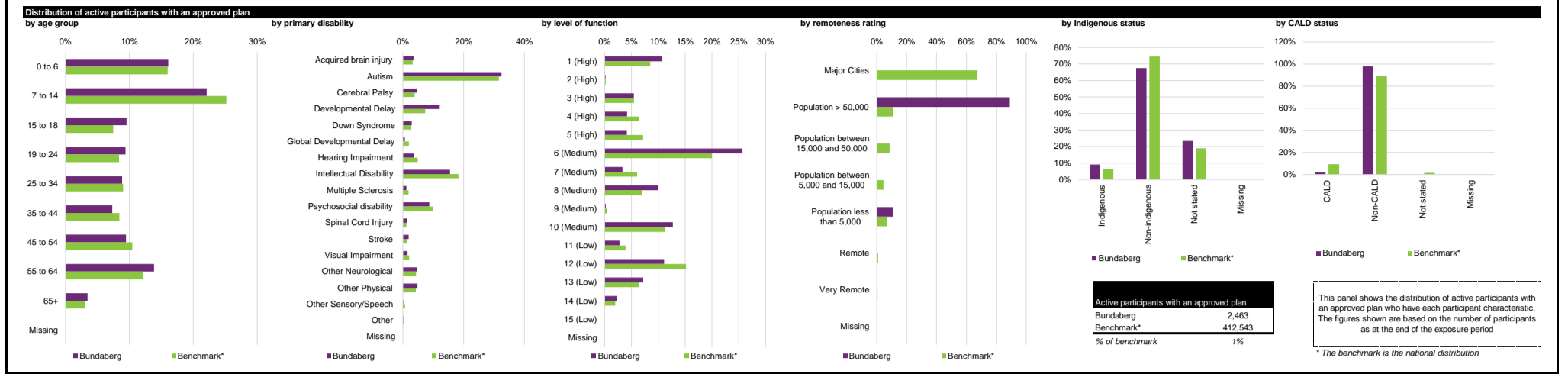
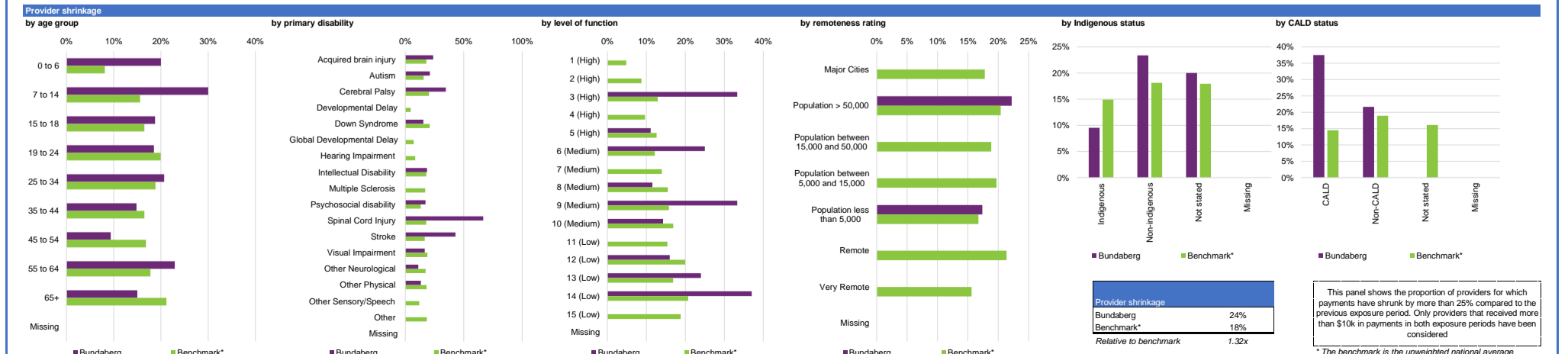
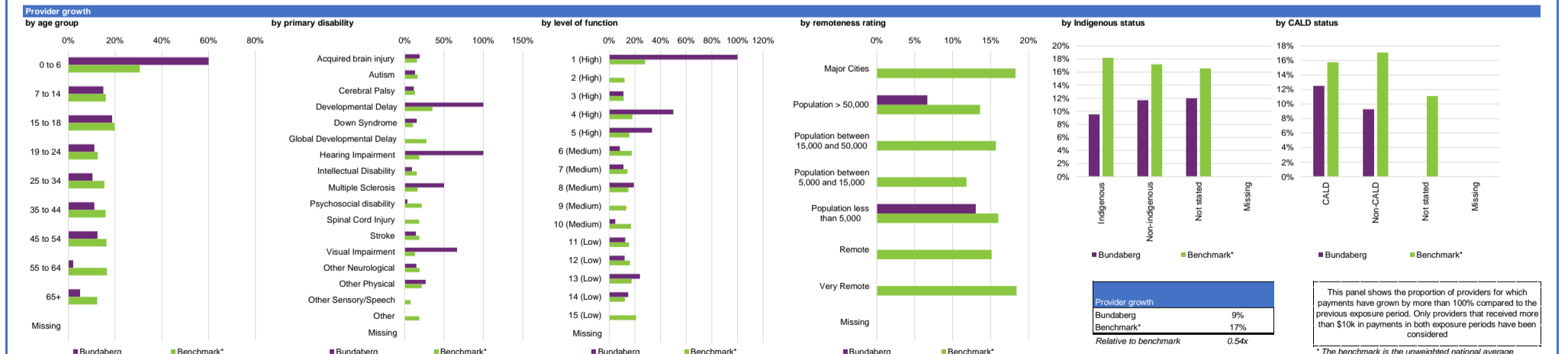
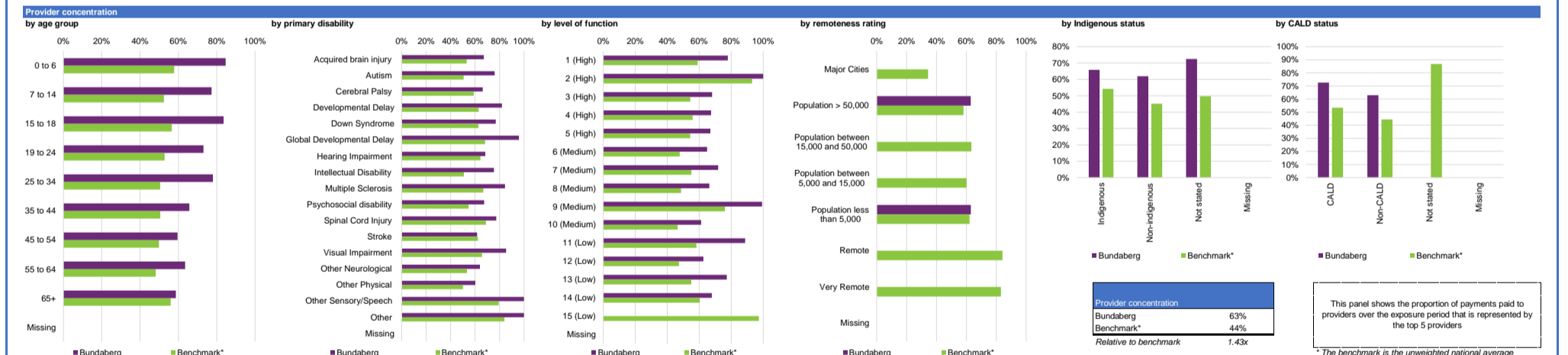
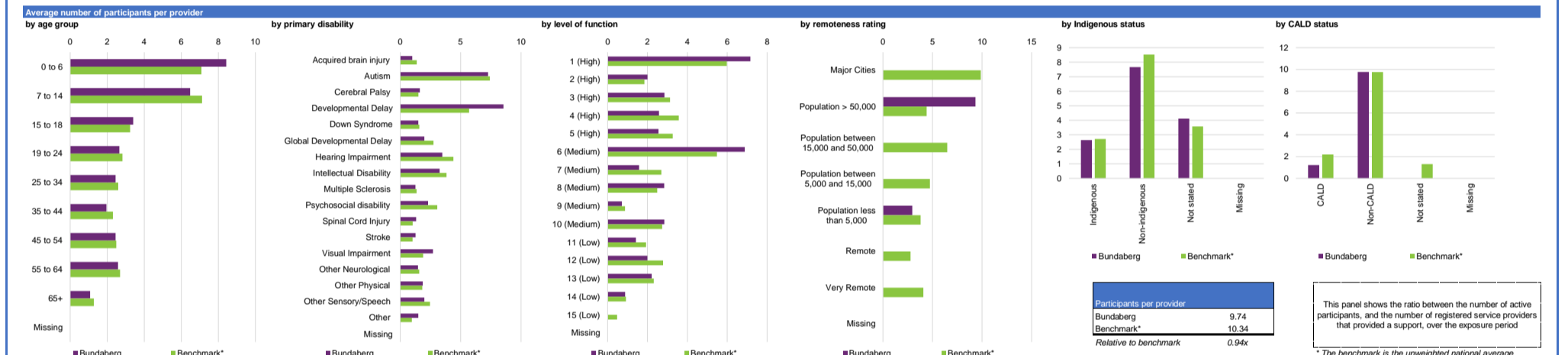
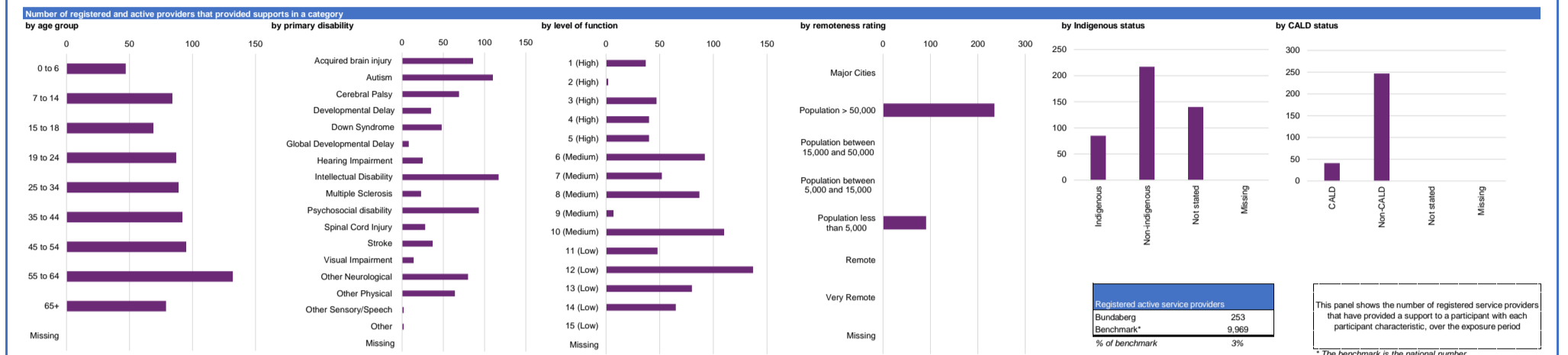


