

District / Support Category Summary Dashboard



as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

All SIL Participants

Service district summary

Service district	Phase-in date	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
New South Wales														
Central Coast	1 Jul 16	452	294	1.5	69%	18%	14%	77.1	170,554	63.5	140,517	82%	13%	76%
Far West	1 Jul 17	20	21	1.0	100%	17%	17%	4.0	201,713	3.5	176,253	87%	15%	67%
Hunter New England	1 Jul 13	1,671	559	3.0	43%	17%	12%	305.3	182,707	253.6	151,768	83%	22%	80%
Illawarra Shoalhaven	1 Jul 17	456	194	2.4	81%	8%	16%	74.2	162,675	63.5	139,347	86%	16%	79%
Mid North Coast	1 Jul 17	211	103	2.0	67%	6%	18%	38.4	182,087	33.0	156,307	86%	16%	81%
Murrumbidgee	1 Jul 17	336	141	2.4	85%	8%	25%	56.5	168,296	52.8	157,247	93%	14%	76%
Nepean Blue Mountains	1 Jul 15	522	296	1.8	59%	9%	10%	84.4	161,678	72.4	138,606	86%	20%	83%
North Sydney	1 Jul 16	863	353	2.4	79%	9%	20%	145.0	168,038	128.9	149,381	89%	8%	89%
Northern NSW	1 Jul 17	292	141	2.1	76%	14%	20%	51.0	174,686	43.9	150,243	86%	16%	78%
South Eastern Sydney	1 Jul 17	572	327	1.7	73%	14%	13%	90.8	158,768	77.3	135,180	85%	11%	74%
South Western Sydney	1 Jul 16	847	465	1.8	55%	12%	14%	142.6	168,361	122.1	144,098	86%	20%	73%
Southern NSW	1 Jul 16	212	132	1.6	84%	8%	19%	31.4	148,284	26.6	125,587	85%	22%	85%
Sydney	1 Jul 17	411	332	1.2	59%	11%	18%	59.6	144,983	49.7	120,834	83%	12%	79%
Western NSW	1 Jul 17	480	186	2.6	82%	15%	10%	77.0	160,419	65.6	136,563	85%	18%	77%
Western Sydney	1 Jul 16	1,016	472	2.2	58%	13%	11%	172.7	169,969	151.5	149,085	88%	12%	82%
New South Wales average		557	268	2.1	71%	12%	16%	94.0	168,214	80.5	144,734	86%	16%	79%
New South Wales total		8,361	1,898	4.4	37%	12%	13%	1,410.1	168,655	1,207.8	144,459	86%	15%	80%
Victoria														
Barwon	1 Jul 13	376	213	1.8	75%	17%	13%	67.2	178,606	58.6	155,865	87%	24%	73%
Boyside Peninsula	1 Apr 18	817	340	2.4	56%	14%	15%	121.2	148,298	99.5	121,826	82%	18%	77%
Brimbank Melton	1 Oct 18	193	193	1.0	67%	35%	18%	35.0	181,481	29.5	152,661	84%	11%	70%
Central Highlands	1 Jan 17	258	128	2.0	81%	9%	24%	39.6	153,567	34.3	132,928	87%	13%	71%
Goulburn	1 Jan 19	85	50	1.7	94%	27%	0%	11.5	135,135	9.7	114,606	85%	13%	63%
Hume Moreland	1 Mar 18	220	220	1.0	62%	20%	6%	33.4	151,989	27.4	124,662	82%	18%	65%
Inner East Melbourne	1 Nov 17	734	342	2.1	62%	11%	18%	115.4	157,259	99.0	134,868	86%	7%	71%
Inner Gippsland	1 Oct 17	131	70	1.9	85%	8%	12%	20.6	157,172	17.0	129,746	83%	10%	69%
Loddon	1 May 17	251	138	1.8	83%	18%	20%	41.6	165,541	36.1	143,706	87%	8%	74%
Mallee	1 Jan 19	91	36	2.5	95%	7%	0%	13.9	152,384	12.4	136,720	90%	10%	88%
North East Melbourne	1 Jul 16	713	370	1.9	51%	10%	13%	116.0	162,735	101.4	142,187	87%	15%	79%
Outer East Melbourne	1 Nov 17	437	219	2.0	73%	11%	17%	74.0	169,371	62.4	142,852	84%	7%	63%
Outer Gippsland	1 Jan 19	73	25	2.9	97%	7%	7%	10.0	136,552	8.1	110,724	81%	24%	84%
Ovens Murray	1 Oct 17	144	90	1.6	81%	14%	10%	19.8	137,701	17.5	121,457	88%	8%	68%
Southern Melbourne	1 Sep 18	262	202	1.3	62%	17%	14%	43.4	165,500	37.1	141,743	86%	17%	71%
Western District	1 Oct 17	275	92	3.0	88%	16%	13%	40.0	145,565	34.3	124,875	86%	19%	77%
Western Melbourne	1 Oct 18	269	225	1.2	64%	25%	15%	39.7	147,577	28.8	106,939	72%	18%	73%
Victoria average		313	174	1.8	75%	16%	13%	49.5	155,673	42.0	131,668	85%	14%	73%
Victoria total		5,329	1,162	4.6	37%	15%	12%	842.3	158,051	713.2	133,831	85%	13%	73%
Queensland														
