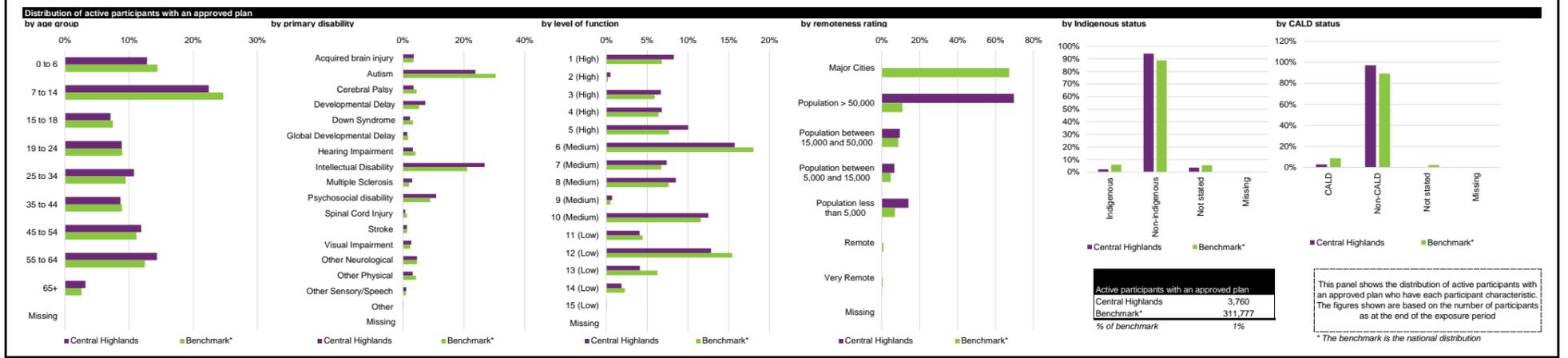
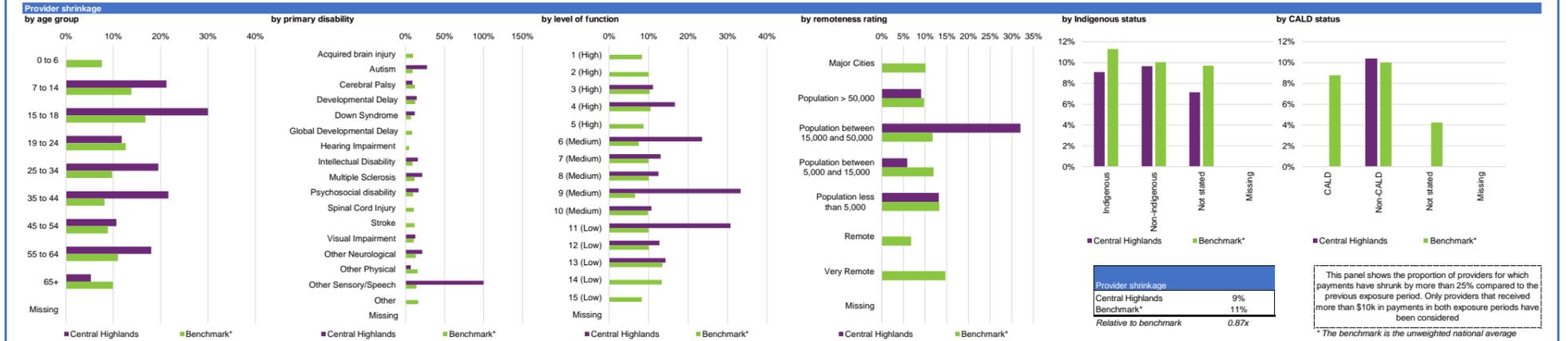
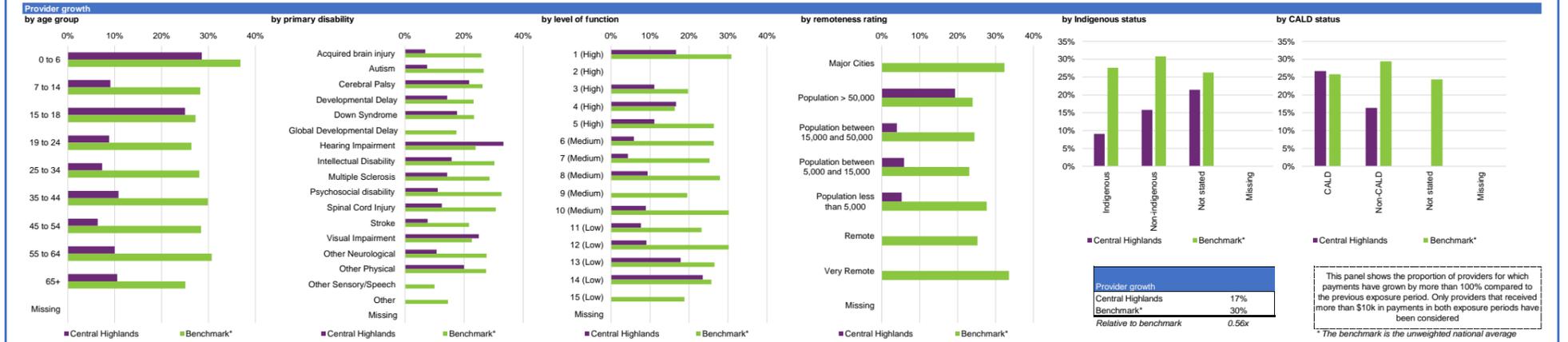
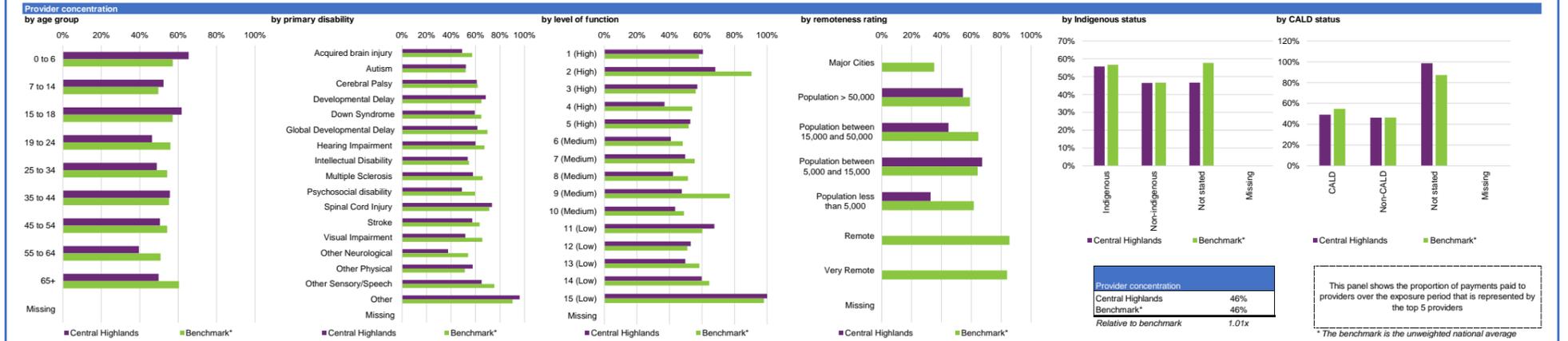
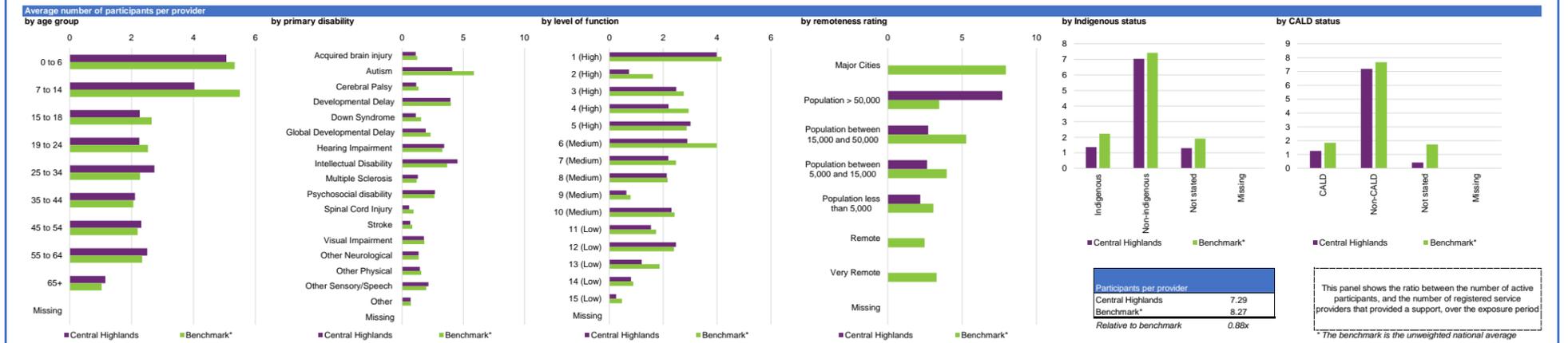
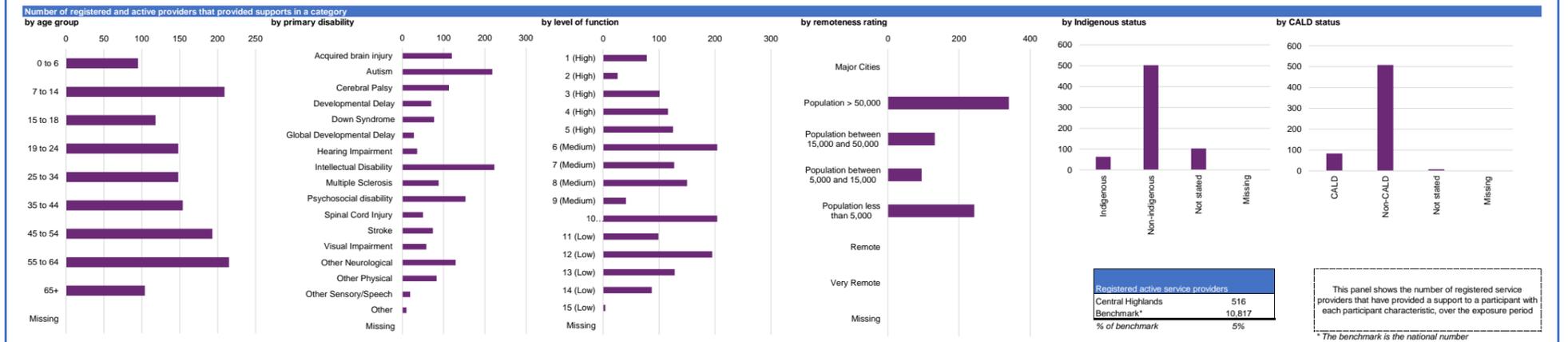


Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,117	85	36.7	82%	13%	0%	2.19	0.86	39%	50%	66%
Daily Activities	2,906	143	20.3	69%	12%	16%	43.97	34.32	78%	50%	66%
Community	2,958	112	26.4	71%	12%	7%	24.79	15.99	65%	49%	66%
Transport	1,735	49	35.4	69%	0%	0%	3.44	3.23	94%	44%	68%
