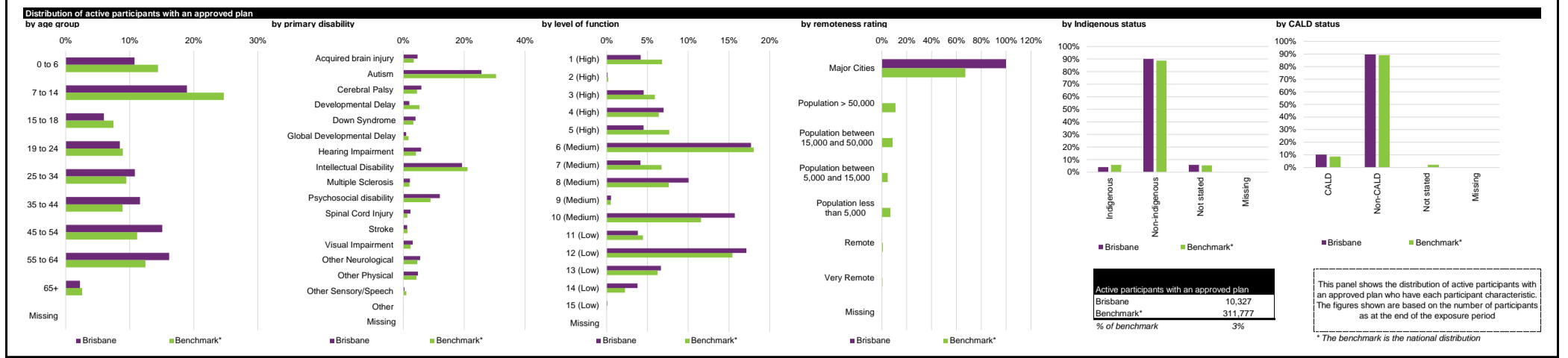
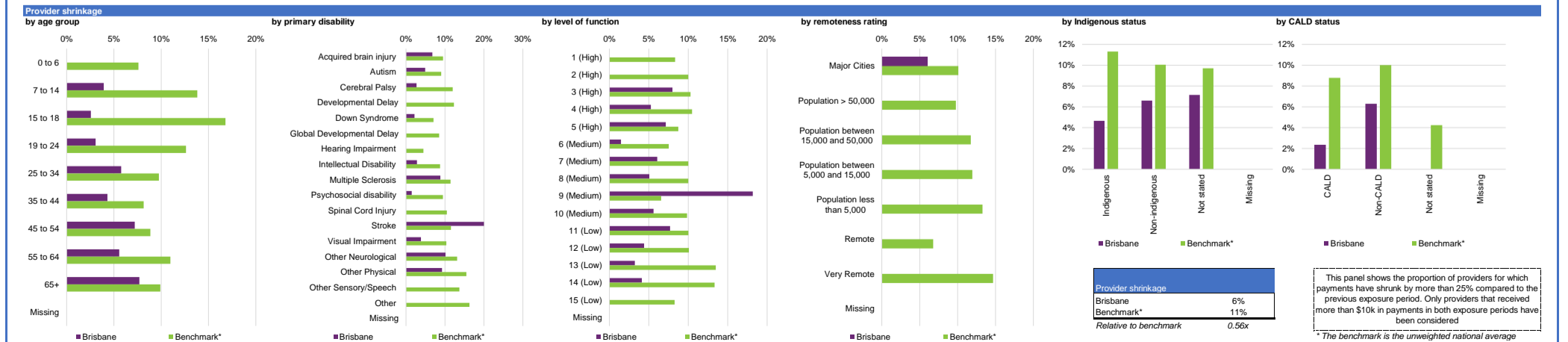
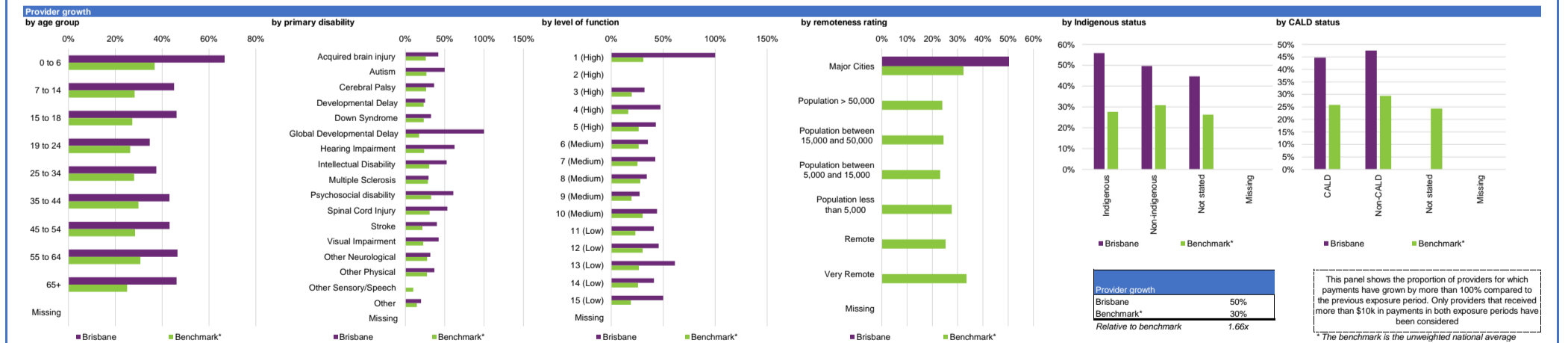
