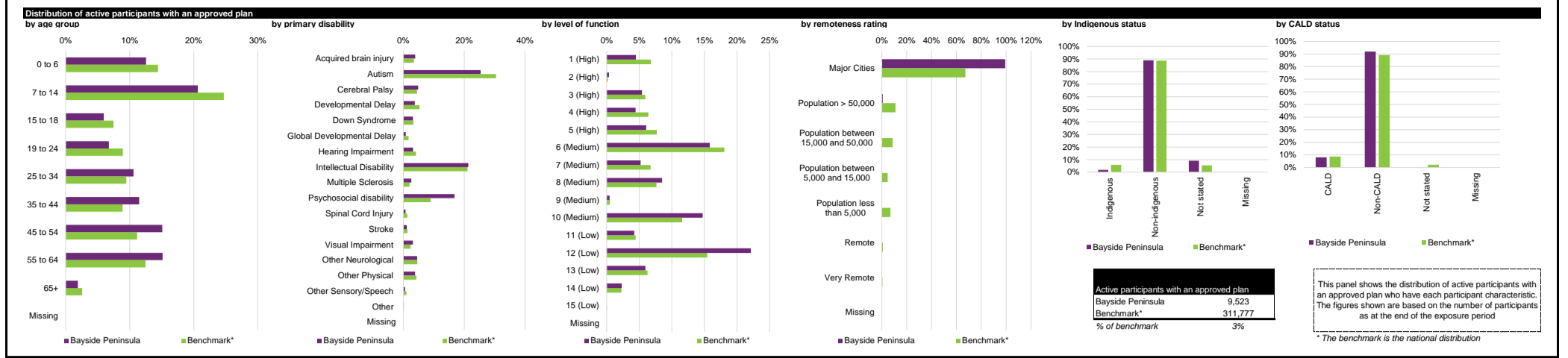
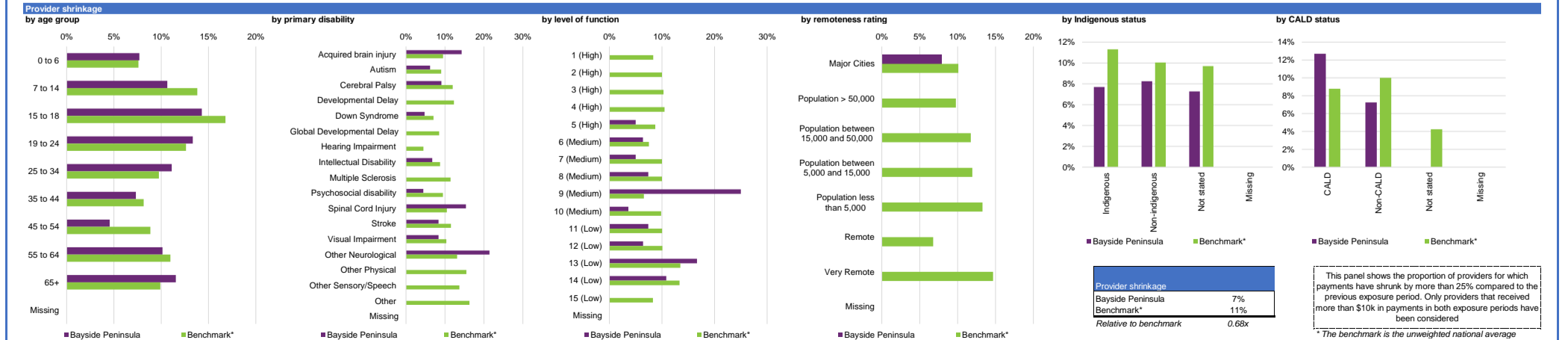
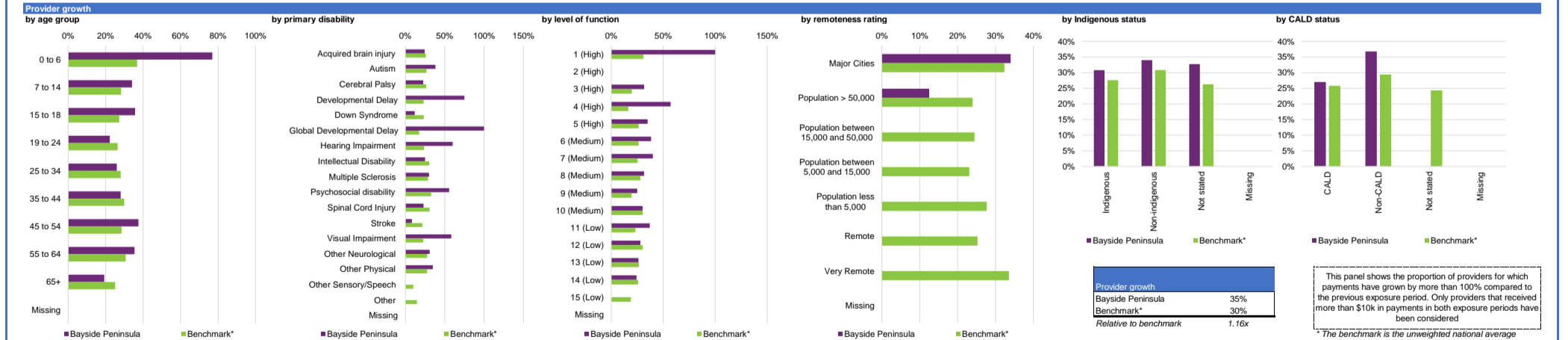
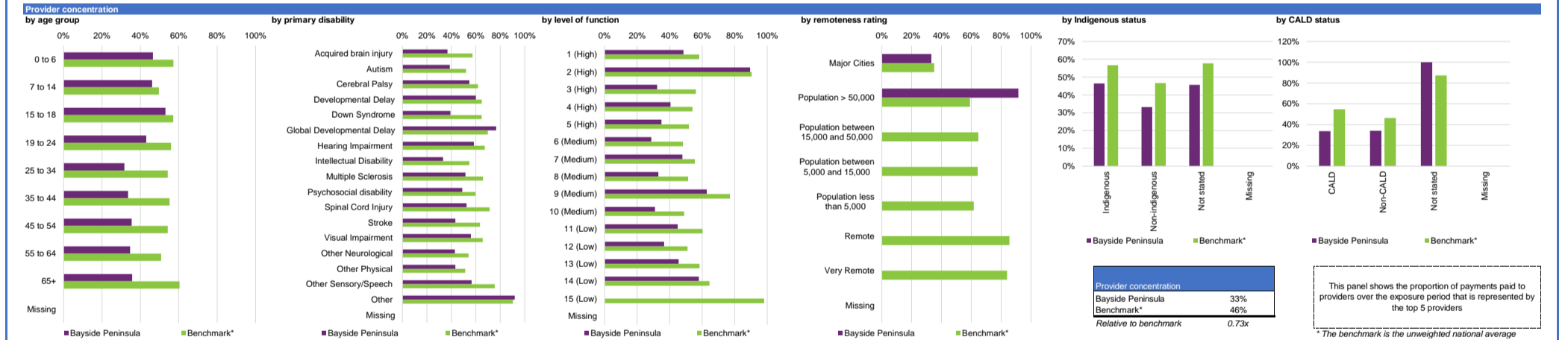
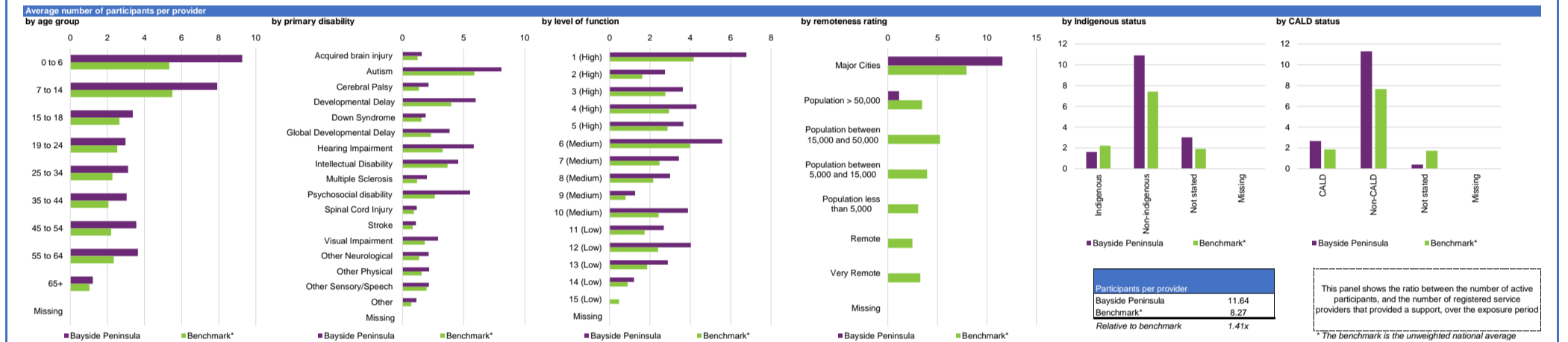


Participant profile



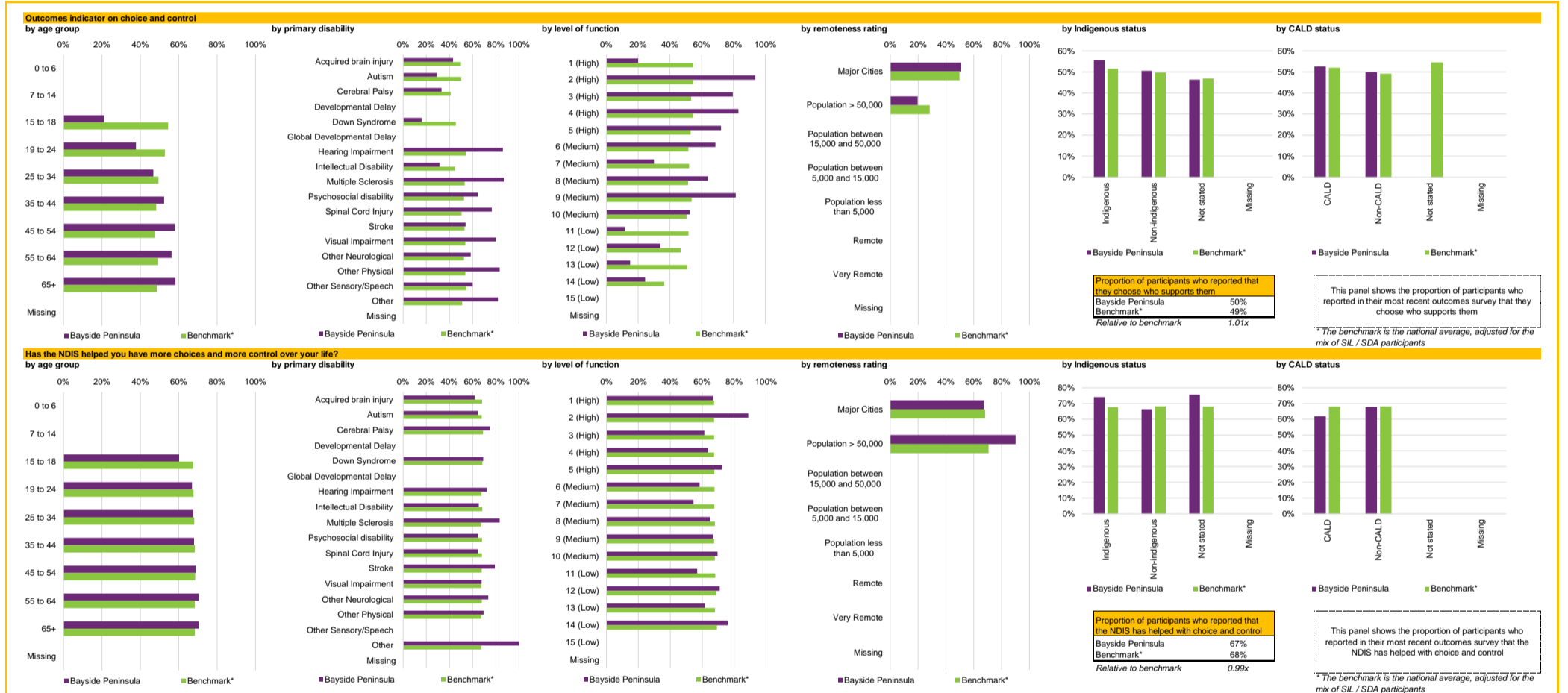
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	8,233	153	53.8	69%	41%	0%	8.01	3.25	41%	48%	69%
Daily Activities	7,254	288	25.2	59%	30%	20%	155.62	119.35	77%	48%	68%
Community	7,817	218	35.9	59%	31%	2%	84.03	41.77	50%	47%	68%
Transport	4,817	61	79.0	73%	0%	25%	9.23	8.76	95%	44%	70%
<b>Core total</b>	<b>9,156</b>	<b>414</b>	<b>22.1</b>	<b>55%</b>	<b>30%</b>	<b>8%</b>	<b>256.88</b>	<b>173.13</b>	<b>67%</b>	<b>50%</b>	<b>68%</b>
