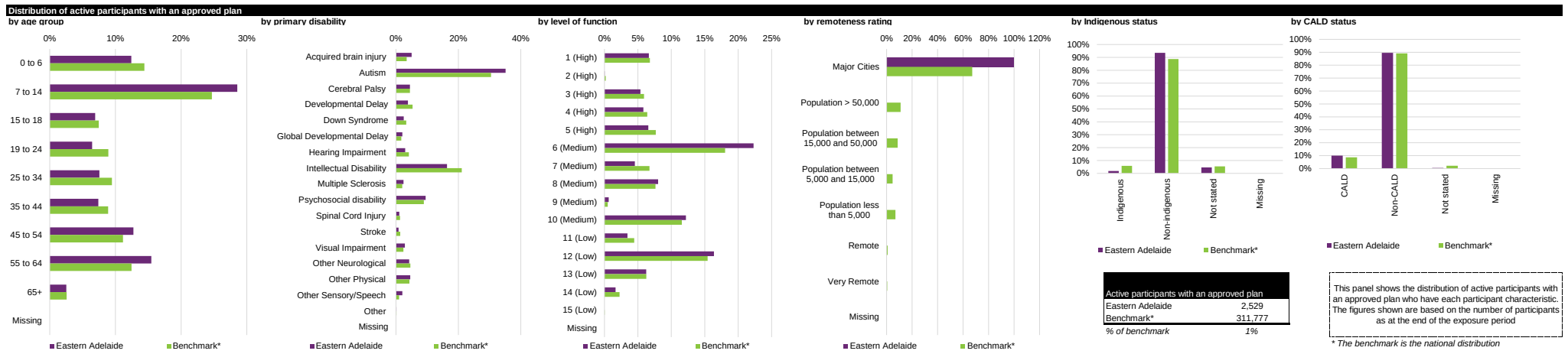
Participant Category Detailed Dashboard as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Region: Eastern Adelaide (phase in date: 1 July 2013) | Support Category: All | All Participants

Participant profile

Distribution of active participants with an approved plan



Active participants with an approved plan	
Eastern Adelaide	2,529
Benchmark*	311,777
% of benchmark	*1%*

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

Service provider indicators

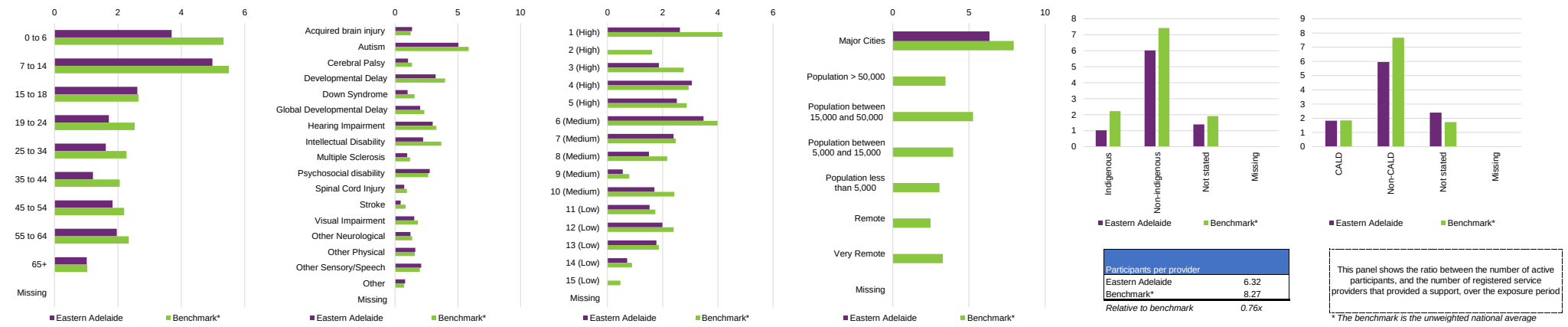
Number of registered and active providers that provided supports in a category

Registered active service providers	
Eastern Adelaide	400
Benchmark*	10,817
% of benchmark	*4%*

This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

Average number of participants per provider

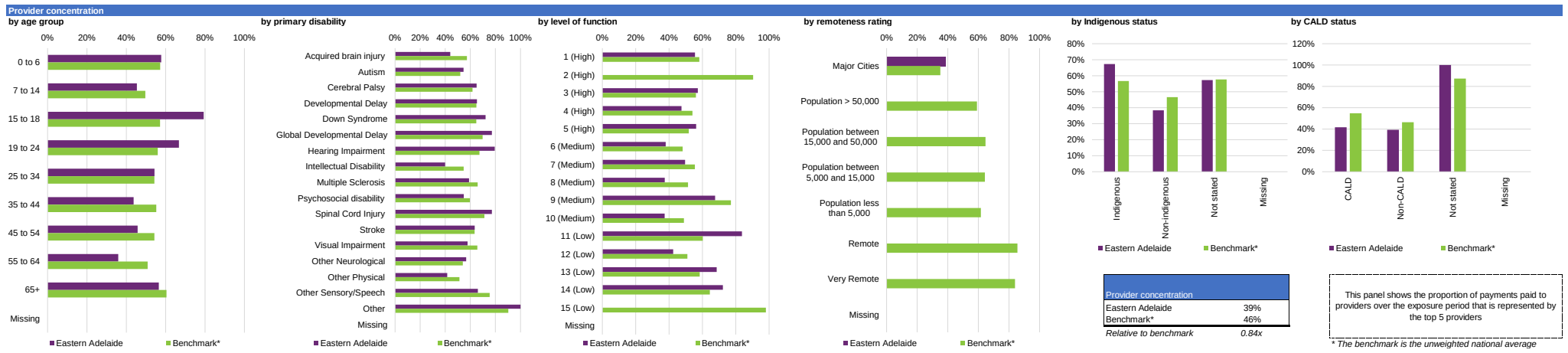


Participants per provider	
Eastern Adelaide	6.32
Benchmark*	8.27
Relative to benchmark	*0.76x*

