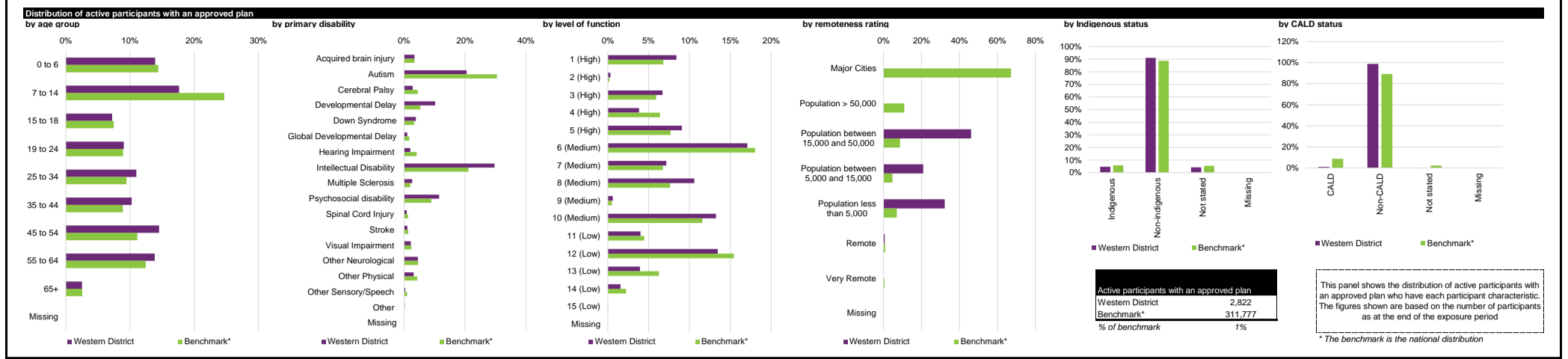
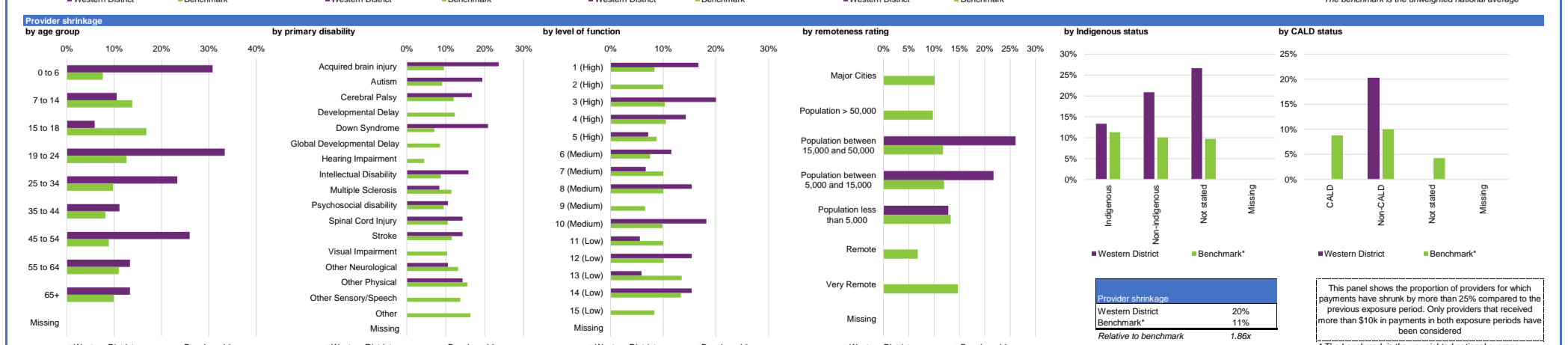
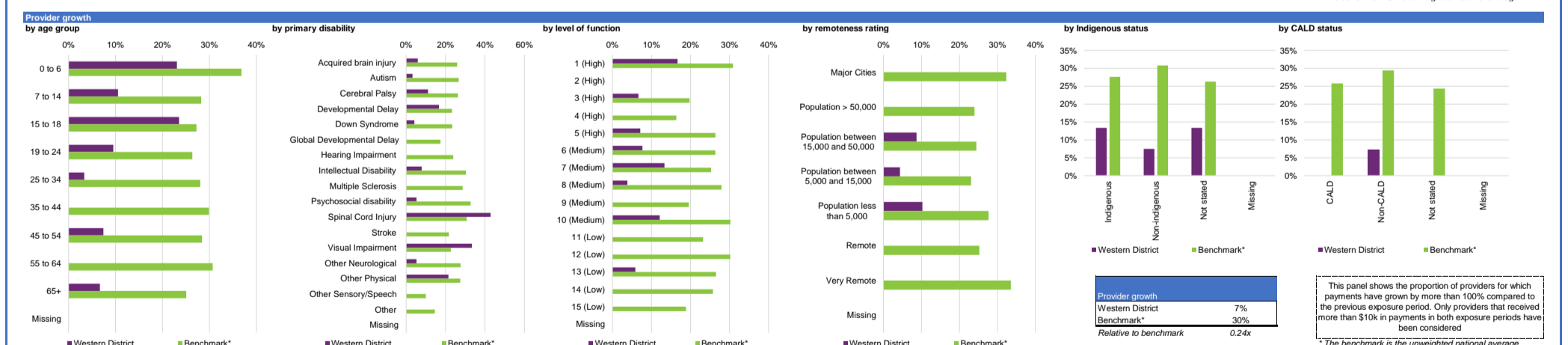
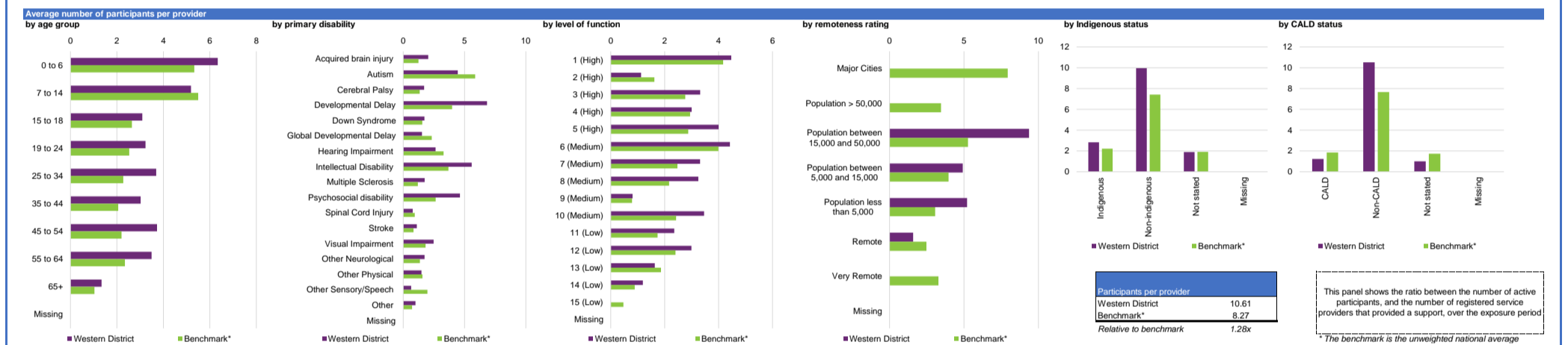


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,359	51	46.3	82%	29%	0%	1.52	0.53	35%	50%	68%
Daily Activities	2,186	69	31.7	87%	7%	30%	41.92	34.31	82%	49%	69%
Community	2,298	63	36.5	82%	9%	19%	21.80	12.37	57%	49%	69%
Transport	1,351	29	46.6	89%	25%	0%	3.11	2.97	96%	43%	71%
