

Region / Support Category Summary Dashboard



as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Participants in Supported Independent Living (SIL)

Support category summary (National)

| Support category | Active participants with approved plans | Registered active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Average plan budget (\$) | Total payments (\$m) | Average payments (\$) | Utilisation | Outcomes indicator on choice and control | Has NDIS helped with choice and control? |
|--------------------------------|---|-----------------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|--------------------------|----------------------|-----------------------|-------------|--|--|
| Core | | | | | | | | | | | | | |
| Consumables | 19,574 | 754 | 26.0 | 54% | 28% | 5% | 33.70 | 1,722 | 12.06 | 616 | 36% | 14% | 75% |
| Daily Activities | 21,795 | 1,365 | 16.0 | 25% | 24% | 10% | 2,439.03 | 111,908 | 2,259.52 | 103,671 | 93% | 14% | 75% |
| Community | 21,359 | 1,473 | 14.5 | 17% | 21% | 10% | 482.24 | 22,578 | 329.27 | 15,416 | 68% | 14% | 75% |
| Transport | 21,182 | 484 | 43.8 | 27% | 11% | 14% | 29.32 | 1,384 | 21.75 | 1,027 | 74% | 14% | 75% |
| Core total | 21,843 | 2,224 | 9.8 | 22% | 22% | 9% | 2,984.30 | 136,625 | 2,622.59 | 120,066 | 88% | 14% | 75% |
| Capacity Building | | | | | | | | | | | | | |
| Choice and Control | 5,409 | 392 | 13.8 | 42% | 23% | 6% | 3.72 | 688 | 3.38 | 625 | 91% | 17% | 73% |
| Daily Activities | 21,004 | 2,444 | 8.6 | 19% | 22% | 9% | 77.53 | 3,691 | 35.82 | 1,705 | 46% | 14% | 75% |
| Employment | 3,138 | 243 | 12.9 | 42% | 8% | 8% | 21.83 | 6,958 | 17.13 | 5,458 | 78% | 21% | 82% |
| Health and Wellbeing | 2,752 | 388 | 7.1 | 30% | 18% | 9% | 3.26 | 1,185 | 1.36 | 494 | 42% | 14% | 78% |
| Home Living | 61 | 13 | 4.7 | 95% | 0% | 0% | 0.11 | 1,769 | 0.02 | 372 | 21% | 36% | 82% |
| Lifelong Learning | 4 | 1 | 4.0 | 100% | 0% | 0% | 0.01 | 2,173 | 0.00 | 1,051 | 48% | 0% | 67% |
| Relationships | 9,712 | 480 | 20.2 | 31% | 25% | 12% | 39.52 | 4,069 | 17.63 | 1,816 | 45% | 9% | 74% |
| Social and Civic | 1,351 | 279 | 4.8 | 29% | 16% | 40% | 5.13 | 3,800 | 1.84 | 1,364 | 36% | 22% | 75% |
| Support Coordination | 21,311 | 1,029 | 20.7 | 19% | 12% | 8% | 54.82 | 2,573 | 35.55 | 1,668 | 65% | 14% | 75% |
| Capacity Building total | 21,806 | 3,221 | 6.8 | 15% | 18% | 9% | 205.94 | 9,444 | 112.74 | 5,170 | 55% | 14% | 75% |
| Capital | | | | | | | | | | | | | |
| Assistive Technology | 8,305 | 592 | 14.0 | 51% | 38% | 17% | 35.42 | 4,265 | 19.73 | 2,376 | 56% | 13% | 75% |
| Home Modifications | 13,772 | 199 | 69.2 | 41% | 19% | 26% | 70.55 | 5,122 | 35.58 | 2,583 | 50% | 12% | 75% |
| Capital total | 16,419 | 759 | 21.6 | 34% | 27% | 23% | 105.96 | 6,454 | 55.31 | 3,369 | 52% | 13% | 75% |
| Missing | 1 | 0 | 0.0 | 0% | 0% | 0% | 1.50 | 1,496,785 | 2.47 | 2,473,672 | 165% | 0% | 0% |
| All support categories | 21,869 | 4,525 | 4.8 | 21% | 22% | 9% | 3,297.70 | 150,793 | 2,793.12 | 127,721 | 85% | 14% | 75% |

| | |
|---|--|
| Active participants with approved plans | Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan |
| Registered active providers | Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period |
| Participants per provider | Ratio between the number of active participants and the number of registered service providers |
| Provider concentration | Proportion of provider payments over the exposure period that were paid to the top 10 providers |
| Provider growth | Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered |
| Provider shrinkage | Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered |
| Total plan budgets | Value of supports committed in participant plans for the exposure period |
| Payments | Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) |
| Utilisation | Ratio between payments and total plan budgets |
| Outcomes indicator on choice and control | Proportion of participants who reported in their most recent outcomes survey that they choose who supports them |
| Has NDIS helped with choice and control? | Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control |

● The green dots indicate the top 10% of regions when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration

● The red dots indicate the bottom 10% of regions when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.