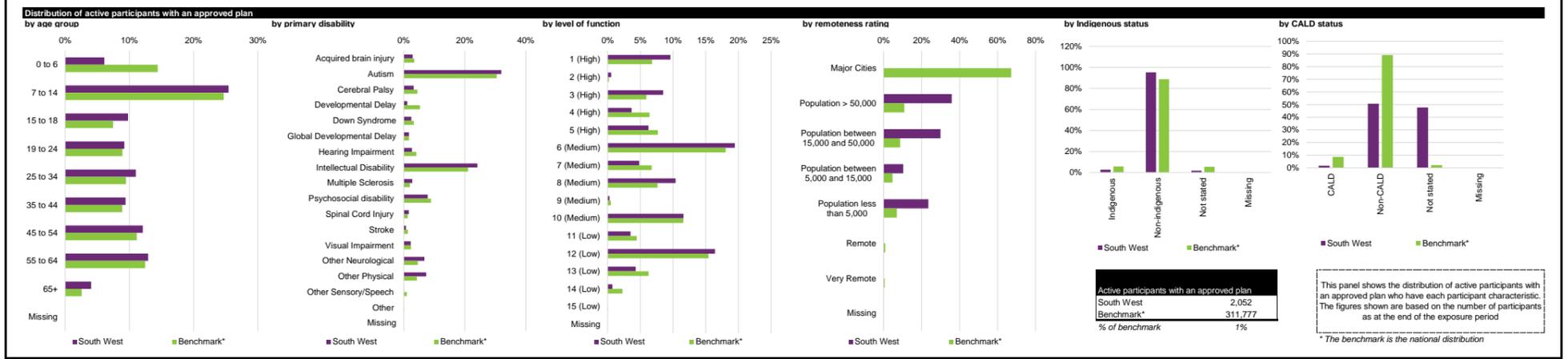
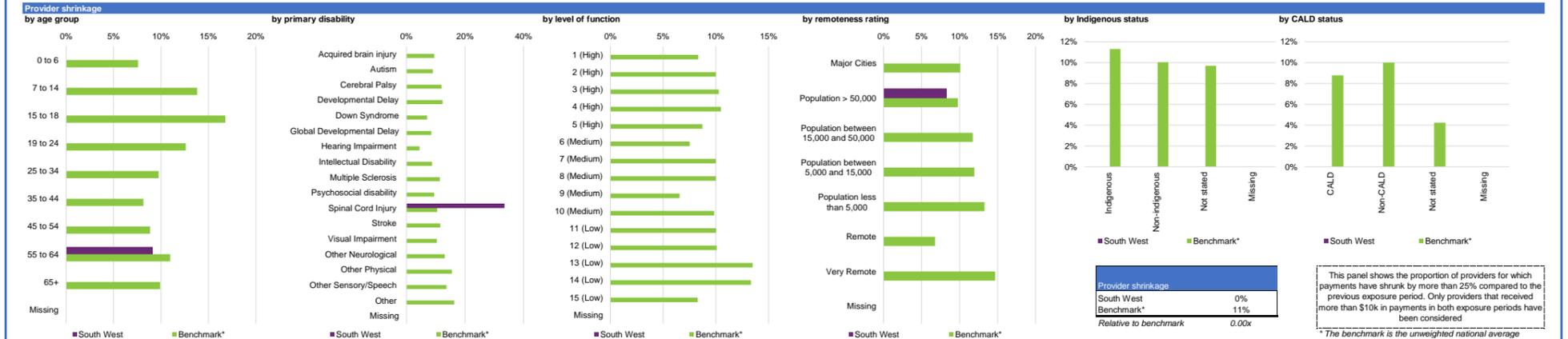
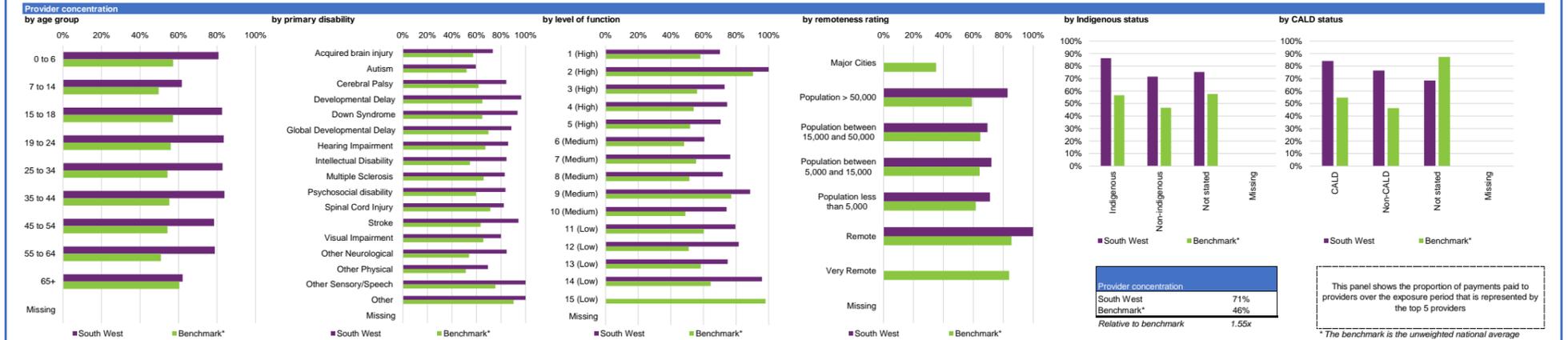
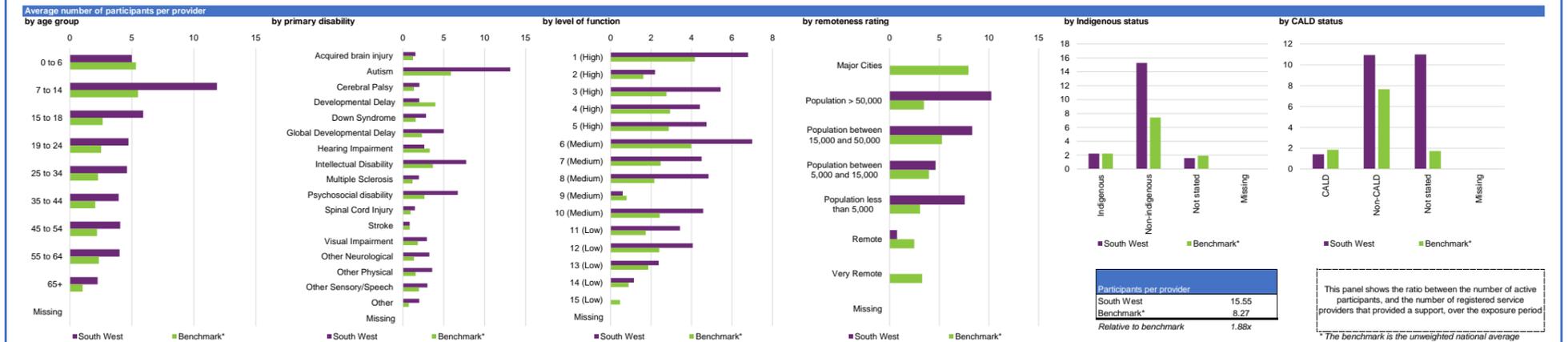
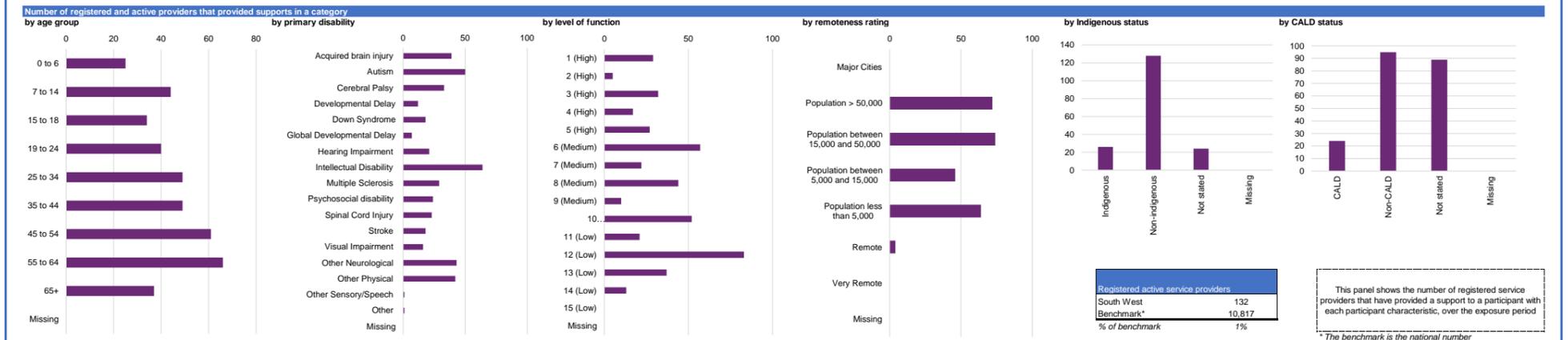


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	1,010	28	36.1	95%	0%	0%	0.77	0.25	32%	63%	64%
Consumables	1,254	42	29.9	96%	100%	0%	21.07	17.67	84%	61%	69%
Community	1,274	33	38.6	90%	91%	0%	7.72	4.07	53%	57%	71%
Transport	784	12	65.3	99%	0%	0%	0.93	0.73	78%	54%	67%
Core total	1,675	72	23.3	93%	100%	0%	30.49	22.72	75%	62%	71%