Core total	3,259	245	13.3	65%	15%	6%	74.38	54.41	73%	50%	65%
Capacity Building											
Daily Activities	3,564	268	13.3	59%	18%	12%	12.16	6.61	54%	51%	66%
Employment	368	18	20.4	98%	0%	14%	2.39	1.78	74%	47%	69%
Social and Civic	319	27	11.8	78%	0%	0%	0.44	0.11	25%	50%	72%
Support Coordination	1,387	90	15.4	65%	15%	7%	3.16	2.07	66%	42%	67%
Capacity Building total	3,676	333	11.0	56%	16%	8%	20.44	11.90	58%	51%	66%
Capital											
Assistive Technology	672	52	12.9	93%	50%	25%	2.96	2.08	70%	55%	64%
Home Modifications	341	17	20.1	97%	0%	0%	1.51	1.05	69%	28%	69%
Capital total	862	64	13.5	90%	40%	20%	4.48	3.13	70%	45%	65%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,760	516	7.3	59%	17%	9%	99.29	69.50	70%	51%	65%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

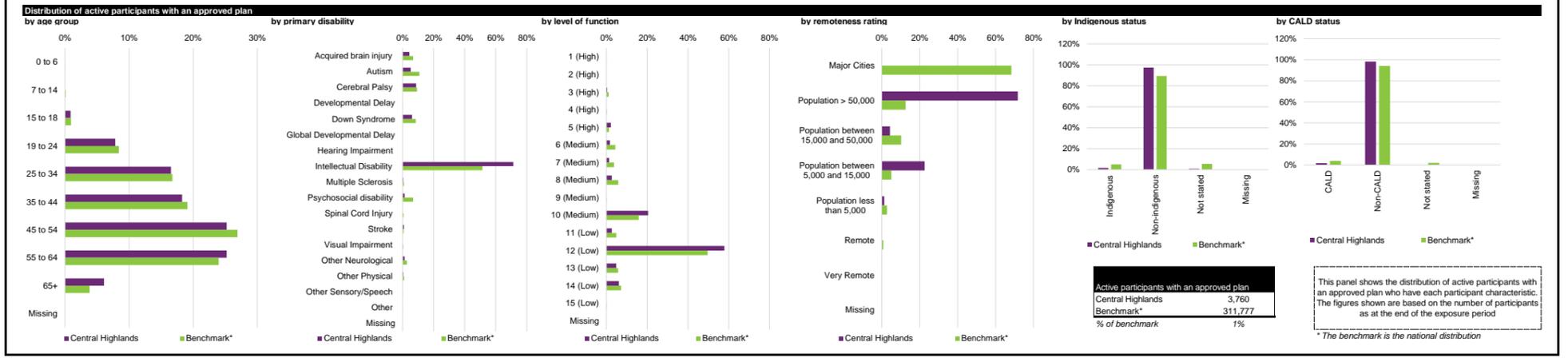
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

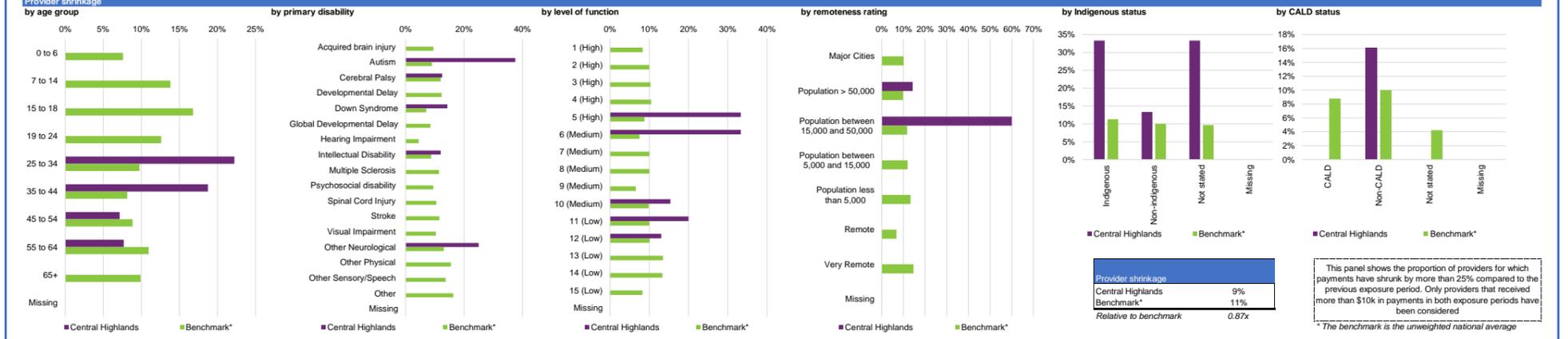
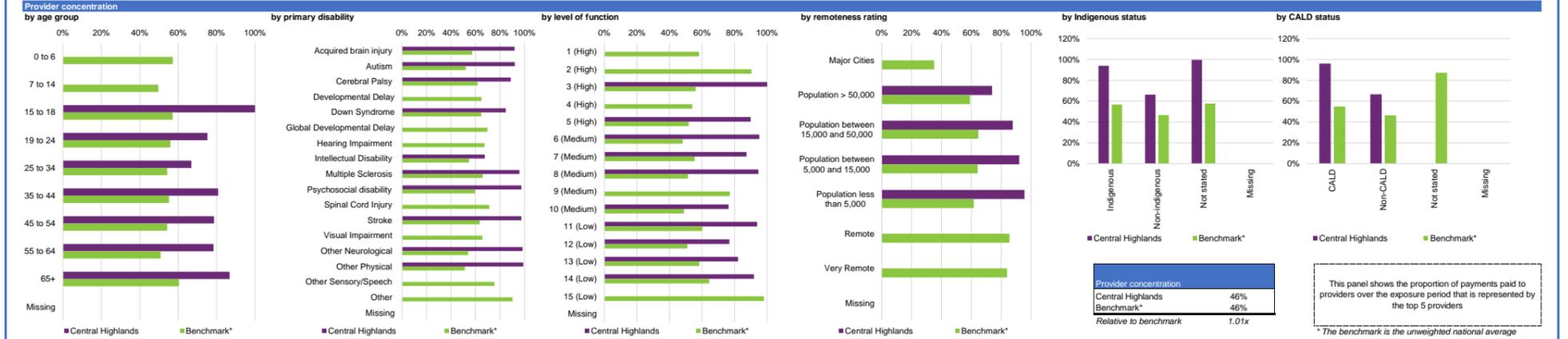
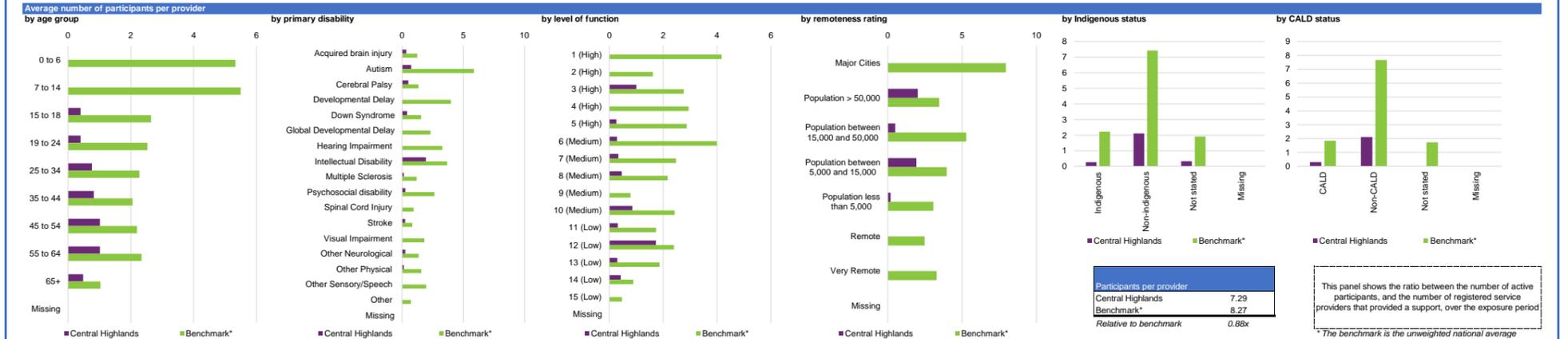