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

Provider concentration

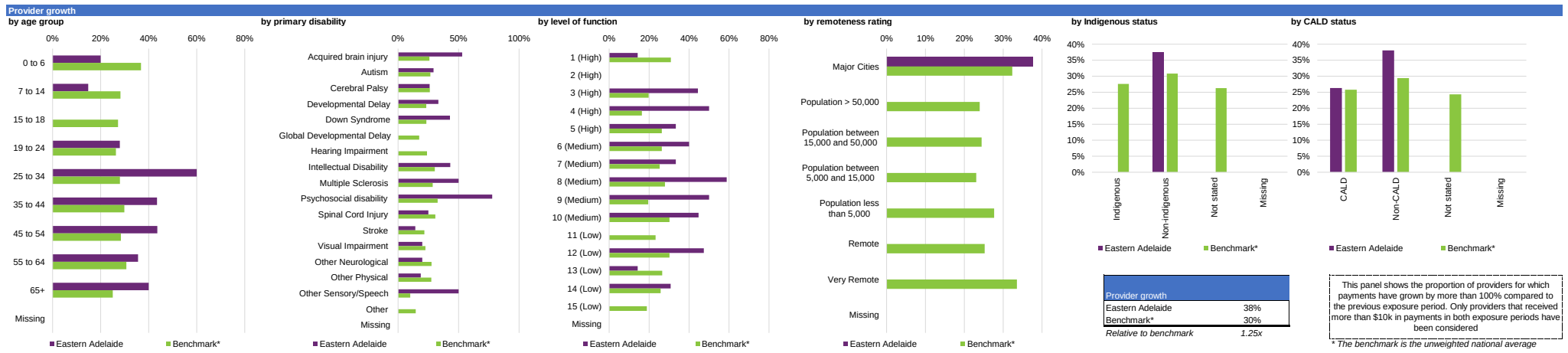


Provider concentration	
Eastern Adelaide	39%
Benchmark*	46%
Relative to benchmark	*0.84x*

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

** The benchmark is the unweighted national average*

Provider growth

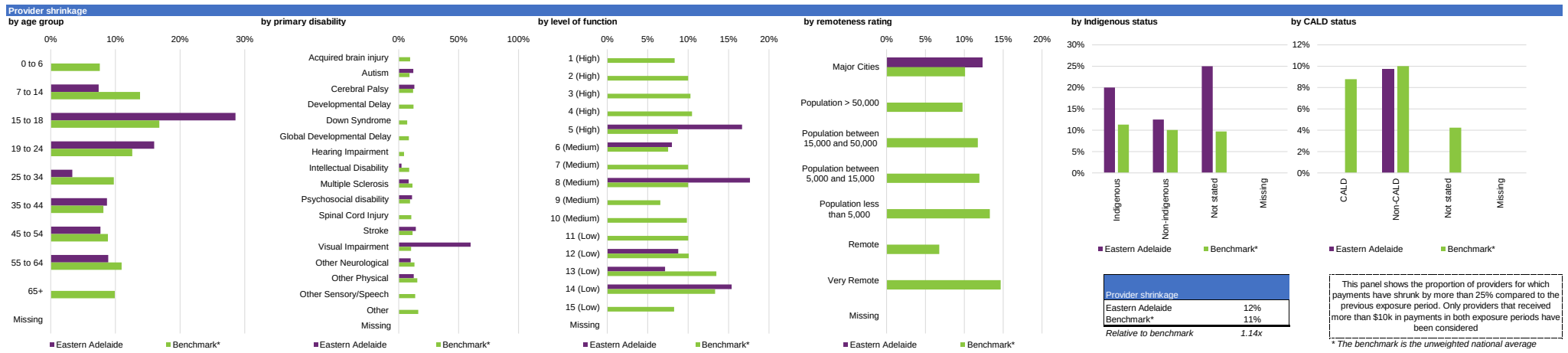


Provider growth	
Eastern Adelaide	38%
Benchmark*	30%
Relative to benchmark	*1.25x*

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

Provider shrinkage



Provider shrinkage	
Eastern Adelaide	12%
Benchmark*	11%
Relative to benchmark	*1.14x*

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

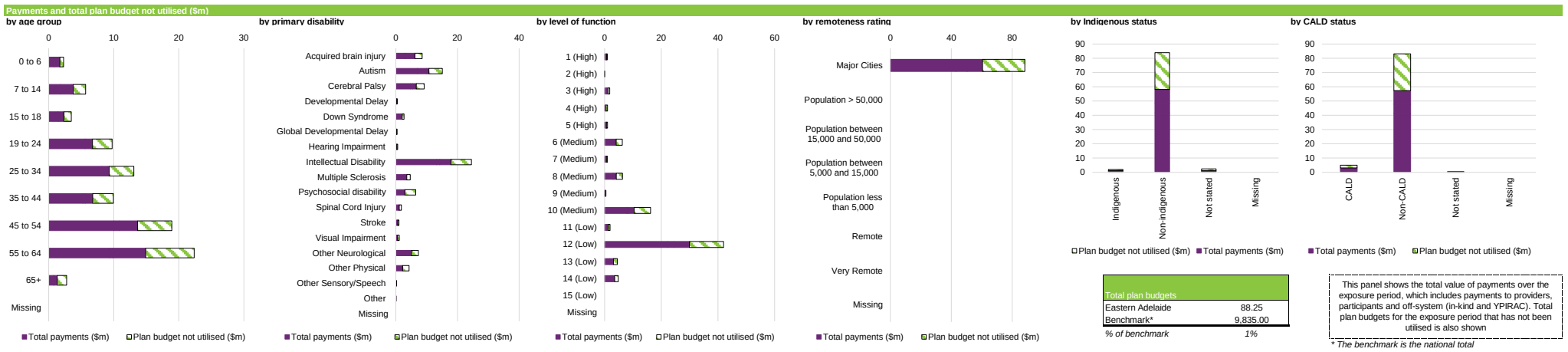
** The benchmark is the unweighted national average*

Participant Category Detailed Dashboard as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Region: Eastern Adelaide (phase in date: 1 July 2013) | Support Category: All | All Participants

Plan utilisation

Payments and total plan budget not utilised ($m)

