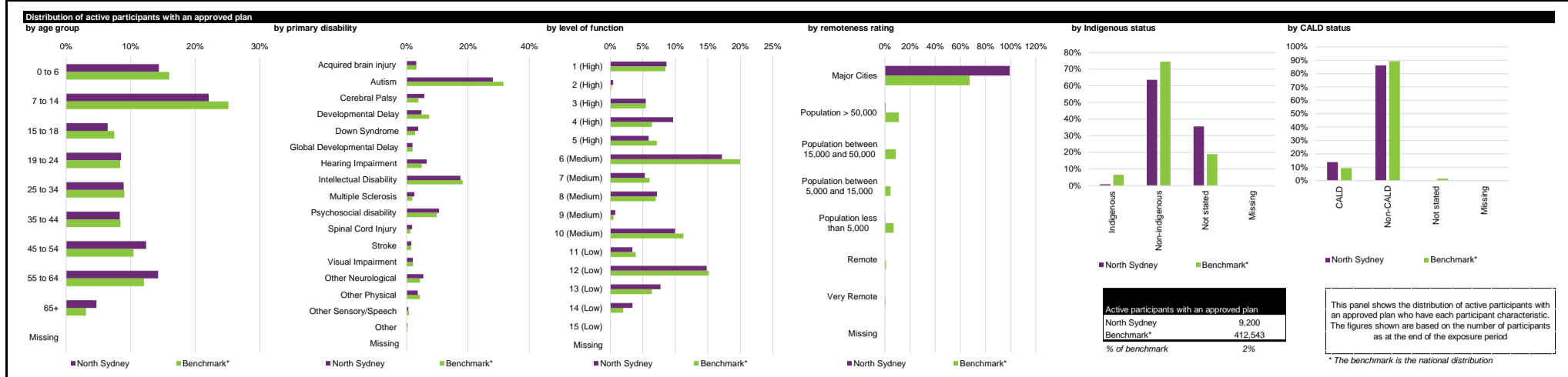
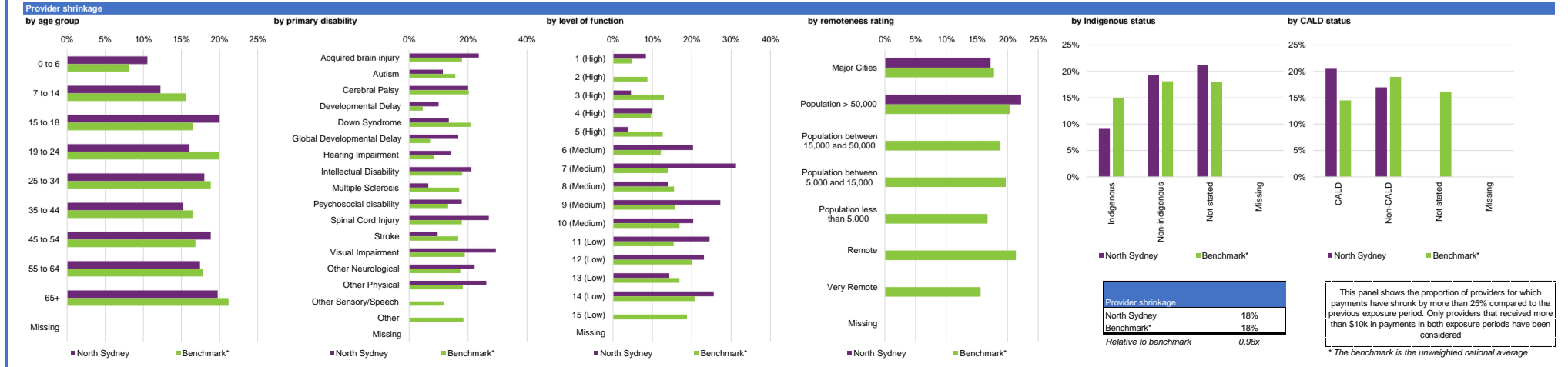
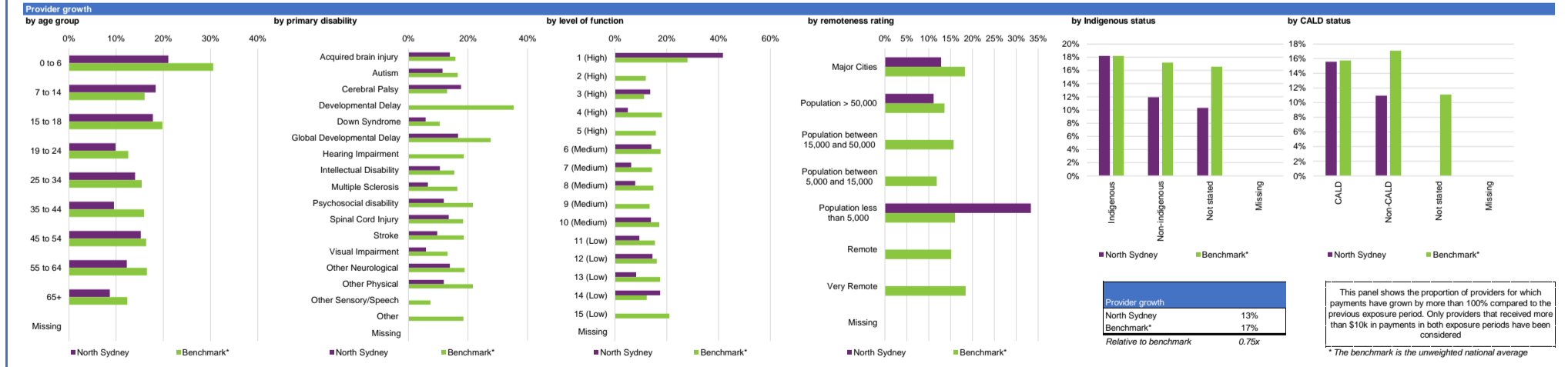
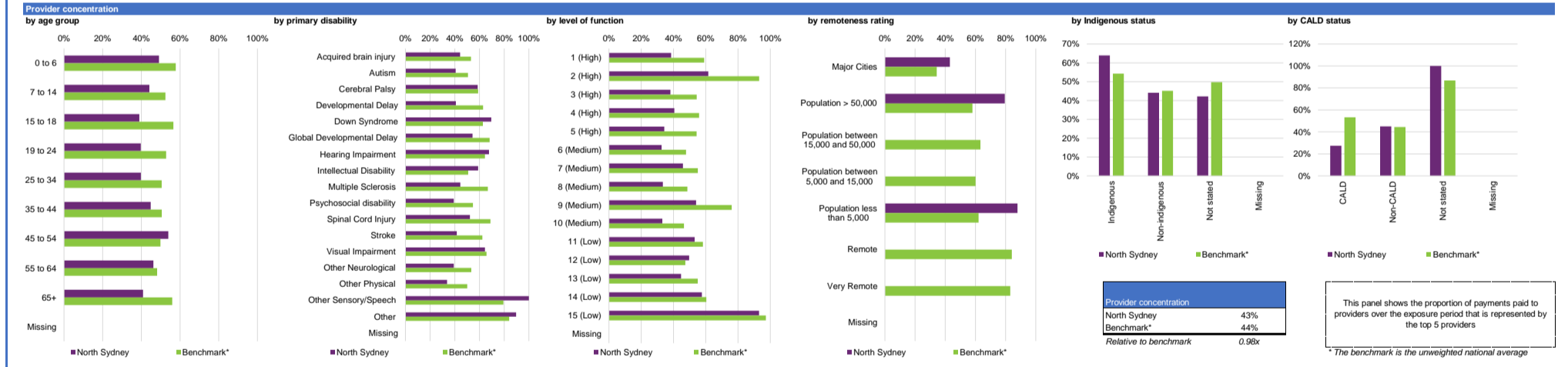
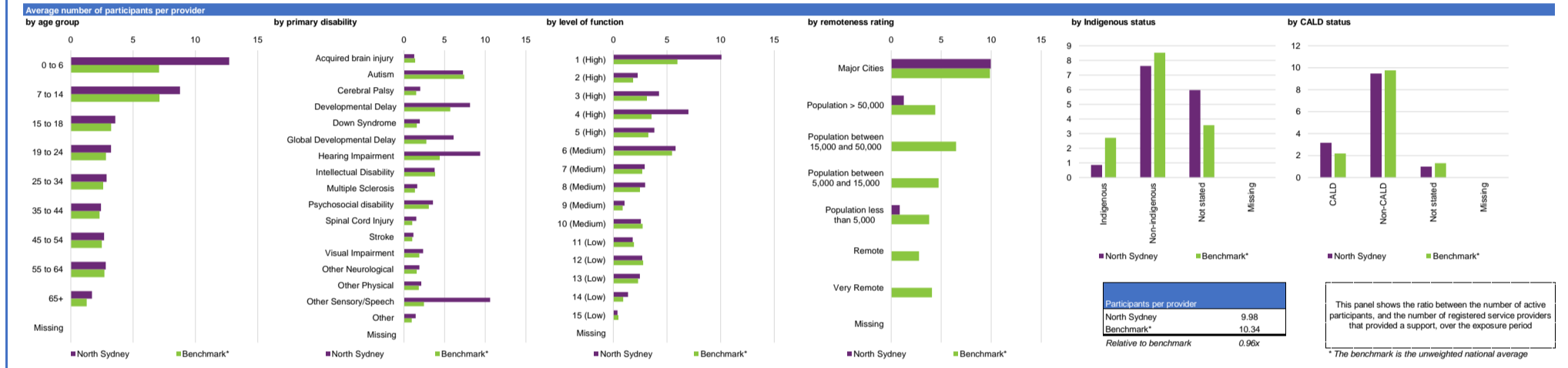
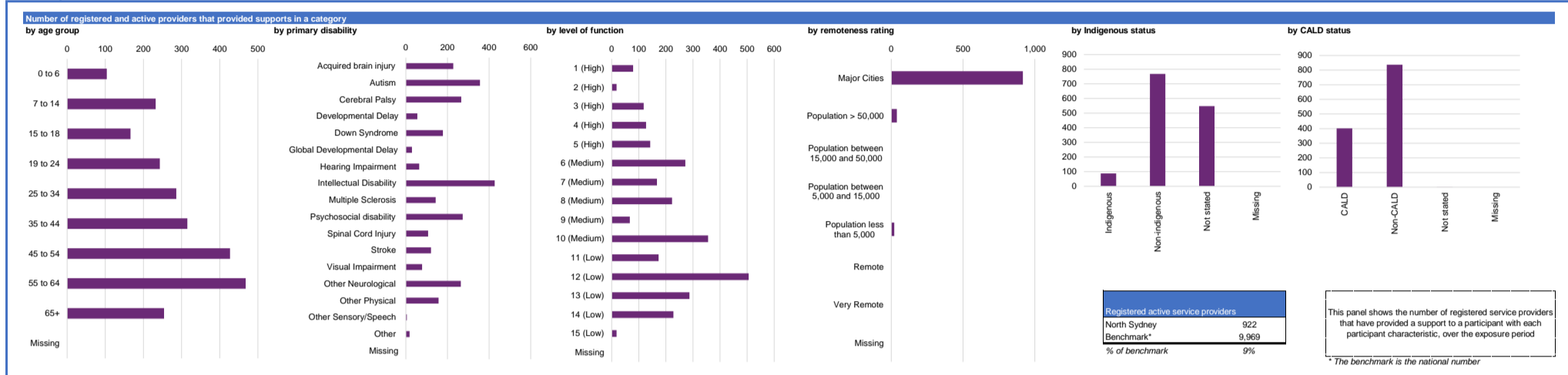


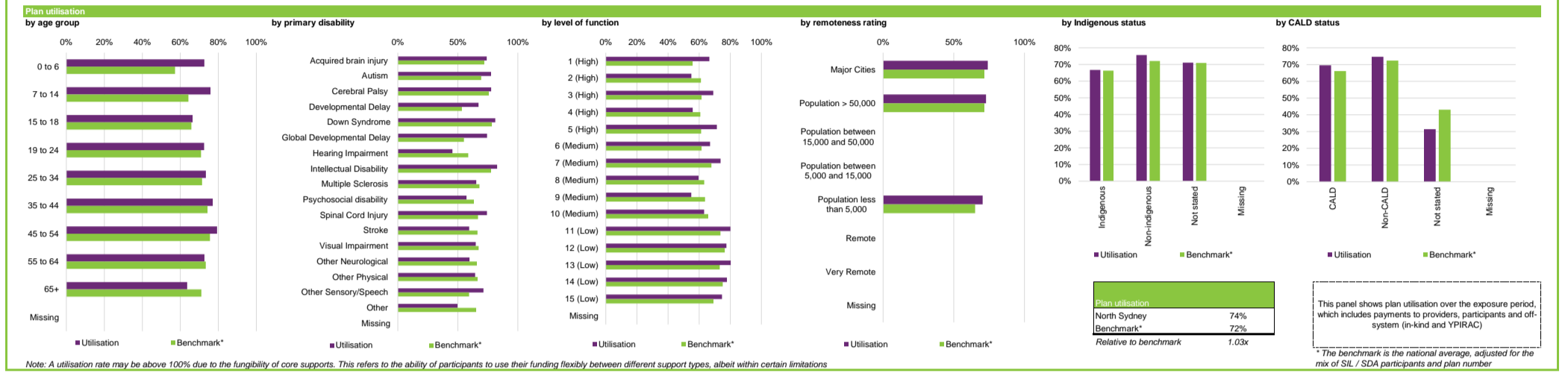
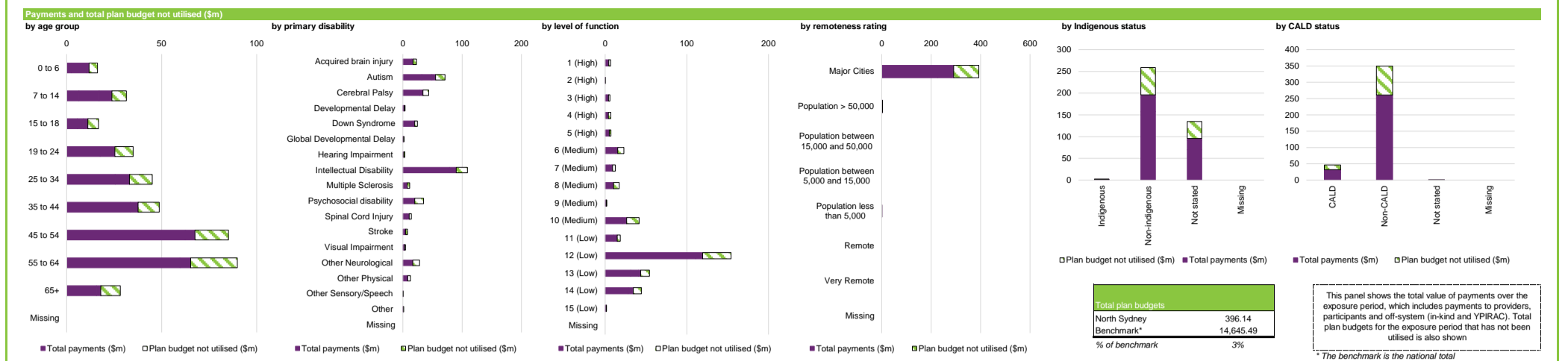
Participant profile



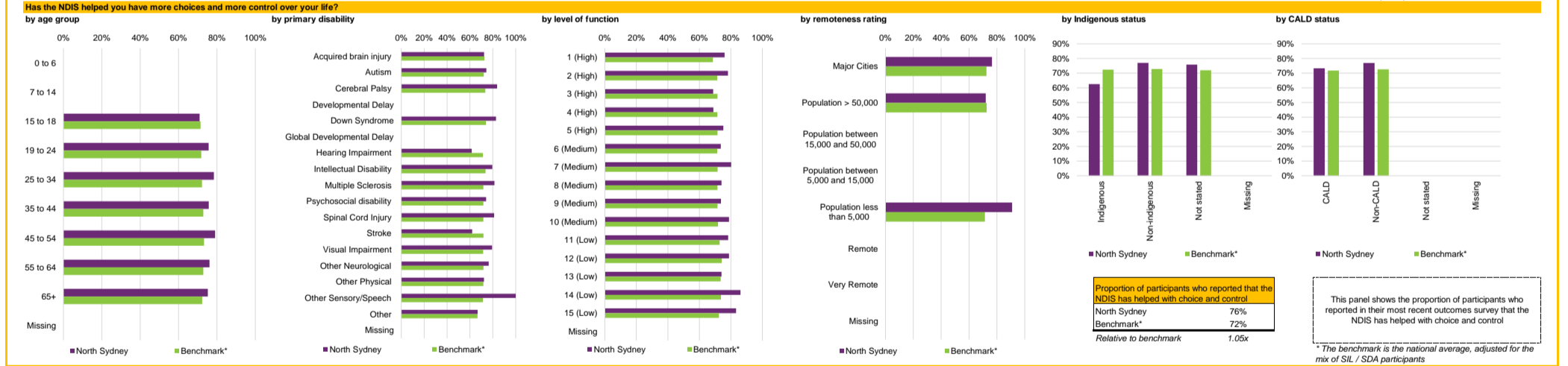
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7,491	212	35.3	63%	9%	9%	6.75	3.89	58%	45%	77%
Daily Activities	7,505	341	22.0	68%	18%	16%	217.79	179.25	82%	45%	77%
