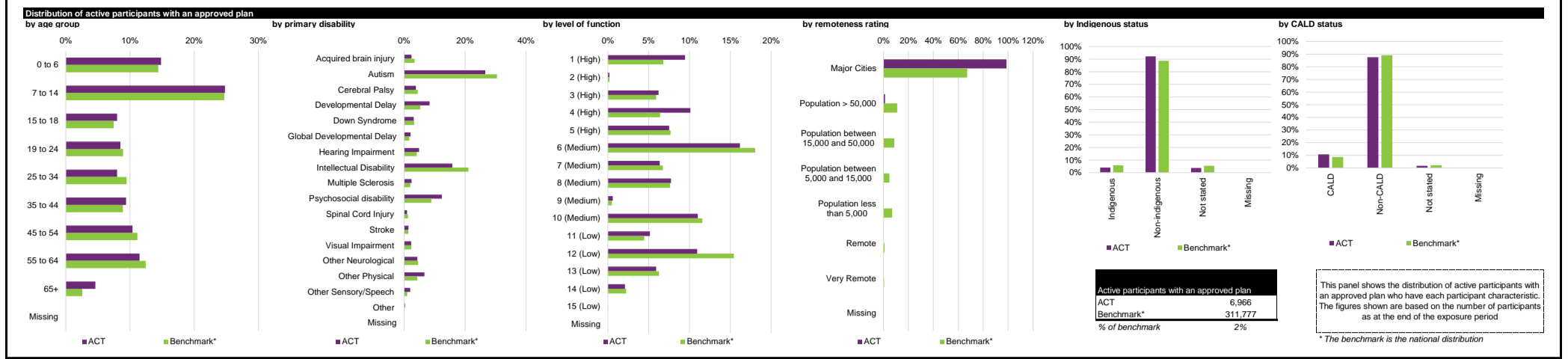
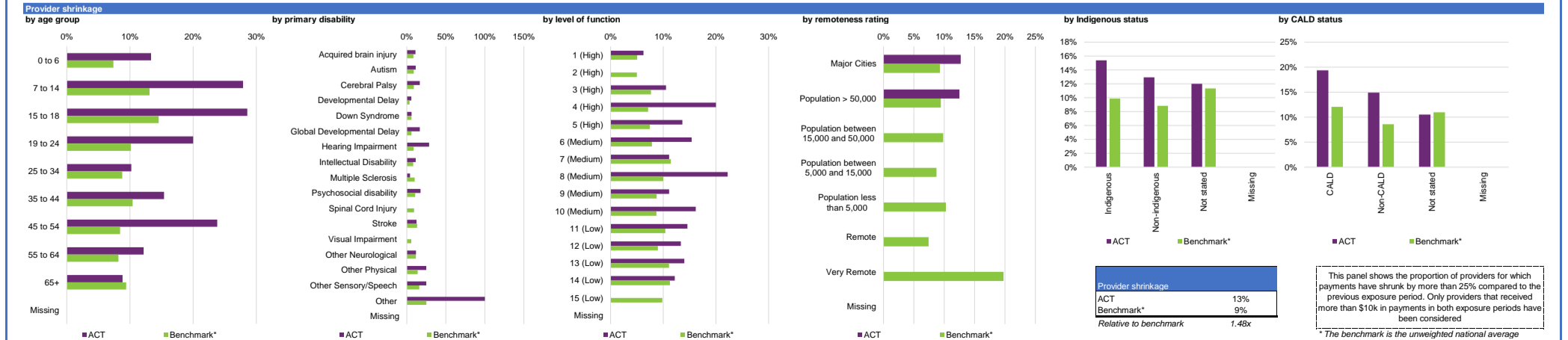
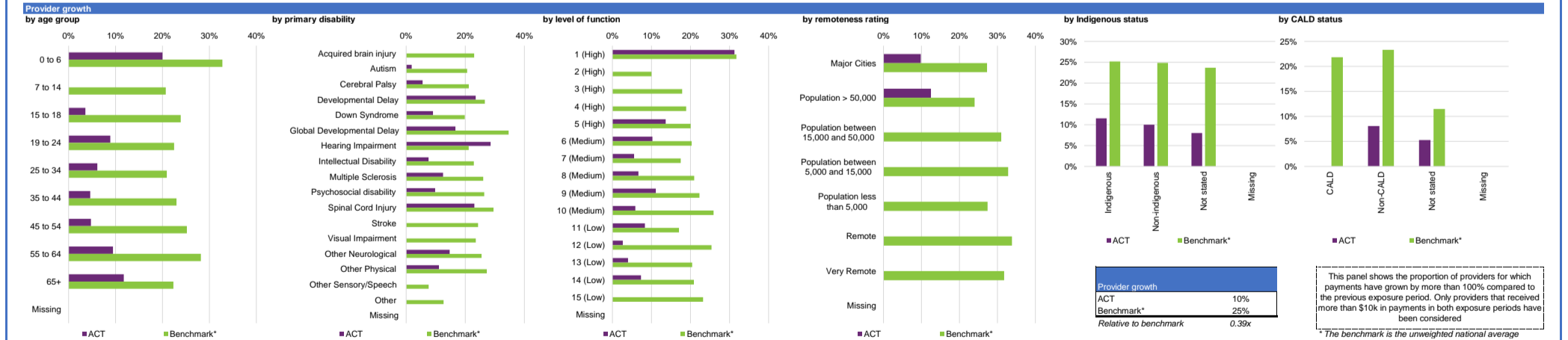
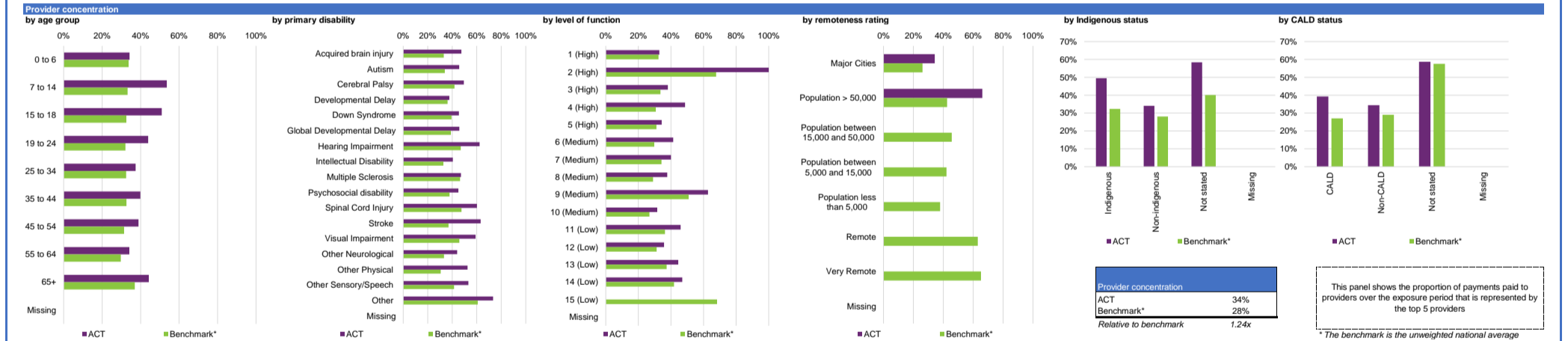
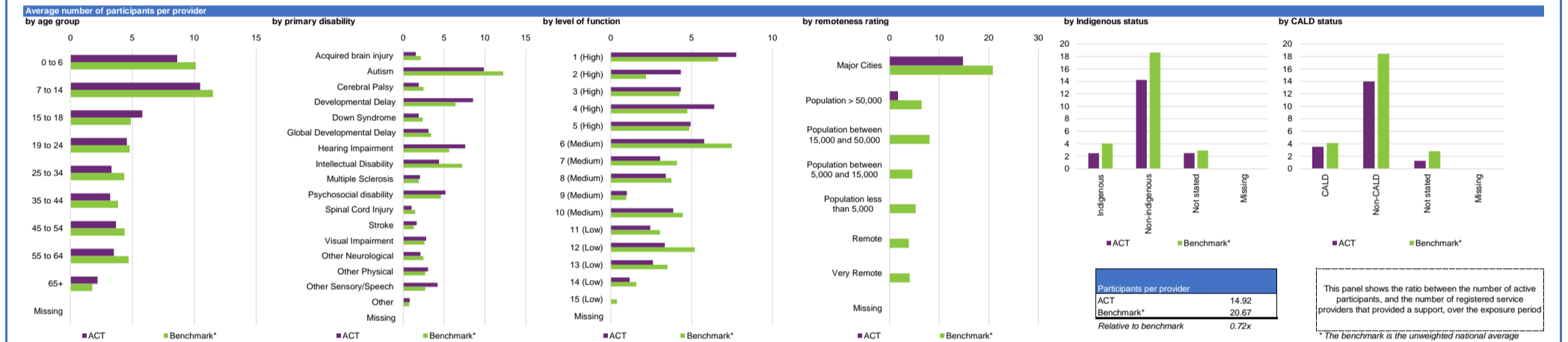
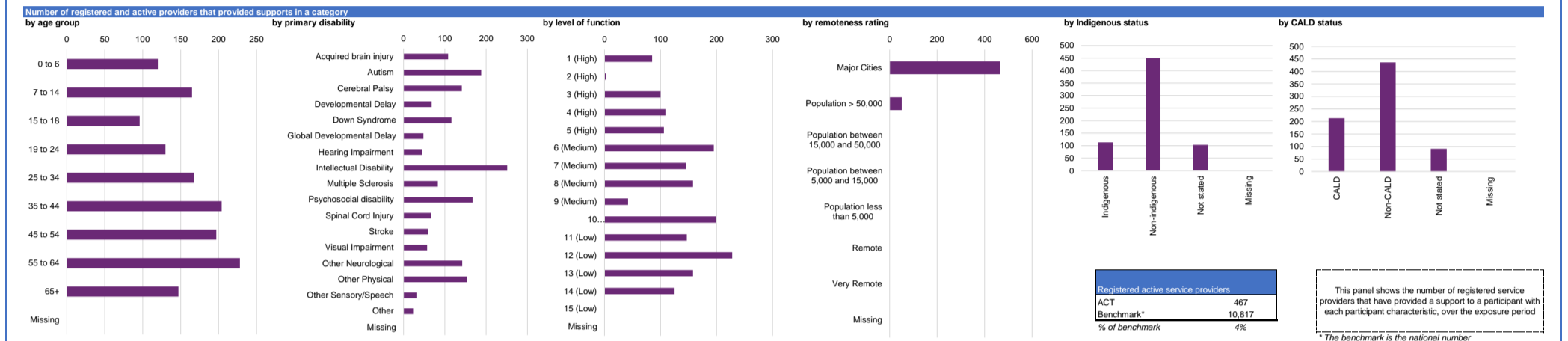


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,439	86	40.0	82%	40%	10%	4.35	1.72	40%	70%	74%
Daily Activities	4,194	151	27.8	61%	1%	16%	108.47	87.72	81%	64%	77%
Community	4,021	112	35.9	68%	14%	17%	34.96	23.69	67%	62%	76%
Transport	2,979	25	119.2	88%	0%	0%	5.42	5.48	101%	60%	77%
