



| Support | category | summary |
|---------|----------|---------|
|         |          |         |

| upport category         | Active participants with approved plans | Registered active providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has NDIS helped wi |
|-------------------------|-----------------------------------------|-----------------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---------------------------------------------|--------------------|
| ore                     |                                         |                             |                              |                        |                    |                       |                             |                |             |                                             |                    |
| Consumables             | 12.392                                  | 322                         | 38.5                         | 49%                    | 16%                | 7%                    | 15.01                       | 7.56           | 50%         | 49%                                         | 77%                |
| Daily Activities        | 12.082                                  | 415                         | 29.1                         | 43%                    | 21%                | 10%                   | 252.10                      | 197.37         | 78%         | 49%                                         | 77%                |
| Community               | 12.103                                  | 315                         | 38.4                         | 37%                    | 23%                | 11%                   | 114.66                      | 72.33          | 63%         | 49%                                         | 77%                |
| Transport               | 11.743                                  | 119                         | 98.7                         | 57%                    | 18%                | 9%                    | 10.26                       | 9.36           | 91%         | 49%                                         | 77%                |
| Core total              | 12,486                                  | 643                         | 19.4                         | 39%                    | 20%                | 11%                   | 392.03                      | 286.63         | 73%         | 49%                                         | 76%                |
| apacity Building        |                                         |                             |                              |                        |                    |                       |                             |                |             |                                             |                    |
| Daily Activities        | 12,581                                  | 609                         | 20.7                         | 41%                    | 12%                | 10%                   | 69.49                       | 36.64          | 53%         | 49%                                         | 77%                |
| Employment              | 808                                     | 49                          | 16.5                         | 90%                    | 0%                 | 11%                   | 1 5.31                      | 3.67           | 69%         | 35%                                         | 76%                |
| Social and Civic        | 1,039                                   | 76                          | 13.7                         | 52%                    | 0%                 | 75%                   | ÷ 2.27                      | + 0.77         | 34%         | 38%                                         | 74%                |
| Support Coordination    | 5.346                                   | 252                         | 21.2                         | 34%                    | 11%                | 7%                    | 13.27                       | 9.03           | 68%         | 41%                                         | 76%                |
| Capacity Building total | 12,715                                  | 776                         | 16.4                         | 32%                    | 14%                | 8%                    | 99.36                       | 55.64          | 56%         | 49%                                         | 77%                |
| apital                  |                                         |                             |                              |                        |                    |                       |                             |                |             |                                             |                    |
| Assistive Technology    | 4,278                                   | 254                         | 16.8                         | 52%                    | 30%                | 20%                   | 27.18                       | 15.38          | 57%         | 60%                                         | 77%                |
| Home Modifications      | 1,025                                   | 59                          | 17.4                         | 65%                    | 39%                | 17%                   | 1 5.29                      | 3.02           | 57%         | 54%                                         | 81%                |
| Capital total           | 4,467                                   | 287                         | 15.6                         | 44%                    | 31%                | 19%                   | 32.48                       | 18.40          | 57%         | 58%                                         | 77%                |
| Missing                 | 0                                       | 0                           | 0.0                          | 0%                     | 0%                 | 0%                    | 0.00                        | 0.00           | 0%          | 0%                                          | 0%                 |
| All support categories  | 12.786                                  | 1,227                       | 10.4                         | 35%                    | 21%                | 12%                   | 523.88                      | 360.69         | 69%         | 49%                                         | 76%                |

| ndicator definitions                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|--------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ctive participants with approved plans                                                                                   | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| registered active providers<br>articipants per provider<br>trovider concentration<br>rovider growth<br>rovider shrinkage | Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered |
| otal plan budgets<br>ayments<br>Itilisation                                                                              | Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRACI)) Ratio between payments and total plan budgets                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| outcomes indicator on choice and control<br>las NDIS helped with choice and control?                                     | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|                                                                                                                          | The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.  The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.                                                                                                                                                                                                                                                                                                                                            |



