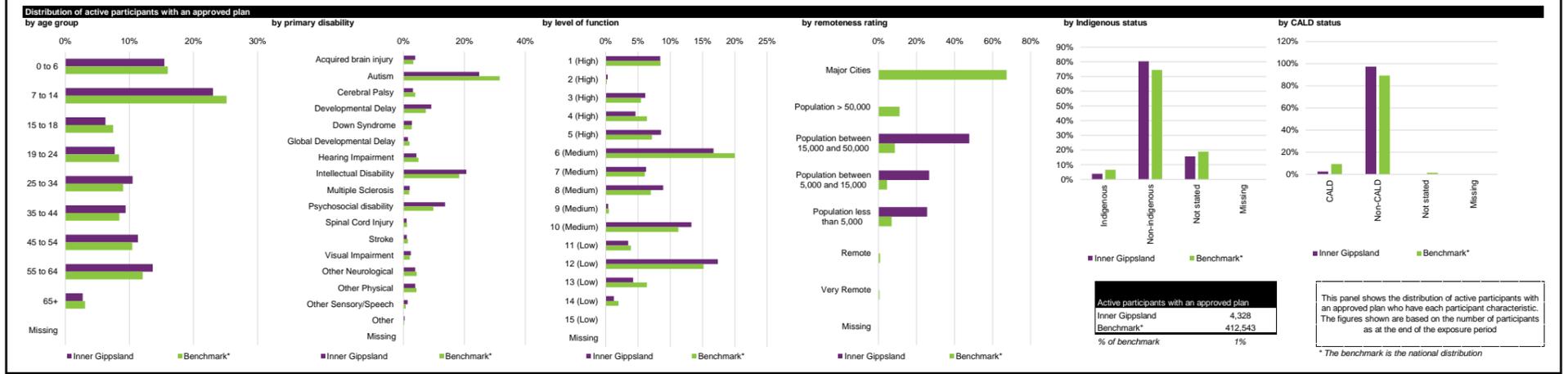
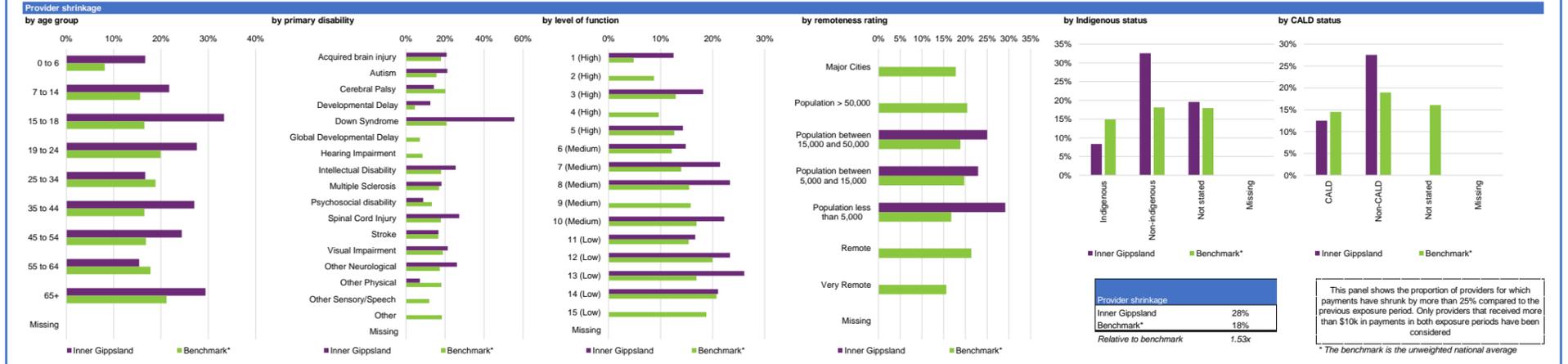
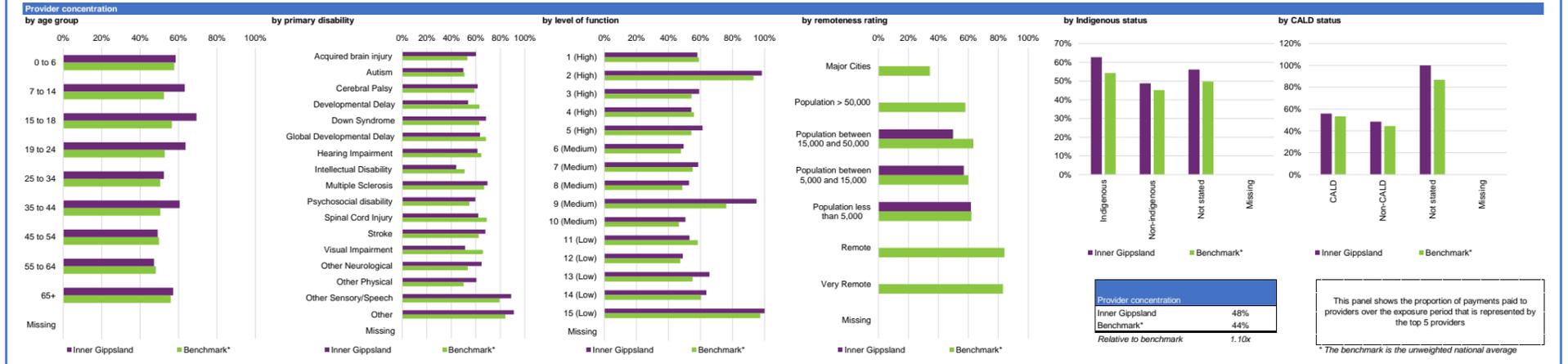
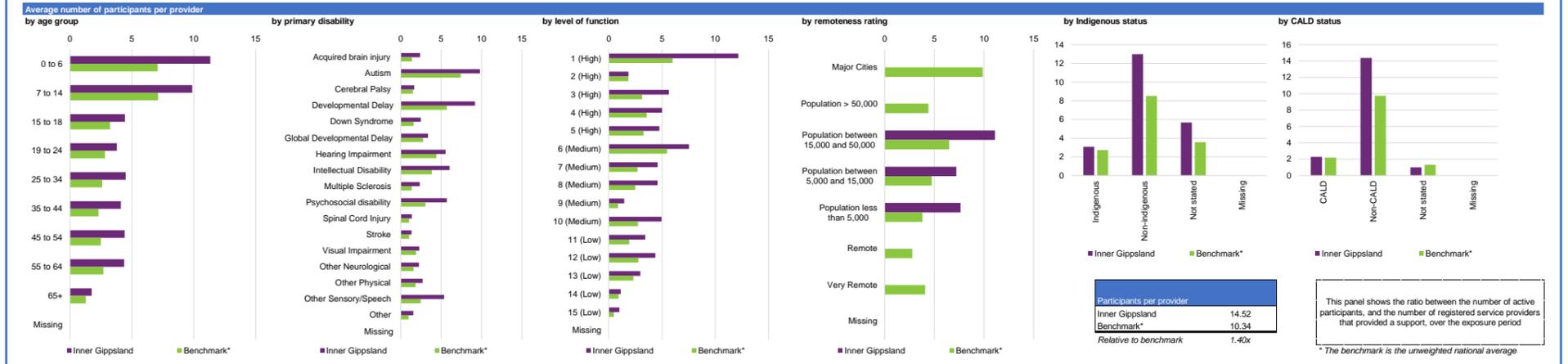
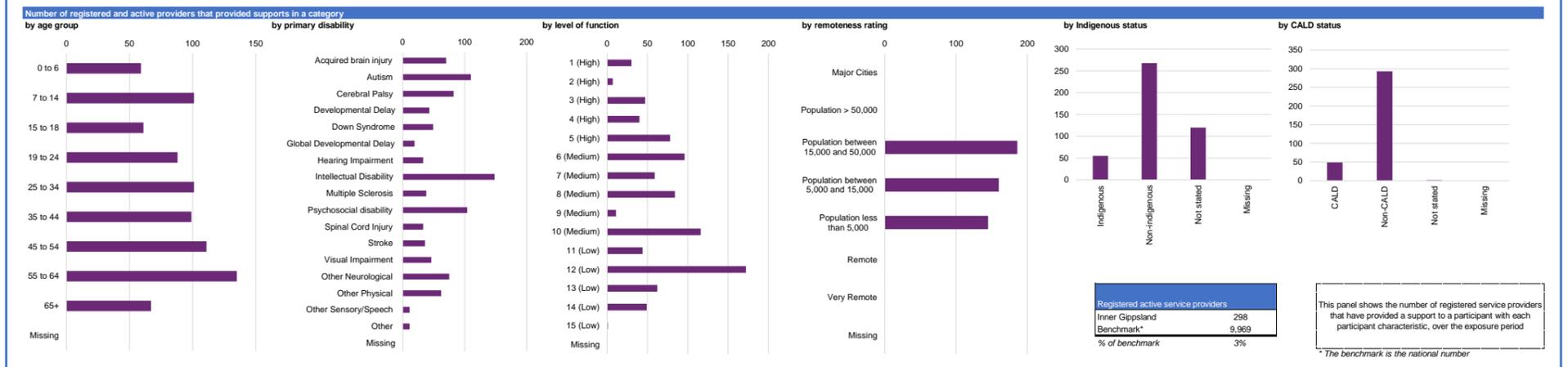


Participant profile



Service provider indicators



Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Inner Gippsland (phase in date: 1 October 2017) | Support Category: All | All Participants

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,100	88	46.6	77%	30%	20%	3.18	1.87	59%	61%	72%
Daily Activities	4,105	102	40.2	78%	29%	10%	50.73	39.00	77%	61%	72%