Core total	2,544	120	21.2	82%	2%	26%	68.35	50.18	73%	50%	69%
Capacity Building											
Daily Activities	2,726	137	19.9	76%	19%	23%	10.02	4.36	43%	50%	69%
Employment	324	20	16.2	96%	0%	9%	2.21	1.79	81%	46%	77%
Social and Civic	459	20	23.0	95%	50%	0%	0.76	0.18	23%	51%	63%
Support Coordination	1,329	63	21.1	84%	7%	7%	2.56	1.75	68%	45%	69%
Capacity Building total	2,785	184	15.1	68%	7%	14%	17.82	9.39	53%	50%	69%
Capital											
Assistive Technology	427	39	10.9	94%	20%	0%	1.51	1.28	85%	54%	76%
Home Modifications	314	11	28.5	100%	0%	25%	1.27	0.98	77%	27%	77%
Capital total	624	45	13.9	90%	13%	13%	2.78	2.26	81%	42%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,822	266	10.6	75%	7%	20%	88.95	61.84	70%	50%	68%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

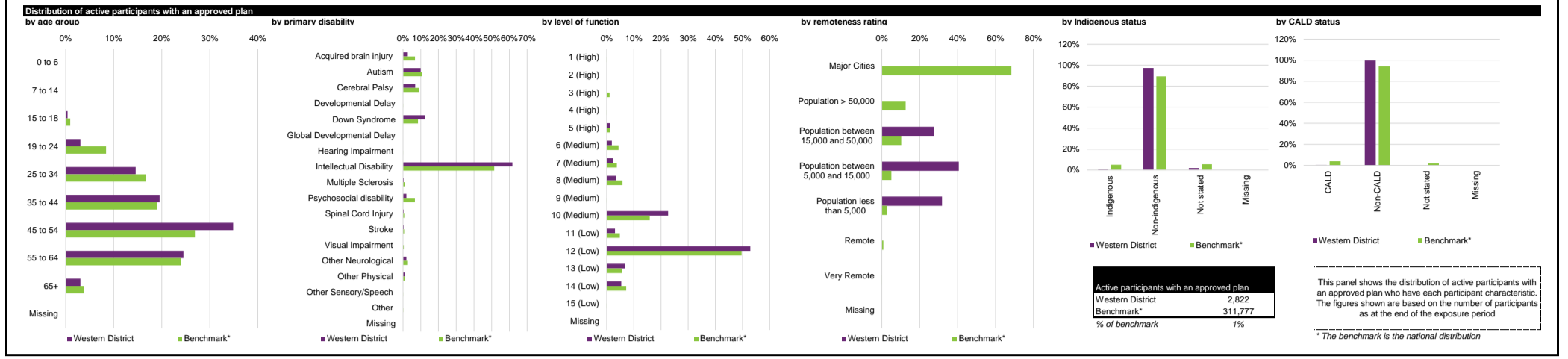
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

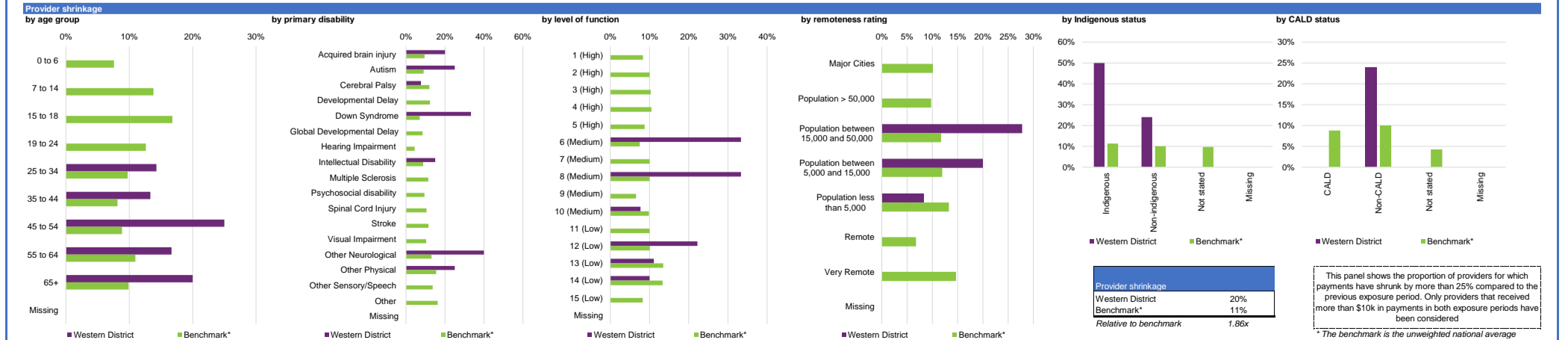
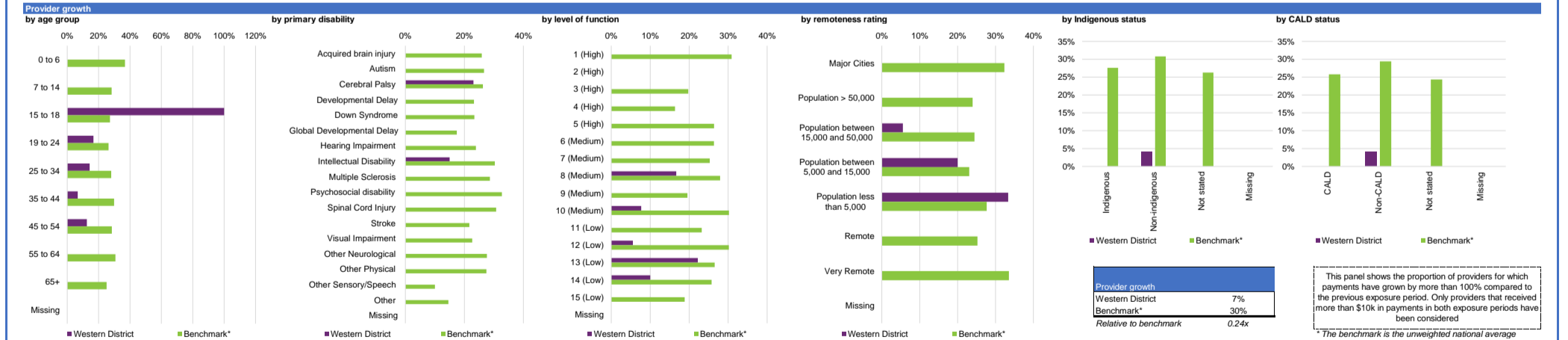
