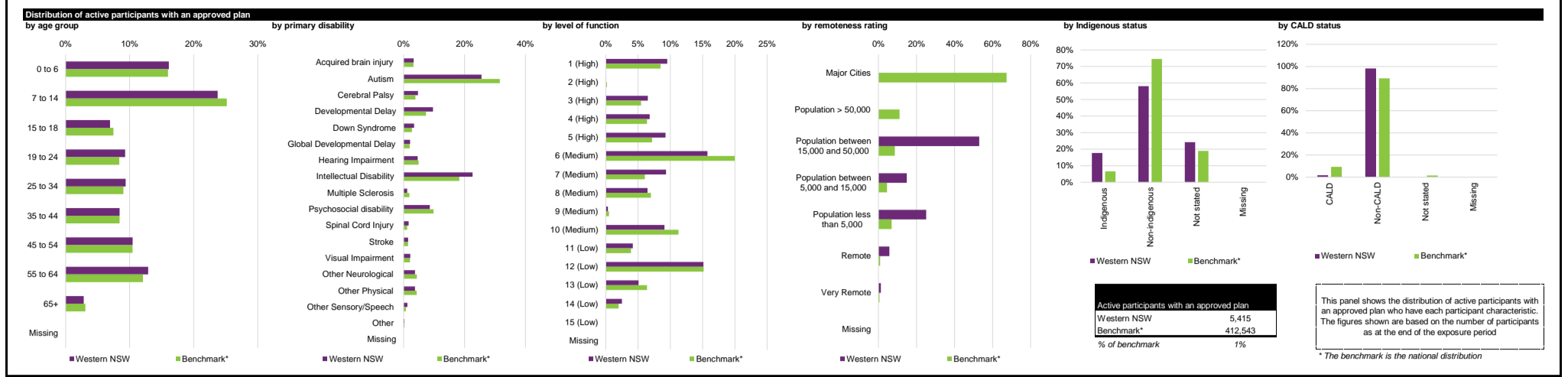
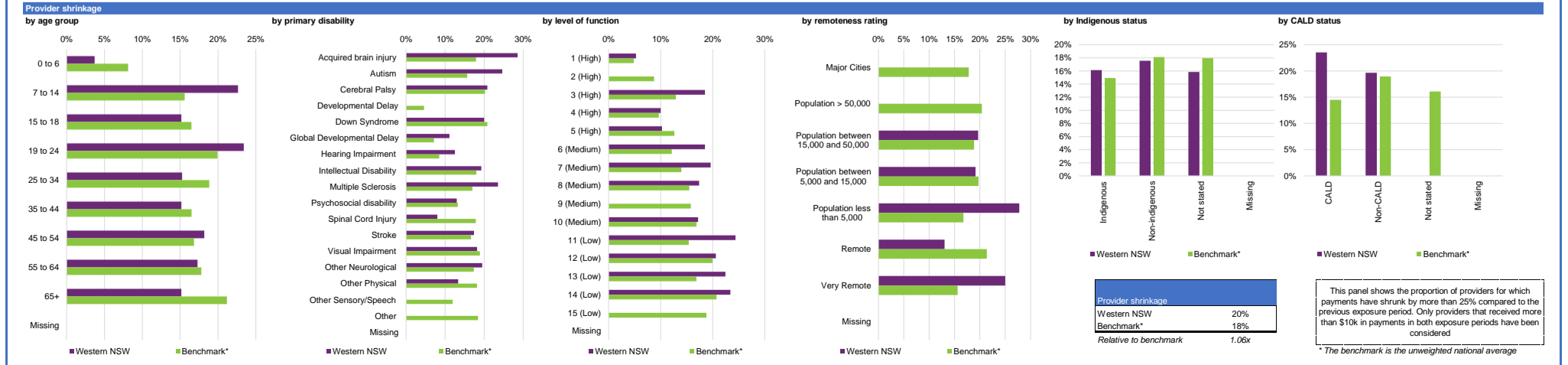
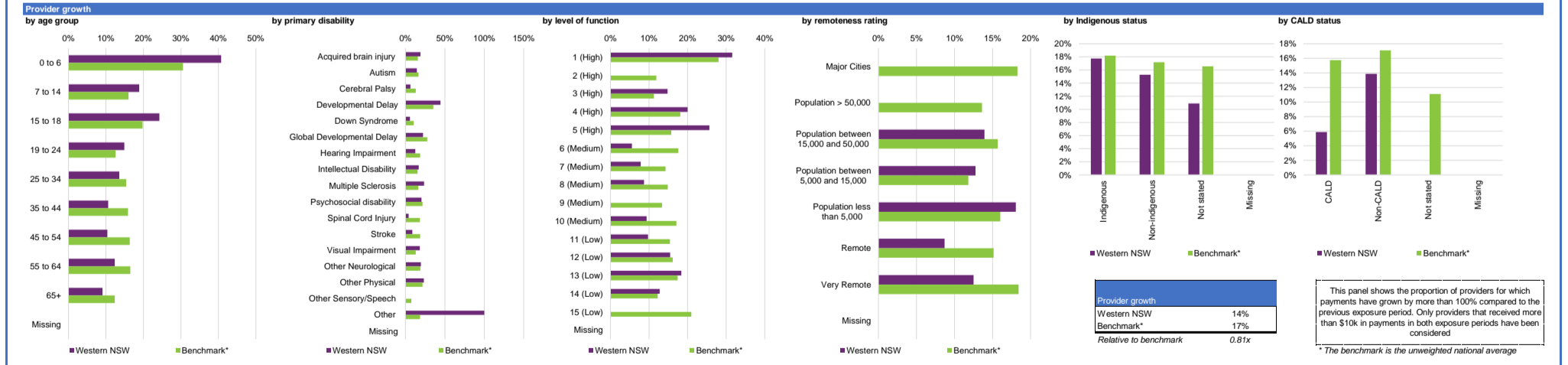
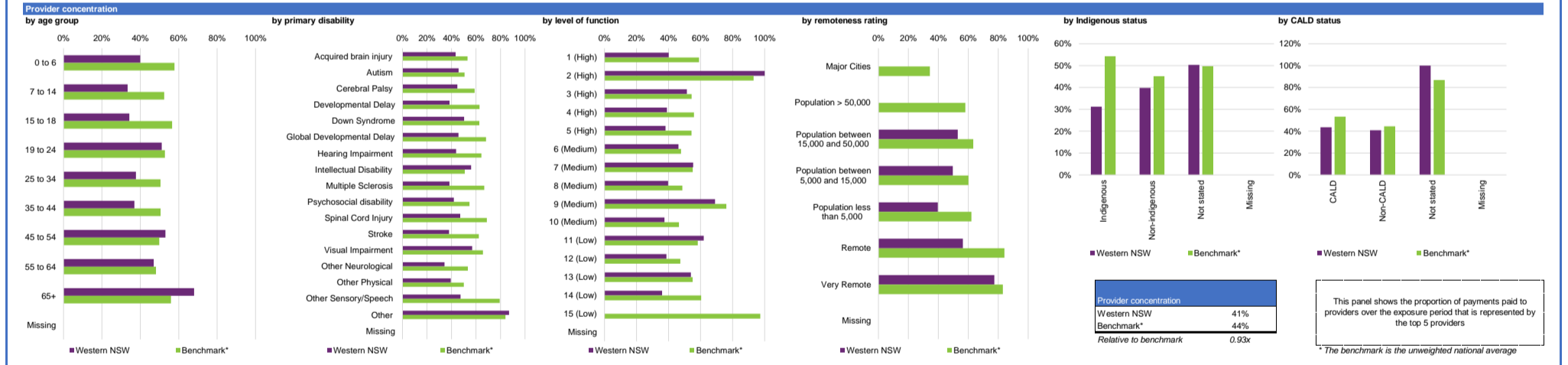
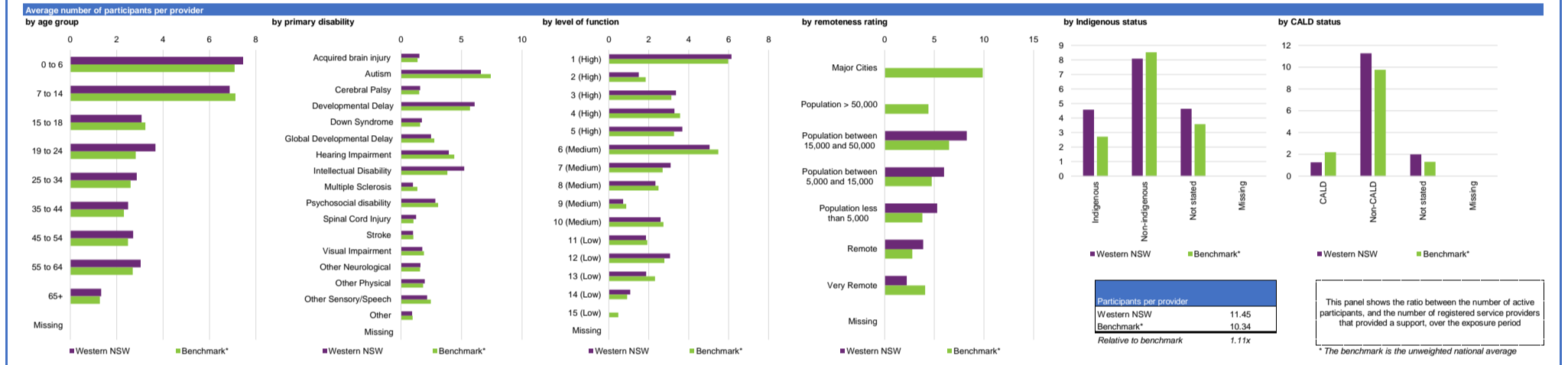
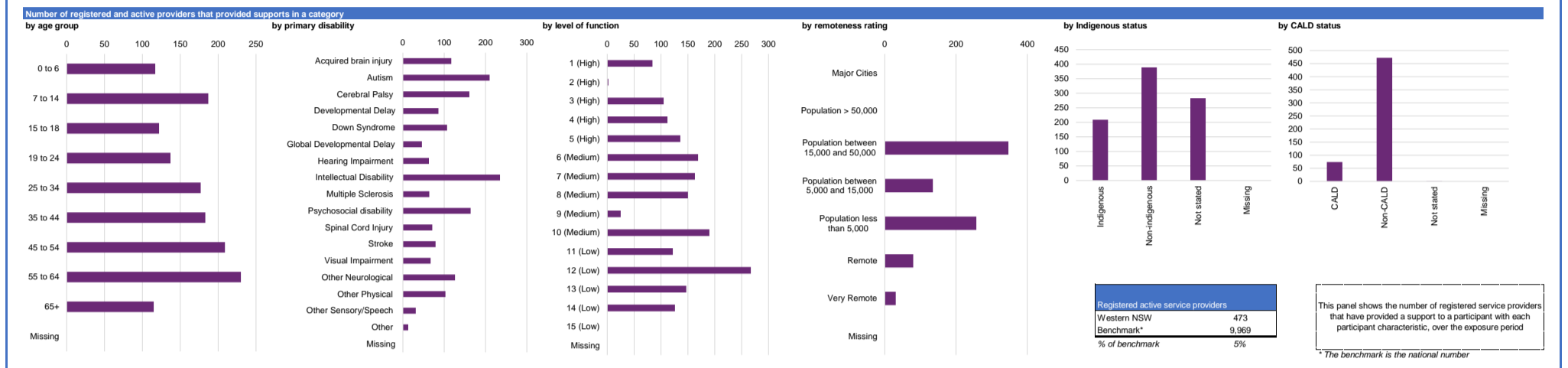


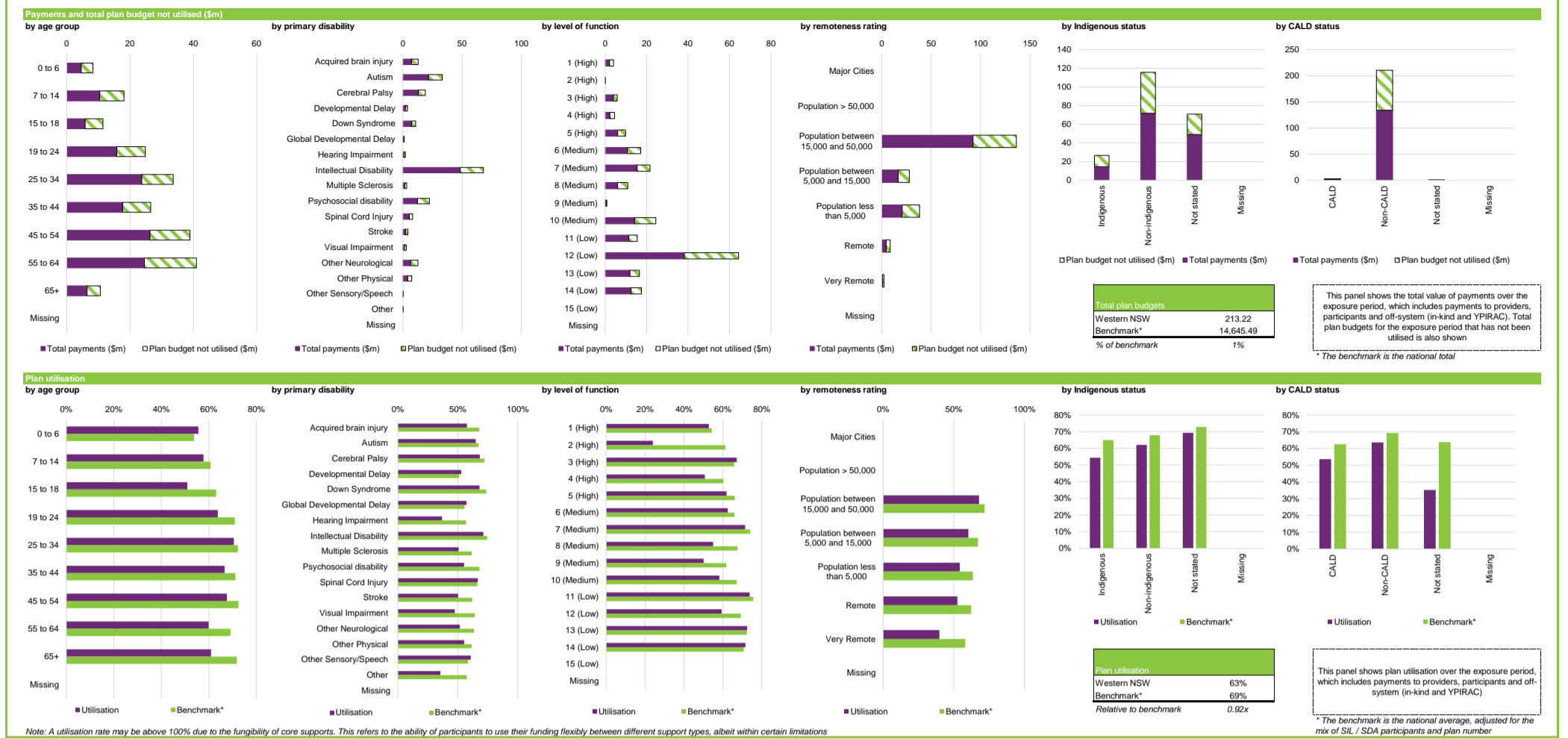
Participant profile



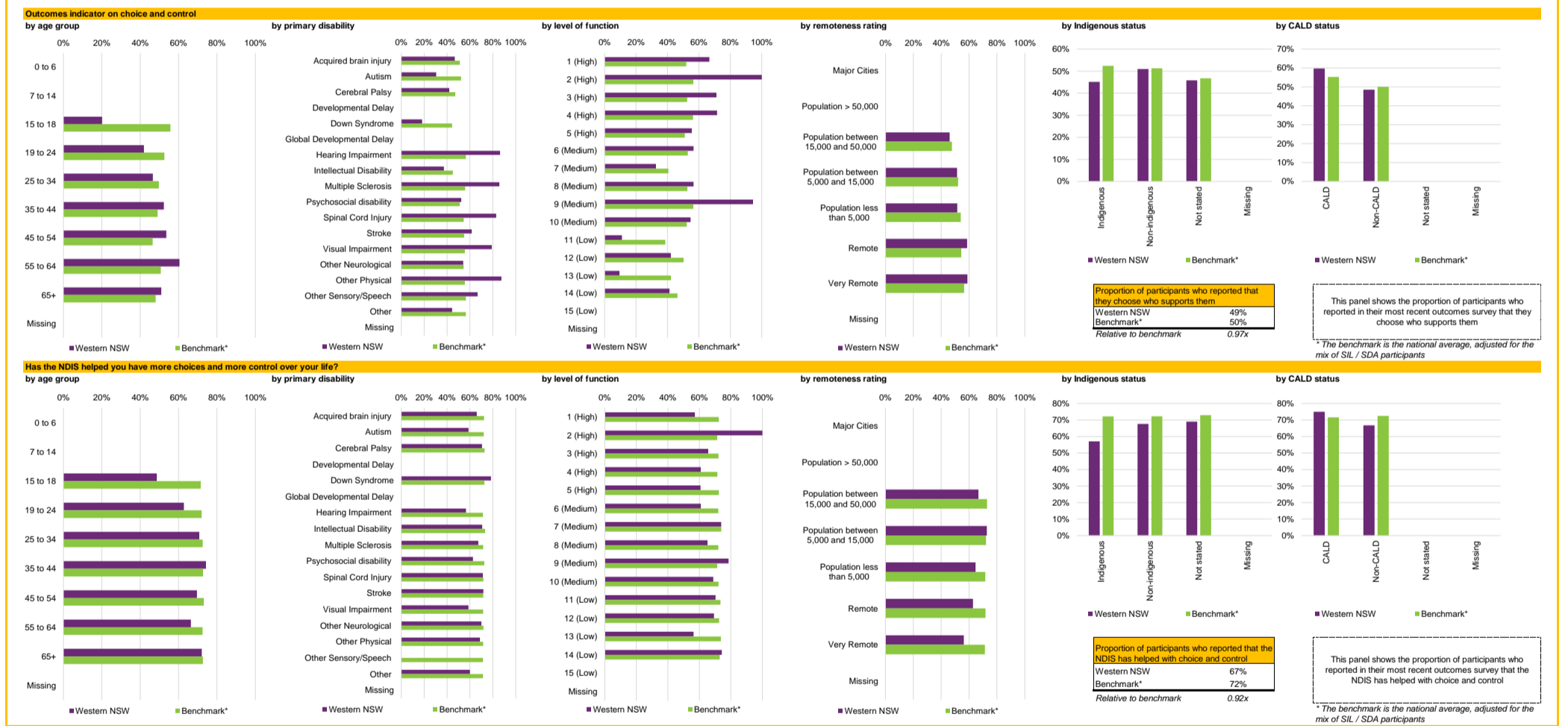
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,476	151	29.6	61%	10%	20%	3.97	2.04	51%	48%	68%
Daily Activities	4,475	162	27.6	67%	17%	16%	104.80	78.87	75%	48%	68%
Community	4,474	122	36.7	61%	10%	25%	37.94	19.34	51%	48%	68%
