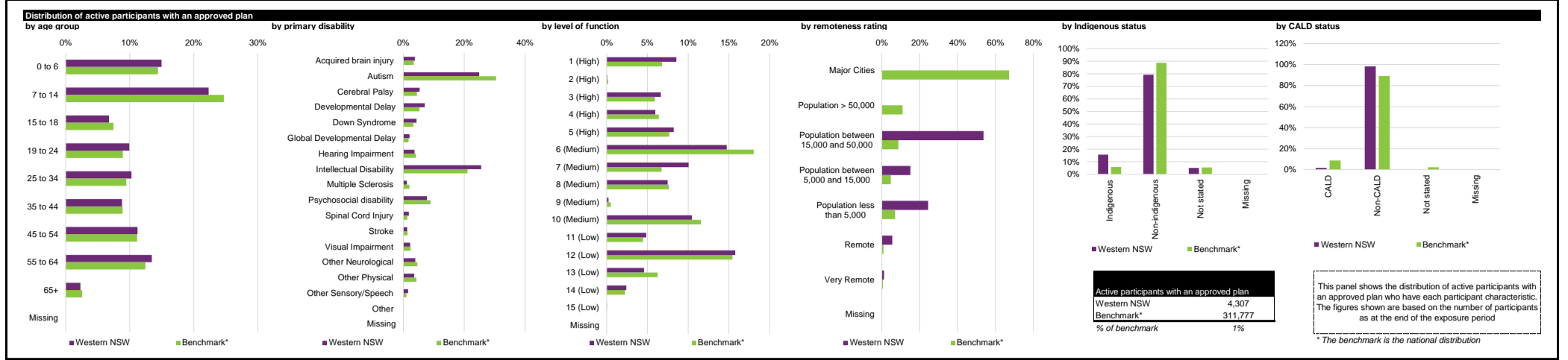
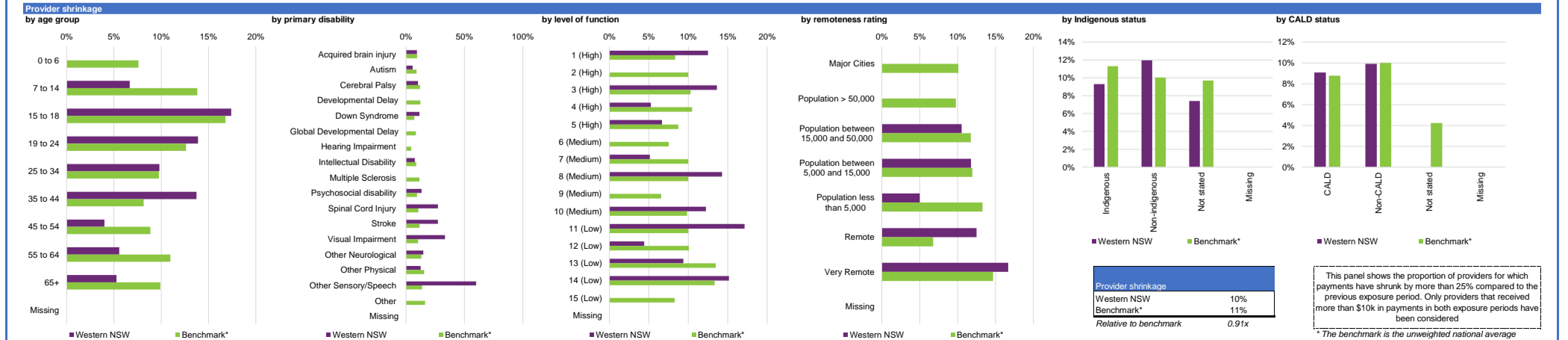
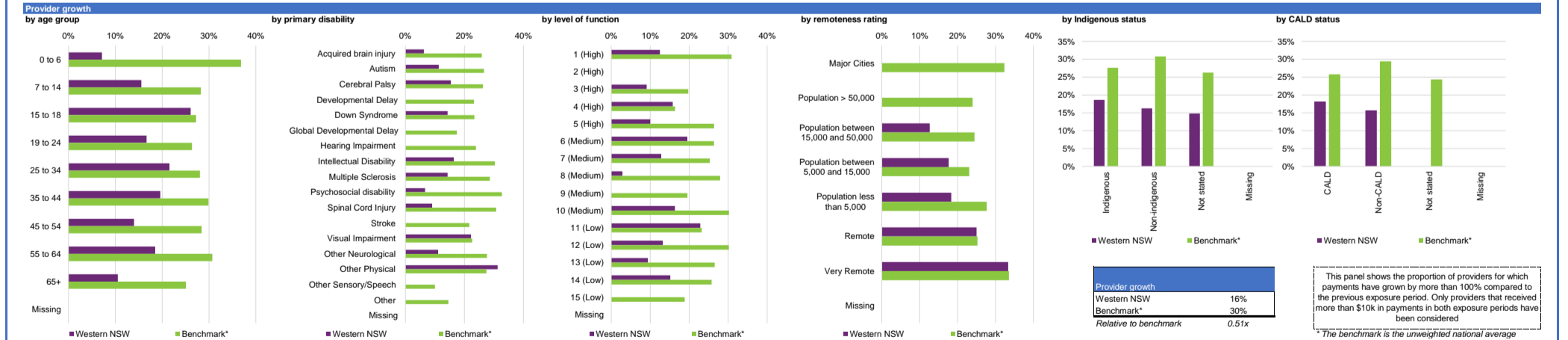
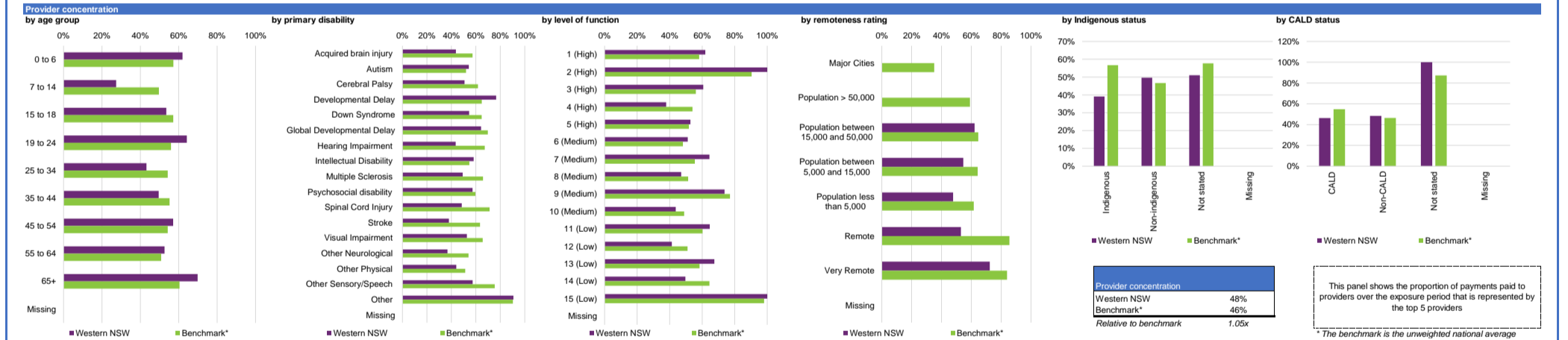
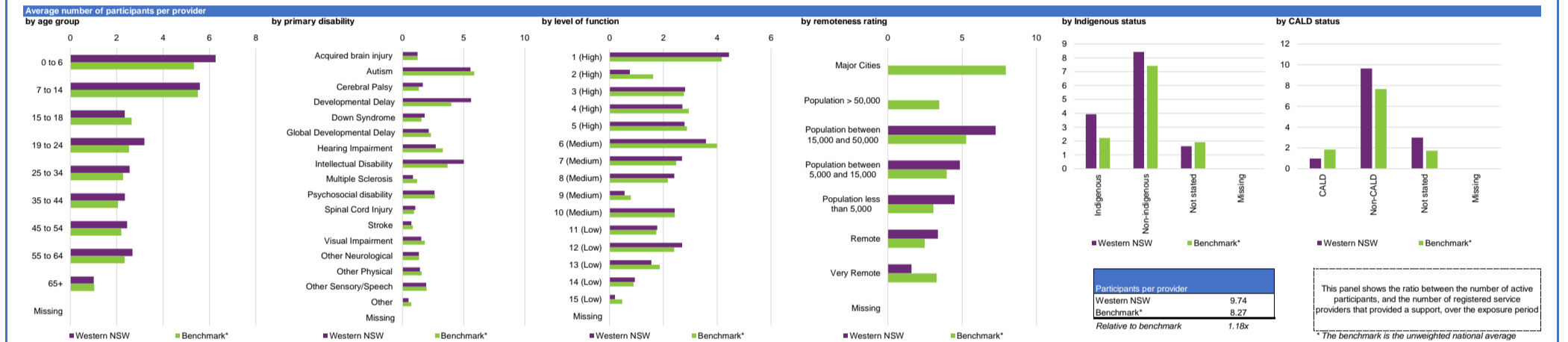


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,915	139	21.0	58%	8%	8%	3.47	1.22	35%	47%	64%
Daily Activities	2,629	122	21.5	77%	10%	10%	80.13	60.74	76%	45%	65%
Community	2,501	105	23.8	63%	7%	7%	29.01	16.66	57%	45%	65%
Transport	2,052	3	684.0	100%	0%	0%	3.47	3.67	106%	43%	65%
