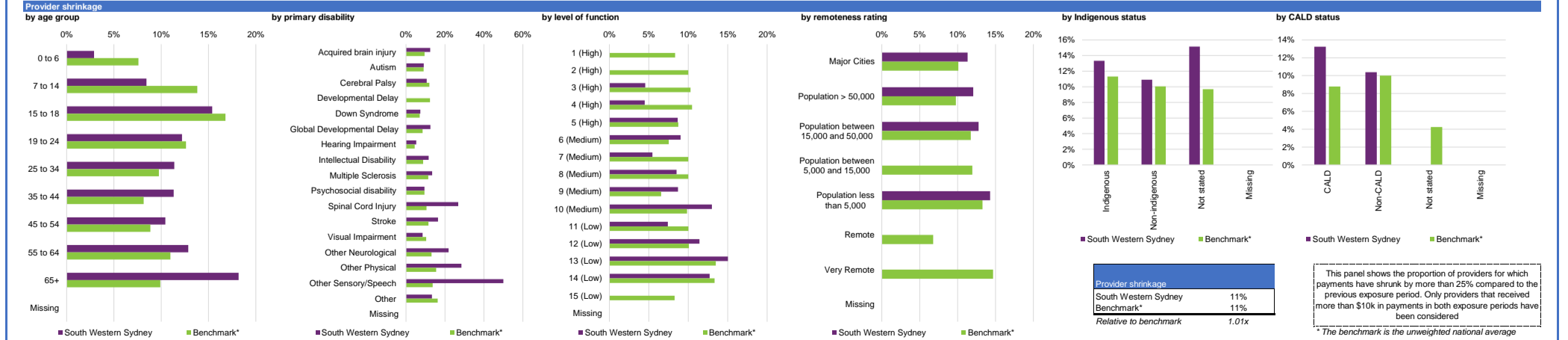
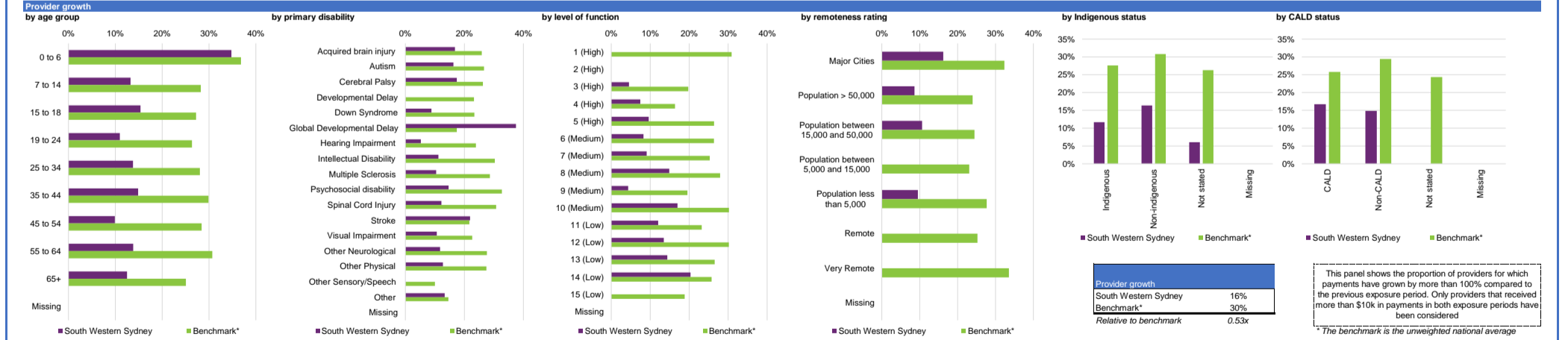
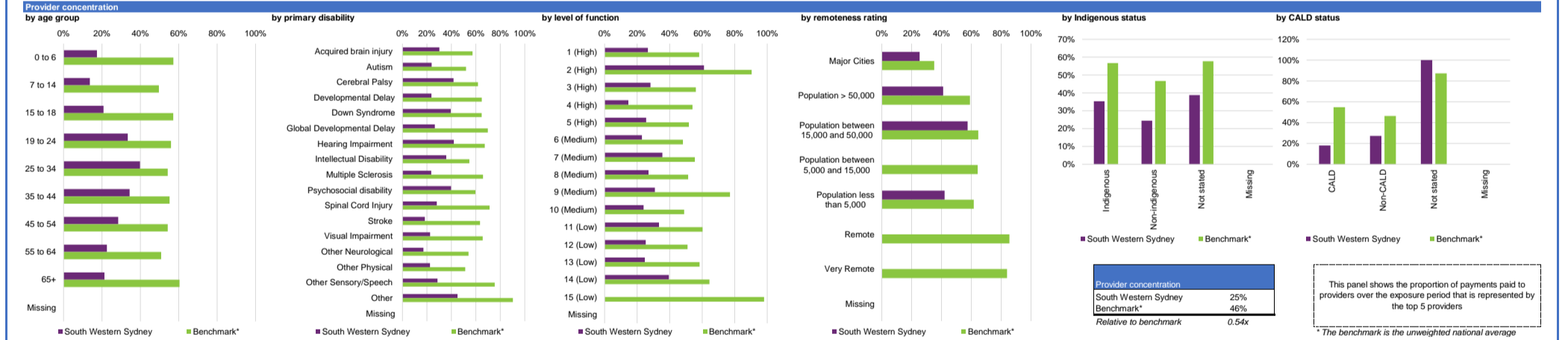
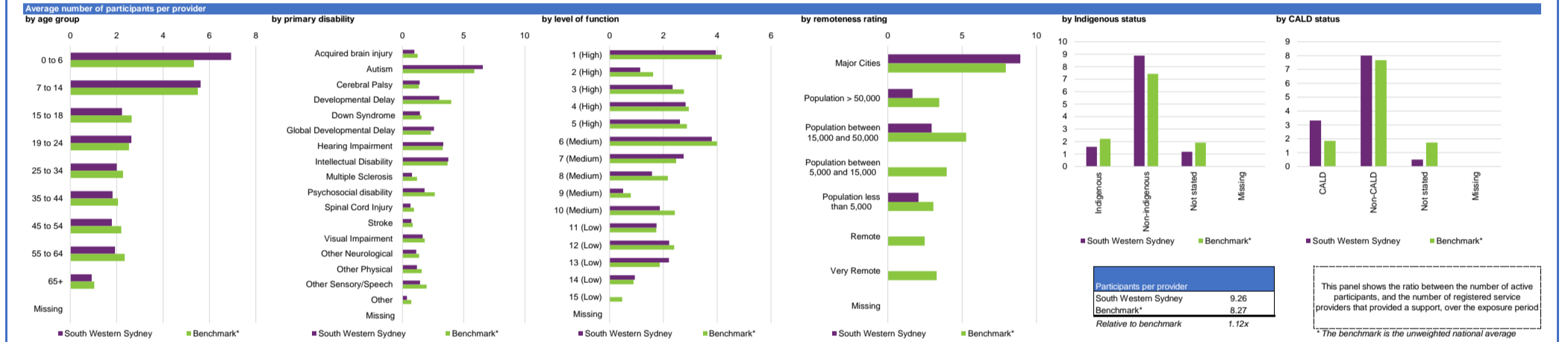
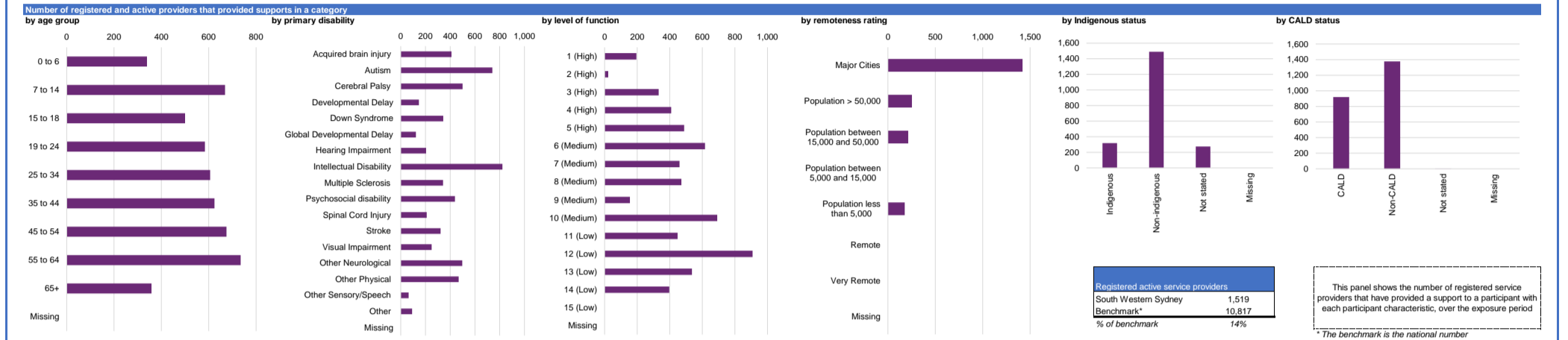


Participant profile



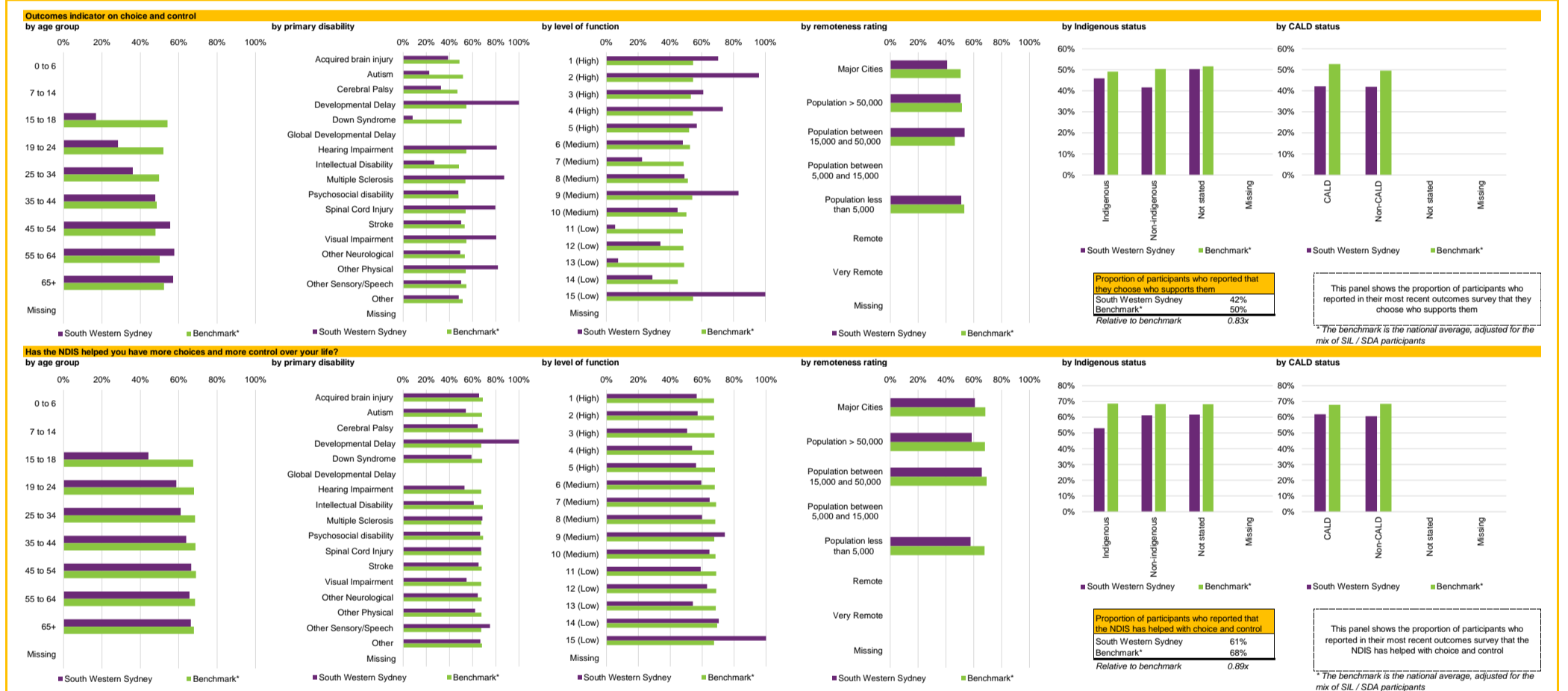
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	8,622	327	26.4	60%	3%	10%	9.35	4.78	51%	43%	62%
Daily Activities	7,286	552	13.2	46%	17%	14%	179.22	147.52	82%	40%	63%
Community	7,887	411	19.2	45%	16%	16%	83.84	60.94	73%	39%	63%
