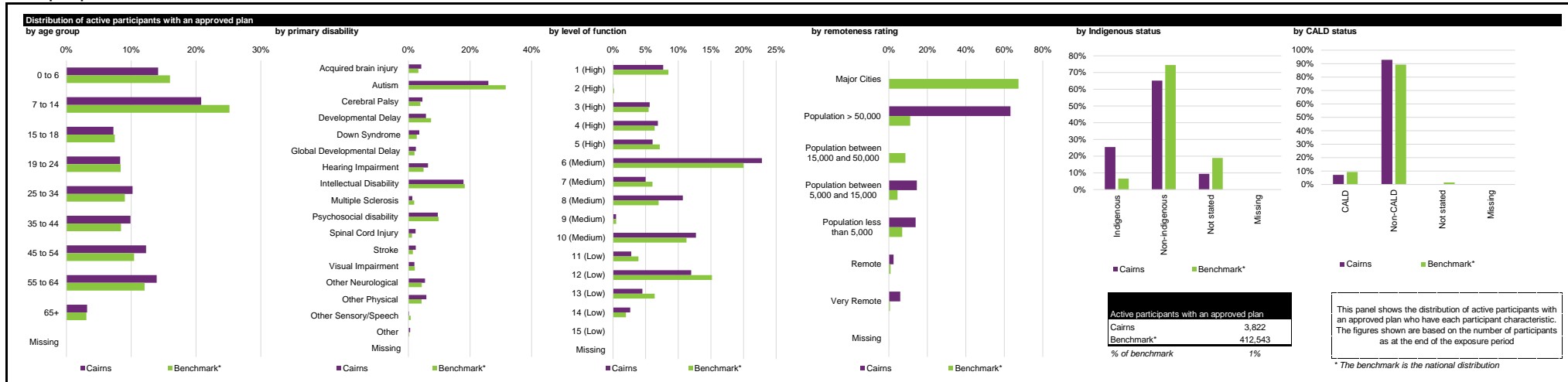
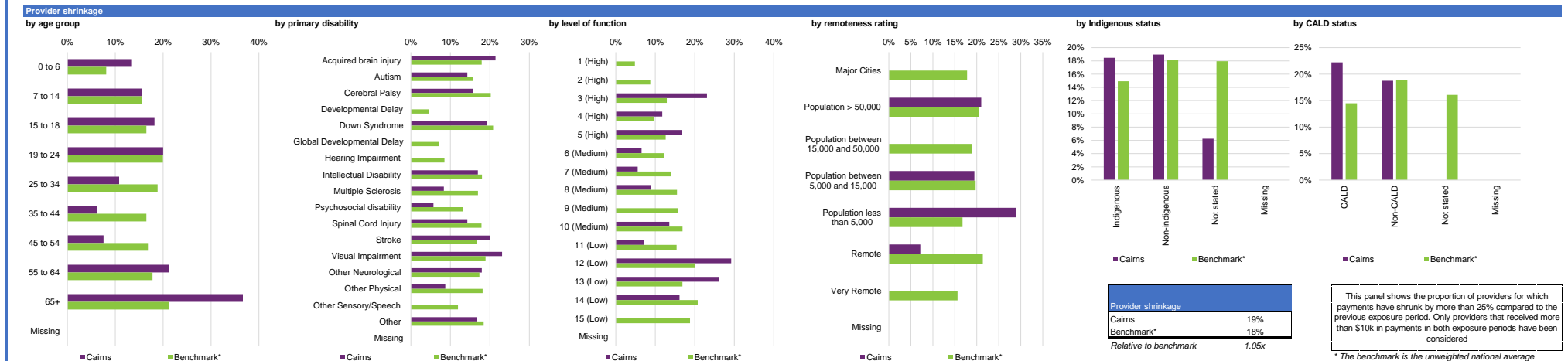
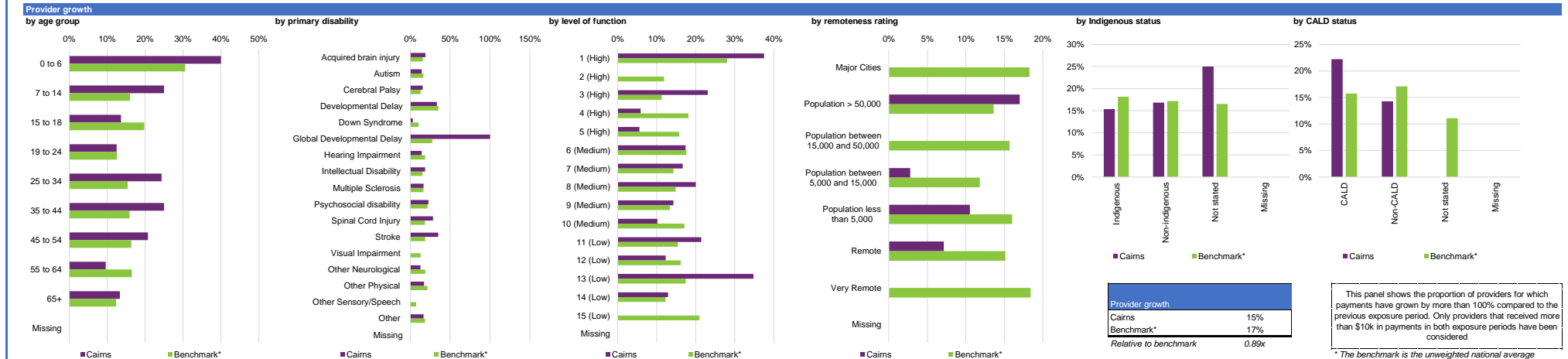
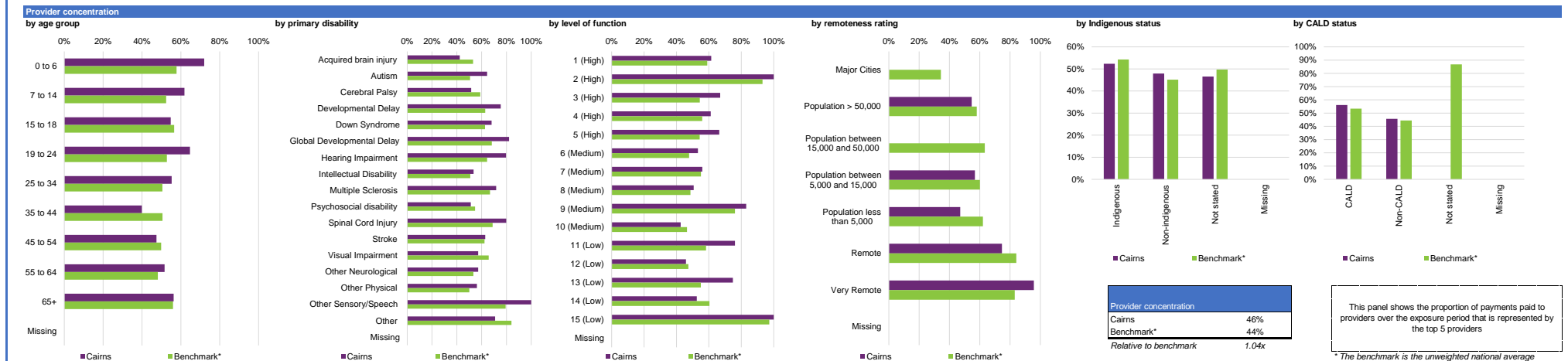
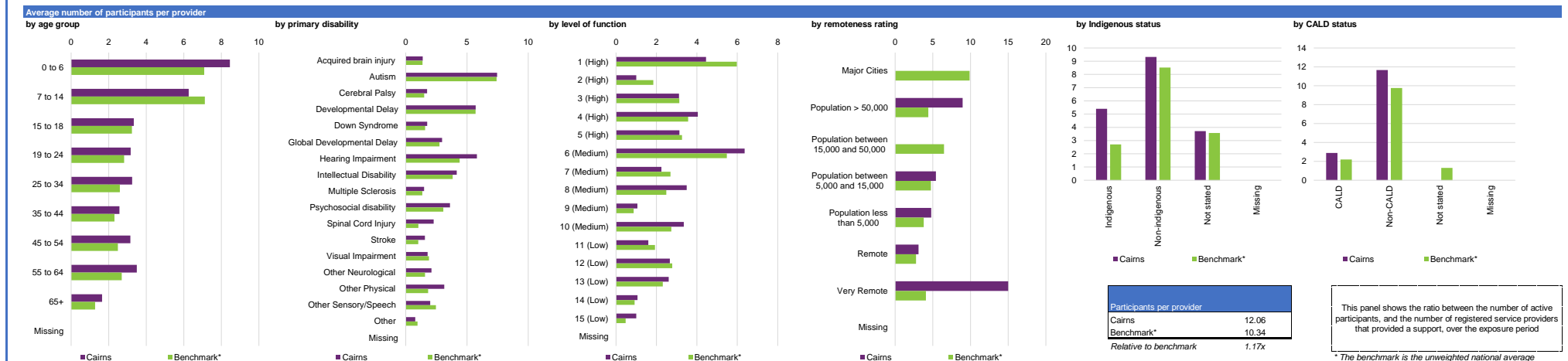
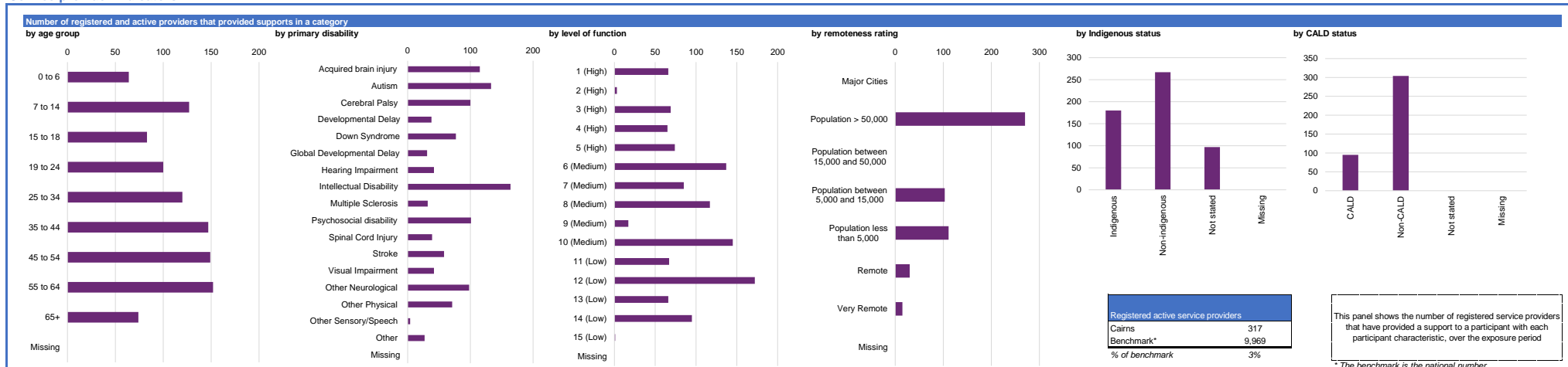


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,677	101	36.4	71%	15%	5%	4.39	2.33	53%	53%	73%
Daily Activities	3,673	115	31.9	70%	18%	14%	86.02	62.73	73%	53%	73%
Community	3,674	79	46.5	66%	13%	24%	32.64	20.22	62%	53%	73%
Transport	3,672	38	96.6	77%	14%	43%	2.47	1.91	77%	53%	73%
Core total	3,681	183	20.1	66%	19%	13%	125.52	87.19	69%	53%	73%