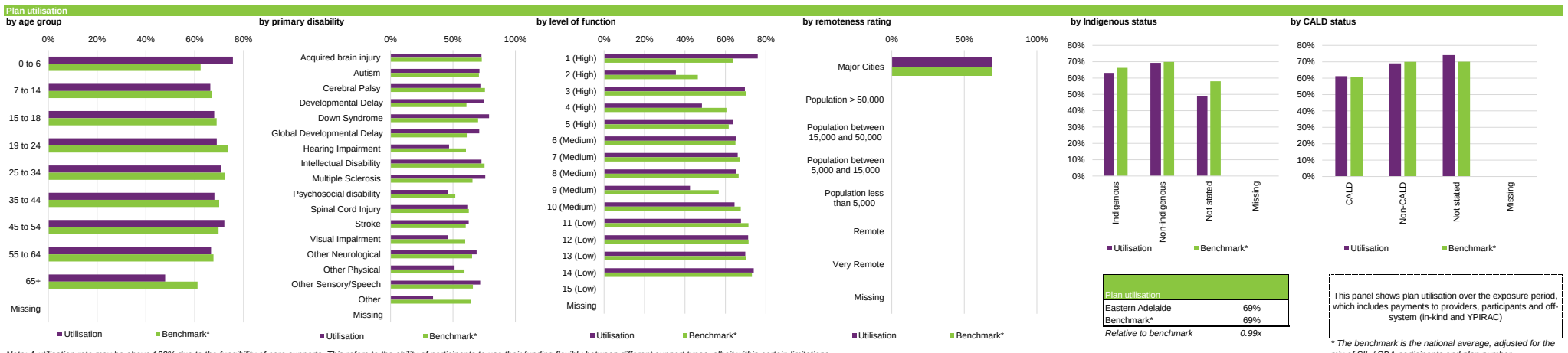


Total plan budgets	
Eastern Adelaide	88.25
Benchmark*	9,835.00
% of benchmark	*1%*

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

Plan utilisation



Plan utilisation	
Eastern Adelaide	69%
Benchmark*	69%
Relative to benchmark	*0.99x*

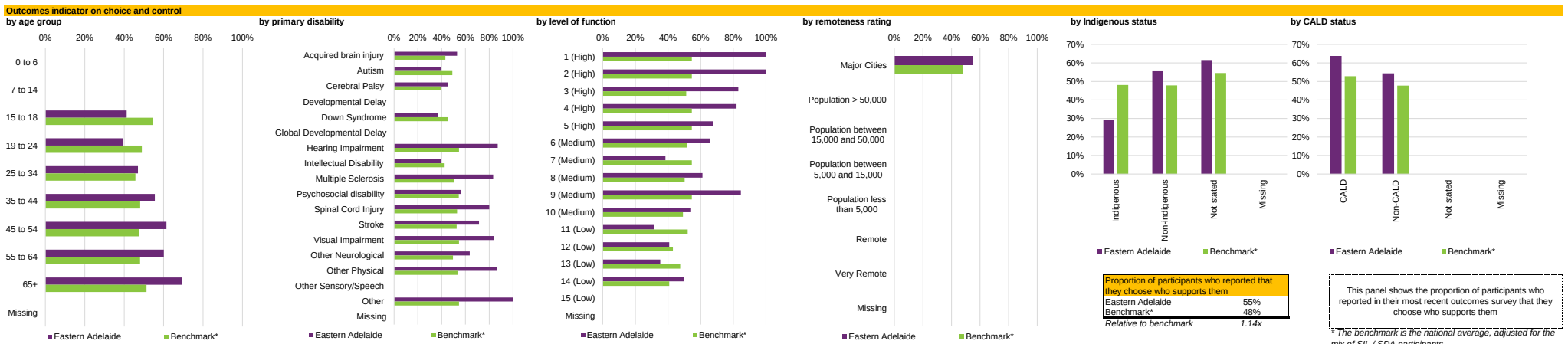
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework

Outcomes indicator on choice and control



Proportion of participants who reported that they choose who supports them	
Eastern Adelaide	55%
Benchmark*	48%
Relative to benchmark	*1.14x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Has the NDIS helped you have more choices and more control over your life?

Proportion of participants who reported that the NDIS has helped with choice and control	
Eastern Adelaide	71%
Benchmark*	68%
Relative to benchmark	*1.04x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,078	82	25.3	68%	25%	0%	1.88	0.62	33%	55%	70%
Daily Activities	1,984	135	14.7	64%	54%	13%	55.17	43.90	80%	55%	70%
Community	1,993	111	18.0	48%	52%	3%	10.49	4.28	41%	55%	70%
Transport	1,026	28	36.6	87%	0%	0%	1.28	0.98	76%	49%	71%
Core total	**2,247**	**218**	**10.3**	**60%**	**53%**	**13%**	**68.82**	**49.78**	**72%**	**55%**	**70%**
Capacity Building											
Daily Activities	2,478	221	11.2	55%	16%	11%	10.60	6.24	59%	55%	71%
Employment	224	19	11.8	93%	18%	0%	1.47	1.14	77%	42%	64%
Social and Civic	206	24	8.6	87%	0%	0%	0.49	0.08	16%	63%	76%
Support Coordination	894	82	10.9	43%	40%	0%	2.00	0.59	30%	43%	62%
Capacity Building total	**2,518**	**266**	**9.5**	**51%**	**21%**	**7%**	**16.06**	**8.78**	**55%**	**55%**	**71%**
Capital											
Assistive Technology	589	55	10.7	81%	50%	0%	2.24	1.18	53%	59%	71%
Home Modifications	219	9	24.3	100%	25%	25%	0.86	0.28	33%	24%	62%
Capital total	**700**	**60**	**11.7**	**78%**	**45%**	**0%**	**3.10**	**1.46**	**47%**	**50%**	**70%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**2,529**	**400**	**6.3**	**54%**	**38%**	**12%**	**88.25**	**60.52**	**69%**	**55%**	**71%**

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
	The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

