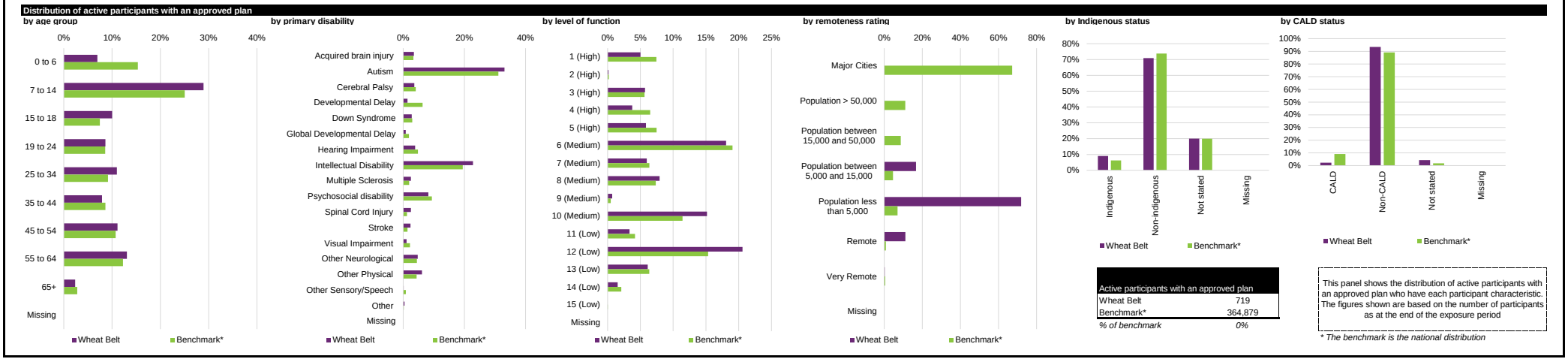
# Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

**District: Wheat Belt (phase in date: 1 January 2017) | Support Category: All | All Participants**

## Participant profile

**Distribution of active participants with an approved plan**




| Active participants with an approved plan | |
|---|---|
| Wheat Belt | 719 |
| Benchmark* | 364,879 |
| *% of benchmark* | *0%* |

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

## Service provider indicators

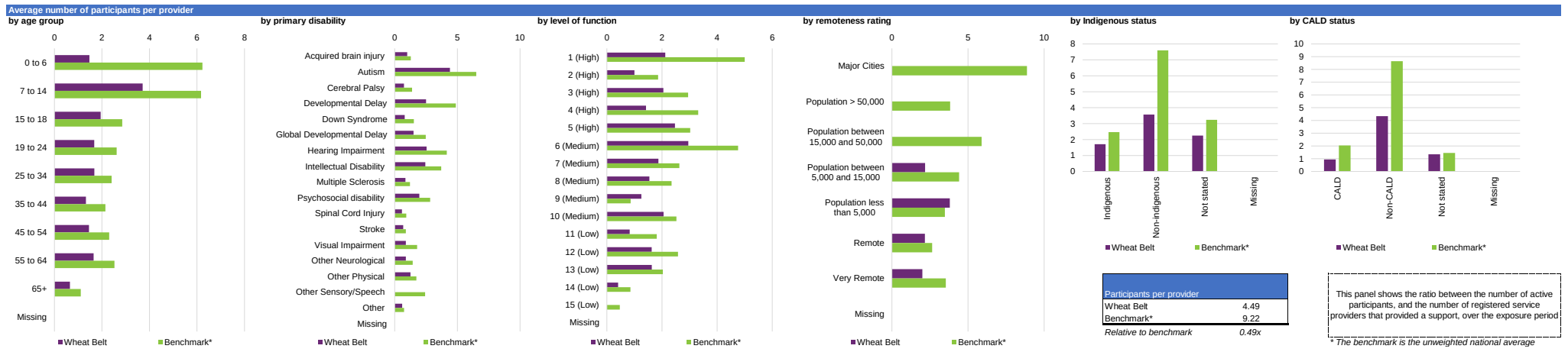
**Number of registered and active providers that provided supports in a category**


| Registered active service providers | |
|---|---|
| Wheat Belt | 160 |
| Benchmark* | 10,740 |
| *% of benchmark* | *1%* |

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

**Average number of participants per provider**

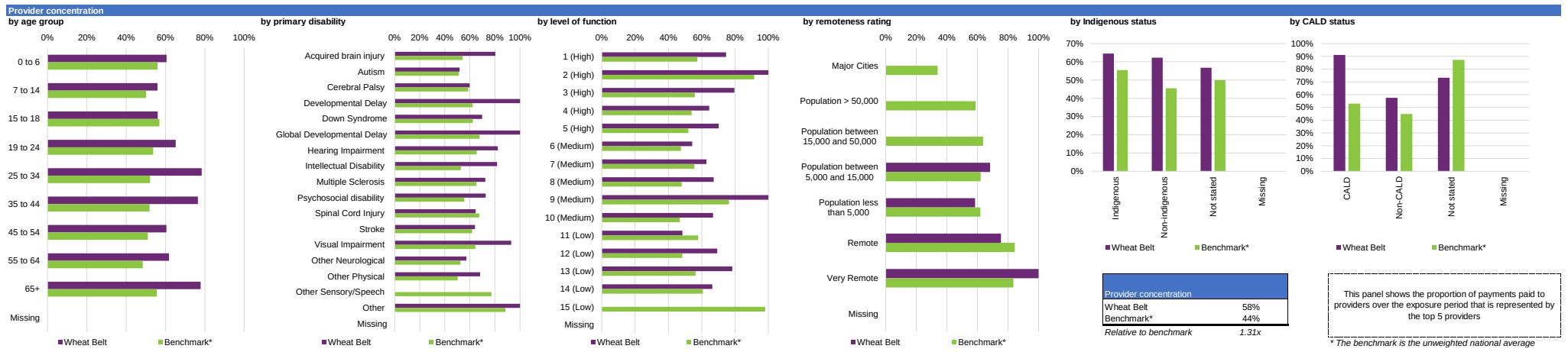



| Participants per provider | |
|---|---|
| Wheat Belt | 4.49 |
| Benchmark* | 9.22 |
| *Relative to benchmark* | *0.49x* |

