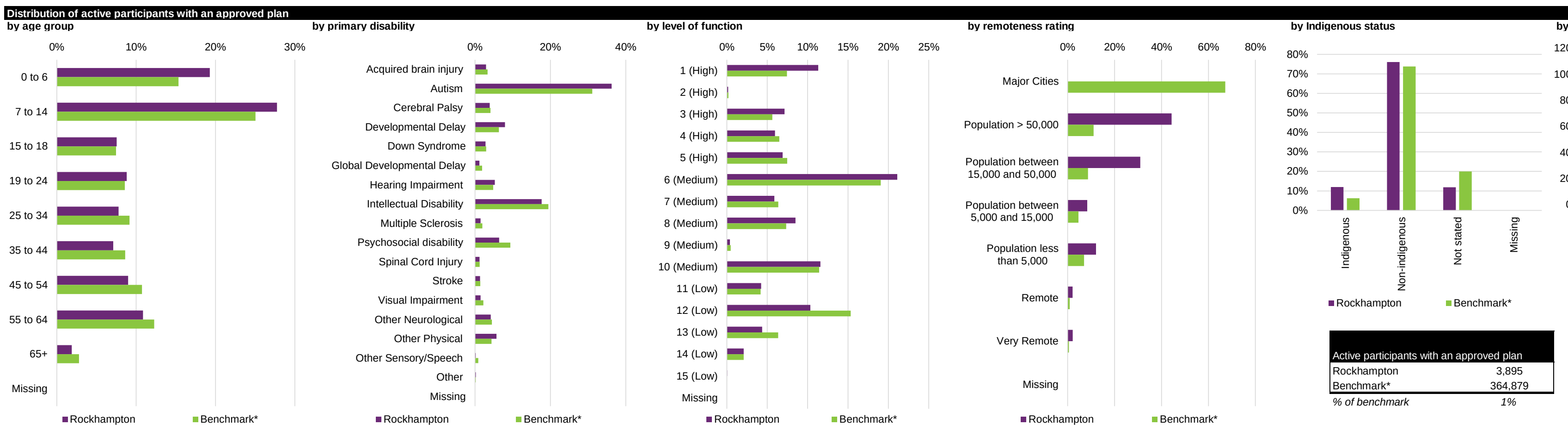
Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

District: Rockhampton (phase in date: 1 January 2018) | Support Category: All | All Participants

Participant profile

Distribution of active participants with an approved plan



Active participants with an approved plan	
Rockhampton	3,895
Benchmark*	364,879
% of benchmark	*1%*

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

Service provider indicators

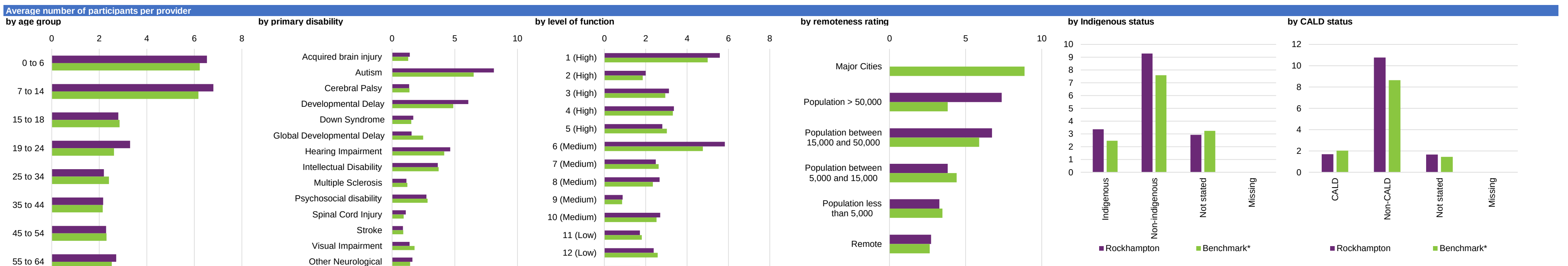
Number of registered and active providers that provided supports in a category

Registered active service providers	
Rockhampton	359
Benchmark*	10,740
% of benchmark	*3%*

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

Average number of participants per provider

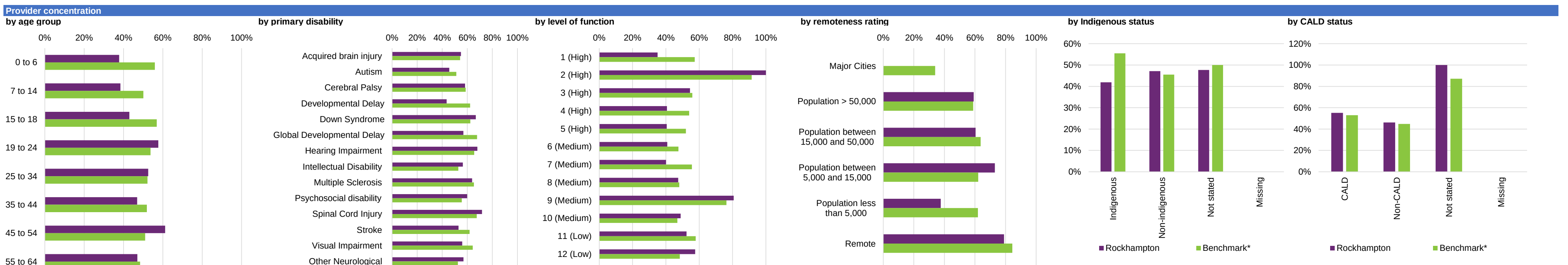


Participants per provider	
Rockhampton	10.85
Benchmark*	9.22
Relative to benchmark	*1.18x*

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

Provider concentration

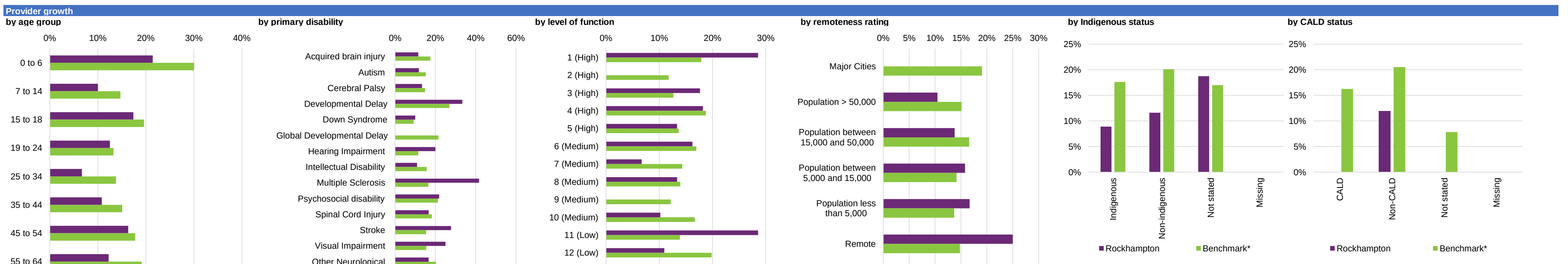


Provider concentration	
Rockhampton	46%
Benchmark*	44%
Relative to benchmark	*1.04x*

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

Provider growth

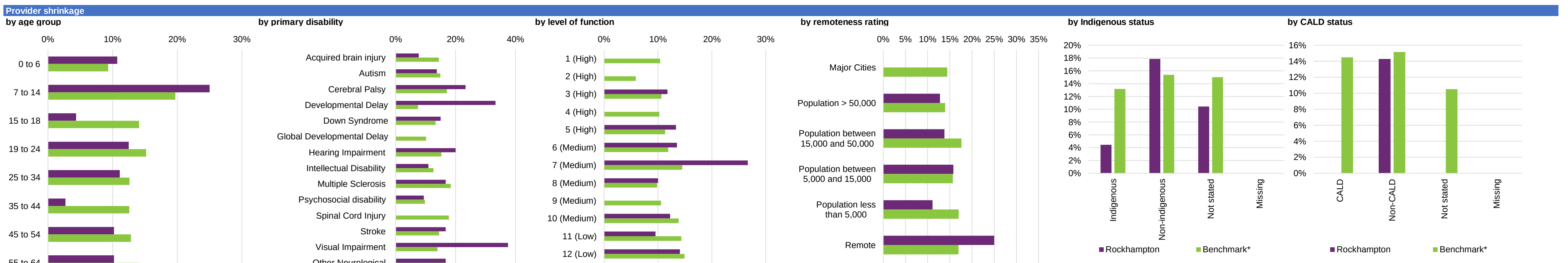


Provider growth	
Rockhampton	12%
Benchmark*	19%
Relative to benchmark	*0.61x*

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

Provider shrinkage



Provider shrinkage	
Rockhampton	16%
Benchmark*	15%
Relative to benchmark	*1.05x*

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

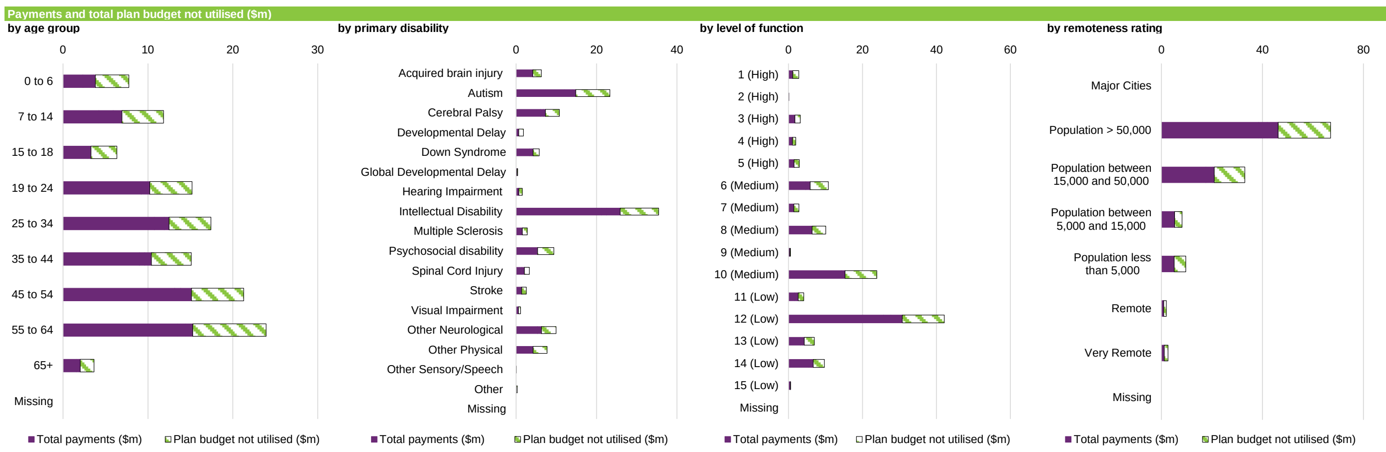
** The benchmark is the unweighted national average*

