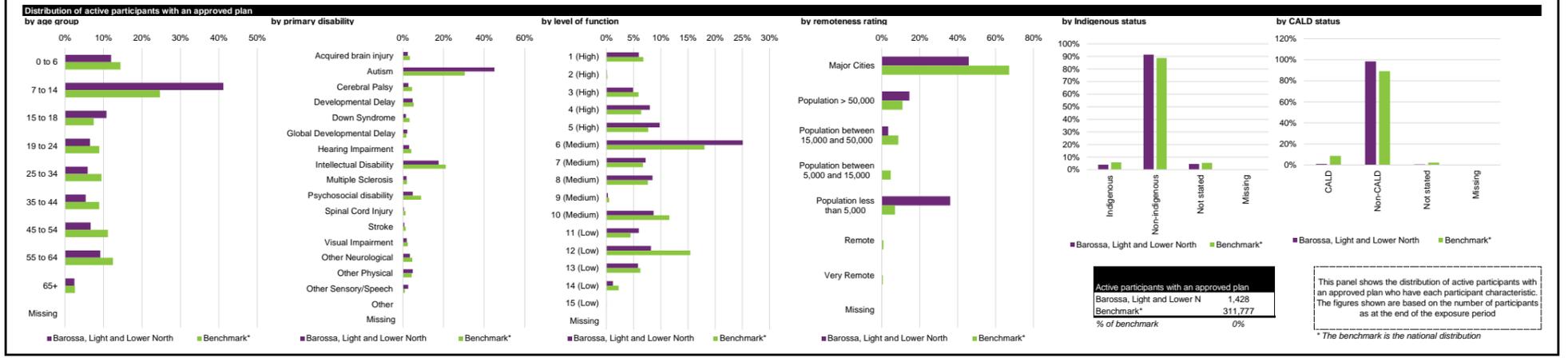
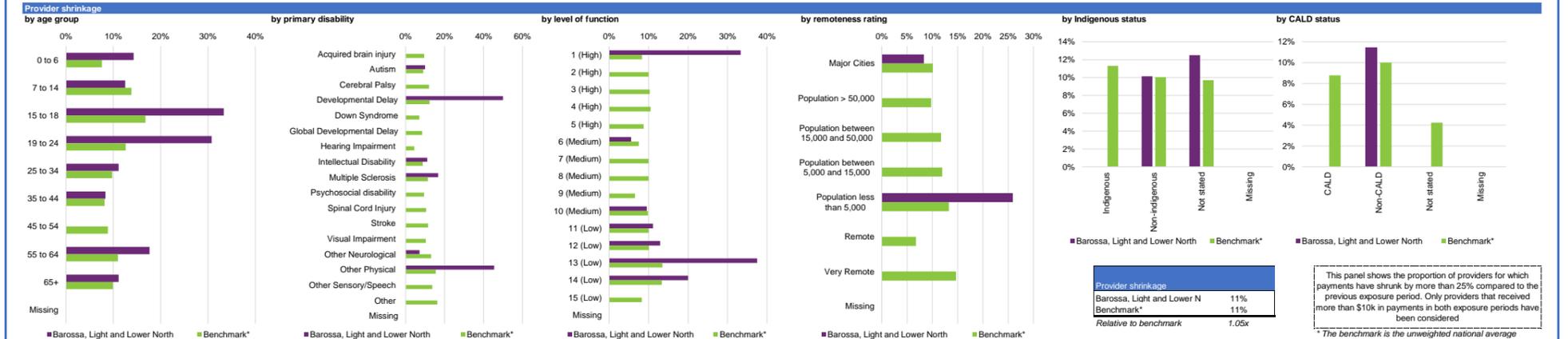
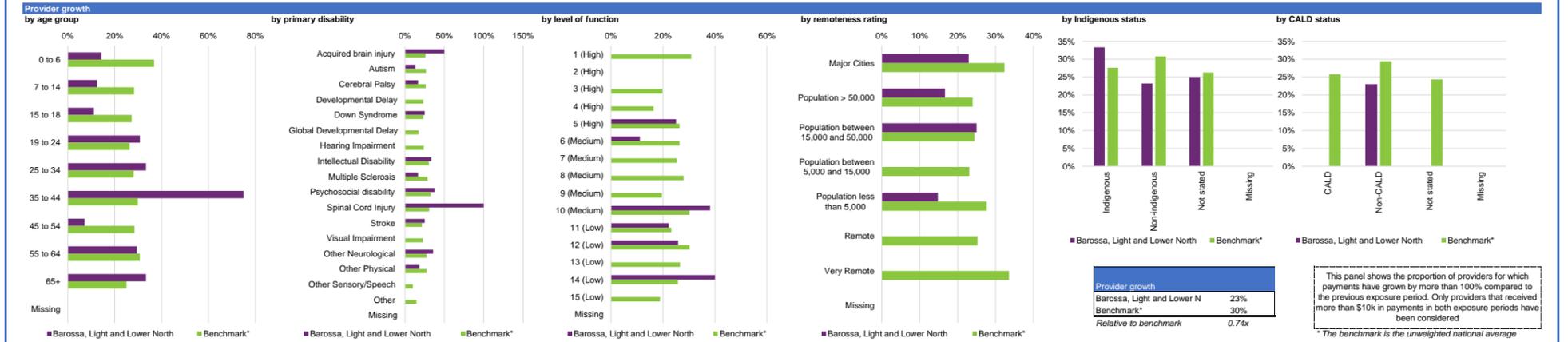
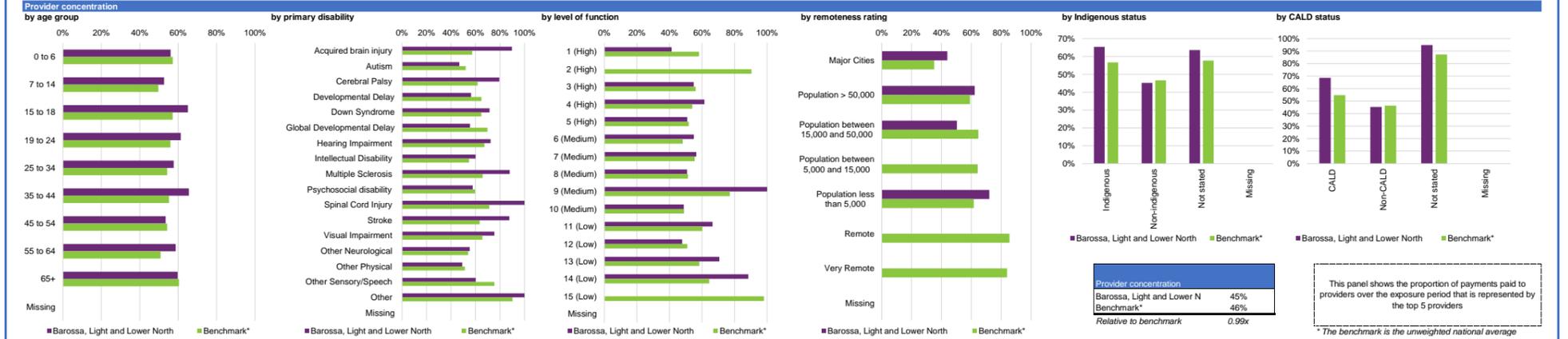
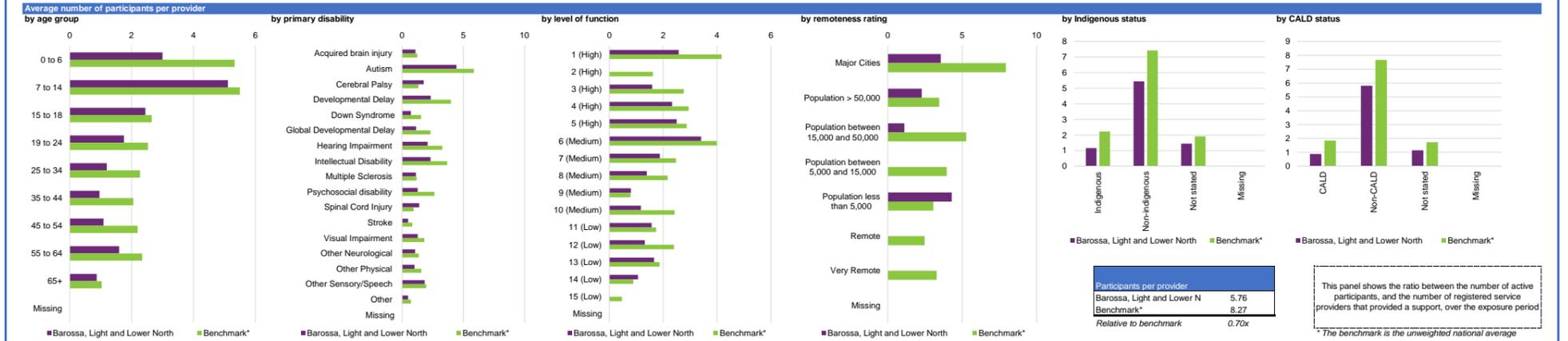
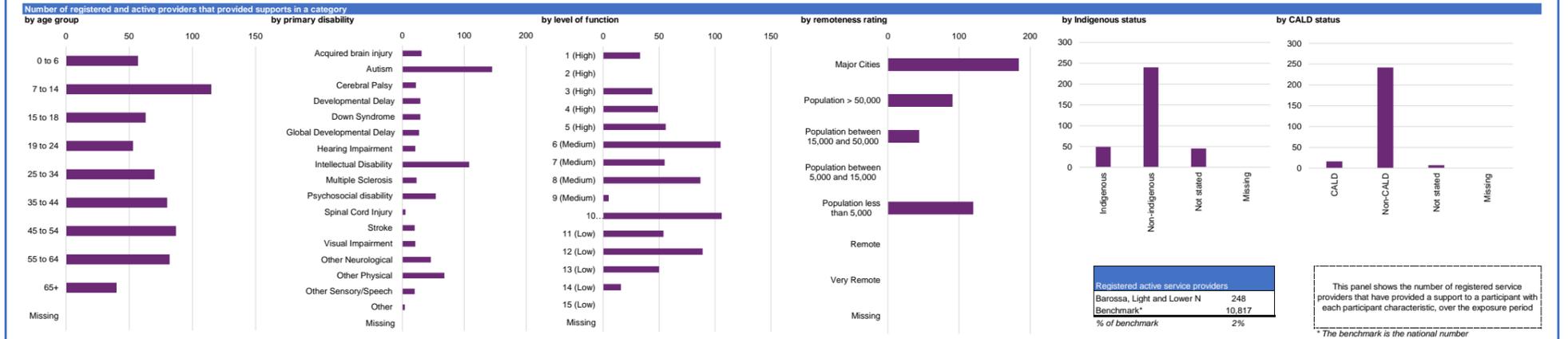


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	1,190	55	21.6	76%	50%	0%	0.85	0.28	32%	57%	64%
Consumables	1,087	87	12.5	73%	38%	8%	14.15	9.88	70%	55%	64%
