Region: Darwin Remote (phase in date: 1 July 2017) | Support Category: All | All Participants

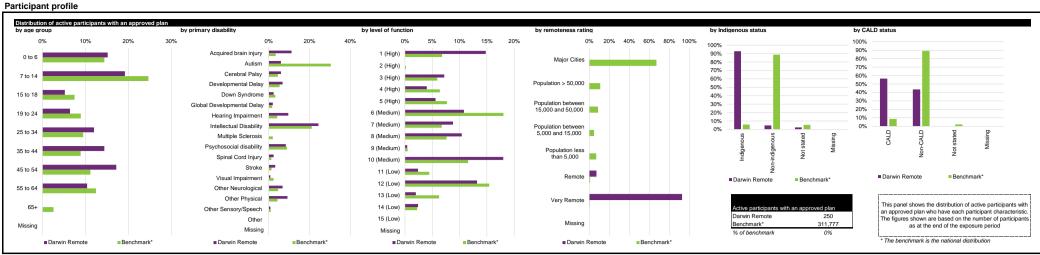


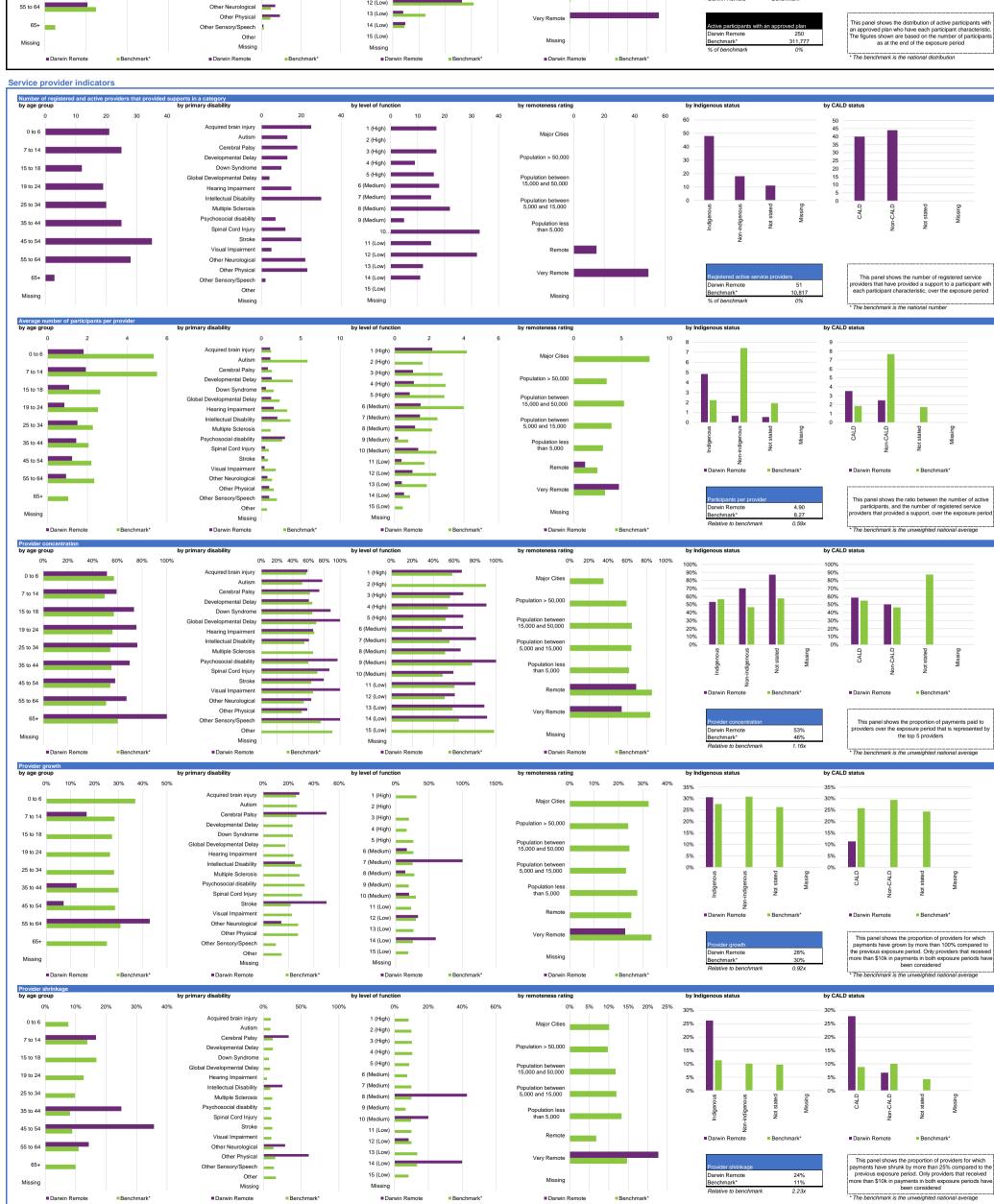
■ Darwin Remote

Benchmark

■ Darwin Remote

Benchmark





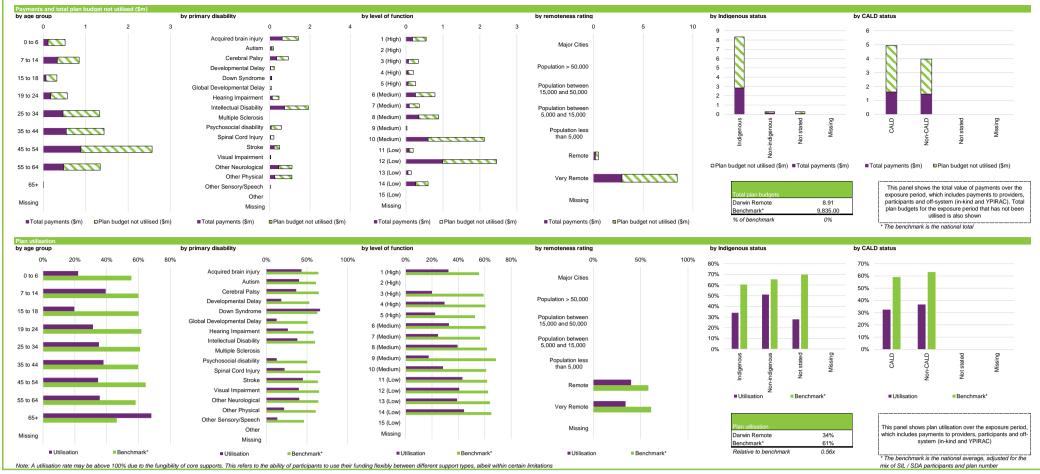
■ Darwin Remote

Benchmark*

■ Darwin Remote

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Support	category	summary

pport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped w choice and contro
re											
Consumables	230	15	15.3	96%	0%	0%	0.19	0.03	16%	45%	27%
Daily Activities	203	23	8.8	88%	20%	10%	2.76	1.08	39%	46%	27%
Community	204	15	13.6	99%	60%	20%	1.85	0.54	29%	46%	27%
Transport	151	6	25.2	100%	0%	0%	0.16	0.05	28%	46%	28%
Core total	231	34	6.8	89%	25%	17%	4.97	1.70	34%	45%	27%
pacity Building											
Daily Activities	250	28	8.9	81%	29%	29%	1.73	0.45	26%	45%	27%
Employment	15	1	15.0	100%	0%	0%	0.06	+ 0.01	14%	33%	29%
Social and Civic	69	7	9.9	100%	0%	0%	0.29	0.02	6%	37%	19%
Support Coordination	248	15	16.5	97%	0%	33%	1.30	0.66	51%	45%	27%
Capacity Building total	250	36	6.9	71%	19%	25%	3.50	1.20	34%	45%	27%
pital											
Assistive Technology	88	4	22.0	100%	0%	100%	0.43	0.16	37%	64%	30%
Home Modifications	13	2	6.5	100%	0%	0%	+ 0.01	+ 0.00	45%	75%	33%
Capital total	88	4	22.0	100%	0%	100%	0.44	0.17	38%	64%	30%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	250	51	4.9	73%	28%	24%	8.91	3.06	34%	45%	27%

Note: A utilisation rate may be above 100% due to	othe fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.
Indicates definitions	
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period Ratio between the number of active participants and the number of registered service providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have struck by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRACI)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.
	dered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.