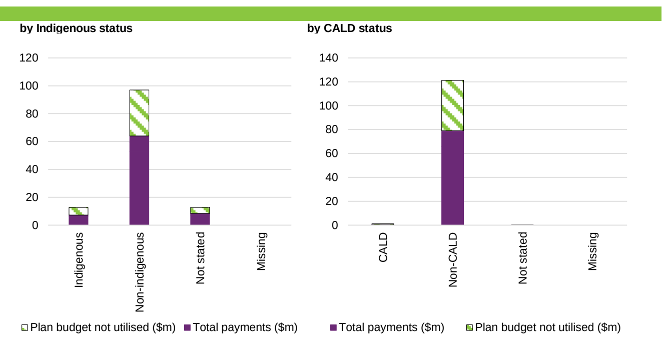
Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

District: Rockhampton (phase in date: 1 January 2018) | Support Category: All | All Participants

Plan utilisation

Payments and total plan budget not utilised ($m)



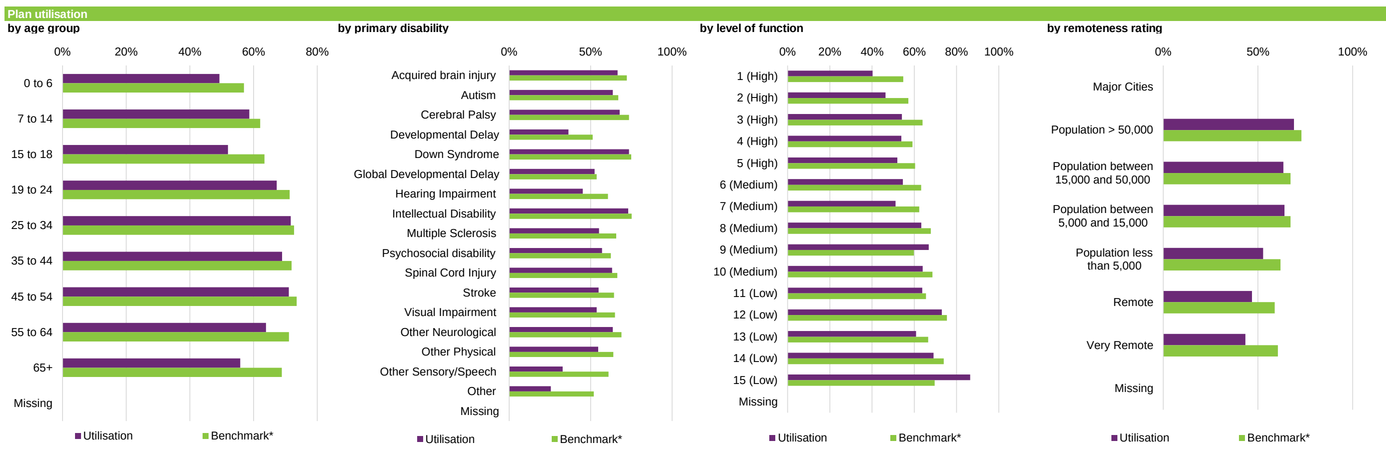


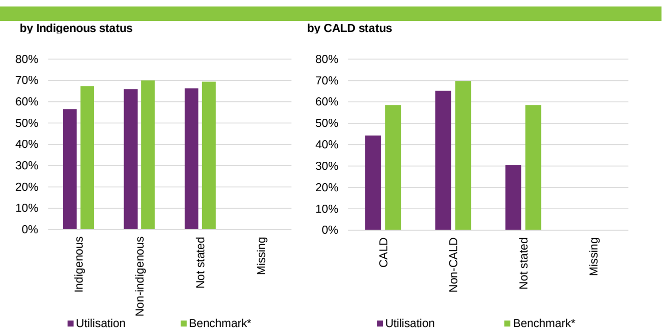
Total plan budgets	
Rockhampton	122.50
Benchmark*	11,978.68
% of benchmark	*1%*

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

Plan utilisation





Plan utilisation	
Rockhampton	65%
Benchmark*	70%
Relative to benchmark	*0.93x*

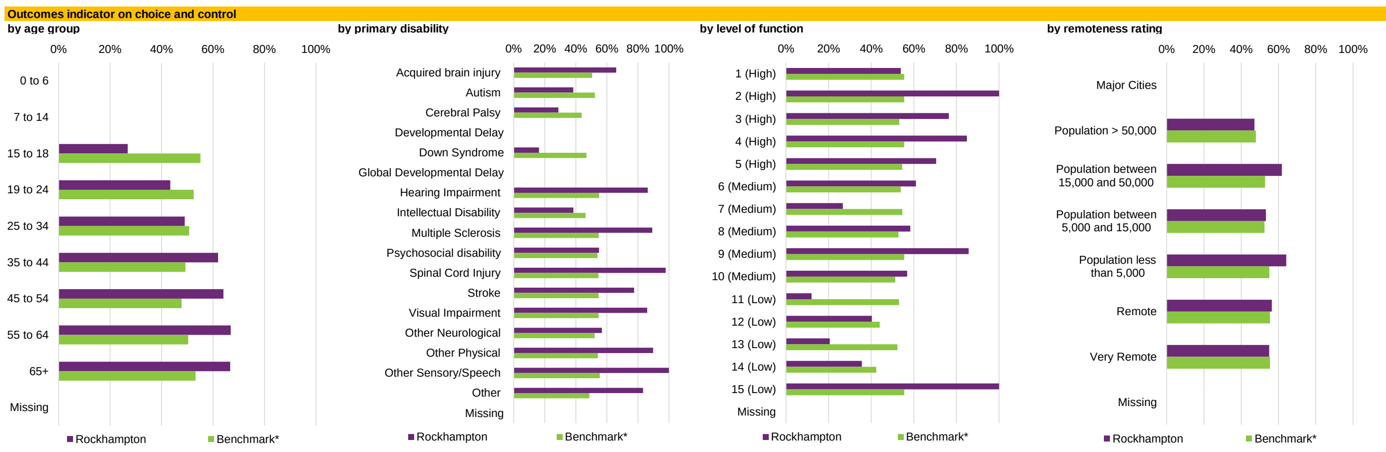
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

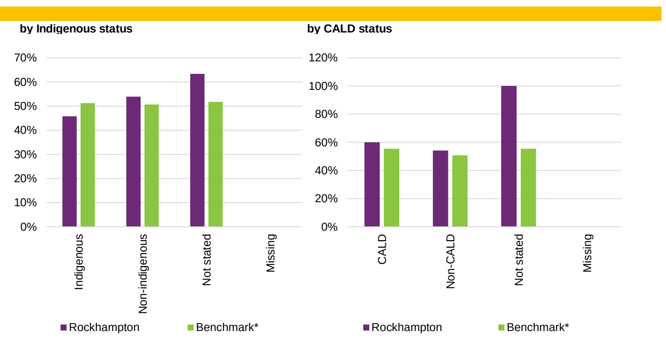
** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework

Outcomes indicator on choice and control



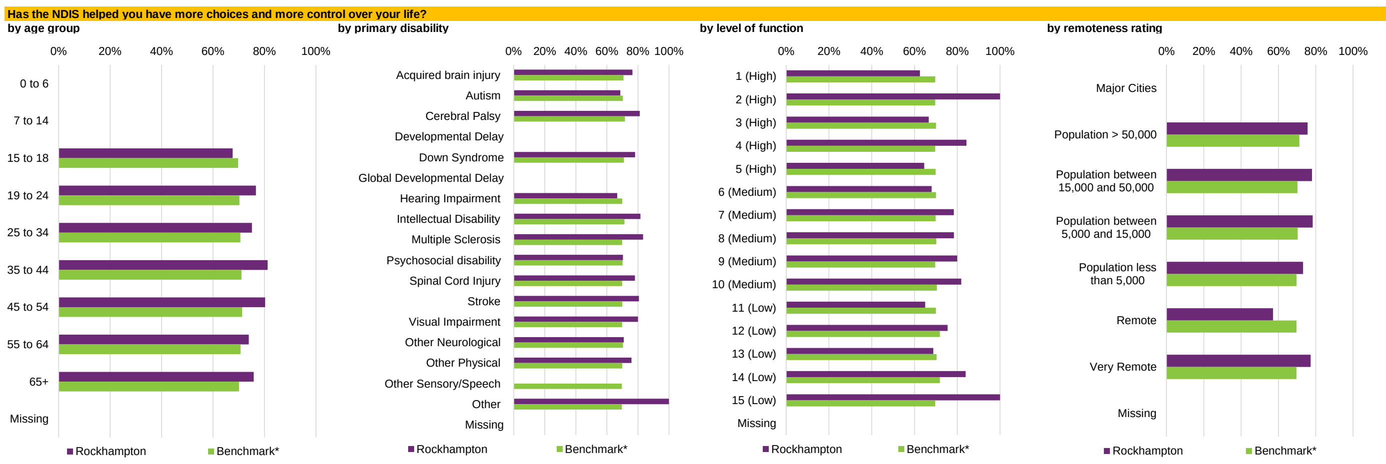


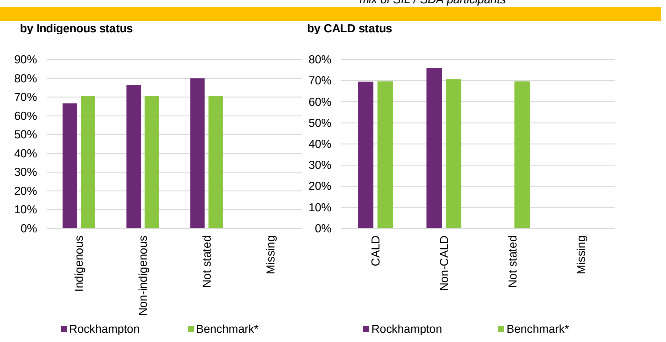
Proportion of participants who reported that they choose who supports them	
Rockhampton	54%
Benchmark*	51%
Relative to benchmark	*1.07x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Has the NDIS helped you have more choices and more control over your life?





Proportion of participants who reported that the NDIS has helped with choice and control	
Rockhampton	76%
Benchmark*	71%
Relative to benchmark	*1.08x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,284	109	30.1	60%	6%	0%	3.25	1.32	41%	54%	76%
Daily Activities	3,142	87	36.1	78%	12%	10%	62.43	44.42	71%	54%	76%
Community	3,155	74	42.6	69%	5%	11%	20.95	15.29	73%	54%	76%
Transport	2,983	37	80.6	86%	0%	17%	2.22	2.09	94%	53%	76%
Core total	**3,320**	**178**	**18.7**	**73%**	**12%**	**12%**	**88.85**	**63.12**	**71%**	**54%**	**76%**
Capacity Building											
Daily Activities	3,852	181	21.3	48%	8%	21%	18.35	8.08	44%	54%	76%
Employment	143	13	11.0	100%	33%	0%	1.04	0.62	60%	40%	81%
Social and Civic	102	12	8.5	97%	0%	0%	0.18	0.05	27%	48%	77%
Support Coordination	1,174	51	23.0	85%	19%	0%	2.97	2.04	69%	47%	74%
Capacity Building total	**3,873**	**216**	**17.9**	**49%**	**6%**	**16%**	**24.68**	**12.21**	**49%**	**54%**	**76%**
Capital											
Assistive Technology	1,175	85	13.8	70%	32%	11%	6.88	3.16	46%	66%	79%
Home Modifications	295	22	13.4	90%	8%	8%	2.08	1.13	54%	46%	81%
Capital total	**1,248**	**99**	**12.6**	**57%**	**23%**	**13%**	**8.96**	**4.29**	**48%**	**63%**	**79%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**3,895**	**359**	**10.8**	**65%**	**12%**	**16%**	**122.50**	**79.62**	**65%**	**54%**	**76%**

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

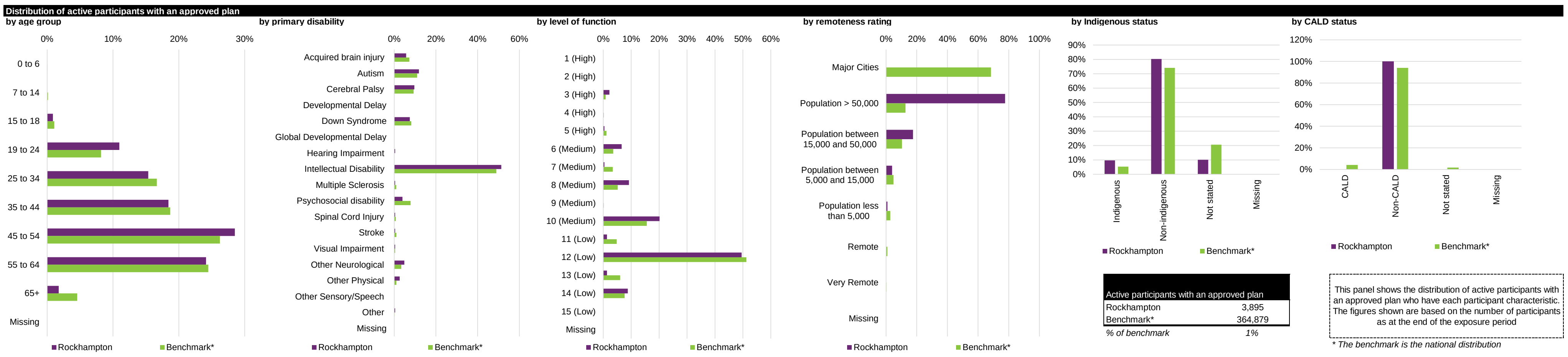
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

District: Rockhampton (phase in date: 1 January 2018) | Support Category: All | Participants in Supported Independent Living (SIL)

Participant profile

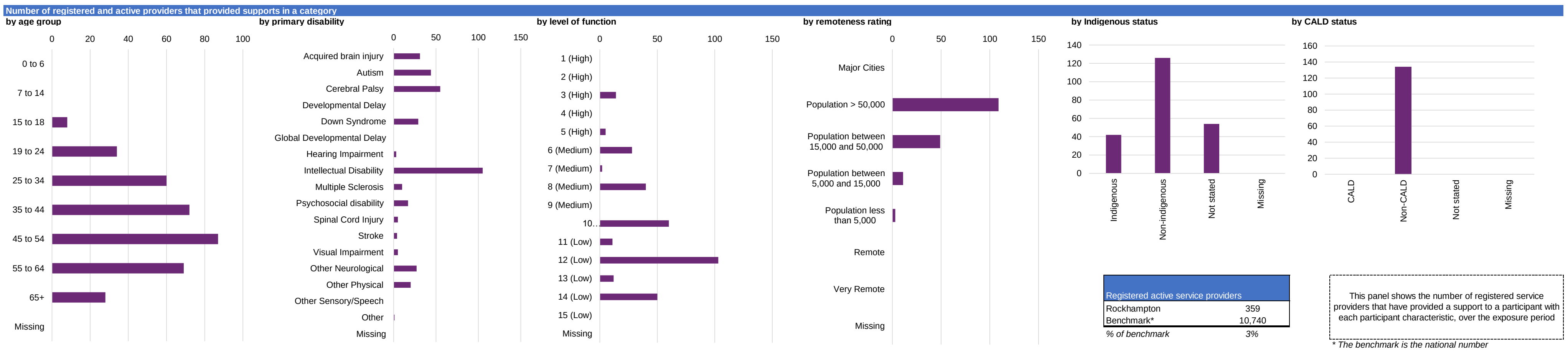


Active participants with an approved plan	
Rockhampton	3,895
Benchmark*	364,879
% of benchmark	1%

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

* The benchmark is the national distribution

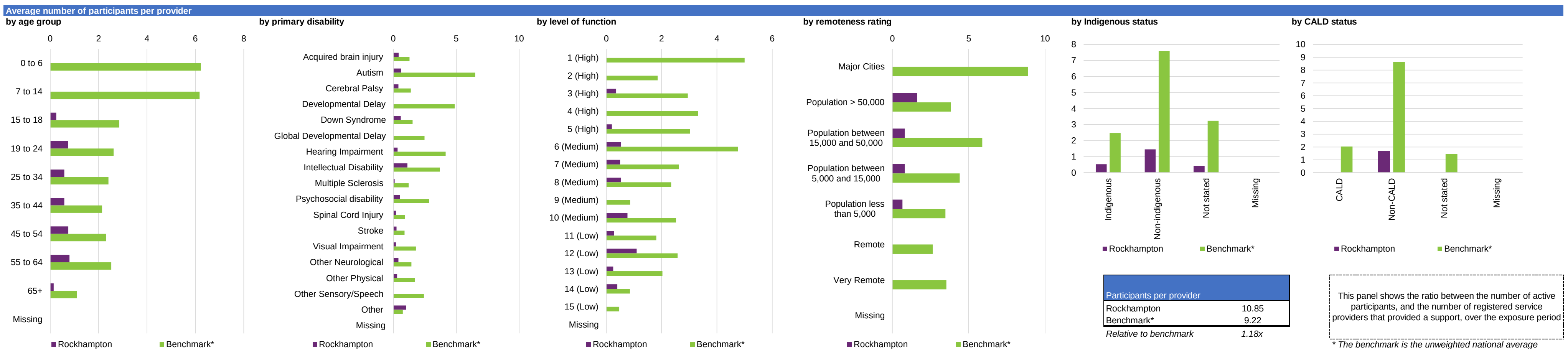
Service provider indicators



Registered active service providers	
Rockhampton	359
Benchmark*	10,740
% of benchmark	3%

