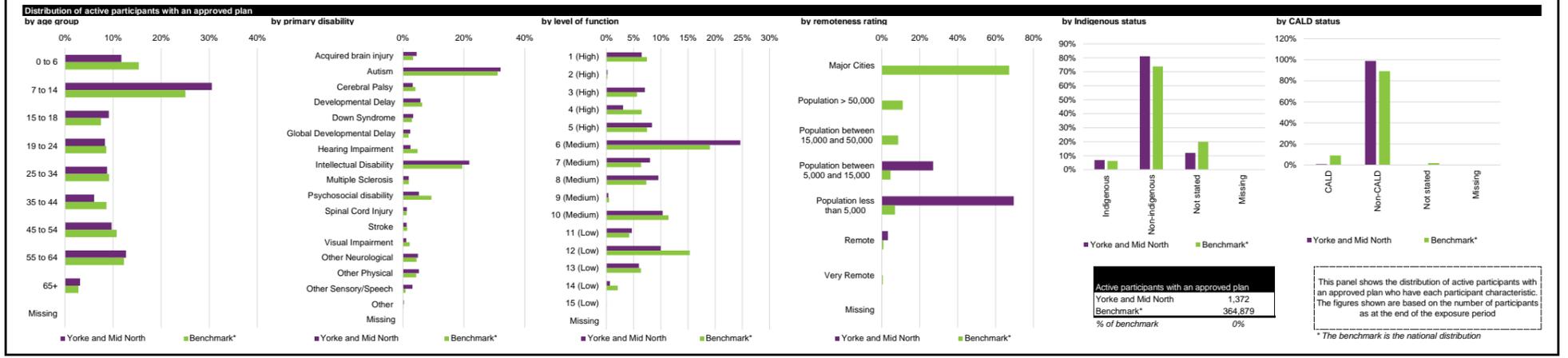
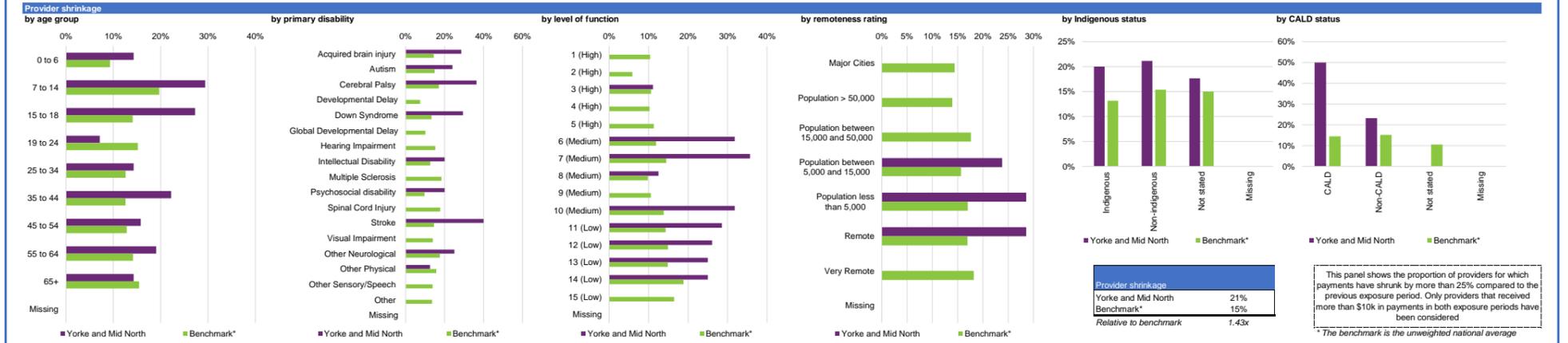
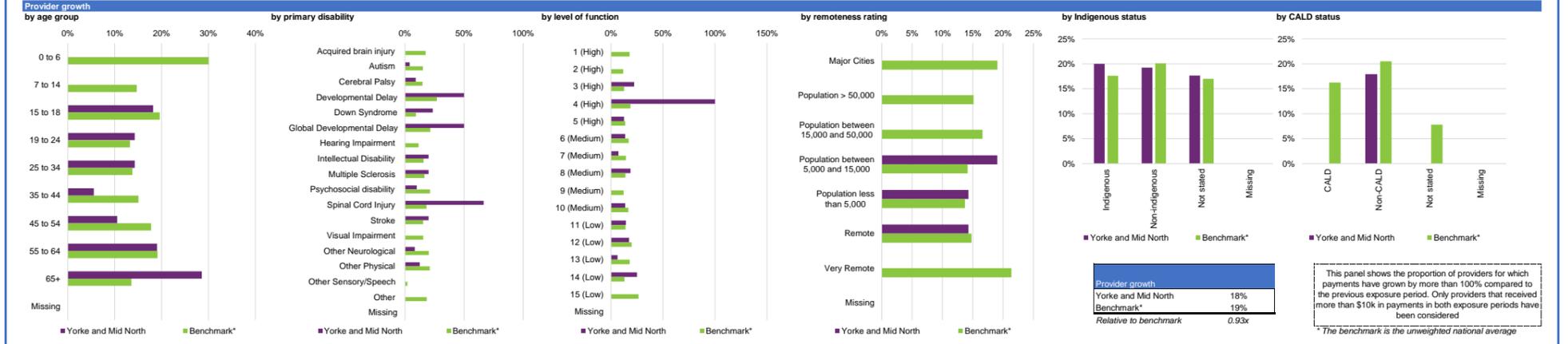
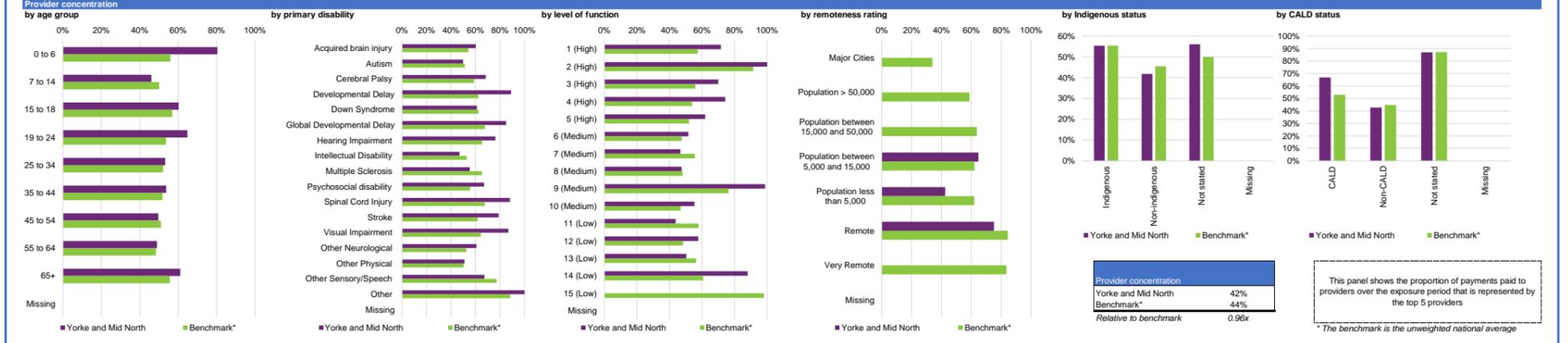
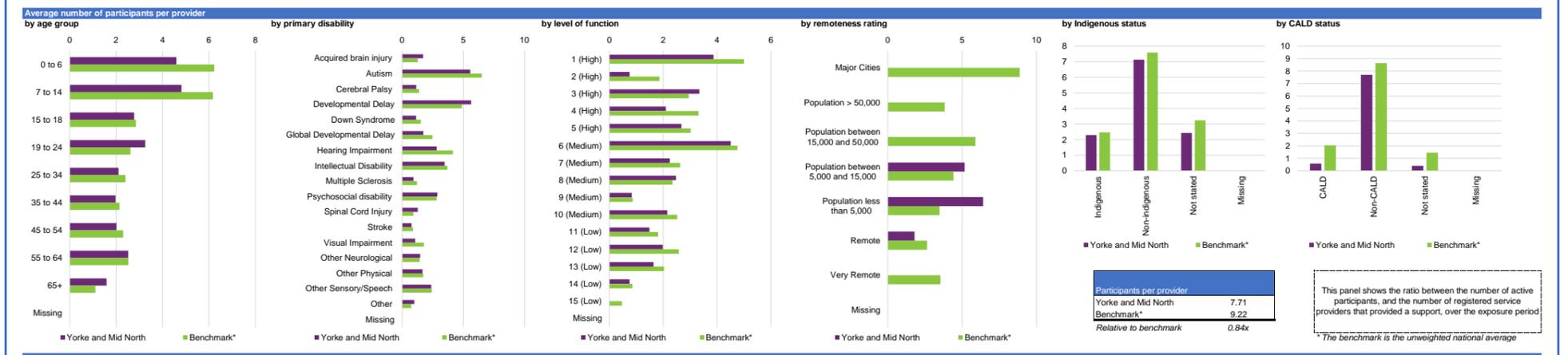


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

| Support category               | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|--------------------------------|---|-----------------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| <b>Core</b>                    |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Consumables                    | 1,218                                   | 57                          | 21.4                      | 75%                    | 60%             | 20%                | 0.88                     | 0.47           | 54%         | 59%                                      | 66%                                      |
| Daily Activities               | 1,191                                   | 51                          | 23.4                      | 78%                    | 20%             | 13%                | 17.20                    | 10.74          | 62%         | 59%                                      | 66%                                      |
| Community                      | 1,196                                   | 45                          | 26.6                      | 79%                    | 29%             | 19%                | 6.19                     | 3.44           | 56%         | 59%                                      | 66%                                      |
| Transport                      | 1,113                                   | 15                          | 74.2                      | 92%                    | 0%              | 0%                 | 0.73                     | 0.69           | 94%         | 58%                                      | 65%                                      |
| <b>Core total</b>              | <b>1,232</b>                            | <b>91</b>                   | <b>13.5</b>               | <b>72%</b>             | <b>17%</b>      | <b>19%</b>         | <b>25.00</b>             | <b>15.34</b>   | <b>61%</b>  | <b>59%</b>                               | <b>65%</b>                               |