■ Darwin Remote

■ Darwin Remote

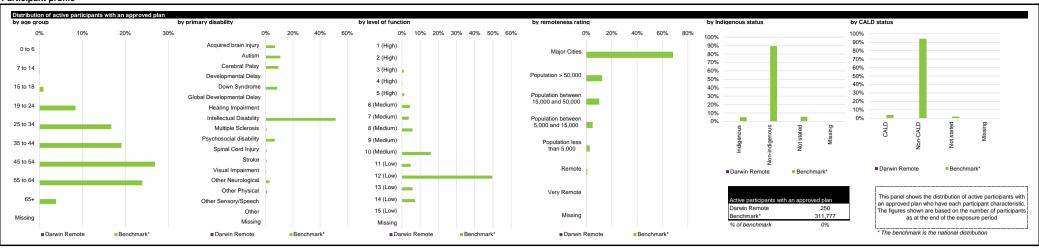
Benchmark

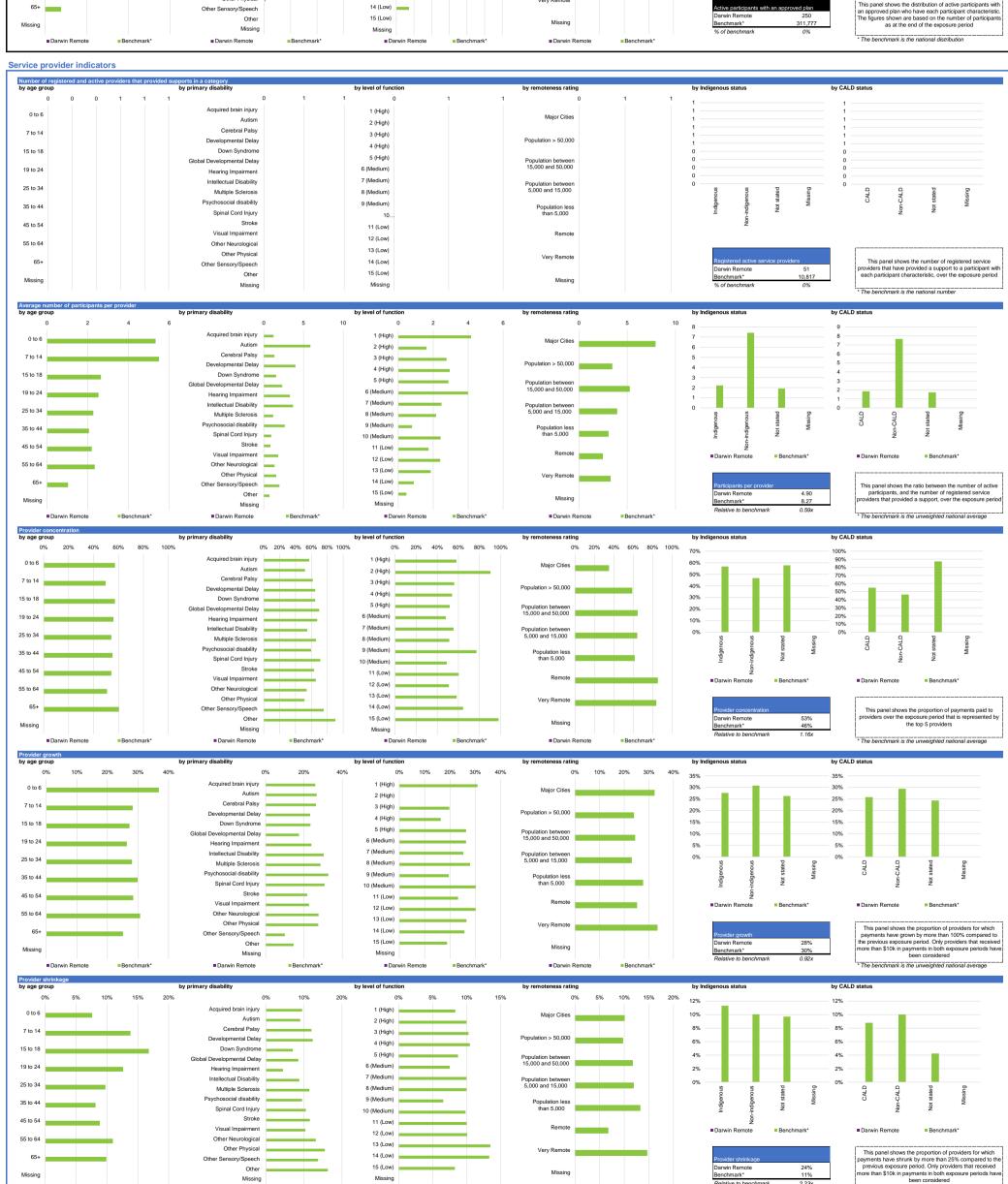
■ Darwin Remote

Benchmark

■ Darwin Remote

Benchmark*



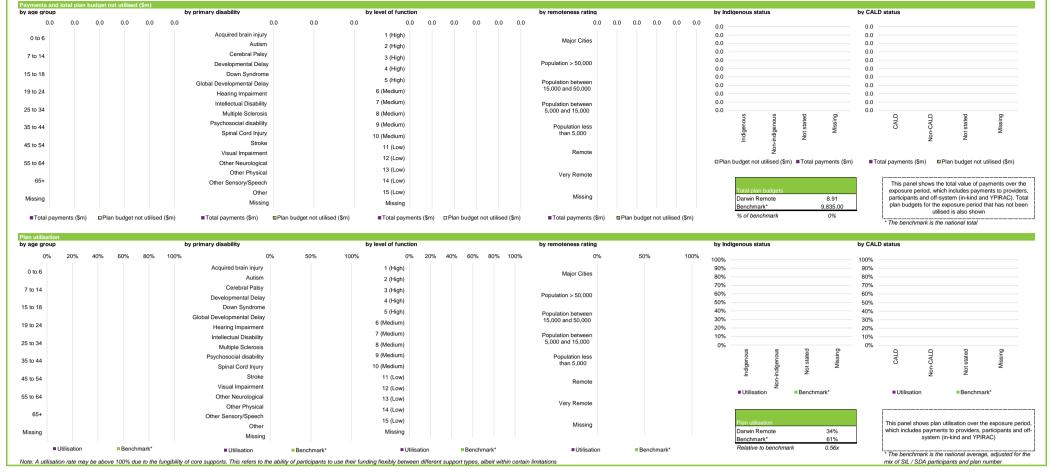


2.23x

* The benchmark is the unweighted national average

Region: Darwin Remote (phase in date: 1 July 2017) | Support Category: All | Participants in Supported Independent Living (SIL)







