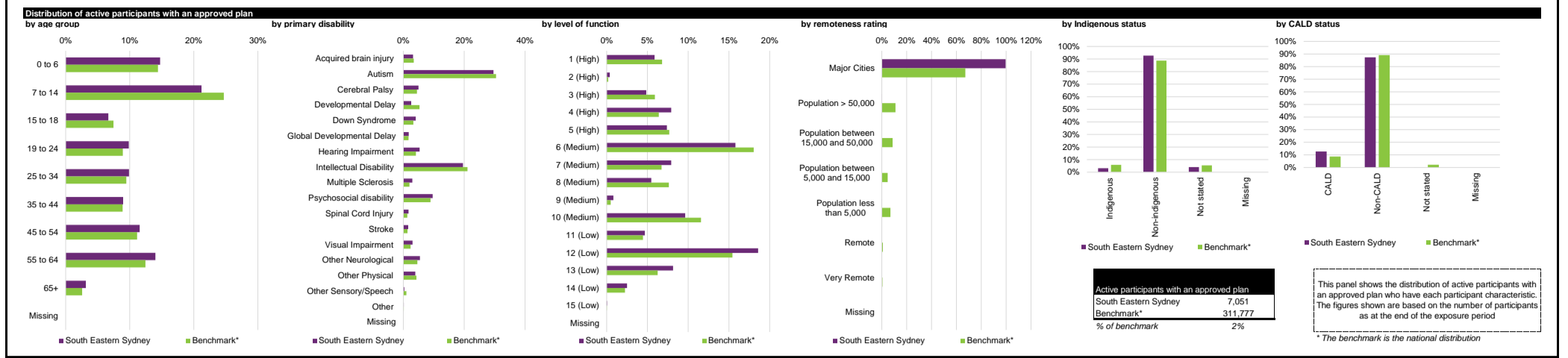
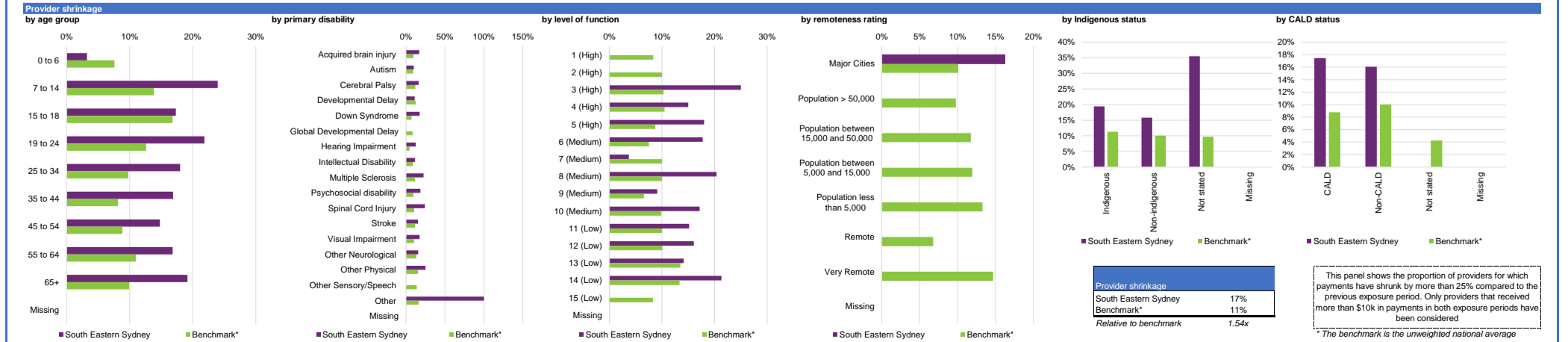
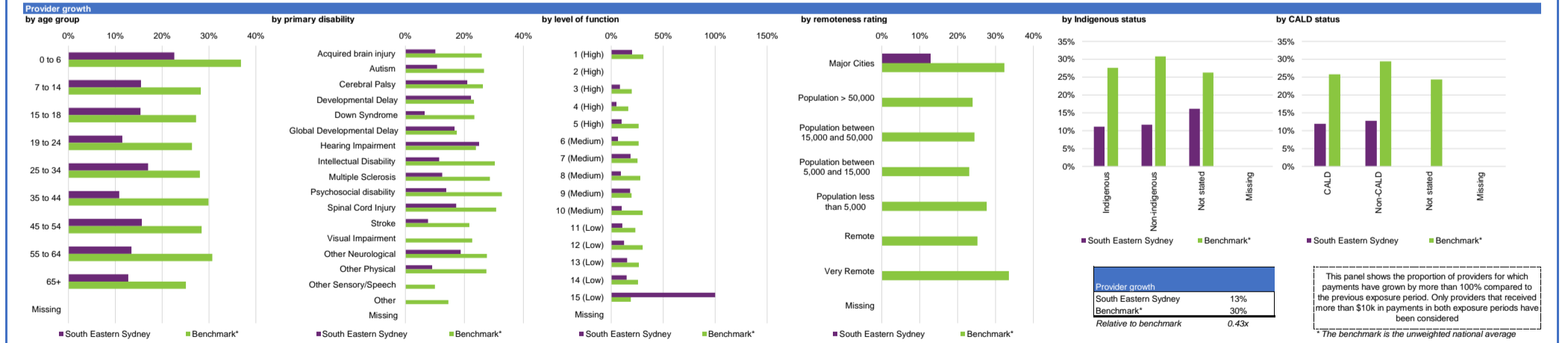
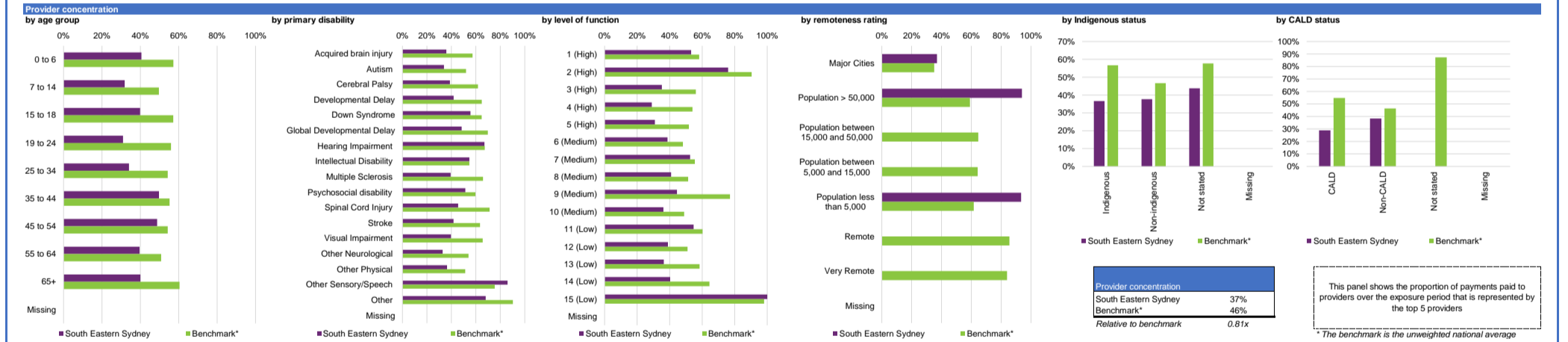
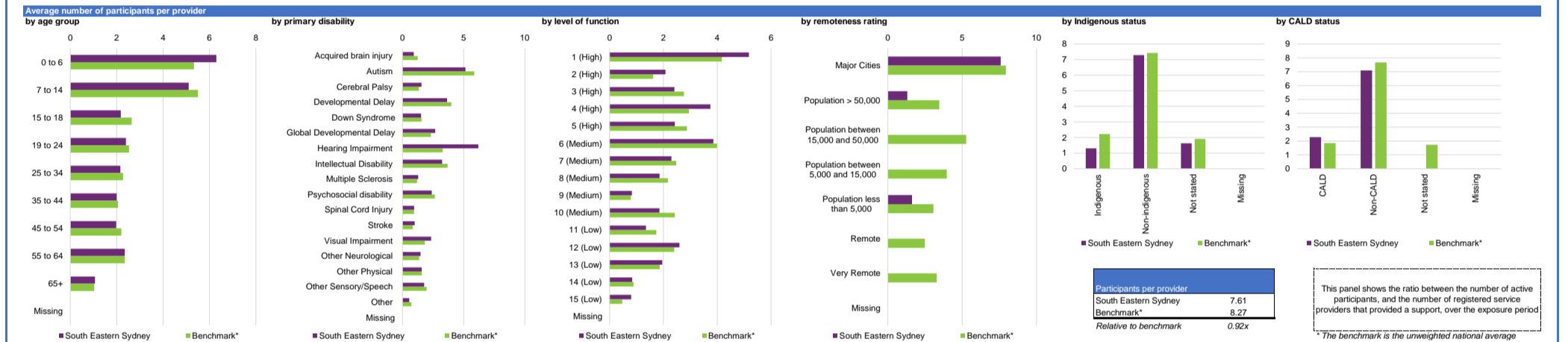


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	5,069	191	26.5	56%	8%	0%	5.37	2.36	44%	42%	72%
Consumables	4,393	297	14.8	65%	12%	24%	117.84	91.71	78%	39%	73%
Daily Activities	4,461	235	19.0	51%	10%	17%	47.75	32.43	68%	38%	72%
Community	3,598	5	719.6	100%	0%	0%	8.42	8.75	104%	36%	73%
Transport	5,938	470	12.6	56%	12%	21%	179.38	135.25	75%	41%	71%