Beenleigh	1 Jul 18	400	340	1.2	58%	16%	14%	75.9	189,832	65.2	162,982	86%	15%	87%
Brisbane	1 Jul 18	950	496	1.9	56%	16%	7%	158.3	166,610	136.5	143,724	86%	14%	74%
Bundaberg	1 Oct 17	145	99	1.5	95%	17%	7%	23.9	165,168	21.5	148,315	90%	17%	89%
Caboolture/Strathpine	1 Jan 19	365	295	1.2	60%	23%	8%	60.6	166,011	52.7	144,370	87%	15%	81%
Cairns	1 Jul 18	253	140	1.8	81%	13%	15%	45.6	180,260	38.3	151,367	84%	22%	71%
Ipswich	1 Jul 17	339	282	1.2	54%	16%	11%	61.6	181,783	53.1	156,503	86%	15%	79%
Mackay	1 Nov 16	119	89	1.3	78%	10%	3%	20.9	175,475	17.2	144,197	82%	18%	79%
Maroochydore	1 Jan 19	307	199	1.5	55%	27%	6%	50.0	162,745	43.2	140,781	87%	11%	84%
Maryborough	1 Jul 18	186	123	1.5	86%	14%	14%	32.5	174,972	28.6	153,601	88%	13%	61%
Robina	1 Jul 18	383	257	1.5	64%	15%	15%	63.1	164,869	54.5	142,257	86%	20%	82%
Rockhampton	1 Jan 18	228	134	1.7	87%	14%	17%	40.7	178,727	34.5	151,135	85%	24%	81%
Toowoomba	1 Jan 17	419	237	1.8	54%	20%	21%	64.9	154,819	56.4	134,668	87%	18%	79%
Townsville	1 Apr 16	294	194	1.5	66%	9%	19%	49.1	166,874	40.8	138,801	83%	18%	81%
Queensland average		338	222	1.5	69%	16%	12%	57.5	171,396	49.4	147,131	86%	17%	79%
Queensland total		4,388	1,439	3.0	42%	18%	8%	747.2	170,282	642.4	146,401	86%	16%	79%
South Australia*														
Adelaide Hills	1 Jul 13	61	60	1.0	91%	5%	10%	12.2	199,857	10.7	174,926	88%	15%	69%
Barossa, Light and Lower North	1 Jul 13	48	67	0.7	84%	30%	9%	8.3	173,549	7.1	148,906	86%	8%	54%
Eastern Adelaide	1 Jul 13	233	164	1.4	72%	7%	9%	40.2	172,667	33.0	141,705	82%	9%	56%
Eyre and Western	1 Jul 13	34	31	1.1	98%	0%	27%	6.6	194,439	4.6	136,606	70%	12%	70%
Far North (SA)	1 Jul 13	24	21	1.1	98%	22%	22%	4.7	195,581	3.7	153,631	79%	4%	71%
Fleurieu and Kangaroo Island	1 Jul 13	47	54	0.9	97%	7%	14%	7.8	166,308	6.8	144,437	87%	20%	80%
Limestone Coast	1 Jul 13	74	41	1.8	97%	0%	40%	15.9	215,465	11.9	161,222	75%	24%	74%
Murray and Mallee	1 Jul 13	99	60	1.7	95%	6%	11%	16.9	170,347	14.0	141,388	83%	13%	59%
Northern Adelaide	1 Jul 13	728	241	3.0	64%	16%	11%	138.4	190,070	115.8	159,114	84%	12%	64%
Southern Adelaide	1 Jul 13	677	214	3.2	82%	21%	12%	101.7	150,283	84.9	125,352	83%	9%	65%
Western Adelaide	1 Jul 13	191	138	1.4	72%	14%	20%	34.8	182,197	28.8	151,015	83%	23%	67%
Yorke and Mid North	1 Jul 13	57	45	1.3	93%	0%	33%	8.7	151,822	6.9	121,656	80%	9%	52%
South Australia average		189	95	1.5	87%	11%	18%	33.0	180,215	27.4	146,663	82%	13%	65%
South Australia total		2,273	424	5.4	60%	17%	12%	396.2	174,329	328.4	144,461	83%	12%	64%
Tasmania*														
TAS North	1 Jul 13	201	111	1.8	85%	11%	5%	35.4	176,297	31.0	154,014	87%	15%	71%
TAS North West	1 Jul 13	201	106	1.9	90%	12%	17%	37.6	186,844	33.5	166,434	89%	23%	89%
TAS South East	1 Jul 13	137	90	1.5	87%	9%	0%	24.5	178,721	21.1	153,766	86%	13%	51%
TAS South West	1 Jul 13	309	147	2.1	80%	9%	12%	52.8	170,839	46.4	150,004	88%	25%	74%
Tasmania average		212	114	1.8	85%	10%	9%	37.6	178,175	33.0	156,054	88%	19%	71%
Tasmania total		848	281	3.0	64%	10%	12%	150.3	177,200	131.8	155,456	88%	20%	73%
Australian Capital Territory														
ACT	1 Jul 14	429	183	2.3	64%	16%	14%	75.1	175,133	65.6	152,974	87%	21%	88%
ACT average		429	183	2.3	64%	16%	14%	75.1	175,133	65.6	152,974	87%	21%	88%
ACT total		429	183	2.3	64%	16%	14%	75.1	175,133	65.6	152,974	87%	21%	88%
Northern Territory														
Barkly	1 Jul 14	16	16	1.0	100%	0%	25%	3.9	241,043	3.2	200,394	83%	33%	100%
Central Australia	1 Jul 17	95	59	1.6	97%	8%	20%	31.4	330,217	25.3	266,662	81%	9%	60%