Outcomes indicator on choice and c by age group	by primary disability	by level of function	by remoteness rati	rating by Indigenous status by CALD status
			40% 60% 80% 100%	06/ 206/ 406/ 606/ 906/ 1006/
	Acquired brain injury	1 (High)		100% 100% 90%
0 to 6	Autism		Major Citie	Cities 80% 90% 90%
	Cerebral Palsy	2 (High)		70%
7 to 14		3 (High)	Population > 50,00	60%
45.40	Developmental Delay	4 (High)	1 000001 2 00,00	50%
5 to 18	Down Syndrome	5 (High)	Population betwee	40% 40%
to 24	Global Developmental Delay	6 (Medium)	15,000 and 50,000	
10 24	Hearing Impairment	7 (Medium)	8. 1.0. 1.0	100
i to 34	Intellectual Disability		Population betwee 5,000 and 15,000	WGGII
	Multiple Sclerosis	8 (Medium)	5,000 and 10,000	a a b b d d b b
5 to 44	Psychosocial disability	9 (Medium)	Population les	u less i statt C CAL
	Spinal Cord Injury	10 (Medium)	than 5,000	
5 to 54	Stroke	11 (Low)		-03
	Visual Impairment	12 (Low)	Remot	mote ■ Darwin Remote ■ Benchmark* ■ Darwin Remote ■ Benchmark*
5 to 64	Other Neurological	13 (Low)		- Schallark - Schallark - Schallark
05.	Other Physical	14 (Low)	Very Remot	Proportion of participants who reported that
65+	Other Sensory/Speech	15 (Low)		they choose who supports them This panel shows the proportion of particip
tissing	Other		Missin	issing Darwin Remote 45% reported in their most recent outcomes survi Benchmark* 55% choose who supports them
issing	Missing	Missing		Relative to benchmark 0.83x
■ Darwin Remote	■Benchmark* ■ Darwin Remote	■Benchmark* ■ Darwin Remote		
	Deficilitate	- Belicilliaik - Balwill Reliiote	■Benchmark* ■Darwin	win Remote Benchmark* "The benchmark is the national average, adjumits of SIL / SDA participants
	e choices and more control over your life?			mix of SIL / SDA participants
y age group	e choices and more control over your life? by primary disability	by level of function	by remoteness rati	rating by Indigenous status by CALD status
y age group 0% 20% 40%	e choices and more control over your life? by primary disability 60% 80% 100% 0%	by level of function 20% 40% 60% 80% 100% 0% 20%		rating by Indigenous status by CALD status 0% 20% 40% 60% 80% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100%
y age group 0% 20% 40%	e choices and more control over your life? by primary disability 60% 80% 100% 0% Acquired brain injury	by level of function 20% 40% 60% 80% 100% 0% 20% 1 (High)	by remoteness rati	Trailing by Indigenous status by CALD status by CALD status 100% 100% 100% 90% 90% 90% 90% 90% 100%
y age group 0% 20% 40% 0 to 6	e choices and more control over your life? by primary disability 60% 80% 100% 0% Acquired brain injury Autism	by level of function 20% 40% 60% 80% 100% 0% 20%	by remoteness rati	rating by Indigenous status by CALD status 0% 20% 40% 60% 80% 100% 100% 100% 100% 100% 90%
0% 20% 40% 0 to 6	e choices and more control over your life? by primary disability 60% 80% 100% 0% Acquired brain injury Autism Cerebral Palsy	by level of function 20% 40% 60% 80% 100% 0% 20% 1 (High)	by remoteness rati 40% 60% 80% 100% Major Citie	Trating by Indigenous status by CALD status
/ age group 0% 20% 40% 0 to 6	b choices and more control over your life? by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay	by level of function 20% 40% 60% 80% 100% 0% 20% 1 (High) 2 (High)	by remoteness rati	rating by CALD status by CALD status 0% 20% 40% 60% 80% 100% 100% 90% 90% Cities 80% 70% 70% 70% 0,000 60% 50% 50% 50% 50%
y age group 0% 20% 40% 0 to 6 7 to 14	b choices and more control over your life? by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome	by level of function 20% 40% 60% 80% 100% 0% 20% 1 (High) 2 (High) 3 (High)	by remoteness rati 40% 60% 80% 100% Major Citie Population > 50,00	rating by Indigenous status by CALD status 0% 20% 40% 60% 80% 100% 100% 100% 90% Cities 80% 80% 80% 80% 80% 80% 80% 80% 80% 80%