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	230	59	3.9	86%	20%	12%	28.16	26.30	93%	10%	69%
Consumables	229	20	11.5	97%	0%	0%	0.32	0.09	29%	10%	69%
Daily Activities	230	34	6.8	96%	17%	17%	21.40	21.18	99%	10%	69%
Community	230	34	6.8	85%	22%	6%	6.07	4.80	79%	10%	69%
Transport	229	17	13.5	96%	0%	0%	0.36	0.23	63%	10%	69%
Capacity Building	230	66	3.5	71%	0%	25%	1.83	1.00	54%	10%	69%
Daily Activities	216	41	5.3	71%	0%	20%	0.65	0.27	41%	10%	69%
Employment	31	3	10.3	100%	0%	0%	0.23	0.20	85%	23%	69%
Social and Civic	12	2	6.0	100%	0%	0%	0.01	0.00	8%	22%	67%
Support Coordination	229	31	7.4	84%	0%	33%	0.63	0.37	59%	10%	69%
Capital	218	12	18.2	99%	0%	0%	1.31	1.03	79%	10%	69%
Assistive Technology	71	8	8.9	100%	0%	0%	0.40	0.27	66%	9%	77%
Home Modifications	205	4	51.3	100%	0%	0%	0.91	0.76	84%	11%	69%
Capital total	218	12	18.2	99%	0%	0%	1.31	1.03	79%	10%	69%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	230	107	2.1	81%	13%	16%	31.30	28.33	90%	10%	69%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

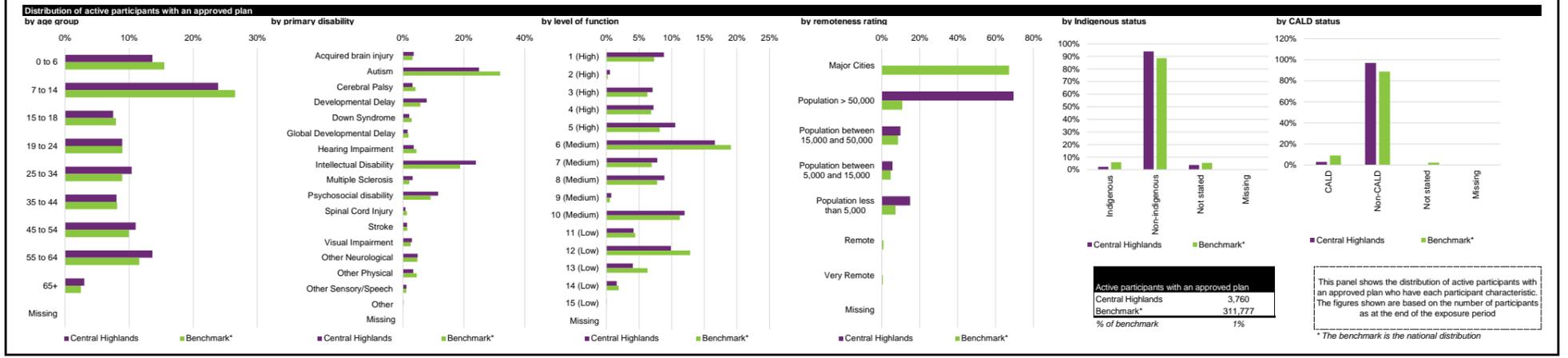
Indicator definitions

