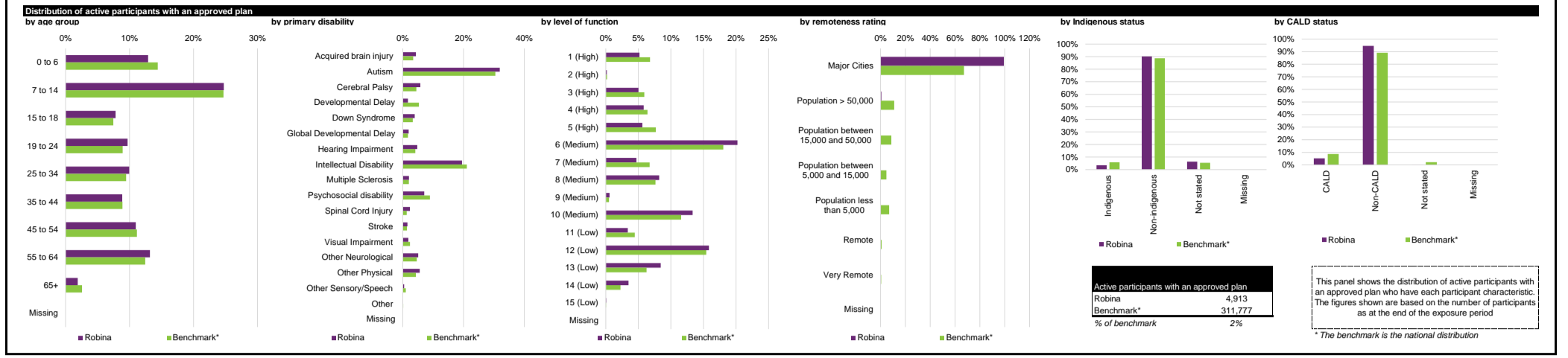
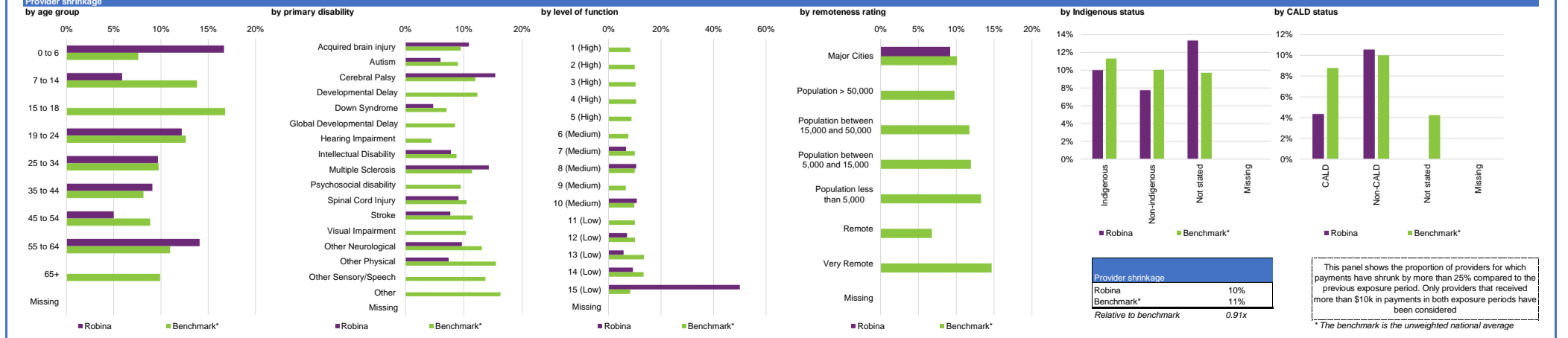
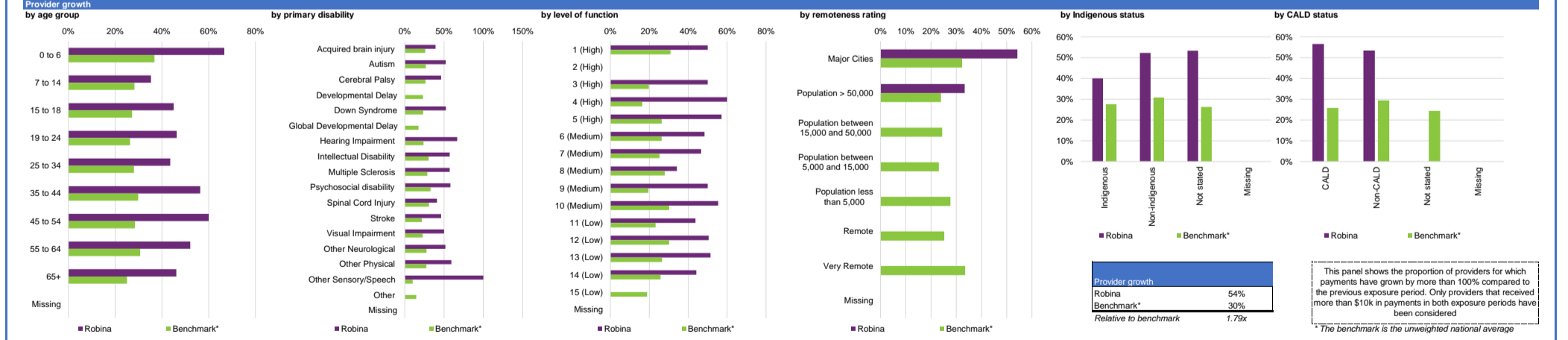
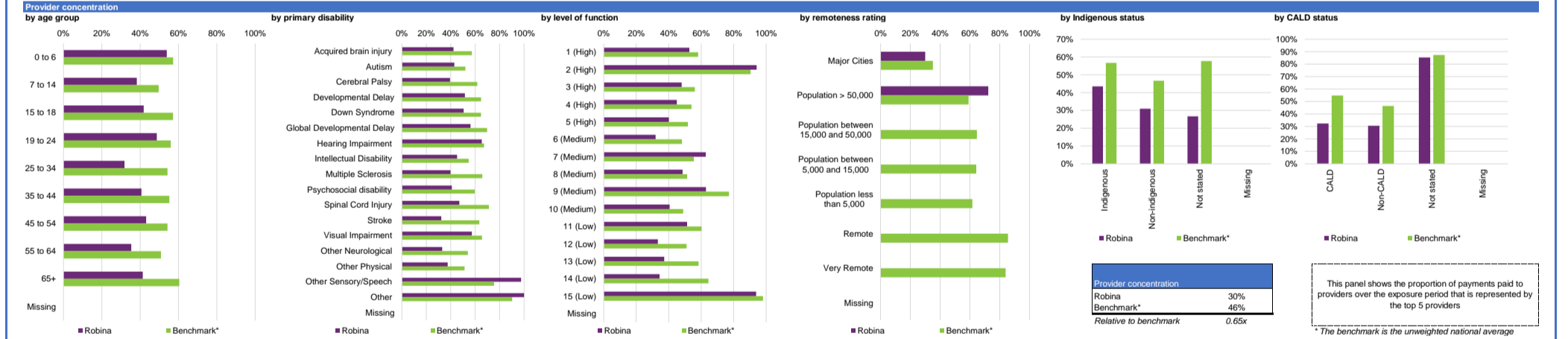
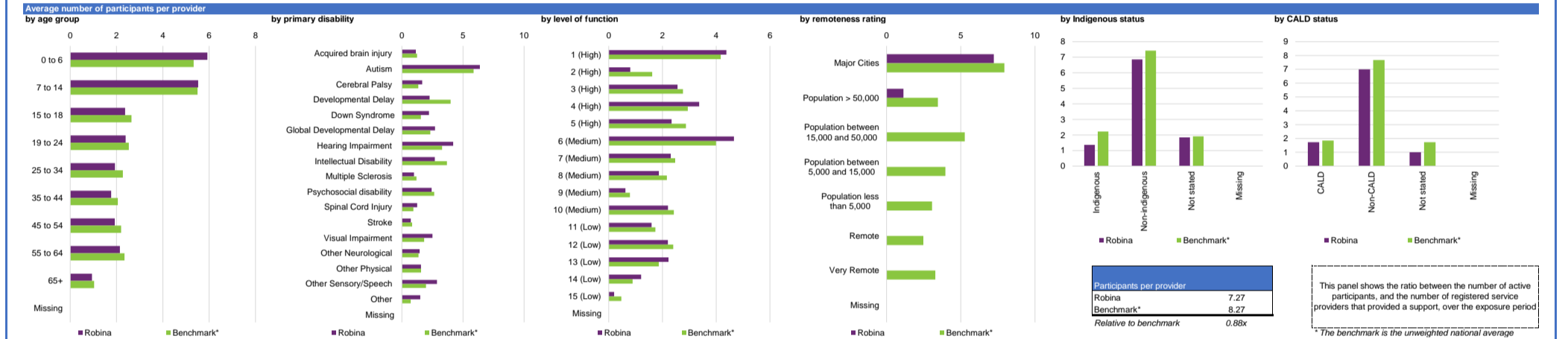
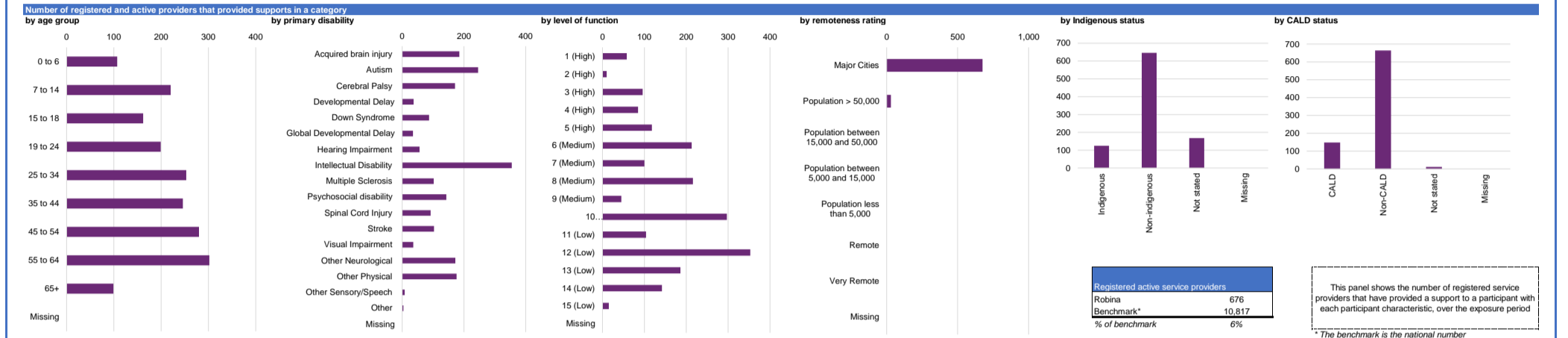


Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	4,528	172	26.3	55%	47%	7%	4.34	2.34	54%	46%	73%
Daily Activities	3,873	219	17.7	57%	56%	10%	84.03	62.48	74%	45%	73%