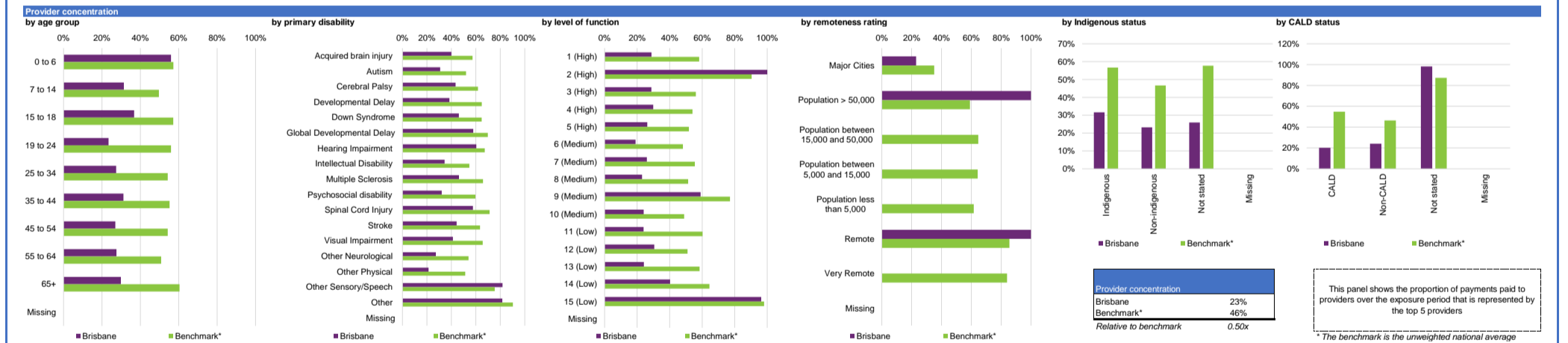
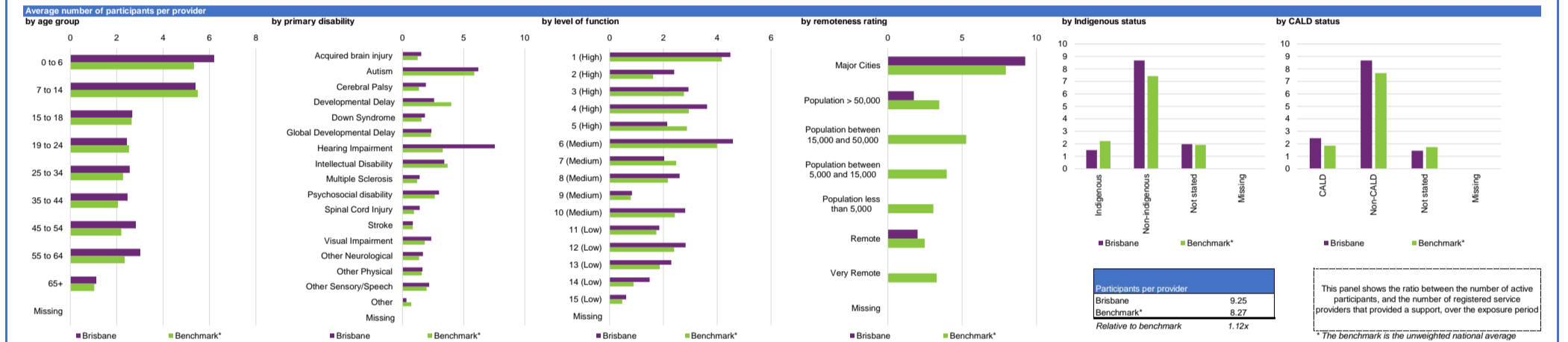
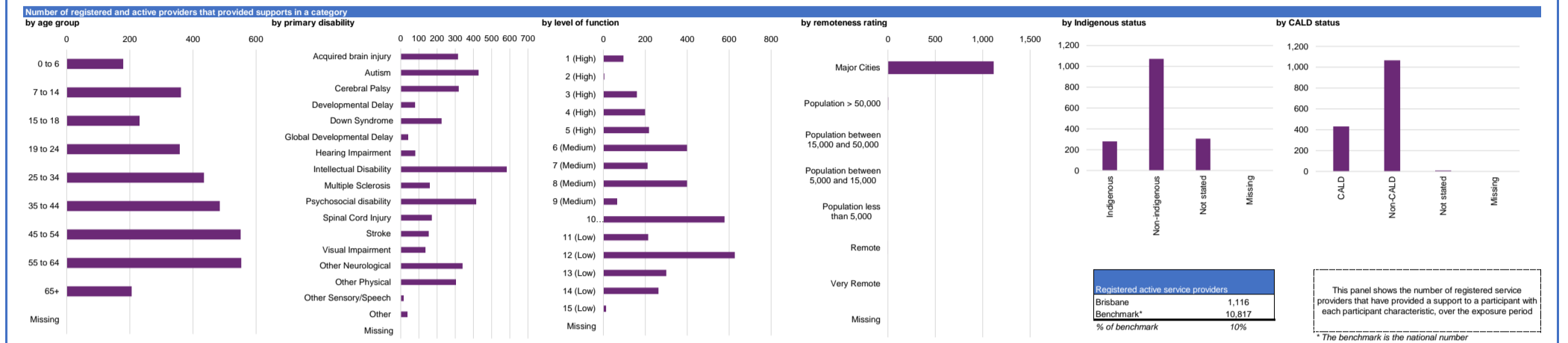