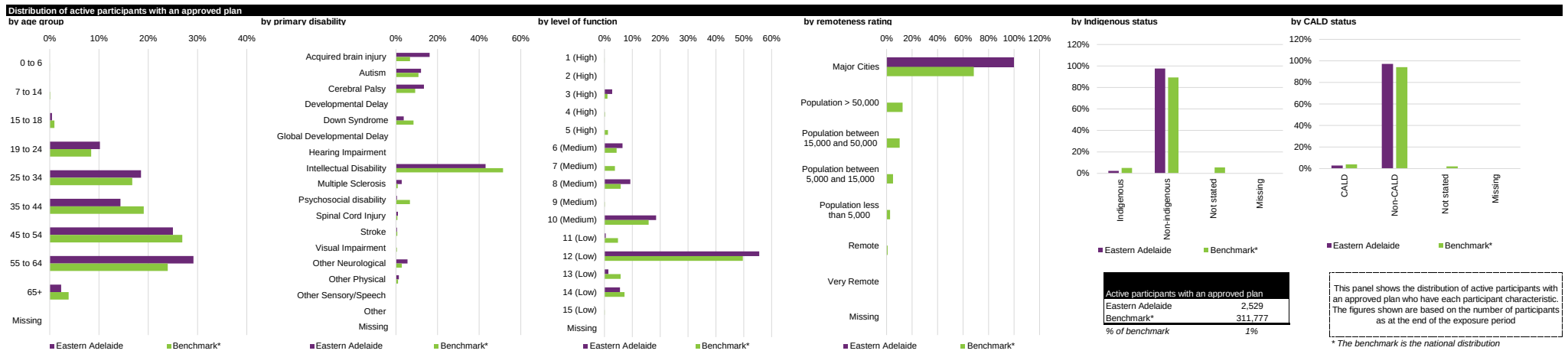
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant Category Detailed Dashboard as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Region: Eastern Adelaide (phase in date: 1 July 2013) | Support Category: All | Participants in Supported Independent Living (SIL)

Participant profile

Distribution of active participants with an approved plan



Active participants with an approved plan	
Eastern Adelaide	2,529
Benchmark*	311,777
% of benchmark	*1%*

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period

** The benchmark is the national distribution*

Service provider indicators

Number of registered and active providers that provided supports in a category

Registered active service providers	
Eastern Adelaide	400
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This panel shows the number of registered service providers that have provided a support to a participant with each participant characteristic, over the exposure period

** The benchmark is the national number*

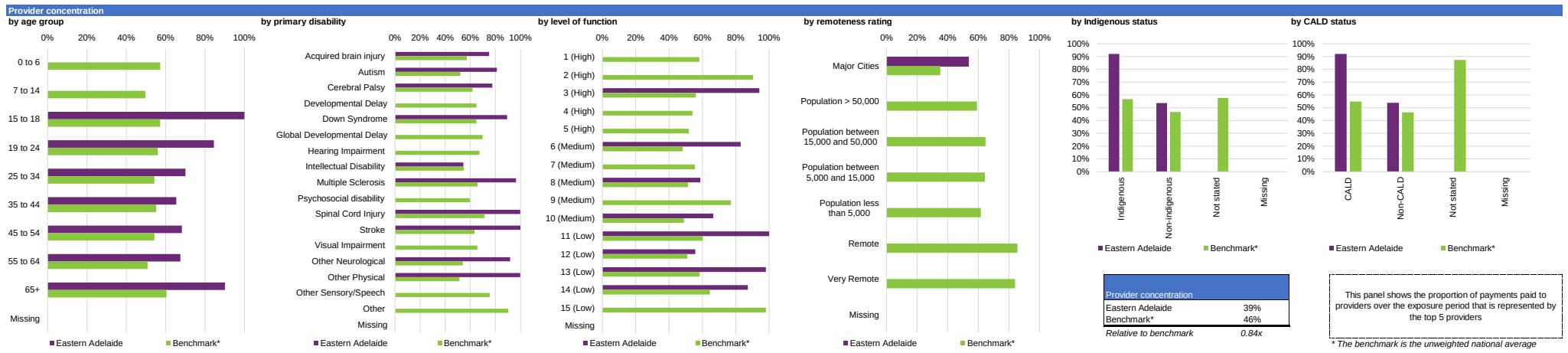
Average number of participants per provider

Participants per provider	
Eastern Adelaide	6.32
Benchmark*	8.27
Relative to benchmark	*0.76x*

This panel shows the ratio between the number of active participants, and the number of registered service providers that provided a support, over the exposure period

** The benchmark is the unweighted national average*

Provider concentration



Provider concentration	
Eastern Adelaide	39%
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Relative to benchmark	*0.84x*

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers

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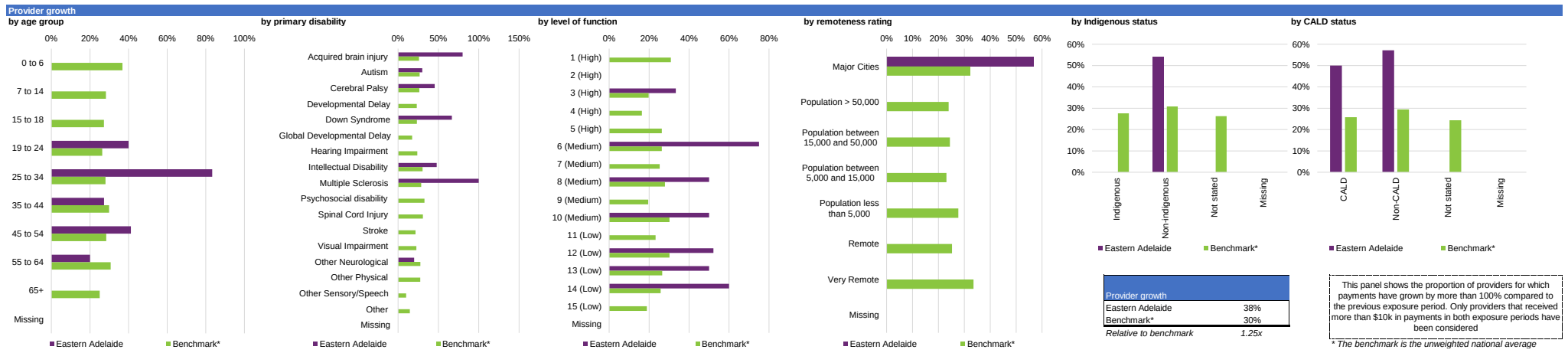
Provider growth



