

District / Support Category Summary Dashboard



as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

All participants

Service district summary

Service district	Phase-in date	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
New South Wales														
Central Coast	1 Jul 16	6,949	739	9.4	45%	9%	19%	205.3	29,550	149.4	21,499	73%	54%	75%
Far West	1 Jul 17	504	82	6.1	84%	19%	13%	18.7	37,113	11.3	22,474	61%	49%	76%
Hunter New England	1 Jul 13	21,204	1,332	15.9	28%	10%	19%	731.2	34,484	533.0	25,135	73%	60%	73%
Illawarra Shoalhaven	1 Jul 17	6,974	529	13.2	57%	11%	22%	242.5	34,767	173.6	24,887	72%	56%	72%
Mid North Coast	1 Jul 17	4,718	358	13.2	60%	7%	28%	157.5	33,383	111.0	23,532	70%	52%	77%
Murrumbidgee	1 Jul 17	5,265	418	12.6	60%	10%	23%	169.5	32,197	121.8	23,135	72%	50%	72%
Nepean Blue Mountains	1 Jul 15	7,182	875	8.2	38%	11%	16%	224.9	31,313	162.5	22,621	72%	52%	72%
North Sydney	1 Jul 16	8,502	917	9.3	59%	10%	15%	346.5	40,760	261.5	30,753	75%	44%	75%
Northern NSW	1 Jul 17	5,537	386	14.3	60%	12%	29%	188.7	34,085	134.8	24,351	71%	50%	71%
South Eastern Sydney	1 Jul 17	7,884	932	8.5	48%	14%	19%	270.3	34,281	200.0	25,372	74%	42%	72%
South Western Sydney	1 Jul 16	15,895	1,573	10.1	32%	12%	15%	467.3	29,400	352.9	22,203	76%	43%	62%
Southern NSW	1 Jul 16	3,546	357	9.9	59%	11%	21%	109.1	30,774	75.1	21,174	69%	57%	79%
Sydney	1 Jul 17	6,666	1,080	6.2	36%	11%	17%	223.2	33,488	154.3	23,154	69%	43%	73%
Western NSW	1 Jul 17	4,939	465	10.6	59%	16%	21%	186.6	37,788	123.5	25,013	66%	48%	64%
Western Sydney	1 Jul 16	13,482	1,375	9.8	35%	15%	14%	441.8	32,771	340.9	25,282	77%	44%	71%
New South Wales average		7,950	761	10.4	51%	12%	20%	265.6	33,744	193.7	24,039	71%	50%	72%
New South Wales total		119,256	4,443	26.8	24%	10%	17%	3,983.8	33,405	2,905.8	24,366	73%	49%	71%
Victoria														
Barwon	1 Jul 13	8,030	733	11.0	60%	15%	20%	233.1	29,034	162.6	20,244	70%	67%	66%
Bayside Peninsula	1 Apr 18	11,420	884	12.9	50%	19%	10%	404.8	35,445	273.8	23,977	68%	52%	70%
Brimbank Melton	1 Oct 18	5,592	716	7.8	46%	23%	11%	152.8	27,333	101.3	18,123	66%	47%	59%
Central Highlands	1 Jan 17	4,178	516	8.1	59%	7%	18%	116.5	27,896	81.9	19,602	70%	54%	67%
Goulburn	1 Jan 19	2,746	320	8.6	63%	38%	7%	69.7	25,383	41.6	15,143	60%	54%	66%
Hume Moreland	1 Mar 18	6,563	905	7.3	34%	17%	11%	164.0	24,993	111.5	16,996	68%	53%	63%
Inner East Melbourne	1 Nov 17	7,643	887	8.6	51%	15%	19%	300.2	39,278	214.1	28,009	71%	43%	69%
Inner Gippsland	1 Oct 17	3,890	316	12.3	66%	16%	13%	109.0	28,008	68.3	17,559	63%	61%	69%
Loddon	1 May 17	5,313	530	10.0	55%	14%	15%	137.5	25,882	94.6	17,797	69%	54%	68%
Mallee	1 Jan 19	1,523	126	12.1	80%	24%	4%	47.9	31,447	31.1	20,414	65%	53%	68%
North East Melbourne	1 Jul 16	10,082	1,099	9.2	35%	15%	15%	306.9	30,439	226.7	22,482	74%	52%	68%
Outer East Melbourne	1 Nov 17	7,546	702	10.7	59%	16%	19%	257.7	34,144	174.6	23,141	68%	48%	61%
Outer Gippsland	1 Jan 19	1,696	130	13.0	74%	23%	5%	50.2	29,625	28.1	16,595	56%	60%	65%
Ovens Murray	1 Oct 17	2,717	279	9.7	63%	9%	14%	69.7	25,651	47.6	17,535	68%	49%	65%
Southern Melbourne	1 Sep 18	8,697	757	11.5	52%	23%	12%	233.3	26,824	157.2	18,075	67%	48%	63%
Western District	1 Oct 17	3,125	242	12.9	77%	10%	25%	99.4	31,813	68.5	21,929	69%	52%	72%
Western Melbourne	1 Oct 18	7,769	882	8.8	43%	29%	10%	212.9	27,400	133.4	17,175	63%	50%	64%
Victoria average		5,796	590	9.8	57%	18%	13%	174.5	29,447	118.6	19,694	67%	53%	66%
Victoria total		98,533	3,304	29.8	34%	16%	14%	2,965.7	30,099	2,017.0	20,471	68%	51%	66%