Core total	5,379	223	24.1	58%	10%	12%	153.20	118.52	77%	65%	74%
Capacity Building											
Daily Activities	6,528	223	29.3	61%	4%	16%	25.81	15.96	62%	66%	74%
Employment	436	18	24.2	98%	18%	18%	3.07	1.88	61%	40%	69%
Social and Civic	1,731	55	31.5	75%	6%	22%	3.95	1.81	46%	57%	73%
Support Coordination	2,422	82	29.5	52%	6%	17%	4.73	3.38	71%	55%	77%
Capacity Building total	6,843	297	23.0	55%	5%	19%	43.27	26.33	61%	65%	74%
Capital											
Assistive Technology	1,472	99	14.9	66%	12%	12%	5.22	3.83	73%	79%	76%
Home Modifications	211	19	11.1	92%	38%	38%	1.06	0.67	63%	83%	78%
Capital total	1,533	108	14.2	59%	21%	15%	6.28	4.50	72%	79%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6,966	467	14.9	54%	10%	13%	202.75	150.50	74%	65%	74%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

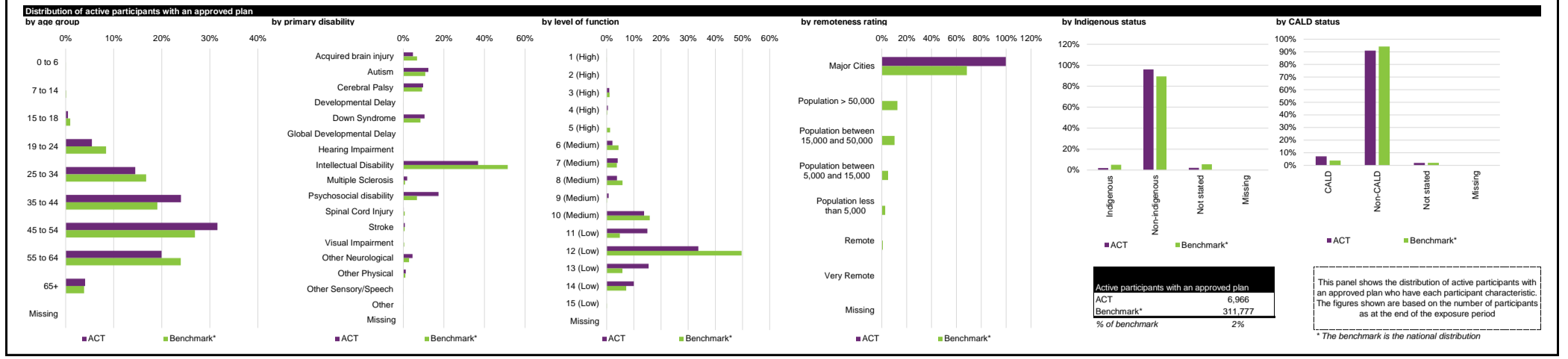
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

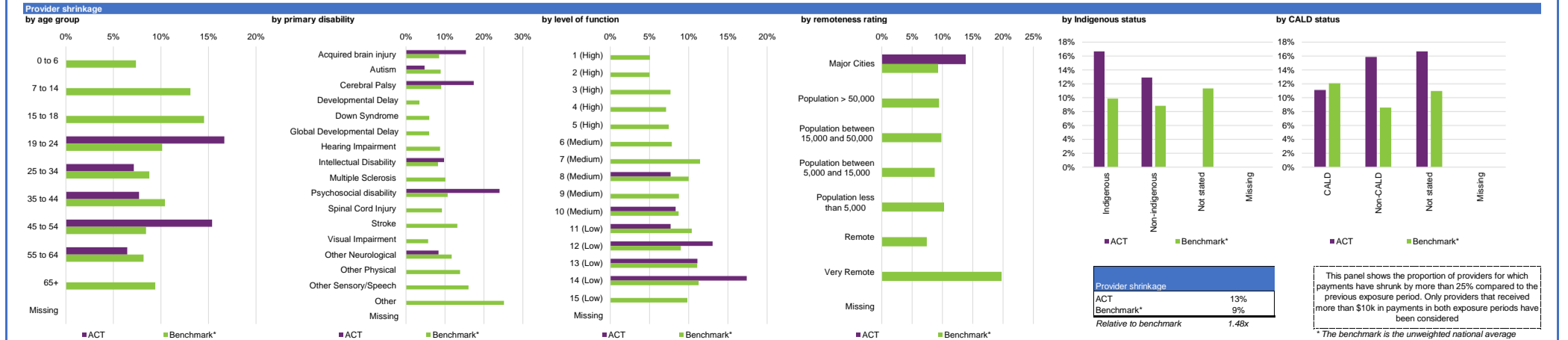
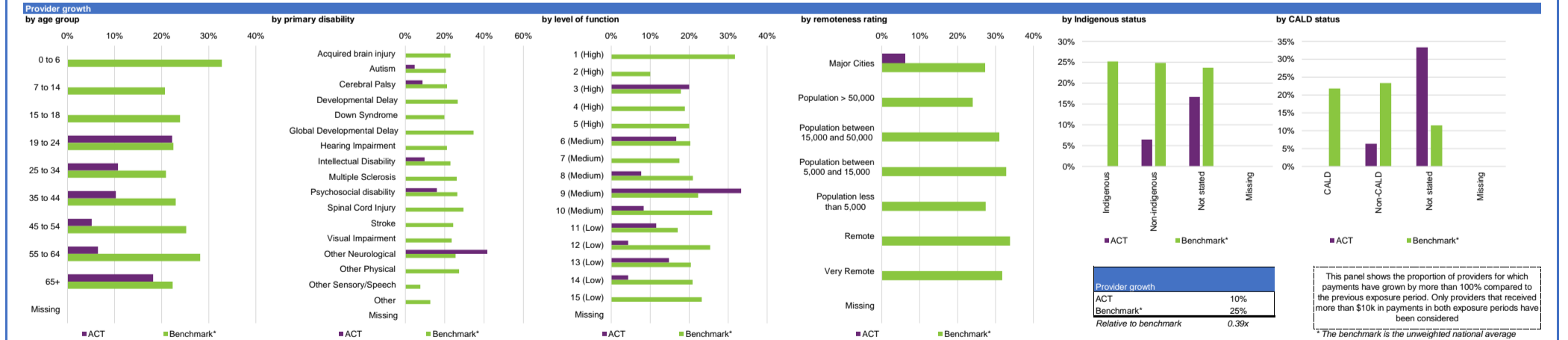
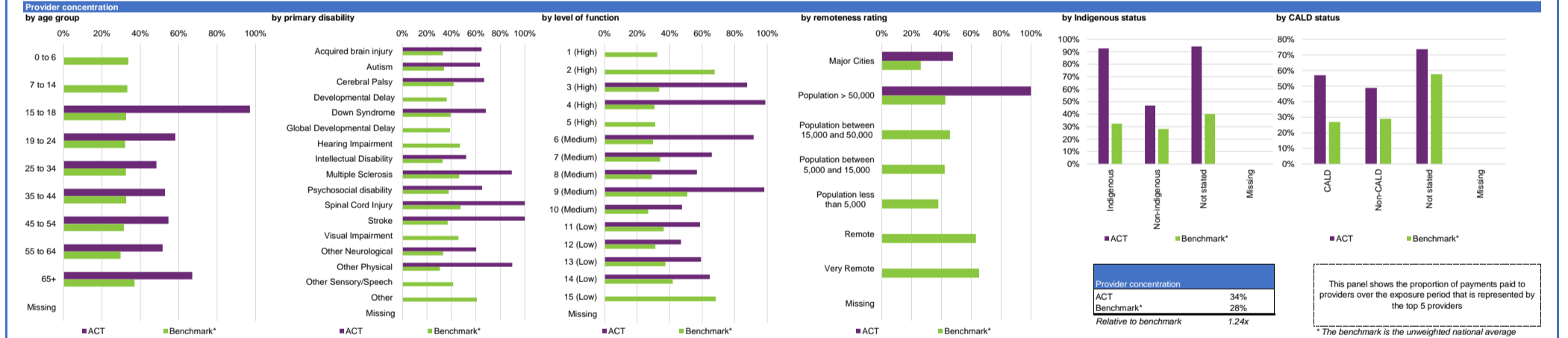
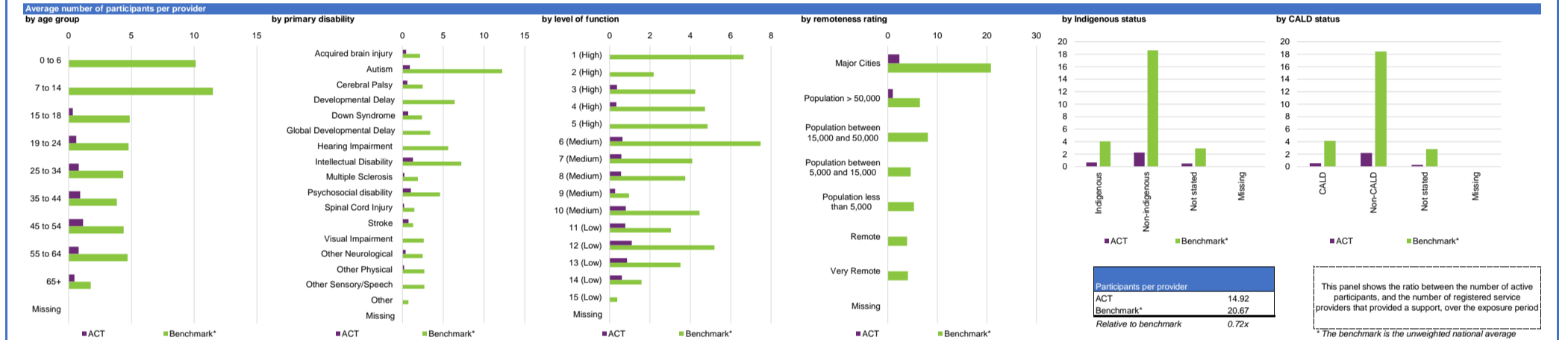