Daily Activities	1,090	68	16.0	68%	11%	11%	4.60	2.40	52%	55%	64%
Community	425	12	35.4	98%	0%	0%	0.62	0.58	94%	49%	69%
Transport	1,265	144	8.8	66%	31%	14%	20.21	13.14	65%	56%	63%
Capacity Building	1,406	138	10.2	60%	19%	12%	5.84	3.35	57%	56%	63%
Daily Activities	103	13	7.9	99%	0%	0%	0.59	0.40	67%	50%	78%
Employment	68	11	6.2	100%	0%	0%	0.16	0.04	24%	50%	74%
Social and Civic	346	52	6.7	65%	0%	50%	0.61	0.21	35%	40%	51%
Support Coordination	1,424	166	8.6	57%	9%	9%	7.79	4.34	56%	56%	64%
Capital	275	28	9.8	89%	25%	25%	1.09	0.58	53%	67%	65%
Assistive Technology	61	4	15.3	100%	0%	0%	0.26	0.08	31%	42%	55%
Home Modifications	295	30	9.8	89%	25%	25%	1.35	0.66	49%	63%	65%
Capital total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,428	248	5.8	60%	23%	11%	29.43	18.31	62%	56%	64%

Note: Only the major support categories are shown.

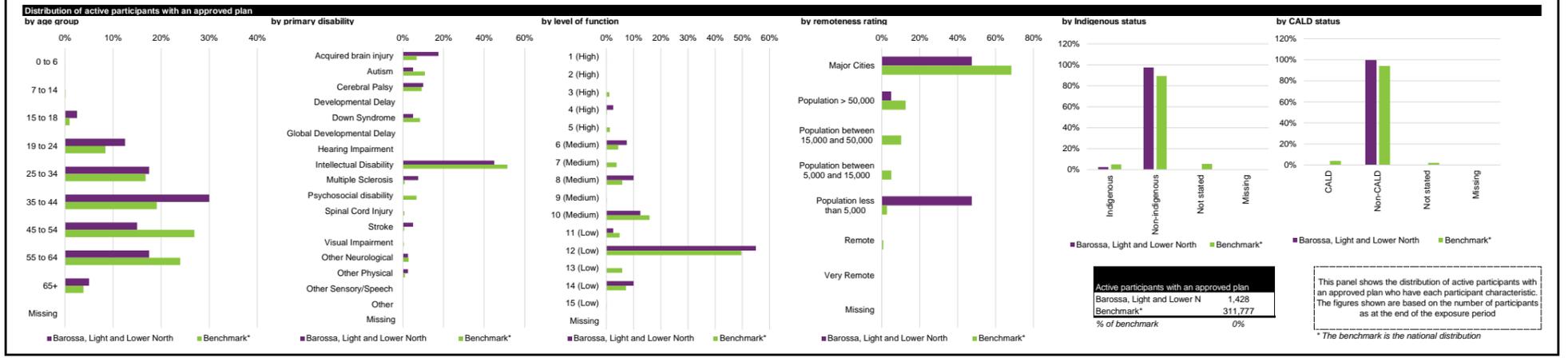
Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

