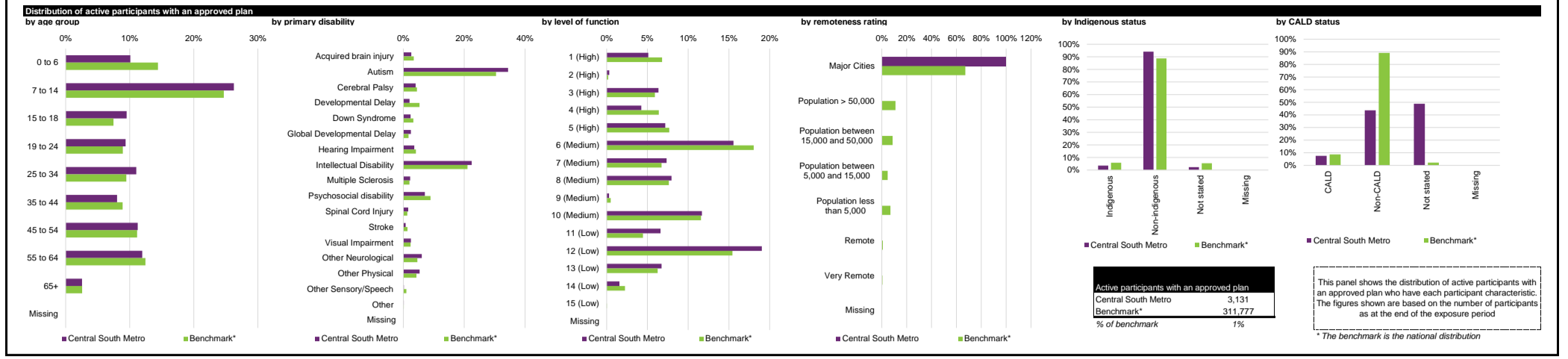
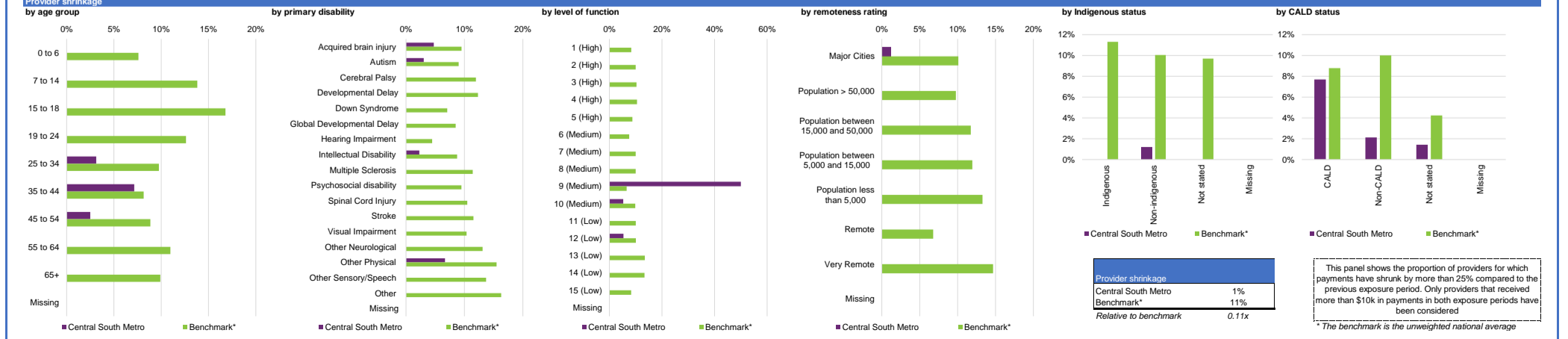
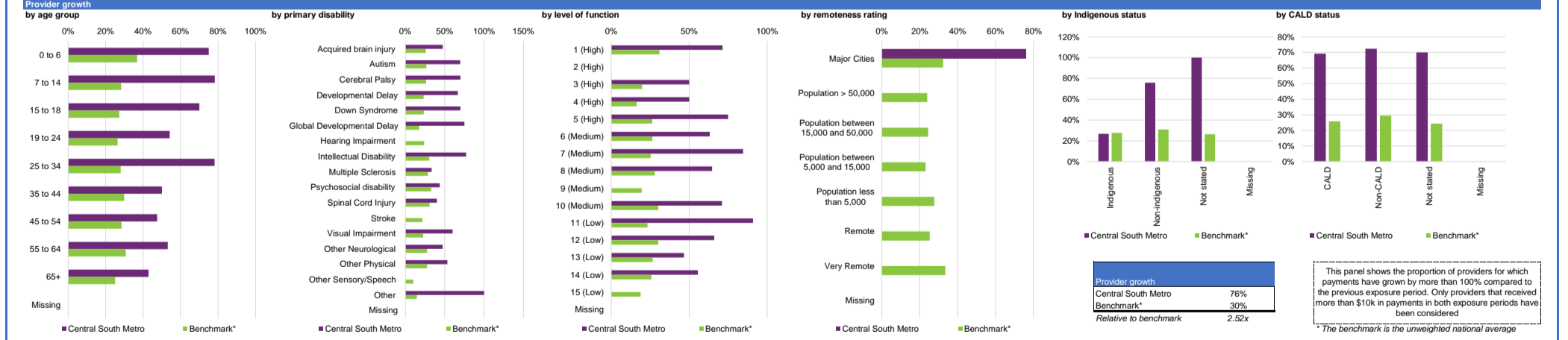
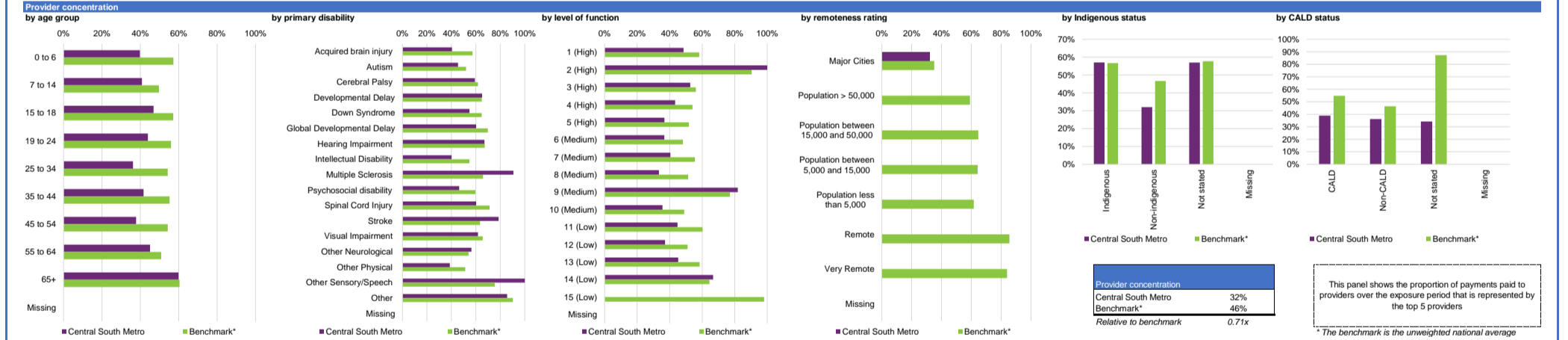
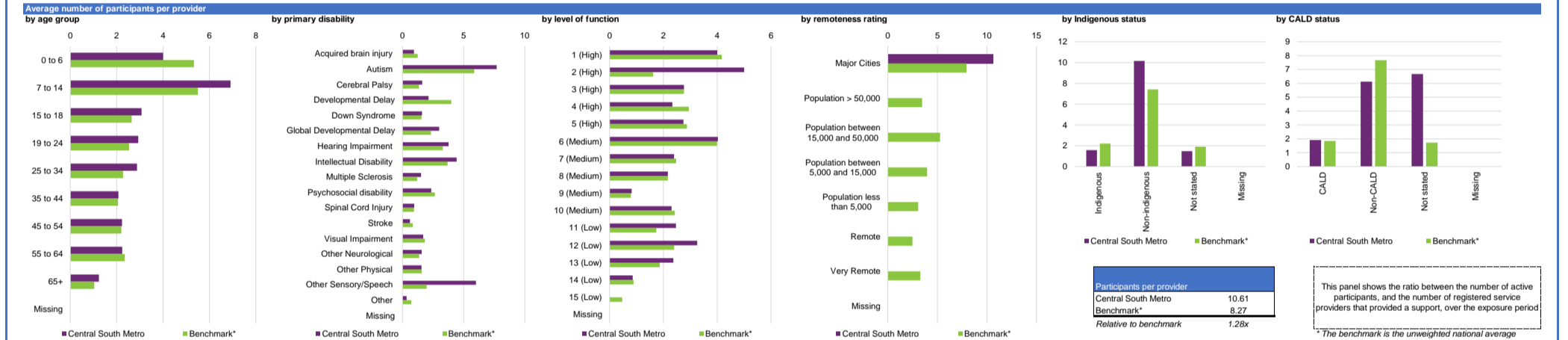


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,585	68	23.3	90%	100%	0%	1.84	0.66	36%	61%	80%
Daily Activities	1,886	104	18.1	64%	65%	5%	34.97	27.19	78%	56%	79%
Community	1,953	89	21.9	56%	75%	2%	15.85	10.05	63%	53%	80%
Transport	1,140	35	32.6	76%	0%	0%	1.66	1.54	93%	49%	80%
<b>Core total</b>	<b>2,539</b>	<b>173</b>	<b>14.7</b>	<b>57%</b>	<b>71%</b>	<b>3%</b>	<b>54.32</b>	<b>39.44</b>	<b>73%</b>	<b>57%</b>	<b>80%</b>
