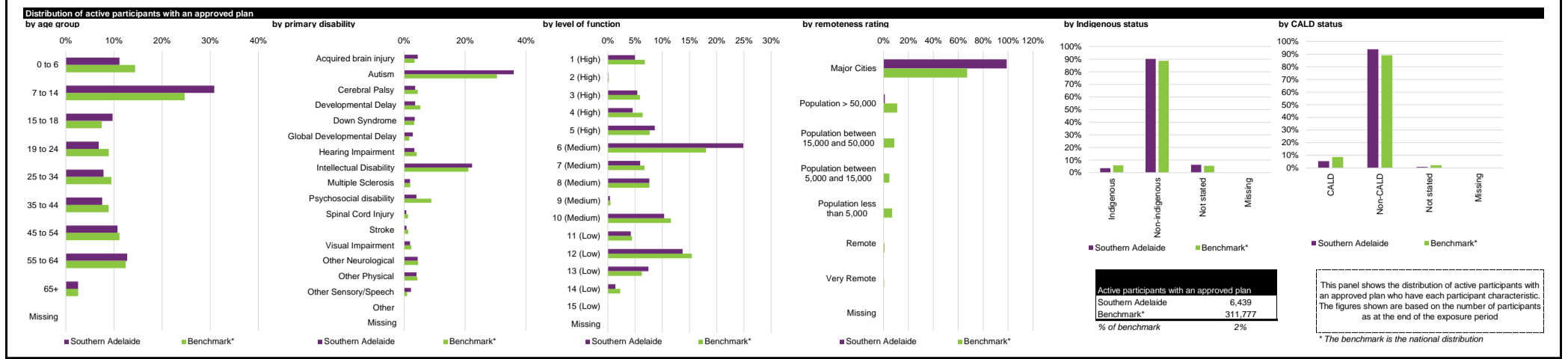
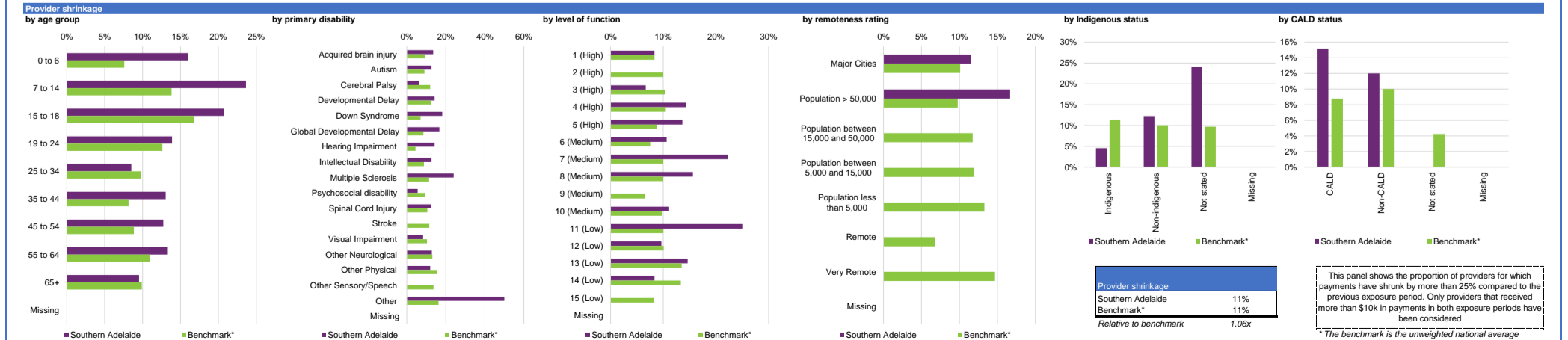
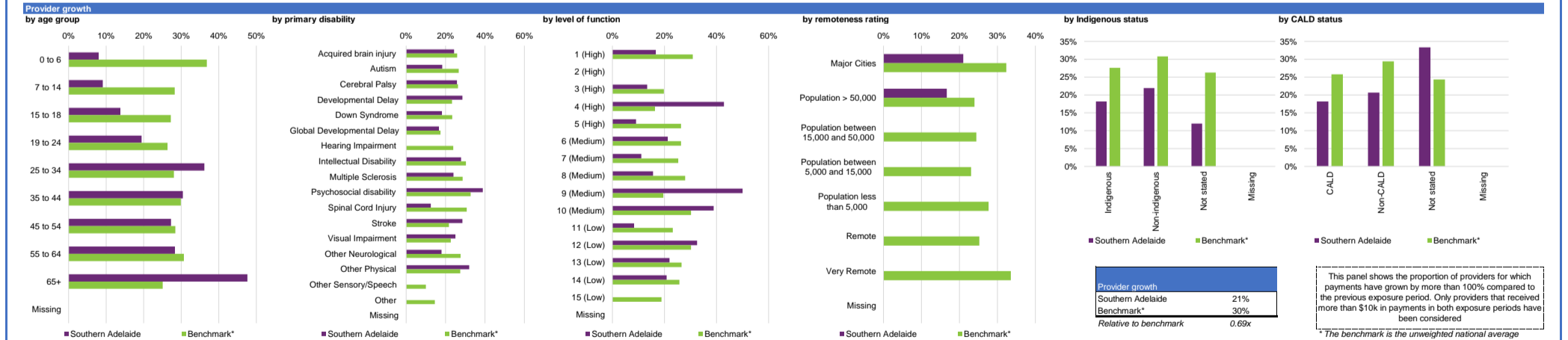
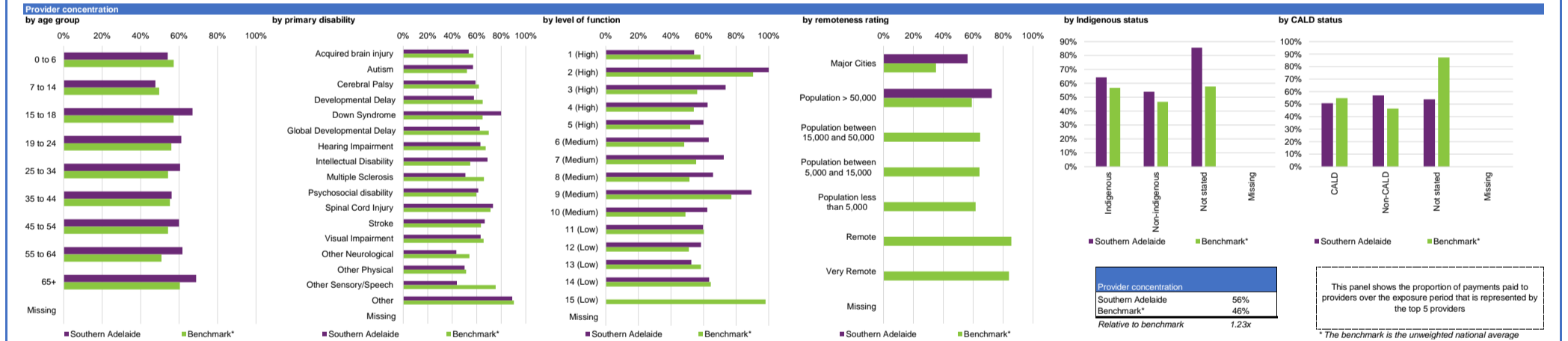
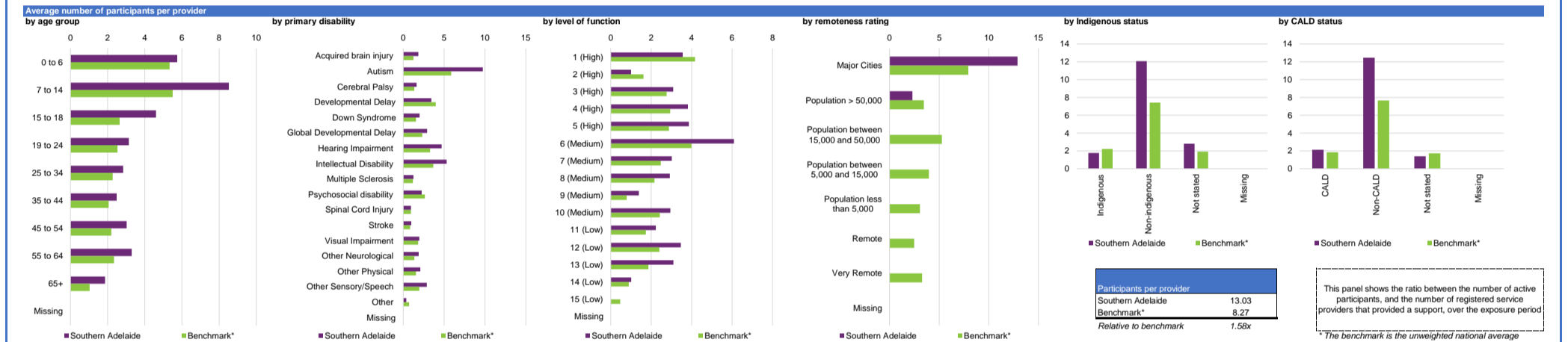


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	5,465	128	42.7	61%	25%	17%	4.59	1.51	33%	49%	64%
Daily Activities	5,156	152	33.9	77%	32%	7%	126.48	100.22	79%	49%	64%
Community	5,128	121	42.4	65%	23%	11%	26.98	11.20	42%	49%	64%
Transport	2,516	27	93.2	83%	0%	0%	3.70	3.01	81%	42%	64%
