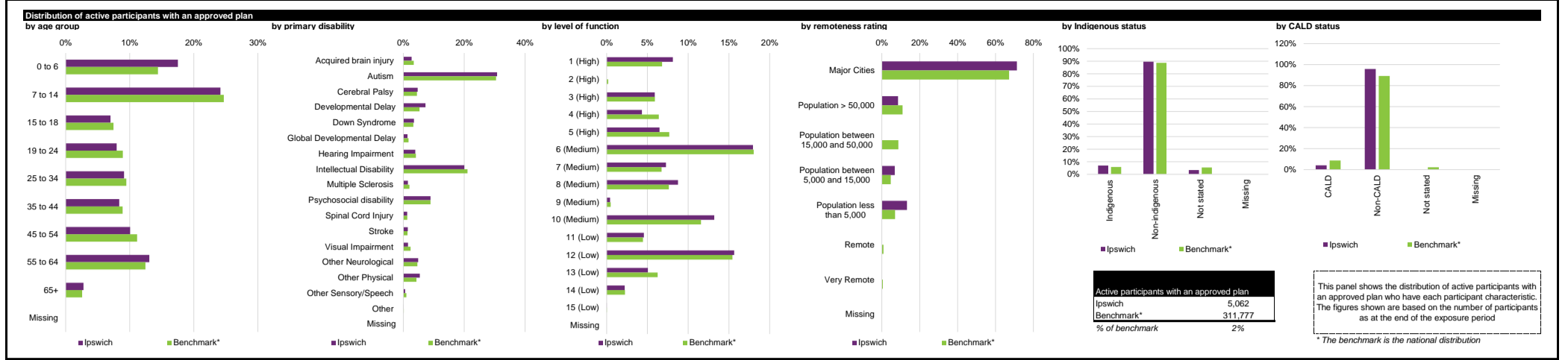
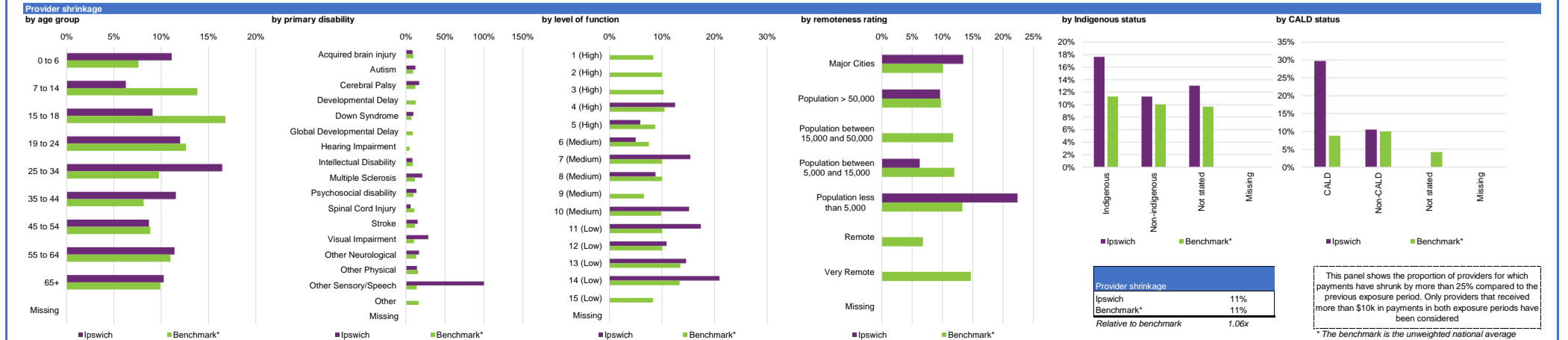
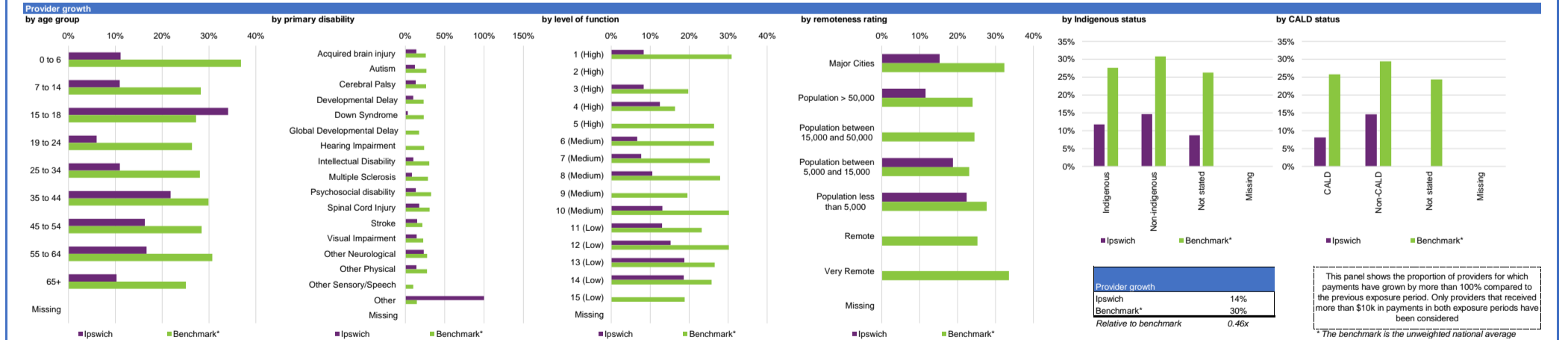
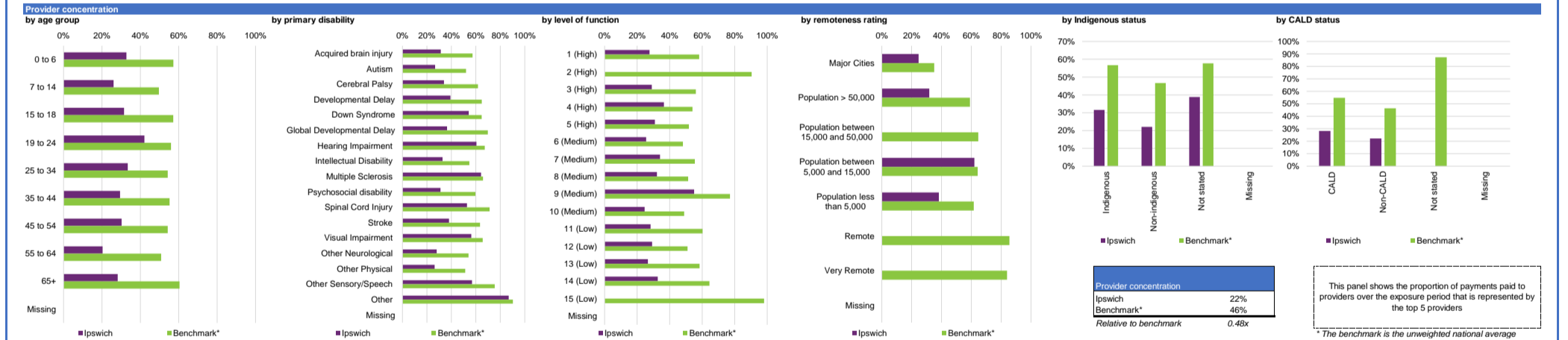
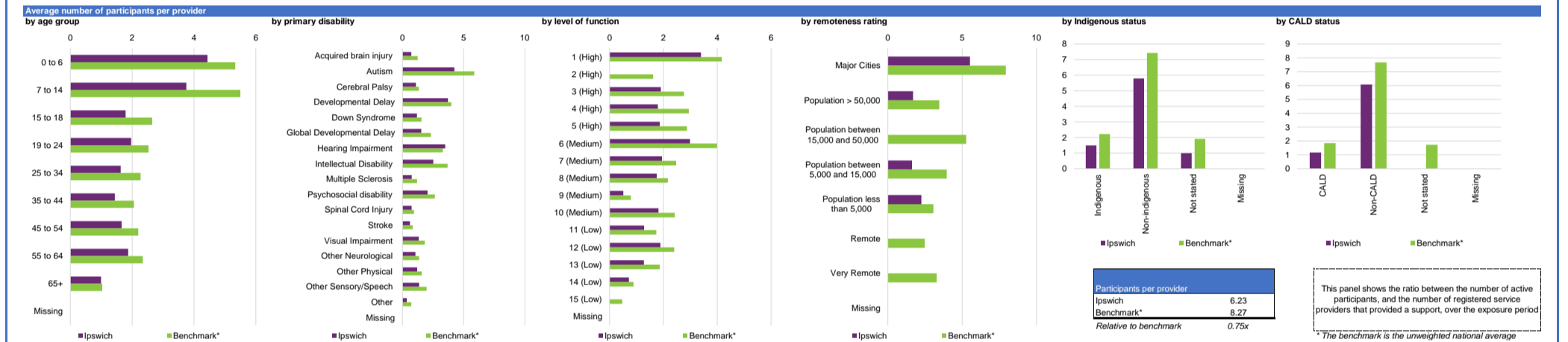


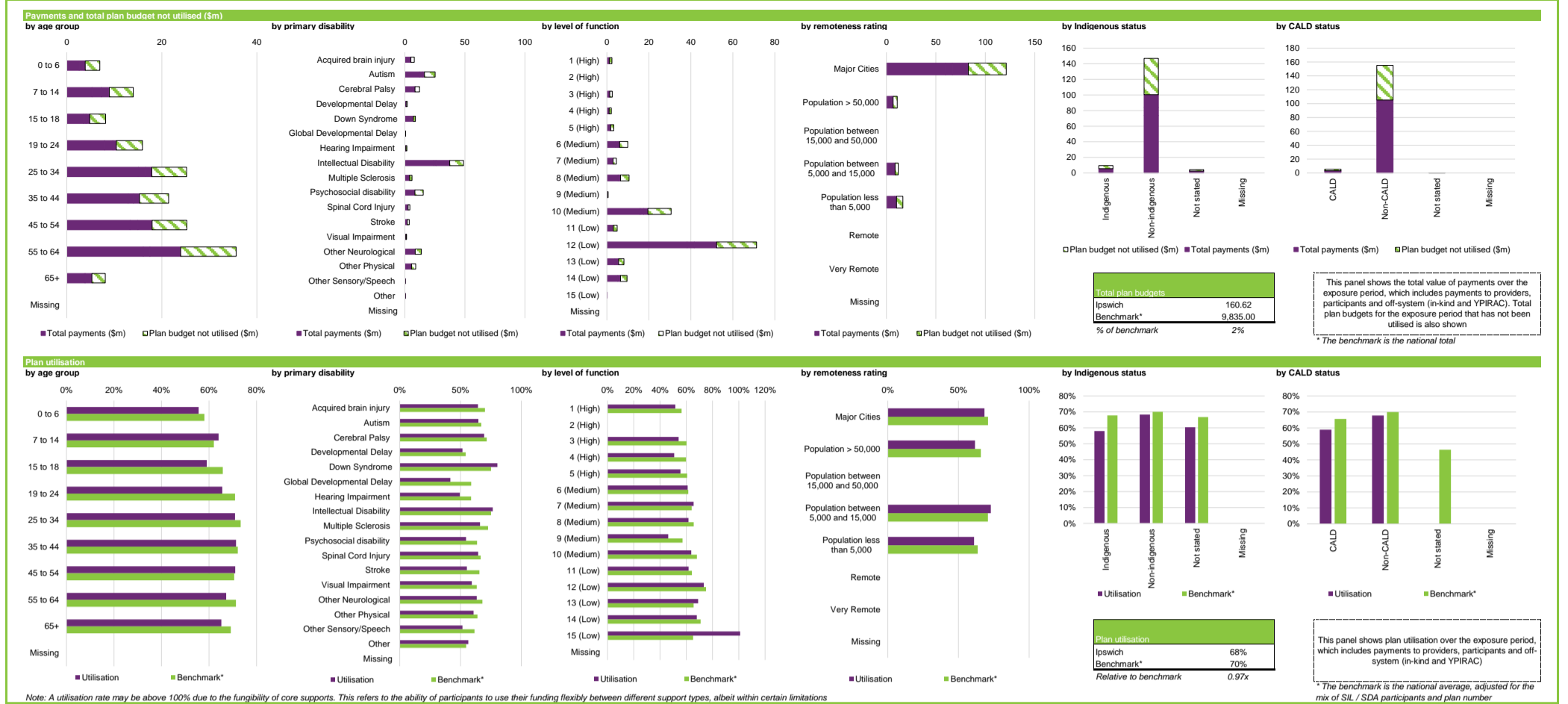
Participant profile



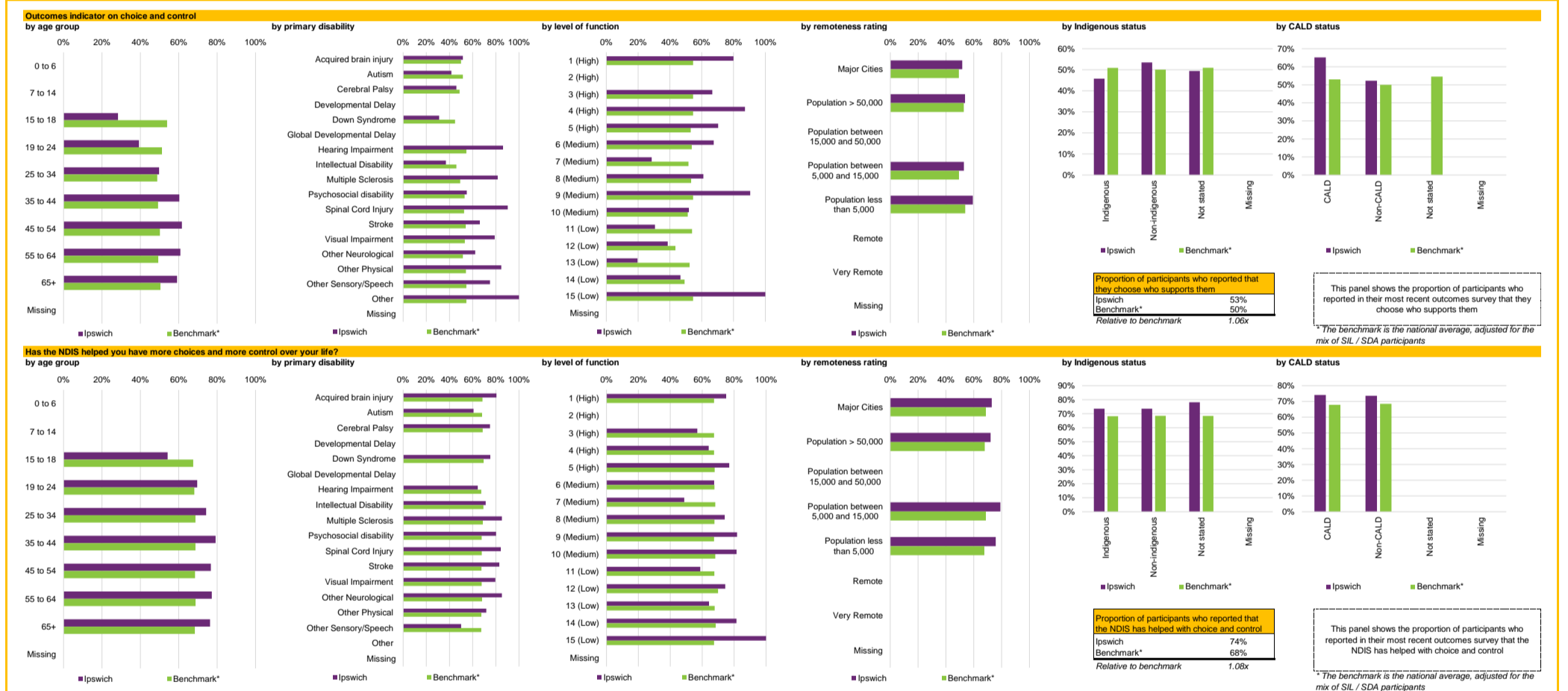
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,535	185	19.1	51%	14%	10%	4.57	2.05	45%	53%	75%
Daily Activities	3,204	247	13.0	44%	22%	13%	78.34	60.03	77%	51%	75%
Community	3,190	184	17.3	44%	16%	10%	34.05	21.81	64%	51%	74%
