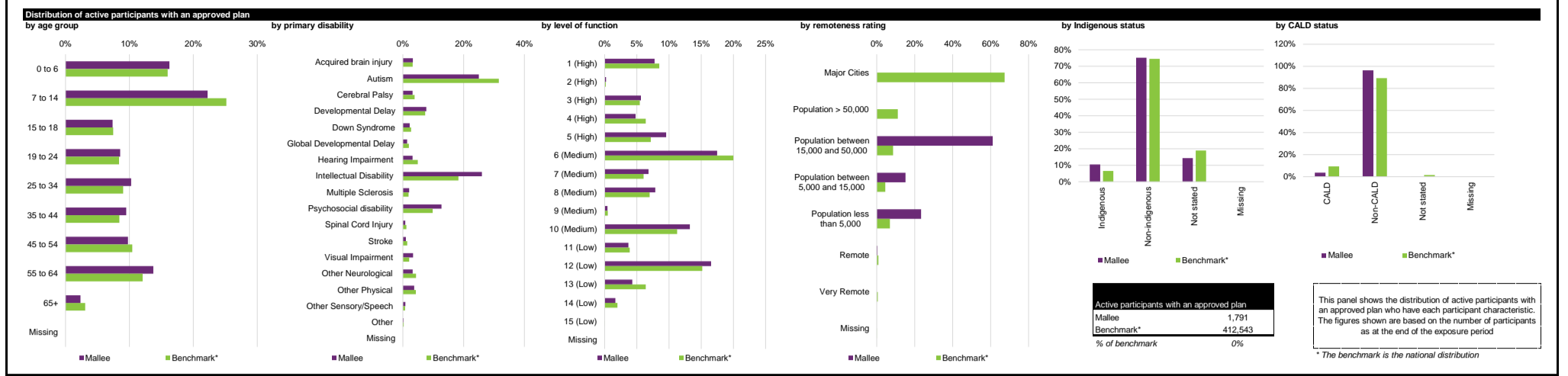
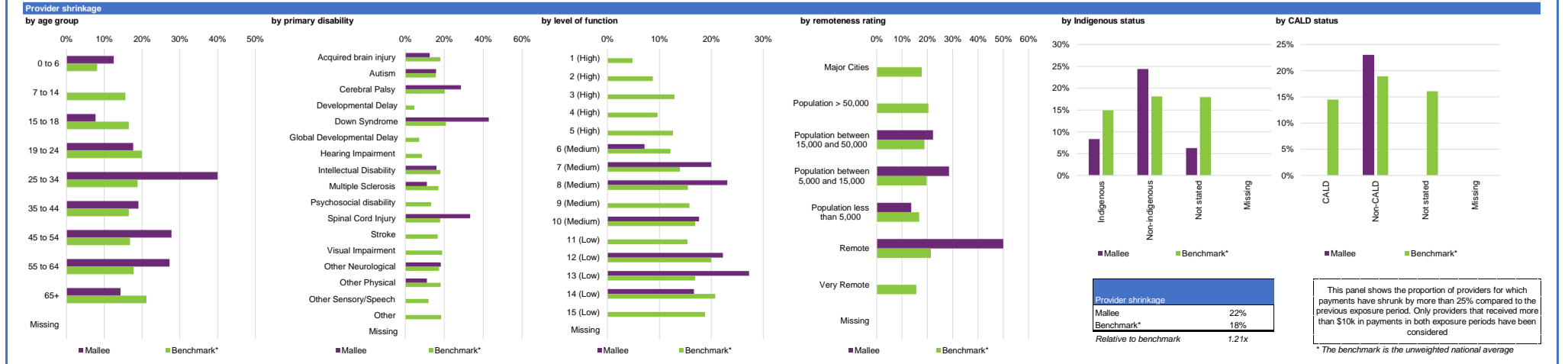
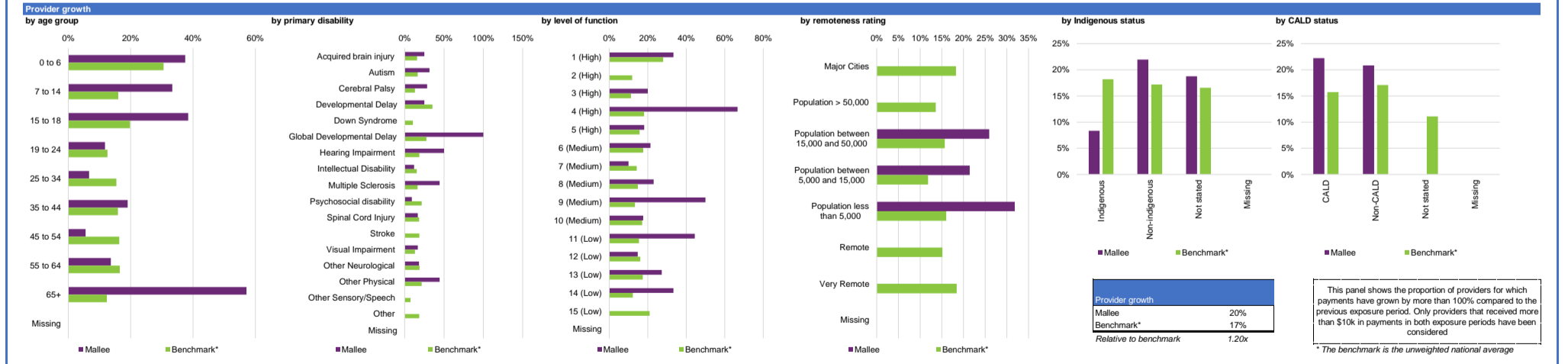
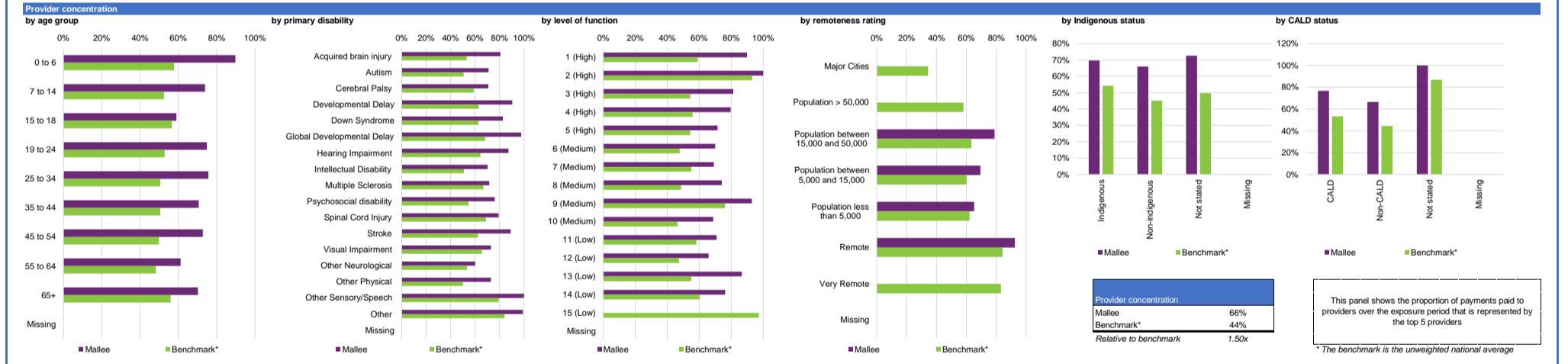
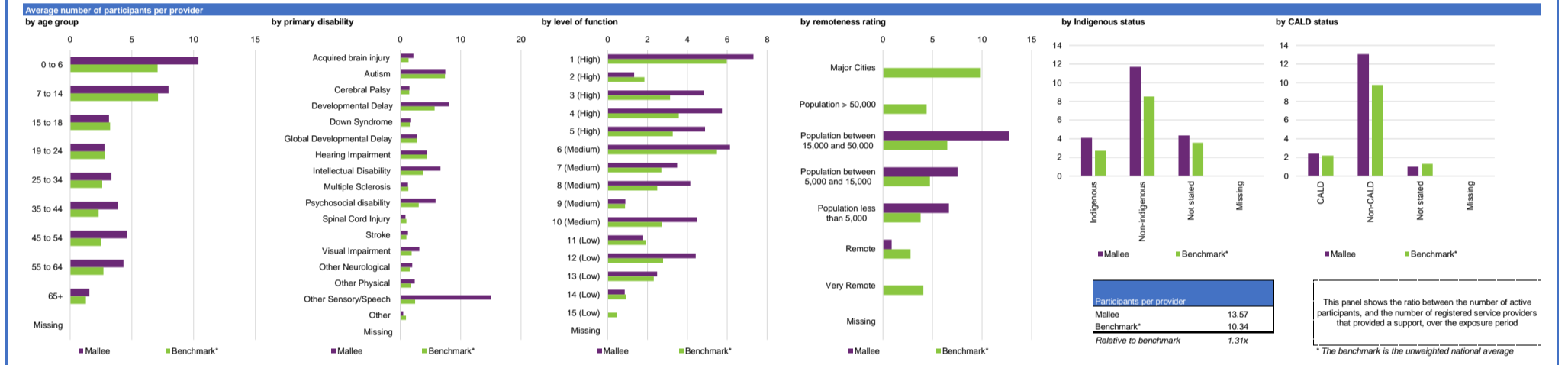
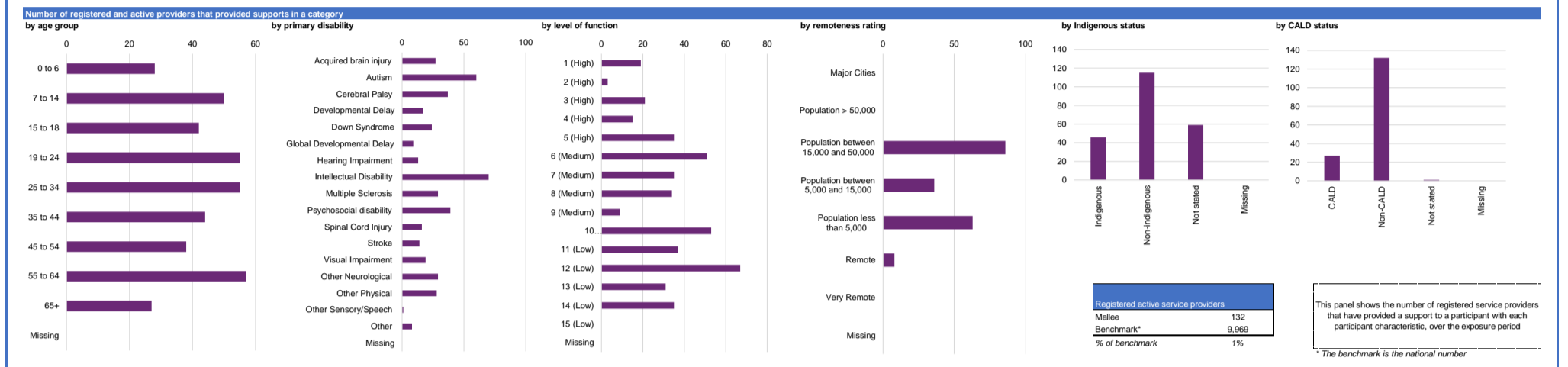


