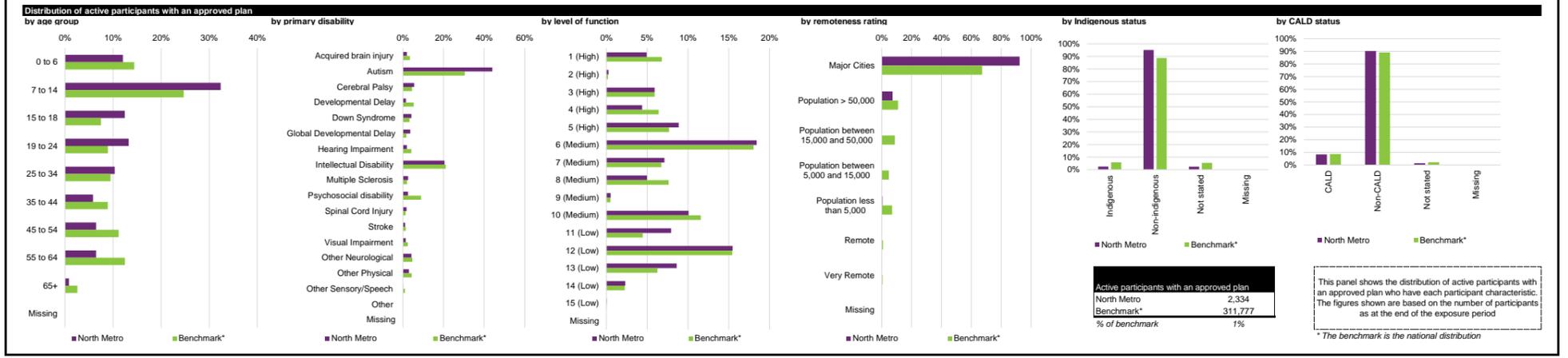
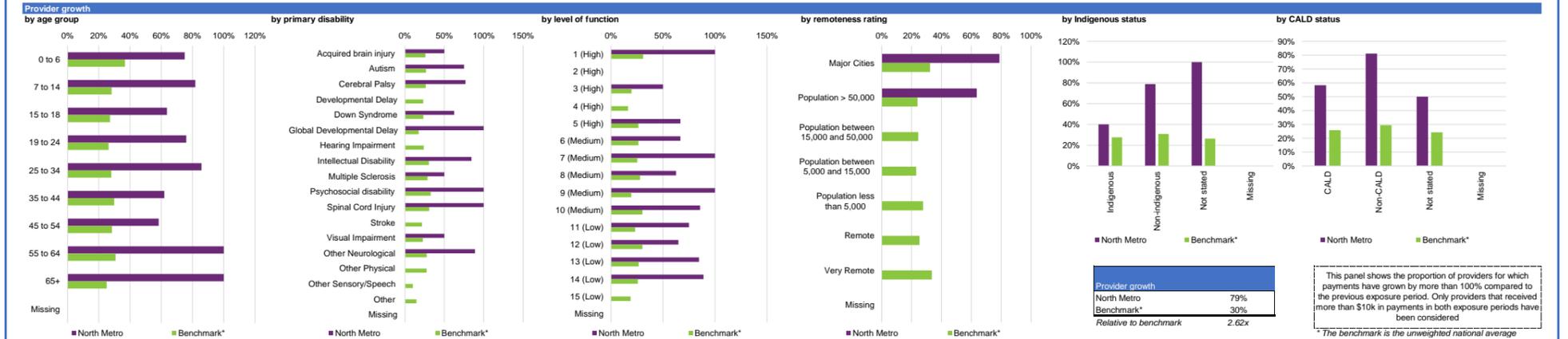
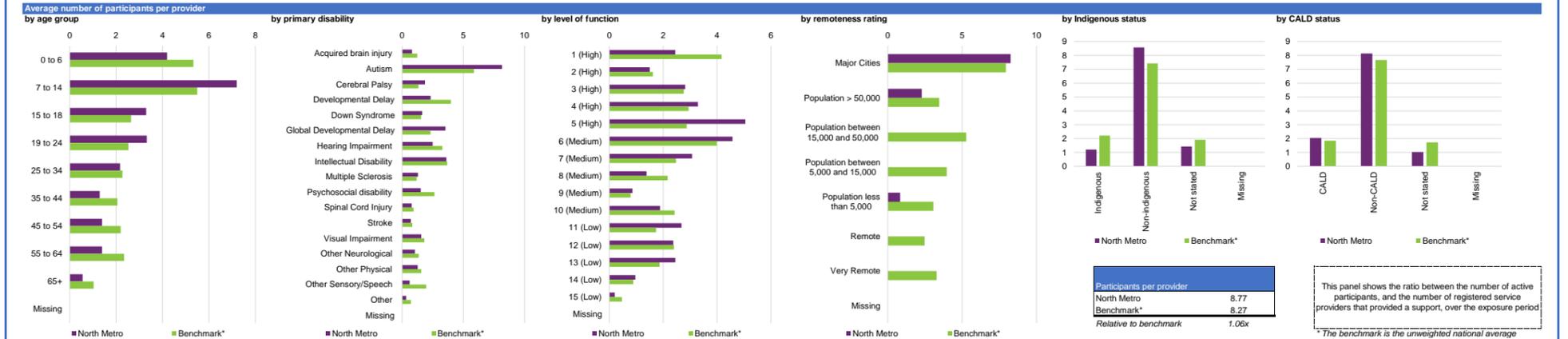
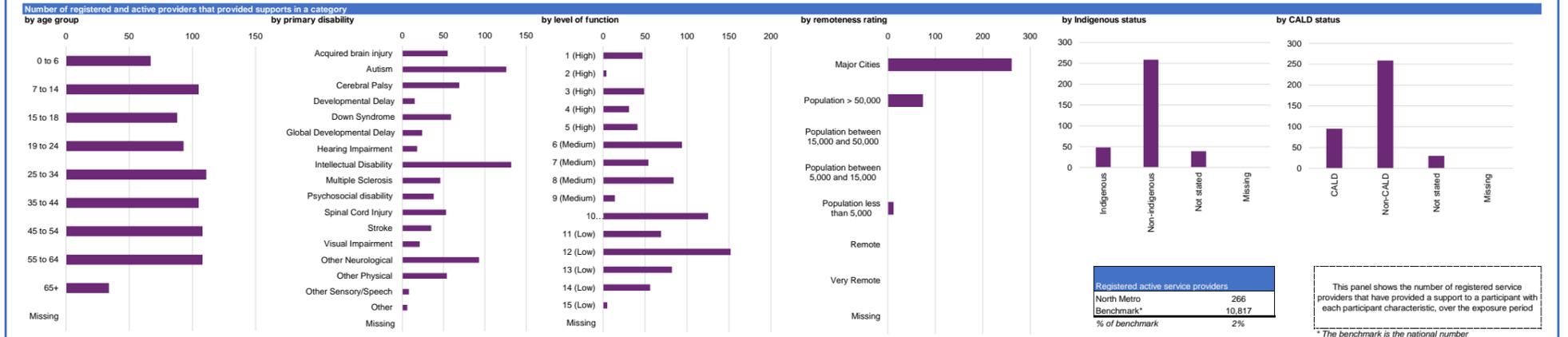


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	1,837	143	12.8	52%	83%	2%	31.52	21.89	69%	44%	59%
Capacity Building	2,320	167	13.9	64%	81%	0%	14.53	8.11	56%	45%	59%
Capital	842	69	12.2	72%	100%	0%	3.34	0.95	28%	54%	62%
All support categories	2,334	266	8.8	46%	79%	2%	49.45	31.00	63%	45%	59%

Note: Only the major support categories are shown.