Transport	5,875	6	979.2	100%	0%	0%	18.36	20.90	114%	37%	64%
Core total	10,553	831	12.7	41%	14%	13%	290.78	234.15	81%	41%	61%
Capacity Building											
Daily Activities	13,497	839	16.1	21%	12%	10%	56.61	35.61	63%	41%	61%
Employment	1,451	67	21.7	82%	4%	8%	9.08	6.56	72%	38%	61%
Social and Civic	1,986	154	12.9	34%	13%	4%	3.97	1.50	38%	37%	57%
Support Coordination	4,195	238	17.6	38%	8%	15%	7.89	5.76	73%	36%	63%
Capacity Building total	13,800	981	14.1	25%	12%	9%	84.78	53.64	63%	41%	61%
Capital											
Assistive Technology	3,027	198	15.3	75%	47%	19%	11.86	10.72	90%	56%	65%
Home Modifications	874	50	17.5	84%	23%	23%	3.32	1.90	57%	38%	70%
Capital total	3,358	231	14.5	65%	40%	20%	15.17	12.63	83%	52%	66%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	14,067	1,519	9.3	35%	16%	11%	390.74	300.61	77%	42%	61%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

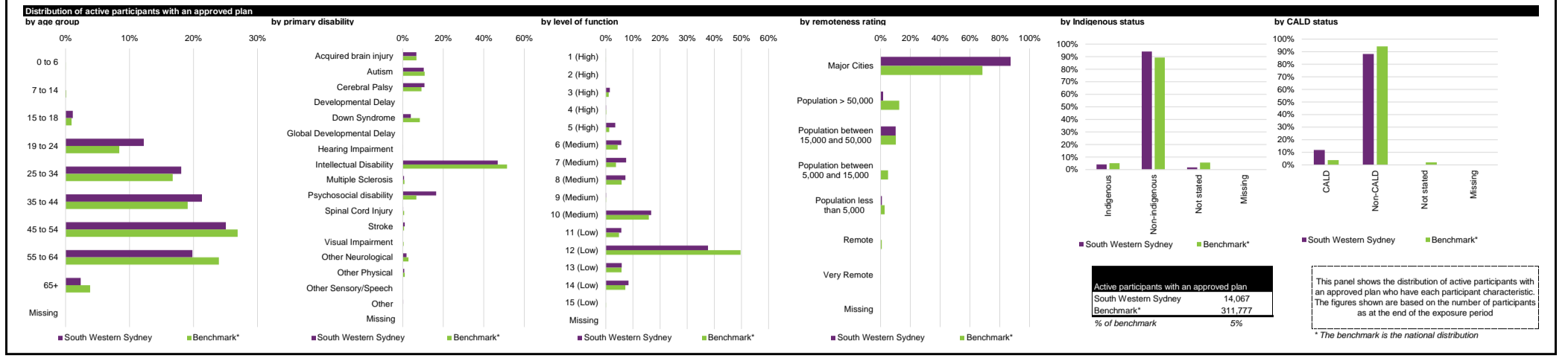
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

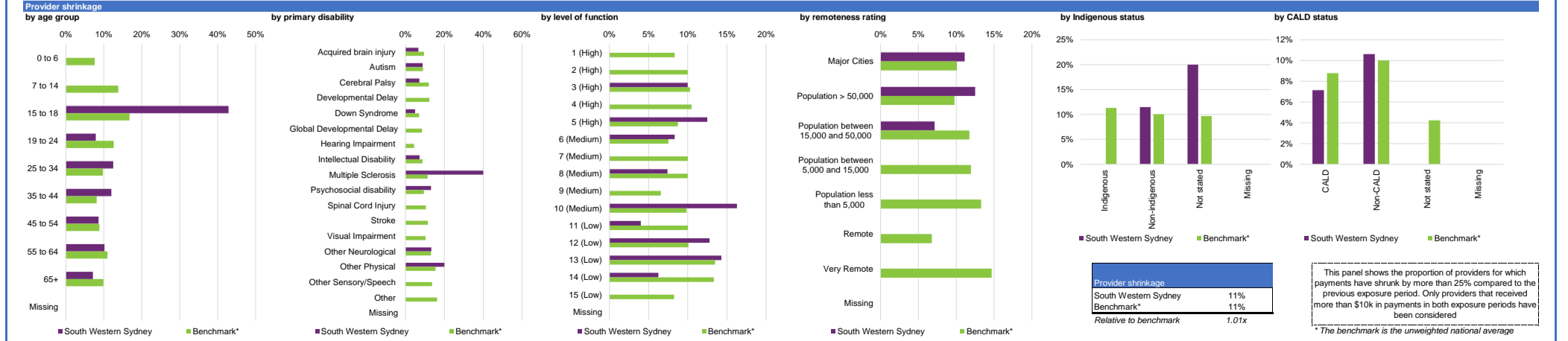
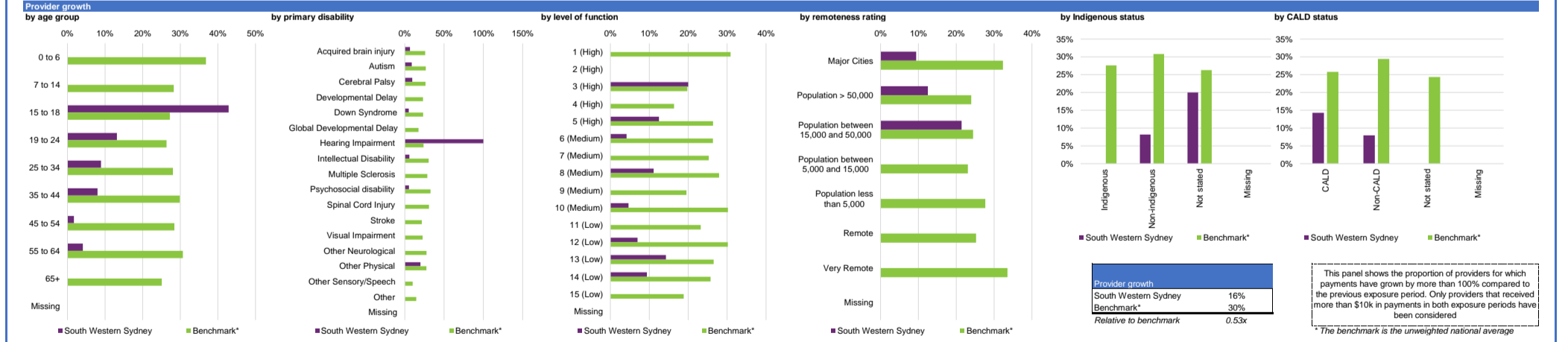