Participant profile



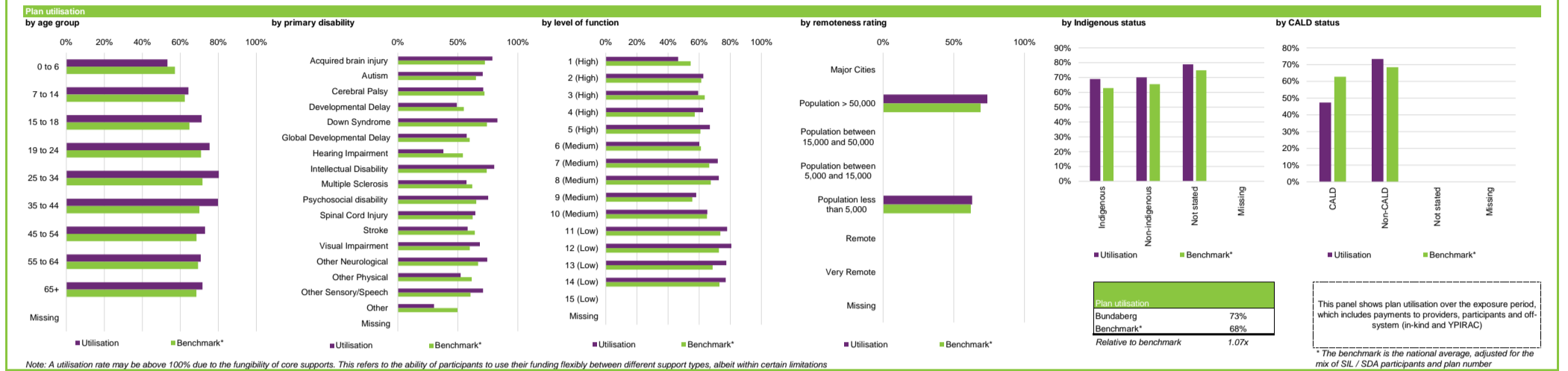
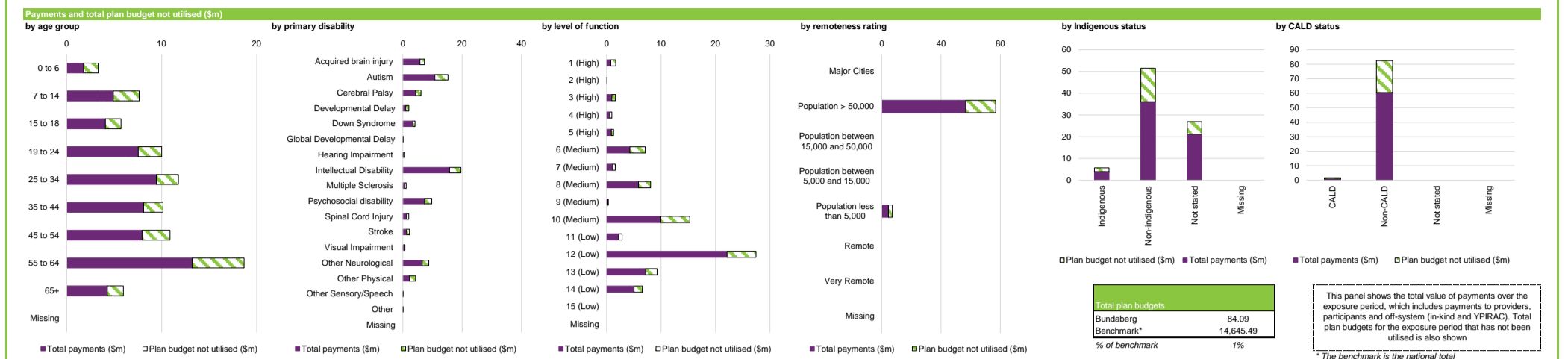
Service provider indicators