<b>Capacity Building</b>											
Daily Activities	2,731	143	19.1	69%	81%	0%	12.77	7.99	63%	55%	78%
Employment	324	19	17.1	97%	100%	0%	1.85	1.15	62%	37%	83%
Social and Civic	350	55	6.4	56%	50%	0%	1.65	0.75	45%	45%	83%
Support Coordination	979	66	14.8	60%	67%	0%	1.38	0.60	44%	54%	80%
<b>Capacity Building total</b>	<b>2,973</b>	<b>181</b>	<b>16.4</b>	<b>55%</b>	<b>79%</b>	<b>0%</b>	<b>18.38</b>	<b>10.88</b>	<b>59%</b>	<b>56%</b>	<b>80%</b>
<b>Capital</b>											
Assistive Technology	1,126	69	16.3	68%	100%	0%	3.99	1.10	28%	65%	74%
Home Modifications	93	2	46.5	100%	0%	0%	0.34	0.00	1%	36%	80%
<b>Capital total</b>	<b>1,148</b>	<b>70</b>	<b>16.4</b>	<b>67%</b>	<b>100%</b>	<b>0%</b>	<b>4.33</b>	<b>1.11</b>	<b>26%</b>	<b>63%</b>	<b>75%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>3,131</b>	<b>295</b>	<b>10.6</b>	<b>52%</b>	<b>76%</b>	<b>1%</b>	<b>77.12</b>	<b>51.51</b>	<b>67%</b>	<b>57%</b>	<b>81%</b>

*Note: Only the major support categories are shown.*

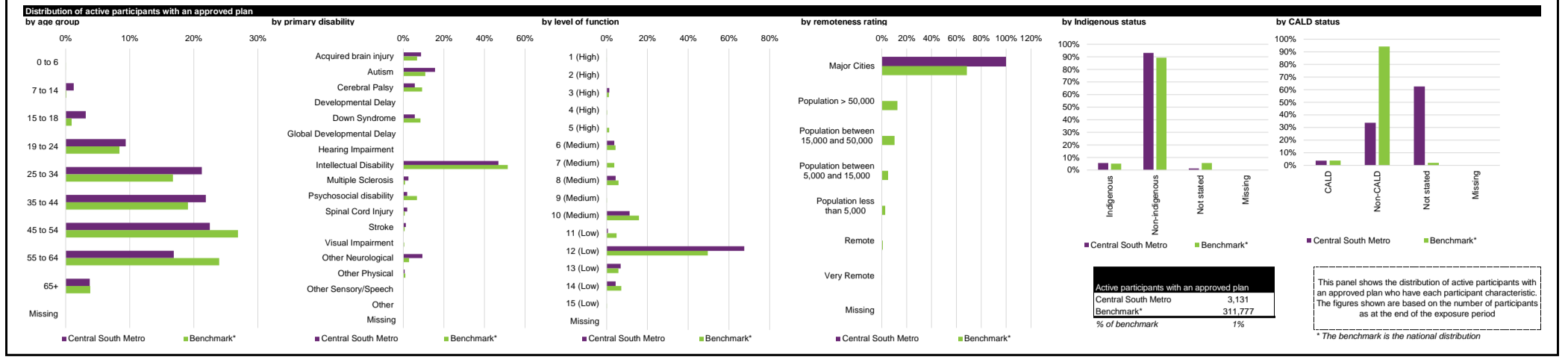
**Indicator definitions**

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

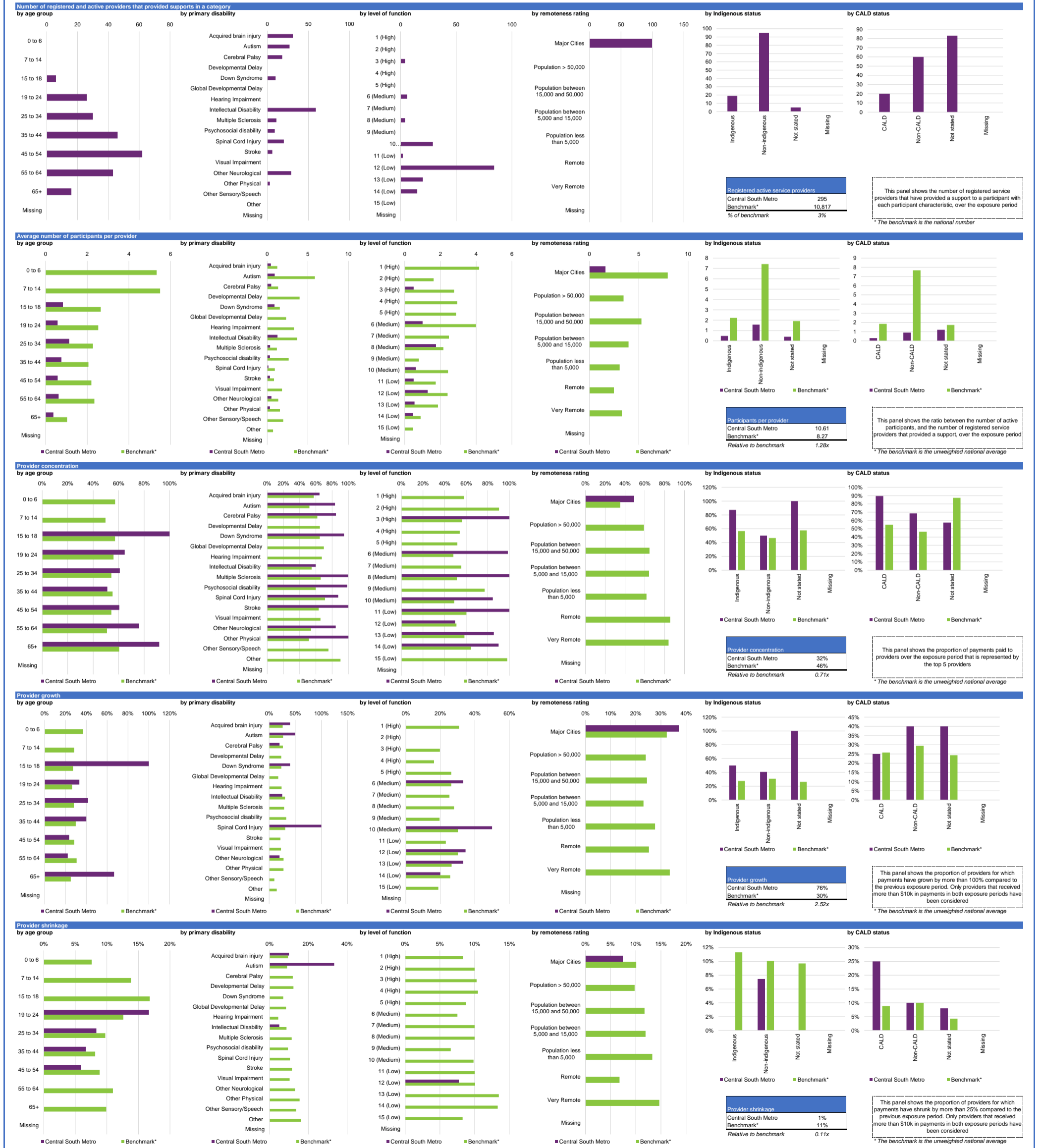
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	110	18	6.1	97%	0%	0%	0.14	0.06	46%	25%	89%