Participant profile



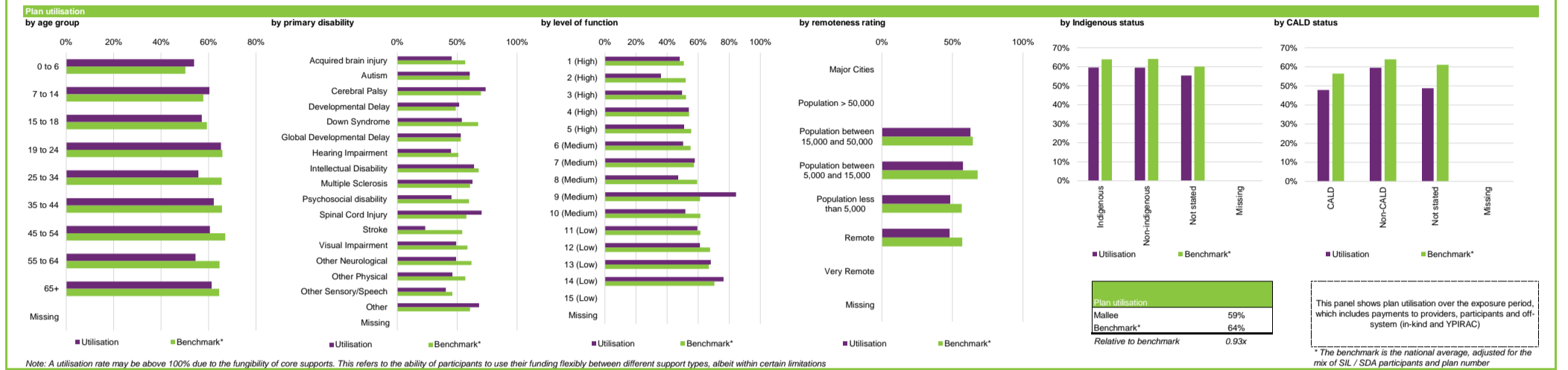
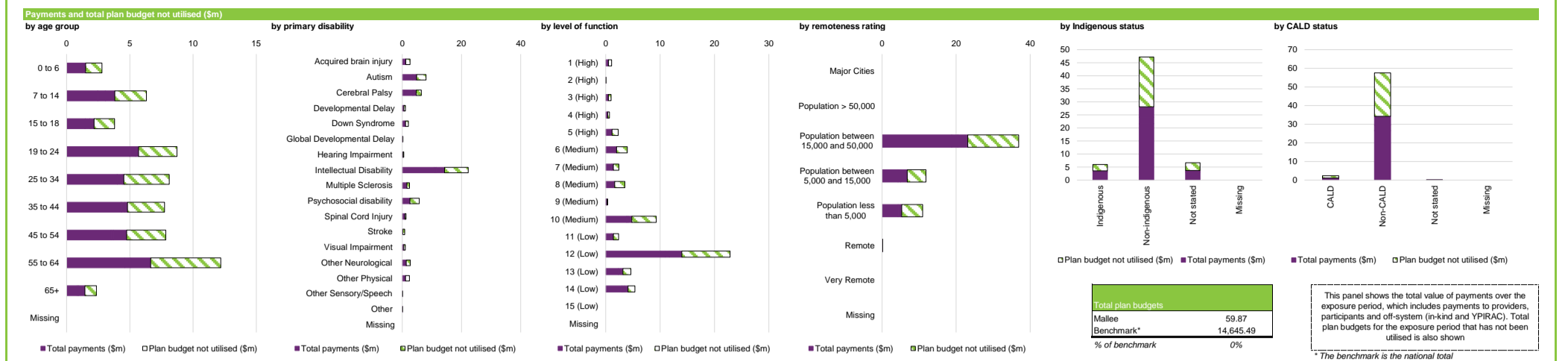
Service provider indicators