Core total	5,801	269	21.6	74%	26%	8%	161.75	115.93	72%	49%	63%
Capacity Building											
Daily Activities	6,347	268	23.7	62%	11%	15%	26.96	15.65	58%	49%	64%
Employment	765	29	26.4	96%	22%	3%	4.60	3.59	78%	43%	64%
Social and Civic	475	36	13.2	85%	100%	0%	1.23	0.34	28%	52%	68%
Support Coordination	2,601	98	26.5	45%	4%	4%	4.79	1.75	36%	38%	61%
Capacity Building total	6,406	311	20.6	63%	16%	9%	41.54	23.63	57%	49%	63%
Capital											
Assistive Technology	1,494	86	17.4	83%	31%	19%	5.58	3.25	58%	54%	65%
Home Modifications	740	16	46.3	99%	20%	40%	3.38	1.26	37%	20%	57%
Capital total	1,868	92	20.3	78%	29%	24%	8.96	4.51	50%	43%	65%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6,439	494	13.0	68%	21%	11%	212.74	145.22	68%	50%	63%

Note: Only the major support categories are shown.

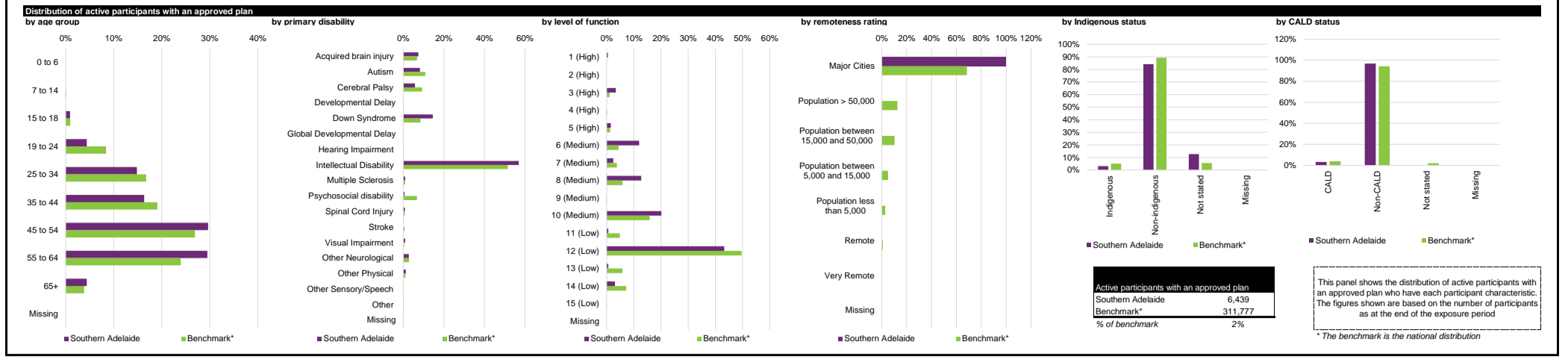
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

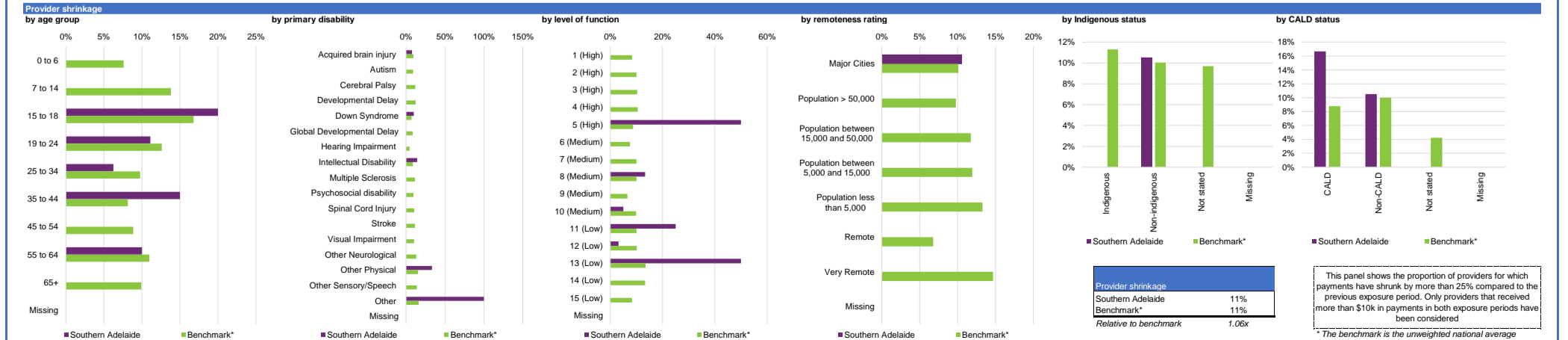
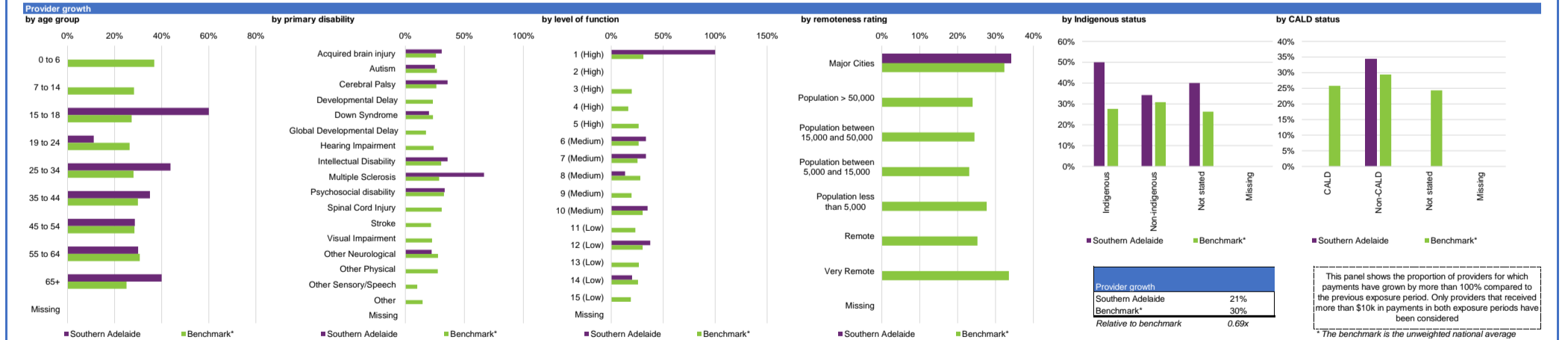
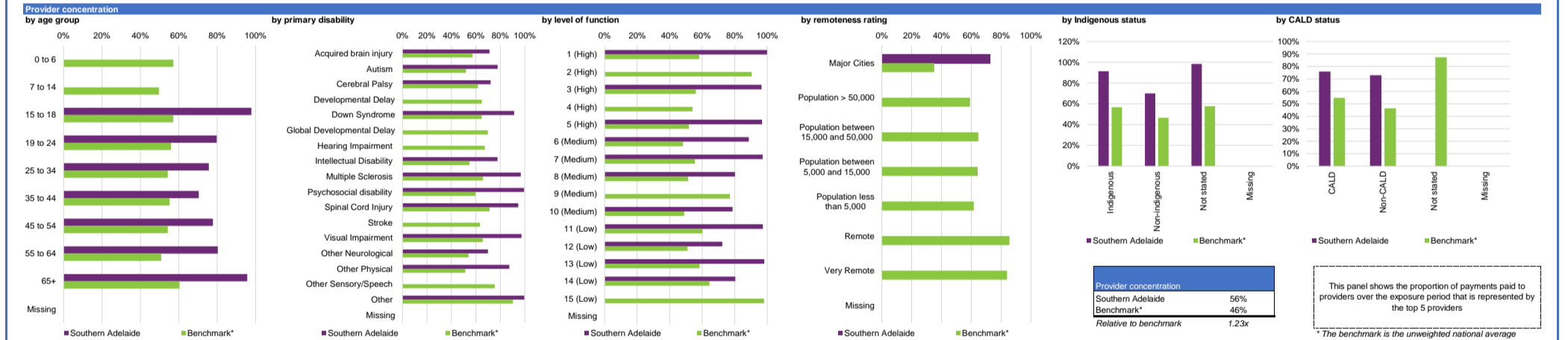
