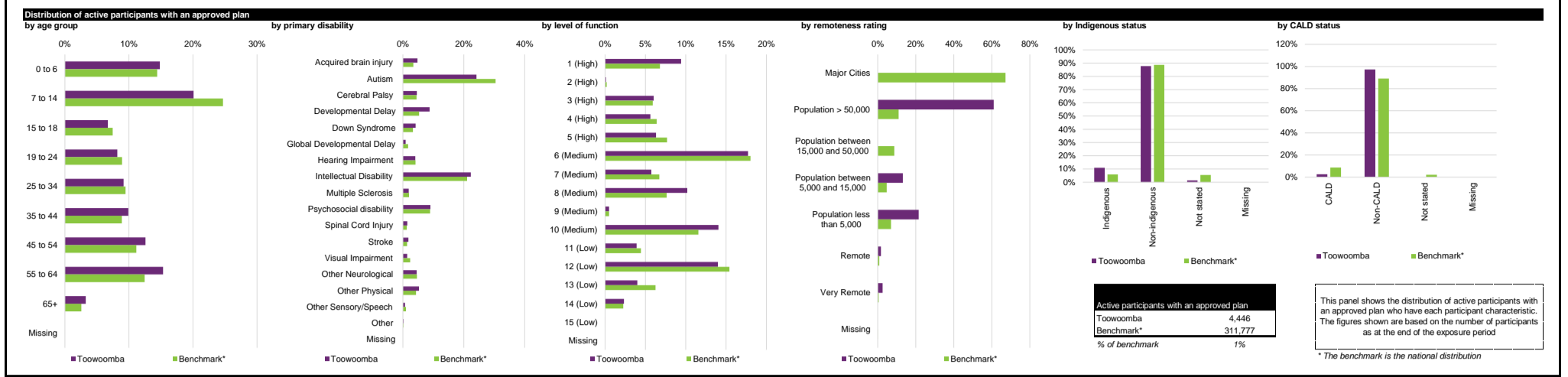
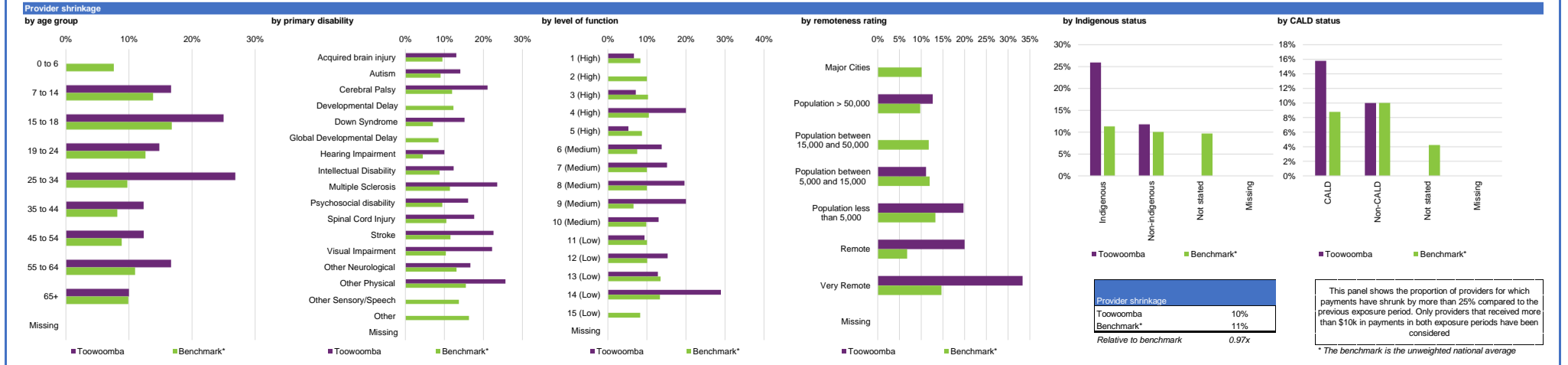
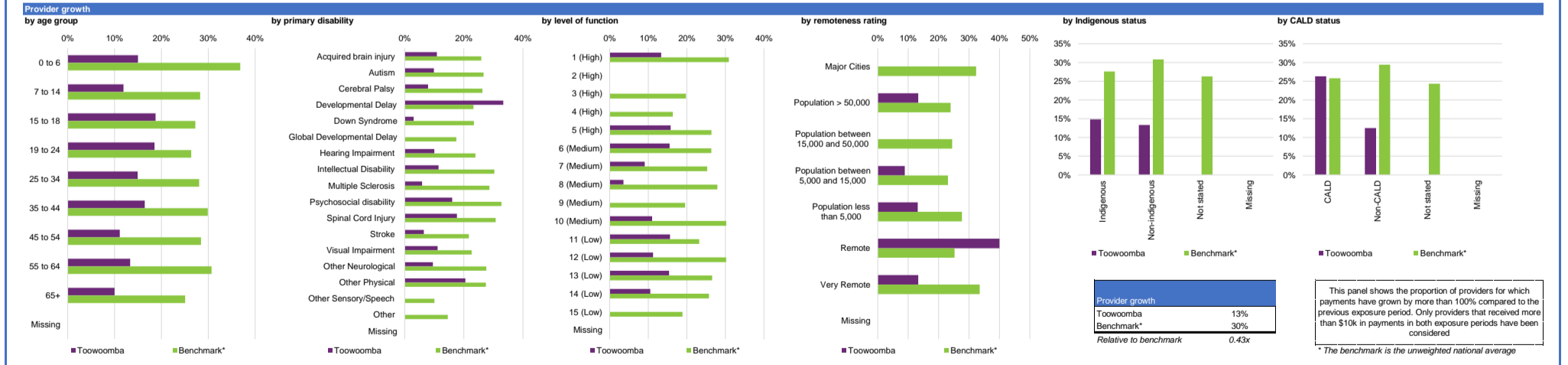
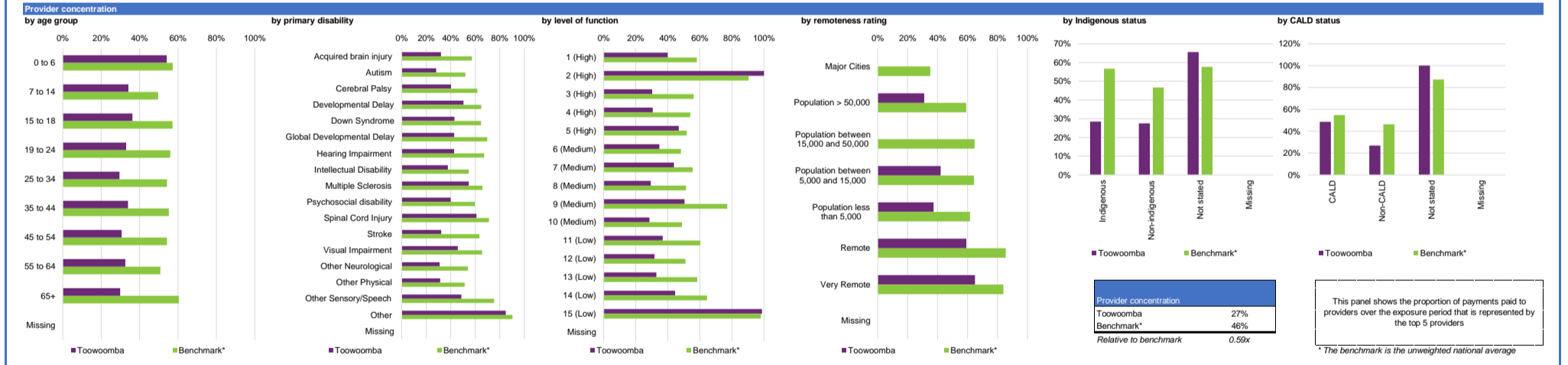
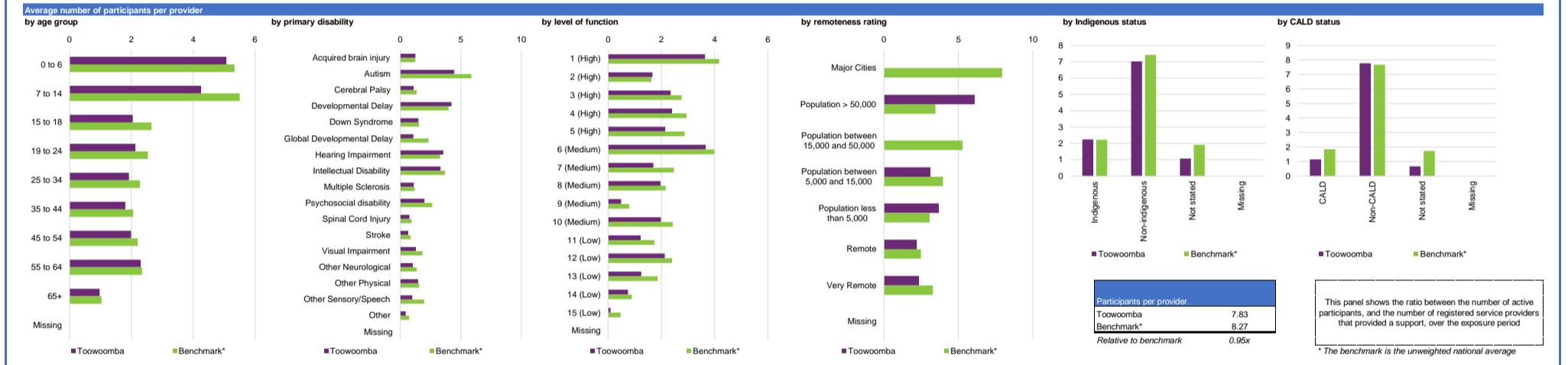
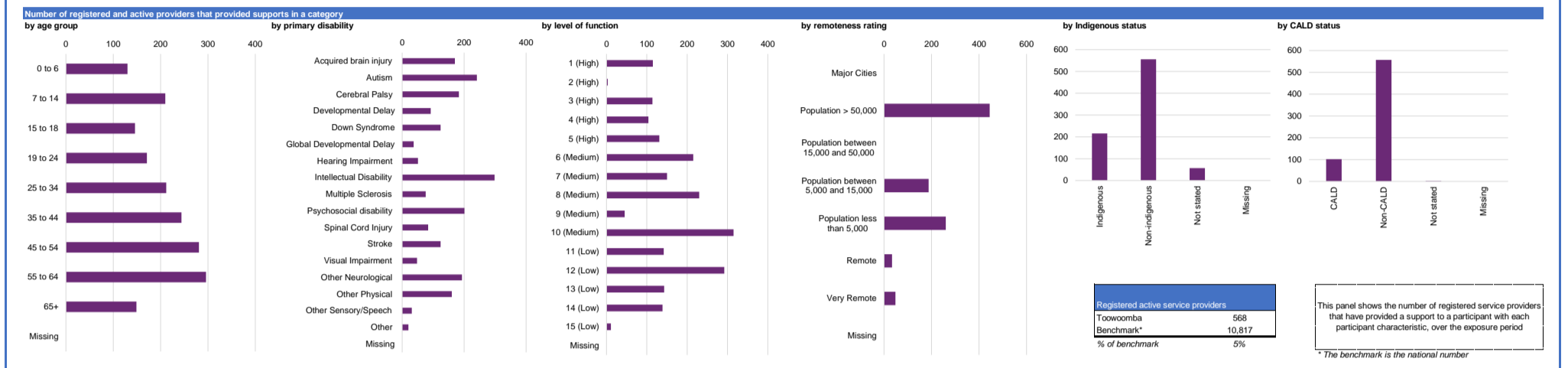