Community	4,104	78	52.6	74%	8%	38%	33.34	11.56	35%	61%	72%
Transport	4,105	33	124.4	82%	0%	25%	3.57	3.51	98%	61%	72%
Core total	4,126	156	26.4	74%	12%	19%	90.82	55.94	62%	61%	72%
Capacity Building											
Daily Activities	4,073	112	36.4	80%	36%	8%	20.42	9.20	45%	61%	71%
Employment	176	12	14.7	99%	0%	14%	1.39	0.80	57%	63%	75%
Relationships	203	35	5.8	77%	17%	50%	1.17	0.42	36%	18%	68%
Social and Civic	592	30	19.7	82%	0%	25%	1.75	0.35	20%	65%	63%
Support Coordination	1,748	100	17.5	71%	20%	16%	3.89	2.57	66%	56%	66%
Capacity Building total	4,251	209	20.3	66%	16%	17%	30.90	15.21	49%	62%	72%
Capital											
Assistive Technology	839	71	11.8	73%	40%	30%	4.97	2.79	56%	63%	76%
Home Modifications	325	20	16.3	90%	0%	25%	1.34	1.02	76%	47%	77%
Capital total	948	79	12.0	68%	35%	30%	6.31	3.81	60%	58%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,328	298	14.5	67%	16%	28%	128.03	74.97	59%	62%	72%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

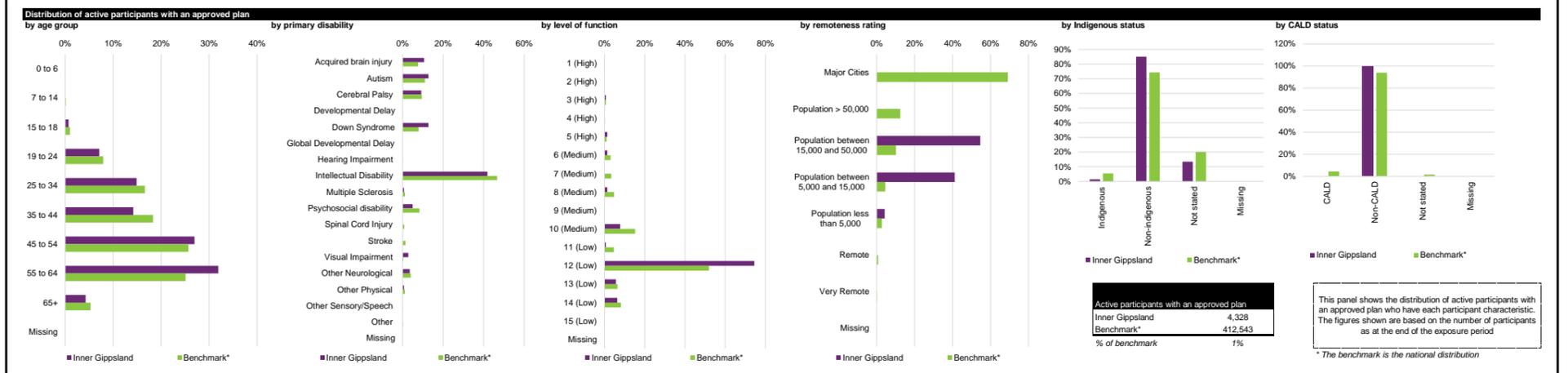
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

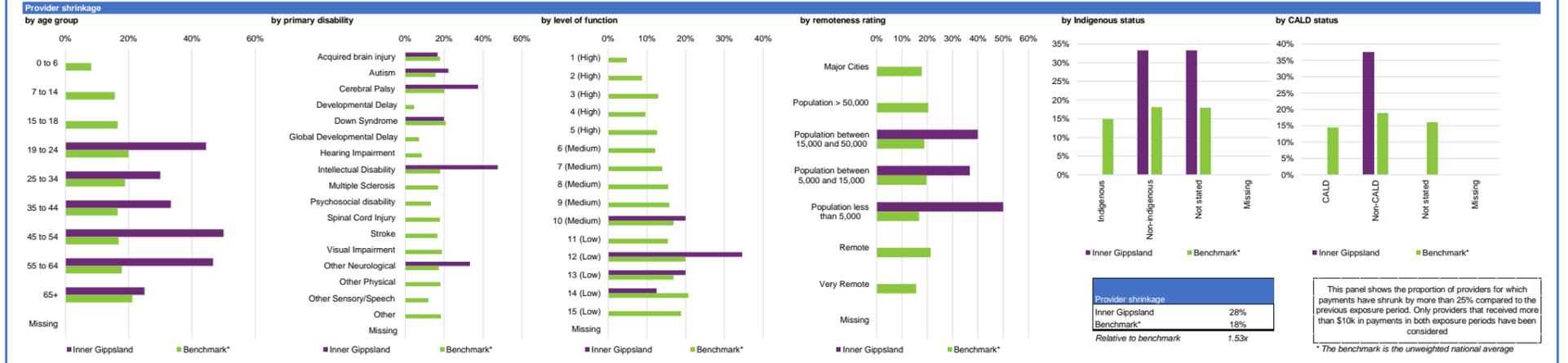
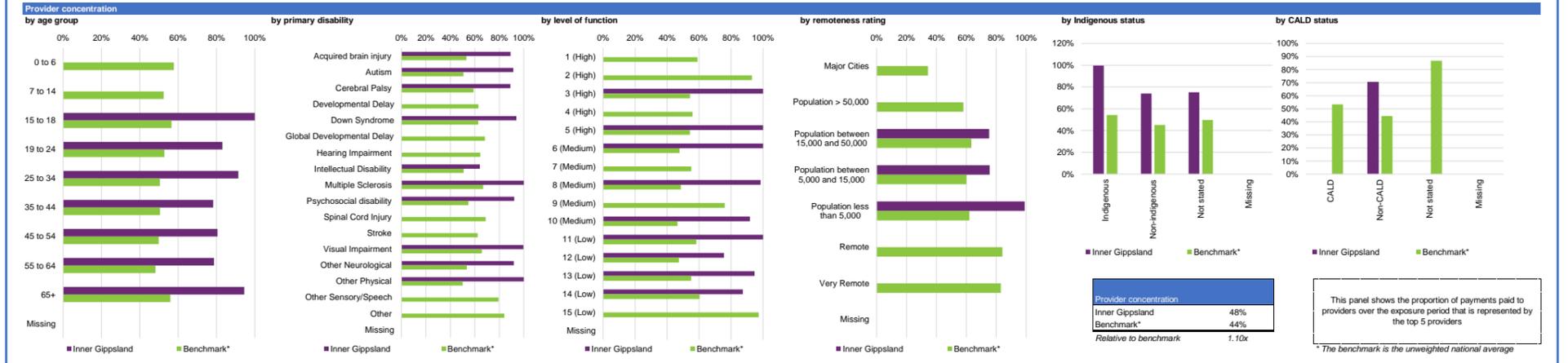
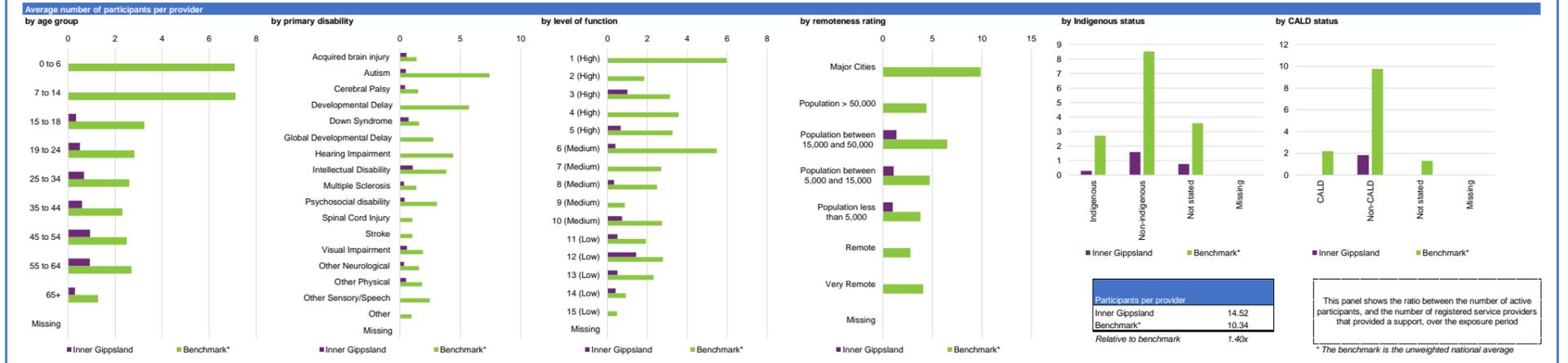
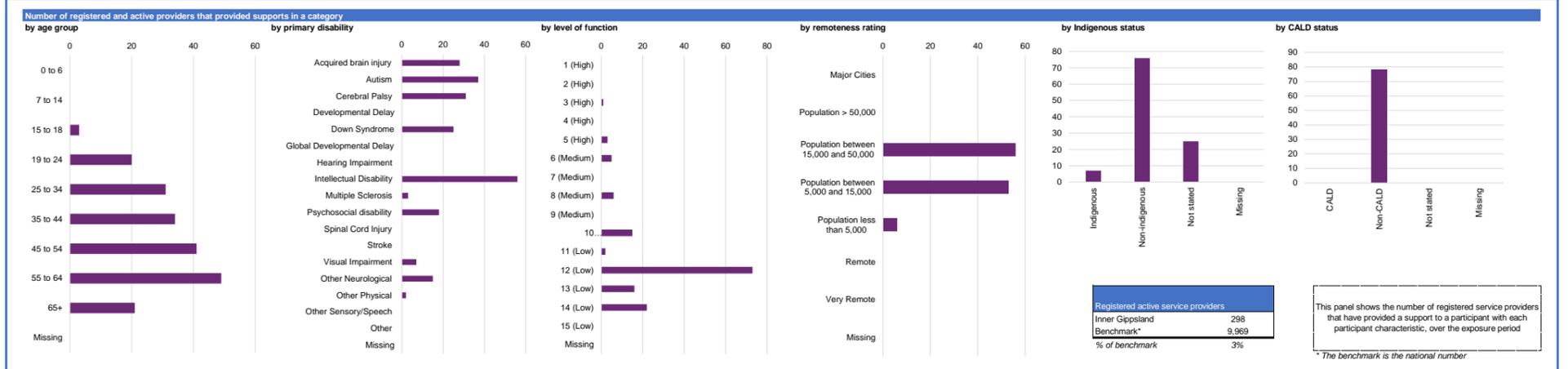