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	9,457	259	36.5	50%	58%	3%	13.75	5.41	39%	47%	76%
Daily Activities	8,138	360	22.6	46%	45%	8%	216.27	164.43	76%	46%	76%
Community	8,298	280	29.6	36%	45%	4%	97.34	54.39	56%	45%	76%
Transport	5,801	108	53.7	58%	67%	0%	9.12	8.09	89%	42%	77%
<b>Core total</b>	<b>10,001</b>	<b>554</b>	<b>18.1</b>	<b>41%</b>	<b>46%</b>	<b>8%</b>	<b>336.47</b>	<b>232.32</b>	<b>69%</b>	<b>47%</b>	<b>75%</b>
<b>Capacity Building</b>											
Daily Activities	10,087	589	17.1	41%	62%	2%	52.89	26.77	51%	47%	76%
Employment	744	47	15.8	90%	0%	12%	4.78	3.26	68%	36%	74%
Social and Civic	1,039	90	11.5	54%	29%	0%	2.83	1.05	37%	39%	74%
Support Coordination	4,558	203	22.5	32%	32%	0%	10.98	6.64	60%	39%	76%
<b>Capacity Building total</b>	<b>10,256</b>	<b>725</b>	<b>14.1</b>	<b>33%</b>	<b>55%</b>	<b>1%</b>	<b>79.50</b>	<b>42.35</b>	<b>53%</b>	<b>47%</b>	<b>75%</b>
<b>Capital</b>											
Assistive Technology	3,521	222	15.9	61%	50%	5%	17.20	11.64	68%	58%	77%
Home Modifications	888	45	19.7	76%	43%	14%	2.86	1.39	48%	53%	79%
<b>Capital total</b>	<b>3,685</b>	<b>249</b>	<b>14.8</b>	<b>55%</b>	<b>49%</b>	<b>4%</b>	<b>20.06</b>	<b>13.03</b>	<b>65%</b>	<b>56%</b>	<b>77%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>10,327</b>	<b>1,116</b>	<b>9.3</b>	<b>36%</b>	<b>50%</b>	<b>6%</b>	<b>436.07</b>	<b>288.05</b>	<b>66%</b>	<b>47%</b>	<b>75%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