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

**Provider concentration**

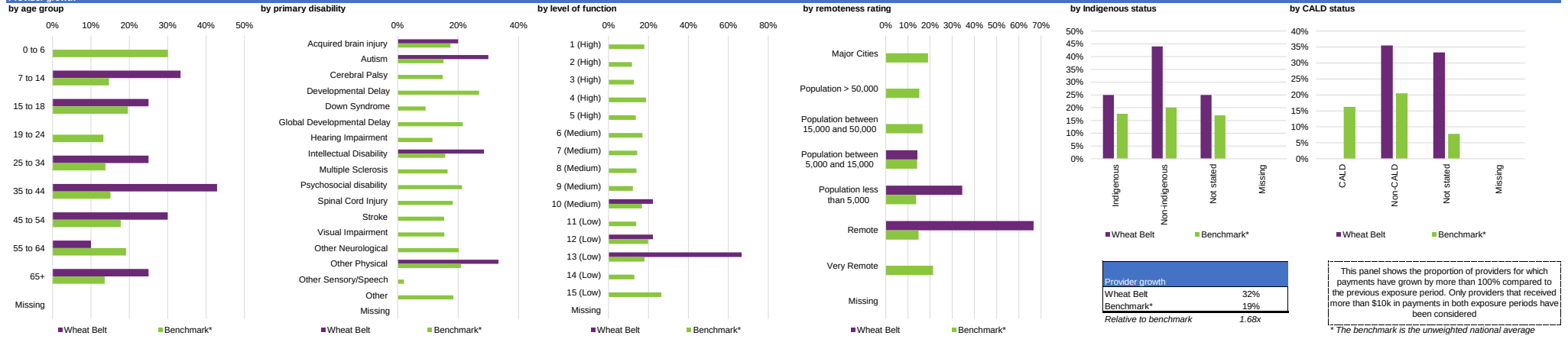



| Provider concentration | |
|---|---|
| Wheat Belt | 58% |
| Benchmark* | 44% |
| *Relative to benchmark* | *1.31x* |

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

**Provider growth**

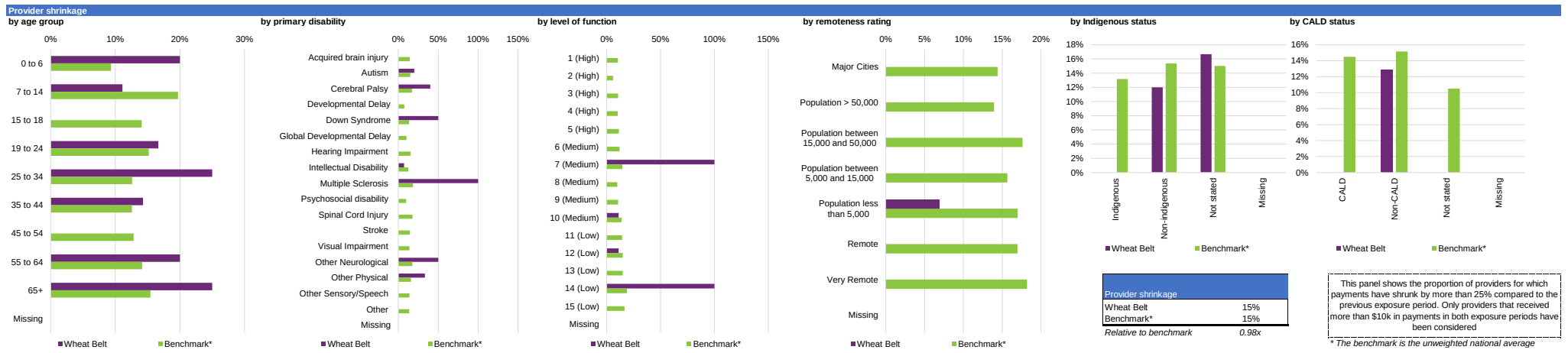



| Provider growth | |
|---|---|
| Wheat Belt | 32% |
| Benchmark* | 19% |
| *Relative to benchmark* | *1.68x* |

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

**Provider shrinkage**




| Provider shrinkage | |
|---|---|
| Wheat Belt | 15% |
| Benchmark* | 15% |
| *Relative to benchmark* | *0.98x* |

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

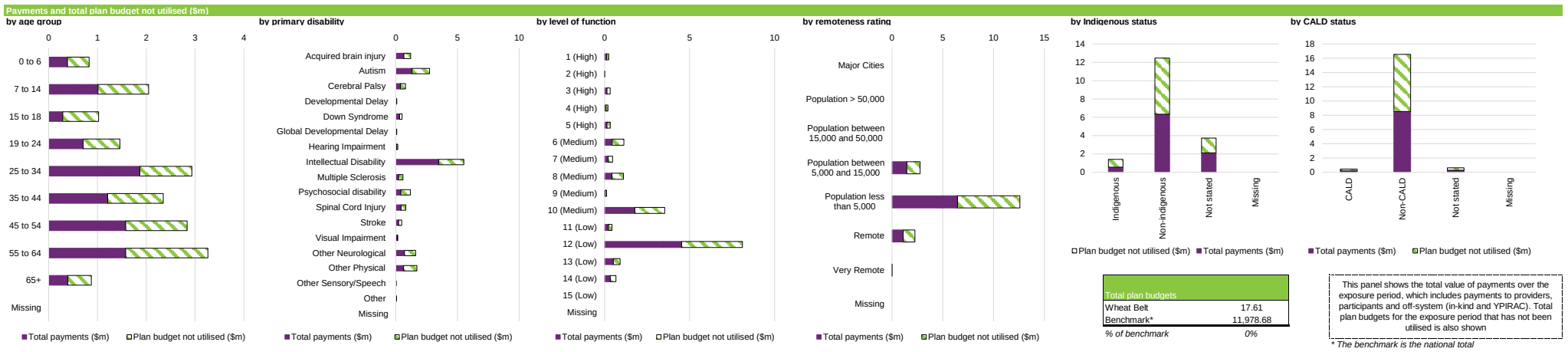
** The benchmark is the unweighted national average*

# Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

**District: Wheat Belt (phase in date: 1 January 2017) | Support Category: All | All Participants**

## Plan utilisation

### Payments and total plan budget not utilised ($m)




| Total plan budgets | |
|---|---|
| Wheat Belt | 17.61 |
| Benchmark* | 11,978.68 |
| *% of benchmark* | *0%* |

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

### Plan utilisation


| Plan utilisation | |
|---|---|
| Wheat Belt | 51% |
| Benchmark* | 59% |
| *Relative to benchmark* | *0.86x* |

This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations*

## Outcomes framework

### Outcomes indicator on choice and control


| Proportion of participants who reported that they choose who supports them | |
|---|---|
| Wheat Belt | 49% |
| Benchmark* | 54% |
| *Relative to benchmark* | *0.92x* |

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

### Has the NDIS helped you have more choices and more control over your life?


| Proportion of participants who reported that the NDIS has helped with choice and control | |
|---|---|
| Wheat Belt | 63% |
| Benchmark* | 70% |
| *Relative to benchmark* | *0.90x* |

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

## Support category summary

| Support category | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets ($m) | Payments ($m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|---|---|---|---|---|---|---|---|---|---|---|---|
| **Core** | | | | | | | | | | | |
| Consumables | 566 | 35 | 16.2 | 80% | 0% | 0% | 0.46 | 0.20 | 44% | 51% | 65% |
| Daily Activities | 576 | 33 | 17.5 | 91% | 38% | 15% | 6.58 | 4.43 | 67% | 50% | 65% |
| Community | 582 | 39 | 14.9 | 89% | 45% | 9% | 3.34 | 1.62 | 48% | 50% | 65% |
| Transport | 567 | 15 | 37.8 | 95% | 0% | 0% | 0.31 | 0.22 | 70% | 50% | 65% |
| **Core total** | **603** | **79** | **7.6** | **87%** | **28%** | **11%** | **10.70** | **6.47** | **61%** | **50%** | **64%** |
| **Capacity Building** | | | | | | | | | | | |
| Daily Activities | 668 | 63 | 10.6 | 74% | 33% | 17% | 3.13 | 1.26 | 40% | 50% | 64% |
| Employment | 41 | 8 | 5.1 | 100% | 0% | 0% | 0.23 | 0.08 | 33% | 27% | 53% |
| Social and Civic | 121 | 17 | 7.1 | 92% | 0% | 33% | 0.40 | 0.15 | 38% | 37% | 52% |
| Support Coordination | 418 | 38 | 11.0 | 74% | 0% | 25% | 0.59 | 0.21 | 35% | 46% | 54% |
| **Capacity Building total** | **702** | **91** | **7.7** | **65%** | **24%** | **12%** | **4.82** | **1.87** | **39%** | **49%** | **62%** |
| **Capital** | | | | | | | | | | | |
| Assistive Technology | 264 | 44 | 6.0 | 83% | 60% | 20% | 1.85 | 0.66 | 36% | 68% | 73% |
| Home Modifications | 42 | 7 | 6.0 | 100% | 0% | 0% | 0.25 | 0.01 | 5% | 77% | 76% |
| **Capital total** | **270** | **49** | **5.5** | **81%** | **60%** | **20%** | **2.10** | **0.67** | **32%** | **67%** | **72%** |
| Missing | 0 | 0 | 0.0 | 0% | 0% | 0% | 0.00 | 0.00 | 0% | 0% | 0% |
| **All support categories** | **719** | **160** | **4.5** | **73%** | **32%** | **15%** | **17.61** | **9.02** | **51%** | **49%** | **63%** |

*Note: Only the major support categories are shown.*
*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

### Indicator definitions

| | |
|---|---|
| **Active participants with approved plans** | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan |
| **Registered active providers** | Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period |
| **Participants per provider** | Ratio between the number of active participants and the number of registered service providers |
| **Provider concentration** | Proportion of provider payments over the exposure period that were paid to the top 10 providers |
| **Provider growth** | Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered |
| **Provider shrinkage** | Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered |
| **Total plan budgets** | Value of supports committed in participant plans for the exposure period |
| **Payments** | Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) |
| **Utilisation** | Ratio between payments and total plan budgets |
| **Outcomes indicator on choice and control** | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them |
| **Has NDIS helped with choice and control?** | Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control |
| | The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration |
| | The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration |

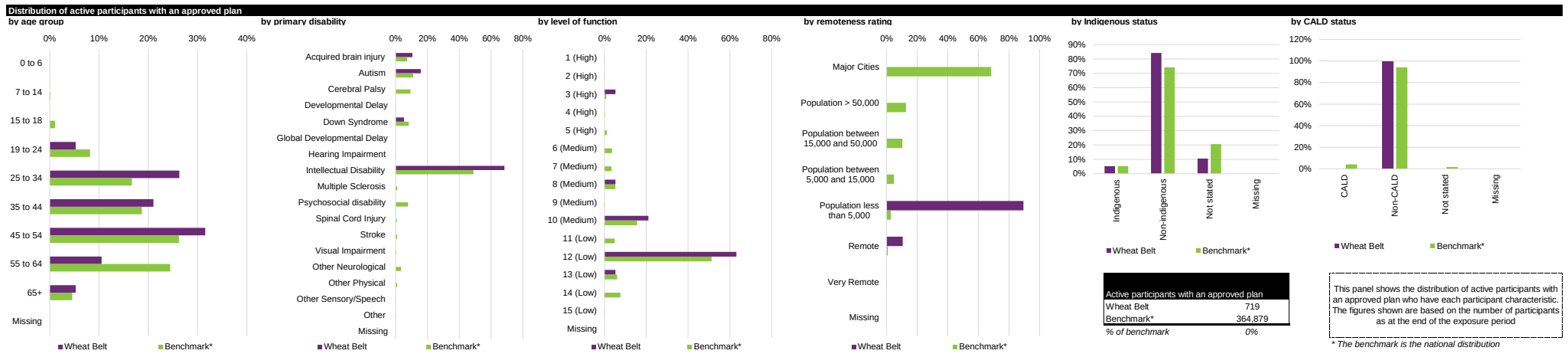
*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.*
*For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

# Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

**District: Wheat Belt (phase in date: 1 January 2017) | Support Category: All | Participants in Supported Independent Living (SIL)**

## Participant profile

### Distribution of active participants with an approved plan




| Active participants with an approved plan | |
|---|---|
| Wheat Belt | 719 |
| Benchmark* | 364,879 |
| *% of benchmark* | *0%* |

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

## Service provider indicators

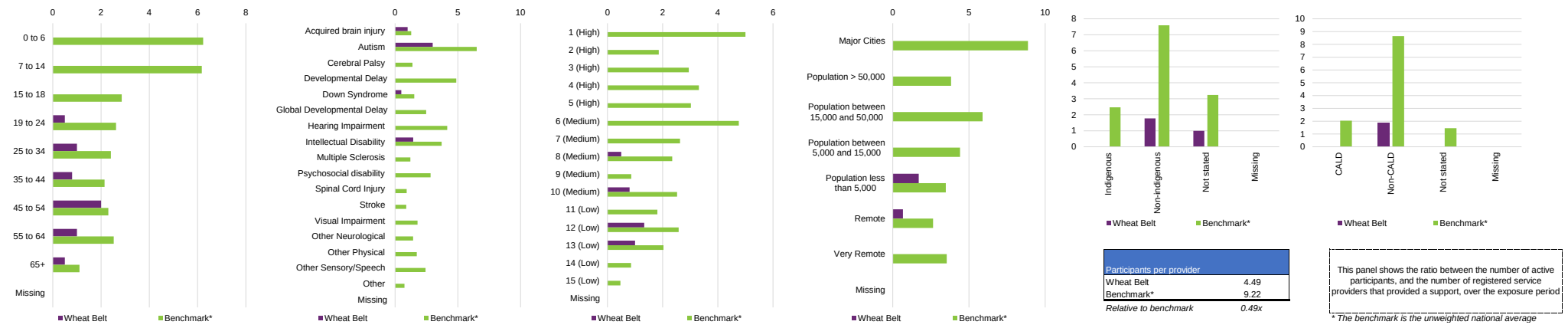
### Number of registered and active providers that provided supports in a category


| Registered active service providers | |
|---|---|
| Wheat Belt | 160 |
| Benchmark* | 10,740 |
| *% of benchmark* | *1%* |

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

### Average number of participants per provider

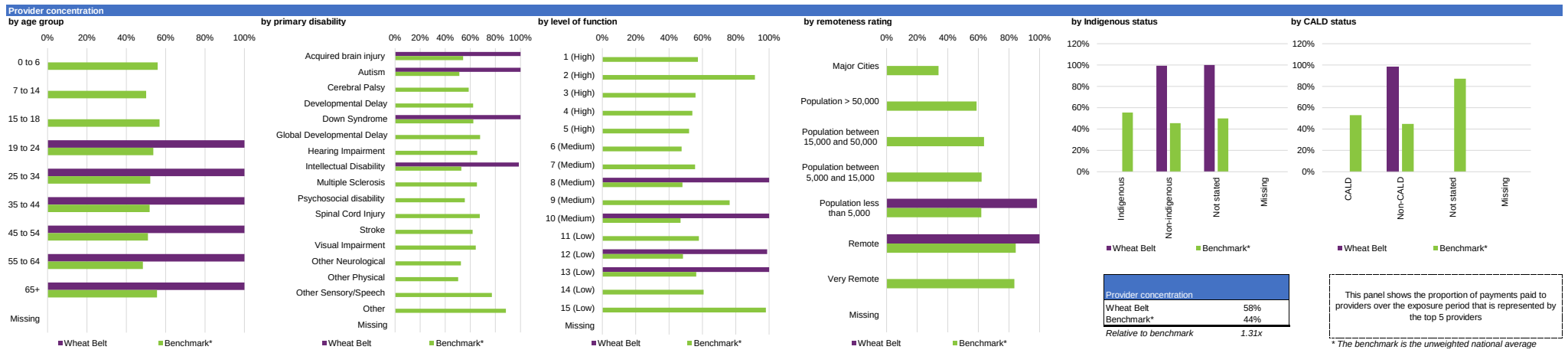



| Participants per provider | |
|---|---|
| Wheat Belt | 4.49 |
| Benchmark* | 9.22 |
| *Relative to benchmark* | *0.49x* |