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- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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- Total plan budgets**: Value of supports committed in participant plans for the exposure period
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- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

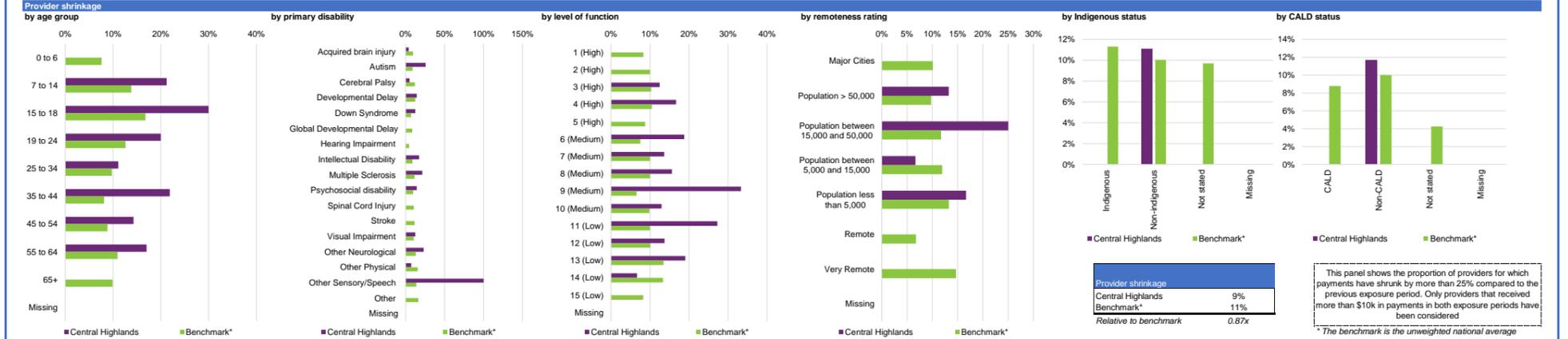
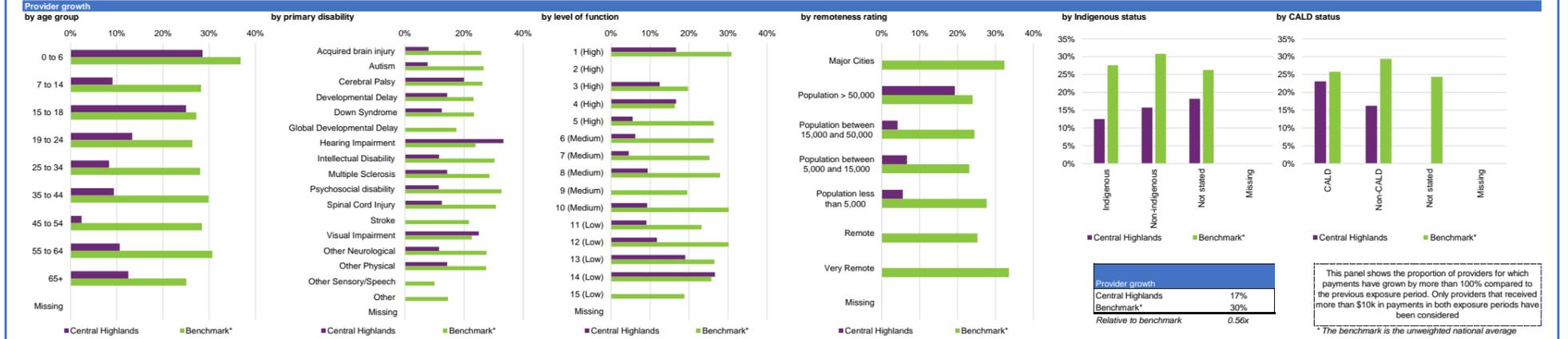
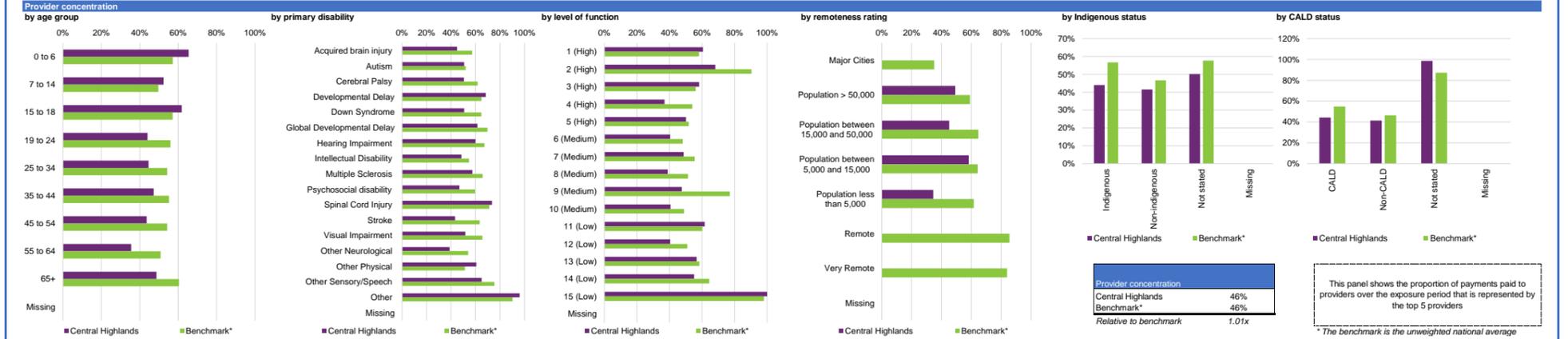
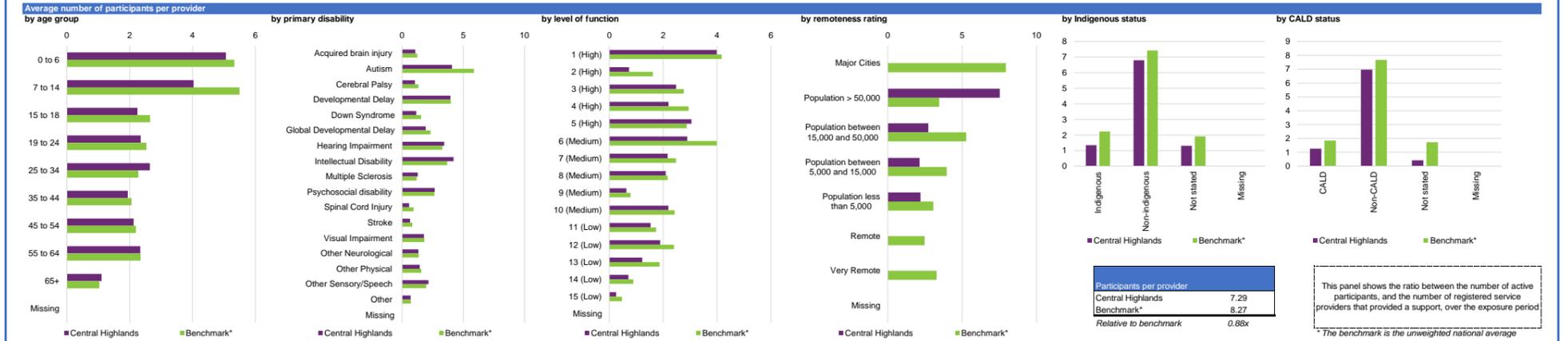