Transport	1,737	58	29.9	65%	0%	0%	3.39	3.21	95%	47%	77%
Core total	4,241	406	10.4	41%	15%	12%	120.35	87.10	72%	53%	74%
Capacity Building											
Daily Activities	4,985	415	12.0	36%	13%	6%	23.16	11.37	49%	53%	74%
Employment	228	16	14.3	98%	0%	17%	1.51	1.16	77%	46%	73%
Social and Civic	522	51	10.2	64%	0%	0%	1.03	0.33	32%	46%	72%
Support Coordination	1,785	125	14.3	50%	6%	9%	3.89	2.48	64%	41%	74%
Capacity Building total	5,037	520	9.7	30%	12%	8%	32.62	17.05	52%	53%	74%
Capital											
Assistive Technology	1,214	142	8.5	61%	37%	19%	5.24	3.60	69%	65%	75%
Home Modifications	421	28	15.0	86%	0%	60%	2.42	0.59	25%	37%	74%
Capital total	1,374	157	8.8	55%	31%	25%	7.66	4.19	55%	58%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,062	812	6.2	35%	14%	11%	160.62	108.42	68%	53%	74%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

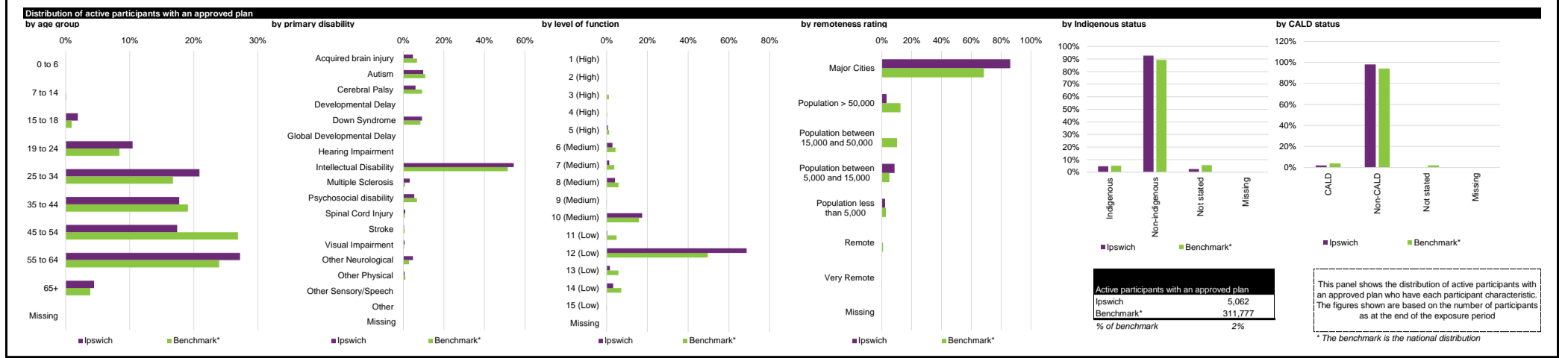
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

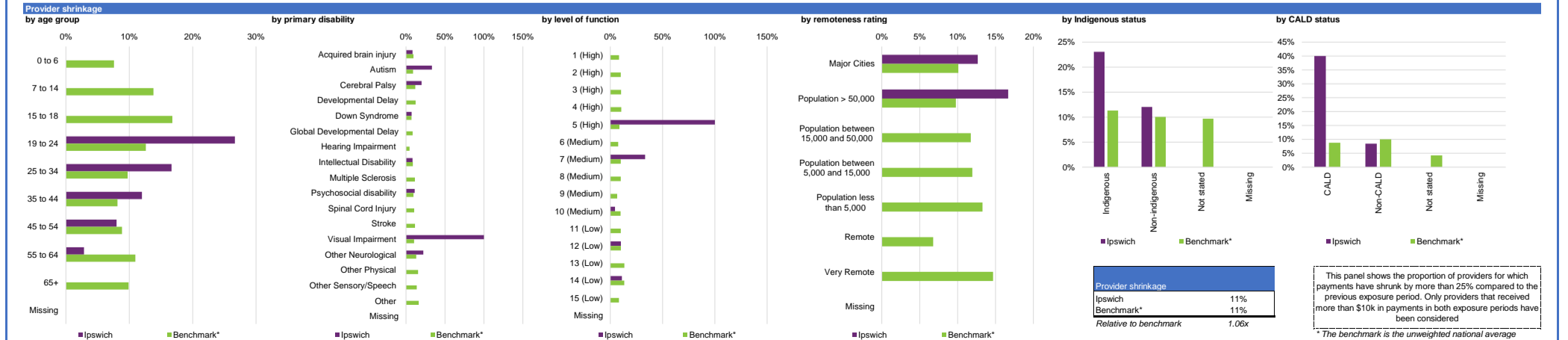
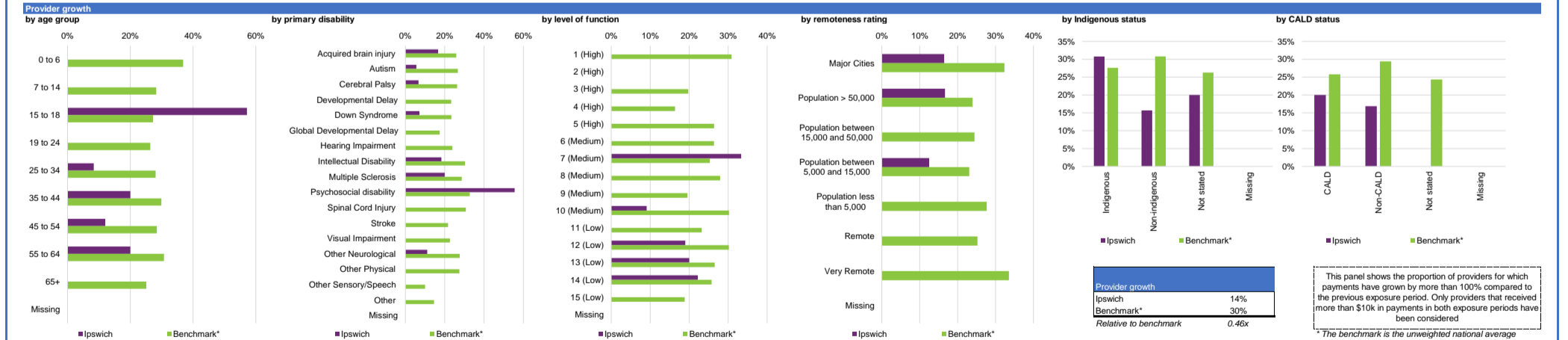
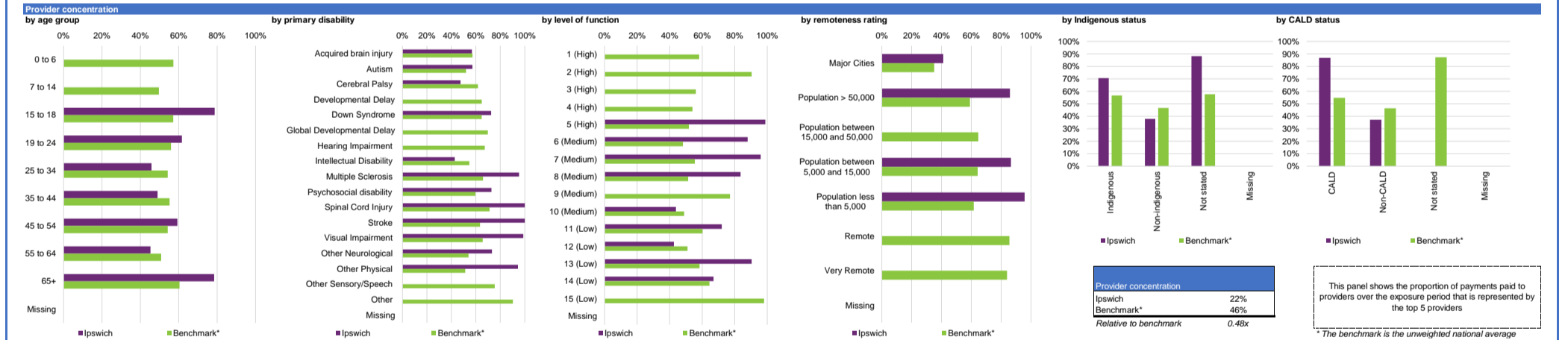
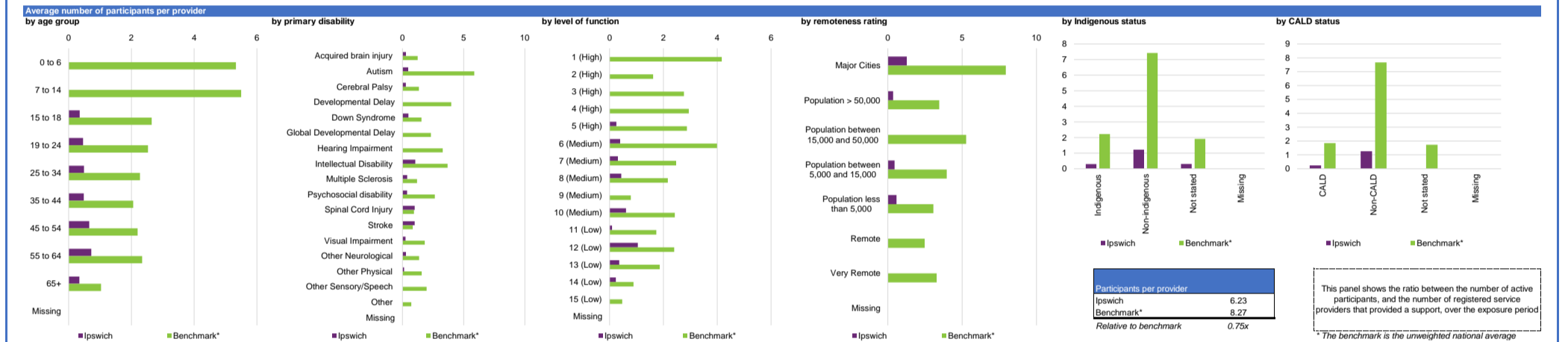