Community	3,830	167	22.9	55%	49%	10%	39.21	24.48	62%	45%	73%
Transport	2,290	40	57.3	66%	0%	0%	3.72	3.55	95%	39%	74%
Core total	4,685	343	13.7	52%	54%	7%	131.31	92.85	71%	46%	73%
Capacity Building											
Daily Activities	4,750	308	15.4	50%	63%	0%	18.44	11.38	62%	46%	73%
Employment	344	29	11.9	92%	13%	0%	1.98	1.34	68%	35%	70%
Social and Civic	294	40	7.4	70%	0%	0%	0.62	0.18	29%	44%	68%
Support Coordination	1,564	138	11.3	43%	41%	7%	3.72	2.17	58%	38%	72%
Capacity Building total	4,884	419	11.7	45%	56%	3%	27.51	17.04	62%	45%	73%
Capital											
Assistive Technology	1,404	167	8.4	65%	57%	14%	6.54	6.08	93%	59%	77%
Home Modifications	288	22	13.1	95%	100%	0%	0.66	0.56	85%	58%	82%
Capital total	1,474	179	8.2	61%	60%	13%	7.20	6.64	92%	58%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,913	676	7.3	47%	54%	10%	166.04	116.64	70%	46%	73%

Note: Only the major support categories are shown.

