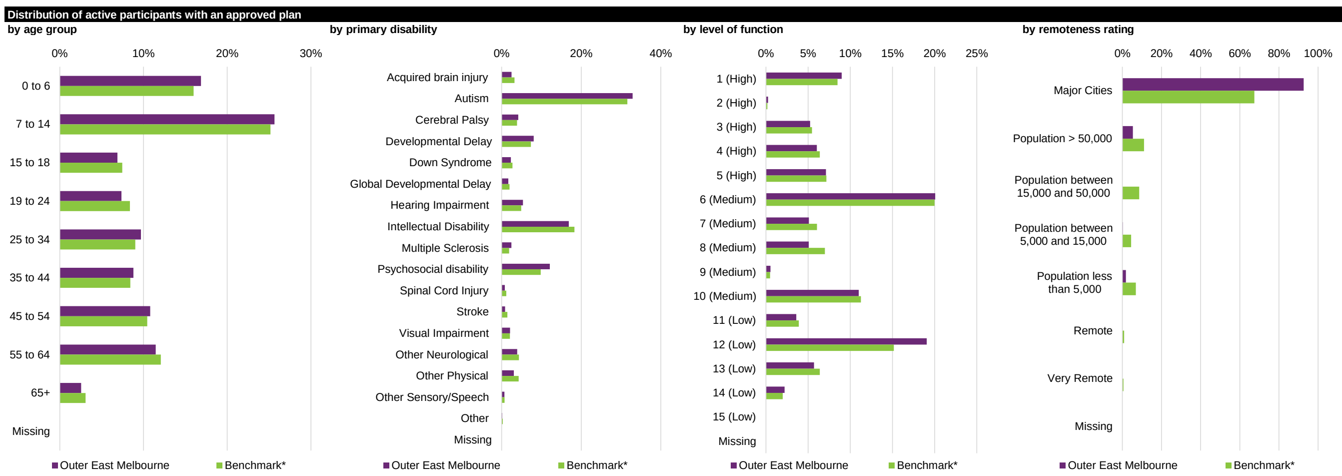
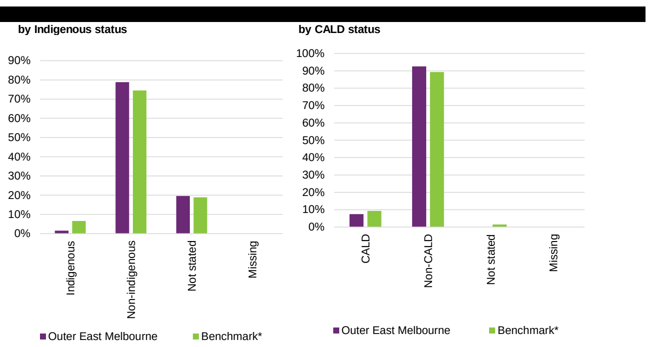
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Outer East Melbourne (phase in date: 1 November 2017) | Support Category: All | All Participants

Participant profile

Distribution of active participants with an approved plan





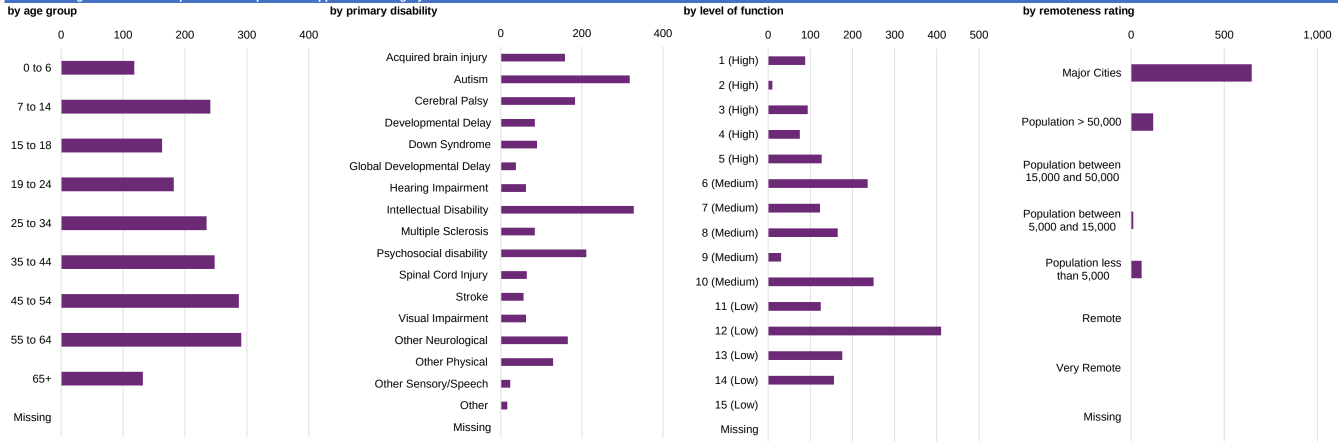
Active participants with an approved plan	
Outer East Melbourne	8,412
Benchmark*	412,543
% of benchmark	*2%*

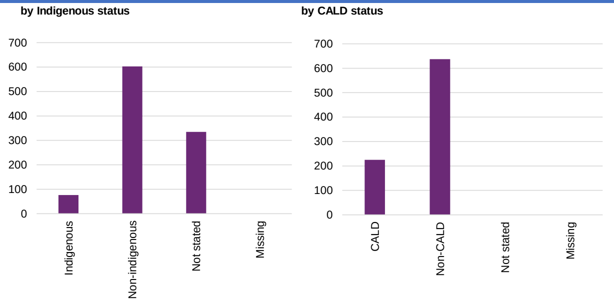
This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

Service provider indicators

Number of registered and active providers that provided supports in a category



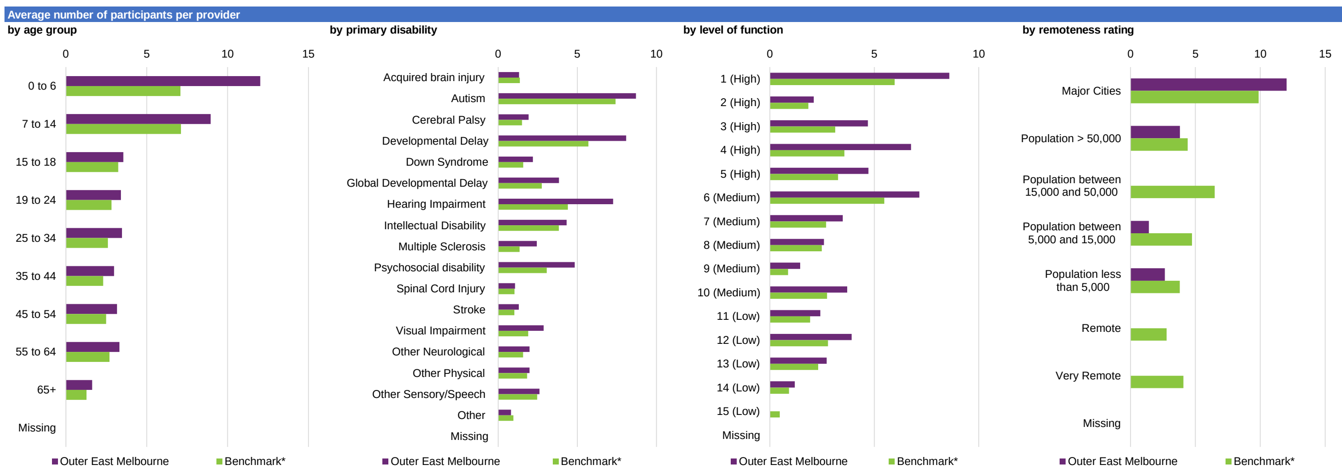


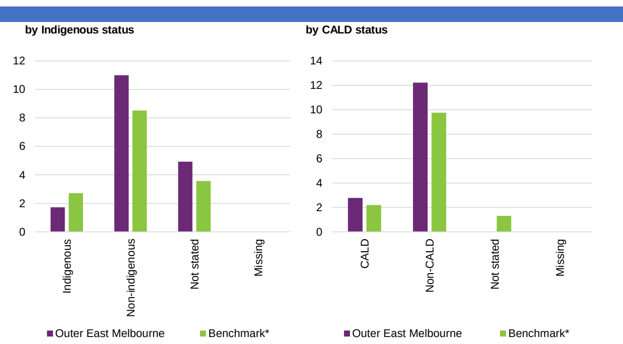
Registered active service providers	
Outer East Melbourne	662
Benchmark*	9,969
% of benchmark	*7%*