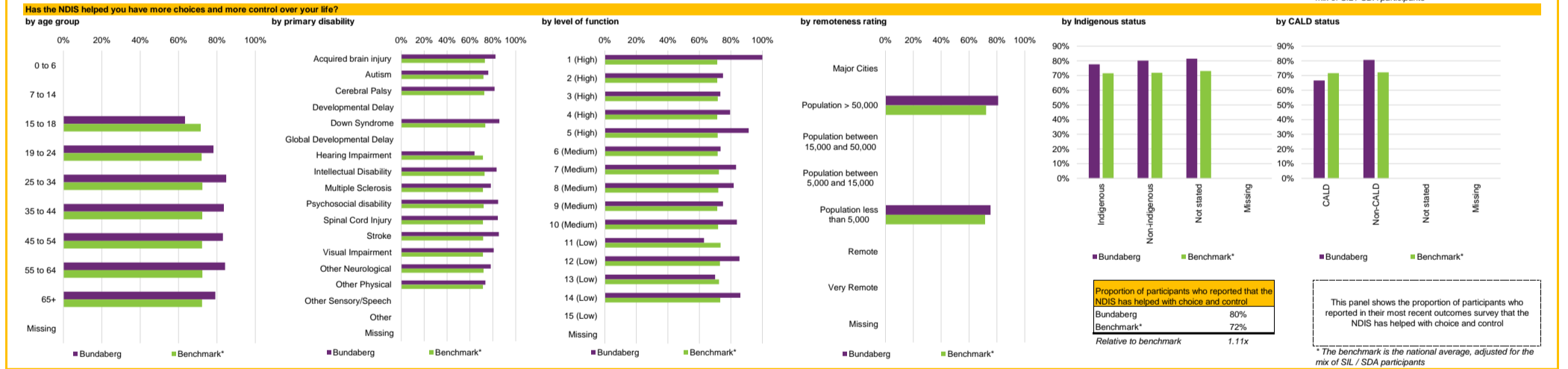
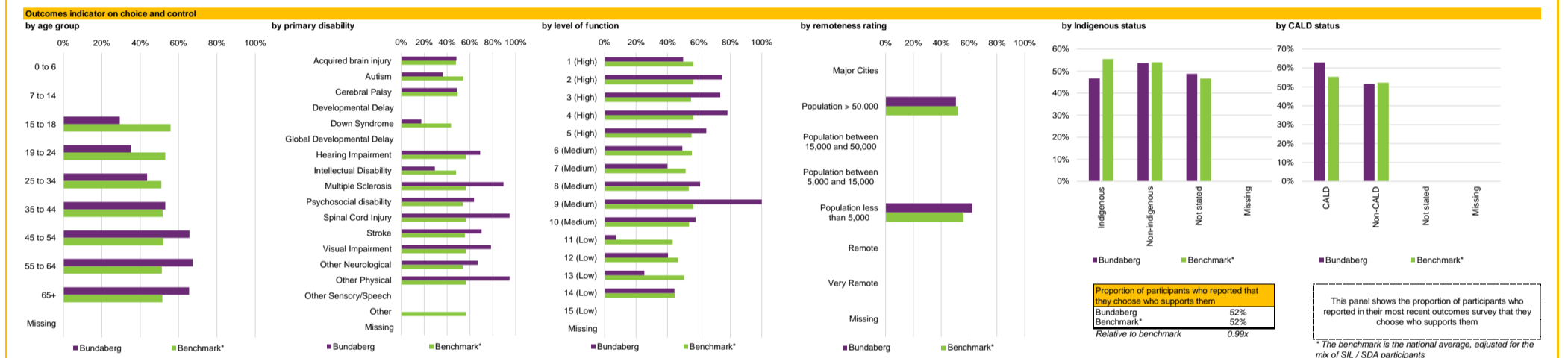
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Bundaberg (phase in date: 1 October 2017) | Support Category: All | All Participants

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	2,025	86	23.5	73%	8%	8%	1.94	1.28	66%	52%	81%
Daily Activities	2,023	91	22.2	90%	8%	11%	39.56	32.65	82%	52%	81%
Community	2,023	59	34.3	84%	9%	24%	17.48	12.91	74%	52%	81%
Transport	2,033	22	92.4	92%	0%	67%	1.49	1.41	94%	51%	81%
<b>Core total</b>	<b>2,037</b>	<b>151</b>	<b>13.5</b>	<b>87%</b>	<b>9%</b>	<b>19%</b>	<b>60.47</b>	<b>48.15</b>	<b>80%</b>	<b>51%</b>	<b>81%</b>
<b>Capacity Building</b>											
Daily Activities	2,444	120	20.4	79%	14%	25%	13.02	6.47	50%	52%	80%
Employment	104	11	9.5	99%	0%	25%	0.78	0.43	56%	30%	82%
Relationships	83	12	6.9	99%	0%	0%	0.59	0.25	43%	14%	79%
Social and Civic	521	32	16.3	89%	17%	0%	1.36	0.59	44%	42%	74%
Support Coordination	667	50	13.3	81%	0%	7%	1.75	1.31	75%	45%	84%
<b>Capacity Building total</b>	<b>2,459</b>	<b>156</b>	<b>15.8</b>	<b>70%</b>	<b>9%</b>	<b>23%</b>	<b>18.80</b>	<b>10.29</b>	<b>55%</b>	<b>52%</b>	<b>80%</b>
<b>Capital</b>											
Assistive Technology	683	67	10.2	71%	32%	16%	4.04	2.23	55%	65%	81%
Home Modifications	157	16	9.8	90%	0%	57%	0.77	0.57	74%	51%	85%
<b>Capital total</b>	<b>716</b>	<b>77</b>	<b>9.3</b>	<b>66%</b>	<b>24%</b>	<b>28%</b>	<b>4.82</b>	<b>2.80</b>	<b>58%</b>	<b>63%</b>	<b>81%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>2,463</b>	<b>253</b>	<b>9.7</b>	<b>80%</b>	<b>9%</b>	<b>24%</b>	<b>84.09</b>	<b>61.24</b>	<b>73%</b>	<b>52%</b>	<b>80%</b>

*Note: Only the major support categories are shown.*  
*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

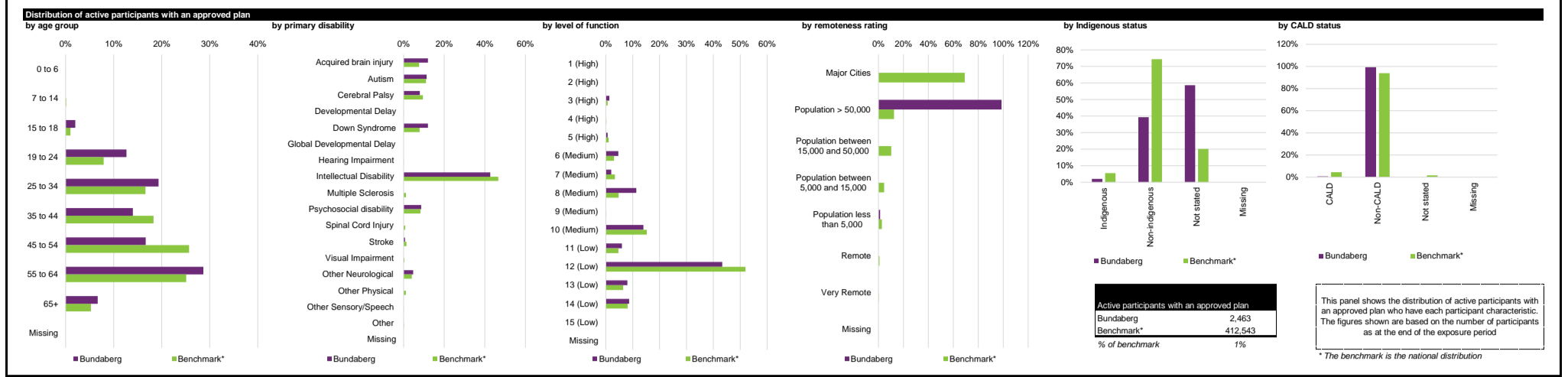
**Indicator definitions**

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- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