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



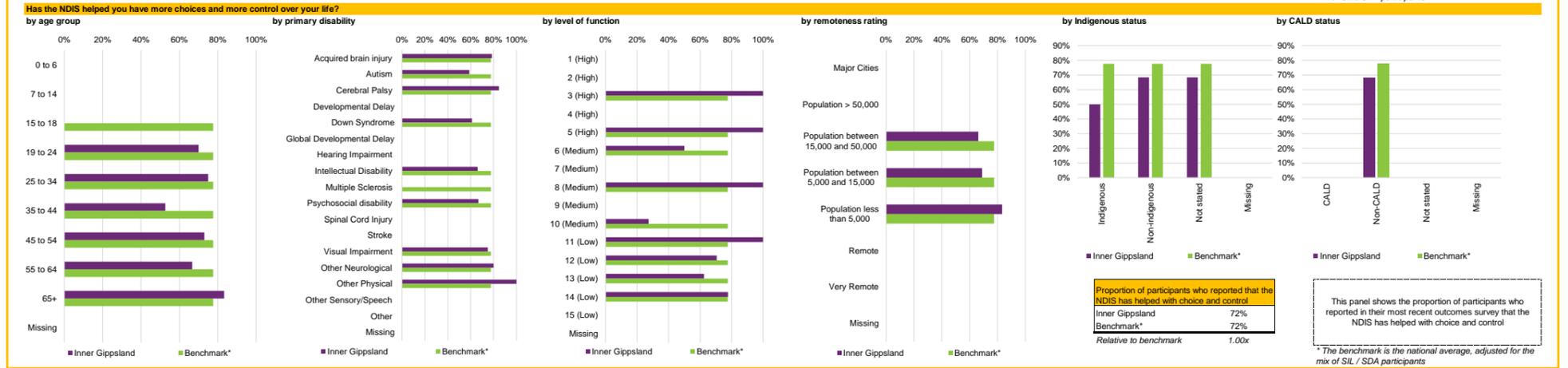
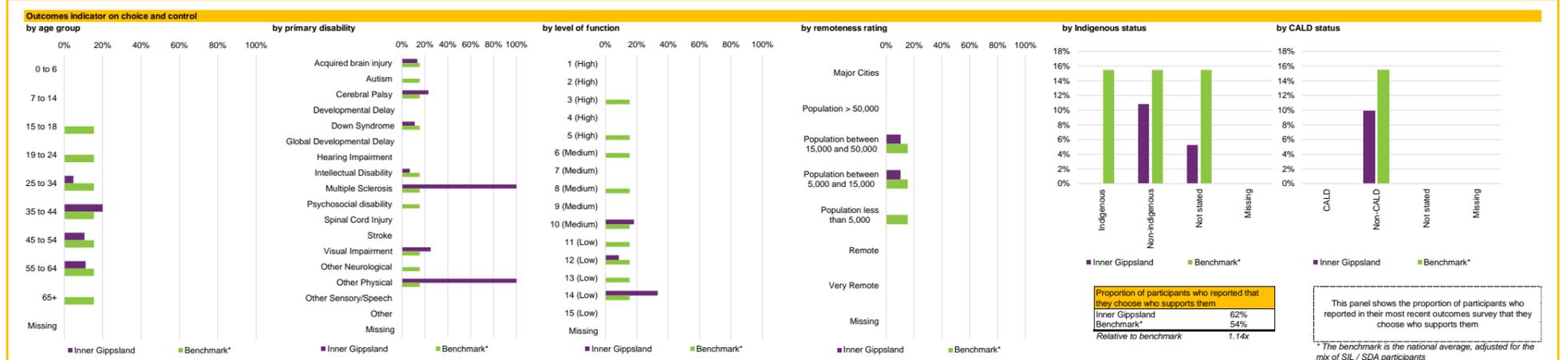
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Inner Gippsland (phase in date: 1 October 2017) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	141	19	7.4	93%	0%	0%	0.22	0.09	38%	10%	68%
Daily Activities	141	21	6.7	99%	25%	0%	16.25	15.57	96%	10%	68%
Community	141	24	5.9	82%	6%	65%	4.33	0.94	22%	10%	68%
Transport	141	7	20.1	100%	0%	0%	0.21	0.13	63%	10%	68%
Core total	141	40	3.5	92%	17%	39%	21.01	16.72	80%	10%	68%
Capacity Building											