■Brisbane

Benchmark\*

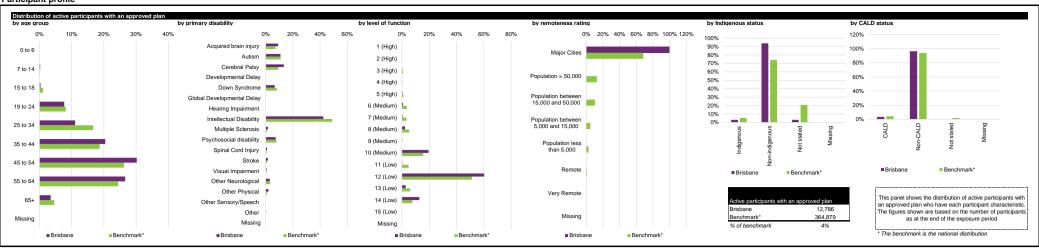
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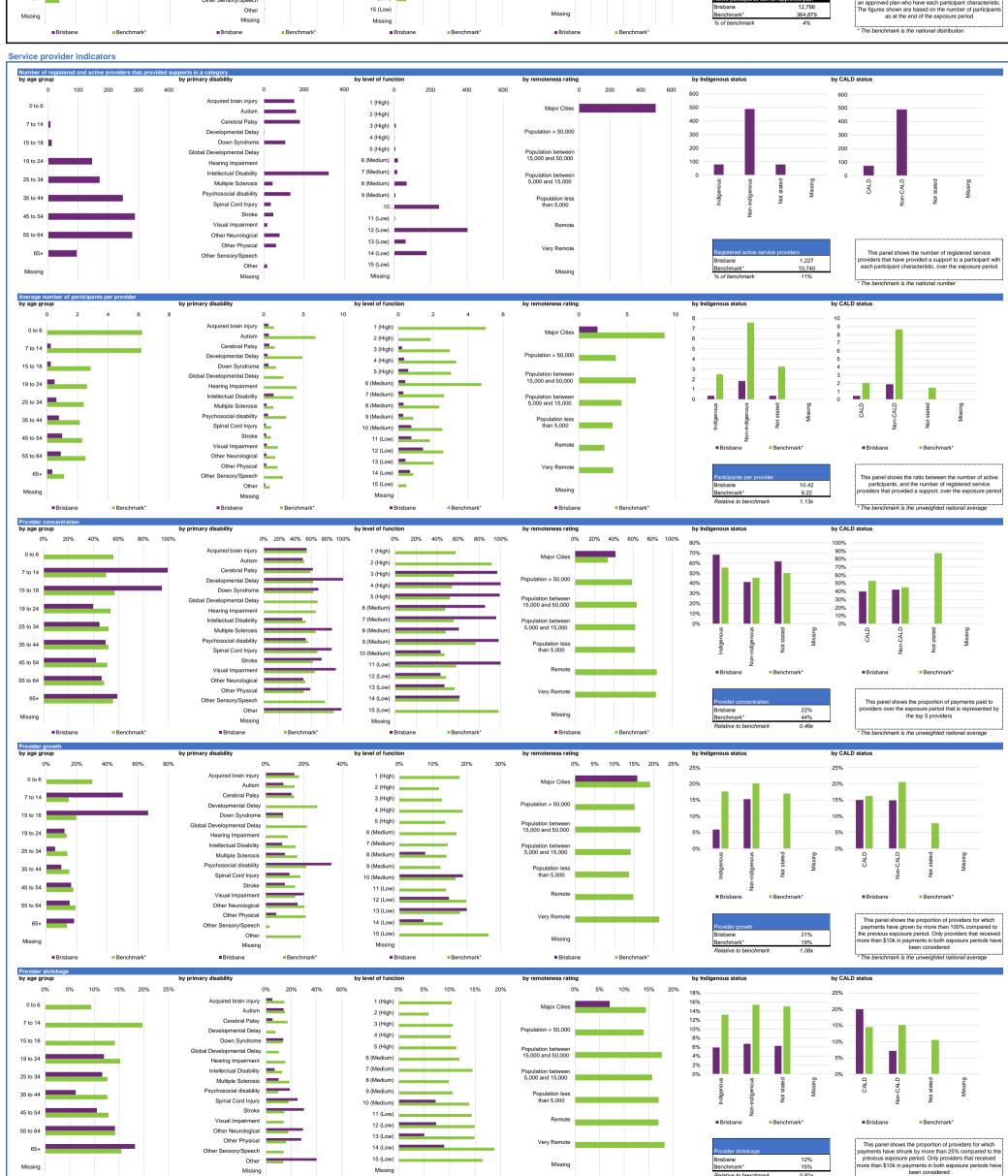
■ Brisbane