Capacity Building	6,714	478	14.0	40%	11%	14%	25.77	18.17	71%	41%	71%
Daily Activities	691	53	13.0	83%	4%	11%	4.50	3.80	84%	33%	73%
Employment	678	60	11.3	62%	0%	67%	1.08	0.40	37%	33%	72%
Social and Civic	2,410	160	15.1	43%	5%	9%	5.81	4.40	76%	32%	73%
Support Coordination	6,942	596	11.6	41%	8%	10%	43.26	30.61	71%	41%	71%
Capital	1,860	163	11.4	66%	20%	16%	6.62	4.99	75%	55%	74%
Assistive Technology	661	37	17.9	83%	33%	20%	2.78	1.82	66%	31%	76%
Home Modifications	2,168	187	11.6	52%	27%	20%	9.40	6.81	73%	48%	73%
Capital total	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	7,051	926	7.6	51%	13%	17%	232.05	172.84	74%	41%	71%

Note: Only the major support categories are shown.

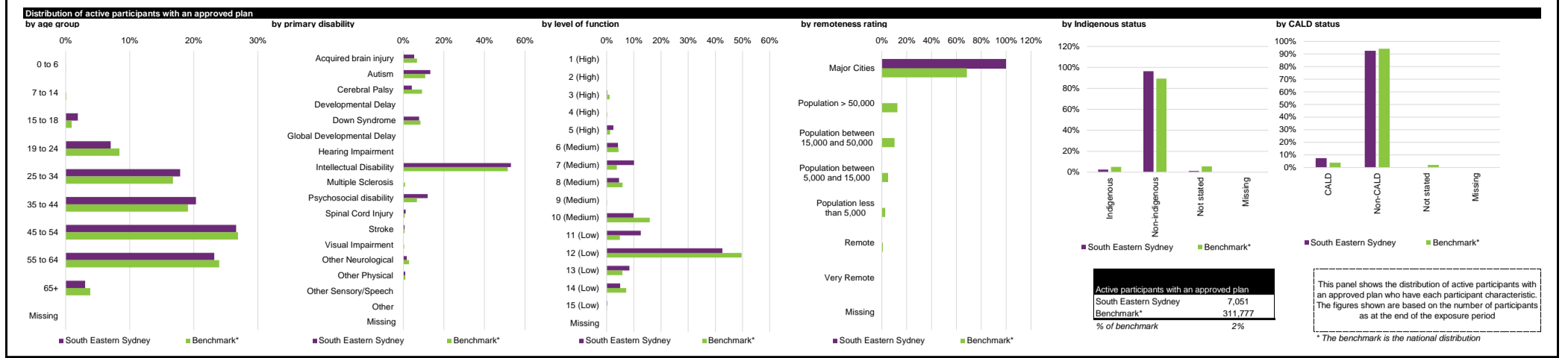
Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

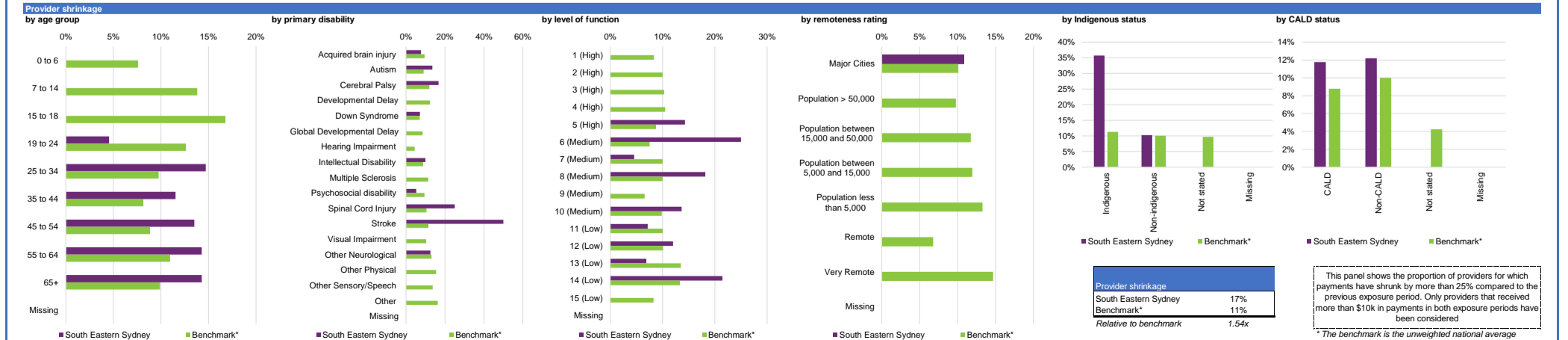
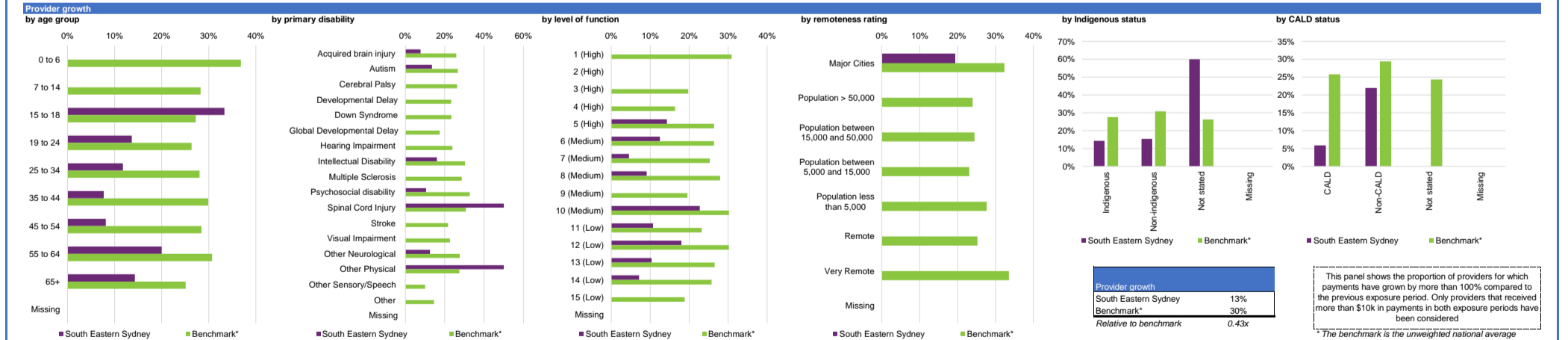
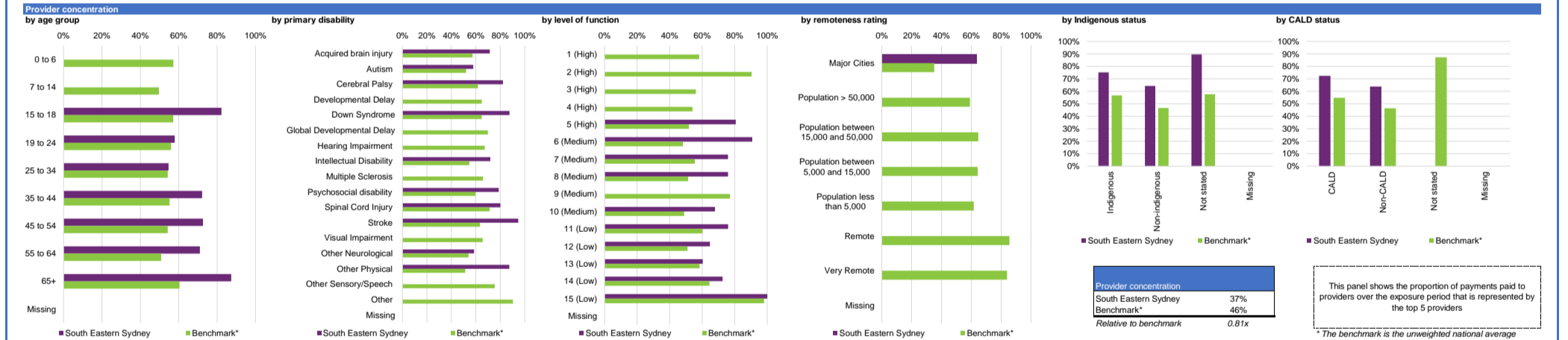
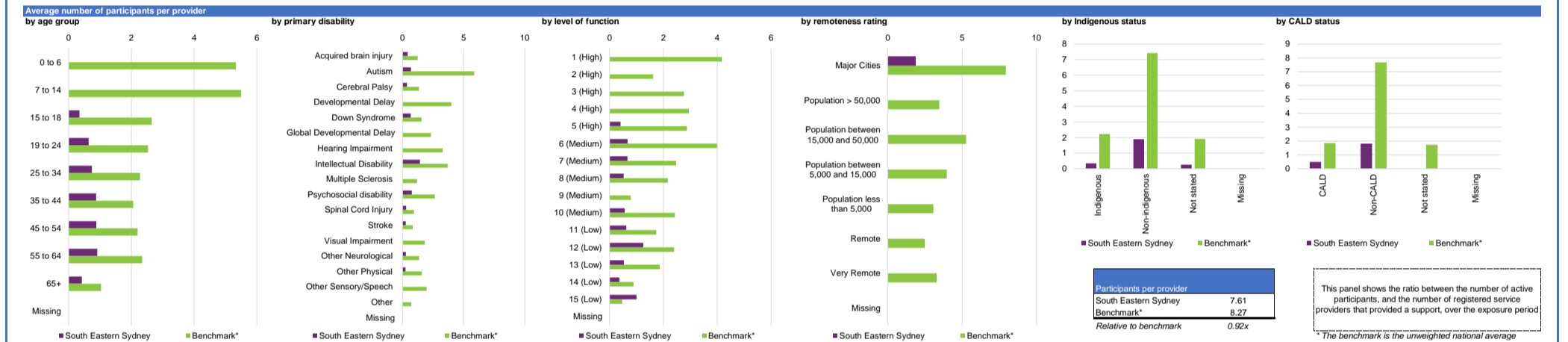
The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core											
Consumables	448	55	8.1	84%	33%	0%	0.70	0.24	34%	10%	71%
Daily Activities	523	63	8.3	85%	13%	18%	57.86	53.47	92%	10%	71%
Community	501	78	6.4	67%	13%	8%	10.11	7.49	74%	10%	71%
