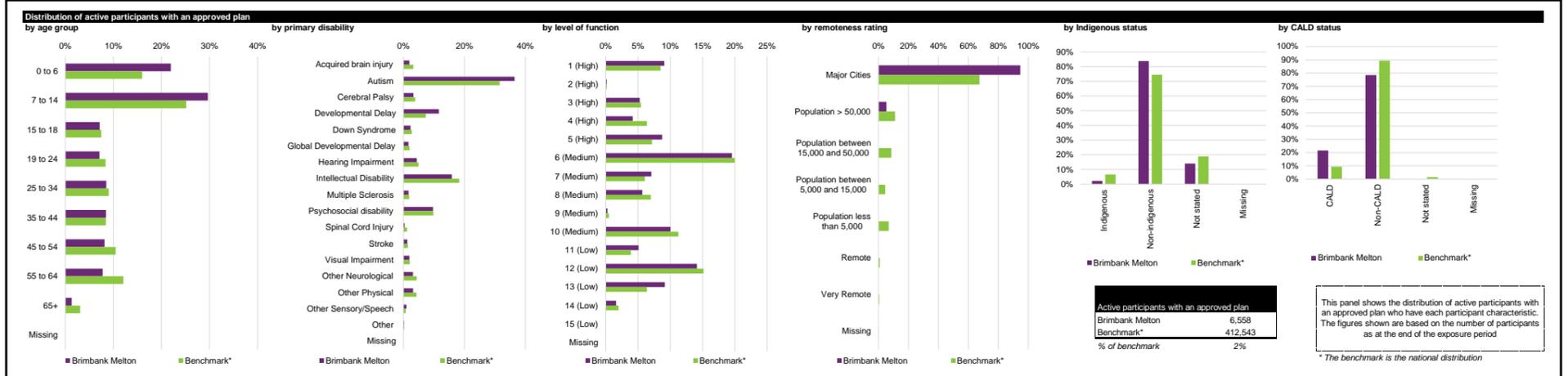
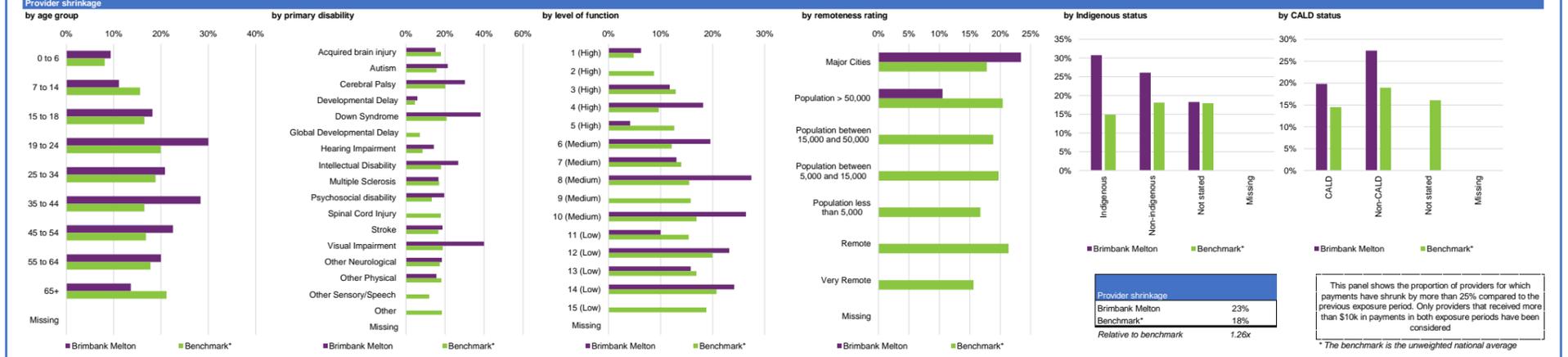
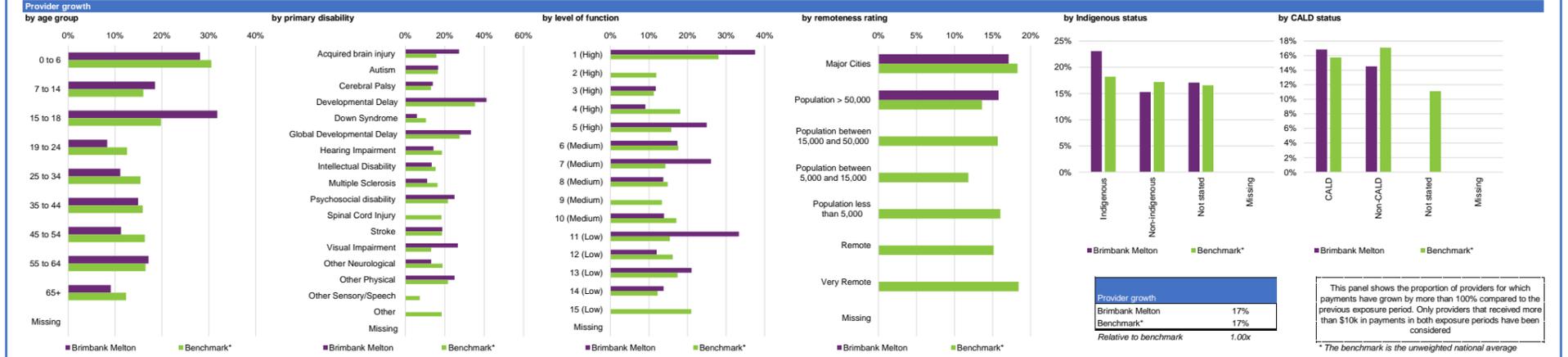
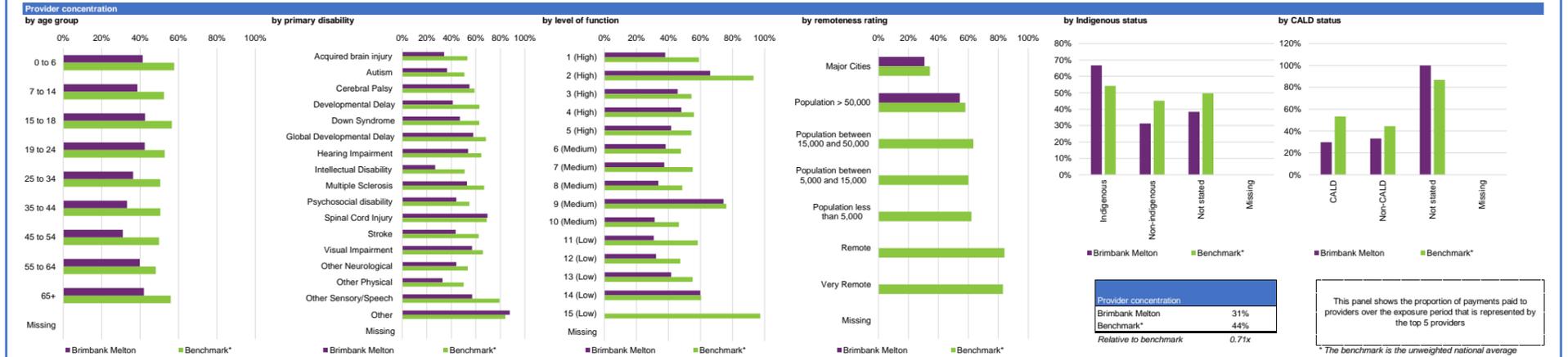
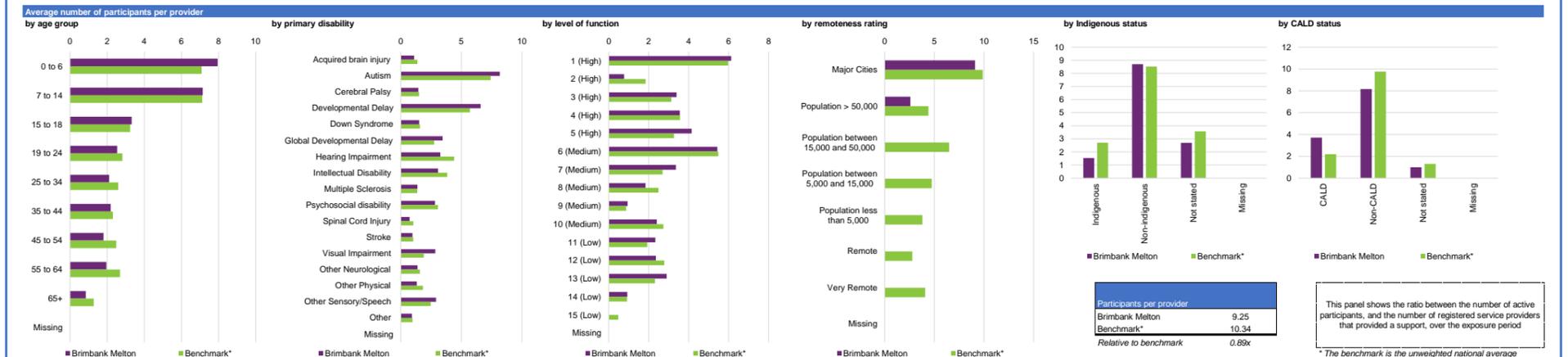
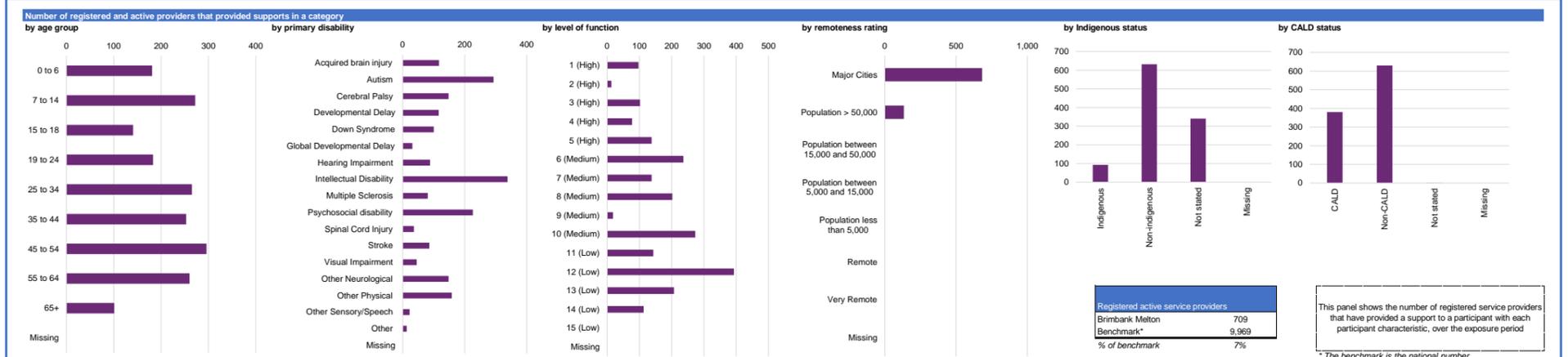


Participant profile



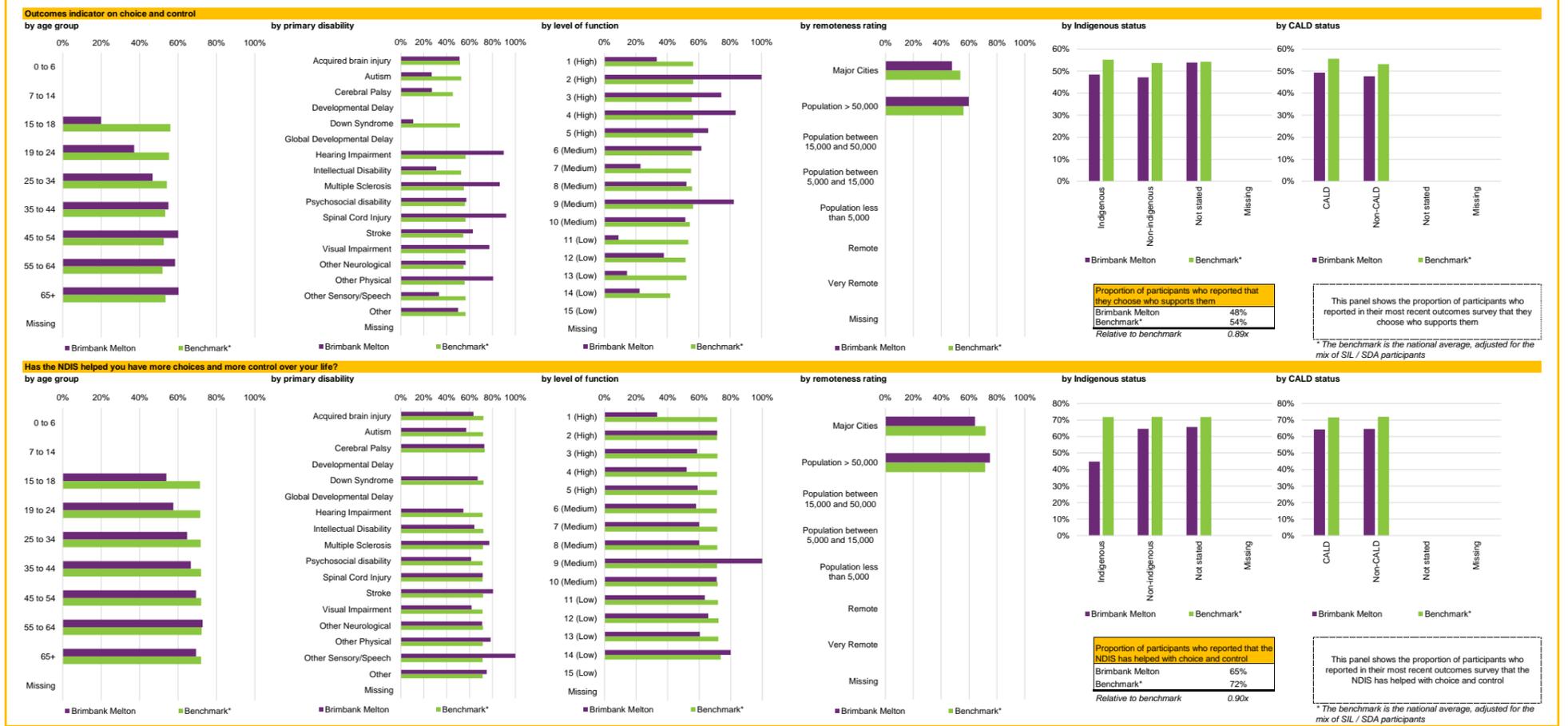
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	6,199	198	31.3	63%	32%	11%	5.06	3.59	71%	48%	65%
Daily Activities	6,197	251	24.7	53%	22%	16%	75.11	57.70	77%	48%	65%
Community	6,198	182	34.1	54%	6%	53%	42.03	16.08	38%	48%	65%