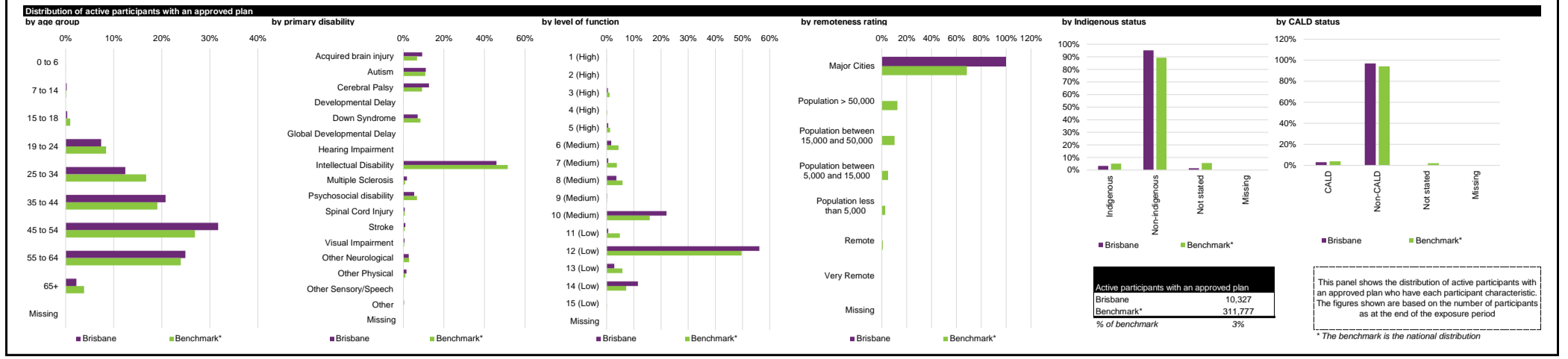
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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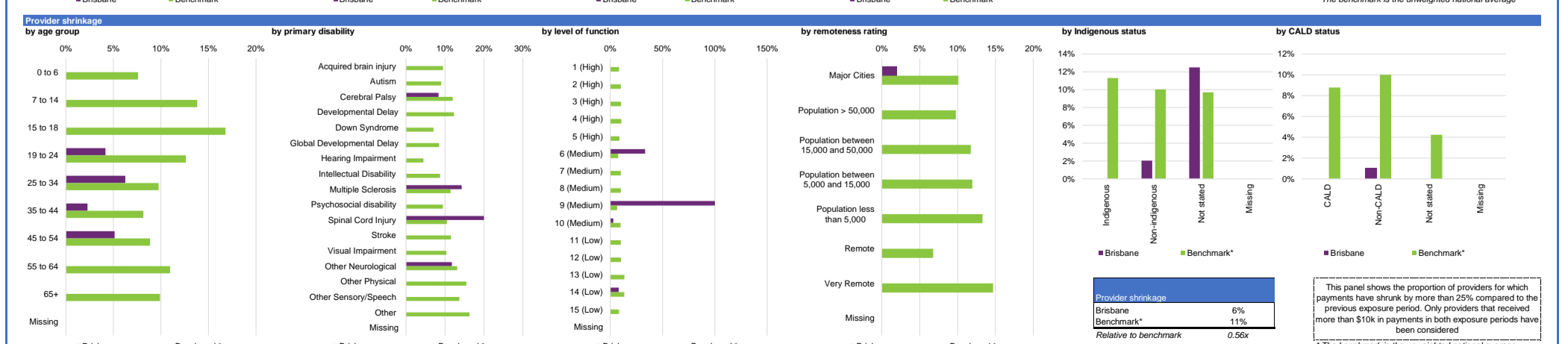