| <b>Capacity Building</b>       |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Daily Activities               | 1,342                                   | 91                          | 14.7                      | 76%                    | 13%             | 29%                | 6.45                     | 3.22           | 50%         | 58%                                      | 66%                                      |
| Employment                     | 130                                     | 10                          | 13.0                      | 100%                   | 0%              | 0%                 | 0.80                     | 0.53           | 67%         | 54%                                      | 67%                                      |
| Social and Civic               | 75                                      | 9                           | 8.3                       | 100%                   | 0%              | 0%                 | 0.19                     | 0.02           | 9%          | 60%                                      | 55%                                      |
| Support Coordination           | 494                                     | 9                           | 12.7                      | 83%                    | 0%              | 0%                 | 0.87                     | 0.27           | 32%         | 49%                                      | 61%                                      |
| <b>Capacity Building total</b> | <b>1,365</b>                            | <b>112</b>                  | <b>12.2</b>               | <b>71%</b>             | <b>14%</b>      | <b>25%</b>         | <b>9.09</b>              | <b>4.49</b>    | <b>49%</b>  | <b>58%</b>                               | <b>66%</b>                               |
| <b>Capital</b>                 |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Assistive Technology           | 287                                     | 39                          | 7.4                       | 70%                    | 17%             | 33%                | 1.10                     | 0.88           | 80%         | 66%                                      | 62%                                      |