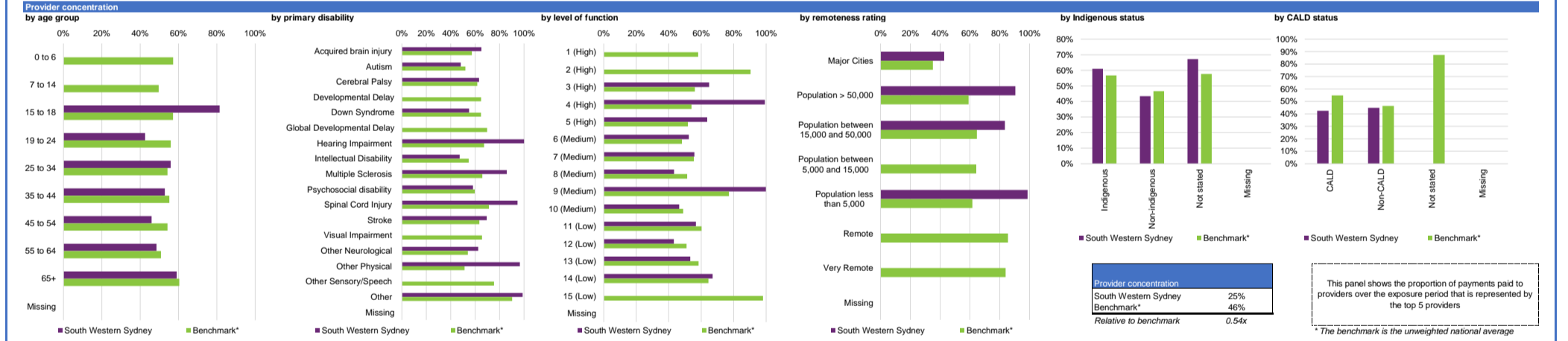
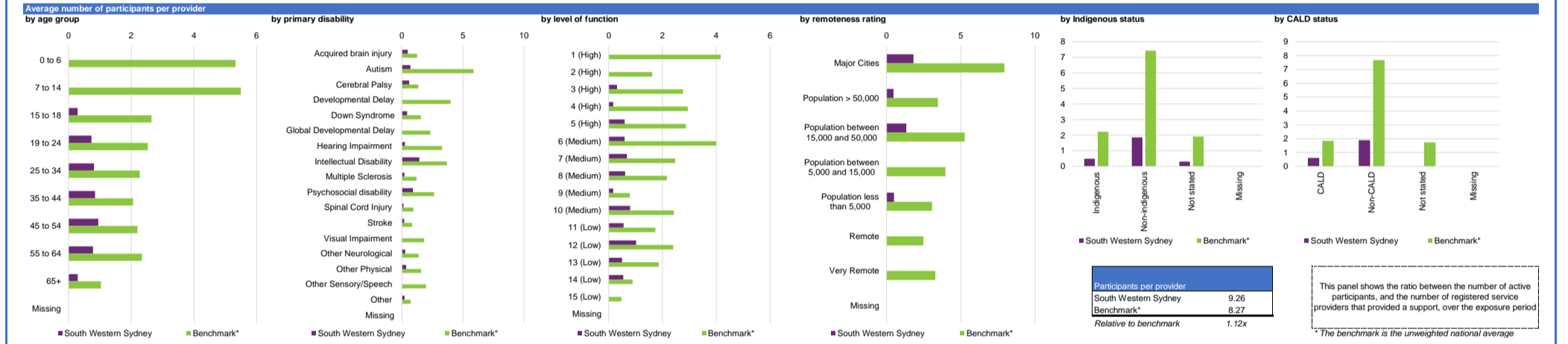
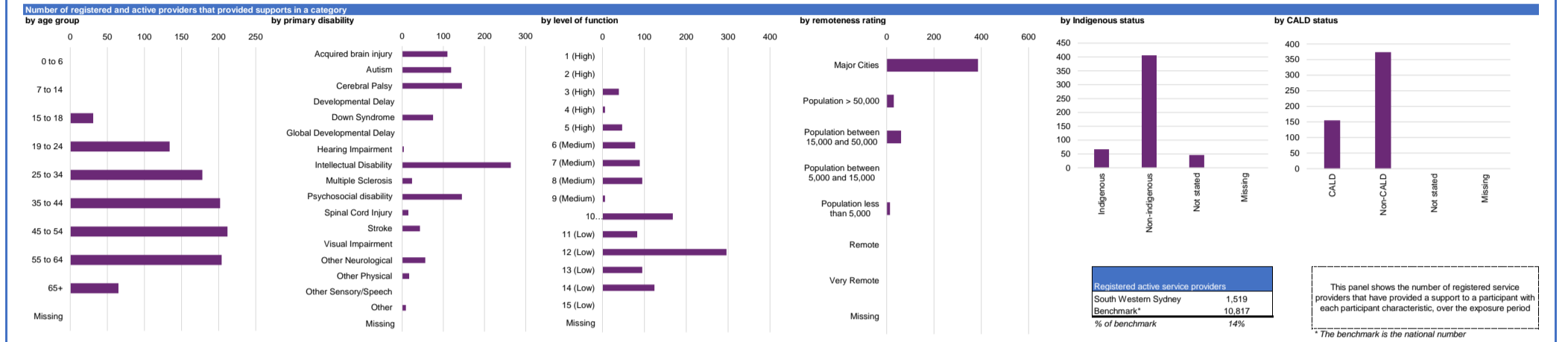
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	675	65	10.4	82%	0%	0%	1.06	0.37	35%	19%	72%
Daily Activities	799	102	7.8	65%	13%	4%	92.08	87.32	95%	20%	72%
Community	765	134	5.7	63%	11%	14%	15.35	11.45	75%	20%	73%
Transport	774	0	0.0	0%	0%	0%	0.99	1.07	108%	19%	72%
Core total	801	215	3.7	61%	9%	10%	109.48	100.21	92%	20%	72%
Capacity Building											
Daily Activities	787	178	4.4	42%	11%	5%	2.79	1.36	49%	20%	71%
