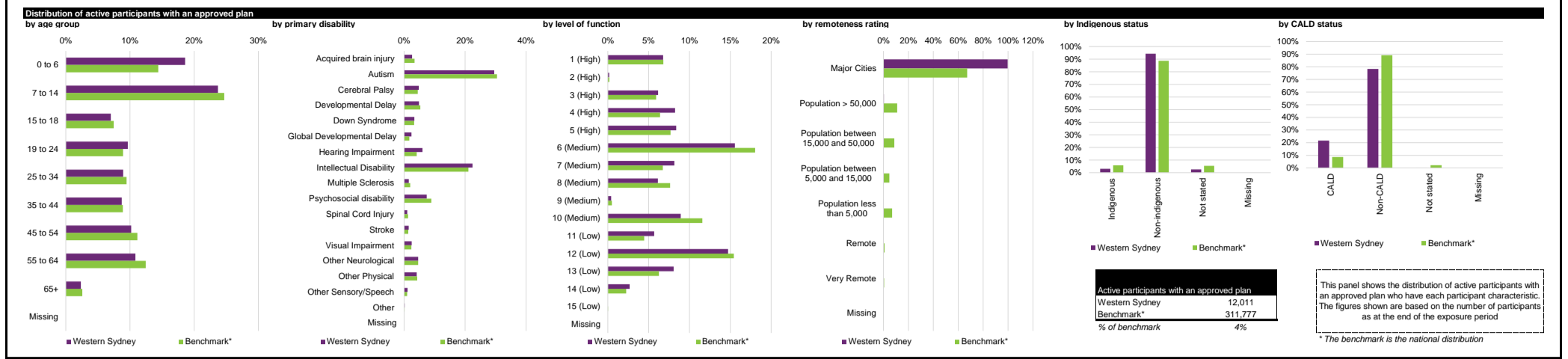
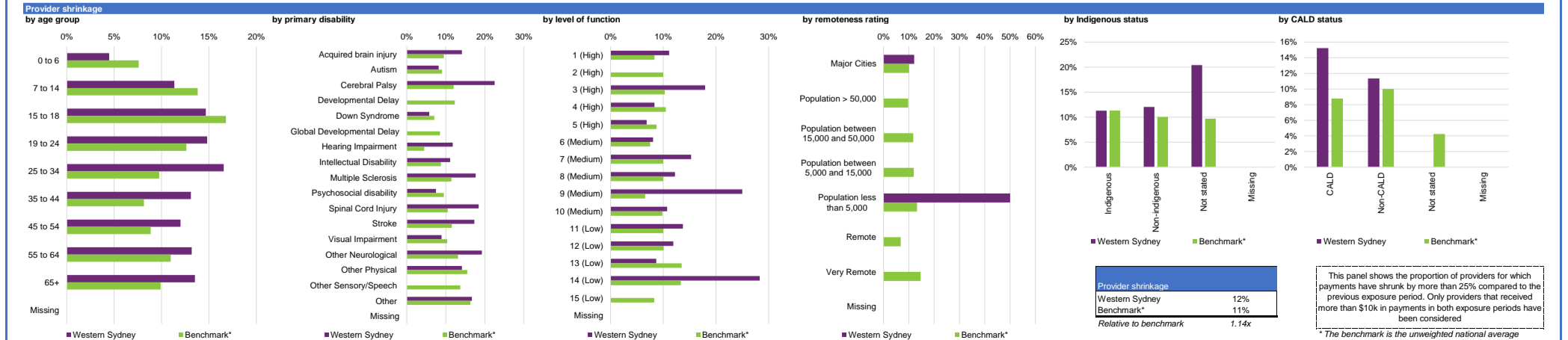
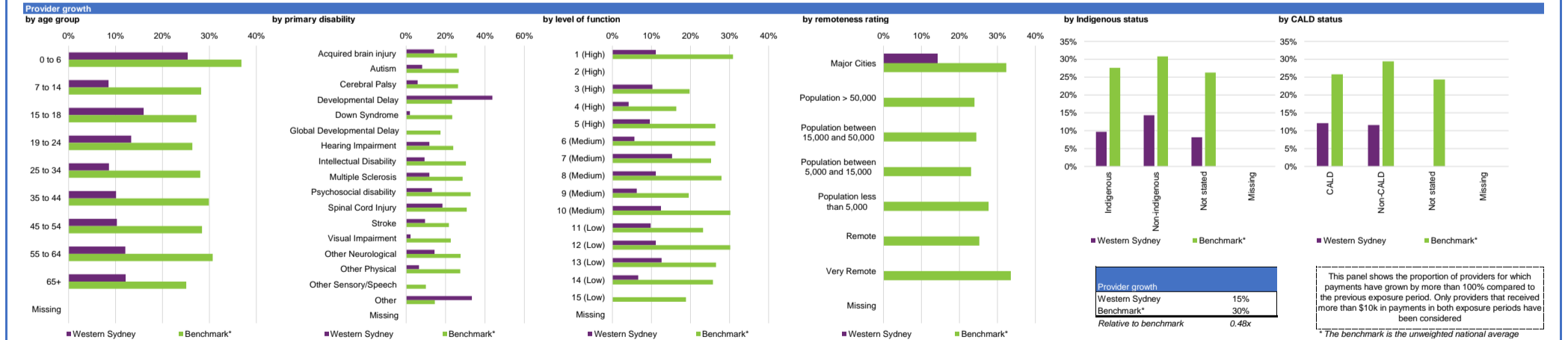
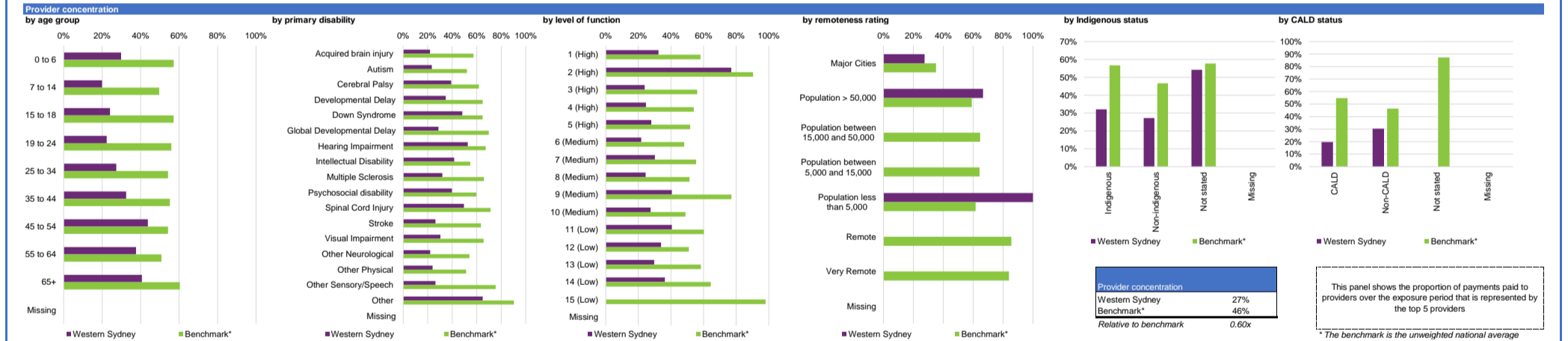
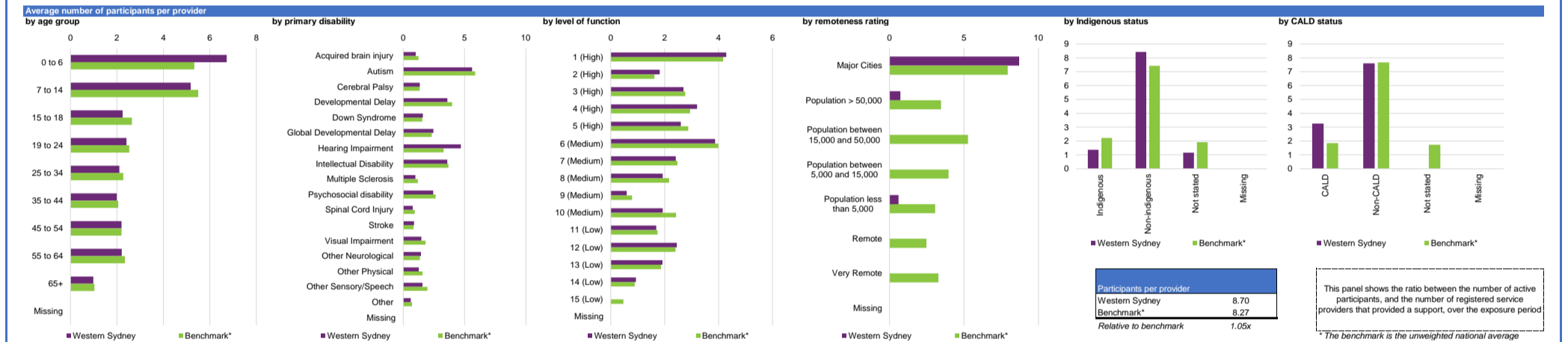
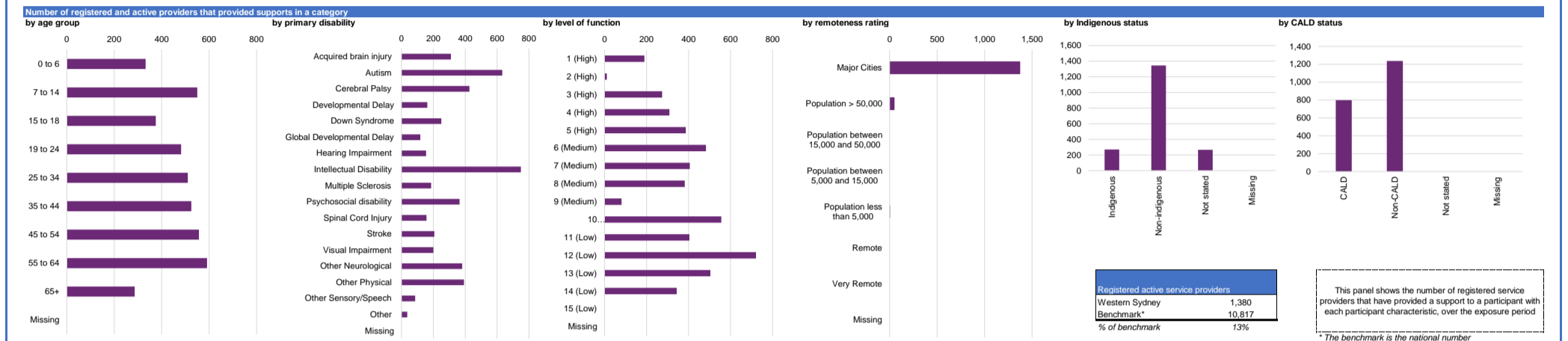


Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	6,761	255	26.5	65%	10%	3%	8.71	4.03	46%	43%	71%
Daily Activities	6,799	495	13.7	51%	15%	14%	196.26	157.99	80%	40%	71%
Community	7,041	386	18.2	40%	15%	13%	69.73	50.64	73%	40%	71%
Transport	5,564	8	695.5	100%	0%	0%	16.40	17.52	107%	38%	72%