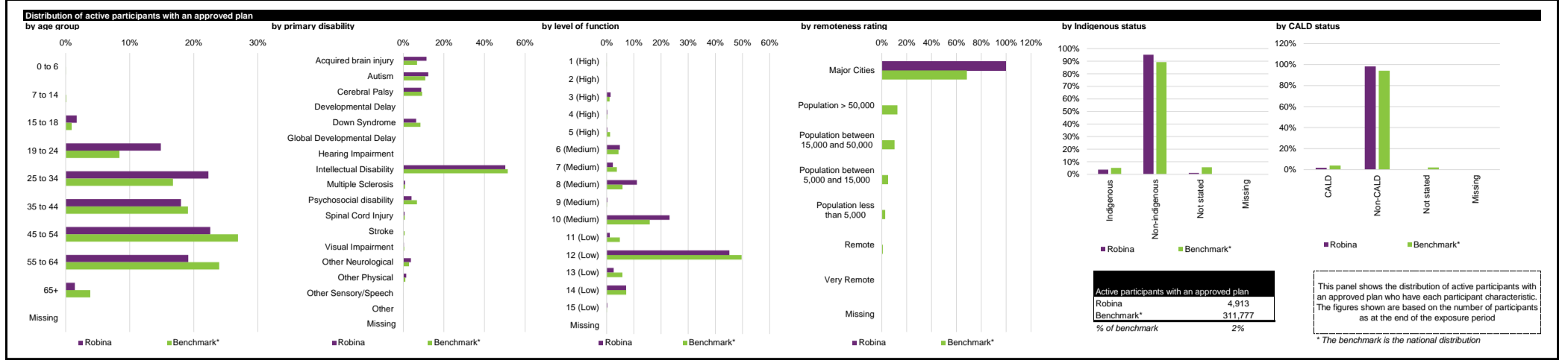
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

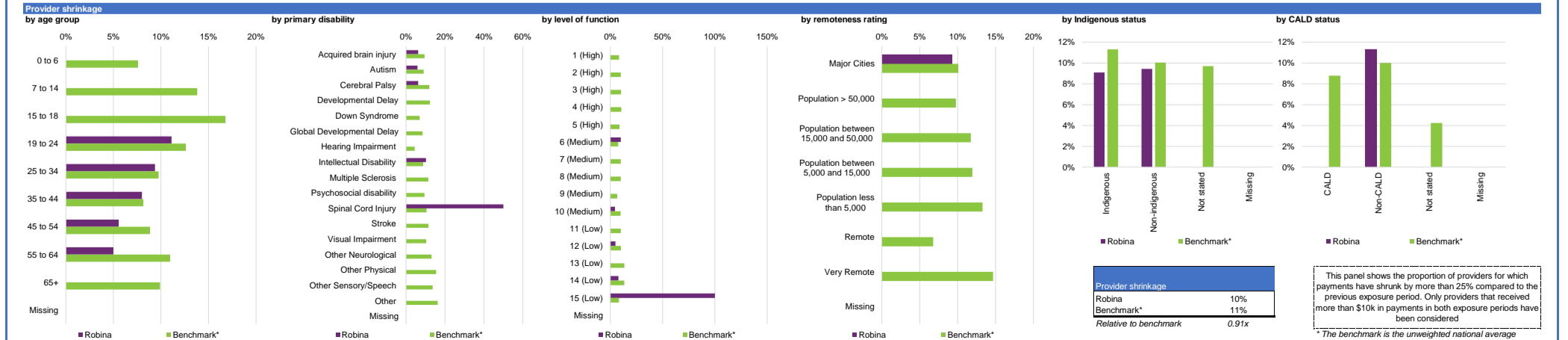
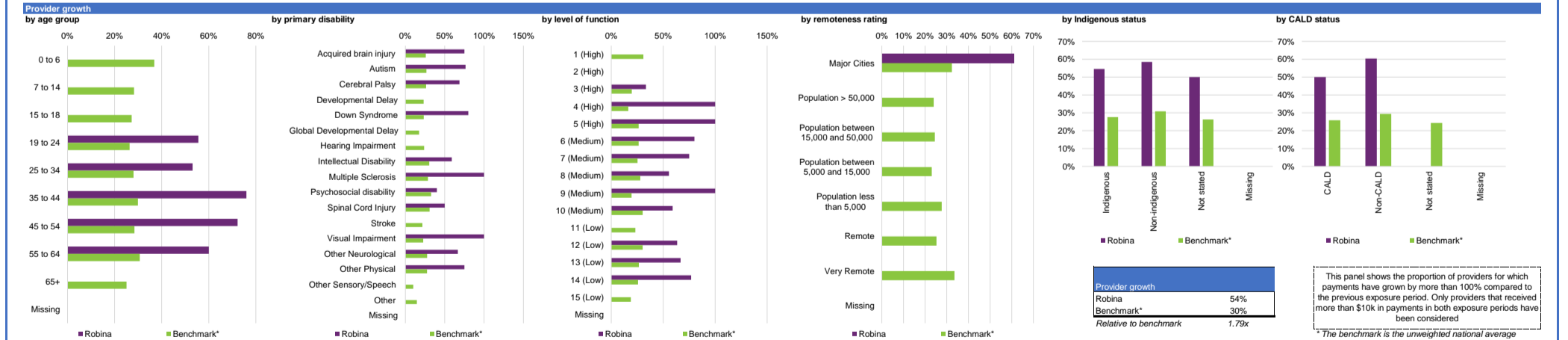
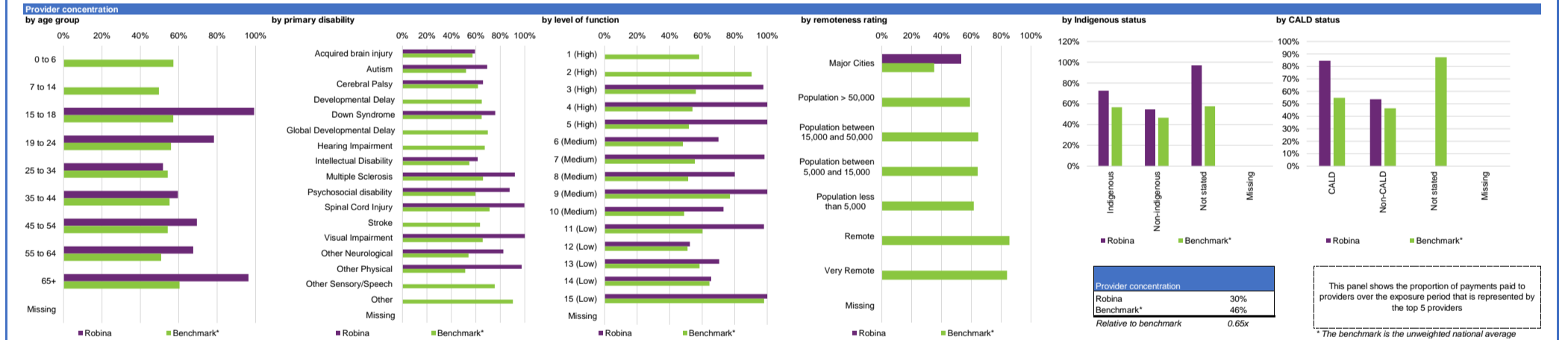
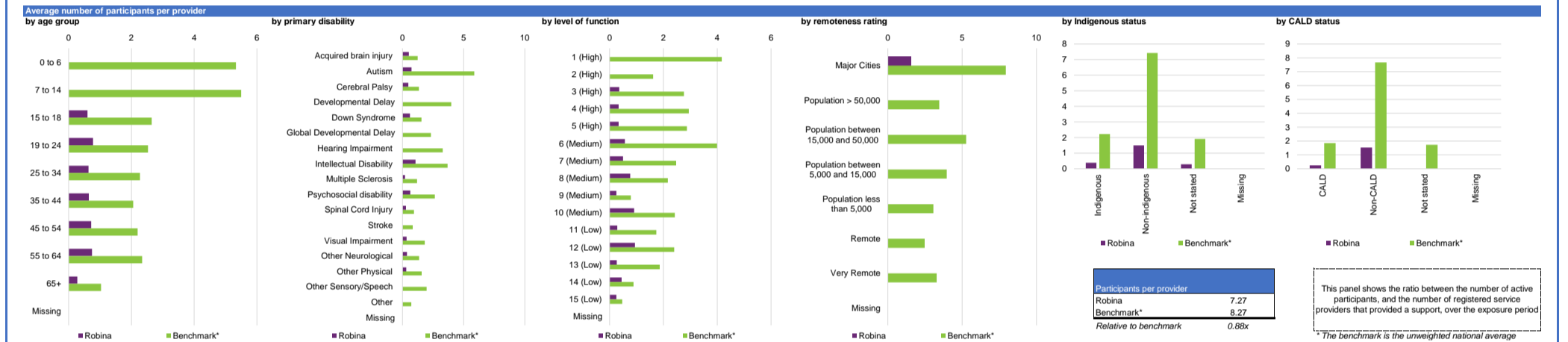
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
Green dots	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
Red dots	The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	332	56	5.9	66%	100%	0%	0.60	0.23	38%	19%	74%
Consumables	350	57	6.1	77%	61%	6%	39.60	37.46	95%	19%	74%
Daily Activities	349	71	4.9	61%	53%	12%	8.46	5.91	70%	19%	74%