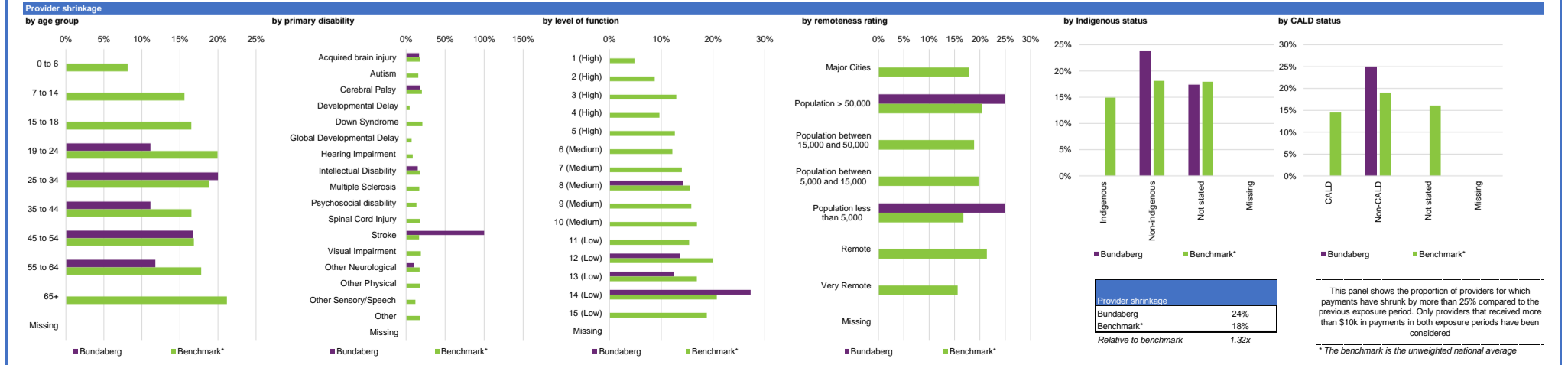
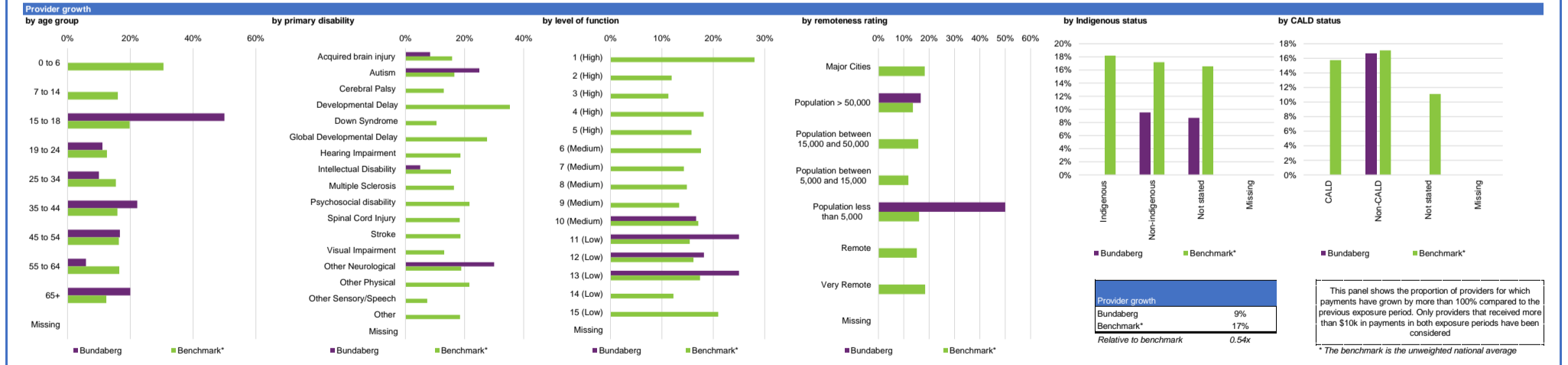
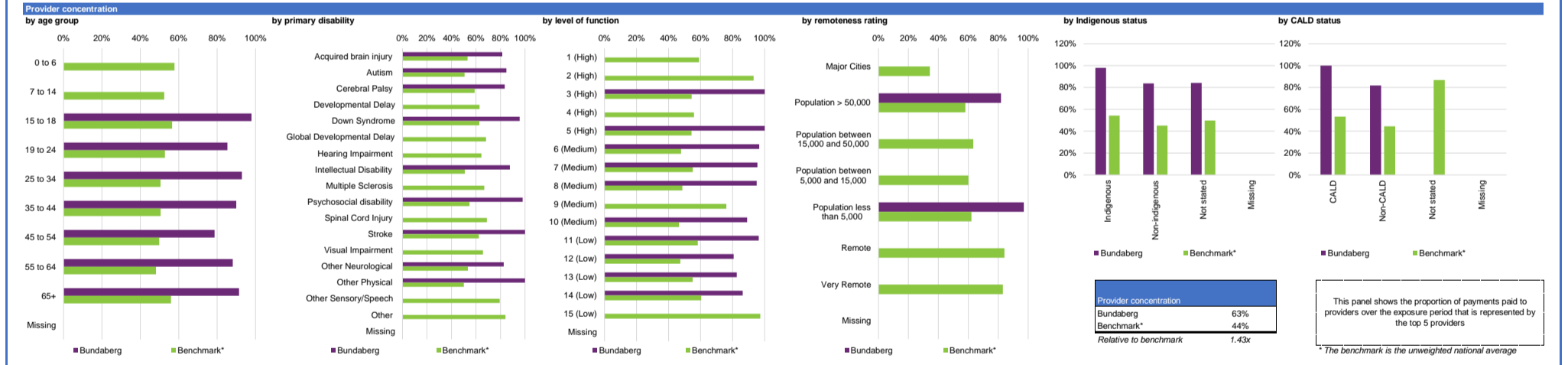
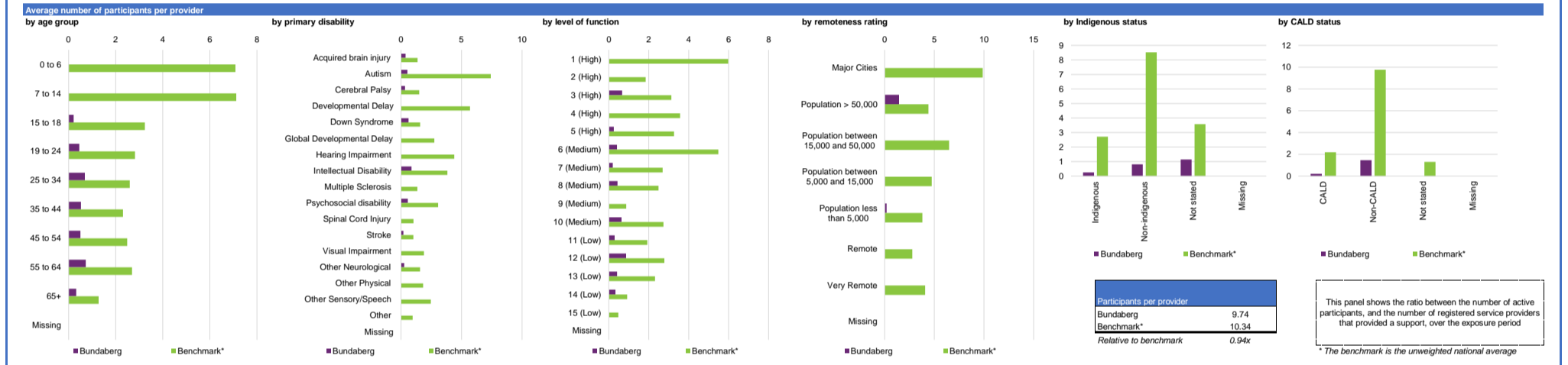
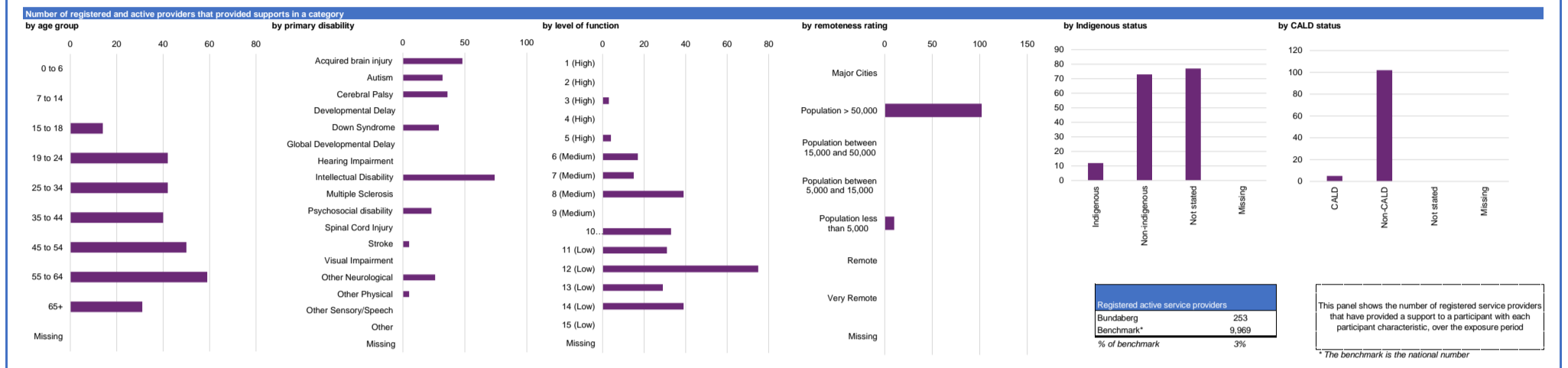
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
 The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

