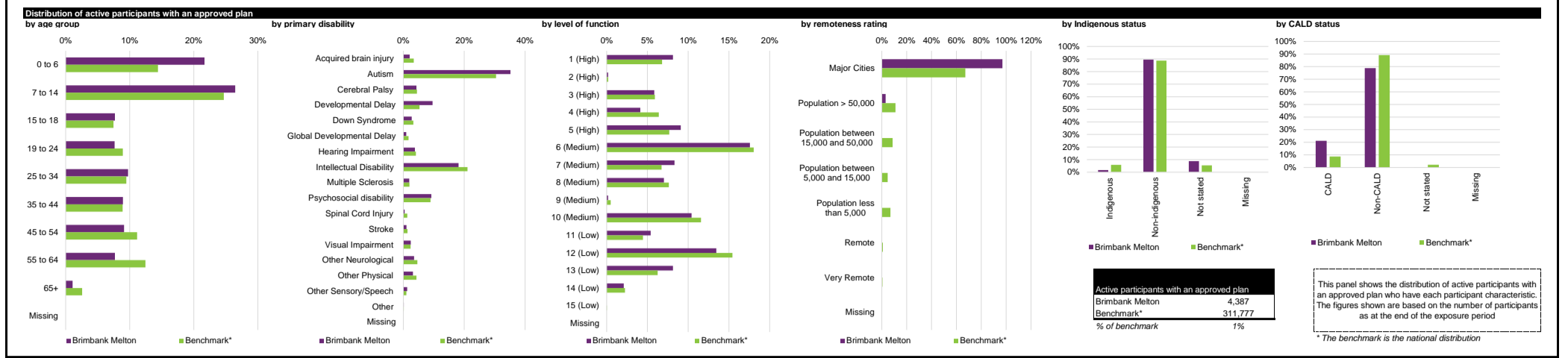
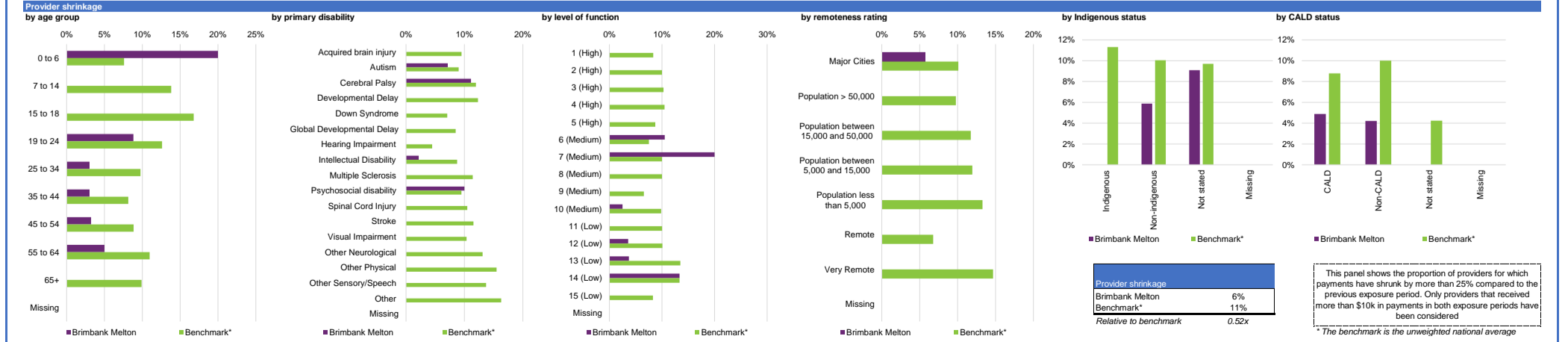
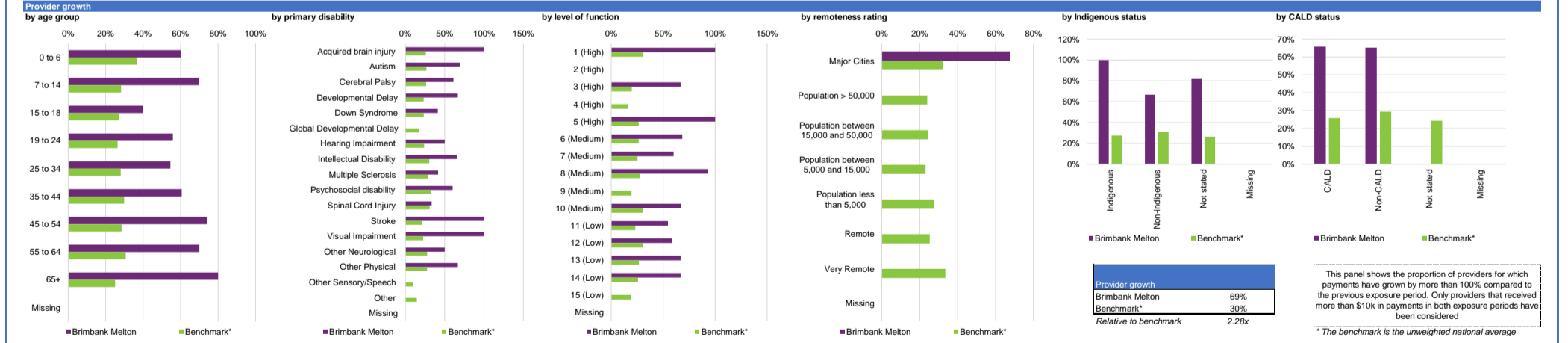
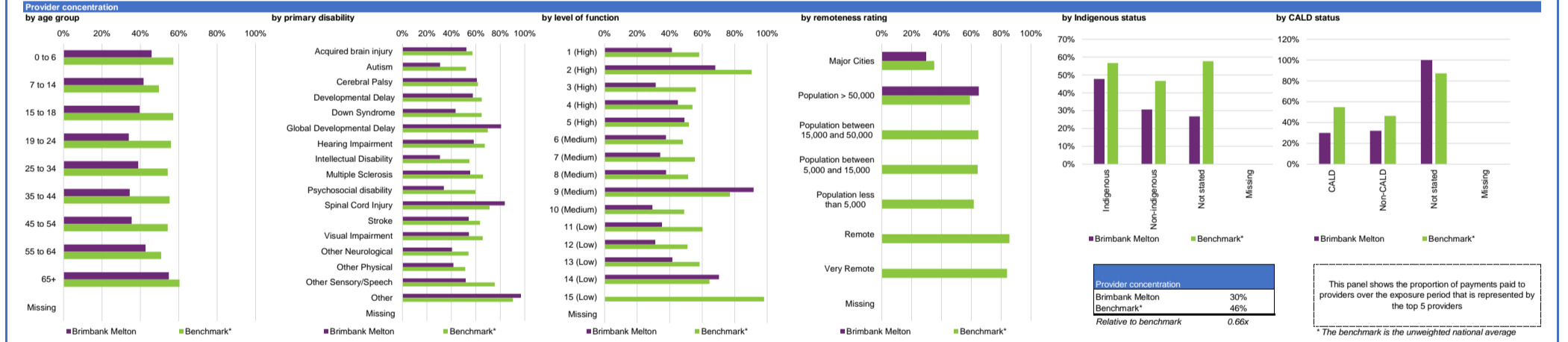
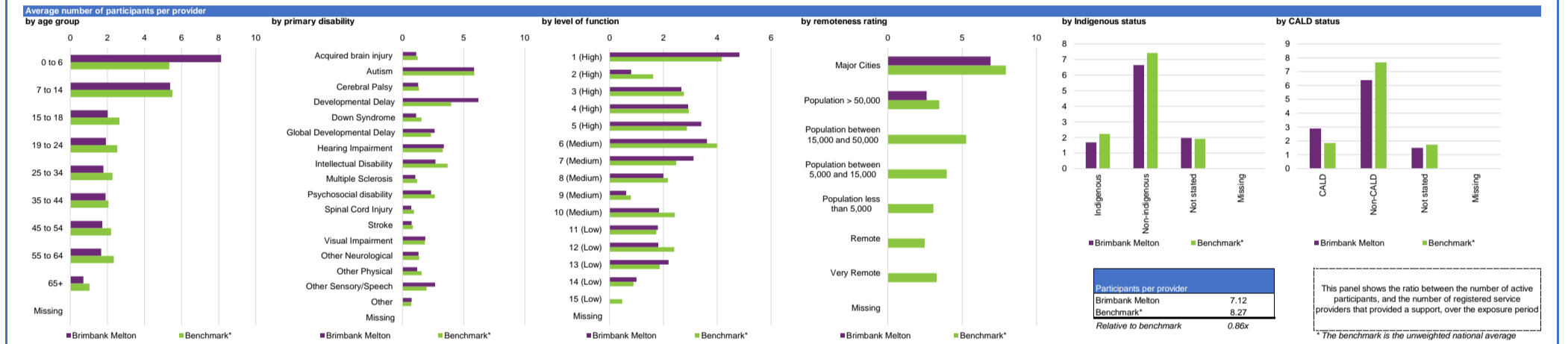


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	3,638	121	30.1	63%	100%	0%	3.14	1.26	40%	46%	59%
Daily Activities	3,023	222	13.6	60%	60%	7%	45.05	33.56	74%	46%	59%
Community	3,099	170	18.2	56%	56%	10%	25.98	13.71	53%	45%	58%
Transport	1,808	45	40.2	72%	0%	0%	3.51	3.33	95%	43%	57%
<b>Core total</b>	<b>3,850</b>	<b>338</b>	<b>11.4</b>	<b>52%</b>	<b>66%</b>	<b>8%</b>	<b>77.68</b>	<b>51.86</b>	<b>67%</b>	<b>47%</b>	<b>59%</b>