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

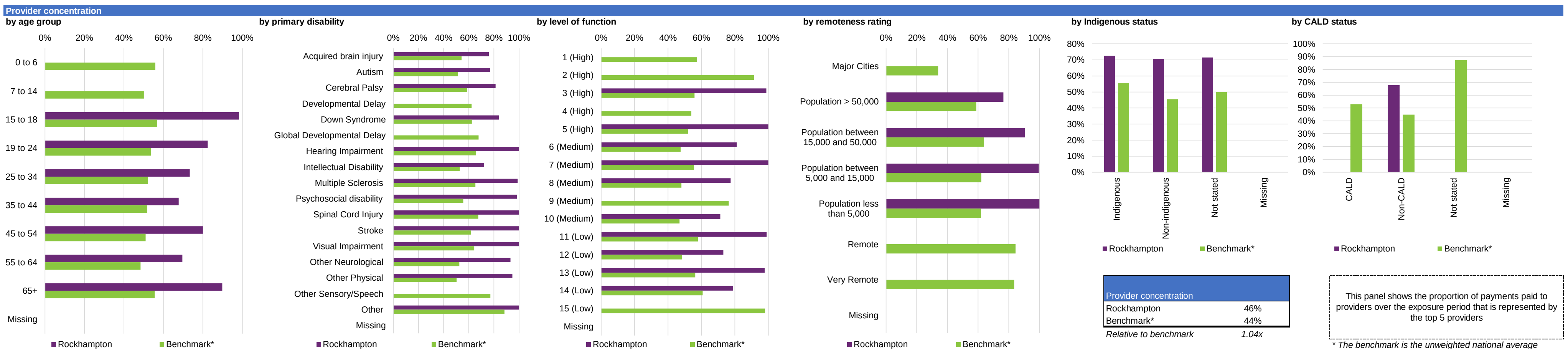
* The benchmark is the national number



Participants per provider	
Rockhampton	10.85
Benchmark*	9.22
Relative to benchmark	1.18x

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

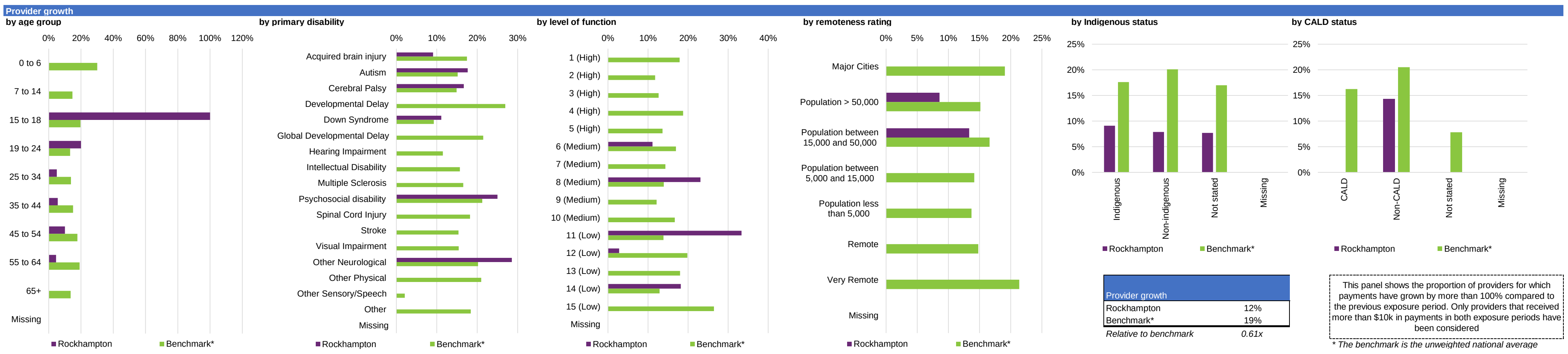
* The benchmark is the unweighted national average



Provider concentration	
Rockhampton	46%
Benchmark*	44%
Relative to benchmark	1.04x

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

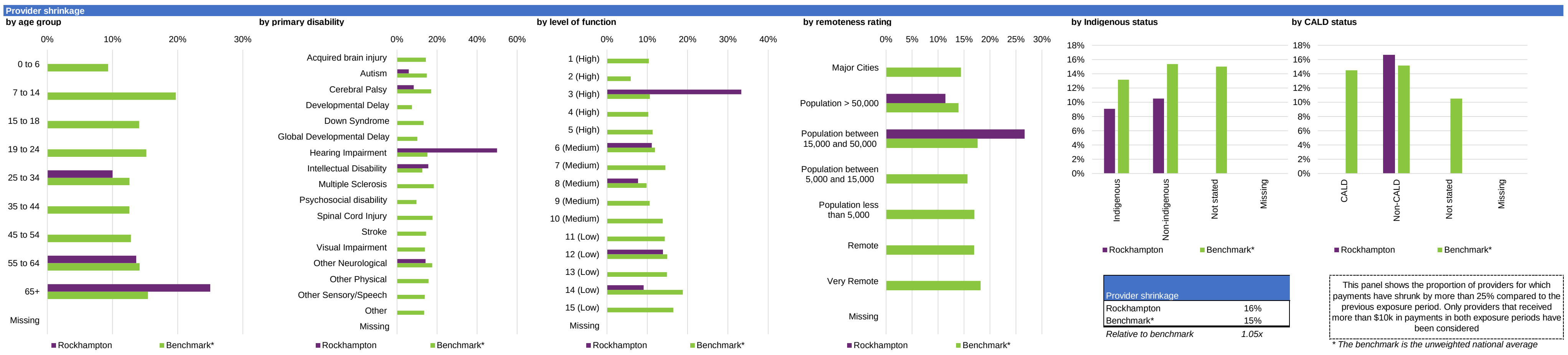
* The benchmark is the unweighted national average



Provider growth	
Rockhampton	12%
Benchmark*	19%
Relative to benchmark	0.61x

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

* The benchmark is the unweighted national average



Provider shrinkage	
Rockhampton	16%
Benchmark*	15%
Relative to benchmark	1.05x

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

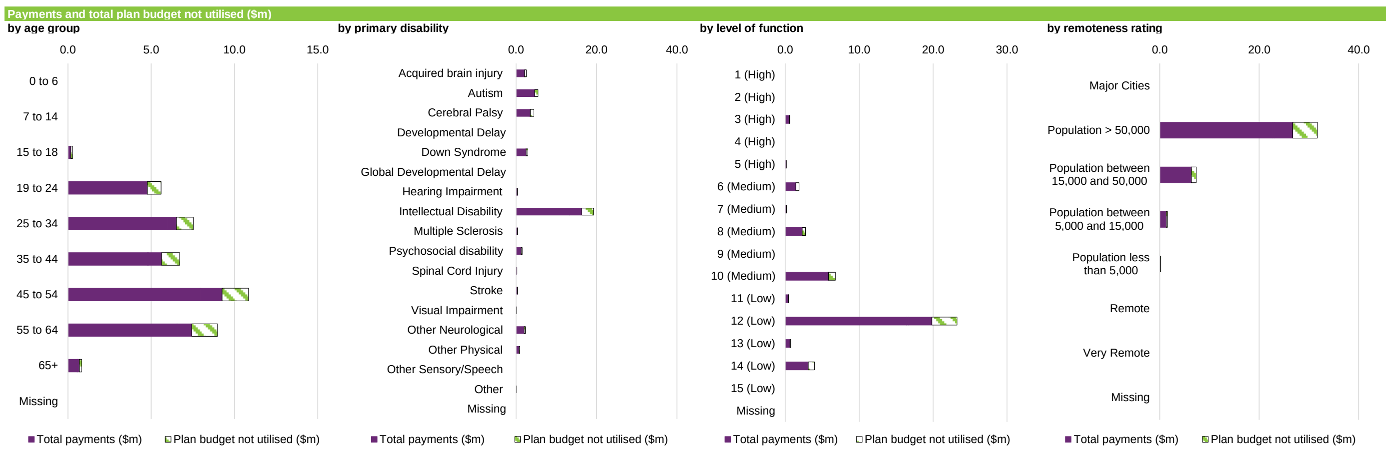
* The benchmark is the unweighted national average

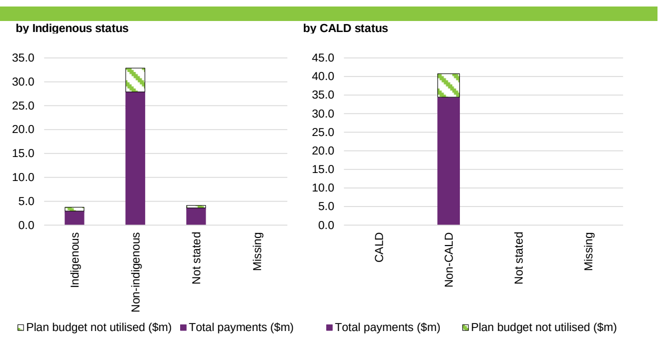
Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

District: Rockhampton (phase in date: 1 January 2018) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation

Payments and total plan budget not utilised ($m)



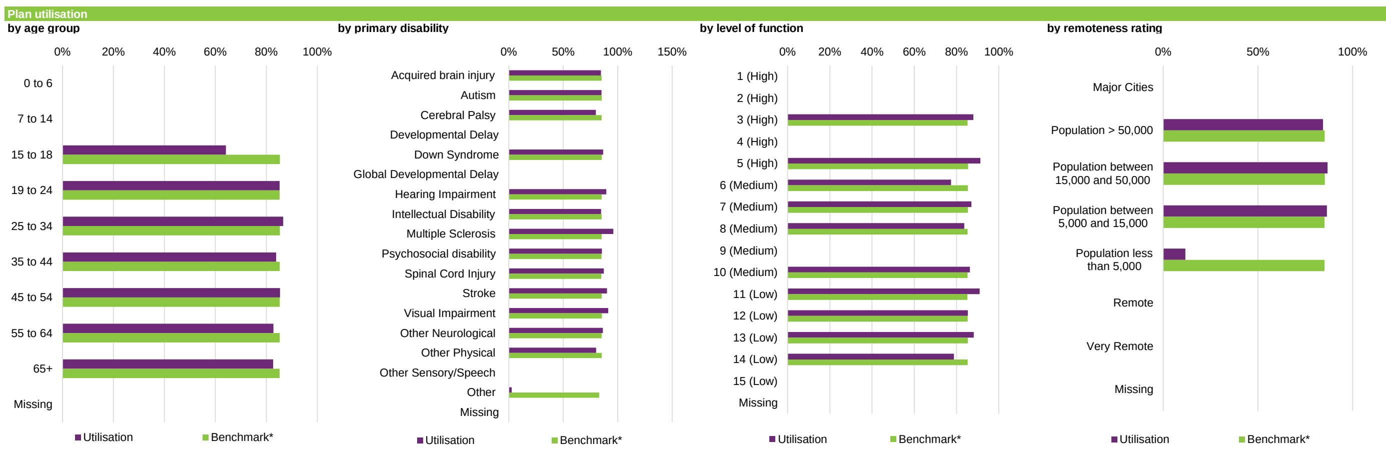


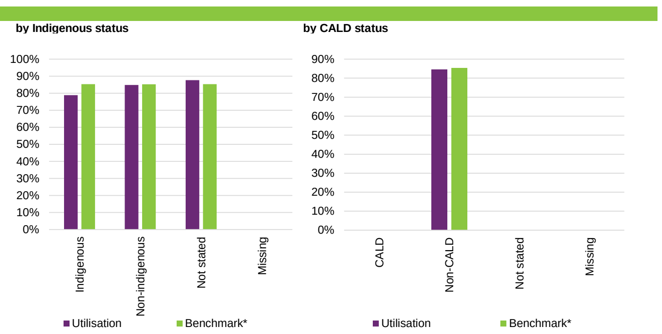
Total plan budgets	
Rockhampton	122.50
Benchmark*	11,978.68
% of benchmark	*1%*

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

Plan utilisation





Plan utilisation	
Rockhampton	65%
Benchmark*	70%
Relative to benchmark	*0.93x*

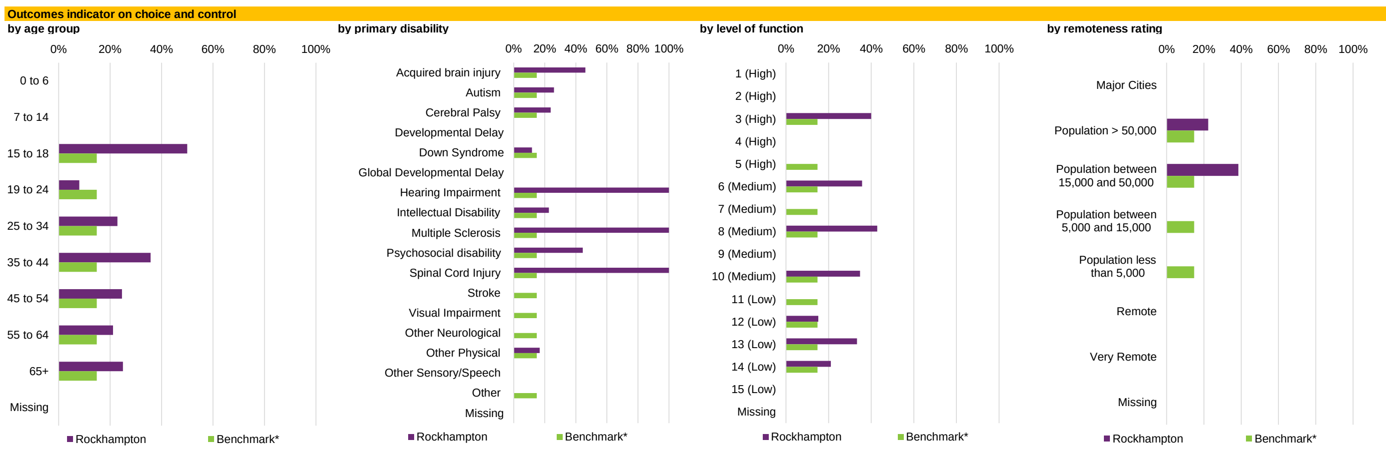
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

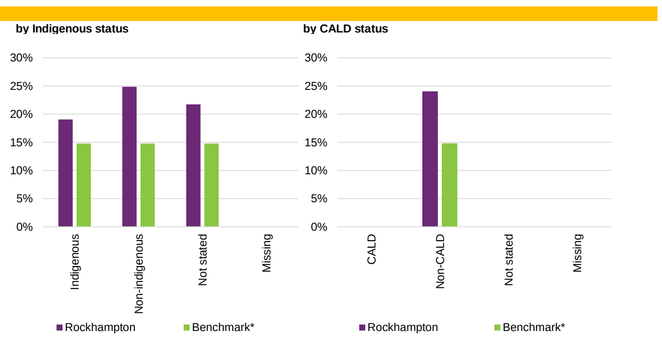
** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework

Outcomes indicator on choice and control



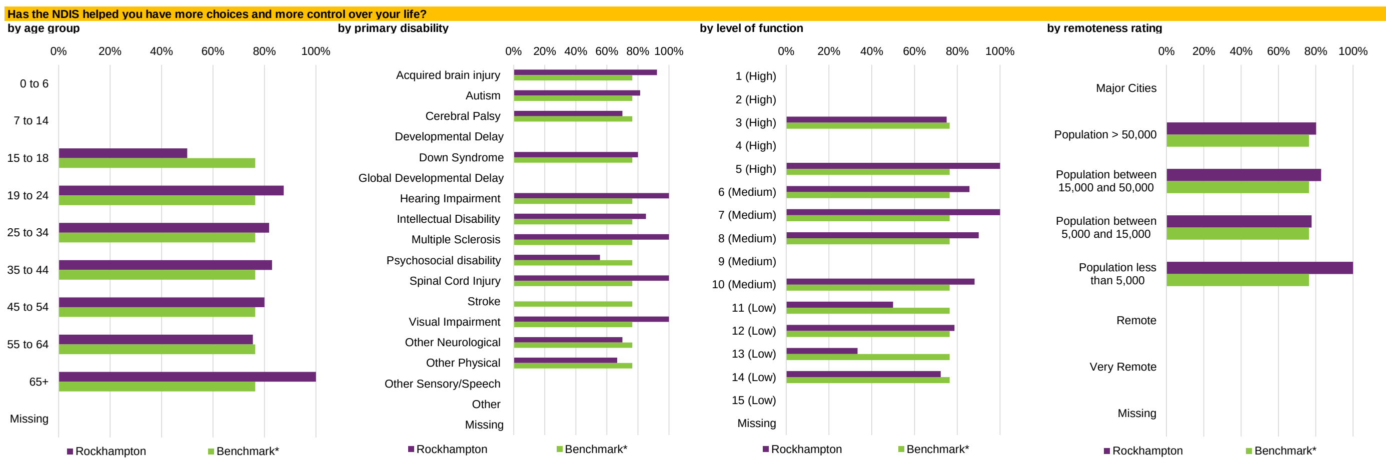


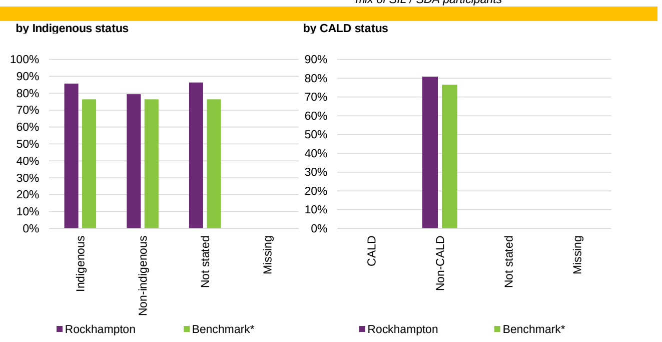
Proportion of participants who reported that they choose who supports them	
Rockhampton	54%
Benchmark*	51%
Relative to benchmark	*1.07x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Has the NDIS helped you have more choices and more control over your life?





