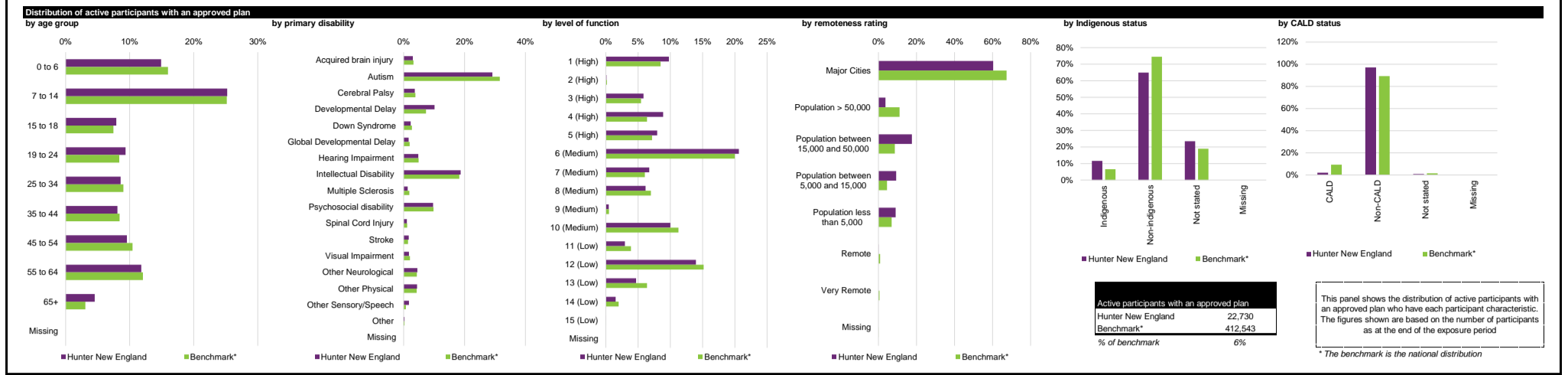
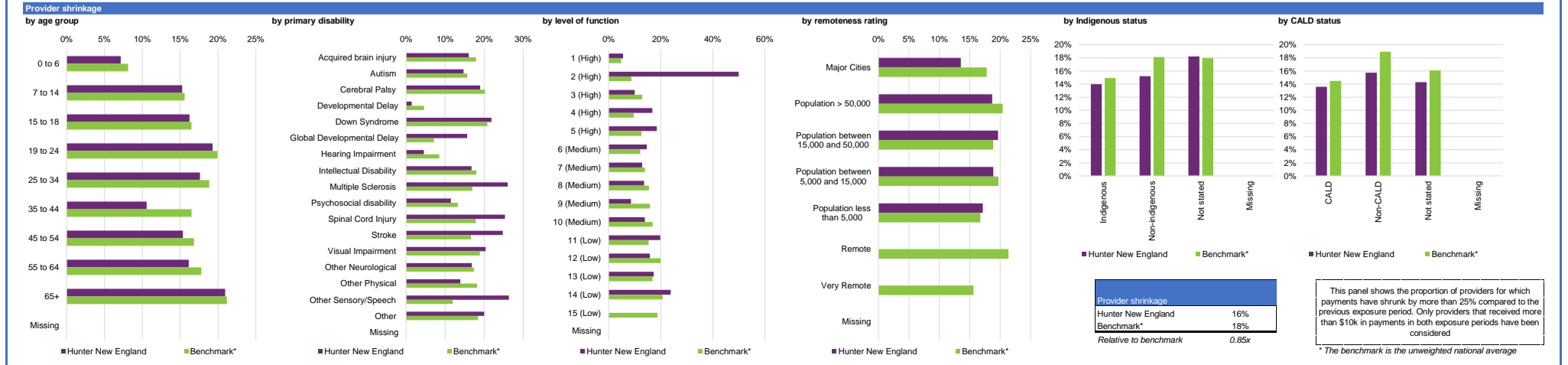
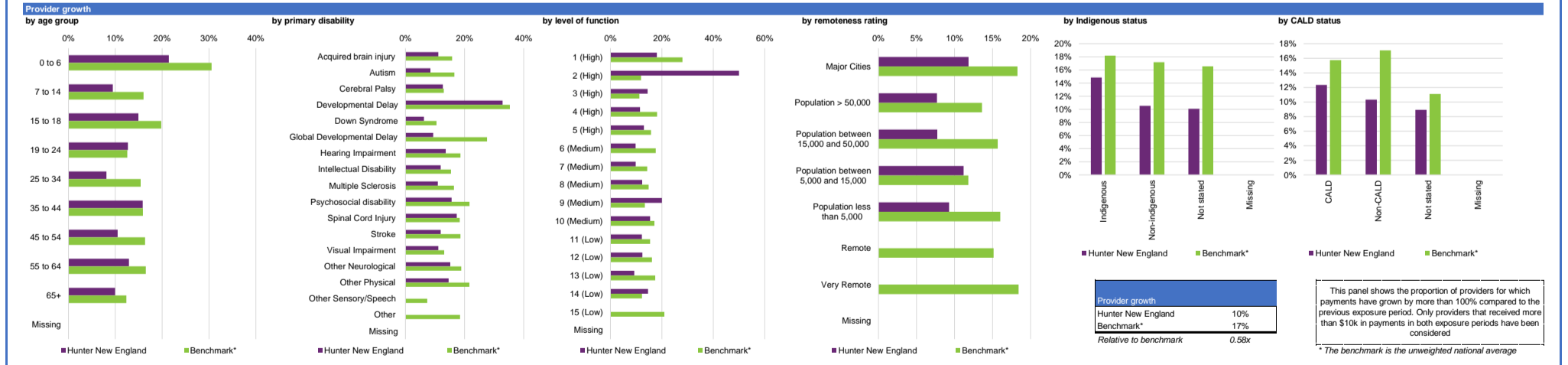
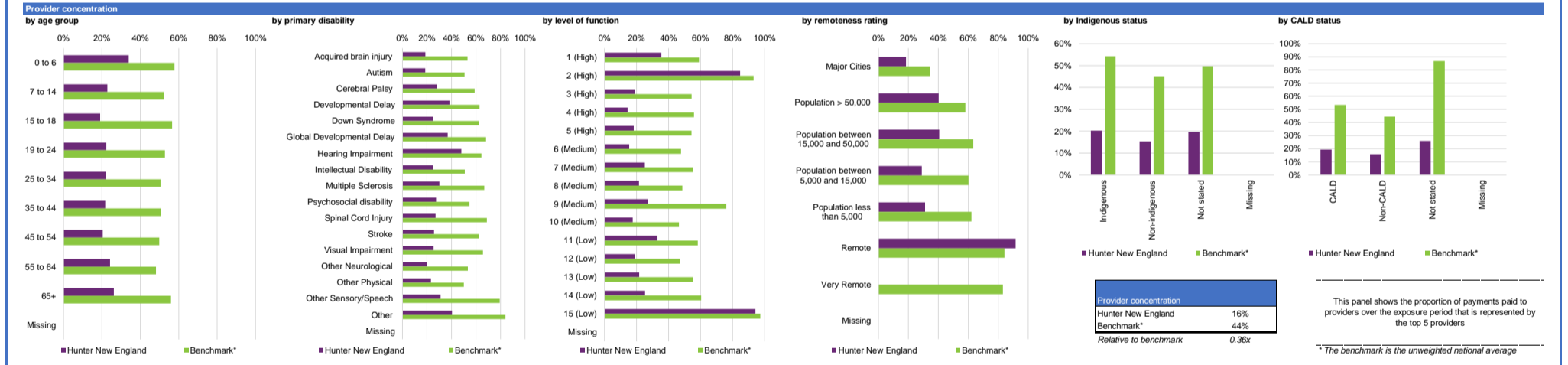
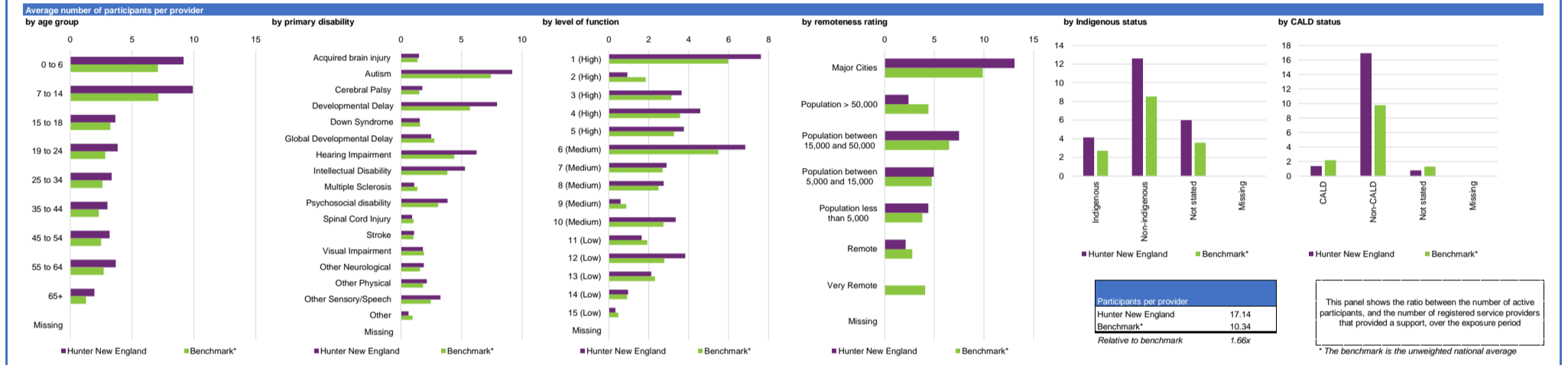
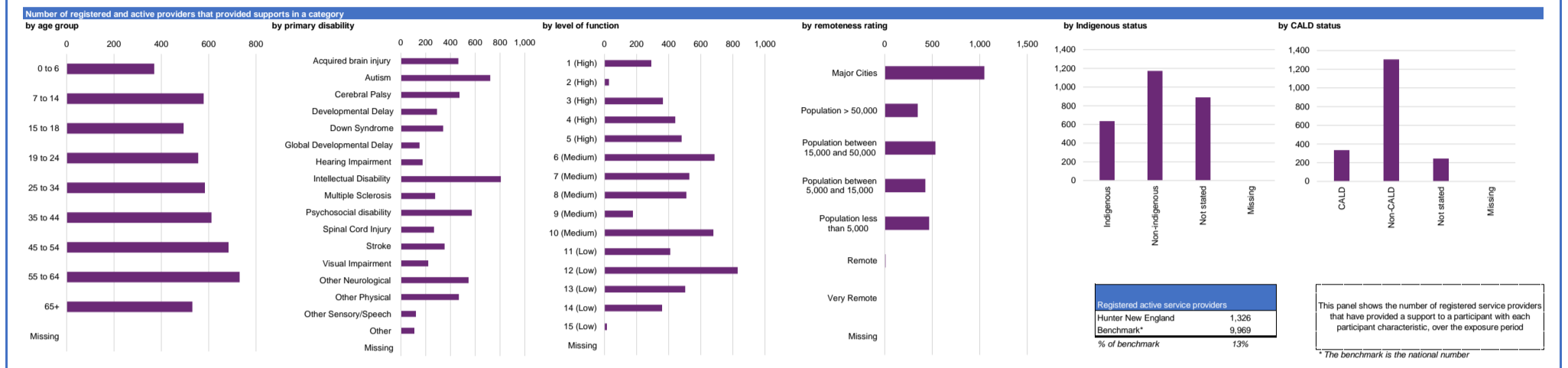


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	17,357	342	50.8	53%	15%	13%	14.56	8.86	61%	61%	74%
Daily Activities	17,400	573	30.4	36%	14%	14%	423.79	339.84	80%	61%	74%
Community	17,371	357	48.7	32%	10%	21%	166.00	97.25	59%	61%	74%
Transport	17,495	41	426.7	67%	0%	0%	19.60	19.57	100%	61%	74%
Core total	17,706	818	21.6	32%	11%	16%	623.96	465.53	75%	61%	74%