Capacity Building	1,714	54	31.7	92%	100%	0%	7.31	3.92	54%	61%	67%
Daily Activities	145	6	24.2	100%	100%	0%	0.80	0.45	56%	41%	67%
Employment	210	16	13.1	98%	100%	0%	0.99	0.58	58%	58%	0%
Social and Civic	533	27	19.7	89%	100%	0%	0.56	0.21	37%	57%	71%
Capacity Building total	1,876	75	25.0	83%	100%	0%	9.94	5.30	53%	61%	68%
Capital	584	43	13.6	83%	100%	0%	1.84	0.31	17%	66%	64%
Assistive Technology	45	1	45.0	100%	0%	0%	0.14	0.00	2%	65%	33%
Home Modifications	593	43	13.8	83%	100%	0%	1.98	0.31	16%	65%	64%
Capital total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,052	132	15.5	85%	100%	0%	42.44	28.39	67%	62%	68%

Note: Only the major support categories are shown.

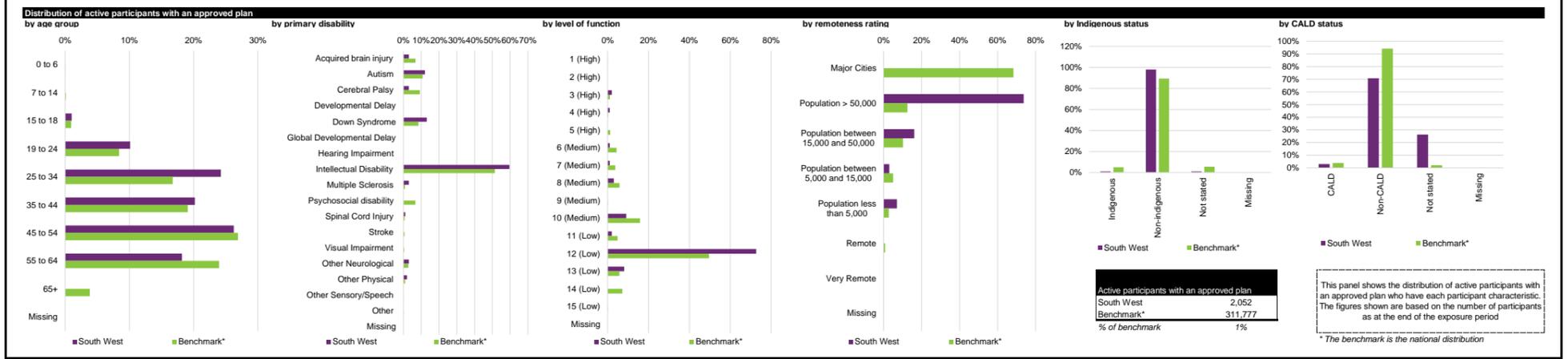
Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

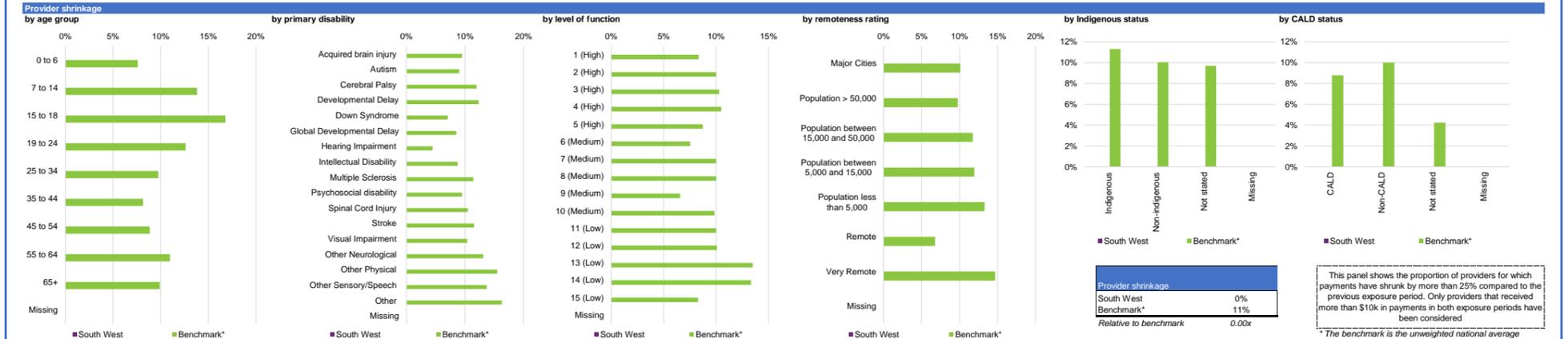
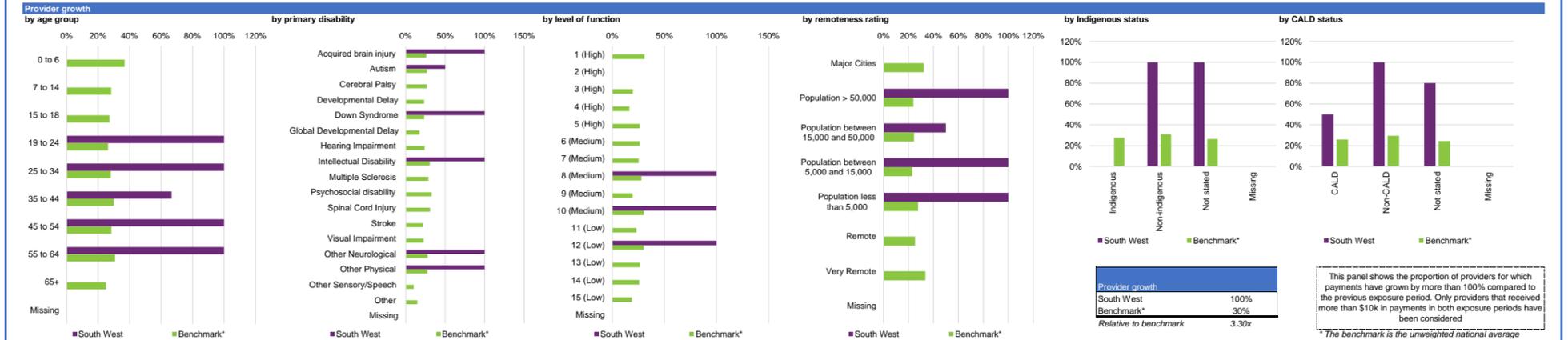
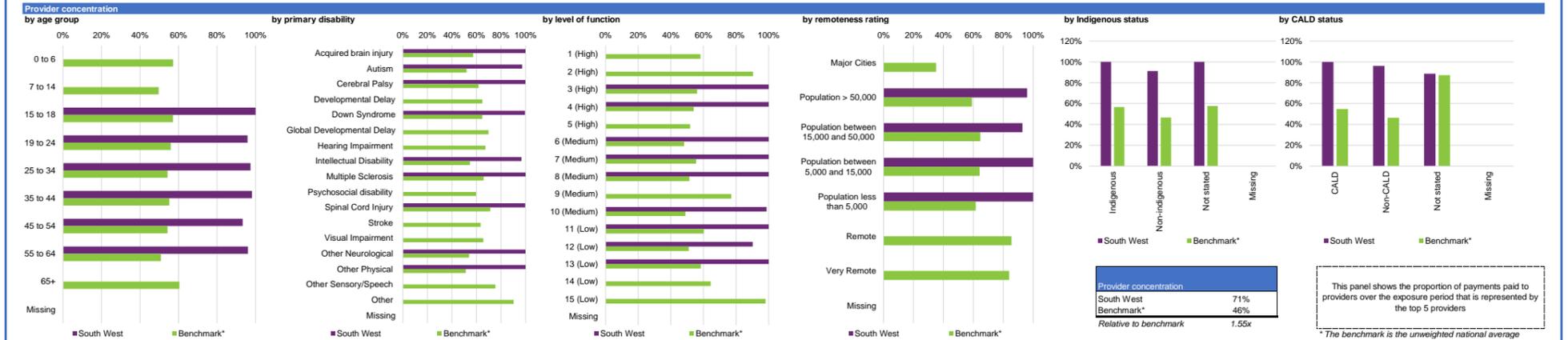
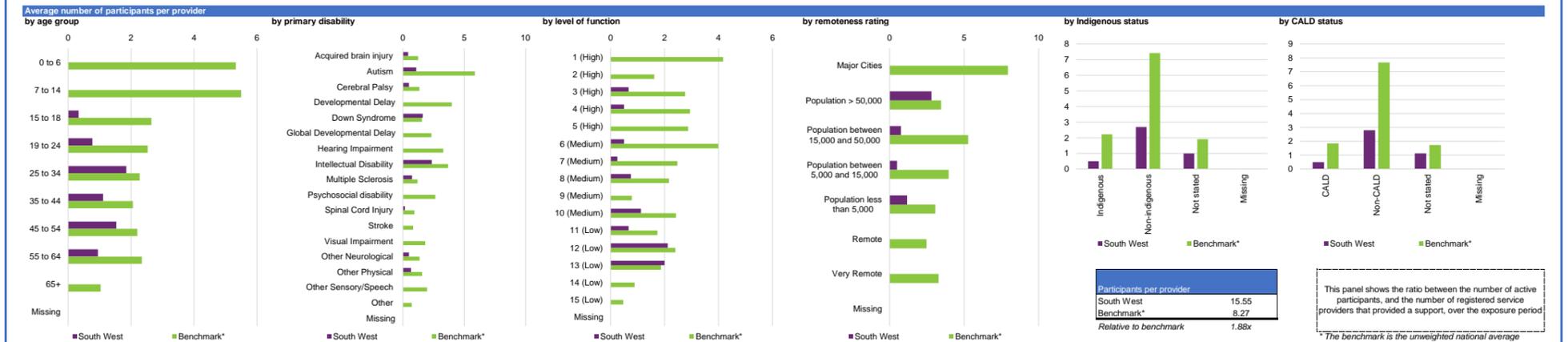
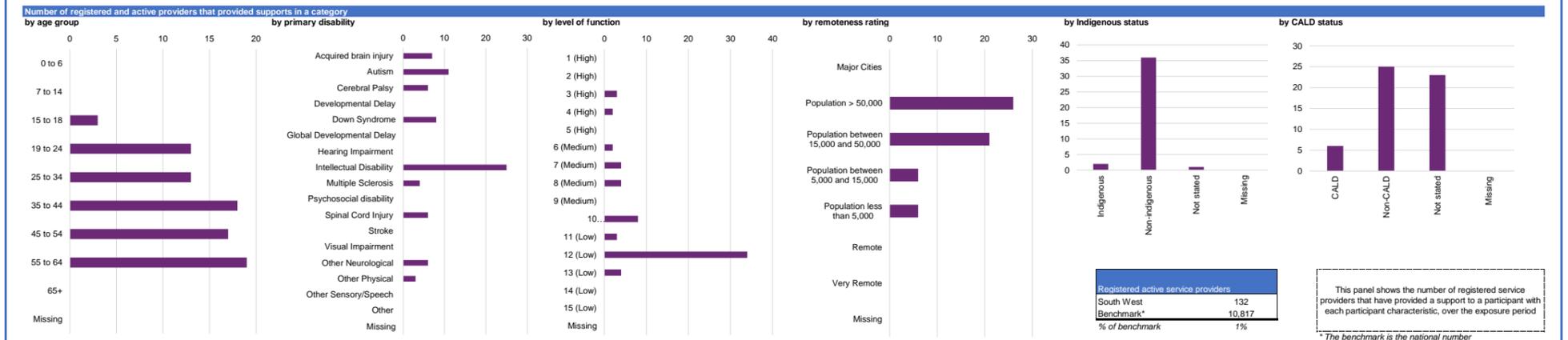
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	61	7	8.7	100%	0%	0%	0.05	0.02	50%	12%	100%