<b>Capacity Building</b>											
Daily Activities	4,309	281	15.3	53%	75%	0%	17.93	8.02	45%	46%	57%
Employment	279	27	10.3	85%	60%	20%	1.23	0.48	39%	58%	47%
Social and Civic	927	56	16.6	68%	100%	0%	1.57	0.37	24%	47%	57%
Support Coordination	1,755	140	12.5	45%	48%	0%	3.57	2.21	62%	42%	56%
<b>Capacity Building total</b>	<b>4,352</b>	<b>398</b>	<b>10.9</b>	<b>43%</b>	<b>72%</b>	<b>2%</b>	<b>27.86</b>	<b>12.72</b>	<b>46%</b>	<b>47%</b>	<b>58%</b>
<b>Capital</b>											
Assistive Technology	568	61	9.3	79%	75%	0%	1.96	1.65	84%	56%	69%
Home Modifications	232	12	19.3	99%	0%	0%	0.77	0.55	72%	29%	73%
<b>Capital total</b>	<b>692</b>	<b>67</b>	<b>10.3</b>	<b>75%</b>	<b>75%</b>	<b>0%</b>	<b>2.73</b>	<b>2.20</b>	<b>81%</b>	<b>49%</b>	<b>67%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>4,387</b>	<b>616</b>	<b>7.1</b>	<b>45%</b>	<b>69%</b>	<b>6%</b>	<b>108.29</b>	<b>66.80</b>	<b>62%</b>	<b>47%</b>	<b>58%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

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**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

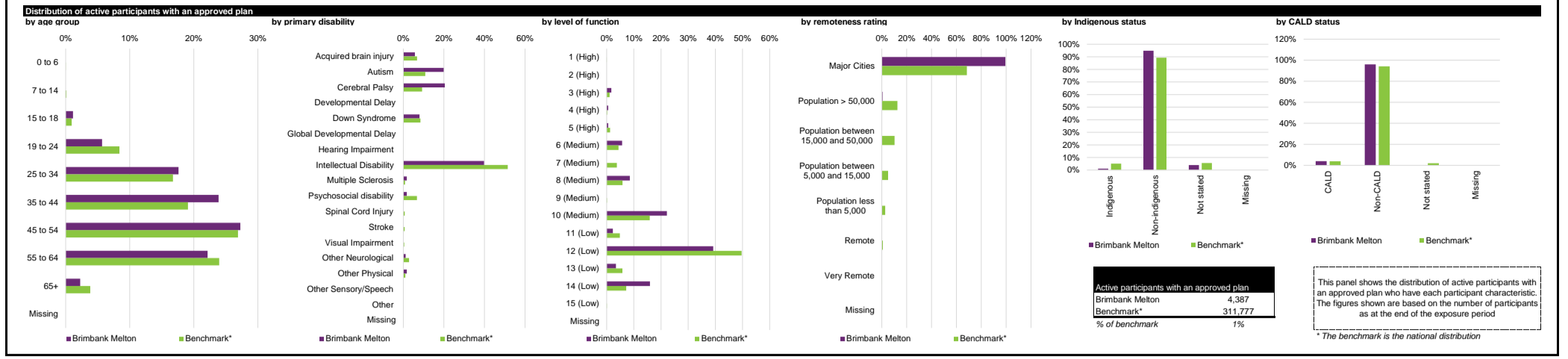