Core total	3,461	241	14.4	71%	15%	11%	116.07	82.29	71%	47%	63%
Capacity Building											
Daily Activities	4,038	203	19.9	50%	20%	7%	17.42	8.29	48%	47%	62%
Employment	657	34	19.3	87%	0%	0%	4.18	2.58	62%	49%	65%
Social and Civic	1,108	53	20.9	65%	27%	0%	4.05	1.30	32%	47%	59%
Support Coordination	1,823	79	23.1	71%	14%	0%	3.77	2.01	53%	40%	63%
Capacity Building total	4,231	261	16.2	45%	13%	8%	32.16	15.62	49%	47%	62%
Capital											
Assistive Technology	946	93	10.2	87%	60%	40%	5.16	4.35	84%	60%	63%
Home Modifications	607	24	25.3	91%	13%	13%	2.00	1.23	62%	37%	71%
Capital total	1,243	111	11.2	78%	39%	28%	7.16	5.58	78%	49%	67%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	4,307	442	9.7	60%	16%	10%	155.39	103.58	67%	48%	62%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

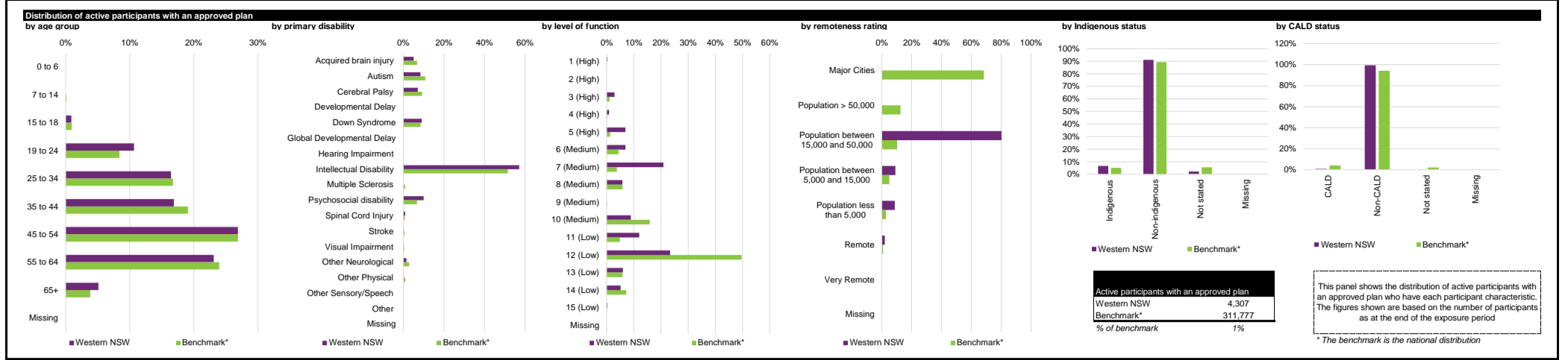
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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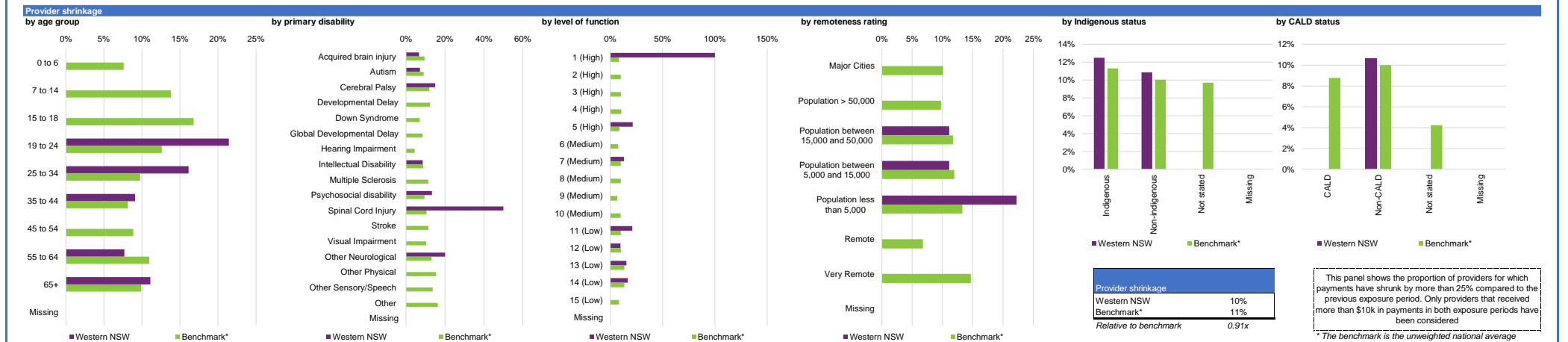
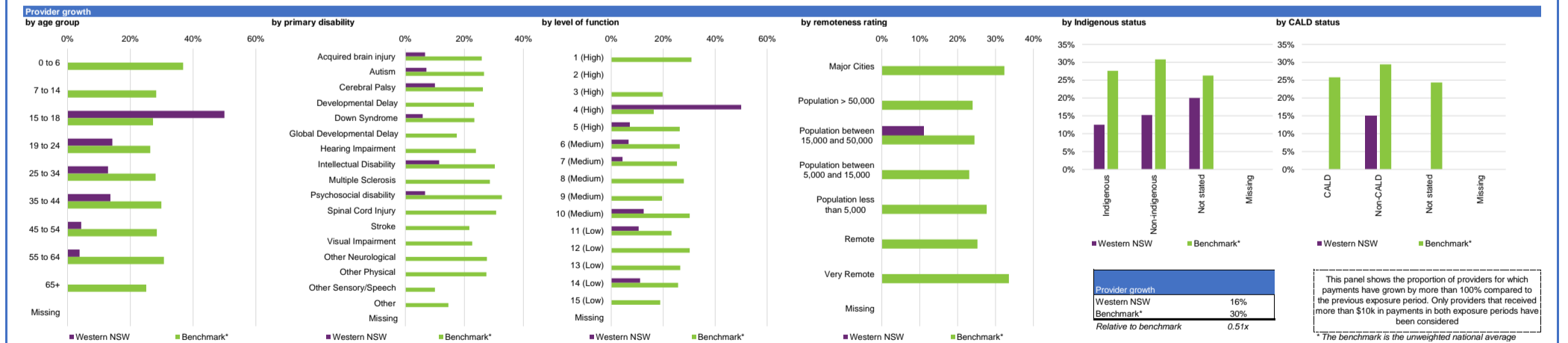
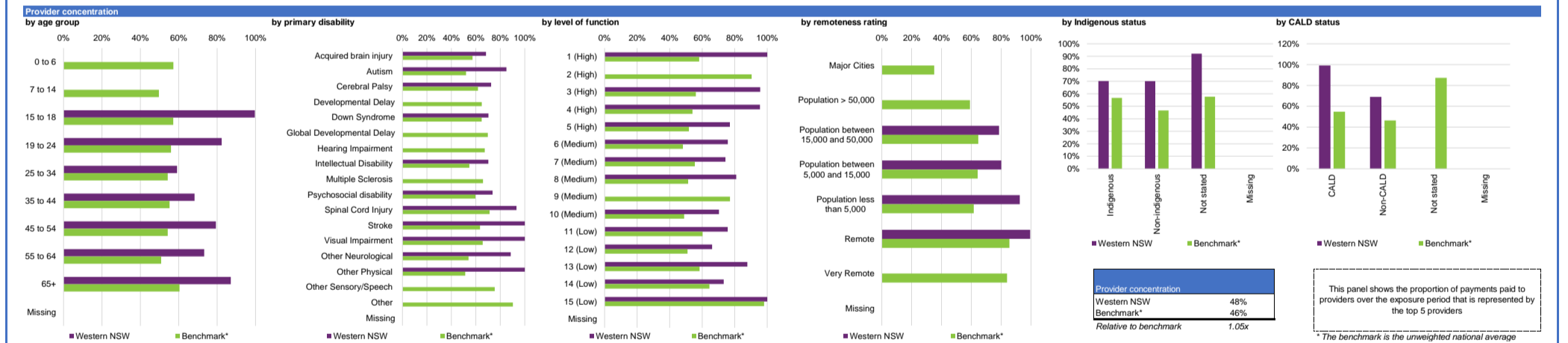