Daily Activities	159	35	4.5	80%	29%	12%	13.70	12.64	92%	23%	91%
Community	150	37	4.1	80%	47%	0%	2.40	1.78	74%	23%	92%
Transport	144	23	6.3	87%	0%	0%	0.20	0.13	64%	23%	89%
<b>Core total</b>	<b>160</b>	<b>63</b>	<b>2.5</b>	<b>76%</b>	<b>38%</b>	<b>8%</b>	<b>16.45</b>	<b>14.61</b>	<b>89%</b>	<b>24%</b>	<b>92%</b>
<b>Capacity Building</b>											
Daily Activities	134	24	5.6	91%	67%	0%	0.74	0.49	67%	24%	90%
Employment	28	6	4.7	100%	0%	0%	0.19	0.14	74%	18%	100%
Social and Civic	6	0	0.0	0%	0%	0%	0.04	0.01	24%	40%	0%
Support Coordination	100	24	4.2	80%	0%	0%	0.23	0.08	33%	27%	90%
<b>Capacity Building total</b>	<b>152</b>	<b>48</b>	<b>3.2</b>	<b>74%</b>	<b>71%</b>	<b>0%</b>	<b>1.28</b>	<b>0.76</b>	<b>59%</b>	<b>24%</b>	<b>91%</b>
<b>Capital</b>											
Assistive Technology	86	23	3.7	95%	0%	0%	0.30	0.11	36%	27%	86%
Home Modifications	57	0	0.0	0%	0%	0%	0.25	0.00	0%	13%	100%
<b>Capital total</b>	<b>106</b>	<b>23</b>	<b>4.6</b>	<b>95%</b>	<b>0%</b>	<b>0%</b>	<b>0.55</b>	<b>0.11</b>	<b>20%</b>	<b>23%</b>	<b>88%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>160</b>	<b>99</b>	<b>1.6</b>	<b>75%</b>	<b>37%</b>	<b>7%</b>	<b>18.29</b>	<b>15.49</b>	<b>85%</b>	<b>24%</b>	<b>92%</b>

Note: Only the major support categories are shown.