Daily Activities	98	11	8.9	100%	100%	0%	6.60	6.51	99%	14%	100%
Community	95	13	7.3	97%	100%	0%	1.13	0.72	64%	12%	100%
Transport	95	5	19.0	100%	0%	0%	0.10	0.04	38%	13%	100%
Core total	99	20	5.0	99%	100%	0%	7.88	7.30	93%	14%	100%
Capacity Building											
Daily Activities	74	15	4.9	97%	0%	0%	0.22	0.09	42%	11%	100%
Employment	18	1	18.0	100%	0%	0%	0.10	0.07	77%	18%	0%
Social and Civic	4	2	2.0	100%	0%	0%	0.02	0.01	41%	25%	0%
Support Coordination	48	9	5.3	100%	0%	0%	0.06	0.02	37%	17%	100%
Capacity Building total	88	25	3.5	85%	0%	0%	0.44	0.22	50%	14%	100%
Capital											
Assistive Technology	59	7	8.4	100%	0%	0%	0.11	0.01	12%	12%	100%
Home Modifications	10	0	0.0	0%	0%	0%	0.05	0.00	0%	11%	0%
Capital total	64	7	9.1	100%	0%	0%	0.16	0.01	9%	11%	100%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	99	37	2.7	98%	100%	0%	8.49	7.54	89%	14%	100%

Note: Only the major support categories are shown.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

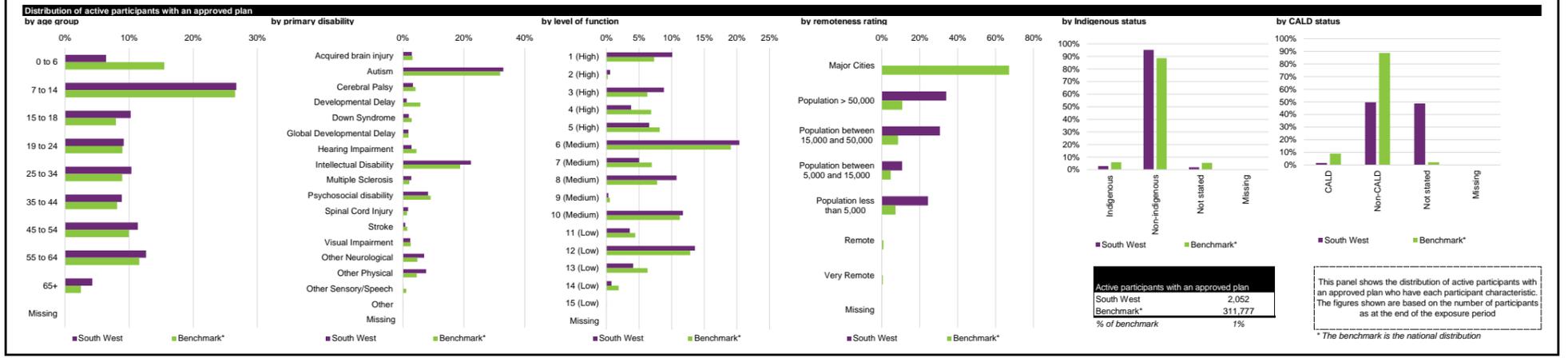
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

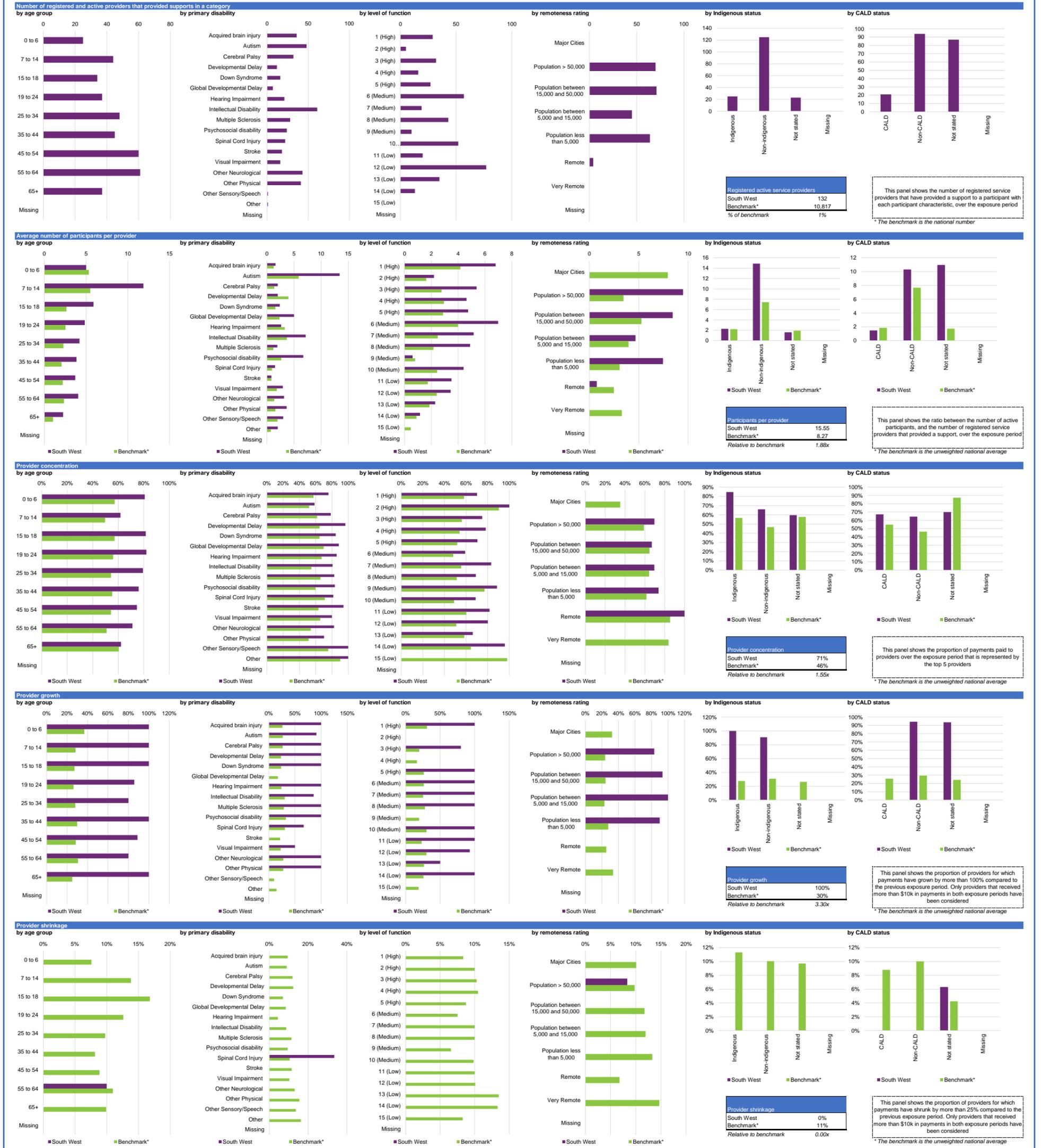