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	278	48	5.8	80%	0%	0%	0.66	0.22	34%	12%	75%
Daily Activities	316	77	4.1	64%	31%	7%	37.33	37.59	101%	13%	75%
Community	312	82	3.8	58%	18%	18%	7.02	4.05	58%	13%	75%
Transport	258	30	8.6	87%	0%	0%	0.39	0.20	52%	13%	74%
Core total	316	138	2.3	60%	22%	9%	45.40	42.07	93%	13%	75%
Capacity Building											
Daily Activities	316	110	2.9	54%	0%	0%	1.72	0.71	41%	13%	75%
Employment	17	4	4.3	100%	0%	0%	0.11	0.09	75%	0%	88%
Social and Civic	6	2	3.0	100%	0%	0%	0.02	0.00	17%	17%	50%
Support Coordination	308	58	5.3	53%	6%	17%	0.92	0.63	69%	12%	75%
Capacity Building total	316	162	2.0	37%	6%	23%	3.64	1.79	49%	13%	75%
Capital											
Assistive Technology	109	20	5.5	93%	0%	25%	0.63	0.32	51%	18%	71%
Home Modifications	212	5	42.4	100%	0%	100%	1.59	0.08	5%	9%	73%
Capital total	235	25	9.4	89%	0%	50%	2.22	0.39	18%	11%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	316	248	1.3	57%	16%	9%	51.26	44.25	86%	13%	75%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

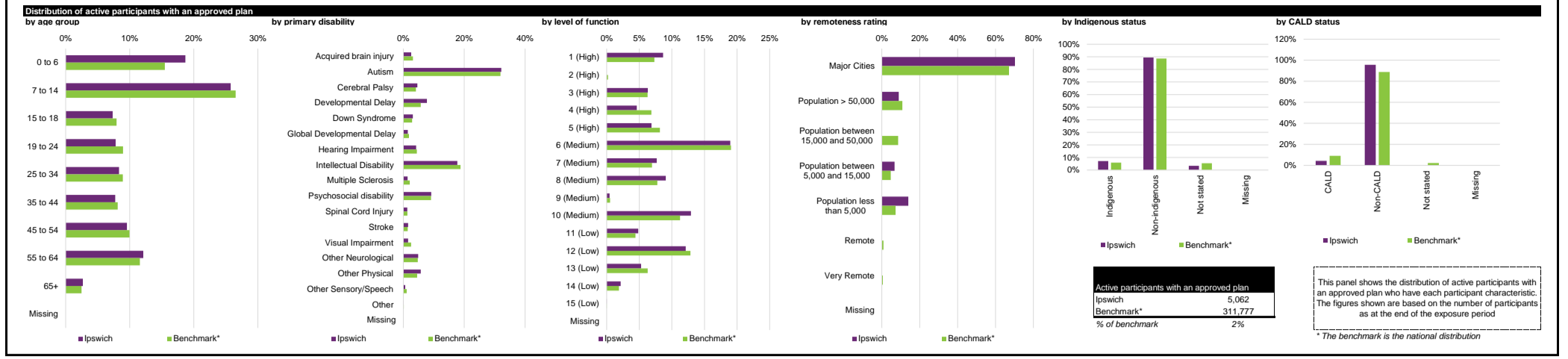
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