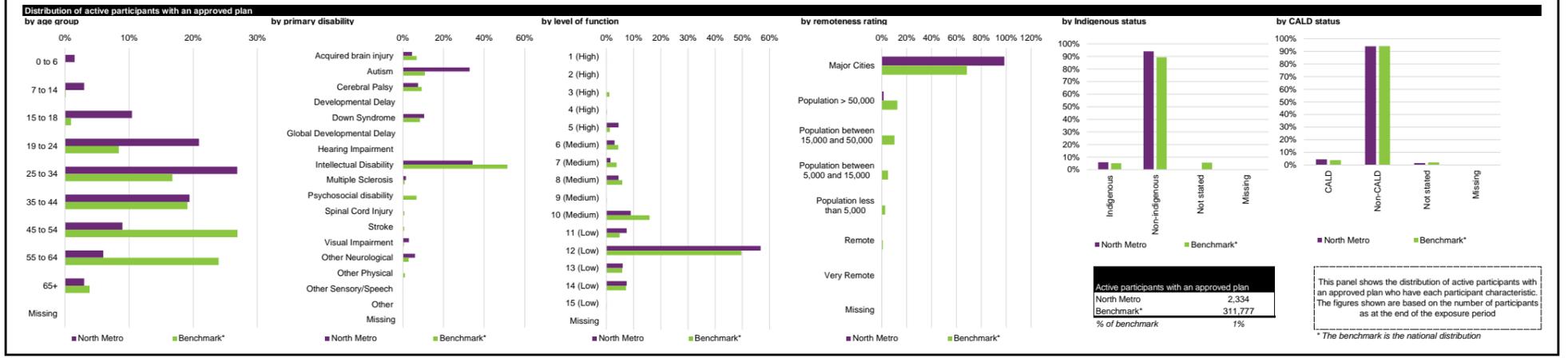
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

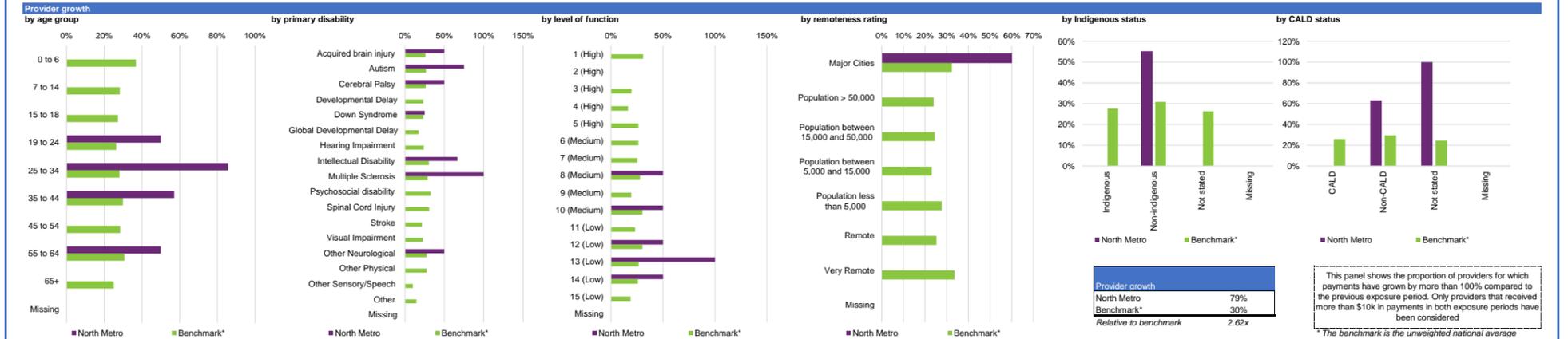
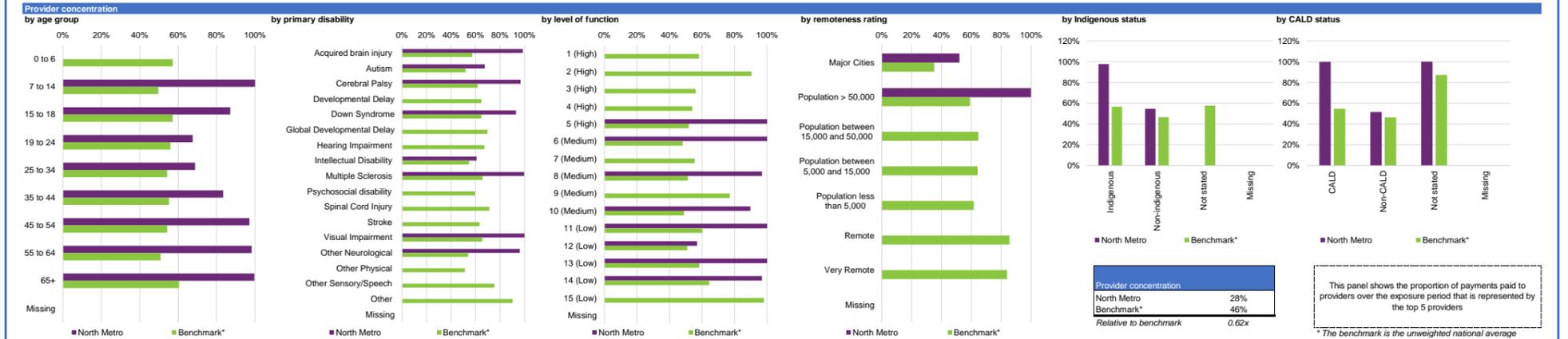
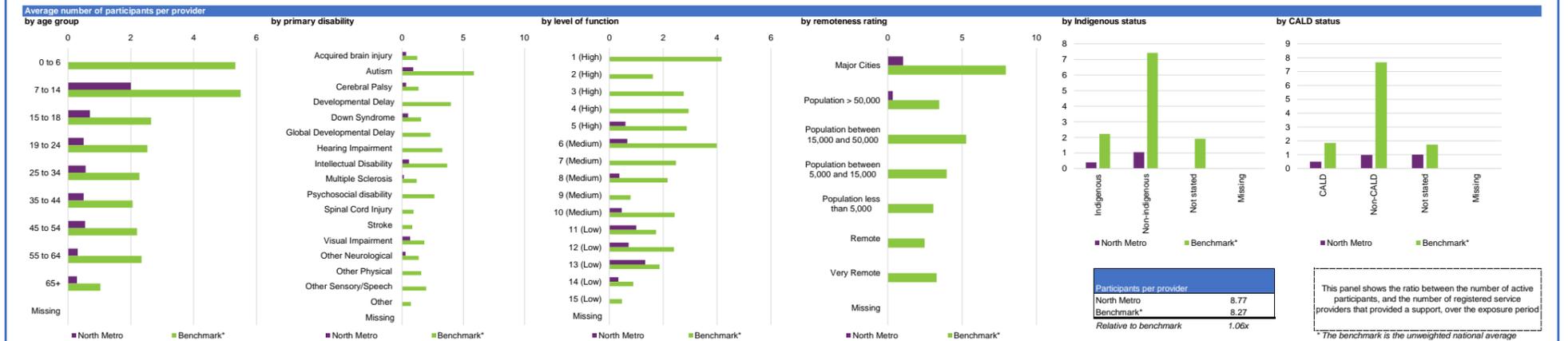
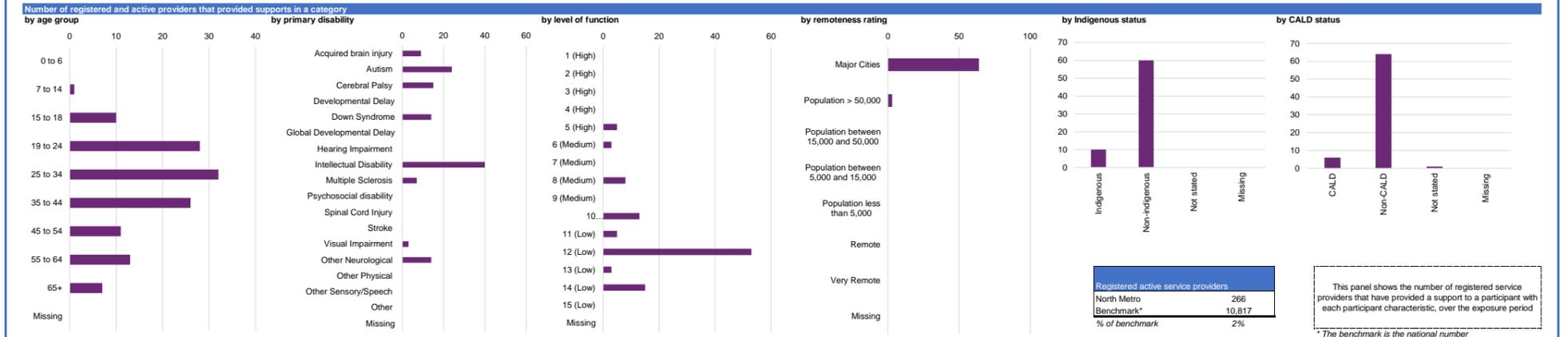
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	57	4	14.3	100%	0%	0%	0.06	0.02	26%	17%	67%
Daily Activities	64	26	2.5	85%	62%	0%	4.26	3.87	91%	16%	67%
Community	62	27	2.3	78%	67%	0%	0.95	0.74	78%	15%	67%
Transport	59	17	3.5	91%	0%	0%	0.08	0.06	78%	15%	67%