<b>Capacity Building</b>											
Daily Activities	9,076	375	24.2	62%	50%	4%	40.54	21.25	52%	49%	68%
Employment	596	44	13.5	70%	19%	0%	3.45	2.40	69%	47%	64%
Social and Civic	1,869	81	23.1	62%	60%	0%	5.14	1.15	22%	57%	63%
Support Coordination	5,083	197	25.8	36%	40%	7%	11.62	6.88	59%	46%	66%
<b>Capacity Building total</b>	<b>9,376</b>	<b>523</b>	<b>17.9</b>	<b>43%</b>	<b>40%</b>	<b>5%</b>	<b>69.41</b>	<b>36.36</b>	<b>52%</b>	<b>49%</b>	<b>68%</b>
<b>Capital</b>											
Assistive Technology	2,232	133	16.8	65%	48%	14%	8.52	5.02	59%	52%	73%
Home Modifications	1,113	41	27.1	79%	27%	18%	3.76	2.44	65%	32%	70%
<b>Capital total</b>	<b>2,715</b>	<b>157</b>	<b>17.3</b>	<b>58%</b>	<b>38%</b>	<b>16%</b>	<b>12.27</b>	<b>7.47</b>	<b>61%</b>	<b>45%</b>	<b>72%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>9,523</b>	<b>818</b>	<b>11.6</b>	<b>50%</b>	<b>35%</b>	<b>7%</b>	<b>338.59</b>	<b>217.01</b>	<b>64%</b>	<b>50%</b>	<b>67%</b>

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Indicator definitions**

**Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider**: Ratio between the number of active participants and the number of registered service providers

**Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets**: Value of supports