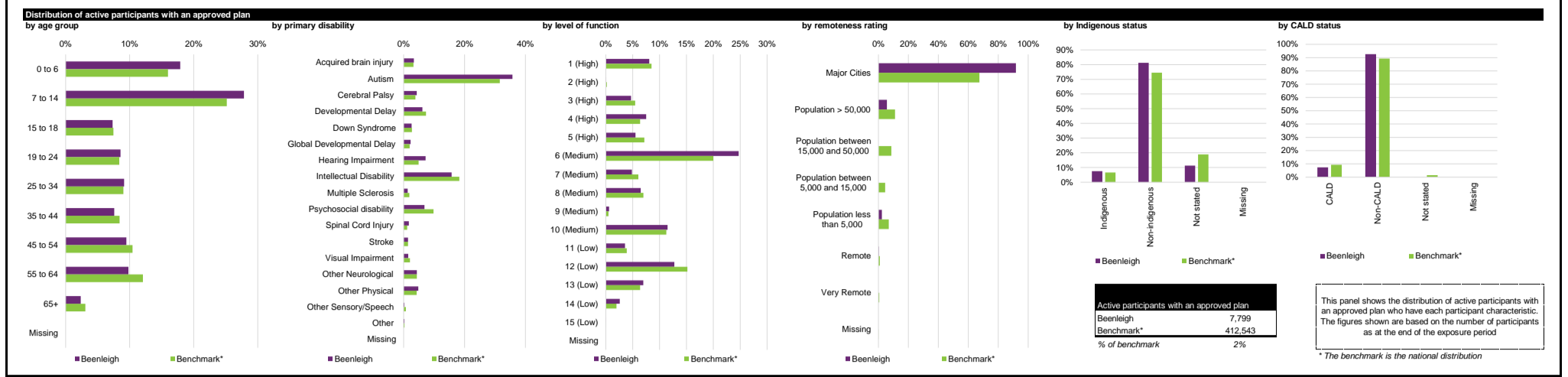
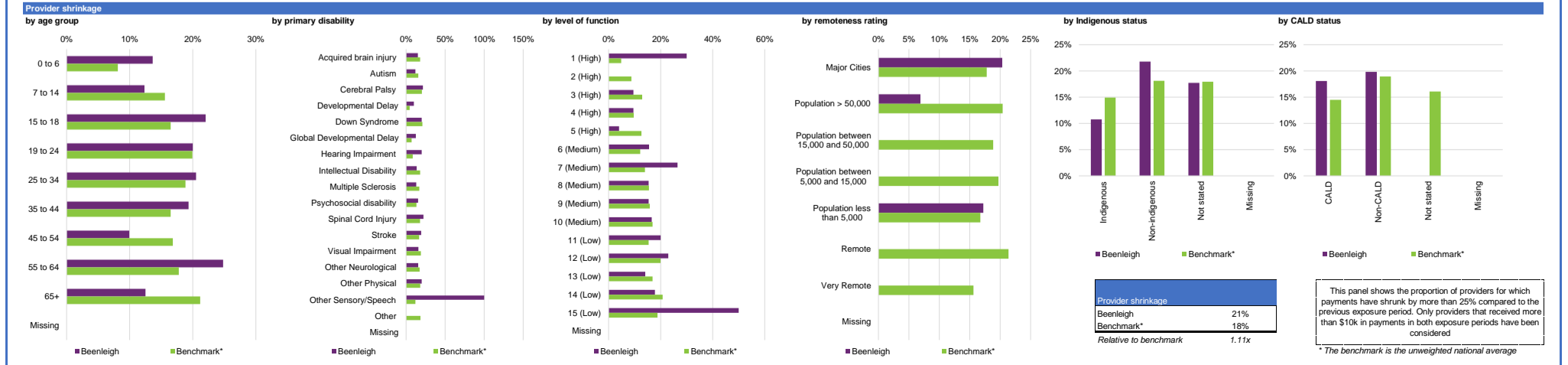
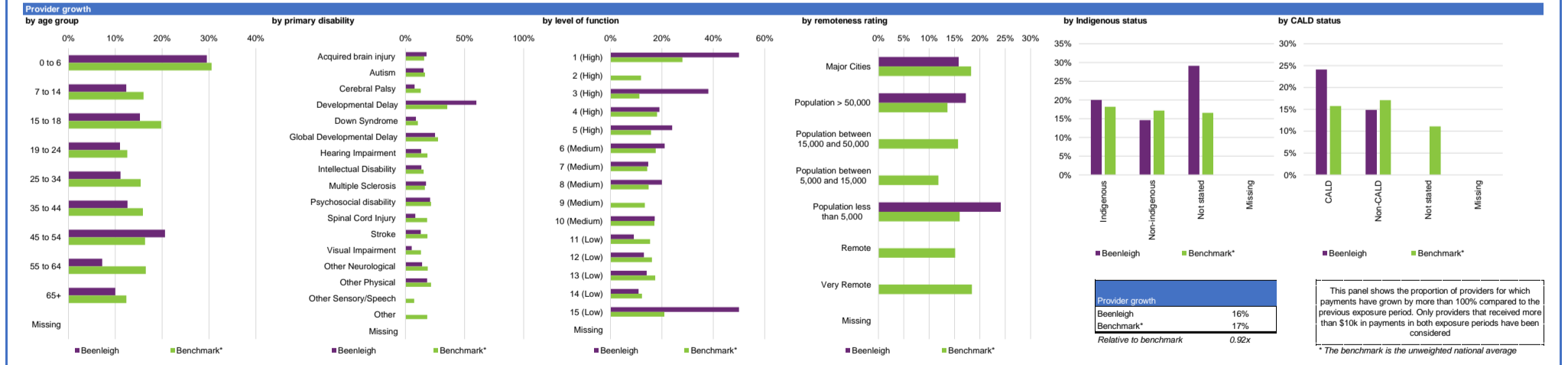
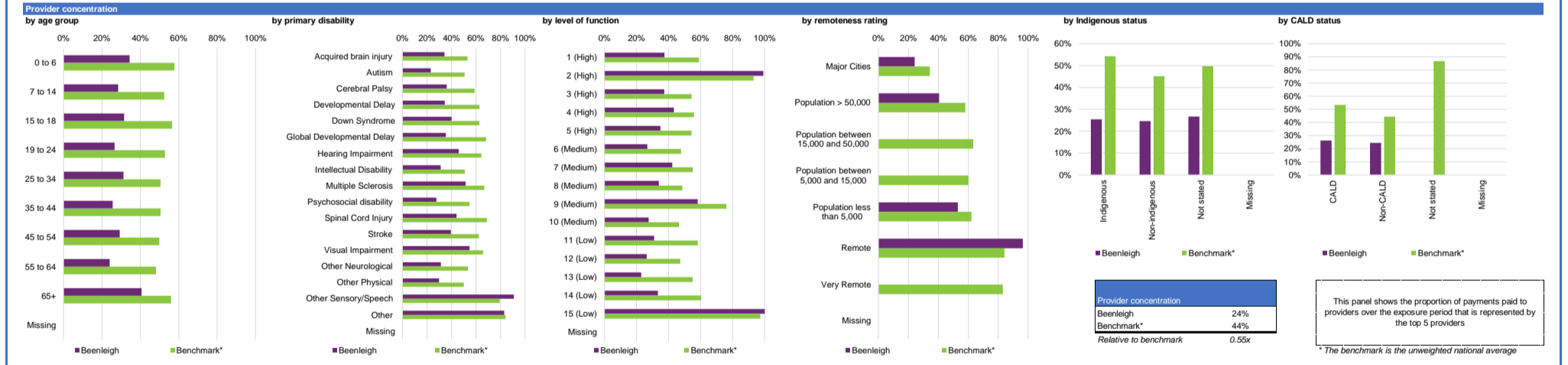
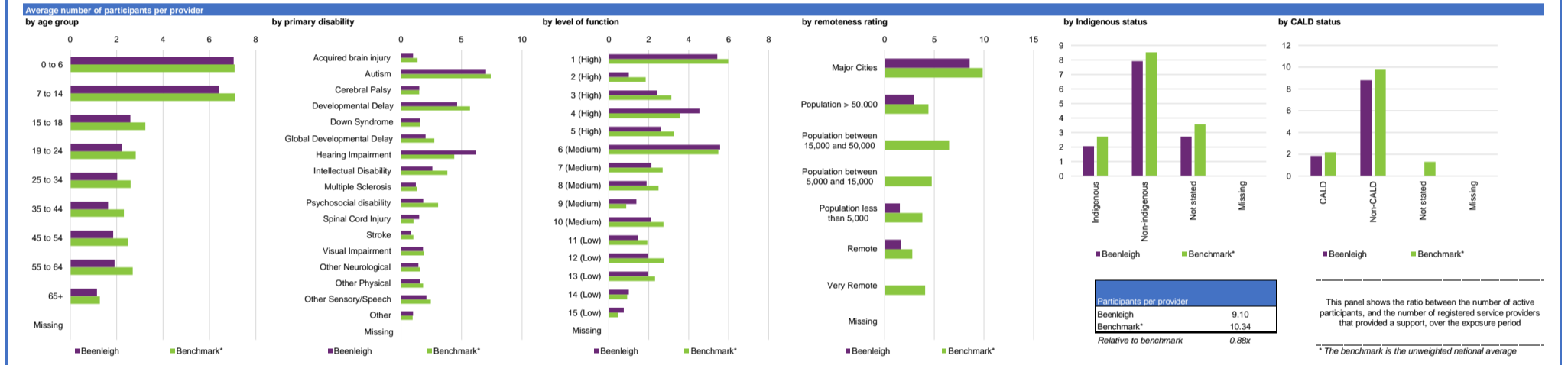
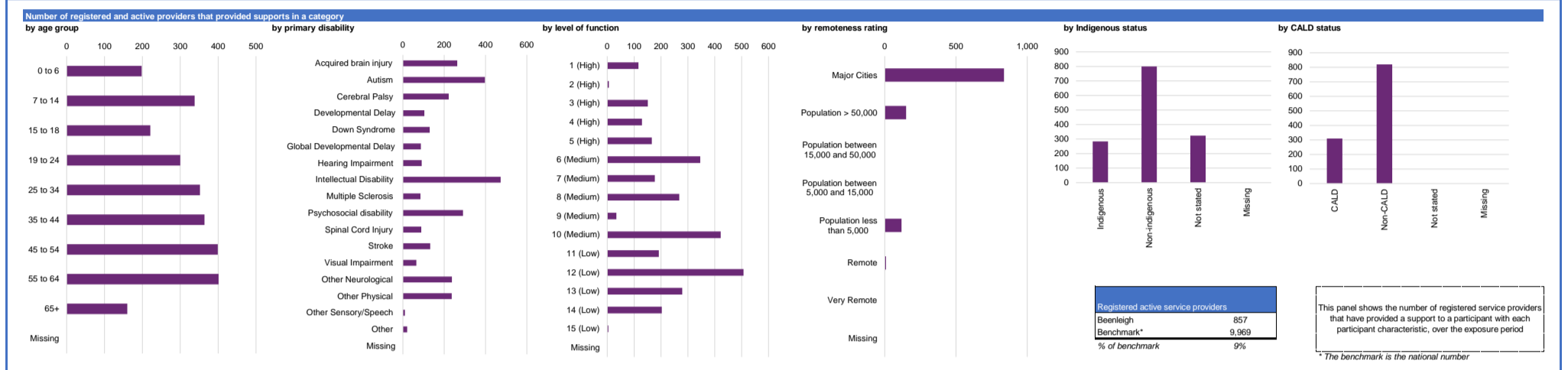


Participant profile



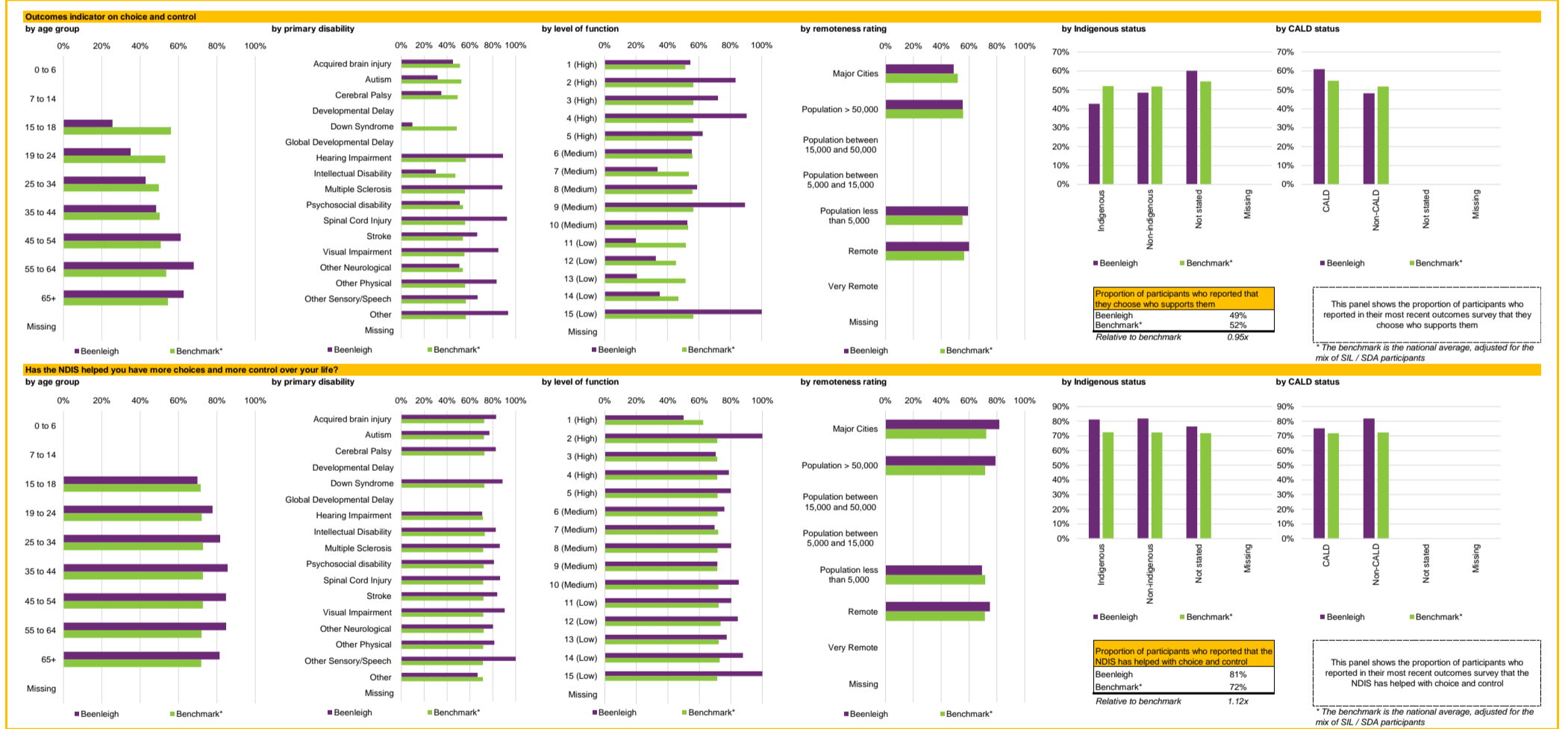
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7,630	244	31.3	54%	12%	20%	9.28	5.16	56%	49%	82%
Daily Activities	7,619	320	23.8	43%	23%	12%	159.98	120.34	75%	49%	82%