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

### Provider concentration

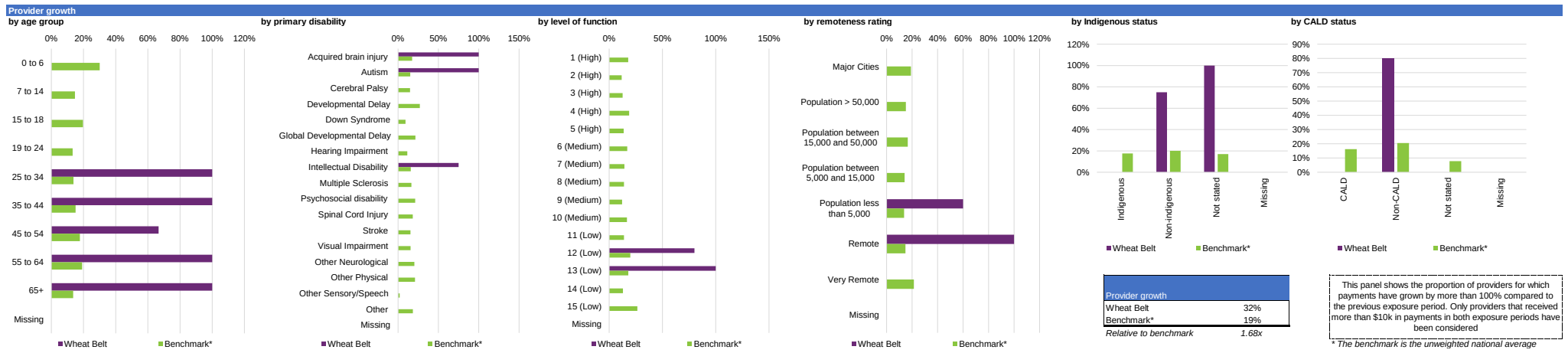



| Provider concentration | |
|---|---|
| Wheat Belt | 58% |
| Benchmark* | 44% |
| *Relative to benchmark* | *1.31x* |

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

### Provider growth




| Provider growth | |
|---|---|
| Wheat Belt | 32% |
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This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

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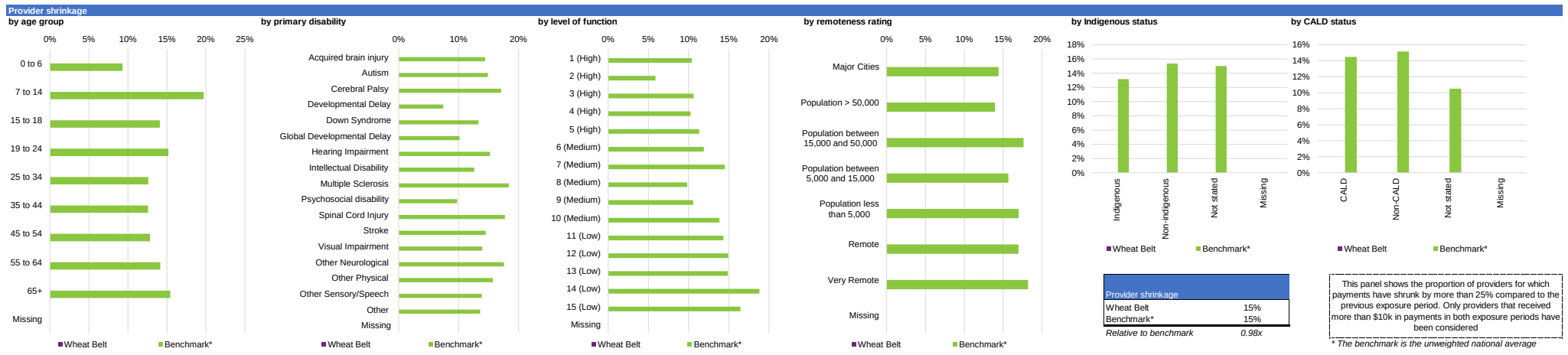
### Provider shrinkage




| Provider shrinkage | |
|---|---|
| Wheat Belt | 15% |
| Benchmark* | 15% |
| *Relative to benchmark* | *0.98x* |

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

# Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

**District: Wheat Belt (phase in date: 1 January 2017) | Support Category: All | Participants in Supported Independent Living (SIL)**

## Plan utilisation

### Payments and total plan budget not utilised ($m)


| Total plan budgets | |
|---|---|
| Wheat Belt | 17.61 |
| Benchmark* | 11,978.68 |
| *% of benchmark* | *0%* |

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

### Plan utilisation


| Plan utilisation | |
|---|---|
| Wheat Belt | 51% |
| Benchmark* | 59% |
| *Relative to benchmark* | *0.86x* |

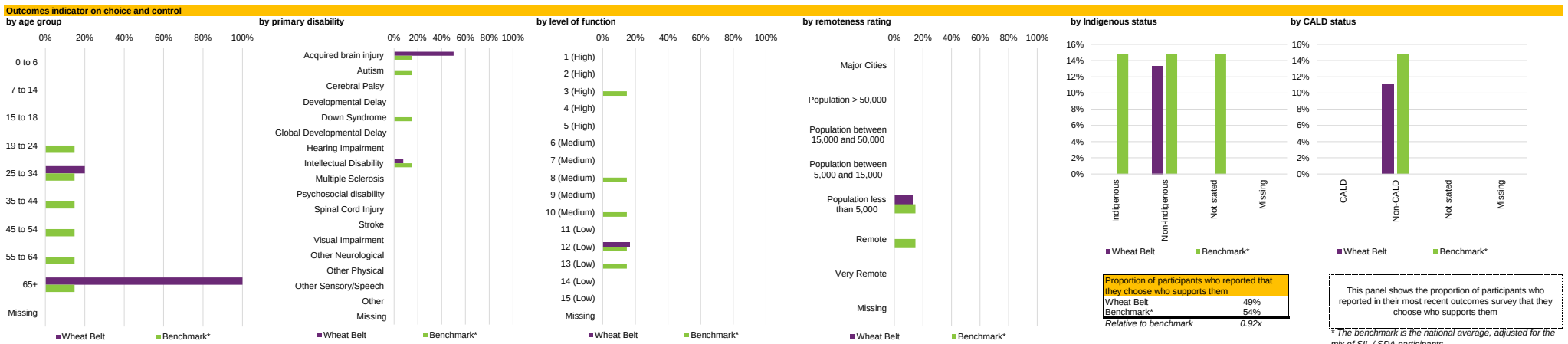
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations*

