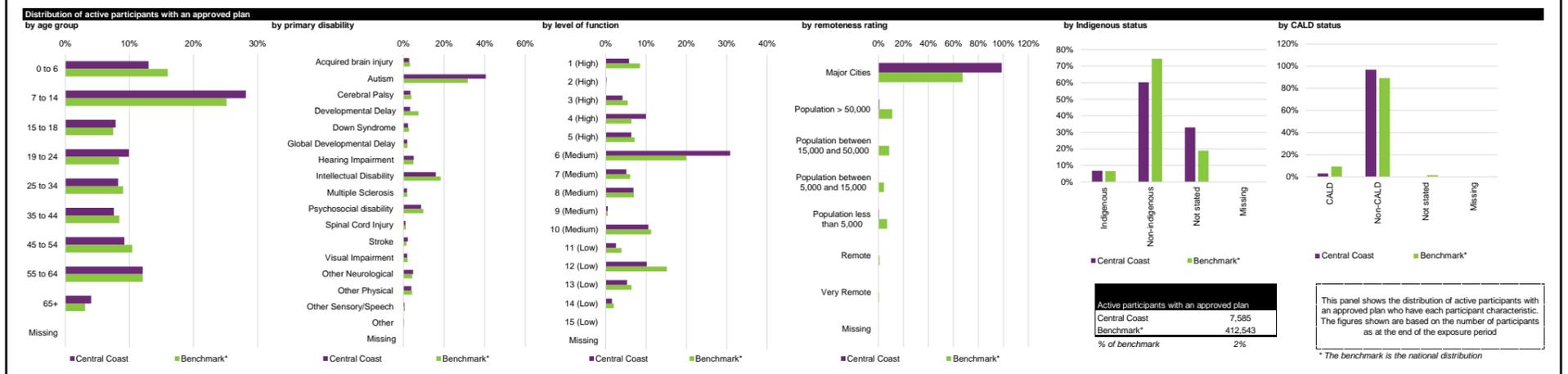
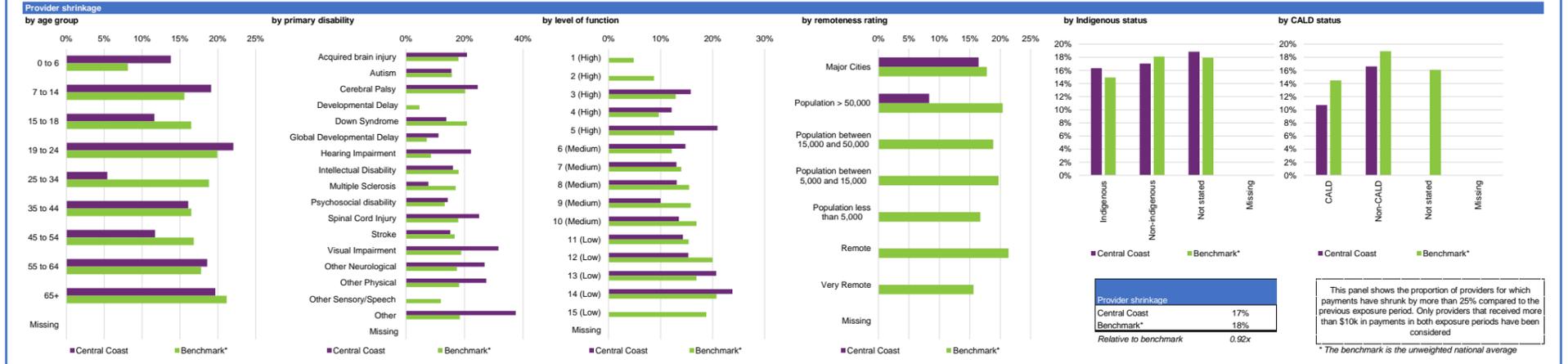
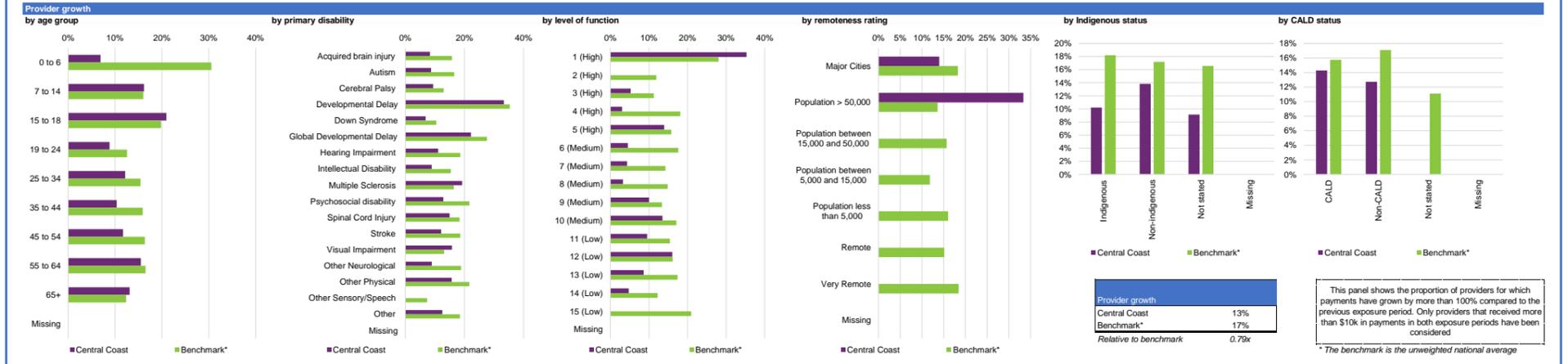
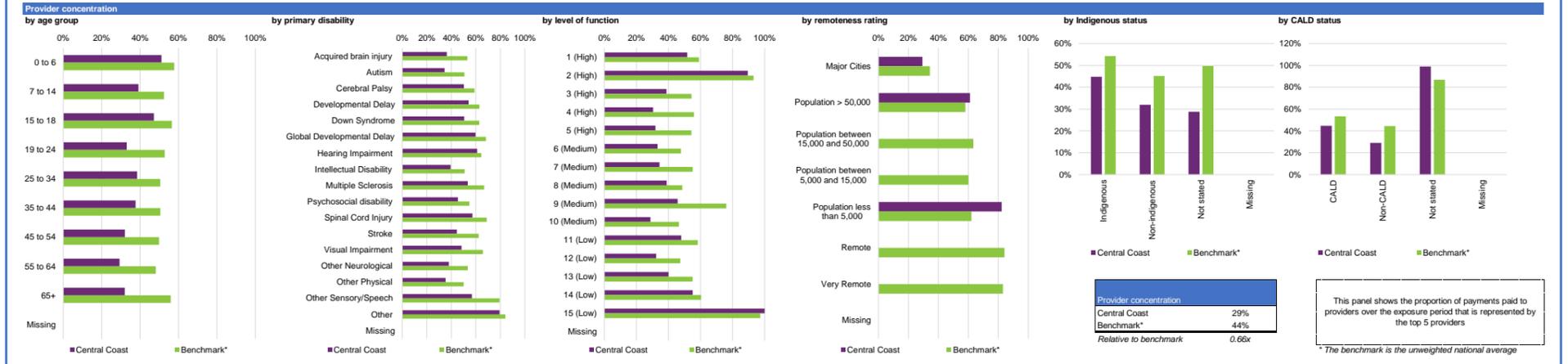
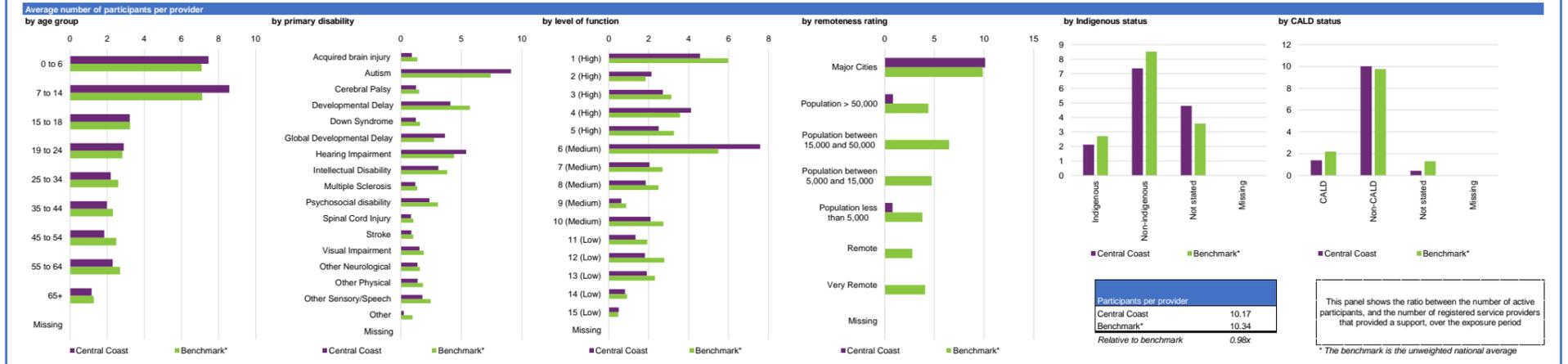
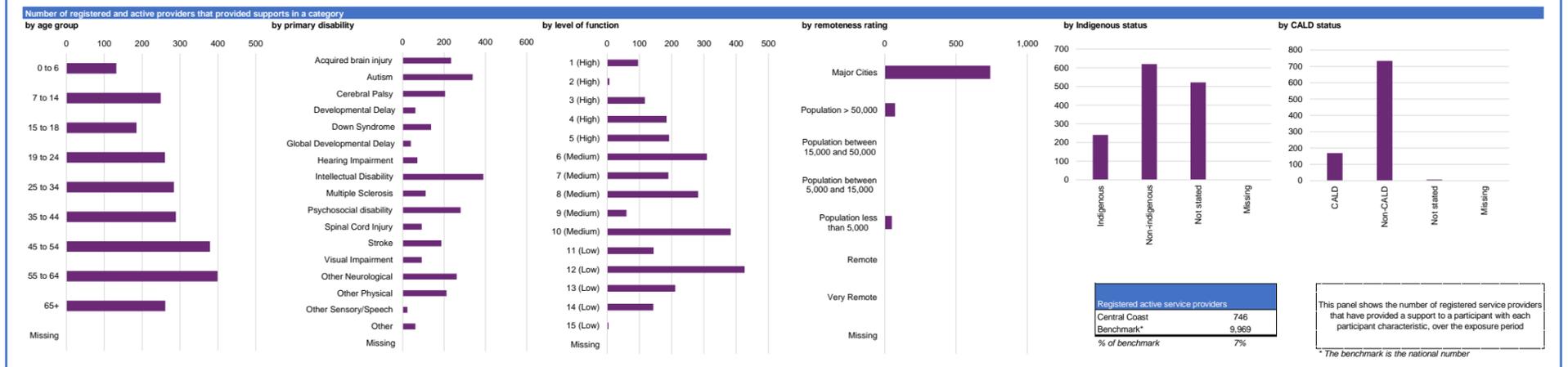


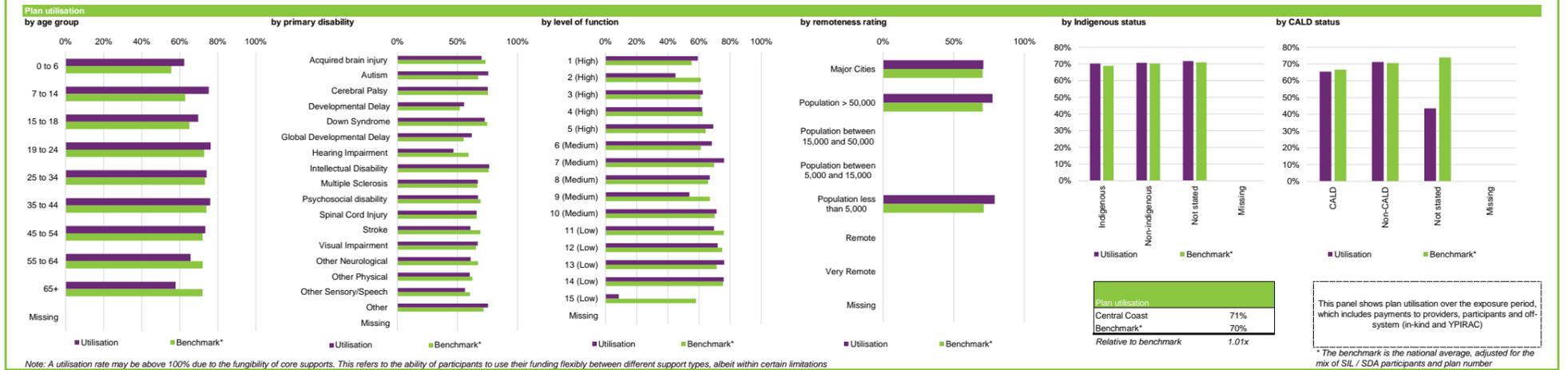
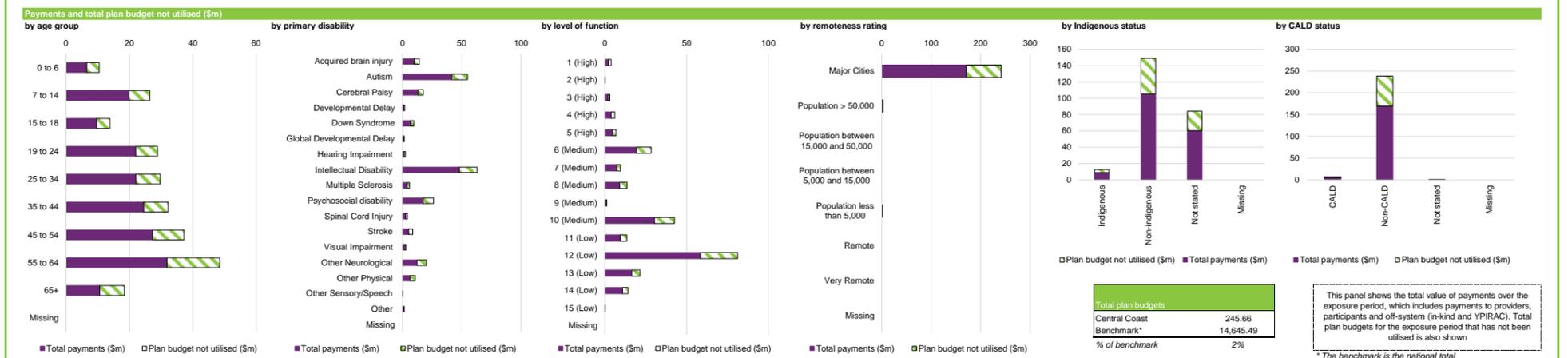
Participant profile



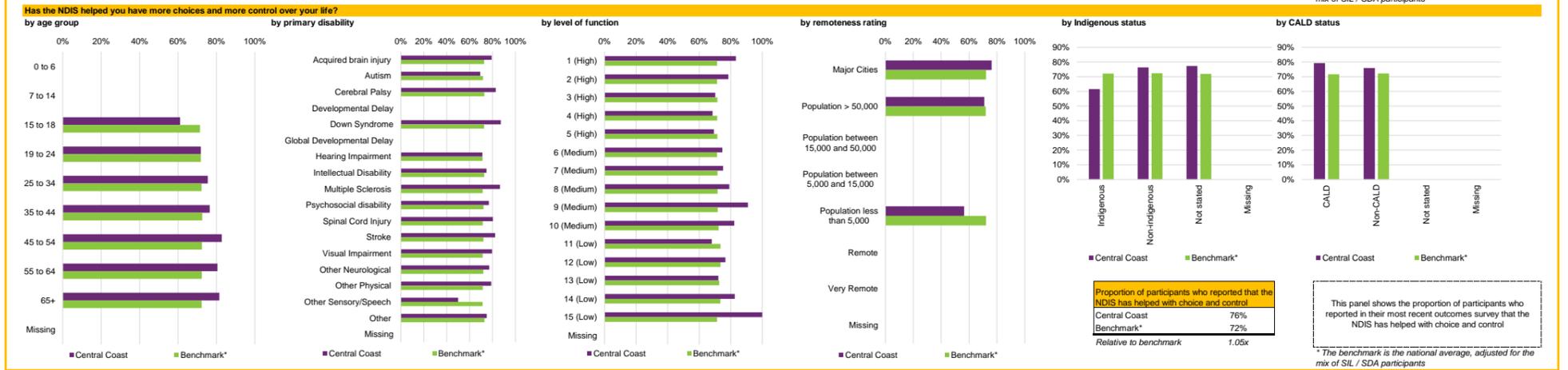
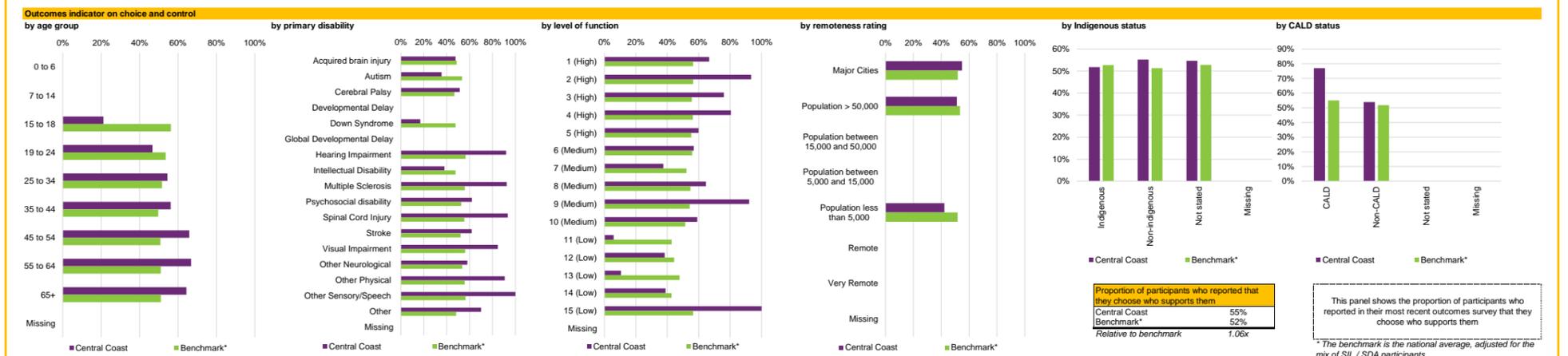
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	5,575	208	26.8	65%	14%	14%	4.91	3.06	62%	55%	77%
Daily Activities	5,590	273	20.5	52%	7%	19%	123.64	96.38	78%	55%	77%
Community	5,584	176	31.7	55%	17%	17%	47.07	28.92	61%	55%	77%