Community	7,616	250	30.5	41%	13%	21%	53.77	37.11	69%	49%	82%
Transport	7,612	91	83.6	50%	0%	40%	5.27	4.97	94%	49%	82%
Core total	7,638	479	15.9	41%	17%	18%	228.30	167.57	73%	49%	82%
Capacity Building											
Daily Activities	7,782	410	19.0	45%	9%	9%	44.47	26.17	59%	49%	81%
Employment	245	29	8.4	85%	10%	10%	1.86	1.04	56%	37%	88%
Relationships	535	75	7.1	51%	18%	18%	3.23	1.64	51%	13%	79%
Social and Civic	781	43	18.2	67%	0%	0%	1.11	0.32	29%	38%	78%
Support Coordination	2,955	233	12.7	30%	17%	5%	6.75	5.01	74%	41%	81%
Capacity Building total	7,794	559	13.9	36%	13%	11%	60.79	37.01	61%	49%	81%
Capital											
Assistive Technology	2,111	196	10.8	46%	21%	33%	14.07	8.71	62%	60%	84%
Home Modifications	335	46	7.3	62%	20%	27%	2.07	1.85	90%	55%	87%
Capital total	2,171	219	9.9	39%	20%	33%	16.14	10.56	65%	59%	84%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	7,799	857	9.1	38%	16%	21%	305.23	215.15	70%	49%	81%

