District / Support Category Summary Dashboard

as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

All non-SIL Participants

Service district summary

Service district	Phase-in date	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Average plan budget ($)	Total payments ($m)	Average payments ($)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
New South Wales														
Central Coast	1 Jul 16	6,497	686	9.5	45%	9%	21%	128.3	19,740	85.9	13,219	67%	59%	75%
Far West	1 Jul 17	484	81	6.0	77%	16%	16%	14.7	30,312	7.8	16,119	53%	52%	77%
Hunter New England	1 Jul 13	19,533	1,261	15.5	24%	9%	22%	425.9	21,804	279.4	14,302	66%	64%	72%
Illawarra Shoalhaven	1 Jul 17	6,518	500	13.0	50%	9%	25%	168.3	25,818	110.0	16,879	65%	60%	71%
Mid North Coast	1 Jul 17	4,507	340	13.3	71%	8%	35%	119.1	26,421	78.0	17,316	66%	56%	76%
Murrumbidgee	1 Jul 17	4,929	380	13.0	55%	11%	23%	113.0	22,919	69.0	13,993	61%	54%	71%
Nepean Blue Mountains	1 Jul 15	6,660	815	8.2	34%	11%	20%	140.5	21,096	90.1	13,530	64%	59%	70%
North Sydney	1 Jul 16	7,639	825	9.3	45%	9%	16%	201.5	26,381	132.5	17,351	66%	51%	72%
Northern NSW	1 Jul 17	5,245	356	14.7	59%	10%	31%	137.7	26,258	91.0	17,342	66%	54%	70%
South Eastern Sydney	1 Jul 17	7,312	873	8.4	42%	12%	22%	179.5	24,543	122.7	16,781	68%	47%	72%
South Western Sydney	1 Jul 16	15,048	1,511	10.0	25%	12%	16%	324.7	21,578	230.9	15,342	71%	46%	61%
Southern NSW	1 Jul 16	3,334	320	10.4	55%	8%	25%	77.7	23,302	48.5	14,534	62%	60%	78%
Sydney	1 Jul 17	6,255	1,006	6.2	35%	10%	17%	163.6	26,162	104.7	16,735	64%	46%	72%
Western NSW	1 Jul 17	4,459	413	10.8	44%	15%	23%	109.6	24,585	58.0	13,005	53%	54%	61%
Western Sydney	1 Jul 16	12,466	1,302	9.6	26%	14%	15%	269.1	21,589	189.4	15,192	70%	50%	69%
New South Wales average		7,392	711	10.4	46%	11%	22%	171.5	24,167	113.2	15,443	64%	54%	71%
New South Wales total		110,895	4,284	25.9	21%	9%	18%	2,573.7	23,208	1,698.0	15,312	66%	53%	70%
Victoria														
Barwon	1 Jul 13	7,654	690	11.1	56%	13%	23%	166.0	21,686	104.0	13,581	63%	67%	66%
Bayside Peninsula	1 Apr 18	10,603	808	13.1	59%	15%	12%	283.6	26,749	174.3	16,438	61%	56%	68%
Brimbank Melton	1 Oct 18	5,399	688	7.8	48%	21%	13%	117.8	21,823	71.9	13,314	61%	50%	59%
Central Highlands	1 Jan 17	3,920	496	7.9	57%	7%	18%	76.9	19,625	47.6	12,143	62%	58%	67%
Goulburn	1 Jan 19	2,661	313	8.5	61%	39%	8%	58.2	21,877	31.8	11,996	55%	57%	66%
Hume Moreland	1 Mar 18	6,343	870	7.3	35%	17%	12%	130.6	20,588	84.1	13,261	64%	56%	63%
Inner East Melbourne	1 Nov 17	6,909	809	8.5	57%	12%	21%	184.8	26,744	115.1	16,657	62%	50%	69%
Inner Gippsland	1 Oct 17	3,759	305	12.3	65%	16%	16%	88.4	23,507	51.3	13,649	58%	64%	69%
Loddon	1 May 17	5,062	497	10.2	47%	14%	13%	96.0	18,957	58.5	11,554	61%	59%	67%
Mallee	1 Jan 19	1,432	122	11.7	80%	32%	7%	34.0	23,762	18.6	13,023	55%	58%	66%
North East Melbourne	1 Jul 16	9,369	1,040	9.0	32%	16%	15%	190.9	20,371	125.3	13,372	66%	57%	66%
Outer East Melbourne	1 Nov 17	7,109	641	11.1	67%	17%	23%	183.6	25,832	112.2	15,783	61%	53%	61%
Outer Gippsland	1 Jan 19	1,623	128	12.7	75%	31%	10%	40.3	24,815	20.1	12,361	50%	62%	63%