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	949	26	36.5	95%	0%	0%	0.72	0.23	31%	68%	62%
Daily Activities	1,156	39	29.6	95%	92%	0%	14.47	11.16	77%	65%	68%
Community	1,179	31	38.0	90%	80%	10%	6.59	3.35	51%	62%	70%
Transport	689	11	62.6	100%	0%	0%	0.83	0.69	83%	59%	65%
Core total	1,576	69	22.8	92%	87%	7%	22.61	15.43	68%	66%	70%
Capacity Building											
Daily Activities	1,640	52	31.5	93%	100%	0%	7.08	3.83	54%	65%	65%
Employment	127	6	21.2	100%	100%	0%	0.70	0.37	54%	44%	67%
Social and Civic	206	15	13.7	99%	100%	0%	0.97	0.57	59%	59%	0%
Support Coordination	485	24	20.2	91%	100%	0%	0.50	0.18	37%	62%	70%
Capacity Building total	1,788	72	24.8	84%	100%	0%	9.50	5.08	53%	65%	67%
Capital											
Assistive Technology	525	41	12.8	83%	100%	0%	1.73	0.30	17%	74%	62%
Home Modifications	35	1	35.0	100%	0%	0%	0.09	0.00	2%	79%	33%
Capital total	529	41	12.9	82%	100%	0%	1.82	0.30	16%	74%	62%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	1,953	128	15.3	81%	91%	0%	33.95	20.85	61%	66%	67%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

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