y age group 0% 20% 40% 0 to 6 7 to 14	e choices and more control over your life? by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay	by level of function 20% 40% 60% 80% 100% 0% 20% 1 (High) 2 (High) 3 (High) 4 (High) 5 (High)	by remoteness rati 40% 60% 80% 100% Major Citie	Trating by Indigenous status by CALD status
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18	e choices and more control over your life? by primary disability 60% 80% 100% 0% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment	by level of function 20% 40% 60% 80% 100%	by remoteness ration 100% 100% Major Citien Population > 50.00 Population between 15,000 and 50.000 15,000 and 5	rating by Indigenous status by CALD status 0% 20% 40% 60% 80% 100% 100% 100% 90% 90% Cities 80% 80% 80% 60% 60% 60% 60% 60% 60% 60% 60% 60% 50% 50% 50% 100% 100% 100% 100% 100%
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18	by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability	by level of function 20% 40% 60% 80% 100%	by remoteness ration of the properties of the pr	rating by CALD status 0% 20% 40% 60% 80% 100% 100% 90% 90% Cities 80% 70% 60% 80% 100% 80% 90% 90% Cities 80% 70% 70% 60% 60% 60% 60% 60% 100% 90% 90% 100% 90% 100% 90% 100% 90% 100% 90% 100% 90% 100% 90% 100% 90% 100% 90% 100% 90% 100% 90% 100% 90% 100% 90%
by age group	b choices and more control over your life? by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Sclerosis	by level of function	by remoteness ration 100% 100% Major Citien Population > 50.00 Population between 15,000 and 50.000 15,000 and 5	Trating by Indigenous status by CALD status
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 9 to 24	b choices and more control over your life? by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Scierosis Psychosocial disability	by level of function 20% 40% 60% 80% 100%	by remoteness rati 40% 60% 80% 100% Major Citie Population > 50,000 Population betwee 15,000 and 50,000 Population betwee 5,000 and 15,000 Population les	rating by Indigenous status by CALD status 0% 20% 40% 60% 80% 100% 100% 90% 90% Cities 80% 80% 80% 80% 60% 80% 100% 90% 90% 80% 90% 90% 90% 80% 90% 90% 90% 80% 90% 90% 90% 90% 90% 90% 90% 90% 90% 9
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 9 to 24	e choices and more control over your life? by primary disability 60% 80% 100% 0% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Scierosis Peychosocial disability Spinal Cord Injury	by level of function	by remoteness rati 40% 60% 80% 100% Major Citie Population > 50,00 Population betwee 15,000 and 50,000 Population betwee 5,000 and 15,000	rating by Indigenous status by CALD status 0% 20% 40% 60% 80% 100% 100% 90% 90% Cities 80% 80% 80% 80% 60% 80% 100% 90% 90% 80% 90% 90% 90% 80% 90% 90% 90% 80% 90% 90% 90% 90% 90% 90% 90% 90% 90% 9
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 9 to 24 5 to 34	by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Sclerosis Psychosocial disability Spinal Cord Injury Stroke	by level of function 20% 40% 60% 80% 100% 0% 20% 1 (High) 2 (High) 3 (High) 4 (High) 5 (High) 6 (Medium) 7 (Medium) 7 (Medium) 8 (Medium) 9 (Medium) 9 (Medium) 1 (Medium)	by remoteness rati 40% 60% 80% 100% Major Citie Population > 50,00 Population betwee 15,000 and 50,000 Population betwee 5,000 and 15,000 Population les than 5,000	rating by Indigenous status by CALD status 100%
