

■ Townsville

Benchmark*

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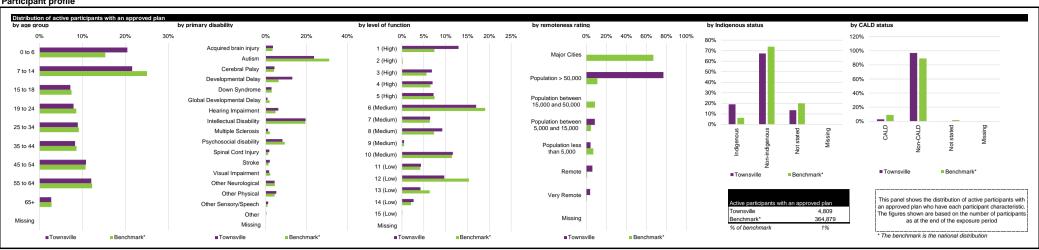
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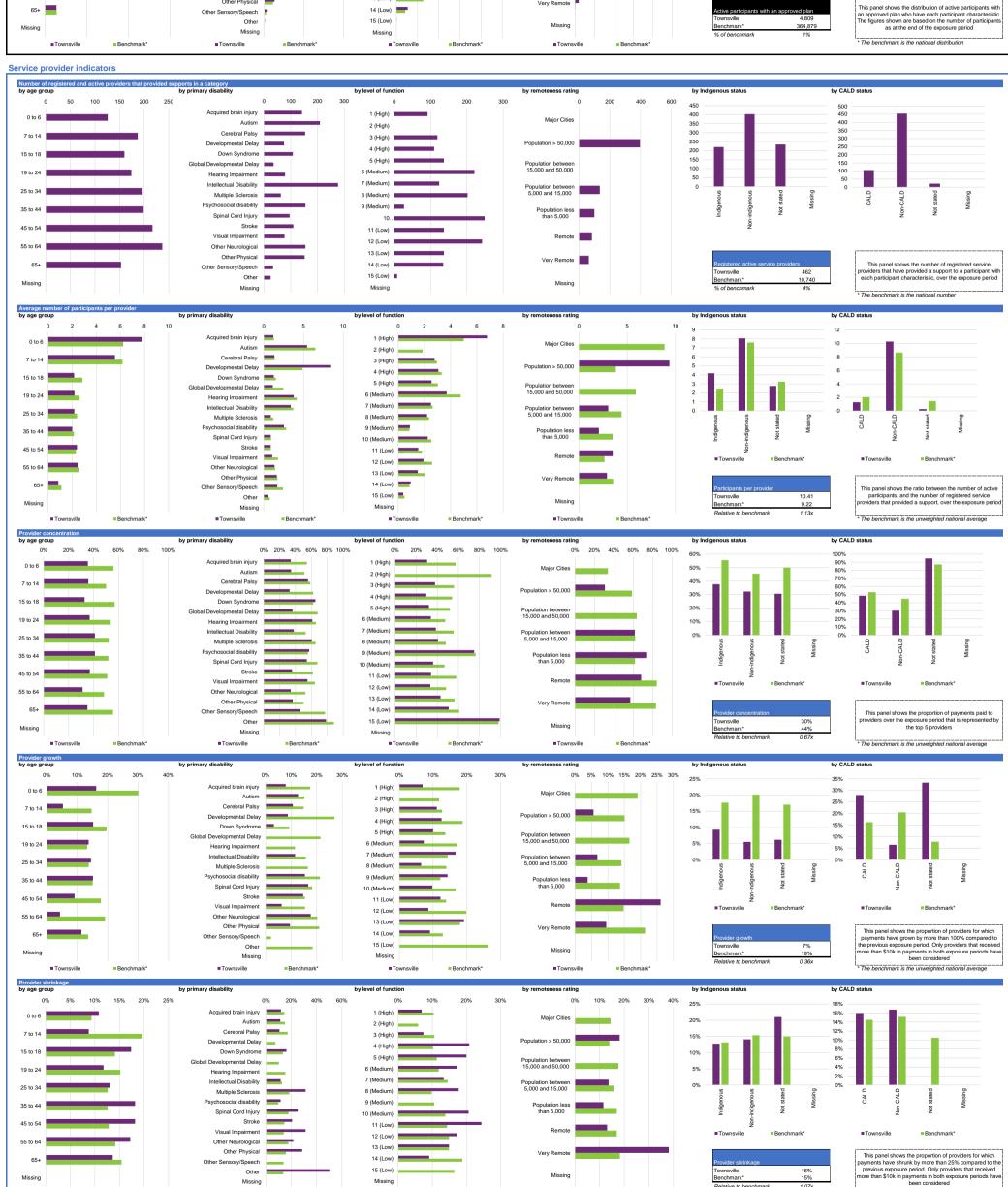
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* The benchmark is the unweighted national average