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	287	29	9.9	90%	33%	0%	0.73	0.28	38%	10%	89%
Daily Activities	421	49	8.6	73%	9%	3%	52.31	49.85	95%	21%	88%
Community	407	63	6.5	71%	6%	20%	8.77	6.45	74%	22%	88%
Transport	417	16	26.1	96%	0%	0%	0.50	0.44	88%	21%	88%
Core total	421	91	4.6	68%	8%	10%	62.31	57.02	92%	21%	88%
Capacity Building											
Daily Activities	385	76	5.1	60%	8%	17%	1.10	0.61	55%	22%	89%
Employment	74	8	9.3	100%	0%	0%	0.52	0.40	77%	33%	73%
Social and Civic	92	22	4.2	82%	0%	0%	0.28	0.15	56%	30%	94%
Support Coordination	417	8.3	57%	57%	0%	24%	0.89	0.74	83%	21%	88%
Capacity Building total	421	126	3.3	57%	0%	10%	3.84	2.37	62%	21%	88%
Capital											
Assistive Technology	186	32	5.8	89%	20%	60%	0.73	0.41	56%	15%	88%
Home Modifications	19	2	9.5	100%	0%	100%	0.15	0.06	42%	0%	0%
Capital total	189	34	5.6	86%	17%	67%	0.88	0.47	53%	15%	88%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	421	181	2.3	66%	6%	14%	67.04	59.90	89%	21%	88%

Note: Only the major support categories are shown.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