Community	339	23	14.7	84%	0%	0%	0.48	0.30	64%	18%	75%
Transport	350	118	3.0	73%	56%	10%	49.14	43.90	89%	19%	74%
Capacity Building	322	94	3.4	48%	0%	0%	1.06	0.61	57%	18%	74%
Daily Activities	49	5	9.8	100%	0%	0%	0.29	0.24	80%	18%	80%
Employment	2	1	2.0	100%	0%	0%	0.01	0.00	7%	50%	0%
Social and Civic	347	60	5.8	58%	50%	0%	1.20	0.70	59%	19%	74%
Support Coordination	350	146	2.4	42%	62%	0%	3.18	1.95	61%	19%	74%
Capital	137	38	3.6	91%	100%	0%	0.91	0.51	55%	20%	79%
Assistive Technology	35	4	8.8	100%	100%	0%	0.42	0.27	64%	23%	83%
Home Modifications	145	42	3.5	91%	100%	0%	1.33	0.77	58%	20%	82%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	350	227	1.5	70%	61%	9%	53.65	46.62	87%	19%	74%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

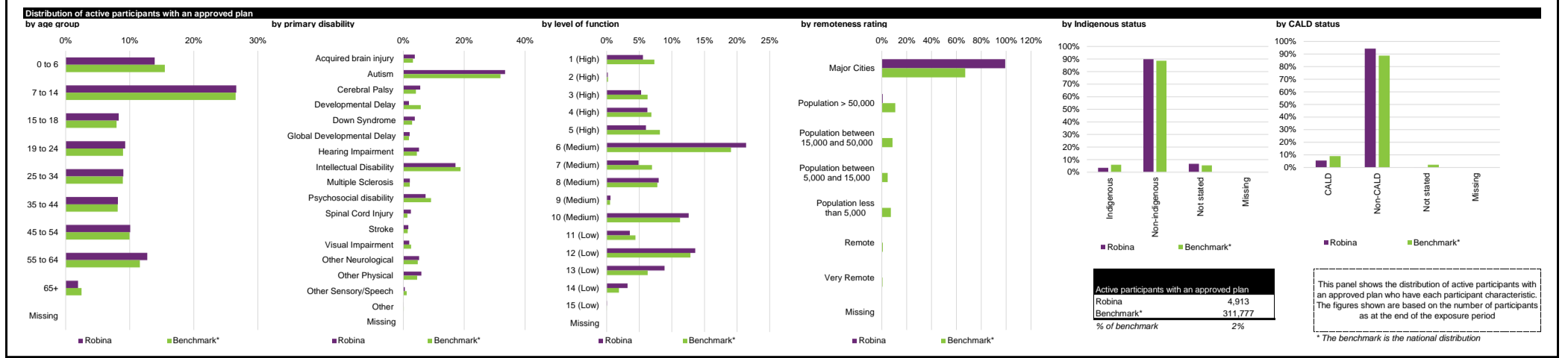
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

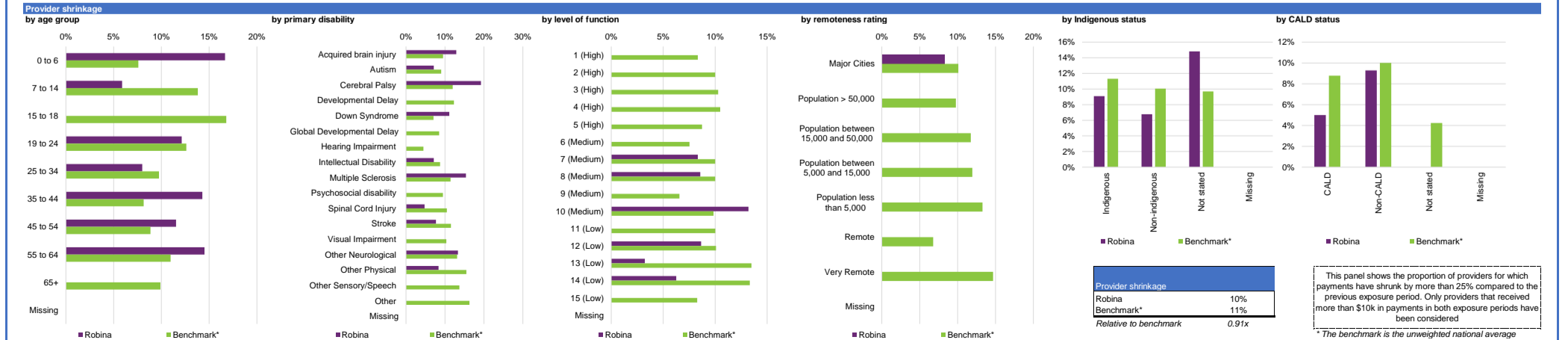
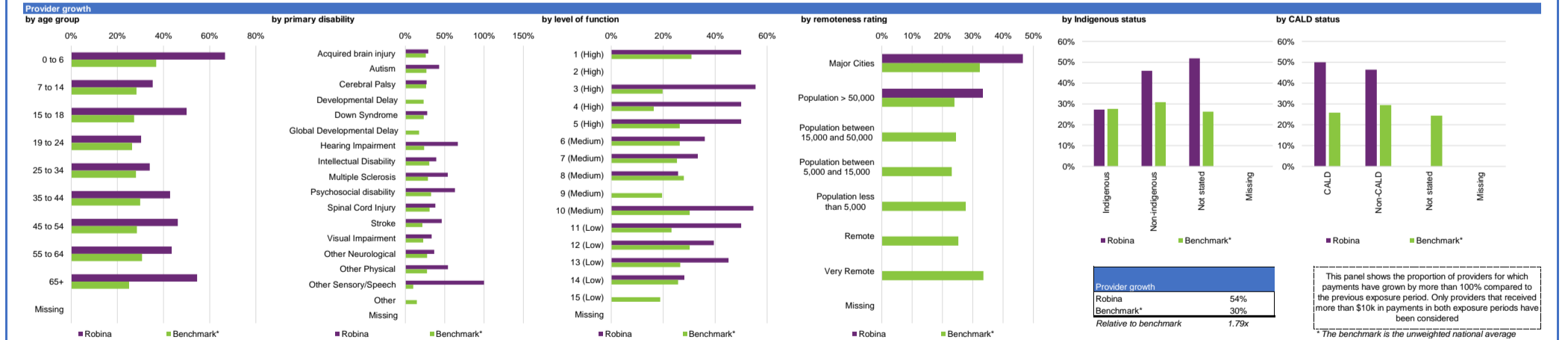
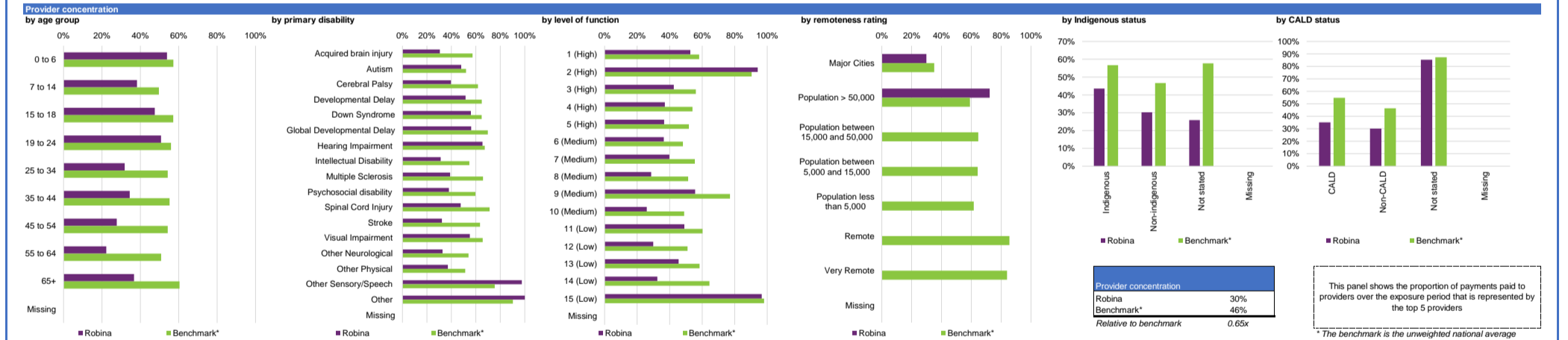
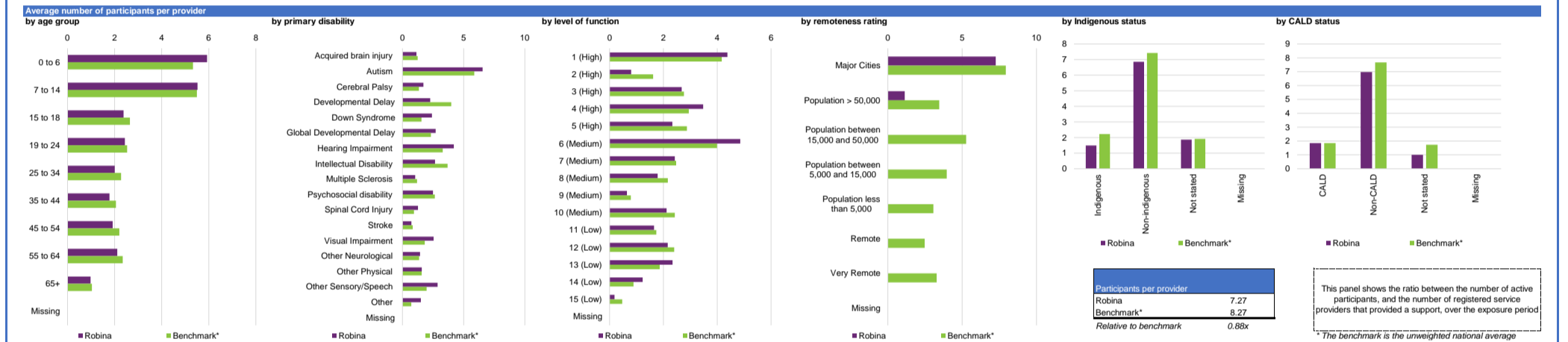
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	4,196	159	26.4	58%	46%	15%	3.74	2.11	56%	50%	73%