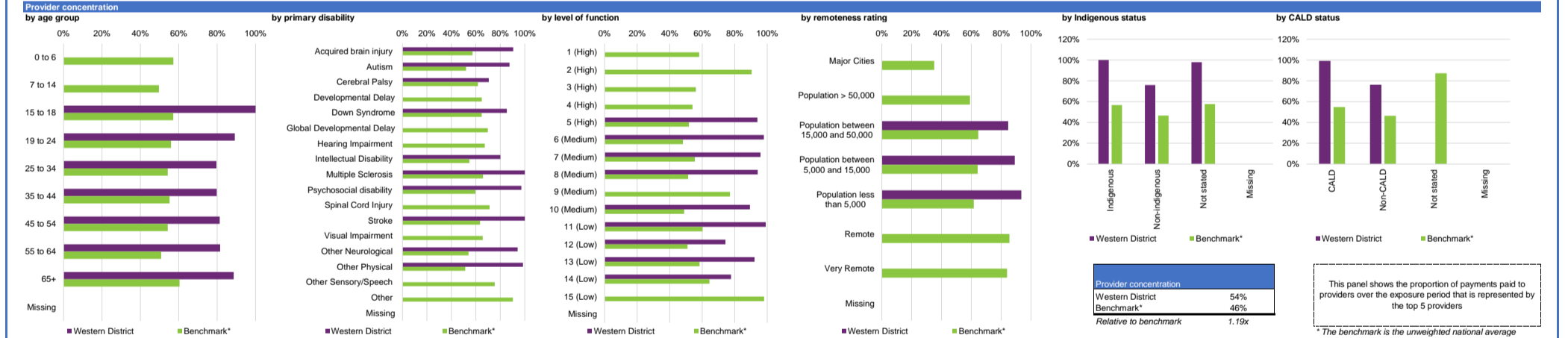
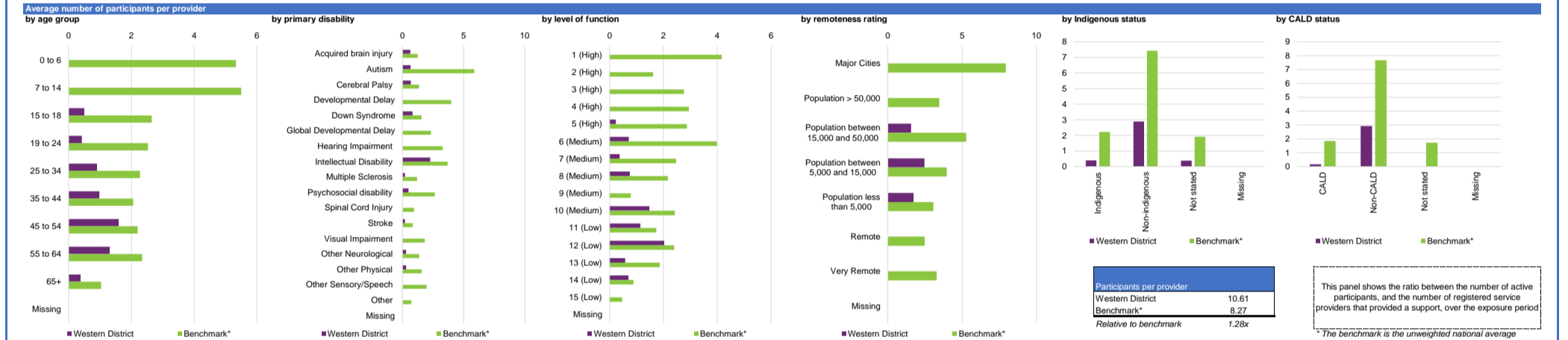
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	256	23	11.1	89%	0%	0%	0.34	0.11	33%	19%	78%
Daily Activities	261	20	13.1	100%	0%	20%	23.39	22.84	98%	18%	78%
Community	260	31	8.4	93%	19%	25%	7.91	5.19	66%	18%	78%
Transport	258	11	23.5	100%	0%	0%	0.39	0.27	70%	18%	78%
Core total	261	49	5.3	95%	11%	21%	32.04	28.42	89%	18%	78%
Capacity Building											