| Home Modifications             | 73                                      | 10                          | 7.3                       | 100%                   | 0%              | 0%                 | 0.26                     | 0.09           | 36%         | 39%                                      | 65%                                      |
| <b>Capital total</b>           | <b>319</b>                              | <b>44</b>                   | <b>7.3</b>                | <b>69%</b>             | <b>25%</b>      | <b>25%</b>         | <b>1.36</b>              | <b>0.97</b>    | <b>72%</b>  | <b>61%</b>                               | <b>63%</b>                               |
| Missing                        | 0                                       | 0                           | 0.0                       | 0%                     | 0%              | 0%                 | 0.00                     | 0.00           | 0%          | 0%                                       | 0%                                       |
| <b>All support categories</b>  | <b>1,372</b>                            | <b>178</b>                  | <b>7.7</b>                | <b>64%</b>             | <b>18%</b>      | <b>21%</b>         | <b>35.65</b>             | <b>21.08</b>   | <b>59%</b>  | <b>59%</b>                               | <b>65%</b>                               |

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

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**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

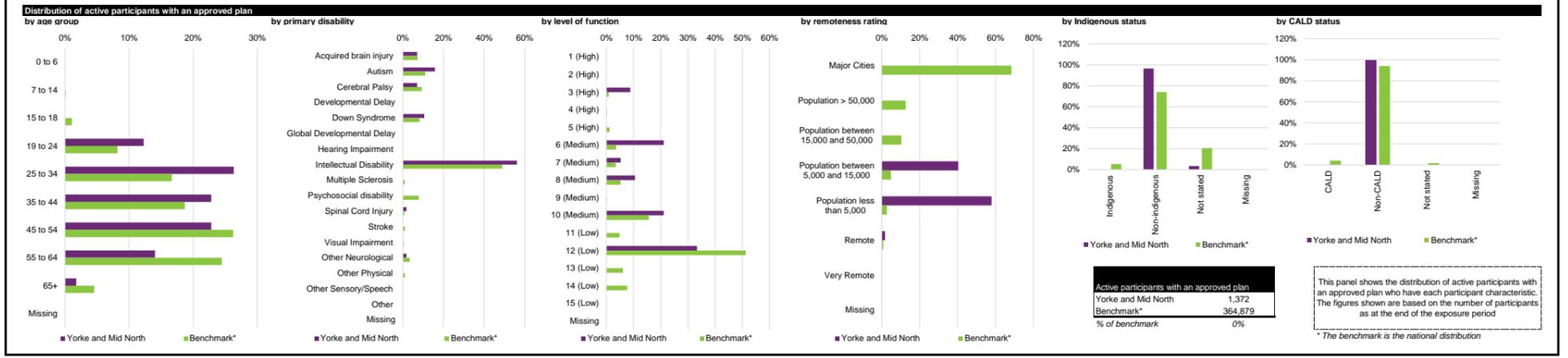
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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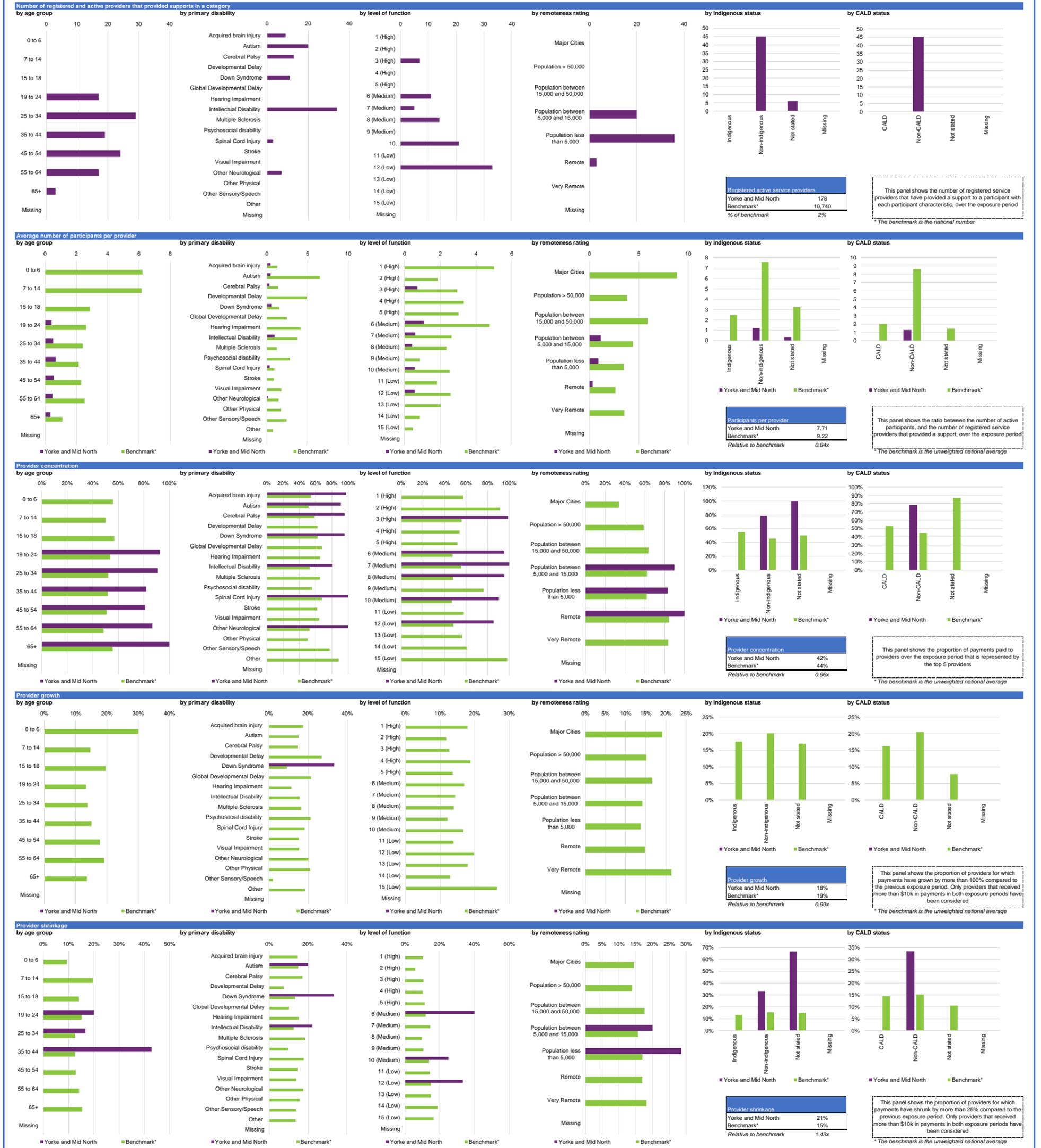
*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.*

*For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

| Support category               | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|--------------------------------|---|-----------------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| <b>Core</b>                    |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Consumables                    | 57                                      | 12                          | 4.8                       | 98%                    | 0%              | 0%                 | 0.06                     | 0.02           | 36%         | 9%                                       | 52%                                      |
