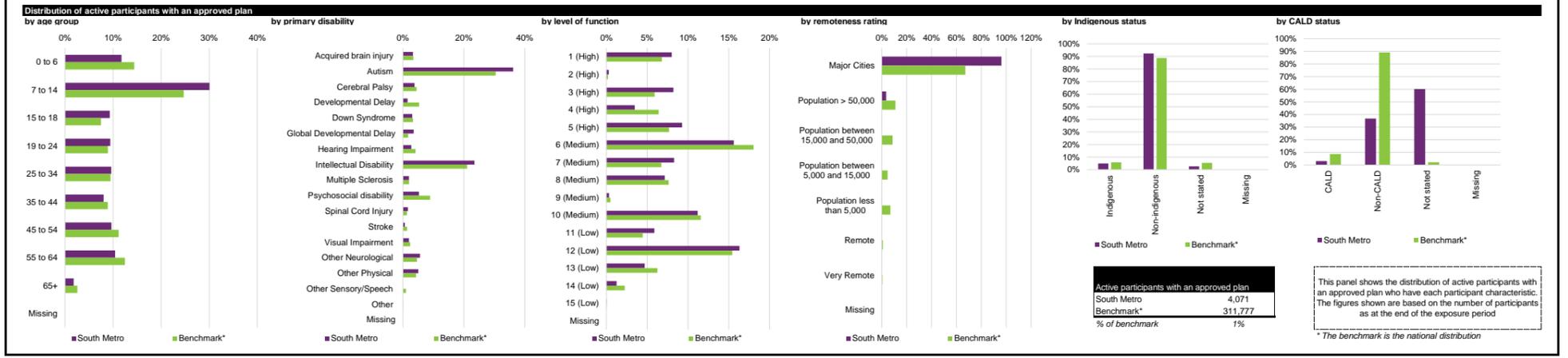
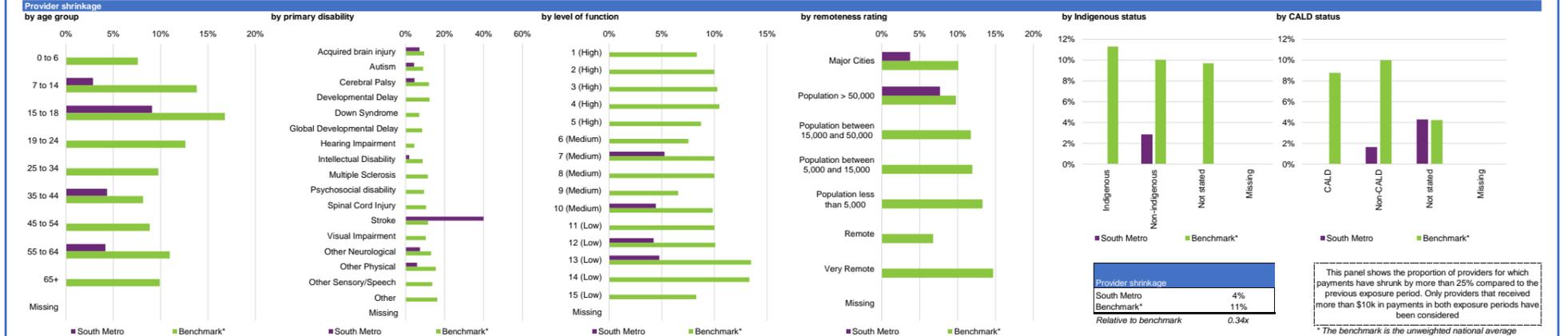
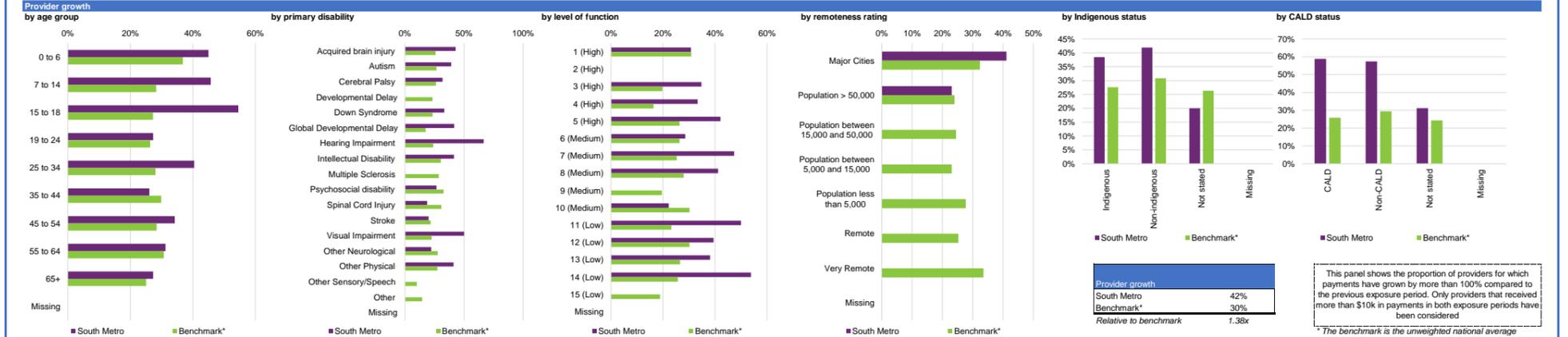
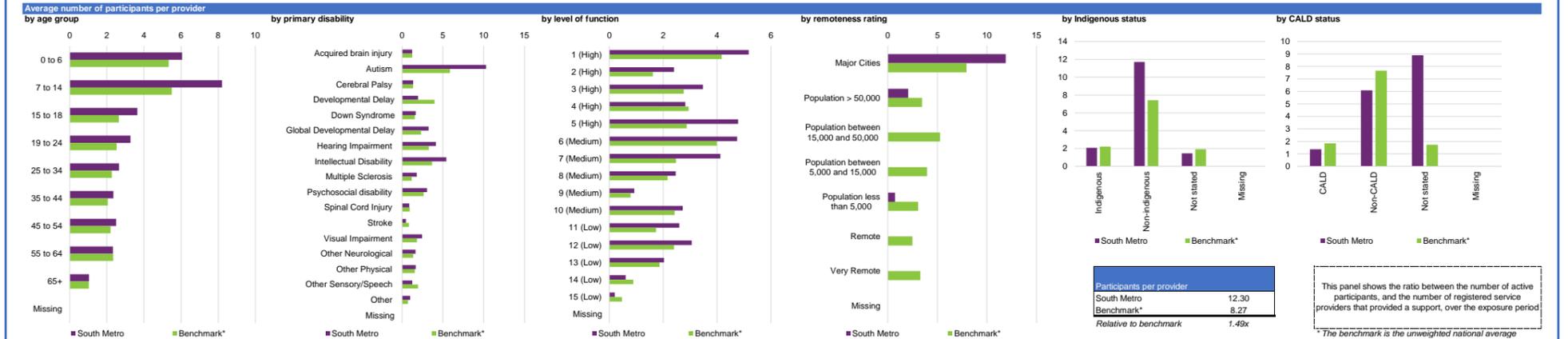


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,909	88	21.7	85%	100%	0%	2.22	0.90	41%	61%	82%
Daily Activities	2,164	112	19.3	66%	37%	7%	46.30	37.88	82%	56%	82%
Community	2,289	95	24.1	53%	39%	2%	19.44	11.91	61%	54%	82%
Transport	1,358	37	36.7	83%	0%	0%	2.22	2.15	97%	49%	81%
<b>Core total</b>	<b>3,099</b>	<b>192</b>	<b>16.1</b>	<b>59%</b>	<b>41%</b>	<b>4%</b>	<b>70.18</b>	<b>52.83</b>	<b>75%</b>	<b>58%</b>	<b>81%</b>
<b>Capacity Building</b>											
Daily Activities	3,688	152	24.3	77%	31%	3%	19.47	12.60	65%	56%	80%