committed in participant plans for the exposure period

**Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation**: Ratio between payments and total plan budgets

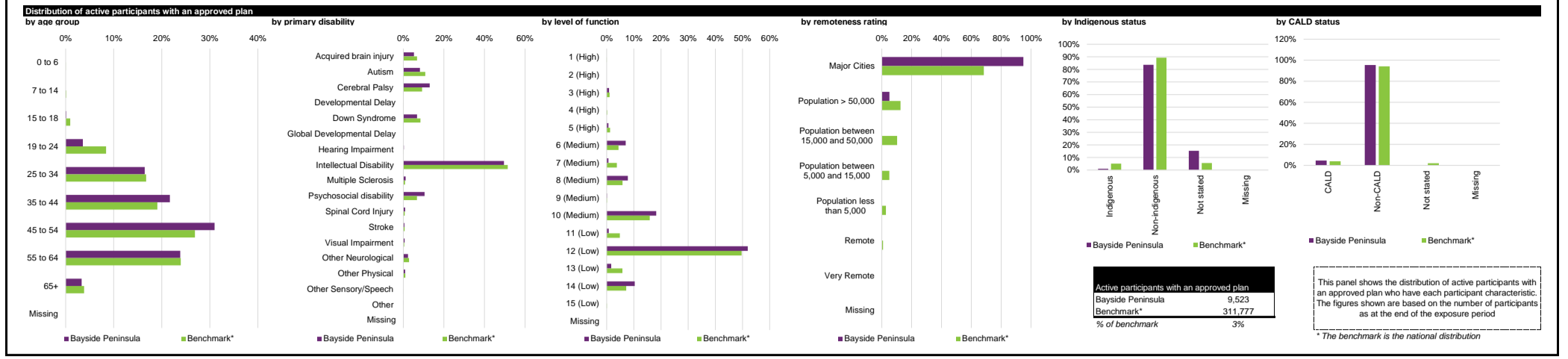
**Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

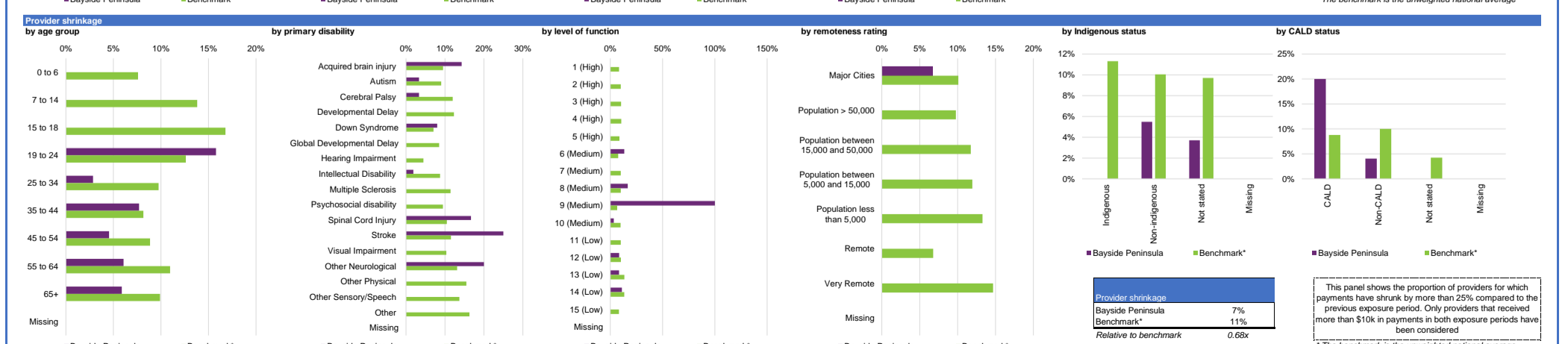
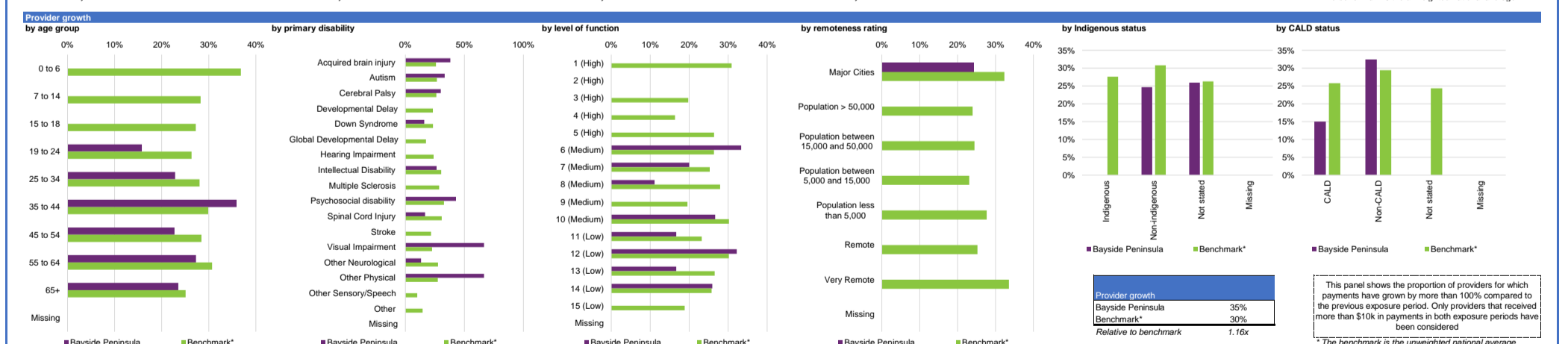
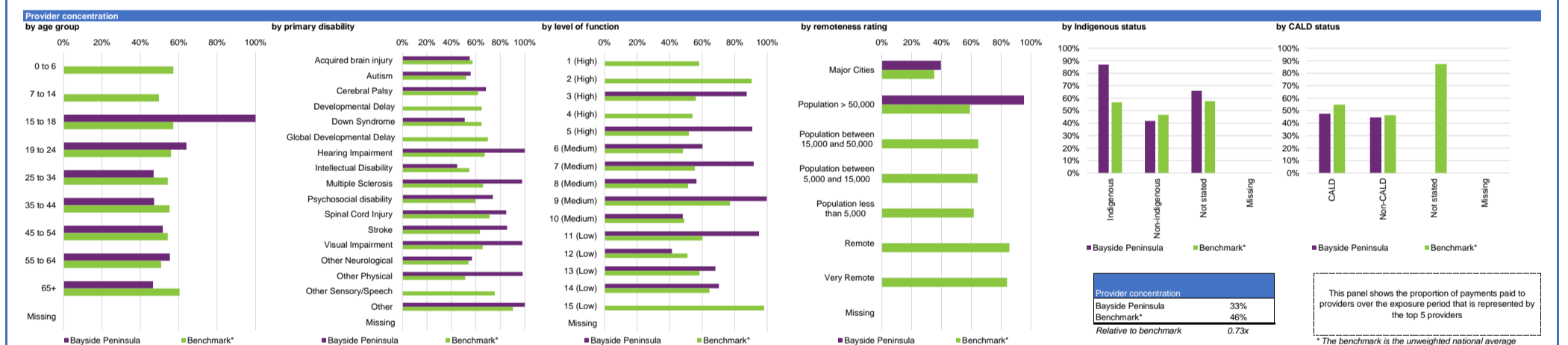
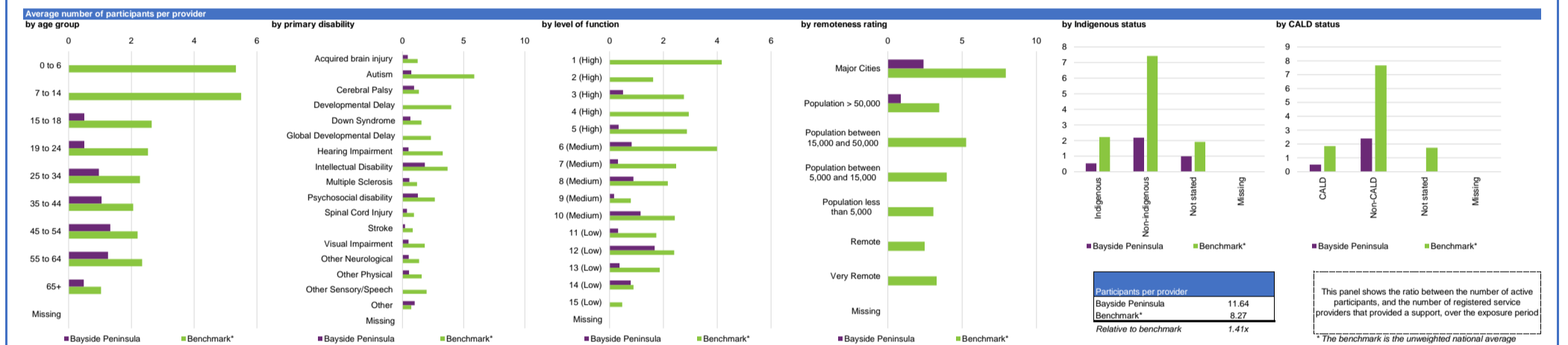
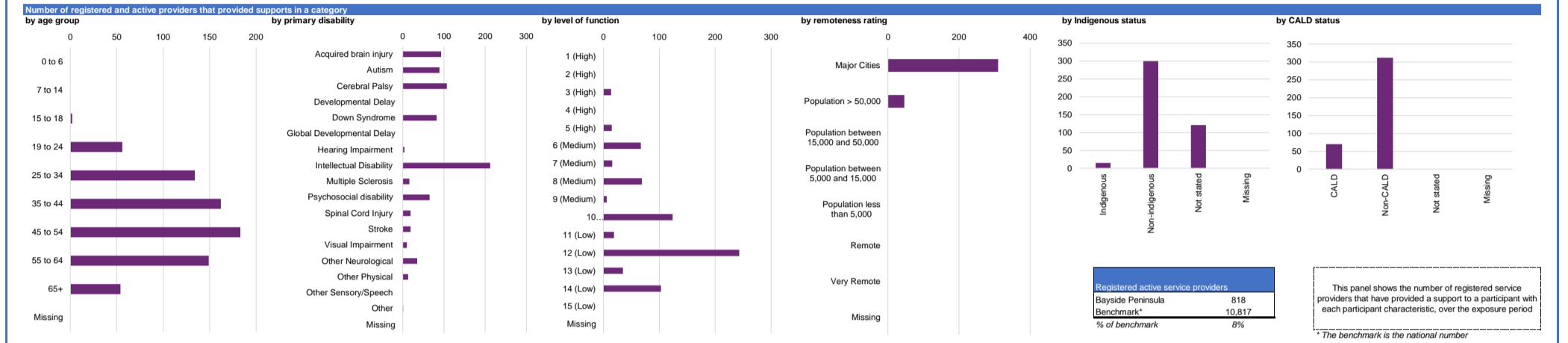
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
 The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
 For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	738	66	11.2	76%	50%	0%	1.18	0.35	30%	17%	70%