Community	7,495	248	30.2	49%	29%	11%	68.53	39.44	58%	45%	77%
Transport	7,525	9	836.1	100%	0%	0%	11.45	11.89	104%	45%	77%
Core total	7,571	509	14.9	63%	14%	20%	304.51	234.47	77%	45%	77%
Capacity Building											
Daily Activities	9,016	448	20.1	50%	11%	12%	48.85	30.72	63%	45%	77%
Employment	882	53	16.6	70%	0%	22%	5.87	3.66	62%	30%	79%
Relationships	1,835	84	21.8	72%	15%	8%	5.65	3.14	56%	14%	80%
Social and Civic	793	38	20.9	70%	0%	0%	0.98	0.33	33%	37%	70%
Support Coordination	3,447	186	18.5	56%	3%	10%	7.75	5.88	76%	36%	77%
Capacity Building total	9,105	588	15.5	43%	9%	9%	73.67	46.93	64%	45%	77%
Capital											
Assistive Technology	2,568	182	14.1	58%	23%	21%	11.58	7.66	66%	56%	77%
Home Modifications	1,059	51	20.8	64%	12%	15%	6.38	4.36	68%	25%	86%
Capital total	2,967	220	13.5	43%	18%	17%	17.96	12.03	67%	48%	79%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	9,200	922	10.0	57%	13%	18%	396.14	293.42	74%	45%	76%

*Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

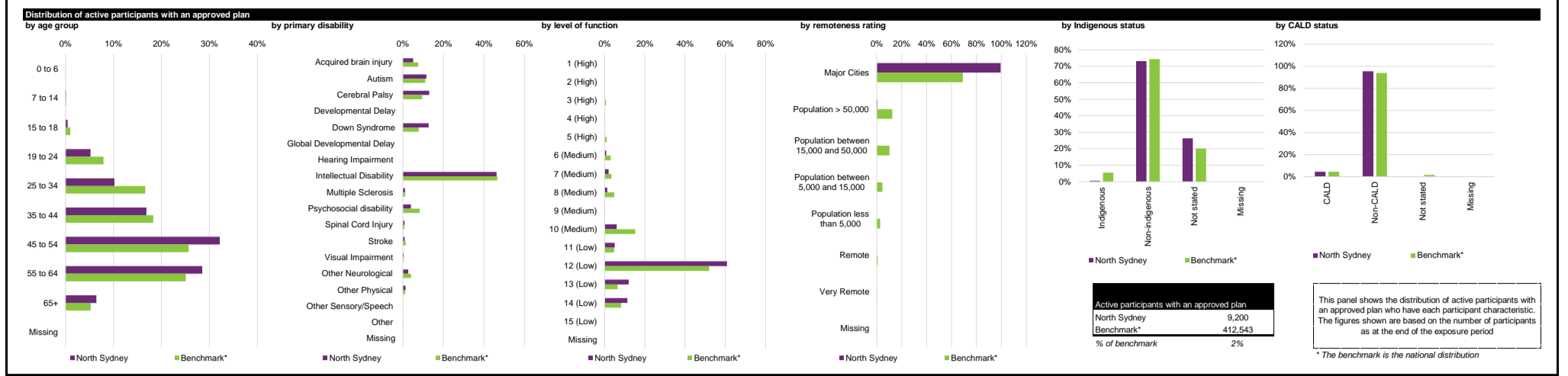
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

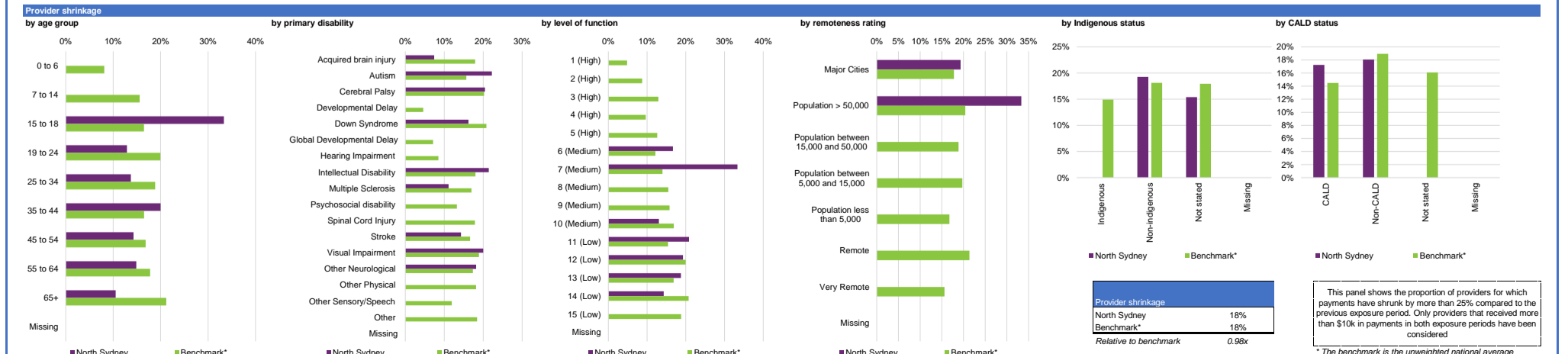
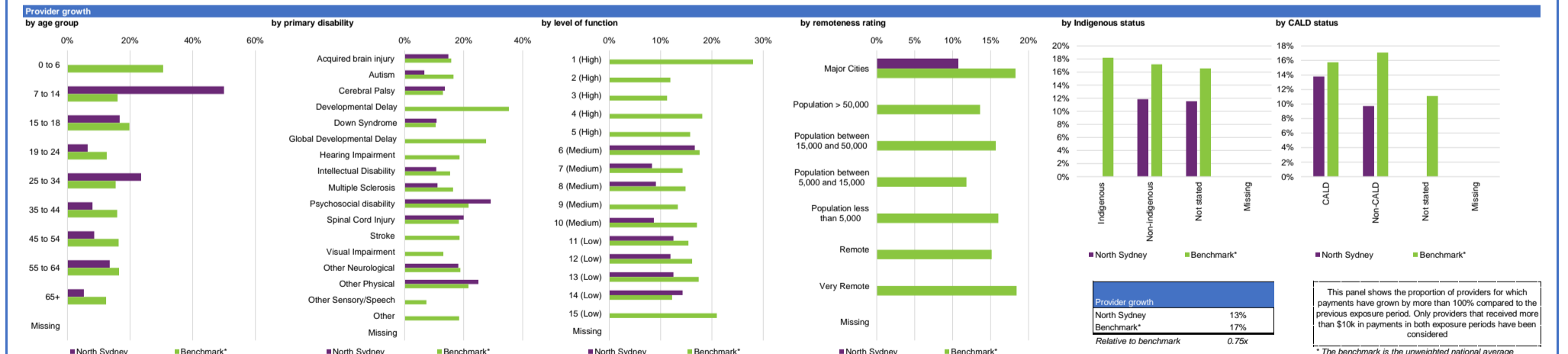