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

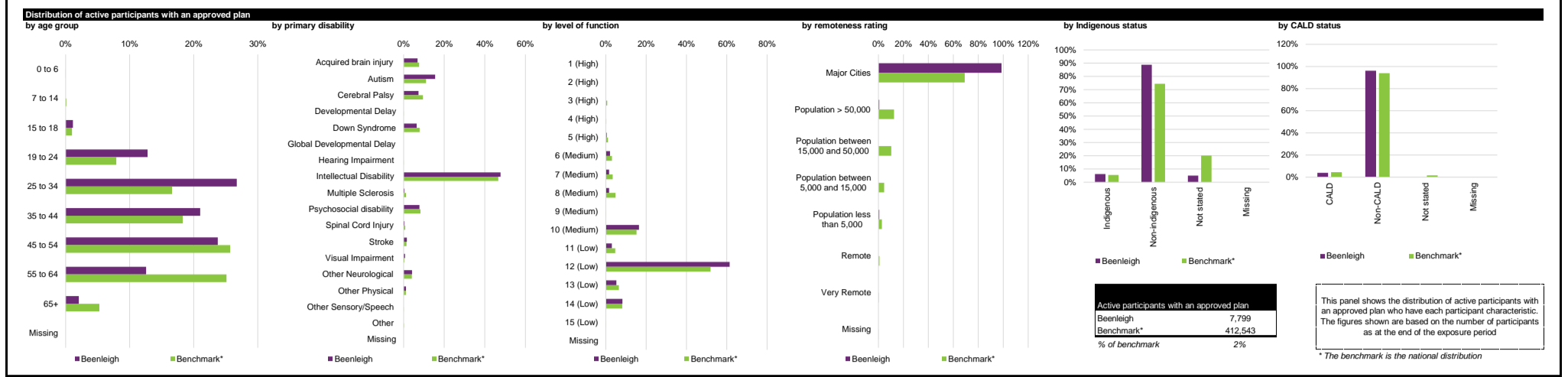
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

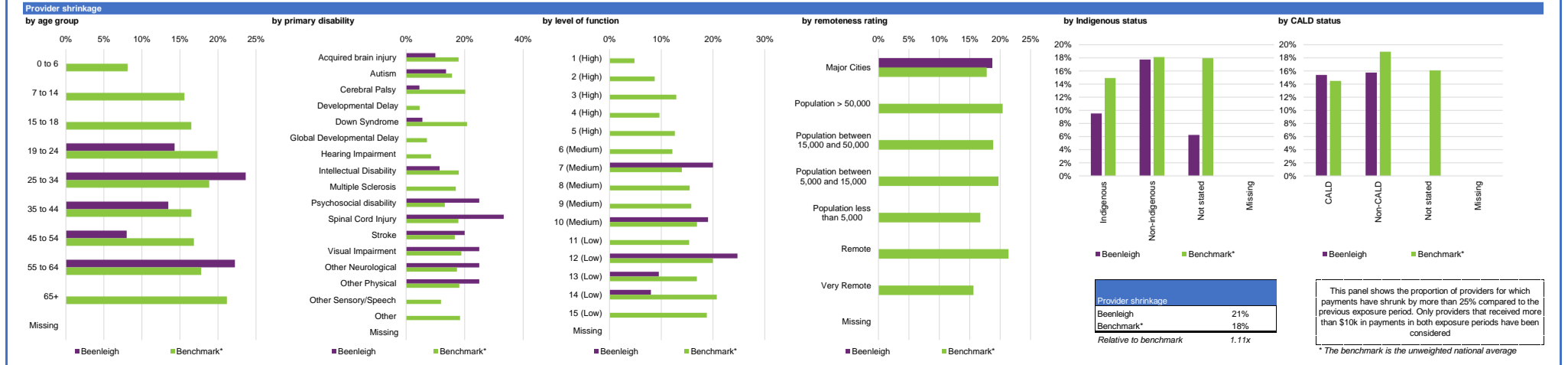
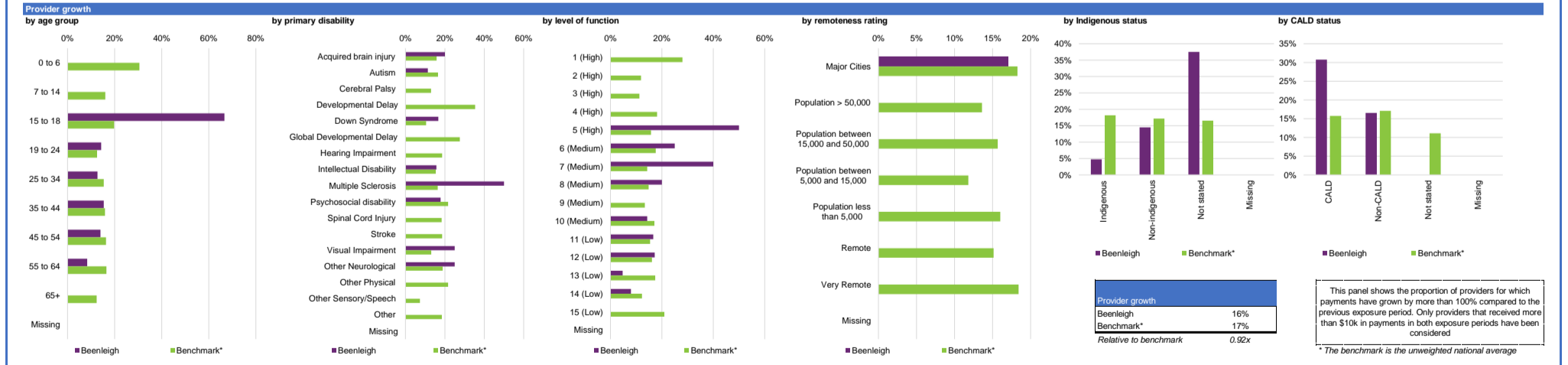
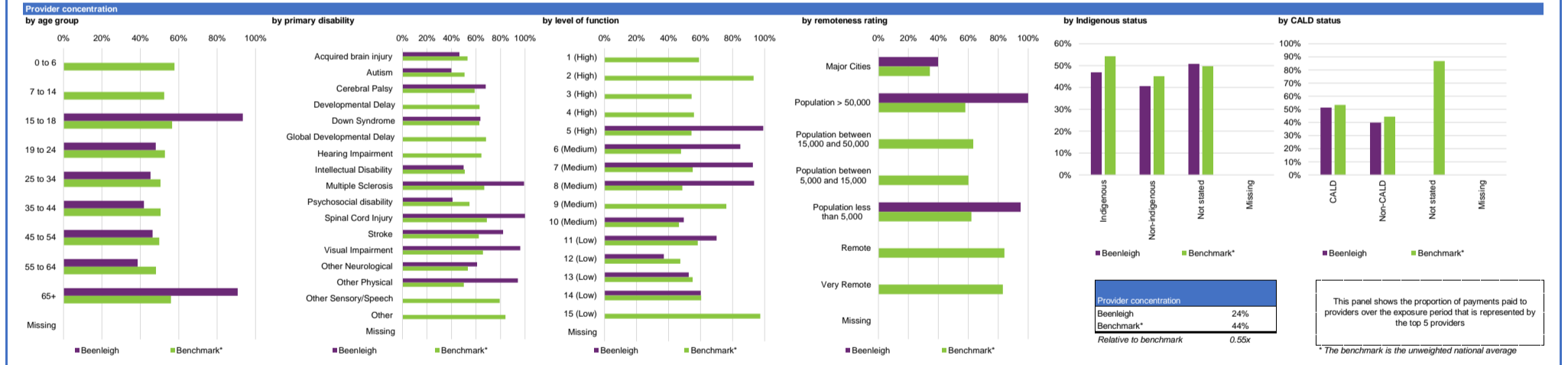
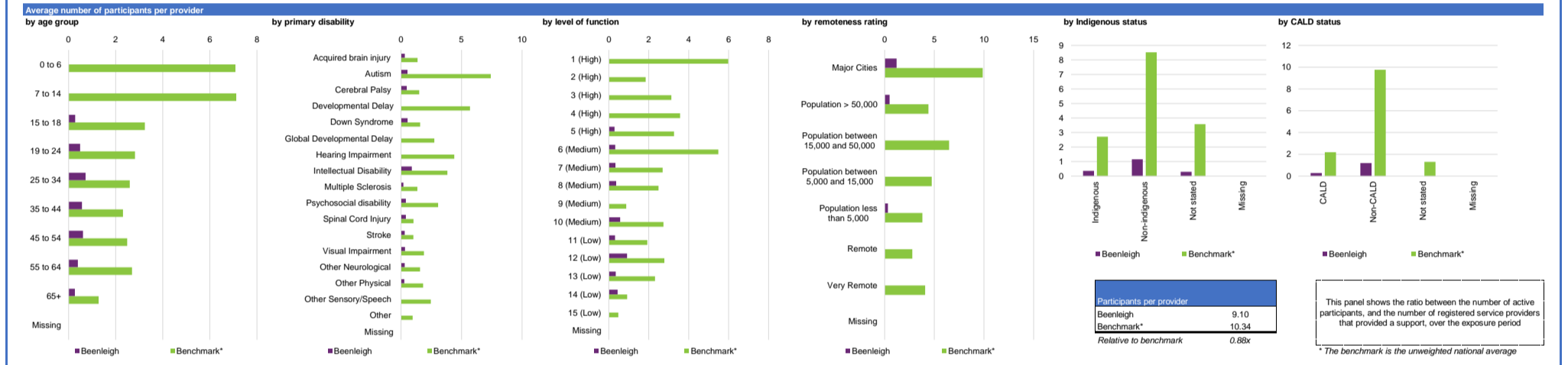
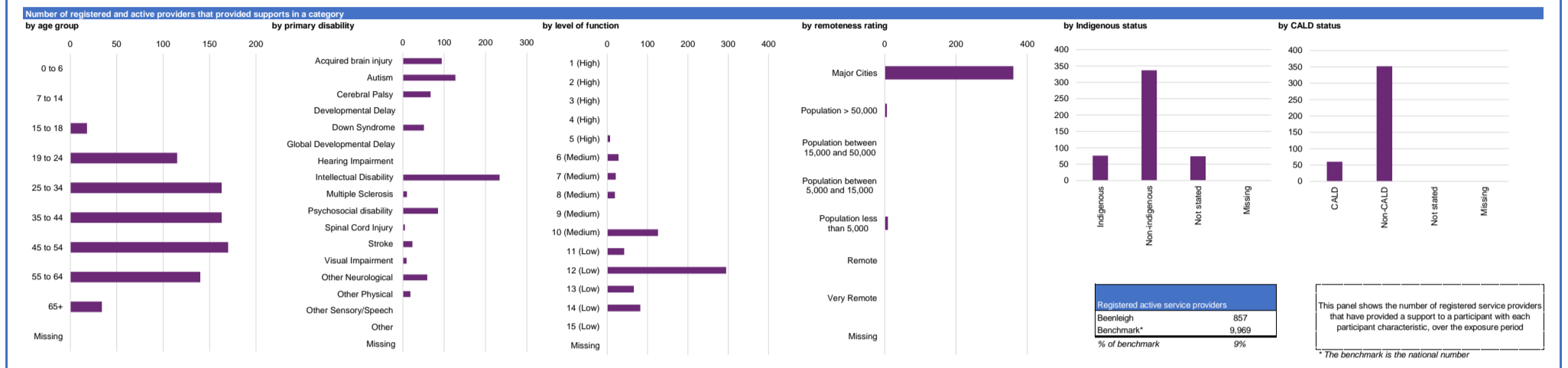
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