Transport	6,207	42	147.8	69%	0%	50%	5.89	5.33	101%	48%	65%
Core total	6,215	397	15.7	50%	14%	27%	128.09	83.29	65%	48%	65%
Capacity Building											
Daily Activities	6,498	309	21.0	55%	21%	9%	40.55	20.69	51%	48%	65%
Employment	336	31	10.8	72%	0%	10%	1.73	0.50	29%	55%	62%
Relationships	635	71	8.9	54%	26%	30%	3.36	1.56	46%	17%	60%
Social and Civic	1,517	71	21.4	59%	0%	0%	3.01	0.60	20%	45%	60%
Support Coordination	2,677	206	13.0	35%	20%	10%	6.44	4.51	70%	44%	64%
Capacity Building total	6,531	472	13.8	46%	18%	10%	58.56	30.63	52%	48%	65%
Capital											
Assistive Technology	1,079	113	9.5	51%	30%	22%	6.71	3.78	56%	57%	73%
Home Modifications	363	30	12.1	74%	50%	50%	1.82	1.27	70%	31%	78%
Capital total	1,222	128	9.5	47%	35%	26%	8.53	5.05	59%	51%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6,558	709	9.2	46%	17%	23%	195.18	118.98	61%	48%	65%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

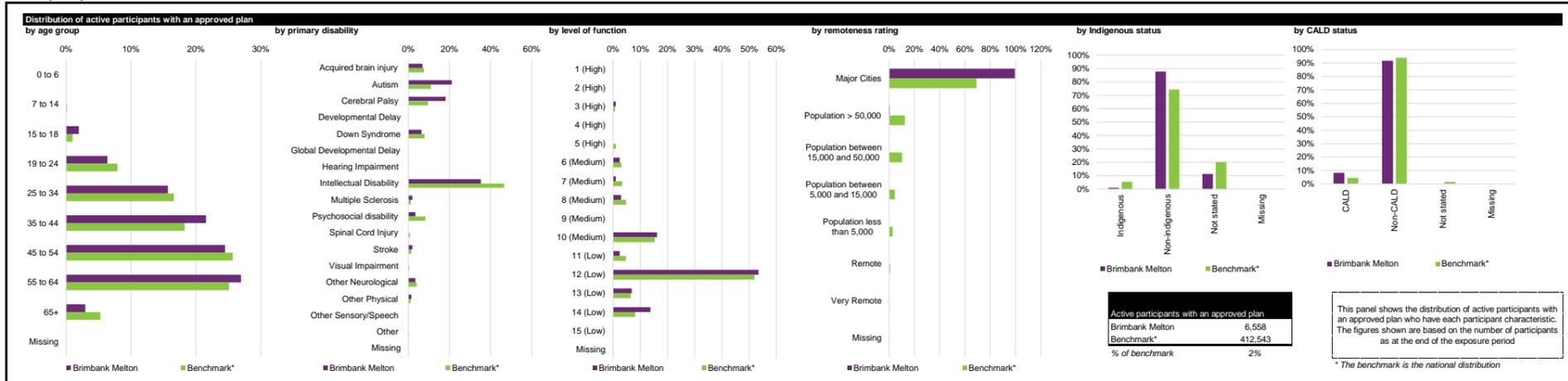
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

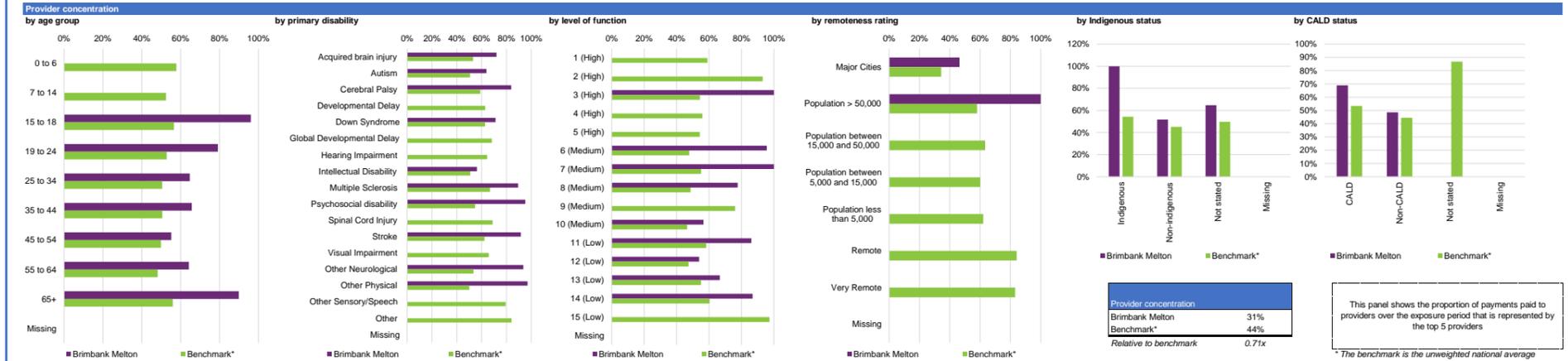
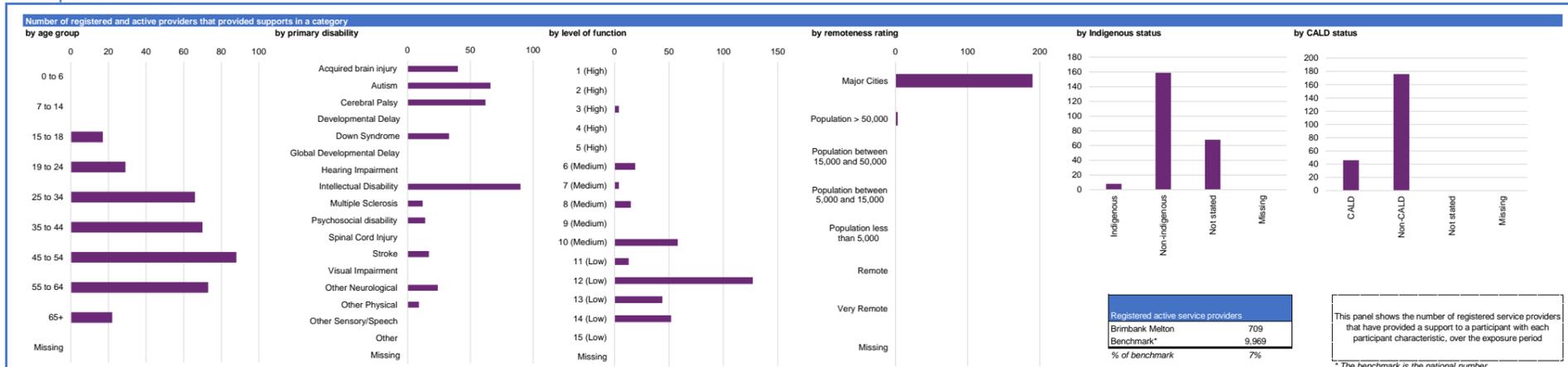
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