Transport	5,622	12	468.5	99%	0%	0%	7.31	8.09	111%	55%	77%
Core total	5,676	440	12.9	48%	12%	18%	182.92	136.45	75%	55%	77%
Capacity Building											
Daily Activities	7,357	361	20.4	55%	10%	11%	35.00	20.25	58%	54%	77%
Employment	499	31	16.1	89%	0%	13%	3.09	1.83	59%	43%	78%
Relationships	1,036	60	17.3	74%	26%	21%	3.58	2.07	58%	16%	70%
Social and Civic	1,165	57	20.4	69%	8%	17%	2.61	0.96	37%	43%	69%
Support Coordination	2,860	156	18.3	47%	13%	13%	6.23	4.63	74%	47%	76%
Capacity Building total	7,458	468	15.9	45%	10%	14%	52.53	31.41	60%	54%	77%
Capital											
Assistive Technology	1,599	143	11.2	61%	19%	22%	7.76	4.99	64%	66%	80%
Home Modifications	452	43	10.5	72%	13%	13%	2.46	1.60	65%	41%	77%
Capital total	1,761	170	10.4	48%	17%	21%	10.21	6.58	64%	61%	80%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	7,585	746	10.2	44%	13%	17%	245.66	174.44	71%	55%	76%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

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Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

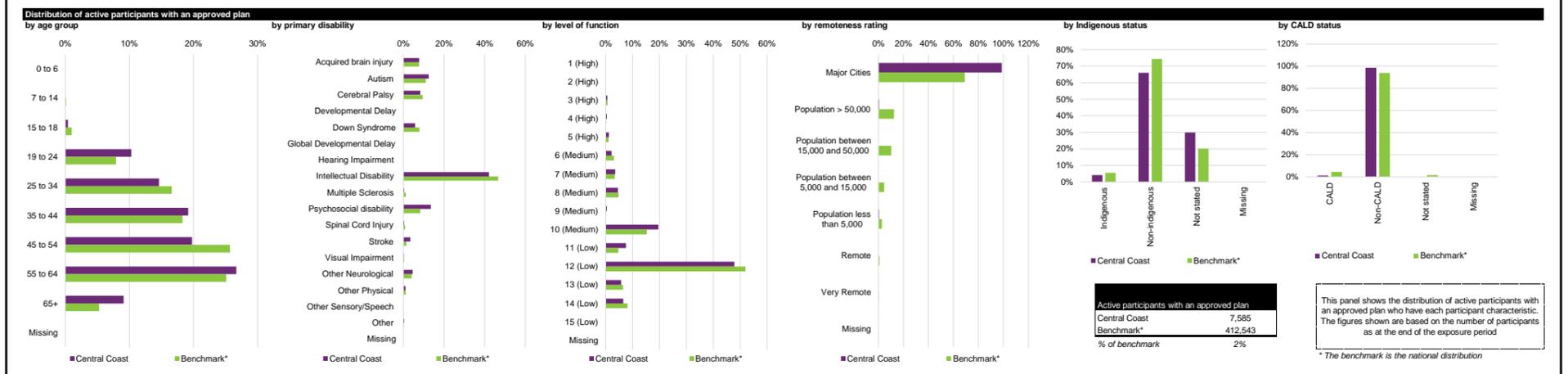
Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

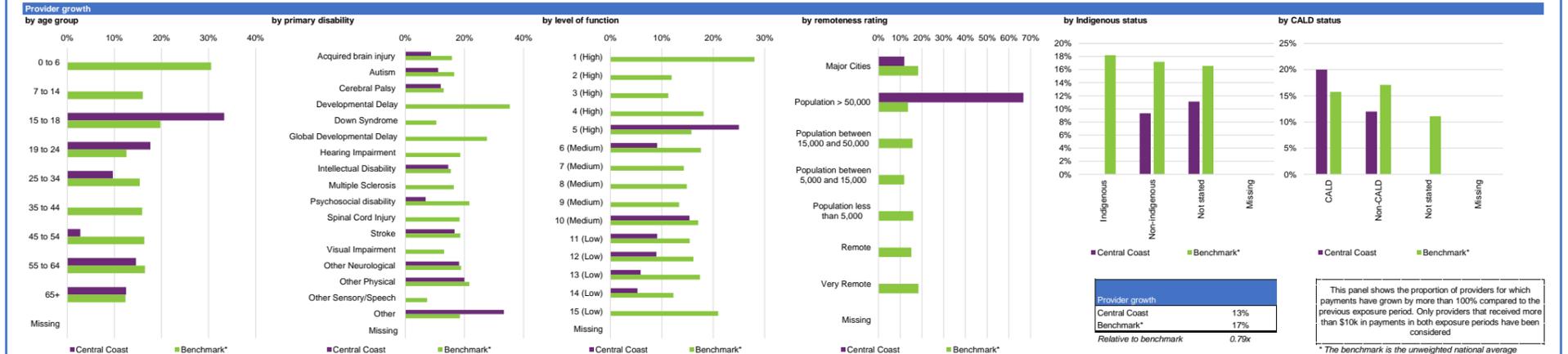
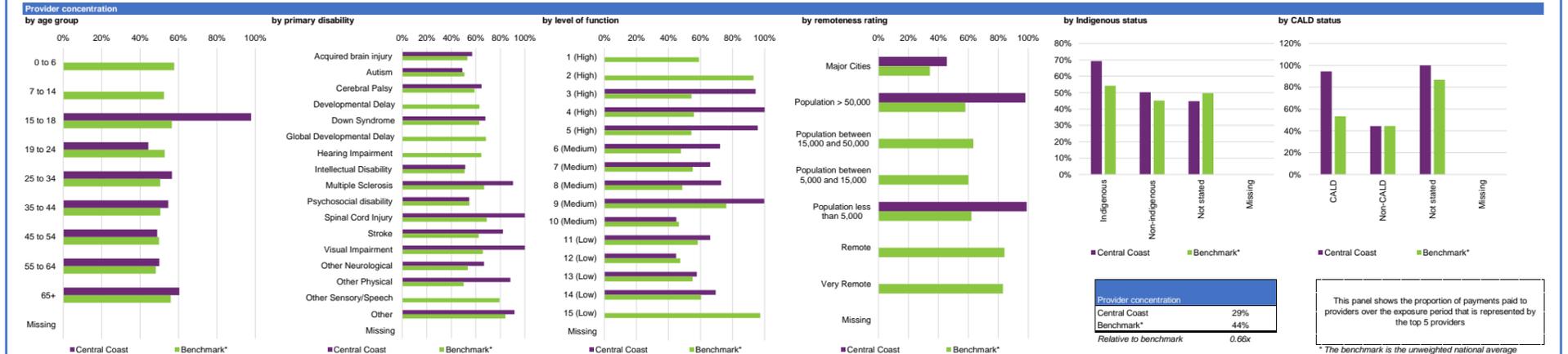
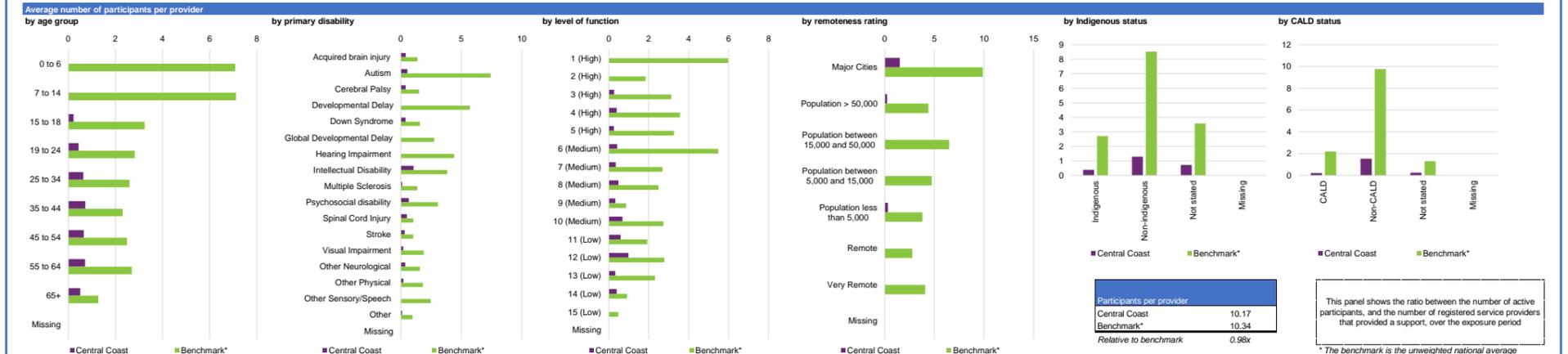