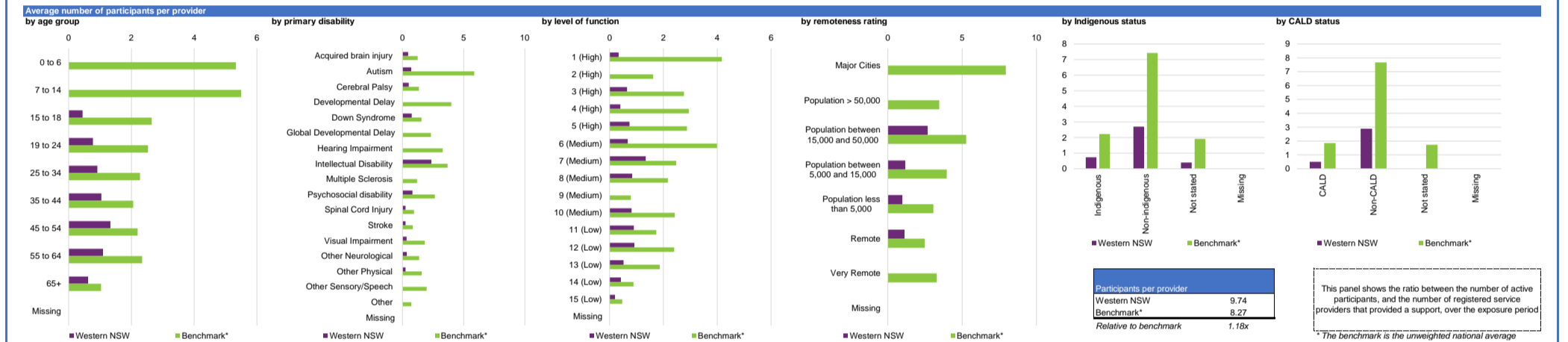
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	389	38	10.2	83%	0%	0%	0.61	0.19	31%	19%	74%
Daily Activities	446	43	10.4	90%	10%	5%	48.06	45.08	94%	19%	75%
Community	426	46	9.3	72%	7%	11%	8.89	5.27	59%	19%	75%
Transport	431	0	0.0	0%	0%	0%	0.59	0.68	114%	18%	75%
Core total	449	83	5.4	88%	11%	9%	58.15	51.23	88%	19%	75%
Capacity Building											
Daily Activities	409	78	5.2	53%	10%	10%	1.48	0.69	46%	18%	74%
Employment	111	9	12.3	100%	0%	0%	0.81	0.66	81%	30%	80%