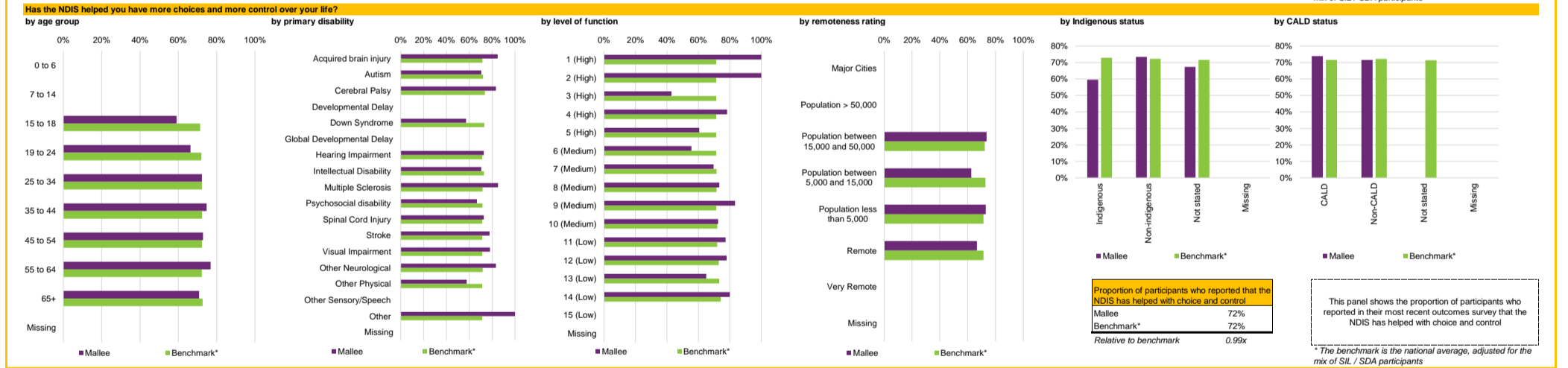
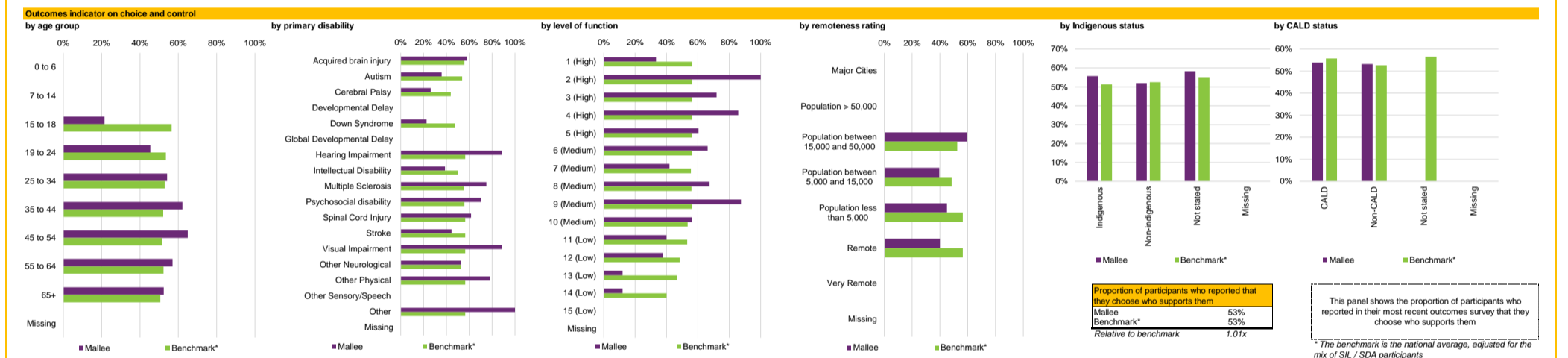
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Mallee (phase in date: 1 January 2019) | Support Category: All | All Participants

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,675	38	44.1	93%	50%	13%	1.35	0.89	66%	53%	72%
Daily Activities	1,674	42	39.9	88%	11%	16%	25.15	17.36	69%	53%	72%
Community	1,674	31	54.0	95%	6%	38%	13.50	5.60	41%	53%	72%
Transport	1,680	10	168.0	100%	0%	0%	1.43	1.35	94%	53%	72%
Core total	1,681	64	26.3	88%	12%	27%	41.43	25.20	61%	53%	72%
Capacity Building											
Daily Activities	1,775	49	36.2	91%	38%	13%	9.09	4.05	45%	53%	72%
Employment	155	15	10.3	97%	13%	25%	1.16	0.67	58%	49%	62%
Relationships	109	12	9.1	99%	0%	0%	0.63	0.14	23%	19%	69%
Social and Civic	268	13	20.6	100%	33%	0%	0.84	0.18	22%	63%	72%
Support Coordination	858	43	20.0	86%	17%	0%	2.01	1.34	67%	47%	73%
Capacity Building total	1,789	84	21.3	83%	21%	7%	14.89	7.48	50%	53%	72%
Capital											
Assistive Technology	378	42	9.0	86%	63%	0%	2.63	1.85	70%	53%	79%
Home Modifications	155	14	11.1	97%	20%	20%	0.92	0.81	89%	28%	81%
Capital total	441	45	9.8	85%	46%	8%	3.55	2.67	75%	48%	81%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,791	132	13.6	81%	20%	22%	59.87	35.35	59%	53%	72%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

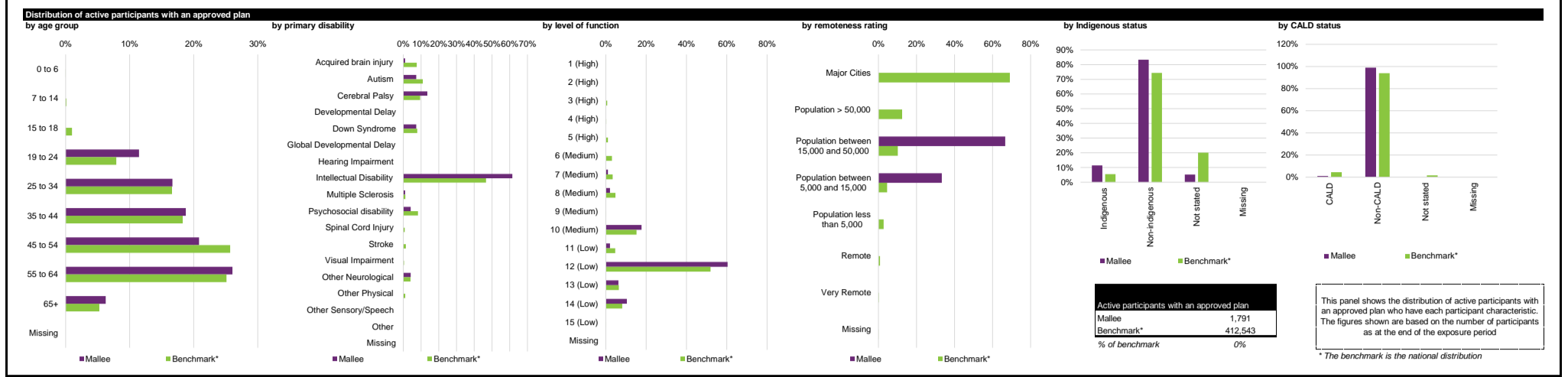
Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