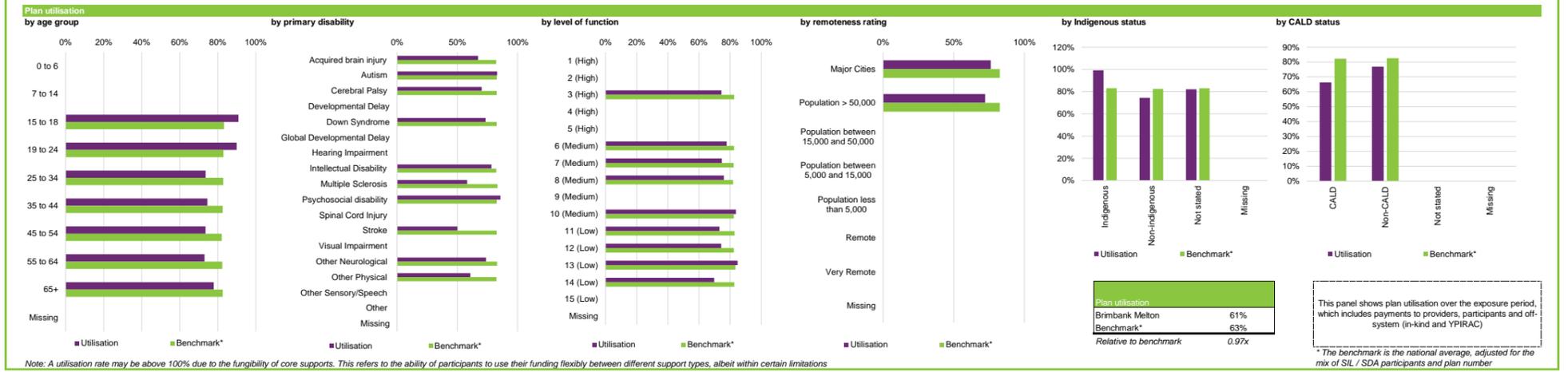
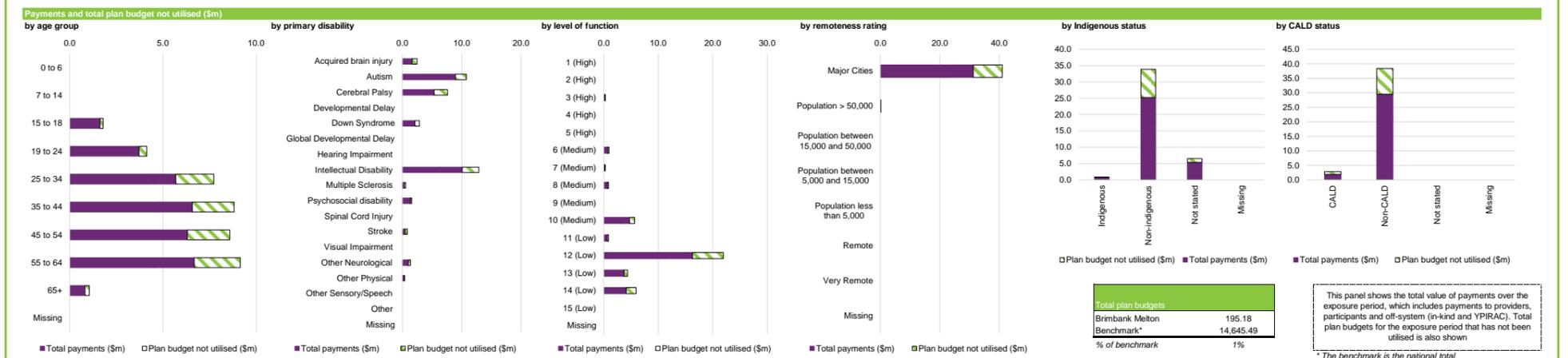
Participant profile



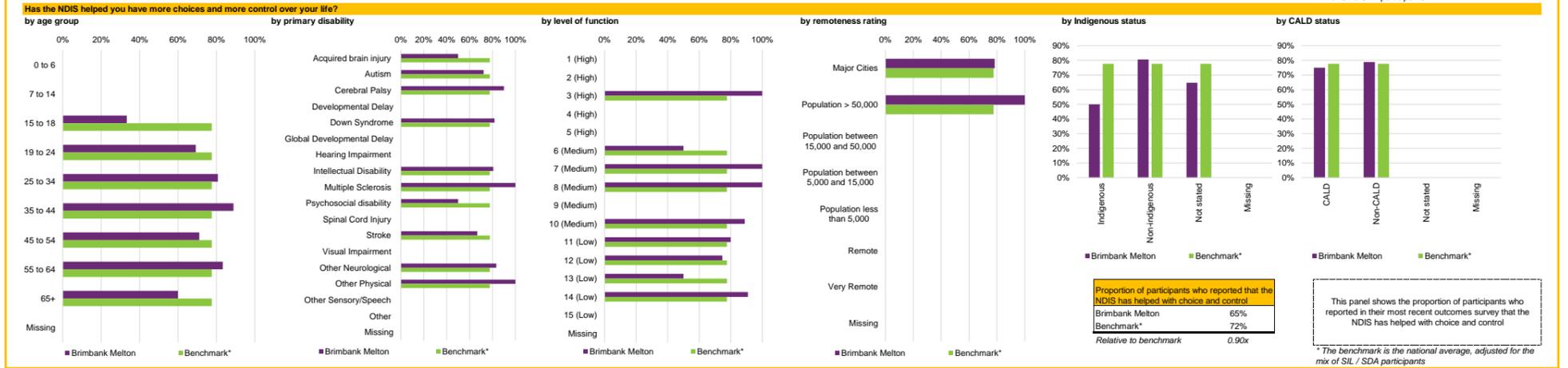
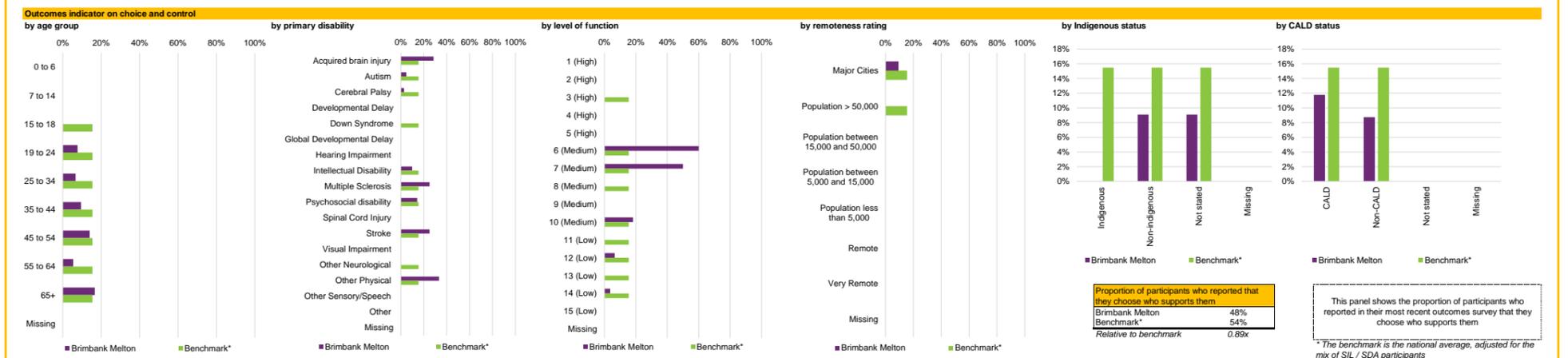
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	204	48	4.3	68%	0%	33%	0.43	0.17	41%	9%	79%
Daily Activities	204	47	4.3	78%	17%	8%	27.07	25.00	92%	9%	79%
Community	204	50	4.1	73%	4%	50%	8.49	3.06	36%	9%	79%
Transport	204	11	18.5	100%	0%	0%	0.40	0.21	53%	9%	79%
Core total	204	91	2.2	73%	8%	21%	36.39	28.44	78%	9%	79%
Capacity Building											
Daily Activities	204	69	3.0	66%	10%	10%	1.42	0.68	48%	9%	79%