Provider growth	
Eastern Adelaide	38%
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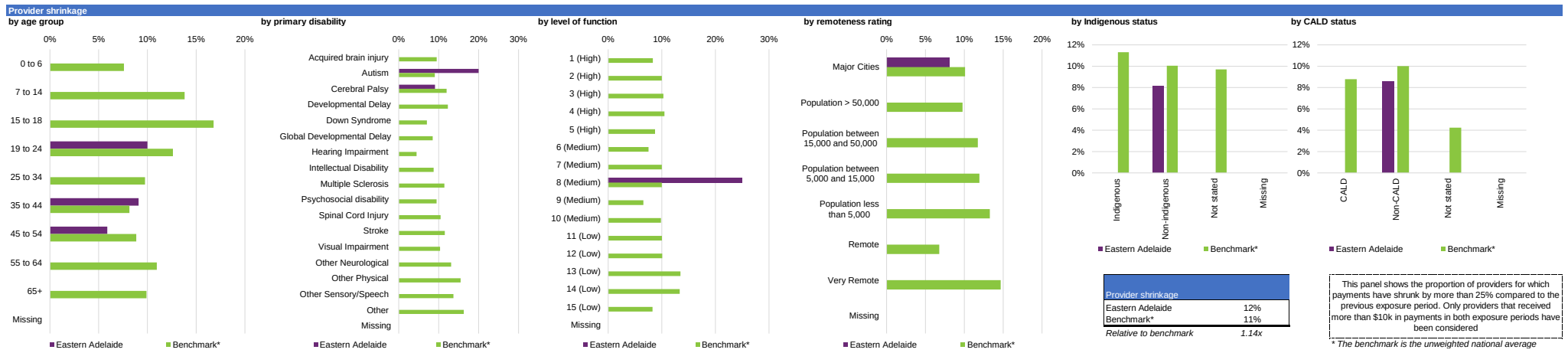
Relative to benchmark	*1.25x*

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

** The benchmark is the unweighted national average*

Provider shrinkage



Provider shrinkage	
Eastern Adelaide	12%
Benchmark*	11%
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This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

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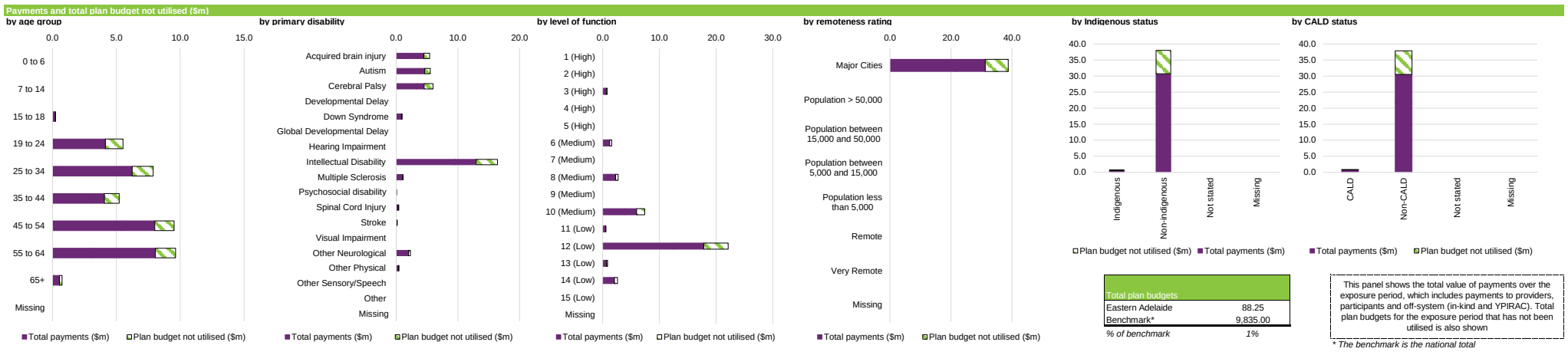
Participant Category Detailed Dashboard as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Region: Eastern Adelaide (phase in date: 1 July 2013) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation

Payments and total plan budget not utilised ($m)



Total plan budgets	
Eastern Adelaide	88.25
Benchmark*	9,835.00
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This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

Plan utilisation

Plan utilisation	
Eastern Adelaide	69%
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Relative to benchmark	*0.99x*

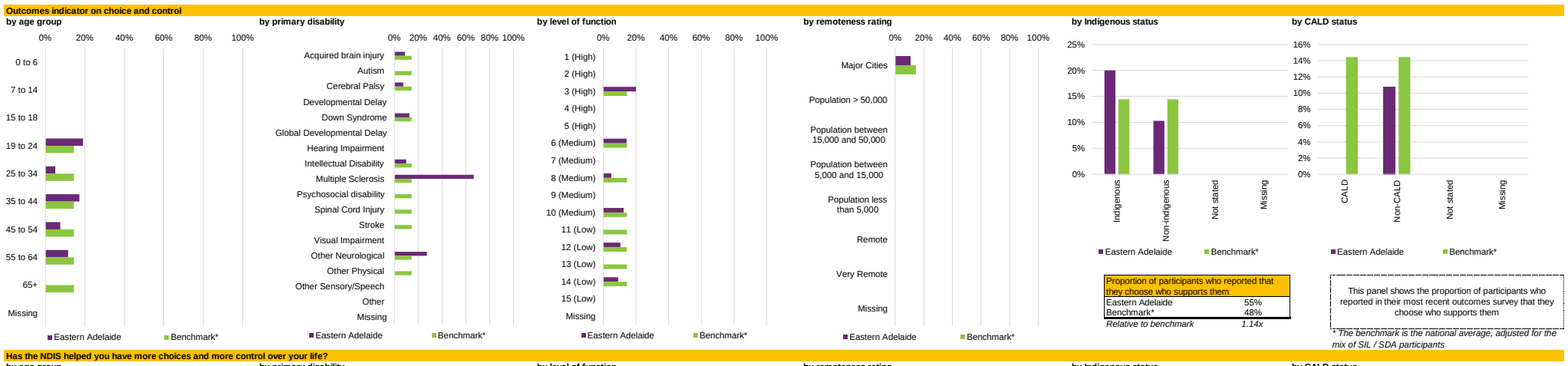
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework

Outcomes indicator on choice and control



Proportion of participants who reported that they choose who supports them	
Eastern Adelaide	55%
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Relative to benchmark	*1.14x*

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Has the NDIS helped you have more choices and more control over your life?