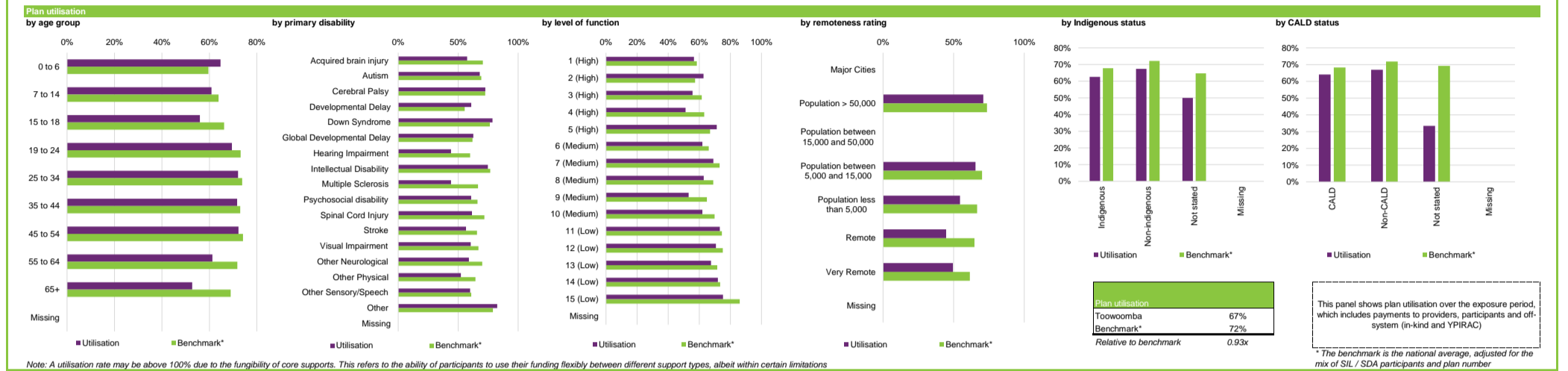
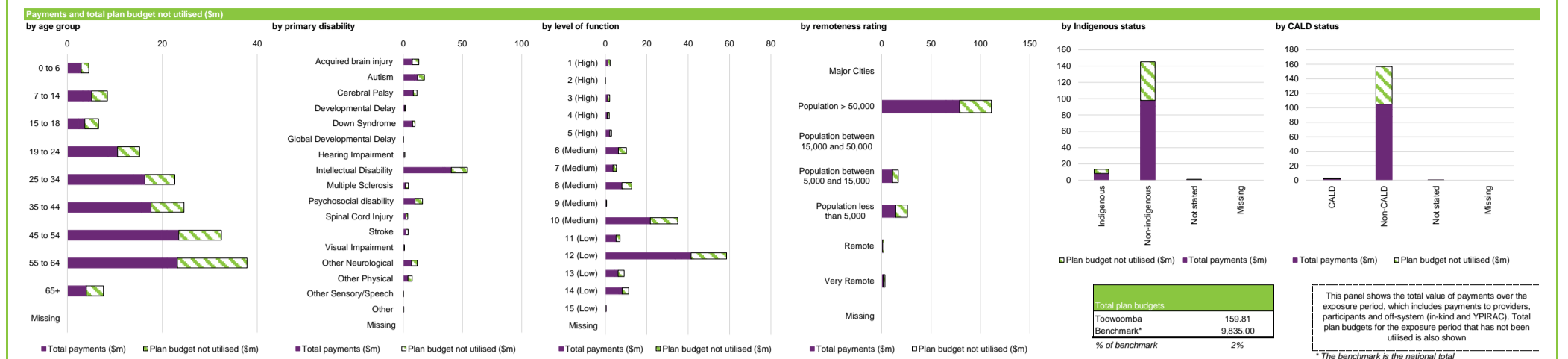
Participant profile