9 to 24 5 to 44	e choices and more control over your life? by primary disability 60% 80% 100% 0% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Scierosis Peychosocial disability Spinal Cord Injury	by level of function 20% 40% 60% 80% 100% 0% 20% 1 (High) 2 (High) 3 (High) 4 (High) 5 (High) 6 (Medium) 7 (Medium) 8 (Medium) 9 (Medium) 10 (Medium) 11 (Low)	by remoteness rati 40% 60% 80% 100% Major Citie Population > 50,000 Population betwee 15,000 and 50,000 Population betwee 5,000 and 15,000 Population les	rating by Indigenous status by CALD status 100%
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 9 to 24 5 to 34 5 to 54	by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Sclerosis Psychosocial disability Spinal Cord Injury Stroke	by level of function 20% 40% 60% 80% 100% 0% 20% 1 (High) 2 (High) 3 (High) 4 (High) 5 (High) 6 (Medium) 7 (Medium) 8 (Medium) 9 (Medium) 10 (Medium) 11 (Low) 12 (Low)	by remoteness rati 40% 60% 80% 100% Major Citie Population > 50,00 Population betwee 15,000 and 50,000 Population betwee 5,000 and 15,000 Population les than 5,000	Section Sect
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 9 to 24 15 to 34 15 to 44	by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Scierosis Psychosocial disability Stroke Visual Impairment	by level of function 20% 40% 60% 80% 100%	by remoteness rati 40% 60% 80% 100% Major Citie Population > 50,00 Population betwee 15,000 and 50,000 Population betwee 5,000 and 15,000 Population les than 5,000	rating by Indigenous status by CALD status 0% 20% 40% 60% 80% 100% 100% 90% 90% 90% 90% 90% 90% 90% 90% 90%
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 9 to 24 5 to 34 5 to 54	e choices and more control over your life? by primary disability 60% 80% 100% 0% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Scierosis Psychosocial disability Spinal Cord Injury Stroke Visual Impairment Other Neurological	by level of function 20% 40% 60% 80% 100%	by remoteness ration of the properties of the pr	rating by Indigenous status by CALD status 100%
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 19 to 24 15 to 34 15 to 54 15 to 64 65+	e choices and more control over your life? by primary disability 60% 80% 100% 0% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Sclerosis Peychosocial disability Spinal Cord Injury Stroke Visual Impairment Other Neurological Other Physical	by level of function 20% 40% 60% 80% 100%	by remoteness ration by remoteness ration by remoteness ration between 15,000 and 50,000 Population between 5,000 and 15,000 Population between 5,000 and 15,000 Population between 5,000 and 15,000 Population less than 5,000 Remote Very Remote Very Remote Very Remote Population less than 5,000 Remote Very Remote Very Remote Very Remote Population less than 5,000 Remote Very Re	rating
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 9 to 24 5 to 34 5 to 54 5 to 54	by primary disability by primary disability by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Sclerosis Psychosocial disability Spinal Cord Injury Stroke Visual Impairment Other Neurological Other Physical Other Sensory/Speech	by level of function 20% 40% 60% 80% 100%	by remoteness ration of the properties of the pr	Proportion of participants St. / SDA participants SDA participan
y age group 0% 20% 40% 0 to 6 7 to 14 5 to 18 9 to 24 5 to 34 5 to 44 5 to 54	by primary disability 60% 80% 100% Acquired brain injury Autism Cerebral Palsy Developmental Delay Down Syndrome Global Developmental Delay Hearing Impairment Intellectual Disability Multiple Sclerosis Psychosocial disability Spinal Cord Injury Stroke Visual Impairment Other Neurological Other Physical Other Sensory/Speech Other	by level of function 20% 40% 60% 80% 100%	by remoteness ration of the state of the sta	rating