Employment	378	17	22.2	99%	0%	0%	2.20	1.46	67%	42%	84%
Social and Civic	383	49	7.8	68%	22%	11%	2.29	1.34	58%	49%	85%
Support Coordination	1,049	70	15.0	52%	33%	0%	1.32	0.56	43%	52%	79%
<b>Capacity Building total</b>	<b>3,889</b>	<b>194</b>	<b>20.0</b>	<b>61%</b>	<b>29%</b>	<b>2%</b>	<b>26.09</b>	<b>16.41</b>	<b>63%</b>	<b>57%</b>	<b>81%</b>
<b>Capital</b>											
Assistive Technology	1,356	89	15.2	61%	75%	0%	4.66	1.43	31%	61%	80%
Home Modifications	161	4	40.3	100%	0%	0%	0.58	0.02	3%	43%	85%
<b>Capital total</b>	<b>1,389</b>	<b>91</b>	<b>15.3</b>	<b>61%</b>	<b>75%</b>	<b>0%</b>	<b>5.23</b>	<b>1.44</b>	<b>28%</b>	<b>60%</b>	<b>80%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>4,071</b>	<b>331</b>	<b>12.3</b>	<b>49%</b>	<b>42%</b>	<b>4%</b>	<b>102.02</b>	<b>71.22</b>	<b>70%</b>	<b>58%</b>	<b>80%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

**Registered active providers** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

**Participants per provider** Ratio between the number of active participants and the number of registered service providers

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

**Total plan budgets** Value of supports committed in participant plans for the exposure period

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

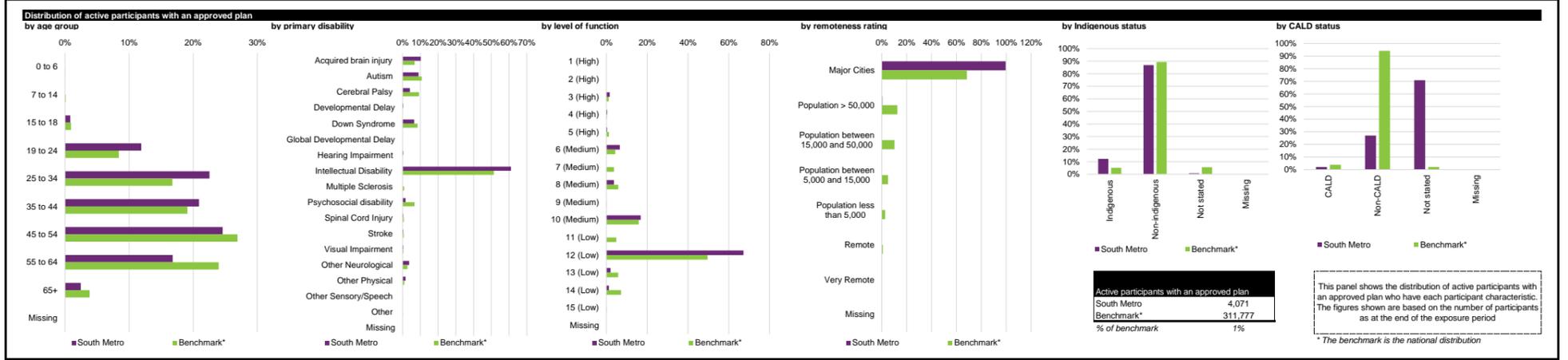