Transport	4,525	7	646.4	100%	0%	0%	4.20	4.11	98%	48%	67%
Core total	4,546	266	17.1	62%	12%	25%	150.92	104.37	69%	49%	67%
Capacity Building											
Daily Activities	5,200	229	22.7	52%	16%	19%	28.79	12.60	44%	48%	67%
Employment	704	38	18.5	82%	6%	31%	4.79	2.03	42%	48%	71%
Relationships	617	33	18.7	87%	13%	13%	3.13	1.40	45%	16%	66%
Social and Civic	1,330	59	22.5	66%	19%	14%	5.99	1.77	30%	46%	63%
Support Coordination	2,428	118	20.6	60%	22%	4%	4.88	3.17	65%	42%	67%
Capacity Building total	5,359	311	17.2	44%	16%	16%	50.23	23.11	46%	48%	67%
Capital											
Assistive Technology	1,311	119	11.0	78%	14%	29%	8.77	5.17	59%	59%	69%
Home Modifications	705	44	16.0	68%	13%	13%	3.29	2.74	83%	40%	74%
Capital total	1,596	143	11.2	62%	18%	18%	12.07	7.91	66%	51%	72%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,415	473	11.4	54%	14%	20%	213.22	135.38	63%	49%	67%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

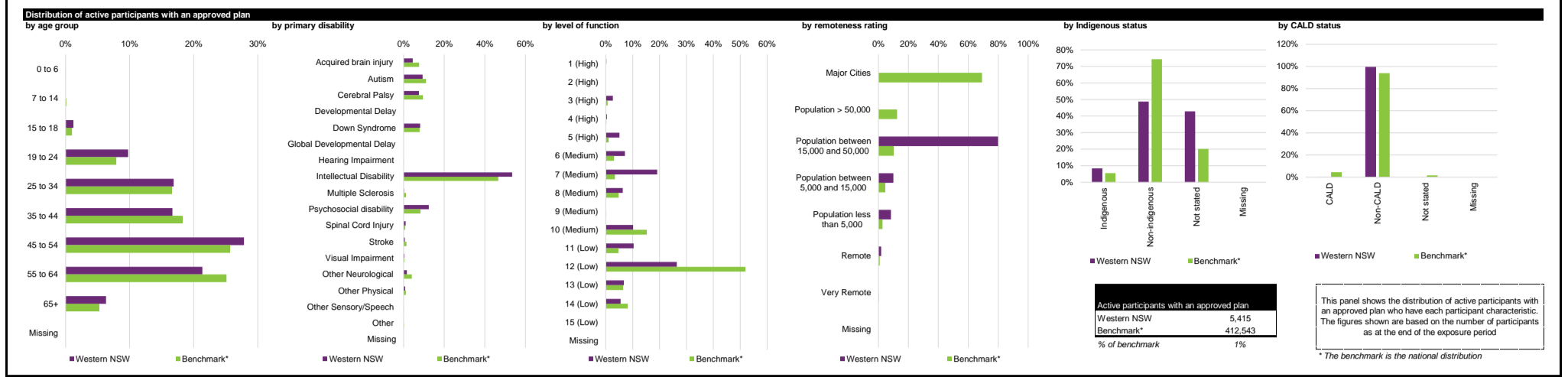
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

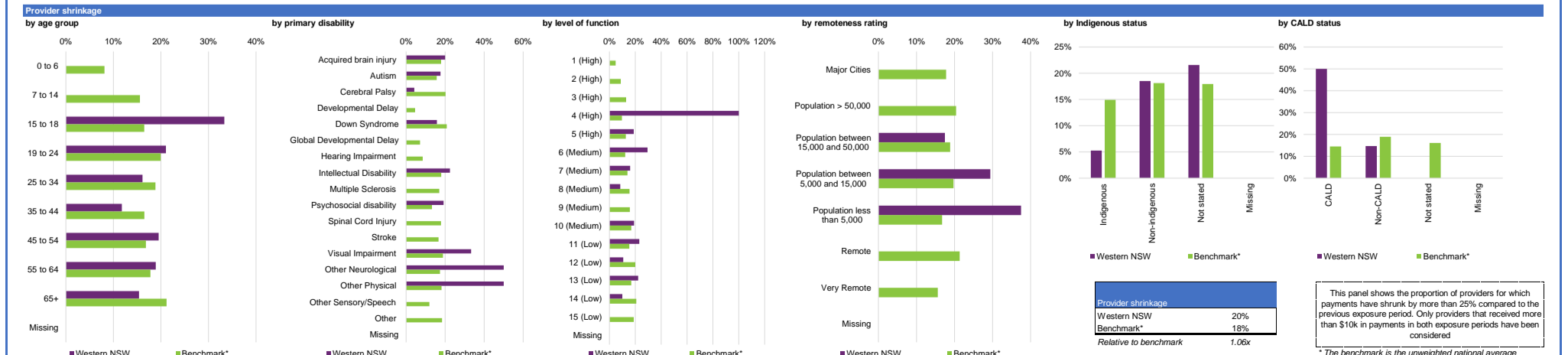
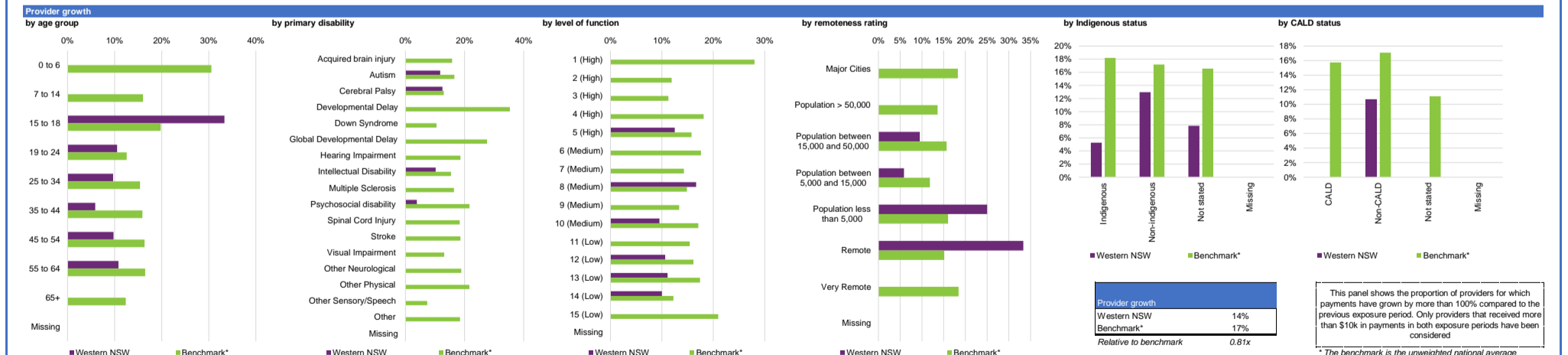