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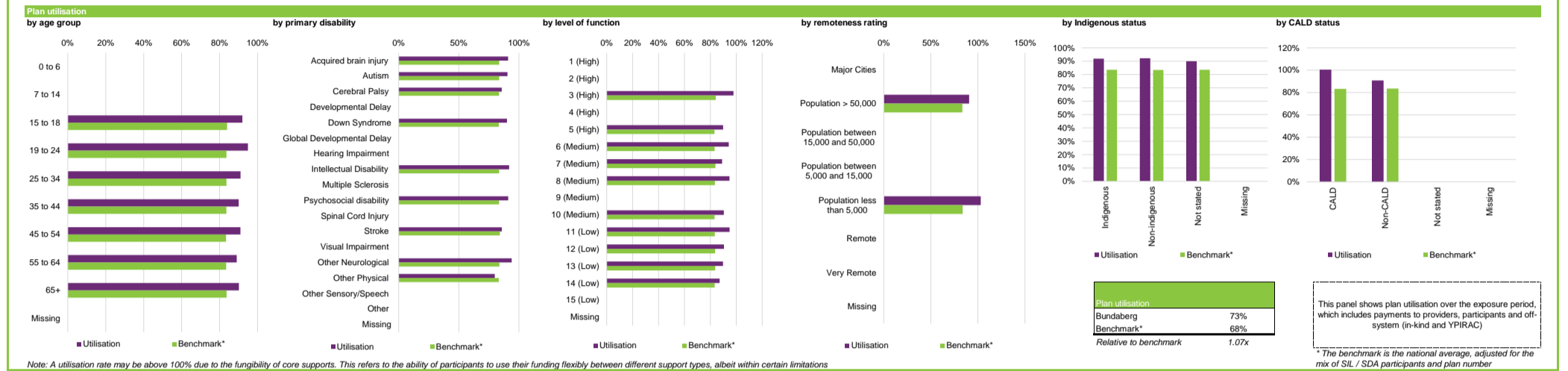
Participant profile



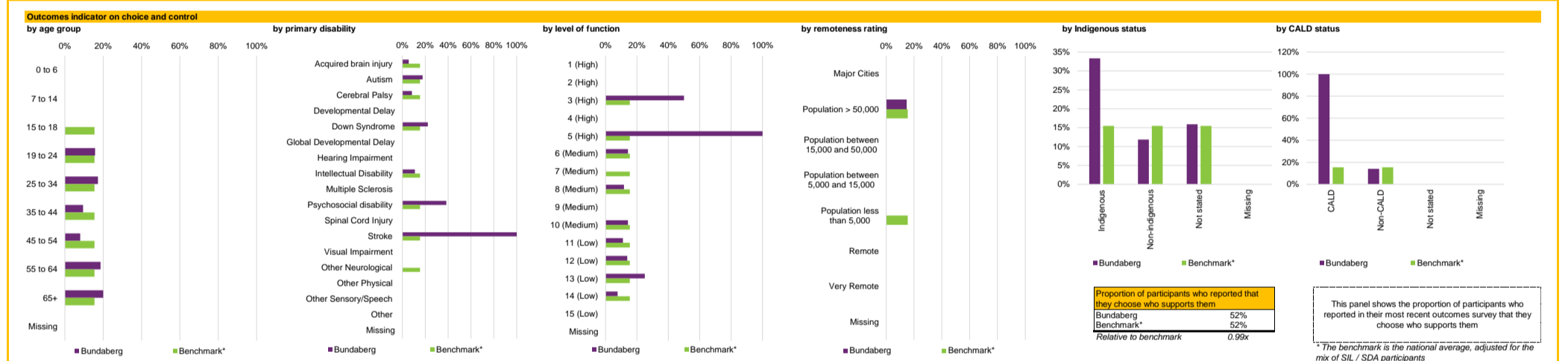
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	149	35	4.3	85%	0%	100%	0.22	0.13	61%	14%	90%
Daily Activities	149	24	6.2	100%	20%	0%	19.39	18.51	95%	14%	90%
Community	149	25	6.0	93%	7%	21%	4.11	3.56	87%	14%	90%
Transport	149	10	14.9	100%	0%	33%	0.20	0.13	66%	14%	90%
<b>Core total</b>	<b>149</b>	<b>61</b>	<b>2.4</b>	<b>98%</b>	<b>16%</b>	<b>26%</b>	<b>23.91</b>	<b>22.33</b>	<b>93%</b>	<b>14%</b>	<b>90%</b>
<b>Capacity Building</b>											
Daily Activities	150	49	3.1	76%	25%	13%	0.79	0.42	53%	15%	89%
Employment	11	4	2.8	100%	0%	100%	0.10	0.05	53%	9%	100%
Relationships	44	8	5.5	100%	0%	0%	0.33	0.16	48%	7%	82%
Social and Civic	8	4	2.0	100%	0%	0%	0.05	0.05	98%	25%	75%
Support Coordination	148	19	7.8	95%	0%	14%	0.43	0.35	81%	14%	90%
<b>Capacity Building total</b>	<b>150</b>	<b>66</b>	<b>2.3</b>	<b>69%</b>	<b>11%</b>	<b>17%</b>	<b>1.79</b>	<b>1.10</b>	<b>61%</b>	<b>15%</b>	<b>89%</b>
<b>Capital</b>											
Assistive Technology	80	19	4.2	97%	100%	0%	0.41	0.35	86%	14%	90%
Home Modifications	52	7	7.4	100%	0%	25%	0.25	0.18	71%	15%	90%
<b>Capital total</b>	<b>100</b>	<b>25</b>	<b>4.0</b>	<b>85%</b>	<b>43%</b>	<b>14%</b>	<b>0.66</b>	<b>0.53</b>	<b>80%</b>	<b>13%</b>	<b>89%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>150</b>	<b>102</b>	<b>1.5</b>	<b>94%</b>	<b>17%</b>	<b>25%</b>	<b>26.36</b>	<b>23.95</b>	<b>91%</b>	<b>15%</b>	<b>89%</b>