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- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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- Total plan budgets**: Value of supports committed in participant plans for the exposure period
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- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

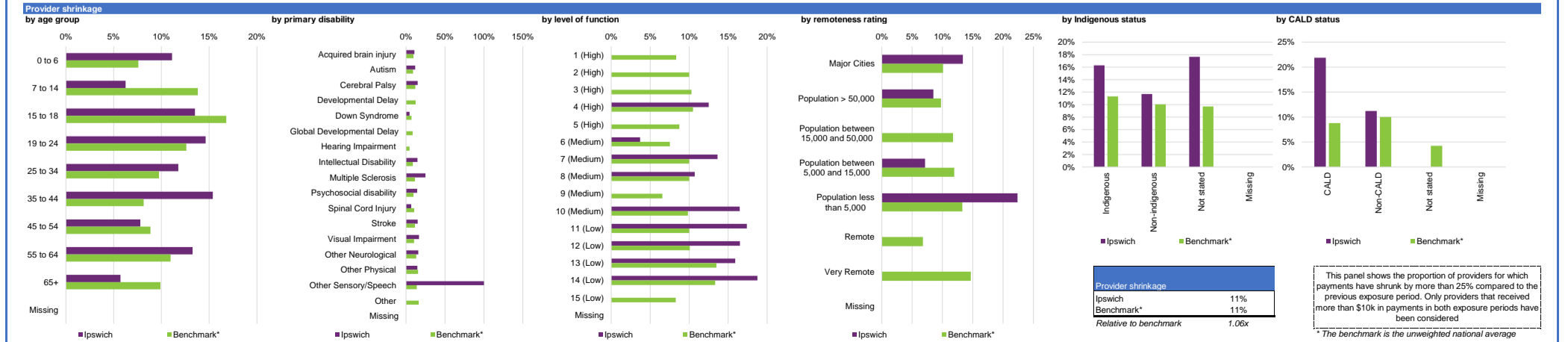
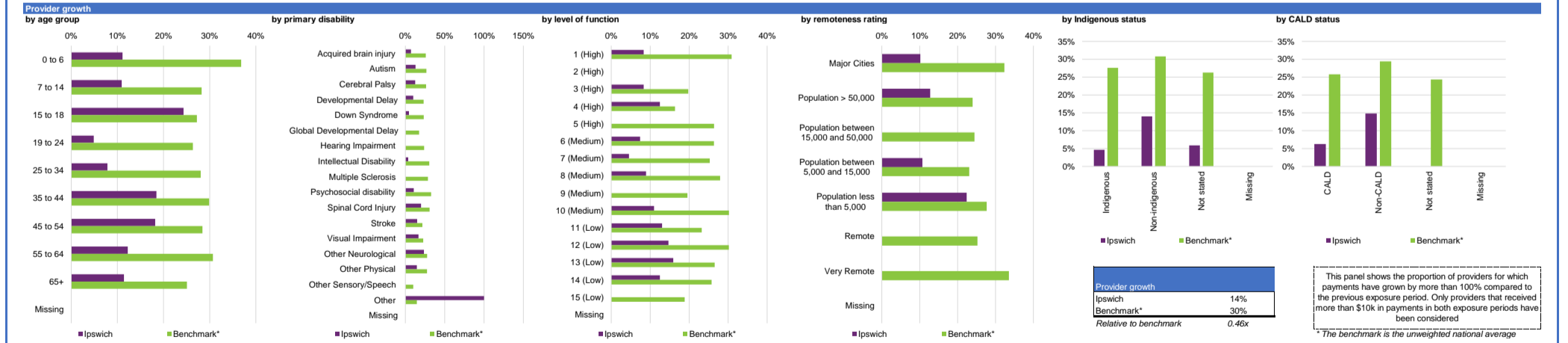
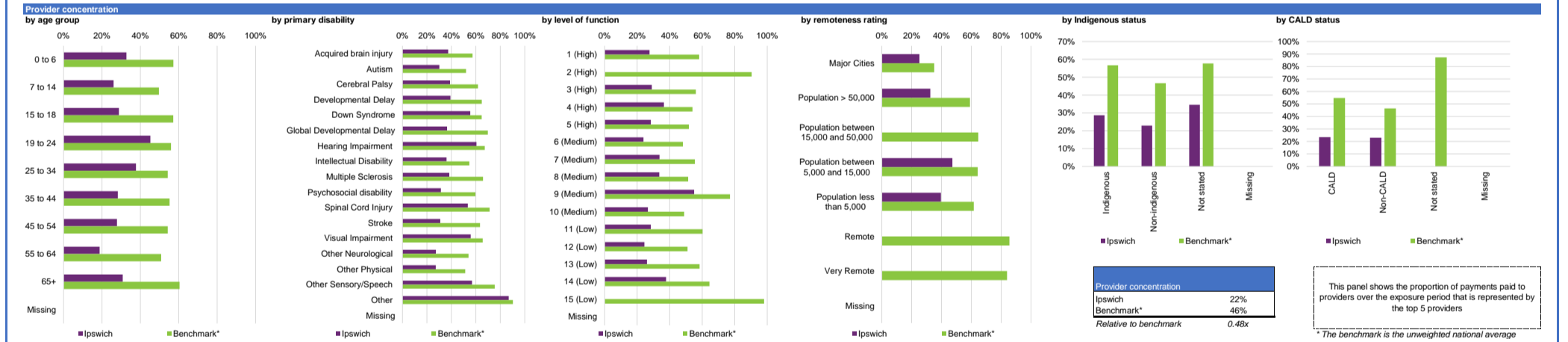
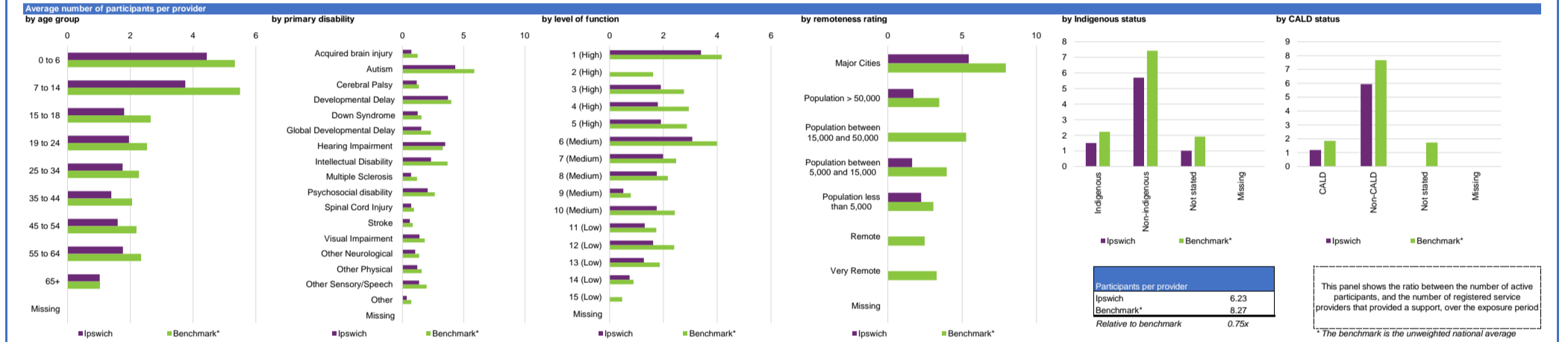