| Daily Activities               | 57                                      | 15                          | 3.8                       | 100%                   | 0%              | 0%                 | 6.64                     | 5.78           | 87%         | 9%                                       | 52%                                      |
| Community                      | 57                                      | 16                          | 3.6                       | 92%                    | 0%              | 50%                | 1.06                     | 0.71           | 67%         | 9%                                       | 52%                                      |
| Transport                      | 57                                      | 8                           | 7.1                       | 100%                   | 0%              | 0%                 | 0.08                     | 0.06           | 73%         | 9%                                       | 52%                                      |
| <b>Core total</b>              | <b>57</b>                               | <b>27</b>                   | <b>2.1</b>                | <b>95%</b>             | <b>0%</b>       | <b>33%</b>         | <b>7.84</b>              | <b>6.57</b>    | <b>84%</b>  | <b>9%</b>                                | <b>52%</b>                               |
| <b>Capacity Building</b>       |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Daily Activities               | 56                                      | 19                          | 2.9                       | 84%                    | 0%              | 0%                 | 0.23                     | 0.11           | 47%         | 7%                                       | 52%                                      |
| Employment                     | 8                                       | 4                           | 2.0                       | 100%                   | 0%              | 0%                 | 0.06                     | 0.04           | 69%         | 0%                                       | 75%                                      |