Daily Activities	254	38	6.7	76%	0%	50%	0.76	0.26	35%	18%	77%
Employment	41	10	4.1	100%	0%	29%	0.31	0.27	87%	15%	86%
Social and Civic	12	5	2.4	100%	0%	0%	0.03	0.01	26%	27%	100%
Support Coordination	258	20	12.9	95%	14%	0%	0.53	0.38	71%	18%	78%
Capacity Building total	260	60	4.3	71%	0%	28%	2.08	1.07	52%	18%	78%
Capital											
Assistive Technology	69	8	8.6	100%	0%	0%	0.14	0.08	56%	17%	79%
Home Modifications	251	6	41.8	100%	0%	50%	1.05	0.85	81%	19%	78%
Capital total	252	13	19.4	100%	0%	33%	1.20	0.93	78%	18%	78%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	261	89	2.9	92%	4%	24%	35.31	30.43	86%	18%	78%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

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Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

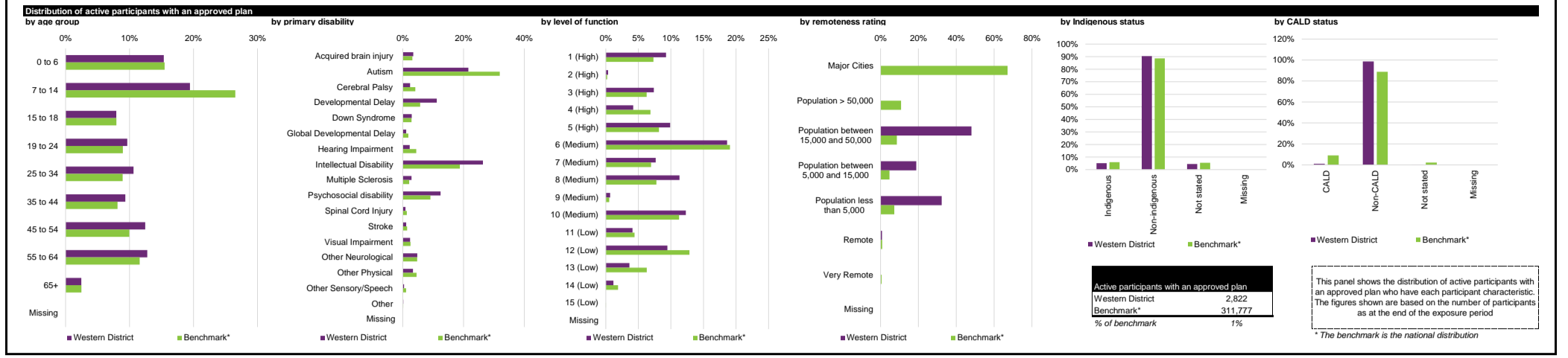
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

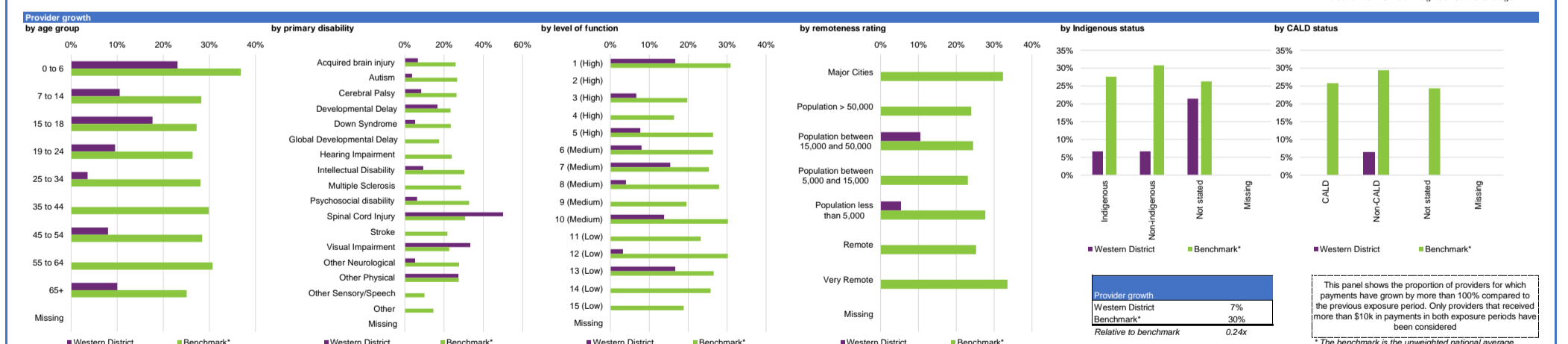
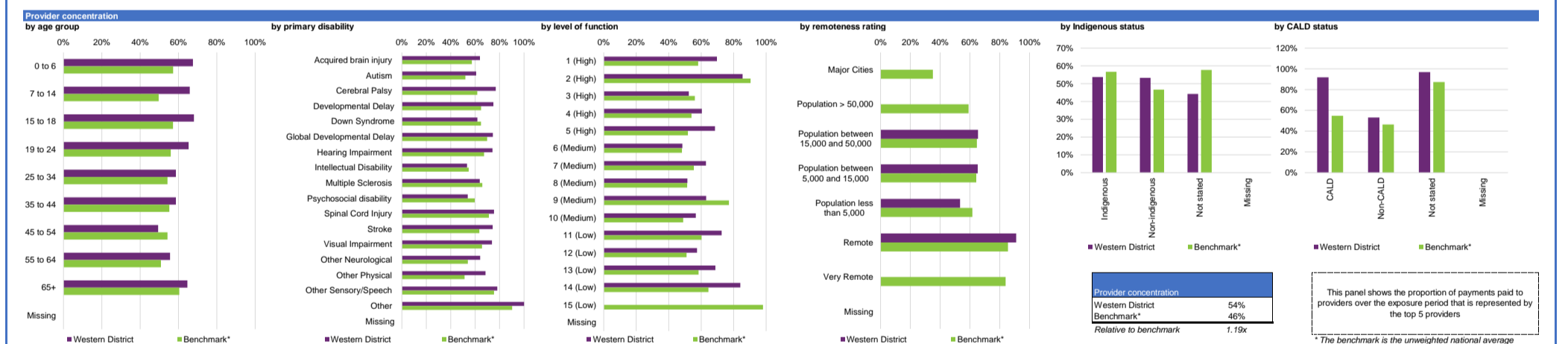