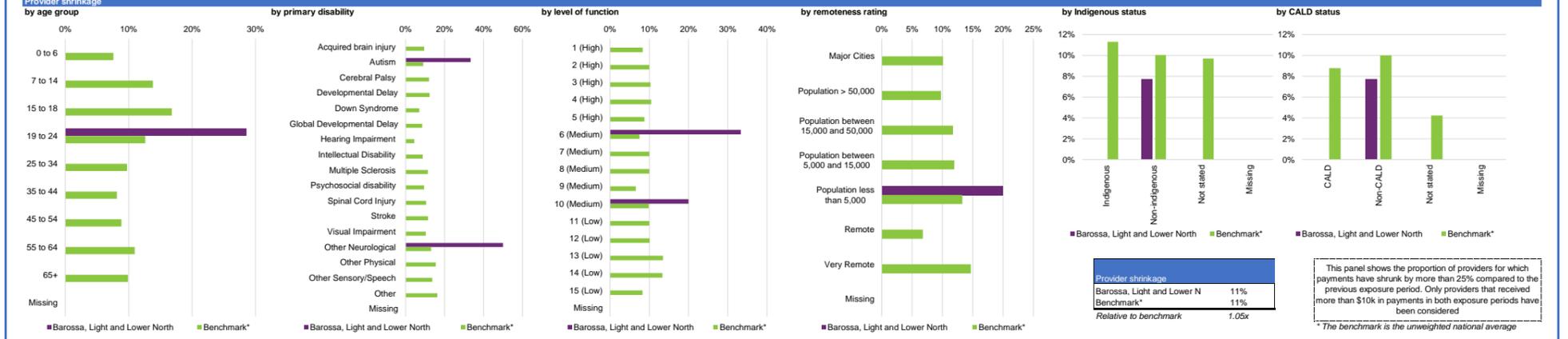
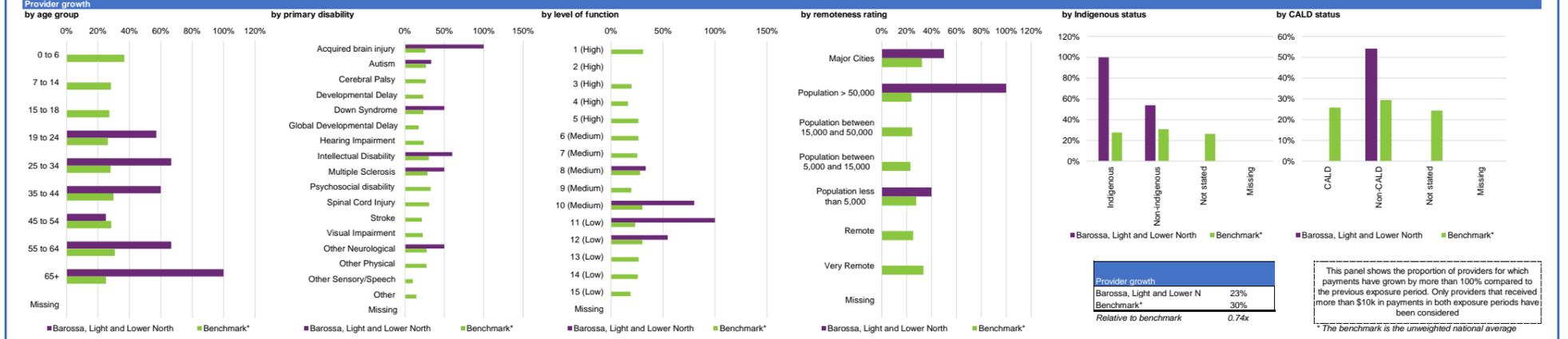
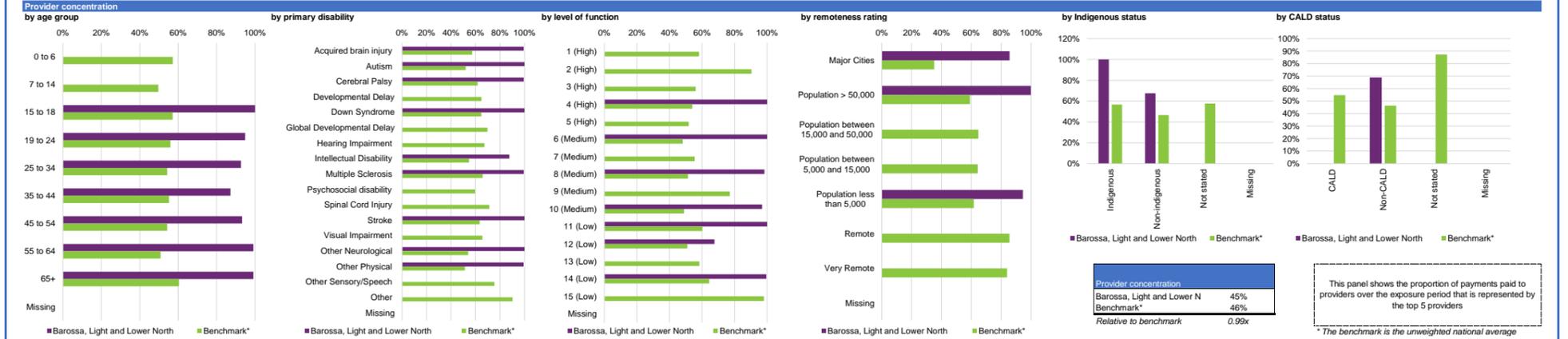
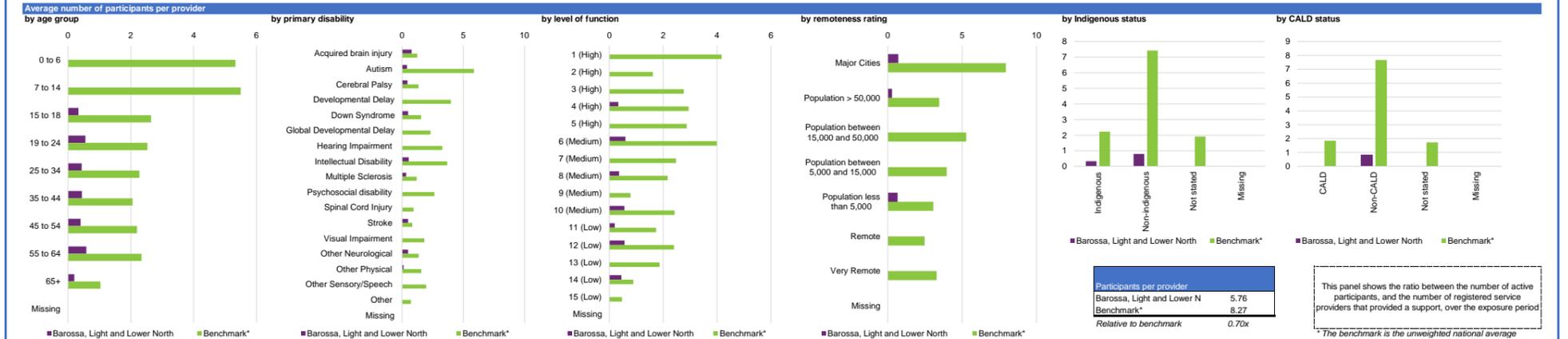
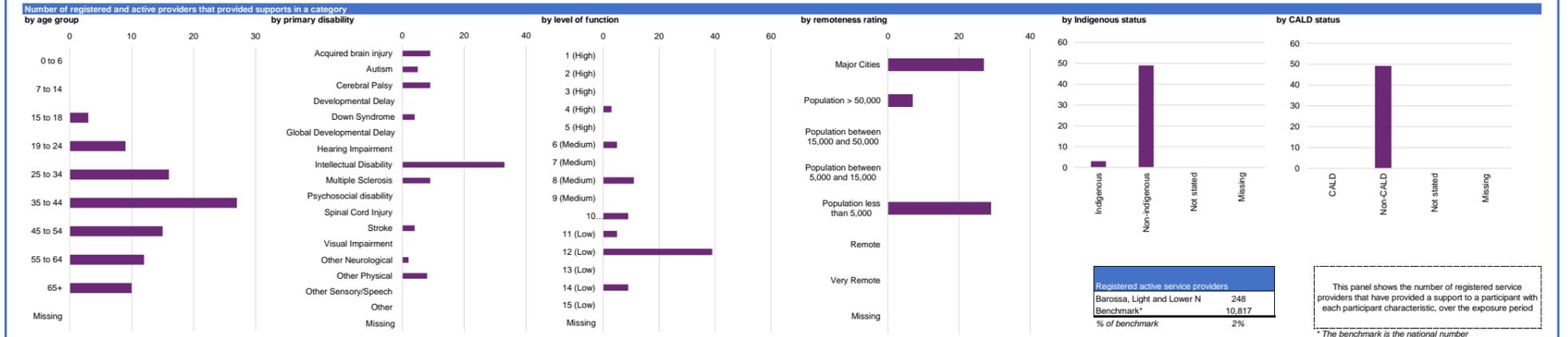
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



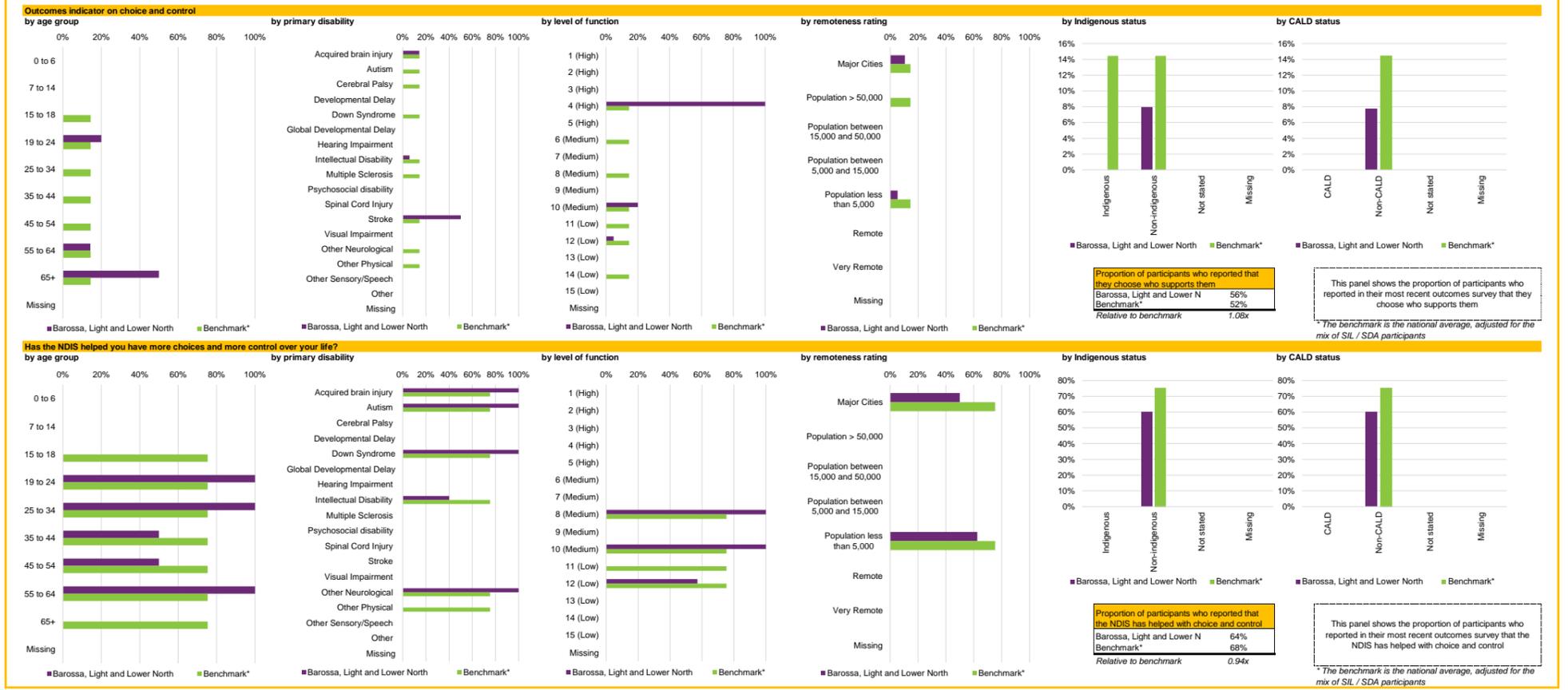
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	38	11	3.5	100%	0%	0%	0.06	0.02	37%	8%	60%