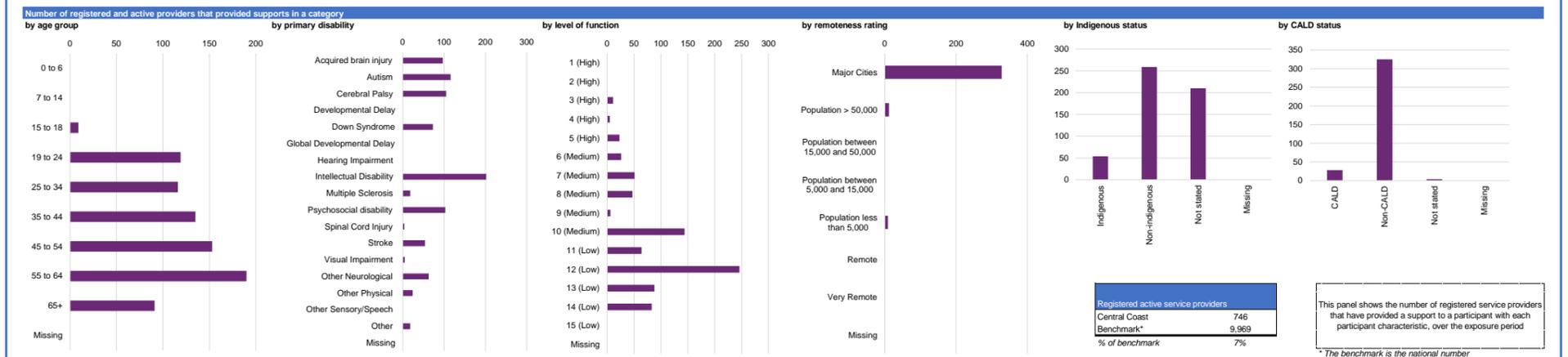
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



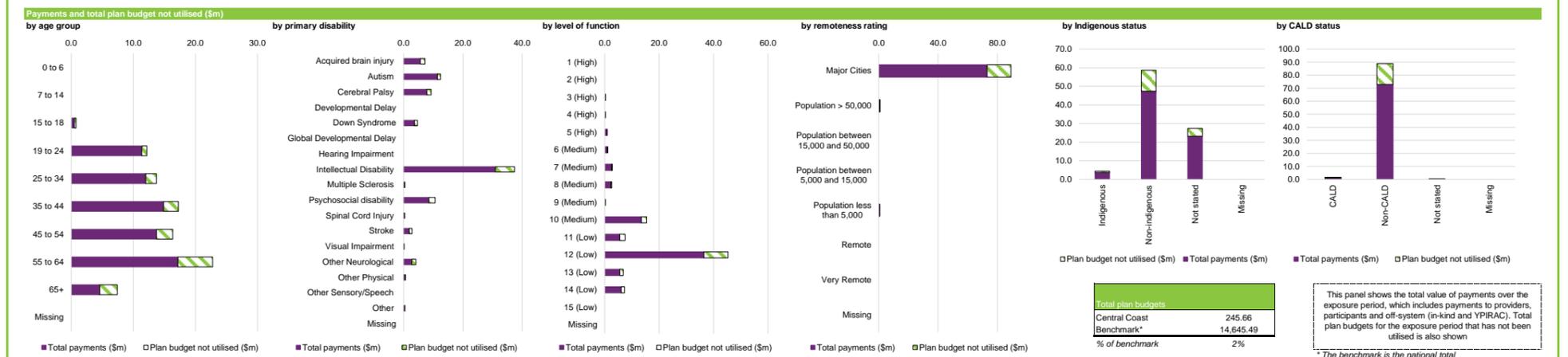
Service provider indicators



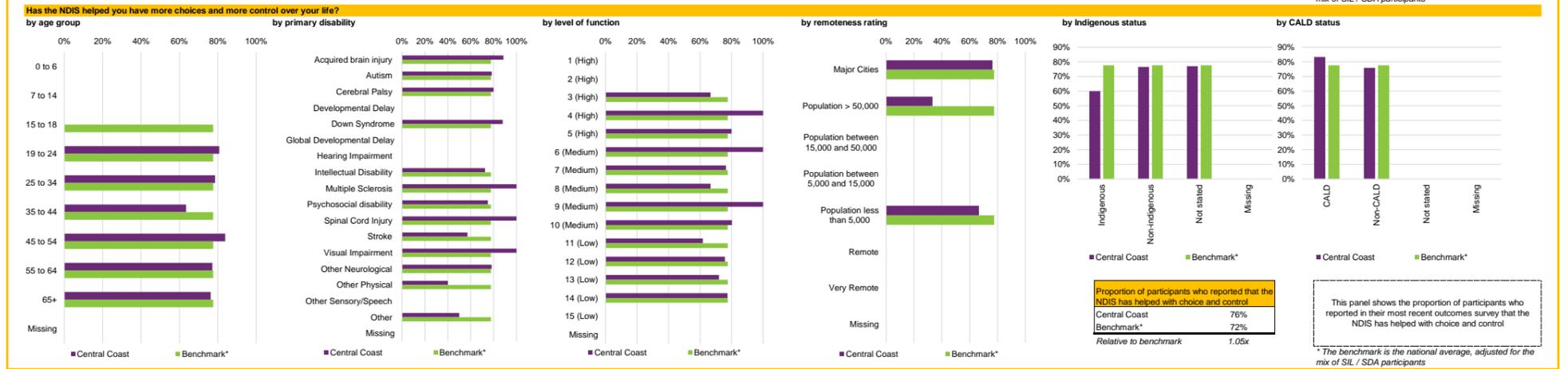
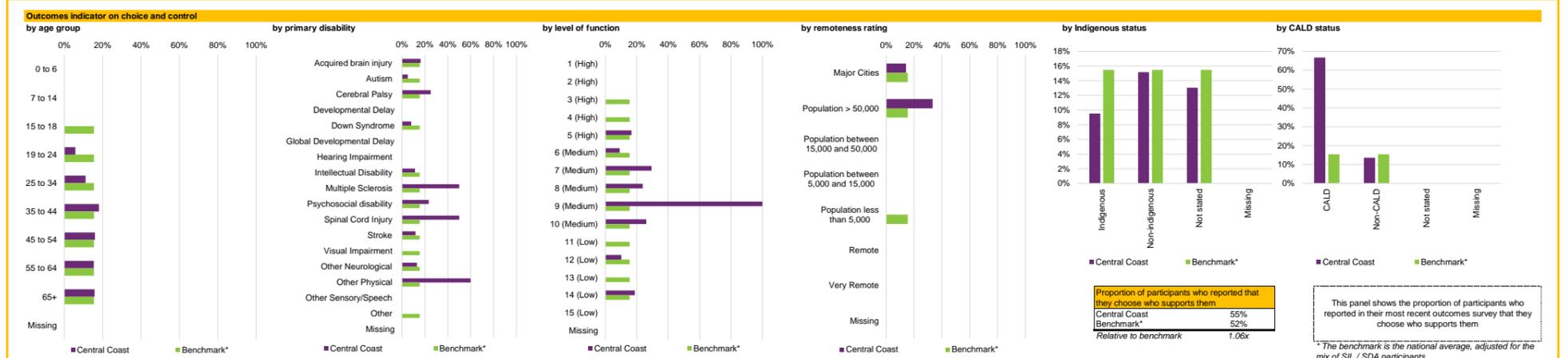
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: Central Coast (phase in date: 1 July 2016) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	503	85	5.9	81%	20%	0%	0.75	0.45	59%	14%	76%
Daily Activities	506	94	5.4	70%	12%	5%	67.27	58.97	88%	14%	76%
Community	503	88	5.7	62%	27%	16%	13.70	8.99	66%	14%	76%
Transport	505	5	101.0	100%	0%	0%	0.65	0.59	90%	14%	76%