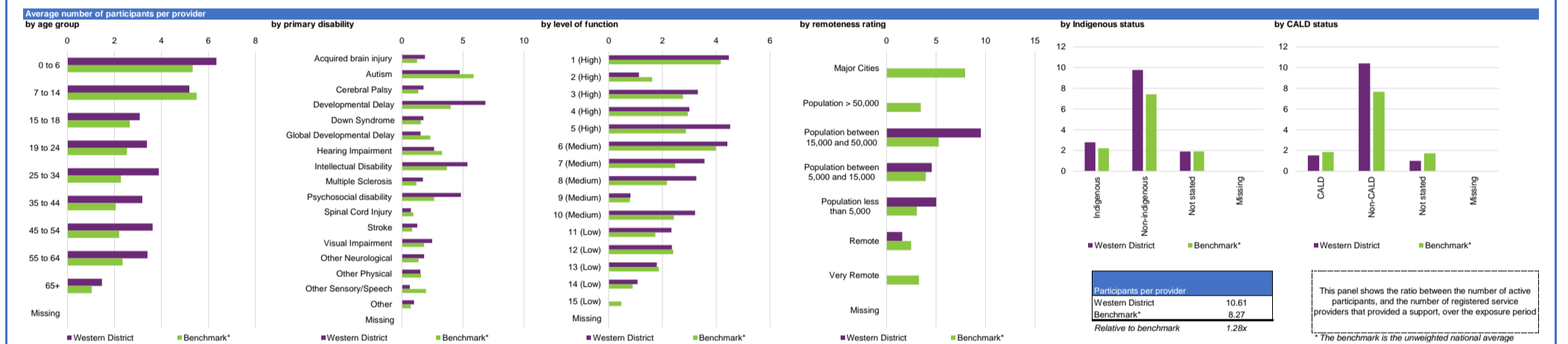
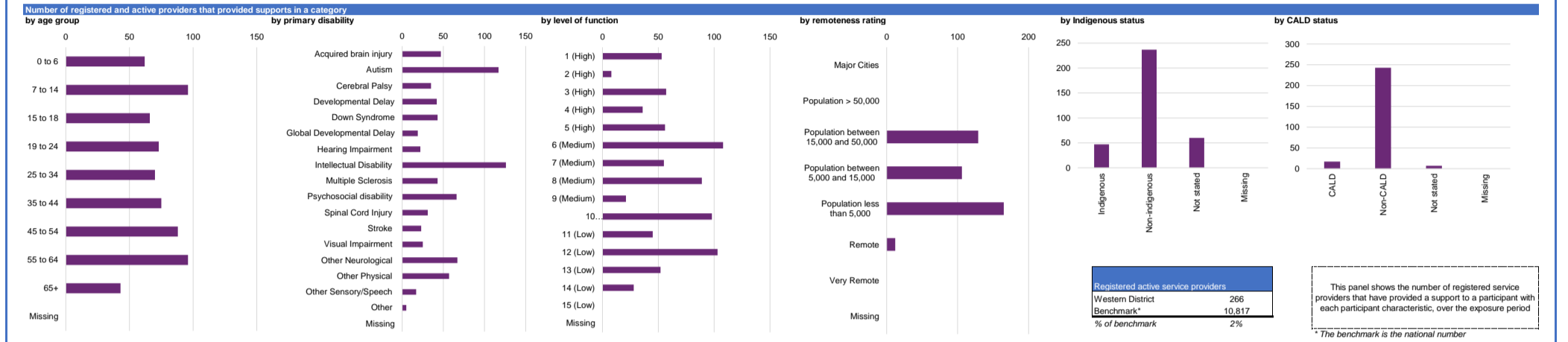
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	2,283	108	21.1	82%	5%	24%	36.32	21.76	60%	55%	67%
Capacity Building	2,525	173	14.6	71%	5%	15%	15.74	8.32	53%	55%	68%
Capital	372	39	9.5	93%	17%	0%	1.58	1.32	84%	63%	75%
All support categories	2,561	244	10.5	74%	6%	19%	53.64	31.42	59%	56%	67%

Indicator definitions

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