Capacity Building											
Daily Activities	3,781	167	22.6	70%	12%	12%	19.38	8.51	44%	53%	73%
Employment	227	15	15.1	96%	0%	22%	1.81	0.63	35%	34%	74%
Relationships	228	19	12.0	97%	20%	0%	1.32	0.81	62%	21%	69%
Social and Civic	248	13	19.1	97%	0%	100%	0.55	0.08	15%	42%	68%
Support Coordination	1,949	71	27.5	73%	16%	0%	5.40	3.84	71%	46%	70%
Capacity Building total	3,808	209	18.2	63%	9%	14%	30.73	15.78	51%	53%	73%
Capital											
Assistive Technology	1,173	74	15.9	86%	24%	48%	8.31	5.15	62%	65%	76%
Home Modifications	184	13	14.2	99%	17%	17%	1.09	0.74	68%	61%	79%
Capital total	1,212	78	15.5	82%	23%	38%	9.40	5.89	63%	63%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,822	317	12.1	61%	15%	19%	165.65	108.86	66%	53%	73%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

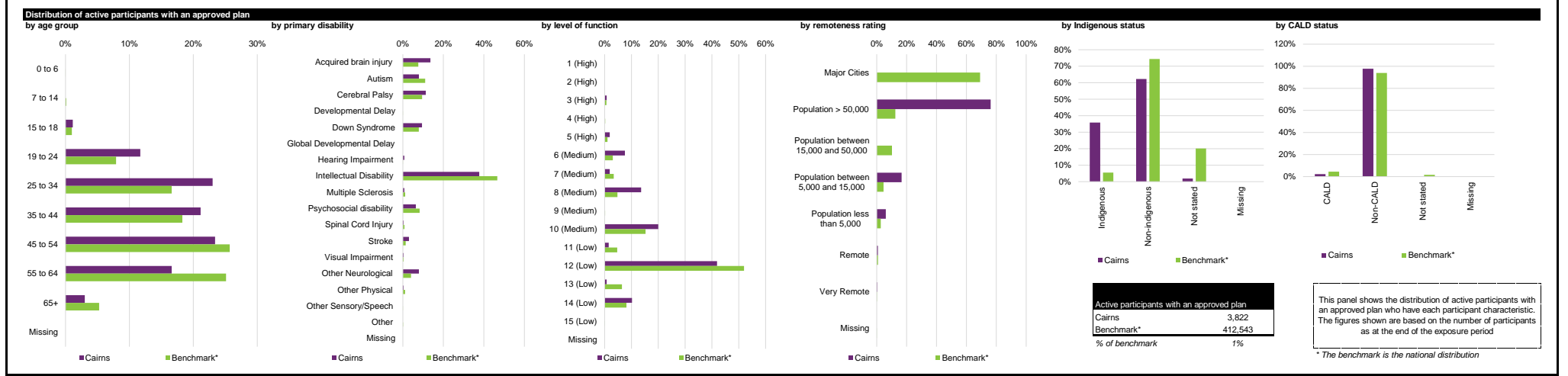
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

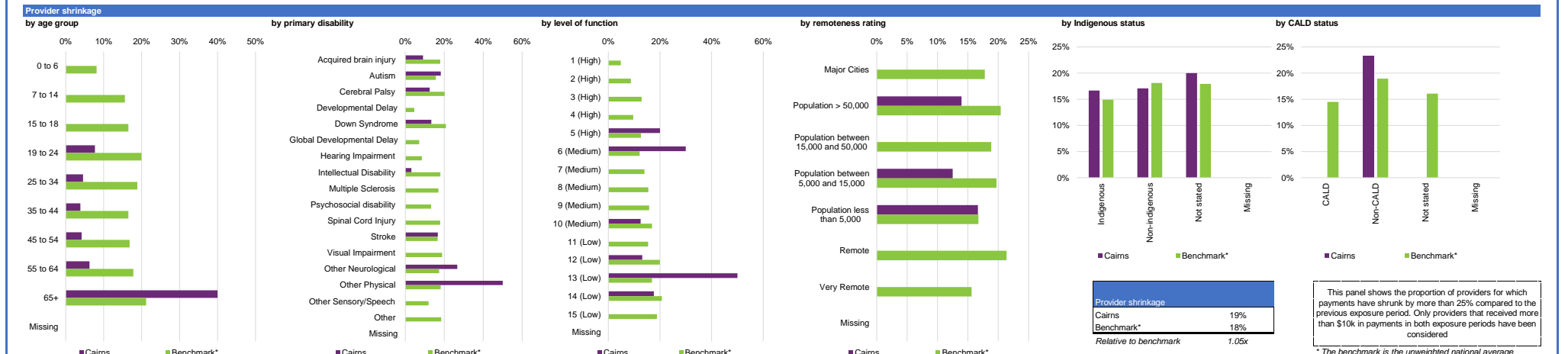
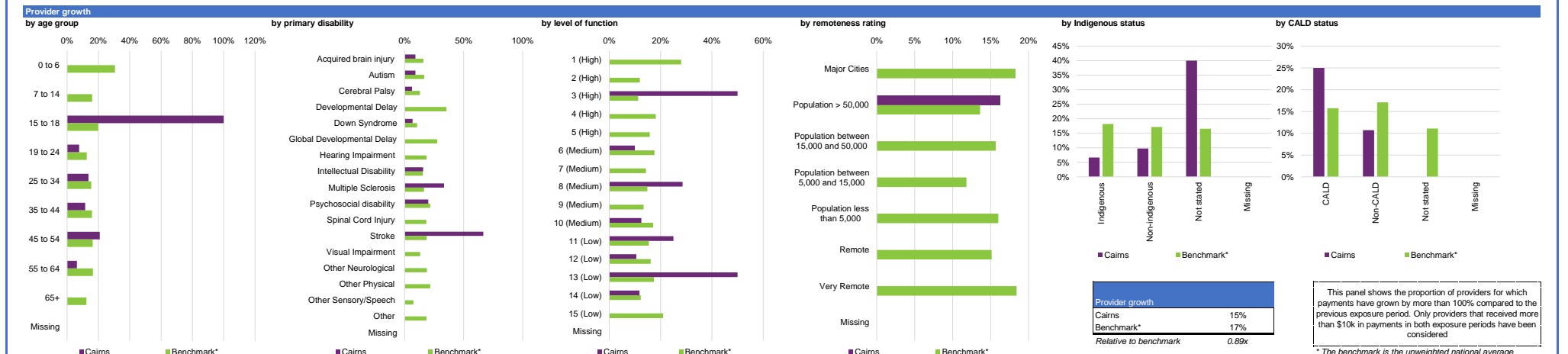
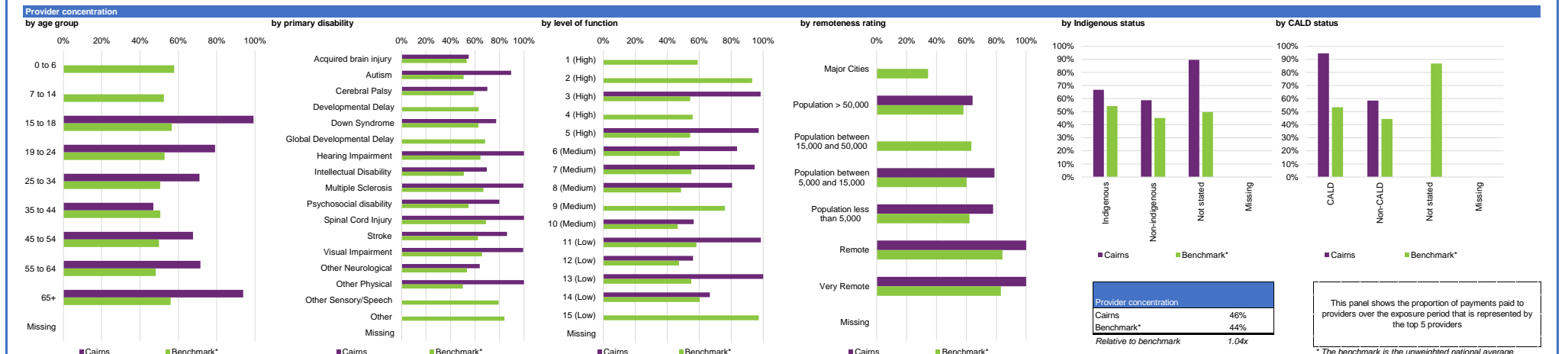
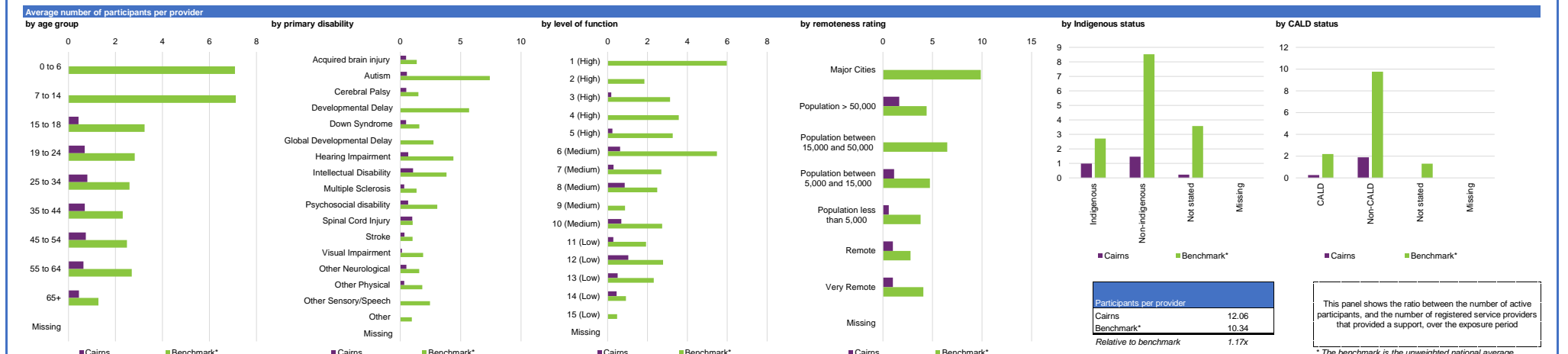
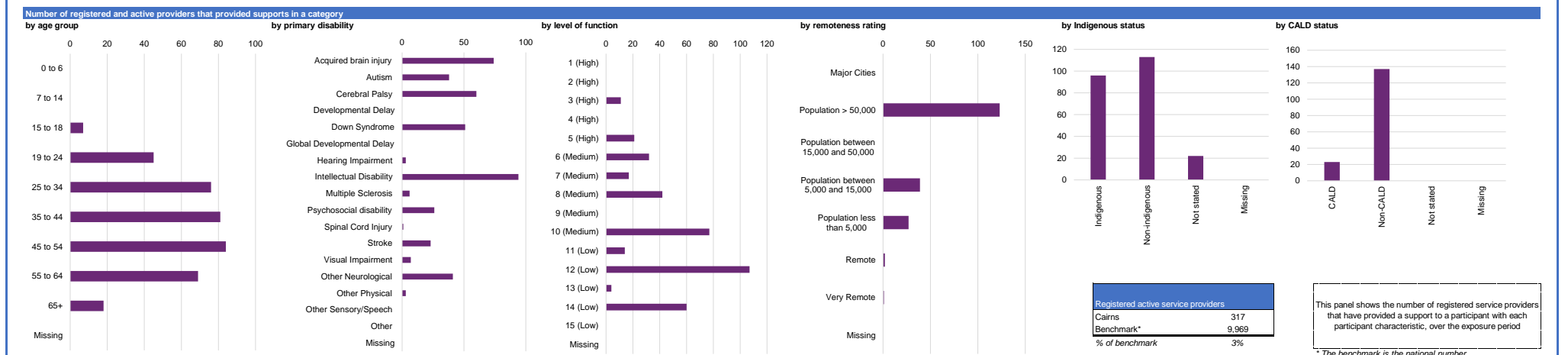
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
 The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile