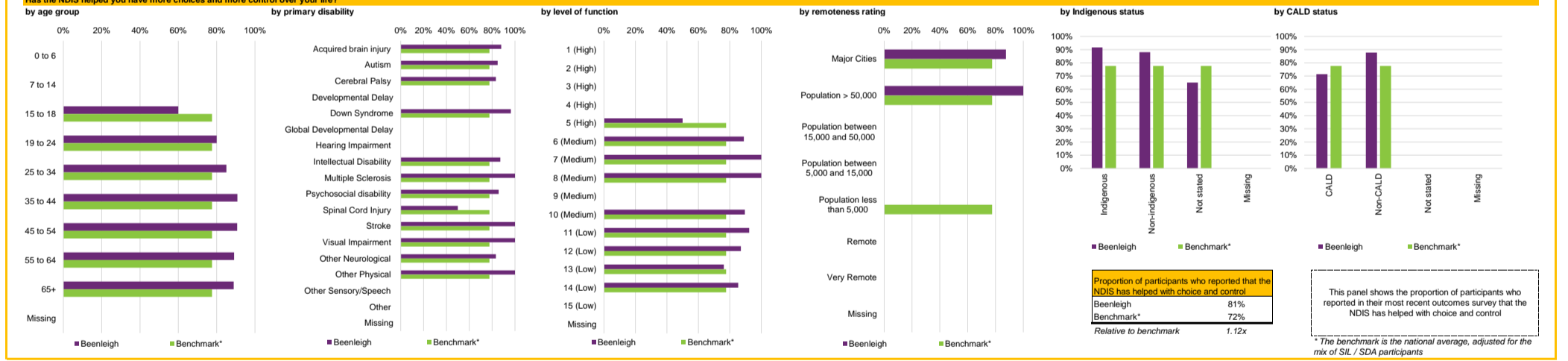
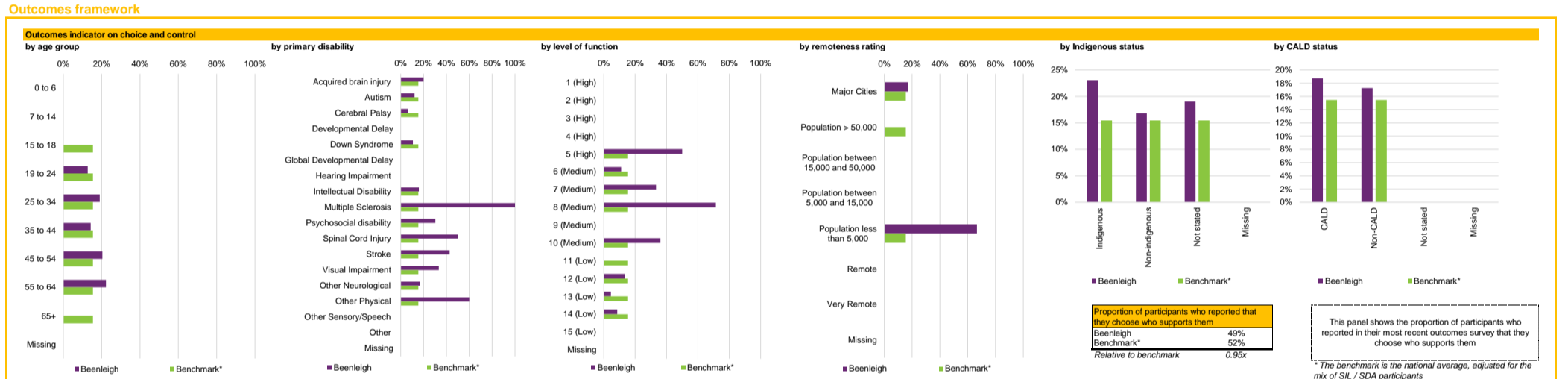


Service provider indicators



Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Beenleigh (phase in date: 1 July 2018) | Support Category: All | Participants in Supported Independent Living (SIL)



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	438	202	2.2	56%	21%	14%	81.60	73.04	90%	17%	87%
Capacity Building	438	234	1.9	33%	5%	28%	6.12	3.75	61%	17%	87%