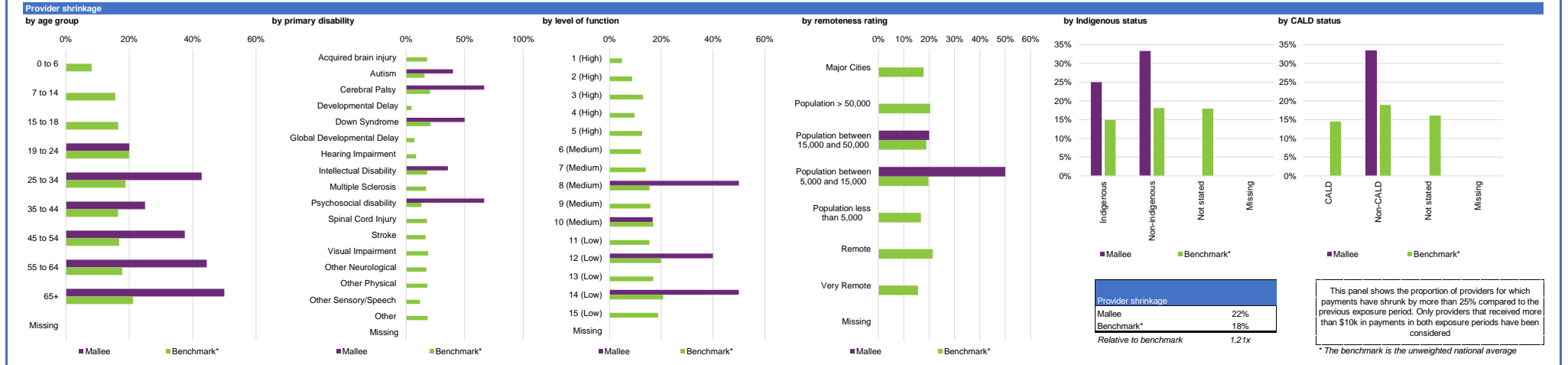
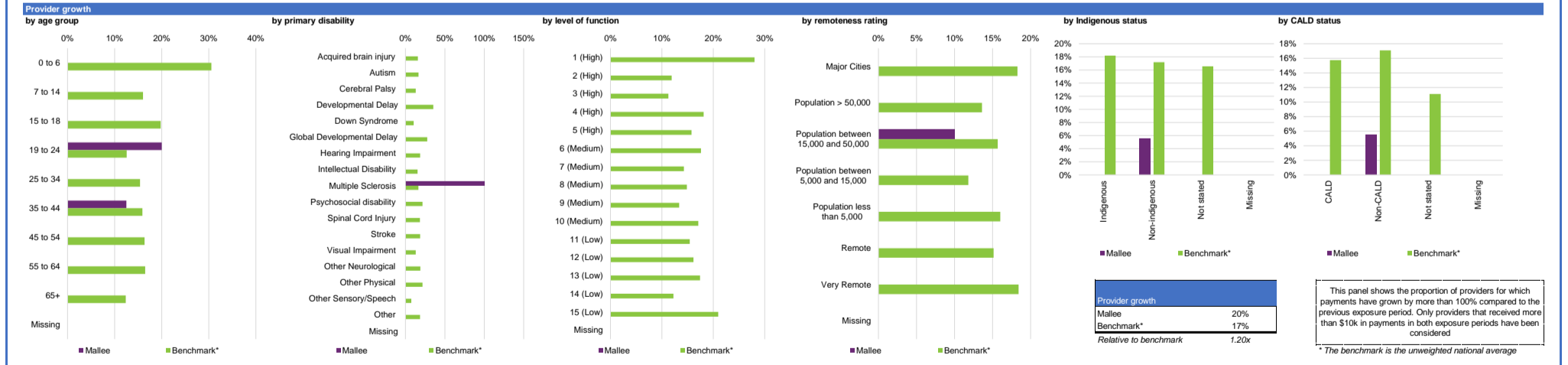
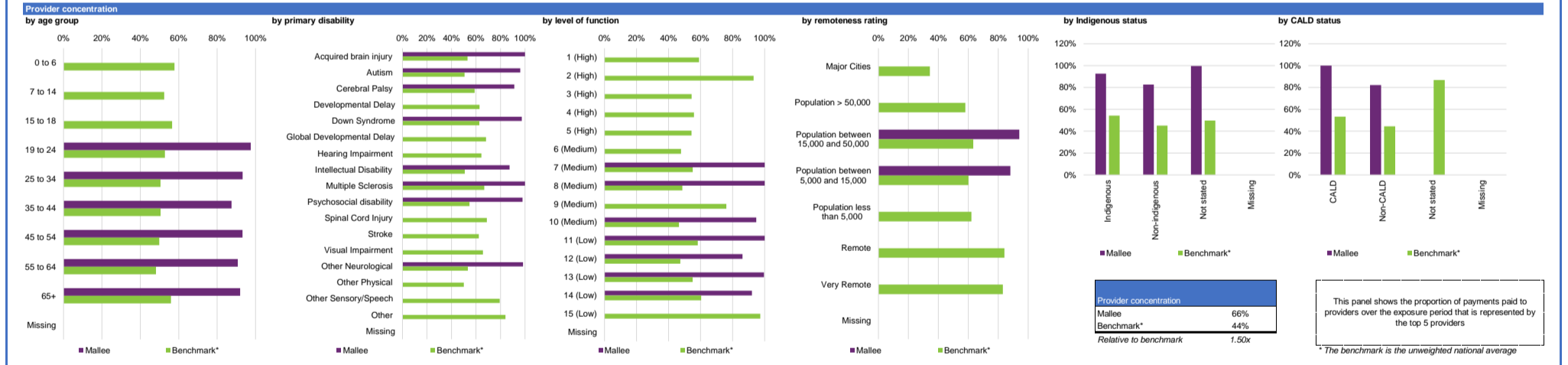
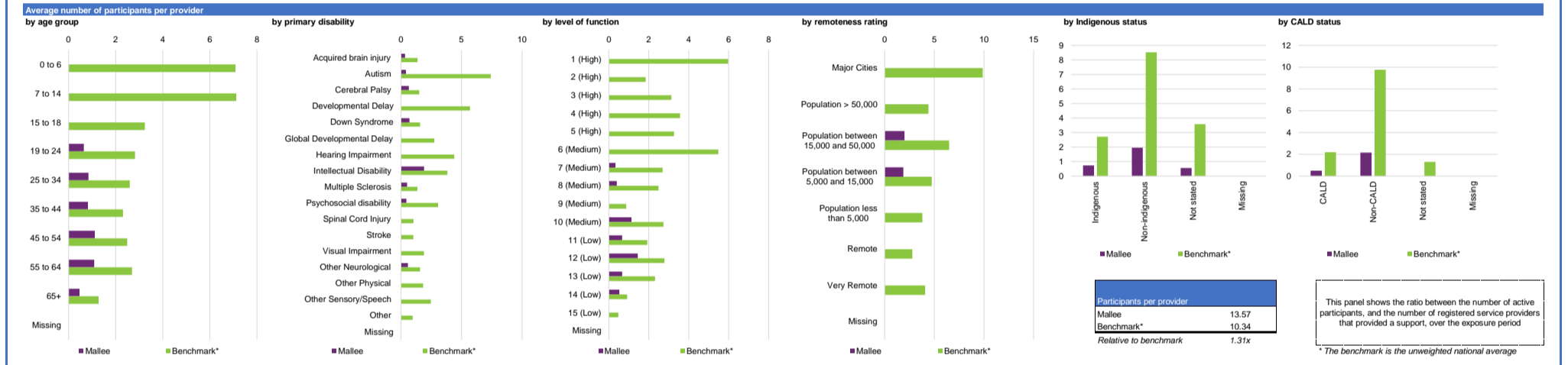
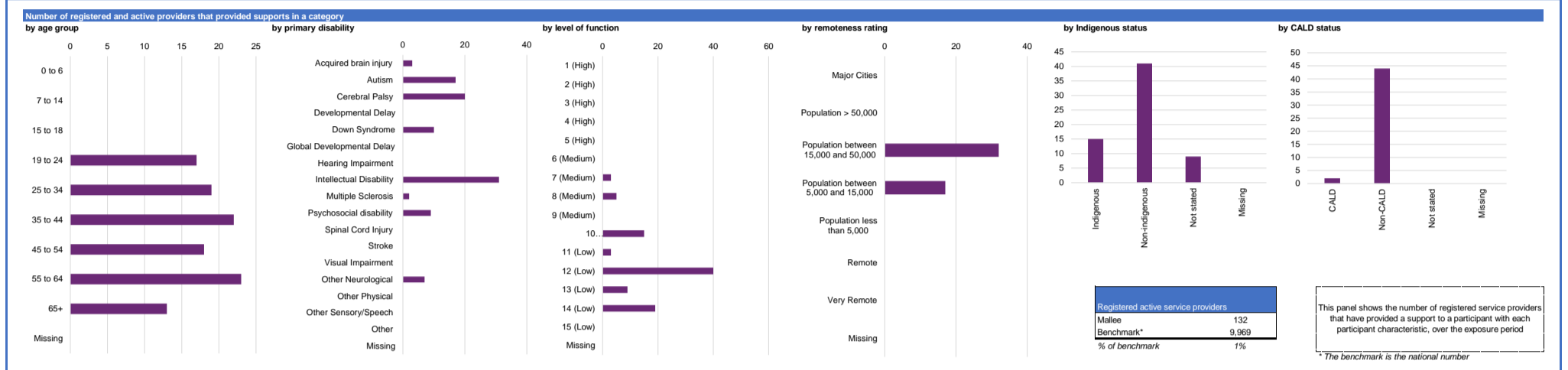
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
 The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