Daily Activities	784	87	9.0	73%	25%	16%	72.11	65.02	90%	19%	71%
Community	782	108	7.2	60%	27%	2%	20.40	12.40	61%	19%	71%
Transport	738	37	19.9	70%	0%	100%	1.18	0.64	55%	16%	70%
<b>Core total</b>	<b>784</b>	<b>177</b>	<b>4.4</b>	<b>63%</b>	<b>25%</b>	<b>7%</b>	<b>94.86</b>	<b>78.42</b>	<b>83%</b>	<b>19%</b>	<b>71%</b>
<b>Capacity Building</b>											
Daily Activities	722	121	6.0	57%	56%	0%	2.41	1.14	47%	18%	71%
Employment	47	16	2.9	89%	0%	0%	0.25	0.20	79%	21%	57%
Social and Civic	53	17	3.1	97%	0%	0%	0.19	0.05	26%	40%	91%
Support Coordination	769	88	8.7	46%	21%	11%	1.95	1.05	54%	19%	70%
<b>Capacity Building total</b>	<b>778</b>	<b>195</b>	<b>4.0</b>	<b>43%</b>	<b>26%</b>	<b>5%</b>	<b>6.35</b>	<b>3.04</b>	<b>48%</b>	<b>19%</b>	<b>71%</b>
<b>Capital</b>											
Assistive Technology	289	41	7.0	90%	0%	0%	1.14	0.46	41%	14%	68%
Home Modifications	665	15	44.3	95%	22%	22%	2.86	2.15	75%	15%	68%
<b>Capital total</b>	<b>684</b>	<b>53</b>	<b>12.9</b>	<b>78%</b>	<b>20%</b>	<b>20%</b>	<b>4.01</b>	<b>2.62</b>	<b>65%</b>	<b>15%</b>	<b>69%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>784</b>	<b>319</b>	<b>2.5</b>	<b>60%</b>	<b>25%</b>	<b>5%</b>	<b>105.23</b>	<b>84.08</b>	<b>80%</b>	<b>19%</b>	<b>71%</b>

Note: Only the major support categories are shown.