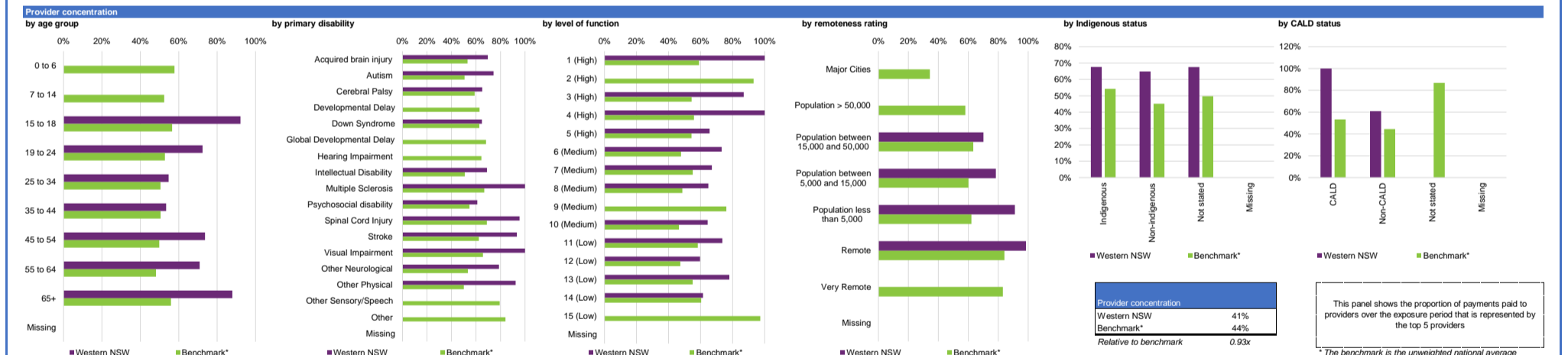
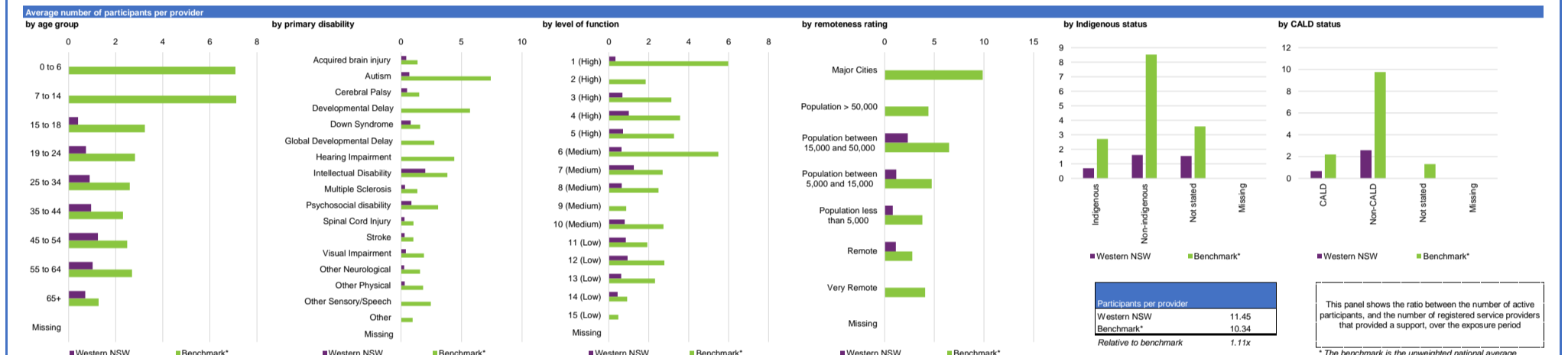
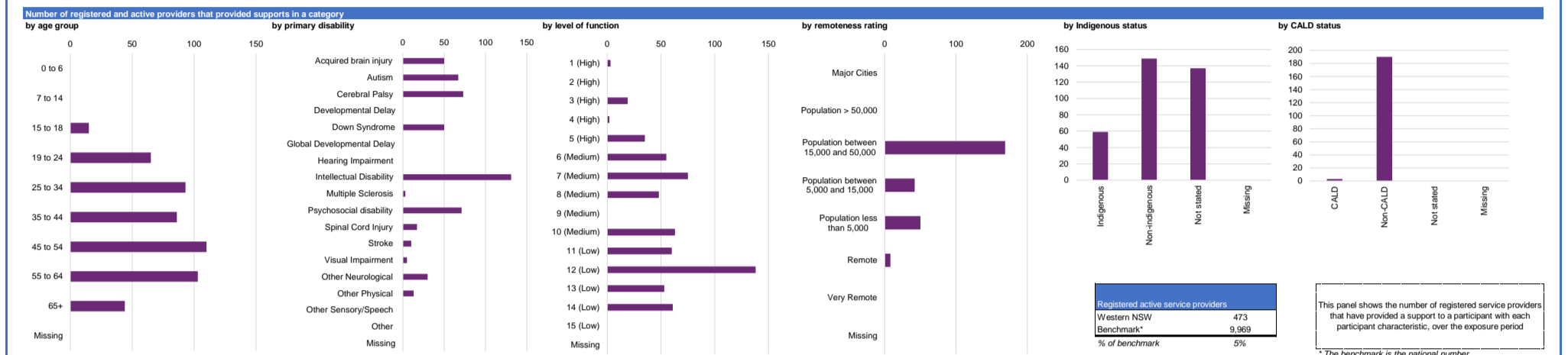
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



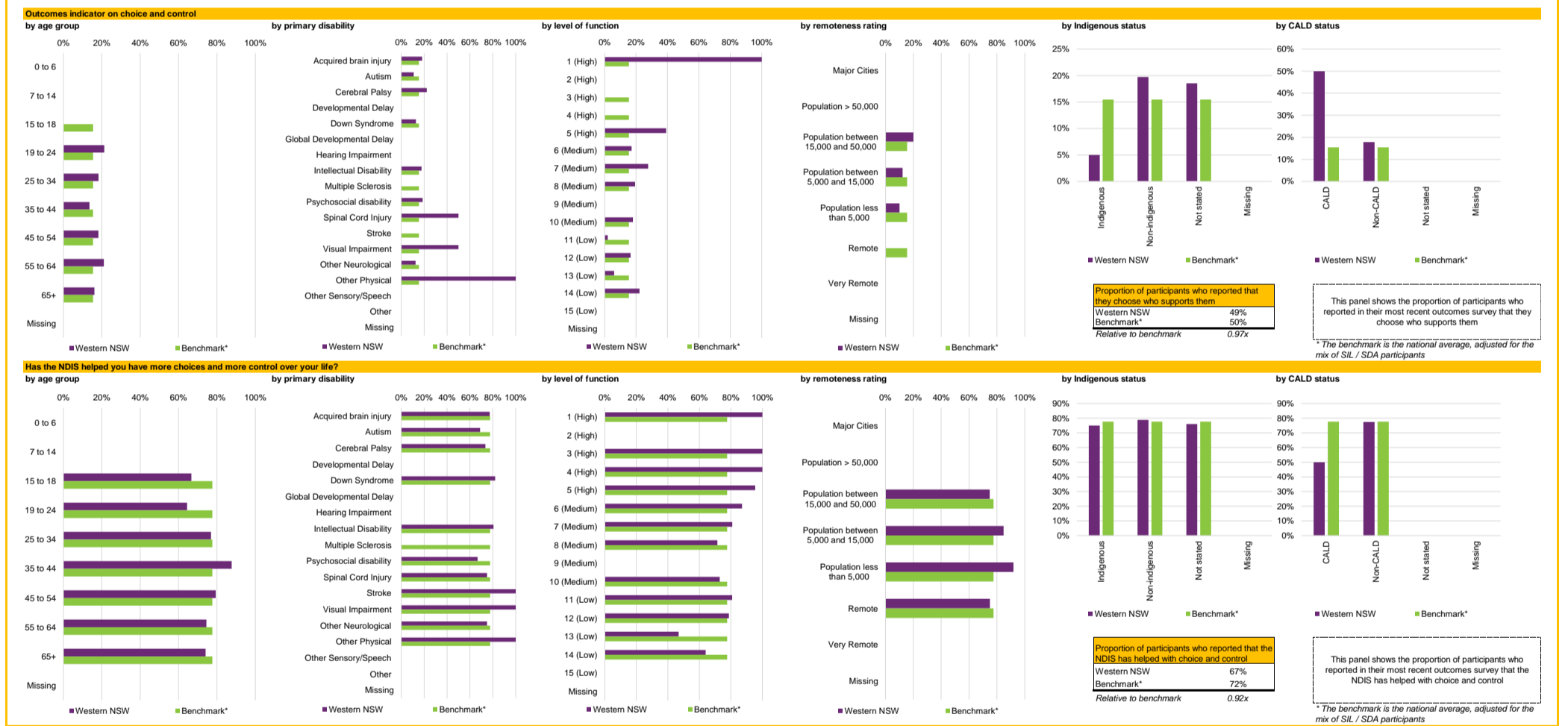
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Western NSW (phase in date: 1 July 2017) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	488	61	8.0	69%	25%	25%	0.63	0.31	49%	18%	77%
Daily Activities	490	64	7.7	82%	7%	10%	58.60	54.20	93%	18%	77%
Community	489	58	8.4	70%	6%	31%	11.54	7.34	64%	18%	77%
Transport	490	2	245.0	100%	0%	0%	0.73	0.68	93%	18%	77%