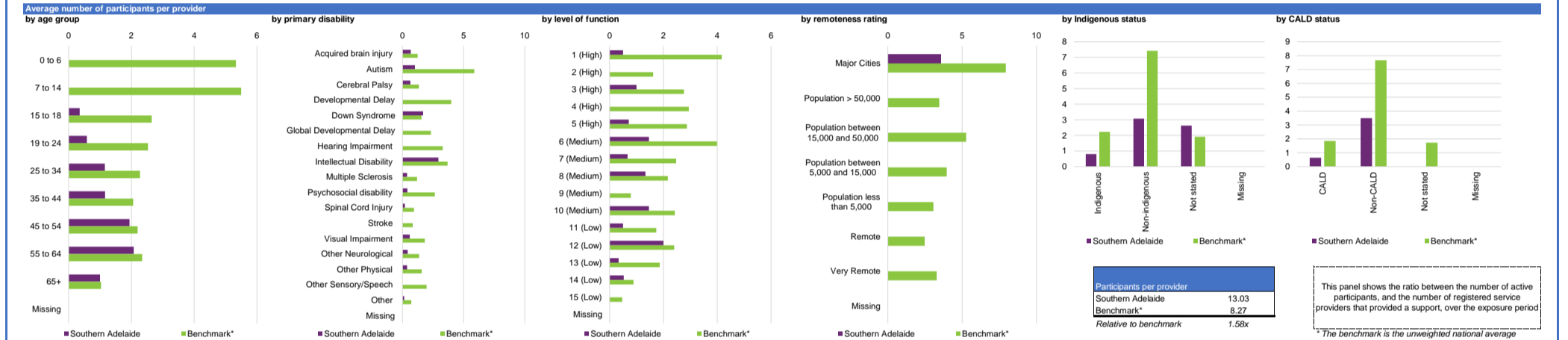
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	629	43	14.6	88%	50%	0%	0.92	0.24	26%	9%	52%
Daily Activities	661	46	14.4	91%	32%	14%	74.28	67.14	90%	9%	55%
Community	623	58	10.7	88%	15%	8%	8.34	4.13	49%	9%	53%
Transport	633	18	35.2	91%	0%	0%	0.95	0.40	42%	8%	55%
Core total	661	106	6.2	88%	31%	7%	84.48	71.91	85%	9%	55%
Capacity Building											
Daily Activities	658	79	8.3	69%	67%	0%	2.51	0.74	30%	9%	55%
Employment	205	9	22.8	100%	75%	0%	1.50	1.24	82%	11%	72%