Capacity Building											
Daily Activities	20,842	699	29.8	36%	12%	14%	97.22	55.66	57%	60%	74%
Employment	1,979	80	24.7	74%	6%	18%	12.88	7.17	56%	50%	76%
Relationships	4,853	140	34.7	47%	13%	9%	16.00	8.24	51%	31%	72%
Social and Civic	3,299	189	17.5	36%	10%	24%	11.14	3.60	32%	52%	68%
Support Coordination	9,645	275	35.1	37%	14%	6%	23.13	16.86	73%	54%	75%
Capacity Building total	22,094	883	25.0	25%	10%	12%	165.94	96.14	58%	60%	74%
Capital											
Assistive Technology	5,254	259	20.3	55%	14%	22%	28.18	16.86	60%	72%	75%
Home Modifications	1,564	87	18.0	73%	16%	22%	10.75	7.47	69%	55%	80%
Capital total	5,792	300	19.3	47%	15%	23%	38.93	24.33	62%	68%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	22,730	1,326	17.1	28%	10%	16%	828.82	586.00	71%	61%	73%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

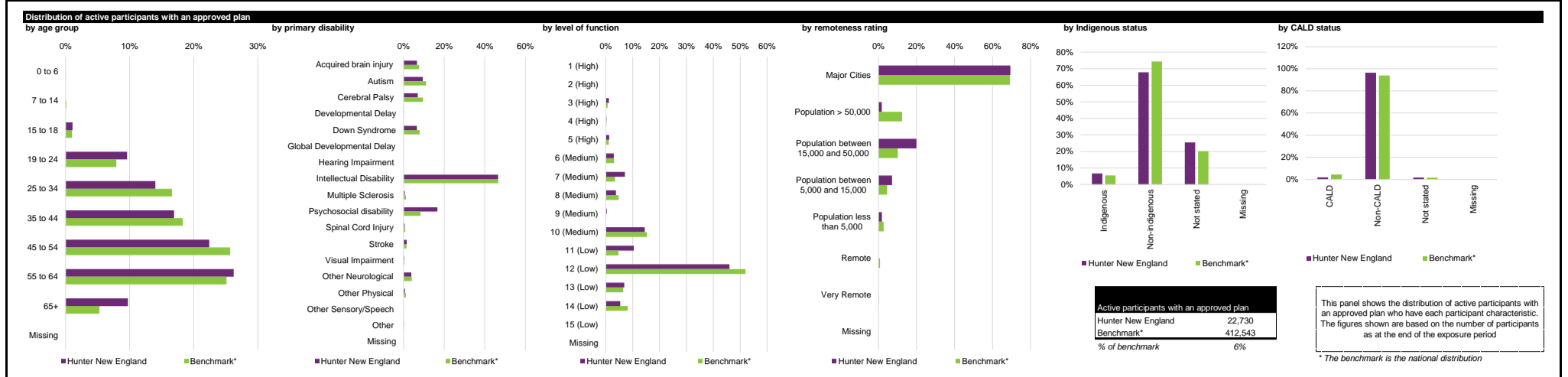
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

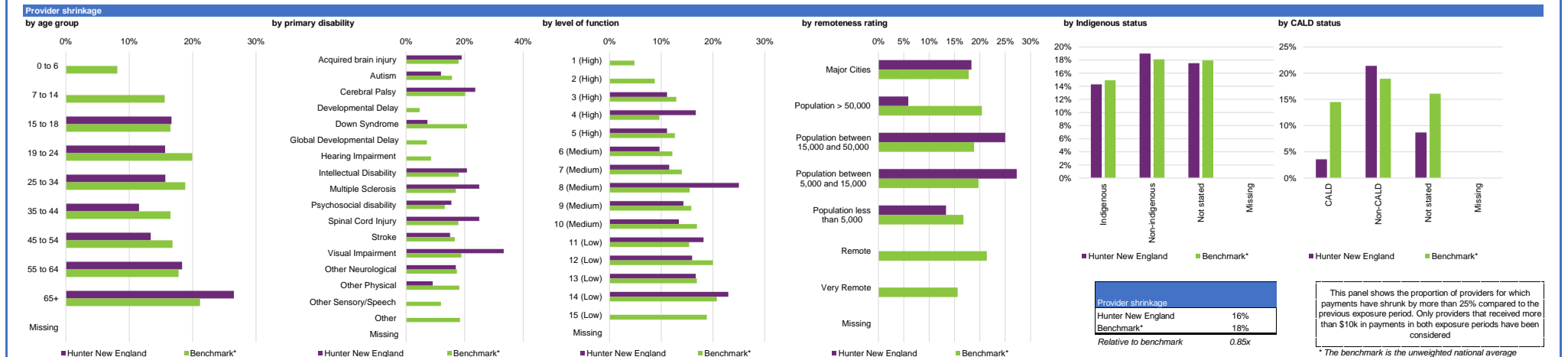
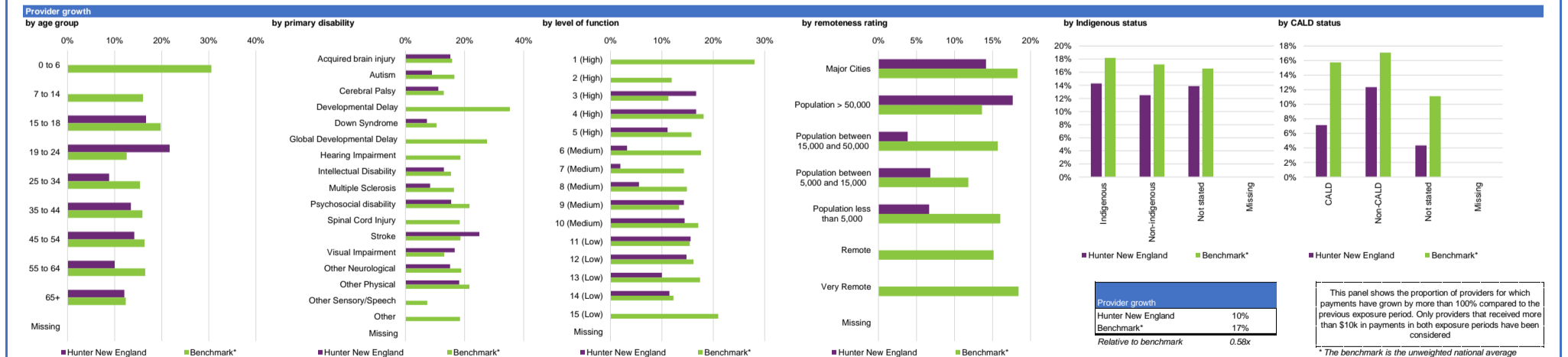
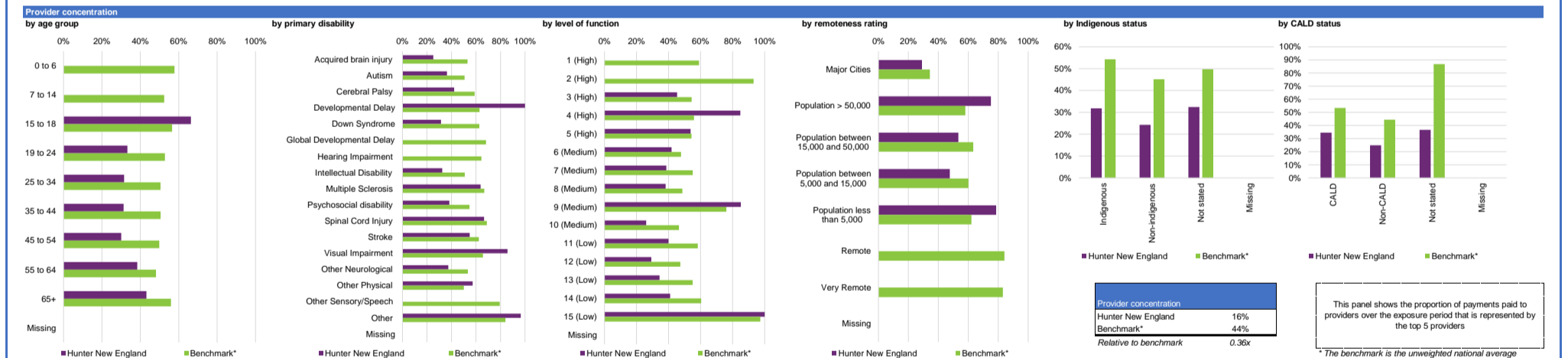
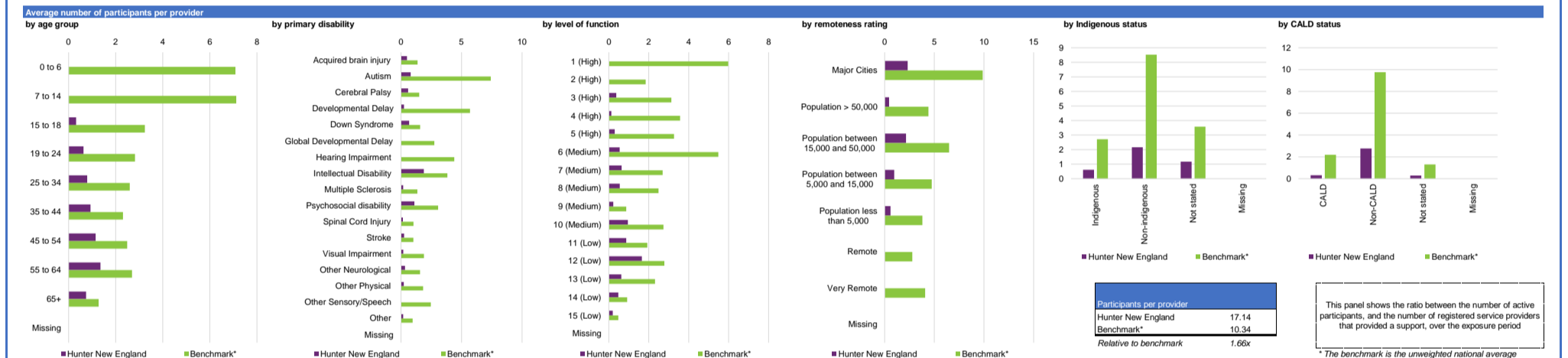
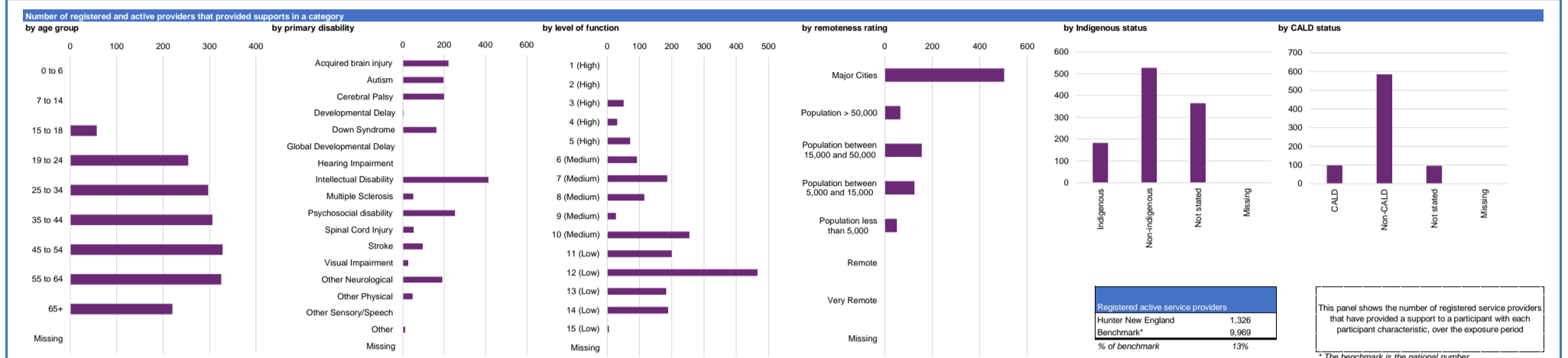
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration
 The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

*Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

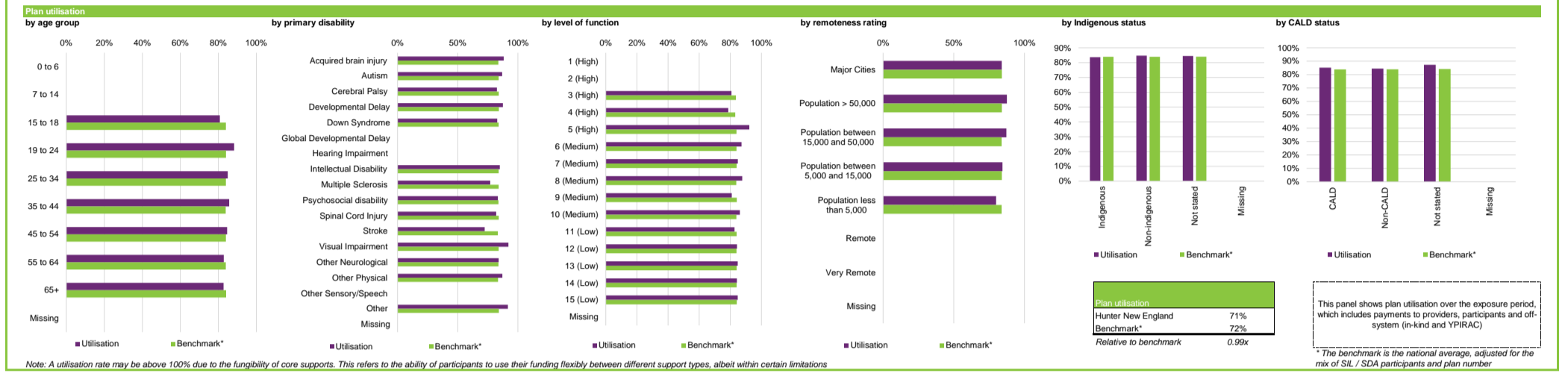
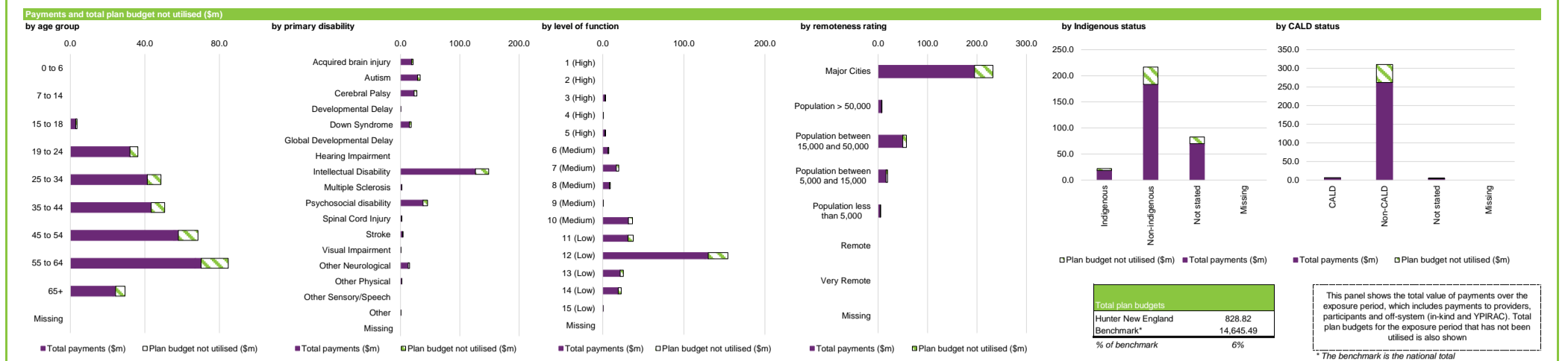
Participant profile



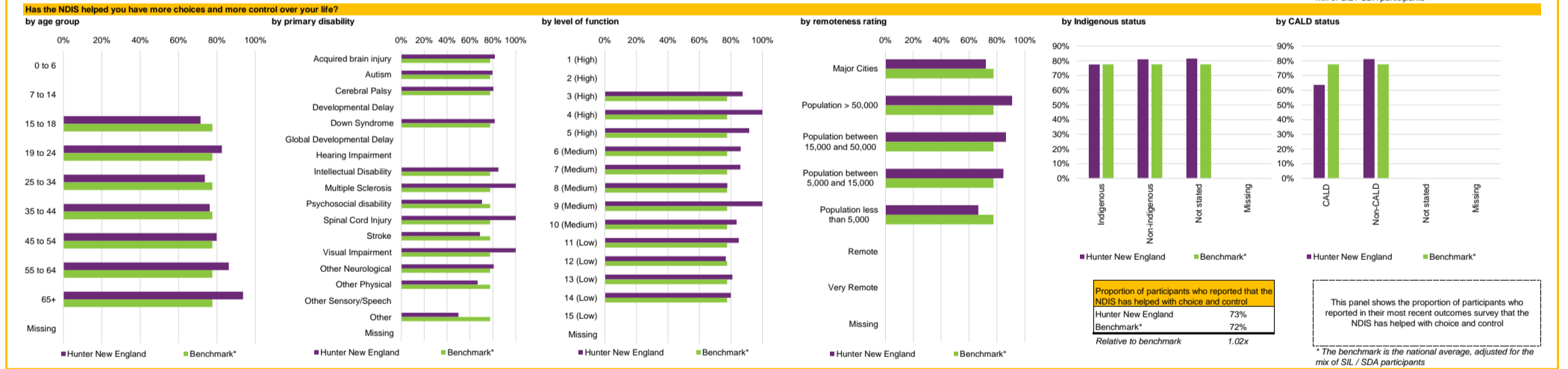
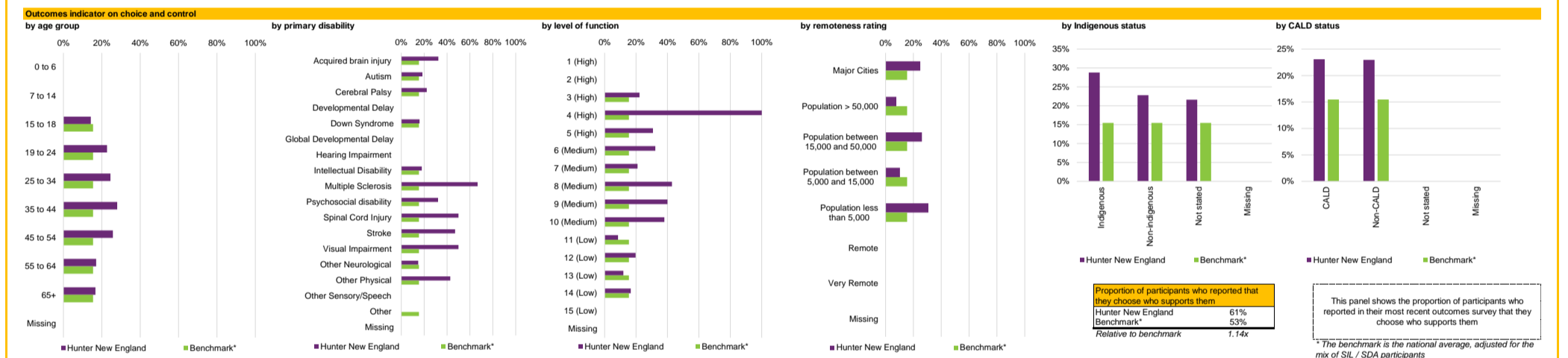
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,673	146	11.5	77%	9%	0%	2.55	1.54	60%	23%	81%
Daily Activities	1,677	229	7.3	47%	11%	15%	239.65	220.08	92%	23%	81%
Community	1,675	172	9.7	39%	7%	24%	47.98	29.30	61%	23%	81%
Transport	1,675	18	93.1	84%	0%	0%	2.27	1.89	84%	23%	81%