Capital	186	59	3.2	75%	8%	25%	2.02	1.09	54%	16%	88%
All support categories	438	363	1.2	53%	17%	18%	89.74	77.88	87%	17%	87%

Note: Only the major support categories are shown. A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

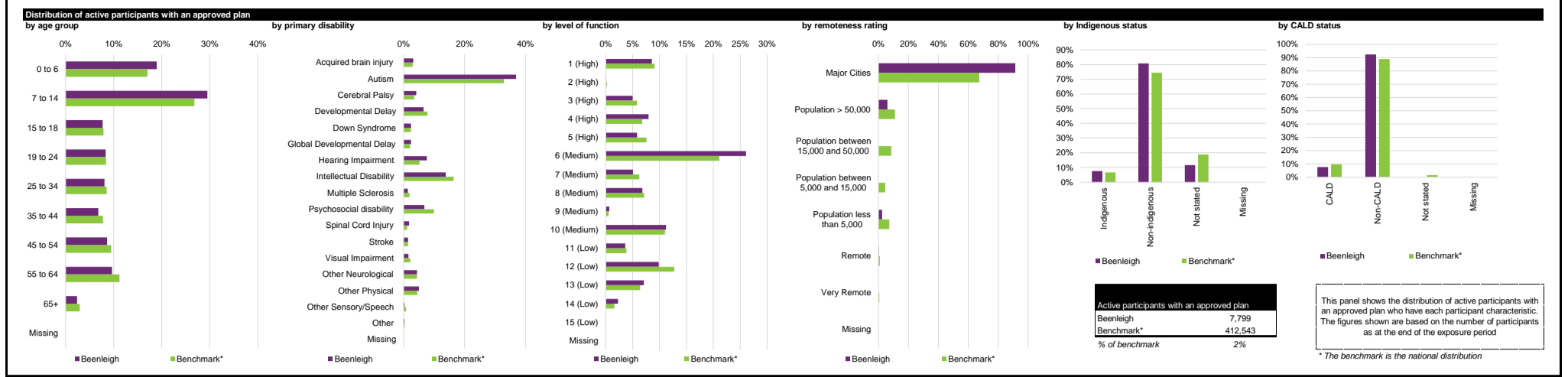
Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

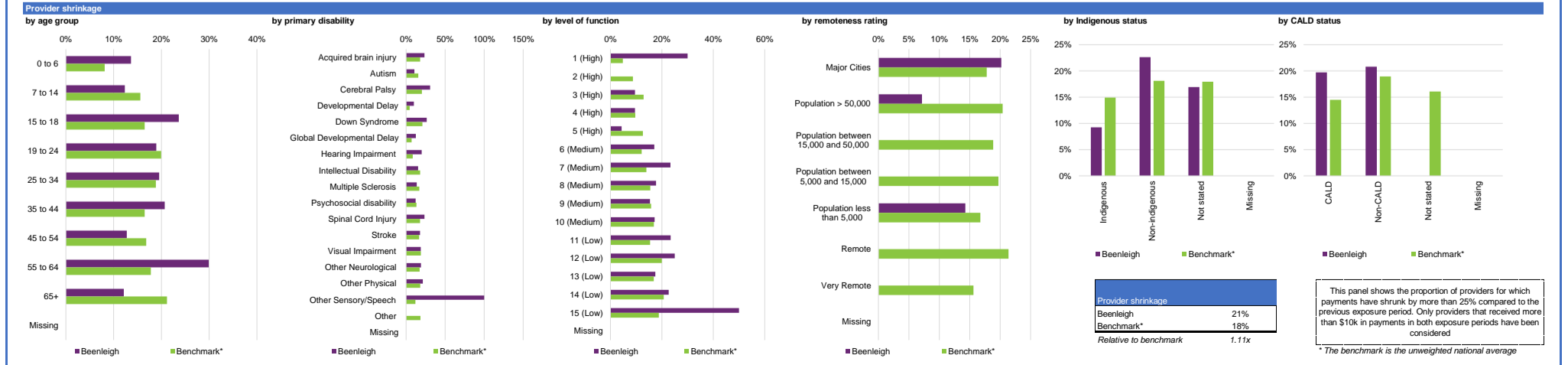
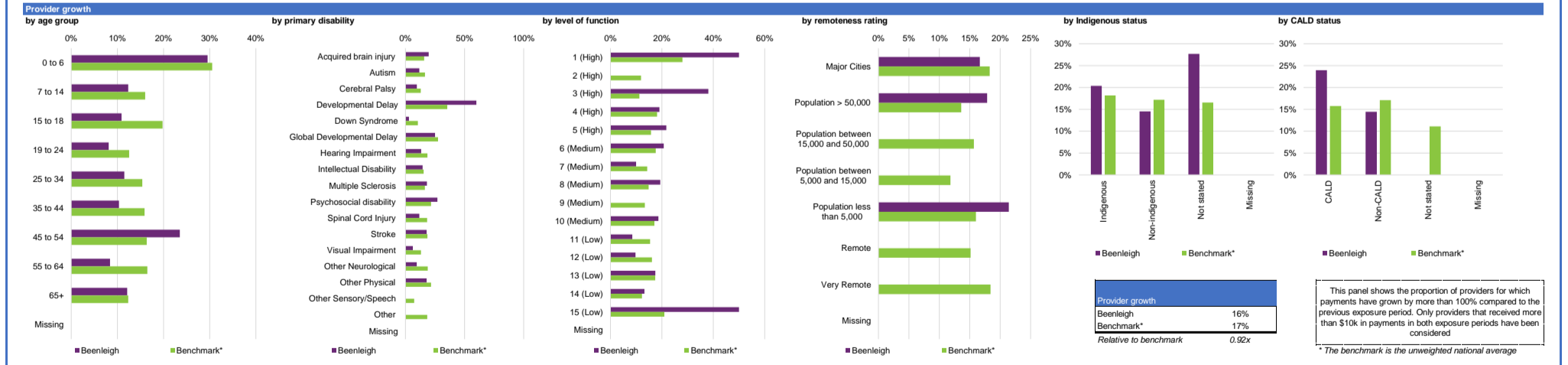