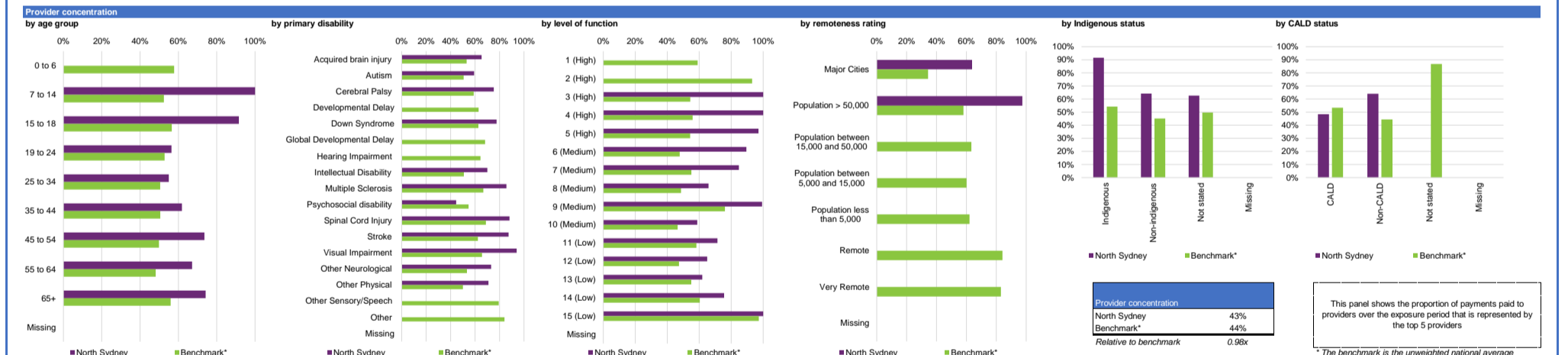
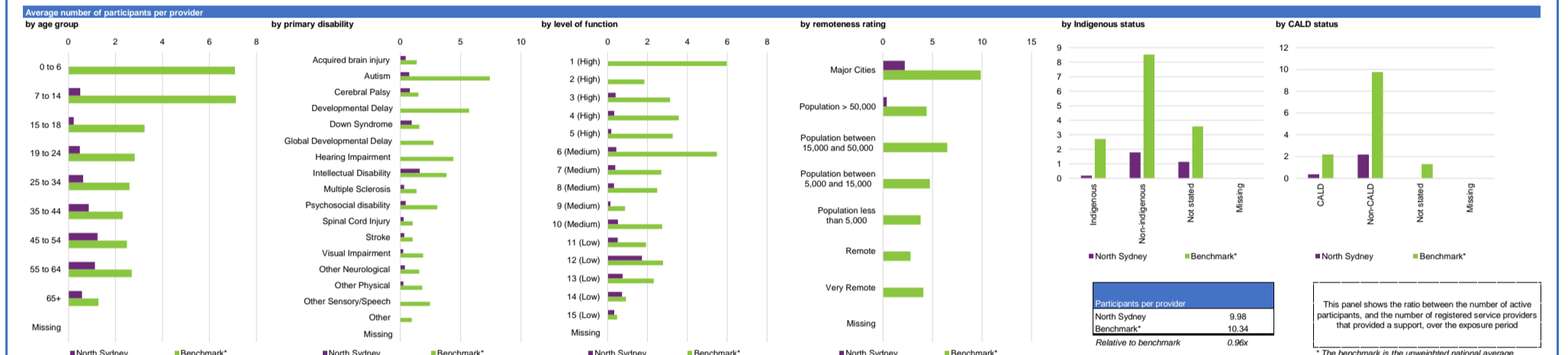
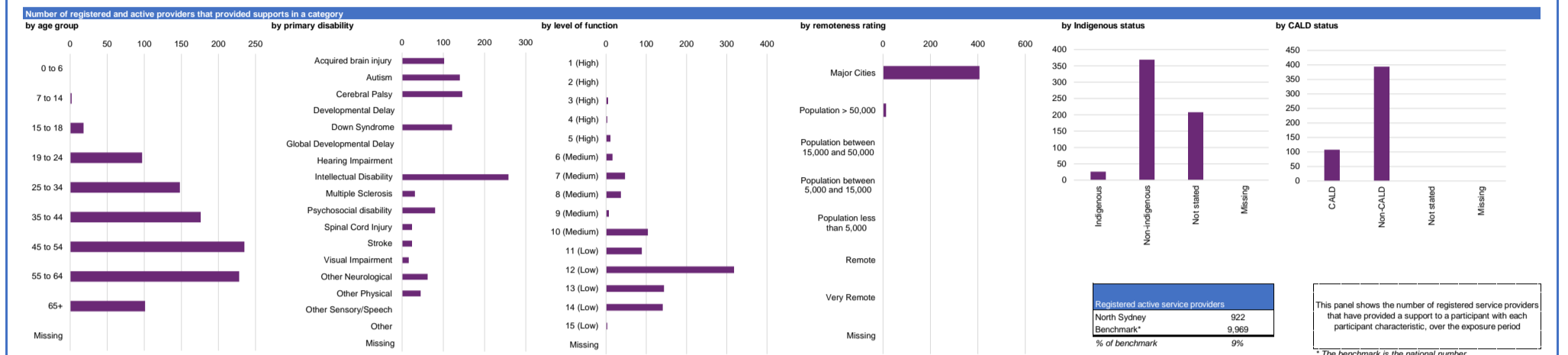
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

*Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: North Sydney (phase in date: 1 July 2016) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	894	107	8.4	71%	14%	14%	1.18	0.62	53%	8%	89%
Daily Activities	901	117	7.7	82%	20%	12%	120.93	114.21	94%	8%	89%
Community	893	111	8.0	69%	13%	25%	19.98	14.53	73%	8%	89%
Transport	901	2	450.5	100%	0%	0%	1.38	1.30	94%	8%	89%
Core total	901	239	3.8	79%	14%	20%	143.47	130.66	91%	8%	89%