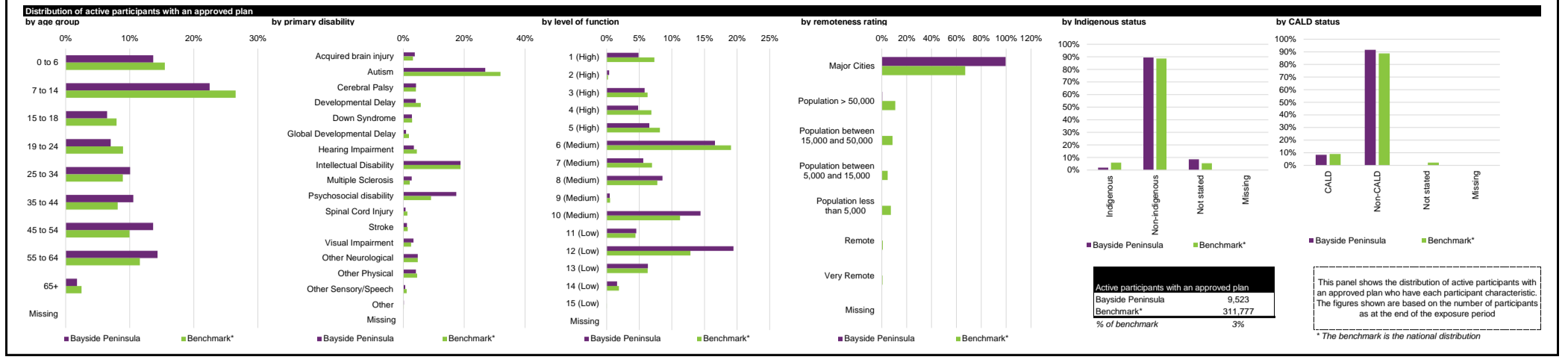
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Indicator definitions

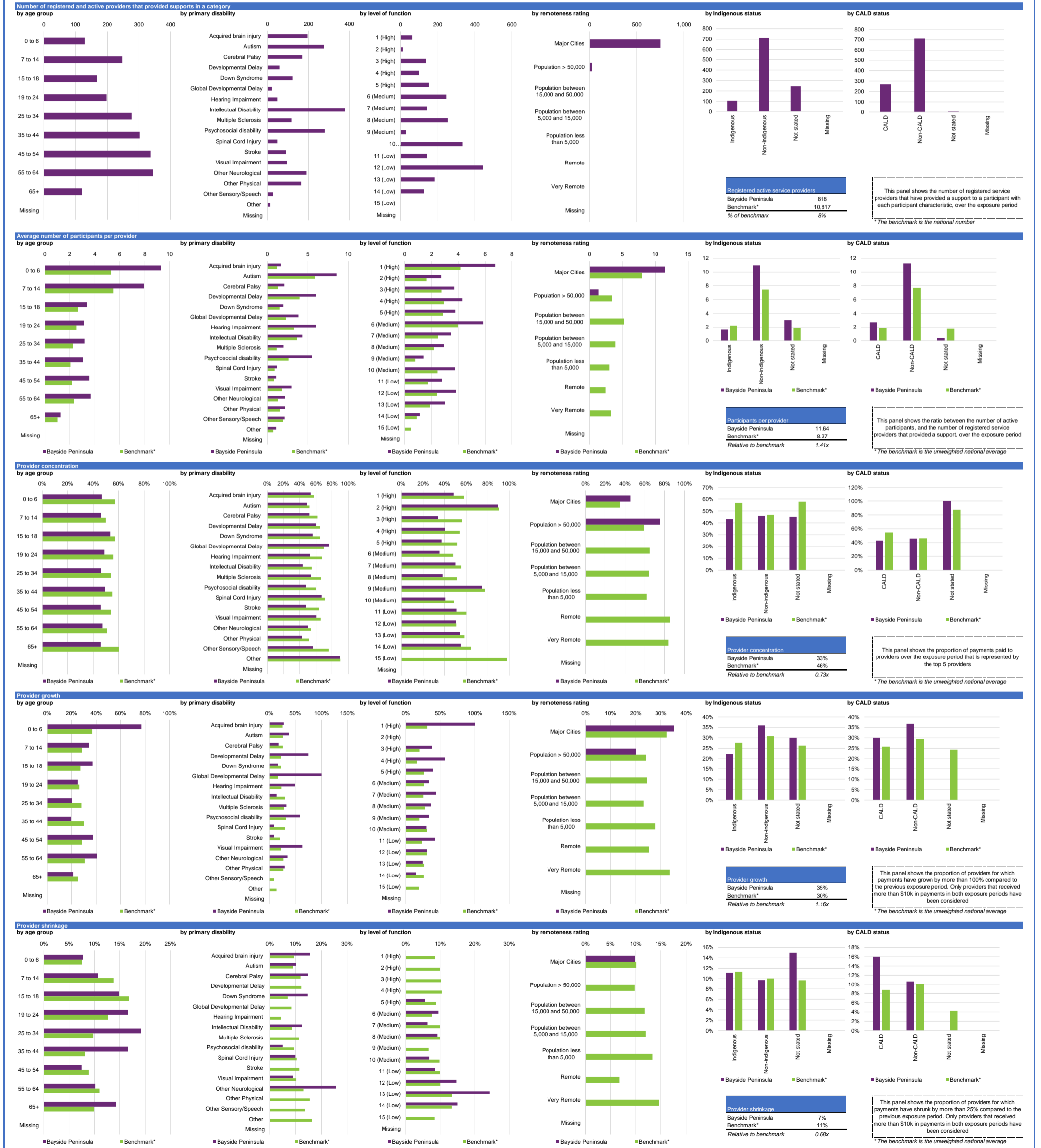
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<b>Utilisation</b>	Ratio between payments and total plan budgets
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

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<b>Core</b>											
Consumables	7,495	139	53.9	70%	33%	0%	6.82	2.90	42%	53%	69%
Daily Activities	6,470	265	24.4	76%	29%	31%	83.51	54.33	65%	53%	68%
Community	7,035	201	35.0	66%	29%	10%	63.64	29.37	46%	52%	68%
Transport	4,079	44	92.7	82%	0%	0%	8.05	8.12	101%	49%	70%
<b>Core total</b>	<b>8,372</b>	<b>378</b>	<b>22.1</b>	<b>69%</b>	<b>28%</b>	<b>19%</b>	<b>162.02</b>	<b>94.71</b>	<b>58%</b>	<b>54%</b>	<b>67%</b>
<b>Capacity Building</b>											
Daily Activities	8,354	342	24.4	63%	52%	4%	38.13	20.11	53%	54%	68%