Proportion of participants who reported that the NDIS has helped with choice and control	
Rockhampton	76%
Benchmark*	71%
Relative to benchmark	*1.08x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	227	37	6.1	85%	0%	33%	0.54	0.16	29%	24%	81%
Daily Activities	228	38	6.0	93%	5%	15%	30.20	28.34	94%	24%	81%
Community	228	32	7.1	85%	0%	0%	5.63	3.80	67%	24%	81%
Transport	228	18	12.7	97%	0%	0%	0.31	0.22	70%	24%	81%
Core total	**228**	**73**	**3.1**	**90%**	**14%**	**14%**	**36.68**	**32.51**	**89%**	**24%**	**81%**
Capacity Building											
Daily Activities	228	63	3.6	56%	0%	33%	1.10	0.53	48%	24%	81%
Employment	19	3	6.3	100%	0%	0%	0.17	0.11	64%	39%	94%
Social and Civic	3	1	3.0	100%	0%	0%	0.01	0.00	14%	0%	67%
Support Coordination	221	18	12.3	94%	0%	17%	0.67	0.50	74%	24%	82%
Capacity Building total	**228**	**76**	**3.0**	**63%**	**5%**	**20%**	**2.46**	**1.37**	**56%**	**24%**	**81%**
Capital											
Assistive Technology	121	17	7.1	99%	33%	33%	0.76	0.29	38%	23%	83%
Home Modifications	142	6	23.7	100%	0%	33%	0.85	0.29	34%	18%	79%
Capital total	**178**	**23**	**7.7**	**96%**	**17%**	**33%**	**1.61**	**0.58**	**36%**	**23%**	**82%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**228**	**134**	**1.7**	**87%**	**14%**	**17%**	**40.75**	**34.46**	**85%**	**24%**	**81%**

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
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Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

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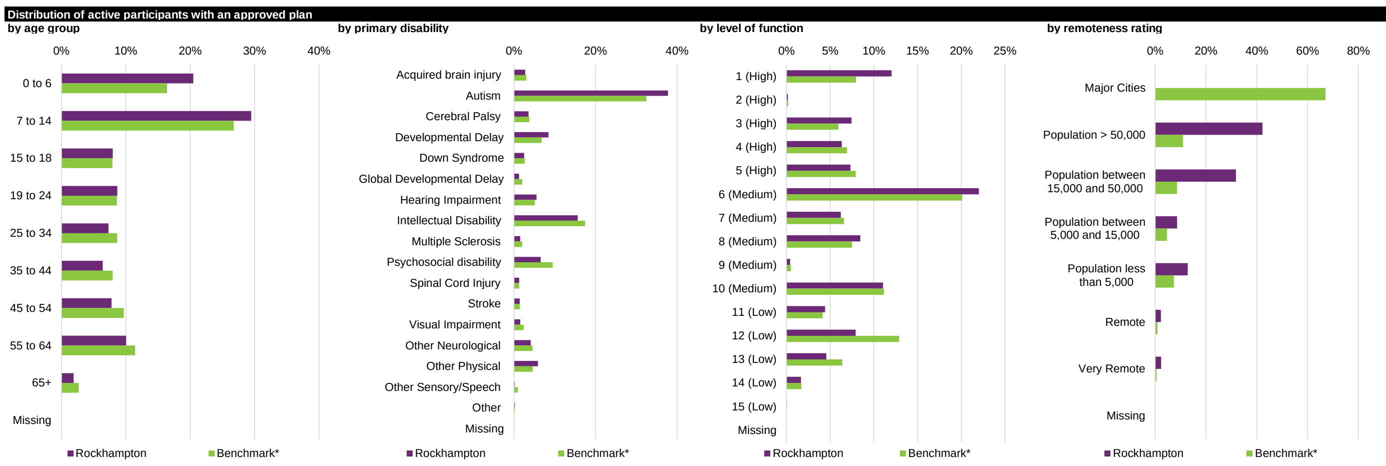
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

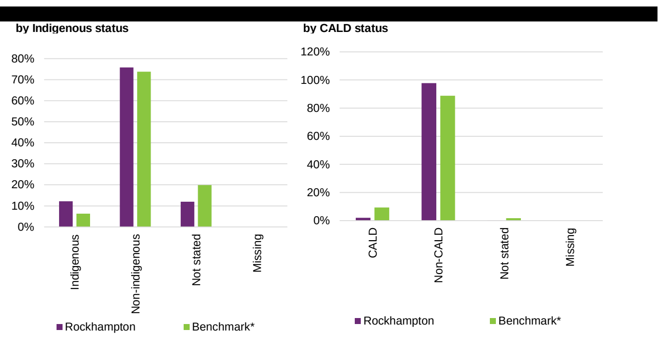
Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

District: Rockhampton (phase in date: 1 January 2018) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Participant profile

Distribution of active participants with an approved plan





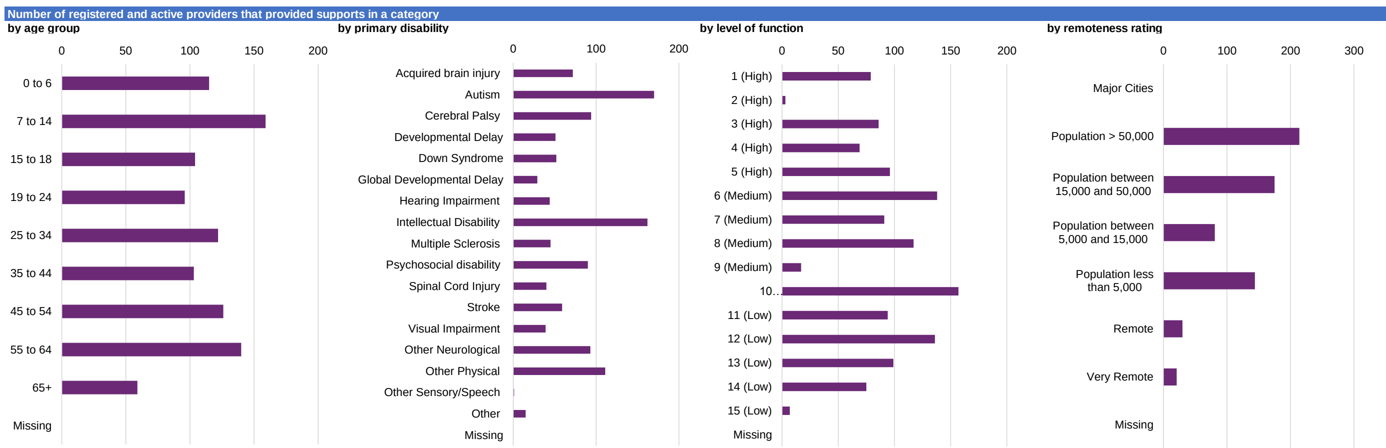
Active participants with an approved plan	
Rockhampton	3,895
Benchmark*	364,879
% of benchmark	*1%*

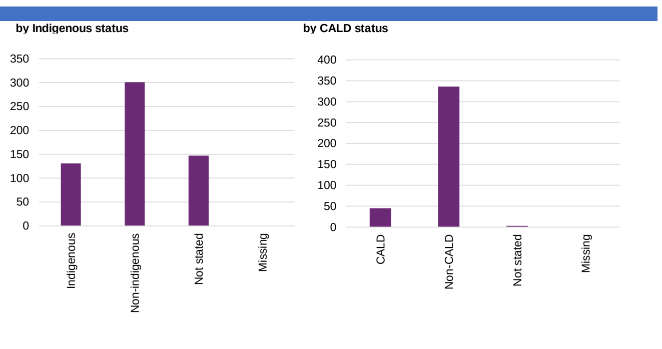
This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

Service provider indicators

Number of registered and active providers that provided supports in a category



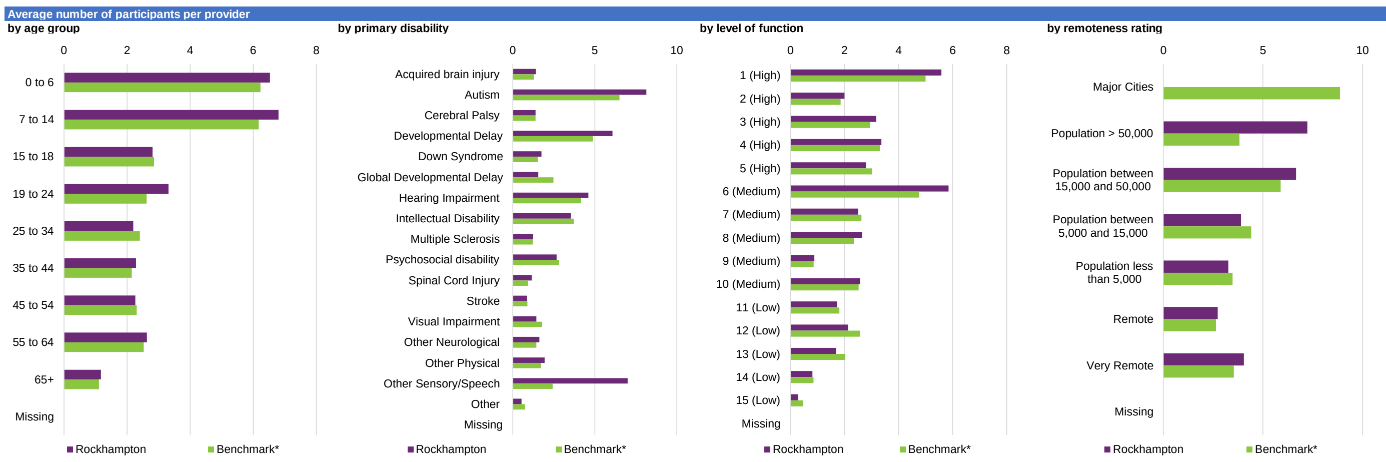


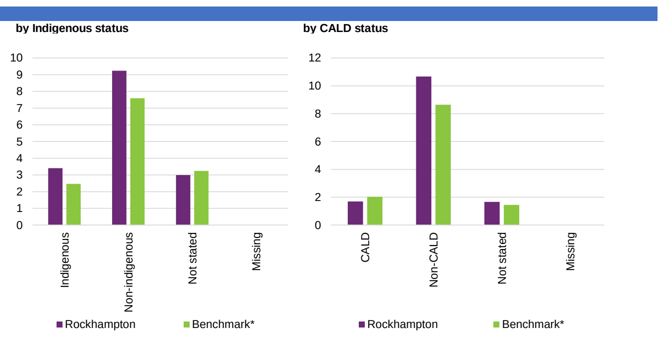
Registered active service providers	
Rockhampton	359
Benchmark*	10,740
% of benchmark	*3%*