Core total	1,677	376	4.5	45%	9%	21%	292.45	252.81	86%	23%	81%
Capacity Building											
Daily Activities	1,555	243	6.4	50%	13%	5%	6.04	3.48	58%	23%	80%
Employment	190	23	8.3	90%	0%	33%	1.57	0.91	58%	30%	83%
Relationships	1,255	76	16.5	61%	13%	6%	5.23	3.28	63%	16%	77%
Social and Civic	86	33	2.6	71%	0%	33%	0.51	0.16	32%	34%	70%
Support Coordination	1,672	124	13.5	44%	6%	8%	5.56	4.35	78%	23%	81%
Capacity Building total	1,675	358	4.7	33%	8%	11%	19.40	12.54	65%	23%	81%
Capital											
Assistive Technology	586	95	6.2	78%	22%	17%	3.64	2.42	67%	25%	78%
Home Modifications	792	30	26.4	92%	11%	17%	6.13	4.23	69%	18%	83%
Capital total	981	121	8.1	77%	17%	17%	9.76	6.66	68%	20%	82%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,677	597	2.8	43%	12%	20%	321.61	272.01	85%	23%	81%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

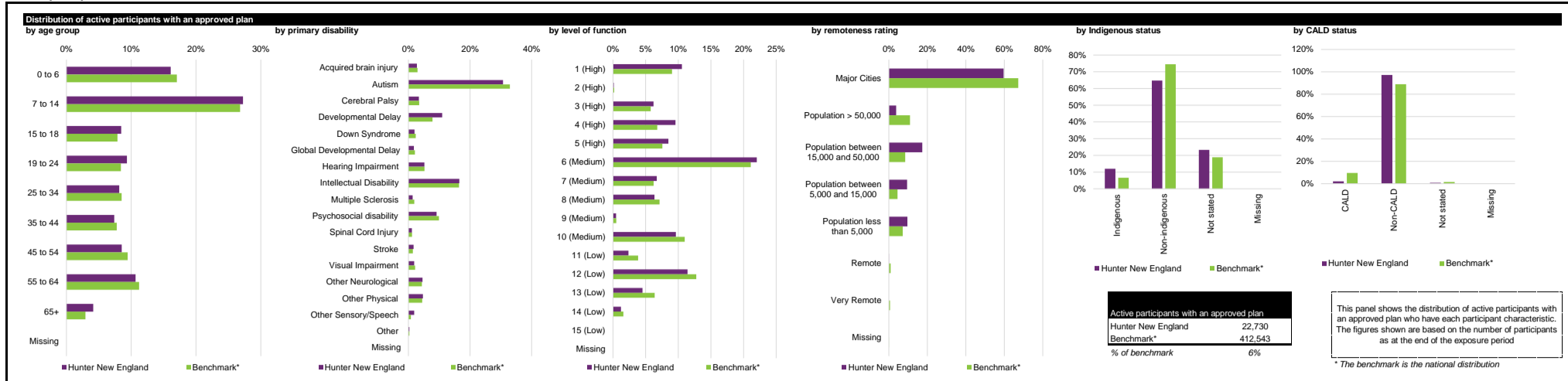
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

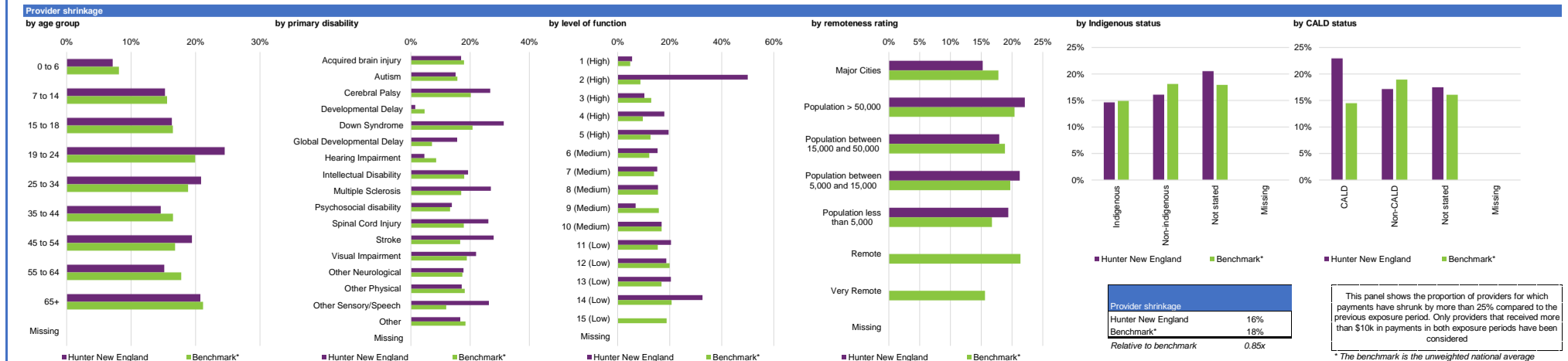
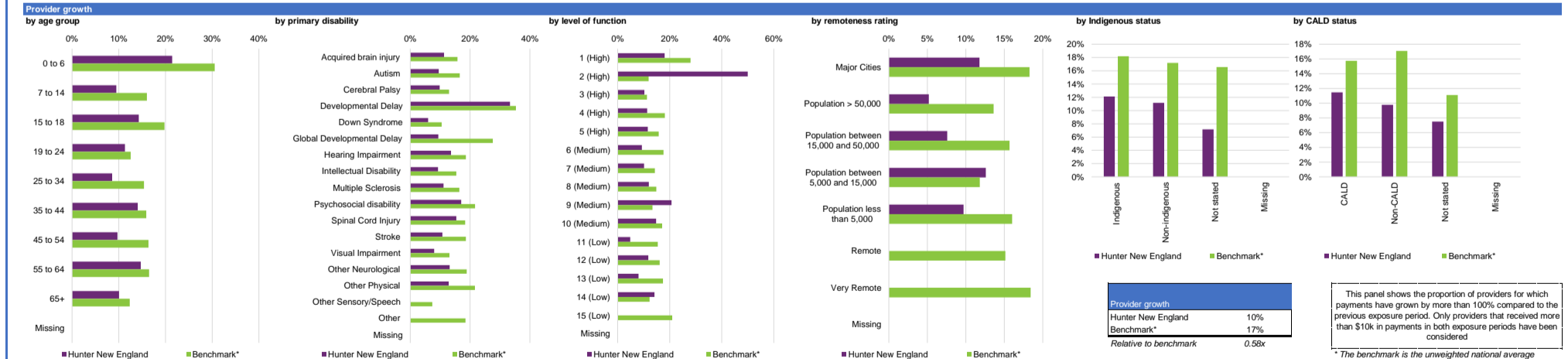
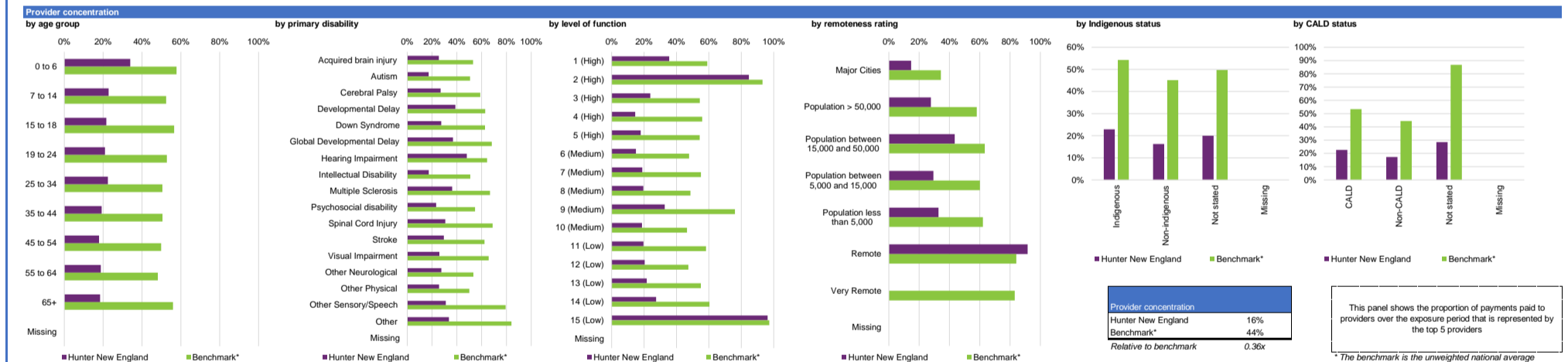
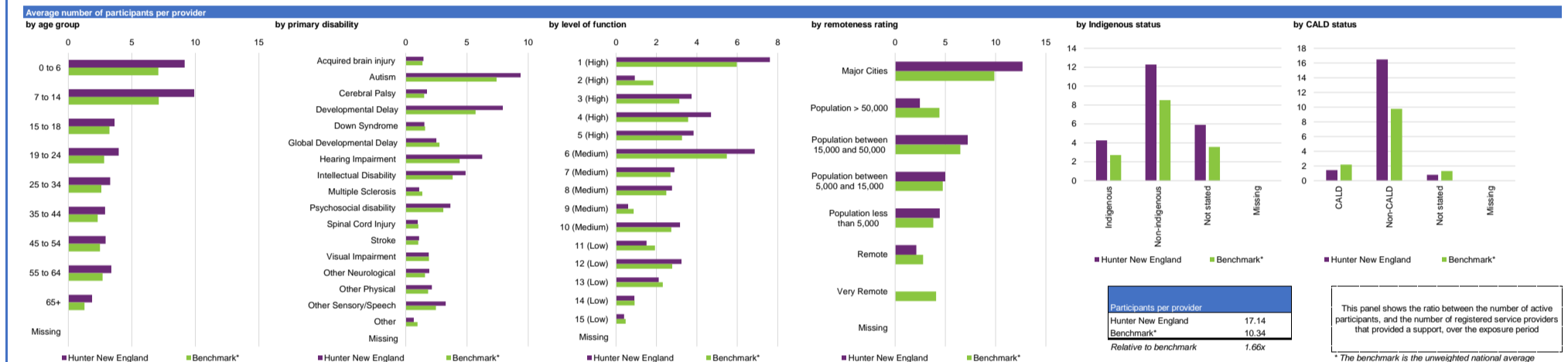
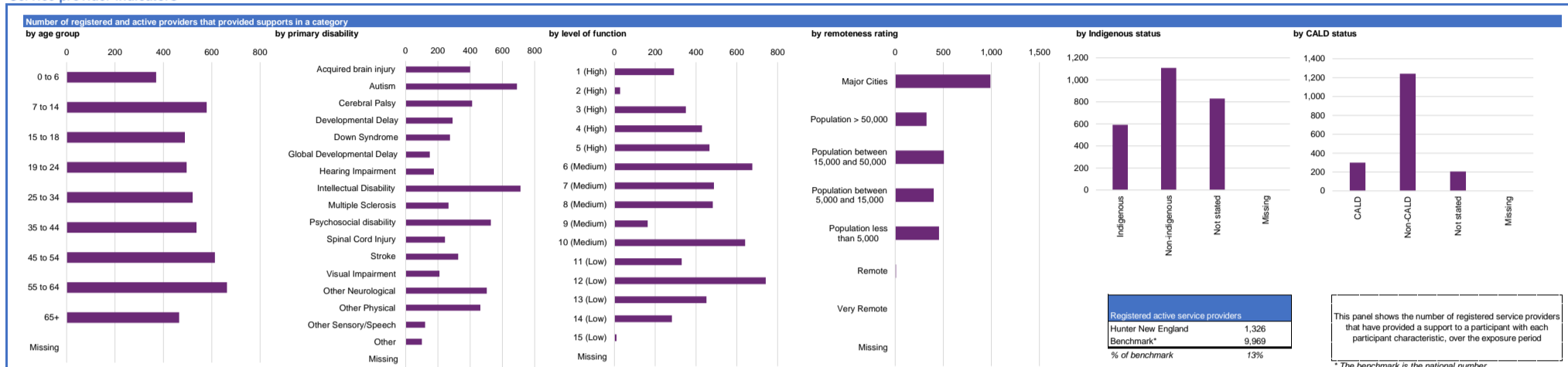
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



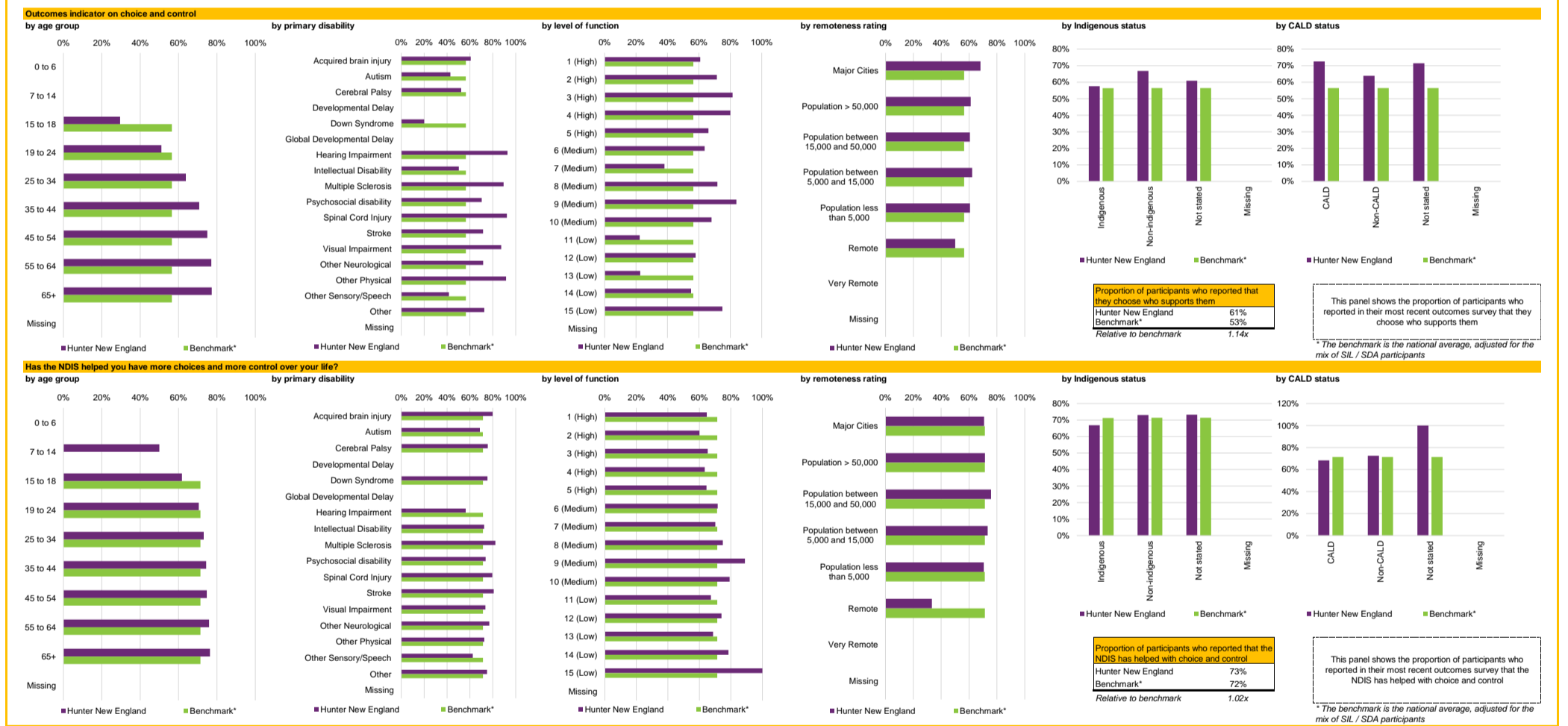