Core total	9,128	727	12.6	44%	13%	12%	291.11	230.18	79%	42%	70%
Capacity Building											
Daily Activities	11,559	786	14.7	29%	13%	10%	46.07	30.23	66%	42%	70%
Employment	1,263	59	21.4	76%	3%	3%	8.30	6.29	76%	41%	70%
Social and Civic	471	70	6.7	54%	0%	100%	0.93	0.20	22%	38%	65%
Support Coordination	3,543	247	14.3	36%	8%	6%	6.73	4.44	66%	34%	74%
Capacity Building total	11,858	940	12.6	28%	11%	11%	70.11	45.88	65%	43%	70%
Capital											
Assistive Technology	3,093	212	14.6	65%	15%	29%	9.24	7.50	81%	53%	73%
Home Modifications	898	53	16.9	72%	7%	20%	3.80	2.31	61%	24%	80%
Capital total	3,437	250	13.7	53%	12%	26%	13.04	9.81	75%	48%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	12,011	1,380	8.7	38%	15%	12%	374.26	285.92	76%	43%	70%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

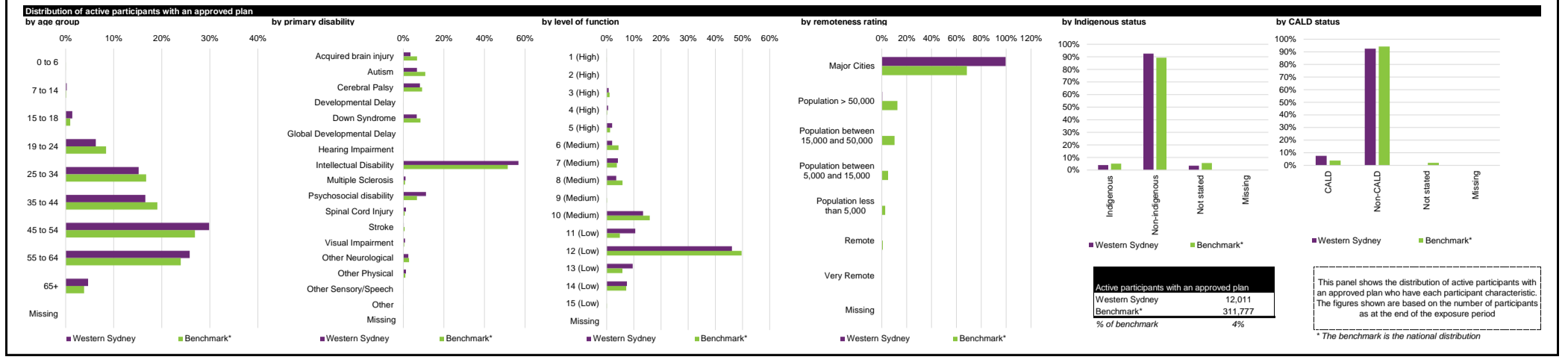
Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

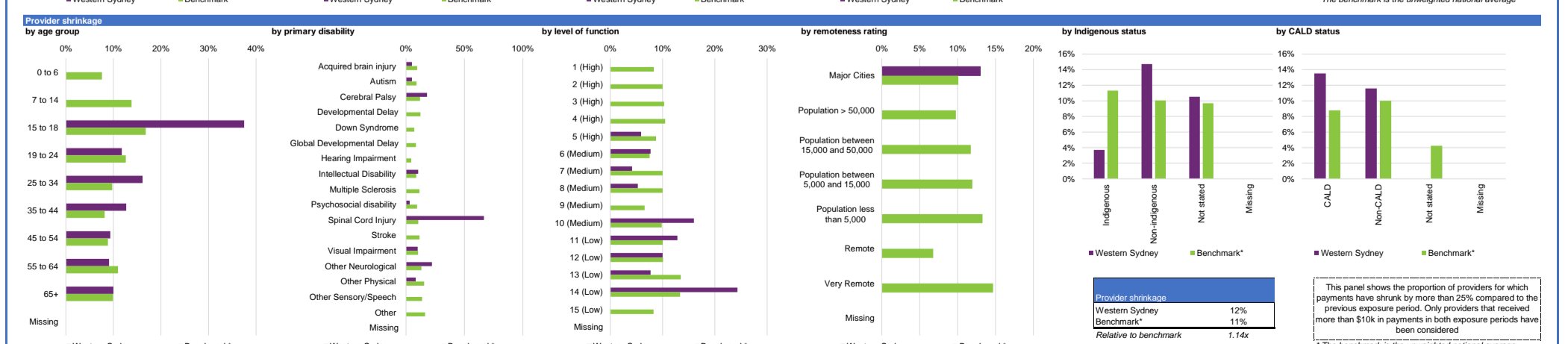
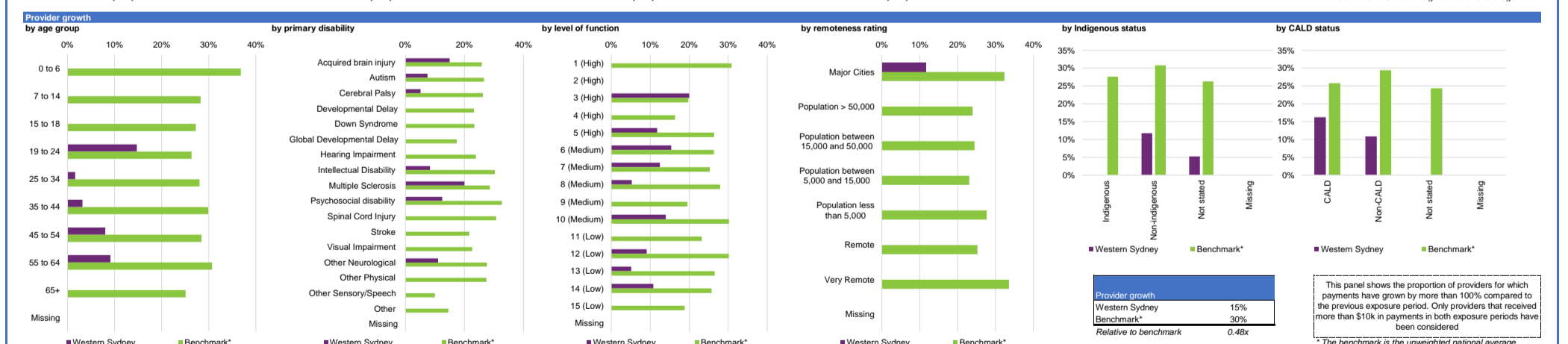
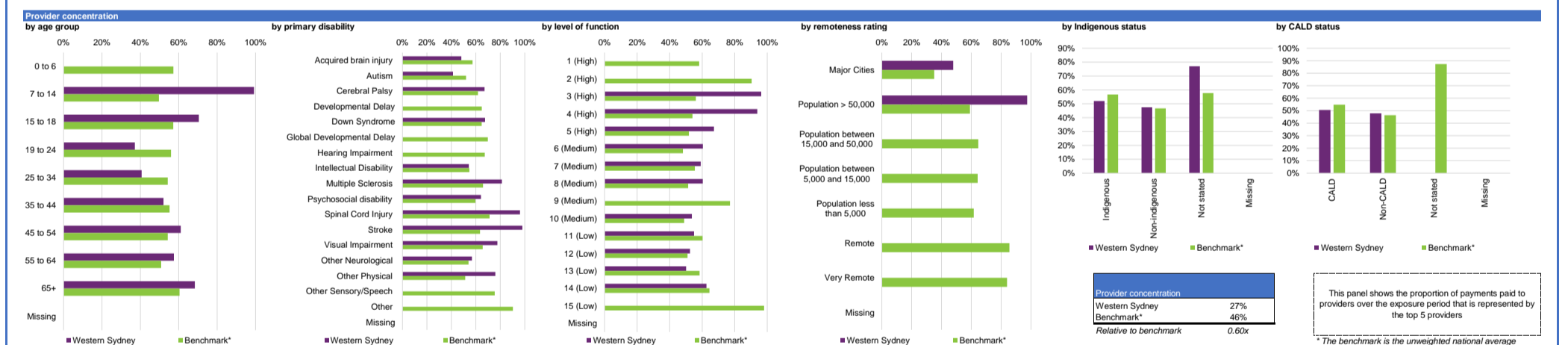
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators

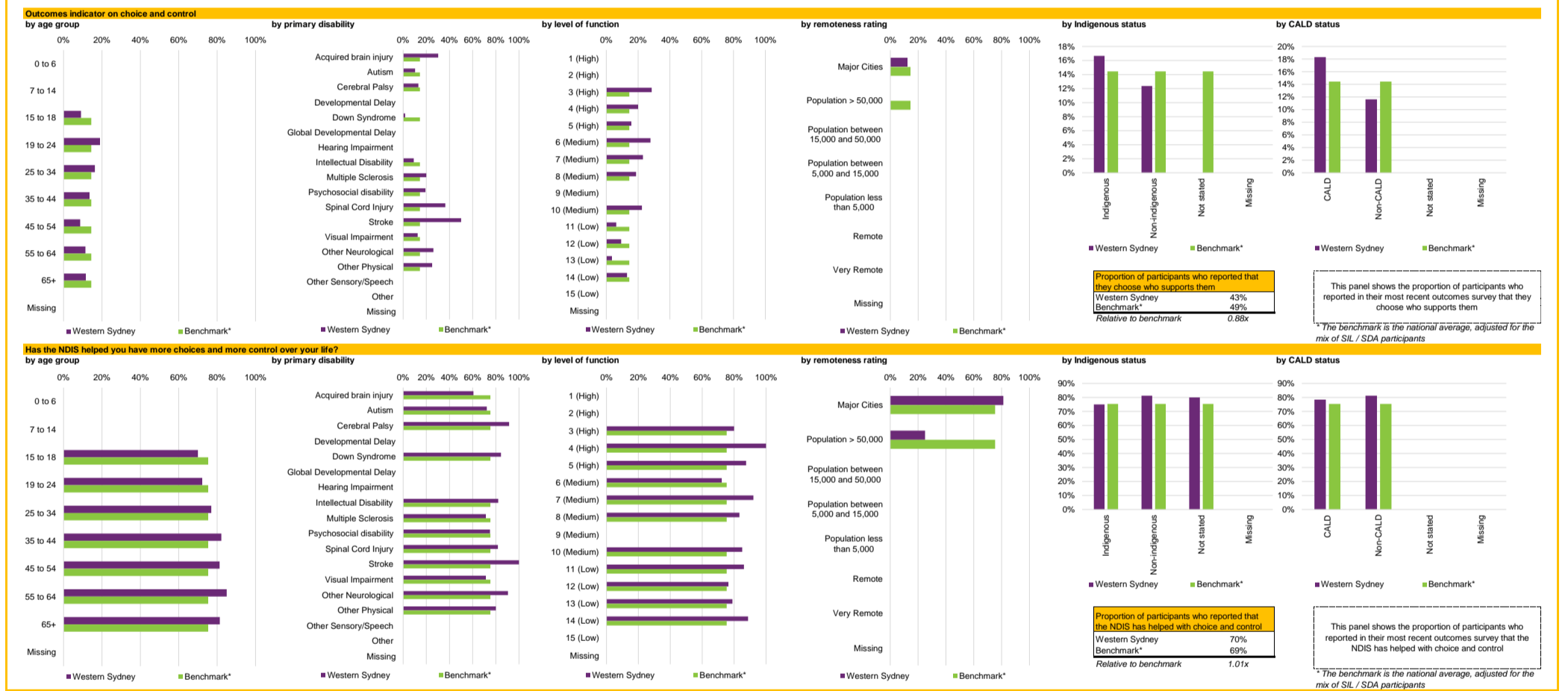


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	799	71	11.3	87%	0%	0%	1.67	0.57	34%	11%	81%
Daily Activities	939	121	7.8	69%	15%	18%	109.16	103.82	95%	12%	81%
Community	923	156	5.9	56%	3%	8%	18.10	12.92	71%	12%	81%
Transport	906	2	453.0	100%	0%	0%	1.22	1.19	97%	12%	82%
Core total	940	233	4.0	65%	8%	12%	130.14	118.50	91%	12%	81%
Capacity Building											
Daily Activities	926	218	4.2	45%	0%	25%	2.94	1.52	52%	12%	81%
Employment	125	23	5.4	90%	0%	10%	0.87	0.71	81%	22%	82%