Employment	2	1	2.0	100%	0%	0%	0.01	0.00	16%	100%	100%
Relationships	96	31	3.1	66%	25%	0%	0.69	0.38	56%	11%	72%
Social and Civic	18	1	18.0	100%	0%	0%	0.04	0.00	6%	17%	73%
Support Coordination	204	63	3.2	54%	0%	10%	0.82	0.57	69%	9%	79%
Capacity Building total	204	131	1.6	42%	7%	11%	3.16	1.77	56%	9%	79%
Capital											
Assistive Technology	82	26	3.2	81%	25%	0%	0.64	0.36	57%	11%	82%
Home Modifications	190	4	47.5	100%	100%	0%	1.05	0.84	79%	10%	80%
Capital total	191	29	6.6	79%	40%	0%	1.70	1.20	71%	10%	80%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	204	190	1.1	68%	10%	20%	41.24	31.41	76%	9%	79%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

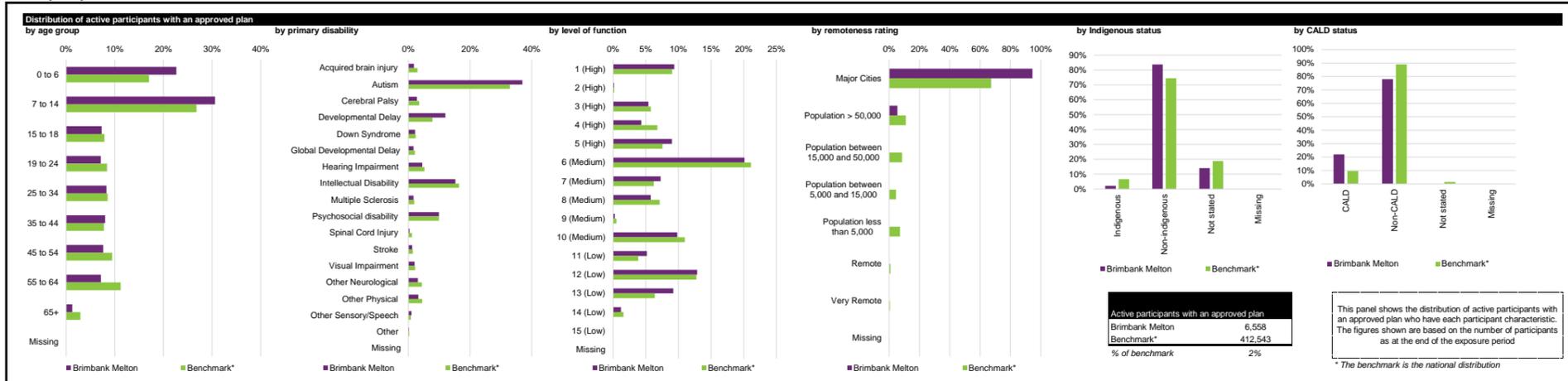
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

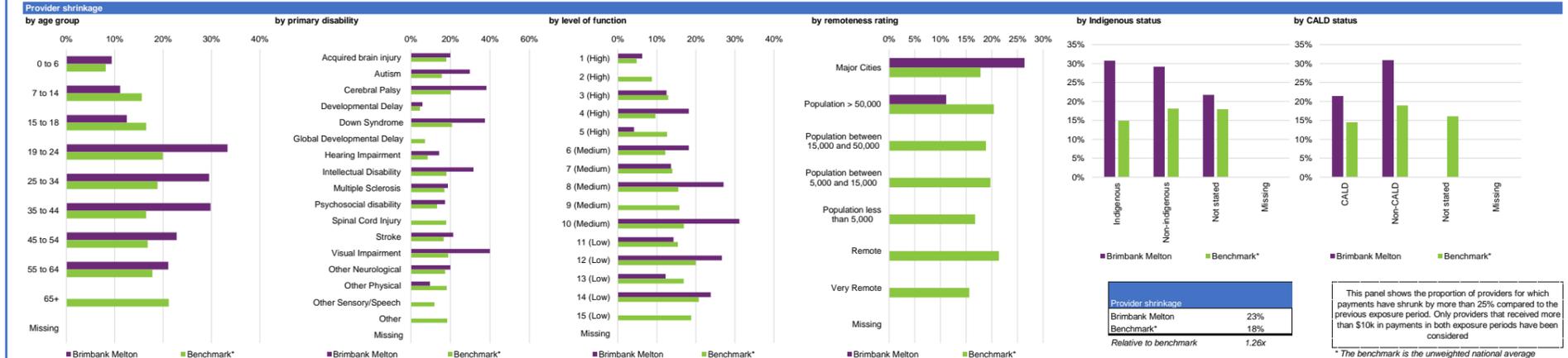
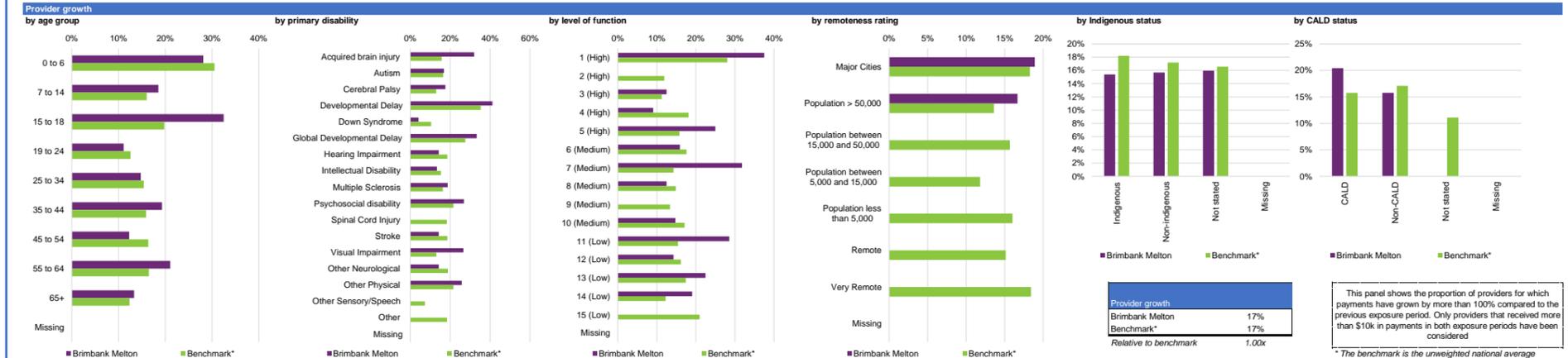
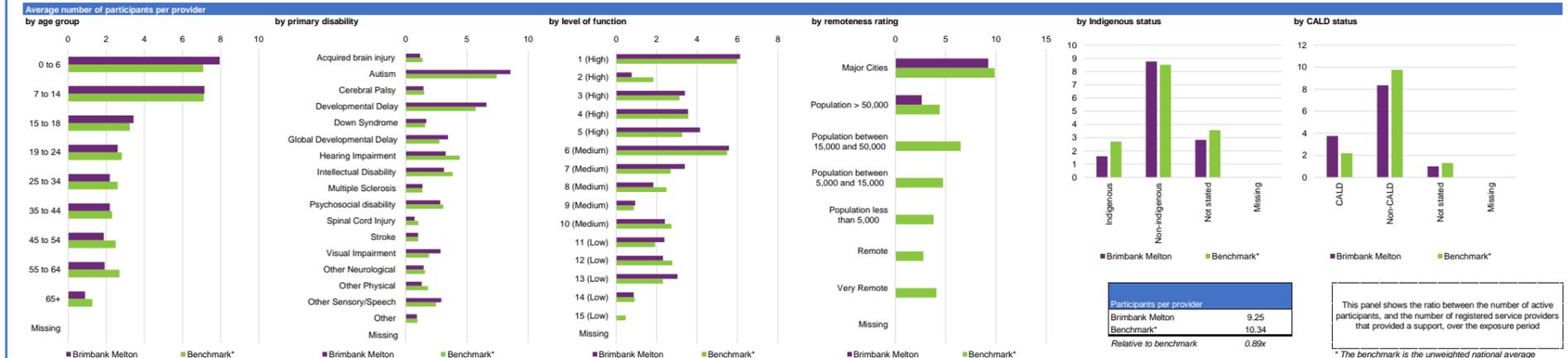
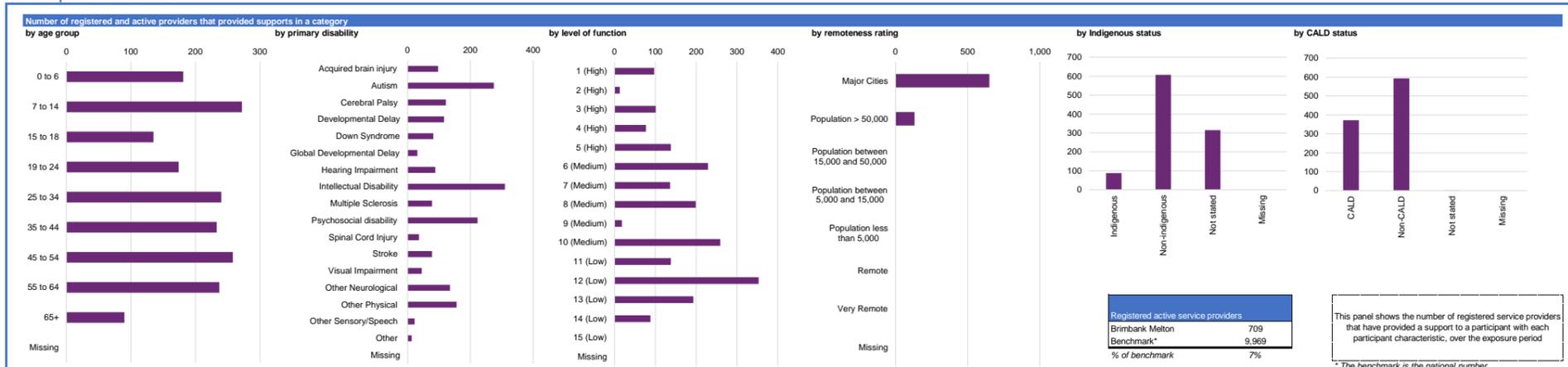
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

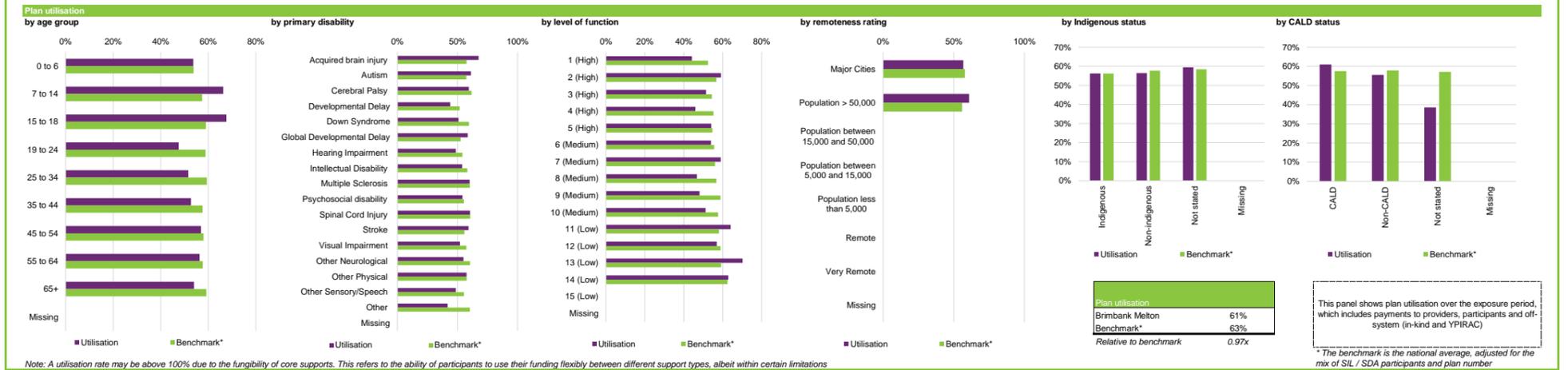
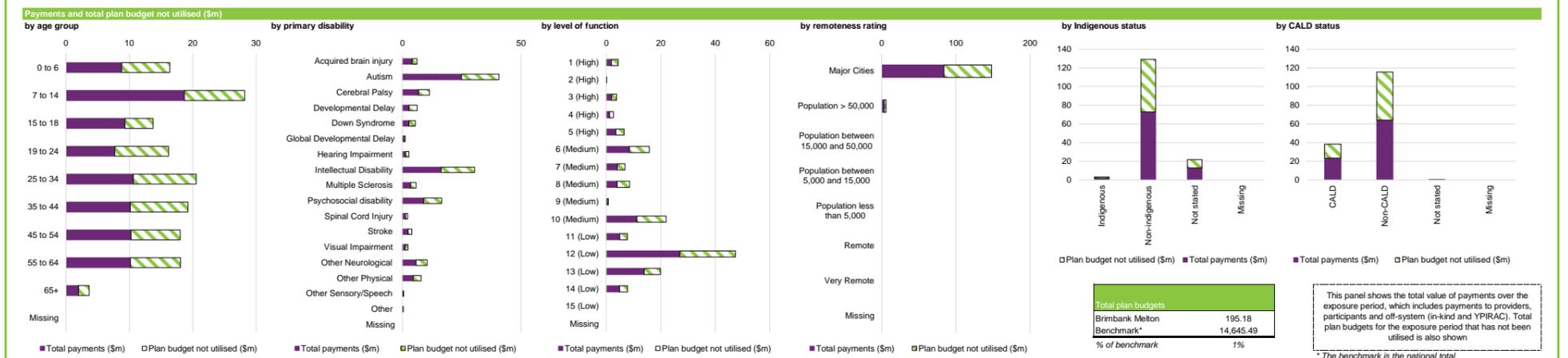
Participant profile



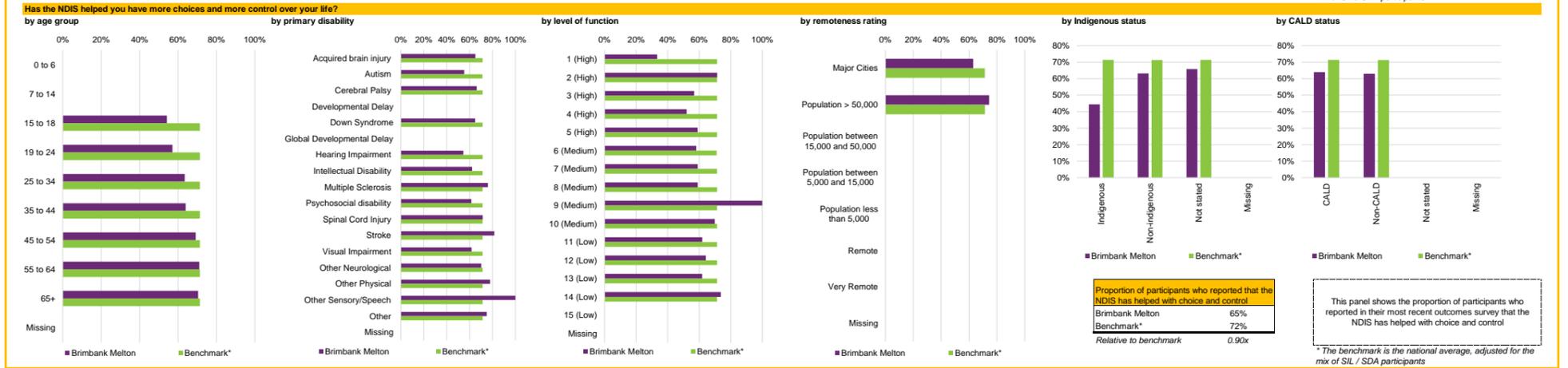