## Outcomes framework

### Outcomes indicator on choice and control




| Proportion of participants who reported that they choose who supports them | |
|---|---|
| Wheat Belt | 49% |
| Benchmark* | 54% |
| *Relative to benchmark* | *0.92x* |

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

### Has the NDIS helped you have more choices and more control over your life?


| Proportion of participants who reported that the NDIS has helped with choice and control | |
|---|---|
| Wheat Belt | 63% |
| Benchmark* | 70% |
| *Relative to benchmark* | *0.90x* |

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

## Support category summary

| Support category | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets ($m) | Payments ($m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|---|---|---|---|---|---|---|---|---|---|---|---|
| **Core** | | | | | | | | | | | |
| Consumables | 18 | 2 | 9.0 | 100% | 0% | 0% | 0.01 | 0.00 | 33% | 12% | 0% |
| Daily Activities | 18 | 7 | 2.6 | 100% | 100% | 0% | 1.65 | 1.57 | 95% | 12% | 0% |
| Community | 18 | 5 | 3.6 | 100% | 100% | 0% | 0.21 | 0.13 | 63% | 12% | 0% |
| Transport | 19 | 0 | 0.0 | 0% | 0% | 0% | 0.02 | 0.01 | 29% | 11% | 0% |
| **Core total** | **19** | **8** | **2.4** | **100%** | **80%** | **0%** | **1.89** | **1.72** | **91%** | **11%** | **0%** |
| **Capacity Building** | | | | | | | | | | | |
| Daily Activities | 15 | 2 | 7.5 | 100% | 0% | 0% | 0.05 | 0.01 | 19% | 14% | 0% |
| Employment | 1 | 0 | 0.0 | 0% | 0% | 0% | 0.01 | 0.00 | 0% | 0% | 0% |
| Social and Civic | 2 | 1 | 2.0 | 100% | 0% | 0% | 0.01 | 0.01 | 157% | 50% | 0% |
| Support Coordination | 17 | 4 | 4.3 | 100% | 0% | 0% | 0.02 | 0.00 | 17% | 6% | 0% |
| **Capacity Building total** | **18** | **6** | **3.0** | **100%** | **0%** | **0%** | **0.10** | **0.03** | **29%** | **12%** | **0%** |
| **Capital** | | | | | | | | | | | |
| Assistive Technology | 6 | 1 | 6.0 | 100% | 0% | 0% | 0.02 | 0.00 | 1% | 17% | 0% |
| Home Modifications | 0 | 0 | 0.0 | 0% | 0% | 0% | 0.00 | 0.00 | 0% | 0% | 0% |
| **Capital total** | **6** | **1** | **6.0** | **100%** | **0%** | **0%** | **0.02** | **0.00** | **1%** | **17%** | **0%** |
| Missing | 0 | 0 | 0.0 | 0% | 0% | 0% | 0.00 | 0.00 | 0% | 0% | 0% |
| **All support categories** | **19** | **10** | **1.9** | **100%** | **80%** | **0%** | **2.01** | **1.75** | **87%** | **11%** | **0%** |

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

### Indicator definitions

| | |
|---|---|
| **Active participants with approved plans** | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan |
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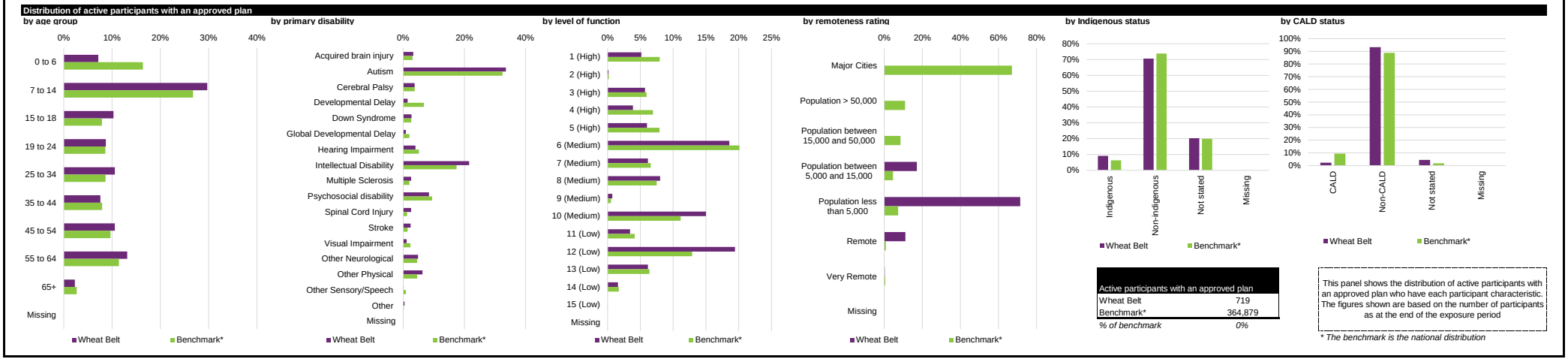
*For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

# Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

**District: Wheat Belt (phase in date: 1 January 2017) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)**

## Participant profile

**Distribution of active participants with an approved plan**




| Active participants with an approved plan | |
|---|---|
| Wheat Belt | 719 |
| Benchmark* | 364,879 |
| *% of benchmark* | *0%* |

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

## Service provider indicators

**Number of registered and active providers that provided supports in a category**


| Registered active service providers | |
|---|---|
| Wheat Belt | 160 |
| Benchmark* | 10,740 |
| *% of benchmark* | *1%* |