Employment	142	20	7.1	94%	0%	0%	0.92	0.72	78%	38%	75%
Social and Civic	46	9	5.1	100%	0%	0%	0.17	0.03	17%	30%	67%
Support Coordination	791	90	8.8	49%	0%	8%	1.71	1.27	74%	20%	71%
Capacity Building total	802	256	3.1	45%	6%	16%	7.90	4.68	59%	20%	71%
Capital											
Assistive Technology	254	42	6.0	93%	0%	40%	1.04	0.88	85%	19%	71%
Home Modifications	401	17	23.6	97%	0%	38%	1.86	0.80	43%	17%	73%
Capital total	490	58	8.4	80%	0%	38%	2.90	1.68	58%	18%	72%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	802	414	1.9	59%	9%	11%	120.27	106.57	89%	20%	71%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

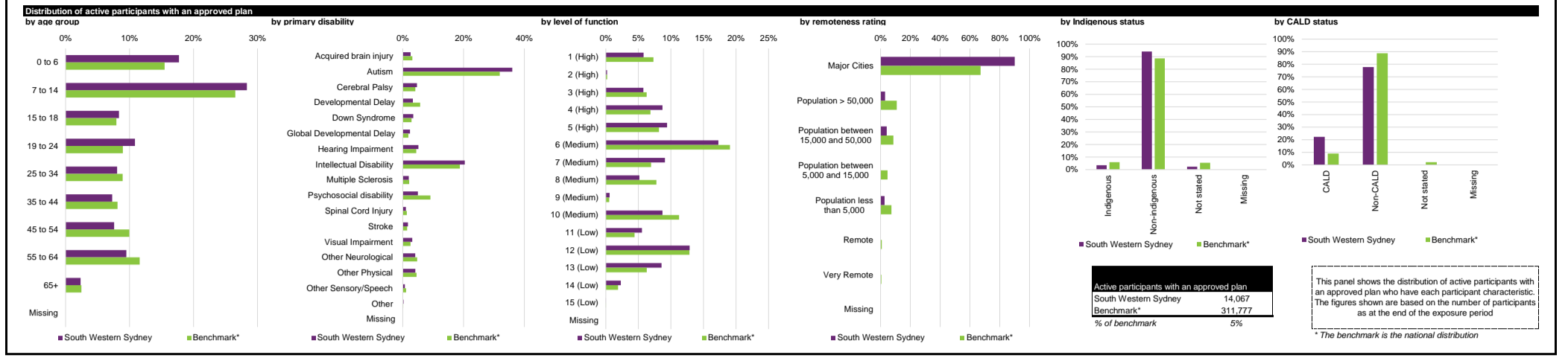
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

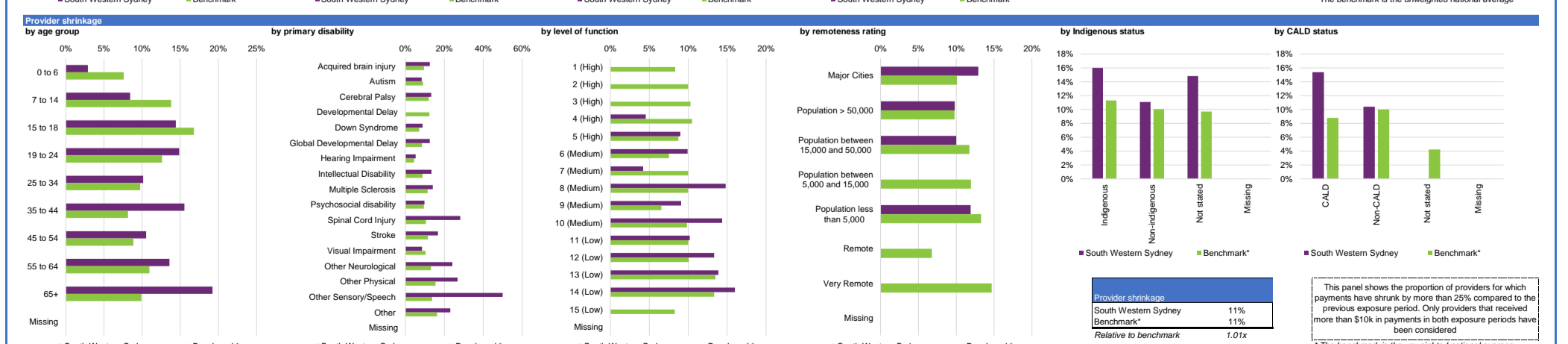
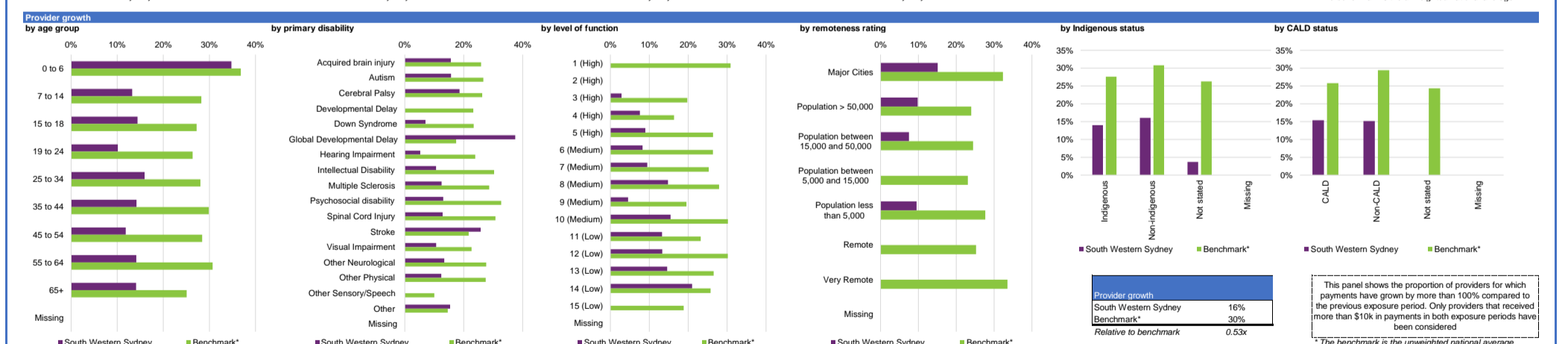
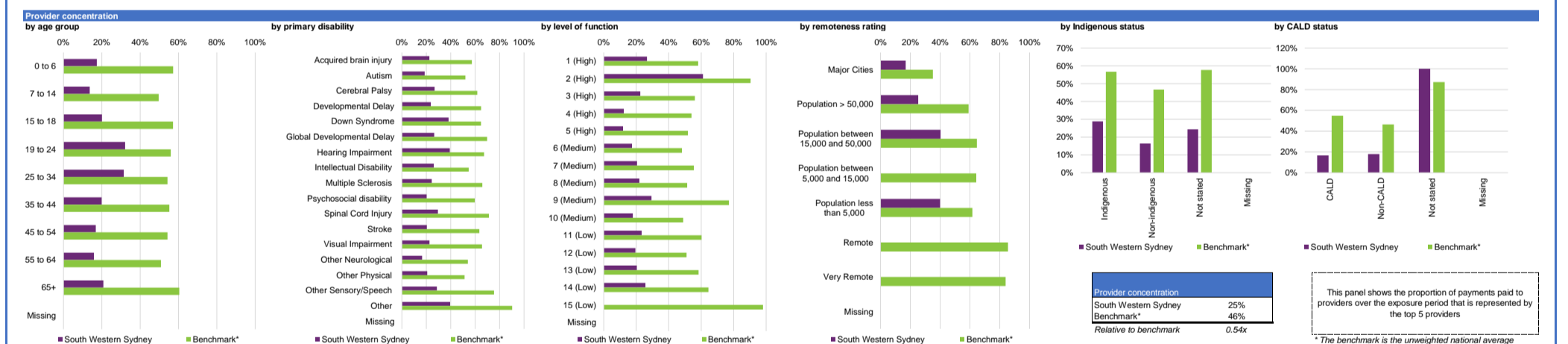
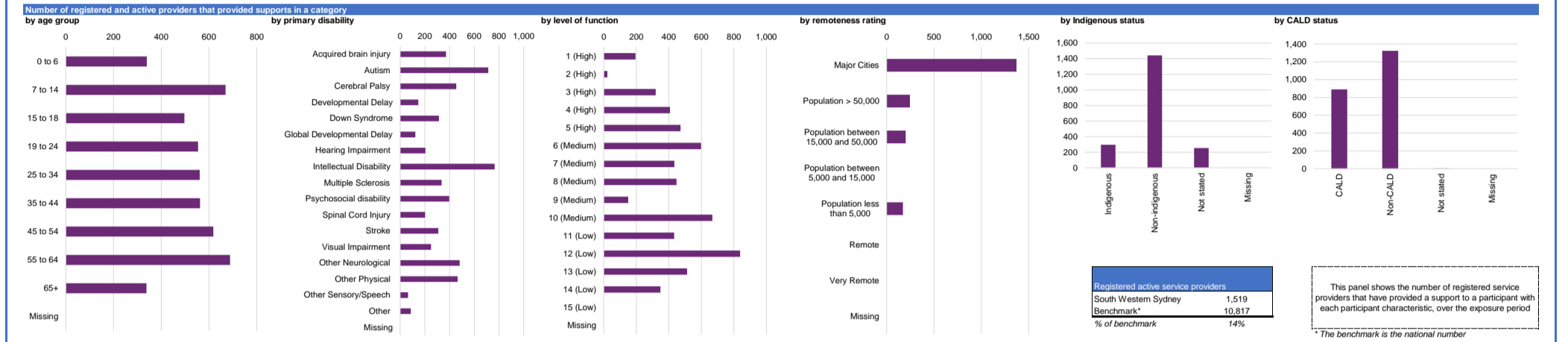
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



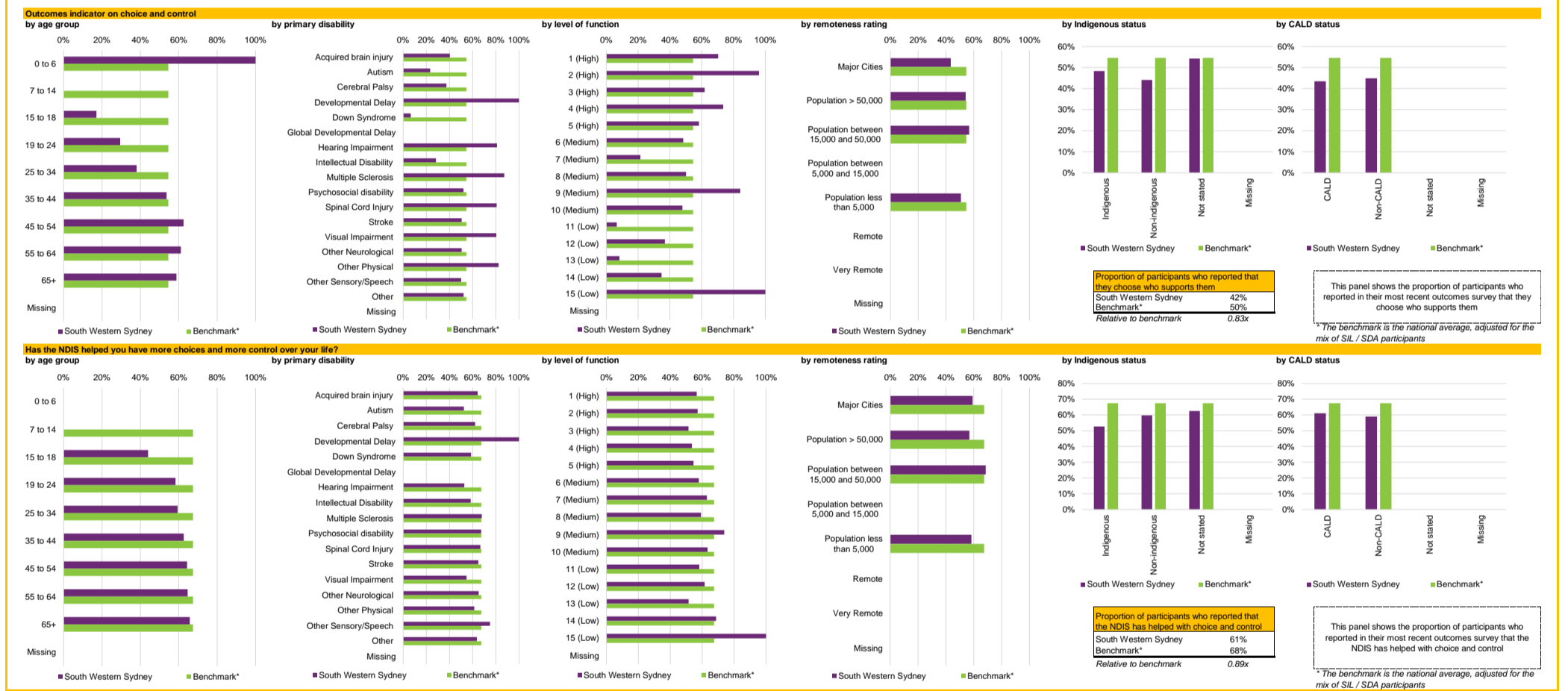
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	7,947	314	25.3	59%	3%	11%	8.28	4.41	53%	46%	61%