*Note: Only the major support categories are shown.  
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

**Registered active providers** - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

**Participants per provider** - Ratio between the number of active participants and the number of registered service providers

**Provider concentration** - Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** - Value of supports committed in participant plans for the exposure period

**Payments** - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

**Utilisation** - Ratio between payments and total plan budgets

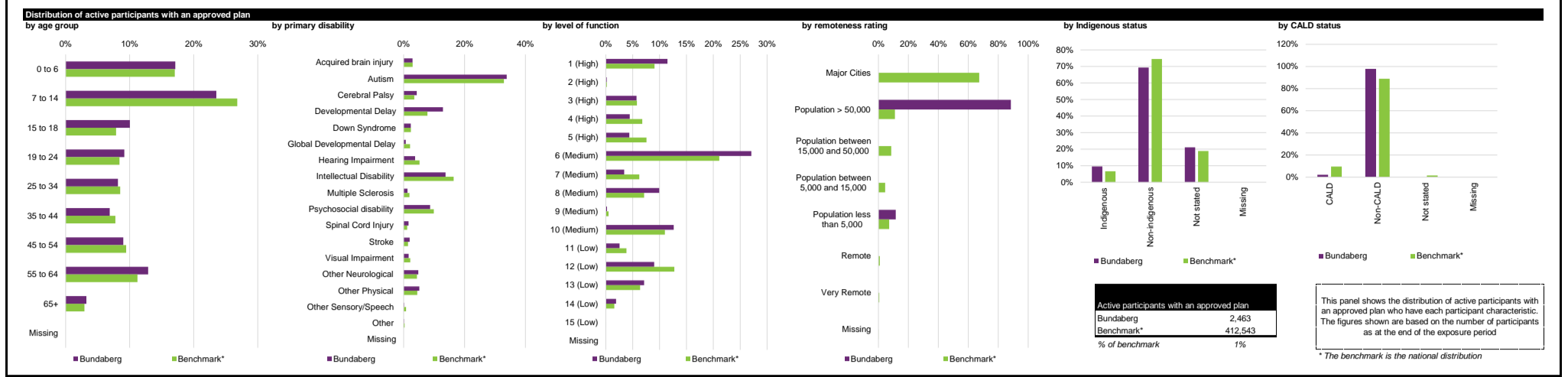
**Outcomes indicator on choice and control** - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has the NDIS helped with choice and control?** - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