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

Average number of participants per provider



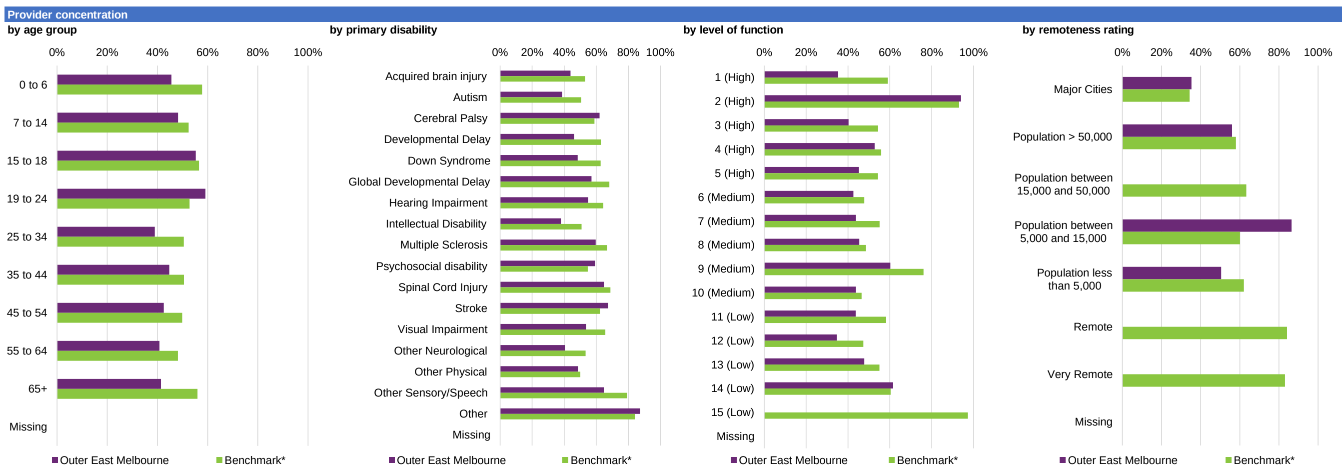


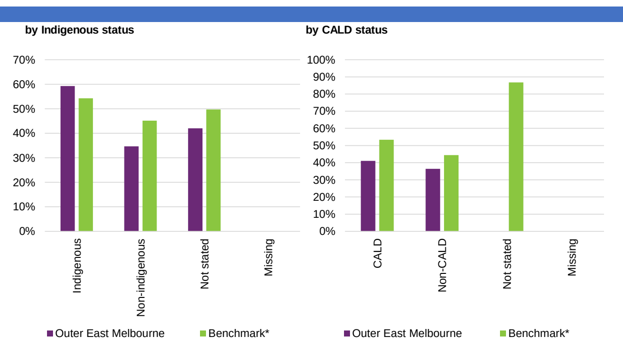
Participants per provider	
Outer East Melbourne	12.71
Benchmark*	10.34
Relative to benchmark	*1.23x*

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

Provider concentration



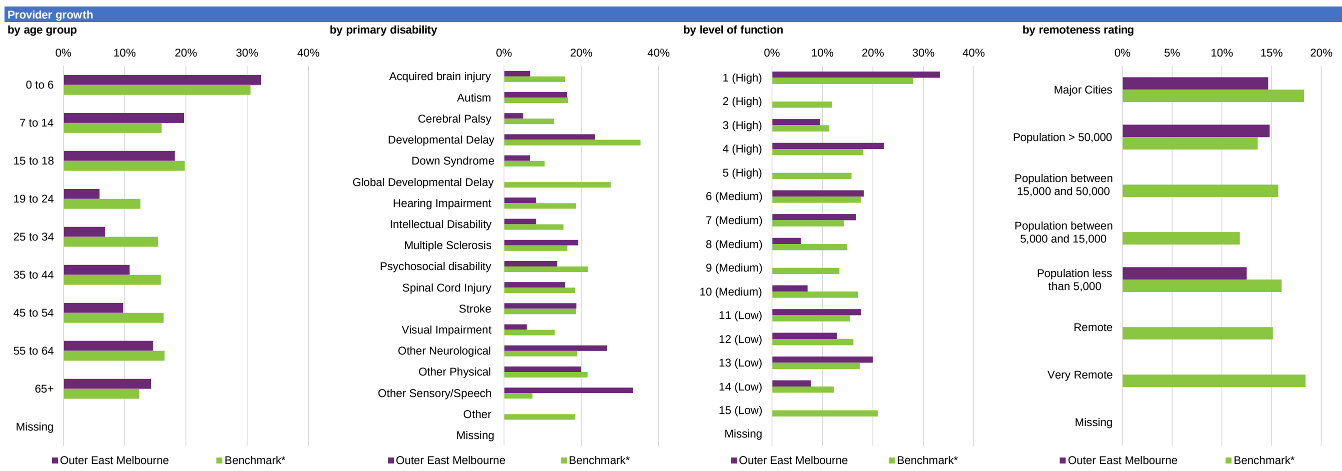


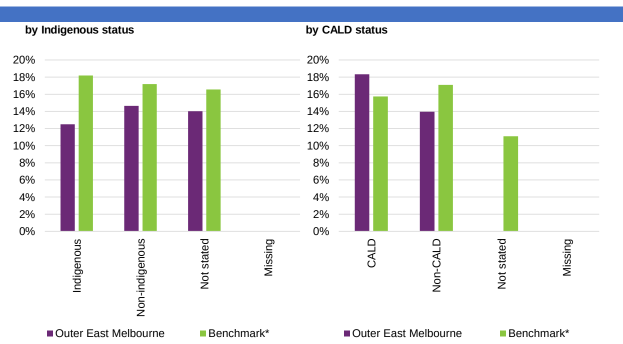
Provider concentration	
Outer East Melbourne	36%
Benchmark*	44%
Relative to benchmark	*0.81x*

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

Provider growth



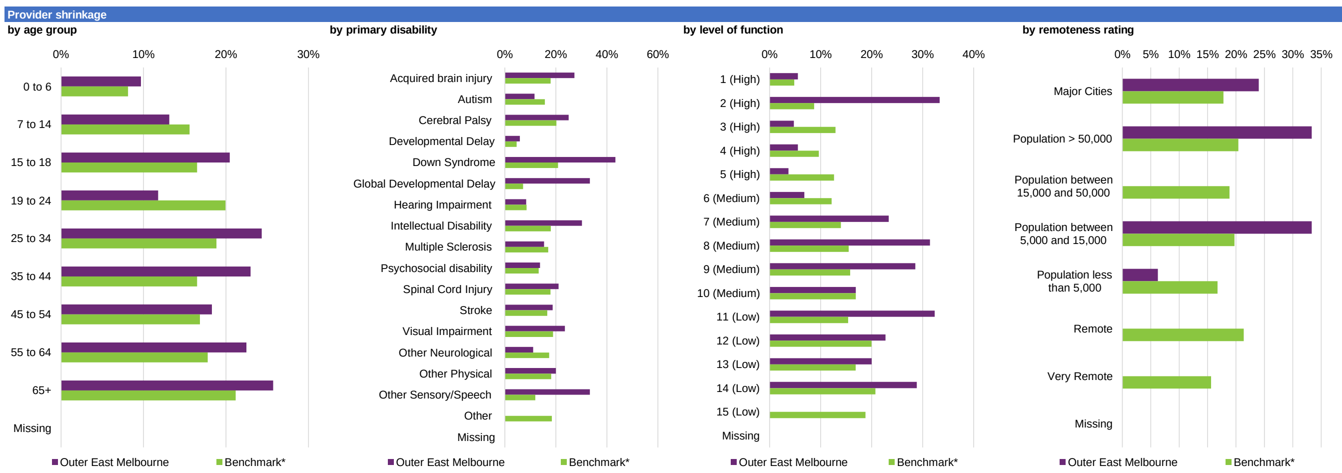


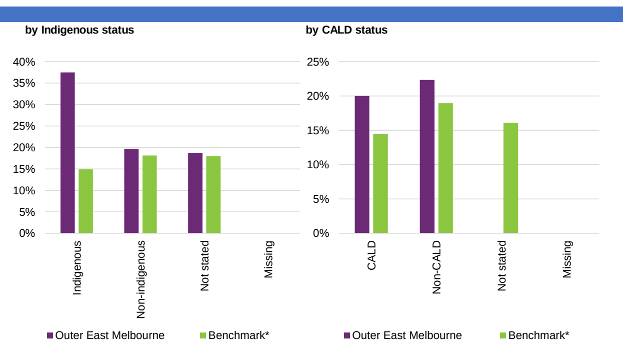
Provider growth	
Outer East Melbourne	15%
Benchmark*	17%
Relative to benchmark	*0.89x*

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

Provider shrinkage





Provider shrinkage	
Outer East Melbourne	23%
Benchmark*	18%
Relative to benchmark	*1.26x*

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

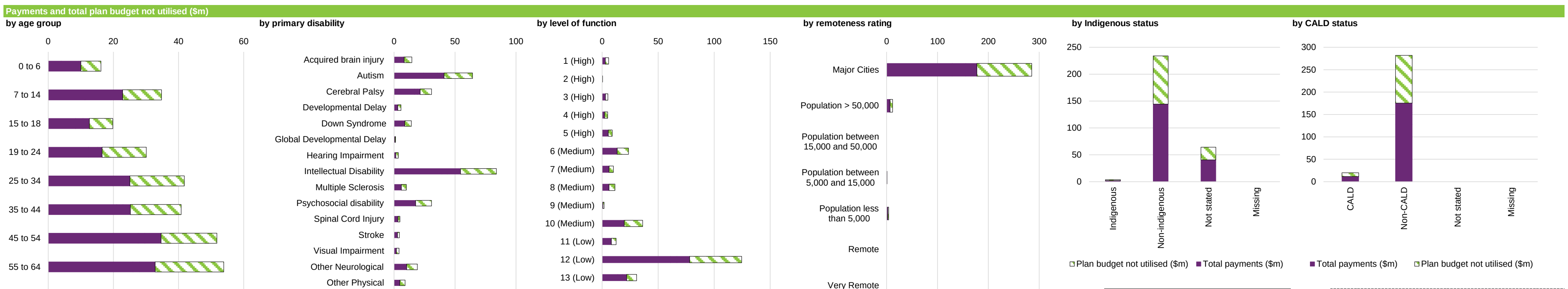
** The benchmark is the unweighted national average*

Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Outer East Melbourne (phase in date: 1 November 2017) | Support Category: All | All Participants

Plan utilisation

Payments and total plan budget not utilised ($m)