Ovens Murray	1 Oct 17	2,573	269	9.6	63%	11%	19%	49.9	19,380	30.2	11,719	60%	54%	65%
Southern Melbourne	1 Sep 18	8,435	714	11.8	57%	23%	13%	189.9	22,517	120.1	14,234	63%	50%	62%
Western District	1 Oct 17	2,850	221	12.9	77%	11%	26%	59.4	20,837	34.2	11,995	58%	58%	71%
Western Melbourne	1 Oct 18	7,500	833	9.0	45%	28%	11%	173.2	23,089	104.7	13,955	60%	52%	64%
Victoria average		5,482	556	9.9	58%	19%	15%	124.9	22,480	76.7	13,471	60%	56%	65%
Victoria total		93,204	3,181	29.3	40%	16%	15%	2,123.5	22,783	1,303.9	13,989	61%	55%	66%
Queensland														
Beenleigh	1 Jul 18	6,099	818	7.5	37%	18%	14%	167.9	27,528	104.8	17,188	62%	53%	79%
Brisbane	1 Jul 18	11,836	1,157	10.2	33%	19%	15%	365.6	30,889	224.1	18,938	61%	54%	77%
Bundaberg	1 Oct 17	2,106	258	8.2	66%	19%	18%	48.6	23,100	31.4	14,903	65%	55%	78%
Caboolture/Strathpine	1 Jan 19	5,907	738	8.0	39%	35%	6%	186.4	31,561	108.4	18,348	58%	52%	73%
Cairns	1 Jul 18	2,978	311	9.6	55%	14%	11%	84.3	28,305	49.6	16,658	59%	56%	69%
Ipswich	1 Jul 17	5,643	815	6.9	33%	14%	16%	128.9	22,842	79.0	14,001	61%	59%	74%
Mackay	1 Nov 16	2,405	247	9.7	49%	7%	21%	54.6	22,716	33.6	13,963	61%	61%	74%
Maroochydore	1 Jan 19	5,028	567	8.9	52%	27%	14%	161.6	32,145	100.5	19,984	62%	55%	82%
Maryborough	1 Jul 18	2,592	341	7.6	72%	16%	21%	79.2	30,572	47.3	18,236	60%	53%	78%
Robina	1 Jul 18	5,992	655	9.1	44%	17%	22%	147.0	24,529	99.0	16,526	67%	52%	75%
Rockhampton	1 Jan 18	3,667	341	10.8	53%	11%	16%	81.7	22,293	45.2	12,315	55%	58%	75%
Toowoomba	1 Jan 17	4,508	553	8.2	40%	14%	16%	116.3	25,792	69.7	15,464	60%	64%	79%
Townsville	1 Apr 16	4,515	436	10.4	41%	8%	16%	109.6	24,273	67.6	14,981	62%	61%	74%
Queensland average		4,867	557	8.8	47%	17%	16%	133.2	26,657	81.6	16,270	61%	56%	76%
Queensland total		63,276	3,039	20.8	24%	15%	15%	1,731.9	27,370	1,060.2	16,756	61%	56%	76%
South Australia*														
Adelaide Hills	1 Jul 13	1,154	170	6.8	69%	13%	19%	22.7	19,658	14.0	12,170	62%	57%	58%
Barossa, Light and Lower North	1 Jul 13	1,569	245	6.4	64%	4%	22%	29.0	18,462	17.0	10,809	59%	62%	69%
Eastern Adelaide	1 Jul 13	2,653	370	7.2	56%	16%	21%	62.1	23,399	38.9	14,652	63%	64%	75%
Eyre and Western	1 Jul 13	970	101	9.6	80%	3%	28%	25.8	26,589	12.5	12,846	48%	65%	63%
Far North (SA)	1 Jul 13	371	69	5.4	82%	13%	26%	8.9	24,016	2.9	7,832	33%	51%	46%
Fleurieu and Kangaroo Island	1 Jul 13	841	145	5.8	81%	15%	24%	20.9	24,818	12.2	14,489	58%	63%	76%
Limestone Coast	1 Jul 13	1,042	112	9.3	74%	8%	36%	22.2	21,322	11.4	10,934	51%	67%	53%
Murray and Mallee	1 Jul 13	1,281	170	7.5	67%	11%	20%	26.6	20,762	13.5	10,514	51%	62%	70%
Northern Adelaide	1 Jul 13	10,377	600	17.3	47%	12%	22%	196.4	18,925	118.8	11,452	61%	62%	66%
Southern Adelaide	1 Jul 13	6,532	452	14.5	61%	13%	27%	143.2	21,920	85.5	13,096	60%	60%	64%
Western Adelaide	1 Jul 13	2,749	373	7.4	54%	13%	21%	60.8	22,131	38.2	13,902	63%	60%	70%
Yorke and Mid North	1 Jul 13	1,315	173	7.6	62%	15%	23%	27.0	20,528	14.1	10,760	52%	63%	67%
South Australia average		2,571	248	8.7	67%	11%	24%	53.8	21,877	31.6	11,955	55%	61%	65%