Daily Activities	140	32	4.4	87%	20%	20%	0.63	0.25	39%	10%	68%
Employment	4	1	4.0	100%	0%	100%	0.03	0.02	54%	25%	100%
Relationships	48	16	3.0	91%	0%	33%	0.34	0.14	42%	6%	67%
Social and Civic	2	0	0.0	0%	0%	0%	0.01	0.00	0%	0%	50%
Support Coordination	141	25	5.6	82%	0%	22%	0.44	0.32	74%	10%	68%
Capacity Building total	141	61	2.3	61%	6%	24%	1.55	0.81	52%	10%	68%
Capital											
Assistive Technology	66	14	4.7	99%	0%	0%	0.37	0.20	54%	12%	67%
Home Modifications	134	2	67.0	100%	0%	0%	0.72	0.54	74%	10%	69%
Capital total	134	16	8.4	98%	0%	0%	1.09	0.74	67%	10%	69%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	141	78	1.8	86%	16%	38%	23.66	18.27	77%	10%	68%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

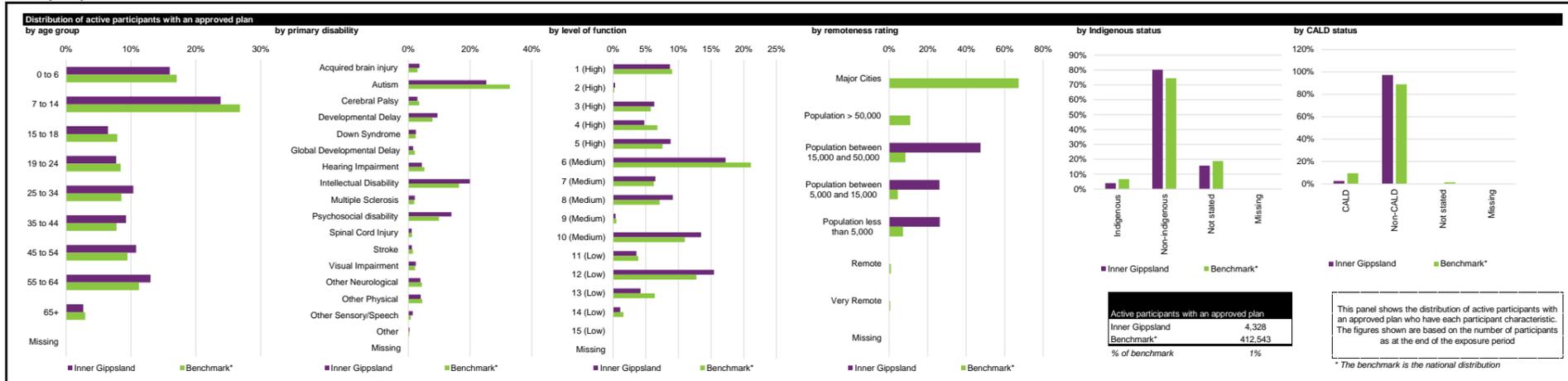
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

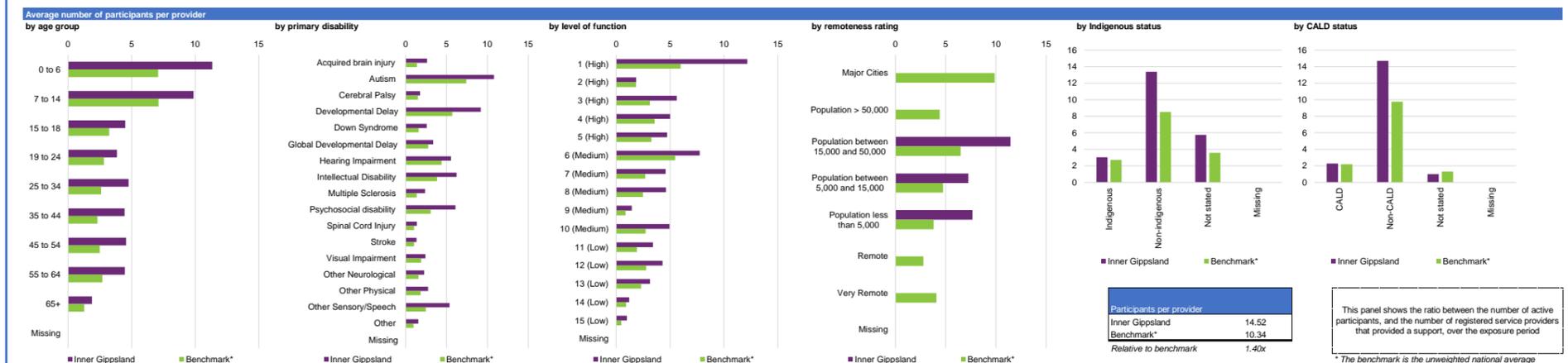
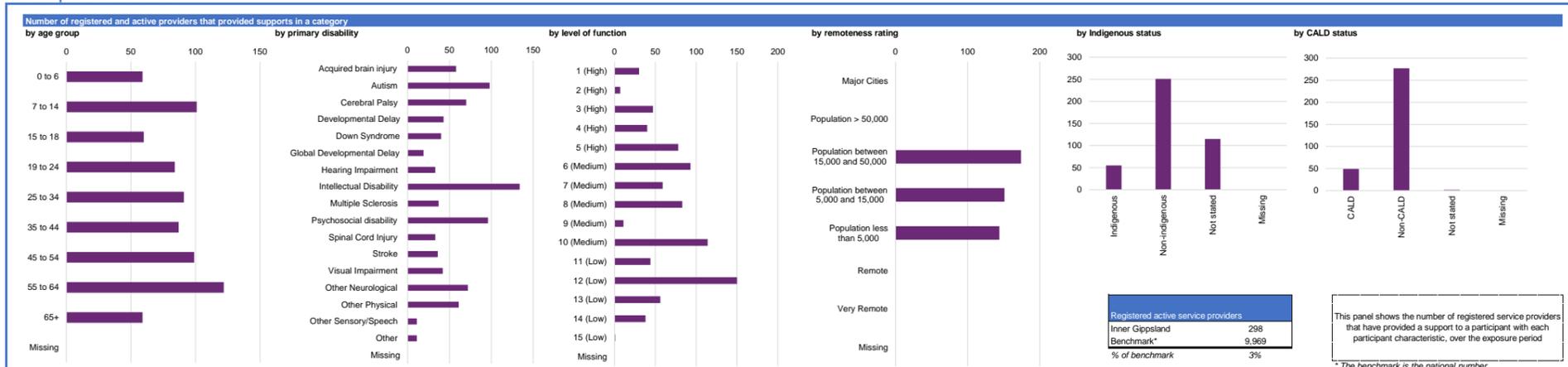
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Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

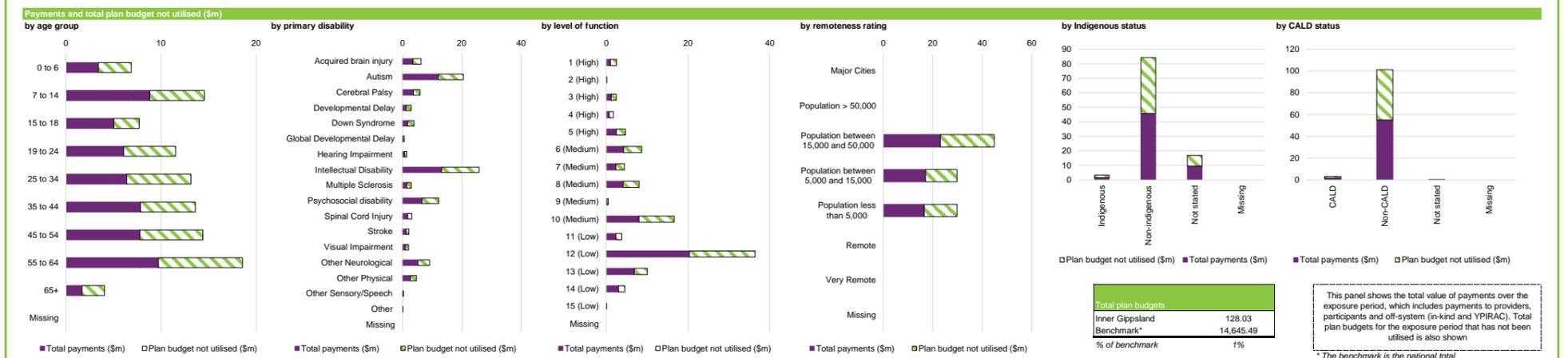
Participant profile



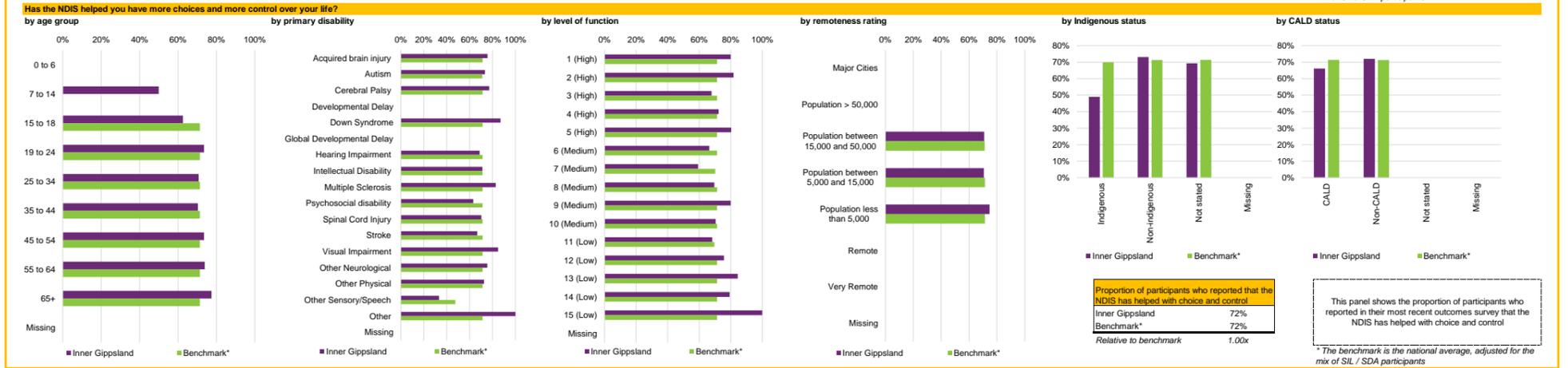
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,959	83	47.7	77%	30%	20%	2.95	1.79	61%	64%	72%