Daily Activities	6,487	532	12.2	33%	18%	18%	87.15	60.21	69%	43%	62%
Community	7,122	394	18.1	43%	17%	17%	68.49	49.49	72%	41%	62%
Transport	5,101	6	850.2	100%	0%	0%	17.37	19.84	114%	40%	62%
Core total	9,752	799	12.2	33%	14%	15%	181.29	133.94	74%	44%	60%
Capacity Building											
Daily Activities	12,710	819	15.5	21%	14%	9%	53.82	34.25	64%	43%	60%
Employment	1,309	63	20.8	81%	4%	12%	8.17	5.84	72%	38%	60%
Social and Civic	1,940	153	12.7	34%	9%	4%	3.80	1.47	39%	37%	57%
Support Coordination	3,404	230	14.8	38%	10%	15%	6.18	4.49	73%	41%	61%
Capacity Building total	12,998	953	13.6	23%	12%	9%	76.88	48.96	64%	44%	60%
Capital											
Assistive Technology	2,773	193	14.4	74%	47%	16%	10.82	9.84	91%	60%	64%
Home Modifications	473	35	13.5	91%	50%	17%	1.46	1.10	75%	59%	66%
Capital total	2,868	212	13.5	68%	47%	16%	12.28	10.94	89%	60%	64%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	13,265	1,468	9.0	27%	15%	12%	270.46	194.04	72%	44%	60%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.