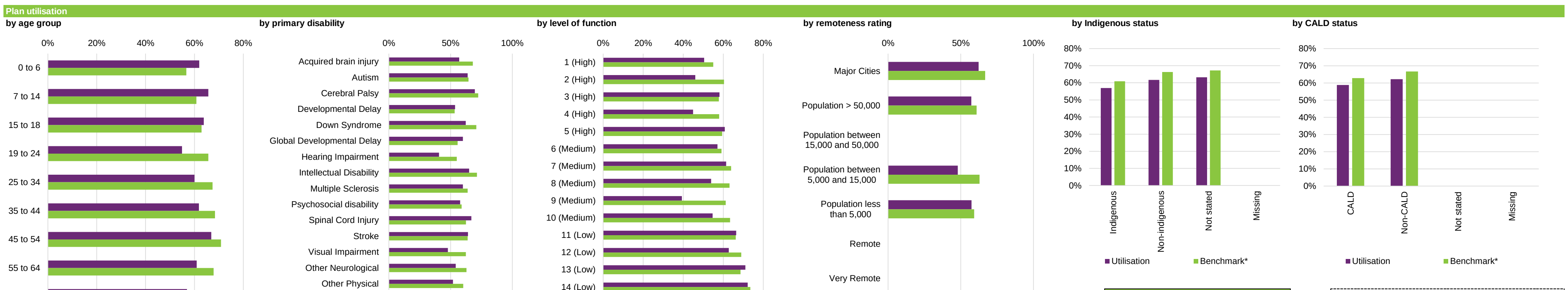


Total plan budgets	
Outer East Melbourne	301.92
Benchmark*	14,645.49
% of benchmark	*2%*

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

Plan utilisation



Plan utilisation	
Outer East Melbourne	62%
Benchmark*	66%
Relative to benchmark	*0.93x*

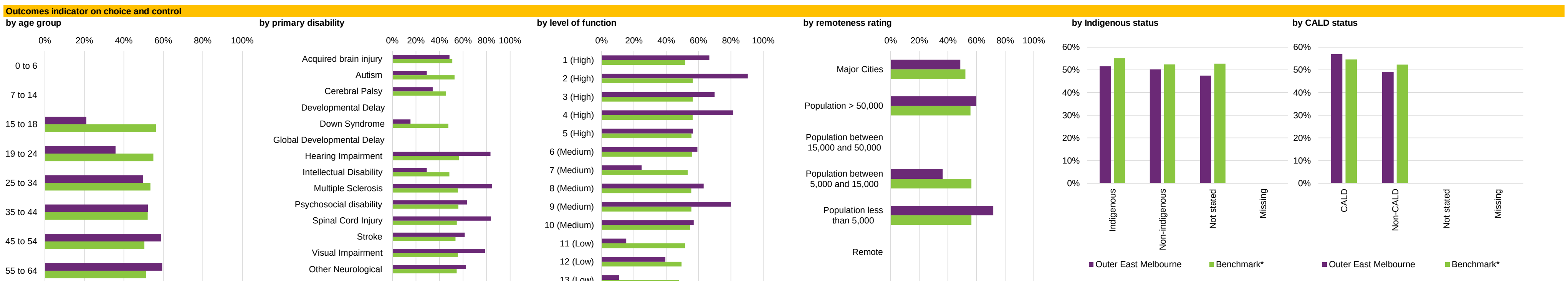
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework

Outcomes indicator on choice and control

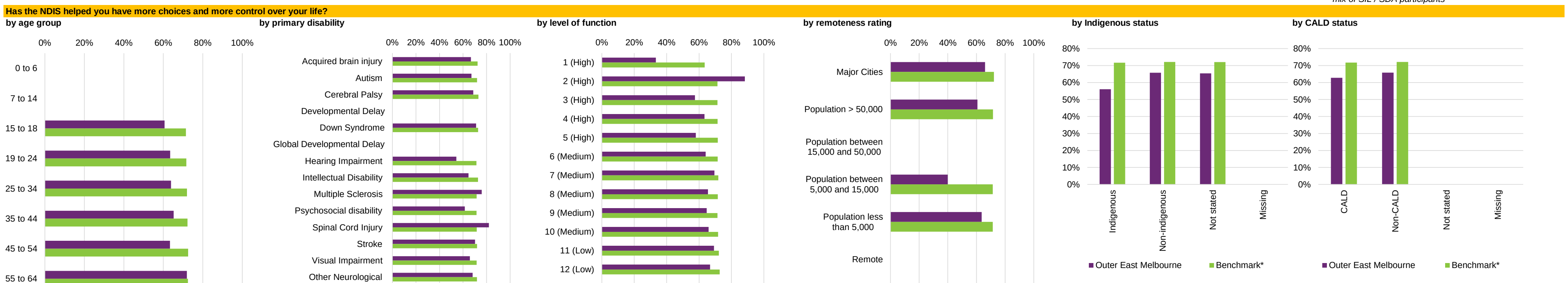


Proportion of participants who reported that they choose who supports them	
Outer East Melbourne	50%
Benchmark*	53%
Relative to benchmark	*0.95x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Has the NDIS helped you have more choices and more control over your life?



Proportion of participants who reported that the NDIS has helped with choice and control	
Outer East Melbourne	66%
Benchmark*	72%
Relative to benchmark	*0.91x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	8,065	148	54.5	76%	30%	10%	7.31	4.94	68%	49%	66%
Daily Activities	8,055	217	37.1	65%	19%	18%	128.97	98.52	76%	49%	66%
Community	8,054	154	52.3	73%	8%	42%	71.80	25.07	35%	49%	66%
Transport	8,045	41	196.2	88%	0%	80%	6.83	6.37	93%	49%	66%
Core total	**8,087**	**328**	**24.7**	**65%**	**16%**	**28%**	**214.91**	**134.91**	**63%**	**49%**	**66%**
Capacity Building											
Daily Activities	8,189	251	32.6	68%	17%	10%	46.77	25.93	55%	49%	66%
Employment	521	36	14.5	84%	5%	42%	3.83	1.86	49%	45%	66%
Relationships	765	72	10.6	60%	20%	16%	4.27	2.12	50%	11%	63%
Social and Civic	1,219	36	33.9	75%	0%	25%	2.37	0.44	18%	48%	64%
Support Coordination	4,174	206	20.3	44%	8%	7%	9.88	7.39	75%	45%	64%
Capacity Building total	**8,337**	**428**	**19.5**	**52%**	**15%**	**10%**	**71.58**	**41.48**	**58%**	**49%**	**66%**
Capital											
Assistive Technology	1,892	139	13.6	47%	20%	35%	11.08	7.10	64%	55%	68%
Home Modifications	812	48	16.9	68%	40%	27%	4.34	3.60	83%	33%	70%
Capital total	**2,198**	**162**	**13.6**	**40%**	**28%**	**30%**	**15.43**	**10.69**	**69%**	**49%**	**68%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**8,412**	**662**	**12.7**	**57%**	**15%**	**23%**	**301.92**	**187.09**	**62%**	**50%**	**66%**

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

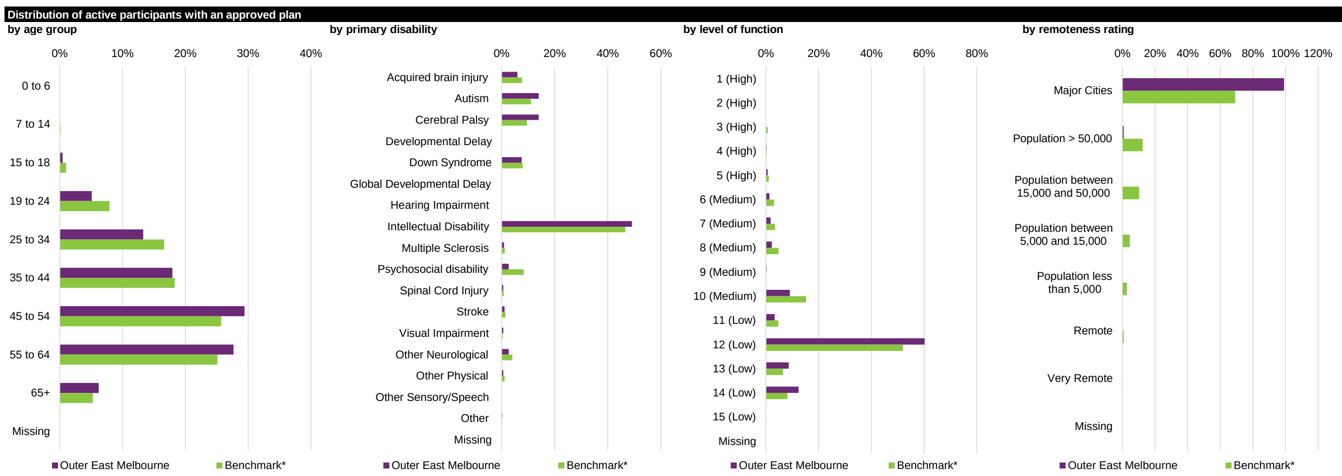
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

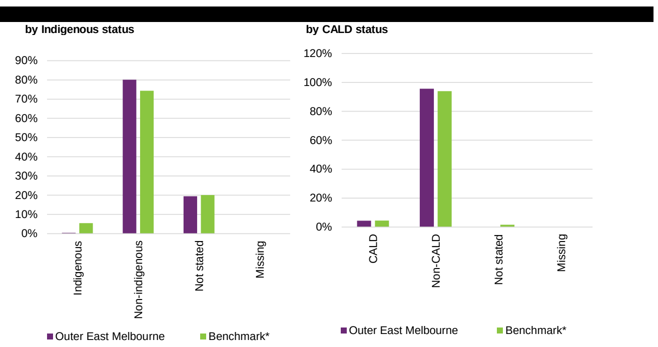
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Outer East Melbourne (phase in date: 1 November 2017) | Support Category: All | Participants in Supported Independent Living (SIL)