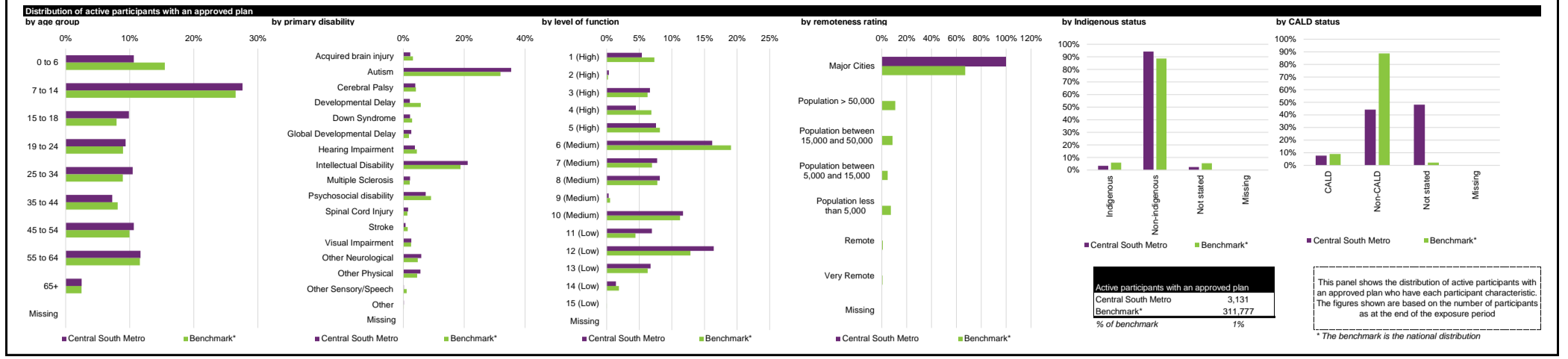
**Indicator definitions**

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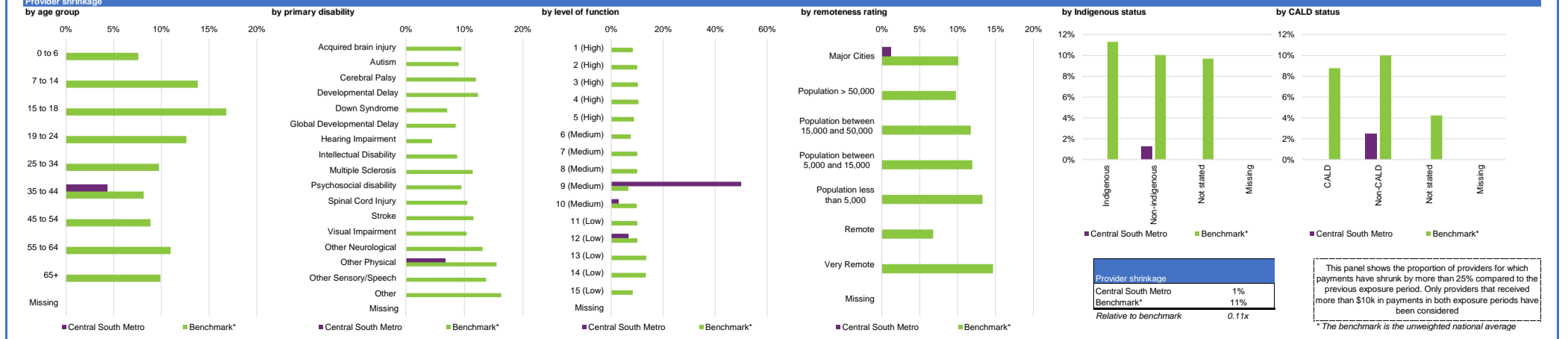
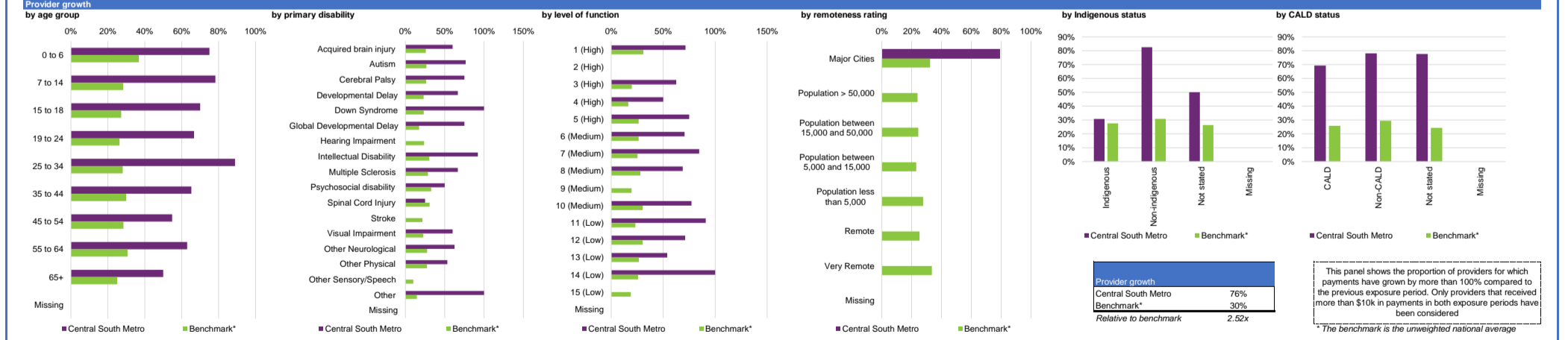
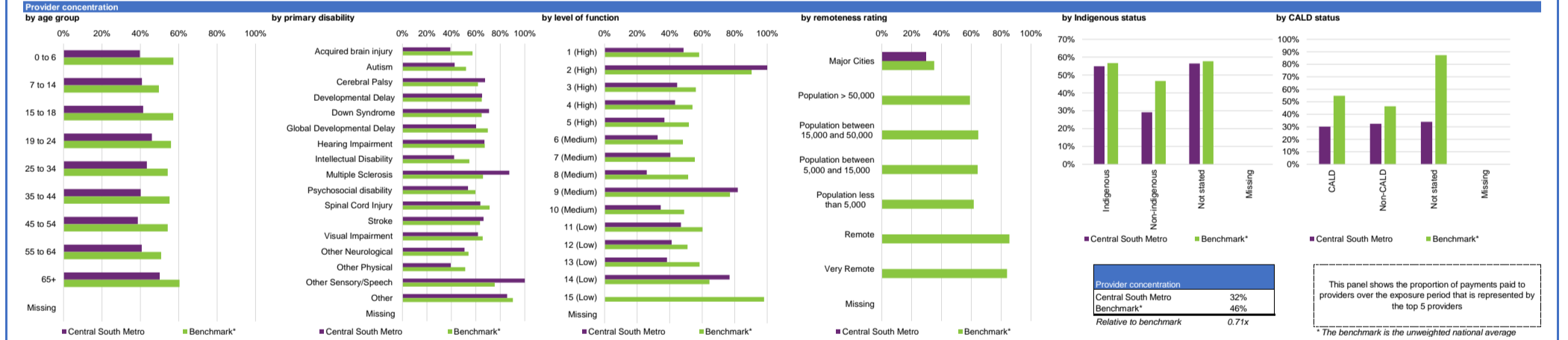
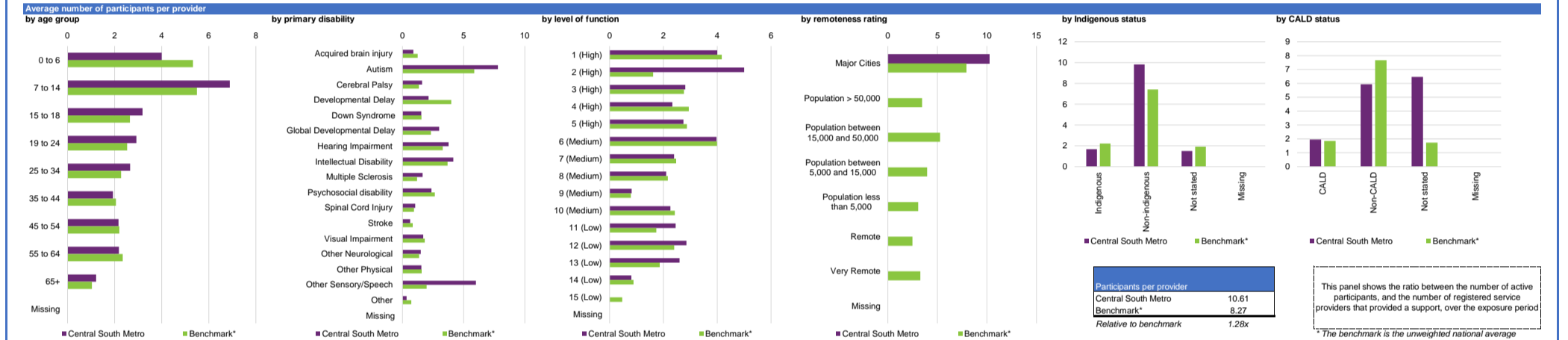
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,475	64	23.0	90%	100%	0%	1.70	0.59	35%	65%	79%
Daily Activities	1,727	100	17.3	64%	76%	3%	21.27	14.55	68%	59%	78%
Community	1,803	85	21.2	53%	77%	0%	13.45	8.27	62%	56%	79%
Transport	996	27	36.9	80%	0%	0%	1.45	1.41	97%	53%	79%
<b>Core total</b>	<b>2,379</b>	<b>166</b>	<b>14.3</b>	<b>54%</b>	<b>80%</b>	<b>2%</b>	<b>37.87</b>	<b>24.82</b>	<b>66%</b>	<b>60%</b>	<b>79%</b>