| Social and Civic               | 2                                       | 0                           | 0.0                       | 0%                     | 0%              | 0%                 | 0.01                     | 0.00           | 21%         | 50%                                      | 0%                                       |
| Support Coordination           | 56                                      | 14                          | 4.0                       | 94%                    | 0%              | 0%                 | 0.13                     | 0.03           | 71%         | 7%                                       | 51%                                      |
| <b>Capacity Building total</b> | <b>57</b>                               | <b>26</b>                   | <b>2.2</b>                | <b>76%</b>             | <b>0%</b>       | <b>0%</b>          | <b>0.55</b>              | <b>0.20</b>    | <b>37%</b>  | <b>9%</b>                                | <b>52%</b>                               |
| <b>Capital</b>                 |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Assistive Technology           | 11                                      | 8                           | 1.4                       | 100%                   | 0%              | 0%                 | 0.05                     | 0.07           | 146%        | 0%                                       | 45%                                      |
| Home Modifications             | 38                                      | 3                           | 12.7                      | 100%                   | 0%              | 0%                 | 0.16                     | 0.01           | 6%          | 5%                                       | 60%                                      |
| <b>Capital total</b>           | <b>38</b>                               | <b>10</b>                   | <b>3.8</b>                | <b>100%</b>            | <b>0%</b>       | <b>0%</b>          | <b>0.21</b>              | <b>0.08</b>    | <b>40%</b>  | <b>5%</b>                                | <b>60%</b>                               |