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Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	209	28	7.5	90%	0%	0%	0.41	0.13	31%	10%	37%
Daily Activities	216	39	5.5	84%	62%	19%	31.81	28.32	89%	11%	43%
Community	204	40	5.1	76%	67%	0%	2.52	1.32	52%	11%	37%
Transport	213	14	15.2	99%	0%	0%	0.28	0.11	41%	10%	45%
Core total	**216**	**78**	**2.8**	**80%**	**59%**	**14%**	**35.02**	**29.88**	**85%**	**11%**	**43%**
Capacity Building											
Daily Activities	215	67	3.2	57%	100%	0%	1.00	0.39	39%	10%	43%
Employment	48	8	6.0	100%	50%	0%	0.39	0.23	59%	11%	25%
Social and Civic	4	1	4.0	100%	0%	0%	0.00	0.00	2%	25%	0%
Support Coordination	213	28	7.6	79%	0%	0%	0.61	0.11	18%	10%	40%
Capacity Building total	**216**	**92**	**2.3**	**56%**	**57%**	**0%**	**2.48**	**0.83**	**33%**	**11%**	**43%**
Capital											
Assistive Technology	103	15	6.9	99%	100%	0%	0.41	0.14	35%	14%	27%
Home Modifications	169	6	28.2	100%	25%	0%	0.77	0.27	35%	10%	50%
Capital total	**203**	**20**	**10.2**	**97%**	**50%**	**0%**	**1.18**	**0.41**	**35%**	**10%**	**38%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**216**	**146**	**1.5**	**77%**	**57%**	**8%**	**38.75**	**31.26**	**81%**	**11%**	**43%**

Note: Only the major support categories are shown.

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Indicator definitions

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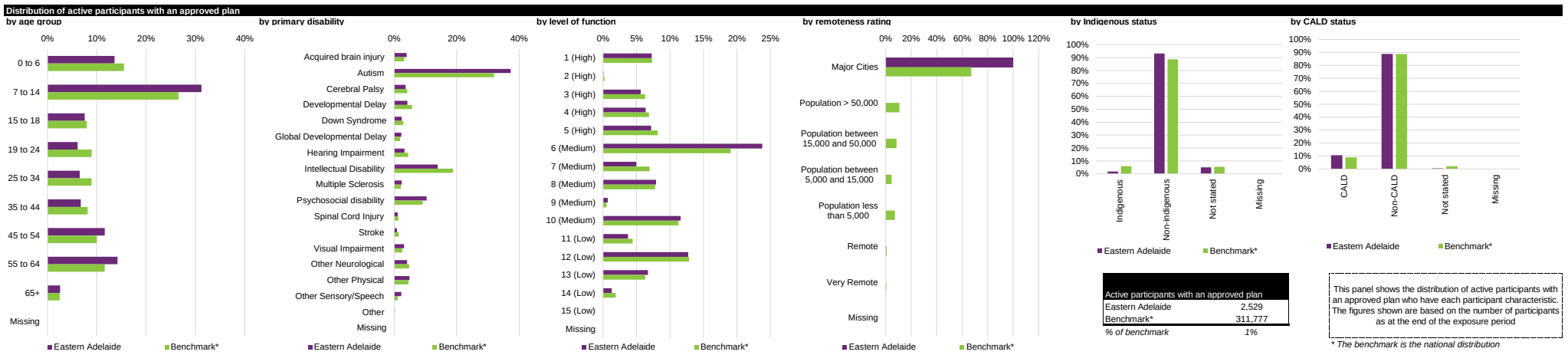
Participant Category Detailed Dashboard as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Region: Eastern Adelaide (phase in date: 1 July 2013) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Participant profile

Distribution of active participants with an approved plan



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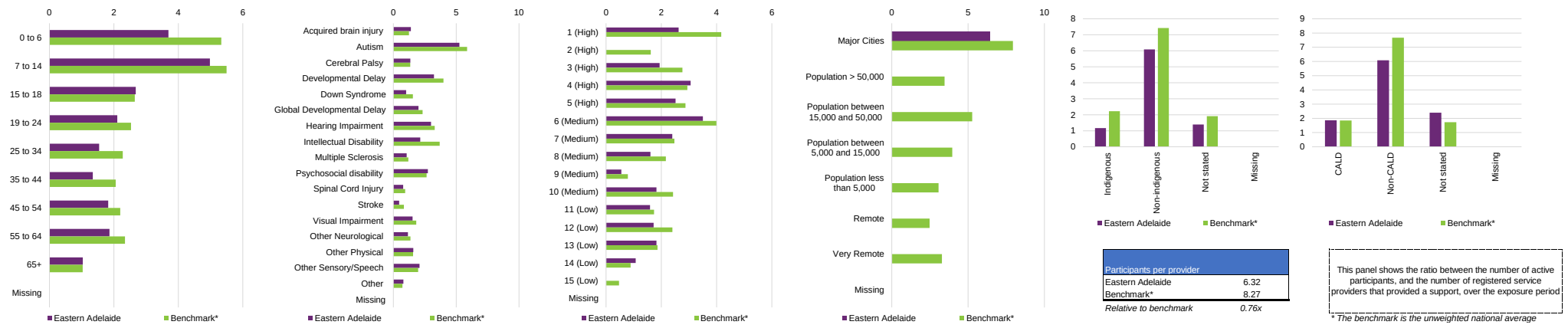
Average number of participants per provider



Participants per provider	
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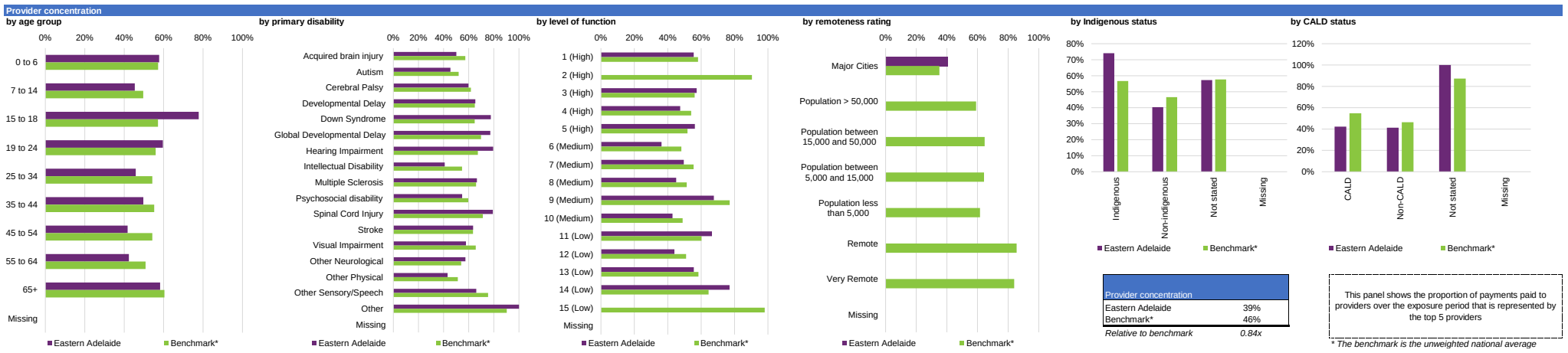
** The benchmark is the unweighted national average*