Social and Civic	30	8	3.8	100%	0%	0%	0.34	0.03	8%	23%	63%
Support Coordination	935	117	8.0	46%	4%	15%	1.81	1.35	75%	12%	81%
Capacity Building total	940	326	2.9	41%	10%	13%	8.23	5.00	61%	12%	81%
Capital											
Assistive Technology	389	64	6.1	86%	50%	38%	1.54	1.51	98%	11%	82%
Home Modifications	594	28	21.2	88%	8%	23%	3.04	1.85	61%	8%	81%
Capital total	697	88	7.9	69%	24%	29%	4.59	3.36	73%	10%	81%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	941	478	2.0	62%	12%	13%	142.96	126.87	89%	12%	81%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

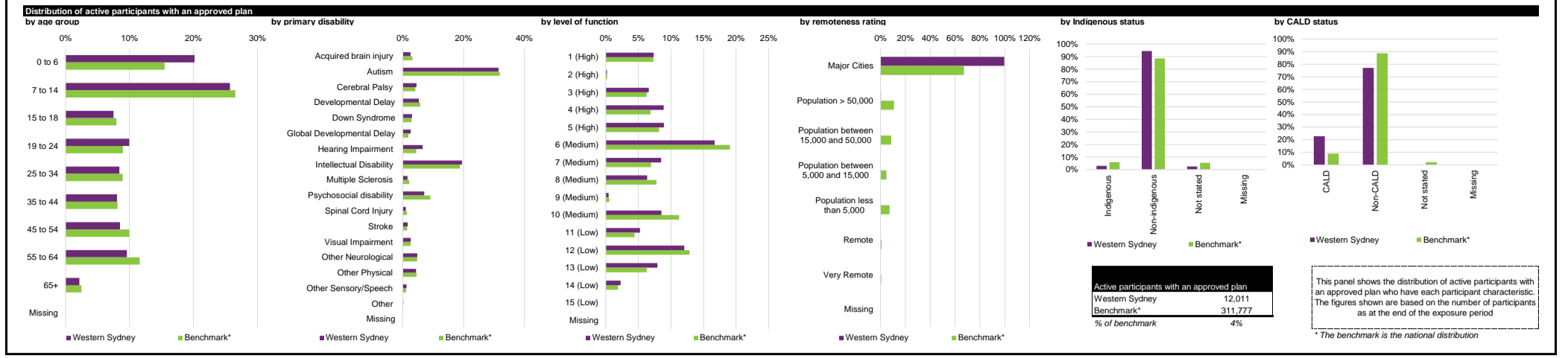
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets

- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

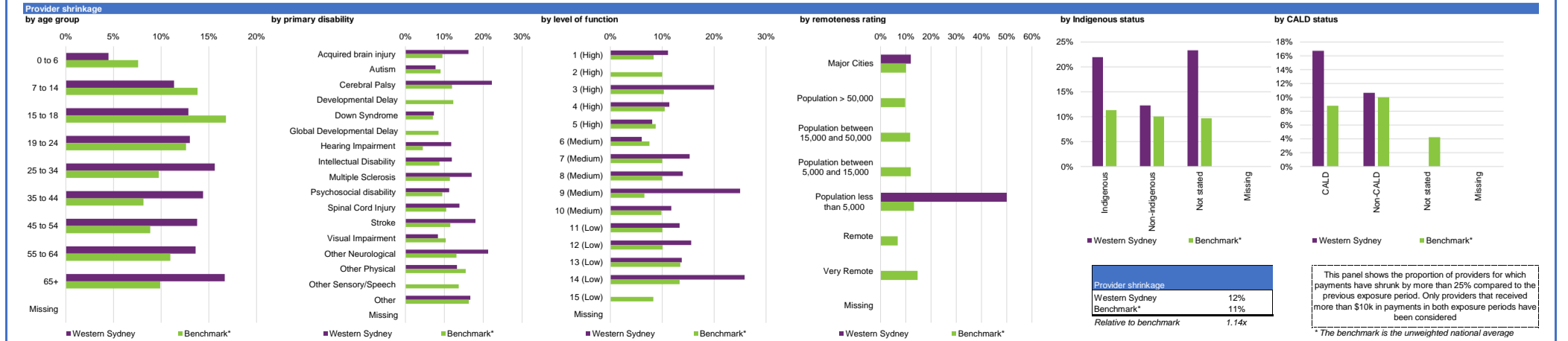
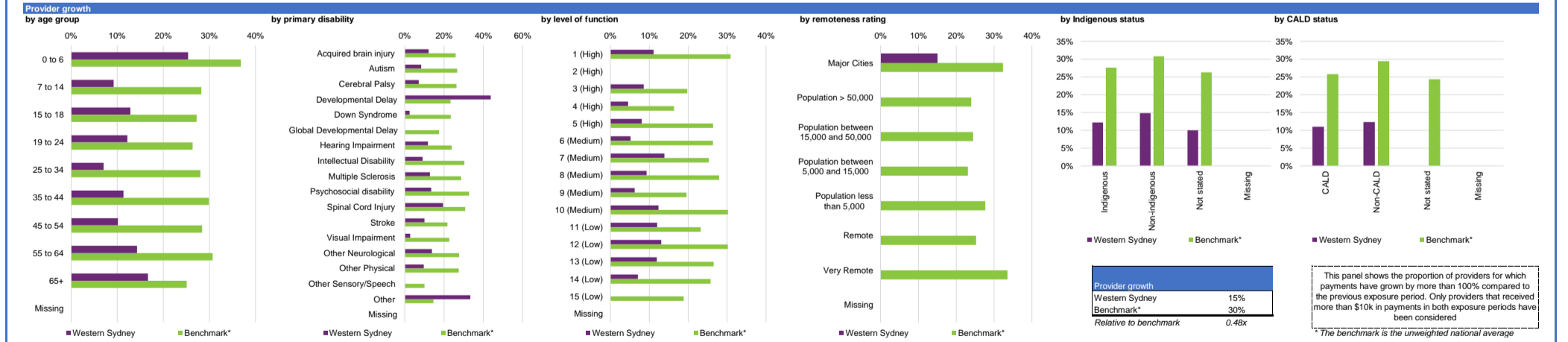
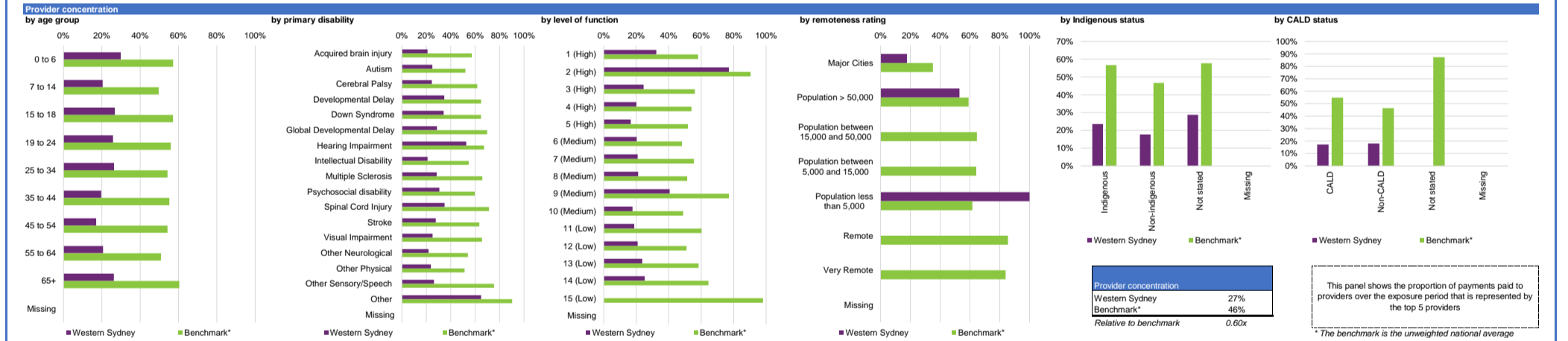
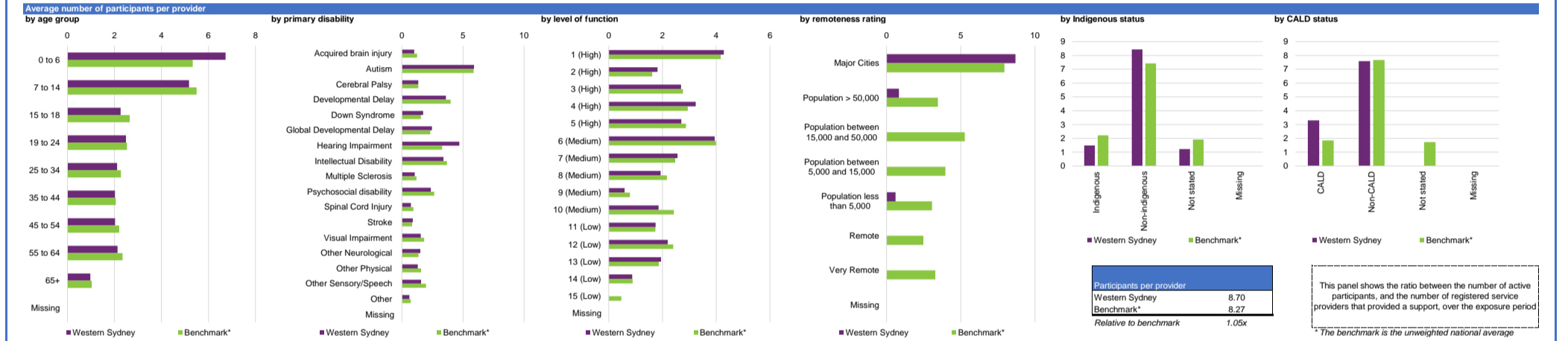
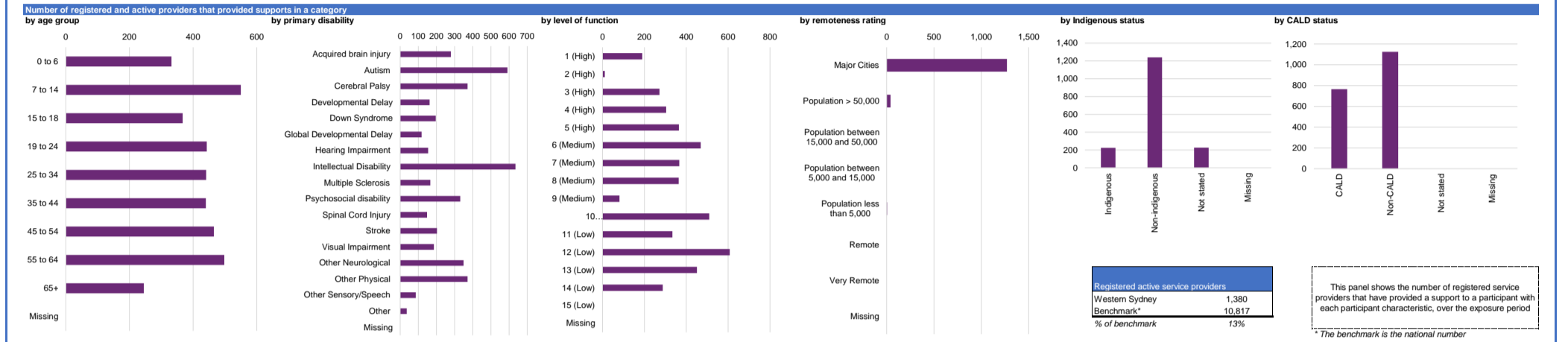
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	5,962	233	25.6	63%	4%	7%	7.05	3.46	49%	50%	69%
Daily Activities	5,860	463	12.7	36%	15%	17%	87.10	54.17	62%	45%	69%