Daily Activities	40	19	2.1	96%	67%	0%	5.25	4.95	94%	8%	60%
Community	39	18	2.2	95%	20%	0%	0.72	0.41	57%	8%	67%
Transport	39	7	5.6	100%	0%	0%	0.05	0.02	48%	8%	67%
Core total	40	33	1.2	91%	54%	8%	6.08	5.41	89%	8%	60%
Capacity Building											
Daily Activities	40	16	2.5	91%	0%	0%	0.18	0.07	37%	8%	60%
Employment	7	2	3.5	100%	0%	0%	0.05	0.03	69%	0%	100%
Social and Civic	1	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	100%
Support Coordination	40	16	2.5	92%	0%	0%	0.10	0.03	25%	8%	60%
Capacity Building total	40	27	1.5	82%	50%	0%	0.39	0.14	35%	8%	60%
Capital											
Assistive Technology	19	5	3.8	100%	0%	0%	0.07	0.02	26%	0%	75%
Home Modifications	31	2	15.5	100%	0%	0%	0.15	0.01	4%	10%	40%
Capital total	37	7	5.3	100%	0%	0%	0.22	0.02	11%	8%	57%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	40	49	0.8	89%	54%	8%	6.70	5.60	84%	8%	60%

Note: Only the major support categories are shown.