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

Average number of participants per provider



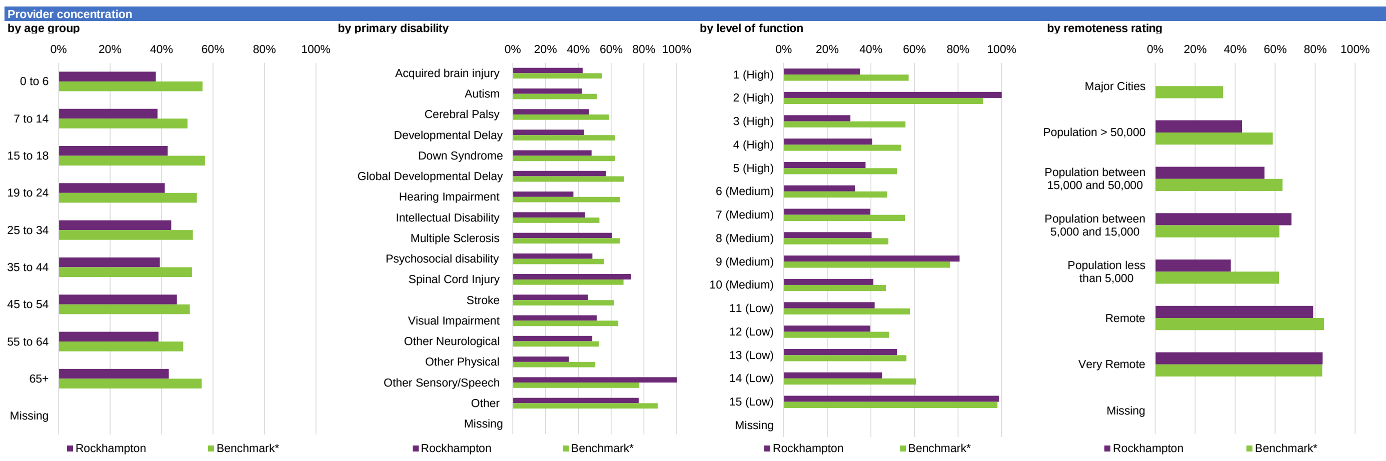


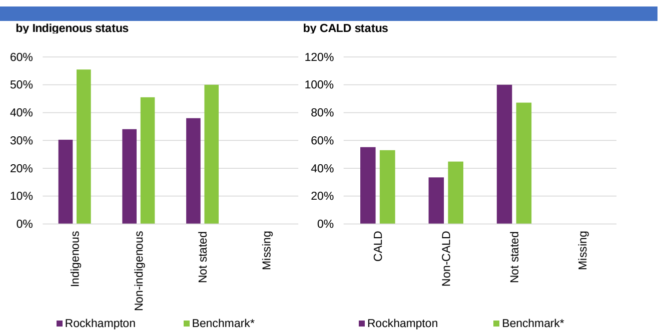
Participants per provider	
Rockhampton	10.85
Benchmark*	9.22
Relative to benchmark	*1.18x*

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

Provider concentration



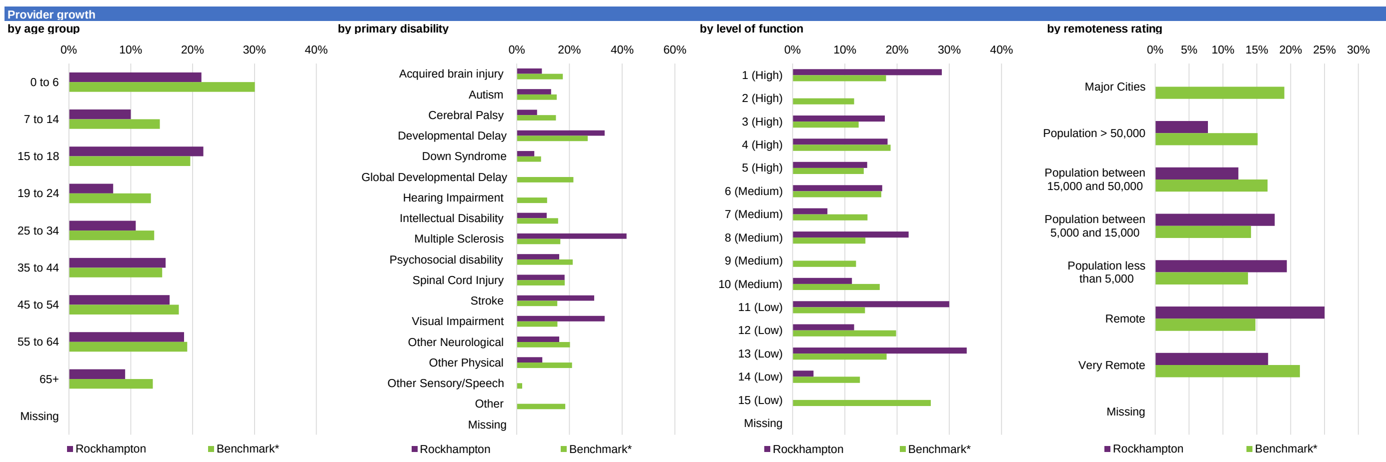


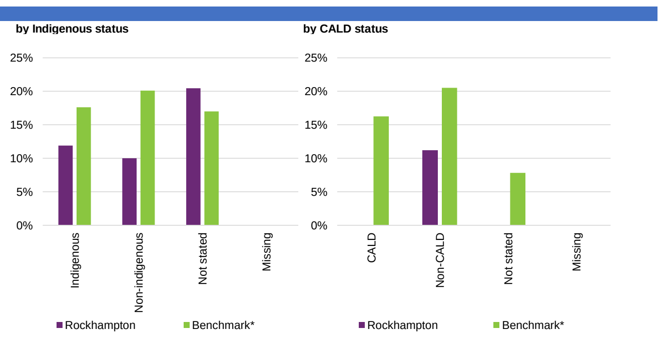
Provider concentration	
Rockhampton	46%
Benchmark*	44%
Relative to benchmark	*1.04x*

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

Provider growth



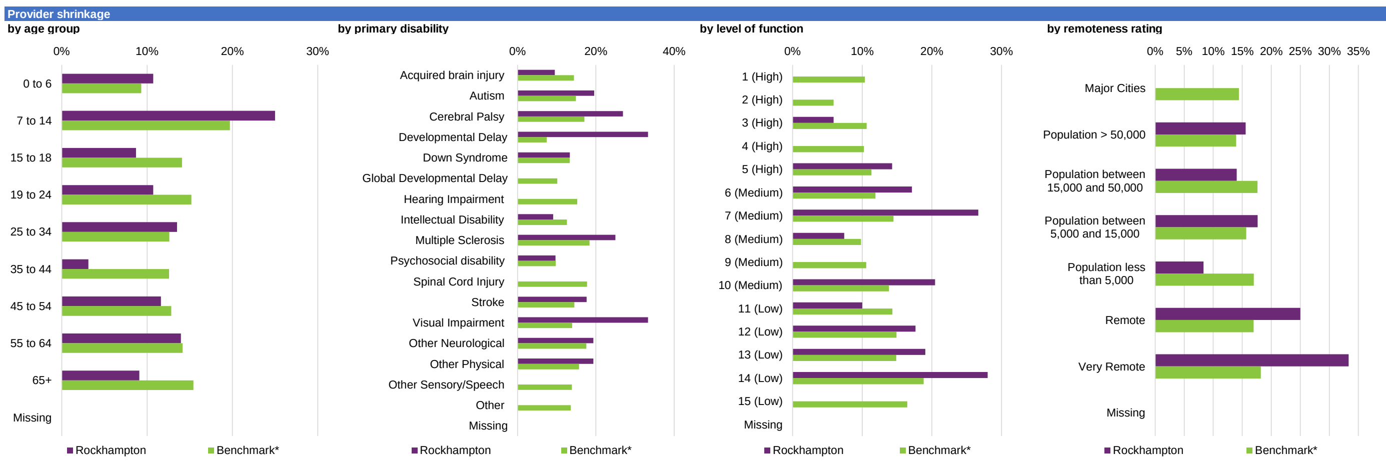


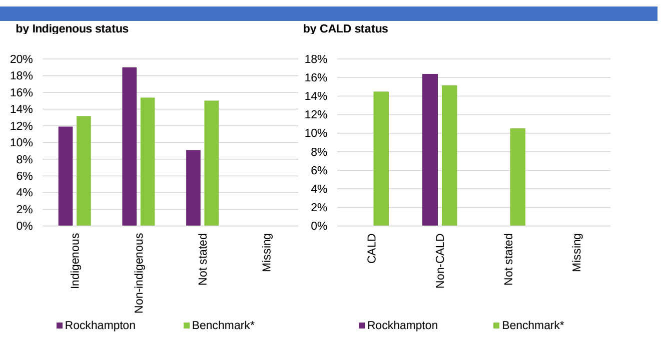
Provider growth	
Rockhampton	12%
Benchmark*	19%
Relative to benchmark	*0.61x*