South Australia total		30,854	948	32.5	47%	12%	27%	645.5	20,922	379.0	12,285	59%	62%	66%
Tasmania*														
TAS North	1 Jul 13	2,102	259	8.1	55%	12%	14%	53.4	25,419	31.2	14,864	58%	60%	63%
TAS North West	1 Jul 13	1,846	225	8.2	59%	26%	8%	41.1	22,285	24.7	13,358	60%	62%	74%
TAS South East	1 Jul 13	1,598	274	5.8	52%	16%	18%	33.5	20,988	19.9	12,433	59%	48%	59%
TAS South West	1 Jul 13	1,949	256	7.6	55%	11%	16%	44.7	22,940	26.3	13,476	59%	65%	66%
Tasmania average		1,874	254	7.4	55%	17%	14%	43.2	22,908	25.5	13,533	59%	59%	66%
Tasmania total		7,495	549	13.7	40%	15%	9%	172.8	23,057	102.0	13,614	59%	59%	66%
Australian Capital Territory														
ACT	1 Jul 14	7,059	424	16.6	66%	8%	23%	150.3	21,298	98.9	14,013	66%	67%	74%
ACT average		7,059	424	16.6	66%	8%	23%	150.3	21,298	98.9	14,013	66%	67%	74%
ACT total		7,059	424	16.6	66%	8%	23%	150.3	21,298	98.9	14,013	66%	67%	74%
Northern Territory														
Barkly	1 Jul 14	137	39	3.5	79%	46%	15%	5.0	36,624	1.5	10,618	29%	71%	50%
Central Australia	1 Jul 17	364	101	3.6	76%	26%	29%	16.0	44,048	7.8	21,548	49%	44%	66%
Darwin Remote	1 Jul 17	302	55	5.5	74%	15%	11%	11.8	39,069	4.7	15,458	40%	41%	34%
Darwin Urban	1 Jan 17	1,596	179	8.9	57%	21%	14%	48.4	30,326	26.9	16,846	56%	50%	74%
East Arnhem	1 Jan 17	174	38	4.6	91%	14%	7%	9.2	52,679	3.0	17,058	32%	43%	34%
Katherine	1 Jul 17	127	59	2.2	79%	24%	19%	5.6	44,233	2.9	22,958	52%	30%	80%
Northern Territory average		450	79	4.7	76%	24%	16%	16.0	41,163	7.8	17,414	43%	47%	56%
Northern Territory total		2,700	280	9.6	44%	17%	14%	96.0	35,568	46.7	17,310	49%	46%	60%
Western Australia														
Central North Metro	1 Jul 19	2,386	293	8.1	42%	70%	2%	48.1	20,178	23.0	9,620	48%	47%	74%
Central South Metro	1 Jul 18	3,407	373	9.1	44%	16%	11%	84.4	24,769	51.7	15,166	61%	59%	77%
Goldfields-Esperance	1 Oct 18	422	58	7.3	88%	45%	0%	10.7	25,362	4.6	10,990	43%	44%	46%
Great Southern	1 Jul 19	539	56	9.6	94%	86%	14%	9.6	17,878	4.9	9,146	51%	52%	100%
Kimberley-Pilbara	1 Oct 18	867	116	7.5	84%	32%	4%	27.0	31,160	12.0	13,893	45%	53%	59%
Midwest-Gascoyne	1 Jul 19	459	48	9.6	93%	100%	0%	8.6	18,767	3.1	6,797	36%	49%	71%
North East Metro	1 Jul 14	4,773	430	11.1	38%	11%	14%	106.9	22,407	68.2	14,289	64%	58%	72%
North Metro	1 Oct 18	3,207	330	9.7	43%	26%	8%	72.1	22,470	42.1	13,124	58%	49%	63%
South East Metro	1 Jul 19	2,496	325	7.7	36%	79%	7%	49.7	19,913	24.0	9,609	48%	52%	68%
South Metro	1 Jul 18	4,278	406	10.5	36%	15%	11%	97.7	22,831	59.4	13,885	61%	63%	74%
South West	1 Sep 18	2,350	187	12.6	76%	22%	12%	49.3	20,985	29.4	12,516	60%	62%	70%
Wheat Belt	1 Jan 17	700	160	4.4	65%	29%	15%	15.6	22,289	7.3	10,386	47%	51%	64%
Western Australia average		2,157	232	8.9	62%	44%	8%	48.3	22,417	27.5	11,618	52%	53%	70%
Western Australia total		25,884	773	33.5	35%	24%	6%	579.8	22,400	329.7	12,738	57%	53%	71%
Missing		73	65	1.1	80%	30%	30%	2.6	35,772	1.3	18,131	51%	38%	71%
National average		4,267	438	9.2	57%	20%	17%	100.9	24,783	62.7	14,096	58%	56%	68%
National total		341,505	10,393	32.9	21%	13%	16%	8,078.5	23,656	5,020.8	14,702	62%	55%	70%