Community	6,118	347	17.6	39%	19%	11%	51.63	37.72	73%	45%	68%
Transport	4,658	6	776.3	100%	0%	0%	15.18	16.33	108%	43%	70%
Core total	8,188	670	12.2	32%	13%	13%	160.96	111.68	69%	47%	68%
Capacity Building											
Daily Activities	10,633	732	14.5	30%	13%	9%	43.13	28.71	67%	47%	67%
Employment	1,138	55	20.7	76%	6%	6%	7.43	5.58	75%	44%	69%
Social and Civic	441	64	6.9	52%	0%	100%	0.59	0.17	29%	39%	65%
Support Coordination	2,608	221	11.8	35%	9%	7%	4.93	3.09	63%	43%	71%
Capacity Building total	10,918	867	12.6	29%	12%	9%	61.88	40.88	66%	47%	68%
Capital											
Assistive Technology	2,704	191	14.2	65%	16%	23%	7.70	5.99	78%	61%	71%
Home Modifications	304	28	10.9	85%	0%	0%	0.76	0.46	61%	62%	78%
Capital total	2,740	207	13.2	59%	15%	21%	8.46	6.45	76%	61%	71%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	11,070	1,272	8.7	27%	15%	12%	231.30	159.06	69%	48%	67%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers**: Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets

- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.