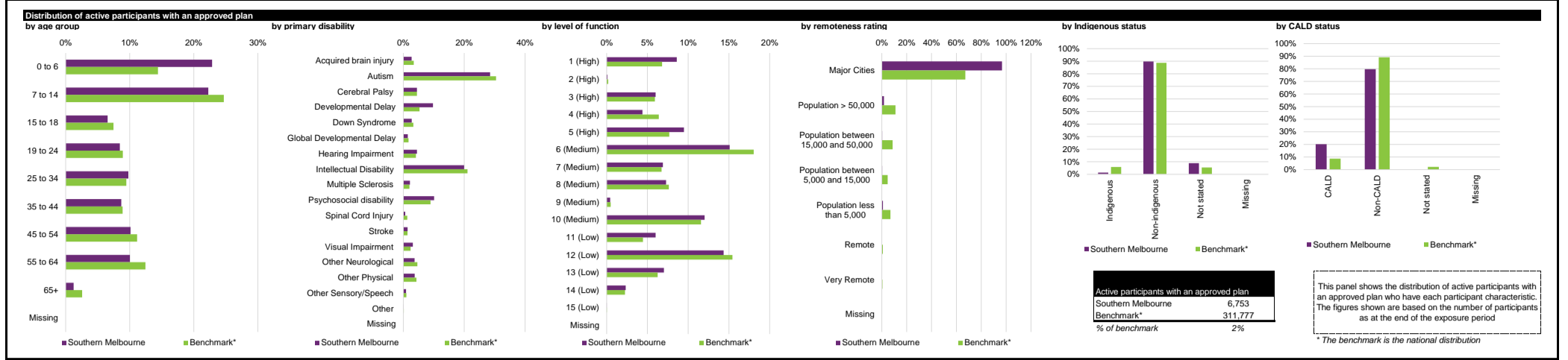
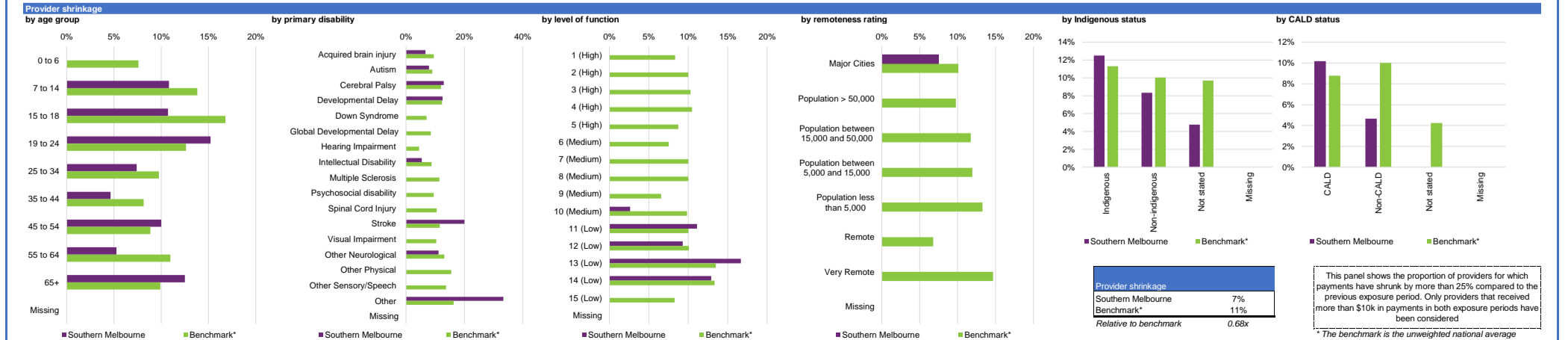
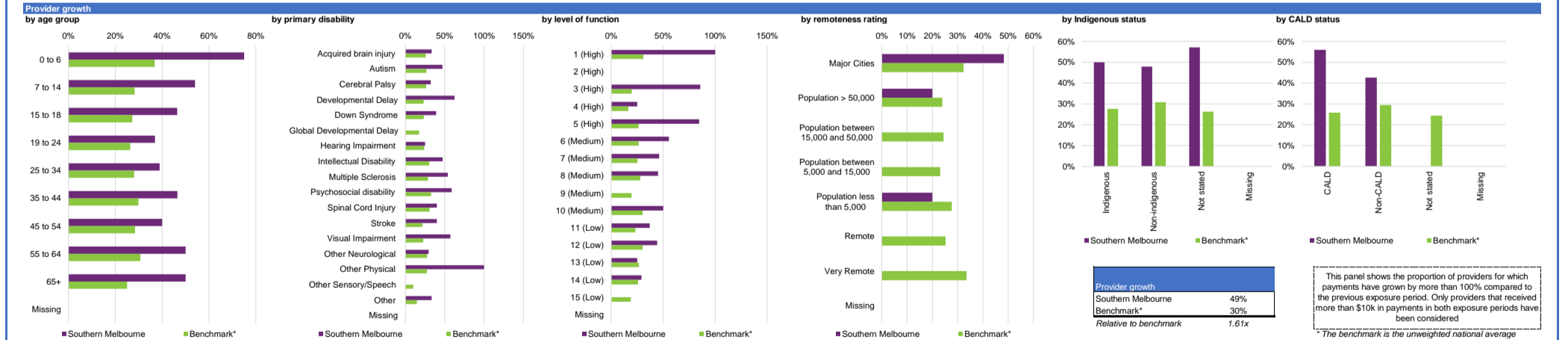
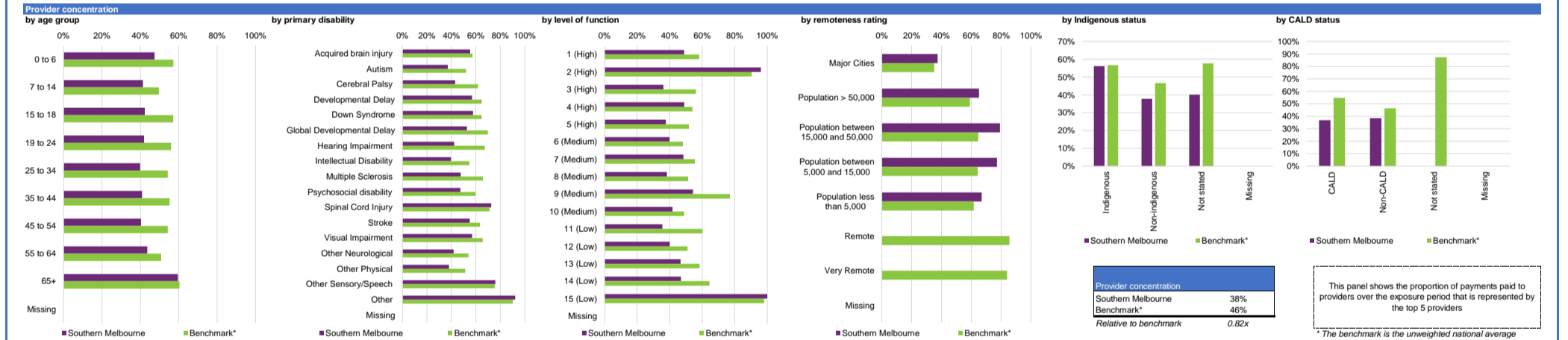
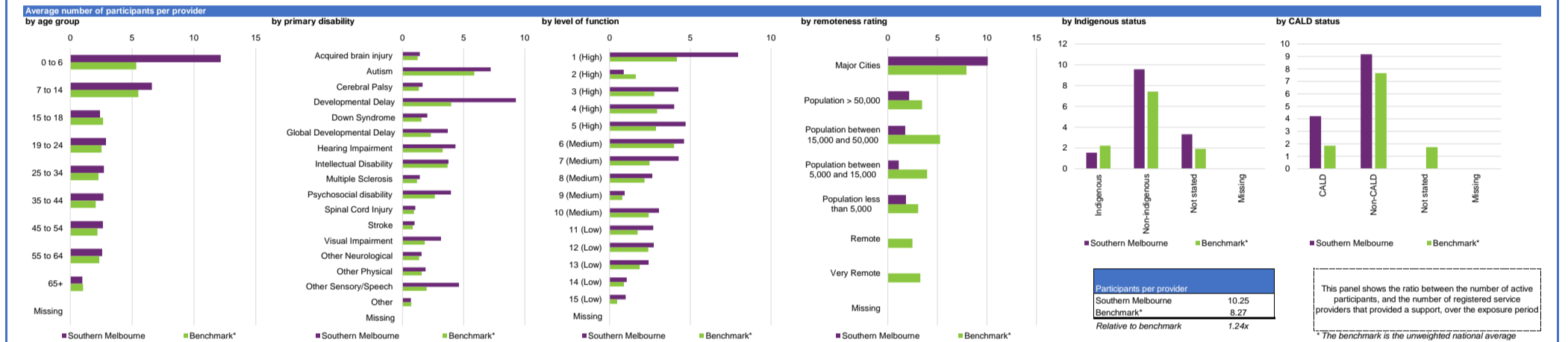


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	5,435	136	40.0	62%	55%	0%	5.42	2.00	37%	46%	60%
Consumables	4,577	234	19.6	60%	43%	13%	75.01	54.42	73%	45%	61%
Community	4,748	178	26.7	61%	45%	8%	44.58	23.08	52%	45%	60%
Transport	2,776	57	48.7	68%	0%	0%	4.83	4.64	96%	42%	62%
Core total	5,807	340	17.1	57%	50%	11%	129.84	84.13	65%	47%	60%