Social and Civic	37	10	3.7	100%	0%	0%	0.29	0.05	18%	25%	57%
Support Coordination	447	32	14.0	83%	0%	22%	1.04	0.60	58%	19%	75%
Capacity Building total	448	102	4.4	64%	9%	17%	4.47	2.38	53%	18%	75%
Capital											
Assistive Technology	121	22	5.5	98%	50%	50%	0.61	0.45	73%	22%	70%
Home Modifications	338	12	28.2	100%	14%	14%	1.30	0.65	50%	18%	77%
Capital total	363	33	11.0	89%	22%	22%	1.90	1.09	57%	18%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	450	157	2.9	85%	15%	11%	64.52	54.71	85%	19%	75%

Note: Only the major support categories are shown.

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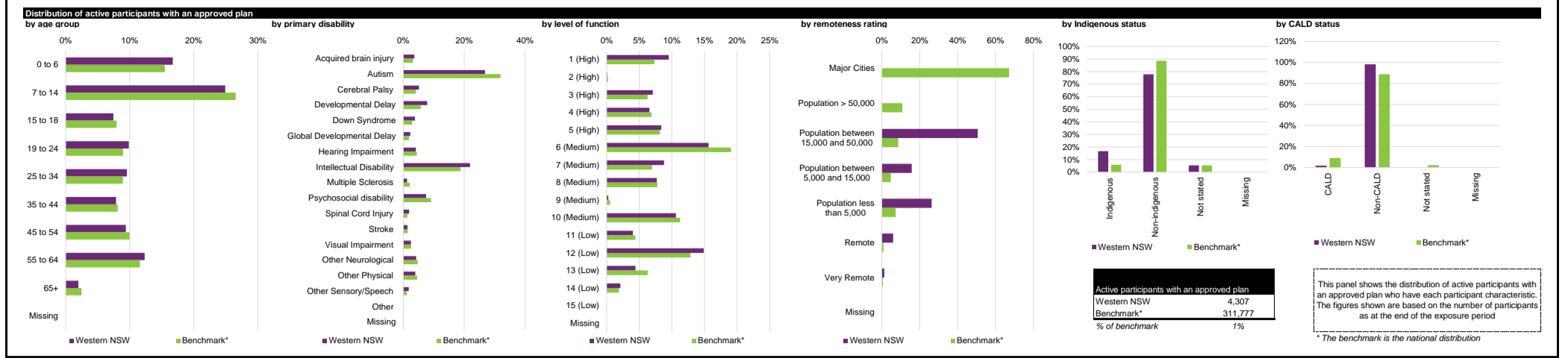
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Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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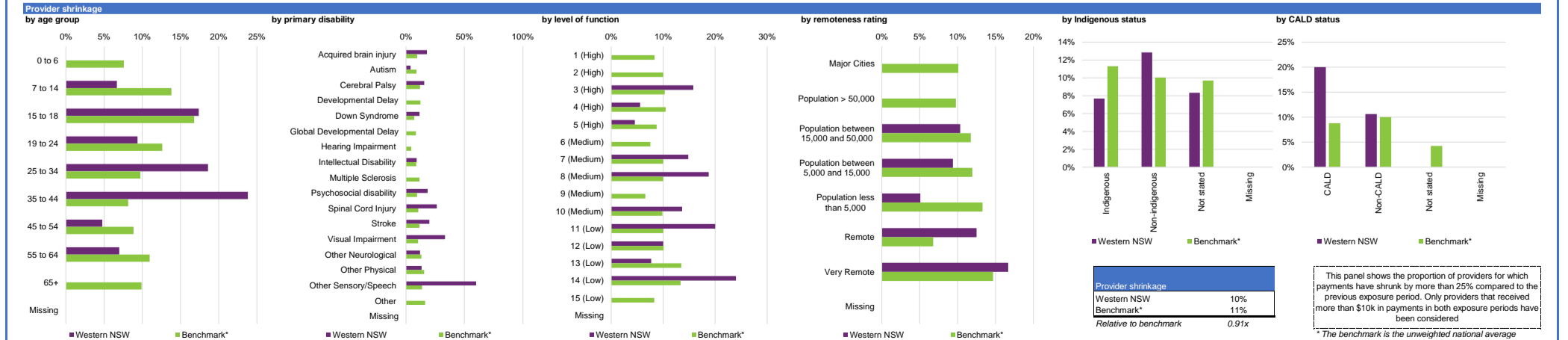
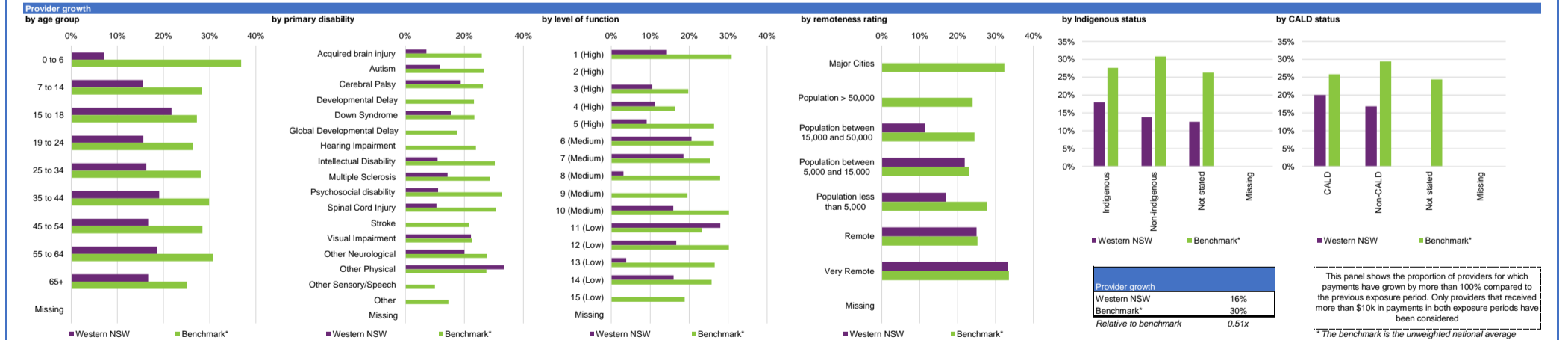
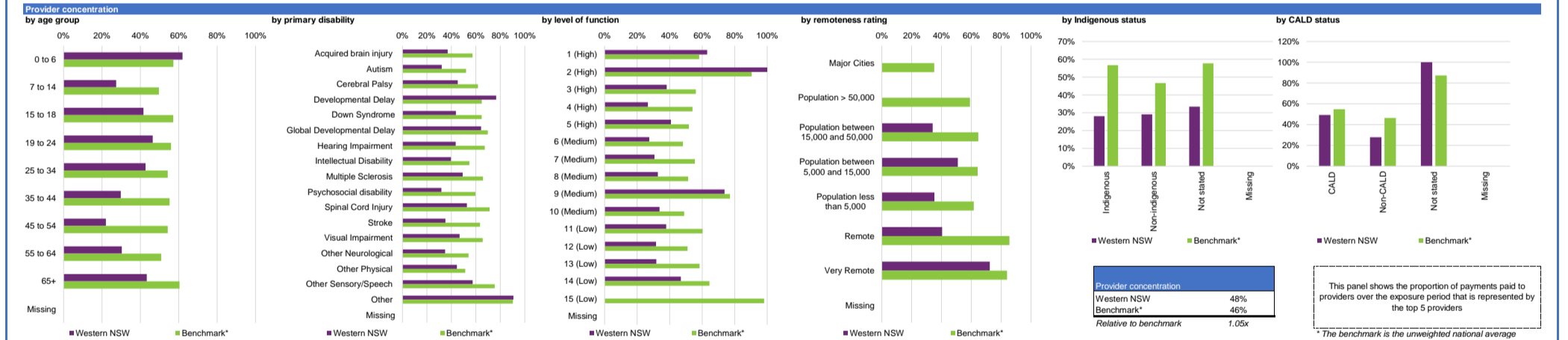
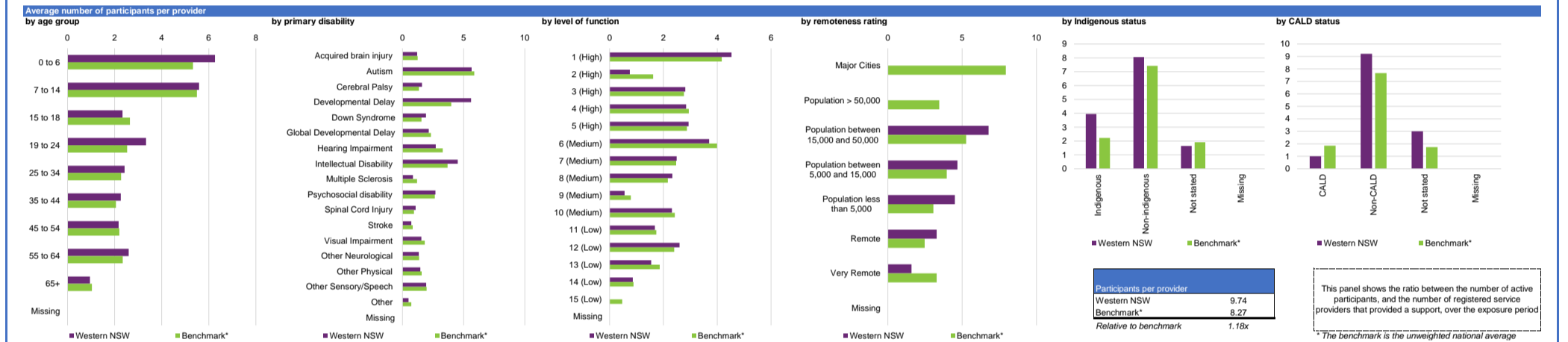
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Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	2,526	134	18.9	57%	8%	8%	2.86	1.03	36%	54%	61%