Capacity Building											
Daily Activities	882	166	5.3	46%	9%	13%	3.72	2.13	57%	8%	89%
Employment	162	22	7.4	90%	0%	58%	1.39	0.95	68%	12%	88%
Relationships	654	49	13.3	85%	31%	8%	2.14	1.52	71%	4%	90%
Social and Civic	26	3	8.7	100%	0%	0%	0.04	0.02	39%	4%	72%
Support Coordination	897	87	10.3	58%	8%	12%	1.90	1.63	86%	8%	89%
Capacity Building total	901	242	3.7	45%	8%	15%	9.76	6.58	67%	8%	89%
Capital											
Assistive Technology	455	79	5.8	77%	0%	25%	2.31	1.39	60%	12%	89%
Home Modifications	744	21	35.4	83%	6%	12%	4.48	3.15	70%	7%	89%
Capital total	805	100	8.1	63%	3%	17%	6.79	4.54	67%	8%	89%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	901	410	2.2	75%	11%	17%	160.03	141.78	89%	8%	89%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

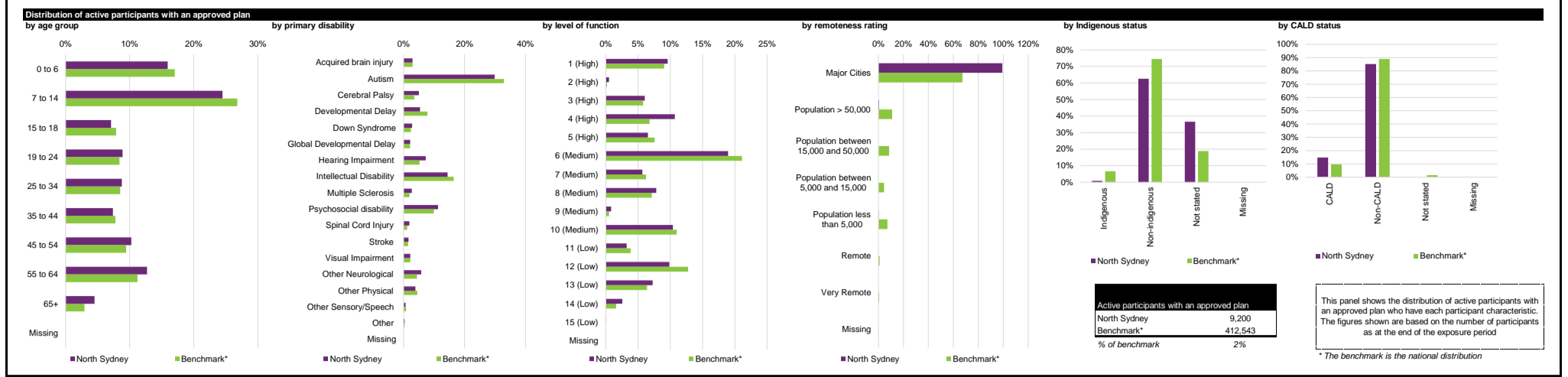
Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

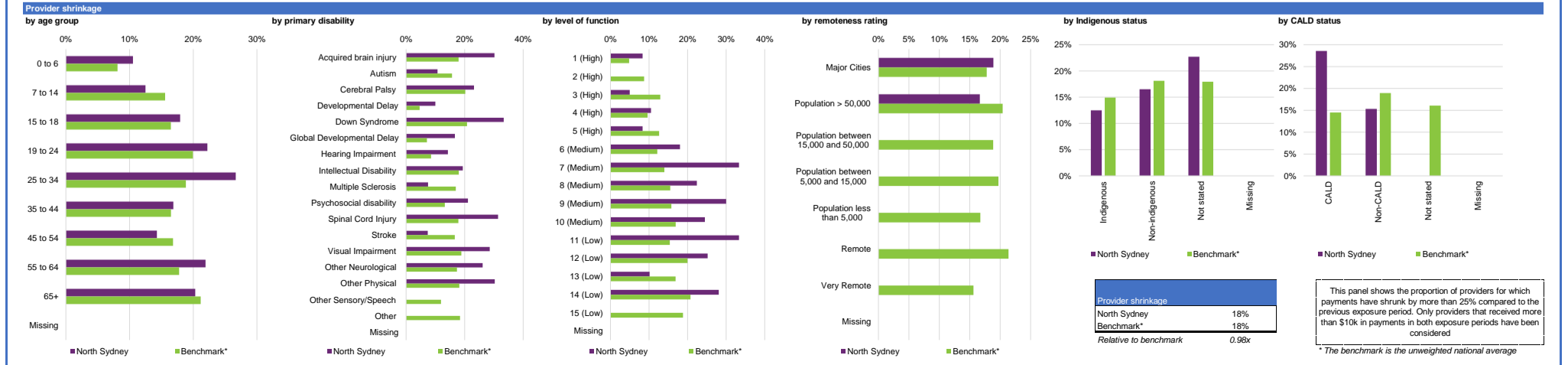
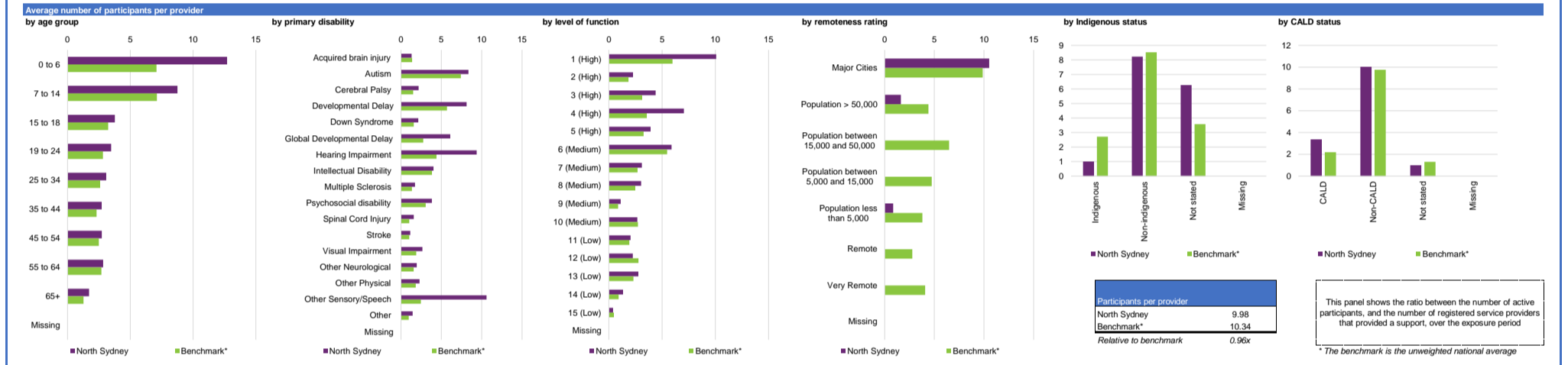
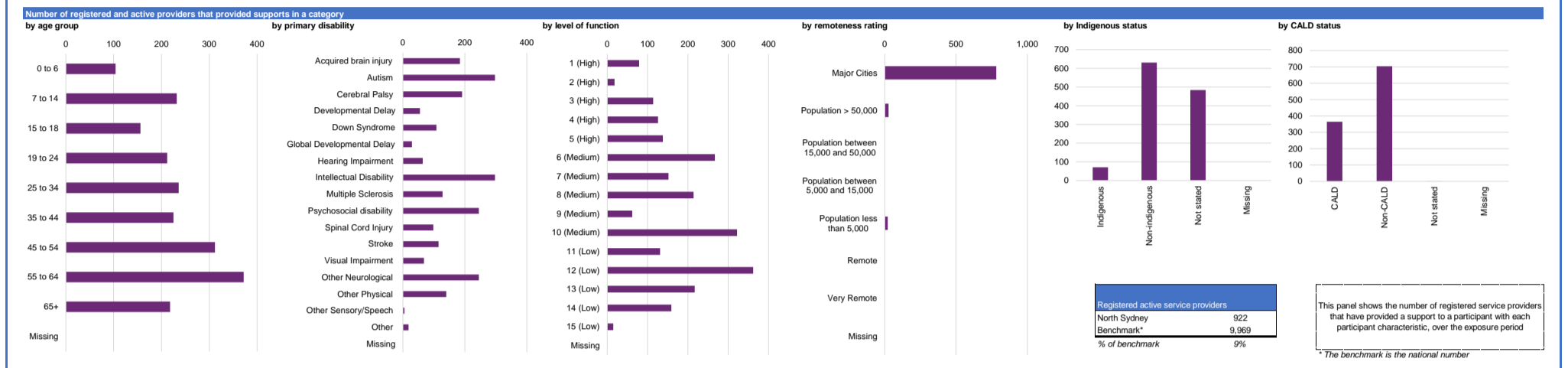
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

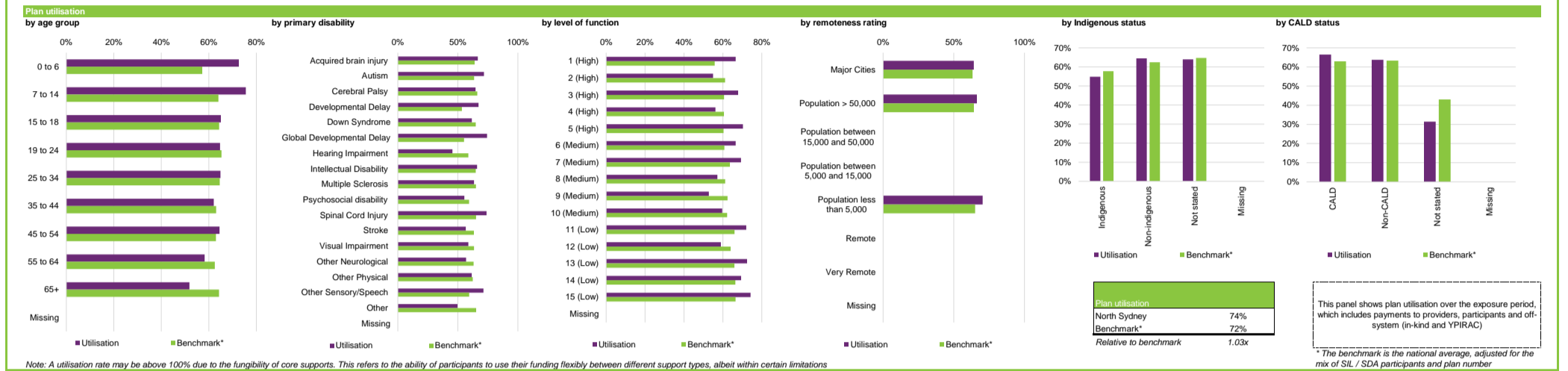
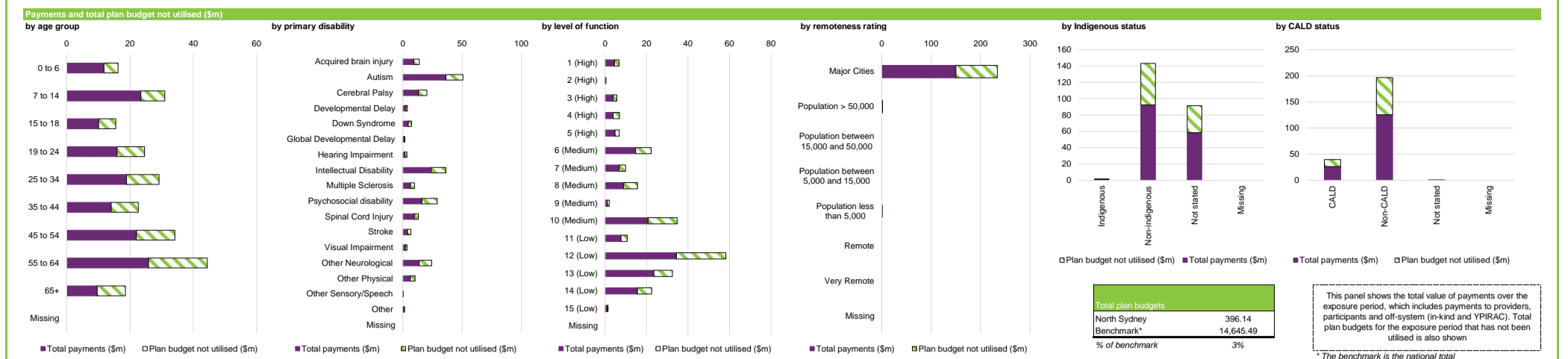
Participant profile



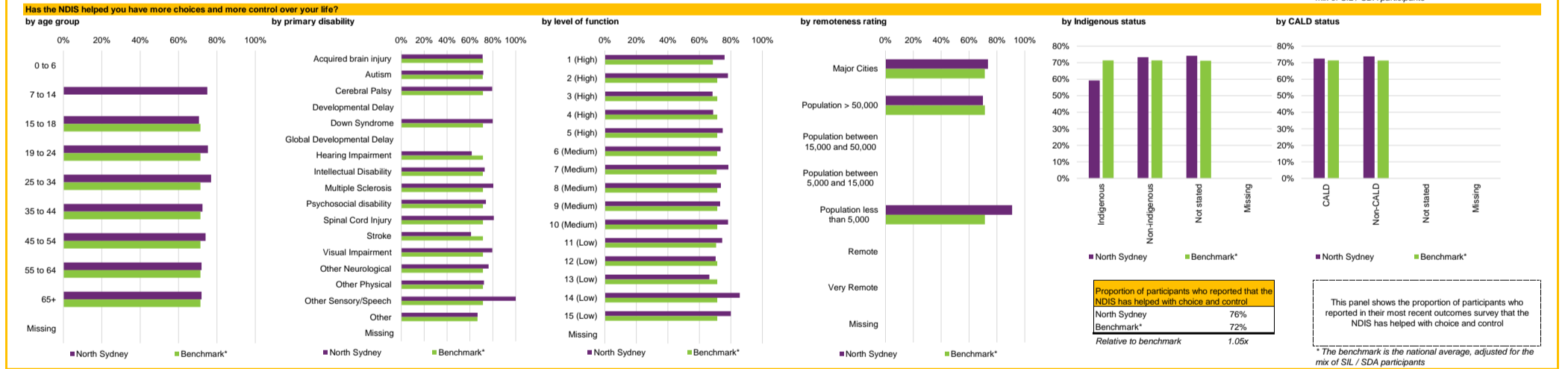