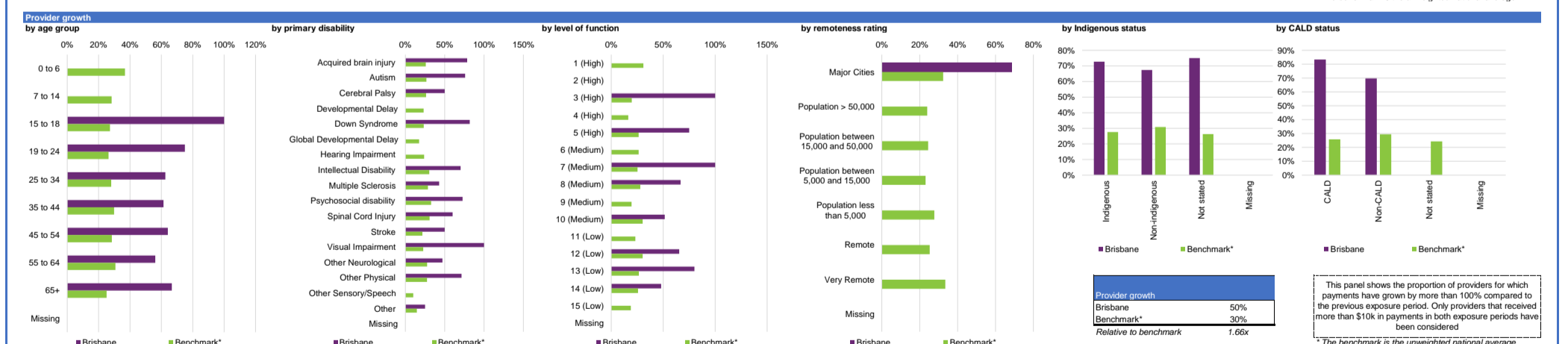
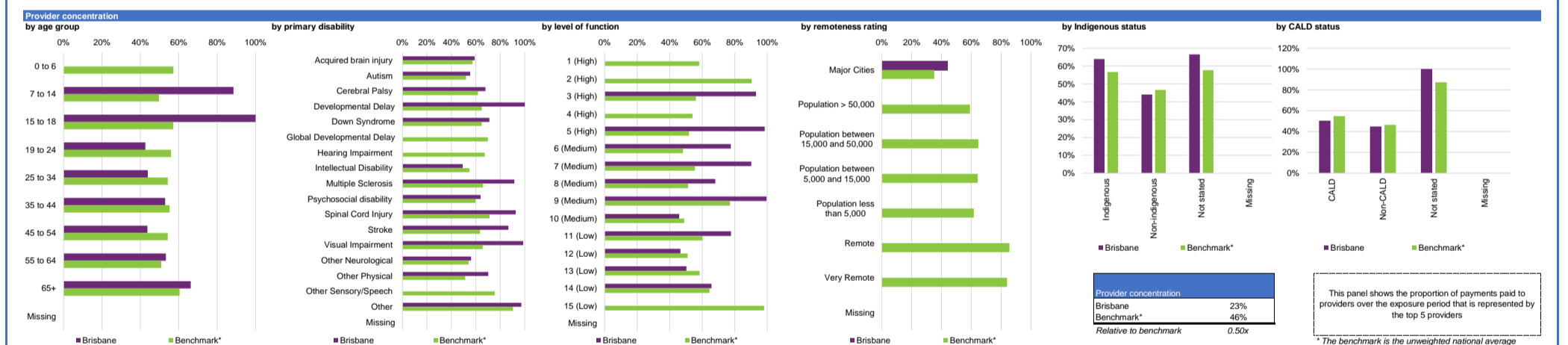
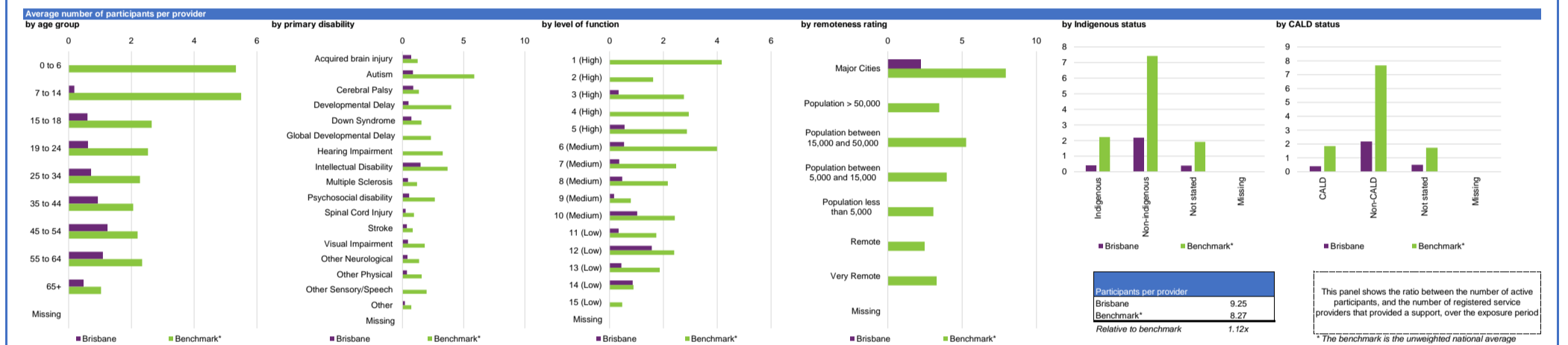
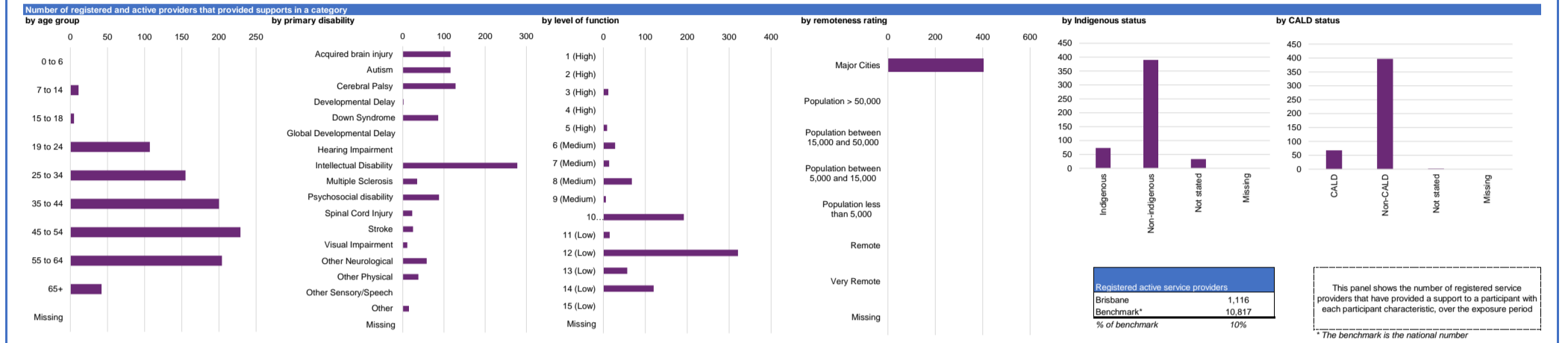
*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.*