Core total	65	38	1.7	77%	69%	0%	5.36	4.69	88%	16%	67%
Capacity Building											
Daily Activities	67	19	3.5	92%	0%	0%	0.25	0.14	58%	16%	67%
Employment	14	5	2.8	100%	0%	0%	0.08	0.05	63%	23%	50%
Social and Civic	10	7	1.4	100%	0%	0%	0.10	0.08	74%	25%	0%
Support Coordination	54	22	2.5	89%	0%	0%	0.11	0.05	47%	15%	67%
Capacity Building total	67	38	1.8	70%	33%	0%	0.64	0.35	55%	16%	67%
Capital											
Assistive Technology	41	15	2.7	99%	0%	0%	0.14	0.05	38%	19%	80%
Home Modifications	29	0	0.0	0%	0%	0%	0.12	0.00	0%	16%	67%
Capital total	47	15	3.1	99%	0%	0%	0.25	0.05	20%	17%	83%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	67	65	1.0	73%	60%	0%	6.25	5.10	82%	16%	67%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

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Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

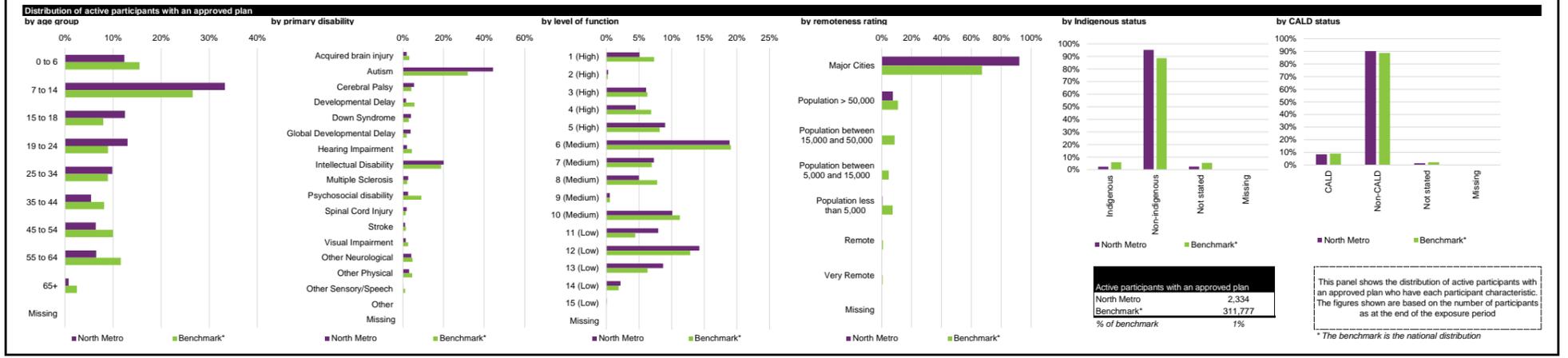
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

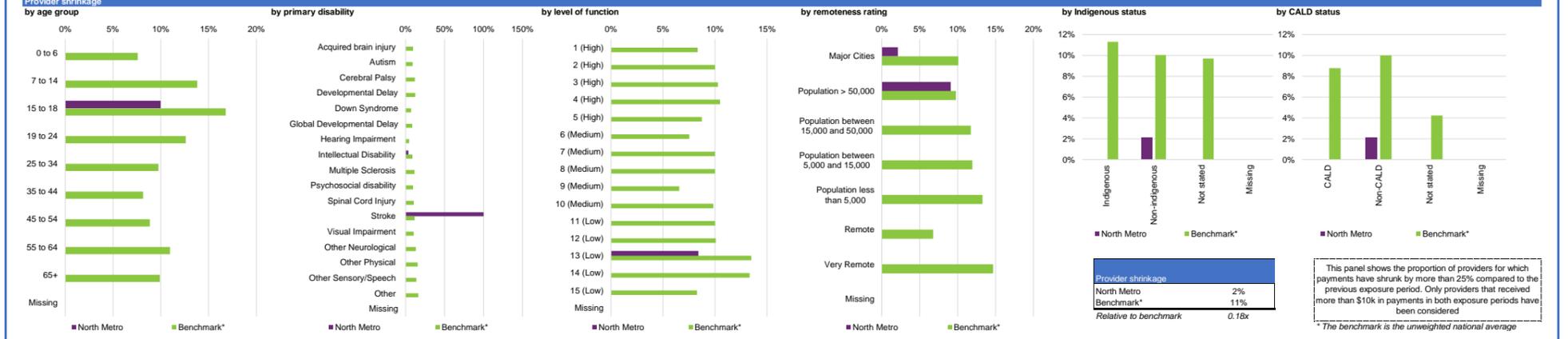
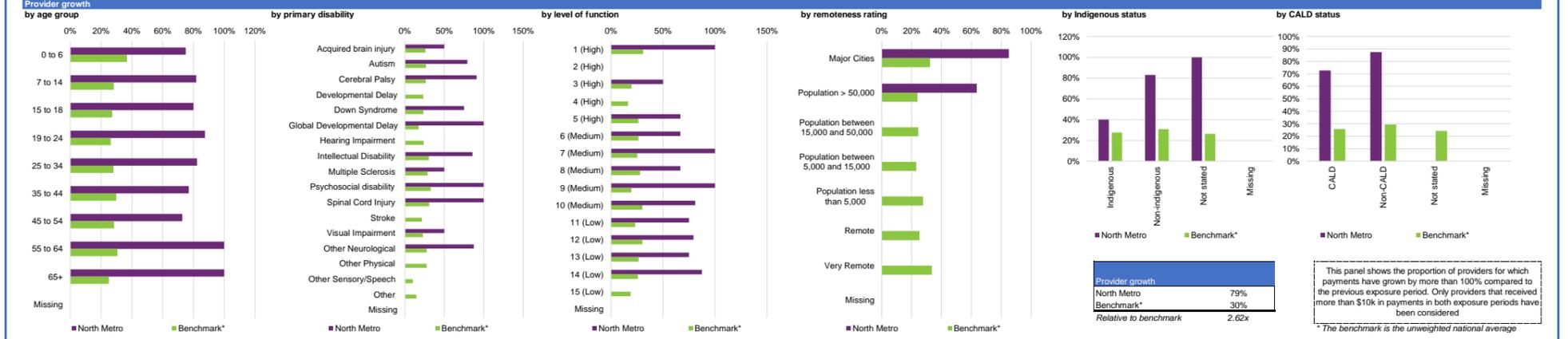
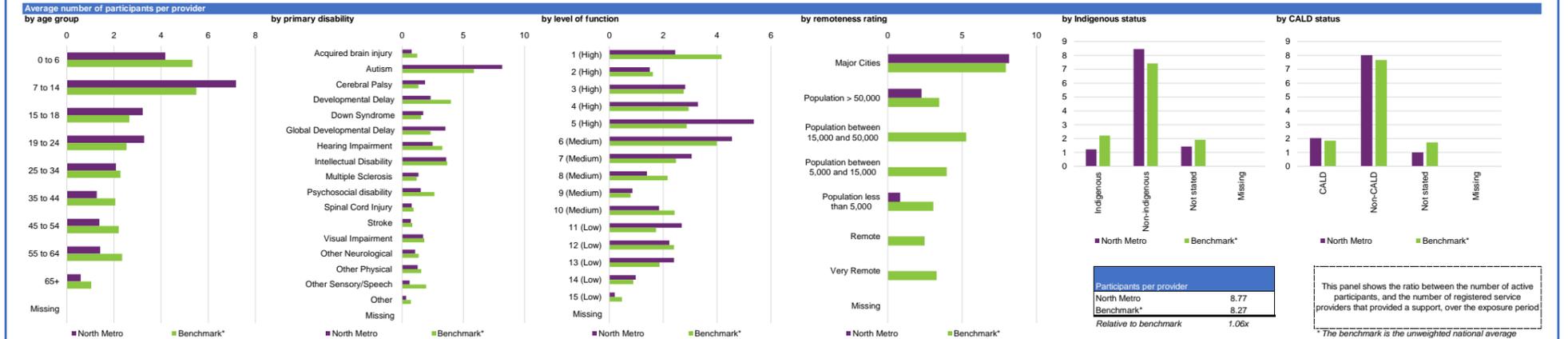
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