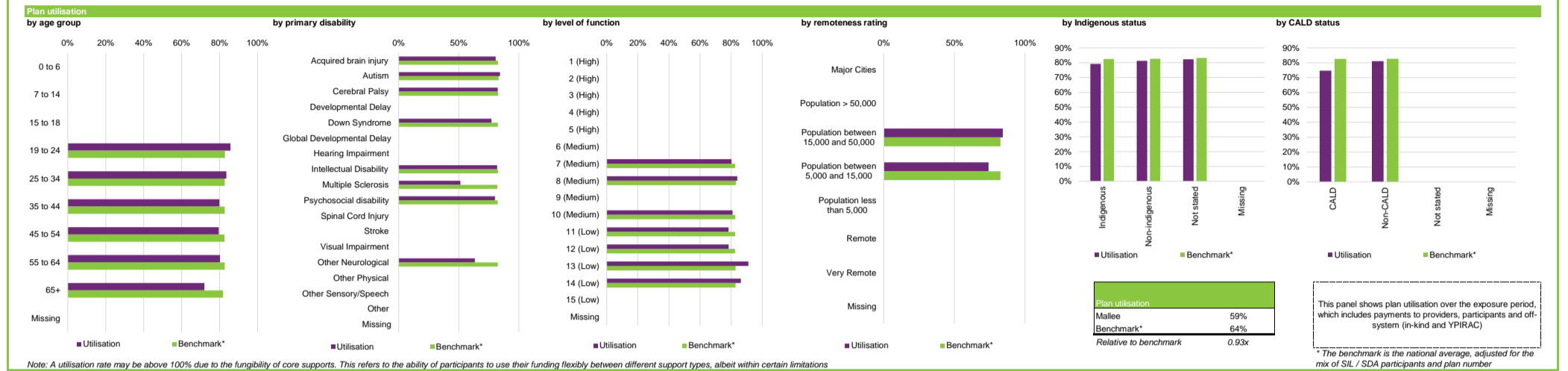
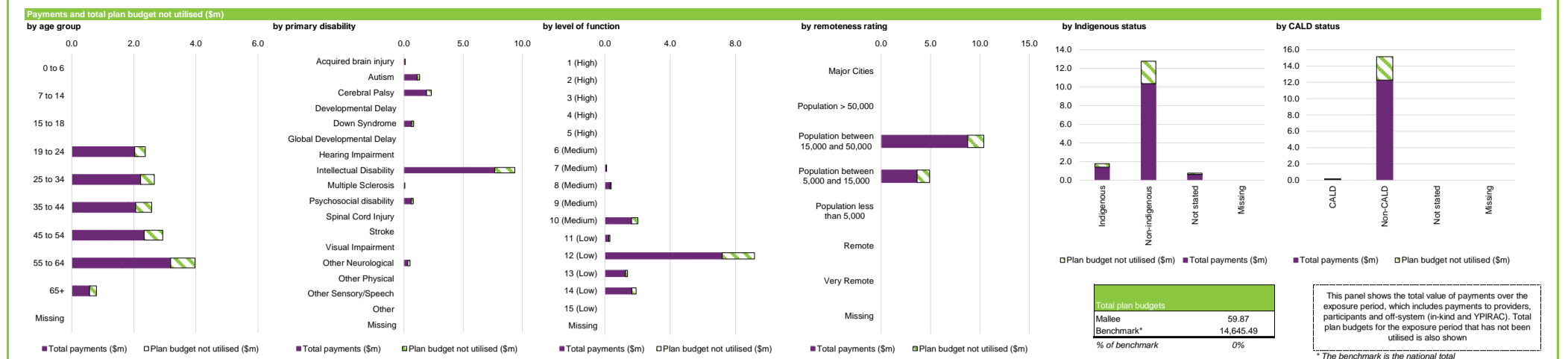
Service provider indicators