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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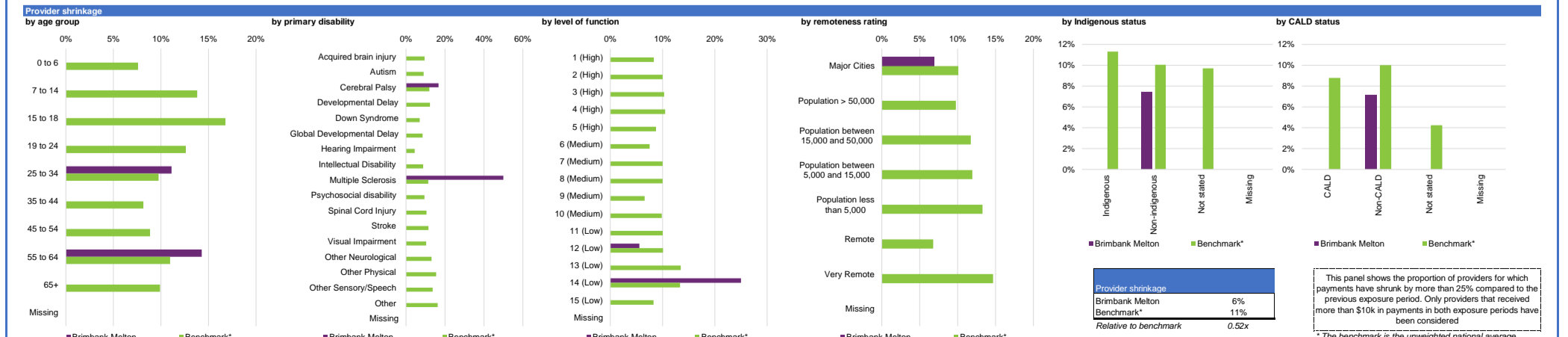
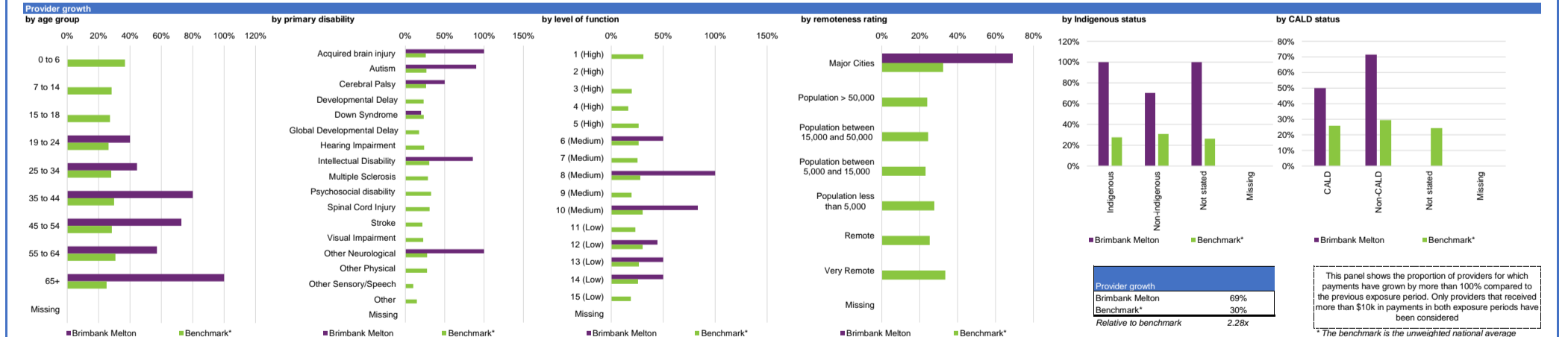
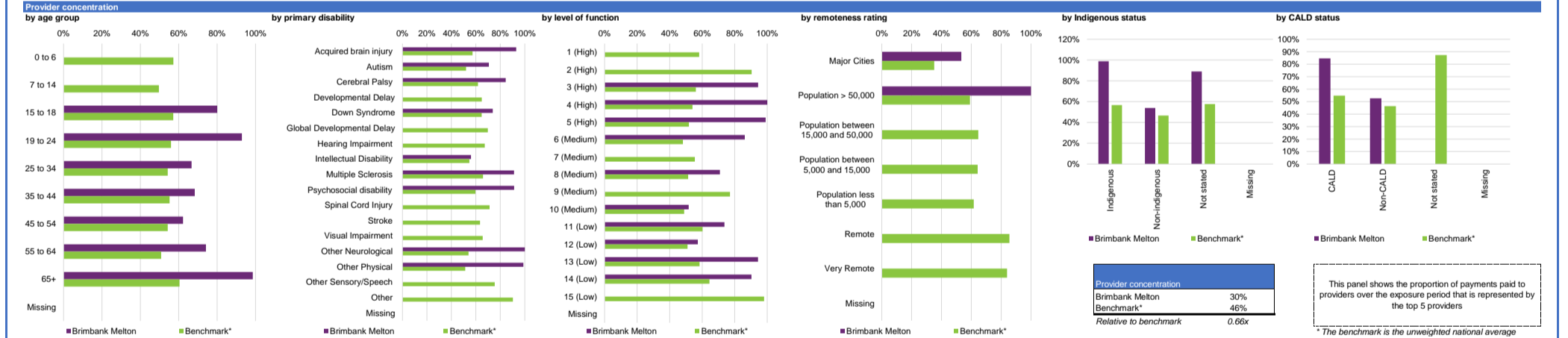
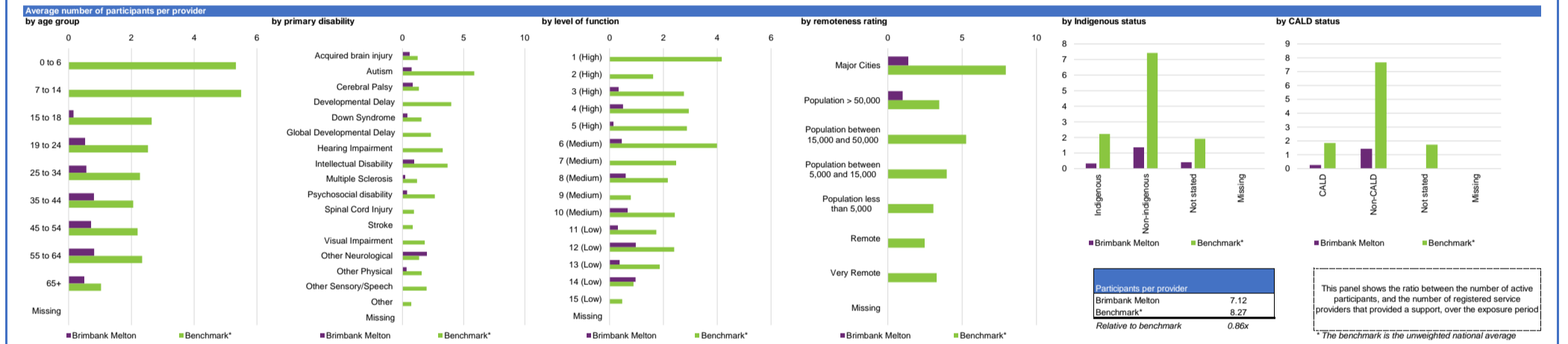
*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.*

*For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>	176	71	2.5	75%	67%	7%	21.04	18.03	86%	12%	58%
Consumables	173	21	8.2	84%	0%	0%	0.29	0.07	23%	11%	58%
Daily Activities	176	37	4.8	93%	73%	9%	15.78	15.22	96%	12%	58%
Community	176	45	3.9	70%	68%	5%	4.71	2.64	56%	12%	58%
Transport	174	14	12.4	93%	0%	0%	0.25	0.11	42%	12%	58%