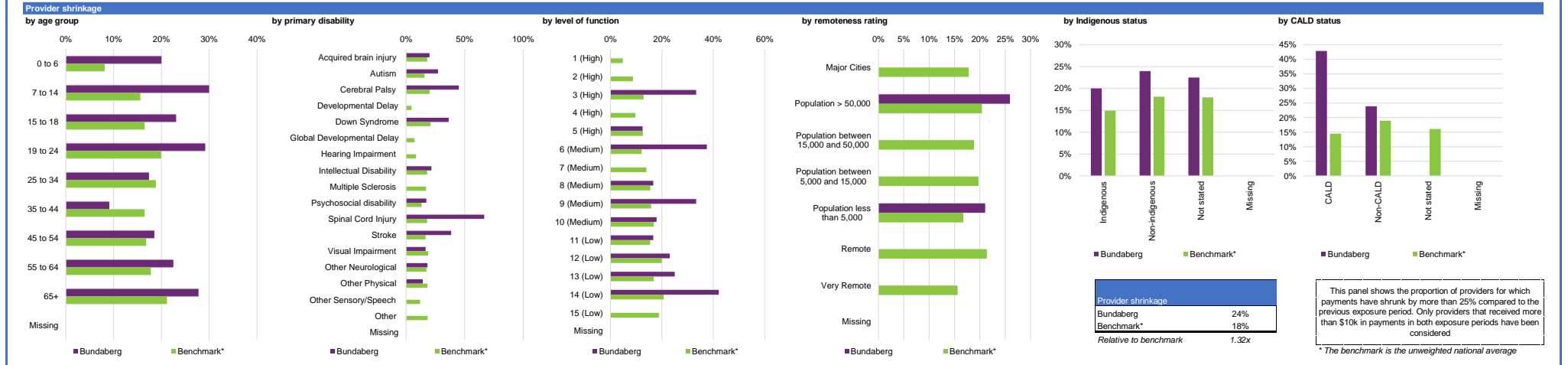
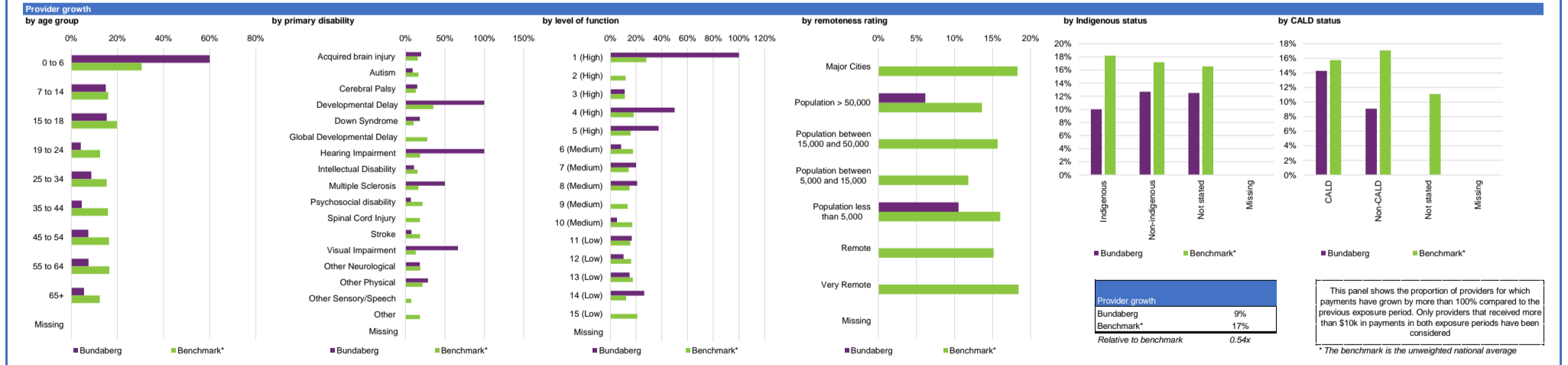
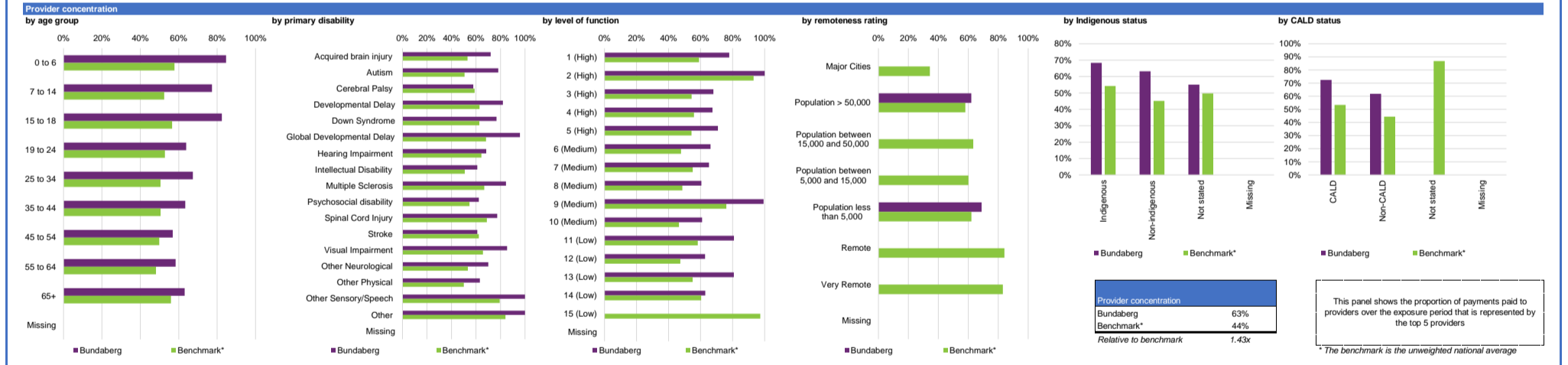
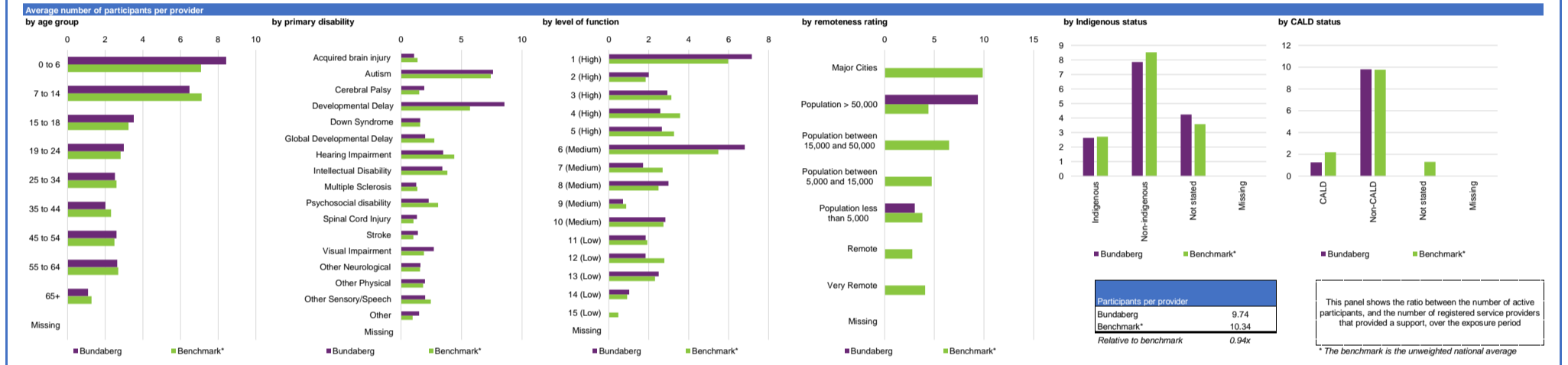
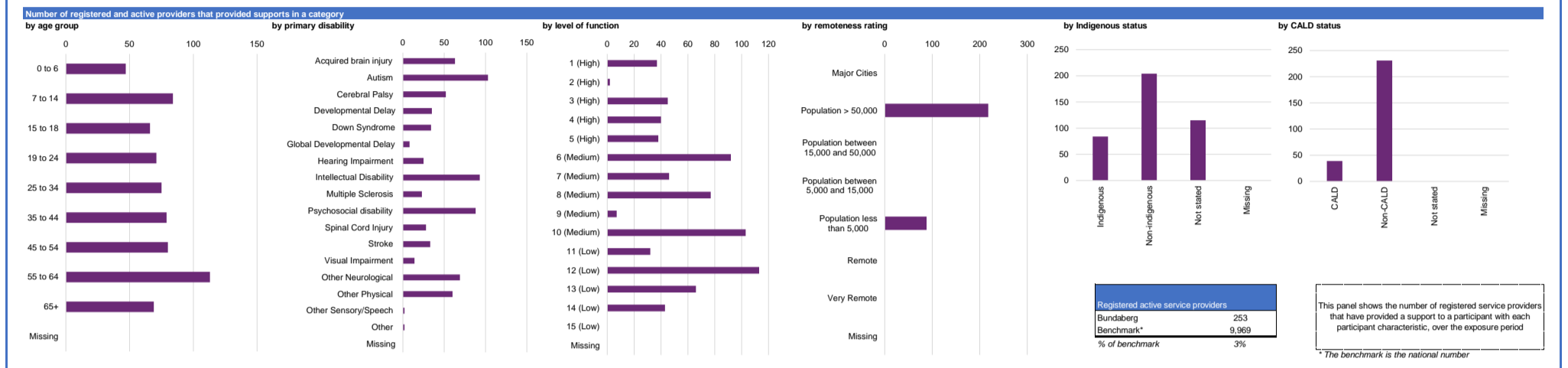
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Participant profile



