Region / Support Category Summary Dashboard



as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Participants in Supported Independent Living (SIL)

Bilateral region s	summo	ary												
Bilateral region	Phase-in date	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
New South Wales	Jule	pluns	providera	po. p.oriuei		J. C. T.	ge	(7.11)	(4)	(411)	F.J	20540011	25.76701	co.itiot.
Central Coast	1 Jul 16	414	250	1.7	74%	9%	9%	62.69	151,422	51.97	125,542	83%	11%	77%
Far West	1 Jul 17	20	20	1.0	99%	0%	0%	3.05	152,457	2.46	123,027	81%	16%	65%
Hunter New England Illawarra Shoalhaven	1 Jul 13 1 Jul 17	1,614 424	513 197	3.1	51% • 84%	16% 9%	10% 12%	268.29 62.33	166,224 147,001	218.48 52.92	135,365 124,810	81% 85%	22% 15%	81% 78%
Mid North Coast	1 Jul 17	200	118	1.7	66%	12%	19%	33.00	165,008	29.00	144,979	88%	14%	80%
Murrumbidgee	1 Jul 17	319	141	2.3	84%	13%	15%	50.46	158,173	42.40	132,903	84%	12%	71%
Nepean Blue Mountains North Sydney	1 Jul 15 1 Jul 16	499 844	278 343	1.8 2.5	63% 79%	9% 9%	15% 7%	71.77 129.42	143,832 153,337	62.20 117.75	124,650 139,509	87% 91%	17% 8%	80% 87%
Northern NSW	1 Jul 17	253	127	2.0	80%	7%	24%	39.16	154,764	34.42	136,046	88%	18%	73%
South Eastern Sydney	1 Jul 17	526 802	281 414	1.9 1.9	78% 59%	19% 9%	11% 11%	76.92	146,242	66.80	127,004	87%	10% 20%	71%
South Western Sydney Southern NSW	1 Jul 16 1 Jul 16	199	122	1.6	84%	5%	16%	120.27 27.38	149,967 137,591	106.57 23.65	132,881 118,852	89% 86%	21%	71% 83%
Sydney	1 Jul 17	388	315	1.2	60%	13%	17%	53.26	137,279	45.13	116,309	85%	12%	74%
Western NSW Western Sydney	1 Jul 17 1 Jul 16	450 941	157 478	2.9	85% 62%	15% 12%	11% 13%	64.52 142.96	143,375 151,922	54.71 126.87	121,572 134,820	85% 89%	19% 12%	75% 81%
New South Wales average	1 301 10	526	250	2.1	74%	10%	13%	80.36	150,573	69.02	129,218	86%	15%	77%
New South Wales total		7,893	1,824	4.3	40%	12%	11%	1,205.47	152,727	1,035.32	131,169	86%	15%	78%
Victoria	4 1 142	277	227	4.7	7.00	400/	4.00	54.00	162.020	E2 / 7	120.167	0.504	240/	770/
Barwon Bayside Peninsula	1 Jul 13 1 Apr 18	377 784	227 319	1.7 2.5	76% 60%	18% 25%	14% 5%	61.09 105.23	162,039 134,223	52.47 84.08	139,167 107,251	86% 80%	21% 19%	77% 71%
Brimbank Melton	1 Oct 18	176	127	1.4	71%	69%	7%	23.36	132,706	19.27	109,494	83%	12%	58%
Central Highlands	1 Jan 17	230	107	2.1	81%	13%	16%	31.30	136,090	28.33	123,153	90%	10%	69%
Goulburn Hume Moreland	1 Jan 19 1 Mar 18	85 204	37 157	2.3 1.3	95% 72%	70% 23%	20% — 10%	7.13	83,848 • 125,156	5.72	67,348 • 105,766	80% 85%	13% 15%	100% • 63%
Inner East Melbourne	1 Nov 17	710	313	2.3	67%	24%	6%	102.11	143,812	88.23	124,274	86%	7%	65%
Inner Gippsland	1 Oct 17	131	68	1.9	91%	15%	10%	18.69	142,661	15.96	121,857	85%	11%	66%
Loddon Mallee	1 May 17 1 Jan 19	240 87	135 32	1.8 2.7	82% 96%	16% 100%	14% 0%	34.91 9.39	145,439 107,979	31.14 7.21	129,737 82,916	89% • 77%	8% 9%	68% 67%
North East Melbourne	1 Jan 19 1 Jul 16	687	329	2.7	53%	11%	14%	102.10	148,621	89.37	130,081	88%	14%	78%
Outer East Melbourne	1 Nov 17	416	207	2.0	77%	17%	12%	63.84	153,452	52.93	127,229	83%	8%	57%