Participant profile

Distribution of active participants with an approved plan





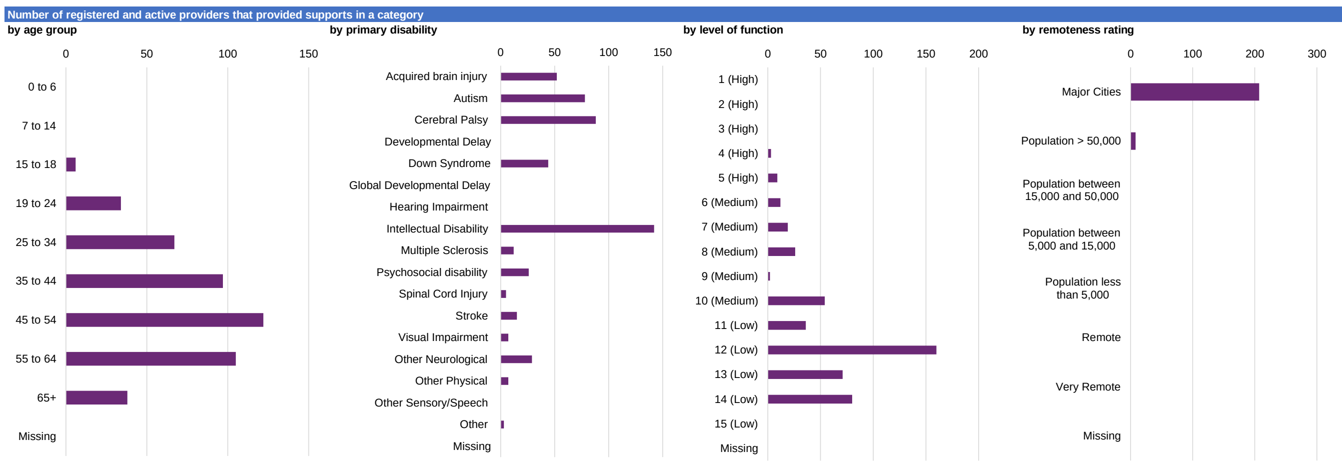
Active participants with an approved plan	
Outer East Melbourne	8,412
Benchmark*	412,543
% of benchmark	*2%*

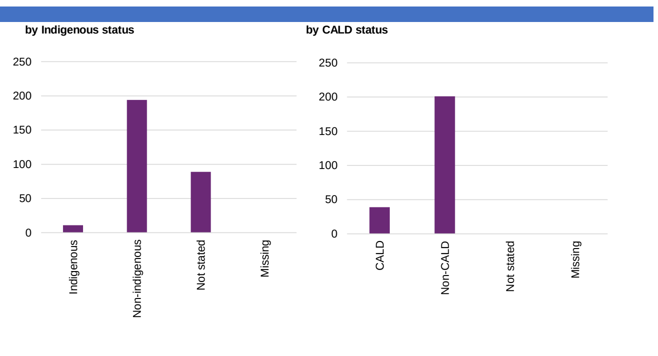
This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

Service provider indicators

Number of registered and active providers that provided supports in a category



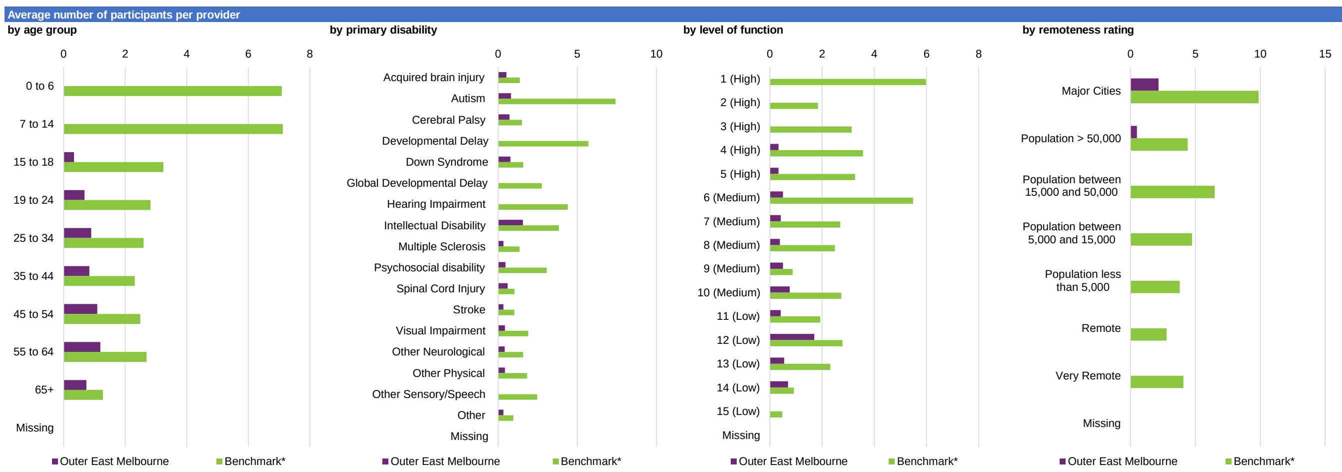


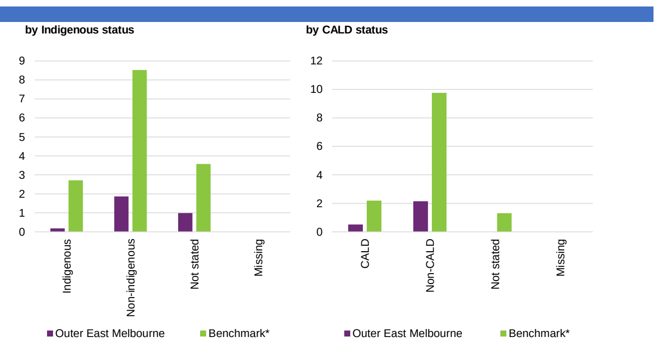
Registered active service providers	
Outer East Melbourne	662
Benchmark*	9,969
% of benchmark	*7%*

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

Average number of participants per provider



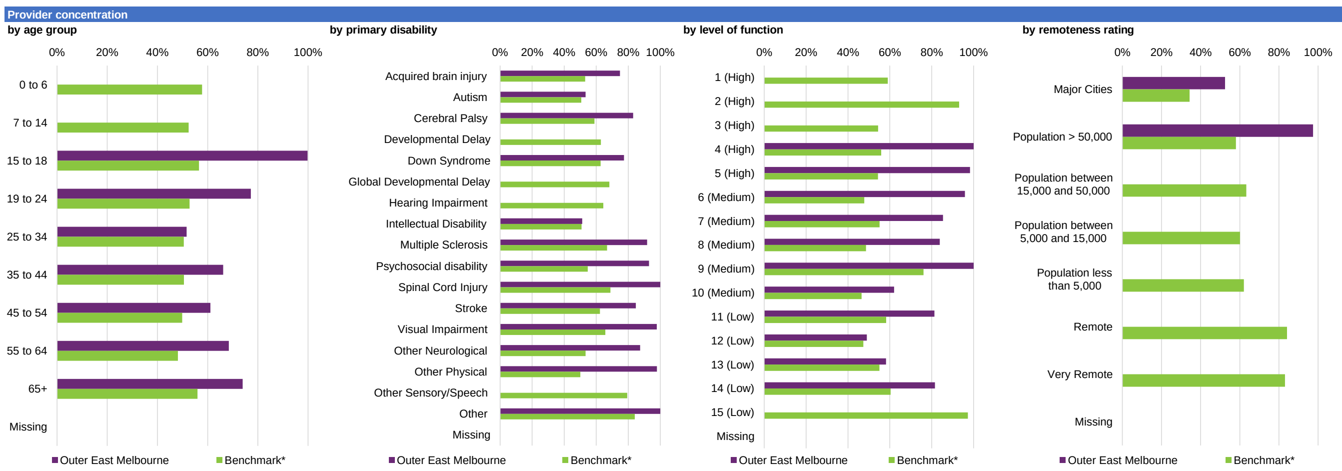


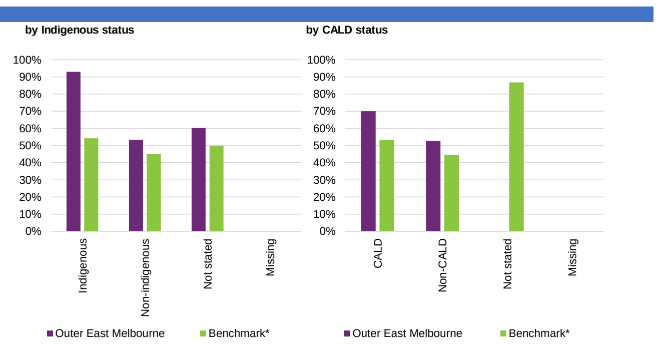
Participants per provider	
Outer East Melbourne	12.71
Benchmark*	10.34
Relative to benchmark	*1.23x*