<b>Capacity Building</b>	176	81	2.2	47%	50%	0%	1.54	0.65	42%	12%	58%
Daily Activities	176	38	4.6	66%	0%	0%	0.60	0.18	30%	12%	58%
Employment	6	2	3.0	100%	0%	0%	0.02	0.01	69%	33%	100%
Social and Civic	17	3	5.7	100%	0%	0%	0.04	0.01	18%	24%	100%
Support Coordination	175	38	4.6	71%	50%	0%	0.52	0.31	60%	12%	58%
<b>Capital</b>	158	9	17.6	100%	0%	0%	0.78	0.59	76%	12%	50%
Assistive Technology	54	7	7.7	100%	0%	0%	0.12	0.11	91%	8%	67%
Home Modifications	155	2	77.5	100%	0%	0%	0.65	0.48	73%	13%	50%
<b>Missing</b>	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	176	127	1.4	71%	69%	7%	23.36	19.27	83%	12%	58%

*Note: Only the major support categories are shown.*

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**Indicator definitions**

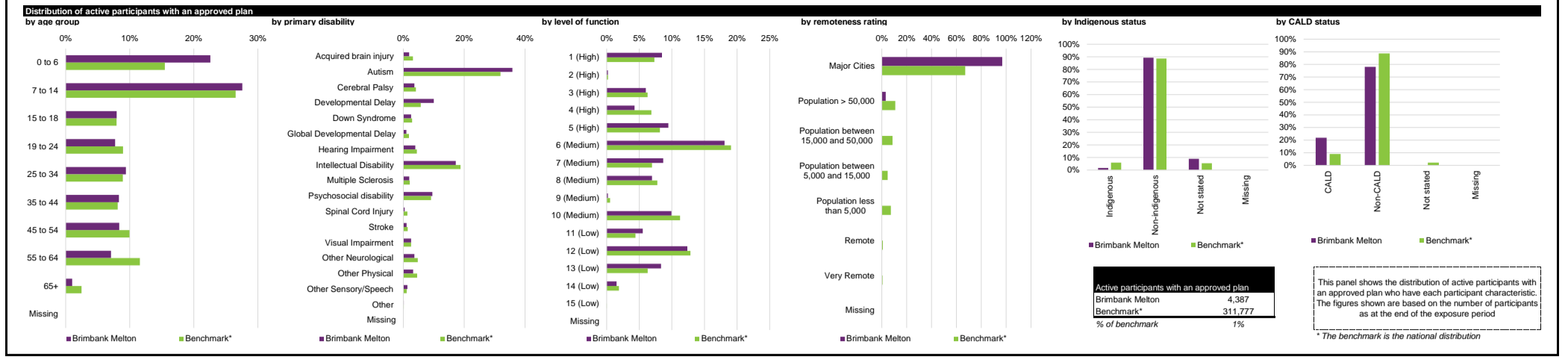
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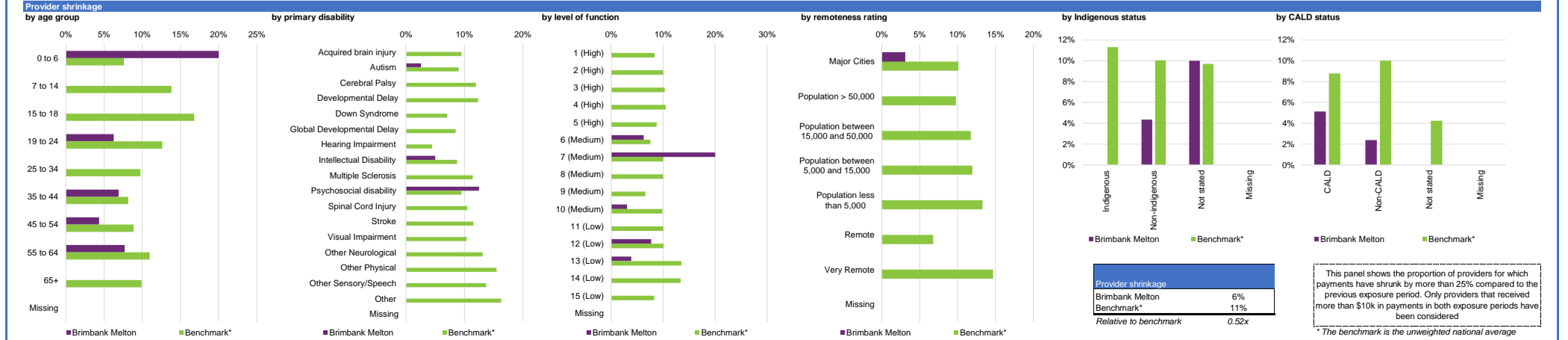
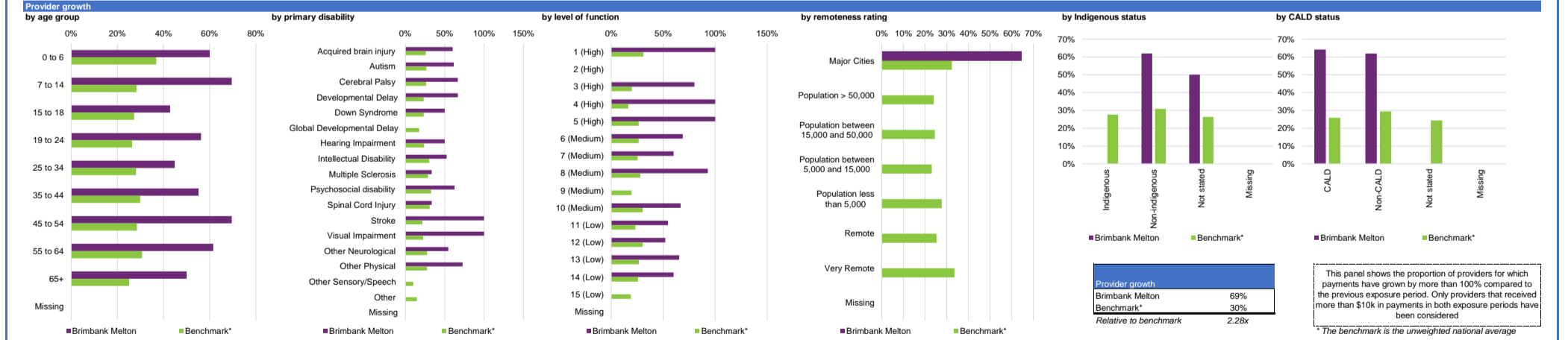
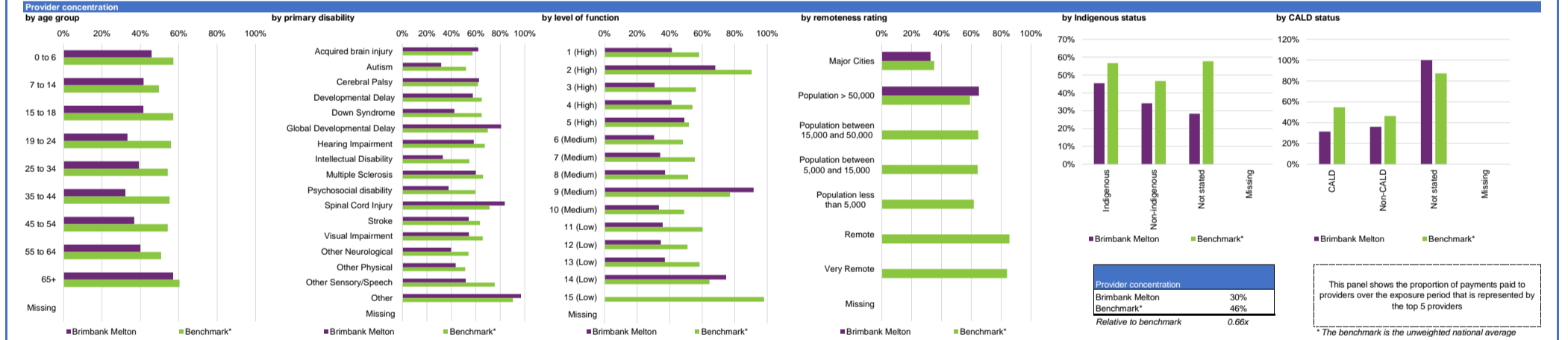
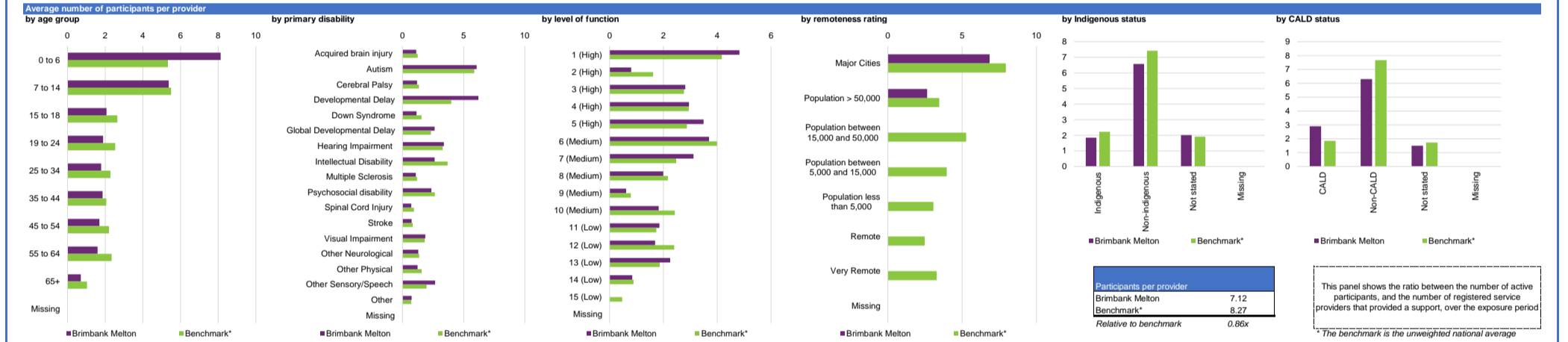
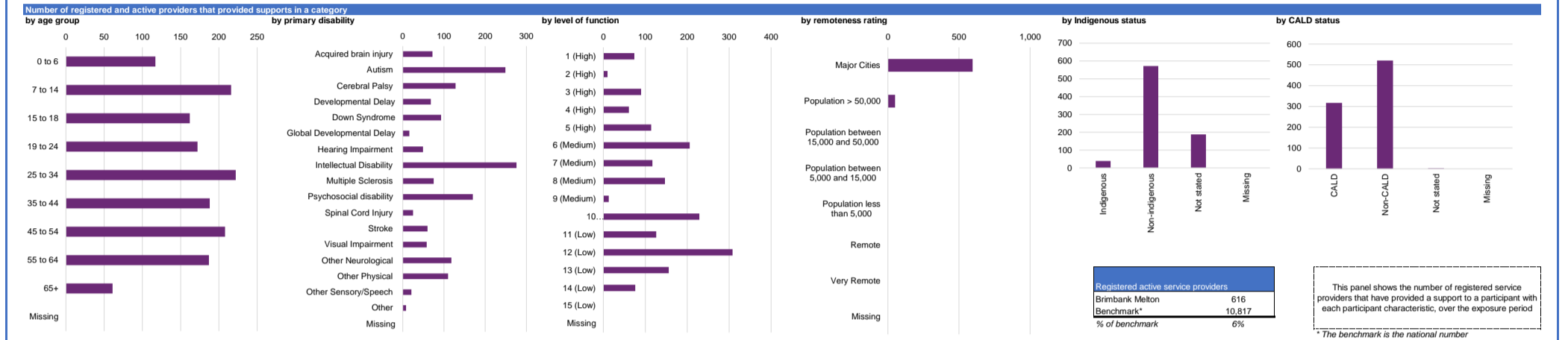
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	3,465	118	29.4	64%	75%	0%	2.84	1.19	42%	50%	59%
Daily Activities	2,847	211	13.5	59%	51%	5%	29.27	18.34	63%	49%	59%