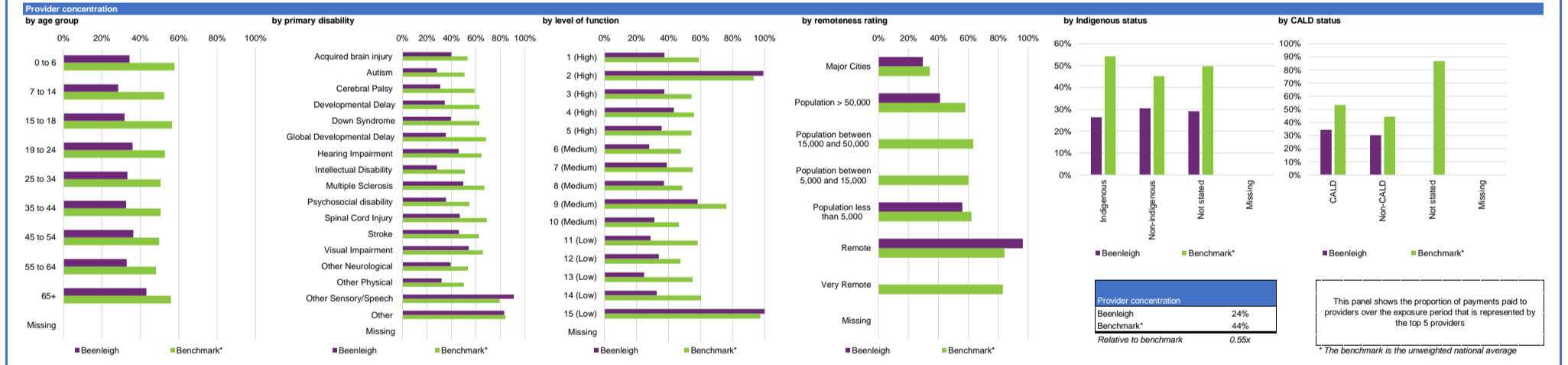
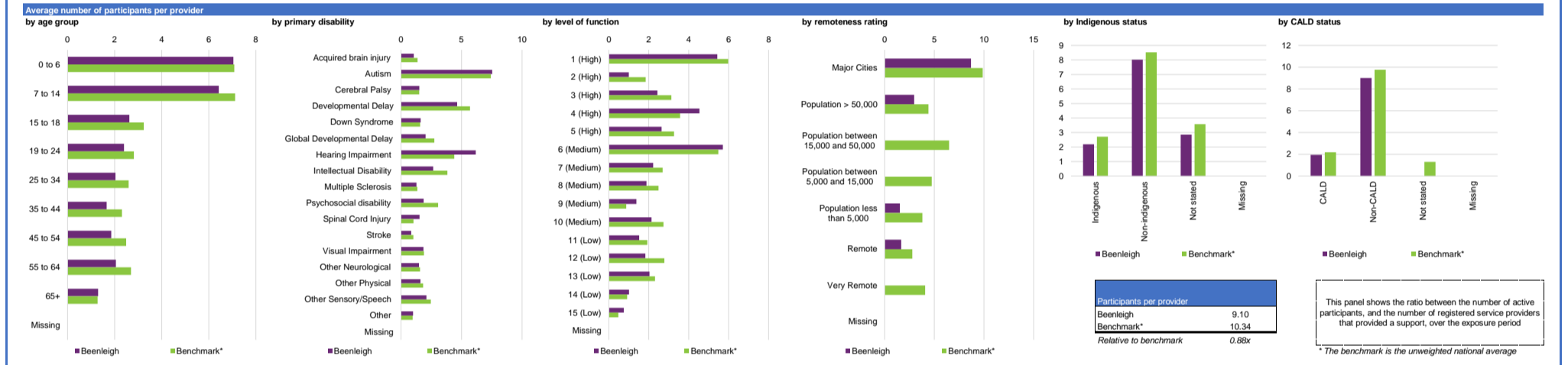
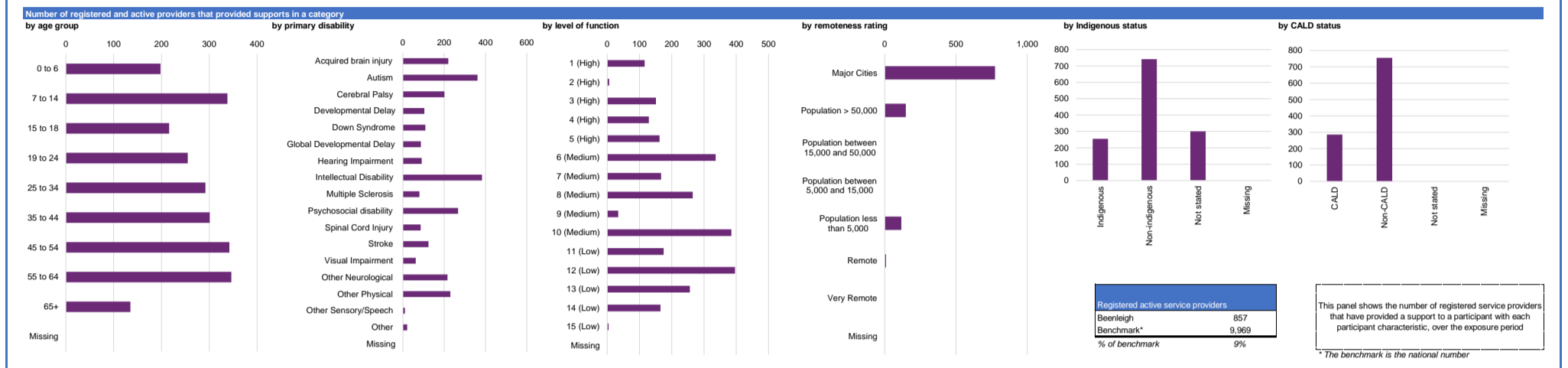
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The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

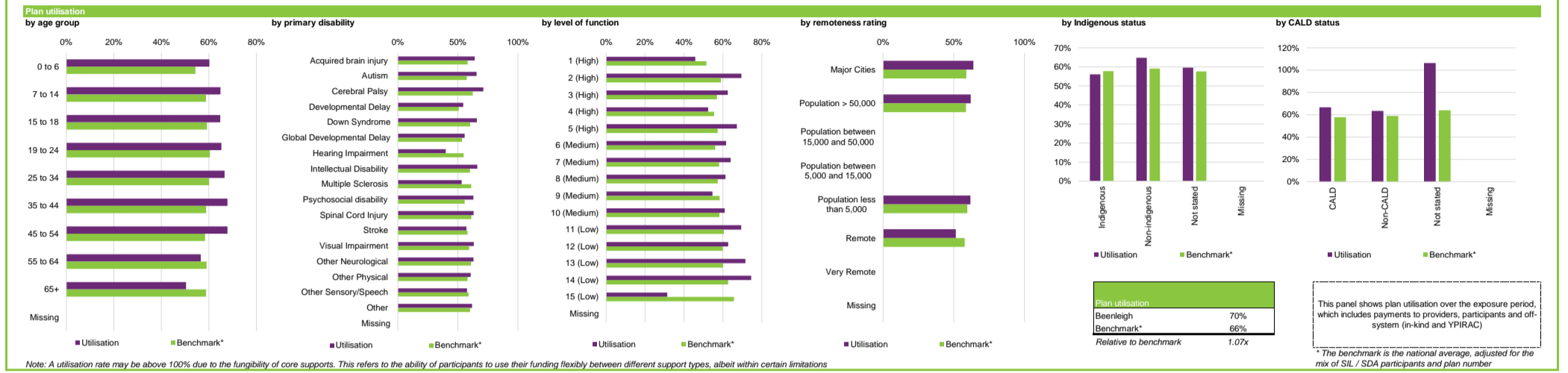
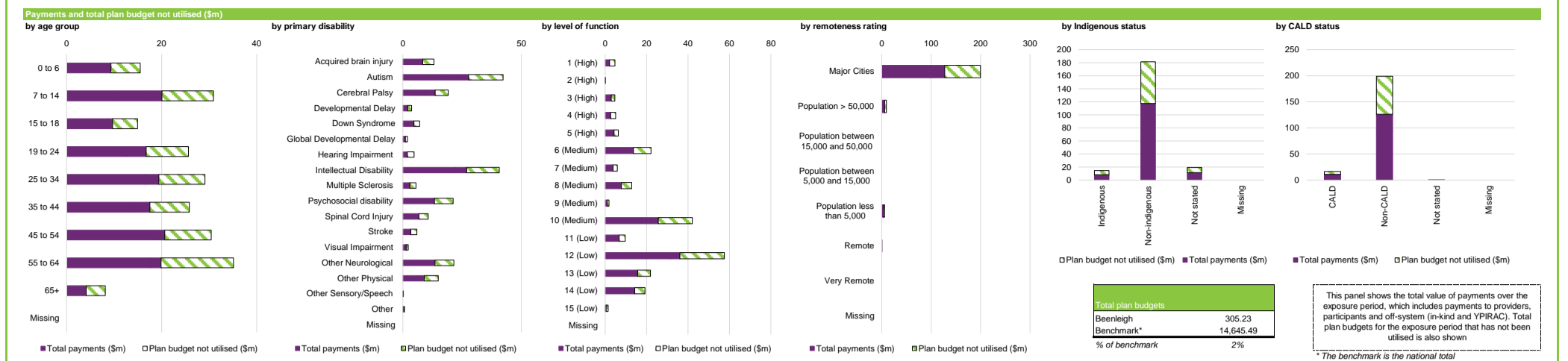
Participant profile



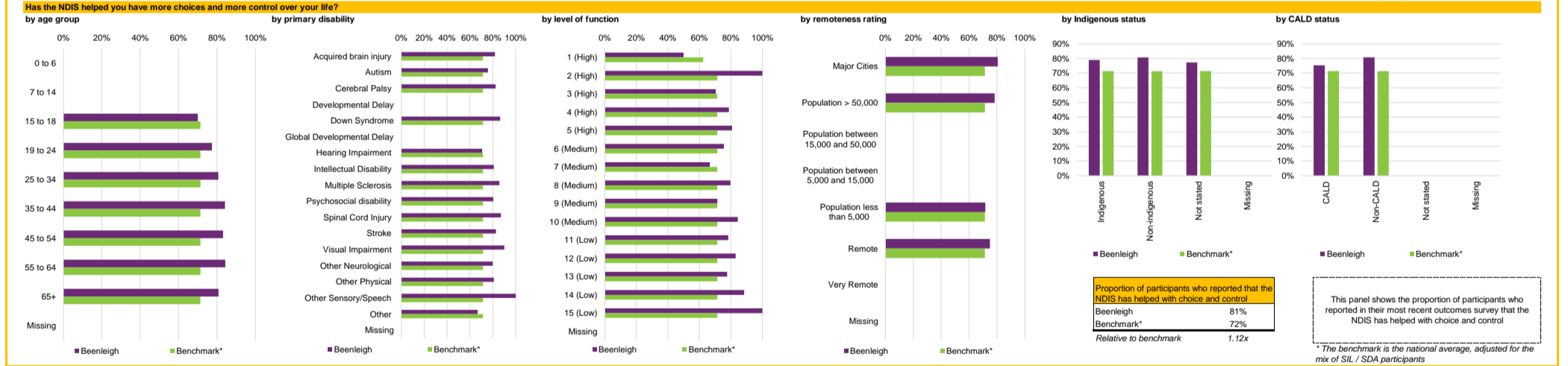
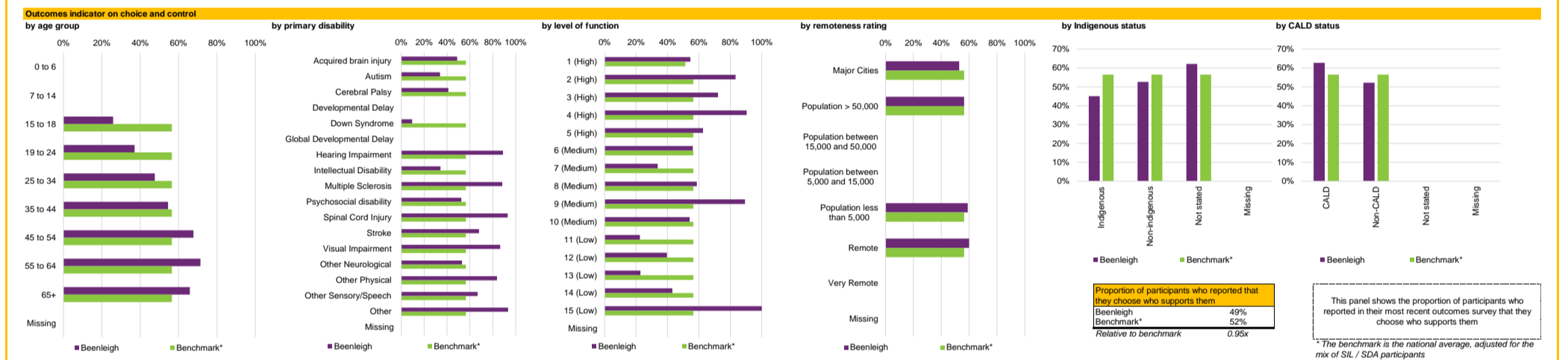
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7,192	228	31.5	55%	13%	16%	8.26	4.72	57%	53%	81%
Daily Activities	7,181	298	24.1	47%	22%	15%	92.70	57.65	62%	53%	81%
Community	7,179	227	31.6	48%	13%	25%	41.06	27.54	67%	53%	81%
Transport	7,174	76	94.4	51%	0%	67%	4.68	4.61	99%	53%	81%
Core total	7,200	437	16.5	46%	16%	21%	146.70	94.53	64%	53%	81%
Capacity Building											
Daily Activities	7,344	372	19.7	47%	11%	8%	41.82	24.68	59%	53%	80%
Employment	219	29	7.6	82%	30%	10%	1.62	0.90	55%	3	