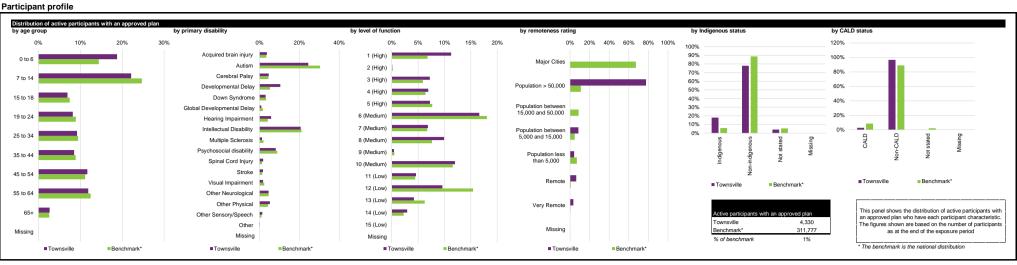
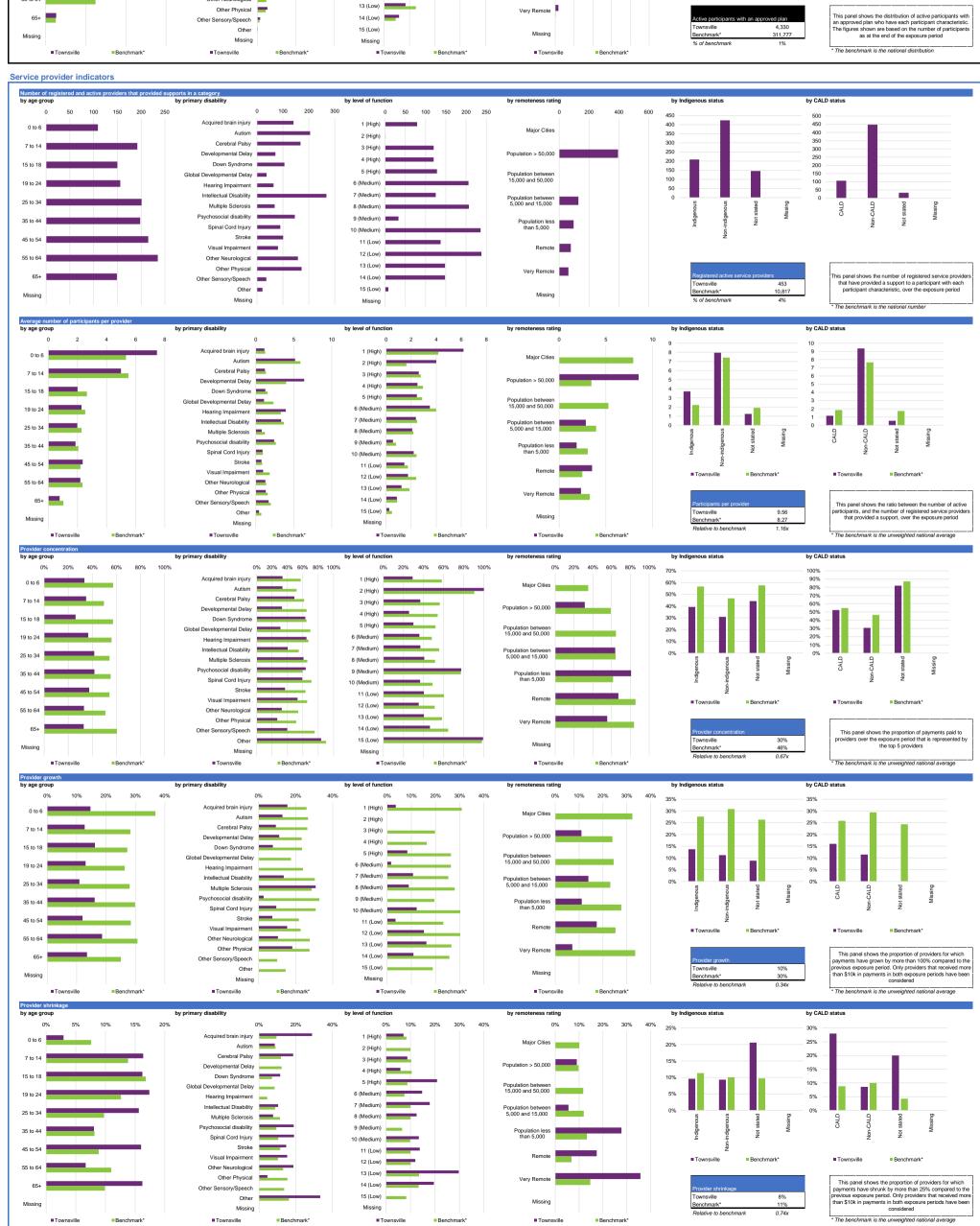
Region: Townsville (phase in date: 1 April 2016) | Support Category: All | All Participants