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

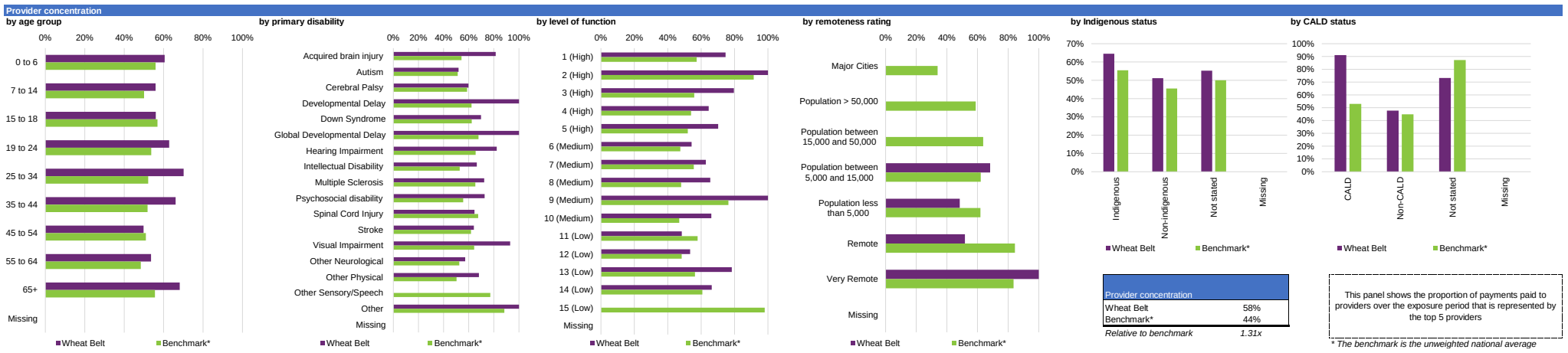
**Average number of participants per provider**


| Participants per provider | |
|---|---|
| Wheat Belt | 4.49 |
| Benchmark* | 9.22 |
| *Relative to benchmark* | *0.49x* |

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

**Provider concentration**




| Provider concentration | |
|---|---|
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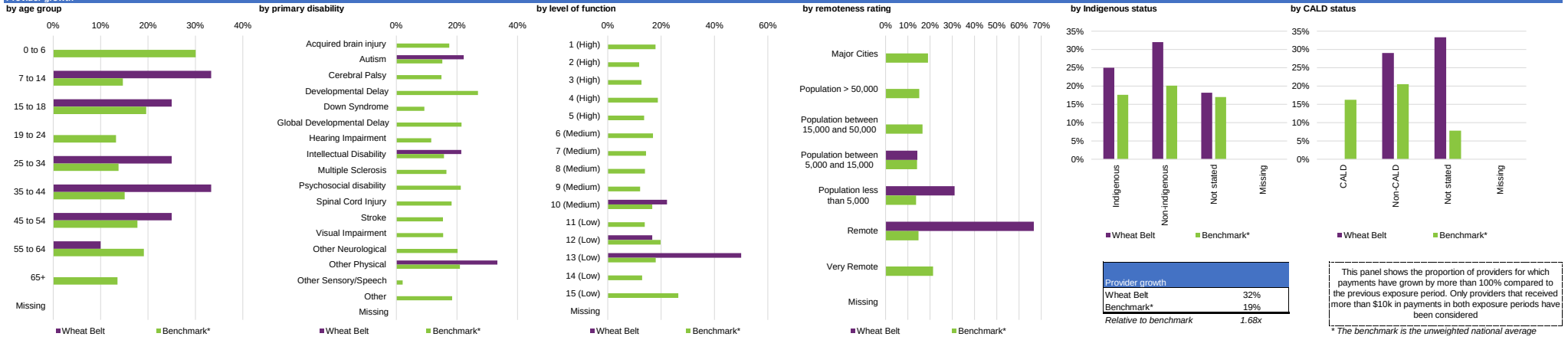
This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

**Provider growth**

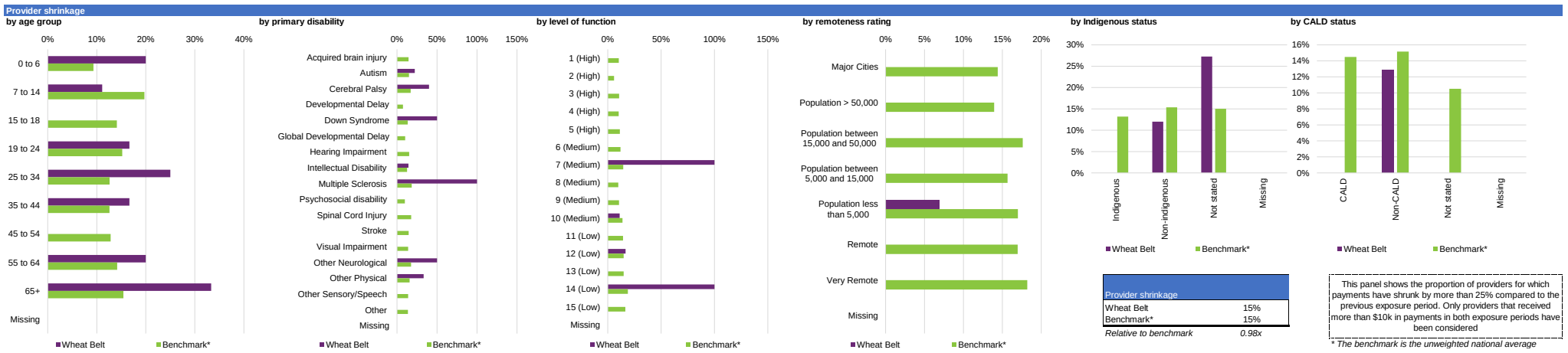



| Provider growth | |
|---|---|
| Wheat Belt | 32% |
| Benchmark* | 19% |
| *Relative to benchmark* | *1.68x* |

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

**Provider shrinkage**




| Provider shrinkage | |
|---|---|
| Wheat Belt | 15% |
| Benchmark* | 15% |
| *Relative to benchmark* | *0.98x* |