Daily Activities	3,523	199	17.7	51%	48%	11%	44.44	25.02	56%	49%	73%
Community	3,481	150	23.2	58%	41%	5%	30.75	18.58	60%	48%	73%
Transport	1,951	32	61.0	71%	0%	0%	3.24	3.24	100%	43%	74%
Core total	4,335	314	13.8	51%	42%	5%	82.17	48.95	60%	49%	73%
Capacity Building											
Daily Activities	4,428	289	15.3	53%	60%	0%	17.37	10.77	62%	50%	73%
Employment	295	27	10.9	90%	38%	13%	1.69	1.11	66%	38%	69%
Social and Civic	292	40	7.3	70%	0%	0%	0.61	0.18	29%	44%	68%
Support Coordination	1,217	129	9.4	42%	19%	5%	2.52	1.47	58%	45%	71%
Capacity Building total	4,534	389	11.7	48%	49%	3%	24.33	15.09	62%	49%	73%
Capital											
Assistive Technology	1,267	156	8.1	63%	57%	14%	5.62	5.57	99%	65%	77%
Home Modifications	253	18	14.1	96%	0%	0%	0.24	0.29	121%	64%	81%
Capital total	1,329	164	8.1	60%	57%	14%	5.86	5.86	100%	64%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,563	627	7.3	42%	47%	9%	112.38	70.02	62%	49%	72%

Note: Only the major support categories are shown.
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Indicator definitions

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Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

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