Provider concentration



Provider concentration	
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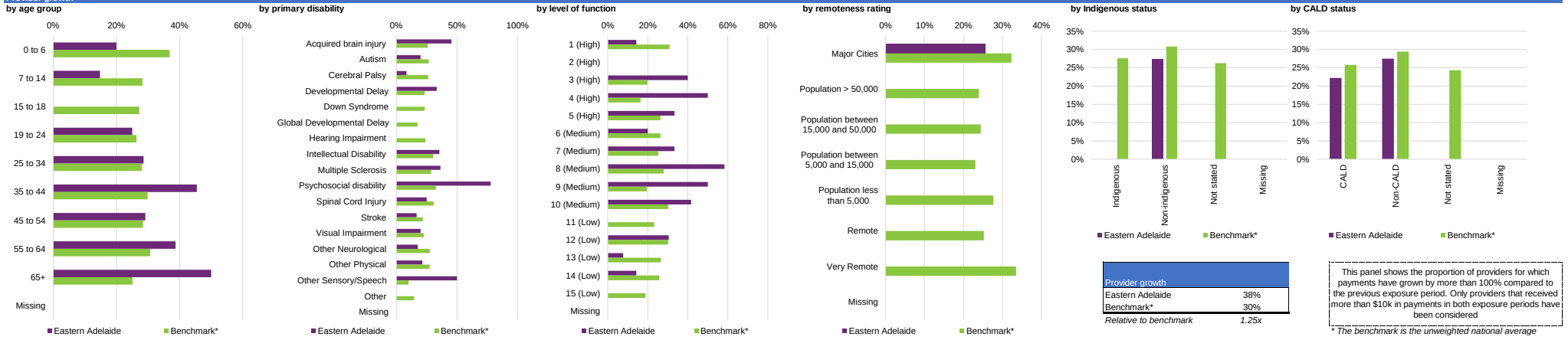
Provider growth



Provider growth	
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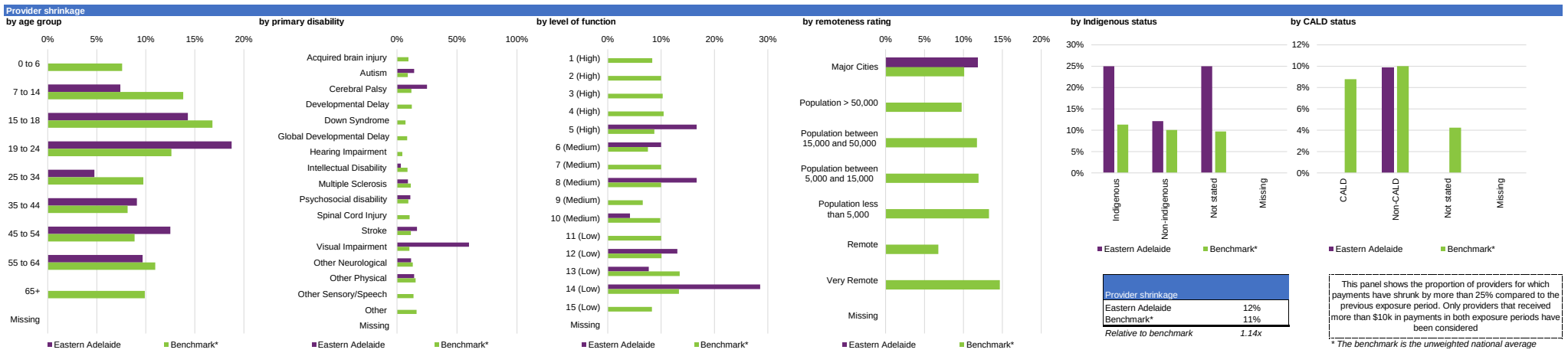
** The benchmark is the unweighted national average*

Provider shrinkage



Provider shrinkage	
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This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered

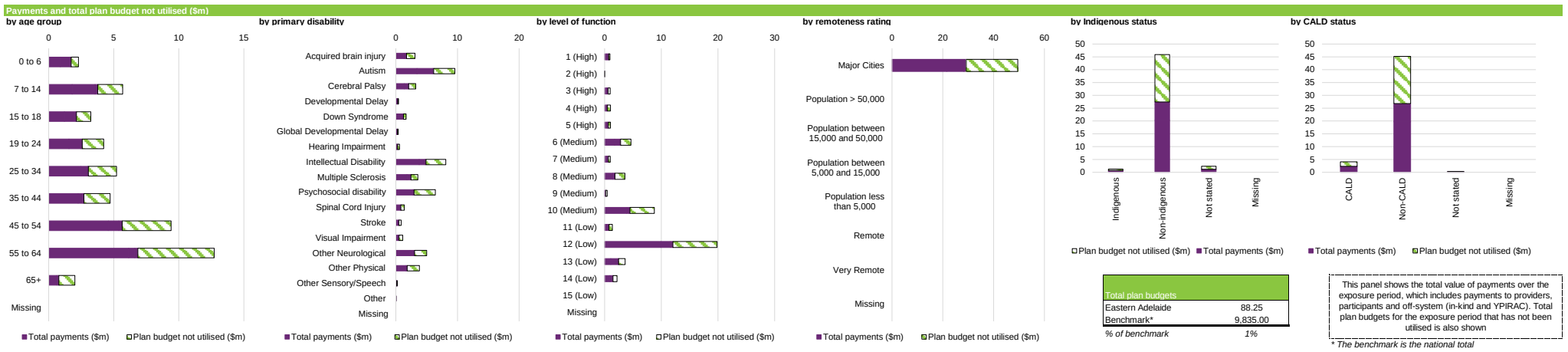
** The benchmark is the unweighted national average*