Social and Civic	13	5	2.6	100%	0%	0%	0.02	0.00	18%	8%	100%
Support Coordination	658	45	14.6	73%	50%	0%	1.44	0.37	25%	9%	55%
Capacity Building total	661	116	5.7	79%	60%	0%	6.31	2.60	41%	9%	55%
Capital											
Assistive Technology	276	23	12.0	96%	50%	0%	0.92	0.25	27%	10%	46%
Home Modifications	602	5	120.4	100%	25%	50%	2.99	1.13	38%	8%	53%
Capital total	635	28	22.7	98%	33%	33%	3.91	1.38	35%	9%	54%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	661	184	3.6	85%	34%	11%	94.83	76.16	80%	9%	55%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

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Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

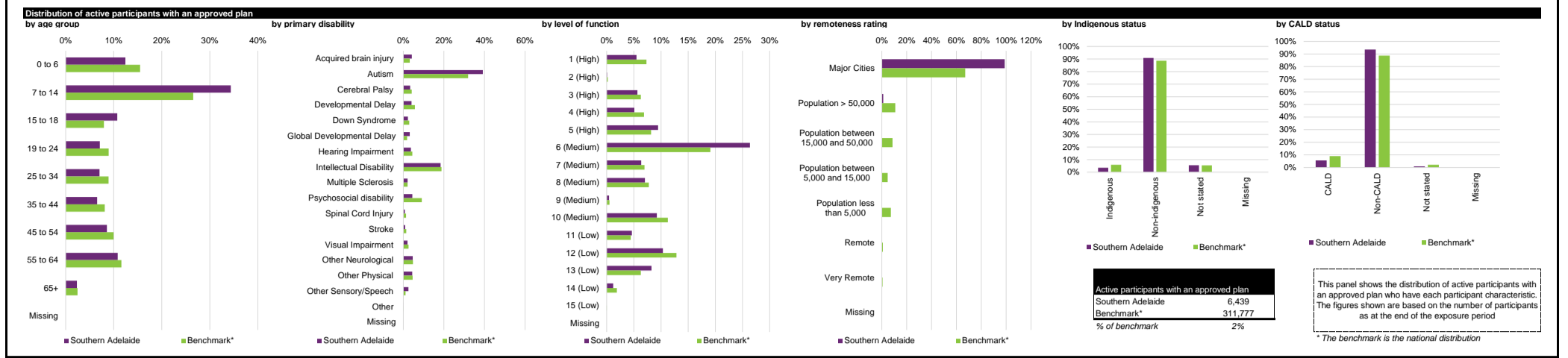
Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

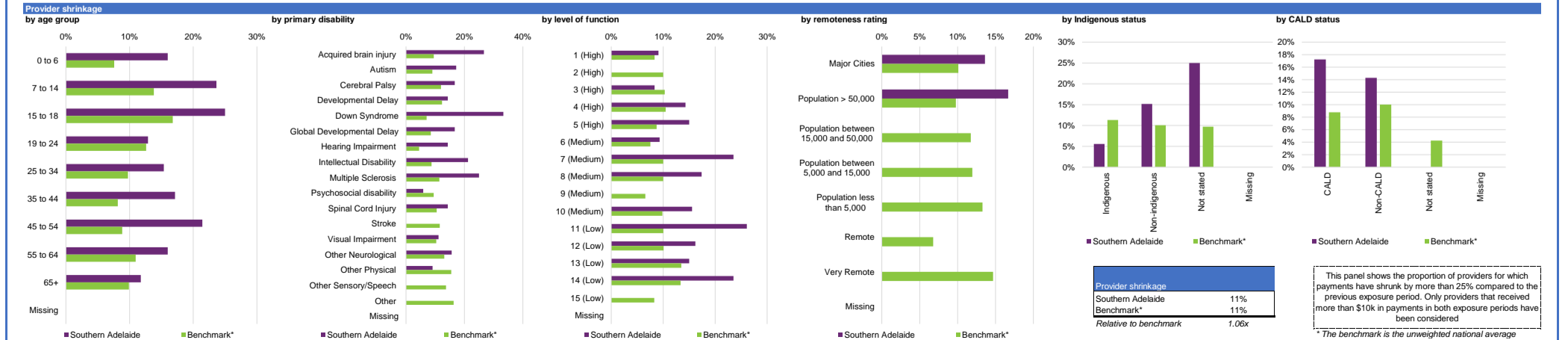
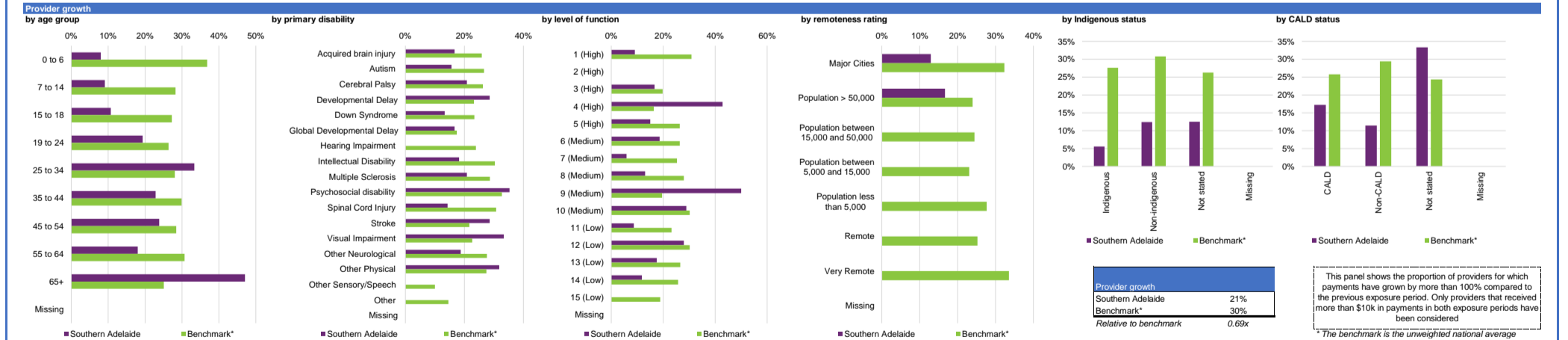
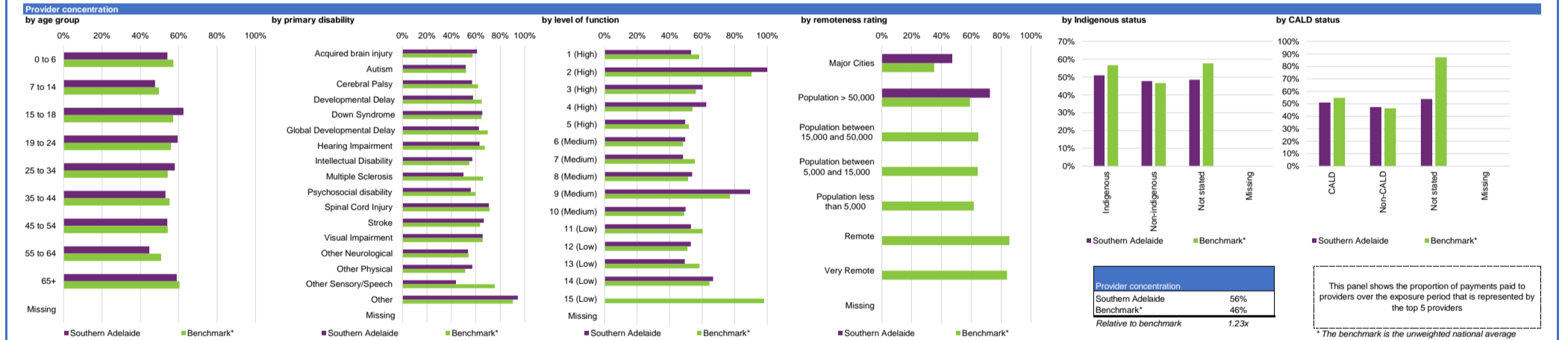
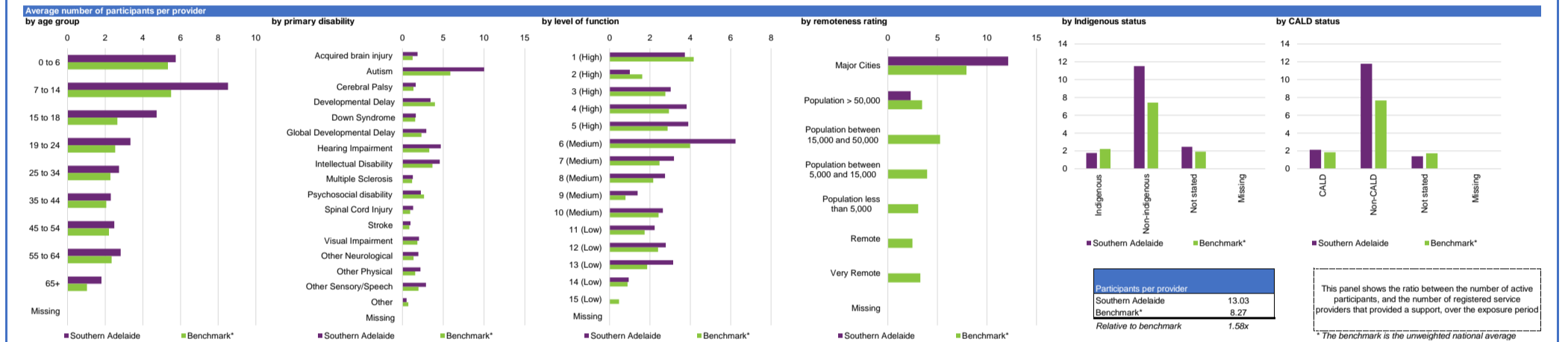
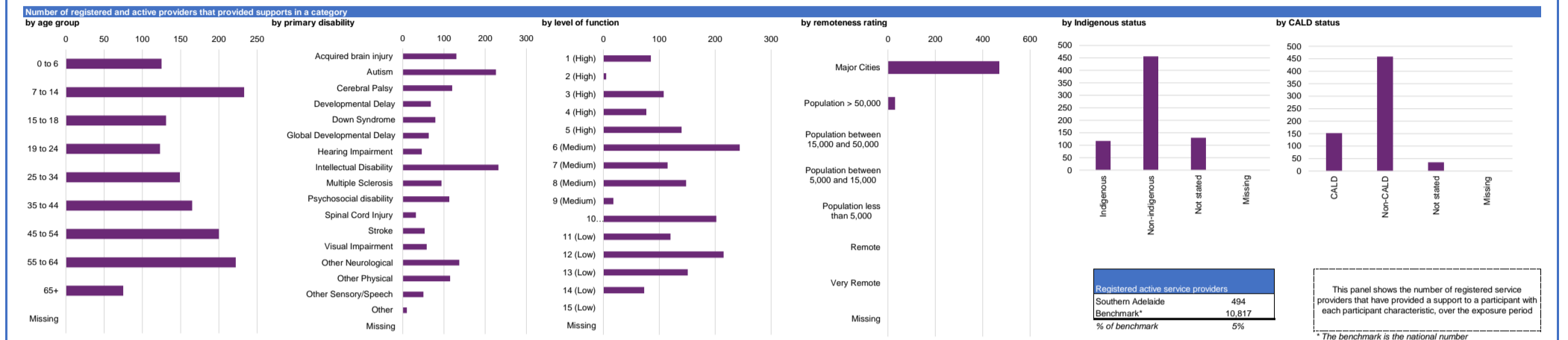
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	4,836	119	40.6	58%	9%	18%	3.68	1.27	35%	59%	64%
