



# Region / Support Category Summary Dashboard



as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

## All participants

### Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>													
Consumables	228,168	1,698	134.4 ●	36%	27% ●	7%	235.83	1,034	97.66	428	41%	50%	69%
Daily Activities	208,887	3,973	52.6	20%	23%	11%	4,905.53	23,484	3,752.58	17,965	76%	48%	70%
Community	212,733	2,561	83.1	15% ●	24%	8%	2,027.98	9,533	1,248.98	5,871	62%	48%	70%
Transport	139,399	857	162.7 ●	30%	14%	6%	266.24	1,910	263.12	1,888	99% ●	44%	71%
<b>Core total</b>	<b>264,281</b>	<b>5,059</b>	<b>52.2</b>	<b>18%</b>	<b>22%</b>	<b>9%</b>	<b>7,435.59</b>	<b>28,135</b>	<b>5,362.34</b>	<b>20,290</b>	<b>72%</b>	<b>50%</b>	<b>69%</b>
<b>Capacity Building</b>													
Choice and Control	102,730	865	118.8	40%	17%	5%	65.84	641	59.88	583	91% ●	50%	68%
Daily Activities	297,860	6,883	43.3	18%	17%	11%	1,237.96	4,156	685.72	2,302	55%	49%	69%
Employment	26,787	637	42.1	31%	11%	6%	165.44	6,176	118.25	4,415	71%	43%	71%
Health and Wellbeing	20,656	1,122	18.4	28%	18%	4%	29.40	1,423	13.98	677	48%	54%	76% ●
Home Living	2,004	155	12.9 ●	45% ●	0% ●	0% ●	1.84	919	0.35	175	19% ●	57%	62% ●
Lifelong Learning	128	17	7.5 ●	88% ●	0% ●	0% ●	0.30	2,338	0.08	588	25% ●	36% ●	62% ●
Relationships	31,476	1,012	31.1	25%	25%	9%	111.79	3,551	46.63	1,481	42%	18% ●	68%
Social and Civic	39,943	1,506	26.5	16%	19%	15% ●	99.92	2,502	34.73	869	35%	48%	66%
Support Coordination	121,954	1,724	70.7	13% ●	20%	8%	260.96	2,140	162.20	1,330	62%	42%	68%
<b>Capacity Building total</b>	<b>306,945</b>	<b>7,838</b>	<b>39.2</b>	<b>15%</b>	<b>18%</b>	<b>10%</b>	<b>1,973.45</b>	<b>6,429</b>	<b>1,121.81</b>	<b>3,655</b>	<b>57%</b>	<b>49%</b>	<b>69%</b>
<b>Capital</b>													
Assistive Technology	75,607	1,606	47.1	39%	38% ●	12%	311.42	4,119	208.82	2,762	67%	59% ●	71% ●
Home Modifications	26,087	629	41.5	24%	24%	26% ●	107.90	4,136	58.10	2,227	54%	37% ●	74%
<b>Capital total</b>	<b>85,996</b>	<b>1,933</b>	<b>44.5</b>	<b>32%</b>	<b>33%</b>	<b>16%</b>	<b>419.32</b>	<b>4,876</b>	<b>266.93</b>	<b>3,104</b>	<b>64%</b>	<b>53%</b>	<b>72%</b>
Missing	278	0	0.0	0%	0%	0%	6.65	23,907	16.06	57,773	242%	68%	27%
<b>All support categories</b>	<b>311,777</b>	<b>10,817</b>	<b>28.8</b>	<b>16%</b>	<b>20%</b>	<b>10%</b>	<b>9,835.00</b>	<b>31,545</b>	<b>6,767.14</b>	<b>21,705</b>	<b>69%</b>	<b>50%</b>	<b>68%</b>

<b>Active participants with approved plans</b>	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
<b>Registered active providers</b>	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
<b>Participants per provider</b>	Ratio between the number of active participants and the number of registered service providers
<b>Provider concentration</b>	Proportion of provider payments over the exposure period that were paid to the top 10 providers
<b>Provider growth</b>	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
<b>Provider shrinkage</b>	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
<b>Total plan budgets</b>	Value of supports committed in participant plans for the exposure period
<b>Payments</b>	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
<b>Utilisation</b>	Ratio between payments and total plan budgets
<b>Outcomes indicator on choice and control</b>	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
<b>Has NDIS helped with choice and control?</b>	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

● The green dots indicate the top 10% of regions when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration

● The red dots indicate the bottom 10% of regions when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

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