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

Provider concentration



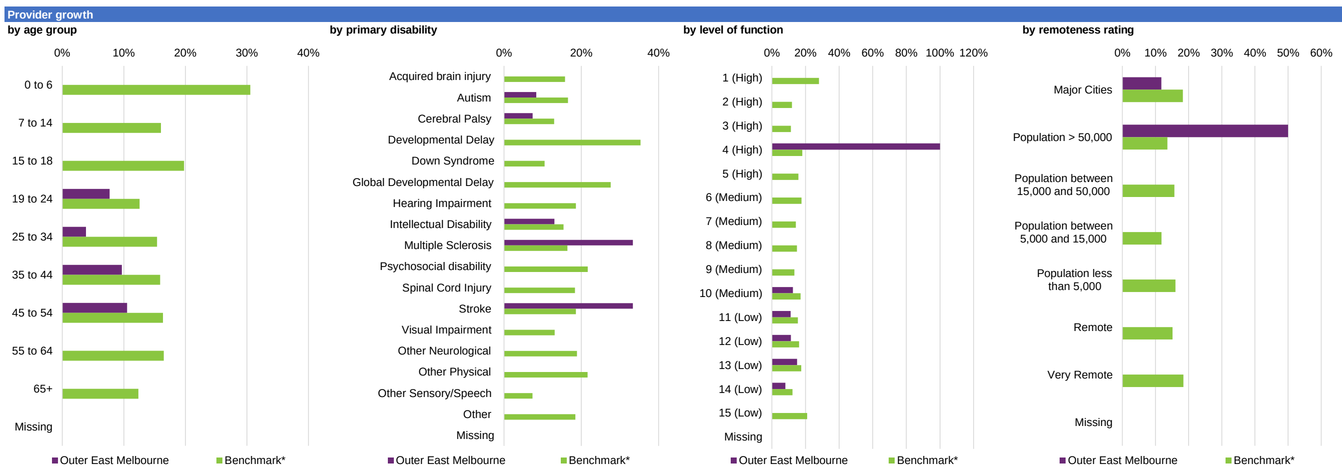


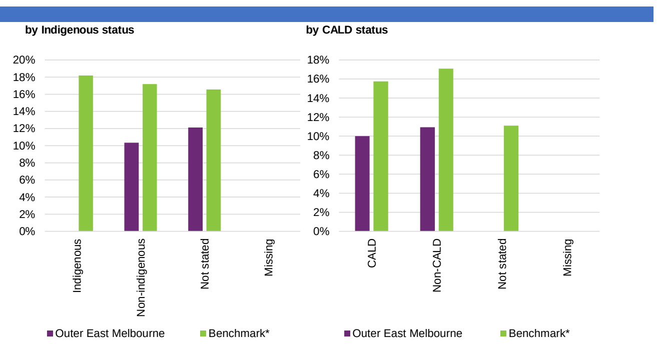
Provider concentration	
Outer East Melbourne	36%
Benchmark*	44%
Relative to benchmark	*0.81x*

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

Provider growth



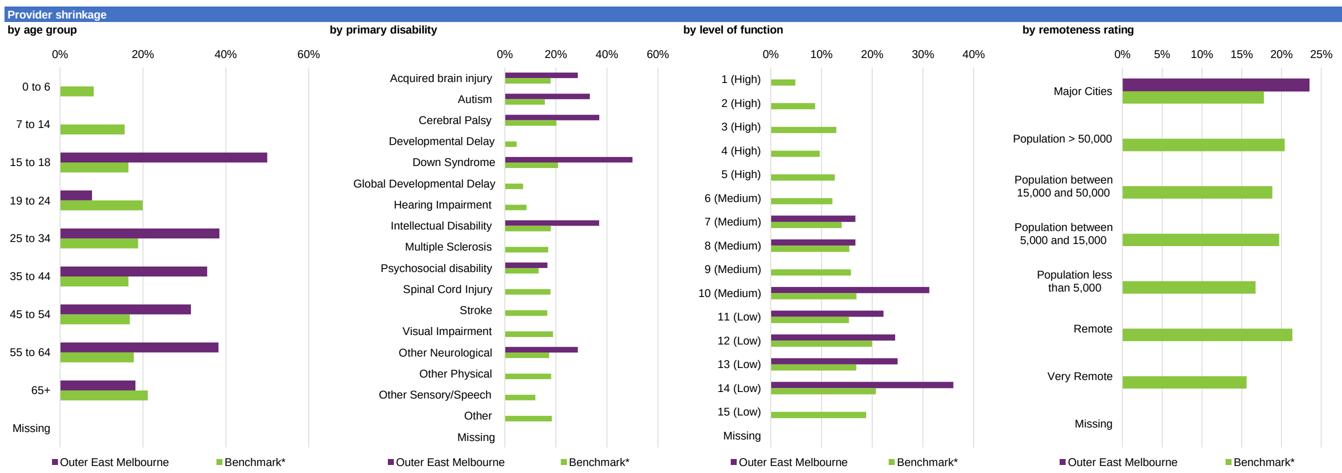


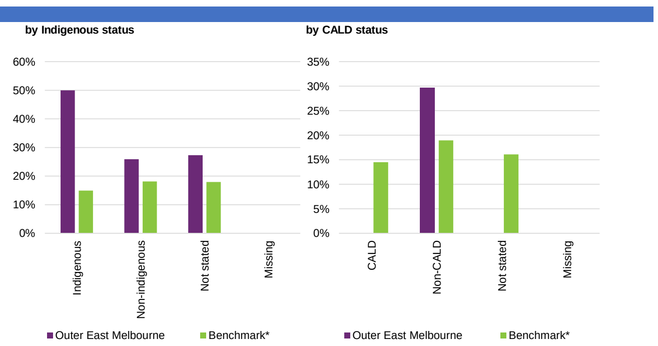
Provider growth	
Outer East Melbourne	15%
Benchmark*	17%
Relative to benchmark	*0.89x*

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

Provider shrinkage





Provider shrinkage	
Outer East Melbourne	23%
Benchmark*	18%
Relative to benchmark	*1.26x*

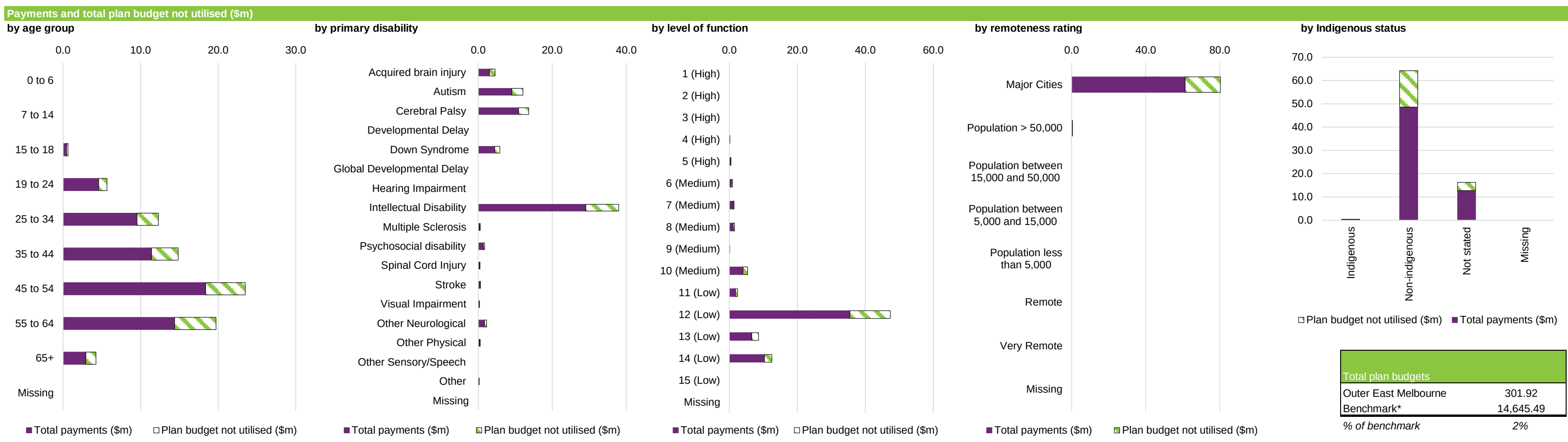
This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Outer East Melbourne (phase in date: 1 November 2017) | Support Category: All | Participants in Supported Independent Living (SIL)

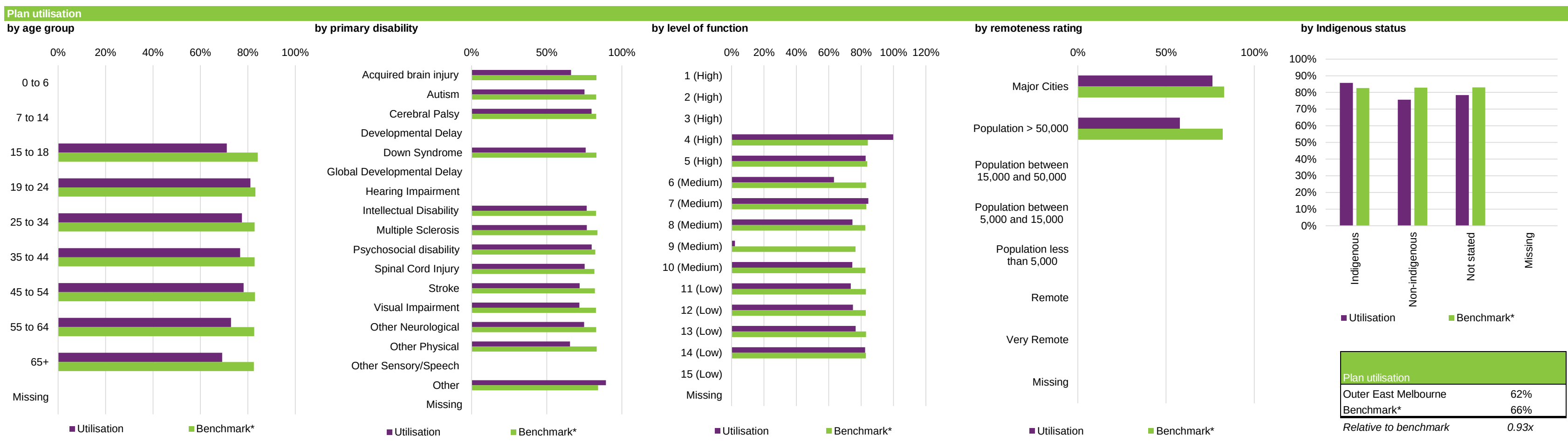
Plan utilisation



Total plan budgets	
Outer East Melbourne	301.92
Benchmark*	14,645.49
% of benchmark	*2%*