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,888	79	36.6	80%	14%	0%	1.87	0.77	41%	55%	65%
Daily Activities	2,676	135	19.8	65%	11%	22%	22.56	13.14	58%	54%	65%
Community	2,728	109	25.0	66%	12%	7%	18.72	11.19	60%	54%	66%
Transport	1,506	47	32.0	68%	0%	0%	3.07	3.01	98%	50%	68%
Core total	3,029	233	13.0	62%	15%	12%	46.22	28.11	61%	55%	65%
Capacity Building											
Daily Activities	3,348	268	12.5	59%	16%	12%	11.51	6.34	55%	55%	65%
Employment	337	18	18.7	98%	0%	14%	2.16	1.58	73%	50%	69%
Social and Civic	307	26	11.8	79%	0%	0%	0.43	0.11	26%	51%	72%
Support Coordination	1,158	89	13.0	63%	21%	8%	2.53	1.70	67%	49%	66%
Capacity Building total	3,446	332	10.4	55%	16%	11%	18.60	10.90	59%	55%	65%
Capital											
Assistive Technology	601	50	12.0	93%	67%	0%	2.56	1.82	71%	62%	62%
Home Modifications	136	14	9.7	99%	0%	0%	0.61	0.29	47%	59%	69%
Capital total	644	59	10.9	91%	67%	0%	3.17	2.10	66%	61%	63%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,530	501	7.0	56%	17%	12%	67.99	41.17	61%	56%	64%

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