Daily Activities	3,964	95	41.7	84%	26%	16%	34.47	23.43	68%	64%	72%
Community	3,963	75	52.8	75%	6%	34%	29.02	10.62	37%	64%	72%
Transport	3,964	32	123.9	82%	0%	50%	3.36	3.38	100%	64%	72%
Core total	3,985	145	27.5	80%	11%	28%	69.81	39.22	56%	64%	72%
Capacity Building											
Daily Activities	3,933	104	37.8	81%	38%	8%	19.79	8.95	45%	64%	71%
Employment	172	12	14.3	99%	0%	14%	1.36	0.78	57%	64%	74%
Relationships	155	26	6.0	89%	0%	33%	0.83	0.27	33%	26%	70%
Social and Civic	590	30	19.7	82%	0%	25%	1.74	0.35	20%	65%	63%
Support Coordination	1,607	99	16.2	73%	1%	18%	3.46	2.25	65%	61%	65%
Capacity Building total	4,110	196	21.0	67%	17%	17%	29.35	14.40	49%	65%	72%
Capital											
Assistive Technology	773	68	11.4	71%	37%	32%	4.59	2.59	56%	68%	77%
Home Modifications	191	18	10.6	95%	0%	33%	0.62	0.48	78%	74%	85%
Capital total	814	74	11.0	67%	33%	33%	5.21	3.08	59%	68%	78%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,187	282	14.8	72%	13%	33%	104.37	56.69	54%	65%	72%

Note: Only the major support categories are shown.
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Indicator definitions

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