Capacity Building	6,511	302	21.6	60%	77%	0%	25.17	12.12	48%	46%	60%
Employment	444	38	11.7	85%	31%	0%	2.69	1.90	70%	41%	58%
Social and Civic	666	45	14.8	73%	0%	0%	1.20	0.22	19%	46%	44%
Support Coordination	3,065	167	18.4	45%	46%	8%	6.35	3.83	60%	43%	59%
Capacity Building total	6,703	438	15.3	48%	58%	2%	40.20	20.86	52%	47%	60%
Capital	1,322	84	15.7	70%	33%	8%	5.25	2.76	53%	56%	64%
Assistive Technology	508	24	21.2	89%	100%	0%	1.41	0.95	67%	41%	76%
Capital total	1,511	103	14.7	66%	33%	8%	6.66	3.71	56%	51%	67%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6,753	659	10.2	52%	49%	7%	176.73	108.93	62%	47%	60%

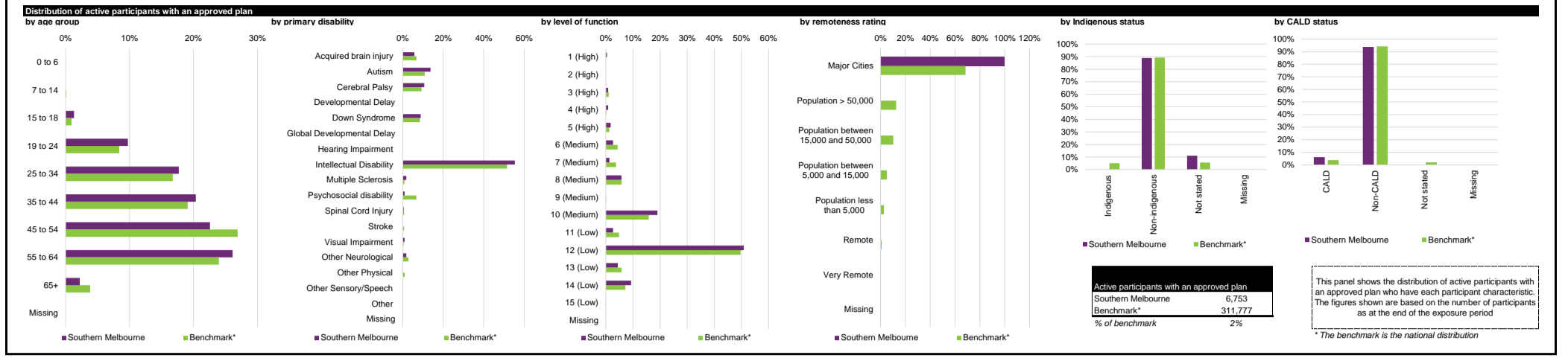
Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

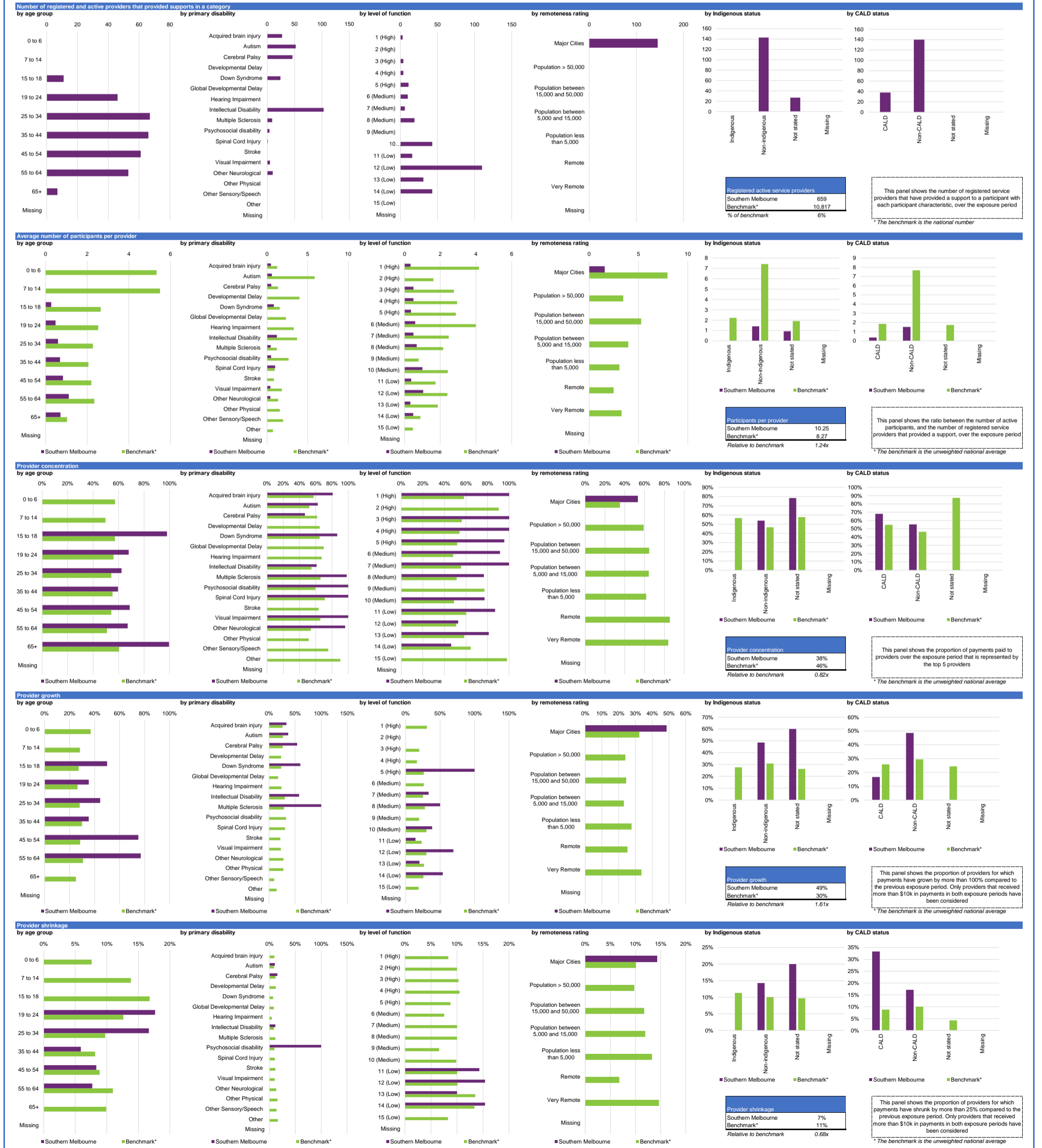
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	223	29	7.7	85%	0%	0%	0.38	0.10	27%	18%	63%
Daily Activities	226	44	5.1	88%	45%	18%	21.77	20.66	95%	18%	64%
Community	225	54	4.2	72%	48%	12%	6.83	4.08	60%	18%	64%
Transport	223	15	14.9	95%	0%	0%	0.32	0.17	52%	19%	63%