Daily Activities	4,495	147	30.6	70%	20%	14%	52.20	33.07	63%	59%	64%
Community	4,505	113	39.9	54%	21%	14%	18.63	7.07	38%	59%	64%
Transport	1,883	14	134.5	97%	0%	0%	2.76	2.61	95%	54%	65%
Core total	5,140	252	20.4	64%	16%	12%	77.27	44.02	57%	59%	64%
Capacity Building											
Daily Activities	5,689	258	22.1	63%	13%	15%	24.46	14.91	61%	59%	64%
Employment	560	29	19.3	95%	11%	0%	3.10	2.36	76%	55%	64%
Social and Civic	462	35	13.2	85%	100%	0%	1.21	0.34	28%	54%	68%
Support Coordination	1,943	96	20.2	43%	13%	4%	3.35	1.38	41%	52%	62%
Capacity Building total	5,745	300	19.2	62%	14%	10%	35.23	21.02	60%	59%	64%
Capital											
Assistive Technology	1,218	78	15.6	83%	31%	25%	4.66	3.00	64%	69%	66%
Home Modifications	138	11	12.5	100%	0%	0%	0.38	0.13	35%	80%	60%
Capital total	1,233	80	15.4	80%	29%	24%	5.05	3.13	62%	69%	67%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,778	470	12.3	58%	13%	14%	117.92	69.06	59%	59%	64%

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