Support	category	summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wi choice and control
Core											
Consumables	3,842	138	27.8	72%	6%	12%	4.32	2.13	49%	56%	75%
Daily Activities	3,767	155	24.3	56%	12%	16%	84.73	59.50	70%	56%	75%
Community	3,778	98	38.6	57%	13%	17%	29.69	23.57	79%	56%	75%
Transport	3,575	55	65.0	69%	0%	13%	2.73	2.43	89%	55%	75%
Core total	3,902	277	14.1	52%	8%	17%	121.46	87.63	72%	56%	75%
Capacity Building											
Daily Activities	4,702	219	21.5	38%	4%	18%	21.96	11.02	50%	57%	75%
Employment	177	9	19.7	100%	25%	0%	1.13	0.82	72%	36%	80%
Social and Civic	180	25	7.2	92%	0%	20%	0.52	0.28	54%	43%	70%
Support Coordination	1,729	58	29.8	81%	14%	5%	4.04	2.68	66%	45%	71%
Capacity Building total	4,768	255	18.7	38%	4%	12%	30.00	16.15	54%	56%	75%
Capital											
Assistive Technology	1,310	101	13.0	77%	16%	28%	5.94	3.73	63%	69%	76%
Home Modifications	196	17	11.5	95%	0%	17%	1.26	0.93	74%	63%	81%
Capital total	1,365	111	12.3	71%	13%	29%	7.20	4.66	65%	67%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4.809	462	10.4	46%	7%	16%	158.65	108.44	68%	56%	75%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers and providers of registered service providers and providers of providers payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.
	fered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

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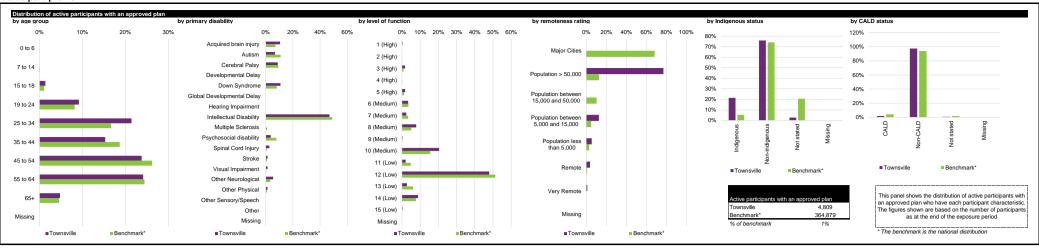
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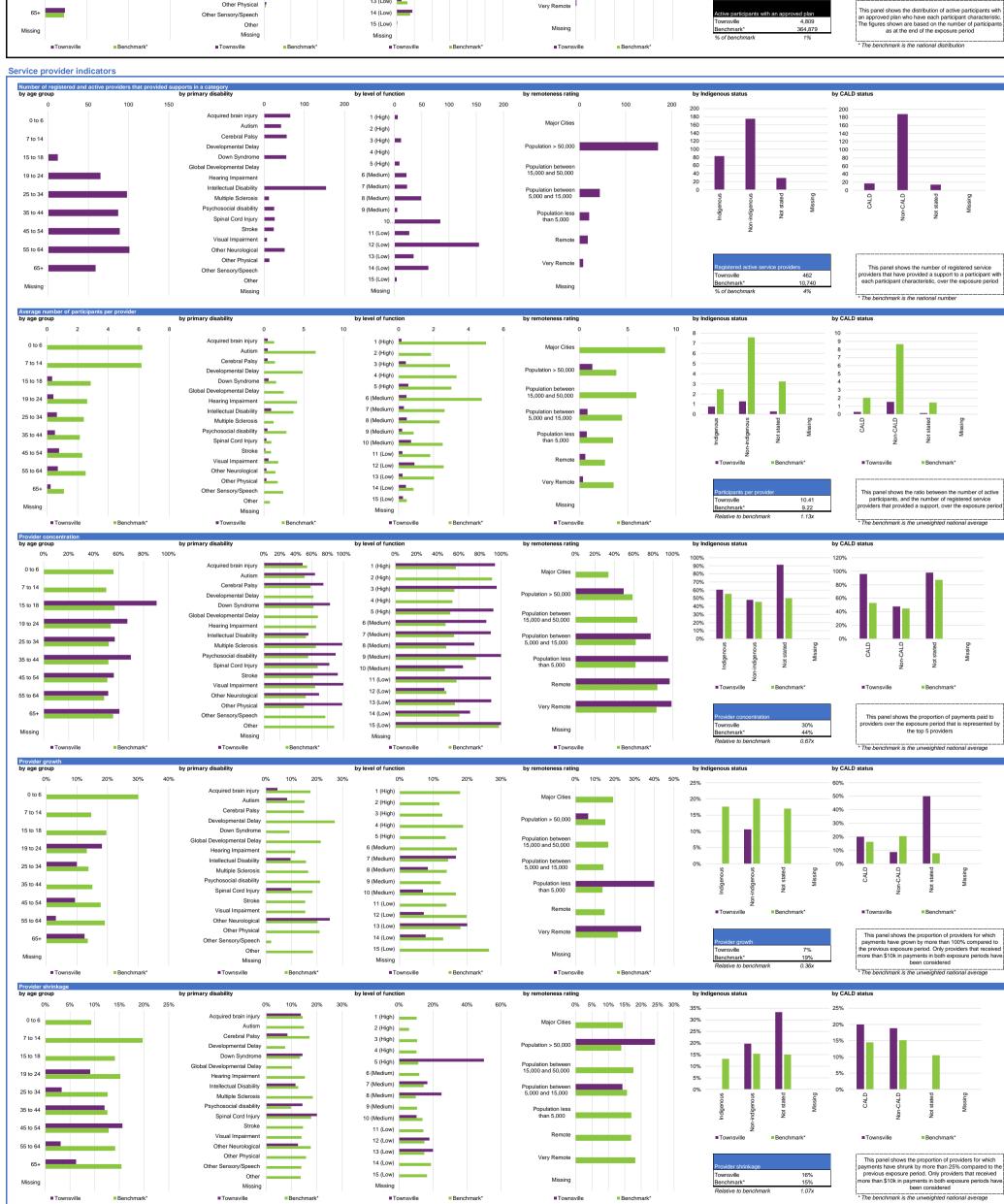
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District: Townsville (phase in date: 1 April 2016) | Support Category: All | Participants in Supported Independent Living (SIL)