Core total	226	79	2.9	73%	52%	15%	29.30	25.00	85%	18%	64%
Capacity Building											
Daily Activities	221	53	4.2	73%	0%	0%	0.73	0.31	42%	17%	63%
Employment	25	6	4.2	100%	50%	0%	0.14	0.14	98%	32%	50%
Social and Civic	16	0	0.0	0%	0%	0%	0.03	0.00	0%	19%	0%
Support Coordination	226	49	4.6	63%	25%	0%	0.58	0.38	65%	18%	64%
Capacity Building total	226	100	2.3	53%	40%	0%	2.01	1.01	50%	18%	64%
Capital											
Assistive Technology	73	11	6.6	100%	0%	0%	0.28	0.07	25%	19%	71%
Home Modifications	197	8	24.6	100%	0%	0%	0.93	0.75	81%	17%	72%
Capital total	199	19	10.5	88%	0%	0%	1.21	0.82	68%	17%	72%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	226	145	1.6	70%	49%	14%	32.52	26.84	83%	18%	64%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

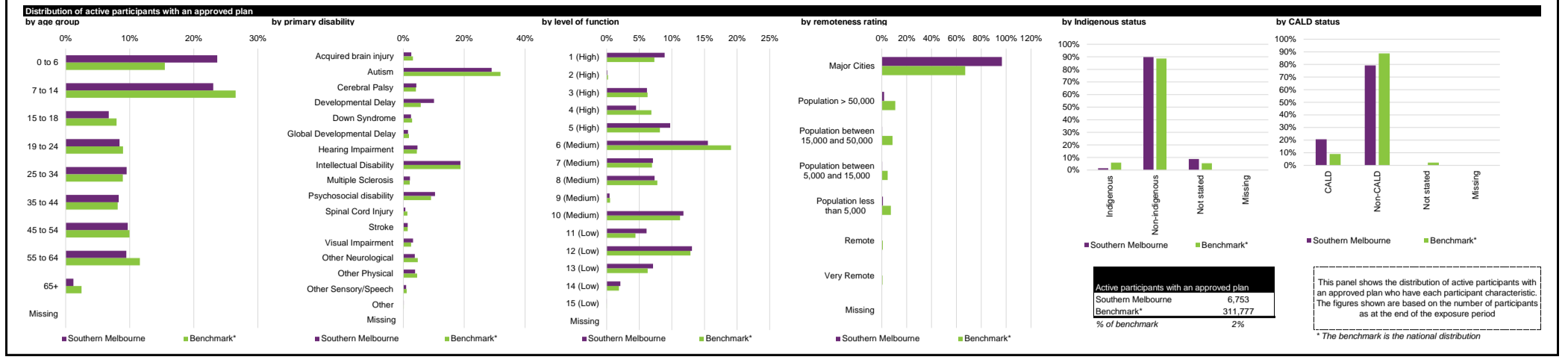
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

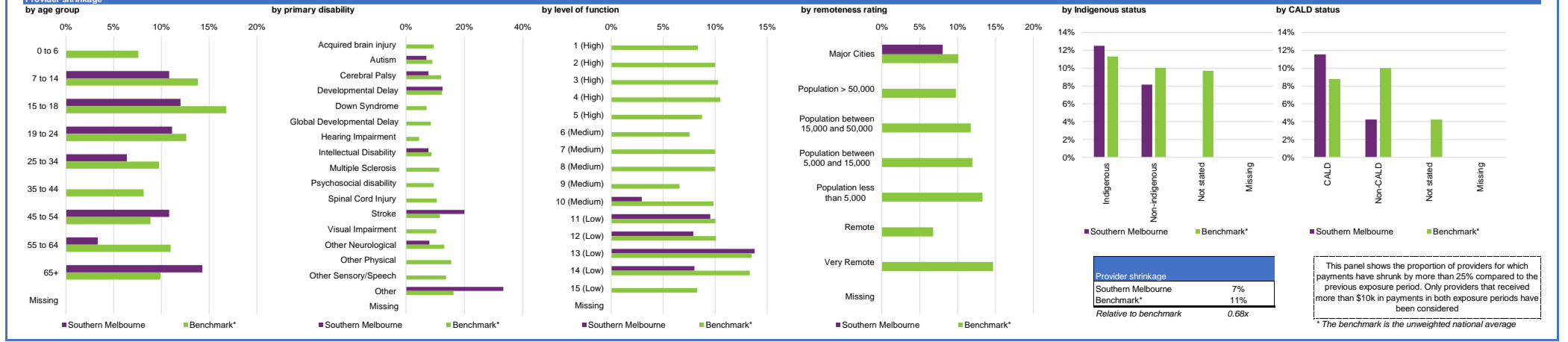
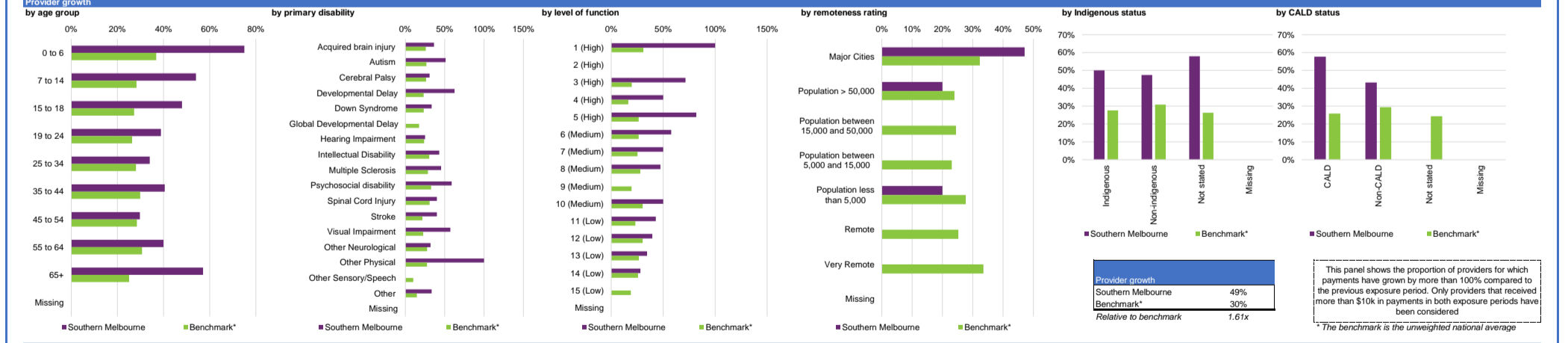
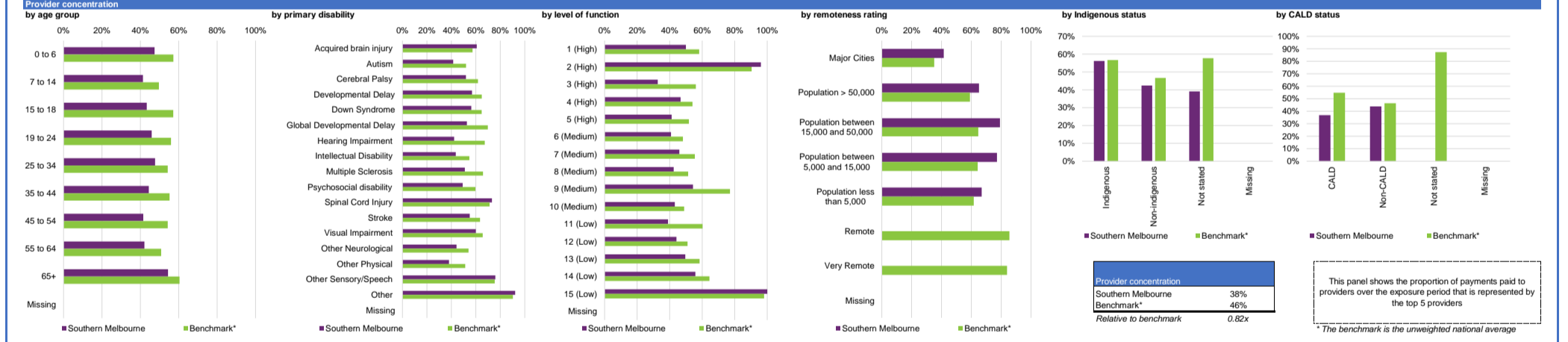
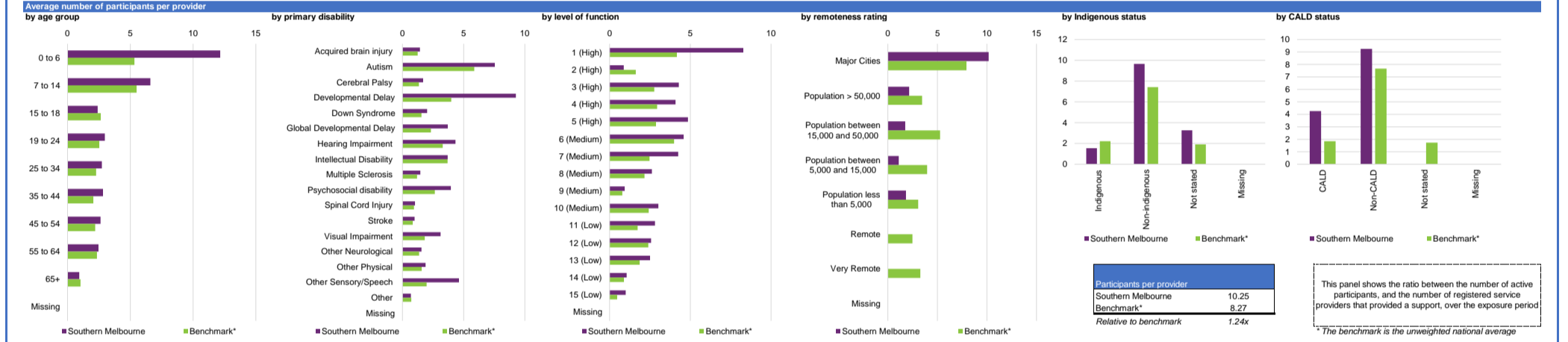
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	5,212	133	39.2	62%	50%	0%	5.04	1.90	38%	48%	60%