Transport	511	0	0.0	0%	0%	0%	0.71	0.66	94%	10%	71%
Core total	523	134	3.9	81%	14%	11%	69.38	61.86	89%	10%	71%
Capacity Building											
Daily Activities	518	139	3.7	44%	21%	21%	1.72	1.01	59%	10%	71%
Employment	87	10	8.7	100%	0%	0%	0.59	0.49	83%	18%	80%
Social and Civic	28	6	4.7	100%	0%	0%	0.14	0.01	7%	15%	83%
Support Coordination	520	64	8.1	70%	0%	21%	1.30	1.12	85%	10%	72%
Capacity Building total	526	188	2.8	54%	8%	13%	4.94	3.23	65%	10%	71%
Capital											
Assistive Technology	156	37	4.2	90%	50%	50%	0.59	0.48	81%	10%	74%
Home Modifications	365	14	26.1	97%	30%	20%	2.01	1.23	61%	10%	74%
Capital total	395	51	7.7	83%	33%	25%	2.60	1.71	66%	10%	74%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	526	281	1.9	78%	19%	11%	76.92	66.80	87%	10%	71%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan

Registered active providers Number of registered service providers that have provided a support to a participant within the region / support category, over the exposure period

Participants per provider Ratio between the number of active participants and the number of registered service providers

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets Value of supports committed in participant plans for the exposure period