Support	category	summary

upport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage		Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped choice and contr
ore												
Consumables	291	43	6.8	84%	0%	50%	•	0.67	0.27	40%	18%	81%
Daily Activities	294	67	4.4	70%	16%	19%	-	36.32	32.48	89%	18%	81%
Community	292	49	6.0	68%	9%	6%		7.72	5.49	71%	18%	81%
Transport	288	31	9.3	74%	0%	0%	4	0.35	0.23	65%	18%	81%
Core total	294	111	2.6	68%	10%	16%		45.06	38.46	85%	18%	81%
pacity Building												
Daily Activities	289	93	3.1	53%	7%	21%		1.31	0.67	51%	18%	81%
Employment	30	4	7.5	100%	0%	0%	+	0.20	* 0.17	87%	17%	89%
Social and Civic	9	5	1.8	100%	0%	0%	+	0.06	0.04	63%	11%	75%
Support Coordination	288	24	12.0	83%	8%	0%	1	0.82	0.61	74%	17%	81%
Capacity Building total	293	111	2.6	54%	3%	22%		3.11	1.85	59%	18%	81%
pital												
Assistive Technology	128	36	3.6	85%	0%	50%	•	0.56	0.30	54%	21%	77%
Home Modifications	62	5	12.4	100%	0%	0%		0.33	+ 0.19	59%	15%	80%
Capital total	162	40	4.1	86%	0%	20%		0.89	0.50	56%	19%	80%
Missing	0	0	0.0	0%	0%	0%		0.00	0.00	0%	0%	0%
All support categories	294	194	1.5	66%	9%	19%		49.06	40.81	83%	18%	81%

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Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRACI)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.
	tered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. onsidered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.