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	6,597	174	37.9	66%	7%	13%	5.56	3.27	59%	52%	74%
Daily Activities	6,604	306	21.6	57%	16%	17%	96.86	65.04	67%	52%	74%
Community	6,602	221	29.9	47%	11%	32%	48.55	24.91	51%	52%	74%
Transport	6,624	8	828.0	100%	0%	0%	10.06	10.59	105%	52%	74%
Core total	6,670	434	15.4	52%	13%	24%	161.04	103.81	64%	52%	74%
Capacity Building											
Daily Activities	8,134	393	20.7	54%	10%	10%	45.13	28.59	63%	51%	74%
Employment	720	51	14.1	66%	0%	16%	4.48	2.70	60%	34%	77%
Relationships	1,181	71	16.6	59%	21%	21%	3.51	1.62	46%	24%	69%
Social and Civic	767	38	20.2	71%	0%	0%	0.94	0.31	33%	39%	70%
Support Coordination	2,550	169	15.1	61%	7%	16%	5.85	4.25	73%	46%	71%
Capacity Building total	8,204	515	15.9	48%	10%	8%	63.91	40.35	63%	51%	74%
Capital											
Assistive Technology	2,113	153	13.8	57%	25%	22%	9.26	6.27	68%	68%	74%
Home Modifications	315	31	10.2	69%	22%	22%	1.90	1.22	64%	73%	76%
Capital total	2,162	172	12.6	50%	28%	20%	11.16	7.49	67%	68%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	8,299	789	10.5	47%	13%	19%	236.12	151.64	64%	52%	74%

*Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*