**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

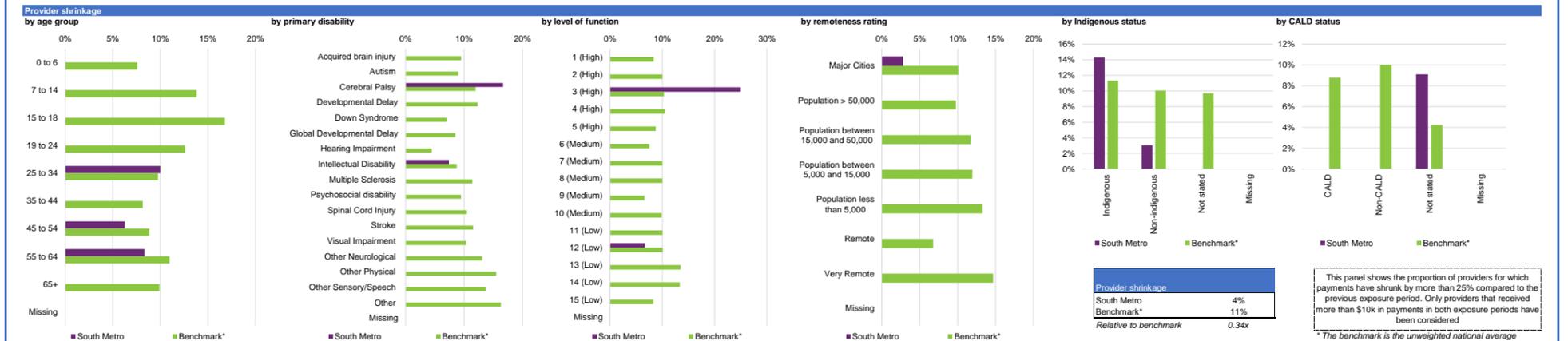
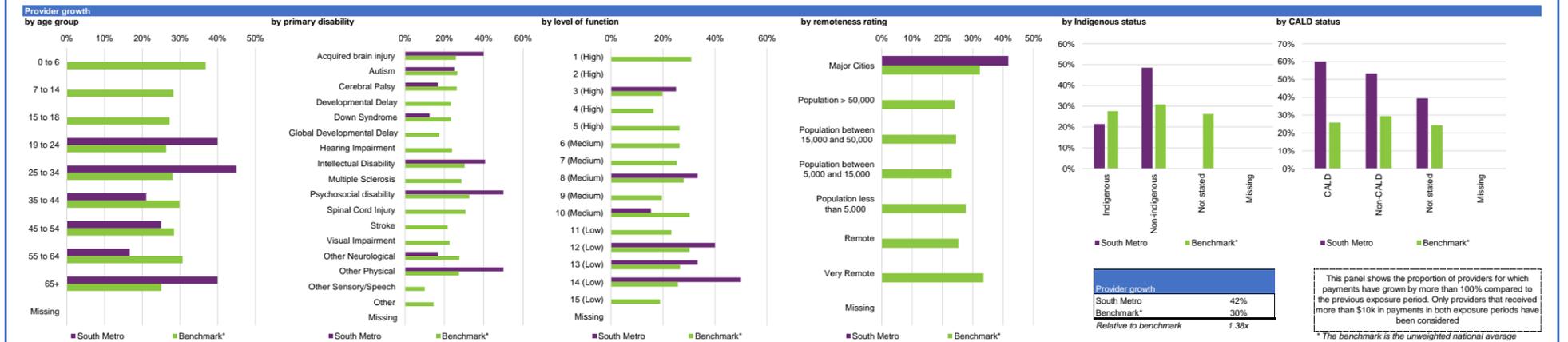
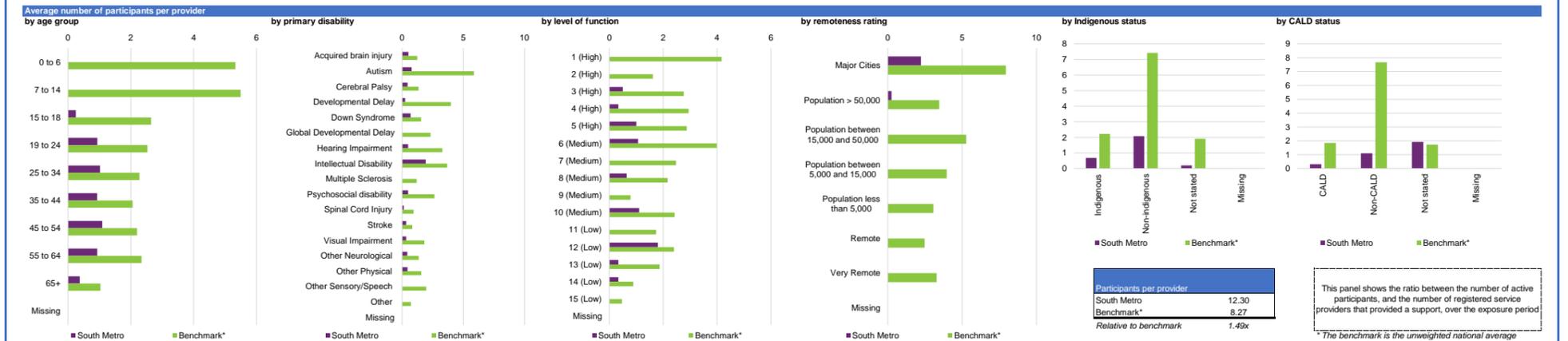
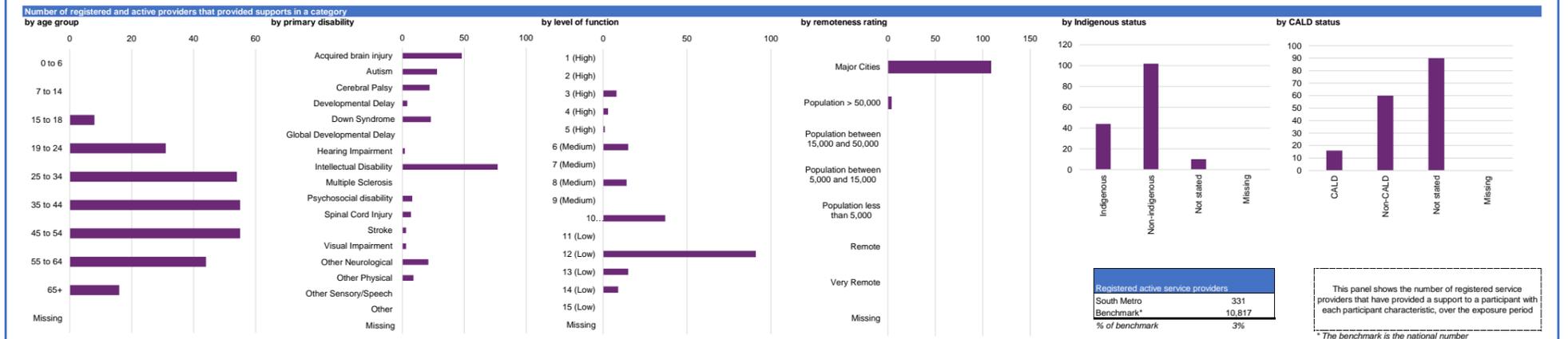
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>	162	11	14.7	100%	50%	0%	0.24	0.11	47%	9%	80%
Consumables	242	35	6.9	88%	45%	5%	21.01	19.81	94%	12%	81%
Community	228	40	5.7	77%	35%	0%	3.32	2.53	76%	11%	82%
Transport	233	21	11.1	93%	0%	0%	0.33	0.22	68%	10%	81%
<b>Core total</b>	<b>243</b>	<b>58</b>	<b>4.2</b>	<b>85%</b>	<b>42%</b>	<b>3%</b>	<b>24.90</b>	<b>22.67</b>	<b>91%</b>	<b>12%</b>	<b>81%</b>
<b>Capacity Building</b>	212	30	7.1	92%	38%	0%	1.08	0.74	68%	11%	80%