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))

Utilisation Ratio between payments and total plan budgets

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

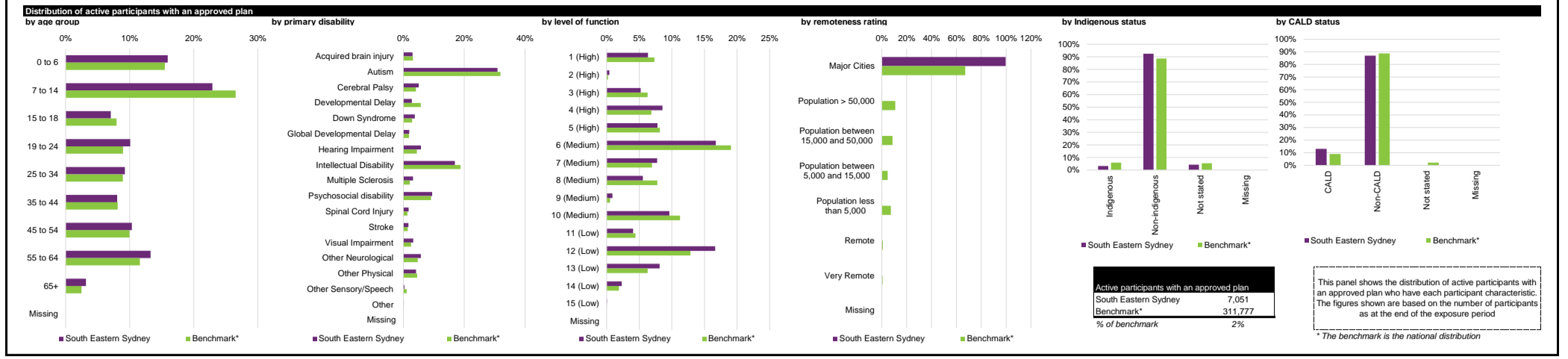
Has NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

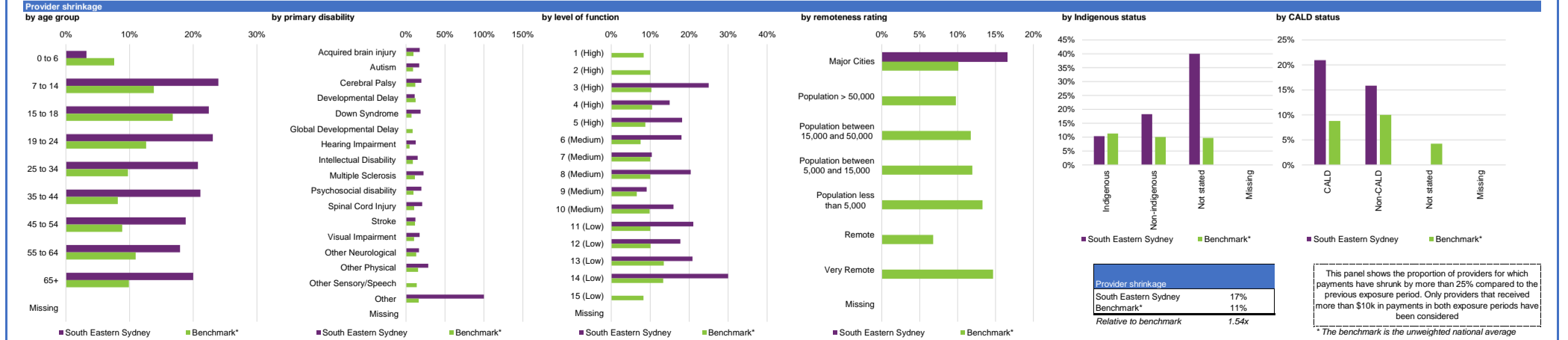
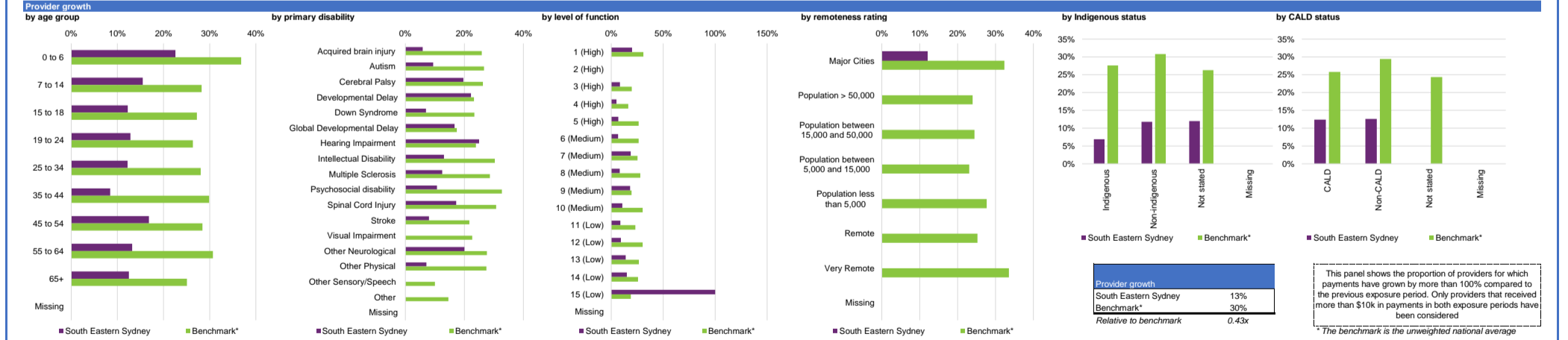
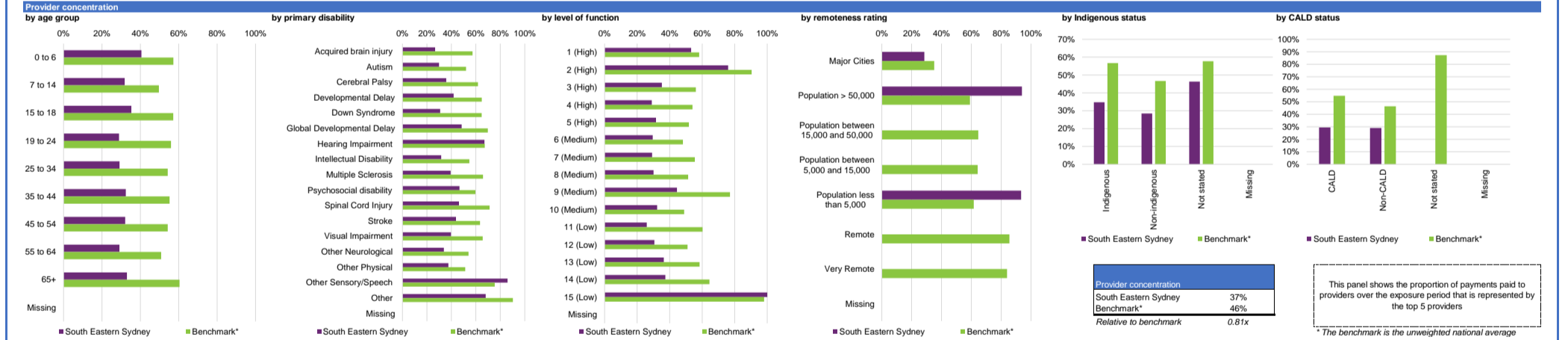
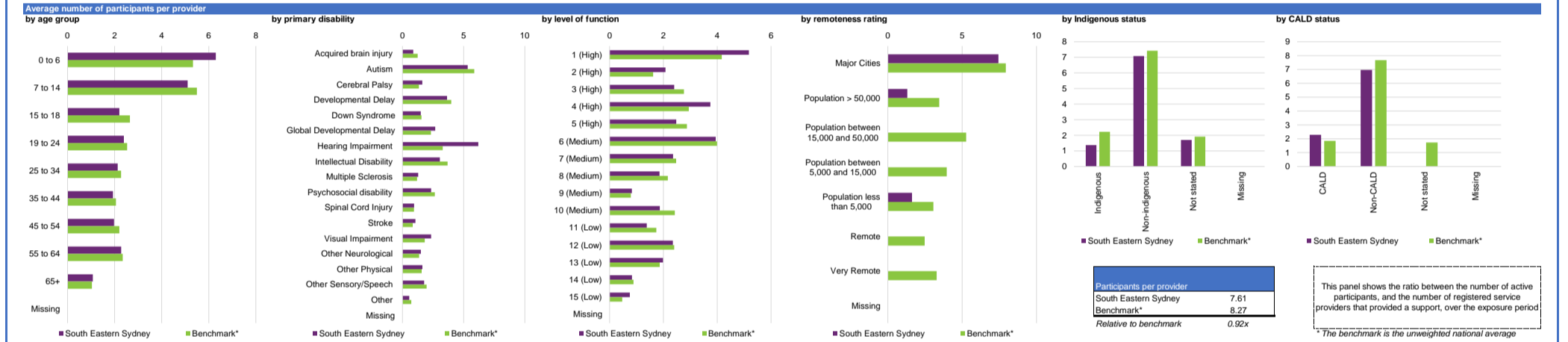
The red dots indicate the bottom 10% of regions / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has NDIS helped with choice and control?