* For these states, only certain age groups phased into the Scheme on 1 July 2013 (i.e. participants from birth to 14 years old in South Australia and participants aged 15 to 24 years old in Tasmania).

District / Support Category Summary Dashboard

as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

ndis

All non-SIL Participants

Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Average plan budget ($)	Total payments ($m)	Average payments ($)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core													
Consumables	284,740	1,807	157.6 ●	34%	18%	8%	232.6	817	122.4	430	53%	55%	70%
Daily Activities	280,555	4,239	66.2	29%	16%	16%	2,983.9	10,636	1,958.3	6,980	66%	55%	70%
Community	281,174	2,653	106.0	19% ●	14%	14%	1,860.3	6,616	1,126.8	4,007	61%	55%	70%
Transport	269,940	861	313.5 ●	30%	9%	7%	265.6	984	272.5	1,010	103% ●	55%	70%
Core total	**291,929**	**5,373**	**54.3**	**24%**	**14%**	**14%**	**5,342.3**	**18,300**	**3,480.1**	**11,921**	**65%**	**55%**	**70%**
Capacity Building													
Choice and Control	137,052	916	149.6	40%	12%	2% ●	88.8	648	83.0	606	94% ●	54%	70%
Daily Activities	329,767	6,556	50.3	22%	9%	20%	1,555.5	4,717	815.6	2,473	52%	55%	70%
Employment	26,545	658	40.3	30%	4%	11%	161.9	6,099	105.8	3,985	65%	46%	72%
Health and Wellbeing	20,600	1,009	20.4	31%	1%	10%	30.0	1,458	13.5	656	45%	61%	77% ●
Home Living	2,097	149	14.1 ●	44% ●	0% ●	33% ●	1.9	913	0.3	147	16% ●	58%	62% ●
Lifelong Learning	96	19	5.1 ●	83% ●	0% ●	0% ●	0.2	2,557	0.0	411	16% ●	42% ●	72%
Relationships	23,808	895	26.6	22%	17%	16%	87.2	3,661	34.6	1,453	40%	23% ●	64% ●
Social and Civic	45,557	1,479	30.8	19% ●	10%	24% ●	113.8	2,497	38.6	848	34%	49%	67%
Support Coordination	119,949	1,906	62.9	13% ●	13%	8%	248.3	2,070	164.0	1,367	66%	50%	68%
Capacity Building total	**336,993**	**7,494**	**45.0**	**18%**	**10%**	**16%**	**2,287.6**	**6,788**	**1,255.5**	**3,726**	**55%**	**55%**	**70%**
Capital													
Assistive Technology	81,663	1,667	49.0	28%	29% ●	15%	391.3	4,792	245.0	3,000	63%	67% ●	73% ●
Home Modifications	13,296	564	23.6	24%	30% ●	19%	54.6	4,109	36.6	2,756	67%	69% ●	76% ●
Capital total	**83,869**	**1,859**	**45.1**	**25%**	**31%**	**15%**	**446.0**	**5,317**	**281.6**	**3,358**	**63%**	**67%**	**74%**
Missing	550	0	0.0	0%	0%	0%	2.6	4,694	3.6	6,576	140%	67%	33%
All support categories	**341,505**	**10,393**	**32.9**	**21%**	**13%**	**16%**	**8,078.5**	**23,656**	**5,020.8**	**14,702**	**62%**	**55%**	**70%**

Note: Core – Transport shows utilisation above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers tha more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

● The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

● The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.