Community	2,923	167	17.5	56%	54%	6%	21.27	11.07	52%	49%	58%
Transport	1,634	41	39.9	78%	0%	0%	3.26	3.23	99%	47%	57%
<b>Core total</b>	<b>3,674</b>	<b>325</b>	<b>11.3</b>	<b>52%</b>	<b>60%</b>	<b>6%</b>	<b>56.64</b>	<b>33.83</b>	<b>60%</b>	<b>50%</b>	<b>59%</b>
<b>Capacity Building</b>											
Daily Activities	4,133	275	15.0	53%	75%	0%	17.33	7.84	45%	49%	57%
Employment	273	27	10.1	85%	60%	20%	1.21	0.47	39%	58%	44%
Social and Civic	910	54	16.9	70%	100%	0%	1.52	0.36	24%	48%	55%
Support Coordination	1,580	138	11.4	45%	33%	7%	3.05	1.90	62%	46%	56%
<b>Capacity Building total</b>	<b>4,176</b>	<b>388</b>	<b>10.8</b>	<b>44%</b>	<b>69%</b>	<b>2%</b>	<b>26.32</b>	<b>12.07</b>	<b>46%</b>	<b>50%</b>	<b>58%</b>
<b>Capital</b>											
Assistive Technology	514	59	8.7	77%	75%	0%	1.84	1.54	84%	63%	69%
Home Modifications	77	10	7.7	100%	0%	0%	0.11	0.07	64%	69%	89%
<b>Capital total</b>	<b>534</b>	<b>63</b>	<b>8.5</b>	<b>74%</b>	<b>75%</b>	<b>0%</b>	<b>1.95</b>	<b>1.61</b>	<b>83%</b>	<b>64%</b>	<b>69%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>4,211</b>	<b>597</b>	<b>7.1</b>	<b>46%</b>	<b>65%</b>	<b>3%</b>	<b>84.93</b>	<b>47.53</b>	<b>56%</b>	<b>50%</b>	<b>58%</b>

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