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

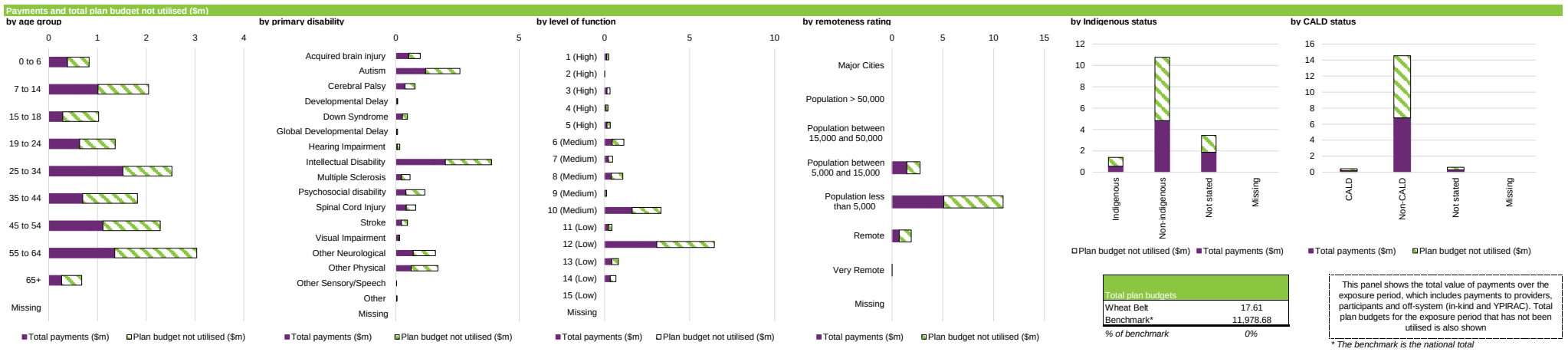
** The benchmark is the unweighted national average*

# Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

**District: Wheat Belt (phase in date: 1 January 2017) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)**

## Plan utilisation

### Payments and total plan budget not utilised ($m)




| Total plan budgets | |
|---|---|
| Wheat Belt | 17.61 |
| Benchmark* | 11,978.68 |
| *% of benchmark* | *0%* |

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

### Plan utilisation


| Plan utilisation | |
|---|---|
| Wheat Belt | 51% |
| Benchmark* | 59% |
| *Relative to benchmark* | *0.86x* |

This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations*

## Outcomes framework

### Outcomes indicator on choice and control


| Proportion of participants who reported that they choose who supports them | |
|---|---|
| Wheat Belt | 49% |
| Benchmark* | 54% |
| *Relative to benchmark* | *0.92x* |

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

### Has the NDIS helped you have more choices and more control over your life?


| Proportion of participants who reported that the NDIS has helped with choice and control | |
|---|---|
| Wheat Belt | 63% |
| Benchmark* | 70% |
| *Relative to benchmark* | *0.90x* |

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

## Support category summary

| Support category | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets ($m) | Payments ($m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|---|---|---|---|---|---|---|---|---|---|---|---|
| **Core** | | | | | | | | | | | |
| Consumables | 548 | 35 | 15.7 | 80% | 0% | 0% | 0.45 | 0.20 | 45% | 53% | 66% |
| Daily Activities | 558 | 32 | 17.4 | 86% | 23% | 15% | 4.94 | 2.86 | 58% | 52% | 66% |
| Community | 564 | 39 | 14.5 | 88% | 30% | 10% | 3.13 | 1.48 | 47% | 51% | 66% |
| Transport | 548 | 15 | 36.5 | 95% | 0% | 0% | 0.30 | 0.21 | 72% | 52% | 66% |
| **Core total** | **584** | **78** | **7.5** | **81%** | **22%** | **11%** | **8.81** | **4.76** | **54%** | **51%** | **65%** |
| **Capacity Building** | | | | | | | | | | | |
| Daily Activities | 653 | 63 | 10.4 | 73% | 33% | 17% | 3.08 | 1.25 | 41% | 51% | 65% |
| Employment | 40 | 8 | 5.0 | 100% | 0% | 0% | 0.22 | 0.08 | 34% | 28% | 53% |
| Social and Civic | 119 | 17 | 7.0 | 92% | 0% | 33% | 0.39 | 0.14 | 36% | 37% | 54% |
| Support Coordination | 401 | 38 | 10.6 | 74% | 0% | 25% | 0.57 | 0.20 | 36% | 49% | 56% |
| **Capacity Building total** | **684** | **91** | **7.5** | **65%** | **24%** | **12%** | **4.72** | **1.84** | **39%** | **50%** | **63%** |
| **Capital** | | | | | | | | | | | |
| Assistive Technology | 258 | 44 | 5.9 | 83% | 60% | 20% | 1.82 | 0.66 | 36% | 69% | 73% |
| Home Modifications | 42 | 7 | 6.0 | 100% | 0% | 0% | 0.25 | 0.01 | 5% | 77% | 76% |
| **Capital total** | **264** | **49** | **5.4** | **81%** | **60%** | **20%** | **2.07** | **0.67** | **32%** | **69%** | **72%** |
| Missing | 0 | 0 | 0.0 | 0% | 0% | 0% | 0.00 | 0.00 | 0% | 0% | 0% |
| **All support categories** | **700** | **160** | **4.4** | **65%** | **29%** | **15%** | **15.60** | **7.27** | **47%** | **51%** | **64%** |

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

### Indicator definitions

| | |
|---|---|
| **Active participants with approved plans** | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan |
| **Registered active providers** | Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period |
| **Participants per provider** | Ratio between the number of active participants and the number of registered service providers |
| **Provider concentration** | Proportion of provider payments over the exposure period that were paid to the top 10 providers |
| **Provider growth** | Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered |
| **Provider shrinkage** | Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered |
| **Total plan budgets** | Value of supports committed in participant plans for the exposure period |
| **Payments** | Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) |
| **Utilisation** | Ratio between payments and total plan budgets |
| **Outcomes indicator on choice and control** | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them |
| **Has NDIS helped with choice and control?** | Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control |
| | The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration |
| | The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration |

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.*
*For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*