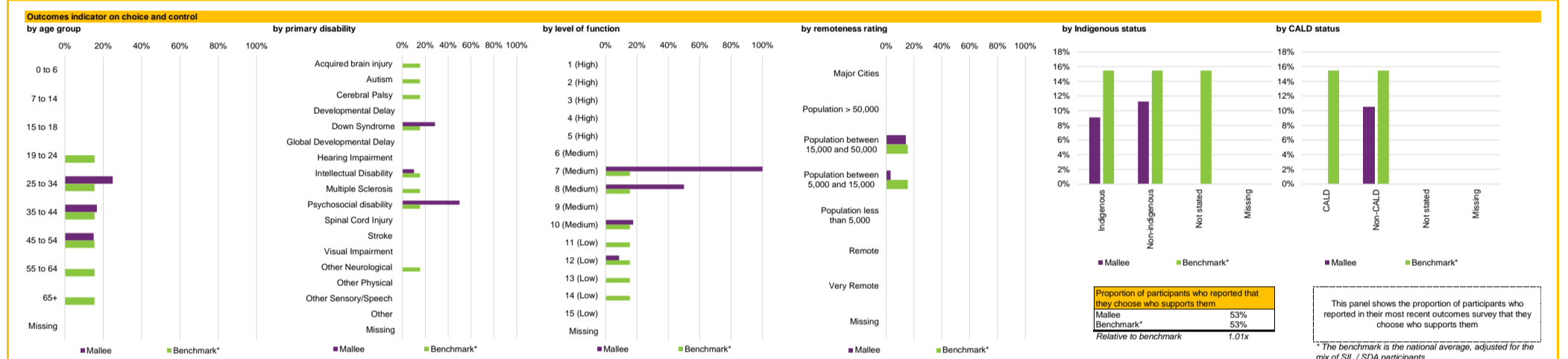
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Mallee (phase in date: 1 January 2019) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	96	15	6.4	98%	0%	0%	0.16	0.10	61%	10%	82%
Daily Activities	96	14	6.9	100%	11%	22%	10.53	10.03	95%	10%	82%
Community	96	12	8.0	100%	0%	83%	2.80	0.99	35%	10%	82%
Transport	96	3	32.0	100%	0%	0%	0.14	0.13	94%	10%	82%
Core total	96	27	3.6	98%	0%	38%	13.62	11.25	83%	10%	82%
Capacity Building											
Daily Activities	95	13	7.3	99%	20%	0%	0.41	0.15	37%	11%	82%
Employment	14	6	2.3	100%	0%	0%	0.11	0.05	48%	21%	79%
Relationships	19	6	3.2	100%	0%	0%	0.12	0.04	35%	5%	71%
Social and Civic	1	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	100%
Support Coordination	96	12	8.0	99%	0%	0%	0.25	0.20	78%	10%	82%
Capacity Building total	96	27	3.6	84%	0%	9%	0.96	0.51	52%	10%	82%
Capital											
Assistive Technology	37	12	3.1	100%	50%	0%	0.22	0.21	95%	0%	76%
Home Modifications	86	3	28.7	100%	0%	0%	0.49	0.43	88%	6%	83%
Capital total	88	14	6.3	99%	25%	0%	0.71	0.64	90%	6%	83%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	96	44	2.2	94%	6%	33%	15.30	12.40	81%	10%	82%

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

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Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

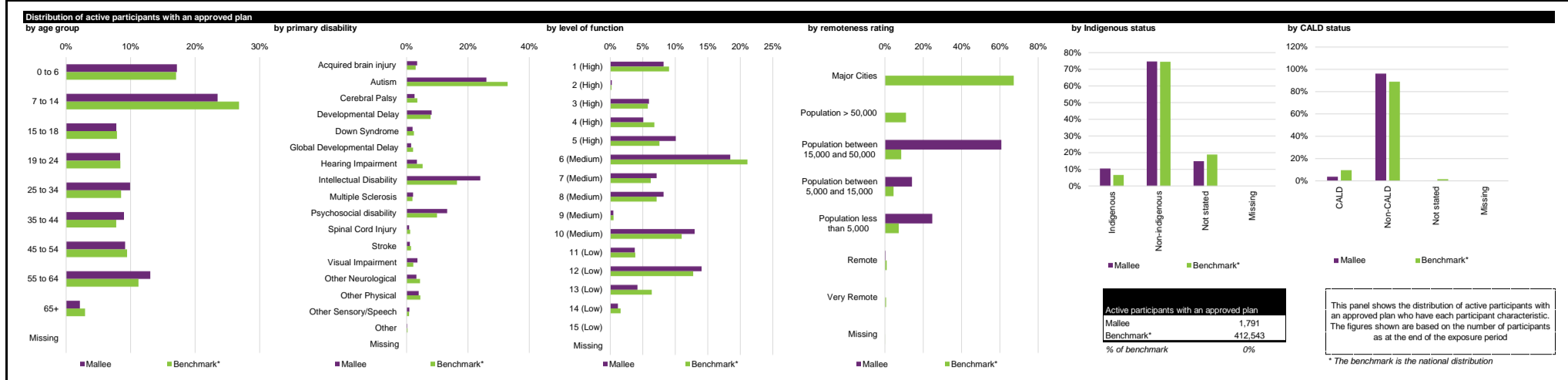
Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration

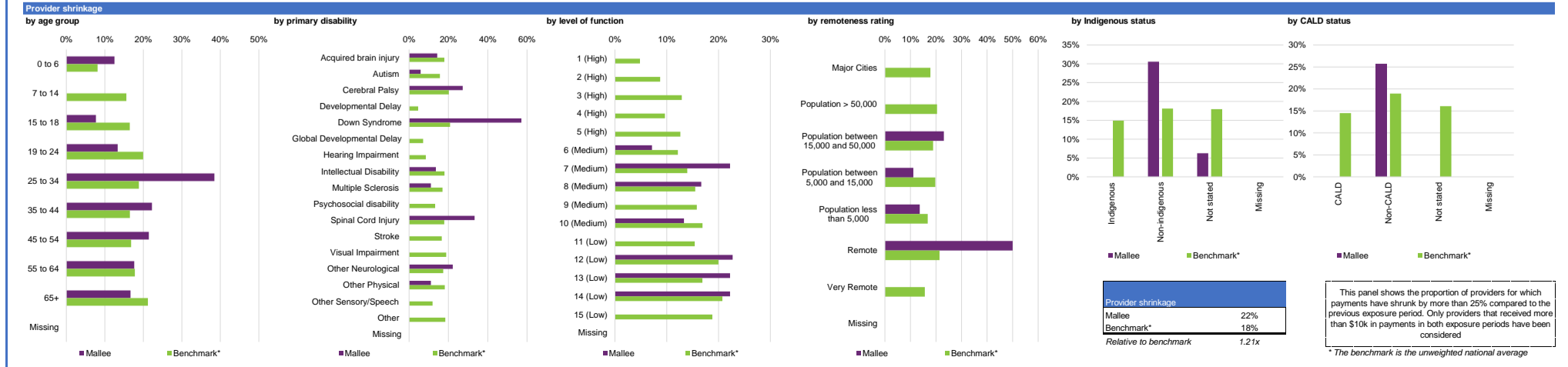
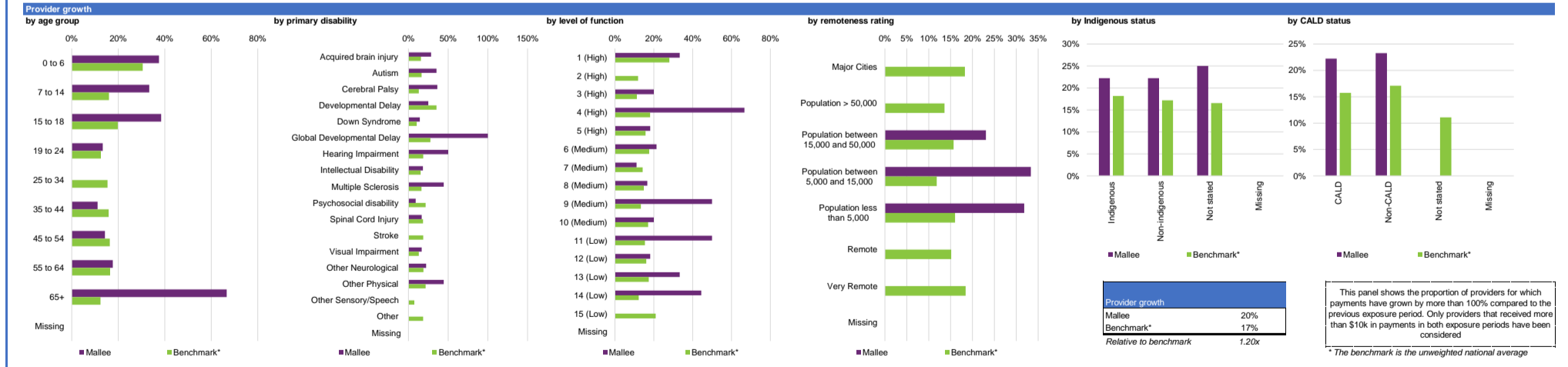
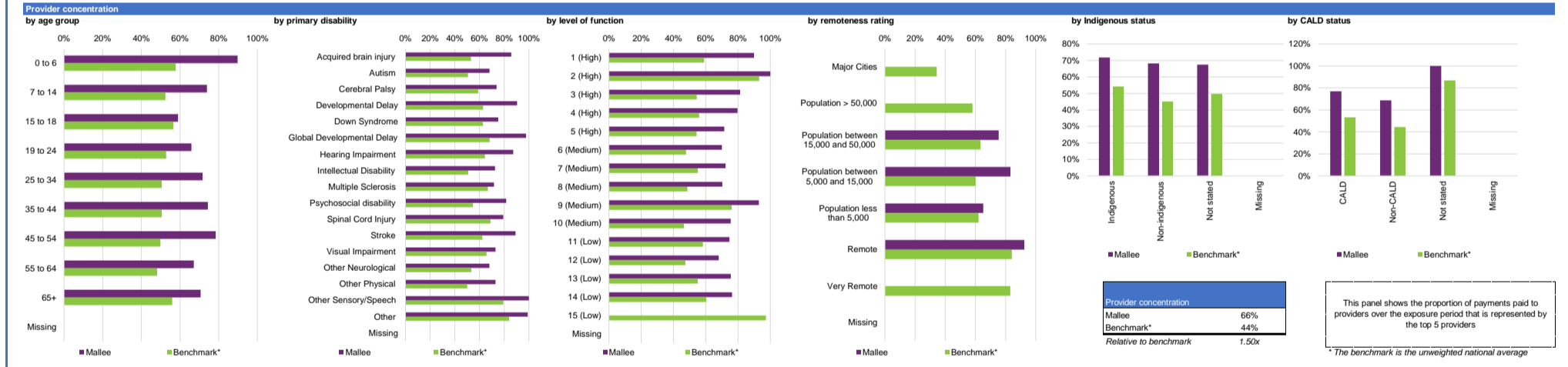
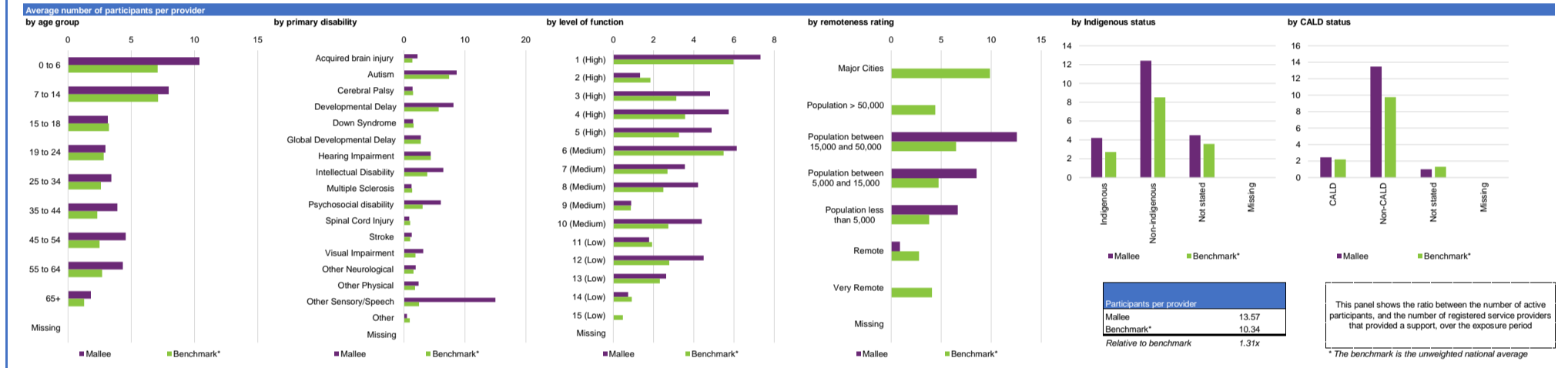
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Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



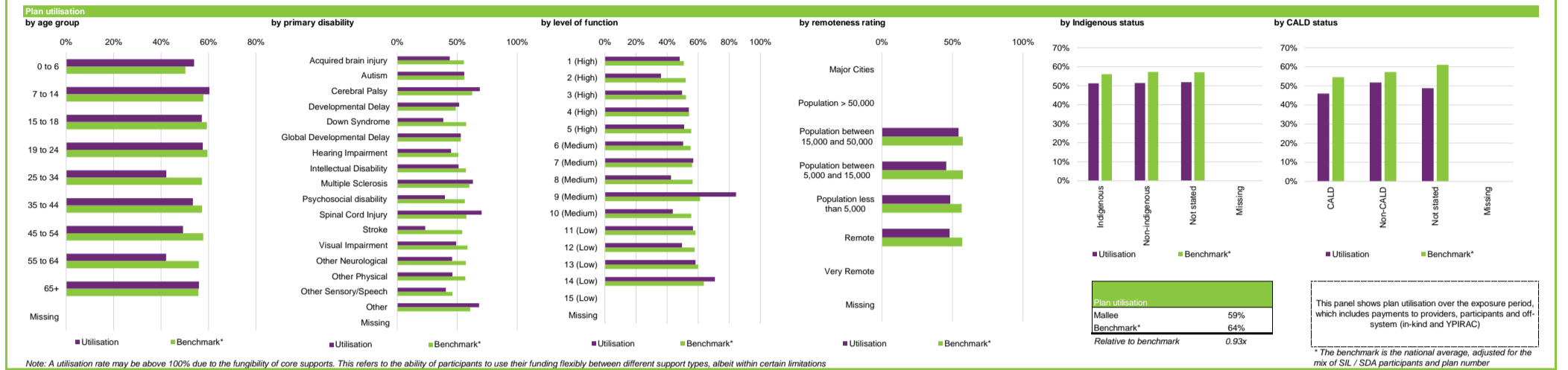
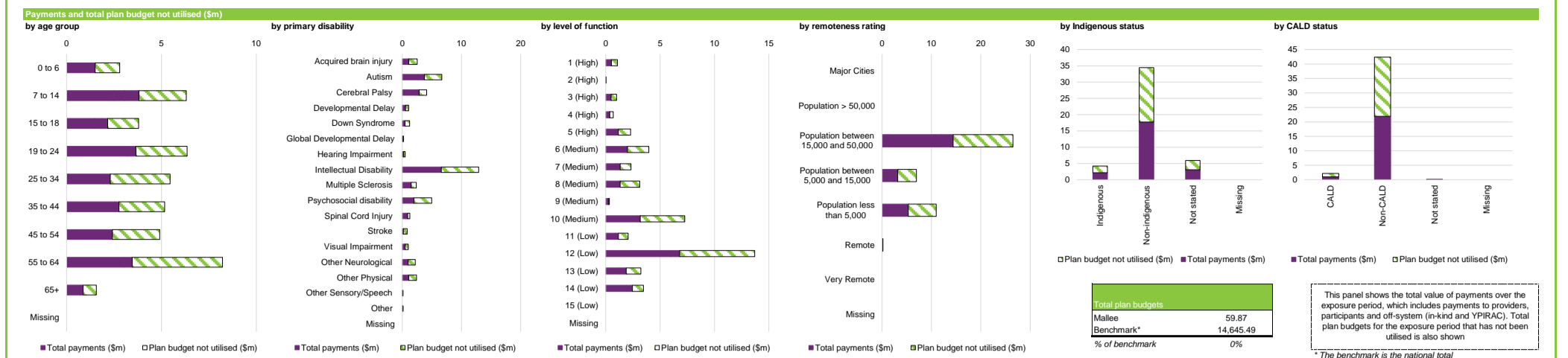
Service provider indicators