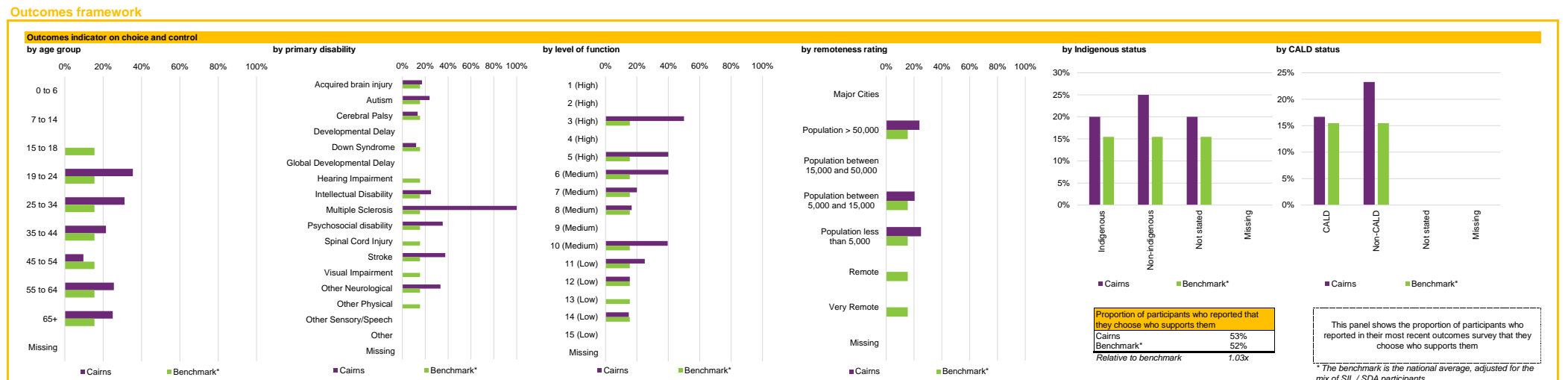


Service provider indicators



Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Cairns (phase in date: 1 July 2018) | Support Category: All | Participants in Supported Independent Living (SIL)



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	263	39	6.7	84%	17%	0%	0.54	0.26	48%	23%	74%
Daily Activities	263	54	4.9	83%	14%	5%	38.59	35.18	91%	23%	74%
Community	263	37	7.1	75%	7%	30%	8.04	4.45	55%	23%	74%
Transport	263	21	12.5	90%	0%	67%	0.32	0.15	46%	23%	74%
Core total	263	88	3.0	80%	13%	18%	47.49	40.05	84%	23%	74%
Capacity Building											