District / Support Category Summary Dashboard



as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

All SIL Participants

Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core													
Consumables	22,978	877	26.2	46%	12%	8%	36.1	1,571	15.8	686	44%	15%	76%
Daily Activities	23,345	1,627	14.3	22%	16%	10%	2,884.4	123,556	2,659.9	113,938	92%	15%	76%
Community	23,189	1,604	14.5	17%	11%	11%	574.2	24,763	400.3	17,261	70%	15%	76%
Transport	23,216	562	41.3	27%	4%	18%	31.9	1,376	24.8	1,070	78%	15%	76%
Core total	23,351	2,577	9.1	20%	14%	10%	3,526.7	151,029	3,100.8	132,790	88%	15%	76%
Capacity Building													
Choice and Control	8,041	443	18.2	41%	7%	3%	5.5	685	5.2	647	94%	17%	75%
Daily Activities	22,753	2,671	8.5	19%	9%	17%	96.5	4,240	48.3	2,122	50%	15%	76%
Employment	3,332	270	12.3	39%	0%	8%	23.2	6,959	18.4	5,532	79%	20%	83%
Health and Wellbeing	3,463	418	8.3	30%	5%	14%	4.0	1,157	1.6	458	40%	13%	80%
Home Living	54	15	3.6	90%	0%	0%	0.1	1,687	0.0	364	22%	38%	72%
Lifelong Learning	3	2	1.5	100%	0%	0%	0.0	3,546	0.0	1,166	33%	0%	67%
Relationships	11,058	528	20.9	28%	19%	14%	50.0	4,525	24.6	2,225	49%	10%	75%
Social and Civic	1,383	287	4.8	28%	9%	24%	6.4	4,594	2.1	1,495	33%	21%	75%
Support Coordination	23,008	1,160	19.8	17%	6%	15%	61.8	2,684	42.9	1,865	69%	14%	76%
Capacity Building total	23,345	3,513	6.6	13%	9%	14%	247.4	10,598	143.1	6,130	58%	15%	76%
Capital													
Assistive Technology	9,180	682	13.5	42%	31%	18%	47.8	5,207	28.5	3,100	60%	15%	76%
Home Modifications	14,112	226	62.4	35%	16%	17%	77.6	5,502	47.1	3,337	61%	12%	76%
Capital total	17,270	871	19.8	27%	23%	18%	125.4	7,263	75.5	4,374	60%	13%	76%
Missing	1	0	0.0	0%	0%	0%	0.7	653,808	1.2	1,171,708	179%	0%	0%
All support categories	23,374	4,967	4.7	19%	14%	11%	3,900.2	166,859	3,320.6	142,063	85%	15%	76%

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

- The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
 - The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
- Note: For some metrics 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

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