Core total	490	120	4.1	80%	10%	21%	71.50	62.52	87%	18%	77%
Capacity Building											
Daily Activities	460	90	5.1	58%	6%	6%	2.27	0.90	40%	18%	76%
Employment	117	12	9.8	100%	0%	33%	0.92	0.45	49%	28%	84%
Relationships	263	19	13.8	88%	38%	13%	1.51	0.85	56%	13%	74%
Social and Civic	47	10	4.7	100%	100%	0%	0.48	0.11	24%	22%	76%
Support Coordination	490	39	12.6	73%	13%	13%	1.17	0.82	70%	18%	77%
Capacity Building total	491	125	3.9	54%	6%	17%	6.54	3.30	50%	18%	77%
Capital											
Assistive Technology	154	29	5.3	96%	17%	0%	1.03	0.60	58%	19%	72%
Home Modifications	353	19	18.6	87%	0%	18%	1.77	1.08	61%	16%	78%
Capital total	379	47	8.1	76%	6%	12%	2.80	1.68	60%	16%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	492	191	2.6	76%	11%	15%	80.83	67.50	84%	18%	77%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

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Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

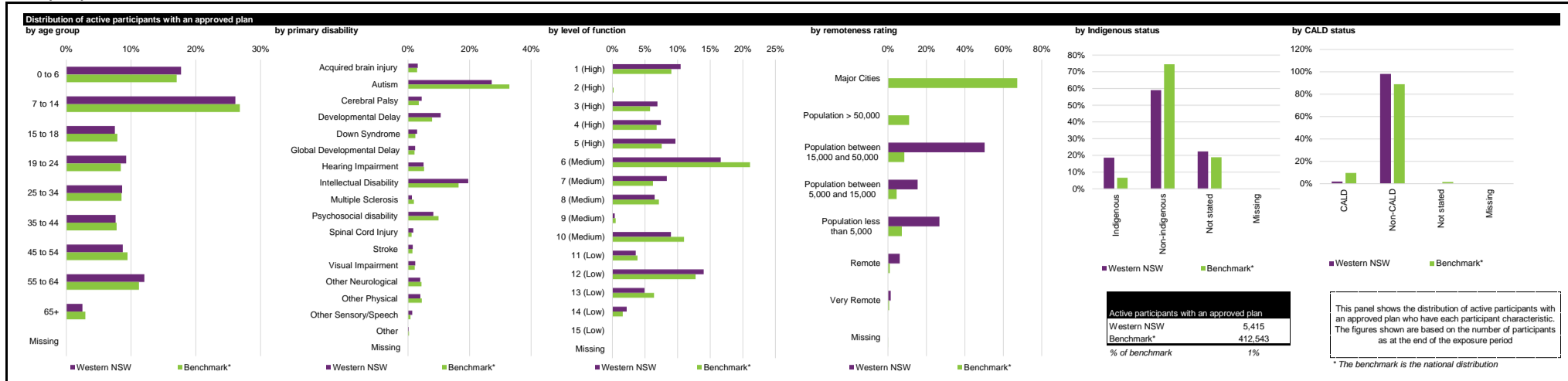
Has the NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

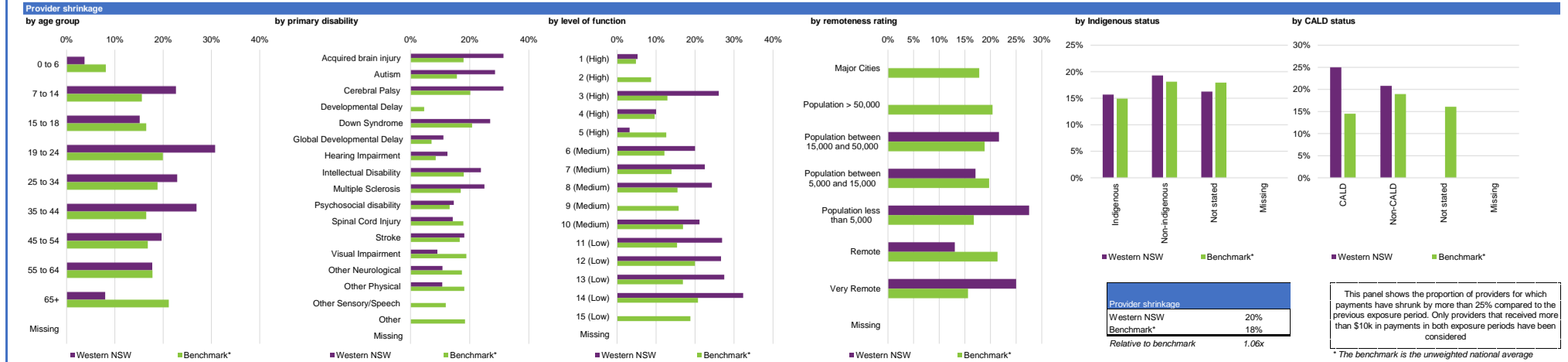
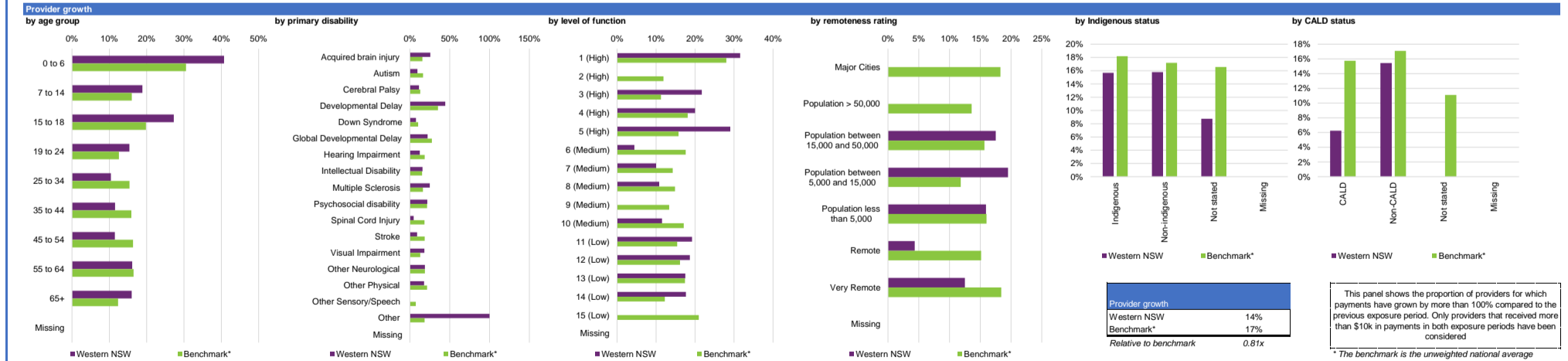
