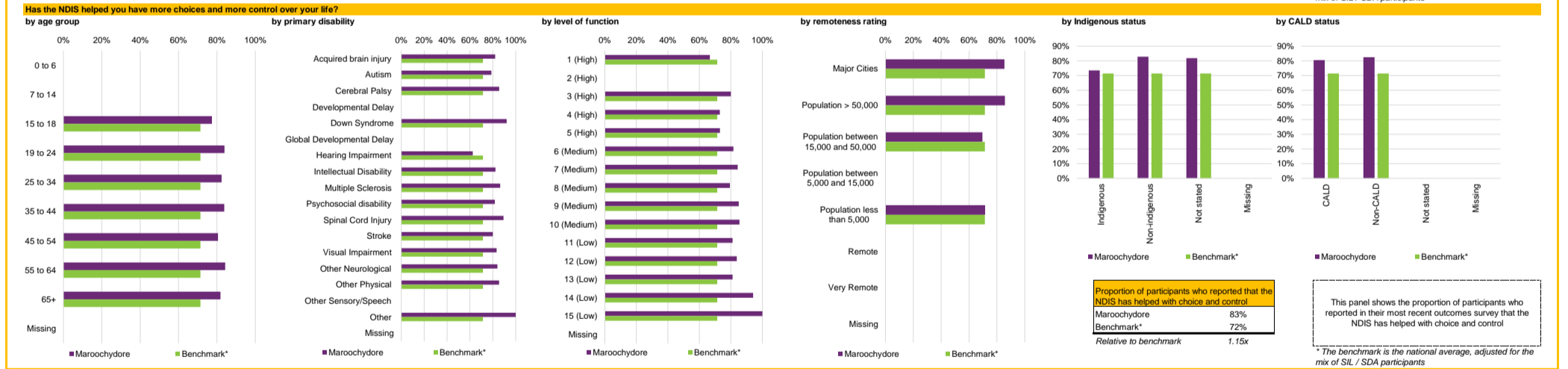
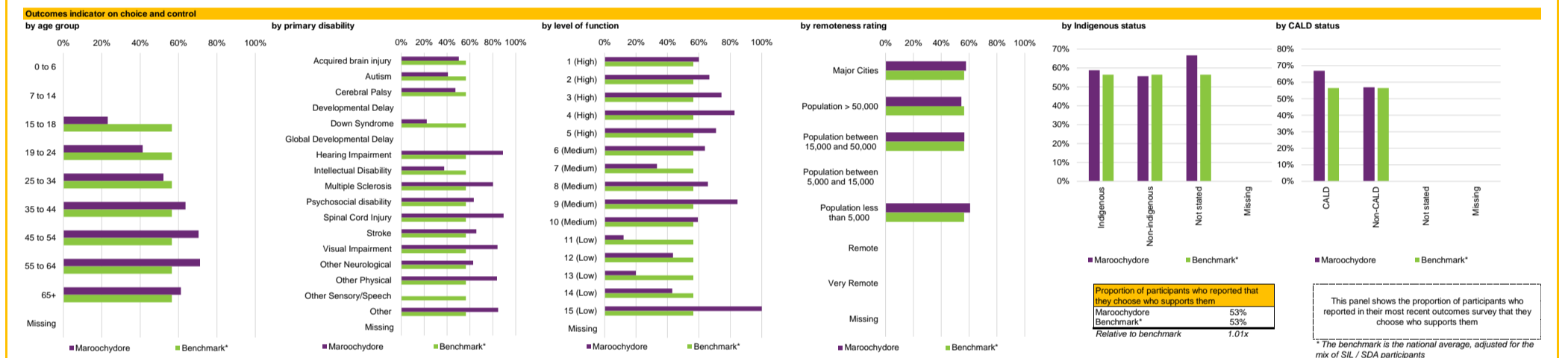
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Maroochydore (phase in date: 1 January 2019) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	6,075	186	32.7	61%	11%	4%	6.26	4.03	64%	57%	83%
Daily Activities	6,070	209	29.0	64%	19%	19%	73.64	50.59	69%	57%	83%
Community	6,070	147	41.3	64%	12%	20%	47.89	28.76	60%	57%	83%
Transport	6,068	50	121.4	74%	0%	25%	3.95	3.75	95%	57%	82%
<b>Core total</b>	<b>6,082</b>	<b>311</b>	<b>19.6</b>	<b>61%</b>	<b>12%</b>	<b>17%</b>	<b>131.73</b>	<b>87.11</b>	<b>66%</b>	<b>57%</b>	<b>82%</b>
<b>Capacity Building</b>											
Daily Activities	6,216	242	25.7	65%	21%	7%	40.05	22.76	57%	57%	82%
Employment	250	27	9.3	82%	18%	18%	1.59	0.75	47%	47%	80%
Relationships	133	20	6.7	88%	25%	20%	0.86	0.26	30%	21%	57%
Social and Civic	1,232	57	21.6	72%	9%	18%	3.60	1.31	36%	50%	84%
Support Coordination	2,009	141	14.2	50%	8%	3%	4.75	3.28	69%	51%	79%
<b>Capacity Building total</b>	<b>6,254</b>	<b>331</b>	<b>18.9</b>	<b>56%</b>	<b>11%</b>	<b>8%</b>	<b>54.83</b>	<b>31.52</b>	<b>57%</b>	<b>57%</b>	<b>82%</b>
<b>Capital</b>											
Assistive Technology	1,826	153	11.9	45%	13%	40%	12.00	6.68	56%	66%	84%
Home Modifications	382	37	10.3	87%	71%	14%	1.62	1.50	93%	67%	84%
<b>Capital total</b>	<b>1,893</b>	<b>169</b>	<b>11.2</b>	<b>43%</b>	<b>19%</b>	<b>40%</b>	<b>13.63</b>	<b>8.18</b>	<b>60%</b>	<b>65%</b>	<b>84%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>6,261</b>	<b>552</b>	<b>11.3</b>	<b>56%</b>	<b>13%</b>	<b>19%</b>	<b>200.20</b>	<b>126.82</b>	<b>63%</b>	<b>57%</b>	<b>82%</b>

Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

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**Utilisation** - Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has the NDIS helped with choice and control?** - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.