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped wi choice and control
Core											
Consumables	b.	ò	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Daily Activities	6	6	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Community	Ĭ. I	ď	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Transport	6	6	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Core total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Capacity Building											
Daily Activities	ò	ò	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Employment	6	b	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Social and Civic	6	b	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Support Coordination	o l	b	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Capacity Building total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Capital											
Assistive Technology	Ò	Ò	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Home Modifications	o	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Capital total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
Missing	þ	þ	0.0	0%	0%	0%	o.po	0.00	0%	0%	0%
All support categories	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%

	W. Z
Indicator definitions	
Anthon contribution with account along	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support attegory in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the PNDIs are believed in their most recent outcomes survey that the PNDIs has believed with choice and control
has NDIS helped with choice and control?	Proportion or participants who reported in their intost recent outcomes survey that the work has neighbor with outcomes survey that the work has neighbor with outcomes and control
	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
Ŏ	The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
Note: For some metrics – 'good' performance is considered a	a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is conside	red a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.



■ Darwin Remote

Benchmark

■ Darwin Remote

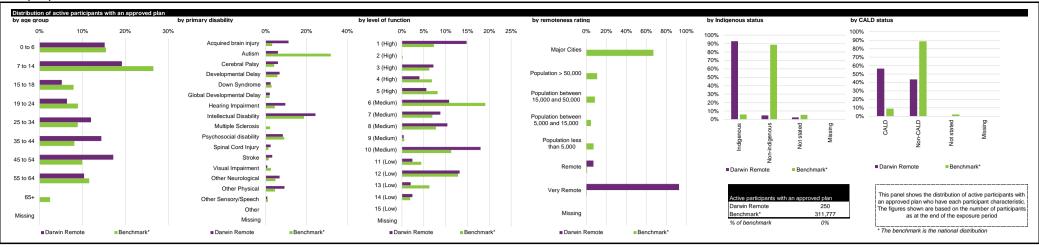
Benchmark

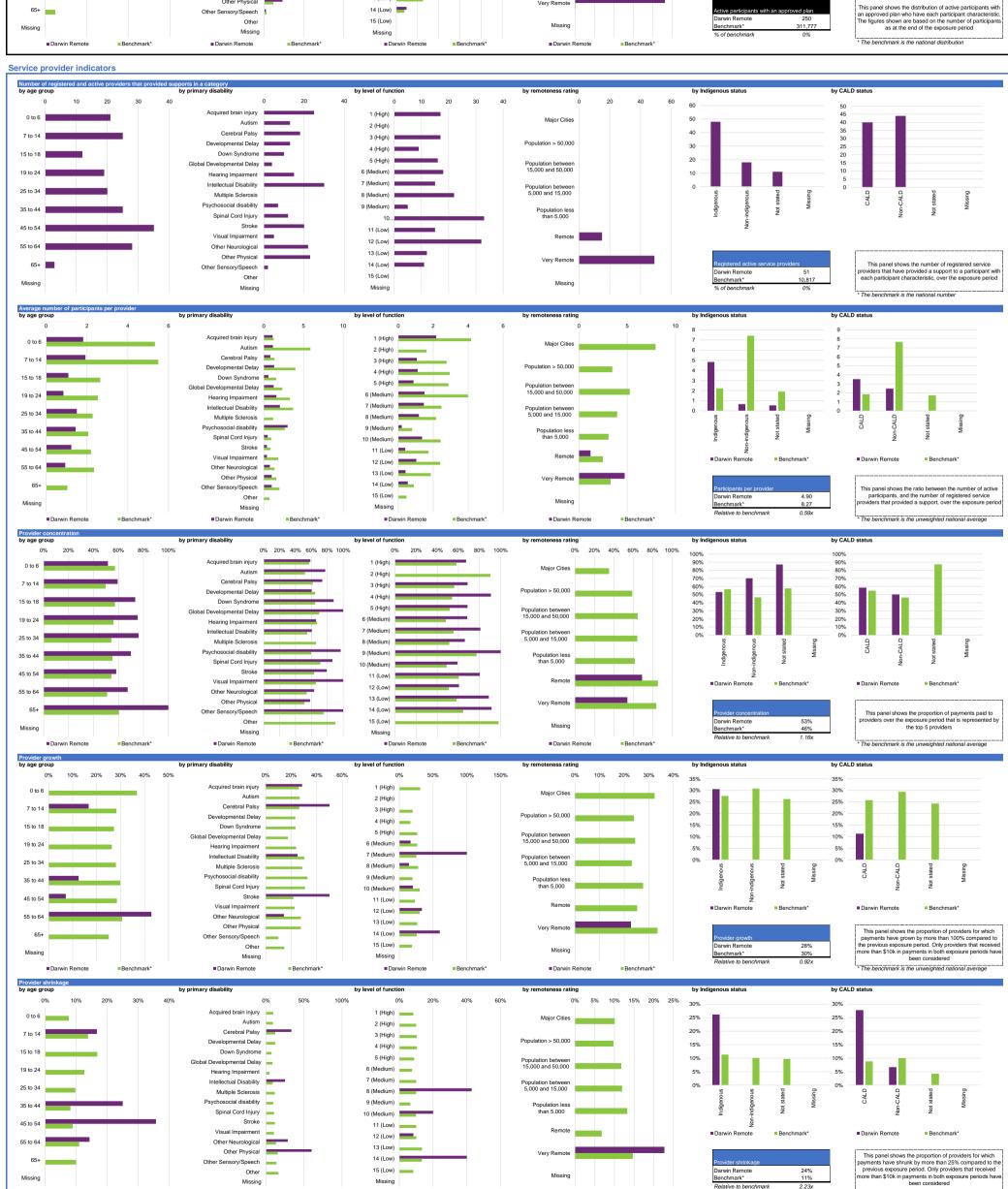
■ Darwin Remote

Benchmark*

■ Darwin Remote

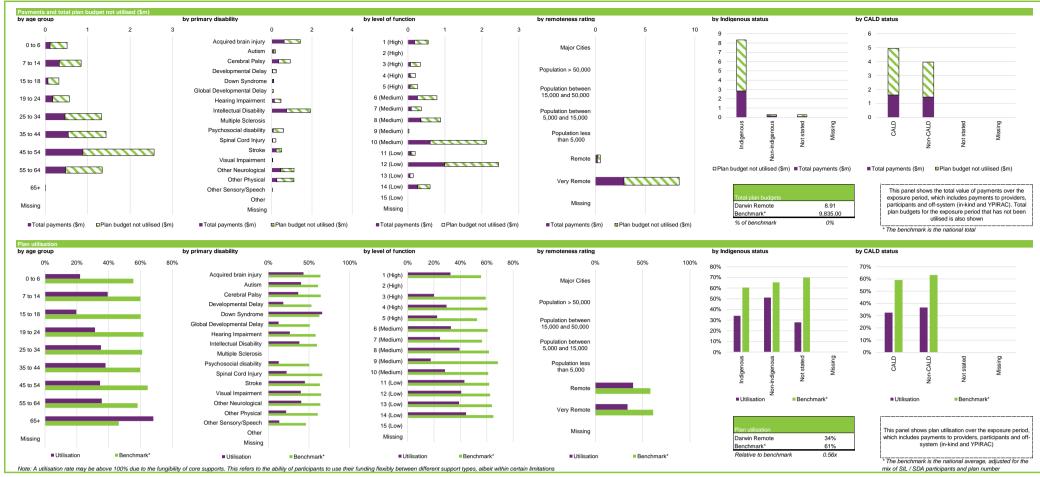
■Benchmark*





* The benchmark is the unweighted national average







Support	category	summary

ipport category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control
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Core total	231	34	6.8	89%	25%	17%	4.97	1.70	34%	45%	27%
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Employment	15	1	15.0	100%	0%	0%	0.06	+ 0.01	14%	33%	29%
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Support Coordination	248	15	16.5	97%	0%	33%	1.30	0.66	51%	45%	27%
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Home Modifications	13	2	6.5	100%	0%	0%	÷ 0.01	+ 0.00	45%	75%	33%
Capital total	88	4	22.0	100%	0%	100%	0.44	0.17	38%	64%	30%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	250	51	4.9	73%	28%	24%	8.91	3.06	34%	45%	27%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
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Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRACI)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	tered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. dered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.