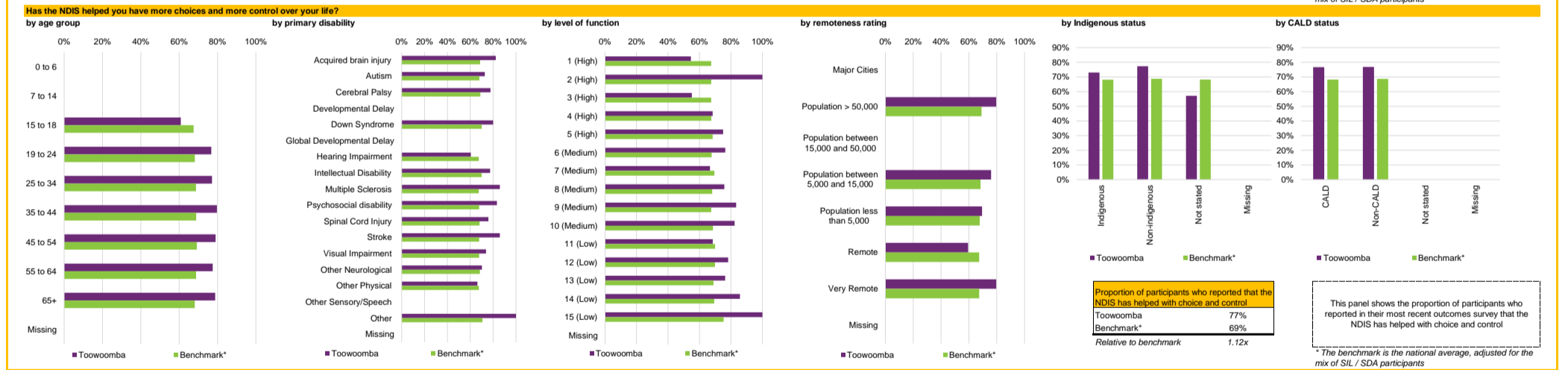
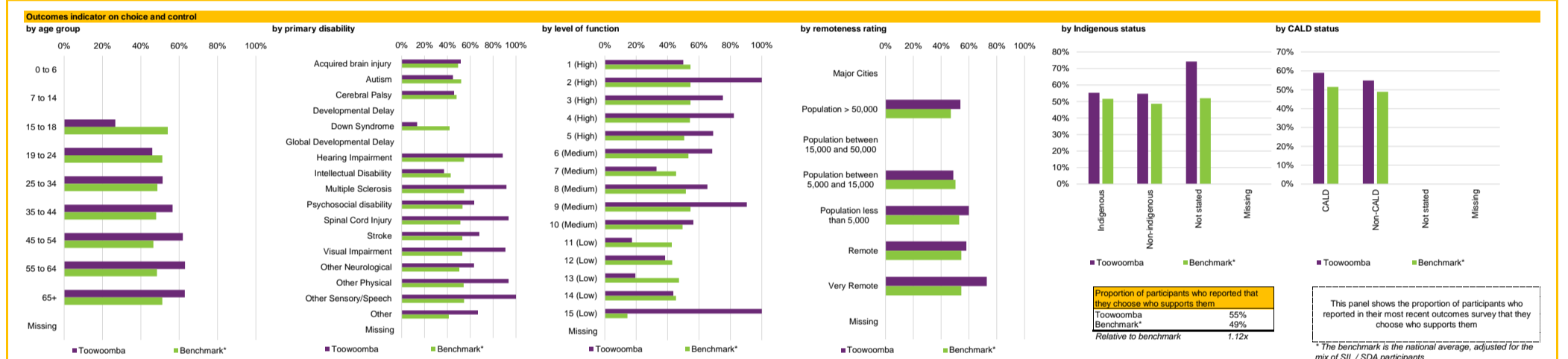
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,755	130	28.9	61%	17%	25%	4.08	1.42	35%	56%	77%
Daily Activities	3,548	199	17.8	48%	15%	13%	85.94	59.71	69%	55%	77%
Community	3,515	139	25.3	54%	9%	8%	34.22	25.55	75%	54%	77%
Transport	2,131	57	37.4	77%	0%	0%	3.05	2.71	89%	49%	80%
Core total	4,028	288	14.0	45%	14%	11%	127.29	89.40	70%	55%	77%
Capacity Building											
Daily Activities	4,400	284	15.5	48%	10%	6%	16.93	8.42	50%	55%	77%
Employment	277	13	21.3	100%	0%	0%	1.88	1.44	77%	33%	80%
Social and Civic	561	56	10.0	56%	0%	0%	0.79	0.24	31%	45%	77%
Support Coordination	1,543	103	15.0	60%	14%	0%	3.67	2.48	68%	43%	77%
Capacity Building total	4,429	366	12.1	42%	5%	7%	26.42	14.41	55%	55%	77%
Capital											
Assistive Technology	1,103	93	11.9	69%	25%	25%	4.31	2.50	58%	65%	76%
Home Modifications	428	28	15.3	71%	14%	29%	1.78	0.48	27%	45%	80%
Capital total	1,313	112	11.7	59%	28%	24%	6.10	2.98	49%	58%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,446	568	7.8	41%	13%	10%	159.81	106.87	67%	55%	77%

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

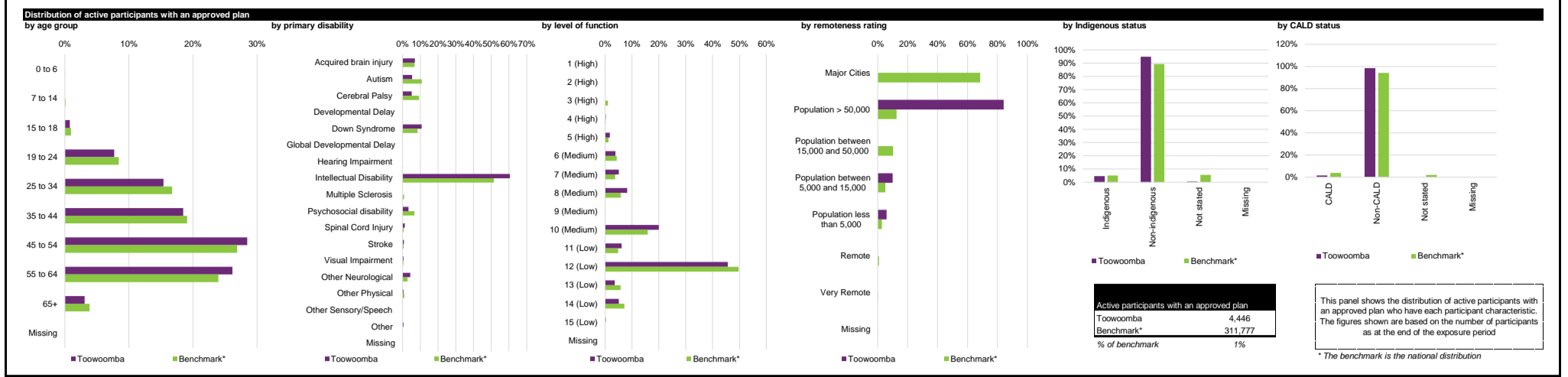
Has NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration

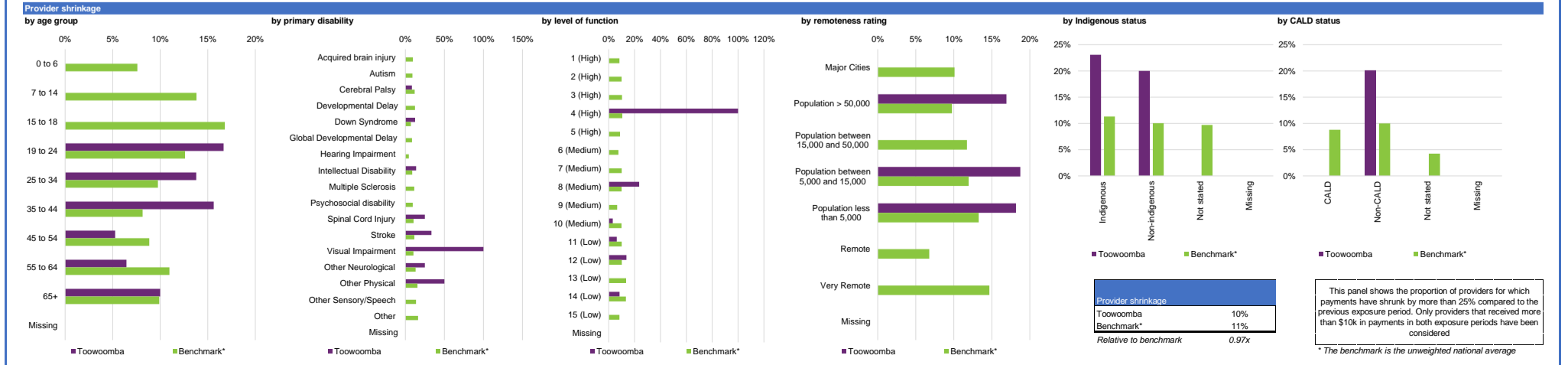
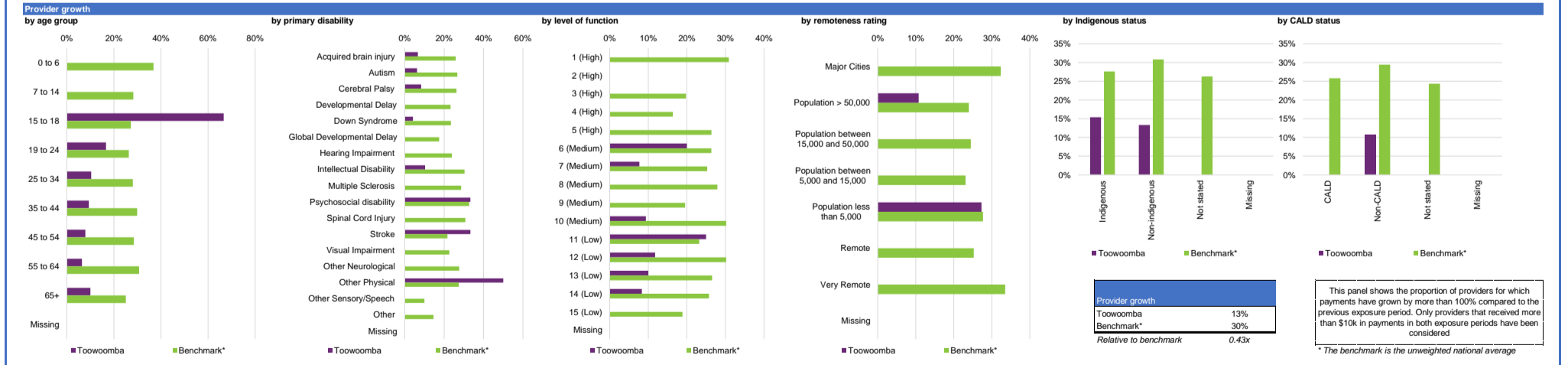
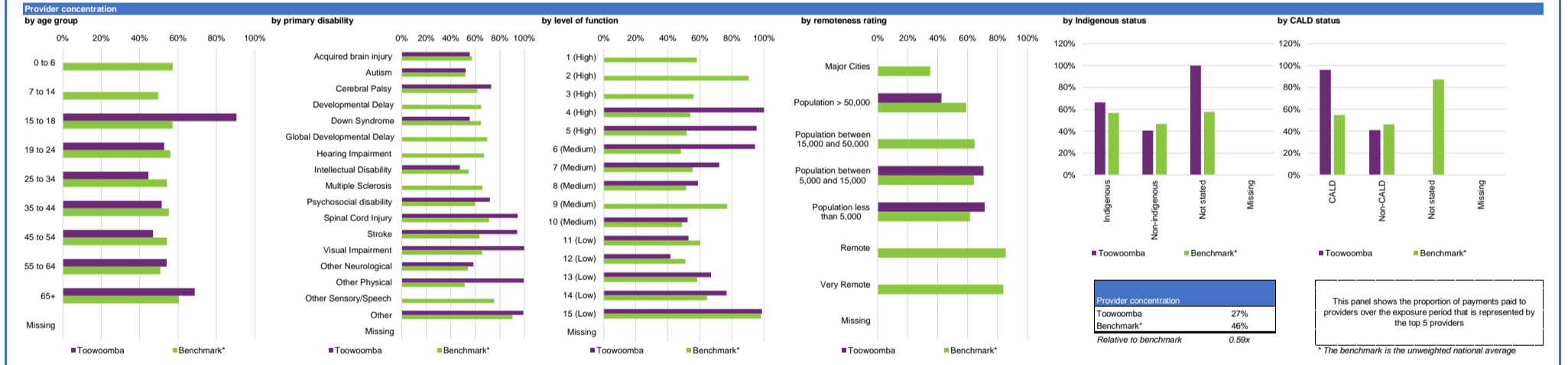
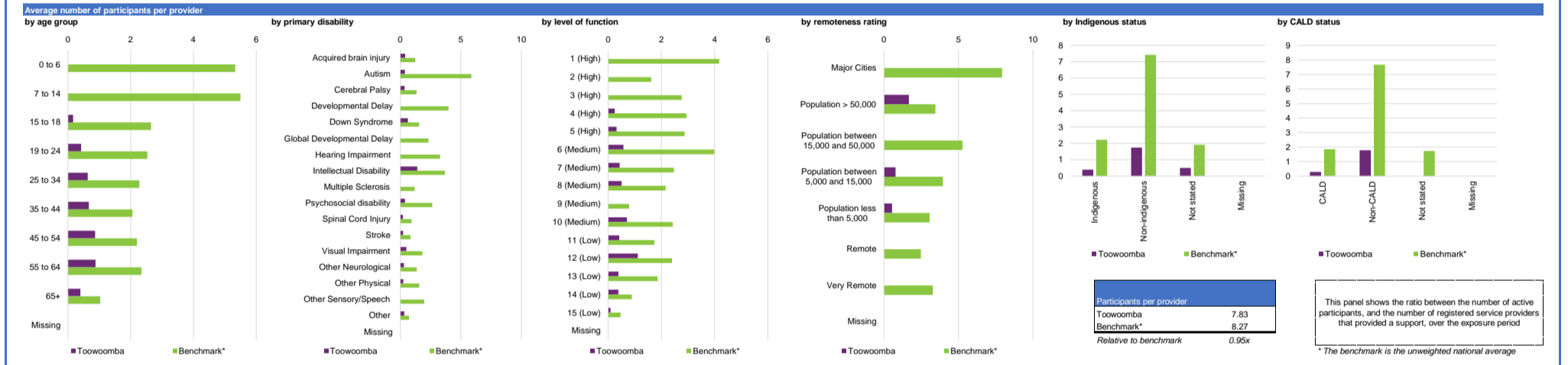
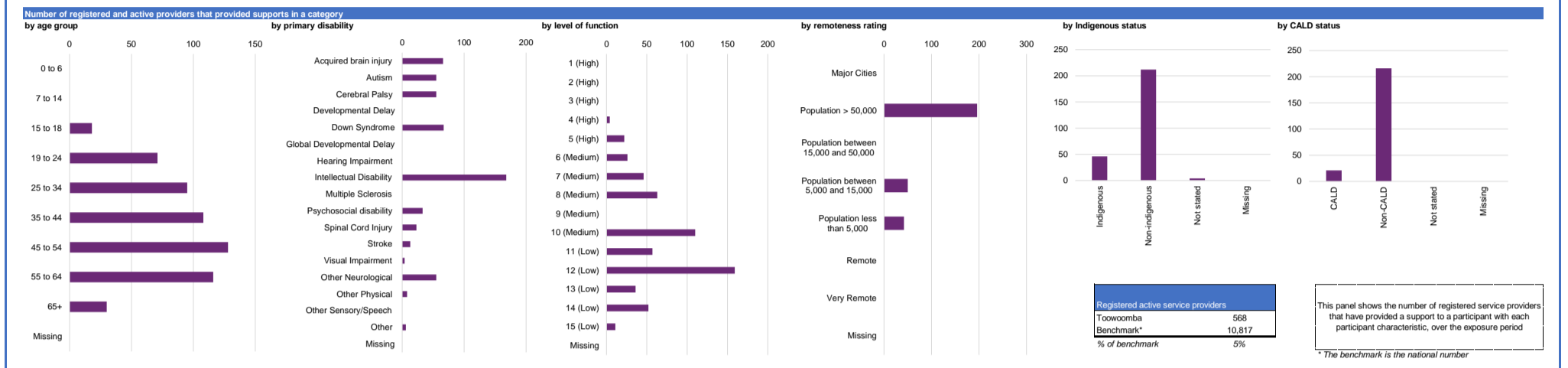
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