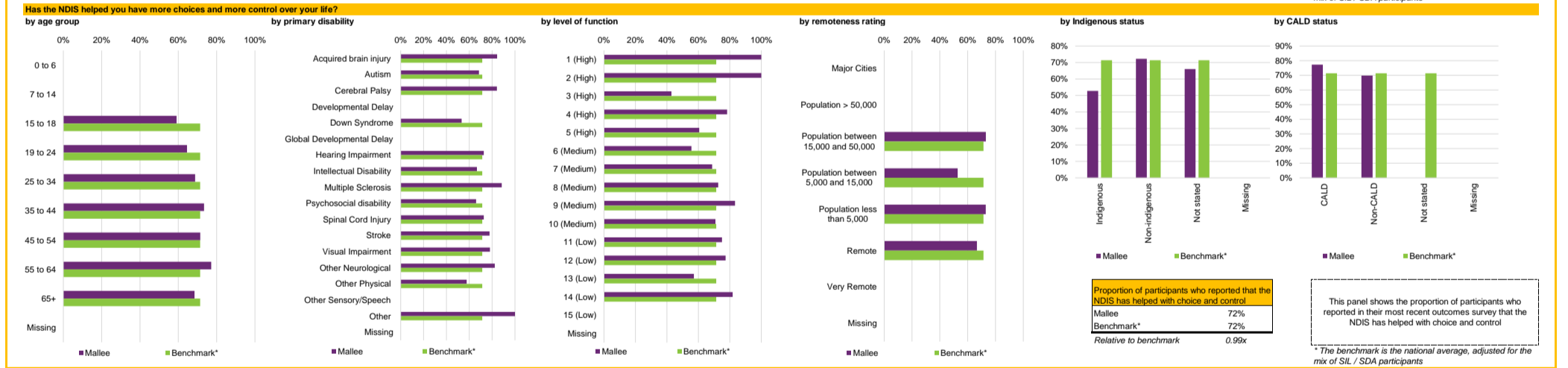
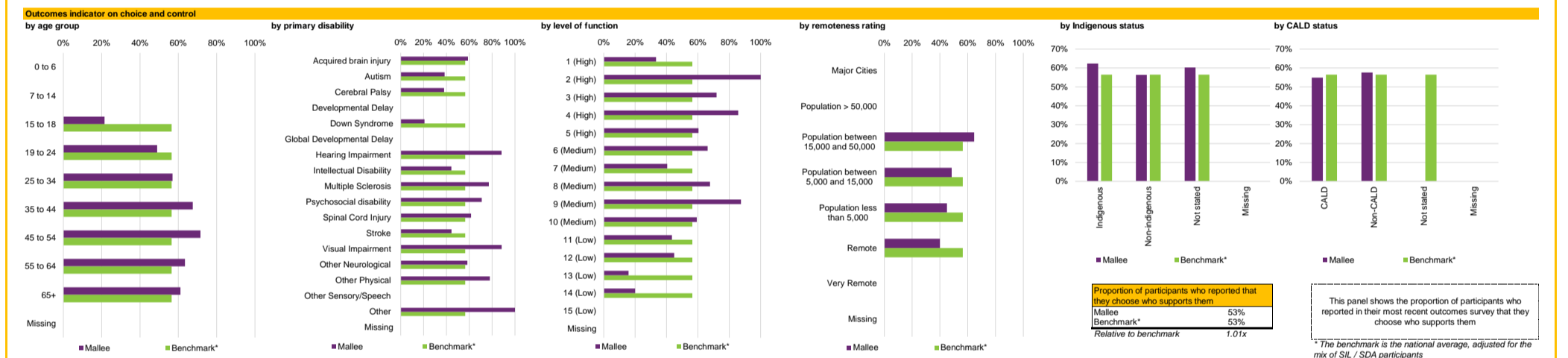
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Mallee (phase in date: 1 January 2019) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,579	35	45.1	94%	57%	0%	1.19	0.79	66%	57%	71%
Daily Activities	1,578	37	42.6	92%	14%	14%	14.62	7.33	50%	57%	71%
Community	1,578	31	50.9	95%	6%	38%	10.70	4.61	43%	57%	71%
Transport	1,584	10	158.4	100%	0%	0%	1.29	1.22	95%	57%	70%
Core total	1,585	56	28.3	92%	19%	24%	27.80	13.95	50%	57%	70%
Capacity Building											
Daily Activities	1,680	48	35.0	90%	31%	19%	8.67	3.89	45%	57%	70%
Employment	141	15	9.4	97%	13%	25%	1.05	0.62	59%	52%	58%
Relationships	90	10	9.0	100%	0%	0%	0.51	0.10	20%	26%	68%
Social and Civic	267	13	20.5	100%	33%	0%	0.84	0.18	22%	64%	72%
Support Coordination	762	41	18.6	85%	17%	8%	1.76	1.15	65%	53%	71%
Capacity Building total	1,693	80	21.2	84%	21%	18%	13.92	6.98	50%	57%	70%
Capital											
Assistive Technology	341	41	8.3	86%	71%	0%	2.41	1.64	68%	61%	80%
Home Modifications	69	12	5.8	99%	33%	33%	0.43	0.39	90%	60%	78%
Capital total	353	43	8.2	84%	60%	10%	2.84	2.03	71%	61%	80%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,695	122	13.9	83%	23%	25%	44.57	22.96	52%	57%	70%

Note: Only the major support categories are shown.
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Indicator definitions

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