Daily Activities	262	71	3.7	59%	9%	45%	1.39	0.74	53%	23%	74%
Employment	25	3	8.3	100%	0%	50%	0.22	0.09	40%	12%	82%
Relationships	86	9	9.6	100%	20%	20%	0.62	0.49	79%	16%	69%
Social and Civic	15	1	15.0	100%	0%	0%	0.03	0.00	4%	33%	77%
Support Coordination	265	26	10.2	86%	8%	31%	0.91	0.72	80%	23%	73%
Capacity Building total	265	89	3.0	66%	7%	31%	3.29	2.14	65%	23%	73%
Capital											
Assistive Technology	108	21	5.1	99%	0%	0%	0.87	0.47	55%	17%	76%
Home Modifications	62	5	12.4	100%	0%	33%	0.40	0.22	55%	21%	76%
Capital total	133	25	5.3	98%	0%	20%	1.27	0.69	55%	16%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	265	139	1.9	77%	11%	21%	52.06	42.89	82%	23%	73%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

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Utilisation - Ratio between payments and total plan budgets

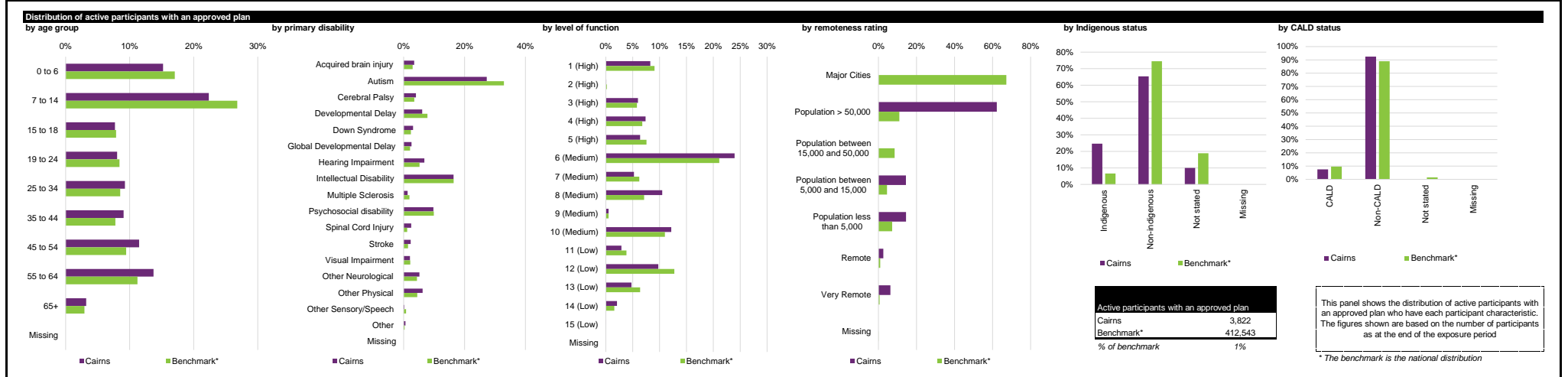
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

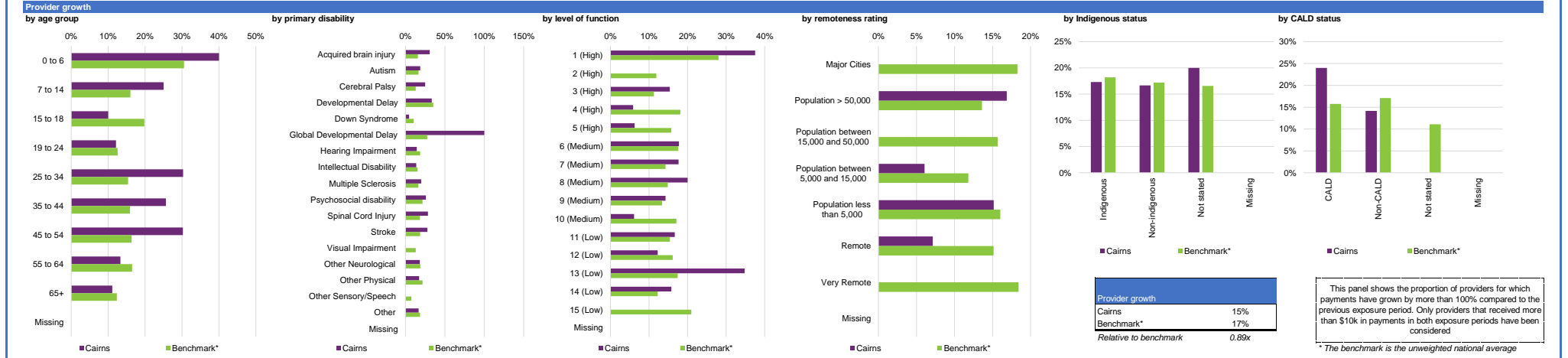
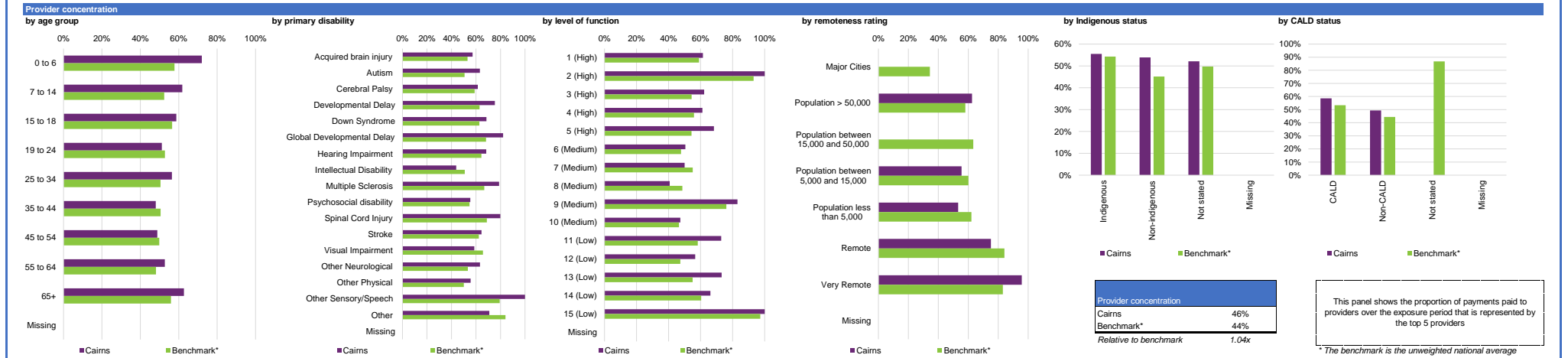
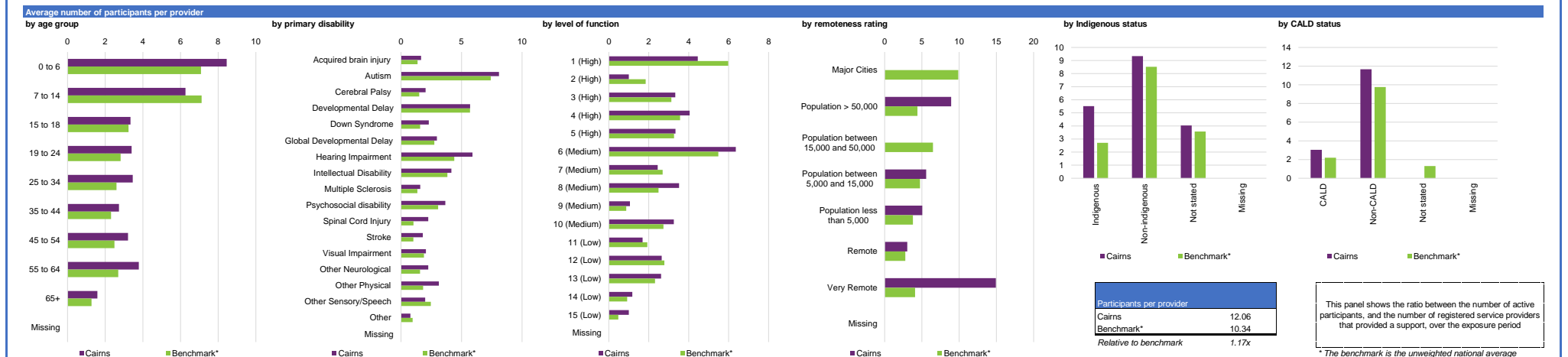
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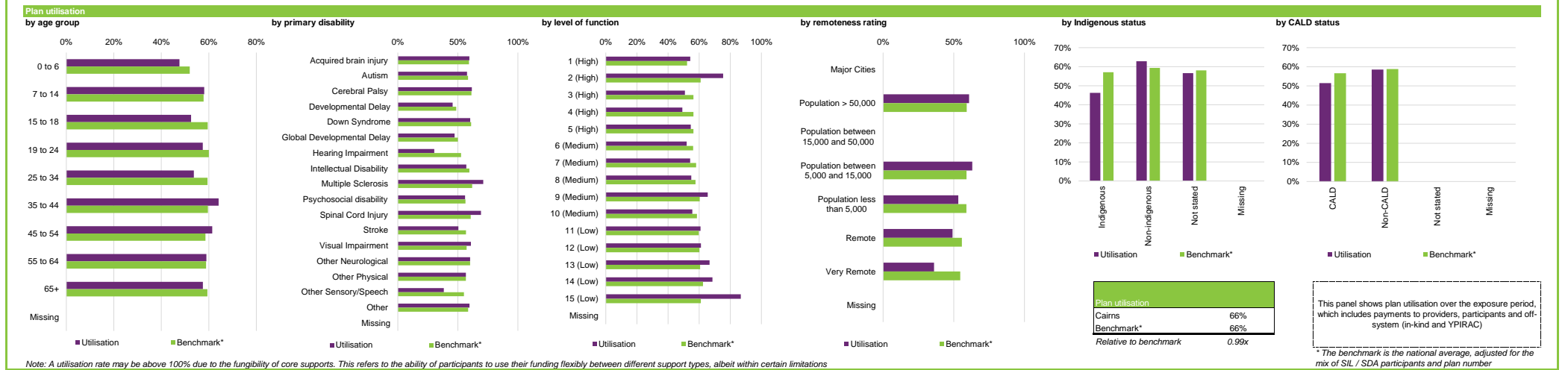
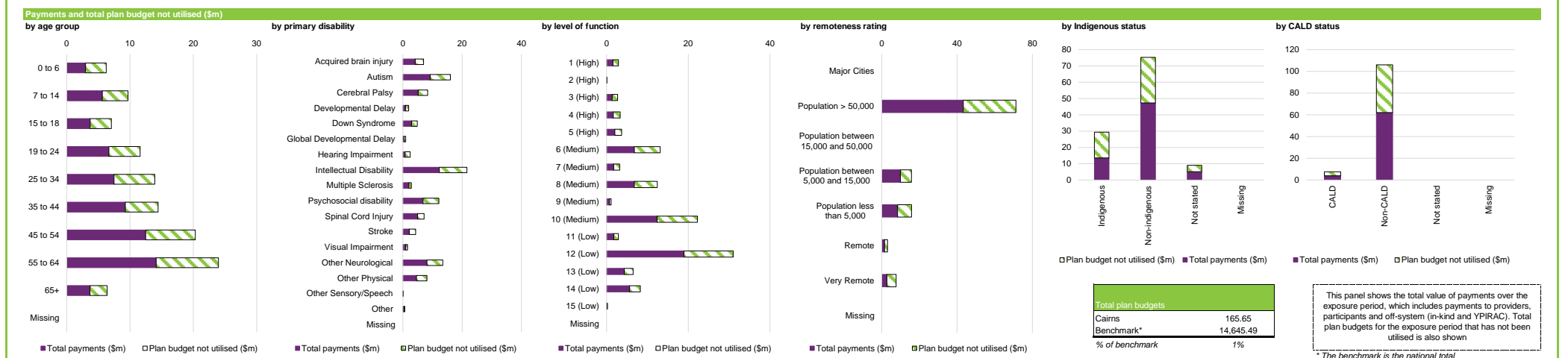
Participant profile