Queensland														
Beenleigh	1 Jul 18	6,499	881	7.4	39%	20%	13%	243.8	37,518	170.0	26,161	70%	48%	80%
Brisbane	1 Jul 18	12,786	1,227	10.4	35%	21%	12%	523.9	40,973	360.7	28,209	69%	49%	76%
Bundaberg	1 Oct 17	2,251	274	8.2	77%	20%	16%	72.6	32,252	52.9	23,497	73%	51%	79%
Caboolture/Strathpine	1 Jan 19	6,272	780	8.0	36%	32%	6%	247.0	39,385	161.1	25,682	65%	48%	74%
Cairns	1 Jul 18	3,231	335	9.6	62%	13%	12%	129.9	40,204	87.9	27,206	68%	52%	70%
Ipswich	1 Jul 17	5,982	853	7.0	33%	14%	14%	190.5	31,849	132.1	22,077	69%	54%	74%
Mackay	1 Nov 16	2,524	257	9.8	56%	11%	18%	75.5	29,919	50.7	20,103	67%	57%	75%
Maroochydore	1 Jan 19	5,335	604	8.8	43%	32%	9%	211.6	39,661	143.7	26,936	68%	50%	82%
Maryborough	1 Jul 18	2,778	366	7.6	74%	16%	17%	111.8	40,241	75.8	27,299	68%	49%	75%
Robina	1 Jul 18	6,375	713	8.9	43%	17%	17%	210.1	32,961	153.5	24,080	73%	49%	76%
Rockhampton	1 Jan 18	3,895	359	10.8	65%	12%	16%	122.5	31,450	79.6	20,441	65%	54%	76%
Toowoomba	1 Jan 17	4,927	591	8.3	39%	18%	18%	181.1	36,764	126.1	25,602	70%	58%	79%
Townsville	1 Apr 16	4,809	462	10.4	46%	7%	16%	158.7	32,991	108.4	22,550	68%	56%	75%
Queensland average		5,205	592	8.9	50%	18%	14%	190.7	35,859	131.0	24,603	69%	52%	76%
Queensland total		67,664	3,160	21.4	26%	16%	13%	2,479.1	36,638	1,702.6	25,163	69%	51%	76%
South Australia*														
Adelaide Hills	1 Jul 13	1,215	197	6.2	72%	11%	18%	34.9	28,705	24.7	20,341	71%	52%	58%
Borossa, Light and Lower North	1 Jul 13	1,617	260	6.2	62%	8%	24%	37.3	23,065	24.1	14,908	65%	58%	68%
Eastern Adelaide	1 Jul 13	2,886	406	7.1	53%	16%	13%	102.3	35,450	71.9	24,910	70%	56%	73%
Eyre and Western	1 Jul 13	1,004	107	9.4	81%	3%	26%	32.4	32,273	17.1	17,037	53%	62%	64%
Far North (SA)	1 Jul 13	395	72	5.5	87%	15%	23%	13.6	34,440	6.6	16,691	48%	45%	51%
Fleurieu and Kangaroo Island	1 Jul 13	888	155	5.7	86%	14%	16%	28.7	32,307	19.0	21,367	66%	59%	76%
Limestone Coast	1 Jul 13	1,116	118	9.5	82%	8%	40%	38.2	34,195	23.3	20,899	61%	62%	55%
Murray and Mallee	1 Jul 13	1,380	182	7.6	75%	10%	18%	43.5	31,493	27.5	19,903	63%	55%	70%
Northern Adelaide	1 Jul 13	11,105	627	17.7	46%	13%	17%	334.8	30,144	234.7	21,132	70%	55%	66%
Southern Adelaide	1 Jul 13	7,209	485	14.9	66%	11%	24%	244.9	33,975	170.4	23,638	70%	51%	64%
Western Adelaide	1 Jul 13	2,940	400	7.4	53%	15%	21%	95.6	32,530	67.1	22,810	70%	56%	70%
Yorke and Mid North	1 Jul 13	1,372	178	7.7	64%	18%	21%	35.6	25,982	21.1	15,367	59%	59%	65%
South Australia average		2,761	266	8.7	69%	12%	22%	86.8	31,213	58.9	19,917	64%	56%	65%
South Australia total		33,127	989	33.5	44%	12%	25%	1,041.8	31,448	707.4	21,354	68%	55%	66%
Tasmania*														
TAS North	1 Jul 13	2,303	271	8.5	63%	15%	10%	88.9	38,587	62.2	27,009	70%	54%	64%
TAS North West	1 Jul 13	2,047	236	8.7	75%	20%	12%	78.7	38,443	58.1	28,389	74%	56%	77%
TAS South East	1 Jul 13	1,735	284	6.1	65%	13%	15%	58.0	33,443	40.9	23,593	71%	43%	58%
TAS South West	1 Jul 13	2,258	278	8.1	66%	8%	17%	97.5	43,179	72.6	32,159	74%	57%	68%
Tasmania average		2,086	267	7.9	67%	14%	13%	80.8	38,413	58.5	27,787	72%	52%	67%
Tasmania total		8,343	575	14.5	49%	16%	12%	323.1	38,725	233.9	28,031	72%	53%	67%
Australian Capital Territory														
ACT	1 Jul 14	7,488	456	16.4	55%	9%	19%	225.5	30,112	164.5	21,975	73%	66%	75%
ACT average		7,488	456	16.4	55%	9%	19%	225.5	30,112	164.5	21,975	73%	66%	75%
ACT total		7,488	456	16.4	55%	9%	19%	225.5	30,112	164.5	21,975	73%	66%	75%
Northern Territory														
Barkly	1 Jul 14	153	40	3.8	93%	36%	14%	8.9	58,001	4.7				