Core total	506	186	2.7	68%	8%	23%	82.37	69.00	84%	14%	76%
Capacity Building											
Daily Activities	504	147	3.4	62%	0%	7%	1.98	1.16	59%	14%	76%
Employment	50	11	4.5	99%	0%	33%	0.37	0.23	62%	22%	78%
Relationships	362	35	10.3	80%	25%	33%	1.53	1.00	65%	11%	75%
Social and Civic	17	5	3.4	100%	0%	0%	0.08	0.04	49%	18%	88%
Support Coordination	504	73	6.9	51%	5%	0%	1.47	1.20	81%	14%	76%
Capacity Building total	506	214	2.4	42%	8%	12%	5.57	3.72	67%	14%	76%
Capital											
Assistive Technology	194	47	4.1	82%	22%	22%	1.21	0.82	67%	15%	72%
Home Modifications	252	15	16.8	97%	13%	0%	1.30	0.72	55%	13%	72%
Capital total	316	60	5.3	70%	24%	12%	2.52	1.53	61%	13%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	506	328	1.5	64%	12%	21%	90.46	74.25	82%	14%	76%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

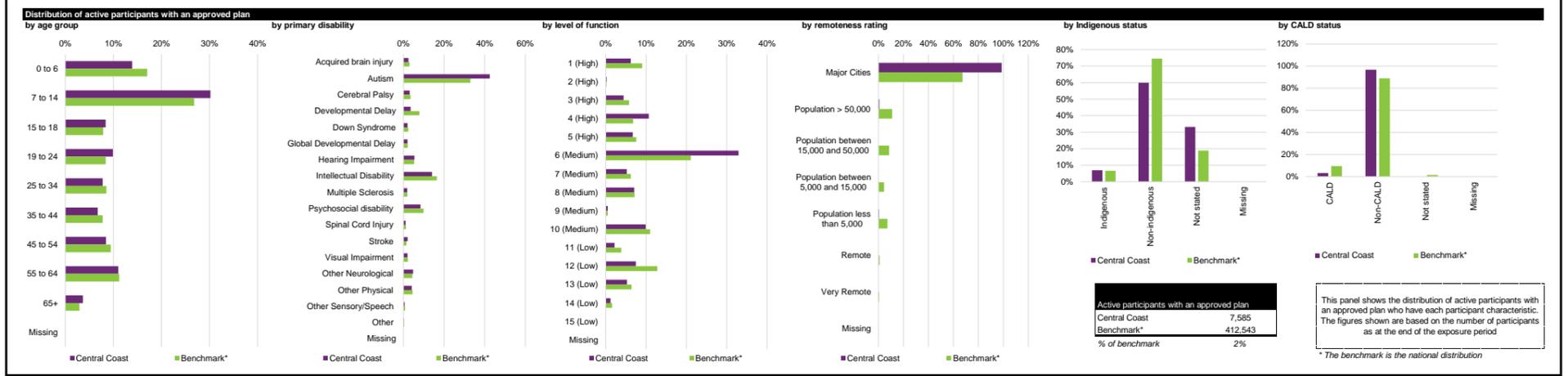
Indicator definitions

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- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

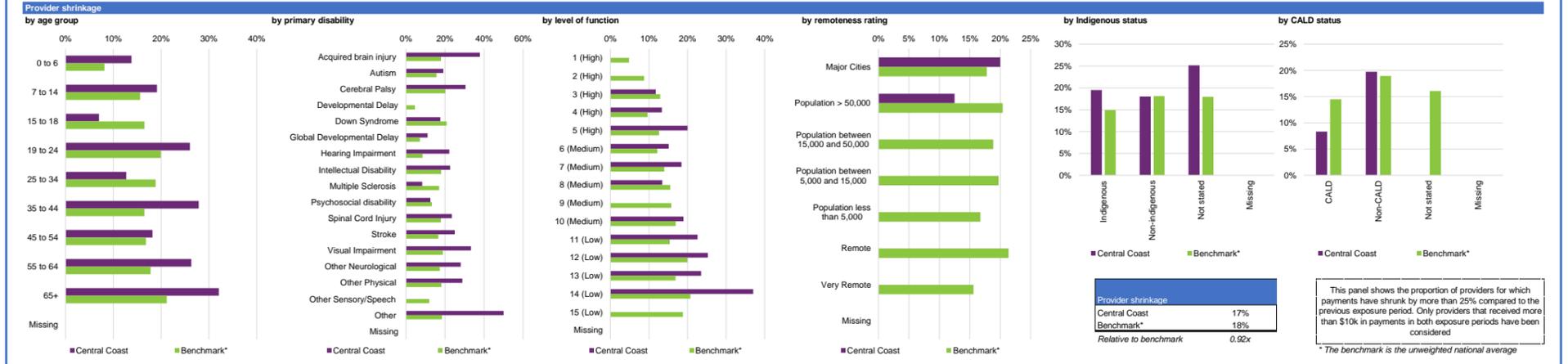
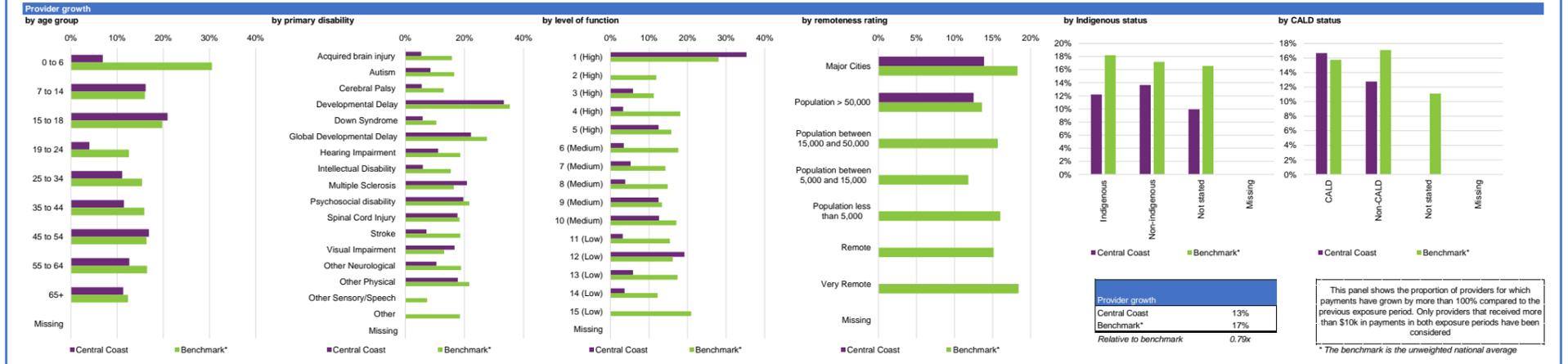
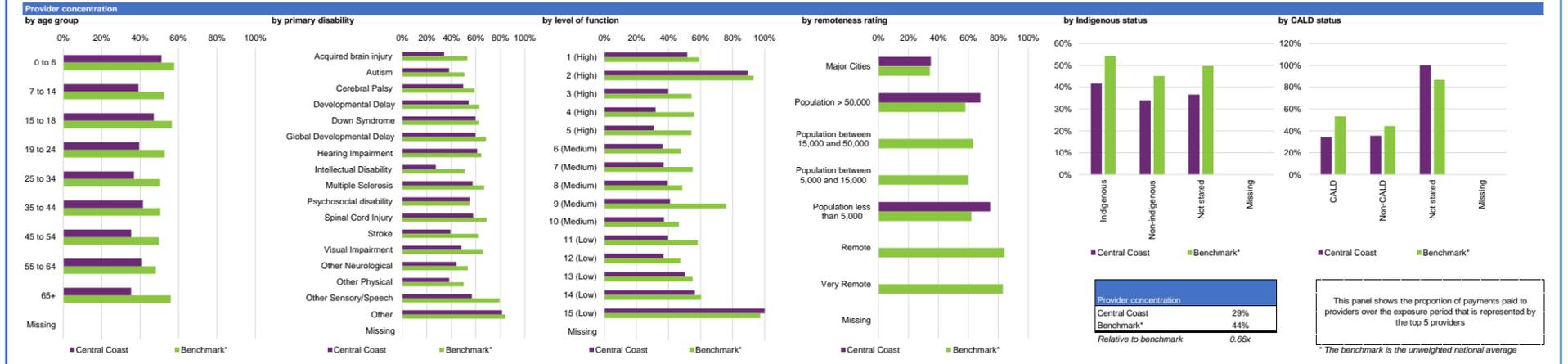
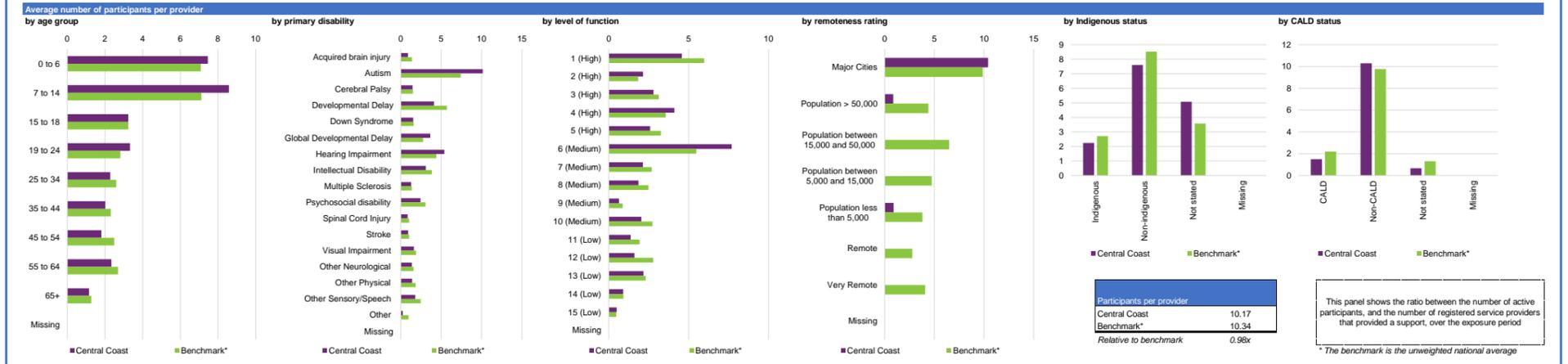
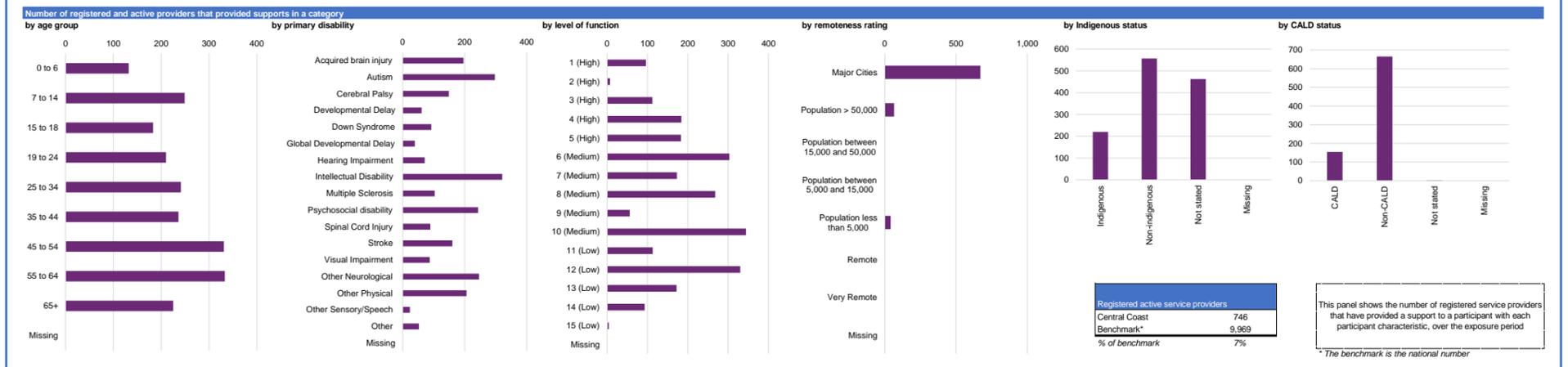
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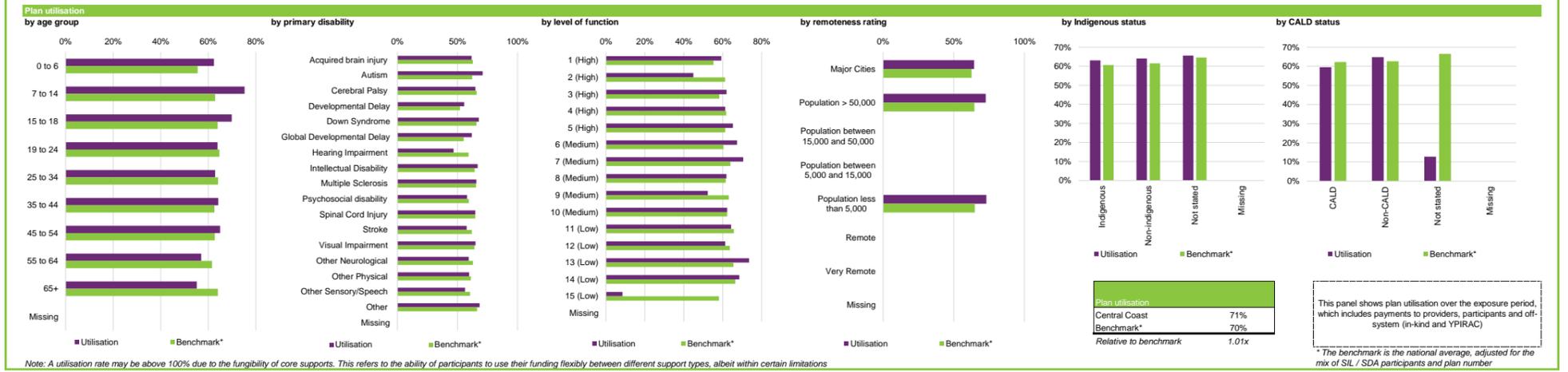