Outer Gippsland	1 Jan 19	68	20 75	3.4	98%	80%	0%	8.13	119,522	6.02	88,485	74%	29%	100%
Ovens Murray Southern Melbourne	1 Oct 17 1 Sep 18	140 226	145	1.9 1.6	86% 70%	10% 49%	24% — 14%	17.93 32.52	128,061 143,887	15.93 26.84	113,781 118,758	89% 8 83%	8% 18%	53% • 64%
Western District	1 Oct 17	261	89	2.9	92%	4%	24%	35.31	135,303	30.43	116,575	86%	18%	78%
Western Melbourne	1 Oct 18	228 297	142	1.6	68% 78%	58%	10% 12%	25.70	112,710	18.32	80,351	71%	17% 14%	78% 71%
Victoria average Victoria total		5,050	149 1,057	2.0 4.8	39%	35% 22%	10%	41.43 704.26	132,677 139,456	34.93 593.82	110,954 117,588	83% 84%	13%	69%
		5,000			33.10			70.1.20				0.77		
Queensland Beenleigh	1 Jul 18	368	262	1.4	66%	67%	7%	63.15	171,603	52.63	143,008	83%	16%	80%
Brisbane	1 Jul 18	895	402	2.2	61%	69%	2%	137.02	153,100	117.42	131,198	86%	13%	75%
Bundaberg	1 Oct 17	145	100	1.5	96%	4%	14%	22.05	152,095	19.87	137,035	90%	17%	89%
Caboolture/Strathpine Cairns	1 Jan 19 1 Jul 18	346 231	199 105	1.7 2.2	68% 86%	87% • 33%	0% 4%	43.99 38.25	127,131 165,571	36.49 32.70	105,456 141,553	83% 85%	16% 23%	80% 77%
Ipswich	1 Jul 17	316	248	1.3	57%	16%	9%	51.26	162,224	44.25	140,022	86%	13%	75%
Mackay	1 Nov 16	106	94	1.1	76%	9%	16%	16.80	158,530	14.40	135,861	86%	17%	72%
Maroochydore Maryborough	1 Jan 19 1 Jul 18	279 179	136 135	2.1 1.3	62% 89%	92% • 22%	0% 0%	31.85	114,167 159,981	26.88 24.48	96,355 136,781	84% 85%	12% 12%	89% 62%
Robina	1 Jul 18	350	227	1.5	70%	61%	9%	53.65	153,297	46.62	133,205	87%	19%	74%
Rockhampton	1 Jan 18	219	142	1.5	89%	14%	11%	34.46	157,343	29.82	136,186	87%	25%	80%
Toowoomba Townsville	1 Jan 17 1 Apr 16	390 261	217 180	1.8 1.5	59% 6 9%	11% 10%	20% – 7%	55.29 41.73	141,766 159,899	47.39 36.21	121,515 138,731	86% 87%	19% 18%	79% 79%
Queensland average	1 Apr 10	314	188	1.6	73%	38%	8%	47.55	152,054	40.71	130,531	86%	17%	78%
Queensland total		4,085	1,258	3.2	45%	37%	6%	618.15	151,323	529.17	129,539	86%	16%	78%
South Australia*														
Adelaide Hills	1 Jul 13	60	46	1.3	93%	78%	0%	10.77	179,538	8.62	143,658	80%	19%	67%
Barossa, Light and Lower North Eastern Adelaide	1 Jul 13 1 Jul 13	216	49 146	0.8	89% 77%	54% 57%	8% 8%	6.70 8.75	167,613 179,403	5.60 31.26	140,003 144,725	84% 81%	8% • 11%	60% 43%
Eyre and Western	1 Jul 13	34	20	1.7	99%	50%	0%	7.13	209,838	5.42	159,345	76%	9%	0%
Far North (SA)	1 Jul 13	22	17	1.3	99%	0%	0%	4.17	189,495	2.78	126,137	67%	0%	67%
Fleurieu and Kangaroo Island Limestone Coast	1 Jul 13 1 Jul 13	48 73	48	1.0 • 2.0	97% 96%	50% 42%	17% 8%	7.80 13.26	162,570 181,625	6.70 10.11	139,649 138,543	86% 76%	19% 25%	90%
Murray and Mallee	1 Jul 13	100	45	2.2	95%	92%	0%	16.18	161,766	14.16	141,630	88%	14%	100%
Northern Adelaide	1 Jul 13	678	203	3.3	67%	49%	3%	123.92	182,779	101.67	149,954	82%	12%	69%
Southern Adelaide Western Adelaide	1 Jul 13 1 Jul 13	661 169	184	3.6 • 1.6	85% 77%	34% 48%	11% 3%	94.83	143,459 179,354	76.16 24.19	115,217 143,161	80% 80%	9% 25%	55% • 50% •
Yorke and Mid North	1 Jul 13	54	29	1.9	99%	44%	0%	8.49	157,147	6.86	127,079	81%	11%	43%