■Benchmark\*

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Benchmark



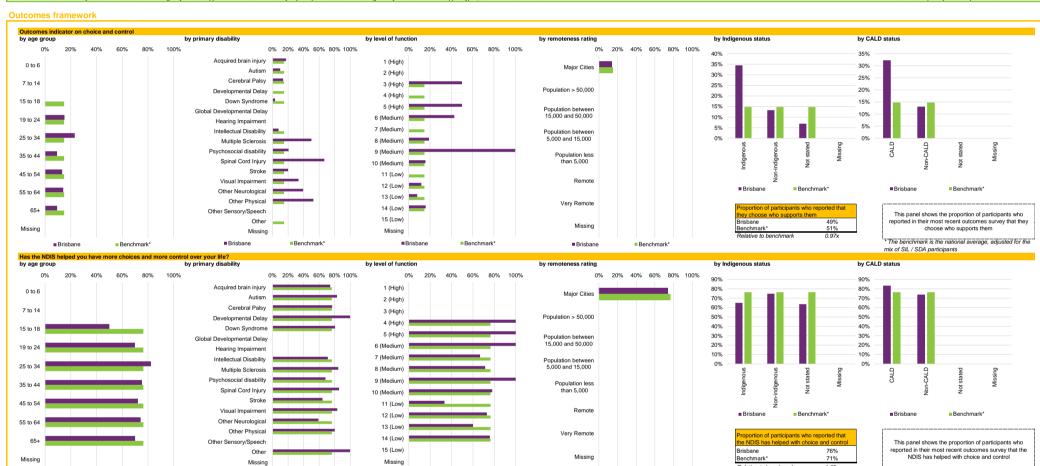


\* The benchmark is the unweighted national average

## District: Brisbane (phase in date: 1 July 2018) | Support Category: All | Participants in Supported Independent Living (SIL)