Daily Activities	2,183	113	19.3	54%	9%	18%	32.07	15.66	49%	52%	62%
Community	2,075	95	21.8	65%	20%	10%	20.12	11.38	57%	51%	62%
Transport	1,621	3	540.3	100%	0%	0%	2.88	3.00	104%	50%	62%
Core total	3,012	225	13.4	55%	13%	10%	57.92	31.07	54%	53%	60%
Capacity Building											
Daily Activities	3,629	188	19.3	52%	19%	7%	15.94	7.60	48%	53%	59%
Employment	546	34	16.1	86%	0%	0%	3.37	1.93	57%	53%	62%
Social and Civic	1,071	52	20.6	66%	20%	0%	3.76	1.25	33%	48%	59%
Support Coordination	1,376	77	17.9	68%	11%	0%	2.73	1.41	52%	48%	57%
Capacity Building total	3,783	241	15.7	45%	11%	8%	27.69	13.24	48%	54%	59%
Capital											
Assistive Technology	825	90	9.2	87%	56%	33%	4.55	3.90	86%	66%	61%
Home Modifications	269	14	19.2	100%	0%	0%	0.71	0.58	83%	64%	62%
Capital total	880	99	8.9	83%	50%	30%	5.26	4.49	85%	66%	61%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	3,857	413	9.3	43%	16%	11%	90.88	48.87	54%	54%	59%

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