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Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	878	87	10.1	76%	50%	0%	2.12	0.63	30%	13%	75%
Daily Activities	878	121	7.3	67%	62%	3%	97.90	96.08	98%	13%	76%
Community	888	131	6.8	54%	72%	0%	22.27	13.61	61%	13%	76%
Transport	867	54	16.1	75%	50%	0%	1.17	0.65	55%	12%	76%
<b>Core total</b>	<b>894</b>	<b>214</b>	<b>4.2</b>	<b>63%</b>	<b>63%</b>	<b>2%</b>	<b>123.45</b>	<b>110.96</b>	<b>90%</b>	<b>13%</b>	<b>76%</b>
<b>Capacity Building</b>											
Daily Activities	878	183	4.8	39%	71%	0%	4.51	1.64	36%	13%	76%
Employment	74	6	12.3	100%	100%	0%	0.48	0.34	70%	12%	50%
Social and Civic	47	7	6.7	100%	0%	0%	0.10	0.03	33%	17%	67%
Support Coordination	888	112	7.9	49%	64%	0%	2.47	1.58	64%	13%	76%
<b>Capacity Building total</b>	<b>893</b>	<b>262</b>	<b>3.4</b>	<b>32%</b>	<b>79%</b>	<b>0%</b>	<b>9.77</b>	<b>4.56</b>	<b>47%</b>	<b>13%</b>	<b>75%</b>
<b>Capital</b>											
Assistive Technology	426	60	7.1	87%	67%	0%	2.29	1.13	49%	14%	77%
Home Modifications	216	10	21.6	100%	50%	25%	1.50	0.75	50%	15%	80%
<b>Capital total</b>	<b>518</b>	<b>69</b>	<b>7.5</b>	<b>81%</b>	<b>60%</b>	<b>10%</b>	<b>3.79</b>	<b>1.88</b>	<b>50%</b>	<b>13%</b>	<b>77%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>895</b>	<b>402</b>	<b>2.2</b>	<b>61%</b>	<b>69%</b>	<b>2%</b>	<b>137.02</b>	<b>117.42</b>	<b>86%</b>	<b>13%</b>	<b>75%</b>