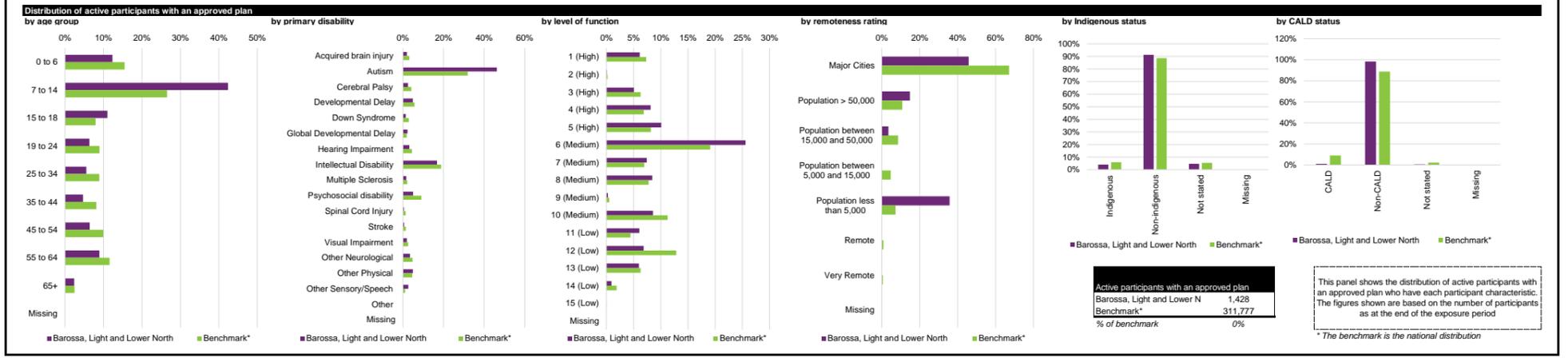
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

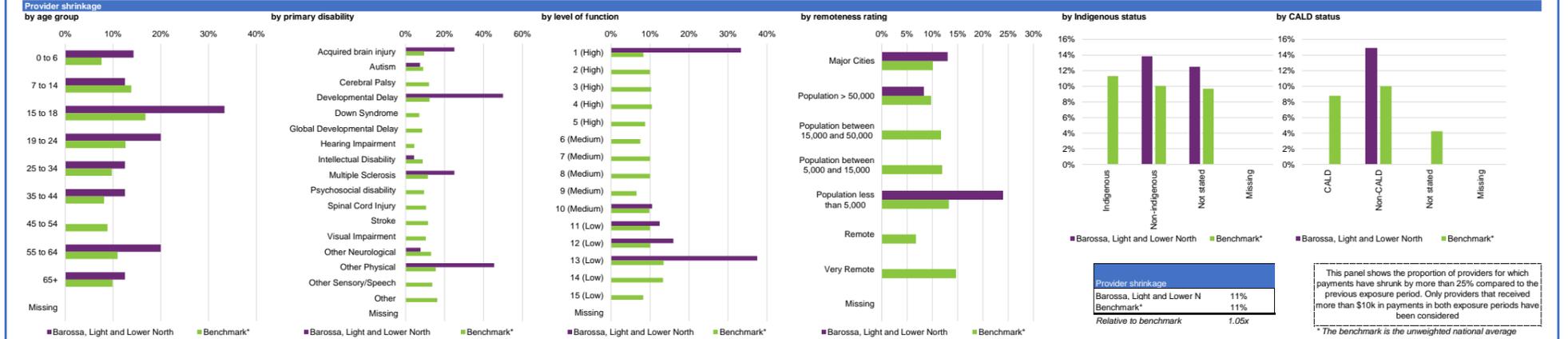
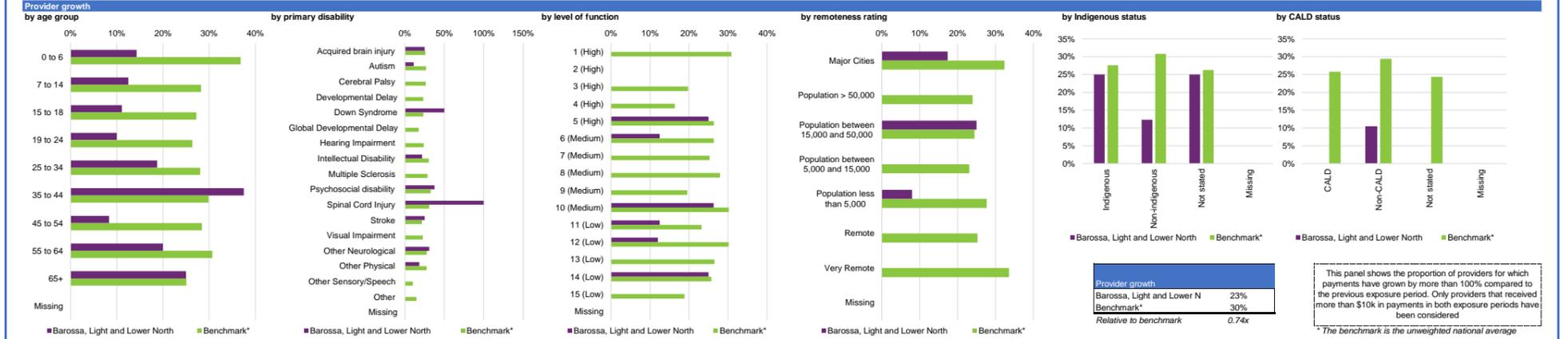
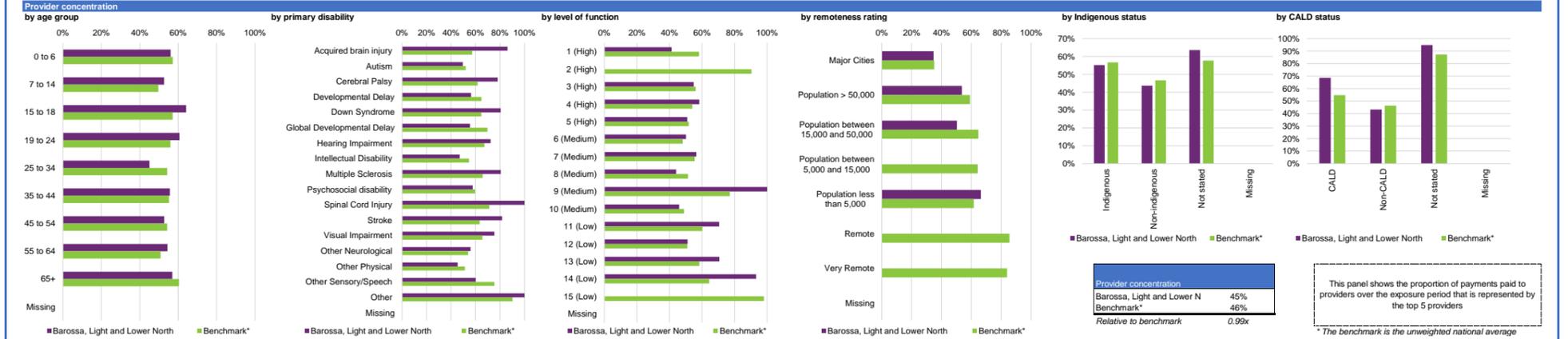
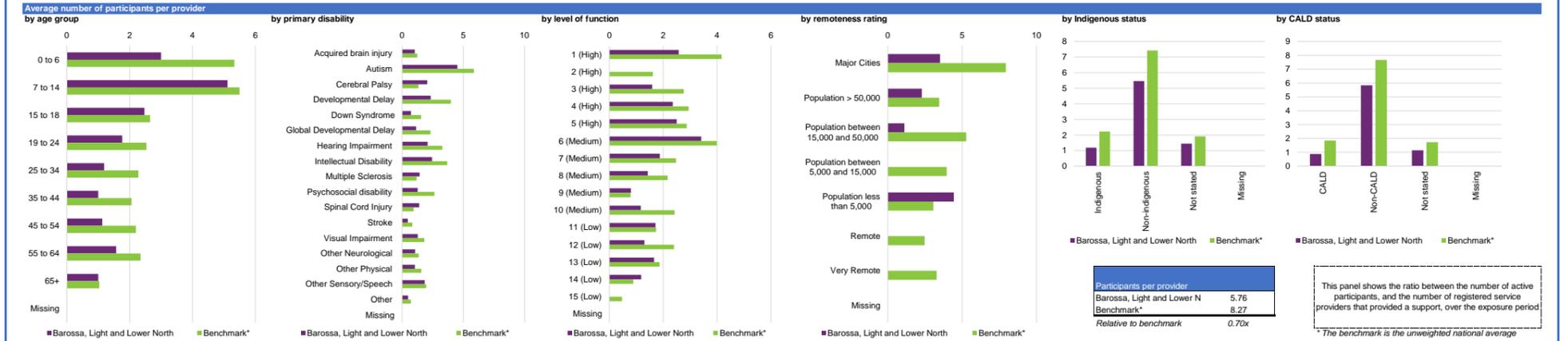
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	1,152	52	22.2	77%	50%	0%	0.79	0.25	32%	61%	64%
Daily Activities	1,047	81	12.9	73%	15%	10%	8.90	4.93	55%	59%	64%
Community	1,051	66	15.9	68%	6%	12%	3.88	1.99	51%	59%	64%
Transport	386	7	55.1	100%	0%	0%	0.57	0.56	98%	53%	69%
Core total	1,225	139	8.8	66%	13%	16%	14.13	7.73	55%	60%	63%
Capacity Building											
Daily Activities	1,366	137	10.0	61%	19%	12%	5.65	3.28	58%	59%	64%
Employment	96	13	7.4	99%	0%	0%	0.54	0.36	67%	54%	78%
Social and Civic	67	11	6.1	100%	0%	0%	0.16	0.04	25%	51%	72%
Support Coordination	306	47	6.5	68%	0%	50%	0.51	0.19	37%	46%	50%
Capacity Building total	1,384	162	8.5	58%	9%	9%	7.40	4.20	57%	59%	64%
Capital											
Assistive Technology	256	25	10.2	89%	25%	25%	1.02	0.56	55%	75%	65%
Home Modifications	30	2	15.0	100%	0%	100%	0.10	0.07	70%	81%	59%
Capital total	258	25	10.3	90%	25%	25%	1.13	0.64	56%	76%	66%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,388	240	5.8	56%	12%	15%	22.72	12.71	56%	60%	64%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.