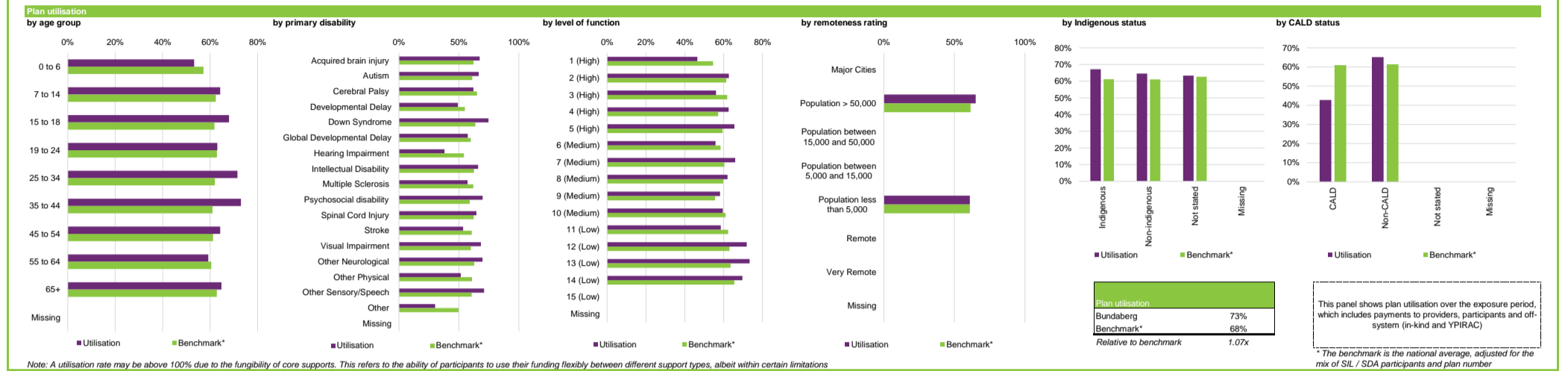
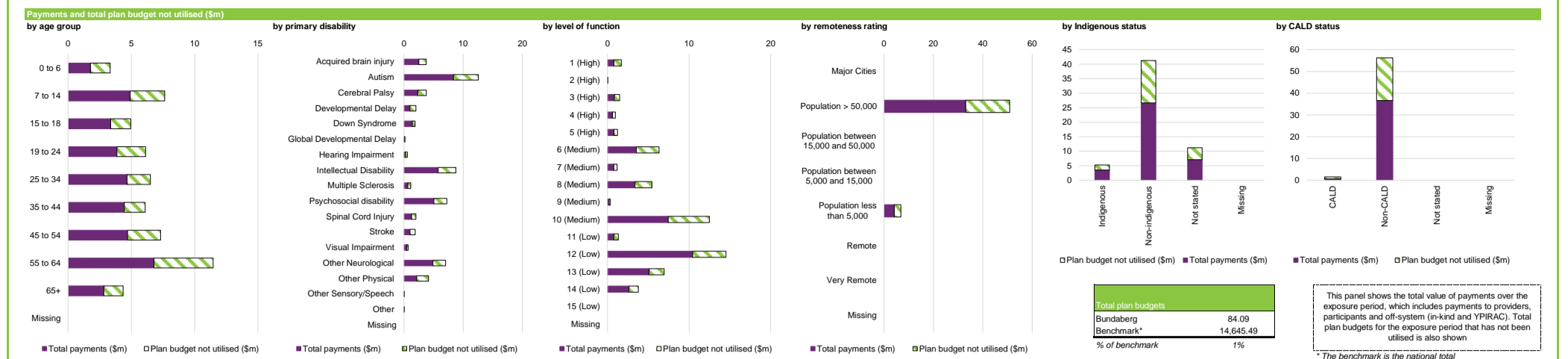
Service provider indicators



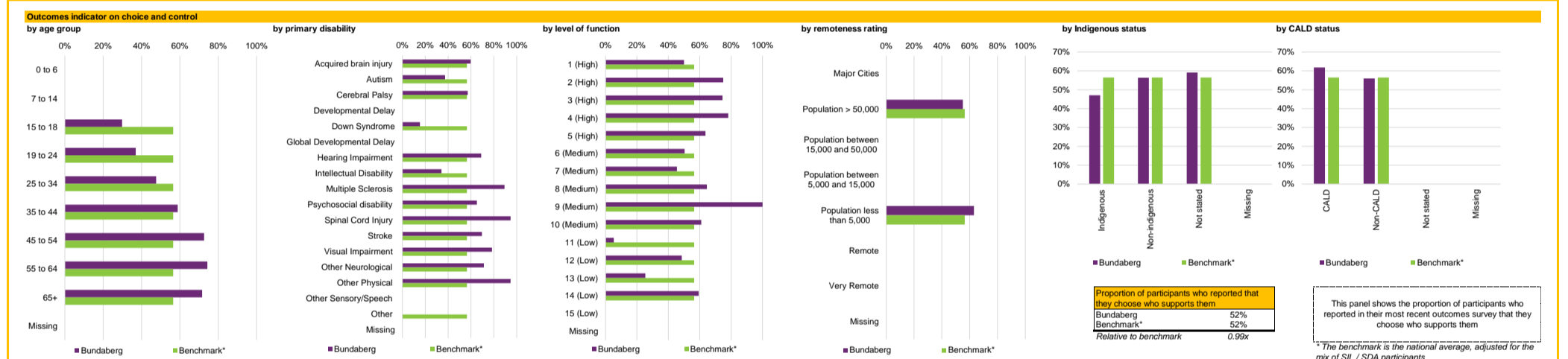
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Bundaberg (phase in date: 1 October 2017) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,876	79	23.7	75%	10%	20%	1.72	1.14	66%	56%	79%
Daily Activities	1,874	83	22.6	82%	8%	19%	20.16	14.05	70%	56%	79%
Community	1,874	55	34.1	80%	7%	30%	13.37	9.36	70%	56%	79%
Transport	1,884	19	99.2	89%	0%	0%	1.29	1.28	99%	56%	79%
<b>Core total</b>	<b>1,888</b>	<b>136</b>	<b>13.9</b>	<b>80%</b>	<b>8%</b>	<b>23%</b>	<b>36.55</b>	<b>25.82</b>	<b>71%</b>	<b>56%</b>	<b>79%</b>
<b>Capacity Building</b>											
Daily Activities	2,294	114	20.1	81%	20%	32%	12.23	6.05	50%	56%	79%
Employment	93	11	8.5	100%	0%	25%	0.67	0.38	56%	32%	80%
Relationships	39	9	4.3	100%	0%	0%	0.26	0.09	37%	30%	72%
Social and Civic	513	31	16.5	89%	17%	0%	1.31	0.54	42%	43%	74%
Support Coordination	519	46	11.3	77%	0%	14%	1.32	0.96	73%	55%	81%
<b>Capacity Building total</b>	<b>2,309</b>	<b>149</b>	<b>15.5</b>	<b>73%</b>	<b>11%</b>	<b>24%</b>	<b>17.01</b>	<b>9.19</b>	<b>54%</b>	<b>56%</b>	<b>79%</b>
<b>Capital</b>											
Assistive Technology	603	65	9.3	70%	32%	16%	3.64	1.88	52%	73%	79%
Home Modifications	105	11	9.5	100%	0%	60%	0.52	0.39	76%	69%	81%
<b>Capital total</b>	<b>616</b>	<b>71</b>	<b>8.7</b>	<b>69%</b>	<b>26%</b>	<b>26%</b>	<b>4.16</b>	<b>2.27</b>	<b>55%</b>	<b>73%</b>	<b>79%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>2,313</b>	<b>237</b>	<b>9.8</b>	<b>73%</b>	<b>9%</b>	<b>27%</b>	<b>57.72</b>	<b>37.29</b>	<b>65%</b>	<b>56%</b>	<b>79%</b>

Note: Only the major support categories are shown.  
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