District / Support Category Summary Dashboard



as at 30 June 2020 (exposure period: 1 October 2019 to 31 March 2020)

All participants

Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core													
Consumables	307,718	1,878	163.9	35%	18%	8%	268.7	873	138.2	449	51%	51%	71%
Daily Activities	303,900	4,399	69.1	20%	15%	12%	5,868.3	19,310	4,618.2	15,197	79%	51%	71%
Community	304,363	2,738	111.2	17%	14%	12%	2,434.5	7,999	1,527.0	5,017	63%	51%	71%
Transport	293,156	956	306.6	27%	7%	12%	297.5	1,015	297.4	1,014	100%	50%	71%
Core total	315,280	5,563	56.7	17%	14%	12%	8,869.0	28,131	6,580.8	20,873	74%	51%	71%
Capacity Building													
Choice and Control	145,093	919	157.9	40%	13%	3%	94.3	650	88.2	608	94%	51%	70%
Daily Activities	352,520	6,768	52.1	21%	9%	20%	1,652.0	4,686	863.8	2,450	52%	51%	71%
Employment	29,877	675	44.3	30%	6%	10%	185.1	6,195	124.2	4,158	67%	43%	73%
Health and Wellbeing	24,063	1,096	22.0	30%	2%	13%	34.0	1,415	15.1	628	44%	53%	77%
Home Living	2,151	155	13.9	42%	0%	25%	2.0	933	0.3	152	16%	57%	62%
Lifelong Learning	99	21	4.7	77%	0%	0%	0.3	2,587	0.0	434	17%	40%	72%
Relationships	34,866	977	35.7	23%	19%	12%	137.2	3,935	59.2	1,698	43%	17%	69%
Social and Civic	46,940	1,522	30.8	18%	10%	25%	120.1	2,559	40.7	867	34%	48%	67%
Support Coordination	142,957	1,939	73.7	12%	13%	10%	310.1	2,169	206.9	1,447	67%	43%	70%
Capacity Building total	360,338	7,723	46.7	17%	10%	16%	2,535.0	7,035	1,398.6	3,881	55%	51%	71%
Capital													
Assistive Technology	90,843	1,739	52.2	29%	30%	14%	439.1	4,834	273.5	3,010	62%	60%	74%
Home Modifications	27,408	738	37.1	18%	25%	17%	132.3	4,826	83.7	3,055	63%	38%	76%
Capital total	101,139	2,069	48.9	24%	29%	14%	571.4	5,650	357.2	3,532	63%	55%	74%
Missing	551	0	0.0	0%	0%	0%	3.2	5,872	4.8	8,691	148%	67%	33%
All support categories	364,879	10,740	34.0	16%	13%	14%	11,978.7	32,829	8,341.4	22,861	70%	51%	71%

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

- The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
 - The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
- Note: For some metrics 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

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