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*



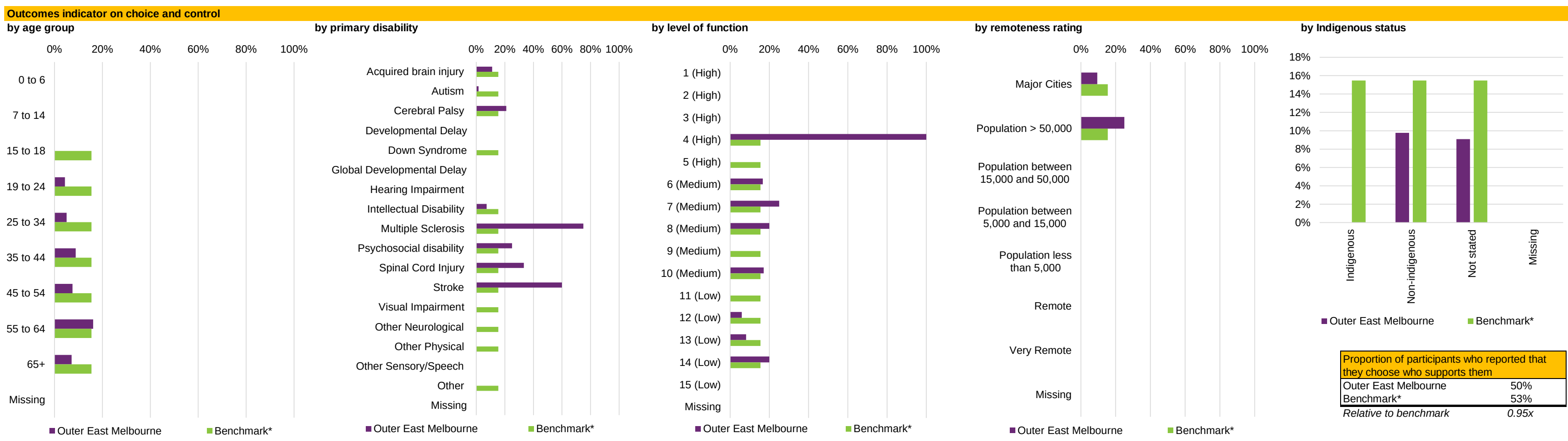
Plan utilisation	
Outer East Melbourne	62%
Benchmark*	66%
Relative to benchmark	*0.93x*

This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

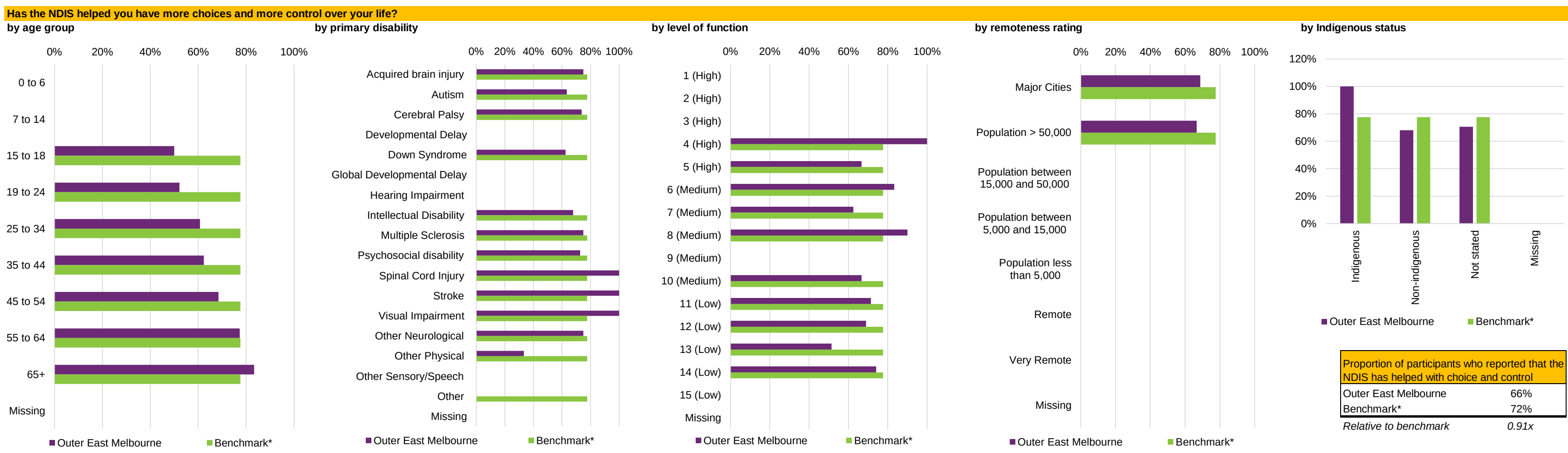
Outcomes framework



Proportion of participants who reported that they choose who supports them	
Outer East Melbourne	50%
Benchmark*	53%
Relative to benchmark	*0.95x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*



Proportion of participants who reported that the NDIS has helped with choice and control	
Outer East Melbourne	66%
Benchmark*	72%
Relative to benchmark	*0.91x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	452	58	7.8	84%	50% ● (green)	0%	0.78	0.53	68%	10%	69%
Daily Activities	452	49	9.2	84%	7%	25%	54.69	48.30	88% ● (green)	10%	69%
Community	452	51	8.9	77%	7%	62% ● (red)	15.05	5.98	40%	10%	69%
Transport	452	22	20.5 ● (red)	90%	0%	100% ● (red)	0.74	0.37	51%	10%	69%
Core total	**452**	**102**	**4.4**	**78%**	**13%**	**33%**	**71.26**	**55.19**	**77%**	**10%**	**69%**
Capacity Building											
Daily Activities	441	83	5.3	73%	7%	0%	2.34	1.15	49%	9%	68%
Employment	17	6	2.8	100%	0%	0%	0.19	0.07	36%	24% ● (green)	65% ● (red)
Relationships	224	36	6.2	73%	11%	11%	1.39	0.73	53%	4% ● (red)	61% ● (red)
Social and Civic	16	1	16.0	100%	0%	0%	0.03	0.00	1% ● (red)	19% ● (green)	73% ● (green)
Support Coordination	450	59	7.6	63%	0%	0%	1.34	1.15	86%	9%	69%
Capacity Building total	**452**	**143**	**3.2**	**47%**	**5%**	**8%**	**5.59**	**3.38**	**60%**	**10%**	**69%**
Capital											
Assistive Technology	196	39	5.0	80%	20%	30%	1.36	1.00	73%	13%	70%
Home Modifications	415	7	59.3 ● (red)	100%	40% ● (green)	40%	2.63	2.05	78%	9%	69%
Capital total	**431**	**46**	**9.4**	**78%**	**27%**	**33%**	**3.99**	**3.05**	**76%**	**9%**	**69%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**452**	**209**	**2.2**	**72%**	**12%**	**25%**	**80.84**	**61.62**	**76%**	**10%**	**69%**

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

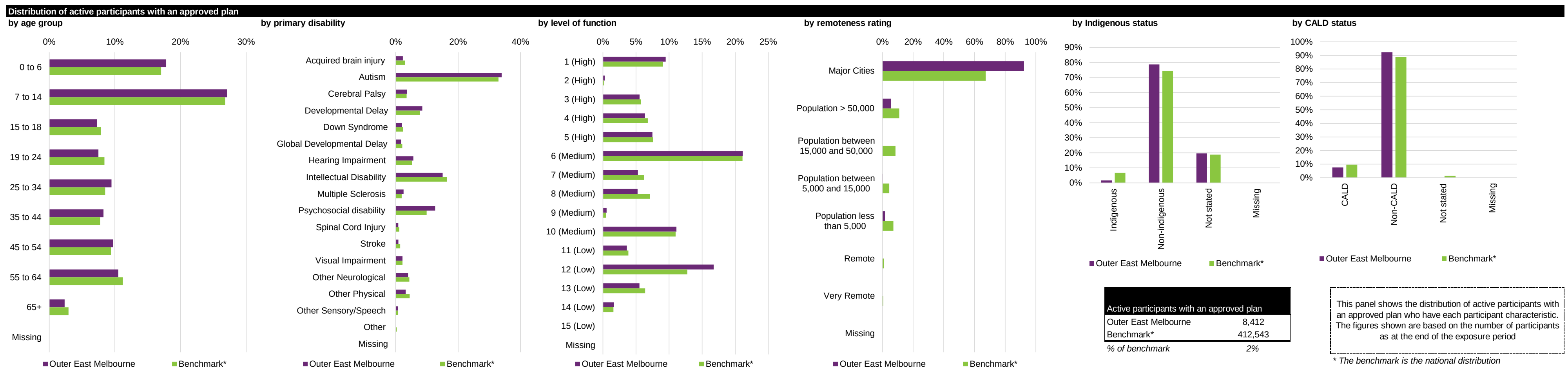
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
● (green)	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
● (red)	The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Outer East Melbourne (phase in date: 1 November 2017) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Participant profile

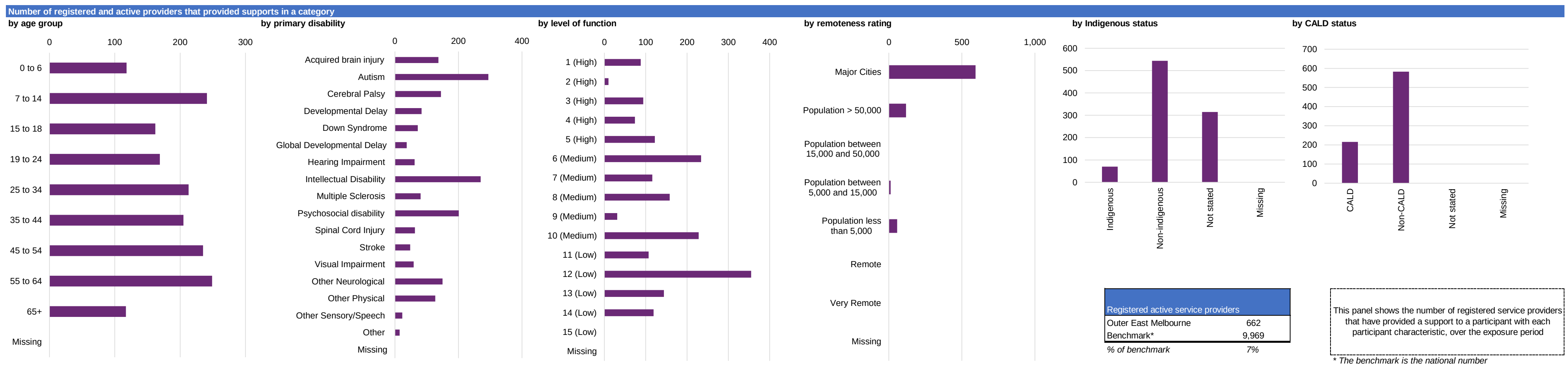


Active participants with an approved plan	
Outer East Melbourne	8,412
Benchmark*	412,543
% of benchmark	*2%*