Employment	45	5	9.0	100%	25%	0%	0.31	0.21	67%	16%	100%
Social and Civic	2	3	0.7	100%	0%	0%	0.01	0.01	97%	100%	0%
Support Coordination	120	23	5.2	82%	0%	0%	0.18	0.06	36%	13%	85%
<b>Capacity Building total</b>	<b>233</b>	<b>55</b>	<b>4.2</b>	<b>79%</b>	<b>33%</b>	<b>8%</b>	<b>1.66</b>	<b>1.05</b>	<b>63%</b>	<b>11%</b>	<b>81%</b>
<b>Capital</b>	144	26	5.5	86%	0%	0%	0.34	0.09	28%	11%	79%
Assistive Technology	77	2	38.5	100%	0%	0%	0.33	0.00	1%	10%	88%
Home Modifications	172	27	6.4	84%	0%	0%	0.67	0.10	14%	10%	83%
<b>Capital total</b>	<b>172</b>	<b>27</b>	<b>6.4</b>	<b>84%</b>	<b>0%</b>	<b>0%</b>	<b>0.67</b>	<b>0.10</b>	<b>14%</b>	<b>10%</b>	<b>83%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>244</b>	<b>109</b>	<b>2.2</b>	<b>83%</b>	<b>42%</b>	<b>3%</b>	<b>27.34</b>	<b>23.93</b>	<b>88%</b>	<b>12%</b>	<b>81%</b>

*Note: Only the major support categories are shown.*

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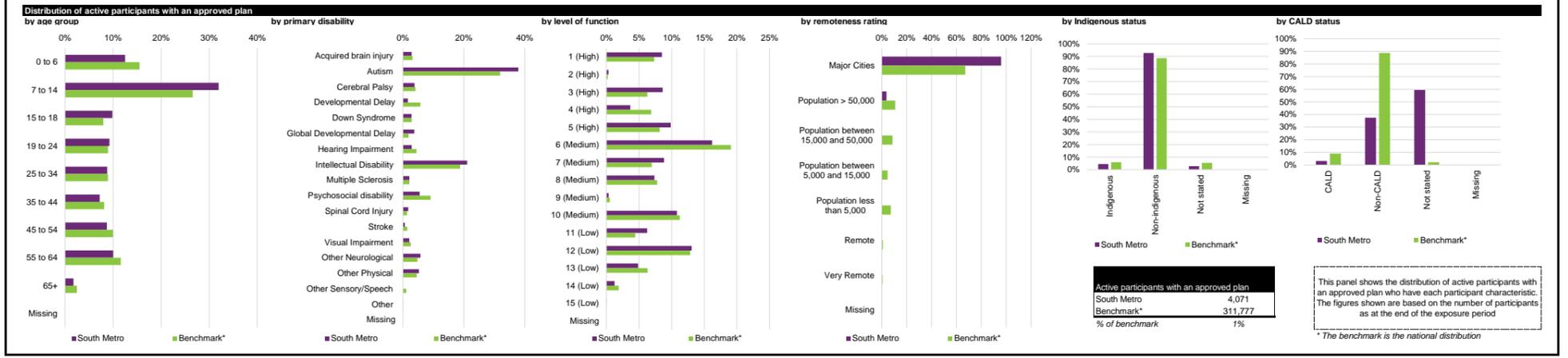
**Indicator definitions**

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- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

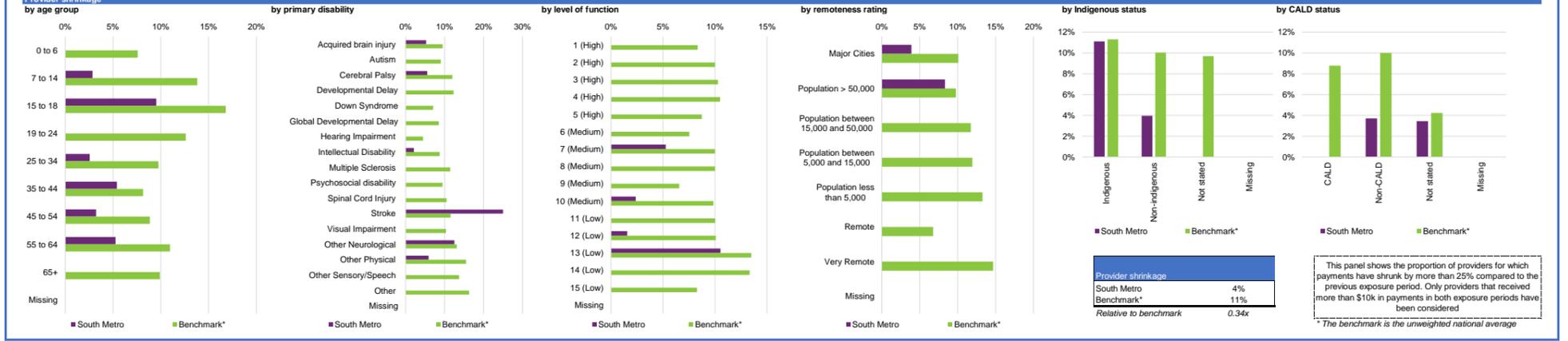
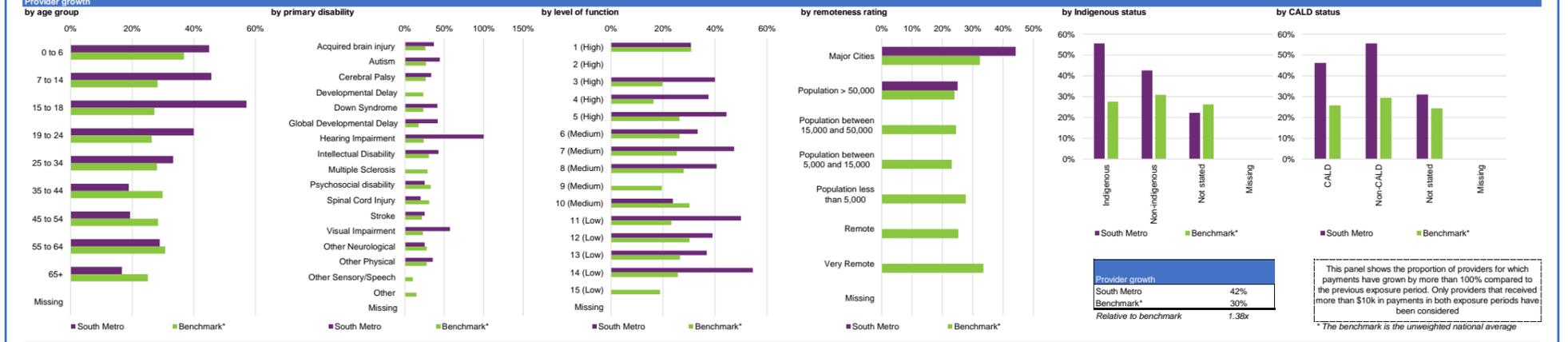
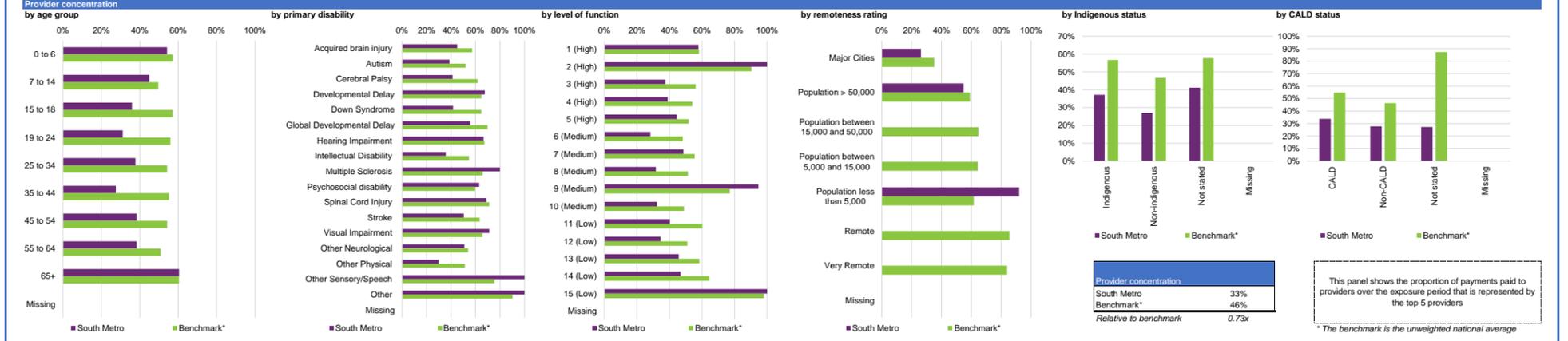
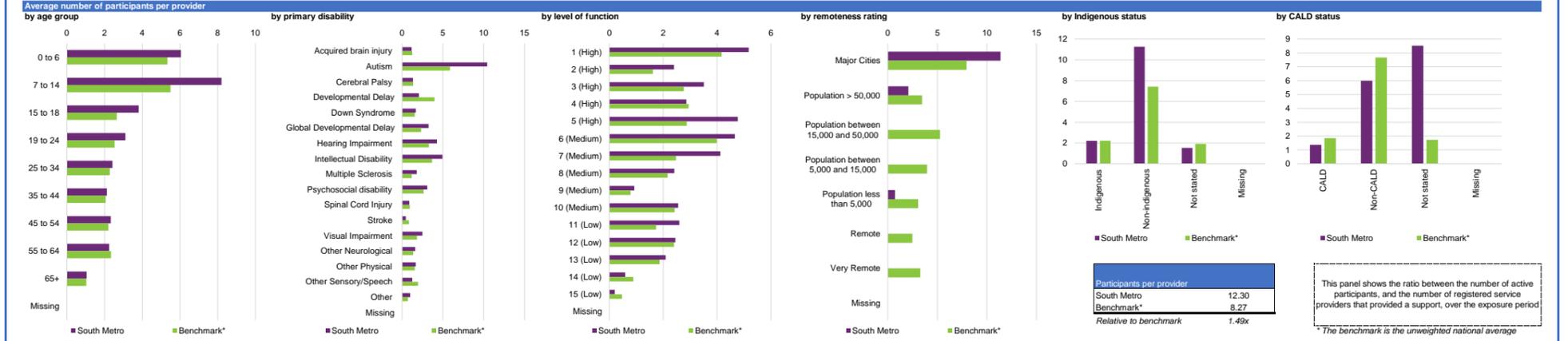
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,747	85	20.6	83%	100%	0%	1.98	0.79	40%	69%	82%