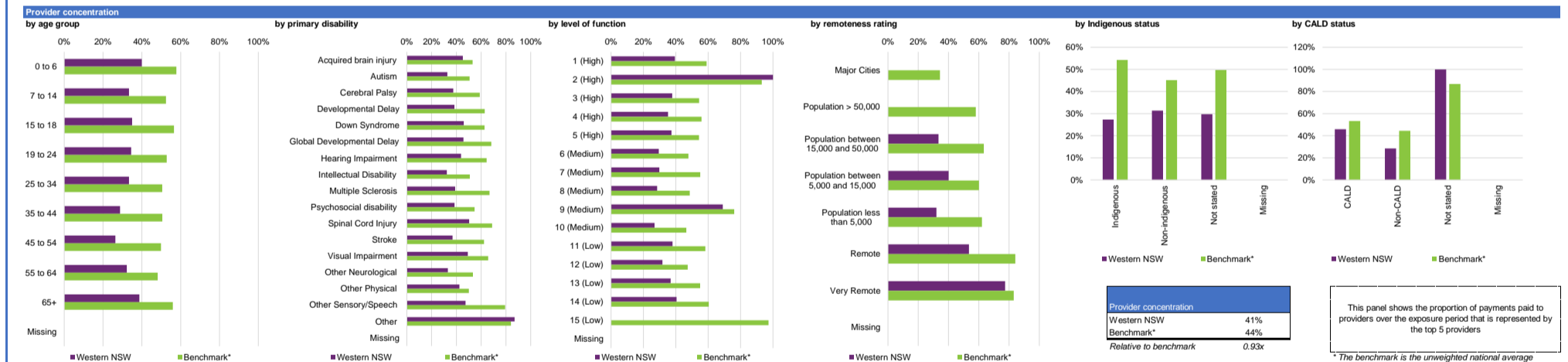
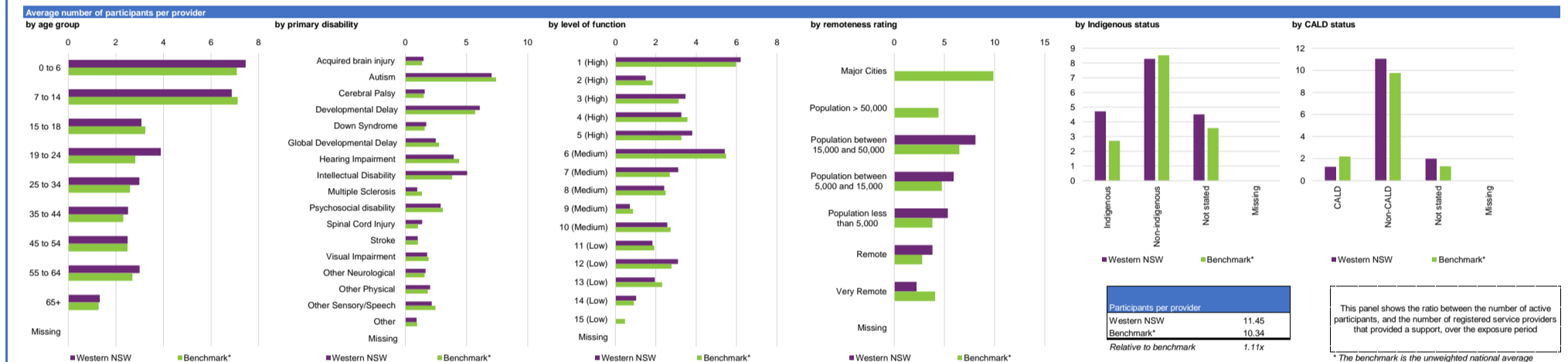
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

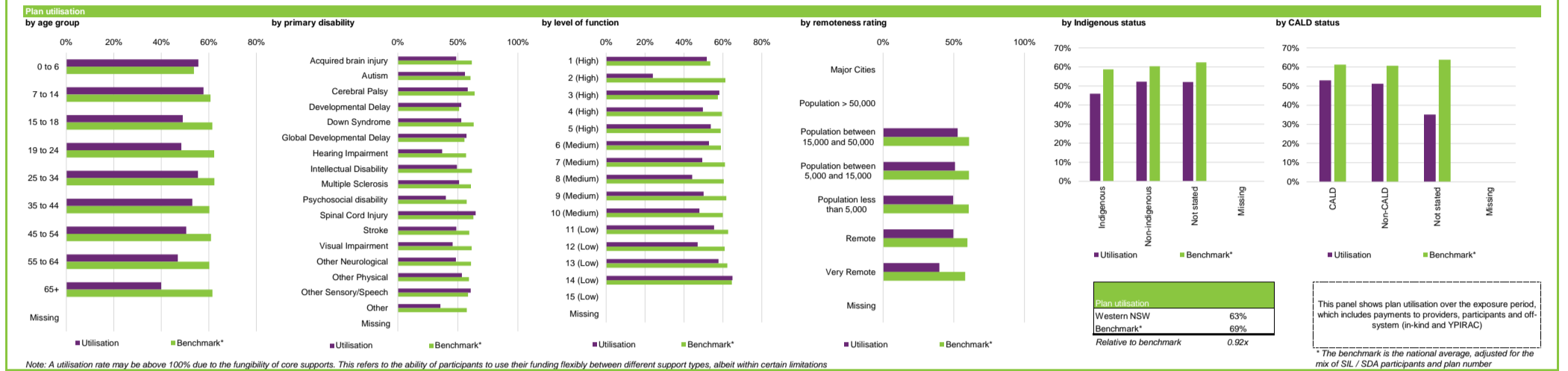
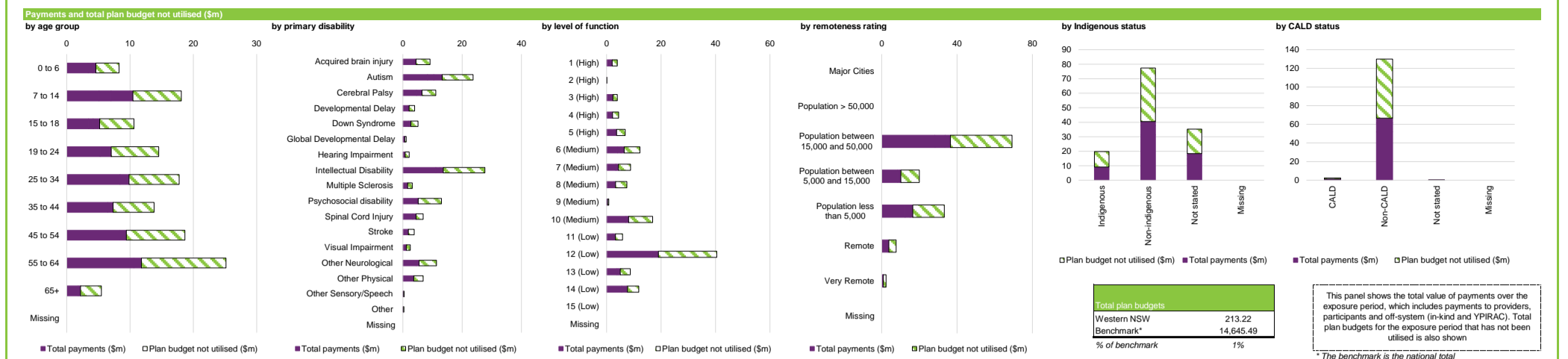
Participant profile



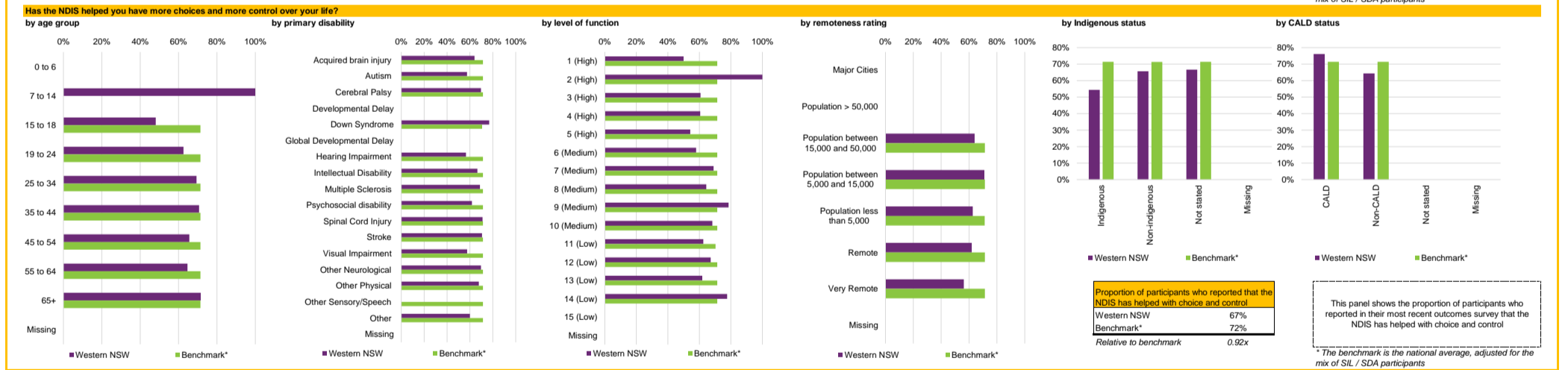
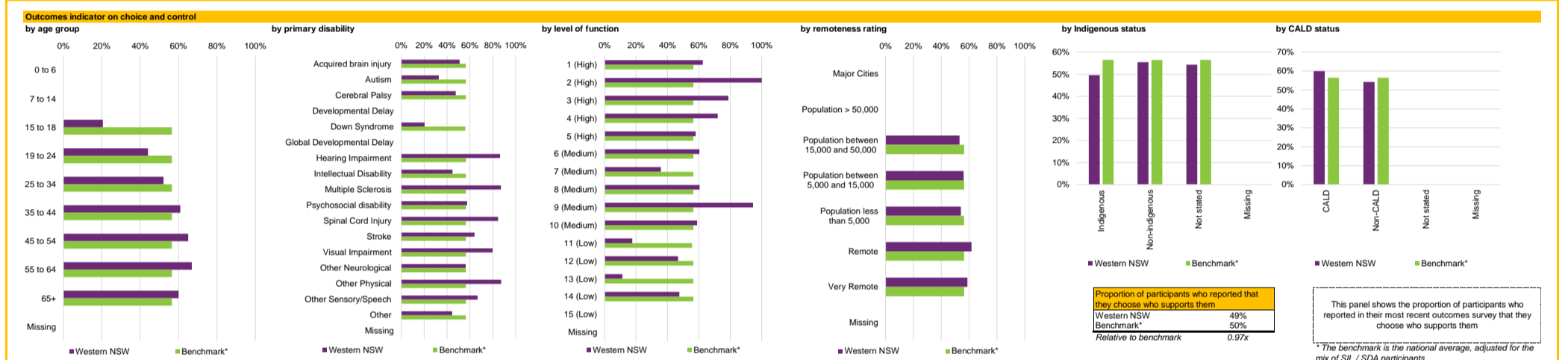
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,988	137	29.1	62%	11%	17%	3.34	1.74	52%	54%	65%
Daily Activities	3,985	144	27.7	53%	17%	27%	46.21	24.66	53%	54%	65%
Community	3,985	111	35.9	60%	9%	30%	26.41	12.01	45%	54%	65%
Transport	4,035	5	807.0	100%	0%	0%	3.47	3.44	99%	54%	65%
Core total	4,056	236	17.2	53%	13%	29%	79.42	41.84	53%	54%	65%
Capacity Building											
Daily Activities	4,740	215	22.0	53%	19%	19%	26.52	11.70	44%	54%	65%
Employment	587	38	15.4	80%	6%	25%	3.87	1.57	41%	51%	68%
Relationships	354	28	12.6	90%	75%	25%	1.62	0.55	34%	21%	53%
Social and Civic	1,283	57	22.5	68%	15%	15%	5.51	1.66	30%	48%	63%
Support Coordination	1,938	113	17.2	57%	18%	9%	3.71	2.35	63%	50%	64%
Capacity Building total	4,868	293	16.6	47%	17%	17%	43.69	19.81	45%	54%	65%
Capital </											