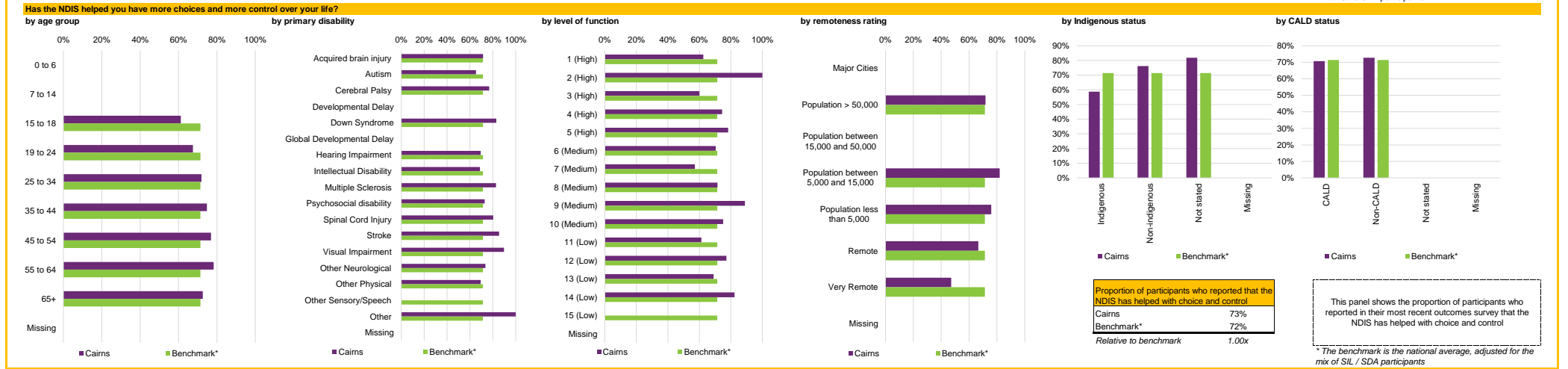
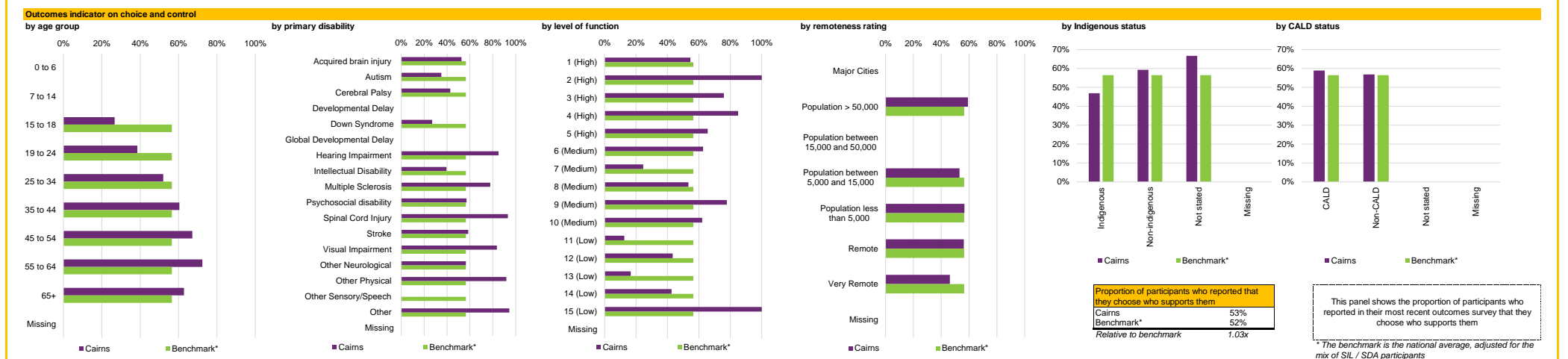
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,414	87	39.2	76%	16%	16%	3.84	2.07	54%	57%	73%
Daily Activities	3,410	102	33.4	71%	16%	20%	47.43	27.55	58%	57%	73%
Community	3,411	77	44.3	71%	9%	26%	24.60	15.77	64%	57%	73%
Transport	3,409	36	94.7	78%	17%	33%	2.15	1.76	82%	57%	73%
Core total	3,418	158	21.6	70%	16%	22%	78.03	47.15	60%	57%	73%
Capacity Building											
Daily Activities	3,519	156	22.6	73%	14%	16%	17.99	7.77	43%	57%	73%
Employment	202	15	13.5	95%	0%	33%	1.60	0.54	34%	37%	73%
Relationships	142	18	7.9	97%	100%	0%	0.69	0.32	46%	27%	68%
Social and Civic	233	13	17.9	97%	0%	100%	0.52	0.08	15%	42%	67%
Support Coordination	1,684	71	23.7	74%	13%	4%	4.49	3.11	69%	50%	69%
Capacity Building total	3,543	199	17.8	66%	10%	16%	27.43	13.64	50%	57%	73%
Capital											
Assistive Technology	1,065	67	15.9	85%	29%	38%	7.45	4.67	63%	71%	76%
Home Modifications	122	9	13.6	100%	33%	0%	0.69	0.52	76%	84%	81%
Capital total	1,079	68	15.9	84%	30%	30%	8.14	5.19	64%	71%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,557	294	12.1	64%	14%	23%	113.60	65.97	58%	57%	73%

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