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

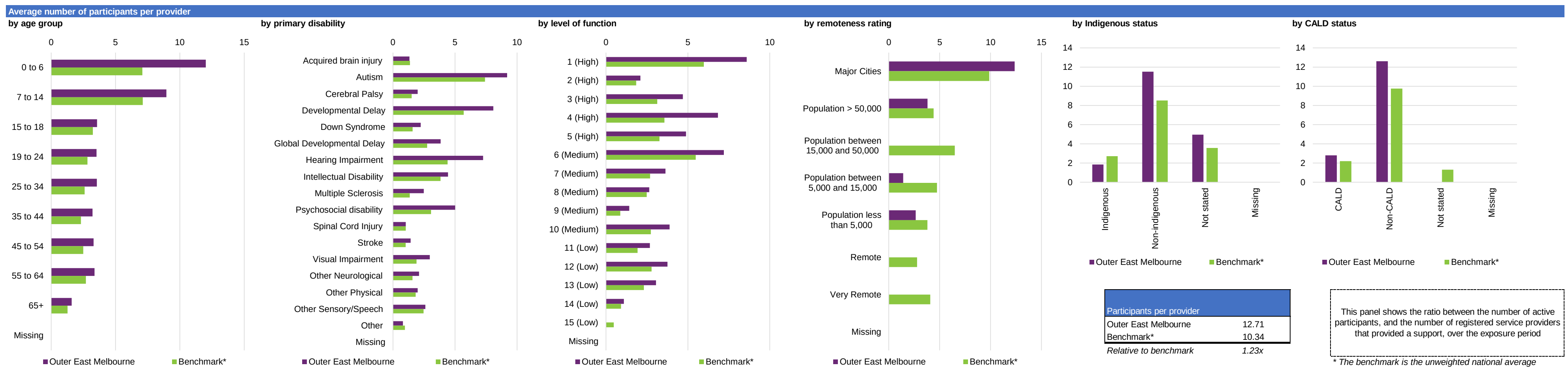
Service provider indicators



Registered active service providers	
Outer East Melbourne	662
Benchmark*	9,969
% of benchmark	*7%*

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*



Participants per provider	
Outer East Melbourne	12.71
Benchmark*	10.34
Relative to benchmark	*1.23x*

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

Provider concentration	
Outer East Melbourne	36%
Benchmark*	44%
Relative to benchmark	*0.81x*

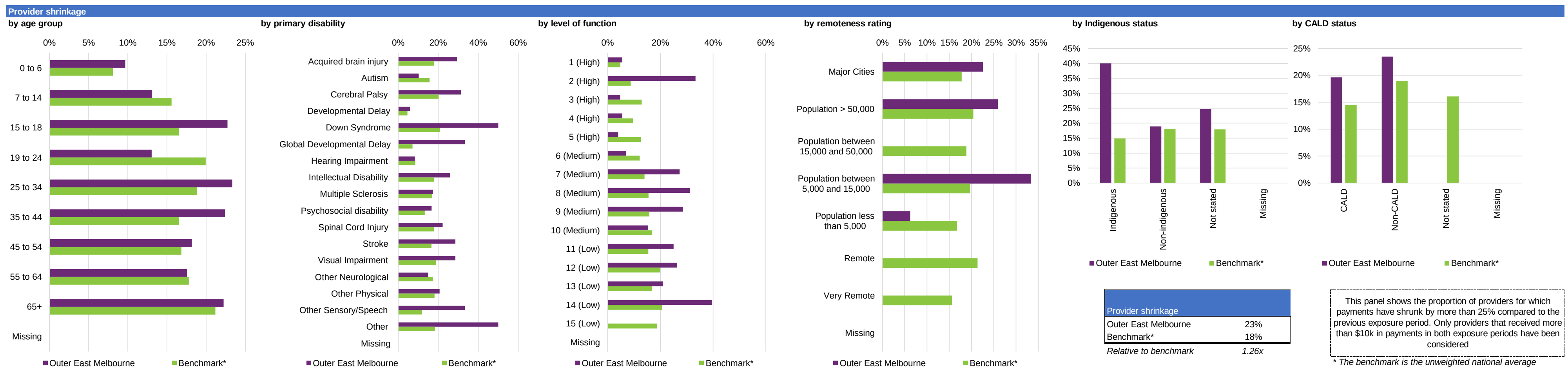
This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

Provider growth	
Outer East Melbourne	15%
Benchmark*	17%
Relative to benchmark	*0.89x*

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*



Provider shrinkage	
Outer East Melbourne	23%
Benchmark*	18%
Relative to benchmark	*1.26x*

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

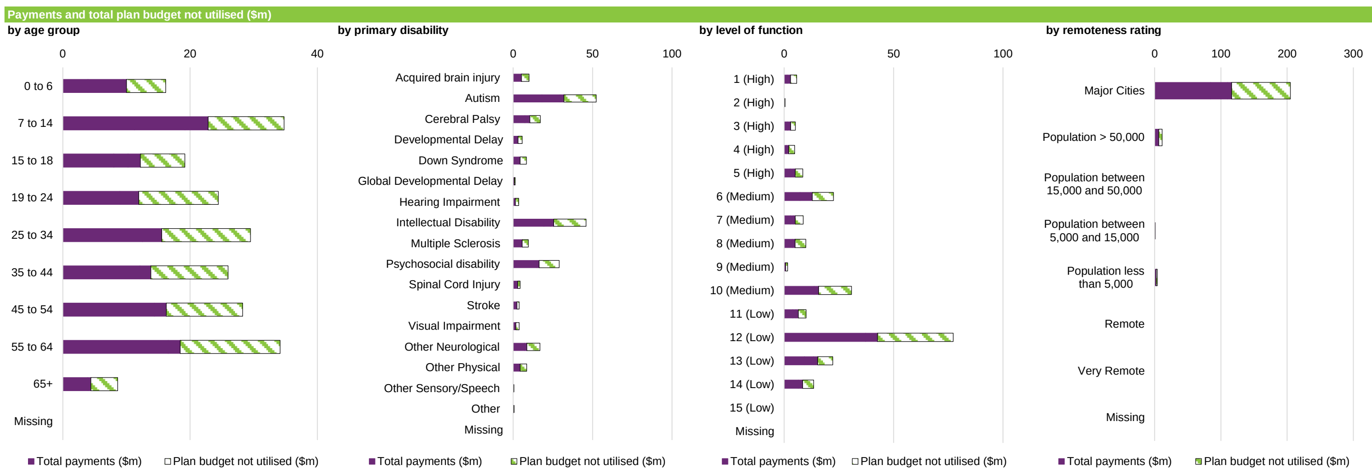
** The benchmark is the unweighted national average*

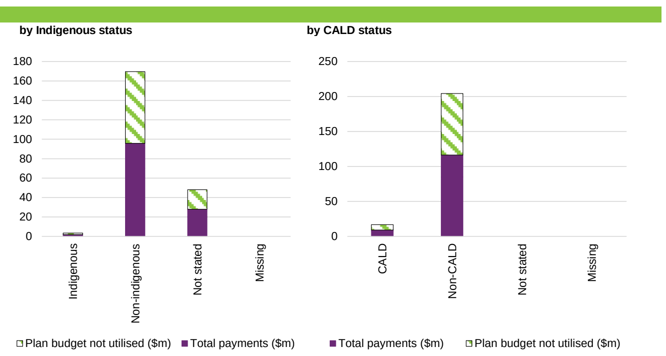
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Outer East Melbourne (phase in date: 1 November 2017) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation

Payments and total plan budget not utilised ($m)