| Missing                        | 0                                       | 0                           | 0.0                       | 0%                     | 0%              | 0%                 | 0.00                     | 0.00           | 0%          | 0%                                       | 0%                                       |
| <b>All support categories</b>  | <b>57</b>                               | <b>45</b>                   | <b>1.3</b>                | <b>93%</b>             | <b>0%</b>       | <b>33%</b>         | <b>8.65</b>              | <b>6.93</b>    | <b>80%</b>  | <b>9%</b>                                | <b>52%</b>                               |

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

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**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

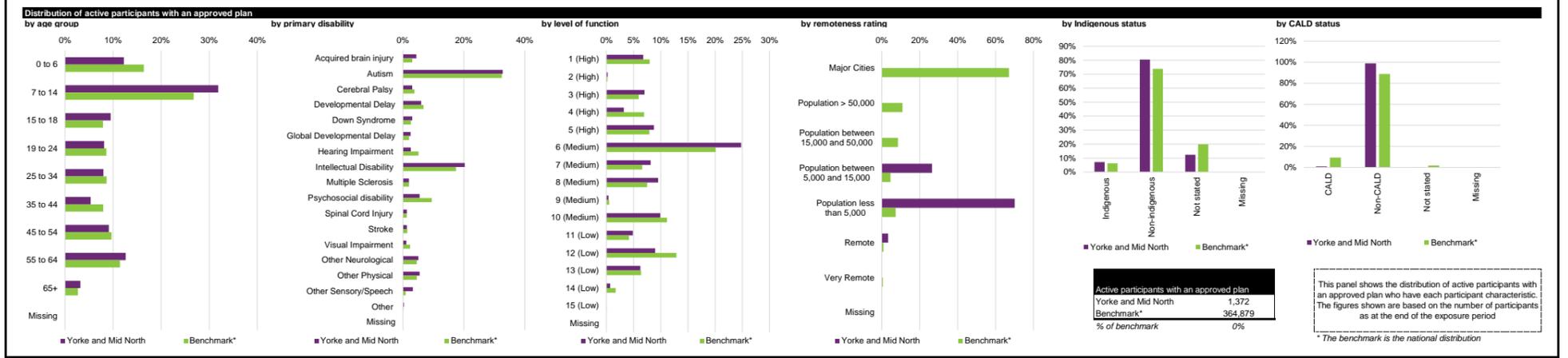
**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

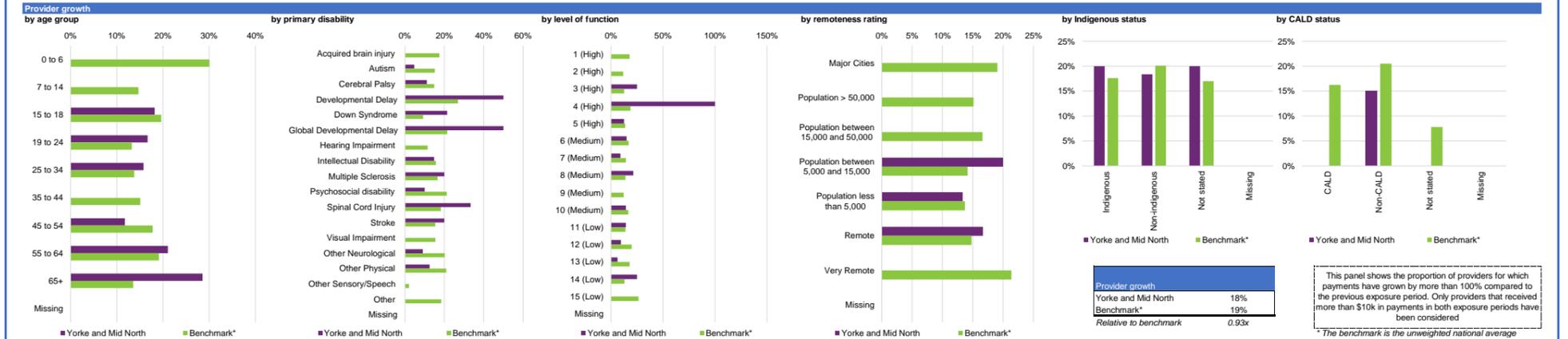
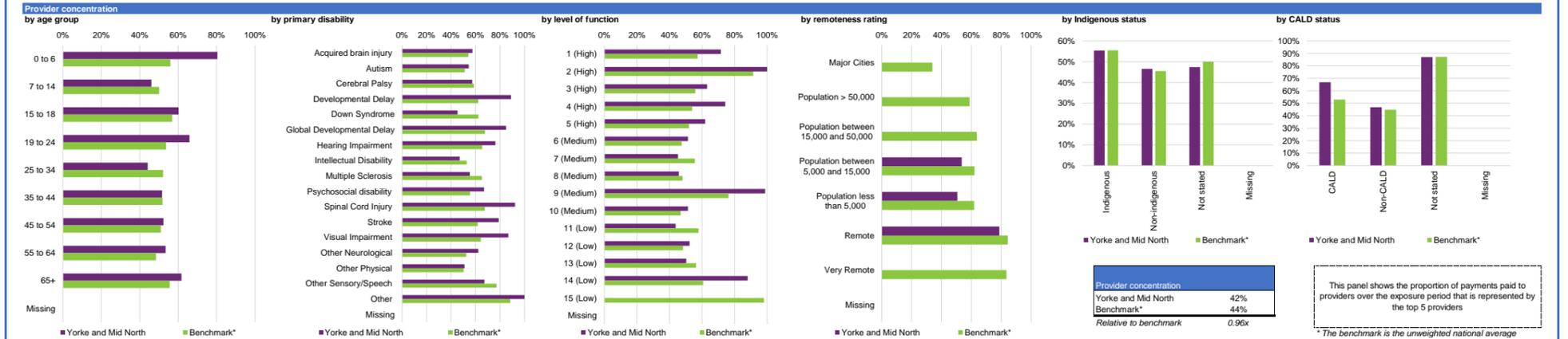
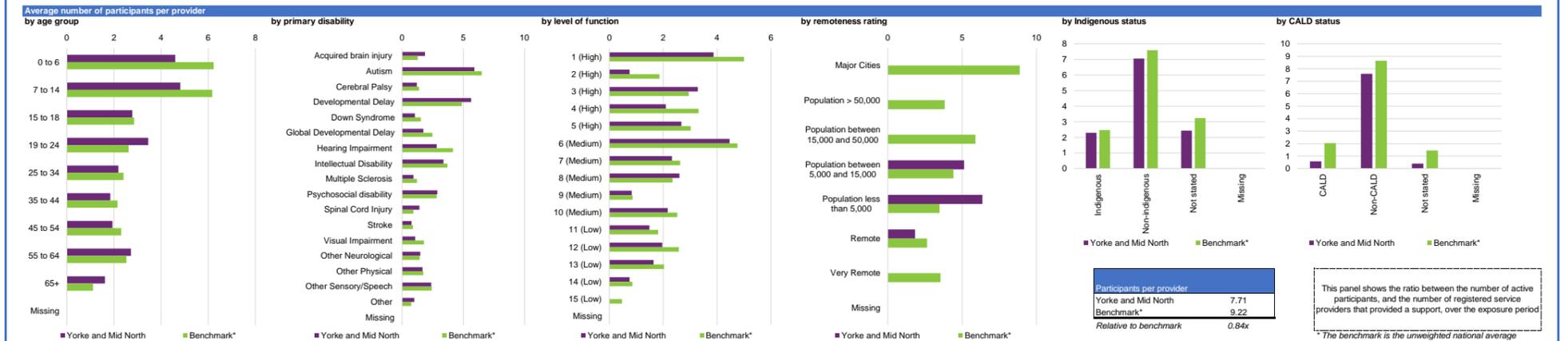
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

| Support category               | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|--------------------------------|---|-----------------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| <b>Core</b>                    |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Consumables                    | 1,161                                   | 54                          | 21.5                      | 76%                    | 60%             | 20%                | 0.82                     | 0.45           | 55%         | 63%                                      | 67%                                      |
| Daily Activities               | 1,134                                   | 49                          | 23.1                      | 74%                    | 25%             | 21%                | 10.56                    | 4.95           | 47%         | 63%                                      | 67%                                      |
| Community                      | 1,199                                   | 43                          | 26.5                      | 79%                    | 22%             | 17%                | 5.13                     | 2.73           | 53%         | 63%                                      | 67%                                      |