*Note: Only the major support categories are shown.*

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Indicator definitions

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**Utilisation** Ratio between payments and total plan budgets

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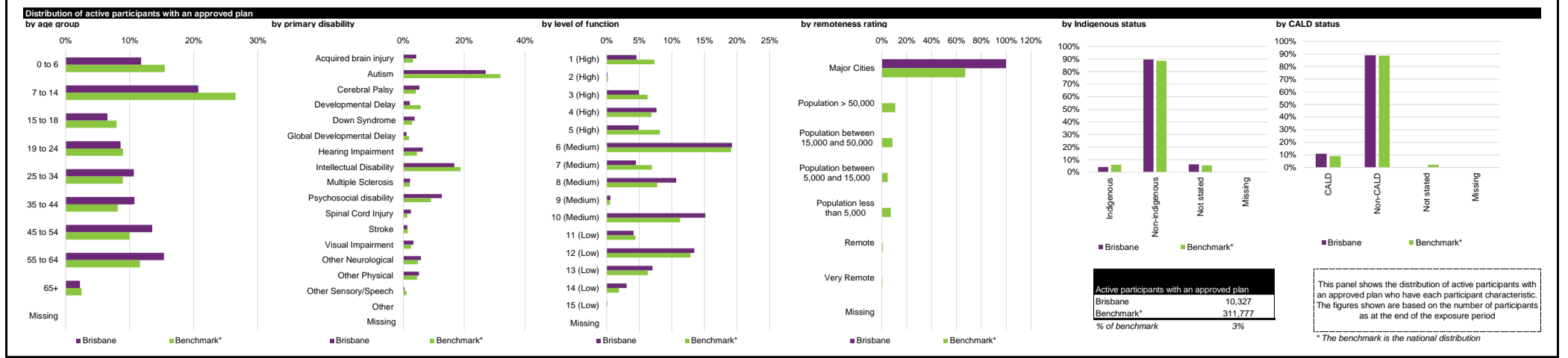
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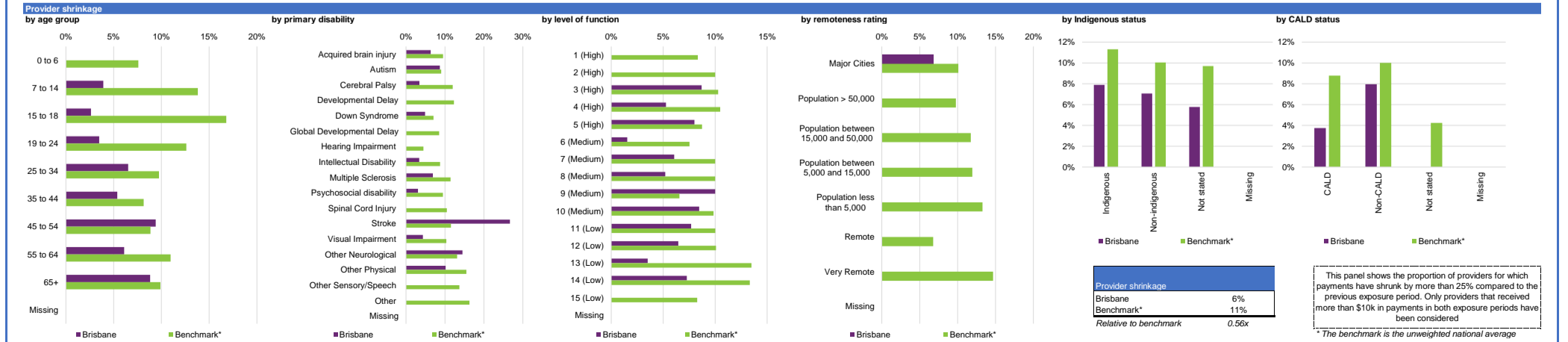
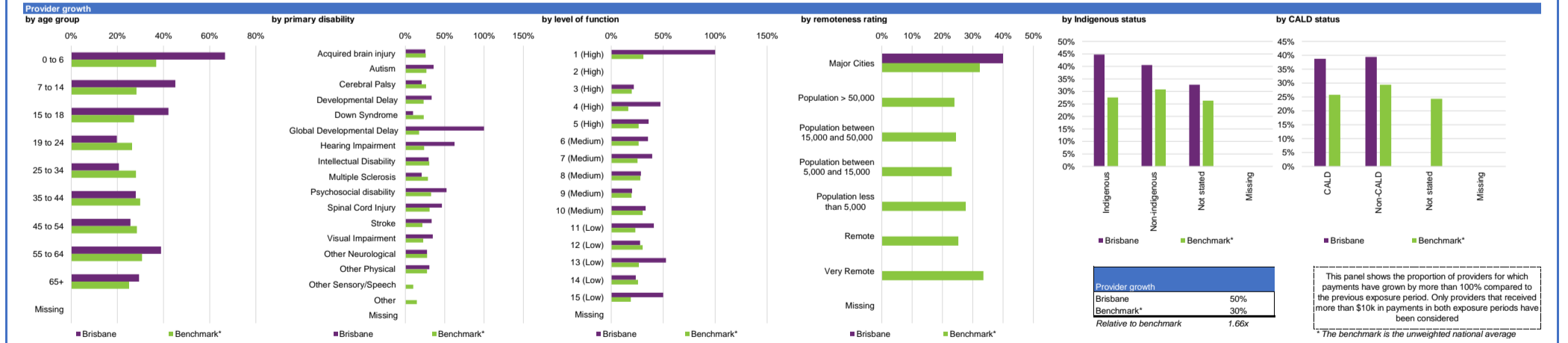
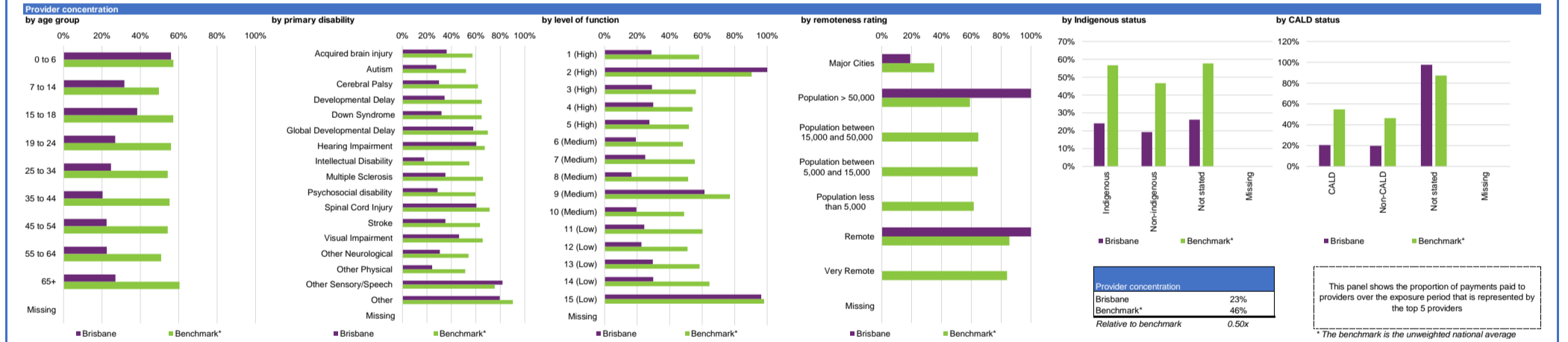
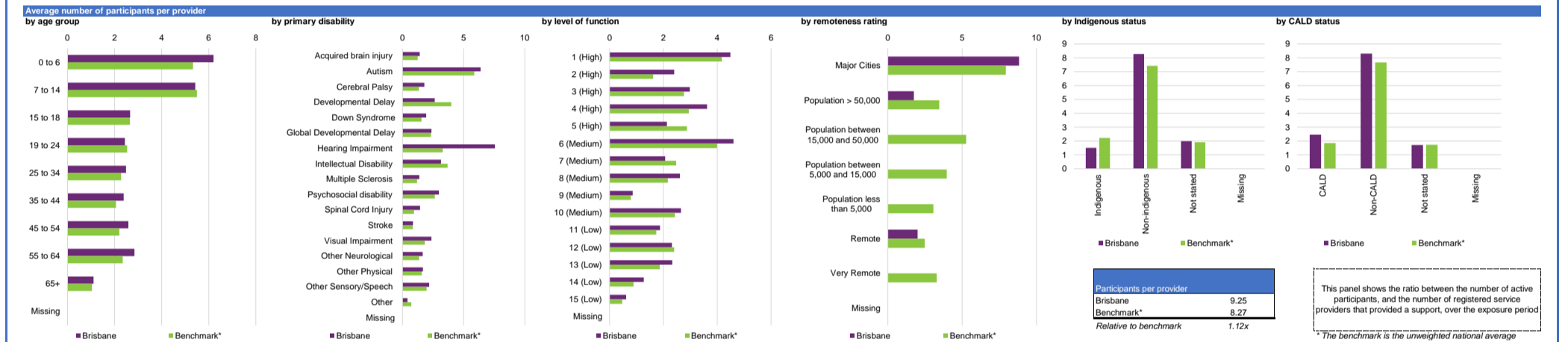
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Participant profile