Daily Activities	4,351	223	19.5	63%	36%	14%	53.23	33.76	63%	47%	60%
Community	4,523	167	27.1	60%	45%	9%	37.75	19.00	50%	47%	60%
Transport	2,553	51	50.1	68%	0%	0%	4.51	4.47	99%	44%	61%
Core total	5,581	325	17.2	60%	45%	12%	100.54	59.13	59%	49%	60%
Capacity Building											
Daily Activities	6,290	291	21.6	60%	74%	0%	24.44	11.81	48%	48%	60%
Employment	419	38	11.0	84%	23%	0%	2.55	1.75	69%	42%	58%
Social and Civic	650	45	14.4	73%	0%	0%	1.17	0.22	19%	47%	45%
Support Coordination	2,839	161	17.6	47%	46%	6%	5.76	3.45	60%	45%	58%
Capacity Building total	6,477	423	15.3	49%	58%	1%	38.20	19.85	52%	49%	60%
Capital											
Assistive Technology	1,249	82	15.2	71%	36%	9%	4.97	2.69	54%	59%	64%
Home Modifications	311	16	19.4	97%	100%	0%	0.48	0.19	41%	59%	77%
Capital total	1,312	94	14.0	70%	36%	9%	5.45	2.88	53%	59%	66%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6,527	632	10.3	54%	48%	7%	144.21	82.09	57%	49%	60%

Note: Only the major support categories are shown.

Indicator definitions

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