| Transport                      | 1,056                                   | 10                          | 105.6                     | 100%                   | 0%              | 0%                 | 0.65                     | 0.63           | 96%         | 63%                                      | 66%                                      |
| <b>Core total</b>              | <b>1,175</b>                            | <b>88</b>                   | <b>13.4</b>               | <b>69%</b>             | <b>21%</b>      | <b>21%</b>         | <b>17.17</b>             | <b>8.77</b>    | <b>51%</b>  | <b>63%</b>                               | <b>67%</b>                               |
| <b>Capacity Building</b>       |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Daily Activities               | 1,286                                   | 89                          | 14.4                      | 77%                    | 14%             | 32%                | 6.22                     | 3.11           | 50%         | 63%                                      | 67%                                      |
| Employment                     | 122                                     | 10                          | 12.2                      | 100%                   | 0%              | 0%                 | 0.74                     | 0.49           | 66%         | 58%                                      | 67%                                      |
| Social and Civic               | 73                                      | 9                           | 8.1                       | 100%                   | 0%              | 0%                 | 0.18                     | 0.01           | 7%          | 60%                                      | 57%                                      |
| Support Coordination           | 438                                     | 37                          | 11.8                      | 85%                    | 0%              | 0%                 | 0.74                     | 0.25           | 33%         | 56%                                      | 62%                                      |