Service provider indicators



# Participant Category Detailed Dashboard as at 31 December 2019 (exposure period: 1 April 2019 to 30 September 2019)

Region: Brisbane (phase in date: 1 July 2018) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

## Plan utilisation



## Outcomes framework



## Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	8,579	249	34.5	49%	50%	3%	11.63	4.78	41%	52%	76%
Daily Activities	7,260	338	21.5	44%	33%	9%	118.37	68.35	58%	51%	76%
Community	7,410	267	27.8	34%	37%	5%	75.07	40.78	54%	50%	76%
Transport	4,934	90	54.8	59%	0%	0%	7.95	7.44	94%	47%	77%
<b>Core total</b>	<b>9,107</b>	<b>525</b>	<b>17.3</b>	<b>37%</b>	<b>37%</b>	<b>9%</b>	<b>213.02</b>	<b>121.36</b>	<b>57%</b>	<b>52%</b>	<b>75%</b>
<b>Capacity Building</b>											
Daily Activities	9,209	569	16.2	43%	57%	1%	48.37	25.12	52%	52%	76%
Employment	670	47	14.3	89%	0%	12%	4.30	2.92	68%	38%	74%
Social and Civic	992	88	11.3	55%	33%	0%	2.73	1.01	37%	40%	75%
Support Coordination	3,670	192	19.1	34%	25%	0%	8.52	5.06	59%	47%	76%
<b>Capacity Building total</b>	<b>9,363</b>	<b>695</b>	<b>13.5</b>	<b>35%</b>	<b>47%</b>	<b>0%</b>	<b>69.73</b>	<b>37.79</b>	<b>54%</b>	<b>52%</b>	<b>75%</b>
<b>Capital</b>											
Assistive Technology	3,095	212	14.6	59%	49%	8%	14.91	10.51	71%	66%	77%
Home Modifications	672	38	17.7	78%	33%	0%	1.36	0.63	47%	67%	78%
<b>Capital total</b>	<b>3,167</b>	<b>234</b>	<b>13.5</b>	<b>56%</b>	<b>48%</b>	<b>7%</b>	<b>16.26</b>	<b>11.15</b>	<b>69%</b>	<b>65%</b>	<b>77%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>9,432</b>	<b>1,067</b>	<b>8.8</b>	<b>32%</b>	<b>40%</b>	<b>7%</b>	<b>299.04</b>	<b>170.63</b>	<b>57%</b>	<b>52%</b>	<b>75%</b>

Note: Only the major support categories are shown.

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## Indicator definitions

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<b>Utilisation</b>	Ratio between payments and total plan budgets

<b>Outcomes indicator on choice and control</b>	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
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