| Support | category | summary |
|---------|----------|---------|

Benchmark\*

■ Brisbane

Benchmark\*

■Brisbane

Benchmark\*

| support category        | Active participants with approved plans | Registered active<br>providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has NDIS helped wi<br>choice and control |
|-------------------------|-----------------------------------------|--------------------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---------------------------------------------|------------------------------------------|
| ore                     |                                         |                                |                              |                        |                    |                       |                             |                |             |                                             |                                          |
| Consumables             | 946                                     | 133                            | 7.1                          | 66%                    | 22%                | 0%                    | 4 2.32                      | 0.95           | 41%         | 14%                                         | 74%                                      |
| Daily Activities        | 950                                     | 156                            | 6.1                          | 64%                    | 18%                | 12%                   | 110.65                      | 107.09         | 97%         | 14%                                         | 74%                                      |
| Community               | 946                                     | 152                            | 6.2                          | 48%                    | 10%                | 10%                   | 27.13                       | 18.27          | 67%         | 14%                                         | 74%                                      |
| Transport               | 945                                     | 75                             | 12.6                         | 69%                    | 17%                | 0%                    | 1.27                        | + 0.85         | 67%         | 14%                                         | 74%                                      |
| Core total              | 950                                     | 291                            | 3.3                          | 59%                    | 17%                | 7%                    | 141.37                      | 127.16         | 90%         | 14%                                         | 74%                                      |
| apacity Building        |                                         |                                |                              |                        |                    |                       |                             |                |             |                                             |                                          |
| Daily Activities        | 944                                     | 221                            | 4.3                          | 36%                    | 15%                | 8%                    | 5.40                        | 2.55           | 47%         | 14%                                         | 74%                                      |
| Employment              | 69                                      | 9                              | 7.7                          | 100%                   | 0%                 | 0%                    | + 0.53                      | 0.41           | 78%         | 13%                                         | 77%                                      |
| Social and Civic        | 31                                      | 9                              | 3.4                          | 100%                   | 0%                 | 0%                    | 0.10                        | 0.05           | 49%         | 13%                                         | 74%                                      |
| Support Coordination    | 944                                     | 125                            | 7.6                          | 47%                    | 9%                 | 12%                   | 2.87                        | 2.12           | 74%         | 13%                                         | 74%                                      |
| Capacity Building total | 950                                     | 310                            | 3.1                          | 29%                    | 10%                | 7%                    | 11.41                       | 6.23           | 55%         | 14%                                         | 74%                                      |
| apital                  |                                         |                                |                              |                        |                    |                       |                             |                |             |                                             |                                          |
| Assistive Technology    | 485                                     | 80                             | 6.1                          | 82%                    | 44%                | 11%                   | 3.34                        | 1.93           | 58%         | 16%                                         | 73%                                      |
| Home Modifications      | 276                                     | 15                             | 18.4                         | 96%                    | 14%                | 29%                   | 2.15                        | 1.22           | 57%         | 19%                                         | 79%                                      |
| Capital total           | 592                                     | 94                             | 6.3                          | 71%                    | 31%                | 19%                   | 5.49                        | 3.15           | 57%         | 15%                                         | 73%                                      |
| Missing                 | 0                                       | 0                              | 0.0                          | 0%                     | 0%                 | 0%                    | 0.00                        | 0.00           | 0%          | 0%                                          | 0%                                       |
| All support categories  | 950                                     | 496                            | 1.9                          | 56%                    | 16%                | 7%                    | 158.28                      | 136.54         | 86%         | 14%                                         | 74%                                      |

■ Brisbane

■ Benchmark

\* The benchmark is the national average, adjusted for the mix of SIL / SDA participants

| Indicator definitions                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Active participants with approved plans                                                                         | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage | Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers  Proportion of provider payments over the exposure period that were paid to the top 10 providers  Proportion of providers for which payments have grown by more than 10% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered  Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered |
| Total plan budgets<br>Payments<br>Utilisation                                                                   | Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Outcomes indicator on choice and control Has NDIS helped with choice and control?                               | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| •                                                                                                               | The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.  The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.                                                                                                                                                                                                                                                                                                                                              |
|                                                                                                                 | dered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. onsidered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |



■ Brisbane

Benchmark\*

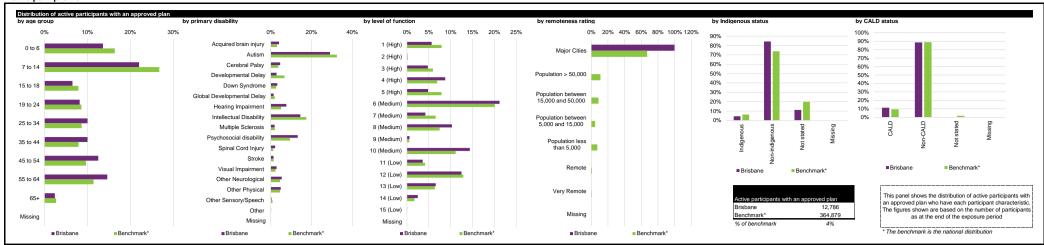
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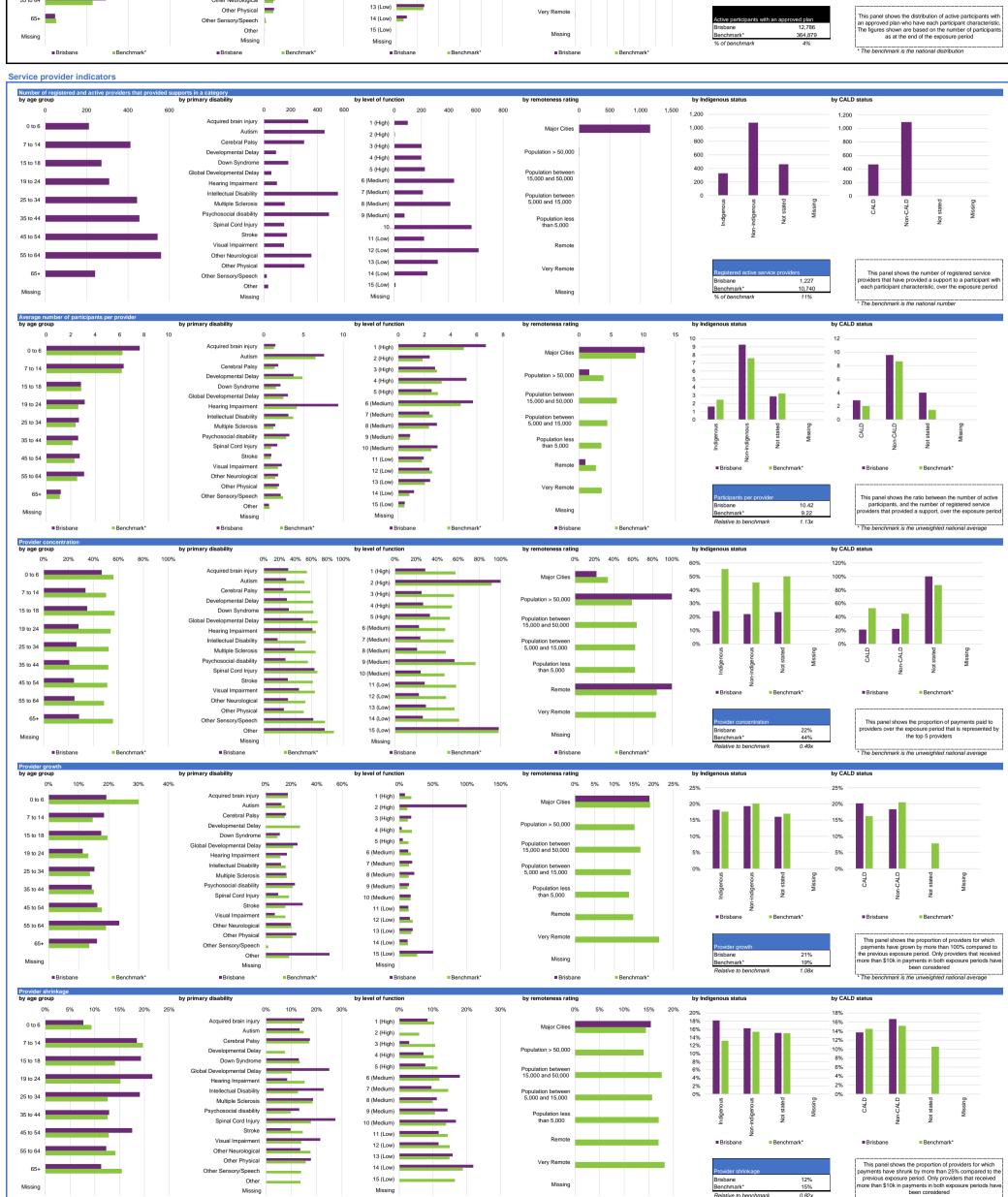
■ Brisbane

Benchmark

■ Brisbane

Benchmark





\* The benchmark is the unweighted national average

District: Brisbane (phase in date: 1 July 2018) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)







| Support | category | summary |
|---------|----------|---------|
|         |          |         |