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	15,684	324	48.4	49%	12%	10%	12.01	7.32	61%	65%	74%
Daily Activities	15,723	531	29.6	36%	13%	19%	184.14	119.76	65%	65%	74%
Community	15,696	345	45.5	32%	10%	20%	118.02	67.96	58%	65%	74%
Transport	15,820	34	465.3	78%	0%	0%	17.33	17.68	102%	64%	73%
Core total	16,029	772	20.8	31%	12%	17%	331.51	212.71	64%	64%	73%
Capacity Building											
Daily Activities	19,287	676	28.5	36%	11%	13%	91.18	52.17	57%	64%	73%
Employment	1,789	80	22.4	72%	3%	9%	11.31	6.26	55%	52%	75%
Relationships	3,598	128	28.1	41%	14%	8%	10.76	4.96	46%	38%	68%
Social and Civic	3,213	183	17.6	37%	10%	26%	10.63	3.44	32%	53%	68%
Support Coordination	7,973	259	30.8	36%	12%	7%	17.57	12.51	71%	60%	73%
Capacity Building total	20,419	854	23.9	28%	9%	13%	146.54	83.60	57%	64%	73%
Capital											
Assistive Technology	4,668	242	19.3	53%	14%	26%	24.54	14.43	59%	76%	75%
Home Modifications	772	60	12.9	70%	21%	26%	4.63	3.24	70%	77%	77%
Capital total	4,811	263	18.3	45%	15%	27%	29.16	17.67	61%	76%	75%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	21,053	1,259	16.7	26%	10%	17%	507.21	313.98	62%	64%	73%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.