Core	4,621	444	12.2	44%	11%	23%	110.00	73.39	67%	45%	71%
Consumables	3,870	176	26.3	55%	9%	4%	4.67	2.12	46%	47%	72%
Daily Activities	3,960	286	13.5	50%	13%	25%	59.98	38.23	64%	43%	73%
Community	3,087	226	17.5	49%	8%	17%	37.64	24.95	66%	42%	72%
Transport	3,087	5	617.4	100%	0%	0%	7.71	8.09	105%	41%	73%
Capacity Building	6,416	558	11.5	40%	8%	12%	38.33	27.38	71%	45%	71%
Daily Activities	6,196	446	13.9	42%	9%	14%	24.05	17.16	71%	45%	71%
Employment	604	52	11.6	81%	0%	0%	3.91	3.31	85%	35%	72%
Social and Civic	650	57	11.4	64%	0%	67%	0.94	0.39	42%	34%	71%
Support Coordination	1,890	153	12.4	40%	10%	10%	4.51	3.29	73%	38%	74%
Capital	1,773	165	10.7	57%	27%	17%	6.79	5.11	75%	60%	73%
Assistive Technology	1,704	153	11.1	64%	21%	17%	6.03	4.52	75%	60%	74%
Home Modifications	296	23	12.9	94%	40%	20%	0.76	0.59	77%	60%	80%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	6,525	874	7.5	40%	12%	17%	155.12	106.03	68%	46%	71%

Note: Only the major support categories are shown.

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the region / have supports relating to the support category in their plan
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