Note: For some metrics - 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

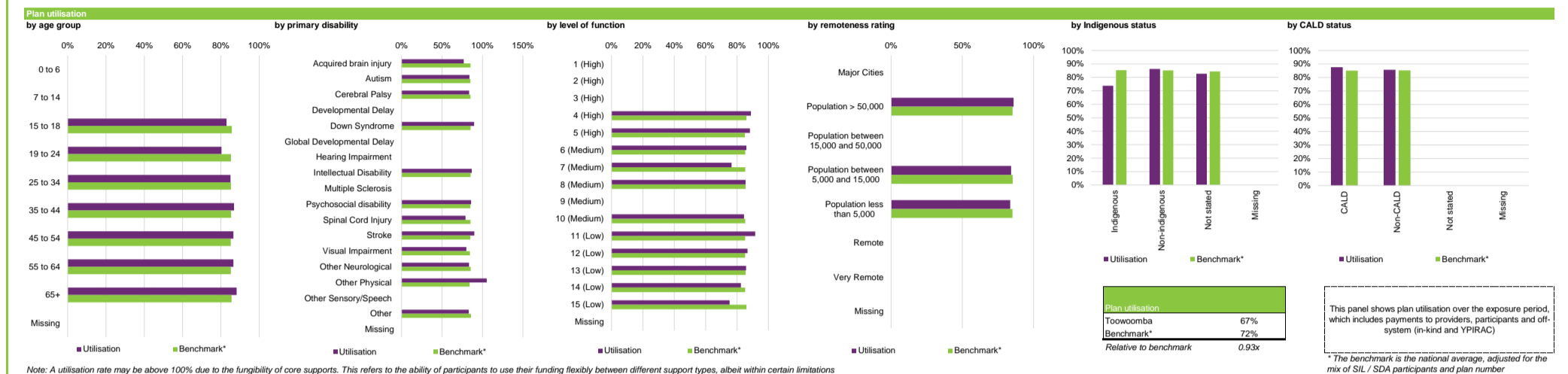
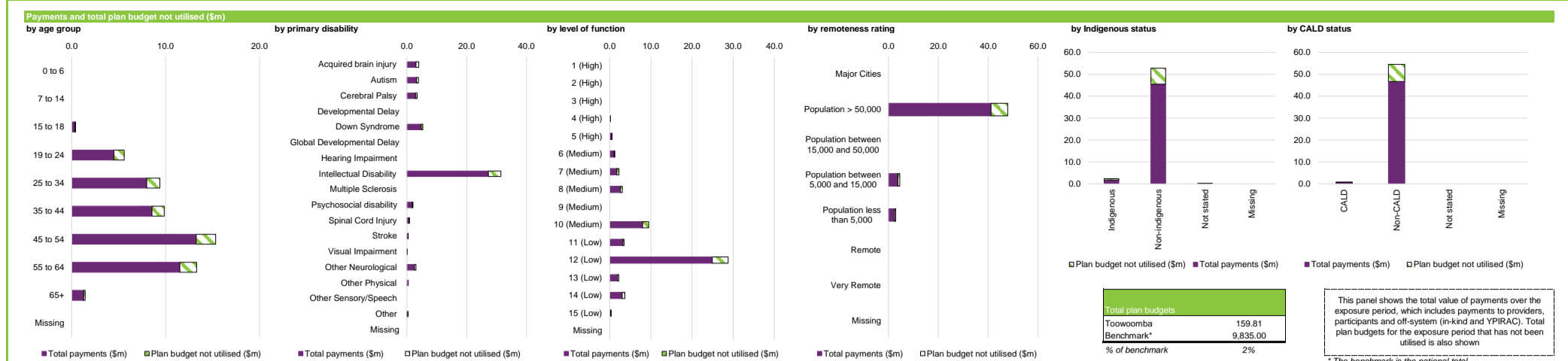
Participant profile



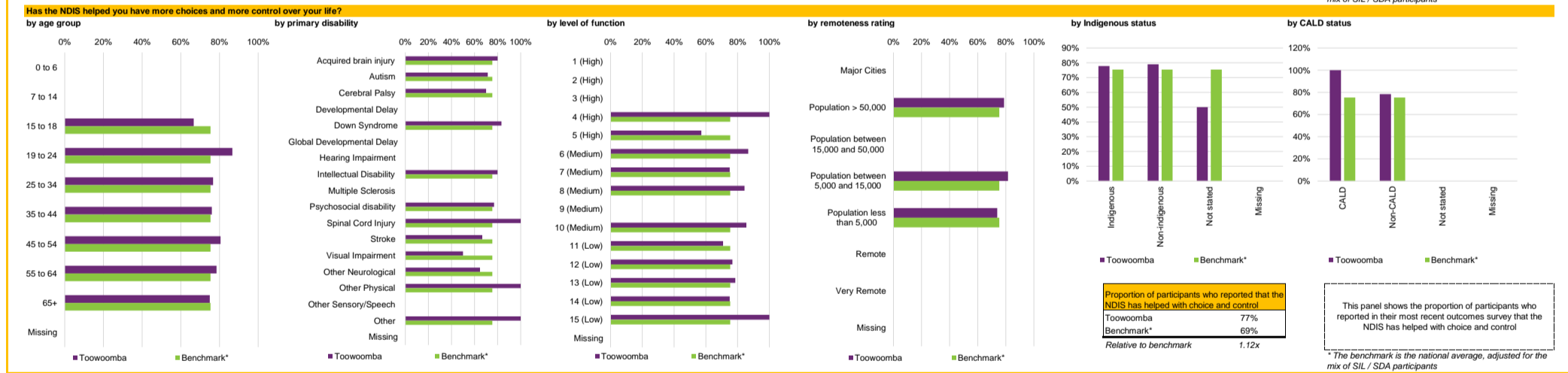
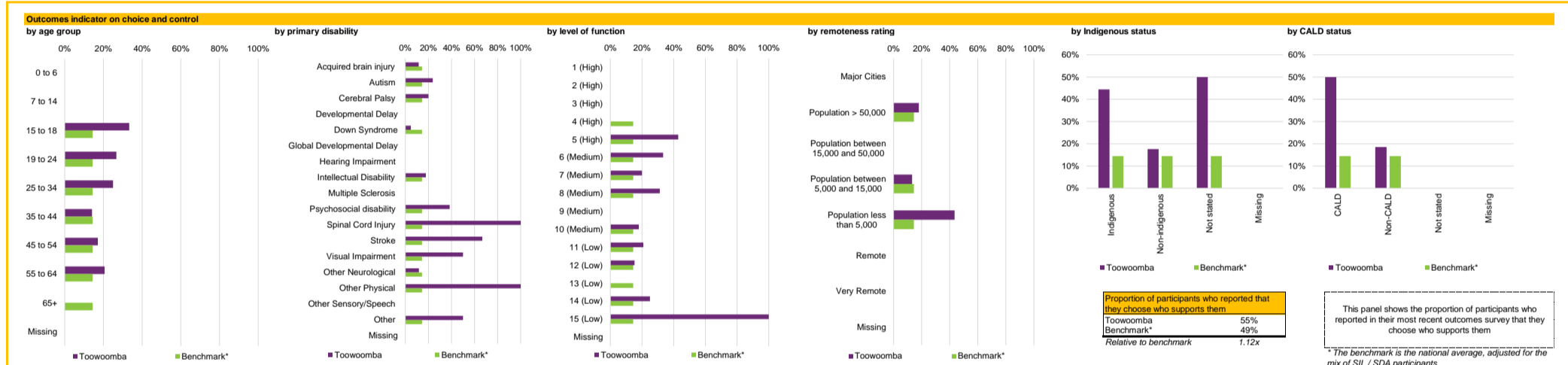
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	368	31	11.9	94%	0%	0%	0.65	0.25	38%	19%	79%
Daily Activities	390	70	5.6	62%	14%	17%	39.88	37.69	95%	19%	79%
Community	390	64	6.1	65%	7%	26%	8.60	6.26	73%	19%	79%
Transport	382	24	15.9	86%	0%	50%	0.50	0.35	72%	18%	79%
Core total	390	103	3.8	61%	15%	16%	49.62	44.55	90%	19%	79%
Capacity Building											
Daily Activities	388	105	3.7	43%	8%	17%	1.61	0.69	43%	19%	79%
Employment	69	4	17.3	100%	0%	0%	0.55	0.49	89%	13%	87%
Social and Civic	43	11	3.9	98%	0%	0%	0.08	0.02	25%	9%	78%
Support Coordination	383	53	7.2	65%	8%	31%	1.05	0.75	71%	18%	79%
Capacity Building total	390	148	2.6	53%	0%	26%	4.24	2.42	57%	19%	79%
Capital											
Assistive Technology	93	20	4.7	94%	0%	33%	0.45	0.25	56%	22%	80%
Home Modifications	220	7	31.4	100%	33%	0%	0.98	0.16	16%	15%	80%
Capital total	256	26	9.8	89%	17%	17%	1.43	0.41	29%	16%	81%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	390	217	1.8	59%	11%	20%	55.29	47.39	86%	19%	79%