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

Provider shrinkage





Provider shrinkage	
Rockhampton	16%
Benchmark*	15%
Relative to benchmark	*1.05x*

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

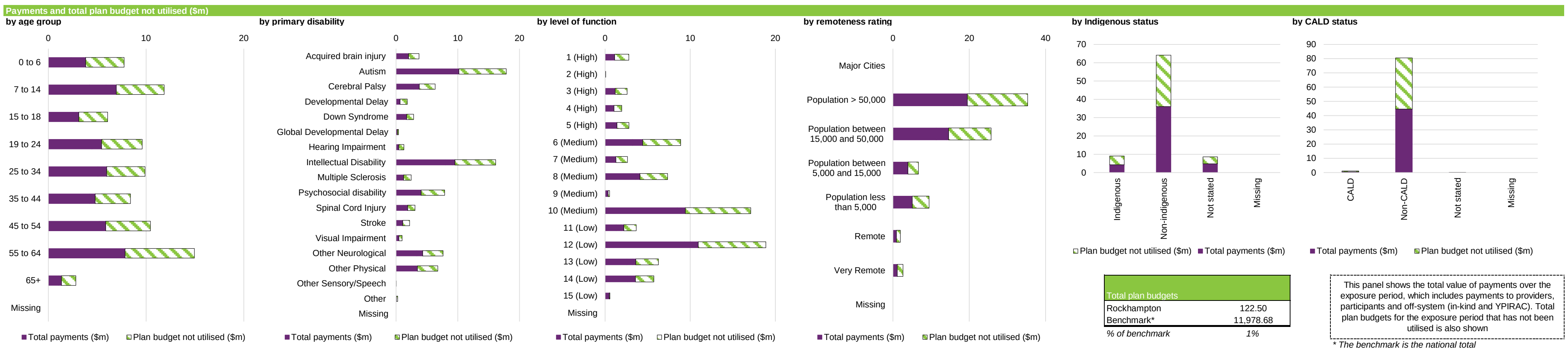
** The benchmark is the unweighted national average*

Participant Category Detailed Dashboard as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

District: Rockhampton (phase in date: 1 January 2018) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation

Payments and total plan budget not utilised ($m)

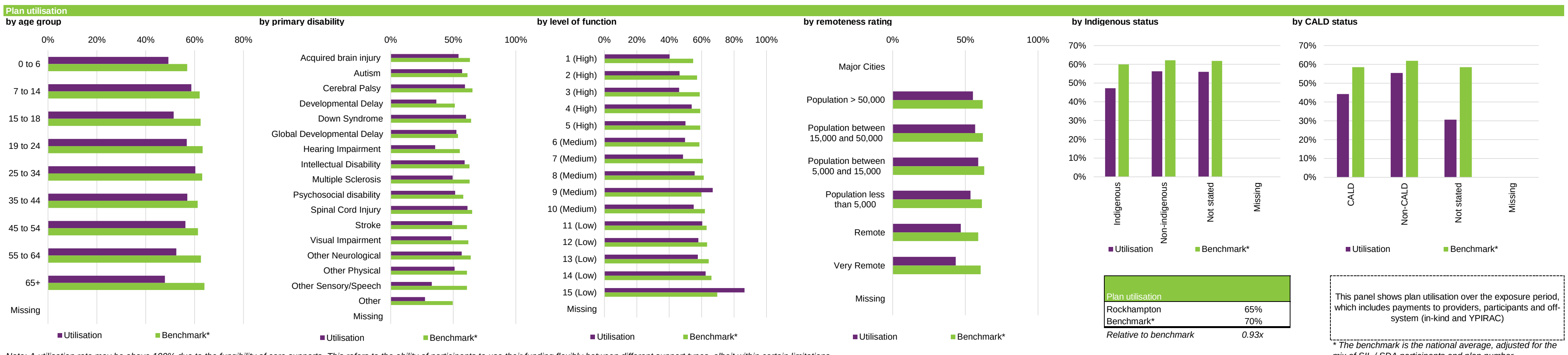


Total plan budgets	
Rockhampton	122.50
Benchmark*	11,978.68
% of benchmark	*1%*

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

Plan utilisation



Plan utilisation	
Rockhampton	65%
Benchmark*	70%
Relative to benchmark	*0.93x*

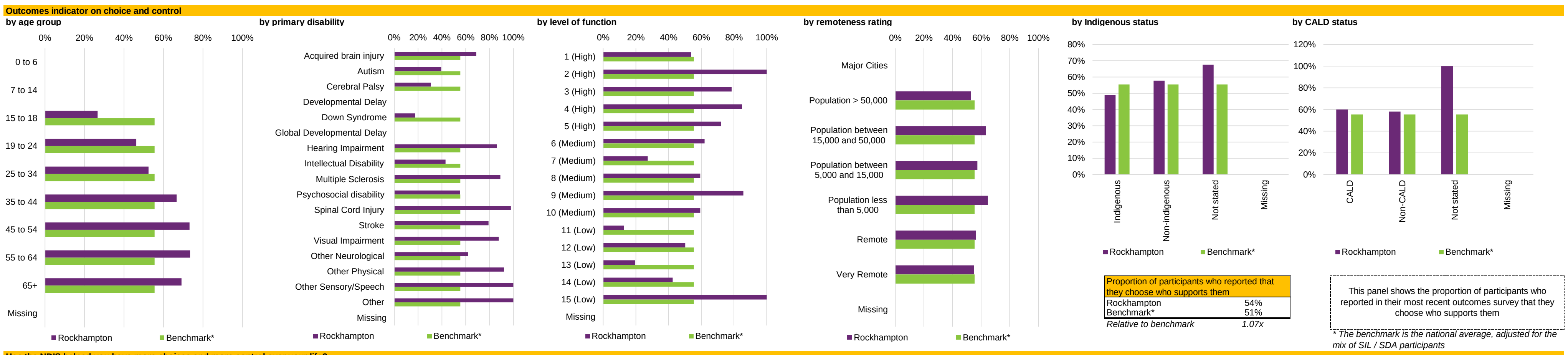
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC).

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework

Outcomes indicator on choice and control

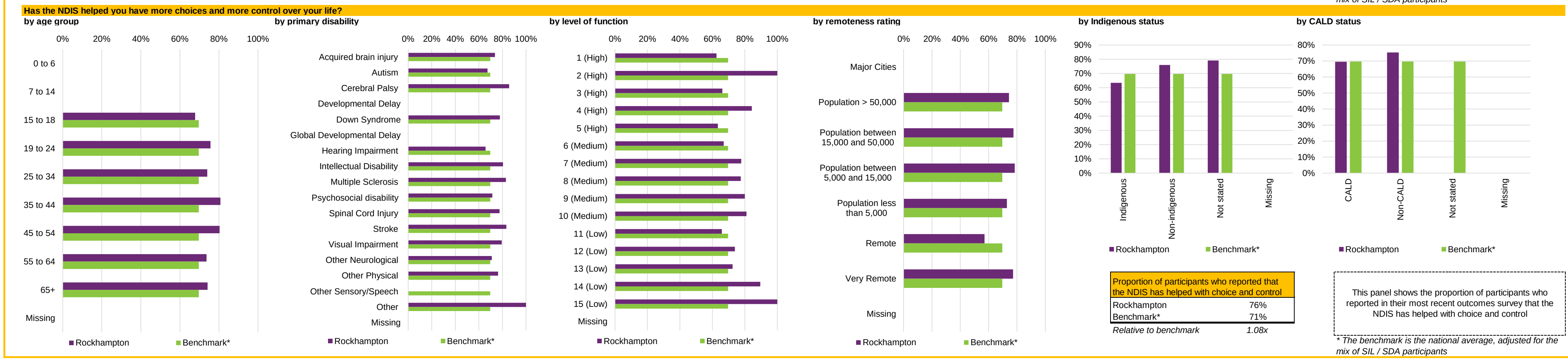


Proportion of participants who reported that they choose who supports them	
Rockhampton	54%
Benchmark*	51%
Relative to benchmark	*1.07x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Has the NDIS helped you have more choices and more control over your life?



Proportion of participants who reported that the NDIS has helped with choice and control	
Rockhampton	76%
Benchmark*	71%
Relative to benchmark	*1.08x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,057	102	30.0	59%	13%	0%	2.71	1.16	43%	58%	76%
Daily Activities	2,914	79	36.9	63%	16%	16%	32.24	16.09	50%	58%	75%
Community	2,927	71	41.2	64%	8%	14%	15.32	11.49	75%	57%	75%
Transport	2,755	33	83.5	81%	0%	0%	1.91	1.87	98%	57%	75%
Core total	**3,092**	**165**	**18.7**	**61%**	**7%**	**13%**	**52.18**	**30.61**	**59%**	**58%**	**75%**
Capacity Building											
Daily Activities	3,624	177	20.5	50%	8%	19%	17.25	7.56	44%	58%	75%
Employment	124	13	9.5	100%	33%	0%	0.86	0.51	59%	40%	79%
Social and Civic	99	11	9.0	99%	0%	0%	0.17	0.05	27%	51%	77%
Support Coordination	953	49	19.4	83%	19%	0%	2.30	1.54	67%	54%	71%
Capacity Building total	**3,645**	**212**	**17.2**	**51%**	**8%**	**16%**	**22.22**	**10.84**	**49%**	**58%**	**75%**
Capital											
Assistive Technology	1,054	82	12.9	67%	32%	5%	6.12	2.88	47%	73%	78%
Home Modifications	153	17	9.0	95%	11%	0%	1.23	0.84	68%	76%	82%
Capital total	**1,070**	**92**	**11.6**	**57%**	**25%**	**7%**	**7.35**	**3.71**	**51%**	**73%**	**78%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**3,667**	**341**	**10.8**	**53%**	**11%**	**16%**	**81.75**	**45.16**	**55%**	**58%**	**75%**

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
● (green)	The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
● (red)	The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.