Participant Category Detailed Dashboard as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Region: Eastern Adelaide (phase in date: 1 July 2013) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation

Payments and total plan budget not utilised ($m)

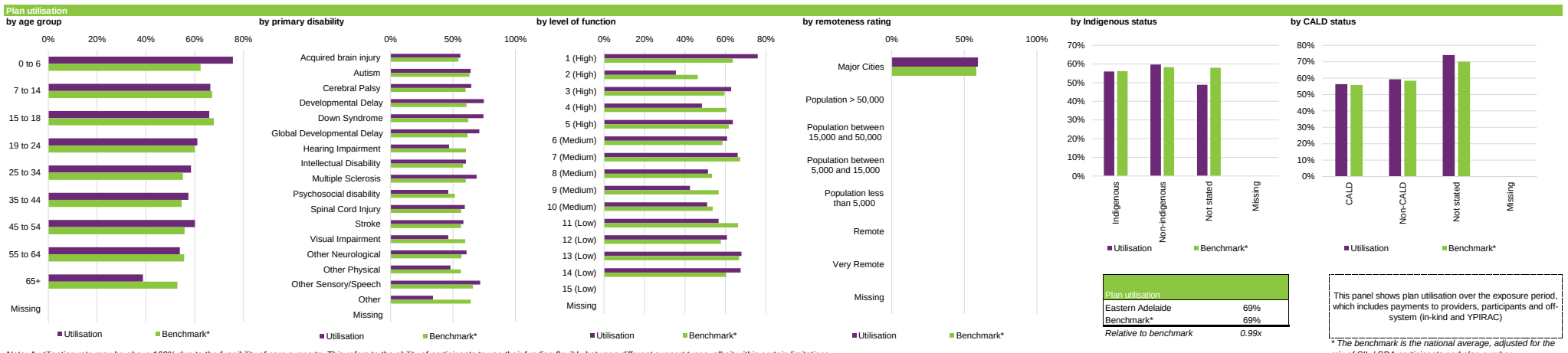


Total plan budgets	
Eastern Adelaide	88.25
Benchmark*	9,835.00
% of benchmark	*1%*

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown

** The benchmark is the national total*

Plan utilisation



Plan utilisation	
Eastern Adelaide	69%
Benchmark*	69%
Relative to benchmark	*0.99x*

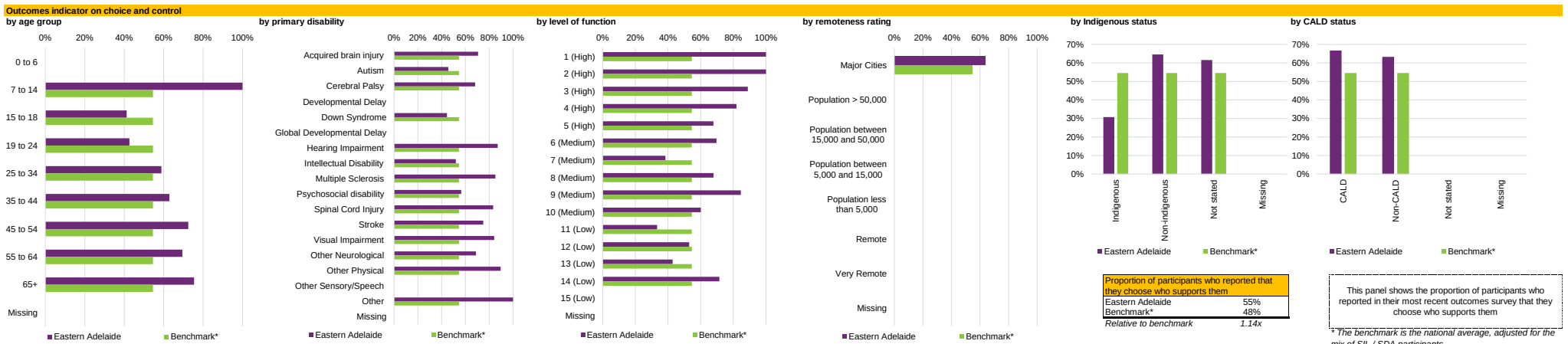
This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC)

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants and plan number*

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework

Outcomes indicator on choice and control



Proportion of participants who reported that they choose who supports them	
Eastern Adelaide	55%
Benchmark*	48%
Relative to benchmark	*1.14x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Has the NDIS helped you have more choices and more control over your life?

Proportion of participants who reported that the NDIS has helped with choice and control	
Eastern Adelaide	71%
Benchmark*	68%
Relative to benchmark	*1.04x*

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

** The benchmark is the national average, adjusted for the mix of SIL / SDA participants*

Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	1,869	74	25.3	63%	25%	0%	1.47	0.50	34%	64%	72%
Daily Activities	1,768	124	14.3	65%	38%	14%	23.36	15.58	67%	63%	72%
Community	1,789	101	17.7	47%	39%	9%	7.97	2.96	37%	63%	72%
Transport	813	20	40.7	86%	0%	0%	1.00	0.86	86%	60%	73%
Core total	**2,031**	**196**	**10.4**	**60%**	**36%**	**11%**	**33.80**	**19.90**	**59%**	**64%**	**73%**
Capacity Building											
Daily Activities	2,263	202	11.2	57%	14%	8%	9.59	5.86	61%	63%	73%
Employment	176	17	10.4	92%	20%	0%	1.09	0.91	84%	51%	68%
Social and Civic	202	23	8.8	87%	0%	0%	0.49	0.08	16%	64%	76%
Support Coordination	681	77	8.8	45%	33%	0%	1.39	0.48	35%	56%	65%
Capacity Building total	**2,302**	**244**	**9.4**	**53%**	**21%**	**6%**	**13.58**	**7.95**	**59%**	**64%**	**73%**
Capital											
Assistive Technology	486	52	9.3	79%	50%	13%	1.83	1.04	57%	74%	77%
Home Modifications	50	3	16.7	100%	0%	0%	0.08	0.01	13%	83%	78%
Capital total	**497**	**52**	**9.6**	**79%**	**50%**	**13%**	**1.92**	**1.05**	**55%**	**74%**	**76%**
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	**2,313**	**359**	**6.4**	**53%**	**26%**	**12%**	**49.50**	**29.26**	**59%**	**64%**	**73%**

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration	
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration	

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.