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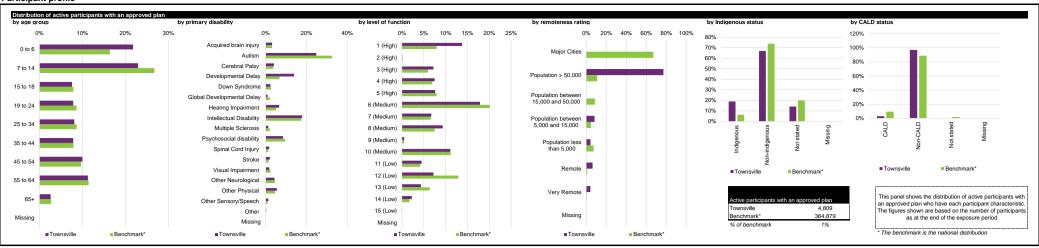
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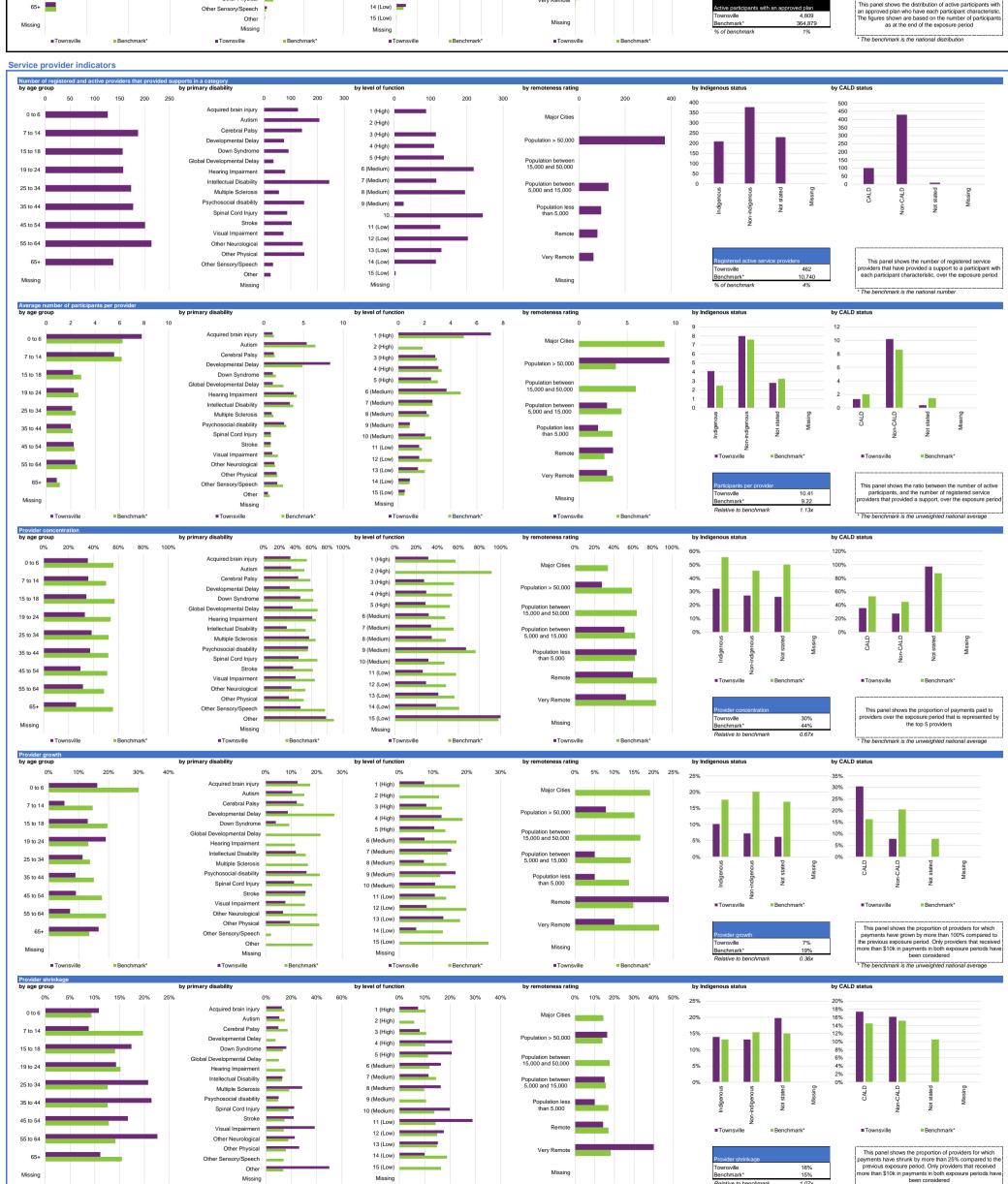
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ore											
Consumables	3,551	128	27.7	71%	6%	13%	3.65	1.86	51%	61%	74%
Daily Activities	3,473	146	23.8	52%	14%	15%	48.41	27.02	56%	61%	74%
Community	3,486	95	36.7	58%	12%	19%	21.97	18.08	82%	61%	74%
Transport	3,287	51	64.5	71%	0%	0%	2.38	2.21	93%	60%	74%
Core total	3,608	260	13.9	50%	9%	17%	76.40	49.17	64%	61%	74%
pacity Building											
Daily Activities	4,413	216	20.4	39%	4%	10%	20.65	10.35	50%	62%	74%
Employment	147	8	18.4	100%	25%	0%	0.93	0.65	69%	41%	78%
Social and Civic	171	24	7.1	93%	0%	0%	0.46	0.24	53%	46%	70%
Support Coordination	1,441	56	25.7	81%	17%	11%	3.21	2.07	64%	53%	68%
Capacity Building total	4,475	250	17.9	38%	4%	10%	26.88	14.30	53%	61%	74%
pital											
Assistive Technology	1,182	91	13.0	77%	14%	27%	5.37	3.43	64%	77%	76%
Home Modifications	134	13	10.3	98%	0%	25%	0.93	0.74	79%	89%	81%
Capital total	1,203	98	12.3	72%	11%	33%	6.31	4.16	66%	77%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4.515	436	10.4	41%	8%	16%	109.59	67.64	62%	61%	74%

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