Note: Only the major support categories are shown.

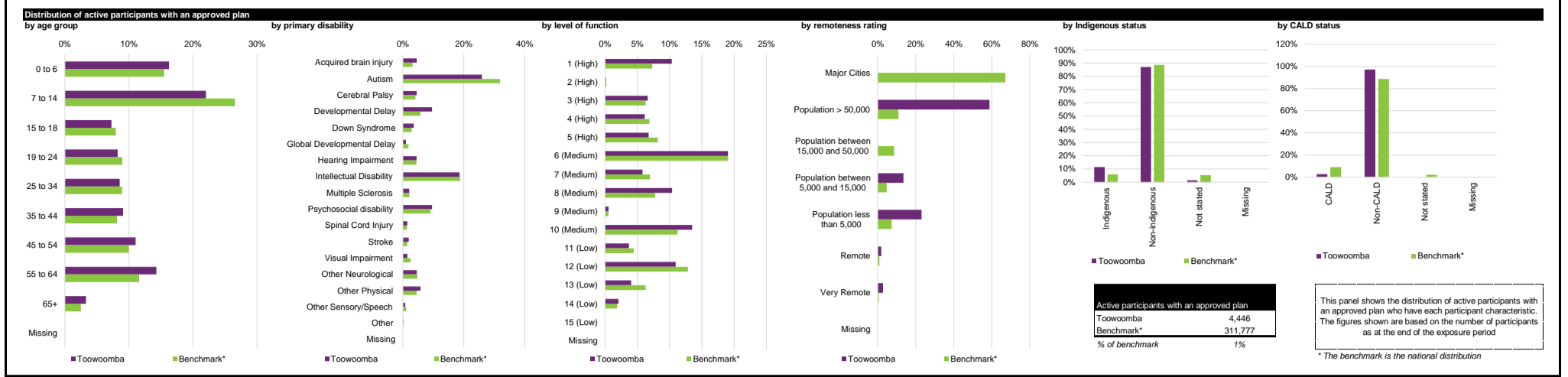
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	Description
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