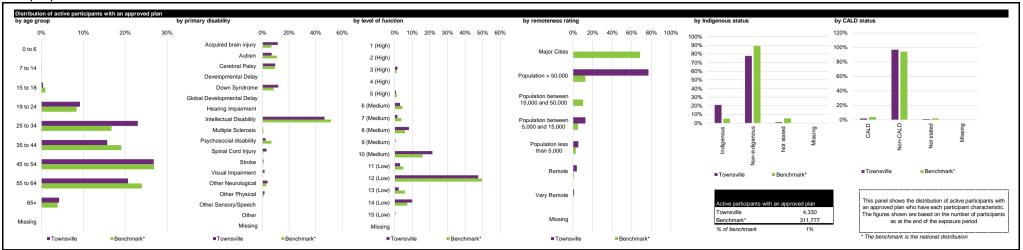


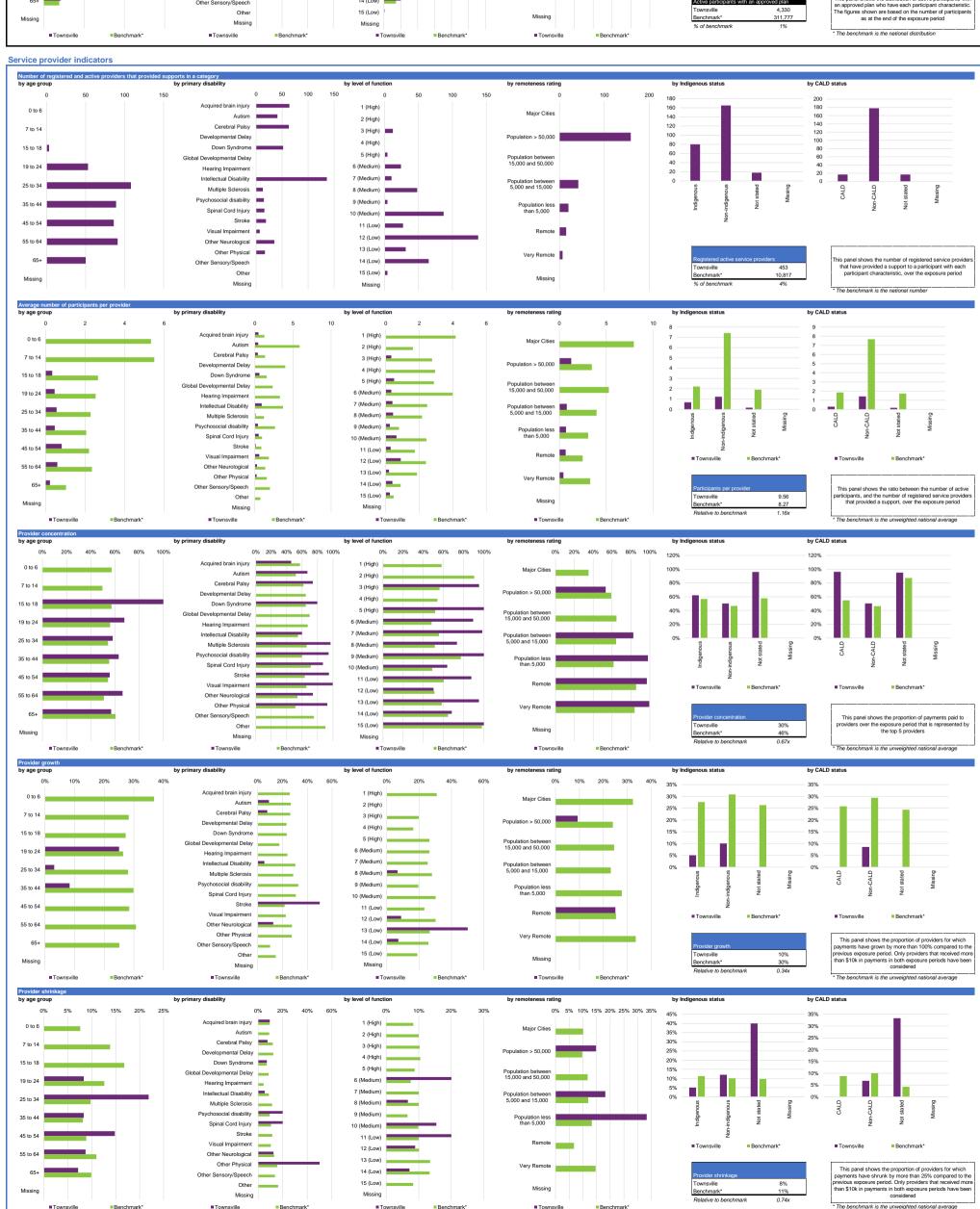
Support category summary

upport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped w choice and contro
ore											
Consumables	3,223	130	24.8	70%	9%	9%	3.89	1.74	45%	56%	72%
Daily Activities	2,843	146	19.5	55%	14%	13%	72.08	51.26	71%	54%	72%
Community	2,850	103	27.7	58%	15%	5%	26.41	20.05	76%	53%	72%
Transport	1,820	59	30.8	67%	17%	33%	2.67	2.36	88%	49%	73%
Core total	3,521	266	13.2	53%	14%	9%	105.05	75.41	72%	54%	72%
apacity Building											
Daily Activities	4,212	222	19.0	36%	3%	4%	18.39	10.22	56%	55%	72%
Employment	155	12	12.9	100%	0%	0%	0.97	0.67	69%	40%	81%
Social and Civic	256	33	7.8	87%	0%	20%	0.76	0.33	44%	43%	72%
Support Coordination	1,477	64	23.1	83%	9%	9%	3.31	2.20	66%	43%	67%
Capacity Building total	4,279	260	16.5	35%	11%	7%	25.57	14.52	57%	54%	72%
pital											
Assistive Technology	1,185	97	12.2	71%	16%	16%	4.69	3.53	75%	69%	73%
Home Modifications	216	20	10.8	97%	14%	0%	1.34	1.21	90%	60%	77%
Capital total	1,251	108	11.6	64%	19%	15%	6.04	4.74	79%	67%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,330	453	9.6	45%	10%	8%	136.66	94.67	69%	54%	71%

ndicator definitions	
active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
otal plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to providers, payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Itilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
las NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
	The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration



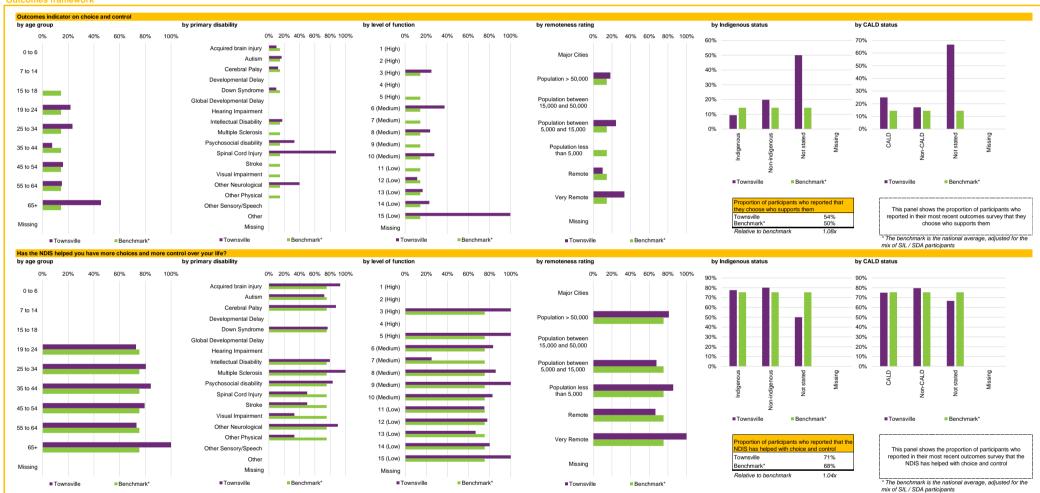










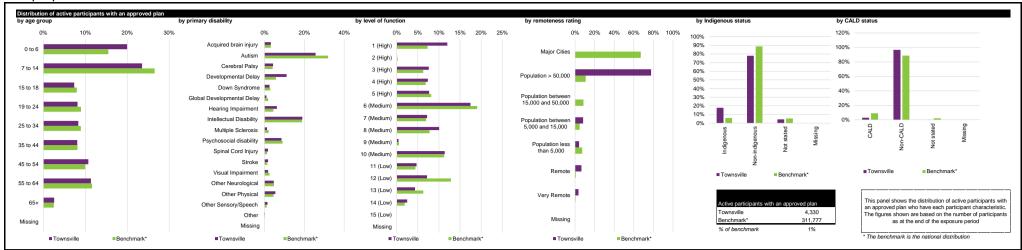


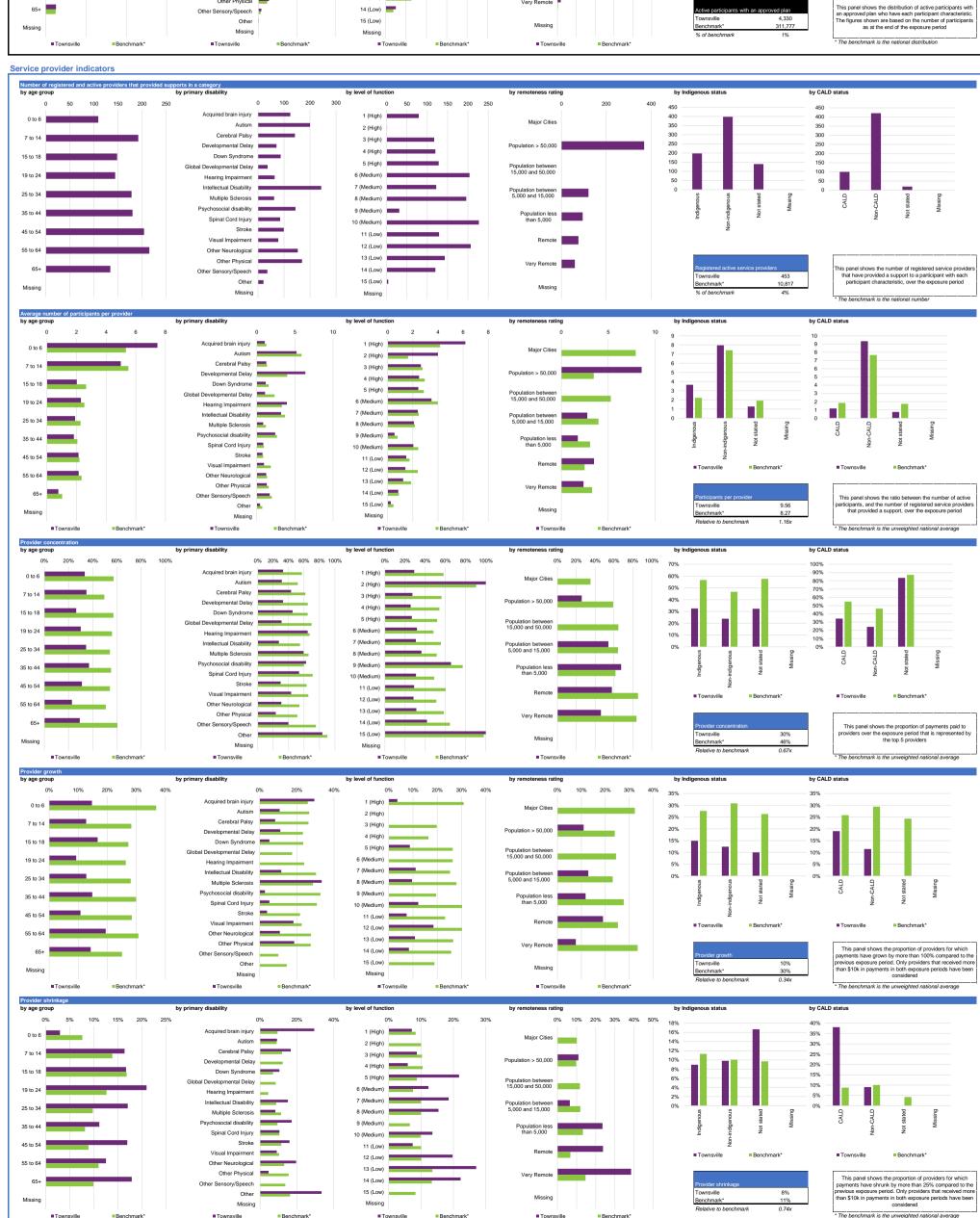
Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped v
Core											
Consumables	246	36	6.8	90%	0%	0%	0.64	0.26	41%	18%	79%
Daily Activities	259	58	4.5	73%	3%	9%	30.68	29.11	95%	18%	80%
Community	255	46	5.5	74%	8%	4%	6.30	4.45	71%	18%	80%
Transport	249	31	8.0	77%	0%	0%	0.34	0.20	60%	17%	78%
Core total	261	95	2.7	72%	5%	5%	37.96	34.03	90%	18%	79%
Capacity Building											
Daily Activities	257	87	3.0	51%	7%	0%	1.12	0.61	54%	18%	80%
Employment	24	5	4.8	100%	0%	0%	0.17	* 0.13	75%	21%	96%
Social and Civic	7	6	1.2	100%	0%	0%	0.06	0.03	47%	0%	50%
Support Coordination	256	27	9.5	88%	0%	29%	0.74	0.46	62%	17%	79%
Capacity Building total	261	106	2.5	53%	11%	15%	2.82	1.52	54%	18%	79%
apital											
Assistive Technology	116	25	4.6	96%	0%	33%	0.54	0.38	69%	18%	73%
Home Modifications	69	5	13.8	100%	0%	0%	0.41	0.28	69%	16%	80%
Capital total	154	29	5.3	95%	0%	25%	0.95	0.66	69%	18%	78%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	261	180	1.5	69%	10%	7%	41.73	36.21	87%	18%	79%