South Australia average		180	78 372	1.8 5.8	89%	50%	5% 7%	30.19 362.32	174,549 168,129	24.46 293.54	139,092	80%	13% 13%	59%
South Australia total		2,155	3/2	5.8	64%	52%	7%	302.32	168,129	293.54	136,212	81%	13%	63%
Tasmania* TAS North	1 Jul 13	189	102	1.0	84%	11%	6%	29.42	155,650	25.08	132,704	85%	13%	73%
TAS North West	1 Jul 13	188	97	1.9 1.9	92%	12%	12%	31.63	168,243	27.55	146,540	87%	21%	92%
TAS South East	1 Jul 13	138	84	1.6	87%	21%	3%	22.37	162,096	18.90	136,977	85%	13%	57%
TAS South West Tasmania average	1 Jul 13	280 199	118 100	2.4 2.0	83% 86%	12% 14%	15% 9%	44.23 31.91	157,981 160,992	37.91 27.36	135,397 137,905	86% 86%	23% 18%	74% 74%
Tasmania total		795	249	3.2	65%	11%	7%	127.65	160,568	109.44	137,666	86%	19%	75%
Australian Capital Territory														
ACT	1 Jul 14	421	181	2.3	66%	6%	14%	67.04	159,238	59.90	142,282	89%	21%	88%
ACT average ACT total		421 421	181 181	2.3	66%	6% 6%	14% 14%	67.04 67.04	159,238 159,238	59.90 59.90	142,282 142,282	89% 89%	21% 21%	88% 88%
		421	101	2.3	00%	070	1470	67.04	139,236	39.90	142,282	8970	2170	0070
Northern Territory Barkly	1 Jul 14	16	18	0.9	100%	0%	0%	3.24	202,269	1.81	113,306	56%	25%	75%
Central Australia	1 Jul 14 1 Jul 17	87	56	1.6	96%	32%	11%	24.40	280,480	19.25	221,270	79%	7%	65%
Darwin Remote	1 Jul 17	0	0					0.00		0.00				
Darwin Urban East Arnhem	1 Jan 17 1 Jan 17	184	74	2.5	86%	13%	19%	42.19 0.00	229,289	32.16 0.00	174,798	76%	6%	71%
Katherine	1 Jan 17 1 Jul 17	25	31	0.8	96%	25%	17%	6.42	256,990	5.21	208,586	81%	0%	78%
Northern Territory average		52	30	1.4	95%	17%	11%	12.71	242,257	9.74	179,490	73%	9%	72%
Northern Territory total		312	114	2.7	81%	25%	13%	76.25	244,397	58.44	187,310	77%	6%	70%
Western Australia	4 1:140	160	00	1.0	750/	2701	701	10.30	114.293	15 (0	06.904	050/	2/0/	020/
Central South Metro Goldfields-Esperance	1 Jul 18 1 Oct 18	160	99	1.6 0.3	75% 100% •	37% 50%	7% 0%	18.29 0.43	114,293 • 144,312	15.49 0.39	96,801 129,118	85% 89%	24% • 0% •	92% • 0% •
Kimberley-Pilbara	1 Oct 18	31	17	1.8	100%	100%	0%	3.56	114,684	2.72	87,779	77%	30%	100%
North East Metro	1 Jul 14	457	153	3.0	78%	9%	7%	62.69	137,188	50.76	111,072	81%	9%	85%
North Metro South Metro	1 Oct 18 1 Jul 18	244	109	2.2	73% 83%	60% 42%	0% 3%	6.25	93,325	5.10	76,063 9 8,088	82% 88%	16% 12%	67% 81%
	1 Sep 18	99	37	2.7	98%	100%	0%	8.49	85,739	7.54	76,165	89%	14%	100%
South West	1 000 10		15	1.0	100%	50%	0%	0.86	57,203	0.74	49,062	86%	13%	
South West Wheat Belt	1 Jan 17	15												
South West Wheat Belt Western Australia average		96	52	1.7	88%	52%	3% 6%	11.37	91,623	9.45	75,982	73% 83%	17% 15%	73%
South West Wheat Belt Western Australia average Western Australia total		96 1,157	52 233		88% 60%	52% 27%	3% 6%	136.40	91,623 117,890	113.39	75,982 98,004	73% 83%	17% 15%	73% 82%
South West Wheat Belt Western Australia average Western Australia total Missing		96 1,157 0	52 233 0	1.7 5.0	60%	27%	6%	136.40 0.00	117,890	0.00	98,004	83%	15%	82%
South West Wheat Belt Western Australia average Western Australia total		96 1,157	52 233	1.7				136.40		113.39				