Employment	549	42	13.1	72%	20%	0%	3.19	2.20	69%	50%	64%
Social and Civic	1,816	76	23.9	61%	75%	0%	4.95	1.10	22%	57%	62%
Support Coordination	4,314	191	22.6	40%	43%	3%	9.68	5.83	60%	52%	66%
<b>Capacity Building total</b>	<b>8,598</b>	<b>487</b>	<b>17.7</b>	<b>44%</b>	<b>41%</b>	<b>3%</b>	<b>63.05</b>	<b>33.32</b>	<b>53%</b>	<b>54%</b>	<b>67%</b>
<b>Capital</b>											
Assistive Technology	1,943	123	15.8	64%	52%	10%	7.37	4.56	62%	60%	74%
Home Modifications	448	28	16.0	87%	50%	0%	0.89	0.29	32%	63%	71%
<b>Capital total</b>	<b>2,031</b>	<b>137</b>	<b>14.8</b>	<b>62%</b>	<b>52%</b>	<b>9%</b>	<b>8.27</b>	<b>4.85</b>	<b>59%</b>	<b>59%</b>	<b>73%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>8,739</b>	<b>754</b>	<b>11.6</b>	<b>59%</b>	<b>35%</b>	<b>9%</b>	<b>233.36</b>	<b>132.93</b>	<b>57%</b>	<b>55%</b>	<b>67%</b>

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