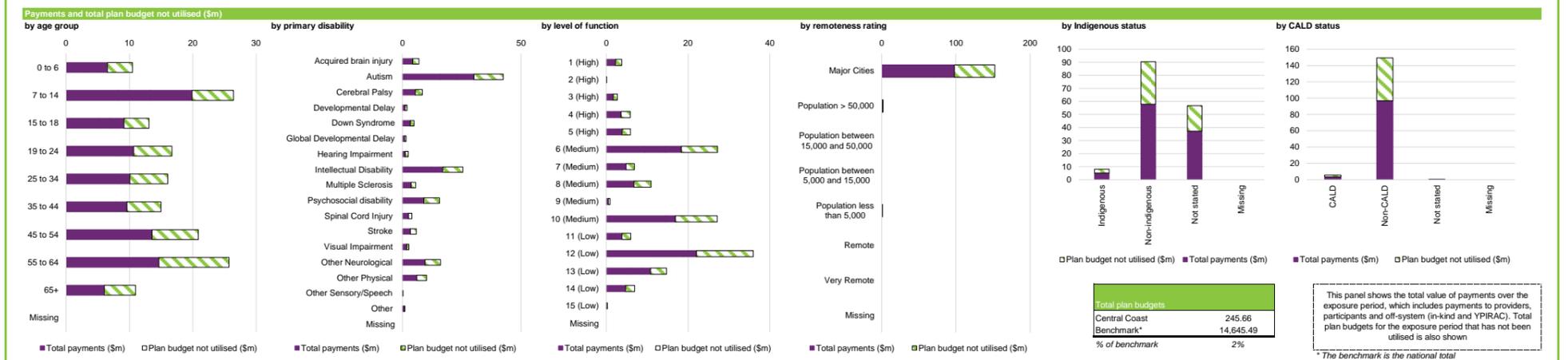
Participant profile



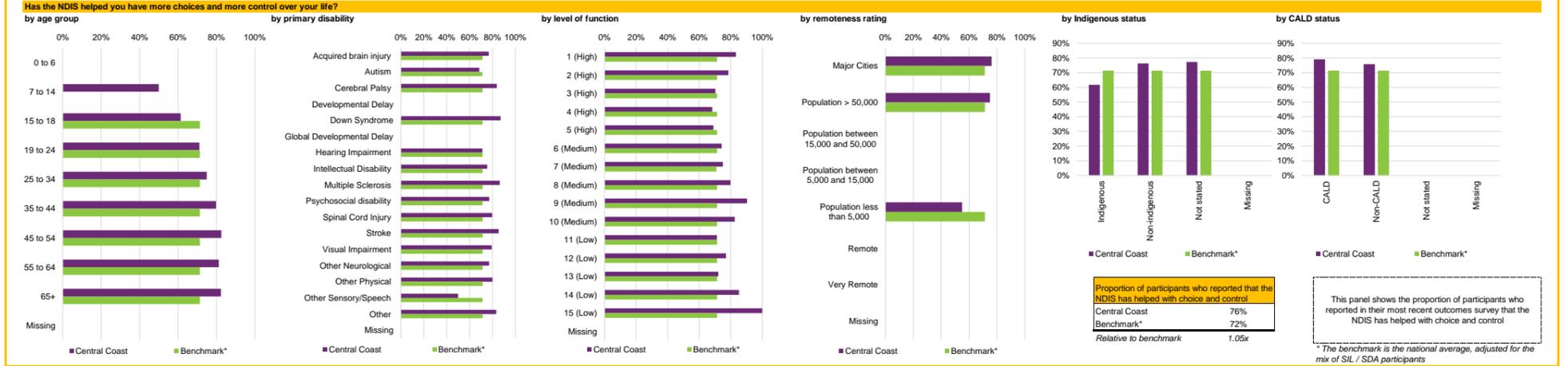
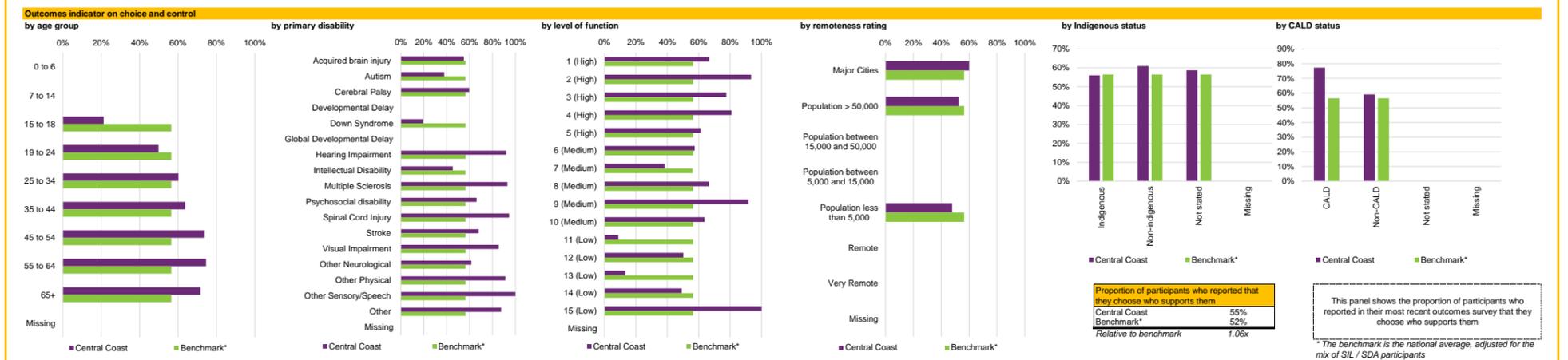
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	5,072	191	26.6	64%	5%	11%	4.16	2.61	63%	61%	77%
Daily Activities	5,084	245	20.8	59%	12%	25%	56.36	37.42	66%	61%	77%
Community	5,081	155	32.8	61%	17%	18%	33.37	19.93	60%	61%	77%
Transport	5,117	8	639.6	100%	0%	0%	6.66	7.50	113%	61%	77%
Core total	5,170	400	12.9	53%	15%	22%	100.55	67.46	67%	61%	77%
Capacity Building											
Daily Activities	6,853	316	21.7	56%	8%	11%	33.02	19.08	58%	59%	77%
Employment	449	28	16.0	89%	0%	6%	2.73	1.60	59%	46%	78%
Relationships	674	50	13.5	75%	20%	13%	2.05	1.08	52%	22%	64%
Social and Civic	1,148	57	20.1	68%	0%	18%	2.53	0.92	36%	44%	68%
Support Coordination	2,356	143	16.5	48%	7%	16%	4.76	3.44	72%	55%	76%
Capacity Building total	6,952	419	16.6	46%	7%	15%	46.96	27.68	59%	59%	77%
Capital											
Assistive Technology	1,405	134	10.5	61%	16%	29%	6.54	4.17	64%	74%	81%
Home Modifications	200	30	6.7	86%	14%	43%	1.16	0.88	76%	77%	85%
Capital total	1,445	150	9.6	52%	16%	29%	7.70	5.05	66%	74%	81%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	7,079	678	10.4	46%	13%	20%	155.20	100.19	65%	60%	76%

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