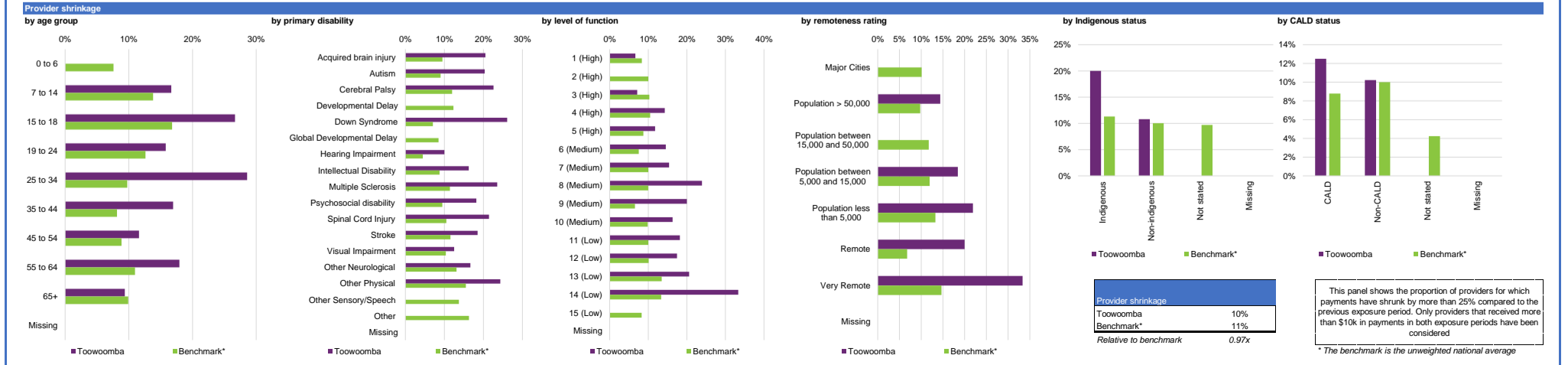
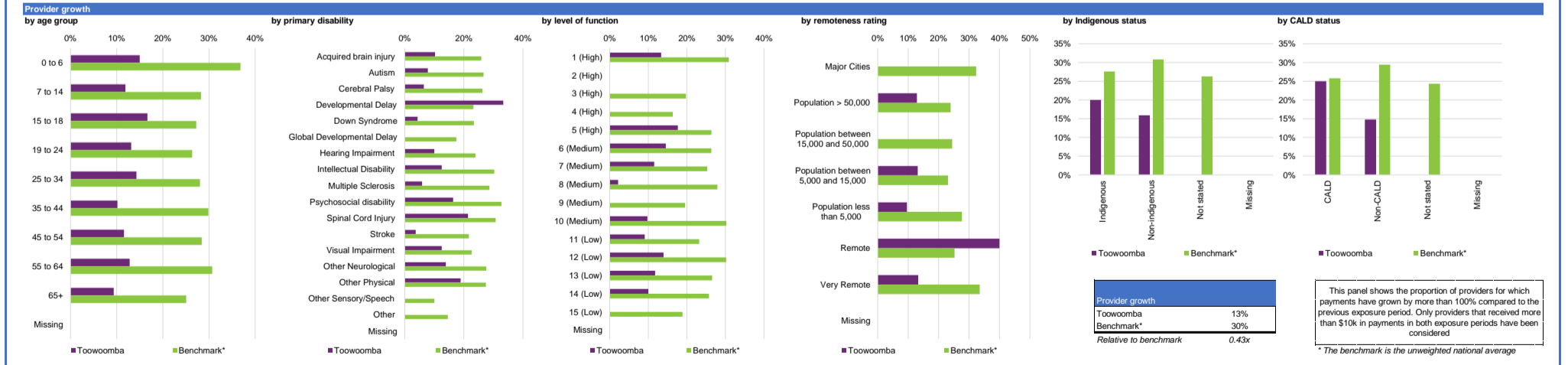
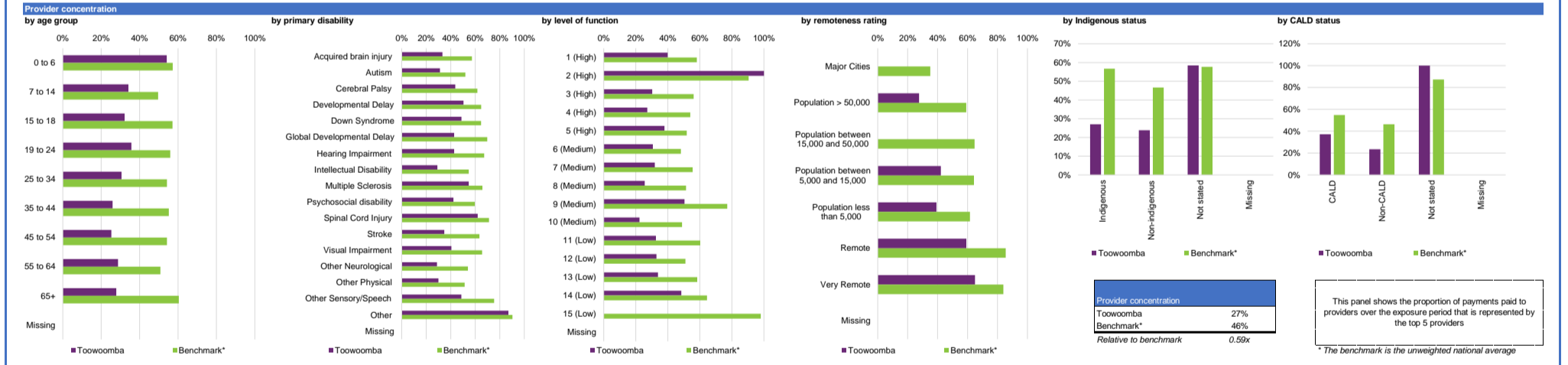
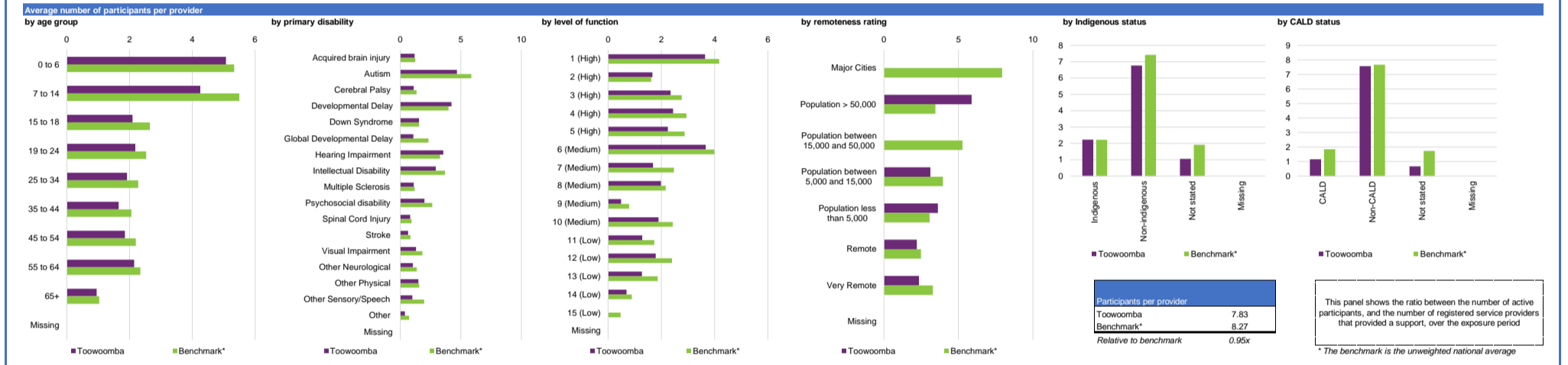
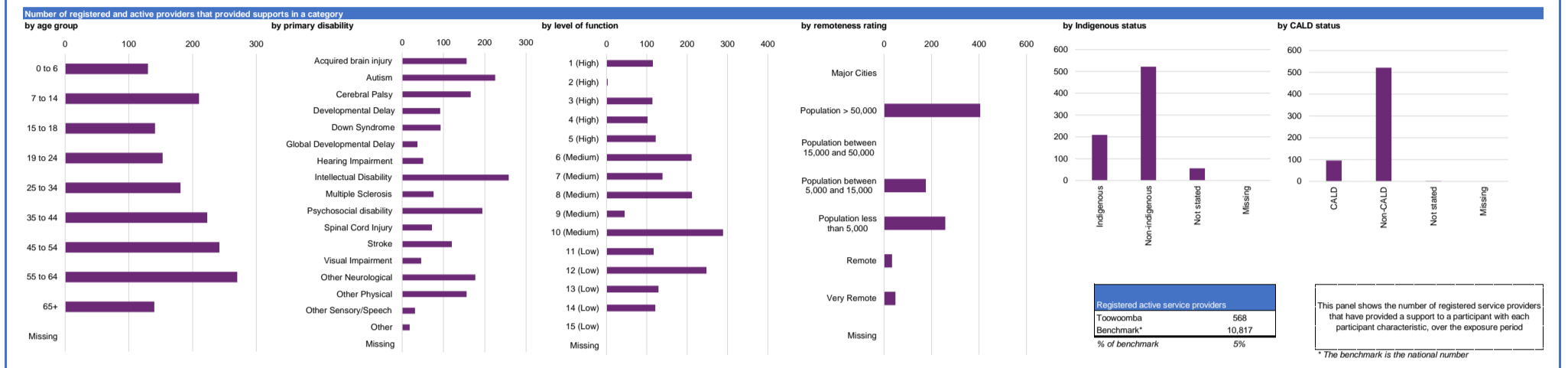
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