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Core											
Consumables	1,263	64	19.7	77%	100%	0%	1.19	0.45	38%	51%	60%
Daily Activities	1,077	75	14.4	66%	68%	0%	14.08	9.56	68%	45%	64%
Community	1,181	78	15.1	67%	82%	5%	9.64	5.85	61%	43%	61%
Transport	762	16	47.6	96%	0%	0%	1.26	1.34	106%	40%	63%
Core total	1,772	138	12.8	57%	81%	3%	26.16	17.20	66%	46%	58%
Capacity Building											
Daily Activities	2,203	123	17.9	76%	100%	0%	8.86	5.11	58%	47%	58%
Employment	286	22	13.0	94%	75%	0%	1.53	0.92	60%	26%	38%
Social and Civic	340	42	8.1	62%	43%	0%	1.47	0.69	47%	40%	56%
Support Coordination	958	62	15.5	54%	25%	0%	0.97	0.44	46%	44%	63%
Capacity Building total	2,253	165	13.7	65%	83%	0%	13.90	7.76	56%	47%	58%
Capital											
Assistive Technology	793	65	12.2	72%	100%	0%	2.96	0.89	30%	58%	58%
Home Modifications	66	3	22.0	100%	0%	0%	0.12	0.01	5%	73%	71%
Capital total	795	67	11.9	71%	100%	0%	3.09	0.90	29%	58%	58%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,267	262	8.7	49%	85%	2%	43.20	25.90	60%	47%	58%

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