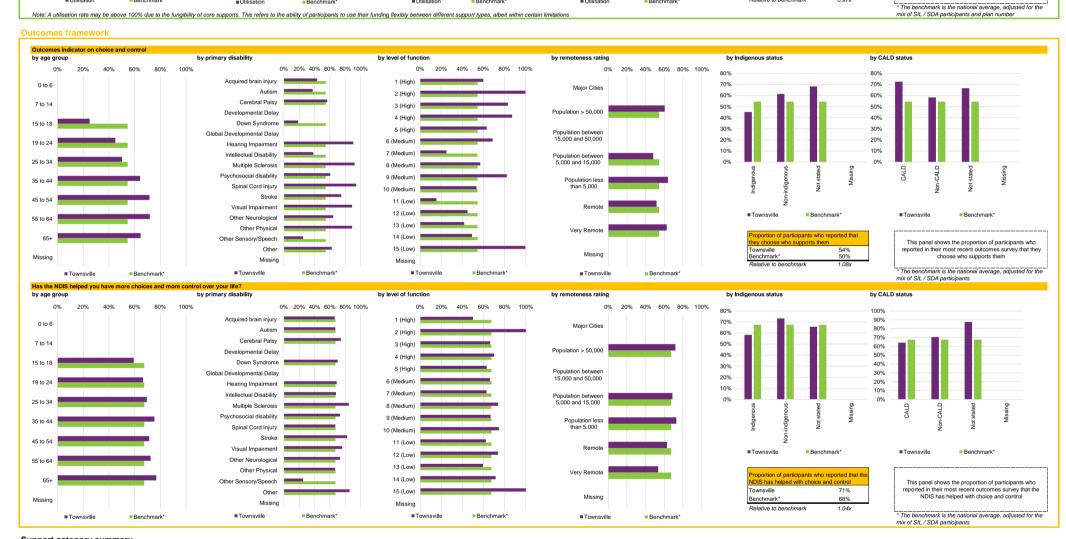
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 10% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
Note: For some metrics – 'good' performance is considered a	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.











Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wi choice and control
ore											
Consumables	2,977	121	24.6	68%	9%	9%	3.25	1.47	45%	61%	71%
Daily Activities	2,584	138	18.7	48%	18%	18%	41.40	22.15	53%	58%	71%
Community	2,595	98	26.5	56%	21%	4%	20.11	15.60	78%	57%	71%
Transport	1,571	54	29.1	69%	50%	50%	2.33	2.15	92%	55%	72%
Core total	3,260	248	13.1	47%	14%	10%	67.10	41.38	62%	59%	71%
apacity Building											
Daily Activities	3,955	214	18.5	38%	3%	4%	17.27	9.62	56%	60%	71%
Employment	131	10	13.1	100%	0%	0%	0.80	0.55	68%	44%	77%
Social and Civic	249	32	7.8	87%	0%	0%	0.69	0.30	44%	44%	72%
Support Coordination	1,221	59	20.7	83%	16%	0%	2.57	1.74	68%	50%	63%
Capacity Building total	4,018	247	16.3	36%	10%	7%	22.75	13.00	57%	59%	71%
apital											
Assistive Technology	1,069	91	11.7	70%	32%	16%	4.15	3.15	76%	77%	73%
Home Modifications	147	16	9.2	99%	20%	0%	0.93	0.93	99%	82%	76%
Capital total	1,097	99	11.1	64%	32%	12%	5.08	4.08	80%	77%	73%
Missing	0	О	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,069	426	9.6	38%	12%	9%	94.93	58.46	62%	59%	70%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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	dered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. dered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.