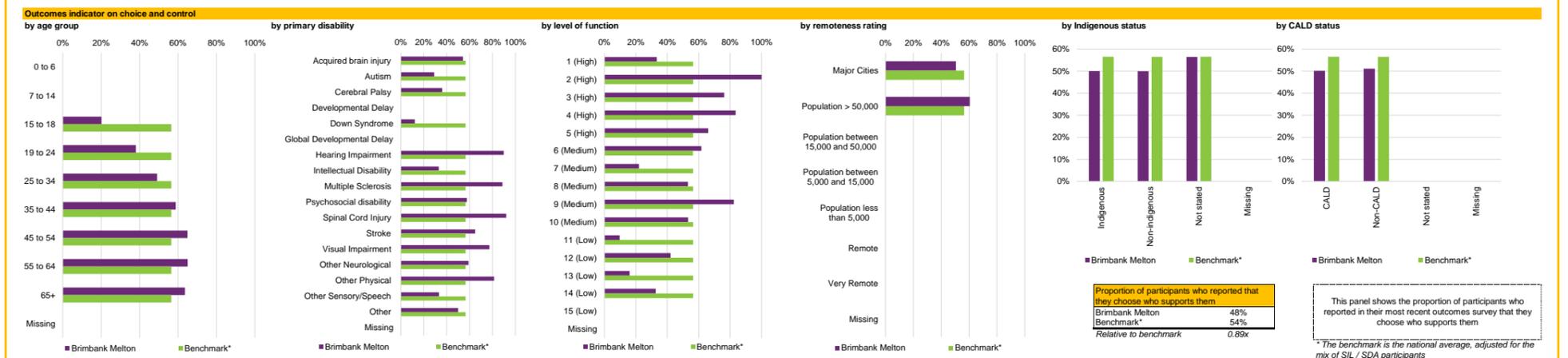
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	5,995	186	32.2	64%	39%	6%	4.63	3.41	74%	51%	64%
Daily Activities	5,993	237	25.3	61%	22%	22%	48.04	32.70	68%	51%	64%
Community	5,994	176	34.1	56%	10%	45%	33.54	13.02	39%	51%	64%
Transport	6,003	39	153.9	70%	0%	50%	5.49	5.72	104%	51%	64%
Core total	6,011	378	15.9	57%	19%	32%	91.70	54.85	60%	51%	64%
Capacity Building											
Daily Activities	6,294	297	21.2	55%	20%	12%	39.12	20.01	51%	51%	63%
Employment	334	31	10.8	73%	0%	10%	1.72	0.50	29%	55%	62%
Relationships	539	64	8.4	63%	19%	25%	2.68	1.18	44%	19%	55%
Social and Civic	1,499	71	21.1	59%	0%	0%	2.97	0.59	20%	46%	60%
Support Coordination	2,473	200	12.4	35%	21%	6%	5.63	3.94	70%	48%	62%
Capacity Building total	6,327	455	13.9	47%	18%	12%	55.40	28.87	52%	51%	63%
Capital											
Assistive Technology	997	108	9.2	49%	31%	27%	6.06	3.42	56%	62%	71%
Home Modifications	173	27	6.4	78%	33%	67%	0.77	0.43	56%	58%	75%
Capital total	1,031	120	8.6	45%	33%	30%	6.83	3.85	56%	61%	72%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6,354	677	9.4	51%	18%	26%	153.93	87.			