| Support category        | Active participants with approved plans | Registered active<br>providers | Participants<br>per provider | Provider concentration | Provider<br>growth | Provider<br>shrinkage | Total plan<br>budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on<br>choice and control | Has NDIS helped w<br>choice and contro |
|-------------------------|-----------------------------------------|--------------------------------|------------------------------|------------------------|--------------------|-----------------------|-----------------------------|----------------|-------------|---------------------------------------------|----------------------------------------|
| _                       | _                                       |                                |                              |                        |                    |                       |                             |                |             |                                             |                                        |
| Core                    |                                         |                                |                              |                        |                    |                       | 12.68                       | _              |             |                                             |                                        |
| Consumables             | 11,446                                  | 294                            | 38.9                         | 48%                    | 14%                | 9%                    |                             | 6.62           | 52%         | 54%                                         | 77%                                    |
| Daily Activities        | 11,132                                  | 386                            | 28.8                         | 45%                    | 21%                | 16%                   | 141.46                      | 90.28          | 64%         | 54%                                         | 77%                                    |
| Community               | 11,157                                  | 300                            | 37.2                         | 36%                    | 20%                | 13%                   | 87.53                       | 54.07          | 62%         | 54%                                         | 77%                                    |
| Transport               | 10,798                                  | 101                            | 106.9                        | 63%                    | 29%                | 0%                    | 8.99                        | 8.51           | 95%         | 53%                                         | 77%                                    |
| Core total              | 11,536                                  | 595                            | 19.4                         | 38%                    | 19%                | 17%                   | 250.66                      | 159.48         | 64%         | 54%                                         | 77%                                    |
| Capacity Building       |                                         |                                |                              |                        |                    |                       |                             |                |             |                                             |                                        |
| Daily Activities        | 11,637                                  | 585                            | 19.9                         | 43%                    | 10%                | 10%                   | 64.10                       | 34.10          | 53%         | 54%                                         | 77%                                    |
| Employment              | 739                                     | 49                             | 15.1                         | 89%                    | 0%                 | 6%                    | 4.78                        | 3.26           | 68%         | 37%                                         | 75%                                    |
| Social and Civic        | 1,008                                   | 72                             | 14.0                         | 53%                    | 0%                 | 63%                   | 2.17                        | 0.72           | 33%         | 39%                                         | 74%                                    |
| Support Coordination    | 4,402                                   | 237                            | 18.6                         | 36%                    | 15%                | 3%                    | 10.41                       | 6.90           | 66%         | 48%                                         | 76%                                    |
| Capacity Building total | 11,765                                  | 736                            | 16.0                         | 34%                    | 10%                | 10%                   | 87.95                       | 49.40          | 56%         | 54%                                         | 77%                                    |
| Capital                 |                                         |                                |                              |                        |                    |                       |                             |                |             |                                             |                                        |
| Assistive Technology    | 3,793                                   | 237                            | 16.0                         | 50%                    | 27%                | 18%                   | 23.84                       | 13.45          | 56%         | 68%                                         | 78%                                    |
| Home Modifications      | 749                                     | 46                             | 16.3                         | 71%                    | 55%                | 9%                    | 3.14                        | 1.80           | 57%         | 68%                                         | 82%                                    |
| Capital total           | 3,875                                   | 258                            | 15.0                         | 44%                    | 31%                | 17%                   | 26.98                       | 15.26          | 57%         | 67%                                         | 78%                                    |
| Missing                 | 0                                       | 0                              | 0.0                          | 0%                     | 0%                 | 0%                    | 0.00                        | 0.00           | 0%          | 0%                                          | 0%                                     |
| All support categories  | 11,836                                  | 1,157                          | 10.2                         | 33%                    | 19%                | 15%                   | 365.60                      | 224.15         | 61%         | 54%                                         | 77%                                    |

| Indicator definitions                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|-----------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Active participants with approved plans                                                                                     | Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| Registered active providers<br>Participants per provider<br>Provider concentration<br>Provider growth<br>Provider shrinkage | Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period Ratio between the number of oricipate participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments have shrunk by more than 125% compared to the previous exposure period. Only providers that received more than \$10k in payments have been considered |
| Total plan budgets<br>Payments<br>Utilisation                                                                               | Value of supports committed in participant plans for the exposure period  Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRACI)) Ratio Deviewen payments and total plan budgets                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Outcomes indicator on choice and control Has NDIS helped with choice and control?                                           | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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