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	3,257	177	18.4	49%	0%	0%	3.91	1.83	47%	59%	75%
Daily Activities	2,888	235	12.3	41%	18%	16%	41.00	22.44	55%	57%	75%
Community	2,878	173	16.6	46%	9%	10%	27.03	17.76	66%	56%	74%
Transport	1,479	47	31.5	70%	0%	0%	3.00	3.01	100%	53%	77%
Core total	3,925	388	10.1	40%	15%	13%	74.95	45.04	60%	58%	74%
Capacity Building											
Daily Activities	4,669	398	11.7	37%	14%	6%	21.44	10.67	50%	58%	73%
Employment	211	16	13.2	98%	0%	0%	1.40	1.07	77%	50%	72%
Social and Civic	516	50	10.3	64%	0%	0%	1.01	0.32	32%	47%	72%
Support Coordination	1,477	119	12.4	55%	4%	12%	2.97	1.85	62%	48%	74%
Capacity Building total	4,721	497	9.5	32%	10%	7%	28.97	15.26	53%	58%	73%
Capital											
Assistive Technology	1,105	138	8.0	59%	38%	23%	4.61	3.28	71%	71%	76%
Home Modifications	209	23	9.1	91%	0%	33%	0.83	0.52	63%	70%	76%
Capital total	1,139	149	7.6	54%	34%	24%	5.44	3.80	70%	71%	76%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,746	777	6.1	33%	14%	12%	109.36	64.18	59%	58%	73%

Indicator definitions

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