| <b>Capacity Building total</b> | <b>1,308</b>                            | <b>108</b>                  | <b>12.1</b>               | <b>72%</b>             | <b>15%</b>      | <b>26%</b>         | <b>8.54</b>              | <b>4.28</b>    | <b>50%</b>  | <b>63%</b>                               | <b>67%</b>                               |
| <b>Capital</b>                 |   |                             |                           |                        |                 |                    |                          |                |             |  |  |
| Assistive Technology           | 276                                     | 39                          | 7.1                       | 70%                    | 17%             | 33%                | 1.05                     | 0.81           | 77%         | 70%                                      | 63%                                      |
| Home Modifications             | 35                                      | 7                           | 5.0                       | 100%                   | 0%              | 0%                 | 0.10                     | 0.08           | 85%         | 78%                                      | 73%                                      |
| <b>Capital total</b>           | <b>281</b>                              | <b>42</b>                   | <b>6.7</b>                | <b>70%</b>             | <b>25%</b>      | <b>25%</b>         | <b>1.15</b>              | <b>0.89</b>    | <b>78%</b>  | <b>71%</b>                               | <b>63%</b>                               |
| Missing                        | 0                                       | 0                           | 0.0                       | 0%                     | 0%              | 0%                 | 0.00                     | 0.00           | 0%          | 0%                                       | 0%                                       |
| <b>All support categories</b>  | <b>1,315</b>                            | <b>173</b>                  | <b>7.6</b>                | <b>62%</b>             | <b>15%</b>      | <b>23%</b>         | <b>26.99</b>             | <b>14.15</b>   | <b>52%</b>  | <b>63%</b>                               | <b>67%</b>                               |

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