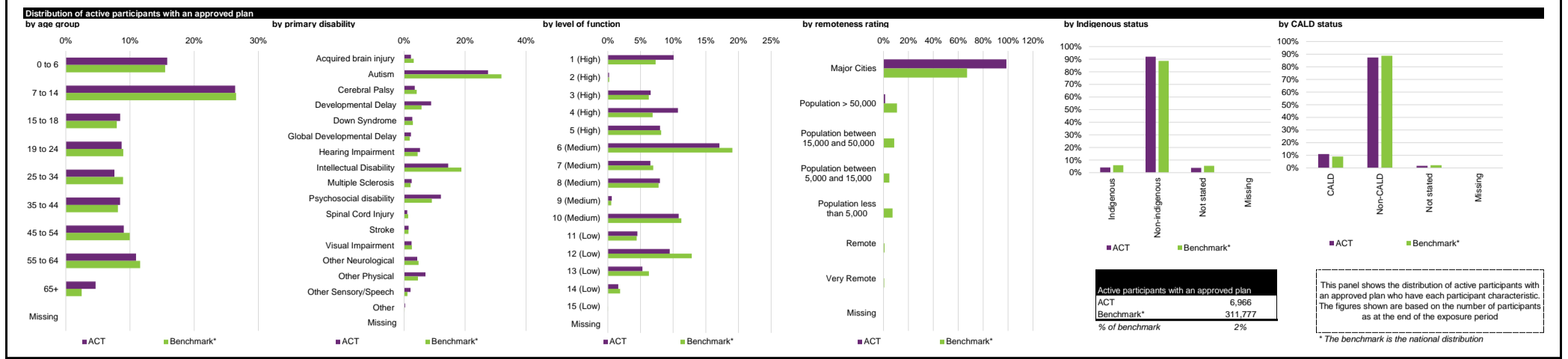
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

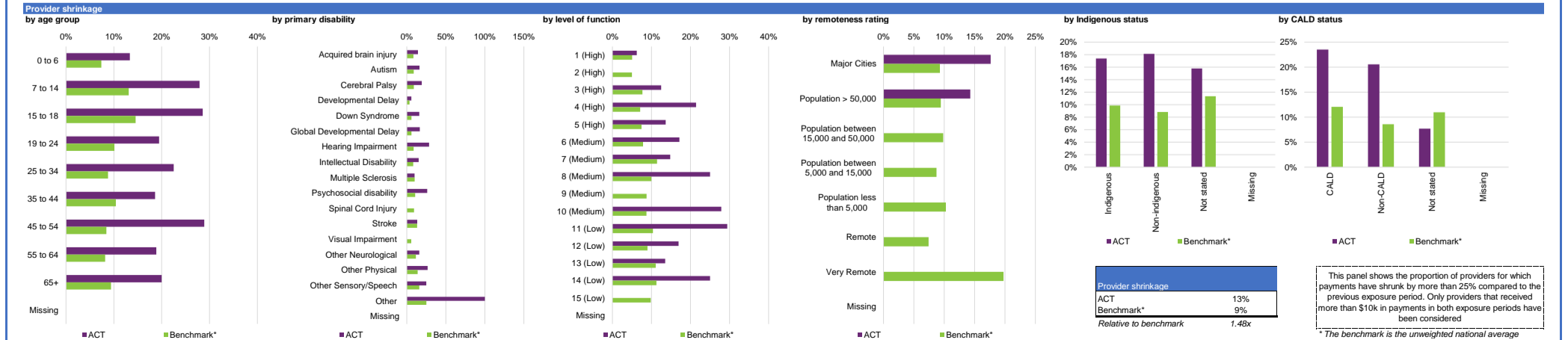
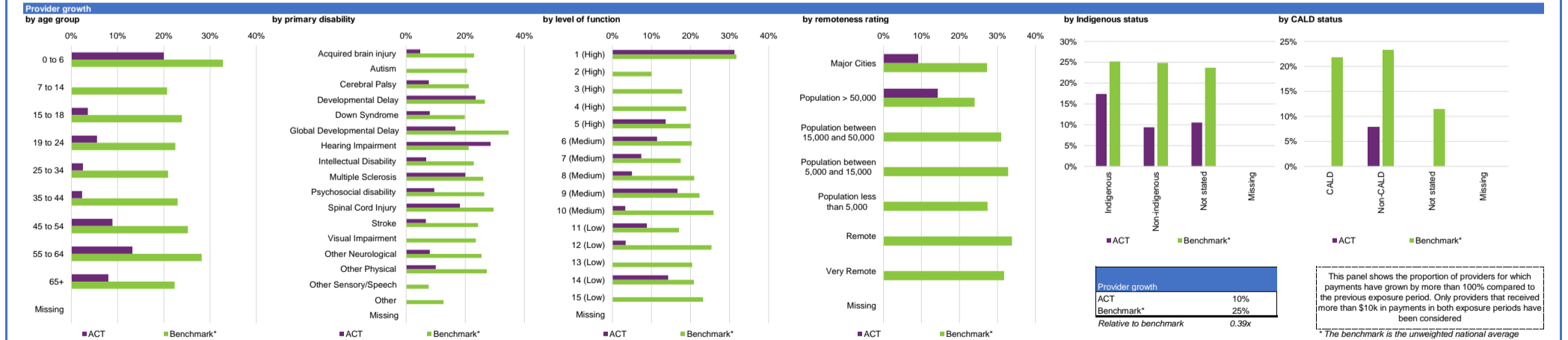
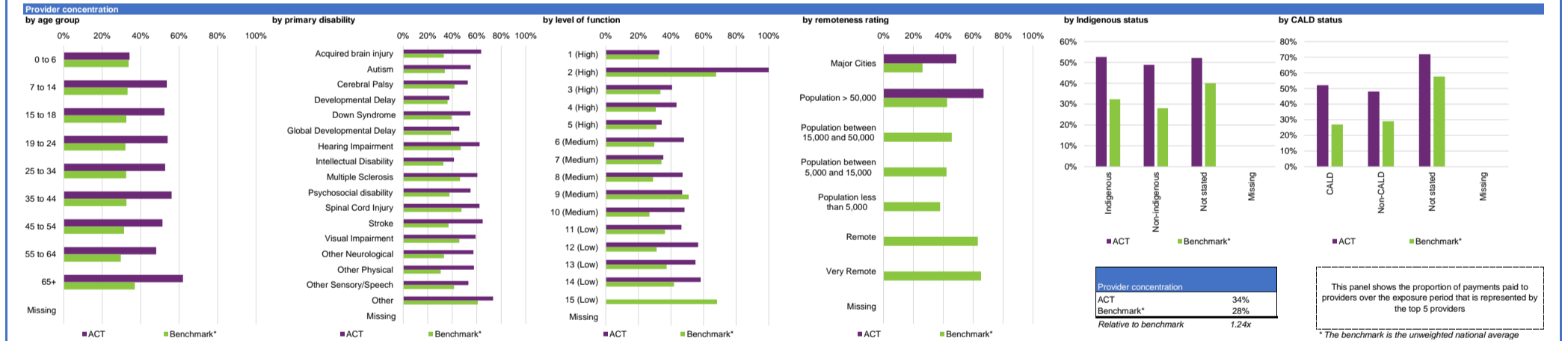
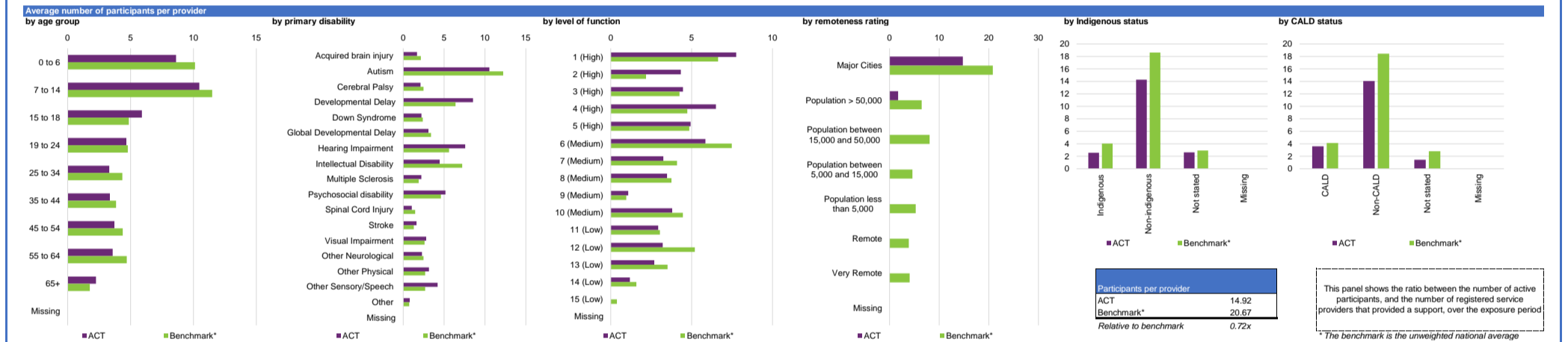
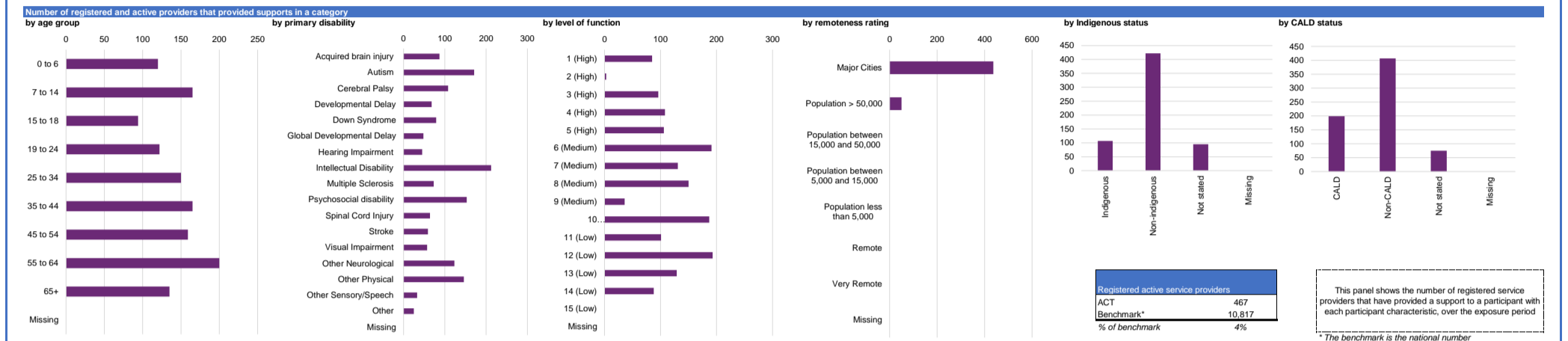
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,152	77	40.9	82%	43%	0%	3.62	1.45	40%	73%	74%
Daily Activities	3,773	137	27.5	78%	4%	28%	56.16	37.87	67%	66%	76%
Community	3,614	104	34.8	73%	16%	18%	26.19	17.15	65%	64%	75%
Transport	2,562	19	134.8	92%	0%	0%	4.92	5.04	102%	63%	76%
Core total	4,958	208	23.8	71%	5%	21%	90.88	61.50	68%	67%	73%
Capacity Building											
Daily Activities	6,143	209	29.4	62%	4%	15%	24.71	15.36	62%	67%	73%
Employment	362	17	21.3	98%	20%	20%	2.54	1.48	58%	40%	69%
Social and Civic	1,639	52	31.5	77%	6%	18%	3.67	1.65	45%	59%	72%
Support Coordination	2,005	78	25.7	53%	5%	18%	3.84	2.64	69%	58%	75%
Capacity Building total	6,422	279	23.0	56%	7%	20%	39.43	23.96	61%	67%	73%
Capital											
Assistive Technology	1,286	90	14.3	66%	9%	9%	4.49	3.42	76%	82%	75%
Home Modifications	192	17	11.3	95%	43%	29%	0.91	0.61	67%	84%	79%
Capital total	1,344	97	13.9	60%	20%	10%	5.40	4.03	75%	82%	75%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6,545	439	14.9	62%	9%	18%	135.71	90.60	67%	67%	73%

Note: Only the major support categories are shown.

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
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- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
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