Daily Activities	1,922	109	17.6	58%	44%	6%	25.29	18.07	71%	63%	82%
Community	2,061	92	22.4	52%	45%	2%	16.12	9.37	58%	60%	82%
Transport	1,125	30	37.5	76%	0%	0%	1.89	1.92	102%	57%	81%
<b>Core total</b>	<b>2,856</b>	<b>185</b>	<b>15.4</b>	<b>52%</b>	<b>44%</b>	<b>5%</b>	<b>45.28</b>	<b>30.16</b>	<b>67%</b>	<b>64%</b>	<b>81%</b>
<b>Capacity Building</b>											
Daily Activities	3,476	150	23.2	77%	31%	0%	18.40	11.86	64%	62%	80%
Employment	333	17	19.6	98%	20%	0%	1.89	1.25	67%	46%	82%
Social and Civic	381	49	7.8	69%	28%	11%	2.28	1.33	58%	49%	85%
Support Coordination	929	69	13.5	52%	14%	0%	1.14	0.50	44%	58%	77%
<b>Capacity Building total</b>	<b>3,656</b>	<b>194</b>	<b>18.8</b>	<b>62%</b>	<b>30%</b>	<b>0%</b>	<b>24.43</b>	<b>15.36</b>	<b>63%</b>	<b>62%</b>	<b>81%</b>
<b>Capital</b>											
Assistive Technology	1,212	86	14.1	62%	70%	10%	4.32	1.33	31%	71%	80%
Home Modifications	84	3	28.0	100%	0%	0%	0.25	0.01	6%	76%	81%
<b>Capital total</b>	<b>1,217</b>	<b>87</b>	<b>14.0</b>	<b>62%</b>	<b>70%</b>	<b>10%</b>	<b>4.57</b>	<b>1.35</b>	<b>30%</b>	<b>71%</b>	<b>80%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>3,827</b>	<b>325</b>	<b>11.8</b>	<b>43%</b>	<b>45%</b>	<b>4%</b>	<b>74.68</b>	<b>47.28</b>	<b>63%</b>	<b>64%</b>	<b>80%</b>

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