<b>Capacity Building</b>											
Daily Activities	2,597	143	18.2	70%	83%	0%	12.03	7.49	62%	58%	76%
Employment	296	19	15.6	97%	100%	0%	1.67	1.01	61%	39%	82%
Social and Civic	344	55	6.3	56%	50%	0%	1.62	0.74	46%	45%	83%
Support Coordination	879	64	13.7	62%	60%	20%	1.15	0.52	46%	58%	78%
<b>Capacity Building total</b>	<b>2,821</b>	<b>180</b>	<b>15.7</b>	<b>55%</b>	<b>76%</b>	<b>0%</b>	<b>17.10</b>	<b>10.12</b>	<b>59%</b>	<b>59%</b>	<b>79%</b>
<b>Capital</b>											
Assistive Technology	1,040	67	15.5	69%	67%	0%	3.69	0.99	27%	69%	73%
Home Modifications	36	2	18.0	100%	0%	0%	0.09	0.00	5%	82%	33%
<b>Capital total</b>	<b>1,042</b>	<b>68</b>	<b>15.3</b>	<b>69%</b>	<b>67%</b>	<b>0%</b>	<b>3.78</b>	<b>1.00</b>	<b>26%</b>	<b>69%</b>	<b>73%</b>
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
<b>All support categories</b>	<b>2,971</b>	<b>289</b>	<b>10.3</b>	<b>47%</b>	<b>79%</b>	<b>1%</b>	<b>58.83</b>	<b>36.03</b>	<b>61%</b>	<b>60%</b>	<b>80%</b>

*Note: Only the major support categories are shown.*

*Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

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**Utilisation** Ratio between payments and total plan budgets

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

**Has NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

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