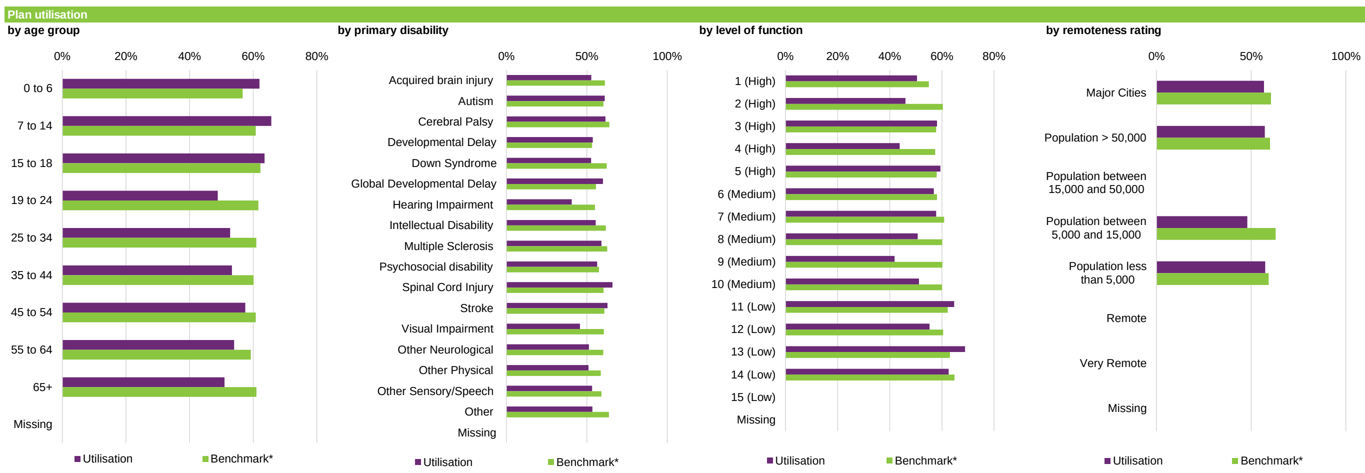


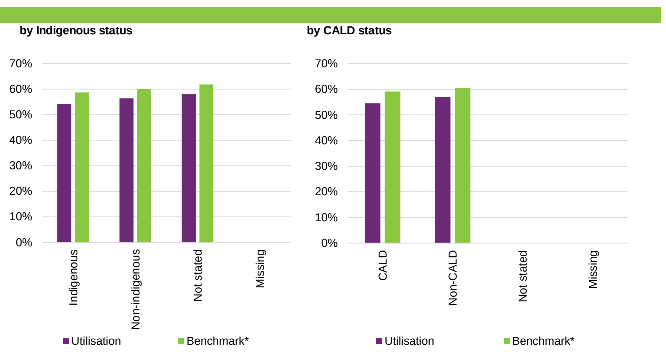
Total plan budgets	
Outer East Melbourne	301.92
Benchmark*	14,645.49
% of benchmark	*2%*

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

Plan utilisation





Plan utilisation	
Outer East Melbourne	62%
Benchmark*	66%
Relative to benchmark	*0.93x*

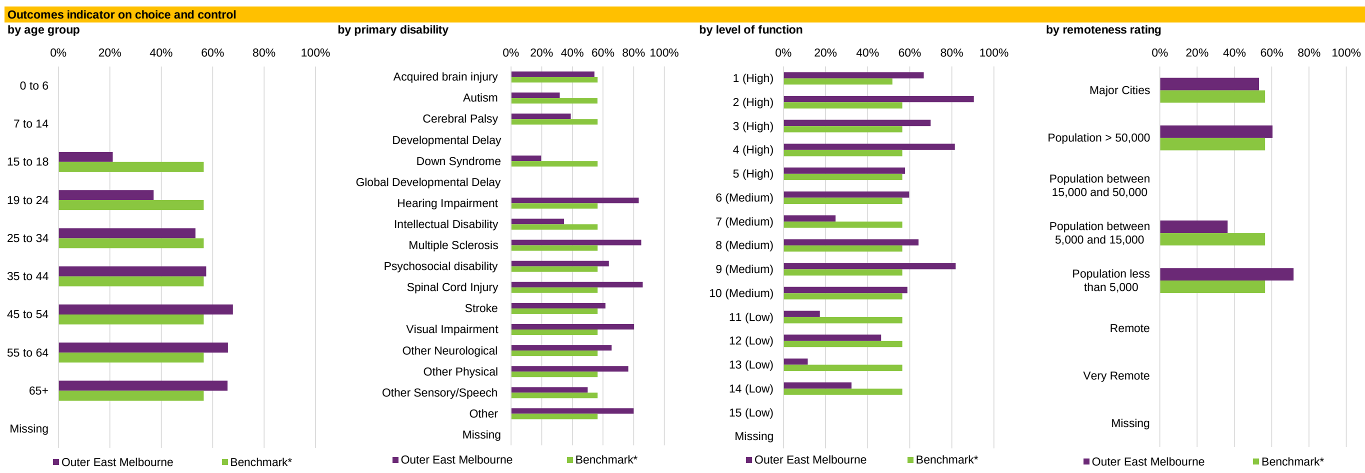
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

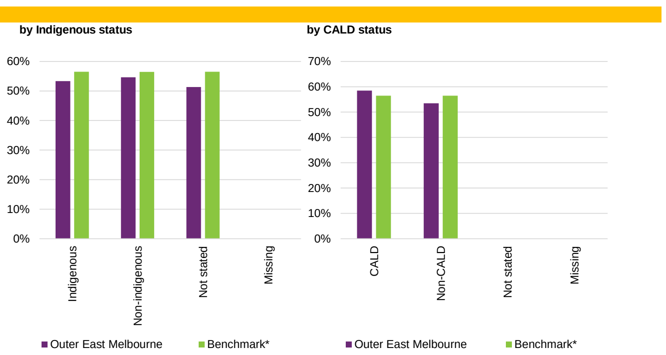
** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework

Outcomes indicator on choice and control



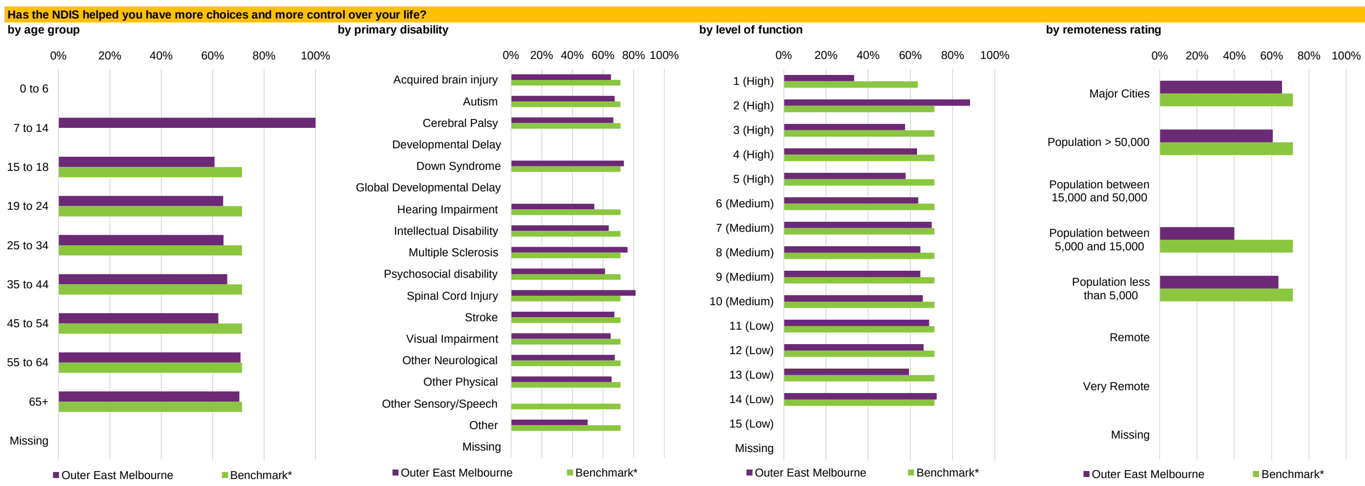


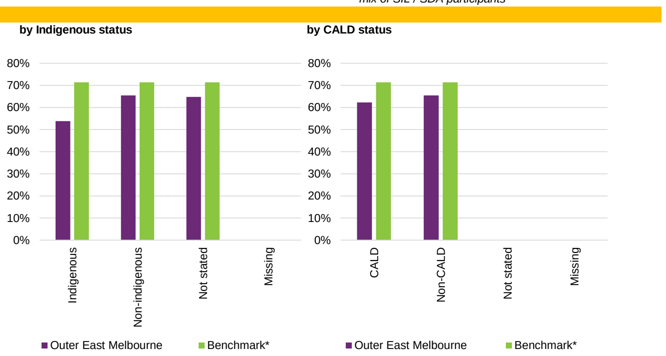
Proportion of participants who reported that they choose who supports them	
Outer East Melbourne	50%
Benchmark*	53%
Relative to benchmark	*0.95x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Has the NDIS helped you have more choices and more control over your life?





Proportion of participants who reported that the NDIS has helped with choice and control	
Outer East Melbourne	66%
Benchmark*	72%
Relative to benchmark	*0.91x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7,613	135	56.4	78%	26%	11%	6.53	4.41	68%	54%	65%
Daily Activities	7,603	196	38.8	81%	22%	18%	74.28	50.22	68%	54%	65%
Community	7,602	137	55.5	77%	9%	36%	56.74	19.09	34%	54%	65%
Transport	7,593	35	216.9	91%	0%	60%	6.10	6.00	98%	54%	65%
Core total	**7,635**	**290**	**26.3**	**78%**	**16%**	**28%**	**143.64**	**79.72**	**55%**	**54%**	**65%**
Capacity Building											
Daily Activities	7,748	224	34.6	68%	16%	13%	44.43	24.78	56%	53%	65%
Employment	504	36	14.0	84%	5%	42%	3.64	1.80	49%	46%	66%
Relationships	541	67	8.1	66%	18%	12%	2.88	1.39	48%	16%	64%
Social and Civic	1,203	35	34.4	75%	0%	25%	2.34	0.43	19%	49%	63%
Support Coordination	3,724	202	18.4	45%	9%	9%	8.54	6.24	73%	50%	63%
Capacity Building total	**7,885**	**399**	**19.8**	**54%**	**12%**	**11%**	**65.99**	**38.10**	**58%**	**54%**	**65%**
Capital											
Assistive Technology	1,696	131	12.9	43%	18%	36%	9.72	6.10	63%	62%	68%
Home Modifications	397	42	9.5	72%	40%	20%	1.72	1.55	90%	63%	70%
Capital total	**1,767**	**150**	**11.8**	**40%**	**26%**	**32%**	**11.44**	**7.65**	**67%**	**62%**	**68%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**7,960**	**608**	**13.1**	**66%**	**14%**	**24%**	**221.07**	**125.47**	**57%**	**54%**	**65%**

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
	The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.