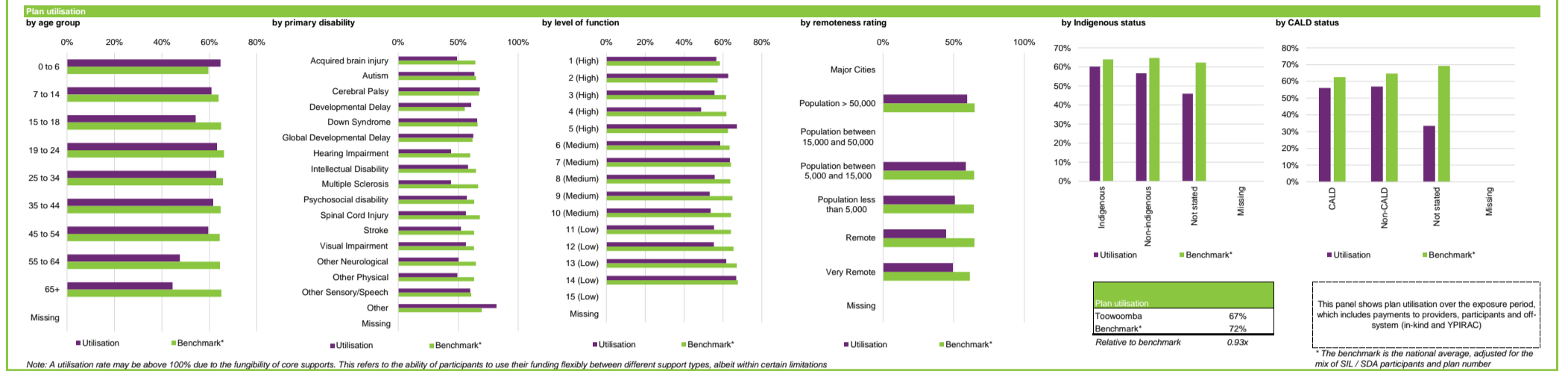
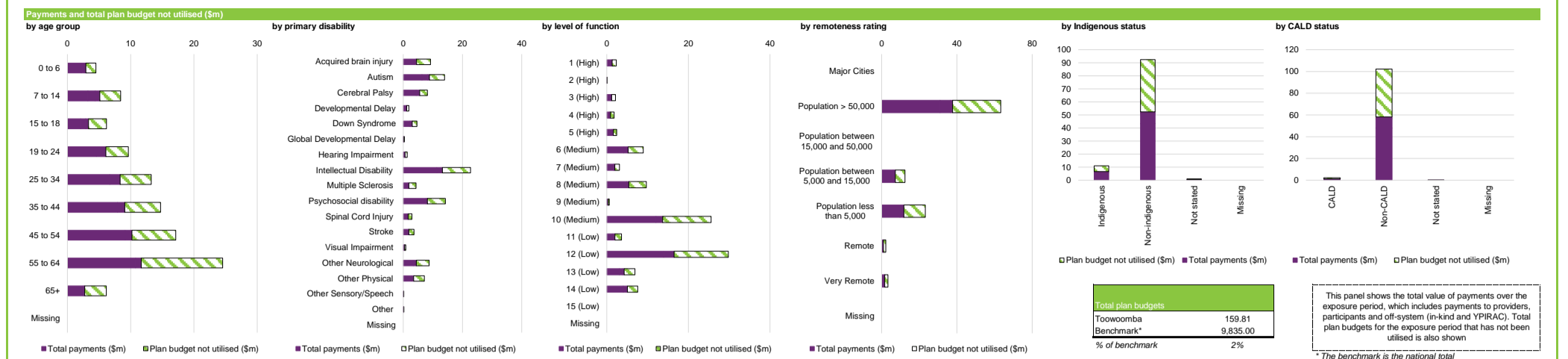
Participant profile



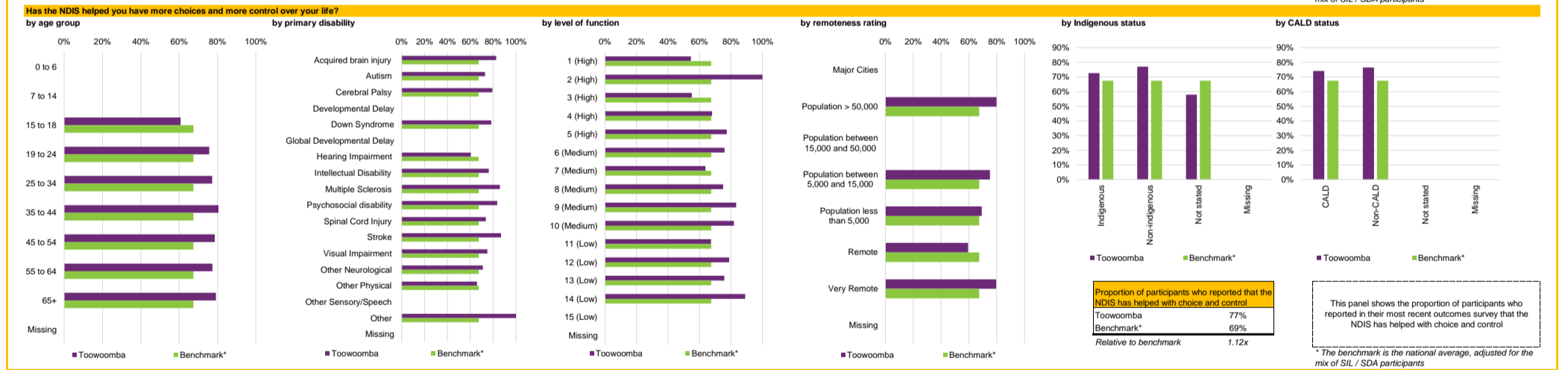
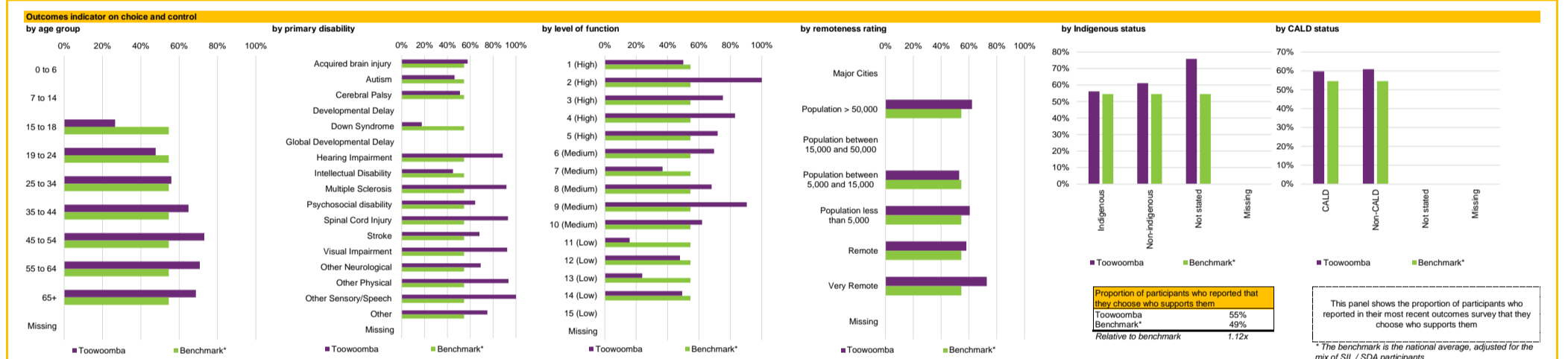
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,387	126	26.9	55%	20%	10%	3.43	1.17	34%	62%	76%
Daily Activities	3,158	186	17.0	45%	15%	13%	46.06	22.02	48%	61%	77%
Community	3,125	129	24.2	55%	10%	7%	25.62	19.29	75%	60%	77%
Transport	1,749	53	33.0	81%	0%	0%	2.55	2.36	92%	56%	80%
Core total	3,638	272	13.4	43%	15%	9%	77.67	44.84	58%	61%	77%
Capacity Building											
Daily Activities	4,012	272	14.8	50%	11%	6%	15.32	7.73	50%	61%	76%
Employment	208	13	16.0	100%	0%	0%	1.33	0.95	72%	39%	77%
Social and Civic	518	51	10.2	59%	0%	0%	0.71	0.22	31%	49%	76%
Support Coordination	1,160	93	12.5	61%	14%	5%	2.62	1.73	66%	54%	77%
Capacity Building total	4,039	347	11.6	44%	8%	6%	22.18	11.99	54%	61%	76%
Capital											
Assistive Technology	1,010	89	11.3	69%	28%	28%	3.87	2.25	58%	71%	75%
Home Modifications	208	21	9.9	81%	0%	50%	0.80	0.32	39%	81%	79%
Capital total	1,057	102	10.4	61%	29%	29%	4.67	2.57	55%	71%	75%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,056	533	7.6	39%	15%	10%	104.52	59.48	57%	61%	76%

Indicator definitions

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Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric - in other words - performing relatively poorly under the metric under consideration

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