Note: there are 4 regions that have had less than 12 months of Scheme experience (i.e. phased in after 1 January 2019) and their metrics are not shown in this table. As a result, the National and state figures do not equal the sum of all regions.

^{*} For these states, only certain age groups phased into the Scheme on 1 July 2013 (i.e. participants from birth to 14 years old in South Australia and participants aged 15 to 24 years old in Tasmania).

Region / Support Category Summary Dashboard



as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Participants in Supported Independent Living (SIL)

Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core													
Consumables	19,574	754	26.0	54%	28%	5%	33.70	1,722	12.06	616	36%	14%	75%
Daily Activities	21,795	1,365	16.0	25%	24%	10%	2,439.03	111,908	2,259.52	103,671	93%	14%	75%
Community	21,359	1,473	14.5	17%	21%	10%	482.24	22,578	329.27	15,416	68%	14%	75%
Transport	21,182	484	43.8	27%	11%	14%	29.32	1,384	21.75	1,027	74%	14%	75%
Core total	21,843	2,224	9.8	22%	22%	9%	2,984.30	136,625	2,622.59	120,066	88%	14%	75%
Capacity Building													
Choice and Control	5,409	392	13.8	42%	23%	6%	3.72	688	3.38	625	91%	17%	73%
Daily Activities	21,004	2,444	8.6	19%	22%	9%	77.53	3,691	35.82	1,705	46%	14%	75%
Employment	3,138	243	12.9	42%	8%	8%	21.83	6,958	17.13	5,458	78%	21%	82%
Health and Wellbeing	2,752	388	7.1	30%	18%	9%	3.26	1,185	1.36	494	42%	14%	78%
Home Living	61	13	4.7	95%	0%	0%	0.11	1,769	0.02	372	21%	36%	82%
Lifelong Learning	4	1	4.0	100%	0%	0%	0.01	2,173	0.00	1,051	48%	0%	67%
Relationships	9,712	480	20.2	31%	25%	12%	39.52	4,069	17.63	1,816	45%	9%	74%
Social and Civic	1,351	279	4.8	29%	16%	40%	5.13	3,800	1.84	1,364	36%	22%	75%
Support Coordination	21,311	1,029	20.7	19%	12%	8%	54.82	2,573	35.55	1,668	65%	14%	75%
Capacity Building total	21,806	3,221	6.8	15%	18%	9%	205.94	9,444	112.74	5,170	55%	14%	75%
Capital													
Assistive Technology	8,305	592	14.0	51%	38%	17%	35.42	4,265	19.73	2,376	56%	13%	75%
Home Modifications	13,772	199	69.2	41%	19%	26%	70.55	5,122	35.58	2,583	50%	12%	75%
Capital total	16,419	759	21.6	34%	27%	23%	105.96	6,454	55.31	3,369	52%	13%	75%
	-, -				-								
Missing	1	0	0.0	0%	0%	0%	1.50	1,496,785	2.47	2,473,672	165%	0%	0%
All support categories	21,869	4,525	4.8	21%	22%	9%	3,297.70	150,793	2,793.12	127,721	85%	14%	75%

Active participants with approved plans
Registered active providers
Participants per provider
Provider concentration
Provider growth
Provider shrinkage
Total plan budgets
Payments
Utilisation
Outcomes indicator on choice and control
Has NDIS helped with choice and control?

Active participants with approved plans

Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

 $Number\ of\ registered\ service\ providers\ that\ have\ provided\ a\ support\ to\ a\ participant\ within\ the\ region\ /\ support\ category,\ over\ the\ exposure\ period\ p$

Ratio between the number of active participants and the number of registered service providers

Proportion of provider payments over the exposure period that were paid to the top 10 providers $\,$

 $Proportion \ of \ providers \ for \ which \ payments \ have \ grown \ by \ more \ than \ 100\% \ compared \ to \ the \ previous \ exposure \ period.$

Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period.

Only providers that received more than \$10k in payments in both exposure periods have been considered

Value of supports committed in participant plans for the exposure period

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Ratio between payments and total plan budgets

Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

• The red dots indicate the bottom 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

National Disability Insurance Scheme Launch Transition Agency

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The green dots indicate the top 10% of regions when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration